

Ultimate Vietnam & Cambodia

HANOI ● HOI AN ● SIEM REAP ● PHNOM PENH

The Offer

Set off on an unforgettable 24-day journey into the heart of Southeast Asia to discover the timeless traditions and spectacular natural landscapes of Vietnam and Cambodia.

Vietnam will inspire you, from Hanoi's ancient monuments to the limestone peaks of Ninh Binh, Hoi An's lantern-lit charm and the buzz of Ho Chi Minh City. Cruise Ha Long Bay's emerald waters and glide through stunning landscapes along Tam Coc's tranquil Ngo Dong River. Cycle through lush rice paddies to immerse in everyday Vietnamese life, then master fresh, local flavours during a hands-on cooking class in Hoi An's Tra Que Vegetable Village. Then, step into history as you explore French colonial monuments and hidden wartime networks beneath the earth at Cu Chi Tunnels.

Fly to Siem Reap, Cambodia, ready to admire the sacred, jungle-draped stone spires of Angkor Wat. Ride Battambang's iconic bamboo railway and soak in the quiet charm of rural villages along the picturesque Sangker River. Unwind with three nights of barefoot paradise on the tropical, white-sand shores of Koh Rong Sanloem before gaining a moving perspective on the nation's past in Phnom Penh.

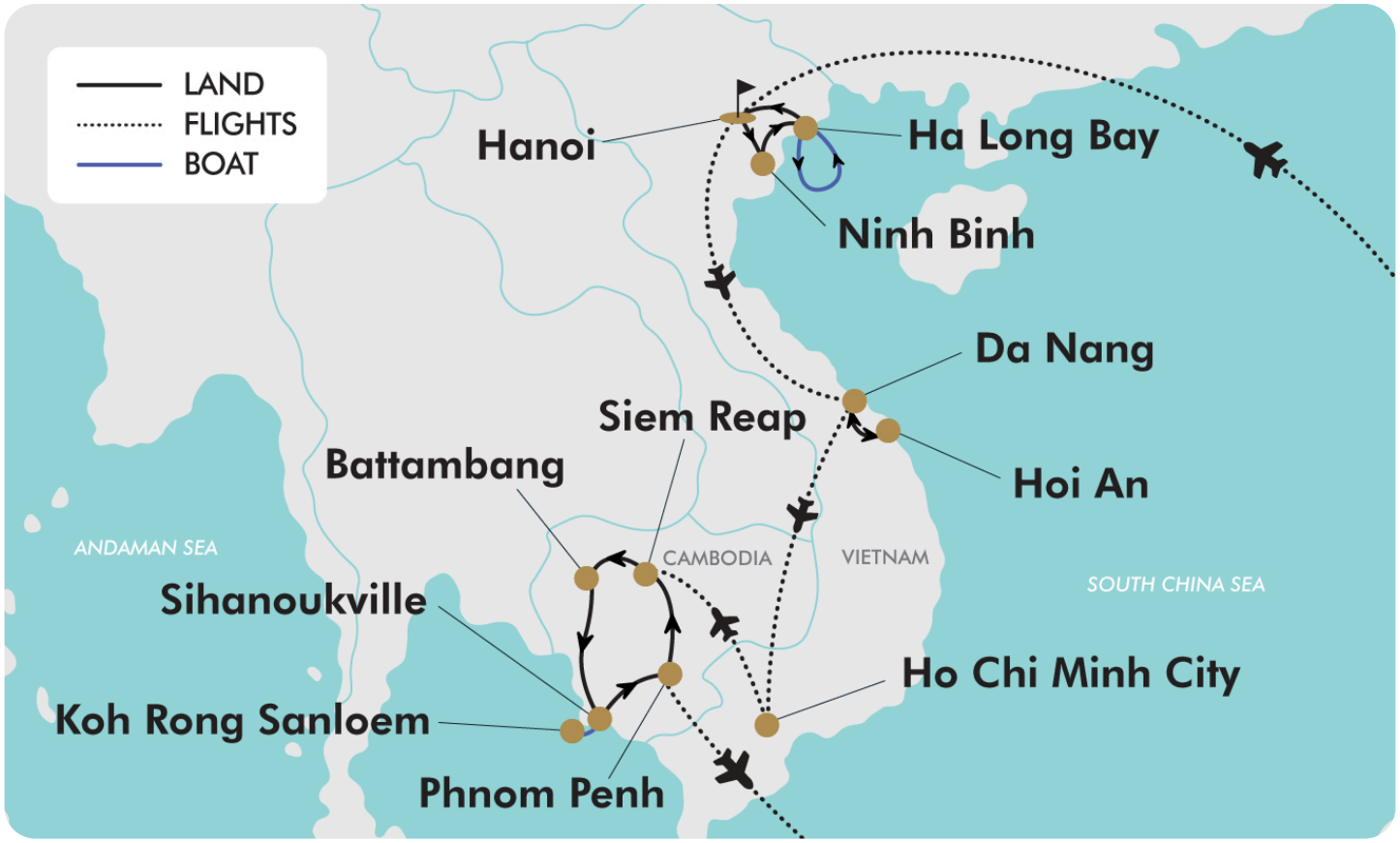
Capped at just 20 travellers, this small-group tour includes all international and internal flights, an overnight cruise, 21 nights of 4-star hotel accommodation, 28 meals and more.

Want more? Customise your itinerary with optional day tours or extend your stay with pre- or post-tour options.



24-DAY TOUR PACKAGE | ULTIMATE VIETNAM & CAMBODIA

The Map





The Itinerary

Day 1 Australia (or New Zealand) - Hanoi, Vietnam

Today, depart Australia (or New Zealand) for Hanoi, Vietnam. Upon arrival, you will be met and transferred to your hotel.

Check-in is from 14:00 and early arrivals can store their luggage and explore Hanoi at leisure until check-in.

Hanoi, Vietnam's millennia-old capital, is an exhilarating collision of historic tradition, colonial elegance, and modern street-level energy. At its heart lies the labyrinthine Old Quarter, where merchant streets originally named for their historic trades buzz with motorbikes, sizzling street-food stalls, and low plastic stools filled with locals sipping rich egg coffee or steaming bowls of pho.

Just steps away, serene escapes like the shaded shores of Hoan Kiem Lake, the tranquil courtyards of the 11th-century Temple of Literature, and grand ochre-hued French colonial facades offer quiet reflection amid the city's pulse. It is a city that engages every sense, inviting you not just to sightsee, but to slow down, embrace the gentle chaos, and immerse yourself in its deep cultural soul.

Please note: Due to flight scheduling and availability, some departures may occur on Day 0. Affected travellers must be available to depart the day before. Flight times will be indicated on your final documents, issued 4–6 weeks before departure.

Overnight: Thien Thai Hotel or similar, Hanoi

Day 2 Hanoi - City Tour

The capital city of Hanoi is often referred to as the 'Paris of the Orient'. Today you will enjoy a guided tour of this historic city full of charming lakes, parks and shaded boulevards.

Your first stop will be the Ho Chi Minh Mausoleum, where the father of modern-day Vietnam is buried. Visit sites including the Ho Chi Minh Stilt House, Presidential Palace, and One Pillar Pagoda. Then drive to Tran Quoc Pagoda, located on a small peninsula on the east side of Hanoi West Lake. Tran Quoc Pagoda is regarded as the oldest pagoda in Hanoi, with a history dating back more than 1,500 years.

Afterwards, enjoy an introductory walking tour of Hanoi's Old Quarter. Hanoi's Old Quarter has long been a favourite destination for both locals and tourists alike, as it embraces the true beauty of the city. As you navigate its quaint and narrow streets, see how the buzz of modern life revolves around historic architecture. There are many souvenir stores, so you will have plenty of shopping opportunities.

This afternoon is at leisure to explore Hanoi, or you can take the opportunity to join an optional tour (not included).

Optional Activity: Bat Trang Ceramic Village Half-Day Tour

This half-day Bat Trang Ceramic Village tour takes you to the most famous and long-established pottery village in Vietnam. Not only renowned as a traditional pottery village, Bat Trang has also become a well-known tourist attraction in Hanoi. Travellers will have the opportunity to admire the old-age process of making pottery, do a bit of shopping and make their own products too. Please see the current pricing in Important Information.

Overnight: Thien Thai Hotel or similar, Hanoi
Meals included: Breakfast

Day 3 Hanoi - Day at Leisure

Today is at leisure to explore Hanoi.



The Itinerary

Overnight: Thien Thai Hotel or similar, Hanoi
Meals included: Breakfast

Day 4 Hanoi - Ninh Binh - Tam Coc

This morning you will travel to Ninh Binh to visit Tam Coc. The two-hour drive will take you through picturesque green fields and villages. On the way, visit the Bich Dong Pagoda, one of the major landmarks in the region.

Continue to Tam Coc where you will enjoy lunch with views of rice paddy fields before taking a sampan (traditional canoe) ride on the beautiful waters of Tam Coc. As the vessel gently slices through the water you will notice the enormous limestone karsts jutting out from the green rice fields, giving rise to the area's nickname 'Ha Long on Land'.

Later, check into your hotel for the evening and relax at the swimming pool.

Overnight: Ninh Binh Legend Hotel or similar, Ninh Binh
Meals included: Breakfast; Lunch

Day 5 Ninh Binh - Mua Cave

This morning enjoy a bicycle tour through the beautiful rice fields to Mua Cave. Regarded as one of the most photogenic sites in the whole of Ninh Binh province, Mua Cave is located around seven kilometres from Ninh Binh Legend Hotel. The actual cave is located at the foot of the mountain, but the real heart-stopping attraction is at the top of the mountain. To reach it, you have to climb 500 very steep and uneven stone steps, but it is worth it in order to get one of the most stunning views you will ever see. The two viewpoints provide a panoramic view of Tam Coc, Trang An and Ninh Binh.

In the afternoon visit Nham Valley. First, explore the Mermaid Cave with stunning stalagmites and stalactites that are over one million years old. Afterwards, visit the orchard garden, Three Ladies Cave and Vai Gioi Cave. Next, take a leisurely boat ride to see thousands of birds gathering at the bird park, including cranes, Great Hornbills (known locally as phoenixes), storks, bittern, and some rare breeds listed in the Red Book that might be extinct in the near future. Please note: For travellers who are not comfortable riding a bicycle, a vehicle transfer can be provided so you do not miss out.

Overnight: Ninh Binh Legend Hotel or similar, Ninh Binh
Meals included: Breakfast

Day 6 Ninh Binh - Ha Long Bay Overnight Cruise

This morning, depart for Ha Long Bay, where you will board a traditional junk boat for an overnight cruise through thousands of towering limestone islands and the emerald waters of UNESCO World Heritage-listed Ha Long Bay.

Enjoy a seafood lunch before taking part in some afternoon activities such as swimming, relaxing on a remote beach, climbing to the top of a lookout for an amazing panoramic view or taking a ride on a rowing boat into a secluded bay. Also, cruise further into the bay to visit a pearl farm. Drop anchor in the late evening for an overnight stay among the dramatic limestone peaks.

Please note: Due to cruising conditions, itineraries may change without prior notice.

Overnight: Starlight Ha Long Bay Cruise or similar, Ha Long Bay
Meals included: Breakfast; Lunch; Dinner



The Itinerary

Day 7 Ha Long Bay - Hanoi - Da Nang - Hoi An

Rising to the sound of lapping bay waters, take part in an optional Tai Chi lesson or sit on the upper deck and relax while taking in the breathtaking beauty of the rocky islands rising from the emerald water of the bay.

Enjoy brunch on board, followed by a relaxing trip back into port, where you will disembark and transfer to Hanoi Airport (approximately two and a half hours) for your flight to Da Nang Airport. Upon arrival, transfer to Hoi An and check into your accommodation.

Hoi An feels like stepping into a living postcard from the days of the historic spice trade. Centred along the tranquil banks of the Thu Bon River, this UNESCO-listed port town is renowned for its car-free streets lined with sun-faded yellow merchant houses, wooden shophouses, and vibrant cascades of pink bougainvillea. By day, you can cycle past water buffalo in emerald rice paddies, get tailored garments crafted in 24 hours, and sample hyper-local dishes found nowhere else, such as pork-laden cao lau noodles and savoury "white rose" dumplings. Come dusk, the town transforms entirely: motorised traffic yields to glowing silk lanterns strung across every alley, while small wooden boats drift along the water, releasing candlelit paper lanterns into the river's reflection.

Overnight: Blue Sky Boutique Hotel or similar, Hoi An
Meals included: Breakfast; Lunch

Day 8 Hoi An - Cooking & Farming Activities at Tra Que Village - Hoi An Walking Tour

After breakfast, ride a bicycle to Hoi An's colourful central market. Here you will have the opportunity to interact with the local vendors and learn about the ingredients that will be used in the cooking lesson later, so make sure your camera is handy. Cycle onwards to Tra Que vegetable village where you can enjoy a refreshing welcome drink before walking through the vegetable gardens where local farmers work on their fields using the traditional methods they have been using for hundreds of years - no electrical machinery here.

Continue to a nearby restaurant where a local chef will help you learn the traditional ways of preparing and cooking Vietnamese food including Tra Que Vegetable Salad, Tam Huu (spring onion rolls), Banh Xeo (Vietnamese pancake) & Hoi An fresh spring rolls. Finish off with a delicious meal of traditional dishes you have prepared yourself.

Later this afternoon, head out with your local guide on an insightful walking tour to discover the charms of this historic trading port on the banks of the Thu Bon River. Stroll the narrow cobbled streets, observe the buildings influenced by early European traders, visit a local family chapel, the centre of ancestor worship, and step inside a Chinese-style pagoda before crossing the Japanese Covered Bridge. The first bridge in Hoi An was constructed in AD 1593 by the Japanese community of Hoi An to link the town with the Chinese Quarter across the stream.

Wander through the Fukien Association Temple and Chua Ong Temple before discovering treasures inside the Ceramic Museum. Please note: For travellers who are not comfortable on a bicycle,



The Itinerary

a complimentary vehicle transfer can be arranged for this day so you may still take part in the included market visit and cooking class.

Overnight: Blue Sky Boutique Hotel or similar, Hoi An
Meals included: Breakfast; Lunch

Day 9 Hoi An - Day at Leisure

Enjoy a day at leisure. Alternatively, join an optional day tour (not included).

Optional Activity: Ba Na Hills Full-Day Tour With Lunch.

In the morning, make your way to Ba Na Hills, a colonial French hill station established in 1919 with refreshingly cool weather and gorgeous countryside views. Upon arrival, take one of the world's longest cable car rides. Enjoy a truly spectacular trip over the dense jungle on your way to the hilltop. The 'Golden Bridge' in Vietnam's Ba Na Hills has attracted scores of tourists since it opened in June 2018, eager to see a novel piece of architecture famed for its unusual design.

En route, visit Linh Ung Pagoda - featuring a 27-metre-high seated Buddha, Loc Uyen Garden and Quan Am Pavilion. Enjoy a buffet lunch at a local restaurant then after lunch, follow your guide to the natural Monkey Garden and take the opportunity to conquer Mount Chua (known locally as The God Mountain) at 1,487 metres of altitude over sea level, which is the highest peak in central Vietnam.

Then, have a fun time at Fantasy Park, an entertainment paradise where you will discover many exciting games, a ghost house and a 4D theatre. End your tour with hotel drop-off upon arrival in Hoi An. Please see the current pricing in Important Information.

Overnight: Blue Sky Boutique Hotel or similar, Hoi An
Meals included: Breakfast

Day 10 Hoi An - Da Nang - Ho Chi Minh City (Saigon)

This morning transfer back to Da Nang Airport for your flight to Ho Chi Minh City. Upon arrival, transfer to your hotel and enjoy the remainder of the day at leisure.

Ho Chi Minh City, still affectionately called Saigon, is Vietnam's electric, forward-charging commercial engine, where relentless modern ambition collides with deep historical resilience. Gleaming skyscrapers and chic rooftop cocktail bars overlook French colonial monuments such as the Central Post Office, while labyrinthine residential alleyways (hem) hum with local life, speciality coffee nooks, and street carts serving up smoky plates of com tam (broken rice).

Sites such as the War Remnants Museum offer a sobering, essential look into the nation's 20th-century history, contrasting sharply with the city's youthful, optimistic drive. Pulsing with neon, millions of darting motorbikes, and an around-the-clock food culture best taken in over a sweet, iced ca phe sua da, Saigon delivers a dizzying, unforgettable sensory rush.

Overnight: Royal Hotel Saigon or similar, Ho Chi Minh City
Meals included: Breakfast



The Itinerary

Day 11 Cu Chi Tunnels

This morning you will be picked up from the hotel and head to the Cu Chi Tunnels (approximately one hour) for a half-day tour of this fascinating area. The Cu Chi Tunnels were constructed by Vietnamese fighters during the country's long fight for independence. The network of tunnels that make up this underground city includes living rooms, kitchens, hospitals, weapons factories, storage facilities and a command centre. The tunnel system was an excellent way for the Viet Cong to move around the countryside undetected by foreign troops and was at one stage home to around 10,000 people.

After exploring these tunnels along with nearby remains of American tanks and numerous bomb craters, drive back to Ho Chi Minh City, arriving in the mid-afternoon.

Enjoy the remainder of the day at leisure, or get dropped off at the War Remnants Museum (charges apply) to explore on your own before making your own way back to the hotel.

Overnight: Royal Hotel Saigon or similar, Ho Chi Minh City
Meals included: Breakfast

Day 12 Ho Chi Minh - Day at Leisure

Today is at leisure to explore Ho Chi Minh City. Alternatively, you might like to join an optional Mekong Delta Day Tour (not included).

Optional Activity: Mekong Delta Day Tour

After breakfast, you will be picked up from the hotel and transferred to the city of My Tho on the banks of the Mekong. Upon arrival, board a motorboat and cruise along the Mekong River. The boat will take you to Xep Canal where you will transfer to smaller canoes so you may navigate the smaller canals. These canals are lovely places where you can escape the traffic of the main river. Here you will cruise under coconut trees before arriving at a small islet.

Disembark and explore a small local village where you will stop at a local family's home to enjoy tropical fruit, honey tea and wine and listen to traditional Vietnamese music performed by the villagers. Afterwards, continue onwards to another islet where a traditional Vietnamese lunch will be prepared by a local family (included).

In the afternoon, return to Ho Chi Minh City and your hotel accommodation. Please see the current pricing in Important Information.

Overnight: Royal Hotel Saigon or similar, Ho Chi Minh City
Meals included: Breakfast

Day 13 Ho Chi Minh City - Siem Reap, Cambodia

Today transfer to the airport for your onward flight to Siem Reap. Upon arrival, you will be welcomed by a tour representative and transferred to the hotel.

Nestled in the heart of Southeast Asia, Siem Reap, Cambodia, is a captivating destination that seamlessly weaves together the threads of history, spirituality, and modern vibrancy. Renowned as the gateway to the majestic Angkor Wat temple complex, Siem Reap offers travellers an enchanting journey through time and culture.

Overnight: Metta Residence or similar, Siem Reap
Meals included: Breakfast



The Itinerary

Day 14 Temples of Angkor Wat - Khmer Welcome Dinner

After breakfast at the hotel, begin your tour to Angkor Wat, the most balanced and harmonious Khmer temple in Cambodia. Marvel at its Khmer art, which reached the height of its glory in the 12th century.

See the south gate of Angkor Thom, then visit the Terrace of Elephants, which used to be a base for the king's grand audience hall. The Terrace of the Leper King previously housed the royal crematorium.

Continue on to visit Ta Prohm Temple, which has been deliberately left as it was discovered. Finish the day back in Siem Reap where you will enjoy a traditional Khmer welcome dinner including an Apsara dance show followed by an evening at leisure.

Please note: During the visit to the Bakan Tower of Angkor Wat Temple, travellers are required to wear proper, modest attire, covering shoulders and knees (no shorts, miniskirts or short trousers).

Overnight: Metta Residence or similar, Siem Reap
Meals included: Breakfast; Dinner

Day 15 Siem Reap - Day at Leisure

Enjoy a day at leisure in Siem Reap or alternatively, join the below optional day tour (not included).

Optional Activity: Tonle Sap Lake

Today depart for Cambodia's largest freshwater lake, Tonle Sap. Classified as a UNESCO Biosphere Reserve, the lake feeds the Mekong River during the dry season and swells during monsoons. This is the largest permanent freshwater lake in Southeast Asia and flows into Tonle Sap River, joining the Mekong in Phnom Penh.

Here you will board a local boat at the riverbank for an approximate 30-minute ride to Kompong Phluk, the largest floating village on the lake, where you'll spend the rest of the morning. Observe as the Cambodian villagers go about their day, gaining a better sense of how their lives are shaped by the water's rhythms. This 'floating village' includes floating schools, police stations and much more, and the 'village' moves from place to place following water levels. Please see the current pricing in Important Information.

Overnight: Metta Residence or similar, Siem Reap
Meals included: Breakfast

Day 16 Siem Reap - Battambang

Following breakfast, depart for Battambang, a town influenced by its French colonial history. After checking into the hotel, enjoy a drive along the picturesque Sangker River to the Wat Slaket Pagoda, the former residence of the provincial Buddhist patriarch.

Continue onwards to Ek Phnom Temple which is an 11th-century Angkorian-era ruin built as a Hindu temple. The temple consists of prasats on a platform with some well-preserved carvings. The river road drive to Ek Phnom from Battambang passes through small villages and rice paddies and is a beautiful countryside drive.



The Itinerary

Along the way visit a local market where prahok, the Cambodian fish paste, is made, and see how sticky rice is cooked in bamboo. Finish the day at your hotel and enjoy the evening at leisure.

Overnight: Classy Hotel or similar, Battambang
Meals included: Breakfast

Day 17 Battambang Tour

Begin your day with a ride on Battambang's iconic bamboo train, a thrilling and unique journey skimming along historic railway tracks on a rustic motorised platform. Afterwards visit Phnom Banan, a well-preserved 11th-century Khmer mountaintop temple, then return to town to enjoy lunch (not included).

In the afternoon, travel to Phnom Sampeou, a striking limestone mountain steeped in local folklore and crowned by Wat Sampeou. Explore its dramatic natural caves and visit the sobering "Killing Caves," a sombre historic site holding the remains of victims from the Khmer Rouge era. Along the way, learn the legendary tale of Neang Rumsay Sok.

As the day draws to a close, stay until dusk to witness an unforgettable natural spectacle: millions of bats spiralling out of the mountain cave in a continuous, mesmerising stream across the evening sky.

Overnight: Classy Hotel or similar, Battambang
Meals included: Breakfast

Day 18 Battambang - Koh Rong Sanloem

Depart Battambang in the early morning and enjoy the long, scenic drive of approximately 8-10 hours as you travel along National Road 5 to Sihanoukville, where you will have a 50-minute speedboat to the paradise of Koh Rong Sanloem Island. On arrival, check into your beachfront resort where you will spend the next three nights.

Koh Rong Sanloem is Cambodia's quintessential tropical castaway escape—a blissfully tranquil island where the pace of life slows entirely to the rhythm of the tides. Far more serene and unhurried than its neighbouring Koh Rong, this jungle-draped sanctuary trades paved roads and engine noise for powdery, flour-soft sands and the gentle lap of turquoise water along Saracen Bay and secluded Lazy Beach.

Days here are unscripted and delightfully barefoot: spend them paddling through glassy, shallow waters, hiking leafy trails through the interior rainforest to secret coves, or dozing in a hammock strung between coconut palms.

Overnight: Eden Beach Resort or similar, Koh Rong Sanloem Island
Meals included: Breakfast

Day 19 Koh Rong Sanloem Island - Day at Leisure

Enjoy a day at leisure on this beautiful island.

Overnight: Eden Beach Resort or similar, Koh Rong Sanloem Island
Meals included: Breakfast



The Itinerary

Day 20 Koh Rong Sanloem Island - Day at Leisure

Enjoy a day at leisure on this beautiful island.

Overnight: Eden Beach Resort or similar, Koh Rong Sanloem Island
Meals included: Breakfast

Day 21 Koh Rong Sanloem Island - Phnom Penh

Today, board the ferry back to Sihanoukville Pier and transfer to your hotel in Phnom Penh, with the evening at leisure.

Phnom Penh, Cambodia's charismatic riverside capital, is a compelling study in contrast, where regal Khmer grandeur, profound historical resilience, and an electric modern revival meet. Perched at the scenic confluence of the Mekong and Tonle Sap rivers, the city pulls you in with the gleaming, tiered spires of the Royal Palace, leafy French colonial boulevards, and the bustling corridors of the Art Deco Central Market.

While deeply moving visits to the Tuol Sleng Genocide Museum and the Choeung Ek Killing Fields provide an essential, sobering understanding of the nation's past, the true pulse of the city is defined by its warm, remarkably forward-looking spirit. As the tropical heat wanes, the riverfront promenade along Sisowath Quay comes alive with open-air aerobics, saffron-robed monks, and street vendors dishing up sizzling skewers, before neon lights illuminate a thriving scene of hidden alleyway cocktail bars, vibrant night markets and riverside bistros.

Overnight: Katari Hotel or similar, Phnom Penh
Meals included: Breakfast

Day 22 Phnom Penh - City Tour

Today, take a tour of the Tuol Sleng Prison Museum and the notorious 'Killing Fields' of Choeung Ek, gaining a deeper insight into the painful rule of the Khmer Rouge. Afterwards, transfer back to the hotel for an afternoon at leisure, or you may join an optional tour of the Royal Palace and Silver Pagoda.

Optional Activity: Royal Palace & Silver Pagoda Tour

At approximately 13:00, you will be picked up for your afternoon Phnom Penh sightseeing tour. Start by visiting the Royal Palace, the official residence of the king. The building is a fine example of beautiful Cambodian architecture and the lush gardens that surround the palace provide a beautiful backdrop as you explore. Visit the sacred Silver Pagoda, an extravagant temple that is named after the five tonnes of gleaming silver that cover the temple floors. Please see the current pricing in Important Information.

Overnight: Katari Hotel or similar, Phnom Penh
Meals included: Breakfast

Day 23 Phnom Penh, Cambodia - Australia (or New Zealand)

Today, at the appropriate time, transfer to the airport for your flight home.

Please note: Standard check-out time is 11:00, and luggage storage is available at the hotel if you have a flight departing later in the evening.

Meals included: Breakfast; In-Flight



The Itinerary

Day 24 Arrive in Australia (or New Zealand)

Meals included: None



Tour Inclusions

HIGHLIGHTS

Experience the welcoming hospitality and culture of Vietnam and Cambodia

Enjoy small-group touring with a maximum of 20 travellers

Discover Hanoi, the 'Paris of the Orient', on a guided walking tour

Visit the beautiful Ninh Binh region, known as 'Ha Long on Land'

Enjoy a ride in a flat-bottomed wooden canoe as you explore the limestone karsts jutting out from the green rice fields

Take a bicycle tour to Mua Cave, one of the most photogenic sites in the entire Ninh Binh province

Sail among the limestone islands of Ha Long Bay on a traditional junk boat

Delight in Vietnamese cuisine on a cooking tour and class at Tra Que Vegetable Village

Wander the cobbled streets of Hoi An on a guided walking tour

Enjoy time at leisure in Hoi An, Ho Chi Minh City, Phnom Penh and Siem Reap

Learn about history at the Cu Chi Tunnels

Witness spectacular Angkor Wat, a UNESCO World Heritage-Listed site

Explore the French colonial town of Battambang

Spend 3 nights at leisure on the tropical island of Koh Rong Sanloem

Gain insights into the Khmer Rouge on a visit to the notorious 'Killing Fields' of Choeung Ek

FLIGHTS

Return international full-service flights (economy class), surcharges may apply. (Excludes Trip Only Package)

One-way domestic flight (economy class) from Hanoi to Da Nang, Vietnam

One-way domestic flight (economy class) from Da Nang to Ho Chi Minh City, Vietnam

One-way international flight (economy class) from Ho Chi Minh City, Vietnam to Siem Reap, Cambodia

ACCOMMODATION

21 nights of 4-star accommodation

CRUISE

Overnight cruising beautiful Ha Long Bay aboard a traditional Vietnamese junk boat

DINING

28 meals included

ESSENTIALS

English-speaking tour guides

Airline taxes and surcharges

Airport and cruise port charges plus taxes

TRANSPORT

Transportation by air-conditioned private vehicles

Important Information

**Please note: All information provided in this brochure is subject to both change and availability. Prior to purchase please check the current deal for up-to-date information. If you have already purchased this deal, the terms and conditions on your Purchase Confirmation apply and take precedence over the information in this brochure.*

Booking Information

After purchase, you will receive a receipt and a Purchase Confirmation, directing you to an online Passenger Information Form. You must complete the Passenger Information Form within 72 hours of purchase.
Any special requests, preferences and optional extras MUST be clearly stated in your Passenger Information Form. Any change requested after submitting your Passenger Information Form cannot be guaranteed, is strictly subject to availability and will incur surcharges as outlined in the Schedule of Fees below.

Please note: All countries and territories have different entry requirements in relation to vaccinations, quarantine/isolation periods and travel restrictions. Due to the evolving nature, we would ask all of our customers to monitor, meet and adhere to the specific requirements of their intended destination(s) in the lead-up to and immediately before travel, as well as any requirements post-travel upon their return.

Our Policies

Cancellation and Refund Policy

By placing a booking with us, you acknowledge the following important information:

- **we act as your booking agent;** TripADeal is a booking services provider, and curates the Travel Offers available on our website. We act as your booking agent, and we receive payment for the Booking Services as part of the booking price, however, we do not provide any of the Travel Services (flights, accommodation, tours or other products or services) included in your booking – the Travel Services are provided by a number of third party Travel Suppliers.
- **each booking is unique;** our Travel Offers are made up of a variety of different components and are, during the booking process, uniquely tailored to suit your requirements, for example, departure dates and ports, flight and room upgrades, tour inclusions, etc.
- **changes/modifications to your booking may not be possible;** once your booking has been made, changes or modifications may not be possible, and where possible, may incur a fee. It is important to ensure that the information you provide during the booking process is accurate and up to date, and that you read the Travel Offer carefully before placing your order.
- **Travel Offers are a package;** our Travel Offers have been curated into package offerings and must be used as a package – individual components cannot be used independently of the full package offering.
- **our Travel Offers are generally non-refundable;** in order to provide great value Travel Offers, we work with a variety of Travel Suppliers to find the best deals – this often means the Travel Suppliers' offerings are non-refundable to ensure the best price. We recommend that you obtain travel insurance as soon as you make a booking with us.

To read more about our Cancellation and Refund Policy, please click here.

General Terms and Conditions

By placing your booking with us, you acknowledge and agree to our Terms & Conditions, Privacy Policy and Cancellation Policy.

Offer Essentials

This Travel Offer is valid for travel on selected dates until the 20 December 2028.
Minimum group size 4, maximum group size 20 per vehicle.
This Travel Offer is priced per person based on a twin share.

Departure Dates & Surcharges

See checkout for live dates and availability.

Single Traveller Supplement

For solo travellers, a mandatory single supplement of $1120 applies.

Please note: Accommodation for single customers who are travelling on a tour or cruise package may be in a single room, depending on availability.

Child Policy

- No child discounts are offered. The full price applies to all children travelling with their parents.
- Valid for children 12 years old and over.

Please note: Children must be accompanied by a responsible adult, 18 years old and over, to travel. No unaccompanied minors are allowed.

Flights

Flight information for options excluding Trip Only Package

Departure Cities

Melbourne, Sydney*, Adealide*, Brisbane*, Perth*, Auckland*

Departure City Surcharges

Sydney & Perth: $50 per person
Brisbane: $325 per person
Adelaide: $425 per person
Auckland: $775 per person

International Flight(s)

Full-service airline(s) used

- Cabin Class: Economy Class

Please note: We cannot accommodate one-way flights. Travellers must take all included flights within the package, and any flights intentionally forfeited will result in later flights being subject to cancellation.

Please note:

- *From Sydney, Melbourne, or Perth, the flying journey to your destination may take up to 18.5 hours, with up to 1 stop.*
- *From Brisbane, the flying journey to your destination may take up to 20hours, with up to 2 stops. One of those stops may be within Australia.*

Important Information

- *From Adelaide or Auckland, the flying journey to your destination may take up to 21 hours, with up to 2 stops. One of those stops may be within Australia.*

Domestic Flights

- Cabin Class: Economy Class
- Route: Hanoi to Da Nang/Da Nang to Ho Chi Minh City

Domestic Flight Information

Baggage allowance per person
1 x 20kg of checked baggage
1 x 7kg of carry on baggage

Preferred Airline Surcharge

- Cabin Class: Economy Class
- Singapore Airlines: $400 per person

Please note:

- *Preferred airlines are subject to availability. If we are unable to fulfil your request, the above extra cost will be refunded.*
- *On any upgrade purchase, short-haul flights and domestic flight sectors are not guaranteed.*
- *In the event that a purchased stopover package and a purchased preferred airline upgrade are not compatible, you will have the option to receive a refund for the preferred airline upgrade or be offered an alternative stopover city option, e.g if you choose to fly with Singapore Airlines you cannot stopover in Dubai.*
- *Preferred airline refers to the marketing carrier and could include codeshare partners.*

Arrive Early and Stay Behind Options

Fly out and return home up to 60 days pre and post your tour dates.

Arrive Early

Hanoi, Vietnam - From $200 per person, subject to availability.

Stay Behind

Phnom Penh, Cambodia - From $200 per person, subject to availability.

Please note:

This option incurs a fee for adjusting the departure or return dates. This fee does not include extra nights' accommodation, meals and/or airport transfers, which will be at your own cost.
In addition, airport transfers listed as an inclusion on the Travel Offer are considered void in the event that you select an Arrive Early/Stay Behind option. As such, you will need to arrange your own transfers at your cost.
We strongly advise against booking any pre or post-tour travel arrangements/ accommodation until TripADeal confirms your flight details. If you choose to book before confirmation, we recommend opting for refundable reservations or having backup plans in case the tour does not proceed.

Internal Flights:

If you select to Arrive Early or Stay Behind into a city other than the one where the tour begins or concludes (where applicable), the package will include an internal flight to your destination. This offer applies only to the cities listed in our Arrive Early & Stay Behind Options. If you wish to forfeit this flight, please advise our friendly team at the time of purchase. Please note that the package's cost does not change when you choose to forfeit your connecting flight.

Please note: If you request to fly into cities not listed in our "Arrive Early & Stay Behind Options", we may be able to customise your itinerary. If possible, the flight's cost will be charged as an extra.

Cancellations & Changes:

Flight booking changes or cancellations after air tickets have been issued are not guaranteed and may incur additional fees and fare difference, subject to the airline cancellation and change policies. Flight changes are subject to availability at the time of booking.

High-Season:

A high-season Arrive Early or Stay Behind can be purchased for an additional charge, subject to availability. For pricing, please refer to the cart.

+ 60 days:

You can fly out up to 60 days before your package's start date, and/or return home 60 days after your package's end date. Should you wish to fly out or return home for more than 60 days from the tour, please contact us to request availability. Additional costs may apply.

Estimated dates:

Your estimated departure, return, and arrival dates are all subject to availability and may vary. The confirmed schedule for all flights will be provided when you receive your flight tickets.
High season surcharges apply to flights departing between the below date ranges:

- 12th December 2026 - 26th January 2027
- 19th March 2027 - 28th April 2027
- 19th June 2027 - 18th July 2027
- 11th September 2027 - 10th October 2027
- 10th December 2027 - 31st January 2028
- 1st April 2028 - 30th April 2028
- 1st July 2028 - 23rd July 2028
- 16th September 2028 - 15th October 2028
- 9th December 2028 - 3rd January 2029

Stopover Packages

*Singapore
Includes:

- 2, 3 or 5 nights in 4-star accommodation
- Daily breakfast
- Return airport transfers

For pricing, please refer to the payment cart at checkout.

- When a pre and post-tour stopover is chosen, the same stopover location must be chosen each way, due to the airline used.
- When selecting to Arrive Early for your tour in conjunction with a Stopover Package, your fly out date from home will take place before the stopover.
- When selecting to Stay Behind after your tour in conjunction with a Stopover Package, your stopover will take place before your final flight home.
- Stopover packages are subject to availability.

Important Information

- In the event that a purchased stopover package and a purchased preferred airline upgrade are not compatible, you will have the option to receive a refund for the preferred airline upgrade or be offered an alternative stopover city option, e.g if you choose to fly with Singapore Airlines you cannot stopover in Dubai.
- Blackout dates apply to flights departing between the below date ranges:

Singapore Grand Prix: 05 October - 13 October 2027
Christmas and New Years Eve - 20 December 2027 to 3 January 2028
Singapore Grand Prix: 28 September - 04 October 2028 (dates are tentative)
Christmas and New Years Eve - 22 December to 2 January 2029

Flight Class Upgrades

Business Class: For pricing, please refer to the payment cart at checkout.

Please note:

- *Flight upgrades are subject to availability and pricing changes (if we cannot fulfil your request, the upgrade cost will be refunded).*
- *On any upgrade purchase, short-haul flights and domestic flight sectors are not guaranteed.*

Outbound Flights

Please note: Due to flight scheduling and availability, some departures may occur on Day 0. Affected customers must be available to depart the day before. Flight times will be indicated on your final documents, issued 4-6 weeks before departure.

Missed Flights

If you fail to arrive for your outbound flight, you risk all flight and land arrangements in your destination being automatically cancelled by the airlines and land operator, respectively. Additional fees may apply to reinstate these services. If you miss your flight for whatever reason, please contact us as soon as possible to make arrangements.

Trip Only Package

If you choose to remove international flights from your package, your holiday may be shorter, as travel days for flights are not included in the Trip Only Package. You will receive an email confirmation when minimum numbers have been met and the departure is guaranteed.
We recommend making further travel arrangements, such as flights, after you have received confirmation of a guaranteed departure.
TripADeal assumes no liability for financial losses incurred due to travel arrangements made prior to confirmation of guaranteed departure.
Note: The Trip Only Package does not include return international airfares or airport transfers. At the conclusion of the tour, you will be responsible for booking your own onward travel.
Click here for full Trip Only terms and conditions (see section 4.1)

Accommodation

Accommodation Used:

- Hanoi, Vietnam: Thien Thai Hotel or similar
- Ninh Binh, Vietnam: Ninh Binh Legend Hotel or similar
- Hoi An, Vietnam: Blue Sky Boutique Hotel or similar
- Ho Chi Minh City, Vietnam: Royal Hotel Saigon or similar
- Phnom Penh, Cambodia: Phnom Penh Katari Hotel or similar
- Siem Reap, Cambodia: Metta Residence or similar
- Battambang, Cambodia: Classy Hotel or similar
- Koh Rong Sanloem, Cambodia: Eden Beach Resort or similar

Ha Long Bay Overnight Cruise (No Star Rating)

- Ha Long Bay, Vietnam: Starlight Ha Long Bay Cruise or similar

Please note: Accommodation/rooms offered are based on a lead-in room type and are subject to availability based on seasonality. In the instance a property is not available, a similar standard of accommodation will be provided. Properties will be confirmed and included in your travel pack, which you will receive 4-6 weeks before travel.

Extra Nights

Not available.

Please note: If you are interested in booking additional nights of accommodation pre or post-tour, please wait until you receive your travel documentation approximately 4-6 weeks before departure for the confirmed list of hotels. If booking your own additional accommodation directly with the hotel, please be aware that you may be required to change rooms at the start/end of your tour.

Maximum Room Capacity

2 people.

Triple Share

Not available.

Bedding Configuration

Twin or double (subject to availability).

Optional Tours/activities

- Bat Trang Ceramic Village half-day tour - $70
- Ba Na Hills full-day tour with lunch - $170
- Mekong Delta day tour - $70
- Royal Palace & Silver Pagoda Tour - $40
- Tonle Sap Lake - $100

Please note:

- *Prices are based per person, are subject to availability, time permitting and weather conditions, and are payable directly to the tour operator in the currency specified. OR*
- *The optional tours listed above must be purchased on checkout or over the phone before submitting your passenger information form (subject to availability).*
- *Some tours or shore excursions require minimum numbers to operate.*
- *Shore excursions can be booked/reserved directly with the cruise line before travel (subject to availability)*
- *Shore excursions can also be booked whilst onboard (subject to availability).*

Important Information

- *Shore excursion programmes and itineraries may vary depending on local conditions and/or any unforeseen events concerning the timing on the day of the tour. Some excursions are very popular, and therefore availability cannot always be guaranteed, it is advisable to book in advance to avoid disappointment.*

Exclusions

- Visa fees and requirements
- Domestic transfers and flights not stated in the deal offer
- Meals/beverages not stated in the deal offer
- Recommended gratuities/tipping
- Optional activities/tours
- Personal expenses
- Travel insurance
- Any costs associated with an interruption to your tour as a result of an airline schedule change or cancellation

Please note: Return international flights and transfers to and from the tour are not included in the Trip Only Package.

Gratuities / Tipping

Land

Gratuities (tips) are not included for the services of the tour leader (when available) and driver throughout the tour. The recommended tip is $10 AUD per person per day or equivalent in local currency. This covers the guide/leader and the driver and will be collected on tour.

Please note: Tipping for services provided is always a matter of personal discretion; however, please be aware that many locals consider tipping part of their normal remuneration, and they may approach you for payment; there's no need to be intimidated by the request.

Other Important Information

TOUR GUIDE VS. TOUR LEADER

Tour Guide:

Often locals with intimate knowledge of an area, its culture, and history. Their role entails providing commentary, routing the tour, and seeing that people have a good time. They are a licensed, qualified expert who supplies specific information on the history, art, architecture and culture of the city/village/attraction where they are guiding the tour. The guide meets the group at the required place and leaves it at the end of the tour; they do not travel with the group.

Tour Leader:

An experienced person tasked with ensuring the smooth operation of tours, as well as providing practical support to passengers throughout the whole trip. Their role primarily includes assisting with accommodation, transportation between locations, and communication with tour guides at each stop. A tour leader may provide general guidance around a city or village and offer information on the place visited on the bus. However, they are not required to have specific art, architecture, or historical knowledge. They are not allowed to provide a guided tour or commentary of a city/village/attraction once there and, if caught doing so, can be fined.

Please note: Tour leaders/guides are not a standard inclusion in all travel offers. Tour leaders/guides will only be made available when required to enhance the experience of the destination featured.

CLIMATE & AVERAGE TEMPERATURES

January to March

- **North Vietnam**

  (Hanoi, Ha Long Bay): Cool, cloudy, and occasionally misty. Temperatures average 15°C to 20°C, making it comfortable for walking tours, though you will need a light jacket.

- **Central Vietnam**

  (Hoi An, Da Nang): Excellent weather. The rainy season has ended, bringing dry, sunny days with pleasant temperatures ranging from 22°C to 28°C.

- **South Vietnam**

  (Ho Chi Minh City): Dry and reliably hot. Clear blue skies are the norm, with temperatures sitting between 28°C and 34°C.

- **Cambodia**

  (Phnom Penh, Siem Reap): This is peak dry season. Days are sunny and warm (26°C to 33°C), though March begins to see the heat rise significantly.

April to June

- **North Vietnam:**

  A transitional period. April is warm and pleasant, while May and June usher in the hot, humid summer with temperatures climbing to 28°C to 33°C alongside the start of the summer rains.

- **Central Vietnam:**

  Hot, dry, and sunny. This is peak beach weather for the central coast, with temperatures regularly hitting 28°C to 34°C.

- **South Vietnam:**

  April is the hottest month of the year (up to 35°C). By May and June, the southwest monsoon arrives, bringing high humidity and sharp, heavy afternoon downpours that clear the air.

- **Cambodia:**

  April and May are intensely hot (often exceeding 35°C). By June, the green season begins, bringing much-needed afternoon rain showers and high humidity.

July to September

- **North Vietnam:**

  The peak of the hot and wet season. Expect high humidity and heavy downpours, with temperatures around 28°C to 33°C. Note: Cruise itineraries in Ha Long Bay are occasionally altered due to summer storms.

- **Central Vietnam:**

  July and August remain hot and mostly dry. However, September marks a sharp transition into the wet season, bringing heavy rains and a risk of typhoons.

- **South Vietnam:**

  Firmly in the wet season. You can expect reliable, heavy downpours

usually occurring in the mid-afternoon, maintaining temperatures around 27°C to 32°C.

- **Cambodia:**

  The rainy season continues, transforming the countryside (including the Angkor Wat moats and Tonle Sap) into lush, vibrant green landscapes. Rains are typically short but intense afternoon bursts (26°C to 32°C).

October to December

North Vietnam:

Arguably the best time to visit the north. The rains cease, leaving clear skies, low humidity, and pleasant, cooling temperatures (18°C to 25°C).

Central Vietnam:

The peak of the rainy season. October and November often see torrential rain, prolonged overcast days, and potential flooding in areas like Hoi An (23°C to 28°C). It begins to dry out by late December.

South Vietnam:

The rains taper off in November, ushering in the dry season. December is widely considered one of the best months to visit, with lower humidity and warm, sunny days (26°C to 31°C).

Cambodia:

The rains typically end in November. December is peak travel season, offering cool, dry breezes, clear skies, and extremely comfortable temperatures (24°C to 30°C) for exploring the temples of Angkor.

Weather

We always suggest referring to an online source for the most up-to-date weather information for your destination/s.

FLIGHTS

Seat Selection & Frequent Flyer Points:

We do not arrange seat selection. It is essential to highlight that some airlines do not allow pre-selected seats. We strongly suggest you contact the airline directly with seating allocation requirements and/or arrive at the airport earlier to arrange your seating. While we do not add frequent flyer member details to bookings, you can do this directly with the airline once you have your flight information.

Dietary Requests

Meal options and availability differ between airlines and routes therefore not all dietary requests can be accommodated. If your flight includes meals we will select the most suitable option available based on the dietary requirements you have specified. All meal requests are subject to airline approval and are not guaranteed, therefore we recommend preparing for your flight by bringing appropriate food for yourself, as required.

Passport Validity:

Customers must provide valid passport details either at the time of purchase or no later than 90 days before the departure date. Failure to do so may result in the cancellation of the booking. Customers will be responsible for any costs and fees incurred in this instance.

COACH TOUR

Meals:

For meals not included, the tour leader (when available) will offer assistance with reservations, suggestions and directions to local restaurants. It is your responsibility to notify us of any dietary requests/ requirements.

Please note: We will do our best to meet your requests/requirements; however, we cannot guarantee that we will always be able to.

Luggage:

You will be responsible for all your personal belongings whilst on tour. You must carry your own luggage from the vehicle to the hotel room and back to the vehicle. The driver will assist with the uploading and unloading of bags from the vehicle.

OTHER

Mobility:

If you require wheelchair access please contact our friendly sales and service team to inquire on your behalf.

Fitness Level Required:

Adventure (and spontaneity) create some of the best travel memories. Bear in mind, your home schedules and timings might not be adhered to on tour - it's all part of the fun!
A moderate level of fitness will be required.
Expect a moderate pace of touring with a focus on guided tours that may include full days with extended activity, guided city tours or nature walks. You will require a general level of fitness for unassisted navigation of stairs and inclines, longer distances with possible periods of standing when visiting sites, walking on sloping, uneven ground or elevations. You will be responsible for your own luggage and have the ability to board all modes of transport without assistance. Please note: Many areas may be inaccessible to wheelchairs or mobility scooters, where the unassisted use of personal walking sticks and other aids may be required. Although some assistance may be available, every traveller should be self-reliant during all aspects of their travel.

Please note: It is expected that every traveller must be self-reliant and able to undertake all aspects of their own travel. Please speak to your booking agent about your personal circumstances and any assistance requirements to ensure this tour is right for you.

Please note: If you have any concerns, please consult your healthcare provider prior to purchase/travel.

Yellow Fever:

A valid international certificate of vaccination against Yellow Fever is required in many countries. You may need to present this on arrival at the airport or border crossing. Some countries will refuse entry if you are unable to present your certificate. It's also common for your home country to request a Yellow Fever

Important Information

certificate upon arrival.
You must check with your doctor well before leaving home about the Yellow Fever requirements for the countries you'll be visiting.

Sightseeing:

Please note: If entry to a site is affected by changes in operating hours or public holiday closures, your itinerary, where possible, may be adjusted, or a similar activity will be offered in its place (subject to availability).

Shopping:

Shopping overseas can be a daunting and confusing experience, especially when there is a language barrier. Please be very cautious when foreign currencies and prices are involved. If paying by credit card, please pay close attention to the amount you are being charged and keep all your receipts.
Do not make any purchases you are not comfortable with or feel pressured into. If you are uncertain or need assistance with the language barrier, please seek assistance from your Tour Guide/Leader. Please refer to our Terms and Conditions regarding shopping for further information.

Visas

Vietnam

Australian passport holders are eligible to apply online for a single entry electronic visa (e-visa), valid for up to a maximum of 90 days.
Lodge your application online (for a non-refundable fee) with the Vietnamese National Web Portal of Immigration https://www.xuatnhapcanh.gov.vn/. You will be given a unique code to track your visa application status. Once your visa is granted, you must print it out and present it at check in. Keep this e-visa print out with you at all times during your travel in Vietnam.
Your Port Of Entry will be the first port you fly into in Vietnam. For example, if you are flying from Australia to Ho Chi Minh City and onwards to Hanoi on Day 1 for the beginning of your tour, your Port of Entry will be Ho Chi Minh City (Tan Son Nhat International Airport)
When asked about your 'Intended length of stay in Vietnam' we suggest you input 30 days regardless of when you intend to exit. This can be done at no additional cost and will cause no issues if you depart Vietnam earlier. By doing this, it will give you more flexibility to account for any unexpected issues such as flight delays or accidents that may require you to stay in the country a couple of days longer.
Some private online visa services and travel agents have scammed travellers or been involved in the public disclosure of the personal information of applicants for visas and 'visa issued on arrival' approval letters. To avoid such scams, only use official Government of Vietnam services to arrange your visa. Visa and other entry and exit conditions (such as currency, customs and quarantine regulations) change regularly. Contact the nearest Embassy or Consulate of Vietnam for up-to-date information.

Cambodia

For Australian and New Zealand passport holders to enter Cambodia you'll need a visa. You can apply for an e-visa online through the Cambodian Government's official portal www.evisa.gov.kh (processing time is 3 - 5 days) or through an embassy or consulate of Cambodia. Alternatively, you can get a tourist visa on arrival.
Effective 1 July, 2024, the paper arrival/departure card, health document, and customs form will be replaced by the electronic E-arrival card. All travellers are required to submit the Cambodia e-Arrival Card within 7 days before their arrival. See https://www.arrival.gov.kh/ for more information

Important:

- *Please start arranging your visa three weeks before departure to account for any delays due to consulate operating hours.*
- *Visa rules are subject to change. Please check with the nearest embassy, consulate or immigration department of the destination/s you are visiting once you receive your travel documentation to ensure you have the most up to date information.*
- *It is your responsibility to be travel-ready and ensure that you are aware and comply with any destination or travel requirements, including the validity of all required travel documents.*
- *Passengers who are not Australian citizens must also check with the respective consulate or visa agency to determine what their visa requirements are and what personal identification is required.*
- *It is also important to note that some areas of employment, such as journalism, government authorities and charity organisations, may have additional restrictions in applying for visas. This may, in turn, affect the type of application required.*

Travel Insurance

Embarking on your next trip is exciting, and while you hope the unexpected does not happen, it is best to be prepared. We strongly recommend you take out travel insurance when making your booking. Whether it's a potential medical emergency, a flight cancellation, a delayed suitcase, or an unforeseen event, it's important to ensure you're adequately protected. For more information or advice visit https://www.tripadeal.com.au/travel-insurance

Schedule Of Fees

Voluntary Changes

This includes booking changes requested by you, including but not limited to those changes requiring an airline ticket or a Purchase Confirmation reissue.

- Changes - $100 per booking and any additional charges applied by the airline/cruise company/accommodation/other travel providers.

Name Changes Due To Passenger Error

Important Information

- If the incorrect name has been provided, charges of $100 per booking and any additional charges applied by the airline/ cruise company/accommodation/other travel providers.

Supplier Fees

In the event the tour package you have purchased is unable to proceed, and/or a Travel Supplier is unable to fulfil the tour due to external circumstances (Limitation of Liability e.g. a Force Majeure event), there may be a fee or amount of money that is withheld by our Suppliers and is unrecoverable. This may be due to non-refundable airline tickets, cancellation penalties with cruise cabins or unrecoverable payments with our land/ accommodation partners. If refunds are not available from Suppliers, we will endeavour to obtain a travel credit on the best terms available and communicate these outcomes to you. In the event we are unable to obtain a refund or travel service credit, or part thereof, this cost is passed on to the customer as a Supplier Fee.