

European River Cruise & Swiss Rail

FRANCE ● GERMANY ● NETHERLANDS ● SWITZERLAND

The Offer

Some trips simply demand a full-blown European flex and pairing the razor-sharp peaks of the Swiss Alps with a five-star cruise down the Rhine. This extraordinary 15-day river cruise adventure is about as iconic as it gets, seamlessly blending Switzerland's ultimate mountain vistas with a lavish 7-night river cruise to Amsterdam.

Your journey kicks off in Zurich before riding the rails to medieval Bern and the mountain-ringed playground of Interlaken. Take in the absurdly stunning views of the Eiger North Face on an optional trip to Jungfraujoch, the "Top of Europe", before gliding past turquoise alpine lakes aboard the Interlaken-Luzern Express. After soaking up Lucerne's famous Chapel Bridge, roll into Basel and step aboard your floating five-star haven.

Unpack just once and let the postcard-perfect scenery roll past your balcony as you glide through Switzerland, France, Germany and the Netherlands. Customise your days with a curated mix of onshore excursions: sample local vintages in Black Forest wine towns, cycle through Strasbourg's half-timbered streets, storm the historic ruins of Heidelberg Castle, or admire the towering fortress of Chateau du Haut-Koenigsbourg. Cruise through the legendary, castle-studded Rhine Gorge, snack on golden Reibekuchen in Cologne, and wrap up your Grand Tour alongside Dutch Masters at Amsterdam's famous Rijksmuseum.

This adventure includes return international full-service flights, 7-night river cruise, 5 nights of 3 and 4-star hotel accommodation, 25 meals including all while cruising and beyond.

Want more? Arrive Early and Stay Behind options are available.



The Itinerary

Itinerary 1

Day 1 Australia (or New Zealand) - Zurich, Switzerland

Today depart for Zurich, Switzerland!

Please note: Due to flight scheduling and availability, some departures may occur on day 2 to arrive day 2. Flight times will be indicated on your final documentation which you will receive prior to departure.

Meals included: In-Flight

Day 2 Welcome to Zurich

Upon arrival into Zurich, make your way to the hotel. You may use trains from the airport to the city centre. Relax for the remainder of the day in this cosmopolitan city, which combines creative urban life with the freedom of nature.

Overnight: Hotel Alexander or similar, Zurich
Meals included: None

Day 3 Zurich - Bern Walking City Tour - Interlaken

Today you'll be met by your Tour Leader and travel by rail to Bern, Switzerland's captivating capital city. On arrival, meet a local guide for a walking tour through Bern's UNESCO-listed Old Town. Discover its medieval streets, elegant arcades, historic fountains and distinctive character.

Afterwards there will be time to explore Bern independently and enjoy lunch at leisure. Later, board the train for Interlaken. As the name suggests, this typical Swiss town is located between Lakes Thun and Brienz and is surrounded by the peaks of the Bernese Oberland. It offers the best in outdoor sports activities, from rafting to hiking, skiing to paragliding.

Afterwards check in at the hotel and then enjoy the rest of the day at leisure.

Please note: For your convenience, your luggage (one bag per person) will be transported directly from hotel to hotel, allowing you to relax and enjoy the day's scenic train journeys.

Overnight: Hey Hotel or similar, Interlaken
Meals included: Breakfast

Day 4 Interlaken - Day at Leisure

Today, enjoy a free day at leisure in Interlaken. Explore the village and its stunning mountain surroundings, or perhaps take an optional trip by cable car and mountain railway to the Jungfraujoch, also known as the "Top of Europe" (Not included).

Optional Activity: Cable Car and Mountain Railway to the Jungfraujoch

Enjoy a guided tour to Jungfraujoch today (approximately 3,400 metres above sea level) - the summit offers the best views over the Eiger and the Monch from the Sphinx Terrace. The historic railways of the Jungfrau Mountains are an absolute joy. The network of narrow-gauge railways, cogwheel trains, aerial cable cars and funiculars offer the chance to discover idyllic villages and stunning mountain scenery. You will have plenty of time to explore the fantastic glacial Ice Palace and have lunch at your leisure.

Travel by rail to Grindelwald Terminal before boarding the famous Eiger Express, travelling beneath the imposing Eiger North Face. The journey continues by cogwheel railway, passing through a



The Itinerary

Itinerary 1

tunnel carved directly into the mountainside as you ascend to Jungfraujoch, Top of Europe, home to Europe's highest railway station at 3,454 metres above sea level.

Situated within the UNESCO-listed Swiss Alps Jungfrau-Aletsch region, Jungfraujoch offers an unforgettable high-Alpine experience, surrounded by a breathtaking world of snow, ice, glaciers and towering mountain peaks. Please note, this is a high altitude location. See online Important Information for more details and pricing.

Overnight: Hey Hotel or similar, Interlaken
Meals included: Breakfast

Day 5 Interlaken Walking City Tour - Lucerne

This morning, meet a local guide for a walking tour to discover the highlights of this famous Alpine resort town. Afterwards,board the two-hour scenic Interlaken- Luzern Express train, passing five turquoise lakes, dramatic mountain scenery and charming villages along the way.

Upon arrival, you could explore Lucerne at leisure. Perhaps wander across the iconic Chapel Bridge, explore the atmospheric Old Town, browse the boutiques and cafes, or simply relax beside the sparkling waters of Lake Lucerne.

Please note:

- *For your convenience, your luggage (one bag per person) will be transported directly from hotel to hotel, allowing you to relax and enjoy the day's scenic train journeys.*

Overnight: Hotel Waldstätterhof, or similar, Lucerne
Meals included: Breakfast

Day 6 Lucerne Free Day

Today enjoy a free day at leisure in the beautiful town of Lucerne. Alternatively you may choose to take an optional tour to Mount Pilatus.

Optional Activity: Mount Pilatus

Travel by local bus to Kriens, and walk around 10 – 15 minutes to the Pilatus gondola station. Begin the ascent to Mount Pilatus, travelling by scenic gondola above the forests and meadows as the landscape gradually opens up to reveal sweeping views across Lake Lucerne and the surrounding Swiss Alps.

At the top, enjoy time at leisure to discover the panoramic viewpoints, with magnificent views stretching across the Alps and towards the lakes and valleys below. There is also the opportunity to enjoy lunch at one of the mountain restaurants.

Please note: Your tour leader will join you throughout the Mt Pilatus excursion if chosen. Please see pricing information in Important Information.

Overnight: Hotel Waldstätterhof, or similar, Lucerne
Meals included: Breakfast



The Itinerary

Itinerary 1

Day 7 Lucerne - Basel - Begin 7-Night 5-star Basel to Amsterdam River Cruise

This morning, travel by coach to Basel. Upon arrival, enjoy a short Basel orientation from your Tour Leader. In the afternoon, be transferred to the port terminal to board Amawaterway's AmaStella ship to start your voyage. Spend the rest of the afternoon settling into your vessel.

Today's travel is approximately 100 kilometres.

Overnight: Amawaterways Cruises AmaStella-Ship
Meals included: Breakfast; Dinner

Day 8 Breisach, Germany

Spend the day around Breisach with options that fit your style. Head to Colmar for colourful streets and the Bartholdi Museum, visit the charming town of Staufen im Breisgau in the foothills of the Black Forest for a tour and wine tasting, or choose an active visit to Chateau du Haut-Koenigsbourg with hilltop views.

Choose from a variety of activities to enjoy on your cruise:

- Colmar Excursion with Bartholdi Museum
- Staufen im Breisgau & Wine Tasting OR Chateau du Haut-Koenigsbourg (Active only)

Overnight: Amawaterways Cruises AmaStella-Ship
Meals included: Breakfast; Lunch; Dinner

Day 9 Strasbourg, France

Follow your curiosity through Strasbourg today. Wander half-timbered towns on guided walking tour or take in the city from the gentle rhythm of your bike. Later, an onshore dinner invites you to savour regional dishes in a setting full of local character.

Choose from a variety of activities to enjoy on your cruise:

- City tour
- City Tour Late Starter
- Guided Bike Tour
- Afternoon Shuttle Off Ship
- Dinner

Overnight: Amawaterways Cruises AmaStella-Ship
Meals included: Breakfast; Lunch; Dinner

Day 10 Ludwigshafen, Germany

Arrive in Ludwigshafen and set out for nearby highlights. Choose Heidelberg for a tour of its imposing castle and a wine tasting, or visit Speyer's Technik Museum, dedicated to transportation technologies throughout the decades.

Choose from a variety of activities to enjoy on your cruise:

- Heidelberg Tour with Wine Tasting
- Technik Museum Tour

Overnight: Amawaterways Cruises AmaStella-Ship
Meals included: Breakfast; Lunch; Dinner



The Itinerary

Itinerary 1

Day 11 Mainz, Germany

Spot the castles along the Rhine Gorge. Spend the afternoon your way: see Chagall windows and Gutenberg history, focus on Roman Mainz or Jewish heritage, indulge in the Mainz culinary history; or explore the city on two wheels.

Choose from a variety of activities to enjoy on your cruise:

- Rhine Gorge Castles Walking Tour with Gutenberg Exhibit & Chagall Windows
- Jewish Heritage Tour
- Mainz Culinary Bike Tour

Overnight: Amawaterways Cruises AmaStella-Ship
Meals included: Breakfast; Lunch; Dinner

Day 12 Cologne, Germany

Today brings Cologne's cathedral skyline, riverfront walkways and distinctive neighbourhoods. Join a guided walk with a tasting of crisp, golden Reibekuchen, explore the city's striking architecture or breeze through the city on a bike tour.

Choose from a variety of activities to enjoy on your cruise:

- Cologne Walking Tour with Reibekuchen Tasting
- Architecture Tour
- Bike Tour
- Free afternoon

Overnight: Amawaterways Cruises AmaStella-Ship
Meals included: Breakfast; Lunch; Dinner

Day 13 Amsterdam, The Netherlands

Cruise into Amsterdam, then enjoy your afternoon with a visit to the Rijksmuseum that encompasses 800 years of Dutch history or indulge in a flavourful culinary walking tour.

Choose from a variety of activities to enjoy on your cruise:

- Scenic Cruising in the Morning
- Culinary Walking Tour
- Rijksmuseum

Overnight: Amawaterways Cruises AmaStella-Ship
Meals included: Breakfast; Lunch; Dinner

Day 14 Amsterdam, the Netherlands - Australia (or New Zealand)

Today, at the appropriate time, make your own way to Amsterdam airport for your return flight back home after the trip of a lifetime!

Meals included: Breakfast; In-Flight

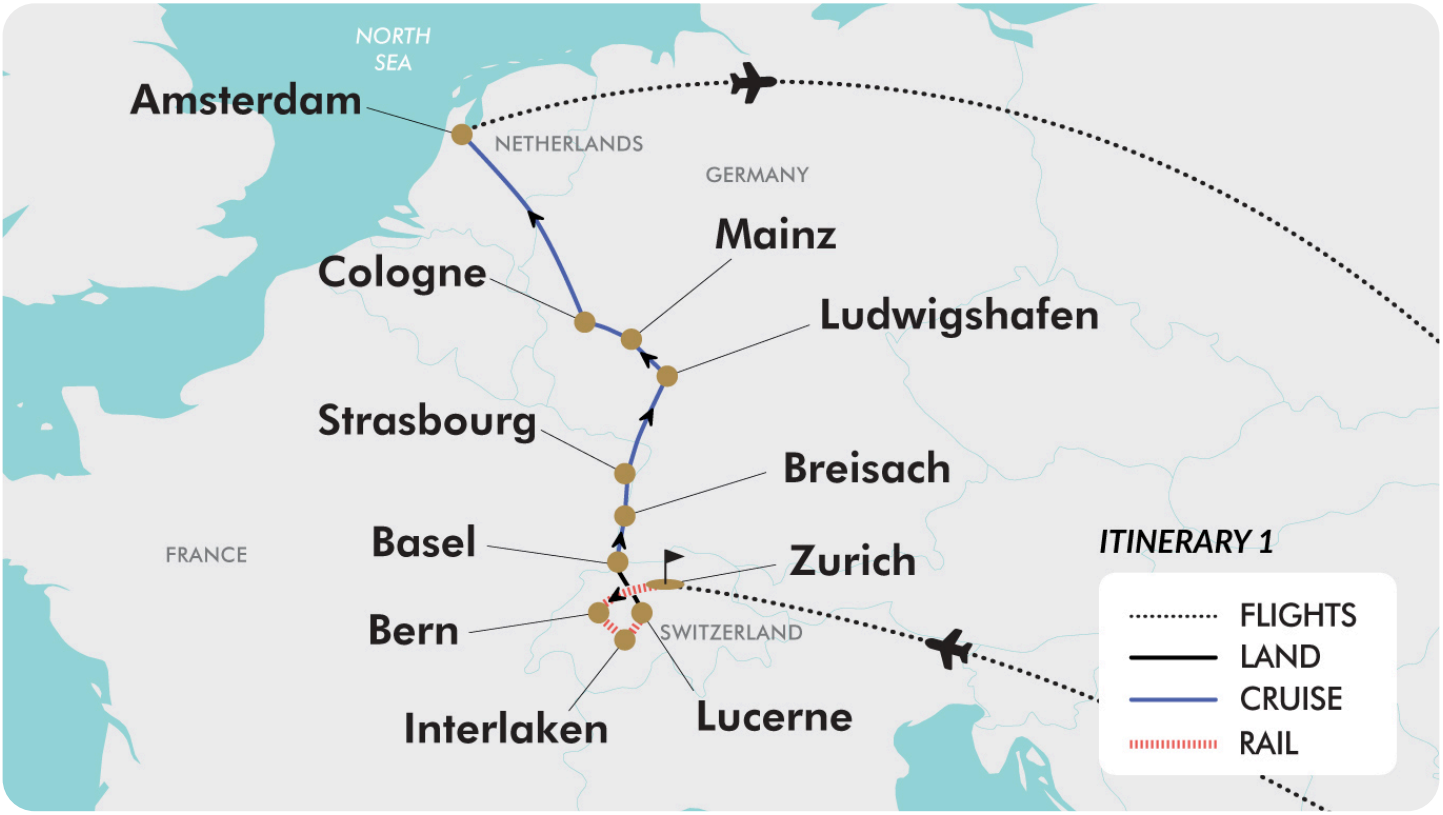
Day 15 Arrive in Australia (or New Zealand)

Please note: Some flights may arrive in +1 day later.



The Map

Itinerary 1





The Itinerary

Itinerary 2

Day 1 Australia (or New Zealand) - Amsterdam, the Netherlands

Today, depart for Amsterdam, the Netherlands!

Please note:

- *Due to flight scheduling and availability, some customers may be required to depart on Day 2, to arrive on Day 2.*
- *Flight times will be indicated on your final documentation, which you will receive prior to departure.*

Meals included: In-Flight

Day 2 Welcome to Amsterdam, the Netherlands! Begin 7-Night 5-star Amsterdam to Basel River Cruise

Upon arrival, make your own way to your contemporary AmaSiena Ship for the start of a memorable voyage.

Spend the afternoon settling into your floating home docked in the canals of Amsterdam. This city is known for its artistic heritage, elaborate canal system and narrow houses with gabled facades. The ship will remain docked overnight in Amsterdam.

Overnight: Amawaterways Cruises AmaSiena-Ship
Meals included: Dinner

Day 3 Amsterdam, the Netherlands

Enjoy a morning exploring Amsterdam your way. Wander the galleries of the famed Rijksmuseum, join a flavourful culinary walking tour, or visit the world's largest flower and plant auction.

Choose from a variety of activities to enjoy on your cruise:

- Rijksmuseum Art Tour: This museum traces 800 years of Dutch history through its art, artefacts and decorative objects.
- During your visit, encounter masterpieces such as Rembrandt's Night Watch alongside Delftware and works from the Dutch Golden Age.

Culinary Walking Tour

Stroll a classic Amsterdam neighbourhood past canals, gabled houses and narrow bridges, then settle into a grand cafe to taste local Dutch specialities. A delicious window into everyday Amsterdam life.

In the afternoon enjoy a scenic cruising out of Amsterdam. Settle onto the Sun Deck as Amsterdam fades into the distance and the Rhine unfolds ahead. Watch the Dutch countryside give way to Germany as you glide toward your next destination.

Overnight: Amawaterways Cruises AmaSiena-Ship
Meals included: Breakfast; Lunch; Dinner

Day 4 Dusseldorf , Germany

Enjoy a Dusseldorf walking tour that pairs local stories with tastings of Altbier and Kasebrotchen, or dive into the city's striking modern architecture on a guided tour. Alternatively, tour the city of Cologne, discovering its lively streets, Kolsch beer and traditional Reibekuchen.

Choose from a variety of activities to enjoy on your cruise:

- Cologne Walking Tour with Reibekuchen Tasting
- Local traditions take centre stage on this walk through
- Cologne's Old Town.



The Itinerary

Itinerary 2

After exploring historic streets and squares, enjoy Reibekuchen served with apple sauce and a glass of Kolsch, two enduring favourites of the city's culinary culture.

Architecture Tour

Discover Monheim am Rhein's bold urban reinvention on a guided architecture tour through one of Germany's most inventive small cities, where imaginative design and lively public spaces have transformed the riverfront.

Overnight: Amawaterways Cruises AmaSiena-Ship
Meals included: Breakfast; Lunch; Dinner

Day 5 Mainz, Germany

Spot the castles along the Rhine Gorge. Spend the afternoon your way: see Chagall windows and Gutenberg history, focus on Roman Mainz or Jewish heritage, indulge in the Mainz culinary history; or explore the city on two wheels.

Choose from a variety of activities to enjoy on your cruise:

- Rhine Gorge Castles Walking Tour with Gutenberg Exhibit & Chagall Windows
- Jewish Heritage Tour
- Mainz Culinary tour
- Bike Tour

Overnight: Amawaterways Cruises AmaSiena-Ship
Meals included: Breakfast; Lunch; Dinner

Day 6 Ludwigshafen, Germany

Arrive in Ludwigshafen and set out for nearby highlights. Choose Heidelberg for a tour of its imposing castle and a wine tasting, or visit Speyer's Technik Museum, dedicated to transportation technologies throughout the decades.

Choose from a variety of activities to enjoy on your cruise:

- Heidelberg Tour with Wine Tasting
- Technik Museum Tour

Overnight: Amawaterways Cruises AmaSiena-Ship
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Day 7 Strasbourg, France

Follow your curiosity through Strasbourg today. Wander half-timbered streets on a guided walking tour or take in the city from the gentle rhythm of your bike. Later, an onshore dinner invites you to savour regional dishes in a setting full of local character.

Choose from a variety of activities to enjoy on your cruise:

- City tour
- City Tour Late Starter
- Guided Bike Tour
- Afternoon Shuttle Off Ship
- Dinner

Overnight: Amawaterways Cruises AmaSiena-Ship
Meals included: Breakfast; Lunch; Dinner



The Itinerary

Itinerary 2

Day 8 Breisach, Germany

Spend the day around Breisach with options that fit your style. Head to Colmar for colourful streets and the Bartholdi Museum, visit the charming town of Staufen im Breisgau in the foothills of the Black Forest for a tour and wine tasting, or choose an active visit to Chateau du Haut-Koenigsbourg with hilltop views.

Choose from a variety of activities to enjoy on your cruise:

- Colmar Excursion with Bartholdi Museum
- Staufen im Breisgau & Wine Tasting OR Chateau du Haut-Koenigsbourg (Active only)

Overnight: Amawaterways Cruises AmaSiena-Ship
Meals included: Breakfast; Lunch; Dinner

Day 9 Basel, Switzerland - Lucerne, Switzerland

Today after breakfast disembark and be met by your Tour Leader to continue your journey exploring the beautiful Switzerland. Enjoy an orientation tour of Basel, the city on the Rhine River.

See the medieval old town centre of Marktplatz and the 12th-century Gothic cathedral (entry excluded), which contains the tomb of the 16th-century Dutch scholar, Erasmus.

The heart of the city beats in Basel's well-preserved, romantic Old Town, its narrow streets and hidden squares hold more than 300 fountains that are just as charming as its many centuries-old buildings and eye-catching sights.

After free time to enjoy lunch in Basel, be transferred by bus to Lucerne to check in to your hotel.

Upon arrival enjoy the remainder of the day at leisure. Today travel approximately 100 kilometres.

Overnight: Hotel Waldstätterhof, or similar, Lucerne
Meals included: Breakfast

Day 10 Lucerne - Day at Leisure

Today is at leisure for guests to explore Lucerne at their own pace. Perhaps wander across the iconic Chapel Bridge, explore the atmospheric Old Town, browse the boutiques and cafes, or simply relax beside the sparkling waters of Lake Lucerne.

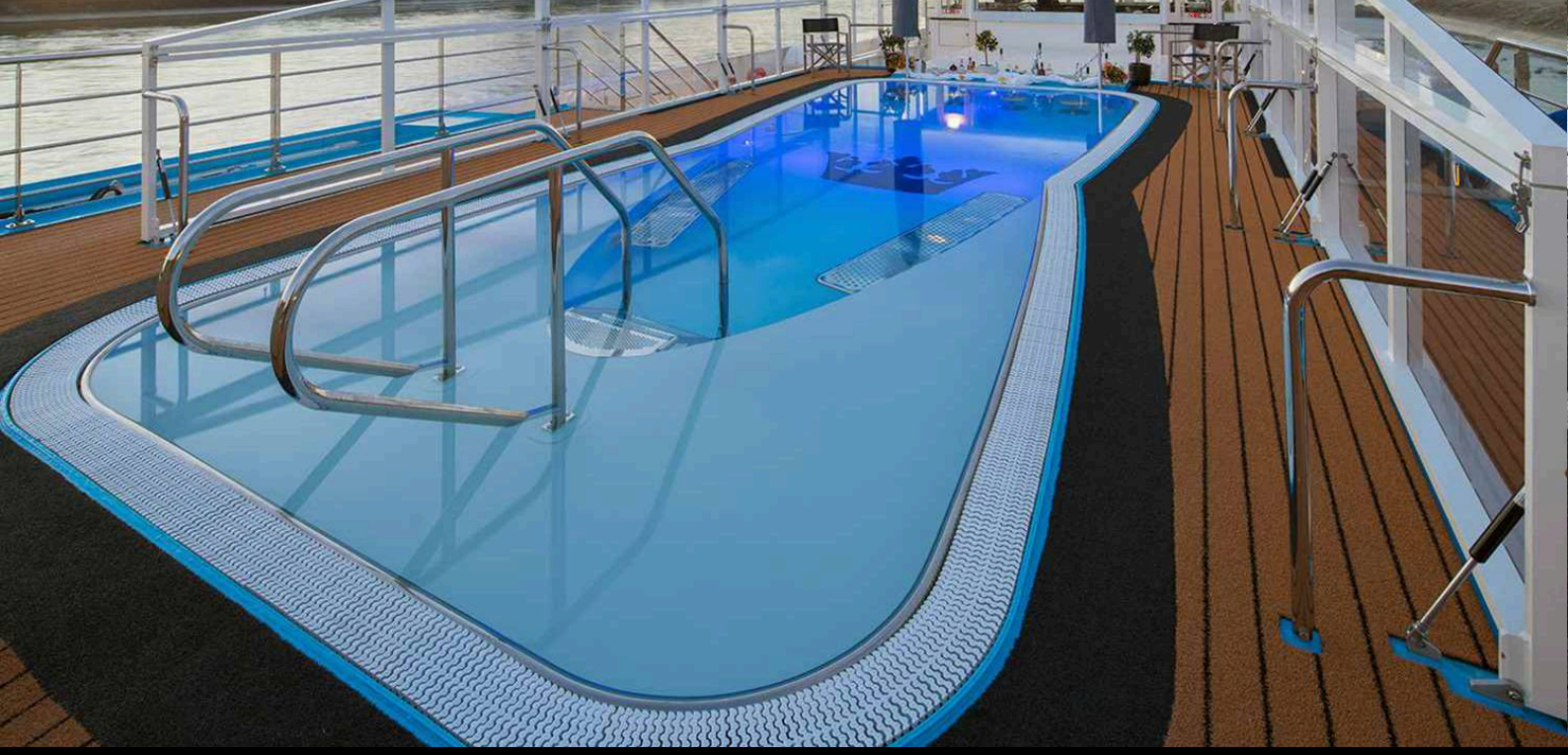
Alternatively, you can join a mountain excursion accompanied by the Tour Manager:

Optional Activity: Mount Pilatus

Travel by local bus to Kriens, and walk around 10 – 15 minutes to the Pilatus gondola station. Begin the ascent to Mount Pilatus, travelling by scenic gondola above the forests and meadows as the landscape gradually opens up to reveal sweeping views across Lake Lucerne and the surrounding Swiss Alps. At the top, enjoy time at leisure to discover the panoramic viewpoints, with magnificent views stretching across the Alps and towards the lakes and valleys below. There is also the opportunity to enjoy lunch at one of the mountain restaurants.

Please note:

- *Your tour leader will join you throughout the Mt Pilatus excursion if chosen.*
- *See online Important Information for more details and pricing.*



The Itinerary

Itinerary 2

Overnight: Hotel Waldstätterhof, or similar, Lucerne
Meals included: Breakfast

Day 11 Lucerne - Interlaken Walking City Tour

This morning, board the two hour scenic Luzern-Interlaken Express train, passing five turquoise lakes, dramatic mountain scenery and charming villages along the way. Arrive in Interlaken, beautifully situated between Lake Thun and Lake Brienz and surrounded by the peaks of the Bernese Oberland.

Meet a local guide for a walking tour and discover the highlights of this famous Alpine resort. Afterwards, check into your hotel and enjoy the rest of the day at leisure.

Please note:

- *For your convenience, your luggage (one bag per person) will be transported directly from hotel to hotel, allowing you to relax and enjoy the day's scenic train journeys.*

Overnight: Hotel Hey, or similar, Interlaken
Meals included: Breakfast

Day 12 Interlaken - Day at Leisure

Today, enjoy a free day at leisure in Interlaken. Explore the village and its stunning mountain surroundings, or perhaps take an optional trip by cable car and mountain railway to the Jungfraujoch, also known as the "Top of Europe" (Not included).

Optional Activity: Cable Car and Mountain Railway to the Jungfraujoch

Enjoy a guided tour to Jungfraujoch today (approximately 3,400 metres above sea level) - the summit offers the best views over the Eiger and the Monch from the Sphinx Terrace. The historic railways of the Jungfrau Mountains are an absolute joy. The network of narrow-gauge railways, cogwheel trains, aerial cable cars and funiculars offer the chance to discover idyllic villages and stunning mountain scenery.

You will have plenty of time to explore the fantastic glacial Ice Palace and have lunch at your leisure. Travel by rail to Grindelwald Terminal before boarding the famous Eiger Express, travelling beneath the imposing Eiger North Face.

The journey continues by cogwheel railway, passing through a tunnel carved directly into the mountainside as you ascend to Jungfraujoch – Top of Europe, home to Europe's highest railway station at 3,454 metres above sea level.

Situated within the UNESCO-listed Swiss Alps Jungfrau-Aletsch region, Jungfraujoch offers an unforgettable high-Alpine experience, surrounded by a breathtaking world of snow, ice, glaciers and towering mountain peaks.

Please note:

- *This is a high altitude location.*
- *See online Important Information for more details and pricing.*

Overnight: Hotel Hey, or similar, Interlaken
Meals included: Breakfast



The Itinerary

Itinerary 2

Day 13 Interlaken - Bern Walking City Tour - Zurich

After breakfast travel by rail to Bern, Switzerland's captivating capital city. On arrival, meet a local guide for a walking tour through Bern's UNESCO-listed Old Town.

Discover its medieval streets, elegant arcades, historic fountains and distinctive character. After the tour, there will be time to explore Bern independently and enjoy lunch at leisure.

Later, board the train for Zurich, Switzerland's vibrant largest city. Upon arrival check in to your hotel and enjoy the rest of the day at leisure.

- *For your convenience, your luggage (one bag per person) will be transported directly from hotel to hotel, allowing you to relax and enjoy the day's scenic train journeys.*

Overnight: Hotel Alexander, or similar, Zurich
Meals included: Breakfast

Day 14 Zurich, Switzerland - Australia (or New Zealand)

Today enjoy the morning in Zurich, before you make your own way to Zurich Airport for your return flight back to Australia (or New Zealand).

Meals included: Breakfast; In-Flight

Day 15 Arrive in Australia (or New Zealand)

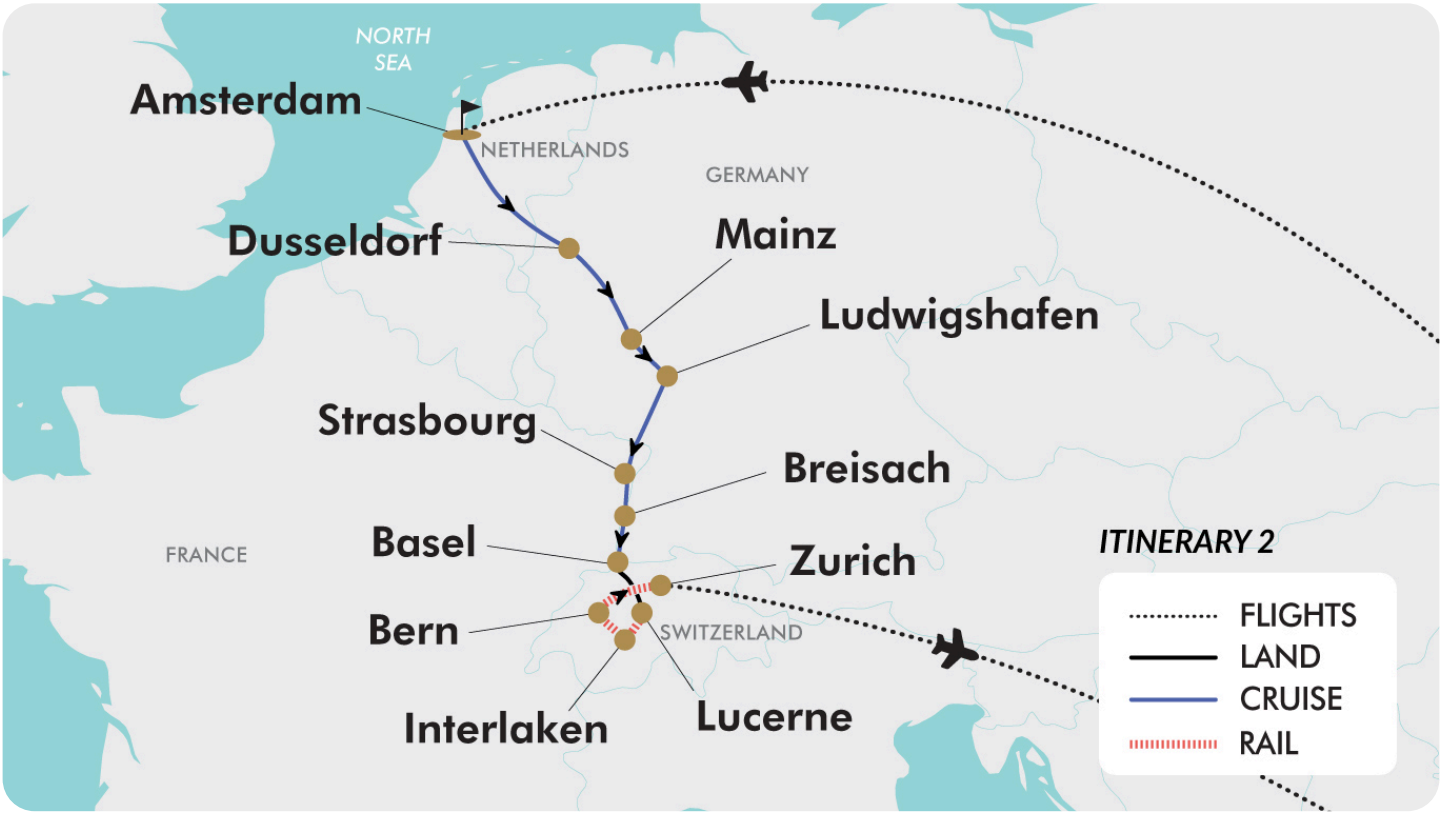
Please note: Some flights may arrive in Australia (or New Zealand) +1 day later.

Meals included: None



The Map

Itinerary 2





Tour Inclusions

HIGHLIGHTS

Discover the charms of the Netherlands, France, Germany and Switzerland from the comfort of your luxurious AmaWaterways Ship

Visit Amsterdam, Cologne, Strasbourg, Basel and more

Cruise along the Rhine River through spectacular landscapes, rich culture and fascinating history, where bustling cities are complemented by romantic towns

Explore the essence of the Netherlands, learning about the proud culinary tradition and admire the quintessential sight of Dutch windmills dotting the picturesque countryside

Visit some of France and Germany's oldest cities, from stylish Strasbourg to resilient Cologne, resplendent with its magnificent Gothic cathedral

Discover the vibrant city of Dusseldorf on a guided walking tour through its cultural landmarks and lively streets (Itinerary 2 only)

Relax on board while you marvel at the breathtaking landscapes of the World Heritage-listed Rhine Gorge, passing fairytale-like castles and steeply terraced vineyards

Join your local guide and explore the city of Cologne, including the Old Town and its contemporary architecture

Explore the historic streets of Strasbourg on a guided walking tour

Enjoy a delightful tasting of Strasbourg's regional specialties, offering a true taste of Alsace culinary traditions

In Germany's Heidelberg, a UNESCO City of Literature, see its imposing castle and enjoy a wine tasting

Explore Breisach, on the edge of the mountainous Black Forest

Explore the stunning cities and landscapes of Switzerland by rail

See Basel, a cultural hub located on the Rhine River where the Swiss, French, and German borders meet

Discover lakeside Interlaken, framed by mountains and forest on a guided tour

Experience picture-perfect Lucerne

Experience the medieval Swiss capital of Bern on a guided tour

Soak up the cosmopolitan vibe of Zurich at leisure

FLIGHTS

Return international full-service flights (economy class), surcharges may apply (Excludes Trip Only option)

CRUISE

7-night Rhine river cruise aboard the 5-star AmaStella or AmaSiena ships from Basel to Amsterdam or Amsterdam to Basel

Experience the captivating blend of relaxation, tradition and delicious cuisine

Stay in an outside riverview stateroom cabin

Free-flowing soft drinks, beer and wines with every onboard lunch & dinner

Breakfast, lunch and dinner included

Experience an unforgettable voyage of discovery with all shore excursions included

Enjoy special onboard entertainment

Attend a welcome and farewell dinner

Onboard wellness and fitness centre

Cruise Gratuities included

Complimentary Wi-Fi

ACCOMMODATION

5 nights of 3 and 4-star hotel accommodation

DINING

Enjoy 25 meals, including all while cruising



Tour Inclusions

ESSENTIALS

English speaking onboard Cruise Director, Tour Leader and Guide Tour

Airline and cruise port taxes and surcharges

Private luggage transfer from hotel to hotel

TRANSPORT

Transportation by air-conditioned private vehicles

Travel in second-class rail cabins in Switzerland

TRANSFERS

Port transfer (Excludes Trip Only Package)

Important Information

**Please note: All information provided in this brochure is subject to both change and availability. Prior to purchase please check the current deal for up-to-date information. If you have already purchased this deal, the terms and conditions on your Purchase Confirmation apply and take precedence over the information in this brochure.*

Booking Information

After purchase, you will receive a receipt and a Purchase Confirmation, directing you to an online Passenger Information Form. You must complete the Passenger Information Form within 72 hours of purchase.
Any special requests, preferences and optional extras MUST be clearly stated in your Passenger Information Form. Any change requested after submitting your Passenger Information Form cannot be guaranteed, is strictly subject to availability and will incur surcharges as outlined in the Schedule of Fees below.

Please note: All countries and territories have different entry requirements in relation to vaccinations, quarantine/isolation periods and travel restrictions. Due to the evolving nature, we would ask all of our customers to monitor, meet and adhere to the specific requirements of their intended destination(s) in the lead-up to and immediately before travel, as well as any requirements post-travel upon their return.

Our Policies

Cancellation & Refund Policy

By placing a booking with us, you acknowledge the following important information:

- **we act as your booking agent;** TripADeal is a booking services provider, and curates the Travel Offers available on our website. We act as your booking agent, and we receive payment for the Booking Services as part of the booking price, however, we do not provide any of the Travel Services (flights, accommodation, tours or other products or services) included in your booking – the Travel Services are provided by a number of third party Travel Suppliers.
- **each booking is unique;** our Travel Offers are made up of a variety of different components and are, during the booking process, uniquely tailored to suit your requirements, for example, departure dates and ports, flight and room upgrades, tour inclusions, etc.
- **changes/modifications to your booking may not be possible;** once your booking has been made, changes or modifications may not be possible, and where possible, may incur a fee. It is important to ensure that the information you provide during the booking process is accurate and up to date, and that you read the Travel Offer carefully before placing your order.
- **Travel Offers are a package;** our Travel Offers have been curated into package offerings and must be used as a package – individual components cannot be used independently of the full package offering.
- **our Travel Offers are generally non-refundable;** in order to provide great value Travel Offers, we work with a variety of Travel Suppliers to find the best deals – this often means the Travel Suppliers' offerings are non-refundable to ensure the best price. We recommend that you obtain travel insurance as soon as you make a booking with us.

To read more about our Cancellation and Refund Policy, please click here.

General Terms & Conditions

By placing your booking with us, you acknowledge and agree to our Terms & Conditions, Privacy Policy and Cancellation Policy.

Offer Essentials

This Travel Offer is valid for travel on selected dates until the 5th February 2028.
Minimum group size 15, maximum group size 26 per vehicle.
This Travel Offer is priced per person based on a twin share.

Departure Dates & Surcharges

See checkout for live dates and availability.

Single Traveller Supplement

For solo travellers, a mandatory single supplement applies:

Itinerary-1 (Zurich - Amsterdam)

Window Stateroom Cabin: 1,899
French Balcony Cabin: 3,299
French & Outside Balcony cabin 3,499

Itinerary-2 (Amsterdam-Zurich)

Window Stateroom Cabin: 1,599
French Balcony Cabin: 2,699
French & Outside Balcony cabin 3,199

Please note: Accommodation for single customers who are travelling on a tour or cruise package may be in a single room, depending on availability.

Child Policy

- No child discounts are offered. The full price applies to all children travelling with their parents.
- Valid for children 12 years old and over.

Please note: Children must be accompanied by a responsible adult, 18 years old and over, to travel. No unaccompanied minors are allowed.

Flights

Flight information for options excluding Trip Only Package

Departure Cities

Sydney, Melbourne, Perth, *Brisbane, *Adelaide or *Auckland

Departure City Surcharges

Brisbane & Adelaide: $200 per person
Auckland: $600 per person

International Flight(s)

Full-service airline(s) used Only for deals where we can guarantee full service airlines, and no low cost carriers are considered

- Cabin Class: Economy Class

Please note: We cannot accommodate one-way flights. Travellers must take all included flights within the package, and any flights intentionally forfeited will result in later flights being subject to cancellation.

Important Information

Preferred Airline Surcharge

- Cabin Class: Economy Class
- Qatar Airways: $200 per person
- Emirates: $500 per person
- Singapore Airlines: $500 per person

Please note:

- *Preferred airlines are subject to availability. If we are unable to fulfil your request, the above extra cost will be refunded.*
- *On any upgrade purchase, short-haul flights and domestic flight sectors are not guaranteed.*
- *In the event that a purchased stopover package and a purchased preferred airline upgrade are not compatible, you will have the option to receive a refund for the preferred airline upgrade or be offered an alternative stopover city option, e.g if you choose to fly with Singapore Airlines you cannot stopover in Dubai.*
- *Preferred airline refers to the marketing carrier and could include codeshare partners.*

Arrive Early and Stay Behind Options

Fly out and return home up to 60 days pre and post your tour dates.

Arrive Early - Itinerary-1

Zurich, Switzerland - From $300 per person, subject to availability.

Stay Behind - Itinerary-1

Amsterdam, The Netherlands- From $300 per person, subject to availability.

Arrive Early - Itinerary-2

Amsterdam, The Netherlands - From $300 per person, subject to availability.

Stay Behind - Itinerary-2

Zurich, Switzerland- From $300 per person, subject to availability.

Please note:

This option incurs a fee for adjusting the departure or return dates. This fee does not include extra nights' accommodation, meals and/or airport transfers, which will be at your own cost.

In addition, airport transfers listed as an inclusion on the Travel Offer are considered void in the event that you select an Arrive Early/Stay Behind option. As such, you will need to arrange your own transfers at your cost.
We strongly advise against booking any pre or post-tour travel arrangements/ accommodation until TripADeal confirms your flight details. If you choose to book before confirmation, we recommend opting for refundable reservations or having backup plans in case the tour does not proceed.

Internal Flights:

If you select to Arrive Early or Stay Behind into a city other than the one where the tour begins or concludes (where applicable), the package will include an internal flight to your destination. This offer applies only to the cities listed in our Arrive Early & Stay Behind Options. If you wish to forfeit this flight, please advise our friendly team at the time of purchase. Please note that the package's cost does not change when you choose to forfeit your connecting flight.

Please note: If you request to fly into cities not listed in our "Arrive Early & Stay Behind Options", we may be able to customise your itinerary. If possible, the flight's cost will be charged as an extra.

Cancellations & Changes:

Flight booking changes or cancellations after air tickets have been issued are not guaranteed and may incur additional fees and fare difference, subject to the airline cancellation and change policies. Flight changes are subject to availability at the time of booking.

High-Season:

A high-season Arrive Early or Stay Behind can be purchased for an additional charge, subject to availability. For pricing, please refer to the cart.

+ 60 days:

You can fly out up to 60 days before your package's start date, and/or return home 60 days after your package's end date. Should you wish to fly out or return home for more than 60 days from the tour, please contact us to request availability. Additional costs may apply.

Estimated dates:

Your estimated departure, return, and arrival dates are all subject to availability and may vary. The confirmed schedule for all flights will be provided when you receive your flight tickets.
High season surcharges apply to flights departing between the below date ranges:

- 3rd April 2026 - 20th April 2026
- 26th June 2026 - 17th July 2026
- 18th September 2026 - 9th October 2026
- 12th December 2026 - 26th January 2027
- 19th March 2027 - 28th April 2027
- 19th June 2027 - 18th July 2027
- 11th September 2027 - 10th October 2027
- 10th December 2027 - 31st January 2028
- 1st April 2028 - 30th April 2028
- 1st July 2028 - 23rd July 2028
- 16th September 2028 - 15th October 2028
- 9th December 2028 - 3rd January 2029

Stopover Packages

* Doha, Qatar
* Dubai, UAE

Includes:

- 2, 3 or 5 nights in 4-star accommodation
- Daily breakfast
- Return airport transfers

For pricing, please refer to the payment cart at checkout.

- When a pre and post-tour stopover is chosen, the same stopover location must be chosen each way, due to the airline used.
- When selecting to Arrive Early for your tour in conjunction with a Stopover Package, your fly out date from home will take place before the stopover.
- When selecting to Stay Behind after your tour in conjunction with a Stopover Package, your stopover will take place before your final flight home.
- Stopover packages are subject to availability.

Important Information

- In the event that a purchased stopover package and a purchased preferred airline upgrade are not compatible, you will have the option to receive a refund for the preferred airline upgrade or be offered an alternative stopover city option, e.g if you choose to fly with Singapore Airlines you cannot stopover in Dubai.
- Blackout dates apply to flights departing between the below date ranges:

- 2027

Hong Kong Rugby 7's: end March/ beginning April - (dates tbc)
Singapore Grand Prix: 30 September - 05 October 2027 (dates are still tbc)
Doha Grand Prix: 25 November - 1 December 2027 (dates are tbc)
Abu Dhabi Grand Prix (for Dubai): 21 - 26 October 2027 (dates are still tbc)
Christmas and New Years Eve - 20 December 2027 to 3 January 2028

Flight Class Upgrades

Business Class: For pricing, please refer to the payment cart at checkout.

Please note:

- *Flight upgrades are subject to availability and pricing changes (if we cannot fulfil your request, the upgrade cost will be refunded).*
- *On any upgrade purchase, short-haul flights and domestic flight sectors are not guaranteed.*

Outbound Flights

Please note: Due to flight scheduling and availability, some departures may occur on Day 0. Affected customers must be available to depart the day before. Flight times will be indicated on your final documents, issued 4-6 weeks before departure.

Missed Flights

If you fail to arrive for your outbound flight, you risk all flight and land arrangements in your destination being automatically cancelled by the airlines and land operator, respectively. Additional fees may apply to reinstate these services. If you miss your flight for whatever reason, please contact us as soon as possible to make arrangements.

Trip Only Package

If you choose to remove international flights from your package, your holiday may be shorter, as travel days for flights are not included in the Trip Only Package. You will receive an email confirmation when minimum numbers have been met and the departure is guaranteed.
We recommend making further travel arrangements, such as flights, after you have received confirmation of a guaranteed departure.
TripADeal assumes no liability for financial losses incurred due to travel arrangements made prior to confirmation of guaranteed departure.
Note: The Trip Only Package does not include return international airfares or airport transfers. At the conclusion of the tour, you will be responsible for booking your own onward travel.
Click here for full Trip Only terms and conditions (see section 4.1)

Cruise

Itinerary-1 (Basel to Amasterdam cruise itinerary) - AmaStella ship & Itinerary-2 (Amasterdam to Basel cruise itinerary) - AmaSiena ship:

Settle into elegantly designed staterooms where comfort meets style. Wake to river views from outside twin balconies and feel at home in spaces created for rest, reflection, and quiet indulgence.
Unwind in thoughtfully designed rooms with space to relax and enjoy the river views. Elegant décor and comfortable spaces create a peaceful retreat to start and end the day.
Take in ever-changing scenery from your room, whether through a picture window, French balcony, or our signature twin balcony design. Each offers its own beautiful perspective of the river.
Experience the art of subtle indulgence in every room. Soft fabrics, marble-tiled bathrooms, and thoughtful touches elevate each room into a sanctuary of effortless luxury.

Enjoy cuisine inspired by the regions you sail through, beautifully prepared and perfectly paired with fine wines. Each meal celebrates the art of travel through flavour, conversation, and a genuine sense of place.
There's a variety of ways to relax and recharge on every AmaWaterways vessel. From ships equipped with fitness centers and pickleball courts to luxurious spa treatments, wellness is focused on the whole you.

Onboard currency:

Euro

Cabins/Staterooms:

Window Stateroom cabin on PianoDeck (15 m²)

- Cabin inclusions
- Picture window
- Queen-size or twin hotel-style beds
- En-suite bathroom with shower, indulgent toiletries, hair dryer, on-board complimentary bathrobes and slippers
- Minibar available at own expense
- Complimentary water, restocked daily
- Complimentary Wi-Fi
- Flat-screen TV and infotainment system
- Individual climate control
- Personal safe
- Umbrella
- Telephone
- Walking sticks

French Balcony Cabin on Violin Deck (15 m²)

- A floor-to-ceiling sliding glass door that opens to a railing (French balcony) to let in fresh air and views, but does not include outdoor standing space.
- Queen-size or twin hotel-style beds
- En-suite bathroom with shower, indulgent toiletries, hair dryer, on-board complimentary bathrobes and slippers
- Minibar available at own expense
- Complimentary water, restocked daily
- Complimentary Wi-Fi
- Flat screen TV and infotainment system
- Individual climate control
- Personal safe
- Umbrella
- Telephone

Important Information

- Walking sticks

French and Outside Balcony Cabin on Cello Deck (19.5 m²)

A signature twin-balcony design, combining both a French balcony and a full outside step-out balcony, complete with a small table and deck chairs.
Queen-size or twin hotel-style beds

- En-suite bathroom with shower, indulgent toiletries, hair dryer, on-board complimentary bathrobes and slippers
- Minibar available at own expense
- Complimentary water, restocked daily
- Complimentary Wi-Fi
- Flat screen TV and infotainment system
- Individual climate control
- Personal safe
- Umbrella
- Telephone
- Walking sticks

Please note:

- *All cabins are subject to availability;*
- *Cruise cabins are booked on a guaranteed basis and are assigned by the cruise line prior to departure.*

Cruise Arrival and Departure Times:

Please keep in mind that the provided cruise arrival and departure times are approximate and will be finalised upon receipt of your cruise tickets.

Accommodation

Accommodation Used:

3 - 4 Star Properties (Self-Rated)

Lucerne: Hotel Waldstätterhof
Interlaken: Hey Hotel
Zurich: Alexander Hotel

5-Star Cruise (Self-Rated):

AmaStella (Itinerary 1)
AmaSiena (Itinerary 2)

Please note: Accommodation/rooms offered are based on a lead-in room type and are subject to availability based on seasonality. In the instance a property is not available, a similar standard of accommodation will be provided. Properties will be confirmed and included in your travel pack, which you will receive 4-6 weeks before travel.

Extra Nights

Not available.

Please note: If you are interested in booking additional nights of accommodation pre or post-tour, please wait until you receive your travel documentation approximately 4-6 weeks before departure for the confirmed list of hotels. If booking your own additional accommodation directly with the hotel, please be aware that you may be required to change rooms at the start/end of your tour.

Maximum Room Capacity

2 people.

Triple Share

Not available.

Bedding Configuration

Twin or double (subject to availability).

Optional Tours/activities

- Cable Car and Mountain Railway to the Jungfraujoch - $420 AUD per person
- Full-Day Tour to Mount Pilatus - $150 AUD per person

Please note:

- *Prices are based per person, are subject to availability, time permitting and weather conditions*
- *The optional tours listed above must be purchased on checkout or over the phone before submitting your passenger information form (subject to availability).*
- *Some tours require minimum numbers to operate.*

Exclusions

- Visa fees and requirements
- Domestic transfers and flights not stated in the deal offer
- Meals/beverages not stated in the deal offer
- Optional gratuities/tipping
- Optional activities/tours
- Personal expenses
- Travel insurance
- Any costs associated with an interruption to your tour as a result of an airline schedule change or cancellation
- Mandatory city tax

Please note: Return international flights and transfers to and from the tour are not included in the Trip Only Package.

Gratuities / Tipping

Land

Gratuities (tips) are not included for the services of the tour leader (when available) and driver throughout the tour. The recommended tip is 5-7 Euro per person per day. This covers the guide/leader and the driver and will be collected on tour.

Please note: Tipping for services provided is always a matter of personal discretion; however, please be aware that many locals consider tipping part of their normal remuneration, and they may approach you for payment; there's no need to be intimidated by the request.

Cruise

Gratuities (tips) are included for the cruise staff's services throughout this tour's cruise component. AmaWaterways River Cruises is an internationally registered company and operates to US and European standards, both of which have an economy driven by a tipping culture. If you have any questions regarding the gratuities on your cruise, please speak to the guest services staff onboard the ship.

Other Important Information

TOUR GUIDE VS. TOUR LEADER

Tour Guide:

Often locals with intimate knowledge of an area, its culture, and history. Their role entails providing commentary, routing the tour, and seeing that people have a good time. They are a licensed, qualified expert who supplies specific information on the history, art, architecture and culture of the city/village/attraction where they are guiding the tour. The guide meets the group at the required place and leaves it at

Important Information

the end of the tour; they do not travel with the group.

Tour Leader:

An experienced person tasked with ensuring the smooth operation of tours, as well as providing practical support to passengers throughout the whole trip. Their role primarily includes assisting with accommodation, transportation between locations, and communication with tour guides at each stop. A tour leader may provide general guidance around a city or village and offer information on the place visited on the bus. However, they are not required to have specific art, architecture, or historical knowledge. They are not allowed to provide a guided tour or commentary of a city/village/attraction once there and, if caught doing so, can be fined.

Please note: Tour leaders/guides are not a standard inclusion in all travel offers. Tour leaders/guides will only be made available when required to enhance the experience of the destination featured.

CLIMATE & AVERAGE TEMPERATURES

In May, you will find the average daily temperature is around 16°C, which is very pleasant but tends to drop to 11°C at night. At the warmest time of the day, temperatures are known to rise as high as 23°C.

In August is generally warm and sunny, with average daytime highs around 24°C to 26°C and lows dropping to a comfortable 13°C to 14°C at night.

The weather in central Europe in October is cool and crisp, with daytime highs averaging around 13°C to 15°C and nighttime lows dropping to about 6°C . Traveling between November and February spans the region's combined late autumn and winter seasons, bringing cold conditions and dramatic shifts depending on elevation. In the Swiss Alps, valley bases like Interlaken experience crisp to freezing weather (0°C to 8°C) with frequent cloud cover, mist, and rain transitioning into snow. Higher alpine peaks such as Mount Pilatus and Jungfraujoch are locked in a deep winter environment, with sub-zero temperatures regularly dropping between -5°C and -15°C, severe wind chill, and frozen terrain—making thermal baselayers, heavy-duty windproof jackets, beanies, and insulated footwear essential.

Along the Swiss lowlands, the Rhine River Valley, and up into the Netherlands, expect predominantly grey, damp, and raw weather, with temperatures ranging from 0°C to 9°C. Cruising along the river and exploring cities like Strasbourg, Heidelberg, Cologne, and Amsterdam will feel particularly brisk due to river breezes and maritime moisture, bringing frequent rain showers, sleet, or light snow.

Weather

We always suggest referring to an online source for the most up-to-date weather information for your destination/s.

FLIGHTS

Seat Selection & Frequent Flyer Points:

We do not arrange seat selection. It is essential to highlight that some airlines do not allow pre-selected seats. We strongly suggest you contact the airline directly with seating allocation requirements and/or arrive at the airport earlier to arrange your seating. While we do not add frequent flyer member details to bookings, you can do this directly with the airline once you have your flight information.

Dietary Requests

Meal options and availability differ between airlines and routes therefore not all dietary requests can be accommodated. If your flight includes meals we will select the most suitable option available based on the dietary requirements you have specified. All meal requests are subject to airline approval and are not guaranteed, therefore we recommend preparing for your flight by bringing appropriate food for yourself, as required.

Passport Validity:

Customers must provide valid passport details either at the time of purchase or no later than 90 days before the departure date. Failure to do so may result in the cancellation of the booking. Customers will be responsible for any costs and fees incurred in this instance.

CRUISE

Embarkation / Disembarkation:

- Begins approximately 2 hours after docking.
- Due to security reasons, all guests must be on board 2 hours before sailing.
- Itineraries are subject to change at any time without notice.
- Check your specific sailing for exact departure and arrival times. All times are local to the port.

Cruise Loyalty Discounts:

Please note: Travellers must contact the cruise line directly upon receiving their travel documents in order to request any membership benefits they may be entitled to.

COACH TOUR

Meals:

For meals not included, the tour leader (when available) will offer assistance with reservations, suggestions and directions to local restaurants. It is your responsibility to notify us of any dietary requests/requirements.

Please note: We will do our best to meet your requests/requirements; however, we cannot guarantee that we will always be able to.

Luggage:

You will be responsible for all your personal belongings whilst on tour. You must carry your own luggage from the vehicle to the hotel room and back to the vehicle. The driver will assist with the uploading and unloading of bags from the vehicle.

OTHER

Mobility:

If you require wheelchair access please contact our friendly sales and service team to inquire on your behalf.

Important Information

Fitness Level Required:

Adventure (and spontaneity) create some of the best travel memories. Bear in mind, your home schedules and timings might not be adhered to on tour - it's all part of the fun!
A relaxed level of fitness will be required. Expect a comfortable pace of touring with a focus on leisure time and gentle activity. This may include city tours, the ability to walk up and down small flights of stairs and gentle slopes. You will be responsible for your own luggage and have the ability to board all modes of transport without assistance.

Sightseeing:

Please note: If entry to a site is affected by changes in operating hours or public holiday closures, your itinerary, where possible, may be adjusted, or a similar activity will be offered in its place (subject to availability).

Shopping:

Shopping overseas can be a daunting and confusing experience, especially when there is a language barrier. Please be very cautious when foreign currencies and prices are involved. If paying by credit card, please pay close attention to the amount you are being charged and keep all your receipts.
Do not make any purchases you are not comfortable with or feel pressured into. If you are uncertain or need assistance with the language barrier, please seek assistance from your Tour Guide/Leader. Please refer to our Terms and Conditions regarding shopping for further information.

Visas

European Union Entry/Exit System (EES)

From October 12, 2025, a new European Entry System (EES) replaced the manual passport-stamping process for non-EU travellers. Upon arrival in the Schengen area, Australian and New Zealand passport holders will have their fingerprints recorded and a photograph taken. Their entry and exit dates will be electronically registered. No previous action is required, but please be aware of longer wait times at border entry. From 10 April 2026, the EES will be fully operational at all external border crossing points of all the European countries (Schengen area) using the system.

European Travel Information & Authorisation System (ETIAS)

As an extension of the EES implementation introduced in 2025, ETIAS travel authorisation is a mandatory entry requirement for visa-exempt nationals travelling to any of these 30 European countries, including Australian and New Zealand citizens, that will be introduced in 2026. We advise you to monitor smartraveller.gov.au closer to your departure to ensure you are up to date on the requirements at the time of entry.

Important:

- *Please start arranging your visa three weeks before departure to account for any delays due to consulate operating hours.*
- *Visa rules are subject to change. Please check with the nearest embassy, consulate or immigration department of the destination/s you are visiting once you receive your travel documentation to ensure you have the most up to date information.*
- *It is your responsibility to be travel-ready and ensure that you are aware and comply with any destination or travel requirements, including the validity of all required travel documents.*
- *Passengers who are not Australian citizens must also check with the respective consulate or visa agency to determine what their visa requirements are and what personal identification is required.*
- *It is also important to note that some areas of employment, such as journalism, government authorities and charity organisations, may have additional restrictions in applying for visas. This may, in turn, affect the type of application required.*

Travel Insurance

Embarking on your next trip is exciting, and while you hope the unexpected does not happen, it is best to be prepared. We strongly recommend you take out travel insurance when making your booking. Whether it's a potential medical emergency, a flight cancellation, a delayed suitcase, or an unforeseen event, it's important to ensure you're adequately protected. For more information or advice visit https://www.tripadeal.com.au/travel-insurance

Schedule Of Fees

Voluntary Changes

This includes booking changes requested by you, including but not limited to those changes requiring an airline ticket or a Purchase Confirmation reissue.

- Changes - $100 per booking and any additional charges applied by the airline/ cruise company/accommodation/other travel providers.

Name Changes Due To Passenger Error

- If the incorrect name has been provided, charges of $100 per booking and any additional charges applied by the airline/ cruise company/accommodation/other travel providers.

Supplier Fees

In the event the tour package you have purchased is unable to proceed, and/or a Travel Supplier is unable to fulfil the tour due to external circumstances (Limitation of Liability e.g. a Force Majeure event), there may be a fee or amount of money that is withheld by our Suppliers and is unrecoverable. This may be due to non-refundable airline tickets, cancellation penalties with cruise cabins or unrecoverable payments with our land/ accommodation partners. If refunds are not available from Suppliers, we will endeavour to obtain a travel credit on the best terms available and communicate these outcomes to you. In the event we are unable to obtain a refund or travel service credit, or part thereof, this cost is passed on to the customer as a Supplier Fee.