

# Amsterdam to Basel River Cruise

**EMERALD CRUISES ● STAR-SHIPS**

## The Offer

From the canals and windmill charms of The Netherland's Amsterdam, cruise the Rhine River in 5-star luxury to Germany's Dusseldorf, Cologne, Heidelberg and beyond. Continue your discovery in France's Alsace region and the historic streets of Strasbourg before disembarking in the Swiss border town of Basel.

Experience guided tours showcasing iconic cities, cultural landmarks, Gothic cathedrals and centuries-old castles. Cruise through the World Heritage-listed Rhine Gorge and the mountain panoramas of the Neckar Valley, where every riverbend is a door into a world of fairytale-like castles and terraced vineyards.

Soak in the elegant onboard ambience, locally-inspired cuisine, entertainment and more aboard Emerald Cruises Star-Ships, including unforgettable shore excursions, EmeraldPLUS cultural experiences and the EmeraldACTIVE program.

Walk the cobblestone streets of UNESCO-listed Heidelberg before tasting the local specialties of France's celebrated Alsace wine region. Wind back into Southern Germany to explore photogenic historic cities on the edge of the Black Forest, before crossing the Swiss-German-French borders to disembark in Basel. Cap off your adventure with a day to explore this city's romantic medieval heart.

This unmissable river cruise package includes return international full-service flights, 7-night Rhine River cruise, overnight 4-star hotel, 20 meals and more.

**Want more? Customise your journey with flight upgrades, or extra days before or after your river cruise.**



**11-DAY CRUISE PACKAGE** | AMSTERDAM TO BASEL RIVER CRUISE

## The Map








# The Itinerary

### Day 1 Australia (or New Zealand) - Amsterdam, The Netherlands

Today, depart for Amsterdam, the Netherlands!

*Please note: Due to flight scheduling and availability, some customers may be required to depart on Day 2, to arrive on Day 2. Flight times will be indicated on your final documentation, which you will receive prior to departure.*

**Meals included: In-Flight**

### Day 2 Amsterdam, The Netherlands - Begin 7-night 5-star Amsterdam to Basel River Cruise

Welcome to Amsterdam, the Dutch capital, a postcard-worthy destination known for its network of World Heritage-listed canals, cafes and esteemed art galleries.

Upon arrival, you'll be met at the airport by your friendly Emerald Cruises representative and transferred to your contemporary Emerald Star-Ship for the start of a memorable voyage.

Spend the afternoon settling into your floating home docked in the canals of Amsterdam. This city is known for its artistic heritage, elaborate canal system and narrow houses with gabled facades.

**Overnight: Emerald Cruises' Emerald Star-Ship**
**Meals included: Dinner**

### Day 3 Amsterdam, The Netherlands

Beyond Amsterdam's storied canals, a gentler rhythm unfolds as you venture into the Dutch countryside, where emerald-green pastures, mirror-like waterways and centuries-old windmills paint an impossibly picturesque scene. From charming towns like Alkmaar, famed for its historic cheese-making traditions, to Waterland, where pretty, stilted villages, glassy lakes and narrow canals offer a glimpse into traditional Dutch life, discover how the Dutch have shaped their landscape for generations.

**Included Excursion**

Excursion to Alkmaar

Step into classic Dutch charm with a visit to Alkmaar, a picturesque town known for its historic architecture, tranquil canals and world-famous cheese market. Whether you're exploring the cobbled streets lined with gabled houses or soaking up the atmosphere of lively squares, Alkmaar offers an authentic and inviting slice of the Netherlands.

**EmeraldACTIVE**

Guided e-bike tour to Waterland

Active travellers can embark on a guided e-bike tour through the outskirts of Amsterdam to Waterland, passing quintessential Dutch villages, traditional windmills and fields that burst with colour and vibrancy.

**Overnight: Emerald Cruises' Emerald Star-Ship**
**Meals included: Breakfast; Lunch; Dinner**





# The Itinerary

### Day 4 Dusseldorf, Germany - Cologne, Germany

This morning, you'll cross the German border and arrive in the vibrant city of Dusseldorf. With its innovative architecture, high-end art scene and passion for fashion, this is one of the country's most captivating cities.

After lunch, continue along the Rhine River to Cologne. Founded by the Romans in AD 50, Cologne is one of the oldest cities in Germany and was almost completely rebuilt after the destruction during World War II. Look out for the twin spires of its Gothic cathedral, known locally as the Kolner Dom.

**Included Excursion**

Walking tour of Dusseldorf

Discover the vibrant city of Dusseldorf on a guided walking tour that takes you through its cultural landmarks and lively streets. During your tour, explore the historic Altstadt and modern cityscape.

**Included Excursion**

Guided tour of Cologne's Old Town

Join your local guide and explore the city of Cologne, including the Old Town with its beautiful squares, historic monuments and contemporary architecture. You will conclude at the World Heritage-listed Cologne Cathedral, whose filigree twin towers form an iconic part of the skyline. During your free time, shop for trinkets or explore further before returning to your Emerald Star-Ship.

**EmeraldACTIVE**

Guided e-bike tour in Cologne

Join your local guide and explore Cologne on two wheels. This active e-bike tour will take you along the picturesque Rhine River, passing Cologne's northern suburbs and industrial and business areas.

Please note your Emerald Star-Ship will remain docked in Cologne until late this evening, so you can go ashore and visit some of the city's lively pubs or chic cocktail bars after dinner.

**Overnight: Emerald Cruises' Emerald Star-Ship**
**Meals included: Breakfast; Lunch; Dinner**

### Day 5 Koblenz, Germany

Once a Roman stronghold, Koblenz was established around 8 BC for its strategic value. Today, it's a modern park- and flower-filled city with a unique blend of historic and contemporary architecture.

Later, you'll cruise through the World Heritage-listed Rhine Gorge, exemplifying the extraordinary beauty of an area that left philosophers and artists of the German Romanticism movement entranced. Look out for the iconic Lorelei Rock, where a beautiful siren is said to have lured sailors to their death with her song.

**Included Excursion**

Orientation walk of Koblenz

Join your local guide for an insightful walking tour of Koblenz, passing examples of architecture that survived the war years, including the Church of Our Lady. You'll also have the chance to see the point at which two of Europe's great rivers merge at the German Corner.





# The Itinerary

**Overnight: Emerald Cruises' Emerald Star-Ship**
**Meals included: Breakfast; Lunch; Dinner**

### Day 6 Mannheim, Germany - Germersheim, Germany

A lively university town, Mannheim is best known for its unique grid system and is often called the 'City of Squares' (Quadratestadt). Its most famous landmark is arguably the striking Baroque Mannheim Palace, one of the largest palaces in Europe. Cruise onwards to Germersheim tonight for an exclusive concert at Bruchsal Palace.

**Included Excursion**

Guided tour of Heidelberg

Travel to nearby Heidelberg, an idyllic UNESCO City of Literature that has inspired the likes of Mark Twain and famed British artist William Turner. A guided tour of the town will unveil its rich history, starting at the Renaissance remnants of Heidelberg Castle, where carefully curated gardens are still peppered with serene water features, sculptures and colourful flowerbeds.

**EmeraldACTIVE**

Active hike from Mount Königstuhl to Heidelberg

Meet your local guide and take the funicular to the peak of Mount Königstuhl. Take in the breathtaking panoramic views of the Neckar Valley, then continue your journey on foot through the forest. Once out of the woods, enter Heidelberg Castle for a short tour of the castle remnants, before descending into the Old Town. Enjoy a brief orientation walk and some free time at leisure.

**EmeraldPLUS**

Evening Concert at Bruchsal Palace

Bruchsal Palace, also known as the Damiansburg, is a breathtaking Baroque Palace noted for its fine Rococo decoration. Made up of over 50 buildings, this impressive complex includes a three-winged residential building with an attached chapel, four pavilions separated by a road, some smaller utility buildings, and a pretty garden.

This evening, you're invited to attend a private classical concert in one of the most beautiful rooms. This exclusive experience blends culture, atmosphere, and refinement, an enchanting night in one of Germany's most stunning historical settings.

**Overnight: Emerald Cruises' Emerald Star-Ship**
**Meals included: Breakfast; Lunch; Dinner**

### Day 7 Strasbourg, France

Today, arrive in Strasbourg, a city that promises much in the way of beautiful architecture. The World Heritage-listed Neustadt district is an iconic example of 19th-century German Imperial architecture. Strasbourg is also at the heart of the celebrated Alsace wine region.

**Included Excursion**

Flavours of Alsace

Strasbourg walking tour with local tasting Explore the historic streets of Strasbourg on a guided walking tour that reveals the city's rich cultural heritage. From the grand Strasbourg Cathedral to the picturesque La Petite France, you'll discover the city's fascinating landmarks and charming corners. Along the way, enjoy a delightful local tasting of regional specialties, offering a true taste of Alsace culinary traditions.





# The Itinerary

**Overnight: Emerald Cruises' Emerald Star-Ship**
**Meals included: Breakfast; Lunch; Dinner**

### Day 8 Breisach, Germany

Set high above the Rhine at the point where the Black Forest joins Alsace, Breisach presents a charming blend of German and French cultures. The Romanesque-Gothic St. Stephen's church, resting on a volcanic hill, is visible from a great distance and is a notable landmark.

**EmeraldPLUS**

Guided tour of Freiburg with tasting

Spectacular and historic Freiburg im Breisgau, commonly known simply as Freiburg, sits on the edge of the mountainous Black Forest in southern Germany. A photogenic old city that was founded in 1120, Freiburg lays claim to having the most sunshine in the whole country. Life in this vibrant university city focuses on the Altstadt's cobbled and arcaded Rathausplatz (City Square), lined with Gothic churches and civic buildings interspersed with buzzy cafés and bars. Enjoy a fascinating guided tour of the city and sample some delicious local delicacies during a visit to a local market, such as the famous Black Forest ham.

**EmeraldACTIVE**

Guided e-bike tour in Breisach

For a more active experience, choose an exhilarating e-bike tour around Breisach. The route takes in the picturesque scenery between the Kaiserstuhl mountains and the river running through the woods. Once you arrive in Burkheim, take a break to enjoy some traditional Black Forest cake. Immerse yourself in the natural beauty and cultural richness of this captivating region on two wheels.

**Overnight: Emerald Cruises' Emerald Star-Ship**
**Meals included: Breakfast; Lunch; Dinner**

### Day 9 Basel, Switzerland

Welcome to Switzerland and Basel (Huningue).

Gracing the banks of the Rhine River, Basel is known for its high concentration of museums, showcasing anything from contemporary art to scientific achievements. Today, after breakfast, it's time to bid farewell to your Emerald Star-Ship and fellow guests, taking memories of the dazzling jewels of Europe.

Upon disembarking make your own way to your centrally located hotel and enjoy the rest of the day at leisure in the beautiful city of Basel. See the medieval old town centre of Marktplatz and the 12th-century Gothic cathedral, which contains the tomb of the 16th-century Dutch scholar, Erasmus.

The heart of the city beats in Basel's well-preserved, romantic Old Town, its narrow streets and hidden squares hold more than 300 fountains that are just as charming as its many centuries-old buildings and eye-catching sights.

**Overnight: Hotel Gaia, or similar, Basel**
**Meals included: Breakfast**





# The Itinerary

### Day 10 Basel - Zurich, Switzerland - Australia (or New Zealand)

Today, at the appropriate time, make your own way to Zurich airport for your return flight back home after the trip of a lifetime!

Please Note: Zurich Airport is easily reachable from Basel SBB train station in approximately 1 hour and 15 to 30 minutes via a direct train, or slightly faster with a quick single transfer at Zurich Main Station.

**Meals included: None**

### Day 11 Arrive in Australia (or New Zealand)

*Please note: Some flights may arrive in +1 day later.*

**Meals included: None**





# Tour Inclusions

## HIGHLIGHTS

- Cruise along the Rhine River to discover the charms of The Netherlands, France, Germany and Switzerland
- Visit Amsterdam, Cologne, Strasbourg, Basel & more
- Explore spectacular landscapes, rich culture and fascinating history
- Admire the picturesque sight of Dutch windmills and learn about The Netherlands' traditional cheese-making history
- Enjoy a guided walking tour showcasing Dusseldorf's cultural landmarks
- Cruise through the breathtaking landscapes of World Heritage-listed Rhine Gorge
- Visit the city of Cologne to discover the Old Town and magnificent Gothic cathedral
- Explore Cologne by e-bike tour along the picturesque Rhine River
- Visit historic Koblenz and look for the iconic Lorelei Rock
- Admire the charming UNESCO City of Literature of Heidelberg, Germany
- Take in the panoramic views of Neckar Valley, from to the peak of Mount Konigstuhl, Germany
- Explore the historic streets of Strasbourg on a guided walking tour
- Enjoy an authentic local tasting of regional Alsace specialties
- Taste local delicacies on a guided tour of Freiburg, on the edge of the mountainous Black Forest
- Enjoy time at leisure in Basel where the Swiss, French and German borders meet

## FLIGHTS

- Return international full-service flights (economy class), surcharges may apply (Excludes Trip Only option)

## CRUISE

- 7-night Rhine river cruise aboard an elegant 5-star Emerald Star-Ship from Amsterdam to Basel
- Stay in an outside river-view stateroom cabin
- Complimentary soft drinks, beer and wines with every onboard lunch and dinner
- Breakfast, lunch and dinner included
- Included shore excursions, EmeraldPlus cultural experiences and EmeraldActive program as per itinerary
- Enjoy special onboard entertainment including an evening Concert at Bruchsal Palace, Germany
- Enjoy a welcome and farewell dinner
- Onboard wellness and fitness centre
- Complimentary Wi-Fi
- All tipping and gratuitiesActive





# Tour Inclusions

## EMERALDPLUS & EMERALDACTIVE

### EmeraldPlus

Taking you into the heart of local life, our included EmeraldPlus excursions and experiences provide a fascinating insight into the authentic customs and traditions along the rivers of Europe.

EmeraldPlus experiences will take you deeper into the local culture. You'll enjoy exclusive social events with the locals, tours of significant landmarks, as well as special on board performances and workshops, and much more.

### EmeraldActive

Designed for guests seeking more active experiences, these activities and excursions are an exciting way to see a location from another perspective.

Perfect for guests who like a faster pace, our exclusive - and included - EmeraldActive program provides river cruising guests with the opportunity to experience each destination from a different perspective. Join guided hikes, bike rides, and canoeing experiences, and see a new side to each destination. Explore rolling vineyards, and cobblestone streets, and take to the water by canoe. It's all available at no extra cost on our Europe river cruise collection.

## ACCOMMODATION

Overnight 4-star central hotel accommodation

## DINING

Enjoy 20 meals, including all while cruising

## ESSENTIALS

English-speaking onboard Cruise Director

Airline and cruise port taxes and surcharges

Cruise gratuities

## TRANSPORT

Transportation by air-conditioned private vehicles

## TRANSFERS

Arrival airport to port transfer (Excludes Trip Only Package)

# Important Information

**Please note: All information provided in this brochure is subject to both change and availability. Prior to purchase please check the current deal for up-to-date information. If you have already purchased this deal, the terms and conditions on your Purchase Confirmation apply and take precedence over the information in this brochure.*

## Booking Information

After purchase, you will receive a receipt and a Purchase Confirmation, directing you to an online Passenger Information Form. You must complete the Passenger Information Form within 72 hours of purchase.
Any special requests, preferences and optional extras MUST be clearly stated in your Passenger Information Form. Any change requested after submitting your Passenger Information Form cannot be guaranteed, is strictly subject to availability and will incur surcharges as outlined in the Schedule of Fees below.

*Please note: All countries and territories have different entry requirements in relation to vaccinations, quarantine/isolation periods and travel restrictions. Due to the evolving nature, we would ask all of our customers to monitor, meet and adhere to the specific requirements of their intended destination(s) in the lead-up to and immediately before travel, as well as any requirements post-travel upon their return.*

## Our Policies

### Cancellation and Refund Policy

By placing a booking with us, you acknowledge the following important information:

- **we act as your booking agent;** TripADeal is a booking services provider, and curates the Travel Offers available on our website. We act as your booking agent, and we receive payment for the Booking Services as part of the booking price, however, we do not provide any of the Travel Services (flights, accommodation, tours or other products or services) included in your booking – the Travel Services are provided by a number of third party Travel Suppliers.
- **each booking is unique;** our Travel Offers are made up of a variety of different components and are, during the booking process, uniquely tailored to suit your requirements, for example, departure dates and ports, flight and room upgrades, tour inclusions, etc.
- **changes/modifications to your booking may not be possible;** once your booking has been made, changes or modifications may not be possible, and where possible, may incur a fee. It is important to ensure that the information you provide during the booking process is accurate and up to date, and that you read the Travel Offer carefully before placing your order.
- **Travel Offers are a package;** our Travel Offers have been curated into package offerings and must be used as a package – individual components cannot be used independently of the full package offering.
- **our Travel Offers are generally non-refundable;** in order to provide great value Travel Offers, we work with a variety of Travel Suppliers to find the best deals – this often means the Travel Suppliers' offerings are non-refundable to ensure the best price. We recommend that you obtain travel insurance as soon as you make a booking with us.

To read more about our Cancellation and Refund Policy, please click here.

### General Terms and Conditions

By placing your booking with us, you acknowledge and agree to our Terms & Conditions, Privacy Policy and Cancellation Policy.

## Offer Essentials

This Travel Offer is valid for travel on selected dates until the 15th October 2027.
Minimum group size 2
This Travel Offer is priced per person based on a twin share.

### Departure Dates & Surcharges

See checkout for live dates and availability.

### Single Traveller Supplement

For solo travellers, a mandatory single supplement applies:

August - October Travel Dates

Emerald Stateroom Cabin: $5,499
Emerald Panorama Balcony Suite Cabin: $6,699

April Travel Dates

Emerald Stateroom Cabin: $5,900
Emerald Panorama Balcony Suite Cabin: $7,099

*Please note: Accommodation for single customers who are travelling on a tour or cruise package may be in a single room, depending on availability.*

### Child Policy

- No child discounts are offered. The full price applies to all children travelling with their parents.
- Valid for children 12 years old and over.

*Please note: Children must be accompanied by a responsible adult, 18 years old and over, to travel. No unaccompanied minors are allowed.*

## Flights

Flight information for options excluding Trip Only Package.

### Departure Cities

Sydney, Melbourne, Perth, *Brisbane, *Adelaide or *Auckland

### Departure City Surcharges

Brisbane & Adelaide: $200 per person
Auckland: $600 per person

### International Flight(s)

Full-service airline(s) used Only for deals where we can guarantee full service airlines, and no low cost carriers are considered

- Cabin Class: Economy Class

*Please note: We cannot accommodate one-way flights. Travellers must take all included flights within the package, and any flights intentionally forfeited will result in later flights being subject to cancellation.*

# Important Information

**Preferred Airline Surcharge**

- Cabin Class: Economy Class
- Qatar Airways: $200 per person
- Emirates: $500 per person

*Please note:*

- *Preferred airlines are subject to availability. If we are unable to fulfil your request, the above extra cost will be refunded.*
- *On any upgrade purchase, short-haul flights and domestic flight sectors are not guaranteed.*
- *In the event that a purchased stopover package and a purchased preferred airline upgrade are not compatible, you will have the option to receive a refund for the preferred airline upgrade or be offered an alternative stopover city option, e.g if you choose to fly with Singapore Airlines you cannot stopover in Dubai.*
- *Preferred airline refers to the marketing carrier and could include codeshare partners.*

**Arrive Early and Stay Behind Options**

Fly out and return home up to 60 days pre and post your tour dates.

Arrive Early

Amestrdam The Netherlands - From $300 per person, subject to availability.

Stay Behind

Zurich, Switzerland - From $300 per person, subject to availability.

*Please note:*

This option incurs a fee for adjusting the departure or return dates. This fee does not include extra nights' accommodation, meals and/or airport transfers, which will be at your own cost.
In addition, airport transfers listed as an inclusion on the Travel Offer are considered void in the event that you select an Arrive Early/Stay Behind option. As such, you will need to arrange your own transfers at your cost.
We strongly advise against booking any pre or post-tour travel arrangements/ accommodation until TripADeal confirms your flight details. If you choose to book before confirmation, we recommend opting for refundable reservations or having backup plans in case the tour does not proceed.

**Internal Flights:**

If you select to Arrive Early or Stay Behind into a city other than the one where the tour begins or concludes (where applicable), the package will include an internal flight to your destination. This offer applies only to the cities listed in our Arrive Early & Stay Behind Options. If you wish to forfeit this flight, please advise our friendly team at the time of purchase. Please note that the package's cost does not change when you choose to forfeit your connecting flight.

*Please note: If you request to fly into cities not listed in our "Arrive Early & Stay Behind Options", we may be able to customise your itinerary. If possible, the flight's cost will be charged as an extra.*

**Cancellations & Changes:**

Flight booking changes or cancellations after air tickets have been issued are not guaranteed and may incur additional fees and fare difference, subject to the airline cancellation and change policies. Flight changes are subject to availability at the time of booking.

**High-Season:**

A high-season Arrive Early or Stay Behind can be purchased for an additional charge, subject to availability. For pricing, please refer to the cart.

**+ 60 days:**

You can fly out up to 60 days before your package's start date, and/or return home 60 days after your package's end date. Should you wish to fly out or return home for more than 60 days from the tour, please contact us to request availability. Additional costs may apply.

**Estimated dates:**

Your estimated departure, return, and arrival dates are all subject to availability and may vary. The confirmed schedule for all flights will be provided when you receive your flight tickets.

High season surcharges apply to flights departing between the below date ranges:

- 3rd April 2026 - 20th April 2026
- 26th June 2026 - 17th July 2026
- 18th September 2026 - 9th October 2026
- 12th December 2026 - 26th January 2027
- 19th March 2027 - 28th April 2027
- 19th June 2027 - 18th July 2027
- 11th September 2027 - 10th October 2027
- 10th December 2027 - 31st January 2028
- 1st April 2028 - 30th April 2028
- 1st July 2028 - 23rd July 2028
- 16th September 2028 - 15th October 2028
- 9th December 2028 - 3rd January 2029

**Stopover Packages**

* Doha, Qatar
* Dubai, U.A.E.

Includes:

- 2, 3 or 5 nights in 4-star accommodation
- Daily breakfast
- Return airport transfers

For pricing, please refer to the payment cart at checkout.

- When a pre and post-tour stopover is chosen, the same stopover location must be chosen each way, due to the airline used.
- When selecting to Arrive Early for your tour in conjunction with a Stopover Package, your fly out date from home will take place before the stopover.
- When selecting to Stay Behind after your tour in conjunction with a Stopover Package, your stopover will take place before your final flight home.
- Stopover packages are subject to availability.
- In the event that a purchased stopover package and a purchased preferred airline upgrade are not compatible, you will have the option to receive a refund for the preferred airline upgrade or be offered an alternative stopover city option, e.g if you choose to fly with Singapore Airlines you cannot stopover in Dubai.

# Important Information

- Blackout dates apply to flights departing between the below date ranges:

- 2027

Hong Kong Rugby 7's: end March/ beginning April - (dates tbc)
Singapore Grand Prix: 30 September - 05 October 2027 (dates are still tbc)
Doha Grand Prix: 25 November - 1 December 2027 (dates are tbc)
Abu Dhabi Grand Prix (for Dubai): 21 - 26 October 2027 (dates are still tbc)
Christmas and New Years Eve - 20 December 2027 to 3 January 2028

**Flight Class Upgrades**

Business Class: For pricing, please refer to the payment cart at checkout.

*Please note:*

- *Flight upgrades are subject to availability and pricing changes (if we cannot fulfil your request, the upgrade cost will be refunded).*
- *On any upgrade purchase, short-haul flights and domestic flight sectors are not guaranteed.*

**Outbound Flights**

*Please note: Due to flight scheduling and availability, some departures may occur on Day 0. Affected customers must be available to depart the day before. Flight times will be indicated on your final documents, issued 4-6 weeks before departure.*

**Missed Flights**

If you fail to arrive for your outbound flight, you risk all flight and land arrangements in your destination being automatically cancelled by the airlines and land operator, respectively. Additional fees may apply to reinstate these services. If you miss your flight for whatever reason, please contact us as soon as possible to make arrangements.

**Trip Only Package**

If you choose to remove international flights from your package, your holiday may be shorter, as travel days for flights are not included in the Trip Only Package. You will receive an email confirmation when minimum numbers have been met and the departure is guaranteed.
We recommend making further travel arrangements, such as flights, after you have received confirmation of a guaranteed departure.
TripADeal assumes no liability for financial losses incurred due to travel arrangements made prior to confirmation of guaranteed departure.
Note: The Trip Only Package does not include return international airfares or airport transfers. At the conclusion of the tour, you will be responsible for booking your own onward travel.
Click here for full Trip Only terms and conditions (see section 4.1)

## Cruise

**Emerald Star-Ships**

On board Emerald Cruises' Star-Ships in Europe, you will enjoy contemporary comfort, innovative spaces, and unforgettable experiences.
With a fleet of 10 Emerald Star-Ships cruising Europe's iconic rivers, you can look forward to spacious suites & staterooms, elegant social areas, and thoughtfully designed spaces that elevate every journey. Enjoy panoramic lounges, an innovative pool area, and regionally inspired dining, all complemented by attentive service that ensures your river cruise is both luxurious and wonderfully relaxed.
Welcoming up to 180 guests, each Emerald Star-Ship cruising the rivers of Central Europe is similar in design and experience.

Exquisite dining experiences

Enjoy the most delectable dishes famed throughout Europe in the opulent surrounds of the Reflections Restaurant. Let the tastes of Central Europe, France, and Portugal dance on your palate, and enjoy complimentary beverages with each meal.
At Emerald Cruises, your enjoyment always comes first. Every aspect on board your Emerald Star-Ship is thoughtfully designed with you in mind – from the contemporary accommodation and inviting social spaces to the personalised service you'll receive from the crew.

Award-winning luxury

Emerald Star-Ships are your home away from home. Boutique floating hotels that provide you with luxurious surrounds, a wealth of amenities, and unique innovations such as our indoor pool that transforms into a cinema space on selected evenings.

Relax and connect on board in the inviting social spaces

From the chilled and relaxed vibe of the Horizon Bar & Lounge to the open-air surrounds of the Sun Deck, you'll find plenty of spaces on board to enjoy the company of new-found friends.

Explore our innovative Emerald Star-Ships

Relax in unparalleled comfort on board Emerald Star-Ships. Our suite-grade cabins come with an all-weather balcony system for the best views, and our indoor pool transforms into a cinema space^ on selected evenings.

Find your sanctuary of serenity

The suites and staterooms on board our Star-Ships are modern sanctuaries with inspired décor and contemporary designs. Enjoy all the amenities you'd expect from a world-class hotel including luxury ESPA toiletries, Wi-Fi, and a queen or twin-sized bed.

Emerald Star-Ships:

Emerald Astra, Emerald Luna, Emerald Destiny, Emerald Dawn, Emerald Sun, Emerald Star & Emerald Sky

**Onboard currency:**

Euro

**Cabins/Staterooms:**

Stateroom cabin on Riviera Deck (15 m²)

Cabin inclusions

- Picture window
- Queen-size or twin hotel-style beds

# Important Information

- En-suite bathroom with shower, indulgent toiletries, hair dryer, on-board complimentary bathrobes and slippers
- Mini-bar available at own expense
- Complimentary water, restocked daily
- Complimentary Wi-Fi
- Flat-screen TV and infotainment system
- Individual climate control
- Personal safe
- Umbrella
- Telephone
- Walking sticks

Panorama Suite cabin o Vista Deck (16.7 $m^2$)

Suite inclusions

- Indoor balcony with open-air system
- Queen-size or twin hotel-style beds
- En-suite bathroom with shower, indulgent toiletries, hair dryer, on-board complimentary bathrobes and slippers
- Mini-bar available at own expense
- Complimentary water, restocked daily
- Complimentary Wi-Fi
- Flat screen TV and infotainment system
- Individual climate control
- Personal safe
- Umbrella
- Telephone
- Walking sticks

*Please note:*

- *All cabins are subject to availability;*
- *Cruise cabins are booked on a guaranteed basis and are assigned by the cruise line prior to departure.*

**Cruise Arrival and Departure Times:**

Please keep in mind that the provided cruise arrival and departure times are approximate and will be finalised upon receipt of your cruise tickets.

## Accommodation

**Accommodation Used:**

4-star Properties (Self-Rated)

Basel, Switzerland: Hotel Gaia, or similar

5-star Cruise (Self-Rated):

Emerald Star-Ships

*Please note: Accommodation/rooms offered are based on a lead-in room type and are subject to availability based on seasonality. In the instance a property is not available, a similar standard of accommodation will be provided. Properties will be confirmed and included in your travel pack, which you will receive 4-6 weeks before travel.*

**Extra Nights**

Not available.

*Please note: If you are interested in booking additional nights of accommodation pre or post-tour, please wait until you receive your travel documentation approximately 4-6 weeks before departure for the confirmed list of hotels. If booking your own additional accommodation directly with the hotel, please be aware that you may be required to change rooms at the start/end of your tour.*

**Maximum Room Capacity**

2 people.

**Triple Share**

Not available.

**Bedding Configuration**

Twin or double (subject to availability).

## Exclusions

- Visa fees and requirements
- Domestic transfers and flights not stated in the deal offer
- Meals/beverages not stated in the deal offer
- Optional gratuities/tipping
- Optional activities/tours
- Personal expenses
- Travel insurance
- Any costs associated with an interruption to your tour as a result of an airline schedule change or cancellation
- Mandatory city tax

*Please note: Return international flights and transfers to and from the tour are not included in the Trip Only Package.*

## Gratuities / Tipping

**Cruise**

Gratuities (tips) are included for the cruise staff's services throughout this tour's cruise component. Emerald River Cruises is an internationally registered company and operates to US and European standards, both of which have an economy driven by a tipping culture. If you have any questions regarding the gratuities on your cruise, please speak to the guest services staff onboard the ship.

## Other Important Information

CLIMATE & AVERAGE TEMPERATURES
In May, you will find the average daily temperature is around 16°C, which is very pleasant but tends to drop to 11°C at night. At the warmest time of the day, temperatures are known to rise as high as 23°C.
In August is generally warm and sunny, with average daytime highs around 24°C to 26°C and lows dropping to a comfortable 13°C to 14°C at night.
The weather in central Euroope in October is cool and crisp, with daytime highs averaging around 13°C to 15°C and nighttime lows dropping to about 6°C .

**Weather:**

We always suggest referring to an online source for the most up-to-date weather information for your destination/s.

FLIGHTS

**Seat Selection & Frequent Flyer Points:**

We do not arrange seat selection. It is essential to highlight that some airlines do not allow pre-selected seats. We strongly suggest you contact the airline directly with seating allocation requirements and/or arrive at the airport earlier to arrange your seating. While we do not add frequent flyer member details to bookings, you can do this directly with the airline once you have your flight information.

**Dietary Requests:**

Meal options and availability differ between airlines and routes therefore not all dietary requests can be accommodated. If your flight includes meals we will select the most suitable option available based on the dietary requirements you have

# Important Information

specified. All meal requests are subject to airline approval and are not guaranteed, therefore we recommend preparing for your flight by bringing appropriate food for yourself, as required.

**Passport Validity:**

Customers must provide valid passport details either at the time of purchase or no later than 90 days before the departure date. Failure to do so may result in the cancellation of the booking. Customers will be responsible for any costs and fees incurred in this instance.

CRUISE

**Embarkation / Disembarkation:**

- Begins approximately 2 hours after docking.
- Due to security reasons, all guests must be on board 2 hours before sailing.
- Itineraries are subject to change at any time without notice.
- Check your specific sailing for exact departure and arrival times. All times are local to the port.

**Cruise Loyalty Discounts:**

*Please note: Travellers must contact the cruise line directly upon receiving their travel documents in order to request any membership benefits they may be entitled to.*

COACH TOUR

**Meals:**

For meals not included, the tour leader (when available) will offer assistance with reservations, suggestions and directions to local restaurants. It is your responsibility to notify us of any dietary requests/ requirements.

*Please note: We will do our best to meet your requests/requirements; however, we cannot guarantee that we will always be able to.*

**Luggage:**

You will be responsible for all your personal belongings whilst on tour. You must carry your own luggage from the vehicle to the hotel room and back to the vehicle. The driver will assist with the uploading and unloading of bags from the vehicle.

OTHER

**Mobility:**

If you require wheelchair access please contact our friendly sales and service team to inquire on your behalf.

**Fitness Level Required:**

Adventure (and spontaneity) create some of the best travel memories. Bear in mind, your home schedules and timings might not be adhered to on tour - it's all part of the fun!
A relaxed level of fitness will be required. Expect a comfortable pace of touring with a focus on leisure time and gentle activity. This may include city tours, the ability to walk up and down small flights of stairs and gentle slopes. You will be responsible for your own luggage and have the ability to board all modes of transport without assistance.

**Sightseeing:**

*Please note: If entry to a site is affected by changes in operating hours or public holiday closures, your itinerary, where possible, may be adjusted, or a similar activity will be offered in its place (subject to availability).*

**Shopping:**

Shopping overseas can be a daunting and confusing experience, especially when there is a language barrier. Please be very cautious when foreign currencies and prices are involved. If paying by credit card, please pay close attention to the amount you are being charged and keep all your receipts.
Do not make any purchases you are not comfortable with or feel pressured into. If you are uncertain or need assistance with the language barrier, please seek assistance from your Tour Guide/Leader. Please refer to our Terms and Conditions regarding shopping for further information.

## Visas

**European Union Entry/Exit System (EES)**

From October 12, 2025, a new European Entry System (EES) replaced the manual passport-stamping process for non-EU travellers. Upon arrival in the Schengen area, Australian and New Zealand passport holders will have their fingerprints recorded and a photograph taken. Their entry and exit dates will be electronically registered. No previous action is required, but please be aware of longer wait times at border entry. From 10 April 2026, the EES will be fully operational at all external border crossing points of all the European countries (Schengen area) using the system.

**European Travel Information & Authorisation System (ETIAS)**

As an extension of the EES implementation introduced in 2025, ETIAS travel authorisation is a mandatory entry requirement for visa-exempt nationals travelling to any of these 30 European countries, including Australian and New Zealand citizens, that will be introduced in 2026. We advise you to monitor smartraveller.gov.au closer to your departure to ensure you are up to date on the requirements at the time of entry.

*Important:*

- *Please start arranging your visa three weeks before departure to account for any delays due to consulate operating hours.*
- *Visa rules are subject to change. Please check with the nearest embassy, consulate or immigration department of the destination/s you are visiting once you receive your travel documentation to ensure you have the most up to date information.*
- *It is your responsibility to be travel-ready and ensure that you are aware and comply with any destination or travel requirements, including the validity of all required travel documents.*
- *Passengers who are not Australian citizens must also check with the respective consulate or visa agency to determine what their visa requirements are and what personal identification is required.*

# Important Information

- *It is also important to note that some areas of employment, such as journalism, government authorities and charity organisations, may have additional restrictions in applying for visas. This may, in turn, affect the type of application required.*

## Travel Insurance

Embarking on your next trip is exciting, and while you hope the unexpected does not happen, it is best to be prepared. We strongly recommend you take out travel insurance when making your booking. Whether it's a potential medical emergency, a flight cancellation, a delayed suitcase, or an unforeseen event, it's important to ensure you're adequately protected. For more information or advice visit https://www.tripadeal.com.au/travel-insurance

## Schedule Of Fees

### Voluntary Changes

This includes booking changes requested by you, including but not limited to those changes requiring an airline ticket or a Purchase Confirmation reissue.

- Changes - $100 per booking and any additional charges applied by the airline/ cruise company/accommodation/other travel providers.

### Name Changes Due To Passenger Error

- If the incorrect name has been provided, charges of $100 per booking and any additional charges applied by the airline/ cruise company/accommodation/other travel providers.

### Supplier Fees

In the event the tour package you have purchased is unable to proceed, and/or a Travel Supplier is unable to fulfil the tour due to external circumstances (Limitation of Liability e.g. a Force Majeure event), there may be a fee or amount of money that is withheld by our Suppliers and is unrecoverable. This may be due to non-refundable airline tickets, cancellation penalties with cruise cabins or unrecoverable payments with our land/ accommodation partners. If refunds are not available from Suppliers, we will endeavour to obtain a travel credit on the best terms available and communicate these outcomes to you. In the event we are unable to obtain a refund or travel service credit, or part thereof, this cost is passed on to the customer as a Supplier Fee.