Japan Explorer

TOKYO ● KYOTO ● KANAZAWA ● OSAKA

The Offer

From Tokyo's futuristic neon towers to the rustic farmhouses of Shirakawa-go, experience Japan's timeless treasures as you travel from north to south on this 10-day adventure.

Meet us in Tokyo, where you'll start your journey with a sightseeing tour of this dynamic city. Ever surprising, go from the solemn calm of the Meiji Shrine to the pedestrian masses of the famed Shibuya Crossing. Join an optional afternoon tour to see the metropolis from above, head out to explore places like the pop-culture mecca of Harajuku or find hidden sushi and ramen hot spots you'll rave about later.

Head out into the countryside to breathe in the mountain air at Mount Fuji's 5th Station and take in the stunning views over Lake Kawaguchiko. Step back to simpler times at the elegant Matsumoto Castle and the UNESCO-listed storybook farmhouses of Shirakawa-go. Explore the artisan streets of Takayama and visit Kanzawa's beautiful Kenroku-en garden before heading south to take in the stunning beauty of Kyoto.

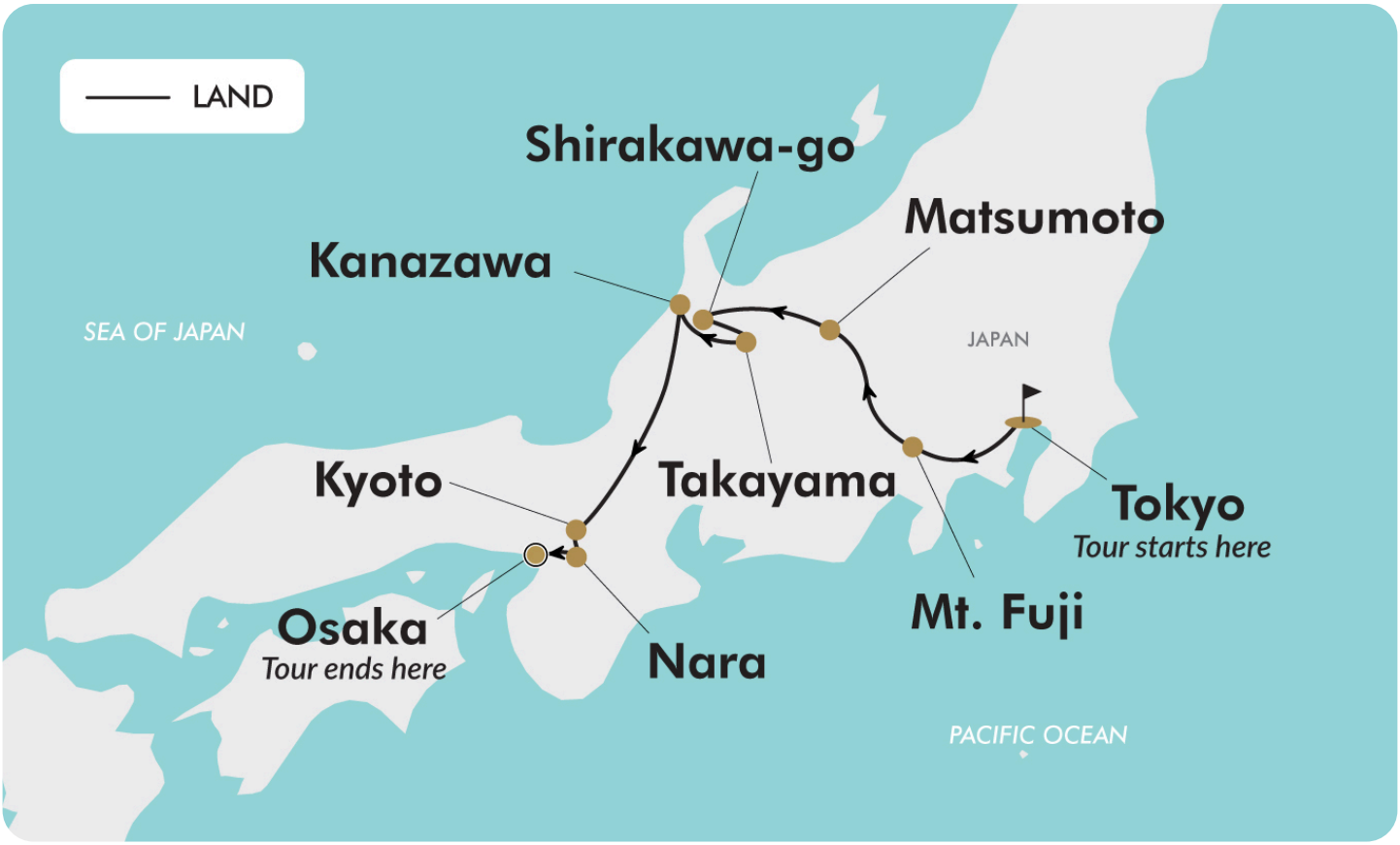
Tour its geisha districts, pay your respects at one of the most celebrated temples of Japan, Kiyomizu-dera, and enjoy the serene beauty of the iconic Golden Pavilion Temple, Kinkaku-ji. Finally, feed the deer at Nara and then feed your hunger in Osaka's Dotonbori district.

This 10-day holiday includes 9 nights of hotel accommodation, daily breakfast and more!

Want more? Tailor your itinerary with optional tours bookable on tour.

Travel Planning: Return international airfares aren't included in this package, so you have the flexibility to choose your own. See Important Information before booking.

The Map


LAND
Shirakawa-go
Matsumoto
Kanazawa
SEA OF JAPAN
JAPAN
Kyoto
Takayama
Tokyo
Tour starts here
Mt. Fuji
Osaka
Tour ends here
Nara
PACIFIC OCEAN

The Itinerary

Day 1 Meet us in Tokyo, Japan

Meet us in Tokyo, Japan to begin your holiday. On arrival, check in to your hotel accommodation.

Please note: Standard check-in time is 15:00, and for travellers who arrive early, luggage storage will be available at reception.

Overnight: Hotel Mystays Tachikawa or similar, Tokyo
Meals included: None

Day 2 Tokyo Sightseeing Tour - Afternoon at Leisure

After breakfast, discover Tokyo's must-see landmarks on an introductory morning tour.

This morning, head out on a sightseeing tour of Tokyo, starting at the stunning Meiji Shrine, a Shinto religious site that was dedicated to the Imperial Family in 1926. Walk among the serene gardens surrounding the shrine as your guide shares details of its importance.

Afterwards visit the nearby Otmotesando Hills, a shipping complex home to high-end flagship stores and dining options within an architecturally stunning building. The tour ends at around lunchtime. Explore this amazing city at your own leisure in the afternoon, or alternatively, join an optional afternoon tour.

Finish the day back at your hotel.

Optional Activity: Tokyo afternoon tour including the famous Tokyo Tower

Enjoy the sweeping views of this vast city from the observation decks at the famous Tokyo Tower (entry included). Then visit Shinjuku, the largest entertainment, business and shopping district in Tokyo. It's a microcosm of Tokyo: there are skyscrapers and neon lights but also yakitori stalls in old wooden shacks. Last visit Shibuya Crossing, an iconic landmark in Tokyo, to see upwards of 1,000 people crossing the multi-cornered intersection at a time. Please see current pricing in Important Information. Paid on tour.

Overnight: Hotel Mystays Tachikawa or similar, Tokyo
Meals included: Breakfast

Day 3 Tokyo - Day at Leisure

Today you can enjoy free time at leisure to explore Tokyo.

Overnight: Hotel Mystays Tachikawa or similar, Tokyo
Meals included: Breakfast

Day 4 Tokyo – Mt Fuji – Matsumoto

After breakfast, drive to Mt Fuji's 5th Station.

Located 2300m above sea level, this observation point offers a commanding view of the Fuji Five Lakes area below, making it a popular spot even for those who do not intend on climbing the mountain. It features shrines, torii gates and souvenir shops. Afterwards, continue to Lake Kawaguchiko, nearby in Fuji-Hakone-Izu National Park, to admire the scenery as you enjoy a short cruise across the lake. The waters are overlooked by surrounding mountains, including Mt Fuji and Mt Komagatake. On a still, clear day, you can see a perfect mirror image of Mt. Fuji reflected in the lake.

Afterwards continue onwards to Matsumoto, check into the hotel and enjoy the evening at leisure. Matsumoto is a charming city nestled in the Nagano Prefecture of Japan, surrounded by the breathtaking Japanese Alps. Historically known as Fukashi, it

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flourished as a castle town, most notably around the magnificent Matsumoto Castle, one of Japan's few remaining original castles and a designated National Treasure. The city's history dates back centuries, with the castle's origins in the early 16th century.

Today you will drive approximately 350 kilometres.

Overnight: Tabino Hotel Lit Matsumoto or similar, Matsumoto
Meals included: Breakfast

Day 5 Matsumoto Castle - Free Afternoon

Step back in time on a guided tour of Matsumoto Castle, one of Japan's premier historic castles, dating back to the early 16th century. Originally known as Fukashi Castle, its fortifications were first established around 1504 during the tumultuous Warring States period. The impressive five-tiered, six-story keep that stands today, earning it the nickname "Crow Castle" for its striking black exterior, was largely constructed in the late 16th century, around 1594, making it one of Japan's oldest surviving original castle keeps.

Wander through its iconic black and white facade as you learn stories of its feudal past, including its role as a strategic military base and the various clans who controlled it, from the Ogasawara to the Ishikawa and beyond, under the Edo Period Tokugawa shogunate. Explore the castle's interior, discovering hidden defenses and armory displays showcasing samurai weaponry, and learn about the architectural ingenuity designed to thwart invaders. Ascend to the top floor for panoramic views of the surrounding city and the majestic Japanese Alps.

The afternoon is free at leisure to explore Matsumoto.

Overnight: Tabino Hotel Lit Matsumoto or similar, Matsumoto
Meals included: Breakfast

Day 6 Matsumoto – Shirakawa Go - Takayama - Kanazawa

Today is a fun day to visit the countryside of Japan to see how local people live.

First visit Shirakawa-go, declared a UNESCO World Heritage site in 1995, it's famous for its traditional gassho-zukuri farmhouses, some of which are more than 250 years old.

Afterwards, visit Takayama Old Town and walk along Sanmachi Street, which survives in a particularly pretty state with many old homes, shops, and restaurants. Takayama was once a bustling hub drawing expert artisans, farmers and merchants from throughout the surrounding area, and Sanmachi as well as Oshinmachi preserve the traditional aesthetic of this time. Enter this district, and you step into the closest thing to the Edo period outside of a historical drama.

Finish the day in Kanazawa where you will check into your hotel and enjoy an evening at leisure. Kanazawa remains an important city in its region and serves as the capital of Ishikawa Prefecture. The city boasts many historical attractions such as restored residences and districts, as well as modern museums. But Kanazawa's unchallenged main attraction is Kenrokuen, one of Japan's "three best landscape gardens" and by many considered the most beautiful of them all.

Today, you'll travel approximately 380 kilometres.

Overnight: Kanazawa Kokusai Hotel or similar, Kanazawa
Meals included: Breakfast

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Day 7 Kanazawa - Kyoto

This morning visit Kenrokuen, justifiably classified as one of Japan's "most beautiful landscape gardens" in Japan. Opened to the public in 1871, Kenrokuen features a variety of flowering trees which provide the garden with a different look for each season.

Kanazawa is home to 99% of all gold leaf made in Japan and today you will enjoy a once-in-a-lifetime experience attending a Gold Leaf Craft workshop and will see the gold leaf process and decorate your own items. Afterwards, depart for Kyoto and on arrival enjoy the remainder of the day at your own pace.

Kyoto served as Japan's capital and the emperor's residence from 794 until 1868. Over the centuries, the city was destroyed by many wars and fires, but due to its exceptional historic value, it was dropped from the list of target cities for the atomic bomb and escaped destruction during World War II. Countless temples, shrines and other historically priceless structures survive in the city today.

Overnight: Kyoto: Crystal Hotel Kyoto IV or similar
Meals included: Breakfast

Day 8 Kyoto - Nara - Osaka

Today, enjoy a half-day sightseeing tour of the ancient capital of Kyoto.

First up visit Kiyomizu-dera, one of the most celebrated temples of Japan. It was founded in 780 and was added to the list of UNESCO World Heritage Sites in 1994. Kiyomizu-dera is best known for its wooden stage that juts out from its main hall, 13 metres above the hillside which offers amazing views across the city.

Afterwards, you will visit the iconic Temple of the Golden Pavilion, which is perhaps the most breathtaking in Kyoto. Also known as “Kinkaku-ji,” the temple’s top two floors are coated in gold leaf, creating a dazzling mirror image in the pond on which it’s built. Lastly, enjoy a walk at Ninenzaka, Kyoto’s best old street lined with historic Japanese-style buildings that typify Kyoto.

Afterwards travel to nearby Nara to visit Nara Park. This is home to more than a thousand deer which are considered the messengers of the gods. These deer have become a symbol of the city and have been designated national treasure status. Deer crackers are for sale around the park and you'll find some deer have learned to bow to visitors to ask to be fed.

Finish the day in Osaka where you will check into your hotel and enjoy the remainder of the day at leisure.

Overnight: Hotel Sobial Osaka Dome or similar, Osaka
Meals included: Breakfast

Day 9 Osaka - Day at Leisure

Today, you can relax at the hotel, explore Osaka at your leisure or take an optional tour of Hiroshima.

Optional Activity: Hiroshima Full-Day Trip

This morning, transfer to Shin-Osaka train station where your bullet train awaits. Climb aboard and marvel at the train's incredible velocity during an approximately 1.5-hour ride to Hiroshima. On arrival, continue to Miyajimaguchi by coach or train, then board a boat to the majestic Miyajima Island.

The Itinerary

Disembark and discover the natural and cultural treasures of the UNESCO World Heritage-listed Island for 45 minutes with your guide. See the shimmering Itsukushima Shrine, then revitalise with a delicious lunch in a local eatery (not included).

Re-board the boat and return to Hiroshima to reflect on the region's history. Take a moment of contemplation at the Hiroshima Peace Memorial Park, a historical site near where the atomic bomb exploded. Finally, visit the Atomic Bomb Dome (Genbaku Dome), a skeletal structure that miraculously survived the 1945 attack. Return to the train station for the exhilarating return journey to Osaka on the bullet train, where the tour concludes. Please see current pricing in Important Information. Paid on tour.

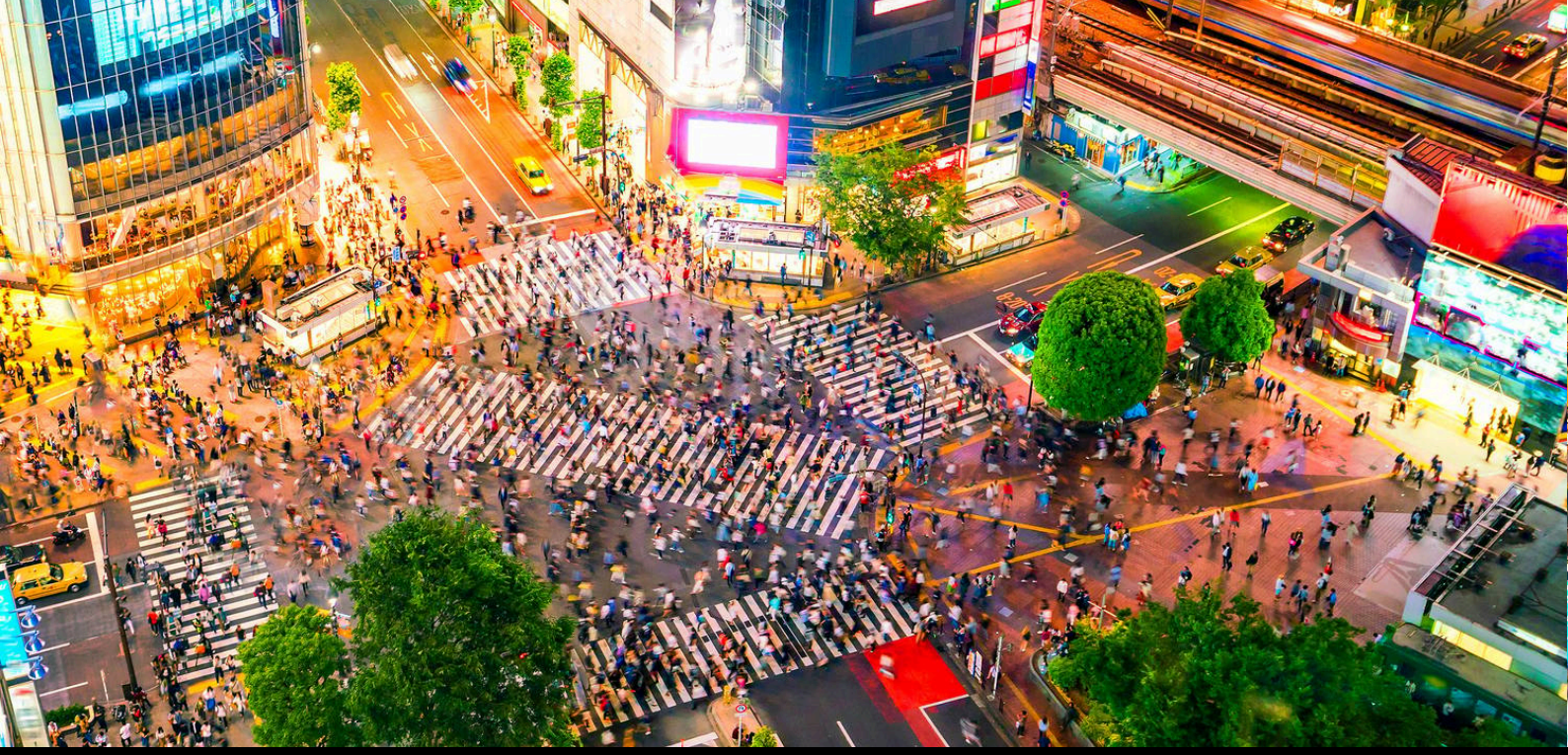
Overnight: Hotel Sobial Osaka Dome or similar, Osaka
Meals included: Breakfast

Day 10 Depart Osaka, Japan

Today your tour concludes. Make your own onward travel arrangements from Osaka, Japan.

Please note: Standard hotel check-out time is 10:00.

Meals included: Breakfast



Tour Inclusions

HIGHLIGHTS

Immerse yourself in the rich natural beauty and culture of Japan

Visit Tokyo, Kyoto, Osaka, Mt Fuji and more

Visit Meiji Shrine and Otmotesando Hills shopping complex on a sightseeing tour of Tokyo

Take in stunning views from Mt Fuji's 5th Station located 2300m above sea level

Cruise the serene waters of Lake Kawaguchiko

Discover the sixteenth century Matsumoto Castle, one of the premier historic castles in all of Japan

Explore the UNESCO world heritage village of Shirakawa-go, famous for their traditional gassho-zukuri farmhouses

Visit Takayama and walk through the narrow streets lined with beautifully preserved Edo period merchant houses

Visit Kenrokuen in Kanazawa, regarded as one of Japan's "most beautiful landscape gardens"

Experience the cultural capital of Kyoto on a sightseeing tour

Visit Nara Park, home to more than a thousand free roaming deer

Enjoy a day at leisure in Osaka, nicknamed 'the Nation's Kitchen'

ACCOMMODATION

9 nights of hotel accommodation

DINING

Daily breakfast

ESSENTIALS

English-speaking tour guides

Airline taxes and surcharges

TRANSPORT

Transportation by private air-conditioned vehicles

Important Information

**Please note: All information provided in this brochure is subject to both change and availability. Prior to purchase please check the current deal for up-to-date information. If you have already purchased this deal, the terms and conditions on your Purchase Confirmation apply and take precedence over the information in this brochure.*

Booking Information

After purchase, you will receive a receipt and a Purchase Confirmation, directing you to an online Passenger Information Form. You must complete the Passenger Information Form within 72 hours of purchase.
Any special requests, preferences and optional extras MUST be clearly stated in your Passenger Information Form. Any change requested after submitting your Passenger Information Form cannot be guaranteed, is strictly subject to availability and will incur surcharges as outlined in the Schedule of Fees below.

Please note: All countries and territories have different entry requirements in relation to vaccinations, quarantine/isolation periods and travel restrictions. Due to the evolving nature, we would ask all of our customers to monitor, meet and adhere to the specific requirements of their intended destination(s) in the lead-up to and immediately before travel, as well as any requirements post-travel upon their return.

Flights

Return international airfares are not included in this package. You will receive an email confirmation when minimum numbers have been met and the departure is guaranteed.
We recommend making further travel arrangements, such as flights, after you have received confirmation of a guaranteed departure.
TripADeal assumes no liability for financial losses incurred due to travel arrangements made prior to confirmation that your trip will be proceeding.

Our Policies

Cancellation and Refund Policy

By placing a booking with us, you acknowledge the following important information:

- **we act as your booking agent** ; TripADeal is a booking services provider, and curates the Travel Offers available on our website. We act as your booking agent, and we receive payment for the Booking Services as part of the booking price, however, we do not provide any of the Travel Services (flights, accommodation, tours or other products or services) included in your booking – the Travel Services are provided by a number of third party Travel Suppliers.
- **each booking is unique** ; our Travel Offers are made up of a variety of different components and are, during the booking process, uniquely tailored to suit your requirements, for example, departure dates and ports, flight and room upgrades, tour inclusions, etc.
- **changes/modifications to your booking may not be possible** ; once your booking has been made, changes or modifications may not be possible, and where possible, may incur a fee. It is important to ensure that the information you provide during the booking process is accurate and up to date, and that you read the Travel Offer carefully before placing your order.
- **Travel Offers are a package** ; our Travel Offers have been curated into package offerings and must be used as a package – individual components cannot be used independently of the full package offering.
- **our Travel Offers are generally non-refundable** ; in order to provide great value Travel Offers, we work with a variety of Travel Suppliers to find the best deals – this often means the Travel Suppliers' offerings are non-refundable to ensure the best price. We recommend that you obtain travel insurance as soon as you make a booking with us.

To read more about our Cancellation and Refund Policy, please

click here

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General Terms and Conditions

By placing your booking with us, you acknowledge and agree to our

Terms & Conditions

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Privacy Policy

and

Cancellation Policy

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Offer Essentials

This Travel Offer is valid for travel on selected dates until the 29 Nov 2027.
Minimum group size 20, maximum group size 40 per vehicle.
This Travel Offer is priced per person based on a twin share.

Departure Dates & Surcharges

See checkout for live dates and availability.

Single Traveller Supplement

For solo travellers, a mandatory single supplement of $1120 applies.

Please note: Accommodation for single customers who are travelling on a tour or cruise package may be in a single room, depending on availability.

Child Policy

- No child discounts are offered. The full price applies to all children travelling with their parents.
- Valid for children 8 years old and over.

Please note: Children must be accompanied by a responsible adult 18 years old and over to travel. No unaccompanied minors are allowed.

Accommodation

Accommodation Used:

3-Star Properties (Self-Rated)

Tokyo: Hotel Mystays Tachikawa or similar
Matsumoto: Tabino Hotel Lit Matsumoto or similar
Kanazawa: Kanazawa Kokusai Hotel or similar

Important Information

Kyoto: Crystal Hotel Kyoto IV or similar
Osaka: Hotel Sobial Osaka Dome or similar

Please note: Accommodation/rooms offered are based on a lead-in room type and are subject to availability based on seasonality. In the instance a property is not available, a similar standard of accommodation will be provided. Properties will be confirmed and included in your travel pack, which you will receive 4-6 weeks before travel.

Accommodation Location

To ensure a comfortable and convenient experience for everyone, we've carefully selected hotels that best suit the size and specific needs of each group. While this means your accommodation may not be in the city centre, you can rest assured that our hotels are typically located near public transportation and a variety of local restaurants and attractions. Once your tour begins, your friendly driver or tour leader will be happy to help you get your bearings and offer assistance, should you need it.

Extra Nights

Not available.

Please note: If you are interested in booking additional nights of accommodation pre or post-tour, please wait until you receive your travel documentation approximately 4-6 weeks before departure for the confirmed list of hotels. If booking your own additional accommodation directly with the hotel, please be aware that you may be required to change rooms at the start/end of your tour.

Maximum Room Capacity

2 people.

Triple Share

Not available.

Bedding Configuration

Twin or double (subject to availability).

Optional Tours/activities

Day 2: Tokyo Afternoon Tour & Tokyo Tower: ¥8,000 JPY per person
Day 9: Hiroshima Full-Day Trip: ¥55,000 JPY per person

Please note:

- *Prices are based per person, are subject to availability, time permitting and weather conditions, and are payable directly to the tour operator in the currency specified.*
- *Some tours or shore excursions require minimum numbers to operate.*

Exclusions

- Arrival and departure flights
- Visa fees and requirements
- Domestic transfers and flights not stated in the deal offer
- Meals/beverages not stated in the deal offer
- Expected gratuities/tipping
- Optional activities/tours
- Personal expenses
- Travel insurance
- Any costs associated with an interruption to your tour as a result of an airline schedule change or cancellation

Gratuities / Tipping

Land

While Japan does not have a tipping culture for most services, the travel industry works a little differently and there is still an expectation of tipping on these tours. While tipping is not mandatory, it is common practice and a gesture of appreciation which is shared amongst the local guides, drivers and other staff members who have serviced your tour. The expected tip is $10 per person per day, paid in local currency where touring and/or transfer services are provided. Please factor this into your holiday budget, as we know this is going to be an amazing adventure!

Please note: Tipping for services provided is always a matter of personal discretion; however, please be aware that many locals consider tipping part of their normal remuneration, and they may approach you for payment; there's no need to be intimidated by the request.

Other Important Information

TOUR GUIDE VS. TOUR LEADER

Tour Guide:

Often locals with intimate knowledge of an area, its culture, and history. Their role entails providing commentary, routing the tour, and seeing that people have a good time. They are a licensed, qualified expert who supplies specific information on the history, art, architecture and culture of the city/village/attraction where they are guiding the tour. The guide meets the group at the required place and leaves it at the end of the tour; they do not travel with the group.

Tour Leader:

An experienced person tasked with ensuring the smooth operation of tours, as well as providing practical support to passengers throughout the whole trip. Their role primarily includes assisting with accommodation, transportation between locations, and communication with tour guides at each stop. A tour leader may provide general guidance around a city or village and offer information on the place visited on the bus. However, they are not required to have specific art, architecture, or historical knowledge. They are not allowed to provide a guided tour or commentary of a city/village/attraction once there and, if caught doing so, can be fined.

Please note: Tour leaders/guides are not a standard inclusion in all travel offers. Tour leaders/guides will only be made available when required to enhance the experience of the destination featured.

CLIMATE & AVERAGE TEMPERATURES

Spring (March - May)

Tokyo

Spring is a celebrated season in Tokyo as the city shakes off the winter chill. Temperatures are mild and increase steadily, typically ranging from 10°C to 20°C. March can still be brisk, but by May, the days are comfortably warm. This period is famous for the cherry blossom bloom, usually peaking in late March or early April. While there are occasional

spring showers, the air is generally fresh and ideal for exploring the city parks.

Osaka

Spring in Osaka is very similar to Tokyo, offering pleasant and warming conditions. Temperatures generally sit between 11°C and 21°C. It is a fantastic time for outdoor sightseeing as the humidity remains low and the sunshine increases. Like its eastern neighbour, Osaka sees a vibrant transformation during the sakura season, with the city's gardens and castle grounds becoming popular gathering spots for locals and travellers alike.

Summer (June - August)

Tokyo

Summer in Tokyo is characterised by high heat and significant humidity. The season begins with a rainy period known as tsuyu in June and July, bringing frequent overcast skies and drizzling rain. As the rain clears in August, temperatures often soar above 30°C and rarely drop below 25°C at night. The high humidity can make the heat feel more intense, making air-conditioned indoor attractions a popular refuge during the mid afternoon.

Osaka

Osaka's summer is notoriously hot and often feels slightly warmer than Tokyo due to the urban heat island effect. Temperatures frequently reach 33°C or higher, especially in August. The rainy season in June brings heavy precipitation, and the humidity remains high throughout the quarter. Despite the sweltering conditions, summer is a lively time in Osaka, filled with major festivals and spectacular evening fireworks displays along the rivers.

Autumn (September - November)

Tokyo

Autumn is widely considered one of the most pleasant times to visit Tokyo. The intense summer heat breaks in September, though the month can still be warm and see occasional typhoons. By October and November, the weather turns crisp and cool with clear blue skies. Temperatures typically range from 15°C to 23°C. The humidity drops significantly, and the city's trees turn brilliant shades of red and gold toward the end of the season.

Osaka

Autumn in Osaka offers a refreshing transition into cooler, drier weather. Early September remains quite warm, but October brings very comfortable daytime temperatures around 20°C. By November, the air becomes crisp and cool, ranging down to about 10°C at night. This season is perfect for walking tours and visiting the surrounding mountains, as the rainfall decreases and the autumn foliage reaches its peak.

Winter (December - February)

Tokyo

Winter in Tokyo is cold, dry, and remarkably sunny. Unlike the snowy regions of northern Japan, Tokyo enjoys many clear, bright days with very little rainfall. Temperatures generally range from 2°C to 12°C. While it rarely snows in the city centre, the wind can feel quite biting. It is a season of crisp air and excellent visibility, often providing the best views of Mount Fuji from the city's observation decks.

Osaka

Winter in Osaka is cold and mostly overcast compared to Tokyo, though it remains relatively mild. Temperatures typically stay between 3°C and 10°C. While the city stays fairly dry, occasional light snow flurries may occur in January or February, though they rarely accumulate on the ground. The damp cold can feel penetrating, so warm layers are essential for those exploring the city's famous street food markets during the evening.

Weather

We always suggest referring to an online source for the most up-to-date weather information for your destination/s.

Passport Validity:

Customers must provide valid passport details either at the time of purchase or no later than 90 days before the departure date. Failure to do so may result in the cancellation of the booking. Customers will be responsible for any costs and fees incurred in this instance.

COACH TOUR

Meals:

For meals not included, the tour leader (when available) will offer assistance with reservations, suggestions and directions to local restaurants. It is your responsibility to notify us of any dietary requests/ requirements.

Please note: We will do our best to meet your requests/requirements; however, we cannot guarantee that we will always be able to.

Luggage:

You will be responsible for all your personal belongings whilst on tour. You must carry your own luggage from the vehicle to the hotel room and back to the vehicle. The driver will assist with the uploading and unloading of bags from the vehicle.

OTHER

Mobility:

If you require wheelchair access please contact our friendly sales and service team to inquire on your behalf.

Fitness Level Required:

Adventure (and spontaneity) create some of the best travel memories. Bear in mind, your home schedules and timings might not be adhered to on tour - it's all part of the fun!
A relaxed level of fitness will be required. Expect a comfortable pace of touring with a focus on leisure time and gentle activity. This may include city tours, the ability to walk up and down small flights of stairs and gentle slopes. You will be responsible for your own luggage and have the ability to board all modes of transport without

assistance. As this is a winter themed tour, you will need to be mindful of snow/ice when walking and use appropriate shoes.

Sightseeing:

Please note: If entry to a site is affected by changes in operating hours or public holiday closures, your itinerary, where possible, may be adjusted, or a similar activity will be offered in its place (subject to availability).

Shopping:

Shopping overseas can be a daunting and confusing experience, especially when there is a language barrier. Please be very cautious when foreign currencies and prices are involved. If paying by credit card, please pay close attention to the amount you are being charged and keep all your receipts.
Do not make any purchases you are not comfortable with or feel pressured into. If you are uncertain or need assistance with the language barrier, please seek assistance from your Tour Guide/Leader. Please refer to our

Terms and Conditions

regarding shopping for further information.

Visas

A tourist visa is not required for Australian or New Zealand citizens visiting Japan for stays of up to 90 days for tourism, business, visiting friends or relatives, etc. that does not include remunerative activities.

Important:

- *Please start arranging your visa three weeks before departure to account for any delays due to consulate operating hours.*
- *Visa rules are subject to change. Please check with the nearest embassy, consulate or immigration department of the destination/s you are visiting once you receive your travel documentation to ensure you have the most up to date information.*
- *It is your responsibility to be travel-ready and ensure that you are aware and comply with any destination or travel requirements, including the validity of all required travel documents.*
- *Passengers who are not Australian citizens must also check with the respective consulate or visa agency to determine what their visa requirements are and what personal identification is required.*
- *It is also important to note that some areas of employment, such as journalism, government authorities and charity organisations, may have additional restrictions in applying for visas. This may, in turn, affect the type of application required.*

Travel Insurance

Embarking on your next trip is exciting, and while you hope the unexpected does not happen, it is best to be prepared. We strongly recommend you take out travel insurance when making your booking. Whether it's a potential medical emergency, a flight cancellation, a delayed suitcase, or an unforeseen event, it's important to ensure you're adequately protected. For more information or advice visit

https://www.tripadeal.com.au/travel-insurance

Schedule Of Fees

Voluntary Changes:

This includes booking changes requested by you, including but not limited to those changes requiring an airline ticket or a Purchase Confirmation reissue.

- Changes - $100 per booking and any additional charges applied by the airline/ cruise company/accommodation/other travel providers.

Name Changes Due To Passenger Error:

- If the incorrect name has been provided, charges of $100 per booking and any additional charges applied by the airline/ cruise company/accommodation/other travel providers.

Supplier Fees:

In the event the tour package you have purchased is unable to proceed, and/or a Travel Supplier is unable to fulfil the tour due to external circumstances (Limitation of Liability e.g. a Force Majeure event), there may be a fee or amount of money that is withheld by our Suppliers and is unrecoverable. This may be due to non-refundable airline tickets, cancellation penalties with cruise cabins or unrecoverable payments with our land/ accommodation partners. If refunds are not available from Suppliers, we will endeavour to obtain a travel credit on the best terms available and communicate these outcomes to you. In the event we are unable to obtain a refund or travel service credit, or part thereof, this cost is passed on to the customer as a Supplier Fee.