

Best of Switzerland

ZURICH ● LUCERNE ● INTERLAKEN

The Offer

Embark on the ultimate Swiss rail adventure with this spectacular 13-day package, meticulously designed to showcase Switzerland's most iconic cities, breathtaking alpine peaks, and world-class scenic train routes.

Meet us in Zurich to begin your unforgettable journey through the heart of the Alps. Your exploration starts with a guided walking tour of Zurich's charming Old Town, followed by opportunities to cruise Lake Zurich or marvel at the thunderous Rhine Falls. Next, enjoy a seamless train ride to historic Lucerne, where your luggage is forwarded ahead for your total convenience. Here, you will cross the famous Chapel Bridge and have the chance to ascend the majestic Mount Rigi or visit the alpine village of Engelberg and Mount Titlis.

Continuing past glistening waters, you will arrive in Interlaken, nestled beautifully between two emerald lakes. Take advantage of free days to experience the legendary Jungfrauoch ("Top of Europe") or indulge in a unique chocolate fondue float on Lake Brienz (optional activities).

The adventure reaches a crescendo as you board the famous Golden Pass Express premium train, winding through spectacular mountain passes to the Riviera-style town of Montreux on Lake Geneva. After an included guided tour and wine tasting at the fairytale Chillon Castle, and a final free day to discover the medieval charm of Gruyeres.

This package includes 12 nights of hotel accommodation, daily breakfast, all intercity train travel plus guided tours in Zurich, Lucerne, Interlaken and Chillon Castle.

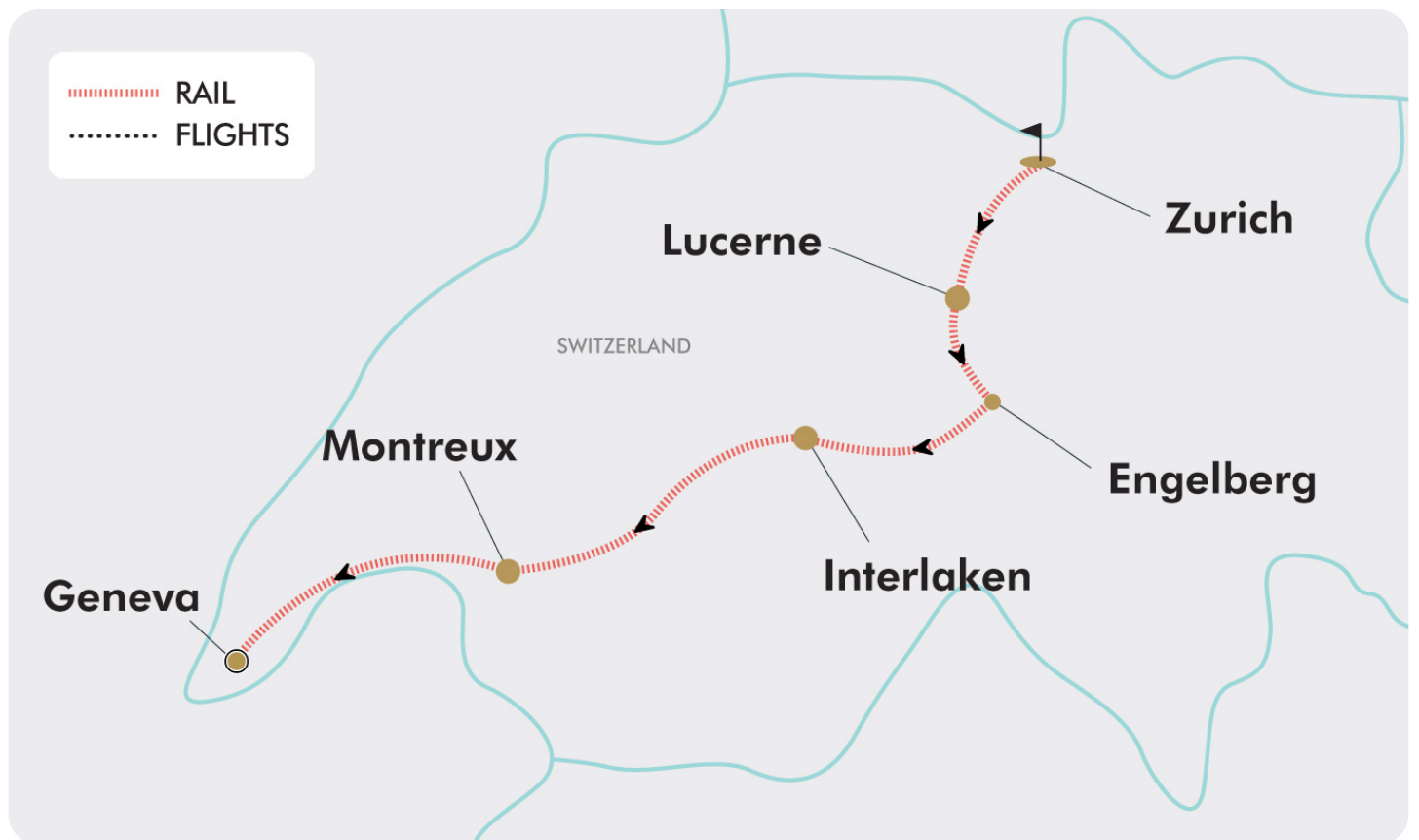
Want more? Add optional activities to experience more of Switzerland.

Travel Planning: Return international airfares aren't included in this package, so you have the flexibility to choose your own. See Important Information before booking.



13-DAY TOUR PACKAGE | BEST OF SWITZERLAND

The Map



Offer available for a limited time or until sold out. TRIP A DEAL PTY LTD: 50149240433

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Have a question about this deal? We're here to help.
Call our friendly team on 1300 158 912



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The Itinerary

Day 1 Welcome to Zurich

Meet us in Zurich, Switzerland.

Upon arrival into Zurich, make your own way to the hotel. Relax for the remainder of the day in this cosmopolitan city, which combines creative urban life with the freedom of nature.

Overnight: Hotel Alexander or similar, Zurich

Meals included: None

Day 2 Zurich Guided Tour

This morning, meet a local guide for a half day guided walking tour of Zurich, Switzerland's vibrant and sophisticated cultural hub. Wander through the charming Old Town, explore elegant boulevards and quiet riverside paths, and discover the stories, architecture, and hidden corners that brings the city to life.

After the tour, enjoy a leisurely afternoon at your own pace.

Optional Activity: Cruise on Lake Zurich

Enjoy a 1.5 hour panoramic cruise on Lake Zurich. Set sail from the city's bustling waterfront and drift into a world of calm as panoramic views unfold. Witness sparkling blue waters, elegant villas, gentle hills, and the distant outline of the Alps. See online Important Information for pricing.

Overnight: Hotel Alexander or similar, Zurich

Meals included: Breakfast

Day 3 Zurich Day at Leisure

Today enjoy a day at leisure, You may choose to join an optional activity to explore the beautiful surroundings of Zurich.

Optional Activity: Stein am Rhein and Rhine Falls Full Day Tour

5-6 hours.

Rhine Falls and Stein am Rhein are two popular Northern Switzerland attractions, often combined in day trips from Zurich, featuring Europe's largest waterfall and a remarkably preserved medieval town with frescoed houses, offering a blend of powerful nature and rich history for visitors

What's included:

- Scenic drive to Northern Switzerland
- Europe's biggest waterfalls
- Entrance to Rhine Falls Experience "Castle Laufen" with Belvedere panoramic trail, Historama
- museum, viewing platform and panoramic elevator
- Guided walk through the medieval town of Stein am Rhein

Not included:

An optional boat ride in the Rhine basin is not included and is available from April to October, subject to availability. Cost is CHF 12.00 for an adult. This activity can only be booked and paid on the spot in cash or by credit card to the guide. Access to the boat dock includes a natural path and stairs, so this activity may not suit people with limited mobility.

See online Important Information for pricing.

Overnight: Hotel Alexander or similar, Zurich

Meals included: Breakfast

Day 4 Zurich - Lucerne Guided Tour

This morning, take the local train to the beautiful city of Lucerne (approximately 1 hour), nestled amongst lakes and soaring peaks in the heart of central Switzerland.



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Upon arrival in Lucerne, meet with a local guide for a guided walking tour of the city. Stroll across the iconic Chapel Bridge, admire the shimmering lake framed by alpine peaks, and wander through Lucerne's storybook Old Town as your guide brings its history and charm to life. The rest of the day is at leisure to explore. You could take a romantic walk through the city centre, or enjoy a delicious lunch (not included) at one of the many traditional restaurants.

Alternatively join a Swiss Chocolatier Experience optional activity.

Optional Activity: Swiss Chocolatier- ChocoWorld 1.5hours

A unique experience awaits you at ChocoWelt, taking you into the fascinating world of chocolate. There is a lot to discover on an interactive tour through the chocolate museum: design your own 200g chocolate bar, taste your way through a wide range of chocolate varieties and experience the exciting journey from the cocoa bean to the finished chocolate. At the interactive experience stations, you can test your knowledge of chocolate in a fun way. See online Important Information for pricing.

Please note: For your convenience, your luggage (one bag per person) will be transported directly from hotel to hotel, allowing you to relax and enjoy the day's scenic train journeys.

Overnight: Hotel Waldstatterhof or similar, Lucerne
Meals included: Breakfast

Day 5 Lucerne Day At Leisure

Today is a free day in Lucerne, allowing you time to further explore the historic city and its picture-postcard setting. Alternatively take the opportunity to join an optional full day excursion to Mt Rigi and the special cogwheel train ride up to the summit (not included).

Optional Activity: Full Day Tour to Mt Rigi

Take a guided tour to Mt Rigi. On arrival at the top of the mountain, enjoy time at leisure in Rigi Kulm, taking in the panoramic views across the Alps, thirteen different lakes and the entire Swiss Mittelland through to Germany and France. See online Important Information for pricing.

Overnight: Hotel Waldstatterhof or similar, Lucerne
Meals included: Breakfast

Day 6 Lucerne - Engelberg Alpine Village

This morning, take the 45-minute train journey to Engelberg, a charming alpine village nestled in a magnificent mountain valley. Breathe in the crisp mountain air, wander through its picturesque streets, and enjoy free time to soak in the serene beauty that surrounds you. Marvel at the Engelberg Abbey, a historic monastery from the 12th century, with its impressive architecture (entry excluded).

Take a chance to join the optional activities to get the most of the area. If you like to join a mountain excursion, the below optional is offered, the Tour Leader will accompany you in the experience:

Optional Activity: Mount Titlis & 3-course lunch



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Elevate the adventure with a breathtaking cable car ride to Mount Titlis, the world's first revolving cable car. Glide high above the alpine landscape, taking in sweeping views of snowcapped peaks and glaciers. At the summit, step into a world of wonder, where dramatic vistas and unforgettable mountain moments await. A 3-course lunch is included at the panoramic restaurant. See online Important Information for pricing.

Reunite in Engelberg for the return journey to Lucerne.

Overnight: Hotel Waldstatterhof or similar, Lucerne
Meals included: Breakfast

Day 7 Lucerne - Interlaken Guided Tour

This morning, take the local train to Interlaken, enjoying a leisurely two hour journey, passing breathtaking scenery, charming Swiss villages and glistening lakes. As the name suggests, this typical Swiss town is located in between two lakes and offers the best in outdoor sports activities, from rafting to hiking, skiing to paragliding.

Upon arrival check in at the hotel. In afternoon, meet your local guide for a delightful walking tour of Interlaken, where emerald lakes, soaring peaks, and charming streets create a picture-perfect alpine setting. Learn about the town's history, culture, and natural surroundings as you stroll between the lakes and through its lively centre.

Afterwards, enjoy the rest of the afternoon at leisure. Treat yourself to lunch at your own pace and continue exploring Interlaken's scenic beauty and relaxed atmosphere however you wish.

Please note: For your convenience, your luggage (one bag per person) will be transported directly from hotel to hotel, allowing you to relax and enjoy the day's scenic train journeys.

Overnight: The Hey Hotel or similar, Interlaken
Meals included: Breakfast

Day 8 Interlaken Day At Leisure

Today enjoy a free day at leisure in Interlaken. Explore the village and its stunning mountain surroundings, or perhaps take an optional trip by cable car and mountain railway to the Jungfrauoch, also known as the "Top of Europe" (not included).

Optional Activity: Cable Car and Mountain Railway to the Jungfrauoch

Enjoy a guided tour to Jungfrauoch, the summit offers the best views over the Eiger and the Mönch from the Sphinx Terrace. The historic railways of the Jungfrau Mountains are an absolute joy. The network of narrow-gauge railways, cogwheel trains, aerial cable cars and funiculars offer the chance to discover idyllic villages and stunning mountain scenery. You will have plenty of time to explore the fantastic glacial Ice Palace and have lunch at your leisure. Embark on a scenic day excursion travelling to Jungfrauoch, known as the Top of Europe.

You will travel to the picturesque town of Grindelwald and take the Eiger Express cable car, passing by the North Face of the Eiger. From here, the journey continues by cogwheel train up and through the mountain, finally reaching Jungfrauoch, situated at 3,454 metres above sea level. Guests are greeted by breathtaking views of the UNESCO Aletsch Glacier, the longest glacier in the



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Alps. Explore the panoramic viewing platforms, as well as the ice palace carved into the glacier, and snow-covered landscapes year-round. Enjoy lunch (included) at the panoramic restaurant.

See online Important Information for pricing.

Overnight: The Hey Hotel or similar, Interlaken
Meals included: Breakfast

Day 9 Interlaken Day At Leisure

Today enjoy another day at leisure or take part in one of the great optional activities offered.

Optional Activity: Chocolate Fondue Float Ride:

Enjoy a unique Swiss experience from a stunning viewpoint. Take an afternoon float on Lake Brienz and enjoy one of Switzerland's most famous products, chocolate, all while enjoying stunning mountain views of the Bernese Oberland. This excursion is accompanied by a local guide.

See online Important Information for pricing.

Or

Optional Activity: Raclette Rafting:

Experience a unique raclette dinner on your private raft while gently gliding along serene waters from Bonigen to Interlaken. Watch as the twinkling lights of Interlaken gradually illuminate the riverbanks while indulging in a delectable feast of melted cheese paired with a crisp glass of white wine, all while cocooned in snug blankets. The enchanting backdrop of snow-capped mountains adds to the charm of the cityscape, creating a truly picturesque setting. This excursion is accompanied by a local guide.

See online Important Information for pricing.

Overnight: The Hey Hotel or similar, Interlaken
Meals included: Breakfast

Day 10 Interlaken - Golden Pass Express - Montreux

Today journey on the famous Golden Pass Express. This spectacular train route travels via Gstaad, a favoured holiday spot of many celebrities (total trip approximately 3 hours). Montreux is located on Lake Geneva and protected by high mountain peaks. It's famous for its mild climate and subtropical vegetation. After checking in, enjoy the rest of the day at leisure.

The town's promenade is lined with flowers, sculptures, Mediterranean trees and grand Belle Epoque buildings. Offshore is a medieval island castle, Chateau de Chillon, this fairytale castle is built on a rock standing off the shore of Lake Geneva and offers visitors a true experience of medieval splendour (entrance not included).

Please note: For your convenience, your luggage (one bag per person) will be transported directly from hotel to hotel, allowing you to relax and enjoy the day's scenic train journeys.

Overnight: Hotel Eden Palace Au Lac or similar, Montreux
Meals included: Breakfast



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Day 11 Montreux & Chillon Castle Wine Tasting & Guided Tour

This morning, travel by rail to Chillon Castle (entry included), one of Switzerland's most iconic historic sites. Upon arrival, enjoy a guided tour of the chateau with a wine tasting included, exploring its beautifully preserved halls, towers, and dungeons. Discover the fascinating stories of its former residents, medieval architecture, and stunning lakeside setting, where history comes alive against the backdrop of the sparkling waters of Lake Geneva.

Afterwards, return by rail to Montreux and spend the rest of the afternoon at leisure.

Overnight: Hotel Eden Palace Au Lac or similar, Montreux
Meals included: Breakfast

Day 12 Montreux Day At Leisure

Today is at leisure for guests to explore the Lake Geneva region at their own pace.

Alternatively join an optional activity to explore the beautiful surroundings and taste authentic Swiss flavours.

Optional Activity: Maison Cailler & Gruyeres:

Embark on a scenic coach journey to Maison Cailler, Switzerland's famous chocolate factory, and discover the art and history of Swiss chocolate making, during a self-guided visit. Continue afterwards to the enchanting medieval town of Gruyères, where cobblestone streets, historic architecture, and panoramic views of the surrounding countryside await. Discover the town's rich heritage and perhaps sample its world-famous cheese for lunch – a true Swiss experience.

See online Important Information for pricing.

Overnight: Hotel Eden Palace Au Lac or similar, Montreux
Meals included: Breakfast

Day 13 Montreux - Geneve, Switzerland

Today after breakfast make your own onwards arrangements.

Please Note: Geneva is the closest airport to Montreux. You can use your Swiss Travel Pass for travelling by rail to Geneva airport.

Meals included: Breakfast



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Tour Inclusions

HIGHLIGHTS

- Explore the stunning cities and landscapes of Switzerland
- Travel by rail past picturesque Swiss villages and snow-dusted mountain peak
- Explore the cosmopolitan, charming and elegant city of Zurich on a guided tour
- Experience picture-perfect Lucerne on a guided tour
- Witness snow-capped mountains and tranquil lakes
- Discover lakeside Interlaken, framed by mountains and forest on a guided tour
- Explore the Alpine village of Engelberg and enjoy its breathtaking views
- Relax in the picturesque town of Interlaken at leisure
- Travel along the stunning Golden Pass Express train
- Stay in Montreux on the shores of Lake Geneva
- Enjoy a wine tasting and guided tour of the iconic Chillon Castle on Lake Geneva

ACCOMMODATION

- 12 nights of 3 & 4-star hotel accommodation

DINING

- Enjoy 12 meals including daily breakfast

ESSENTIALS

- English-speaking tour leader and guides
- Private luggage transfer from hotel to hotel
- Parking, city tax and toll fees

TRANSPORT

- Travel in second-class rail cabins in Switzerland

Important Information

**Please note: All information provided in this brochure is subject to both change and availability. Prior to purchase please check the current deal for up-to-date information. If you have already purchased this deal, the terms and conditions on your Purchase Confirmation apply and take precedence over the information in this brochure.*

Booking Information

Please note: this tour requires a minimum number of passengers to operate and departures are not guaranteed until this minimum number is met. Please refrain from booking travel arrangements such as flights prior to receiving a confirmation email that your departure date has hit minimum numbers and is now guaranteed. This confirmation email will be sent at least 90 days prior to the departure date, and if minimum numbers are not met a date change or refund (in the same form as payment was made) will be offered.

After purchase, you will receive a receipt and a Purchase Confirmation, directing you to an online Passenger Information Form. You must complete the Passenger Information Form within 72 hours of purchase.

Any special requests, preferences and optional extras MUST be clearly stated in your Passenger Information Form. Any change requested after submitting your Passenger Information Form cannot be guaranteed, is strictly subject to availability and will incur surcharges as outlined in the Schedule of Fees below.

Please note: All countries and territories have different entry requirements in relation to vaccinations, quarantine/isolation periods and travel restrictions. Due to the evolving nature, we would ask all of our customers to monitor, meet and adhere to the specific requirements of their intended destination(s) in the lead-up to and immediately before travel, as well as any requirements post-travel upon their return.

Flights

Return International airfares are not included in this package. You will receive an email confirmation when minimum

numbers have been met and the departure is guaranteed.

We recommend making further travel arrangements, such as flights, after you have received confirmation of a guaranteed departure.

TripADeal assumes no liability for financial losses incurred due to travel arrangements made prior to confirmation of guaranteed departure.

Our Policies

Cancellation and Refund Policy

By placing a booking with us, you acknowledge the following important information:

- **we act as your booking agent** ; TripADeal is a booking services provider, and curates the Travel Offers available on our website. We act as your booking agent, and we receive payment for the Booking Services as part of the booking price, however, we do not provide any of the Travel Services (flights, accommodation, tours or other products or services) included in your booking – the Travel Services are provided by a number of third party Travel Suppliers.
- **each booking is unique** ; our Travel Offers are made up of a variety of different components and are, during the booking process, uniquely tailored to suit your requirements, for example, departure dates and ports, flights and room upgrades, tour inclusions, etc.
- **changes/modifications to your booking may not be possible** ; once your booking has been made, changes or modifications may not be possible, and where possible, may incur a fee. It is important to ensure that the information you provide during the booking process is accurate and up to date, and that you read the Travel Offer carefully before placing your order.
- **Travel Offers are a package** ; our Travel Offers have been curated into package offerings and must be used as a package – individual components cannot be used independently of the full package offering.

- **our Travel Offers are generally non-refundable** ; in order to provide great value Travel Offers, we work with a variety of Travel Suppliers to find the best deals – this often means the Travel Suppliers' offerings are non-refundable to ensure the best price. We recommend that you obtain travel insurance as soon as you make a booking with us. If your plans change, you can receive a full refund (excluding credit card fees) if you cancel at least 12 months in advance to your scheduled departure date.

To read more about our Cancellation and Refund Policy, [please click here](#).

General Terms & Conditions

By placing your booking with us, you acknowledge and agree to our [Terms and Conditions](#), [Privacy Policy](#) and [Cancellation Policy](#).

Offer Essentials

This Travel Offer is valid for travel on selected dates until the 13th December 2027.

Minimum group size 20, maximum group size 40 per vehicle.

This Travel Offer is priced per person based on a twin share.

Departure Dates & Surcharges

See checkout for live dates and availability.

Single Traveller Supplement

For solo travellers, a mandatory single supplement of \$2,550 applies.

Please note: Accommodation for single customers who are travelling on a tour or cruise package may be in a single room, depending on availability.

Child Policy

- No child discounts are offered. The full price applies to all children travelling with their parents.
- Valid for children 8 years old and over.

Please note: Children must be accompanied by a responsible adult 18 years old and over to travel. No unaccompanied minors are allowed.

Important Information

Accommodation

Accommodation Used:

3-4 Star Properties (Self-Rated)

- Zurich: Hotel Alexander or Hotel Montana
- Lucerne: Hotel Waldstatterhof
- Interlaken: The Hey Hotel, The Hey Guesthouse or Carlton Hotel
- Montreux: Grand Hotel Suisse Majestic or Hotel Eden

Please note: Accommodation/rooms offered are based on a lead-in room type and are subject to availability based on seasonality. In the instance a property is not available, a similar standard of accommodation will be provided. Properties will be confirmed and included in your travel pack, which you will receive 4-6 weeks before travel.

Extra Nights

Not available.

Please note: If you are interested in booking additional nights of accommodation pre or post-tour, please wait until you receive your travel documentation approximately 4-6 weeks before departure for the confirmed list of hotels. If booking your own additional accommodation directly with the hotel, please be aware that you may be required to change rooms at the start/end of your tour.

Maximum Room Capacity

2 people.

Triple Share

Not available.

Bedding Configuration

Twin or double (subject to availability).

Optional Tours/activities

- Zurich Short Round Lake Cruise (1.5 hours): \$22 AUD per person
- Stein Am Rhein & Rhine Falls (5.5 hours): \$235 AUD per person
- Mount Rigi Excursion (5.5 hours): \$210 AUD per person
- Aeschbach Chocolate World: \$62 AUD per person

- Mount Titlis & three-course Lunch: \$235 AUD per person
- Jungfrauoch & three-course Lunch: \$420 AUD per person
- Relaxing River Rafting on Simme River (available from May to August): \$365 AUD per person
- Chocolate Fondue Float: \$275 AUD per person
- Racelette Rafting : \$275 AUD per person
- Maison Cailler + Maison Gruyeres (chocolate and cheese tour & tasting): \$170 AUD per person

Please note:

- *Prices are based per person, are subject to availability, time permitting and weather conditions.*
- *The optional tours listed above must be purchased on checkout or over the phone before submitting your passenger information form (subject to availability).*
- *Some tours or shore excursions require minimum numbers to operate.*
- *Shore excursions can be booked/reserved directly with the cruise line before travel (subject to availability)*
- *Shore excursions can also be booked whilst onboard (subject to availability).*
- *Shore excursion programmes and itineraries may vary depending on local conditions and/or any unforeseen events concerning the timing on the day of the tour. Some excursions are very popular, and therefore availability cannot always be guaranteed, it is advisable to book in advance to avoid disappointment.*

Exclusions

- Arrival and departure flights
- Visa fees and requirements
- Domestic transfers and flights not stated in the deal offer
- Meals/beverages not stated in the deal offer
- Optional gratuities/tipping
- Optional activities/tours
- Personal expenses
- Travel insurance
- Any costs associated with an interruption to your tour as a result of an airline schedule change or cancellation

- Mandatory city tax

Gratuities / Tipping

Land

Gratuities (tips) are not included for the services of the tour leader (when available) and driver throughout the tour. The recommended tip is 7 - 9 CHF per person per day. This covers the guide/leader and the driver and will be collected on tour.

Other Important Information

TOUR GUIDE VS. TOUR LEADER

Tour Guide:

Often locals with intimate knowledge of an area, its culture, and history. Their role entails providing commentary, routing the tour, and seeing that people have a good time. They are a licensed, qualified expert who supplies specific information on the history, art, architecture and culture of the city/village/attraction where they are guiding the tour. The guide meets the group at the required place and leaves it at the end of the tour; they do not travel with the group.

Tour Leader:

An experienced person tasked with ensuring the smooth operation of tours, as well as providing practical support to passengers throughout the whole trip. Their role primarily includes assisting with accommodation, transportation between locations, and communication with tour guides at each stop. A tour leader may provide general guidance around a city or village and offer information on the place visited on the bus. However, they are not required to have specific art, architecture, or historical knowledge. They are not allowed to provide a guided tour or commentary of a city/village/attraction once there and, if caught doing so, can be fined.

Please note: Tour leaders/guides are not a standard inclusion in all travel offers. Tour leaders/guides will only be made available when required to enhance the experience of the destination featured.

Important Information

CLIMATE & AVERAGE TEMPERATURES

Switzerland

Temperatures plummet in November as the winter season begins to set in. The average temperature for Zurich in November is 5°C. The highest temperature for the month is 7°C while the lowest temperature is 2°C. December is a festive month and, despite the biting cold temperature, there is so much fun guests can have while holidaying in Zurich. December is winter in Zurich with an average temperature of 2°C. The highest temperature for December is 4°C while the lowest temperature is -1°C

Weather

We always suggest referring to an online source for the most up-to-date weather information for your destination/s.

Dietary Requests

Meal options and availability differ between airlines and routes therefore not all dietary requests can be accommodated. If your flight includes meals we will select the most suitable option available based on the dietary requirements you have specified. All meal requests are subject to airline approval and are not guaranteed, therefore we recommend preparing for your flight by bringing appropriate food for yourself, as required.

Passport Validity:

Customers must provide valid passport details either at the time of purchase or no later than 90 days before the departure date. Failure to do so may result in the cancellation of the booking. Customers will be responsible for any costs and fees incurred in this instance.

COACH TOUR

Meals:

For meals not included, the tour leader (when available) will offer assistance with reservations, suggestions and directions to local restaurants. It is your responsibility to notify us of any dietary requests/requirements.

Please note: We will do our best to meet your requests/requirements; however, we cannot guarantee that we will always be able to.

Luggage:

You will be responsible for all your personal belongings whilst on tour. You must carry your own luggage from the vehicle to the hotel room and back to the vehicle. The driver will assist with the uploading and unloading of bags from the vehicle.

OTHER

Mobility:

If you require wheelchair access please contact our friendly sales and service team to inquire on your behalf.

Fitness Level Required:

Adventure (and spontaneity) create some of the best travel memories. Bear in mind, your home schedules and timings might not be adhered to on tour - it's all part of the fun!

A moderate level of fitness will be required. Expect a moderate pace of touring with a focus on guided tours that may include full days with extended activity, guided city tours or nature walks. You will require a general level of fitness for unassisted navigation of stairs and inclines, longer distances with possible periods of standing when visiting sites, walking on sloping, uneven ground or elevations. You will be responsible for your own luggage and have the ability to board all modes of transport without assistance.

Please note: Many areas may be inaccessible to wheelchairs or mobility scooters, where the unassisted use of personal walking sticks and other aids may be required. Although some assistance may be available, every traveller should be self-reliant during all aspects of their travel.

Please note: It is expected that every traveller must be self-reliant and able to undertake all aspects of their own travel. Please speak to your booking agent about your personal circumstances and any assistance

requirements to ensure this tour is right for you.

Please note: If you have any concerns, please consult your healthcare provider prior to purchase/travel.

Sightseeing:

Please note: If entry to a site is affected by changes in operating hours or public holiday closures, your itinerary, where possible, may be adjusted, or a similar activity will be offered in its place (subject to availability).

Shopping:

Shopping overseas can be a daunting and confusing experience, especially when there is a language barrier. Please be very cautious when foreign currencies and prices are involved. If paying by credit card, please pay close attention to the amount you are being charged and keep all your receipts.

Do not make any purchases you are not comfortable with or feel pressured into. If you are uncertain or need assistance with the language barrier, please seek assistance from your Tour Guide/Leader. Please refer to our [Terms and Conditions](#) regarding shopping for further information.

Visas

European Union Entry/Exit System (EES)

From October 12, 2025, a new European Entry System (EES) replaced the manual passport-stamping process for non-EU travellers. Upon arrival in the Schengen area, Australian and New Zealand passport holders will have their fingerprints recorded and a photograph taken. Their entry and exit dates will be electronically registered. No previous action is required, but please be aware of longer wait times at border entry. From 10 April 2026, the EES will be fully operational at all external border crossing points of all the European countries (Schengen area) using the system.

European Travel Information & Authorisation System (ETIAS)

As an extension of the EES implementation

Important Information

introduced in 2025, ETIAS travel authorisation is a mandatory entry requirement for visa-exempt nationals travelling to any of these [30 European countries](#), including Australian and New Zealand citizens, that will be introduced in 2026. We advise you to monitor smartraveller.com.au closer to your departure to ensure you are up to date on the requirements at the time of entry.

Important:

- *Please start arranging your visa three weeks before departure to account for any delays due to consulate operating hours.*
- *Visa rules are subject to change. Please check with the nearest embassy, consulate or immigration department of the destination/s you are visiting once you receive your travel documentation to ensure you have the most up to date information.*
- *It is your responsibility to be travel-ready and ensure that you are aware and comply with any destination or travel requirements, including the validity of all required travel documents.*
- *Passengers who are not Australian citizens must also check with the respective consulate or visa agency to determine what their visa requirements are and what personal identification is required.*
- *It is also important to note that some areas of employment, such as journalism, government authorities and charity organisations, may have additional restrictions in applying for visas. This may, in turn, affect the type of application required.*

Travel Insurance

Embarking on your next trip is exciting, and while you hope the unexpected does not happen, it is best to be prepared. We strongly recommend you take out travel insurance when making your booking. Whether it's a potential medical emergency, a flight cancellation, a delayed suitcase, or an unforeseen event, it's important to ensure you're adequately protected. For more information or advice visit <https://www.tripadeal.com.au/travel->

[insurance](#)

Schedule Of Fees

Voluntary Changes

This includes booking changes requested by you, including but not limited to those changes requiring an airline ticket or a Purchase Confirmation reissue.

- Changes - \$100 per booking and any additional charges applied by the airline/ cruise company/accommodation/other travel providers.

Name Changes Due To Passenger Error

- If the incorrect name has been provided, charges of \$100 per booking and any additional charges applied by the airline/ cruise company/accommodation/other travel providers.

Supplier Fees

In the event the tour package you have purchased is unable to proceed, and/or a Travel Supplier is unable to fulfil the tour due to external circumstances (Limitation of Liability e.g. a Force Majeure event), there may be a fee or amount of money that is withheld by our Suppliers and is unrecoverable. This may be due to non-refundable airline tickets, cancellation penalties with cruise cabins or unrecoverable payments with our land/accommodation partners. If refunds are not available from Suppliers, we will endeavour to obtain a travel credit on the best terms available and communicate these outcomes to you. In the event we are unable to obtain a refund or travel service credit, or part thereof, this cost is passed on to the customer as a Supplier Fee.