



Luxury European Christmas River Cruise

PRAGUE ● NUREMBERG ● VIENNA

The Offer

Experience the magic of traditional European Christmas celebrations on this 11-day journey from Vienna to Prague, including a 5-star Danube Cruise and unforgettable moments at enchanting Christmas markets in Vienna, Passau, Regensburg, Nuremberg, Prague and beyond.

Meet us in Vienna, where the sweet aroma of cinnamon, freshly baked pastries and traditional mulled wine fill the air. Admire the city's baroque splendour on a guided tour to the grand Opera House, imperial palaces and more along the historic Ringstrasse. Then take a stroll through the city's Christmas markets in search of a handcrafted ornament.

Board the Amadeus Queen for a 6-night 5-star Danube River cruise. Immerse yourself in the festive spirit onboard with twinkling decor, gourmet meals and cozy evenings on deck as you wind past fairytale-like Austrian and German riverscapes. Dock in Melk/Emmersdorf for your chance to marvel at the grandeur of Melk Abbey or perhaps explore the charming medieval village of Durnstein, nestled in the heart of the UNESCO-listed Wachau Valley.

Visit Passau and Regensburg's medieval squares, transformed into lively Christmas markets brimming with festive flavours. In Nuremberg, the Christkindlesmarkt enchants with its twinkling lights and irresistible aroma of succulent bratwurst, roasting chestnuts and sweet gingerbread. Disembark in Nuremberg and transfer to Prague. In the Czech capital, soak in the festivities with a guided city tour, then explore the gothic spires of Prague Castle, famed Wenceslas Square and the iconic Charles Bridge. As your journey winds down, keep the spirit alive with a visit to the historic Old Town Square's towering Christmas tree and one last stroll through the festive Christmas markets, before making your way independently to your next destination.

This magical experience includes 4 nights of 4-star hotel accommodation, 21 meals, a 6-night Danube River Christmas cruise from Vienna to Nuremberg and more.

Want more? Tailor your experience with a cabin upgrade.

Travel Planning: Flights aren't included in this package, so you have the flexibility to choose your own. See Important Information before booking.

Offer available for a limited time or until sold out. TRIP A DEAL PTY LTD: 50149240433

Updated: 26 May 2026 11:19:39

Have a question about this deal? We're here to help.
Call our friendly team on 1300 158 912

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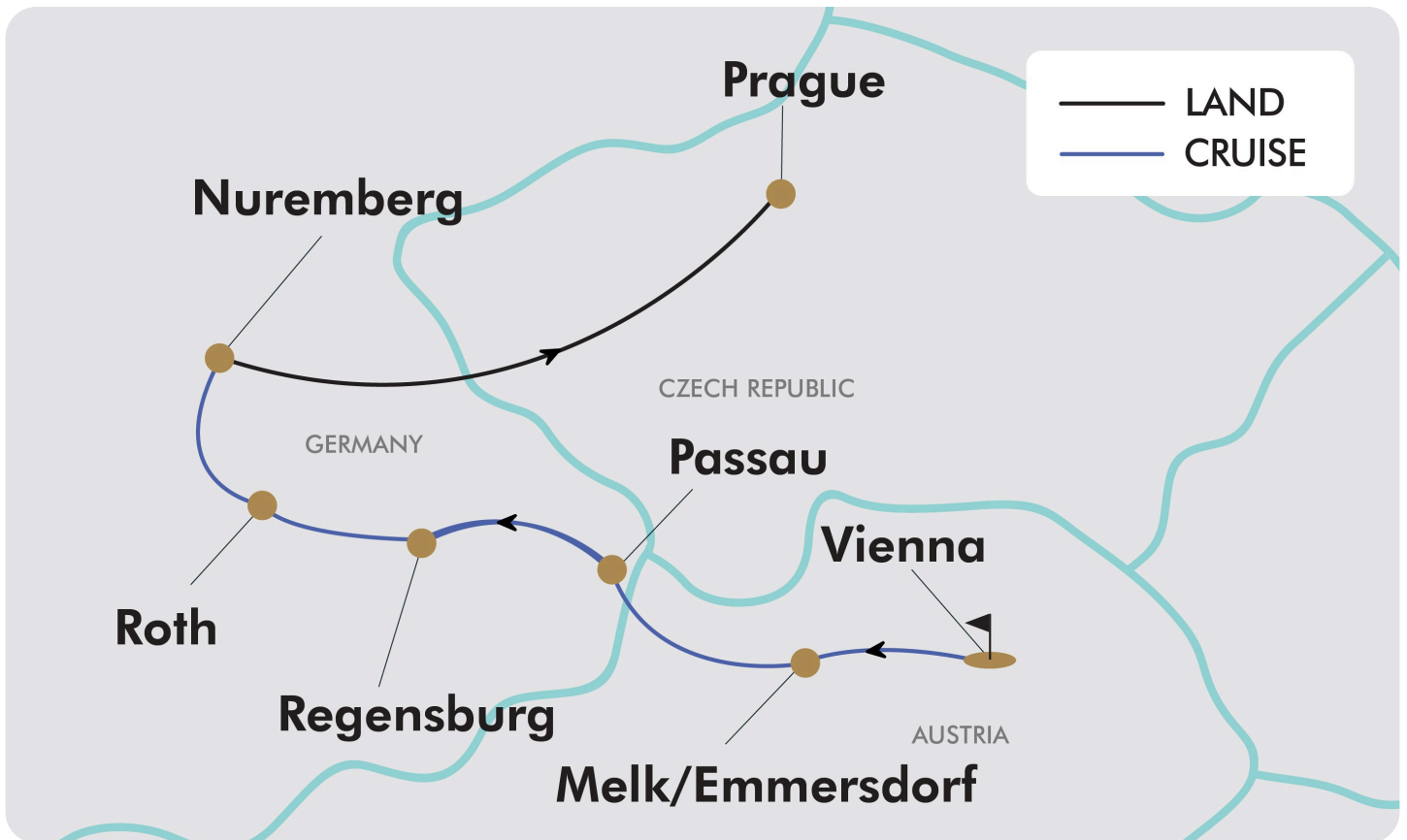
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FLYER 

 Trip
a Deal



11-DAY CRUISE & TOUR PACKAGE | LUXURY EUROPEAN CHRISTMAS RIVER CRUISE

The Map



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11-DAY CRUISE & TOUR PACKAGE | LUXURY EUROPEAN CHRISTMAS RIVER CRUISE

The Itinerary

Day 1 Meet us in Vienna, Austria

Make your own way to Vienna, Austria to begin your holiday.

Overnight: Arcotel Wimberger or similar, Vienna

Meals included: None

Day 2 Vienna -Walking City Tour - Begin 6-night 5-star Vienna, Austria to Nuremberg, Germany River Cruise

After breakfast at the hotel, enjoy a half-day guided tour of the city (entrances not included). You will follow the Ringstrasse, the central area where the Opera, the historic Art Museum, Parliament, the City Hall, University and National Theatre are located. See the Prater neighbourhood with its panoramic Ferris wheel, and perhaps Vienna's most famous attraction – Saint Stephen's Cathedral.

In the afternoon, be transferred to the embarkation terminal to board your 6-night Rhine River Christmas cruise aboard the 5-star MS Amadeus Queen or Amadeus River.

Boarding will take place from 16:00 today.

You will have plenty of time to explore the festively decorated ship, followed by a welcome cocktail with the cruise management. Then, savour your first culinary delight on board at a stylish welcome dinner, during which the chef will put you in an appropriately celebratory mood for your upcoming winter trip.

Overnight: 5-star MS Amadeus Ship

Meals included: Breakfast; Dinner

Day 3 Vienna, Austria

Depart: 22:30

Enjoy exploring a wintery Vienna today!

Take an optional morning city sightseeing tour in a comfortable bus that takes you past the most beautiful sights of the Austrian capital.

In the afternoon, take the opportunity to view the magnificent Schonbrunn Palace (optional activity), as well as to visit the traditional, romantic Christmas market in front of the palace. Here, the pervasive pre-Christmas atmosphere and the aromas of lebkuchen (gingerbread) and roasted almonds combine in an unforgettable, authentic Advent experience.

In the evening, we recommend that music lovers attend the atmospheric Sound of Vienna concert (optional activity), which will present a kaleidoscope of Viennese classical music.

Overnight: 5-star MS Amadeus Ship

Meals included: Breakfast; Lunch; Dinner

Day 4 Melk - Emmersdorf, Austria

Arrive: 08:30 - **Depart:** 2:00

In the morning, your floating premium hotel reaches the UNESCO World Natural Heritage region of Wachau. Your ship docks in Melk/Emmersdorf, where you can join an optional excursion to Melk Abbey or to Durnstein. At the end of the excursion, enjoy a mug of warming gluhwein (mulled wine) on board.



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The Itinerary

The rest of the day is spent on board, where you will have a wonderful view of the passing winter landscapes as your cruise ship travels towards Passau.

Overnight: 5-star MS Amadeus Ship
Meals included: Breakfast; Lunch; Dinner

Day 5 Passau, Germany

Arrive: 08:30 - Depart: 16:00

During breakfast, arrive in Passau, also known as the City of Three Rivers, situated at the confluence of the Danube, Inn and Ilz Rivers. In the morning, enjoy the romantic old town with its historic buildings during the course of an optional guided walk.

The afternoon is a perfect time to visit the traditional Passau Christmas market. Early this evening your ship will depart this lovely city and head towards Regensburg.

Overnight: 5-star MS Amadeus Ship
Meals included: Breakfast; Lunch; Dinner

Day 6 Regensburg, Germany

Arrive: 09:00 - Depart: 21:00

A full day is spent in festively adorned, historic Regensburg. This magical destination where time seems to stand still, is best explored during a morning optional guided sightseeing walk.

After lunch, explore on your own or opt to join an excursion to the Christmas market in the Royal Thurn and Taxis Castle. Revel in the festive pre-Christmas atmosphere filled with the aroma of lebkuchen (gingerbread) and roasted almonds, and stalls filled with local handicrafts.

The captain invites you to join him at an elegant Gala Dinner onboard, while your ship continues its journey later this evening.

Overnight: 5-star MS Amadeus Ship
Meals included: Breakfast; Lunch; Dinner

Day 7 Roth, Germany - Nuremberg, Germany

Roth

Arrive: 13:00 - Depart: 13:30

Nuremberg

Arrive: 17:00

After lunch, step off the ship in the Bavarian town of Roth, where a city tour of Nuremberg will begin. The tour will take you to the most significant monuments and sights in picturesque Nuremberg. Don't miss the opportunity to visit the romantic Christmas market and taste the world-famous Nuremberg lebkuchen (gingerbread) before returning to your ship, which will be waiting for you in the Nuremberg harbour.

Your ship remains here overnight.

Alternatively, you can relax on board and upon arrival in Nuremberg make a visit to the beautiful Christmas Market and enjoy passing through the charming old quarters and decorated city centre.

Overnight: 5-star MS Amadeus Ship
Meals included: Breakfast; Lunch; Dinner



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The Itinerary

Day 8 Nuremberg, Germany - Prague, Czech Republic Disembark: 09:00

After breakfast, disembark and be transferred to the capital city of Prague, covering approximately 300 kilometres. Upon arrival check in to the hotel and spend the rest of the day at leisure.

Perhaps experience the beautiful Christmas markets of Prague, showcasing unique products that are available at the markets are Christmas ornaments, crafts, holiday decorations and traditional Czech Christmas cookies. Have the opportunity to taste some traditional Czech foods that are made fresh right in front of you. Hot wine (svarene víno or svarak), grog, and warm honey liquor called medovina come in handy in the cold weather (not included). Czech Christmas carols will also add to the festive atmosphere. If you decide to stay out after dark, you will be able to see the markets lit up beautifully by a terrific assortment of Christmas lights.

Overnight: Clarion Hotel Prague City or similar, Prague
Meals included: Breakfast

Day 9 Prague - Walking City Tour

This morning, enjoy breakfast before joining a half-day city tour of Prague, the 'City of a Hundred Spires' (approximately 4 hours) with a local guide.

See the highlights of Prague such as: Wenceslas Square, the National Theatre, the Lesser Town, Hradcany and Prague Castle Complex, Charles Bridge, the former Jewish district and Astronomical Clock in the Old Town Square (entrances not included).

After the tour, this afternoon is yours at leisure to further explore or relax.

Overnight: Clarion Hotel Prague City or similar, Prague
Meals included: Breakfast

Day 10 Prague - Day at Leisure

Enjoy another day at leisure in the beautiful city of Prague to explore the festive Christmas Markets.

Overnight: Clarion Hotel Prague City or similar, Prague
Meals included: Breakfast

Day 11 Prague, Czech Republic

Enjoy breakfast, then make your own onward travel arrangements from Prague, Czech Republic.

Meals included: Breakfast



11-DAY CRUISE & TOUR PACKAGE | LUXURY EUROPEAN CHRISTMAS RIVER CRUISE

Tour Inclusions

HIGHLIGHTS

- Discover 3 amazing countries: Czech Republic, Germany, Austria
- Immerse yourself in the magic of the European festive season
- Enjoy the Christmas markets in Prague, Nuremberg, Vienna, and more
- Enjoy a guided tour of Prague, the 'City of a Hundred Spires'
- See Hradcany with Prague Castle, Wenceslas Square and more
- Discover the traditional Prague Christmas Market on a free day
- Cruise along the romantic Danube River
- See Nuremberg, the heart of the German Renaissance
- Step back in time at Nuremberg's authentic Christmas market
- Dock in Regensburg one of Germany's most well preserved medieval cities
- Discover Passau, the 'City of Three Rivers' and its Christmas markets
- See Emmersdorf and Melk in the beautiful Wachau Valley
- Witness the stunning scenery of the UNESCO-listed Wachau region
- Embrace the Christmas flair of stunning Vienna, Austria's capital
- Take in UNESCO World Heritage Sites
- Enjoy a guided tour of Vienna

CRUISE

- 6-night Danube River Christmas cruise from Vienna to Nuremberg
- Sail aboard the elegant 5-star Amadeus Aurea (November 2026) or Nova (December 2026)
- Stay in a luxury large, outside river-view stateroom cabin
- 24-hour complimentary onboard coffee, tea, hot chocolate and water
- Enjoy special onboard entertainment including music, talks and cooking demonstrations
- Free-flowing soft drinks, beer and wines from Europe's famous wine regions with every onboard lunch and dinner
- Buffet breakfast, lunch, light lunch, dinner and midnight (late night) snack
- Enjoy a welcome & farewell cocktail, welcome dinner and Captain's Gala Dinner
- Take advantage of the complimentary onboard bicycles when in port
- Bottled water, replenished daily
- Complimentary state-of-the-art audio headsets for optional excursions
- Onboard fitness center open 24 hours a day
- Complimentary Wi-F

ACCOMMODATION

- 4 nights of 4-star hotel accommodation

DINING

- Enjoy 21 meals, including all gourmet meals onboard



11-DAY CRUISE & TOUR PACKAGE | LUXURY EUROPEAN CHRISTMAS RIVER CRUISE

Tour Inclusions

ESSENTIALS

English-speaking onboard Cruise Director, Tour Leader and Tour Guides

Port taxes and surcharges

City taxes, parking and checkpoint fees

TRANSPORT

Transportation by private air-conditioned vehicles

TRANSFERS

Return cruise port transfers

Important Information

**Please note: All information provided in this brochure is subject to both change and availability. Prior to purchase please check the current deal for up-to-date information. If you have already purchased this deal, the terms and conditions on your Purchase Confirmation apply and take precedence over the information in this brochure.*

Booking Information

After purchase, you will receive a receipt and a Purchase Confirmation, directing you to an online Passenger Information Form. You must complete the Passenger Information Form within 72 hours of purchase.

Any special requests, preferences and optional extras MUST be clearly stated in your Passenger Information Form. Any change requested after submitting your Passenger Information Form cannot be guaranteed, is strictly subject to availability and will incur surcharges as outlined in the Schedule of Fees below.

Please note: All countries and territories have different entry requirements in relation to vaccinations, quarantine/isolation periods and travel restrictions. Due to the evolving nature, we would ask all of our customers to monitor, meet and adhere to the specific requirements of their intended destination(s) in the lead-up to and immediately before travel, as well as any requirements post-travel upon their return.

Flights

Return International airfares are not included in this package. You will receive an email confirmation when minimum numbers have been met and the departure is guaranteed.

We recommend making further travel arrangements, such as flights, after you have received confirmation of a guaranteed departure.

TripADeal assumes no liability for financial losses incurred due to travel arrangements made prior to confirmation of guaranteed departure.

Our Policies

Cancellation and Refund Policy

By placing a booking with us, you acknowledge the following important information:

- **we act as your booking agent;** TripADeal is a booking services provider, and curates the Travel Offers available on our website. We act as your booking agent, and we receive payment for the Booking Services as part of the booking price, however, we do not provide any of the Travel Services (flights, accommodation, tours or other products or services) included in your booking – the Travel Services are provided by a number of third party Travel Suppliers.

- **each booking is unique;** our Travel Offers are made up of a variety of different components and are, during the booking process, uniquely tailored to suit your requirements, for example, departure dates and ports, flight and room upgrades, tour inclusions, etc.

- **changes/modifications to your booking may not be possible;** once your booking has been made, changes or modifications may not be possible, and where possible, may incur a fee. It is important to ensure that the information you provide during the booking process is accurate and up to date, and that you read the Travel Offer carefully before placing your order.

- **Travel Offers are a package;** our Travel Offers have been curated into package offerings and must be used as a package – individual components cannot be used independently of the full package offering.

- **our Travel Offers are generally non-refundable;** in order to provide great value Travel Offers, we work with a variety of Travel Suppliers to find the best deals – this often means the Travel Suppliers' offerings are non-refundable to ensure the best price. We recommend that you obtain travel insurance as soon as you make a booking with us.

To read more about our Cancellation and Refund Policy, please [click here](#).

General Terms and Conditions

By placing your booking with us, you

acknowledge and agree to our [Terms & Conditions](#), [Privacy Policy](#) and [Cancellation Policy](#).

Offer Essentials

This Travel Offer is valid for travel on selected dates until the 11th December 2026.

Minimum group size 15, maximum group size 40 per vehicle.

This Travel Offer is priced per person based on a twin share.

Departure Dates & Surcharges

See checkout for live dates and availability.

Single Traveller Supplement

For solo travellers, a mandatory single supplement of applies.

- Premium Haydn Deck: \$3,350

- Strauss Deck: \$3,650

- Premium Strauss Deck: \$4,000

Please note: Accommodation for single customers who are travelling on a tour or cruise package may be in a single room, depending on availability.

Child Policy

- No child discounts are offered. The full price applies to all children travelling with their parents.

- Valid for children 8 years old and over.

Please note: Children must be accompanied by a responsible adult 18 years old and over to travel. No unaccompanied minors are allowed.

Tour Only Package

- The Tour Only Package does not include return international airfares or airport transfers.

- You will need to arrange your own transportation to the accommodation at the start of the tour.

- At the conclusion of the tour, you will be responsible for booking your own onward travel.

Important Information

- We strongly advise against booking any pre or post-tour travel arrangements until TripADeal confirms that the tour has met the required number of travelers. If you choose to book before confirmation, we recommend opting for refundable reservations or having backup plans in case the tour does not proceed. Click here for full Tour Only Terms and Conditions (See section 4.1)

Cruise

Amadeus Aurea

(November 2026)

The Amadeus Aurea is not just a technical masterpiece but also a floating paradise for connoisseurs.

Enjoy relaxing moments in 12 spacious suites with balconies or 67 bright outside cabins featuring panoramic windows. Savour culinary highlights in the elegant Panorama Restaurant or unwind on the sun deck with its outdoor pool and Lido Bar. For active moments, a state-of-the-art fitness room is at your disposal, while the River Terrace invites you to dream. Cutting-edge environmental technologies, such as a hybrid propulsion system and an efficient heat recovery system, make your journey not only comfortable but also sustainable. Set sail with us and experience unforgettable journeys along Europe's most beautiful rivers.

Amadeus Nova

(December 2026)

Introducing Amadeus Nova - our vessel that joined us in spring 2024, and is a home away from home for up to 158 guests. Impeccably designed down to the last detail, this vessel introduced the latest green technologies, reflecting Amadeus' commitment to respect the nature of the remarkable destinations they visit. The technology you don't see—hybrid engines, solar panels, and cutting-edge energy conservation—is as important as what you do see. Around each corner, discover elegant spaces to roam, multiple dining venues, a heated swimming pool and unparalleled views from every suite. Their signature palette of warm colours complements the sleek modern design that

brings the natural world right to your doorstep. Step into the future as you glide past the captivating landscapes along the Rhine and Danube rivers.

Onboard Currency:

USD

Cabins/Staterooms:

Premium Haydn Deck

(Front Position)

Panoramic windows (cannot be opened), (16 m²), Spacious bathroom, wardrobe, choice of bed configuration (double or twin bed), flat-screen television, individual climate control, en-suite bathroom with shower/WC, hair dryer, direct dial telephone and in-room safe.

Strauss Deck

(Front Deck Position)

Drop-down panoramic window (can be opened) (17.5 m²), Spacious bathroom, mini-bar, walk-in wardrobe, choice of bed configuration (double or twin bed), flat-screen television, individual climate control, en-suite bathroom with shower/WC, hair dryer, direct dial telephone and in-room safe.

Premium Strauss Deck

(Middle Deck)

Drop-down panoramic window (can be opened), (17.5 m²). Spacious bathroom, mini-bar, walk-in wardrobe, choice of bed configuration (double or twin bed, subject to availability), flat-screen television, individual climate control, en-suite bathroom with shower/WC, hair dryer, direct dial telephone and in-room safe. All cabins are subject to availability; some cabins may have restricted views.

Cruise Arrival and Departure Times:

Please keep in mind that the provided cruise arrival and departure times are an approximate and will be finalised upon receipt of your cruise tickets.

Accommodation

Accommodation Used:

4-Star Properties (Self-Rated)

- Vienna, Austria: Arcotel Wimberger Wien Hotel
- Prague, Czech Republic: Clarion Hotel Prague City

Please note: Accommodation/rooms offered are based on a lead-in room type and are subject to availability based on seasonality. In the instance a property is not available, a similar standard of accommodation will be provided. Properties will be confirmed and included in your travel pack, which you will receive 4-6 weeks before travel.

Accommodation Location

To ensure a comfortable and convenient experience for everyone, we've carefully selected hotels that best suit the size and specific needs of each group. While this means your accommodation may not be in the city centre, you can rest assured that our hotels are typically located near public transportation and a variety of local restaurants and attractions. Once your tour begins, your friendly driver or tour leader will be happy to help you get your bearings and offer assistance, should you need it.

5-star Cruise (Self-rated)

Cruise: Amadeus River Cruises, Amadeus Aurea (Nov 2026) or Nova (Dec 2026)

Extra Nights

Not available.

Please note: If you are interested in booking additional nights of accommodation pre or post-tour, please wait until you receive your travel documentation approximately 4-6 weeks before departure for the confirmed list of hotels. If booking your own additional accommodation directly with the hotel, please be aware that you may be required to change rooms at the start/end of your tour.

Maximum Room Capacity

2 people.

Triple Share

Not available.

Bedding Configuration

Twin or double (subject to availability).

Important Information

Optional Tours/activities

Introductory Package (A): \$420 per person

- Vienna: Imperial discovery tour
- Visit to Melk Abbey - A Baroque Jewel
- Passau walking tour with organ concert in the Saint Stephan's Cathedral
- Regensburg walking tour
- Nuremberg with a visit to the Christmas markets

Unlimited Package (B): \$820 per person

Includes all of the above, plus the following:

- Visit to Schonbrunn Palace
- Sound of Vienna classical concert.
- Christmas Market Thurn and Taxis Palace

Cruise Excursion Packages

Please note:

- *Prices are based per person, are subject to availability, time permitting and weather conditions.*
- *The optional tours listed above must be purchased on checkout or over the phone before submitting your passenger information form (subject to availability).*
- *Some tours or shore excursions require minimum numbers to operate.*
- *Shore excursions can be booked/reserved directly with the cruise line before travel (subject to availability)*
- *Shore excursions can also be booked whilst onboard (subject to availability).*
- *Shore excursion programmes and itineraries may vary depending on local conditions and/or any unforeseen events concerning the timing on the day of the tour. Some excursions are very popular, and therefore availability cannot always be guaranteed, it is advisable to book in advance to avoid disappointment.*

Exclusions

- Arrival and departure flights
- Visa fees and requirements
- Domestic transfers and flights not stated in the deal offer
- Meals/beverages not stated in the deal offer
- Optional gratuities/tipping

- Optional activities/tours
- Personal expenses
- Travel insurance
- Any costs associated with an interruption to your tour as a result of an airline schedule change or cancellation
- Mandatory city tax

Gratuities / Tipping

Land

Gratuities (tips) are not included for the services of the tour leader (when available) and driver throughout the tour. The recommended tip is € 5-7 Euro per person per day. This covers the guide/leader and the driver and will be collected on tour.

Please note: Tipping for services provided is always a matter of personal discretion; however, please be aware that many locals consider tipping part of their normal remuneration, and they may approach you for payment; there's no need to be intimidated by the request.

Cruise

Gratuities (tips) are not included for the cruise staff's services throughout this tour's cruise component. Gratuities are expected on your cruise and will be charged to your onboard account at \$14 USD per person, per day. If you have any questions regarding the gratuities on your cruise, please speak to the guest services staff onboard the ship.

Other Important Information

TOUR GUIDE VS. TOUR LEADER

Tour Guide:

Often locals with intimate knowledge of an area, its culture, and history. Their role entails providing commentary, routing the tour, and seeing that people have a good time. They are a licensed, qualified expert who supplies specific information on the history, art, architecture and culture of the city/village/attraction where they are guiding the tour. The guide meets the group at the required place and leaves it at the end of the tour; they do not travel with the group.

Tour Leader:

An experienced person tasked with ensuring the smooth operation of tours, as well as providing practical support to passengers throughout the whole trip. Their role primarily includes assisting with accommodation, transportation between locations, and communication with tour guides at each stop. A tour leader may provide general guidance around a city or village and offer information on the place visited on the bus. However, they are not required to have specific art, architecture, or historical knowledge. They are not allowed to provide a guided tour or commentary of a city/village/attraction once there and, if caught doing so, can be fined.

Please note: Tour leaders/guides are not a standard inclusion in all travel offers. Tour leaders/guides will only be made available when required to enhance the experience of the destination featured.

CLIMATE & AVERAGE TEMPERATURES

The average daily temperature during late November and early December in this part of Europe sits around 5°C, inching towards the heart of winter. Be sure to wrap up warm to get ready for a true European Christmas Winter. You may even be lucky enough to witness light snowfall!

Rhine River:

Average temperatures in Rhine Valley vary greatly. Considering humidity, temperatures feel cold for about half of the year and otherwise nice with a chance of rain or snow throughout most of the year. Weather is cold this time of year in Rhine Valley, the average high during this season is between 4°C and 8°C. On average, it rains or snows a fair amount: 6 to 7 times per month.

COACH TOUR

Meals:

For meals not included, the tour leader (when available) will offer assistance with reservations, suggestions and directions to local restaurants. It is your responsibility to notify us of any dietary requests/

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requirements.

Please note: We will do our best to meet your requests/requirements; however, we cannot guarantee that we will always be able to.

Luggage:

You will be responsible for all your personal belongings whilst on tour. You must carry your own luggage from the vehicle to the hotel room and back to the vehicle. The driver will assist with the uploading and unloading of bags from the vehicle.

OTHER

Mobility:

If you require wheelchair access please contact our friendly sales and service team to inquire on your behalf.

Weather:

We always suggest referring to an online source for the most up-to-date weather information for your destination/s.

Fitness Level Required:

Adventure (and spontaneity) create some of the best travel memories. Bear in mind, your home schedules and timings might not be adhered to on tour - it's all part of the fun!

A Relaxed level of fitness will be required. Expect a comfortable pace of touring with a focus on leisure time and gentle activity. This may include city tours, the ability to walk up and down small flights of stairs and gentle slopes. You will be responsible for your own luggage and have the ability to board all modes of transport without assistance. Please note: Some areas may be inaccessible to wheelchairs or mobility scooters, with personal walking sticks and other aids required should they be needed. Although some assistance may be available, every traveller should be self-reliant during all aspects of their travel.

Please note: It is expected that every traveller must be self-reliant and able to undertake all aspects of their own travel. Please speak to your booking agent about your personal circumstances and any assistance

requirements to ensure this tour is right for you.

Please note: If you have any concerns, please consult your healthcare provider prior to purchase/travel.

Sightseeing:

Please note: If entry to a site is affected by changes in operating hours or public holiday closures, your itinerary, where possible, may be adjusted, or a similar activity will be offered in its place (subject to availability).

Shopping:

Shopping overseas can be a daunting and confusing experience, especially when there is a language barrier. Please be very cautious when foreign currencies and prices are involved. If paying by credit card, please pay close attention to the amount you are being charged and keep all your receipts.

Do not make any purchases you are not comfortable with or feel pressured into. If you are uncertain or need assistance with the language barrier, please seek assistance from your Tour Guide/Leader. Please refer to our [Terms and Conditions](#) regarding shopping for further information.

Passport Validity:

Customers must provide valid passport details either at the time of purchase or no later than 45 days before the departure date. Failure to do so may result in the cancellation of the booking. Customers will be responsible for any costs and fees incurred in this instance.

Visas

Europe Entry/Exit System (EES)

From October 12, 2025, a new European Entry System (EES) replaces the current manual passport-stamping process for non-EU travelers. Upon arrival in the Schengen area, Australian and New Zealand passport holders will have their fingerprints recorded and a photograph taken. Their entry and exit dates will be electronically registered. No previous action is required, but please be aware of

longer wait times at border entry. From 10 April 2026, the EES will be fully operational at all external border crossing points of all the European countries (Schengen area) using the system.

European Travel Information & Authorisation System (ETIAS)

As an extension of the EES implementation introduced from 2025, ETIAS travel authorisation is a mandatory entry requirement for visa-exempt nationals travelling to any of these 30 European countries, including Australian and New Zealand citizens, that will be introduced in 2026. We advise you to monitor [smartraveller.com.au](#) closer to your departure to ensure you are up to date on the requirements at the time of entry.

Important:

- *Please start arranging your visa three weeks before departure to account for any delays due to consulate operating hours.*
- *Visa rules are subject to change. Please check with the nearest embassy, consulate or immigration department of the destination/s you are visiting once you receive your travel documentation to ensure you have the most up to date information.*
- *It is your responsibility to be travel-ready and ensure that you are aware and comply with any destination or travel requirements, including the validity of all required travel documents.*
- *Passengers who are not Australian citizens must also check with the respective consulate or visa agency to determine what their visa requirements are and what personal identification is required.*
- *It is also important to note that some areas of employment, such as journalism, government authorities and charity organisations, may have additional restrictions in applying for visas. This may, in turn, affect the type of application required.*

Travel Insurance

Embarking on your next trip is exciting, and while you hope the unexpected does

Important Information

not happen, it is best to be prepared. We strongly recommend you take out travel insurance when making your booking. Whether it's a potential medical emergency, a flight cancellation, a delayed suitcase, or an unforeseen event, it's important to ensure you're adequately protected. For more information or advice visit <https://www.tripadeal.com.au/travel-insurance>

Schedule Of Fees

Voluntary Changes

This includes booking changes requested by you, including but not limited to those changes requiring an airline ticket or a Purchase Confirmation reissue.

- Changes - \$100 per booking and any additional charges applied by the airline/cruise company/accommodation/other travel providers.

Name Changes Due To Passenger Error

- If the incorrect name has been provided, charges of \$100 per booking and any additional charges applied by the airline/cruise company/accommodation/other travel providers.

Supplier Fees

In the event the tour package you have purchased is unable to proceed, and/or a Travel Supplier is unable to fulfil the tour due to external circumstances (Limitation of Liability e.g. a Force Majeure event), there may be a fee or amount of money that is withheld by our Suppliers and is unrecoverable. This may be due to non-refundable airline tickets, cancellation penalties with cruise cabins or unrecoverable payments with our land/accommodation partners. If refunds are not available from Suppliers, we will endeavour to obtain a travel credit on the best terms available and communicate these outcomes to you. In the event we are unable to obtain a refund or travel service credit, or part thereof, this cost is passed on to the customer as a Supplier Fee.