Yellowstone & America's West

SOUTH DAKOTA ● WYOMING ● USA

The Offer

Saddle up and get ready to drink some 'prairie dew' across the rugged landscapes and iconic cities of the American West. From the geothermal wonders of Yellowstone to the historic gold rush towns of South Dakota, this experience is a true bonanza of frontier history.

Begin your exploration in Utah's Salt Lake City, before travelling north to Wyoming, to the authentic western town of Jackson, nestled beneath the magnificent Teton Range. Journey through Grand Teton National Park to admire soaring granite peaks before entering the iconic Yellowstone National Park. Spend a full day discovering the world's first national park, witnessing the famous Old Faithful Geyser, vibrant hot springs and seeking bison, elk, bears and other wildlife.

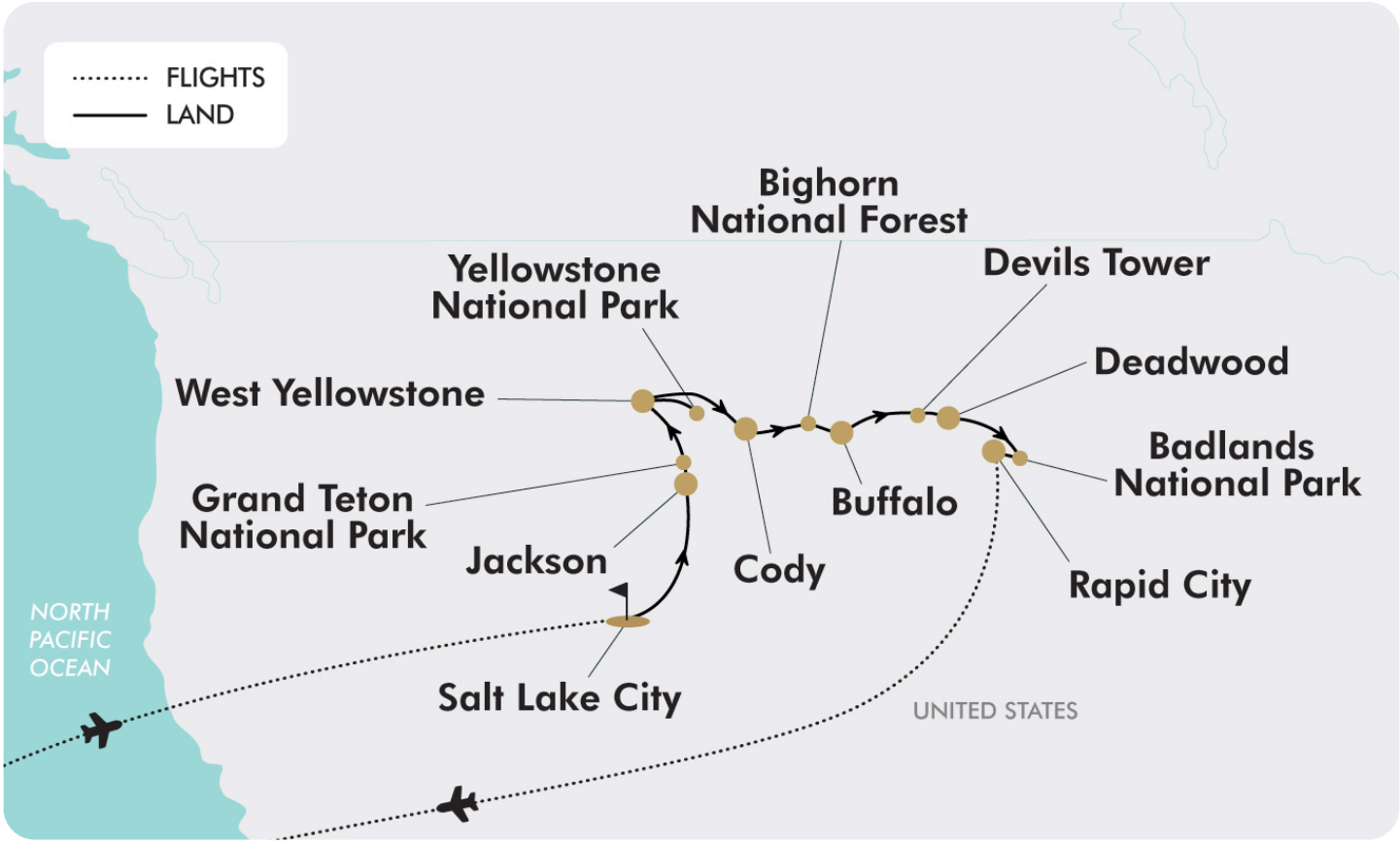
Still in Wyoming, continue to Cody, where you can delve into the history of the American West at the Buffalo Bill Center, then travel through the spectacular Bighorn National Forest to the frontier town of Buffalo. Marvel at the towering igneous rock formation of Devils Tower, a 265-metre-tall monolith of deep spiritual importance in Native American oral history.

Cross the border into South Dakota to the picturesque Spearfish Canyon on your way to historic Deadwood. Here you will visit the famous Crazy Horse Memorial and the colossal granite carvings of Mount Rushmore. Enjoy an exhilarating open-air jeep safari in Custer State Park to search for free-roaming bison and explore the extraordinary layered rock formations and dramatic canyons of Badlands National Park, before finishing your tour in Rapid City.

This spectacular American adventure includes return international flights, nine nights of hotel accommodation, 11 meals and expert-led touring.

Want more? Add extra time to your journey with Arrive Early or Stay Behind options to explore further at your own pace.

The Map


FLIGHTS
LAND
Bighorn National Forest
Yellowstone National Park
Devils Tower
Deadwood
West Yellowstone
Badlands National Park
Grand Teton National Park
Buffalo
Jackson
Cody
Rapid City
NORTH PACIFIC OCEAN
Salt Lake City
UNITED STATES

The Itinerary

Day 1 Australia (or New Zealand) - Salt Lake City, Utah, USA

Today, depart for Salt Lake City, Utah, USA.

Upon arrival, make your own way to the hotel. Salt Lake City is the capital of Utah and is widely recognised as the centre of the Mormon faith, with many of the city's most iconic landmarks reflecting its rich religious heritage.

The remainder of the day is at leisure to begin exploring this attractive and well-planned city at your own pace. Stroll through the beautifully landscaped Temple Square, admire the impressive Salt Lake Temple (exterior), or visit the striking Utah State Capitol, perched on a hill overlooking the city. Downtown Salt Lake City also offers a variety of cafés, restaurants and shopping precincts, providing the perfect introduction to the American West.

Overnight: Crystal Inn Hotel & Suites or similar, Salt Lake City
Meals included: In-Flight

Day 2 Salt Lake City, Utah – Jackson, Wyoming

Today, after breakfast, depart Salt Lake City for Jackson, Wyoming. Today's journey covers approximately 455 kilometres and takes around 5 to 6 hours, excluding sightseeing and comfort stops.

Travelling north through the scenic Cache Valley, the route winds into the spectacular landscapes of northern Utah and western Wyoming. Depending on the season and weather conditions, there may be opportunities to stop at some of the region's most picturesque locations.

Travel through the dramatic Logan Canyon, renowned for its towering limestone cliffs, forested slopes, before reaching the vivid blue waters of Bear Lake. Often referred to as the 'Caribbean of the Rockies'. Continuing into Wyoming, pass through the charming communities of Star Valley, including Afton, Thayne and Alpine, surrounded by sweeping views of the Salt River Range. Afton is home to the world's largest elk antler arch spanning the town's main street.

The journey then follows the Snake River through the spectacular Hoback Canyon, where you may be able to spot wildlife, particularly during spring when bears, elk and other animals can be seen at lower elevations. Arrive in the authentic western town of Jackson later in the afternoon. Nestled beneath the magnificent Teton Range, Jackson is known for its iconic elk antler arches, western boardwalks and vibrant town square. Spend the remainder of the afternoon and evening at leisure.

Overnight: 49'er Inn & Suites or similar, Jackson
Meals included: Breakfast

Day 3 Grand Teton National Park – Yellowstone National Park

Following breakfast, depart Jackson for one of the most scenic drives in the United States. Today's journey covers approximately 205 kilometres over around 4 to 5 hours of driving, excluding sightseeing stops.

Travel through magnificent Grand Teton National Park, where soaring granite peaks rise dramatically above crystal-clear lakes, alpine forests and sweeping meadows. Weather permitting, enjoy several scenic stops to admire the breathtaking landscapes and watch for local wildlife including moose, elk and bison.

The Itinerary

Continue north into Yellowstone National Park, the world's first national park and one of North America's greatest natural treasures. Journey through a landscape shaped by volcanic forces, where steaming geysers, colourful hot springs and bubbling mud pots create an unforgettable spectacle.

Later this afternoon, exit the park and arrive in the welcoming town of West Yellowstone, located just outside the park's western entrance.

Please note: Wildlife sightings cannot be guaranteed, as animals are unpredictable and weather and other conditions may affect sightings. Routing and areas visited within Yellowstone are subject to favourable weather and/or road conditions. When conditions are unfavourable, routing may be adjusted accordingly.

Overnight: Best Western Desert Inn or similar, Yellowstone West
Meals included: Breakfast

Day 4 Yellowstone National Park

Today, explore the extraordinary wonders of Yellowstone National Park. Covering almost 9,000 square kilometres, Yellowstone sits atop one of the world's largest active volcanic systems, creating the planet's greatest concentration of geothermal features.

Throughout the day, travel between many of the park's most iconic attractions while your guide shares the fascinating geology, wildlife and history of this remarkable landscape. Highlights include the vast Yellowstone Lake, North America's largest high-elevation lake, the spectacular Grand Canyon of the Yellowstone with its powerful waterfalls, and Hayden Valley, one of the park's premier wildlife viewing areas. Witness the famous Old Faithful Geyser, which erupts approximately every 90 minutes, sending thousands of litres of boiling water high into the air.

Throughout the day, keep watch for Yellowstone's incredible wildlife including bison, elk, mule deer, wolves, black bears and, with a little luck, grizzly bears. Afterwards, return to West Yellowstone after a memorable day exploring America's first national park.

Please note: Wildlife sightings cannot be guaranteed, as animals are unpredictable and weather and other conditions may affect sightings. Routing and areas visited within Yellowstone are subject to favourable weather and/or road conditions. When conditions are unfavourable, routing may be adjusted accordingly.

Overnight: Best Western Desert Inn or similar, Yellowstone West
Meals included: Breakfast

Day 5 West Yellowstone – Cody, Wyoming

After breakfast, depart West Yellowstone and travel east through Yellowstone National Park towards Cody, Wyoming. Today's journey covers approximately 215 kilometres and takes around 4 hours, excluding sightseeing.

Along the way, continue enjoying Yellowstone's remarkable scenery before leaving the park and following the Shoshone River into Cody, the town founded by legendary showman William F. "Buffalo Bill" Cody. Visit the impressive Buffalo Bill Dam, completed in 1910 and once recognised as the tallest concrete arch dam in the world. Continue to the acclaimed

The Itinerary

Buffalo Bill Center of the West, a world-class museum complex comprising five museums dedicated to the history, culture, wildlife and art of the American West.

Later, visit the Heart Mountain Interpretive Center, which tells the powerful story of the Japanese Americans who were forcibly relocated and incarcerated here during the Second World War. Through exhibits and personal stories, gain a deeper understanding of this significant chapter in American history.

This evening, enjoy dinner at a local restaurant before returning to the hotel.

Overnight: Best Western Premier Ivy Inn & Suites or similar, Cody
Meals included: Breakfast; Dinner

Day 6 Cody – Bighorn National Forest – Buffalo

This morning, depart Cody for Buffalo, Wyoming, travelling approximately 285 kilometres over 4 to 5 hours, excluding sightseeing.

Weather permitting, the route takes you through the spectacular Bighorn National Forest, where winding mountain roads climb through dense forests of pine, spruce, fir and aspen before descending into wide open valleys. Pause at scenic viewpoints to admire the rugged mountain landscapes while learning about the diverse wildlife that inhabits the region, including moose, elk, black bears, mountain lions and numerous bird species.

Arrive in the historic frontier town of Buffalo this afternoon. Located at the foot of the Bighorn Mountains, Buffalo retains much of its Old West character and was once frequented by famous figures including Buffalo Bill Cody and Calamity Jane. Enjoy the remainder of the day at leisure.

Please note: Wildlife sightings cannot be guaranteed, as animals are unpredictable and weather and other conditions may affect sightings.

Overnight: Holiday Inn Express & Suites or similar, Buffalo
Meals included: Breakfast

Day 7 Buffalo – Devils Tower – Spearfish Canyon – Deadwood

After breakfast, depart Buffalo towards South Dakota. Today's journey covers approximately 365 kilometres with around 5 hours of driving, excluding sightseeing.

The first stop is Wyoming's Devils Tower National Monument, America's very first national monument. Rising over 260 metres, this remarkable igneous rock formation has long held spiritual significance for many Native American tribes and is one of the country's most recognisable natural landmarks. Enter South Dakota, and continue East through the scenic Spearfish Canyon Scenic Byway, winding beneath towering limestone cliffs, waterfalls and dense forests within the Black Hills National Forest. Time permitting, enjoy a short walk to admire one of the area's picturesque waterfalls, including Bridal Veil Falls.

The Itinerary

Later in the afternoon, arrive in the historic gold rush town of Deadwood. Once home to legendary Wild West figures including Wild Bill Hickok and Calamity Jane, Deadwood today combines beautifully preserved historic buildings with lively restaurants, casinos and museums.

Overnight: Comfort Inn & Suites or similar, Deadwood
Meals included: Breakfast

Day 8 Crazy Horse Memorial – Custer State Park – Mount Rushmore

Following breakfast, enjoy a full day discovering some of South Dakota's most famous attractions.

Begin with a visit to the Crazy Horse Memorial, an enormous mountain carving honouring the legendary Lakota leader. Learn about the history of the monument and explore the museums dedicated to Native American culture and heritage. Continue to nearby Custer State Park for an unforgettable open-air Jeep Bison Safari. Lasting approximately 2 hours, this guided excursion ventures along the park's backroads in search of free-roaming bison, pronghorn antelope, elk, deer and other wildlife. The park protects one of the world's largest publicly-owned bison herds and offers excellent wildlife viewing opportunities.

Following some free time to relax, conclude the day with an evening visit to Mount Rushmore National Memorial. As twilight settles over the Black Hills, admire the colossal granite carvings of Presidents George Washington, Thomas Jefferson, Theodore Roosevelt and Abraham Lincoln while learning about the creation and significance of one of America's most iconic monuments. Return to Deadwood later this evening.

Please note: Wildlife sightings cannot be guaranteed, as animals are unpredictable and weather and other conditions may affect sightings.

Overnight: Comfort Inn & Suites or similar, Deadwood
Meals included: Breakfast

Day 9 Deadwood – Badlands National Park – Rapid City

After breakfast, depart Deadwood and journey to Badlands National Park before continuing to Rapid City. Today's total travel distance is approximately 235 kilometres with around 3.5 hours of driving, excluding sightseeing.

Spend time exploring the extraordinary landscapes of Badlands National Park, where colourful layered rock formations, dramatic canyons and vast prairie create one of the most unique landscapes in North America. The park is also internationally recognised for its exceptional fossil deposits and abundant wildlife, including bison, bighorn sheep and prairie dogs.

Enjoy a picnic lunch surrounded by these remarkable landscapes before taking time for a leisurely walk along one of the park's scenic trails. Later this afternoon, continue to Rapid City, the gateway to South Dakota's Black Hills region. Upon arrival, check into the hotel and enjoy your final evening at leisure.

Overnight: Hotel Alex Johnson or similar, Rapid City
Meals included: Breakfast; Lunch

Day 10 Rapid City - Australia (or New Zealand)

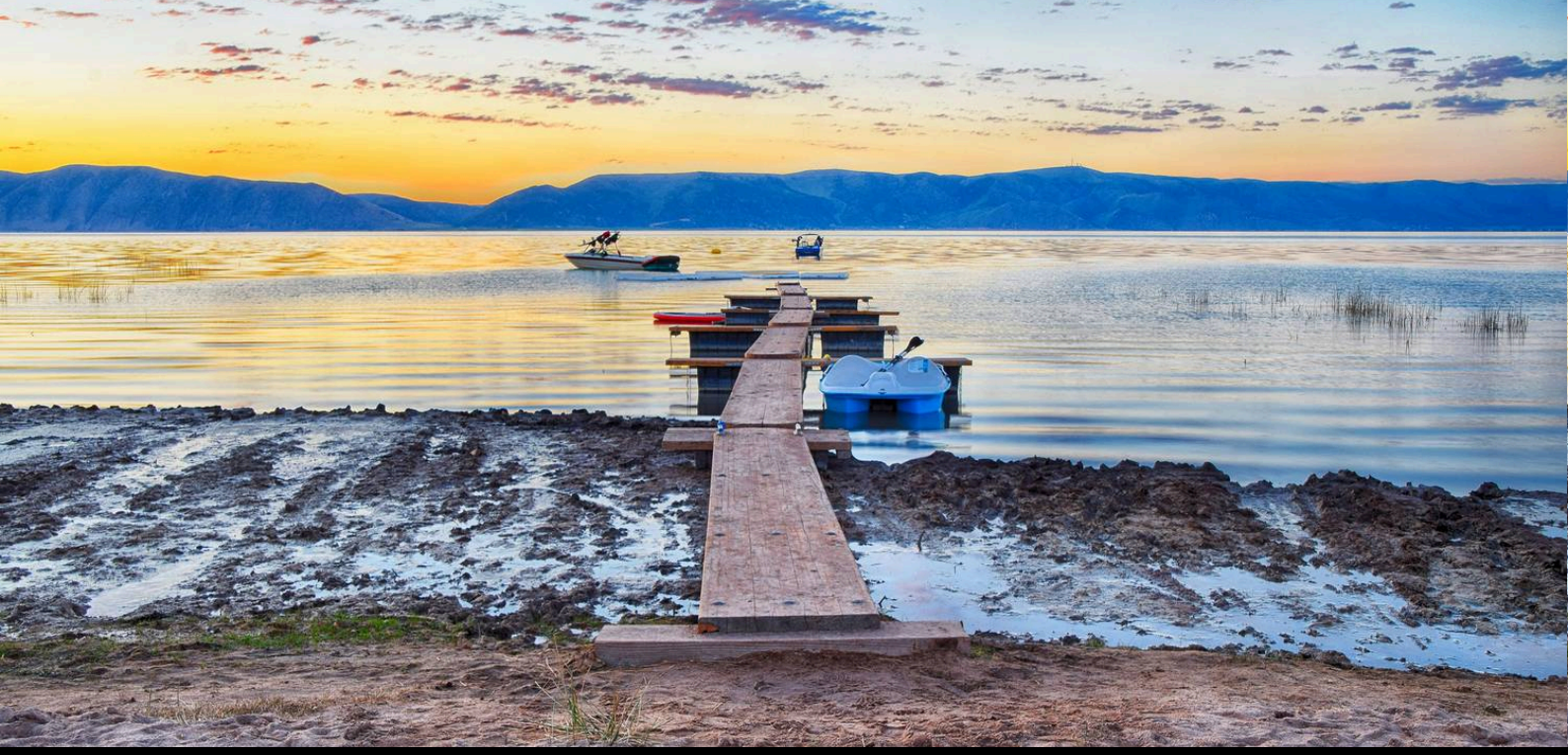
Today, at the appropriate time, make your own way to the airport for your return flight to Australia (or New Zealand).

Meals included: Breakfast; In-Flight

The Itinerary

Day 11 In-transit

Day 12 Arrive Australia (or New Zealand)



Tour Inclusions

HIGHLIGHTS

- Drive through Logan Canyon to the turquoise waters of Bear Lake
- See Afton's iconic elk antler arch in Star Valley
- Explore the authentic western town of Jackson at leisure
- Travel through magnificent Grand Teton National Park
- Discover Yellowstone National Park, one of North America's greatest natural treasures
- See the vast Yellowstone Lake, the famous Old Faithful Geyser and Hayden Valley
- Witness the spectacular Grand Canyon of the Yellowstone with its powerful waterfalls
- Visit the impressive Buffalo Bill Dam and the Heart Mountain Interpretive Center
- Travel through the spectacular Bighorn National Forest
- Stop at the Devils Tower National Monument and travel through Spearfish Canyon
- Spend time at leisure in the historic gold rush town of Deadwood, once home to legendary Wild West figures
- Enjoy an unforgettable open-air Jeep Bison Safari in Custer State Park
- Enjoy an evening visit to Mount Rushmore National Memorial
- Spend time exploring the extraordinary landscapes of Badlands National Park

FLIGHTS

Return international full-service flights (economy class), surcharges may apply. (Excludes Trip Only Package)

ACCOMMODATION

9 nights of hotel accommodation

DINING

11 meals included

ESSENTIALS

- English-speaking tour leader
- Airline taxes and surcharges

TRANSPORT

Transportation by air-conditioned private vehicles

Important Information

**Please note: All information provided in this brochure is subject to both change and availability. Prior to purchase please check the current deal for up-to-date information. If you have already purchased this deal, the terms and conditions on your Purchase Confirmation apply and take precedence over the information in this brochure.*

Booking Information

After purchase, you will receive a receipt and a Purchase Confirmation, directing you to an online Passenger Information Form. You must complete the Passenger Information Form within 72 hours of purchase.
Any special requests, preferences and optional extras MUST be clearly stated in your Passenger Information Form. Any change requested after submitting your Passenger Information Form cannot be guaranteed, is strictly subject to availability and will incur surcharges as outlined in the Schedule of Fees below.

Please note: All countries and territories have different entry requirements in relation to vaccinations, quarantine/isolation periods and travel restrictions. Due to the evolving nature, we would ask all of our customers to monitor, meet and adhere to the specific requirements of their intended destination(s) in the lead-up to and immediately before travel, as well as any requirements post-travel upon their return.

Our Policies

Cancellation and Refund Policy

By placing a booking with us, you acknowledge the following important information:

- **we act as your booking agent** ; TripADeal is a booking services provider, and curates the Travel Offers available on our website. We act as your booking agent, and we receive payment for the Booking Services as part of the booking price, however, we do not provide any of the Travel Services (flights, accommodation, tours or other products or services) included in your booking – the Travel Services are provided by a number of third party Travel Suppliers.
- **each booking is unique** ; our Travel Offers are made up of a variety of different components and are, during the booking process, uniquely tailored to suit your requirements, for example, departure dates and ports, flight and room upgrades, tour inclusions, etc.
- **changes/modifications to your booking may not be possible** ; once your booking has been made, changes or modifications may not be possible, and where possible, may incur a fee. It is important to ensure that the information you provide during the booking process is accurate and up to date, and that you read the Travel Offer carefully before placing your order.
- **Travel Offers are a package** ; our Travel Offers have been curated into package offerings and must be used as a package – individual components cannot be used independently of the full package offering.
- **our Travel Offers are generally non-refundable** ; in order to provide great value Travel Offers, we work with a variety of Travel Suppliers to find the best deals – this often means the Travel Suppliers' offerings are non-refundable to ensure the best price. We recommend that you obtain travel insurance as soon as you make a booking with us.

To read more about our Cancellation and Refund Policy, please click here.

General Terms and Conditions

By placing your booking with us, you acknowledge and agree to our Terms & Conditions, Privacy Policy and Cancellation Policy.

Offer Essentials

This Travel Offer is valid for travel on selected dates until the 18 October 2027. Minimum group size 20, maximum group size 40 per vehicle.
This Travel Offer is priced per person based on a twin share.

Departure Dates & Surcharges

See checkout for live dates and availability.

Single Traveller Supplement

For solo travellers, a mandatory single supplement of $2,300 applies.

Please note: Accommodation for single customers who are travelling on a tour or cruise package may be in a single room, depending on availability.

Child Policy

- No child discounts are offered. The full price applies to all children travelling with their parents.
- Valid for children 12 years old and over.

Please note: Children must be accompanied by a responsible adult, 21 years old and over, to travel. No unaccompanied minors are allowed.

Flights

Flight information for options excluding Trip Only Package

Departure Cities

Sydney, *Melbourne, *Brisbane, *Adelaide, *Perth or *Auckland

Departure City Surcharges

Melbourne: $200 per person
Brisbane: $200 per person
Adelaide: $500 per person
Perth: $700 per person
Auckland: $300 per person

International Flight(s)

Full-service airline(s) used
- Cabin Class: Economy Class

Please note: We cannot accommodate one-way flights. Travellers must take all included flights within the package, and any flights intentionally forfeited will result in later flights being subject to cancellation.

Please note: From Sydney, Melbourne, Brisbane or Auckland, the flying journey to your destination may take up to 28 hours, with up to 2 stops. This is provided as a guide only - actual flight duration can vary depending on availability and airline schedules. Your booking's final details will be confirmed to you via email once available.

Preferred Airline Surcharge

Important Information

- Cabin Class: Economy Class
- Qantas: $370 per person

Please note:

- *Preferred airlines are subject to availability. If we are unable to fulfil your request, the above extra cost will be refunded.*
- *On any upgrade purchase, short-haul flights and domestic flight sectors are not guaranteed.*
- *In the event that a purchased stopover package and a purchased preferred airline upgrade are not compatible, you will have the option to receive a refund for the preferred airline upgrade or be offered an alternative stopover city option, e.g if you choose to fly with Singapore Airlines you cannot stopover in Dubai.*
- *Preferred airline refers to the marketing carrier and could include codeshare partners.*

Arrive Early and Stay Behind Options

Fly out and return home up to 60 days pre and post your tour dates.

Arrive Early

Salt Lake City, Utah - From $300 per person, subject to availability.
Los Angeles , California - From $400 per person, subject to availability. This option can only be booked over the phone.
San Francisco, California - From $400 per person, subject to availability. This option can only be booked over the phone.

Stay Behind

Salt Lake City, Utah - From $300 per person, subject to availability.
Los Angeles , California - From $400 per person, subject to availability. This option can only be booked over the phone.
San Francisco, California - From $400 per person, subject to availability. This option can only be booked over the phone.

Please note:

This option incurs a fee for adjusting the departure or return dates. This fee does not include extra nights' accommodation, meals and/or airport transfers, which will be at your own cost.

In addition, airport transfers listed as an inclusion on the Travel Offer are considered void in the event that you select an Arrive Early/Stay Behind option. As such, you will need to arrange your own transfers at your cost.
We strongly advise against booking any pre or post-tour travel arrangements/ accommodation until TripADeal confirms your flight details. If you choose to book before confirmation, we recommend opting for refundable reservations or having backup plans in case the tour does not proceed.

Internal Flights

: If you select to Arrive Early or Stay Behind into a city other than the one where the tour begins or concludes (where applicable), the package will include an internal flight to your destination. This offer applies only to the cities listed in our Arrive Early & Stay Behind Options. If you wish to forfeit this flight, please advise our friendly team at the time of purchase. Please note that the package's cost does not change when you choose to forfeit your connecting flight.

Please note: If you request to fly into cities not listed in our "Arrive Early & Stay Behind Options", we may be able to customise your itinerary. If possible, the flight's cost will be charged as an extra.

Cancellations & Changes

: Flight booking changes or cancellations after air tickets have been issued are not guaranteed and may incur additional fees and fare difference, subject to the airline cancellation and change policies. Flight changes are subject to availability at the time of booking.

High-Season

: A high-season Arrive Early or Stay Behind can be purchased for an additional charge, subject to availability. For pricing, please refer to the cart.

+ 60 days

: You can fly out up to 60 days before your package's start date, and/or return home 60 days after your package's end date. Should you wish to fly out or return home for more than 60 days from the tour, please contact us to request availability. Additional costs may apply.

Estimated dates

: Your estimated departure, return, and arrival dates are all subject to availability and may vary. The confirmed schedule for all flights will be provided when you receive your flight tickets.
High season surcharges apply to flights departing between the below date ranges:

- 12th December 2026 - 26th January 2027
- 19th March 2027 - 28th April 2027
- 19th June 2027 - 18th July 2027
- 11th September 2027 - 10th October 2027
- 10th December 2027 - 31st January 2028
- 1st April 2028 - 30th April 2028
- 1st July 2028 - 23rd July 2028
- 16th September 2028 - 15th October 2028
- 9th December 2028 - 3rd January 2029

Flight Class Upgrades

Business or Premium Economy Class: For pricing, please refer to the payment cart at checkout.

Please note:

- *Flight upgrades are subject to availability and pricing changes (if we cannot fulfil your request, the upgrade cost will be refunded).*
- *On any upgrade purchase, short-haul flights and domestic flight sectors are not guaranteed.*

Outbound Flights

Please note: Due to flight scheduling and availability, some departures may occur on Day 0. Affected customers must be available to depart the day before. Flight times will be indicated on your final documents, issued 4-6 weeks before departure.

Missed Flights

If you fail to arrive for your outbound flight, you risk all flight and land arrangements in your destination being automatically cancelled by the airlines and land operator, respectively. Additional fees

may apply to reinstate these services. If you miss your flight for whatever reason, please contact us as soon as possible to make arrangements.

Trip Only Package

If you choose to remove international flights from your package, your holiday may be shorter, as travel days for flights are not included in the Trip Only Package. You will receive an email confirmation when minimum numbers have been met and the departure is guaranteed.
We recommend making further travel arrangements, such as flights, after you have received confirmation of a guaranteed departure.
TripADeal assumes no liability for financial losses incurred due to travel arrangements made prior to confirmation of guaranteed departure.
Note: The Trip Only Package does not include return international airfares or airport transfers. At the conclusion of the tour, you will be responsible for booking your own onward travel.
Click here for full Trip Only terms and conditions (see section 4.1)

Accommodation

Accommodation Used:

Quality Properties (Self-Rated)

Salt Lake City: Crystal Inn Hotel & Suites or similar
Jackson, Wyoming: 49'er Inn & Suites or similar, Jackson
West Yellowstone: Overnight: Best Western Desert Inn or similar
Cody, Wyoming: Best Western Premier Ivy Inn & Suites or similar
Buffalo: Holiday Inn Express & Suites or similar
Deadwood: Comfort Inn & Suites or similar
Rapid City: Hotel Alex Johnson or similar

Please note: Accommodation/rooms offered are based on a lead-in room type and are subject to availability based on seasonality. In the instance a property is not available, a similar standard of accommodation will be provided. Properties will be confirmed and included in your travel pack, which you will receive 4-6 weeks before travel.

Accommodation Location

To ensure a comfortable and convenient experience for everyone, we've carefully selected hotels that best suit the size and specific needs of each group. While this means your accommodation may not be in the city centre, you can rest assured that our hotels are typically located near public transportation and a variety of local restaurants and attractions. Once your tour begins, your friendly driver or tour leader will be happy to help you get your bearings and offer assistance, should you need it.

Extra Nights

Not available.

Please note: If you are interested in booking additional nights of accommodation pre or post-tour, please wait until you receive your travel documentation approximately 4-6 weeks before departure for the confirmed list of hotels. If booking your own additional accommodation directly with the hotel, please be aware that you may be required to change rooms at the start/end of your tour.

Maximum Room Capacity

2 people.

Triple Share

Not available.

Bedding Configuration

Twin or double (subject to availability).

Exclusions

- Visa fees and requirements
- Domestic transfers and flights not stated in the deal offer
- Meals/beverages not stated in the deal offer
- Optional gratuities/tipping
- Optional activities/tours
- Personal expenses
- Travel insurance
- Any costs associated with an interruption to your tour as a result of an airline schedule change or cancellation
- Mandatory city tax
- Return International Flights: Excluded on the Trip Only package.
- Airport Transfers: Excluded on both package options (transfers to and from the tour are the traveller's responsibility).

Please note: Many hotels and resorts in the USA, including Hawaii, charge a daily resort fee. This mandatory fee covers various hotel extras, and must be paid to the hotel upon arrival or check-out. It cannot be prepaid. Further details will be included in your travel documents.

Gratuities / Tipping

Land

Gratuities (tips) are not included for the services of the tour leader (when available) and driver throughout the tour. The recommended tip is USD $10 per person per day. This covers the guide/leader and the driver and will be collected on tour.

Please note: Tipping for services provided is always a matter of personal discretion; however, please be aware that many locals consider tipping part of their normal remuneration, and they may approach you for payment; there's no need to be intimidated by the request.

Other Important Information

TOUR GUIDE VS. TOUR LEADER

Tour Guide:

Often locals with intimate knowledge of an area, its culture, and history. Their role entails providing commentary, routing the tour, and seeing that people have a good time. They are a licensed, qualified expert who supplies specific information on the history, art, architecture and culture of the city/village/attraction where they are guiding the tour. The guide meets the group at the required place and leaves it at the end of the tour; they do not travel with the group.

Tour Leader:

Important Information

An experienced person tasked with ensuring the smooth operation of tours, as well as providing practical support to passengers throughout the whole trip. Their role primarily includes assisting with accommodation, transportation between locations, and communication with tour guides at each stop. A tour leader may provide general guidance around a city or village and offer information on the place visited on the bus. However, they are not required to have specific art, architecture, or historical knowledge. They are not allowed to provide a guided tour or commentary of a city/village/attraction once there and, if caught doing so, can be fined.

Please note: Tour leaders/guides are not a standard inclusion in all travel offers. Tour leaders/guides will only be made available when required to enhance the experience of the destination featured.

CLIMATE & AVERAGE TEMPERATURES

Summer (June–August)

offer peak conditions with warm, sun-filled days (highs of 21°C–29°C) and cool, pleasant evenings requiring a light jacket.

Spring and Autumn (April-May, September–October)

bring crisp temperatures (highs of 10°C–21°C), beautiful fall foliage or spring runoff, and occasional early- or late-season snow flurries, making warm layers essential.

Winter (November–March)

brings freezing temperatures, heavy snowfall, and icy conditions, transforming the landscape into a peaceful, snow-capped winter haven.

Weather

We always suggest referring to an online source for the most up-to-date weather information for your destination/s.

FLIGHTS

Seat Selection & Frequent Flyer Points:

We do not arrange seat selection. It is essential to highlight that some airlines do not allow pre-selected seats. We strongly suggest you contact the airline directly with seating allocation requirements and/or arrive at the airport earlier to arrange your seating. While we do not add frequent flyer member details to bookings, you can do this directly with the airline once you have your flight information.

Dietary Requests

Meal options and availability differ between airlines and routes therefore not all dietary requests can be accommodated. If your flight includes meals we will select the most suitable option available based on the dietary requirements you have specified. All meal requests are subject to airline approval and are not guaranteed, therefore we recommend preparing for your flight by bringing appropriate food for yourself, as required.

Passport Validity:

Customers must provide valid passport details either at the time of purchase or no later than 90 days before the departure date. Failure to do so may result in the cancellation of the booking. Customers will be responsible for any costs and fees incurred in this instance.

COACH TOUR

Meals:

For meals not included, the tour leader (when available) will offer assistance with reservations, suggestions and directions to local restaurants. It is your responsibility to notify us of any dietary requests/requirements.

Please note: We will do our best to meet your requests/requirements; however, we cannot guarantee that we will always be able to.

Luggage:

You will be responsible for all your personal belongings whilst on tour. You must carry your own luggage from the vehicle to the hotel room and back to the vehicle. The driver will assist with the uploading and unloading of bags from the vehicle.

OTHER

Mobility:

If you require wheelchair access please contact our friendly sales and service team to inquire on your behalf.

Fitness Level Required:

Adventure (and spontaneity) create some of the best travel memories. Bear in mind, your home schedules and timings might not be adhered to on tour - it's all part of the fun!
A moderate level of fitness will be required.
Expect a moderate pace of touring with a focus on guided tours that may include full days with extended activity, guided city tours or nature walks. You will require a general level of fitness for unassisted navigation of stairs and inclines, longer distances with possible periods of standing when visiting sites, walking on sloping, uneven ground or elevations. You will be responsible for your own luggage and have the ability to board all modes of transport without assistance. Please note: Many areas may be inaccessible to wheelchairs or mobility scooters, where the unassisted use of personal walking sticks and other aids may be required. Although some assistance may be available, every traveller should be self-reliant during all aspects of their travel.

Please note: It is expected that every traveller must be self-reliant and able to undertake all aspects of their own travel. Please speak to your booking agent about your personal circumstances and any assistance requirements to ensure this tour is right for you.

Please note: If you have any concerns, please consult your healthcare provider prior to purchase/travel.

Sightseeing:

Please note: If entry to a site is affected by changes in operating hours or public holiday closures, your itinerary, where possible, may be adjusted, or a similar activity will be offered in its place (subject to availability).

Important Information

Wildlife Sighting:

TripADeal cannot guarantee animal sightings on tour. Wildlife are unpredictable and factors such as weather conditions, predatory fear and animal movements can impact sightings.

Shopping:

Shopping overseas can be a daunting and confusing experience, especially when there is a language barrier. Please be very cautious when foreign currencies and prices are involved. If paying by credit card, please pay close attention to the amount you are being charged and keep all your receipts.
Do not make any purchases you are not comfortable with or feel pressured into. If you are uncertain or need assistance with the language barrier, please seek assistance from your Tour Guide/Leader. Please refer to our Terms and Conditions regarding shopping for further information.

Visas

United States

If travelling on an Australian passport, an ESTA (Visa Waiver) for the USA is a strict requirement when travelling to or flying through the USA. Once a USA ESTA Visa Waiver is issued it is valid for 2 years or until your passport expires (whichever is sooner) and will allow multiple entries into the USA. For information on ESTA eligibility or to apply, please visit: https://esta.cbp.dhs.gov/esta/

Please note: Due to recent changes in the USA Immigration policies, TripADeal recommends all travellers visit US Customs & Border Protection.

Important:

- *Please start arranging your visa three weeks before departure to account for any delays due to consulate operating hours.*
- *Visa rules are subject to change. Please check with the nearest embassy, consulate or immigration department of the destination/s you are visiting once you receive your travel documentation to ensure you have the most up to date information.*
- *It is your responsibility to be travel-ready and ensure that you are aware and comply with any destination or travel requirements, including the validity of all required travel documents.*
- *Passengers who are not Australian citizens must also check with the respective consulate or visa agency to determine what their visa requirements are and what personal identification is required.*
- *It is also important to note that some areas of employment, such as journalism, government authorities and charity organisations, may have additional restrictions in applying for visas. This may, in turn, affect the type of application required.*

Travel Insurance

Embarking on your next trip is exciting, and while you hope the unexpected does not happen, it is best to be prepared. We strongly recommend you take out travel insurance when making your booking. Whether it's a potential medical emergency, a flight cancellation, a delayed suitcase, or an unforeseen event, it's important to ensure you're adequately protected. For more information or advice visit https://www.tripadeal.com.au/travel-insurance

Schedule Of Fees

Voluntary Changes

This includes booking changes requested by you, including but not limited to those changes requiring an airline ticket or a Purchase Confirmation reissue.

- Changes - $100 per booking and any additional charges applied by the airline/ cruise company/accommodation/other travel providers.

Name Changes Due To Passenger Error

- If the incorrect name has been provided, charges of $100 per booking and any additional charges applied by the airline/ cruise company/accommodation/other travel providers.

Supplier Fees

In the event the tour package you have purchased is unable to proceed, and/or a Travel Supplier is unable to fulfil the tour due to external circumstances (Limitation of Liability e.g. a Force Majeure event), there may be a fee or amount of money that is withheld by our Suppliers and is unrecoverable. This may be due to non-refundable airline tickets, cancellation penalties with cruise cabins or unrecoverable payments with our land/ accommodation partners. If refunds are not available from Suppliers, we will endeavour to obtain a travel credit on the best terms available and communicate these outcomes to you. In the event we are unable to obtain a refund or travel service credit, or part thereof, this cost is passed on to the customer as a Supplier Fee.