

Luxury Antarctic Circle

ARGENTINA ● ANTARCTICA

The Offer

Embark on a journey into the Antarctic on a 19-day adventure with Swan Hellenic. Start the journey in Buenos Aires, Argentina, then join a charter flight to Ushuaia to kick off a luxury expedition voyage crossing the Antarctic Circle, searching remote islands for wildlife and historic sites.

Leave South America's shores behind as you embark upon a once-in-a-lifetime cruise across the Drake Passage. Indulge with the sophisticated luxury of Swan Hellenic's SH Vega or SH Diana - tempt yourself with afternoon tea in the Club Lounge and dine on sumptuous cuisine in the Swan Restaurant. Then head to the Observation Lounge to learn about each destination from the onboard expedition team.

Prepare to come face to face with Antarctica, where icy seas make way for towering icebergs and remote islands are home to penguins, seals and more. Discover the hidden coves of Marguerite Bay by Zodiac and look for colonies of seabirds on the Fish Islands. Search Petermann Island for Adelie and Gentoo penguins, then cruise the narrow Lemaire Channel to explore Mikkelsen Harbour's stunning natural beauty. Continue to Deception Island and the South

Shetlands to walk in the footsteps of explorers. Return to Ushuaia, ready to discover the vibrant city of Buenos Aires staying in a 5-star hotel before your flight home.

Itinerary 2 showcases alternative remote Antarctic locations like Enterprise Island and Danco Island, plus visits to Neko Harbour, Curtiss Bay and more.

This deal includes return international flights, return charter flights, a 13-night luxury Swan Hellenic expedition cruise, 3 nights of 5-star accommodation, 38 meals and more.

Want more? Treat yourself to a cabin upgrade or add extra days in Buenos Aires to your package.

Offer available for a limited time or until sold out. TRIP A DEAL PTY LTD: 50149240433

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19-DAY CRUISE PACKAGE | LUXURY ANTARCTIC CIRCLE

The Itinerary

Itinerary 1

Day 1 Australia (or New Zealand) - Buenos Aires, Argentina

Today make your own way to the airport for your international flight to Buenos Aires, Argentina. Upon arrival, a Swan Hellenic transfer is arranged to your hotel.

Overnight: Hilton Buenos Aires or similar, Buenos Aires, Argentina

Meals included: In-Flight

Day 2 Buenos Aires - Ushuaia - Embark Swan Hellenic's SH Vega or SH Diana

This morning, after check out, a transfer is arranged by Swan Hellenic to the airport for your charter flight to Ushuaia.

Upon arrival, a Swan Hellenic transfer is arranged to the port to board your cruise. Once on board, the remainder of the day is at leisure.

Often described as 'the End of the World', Ushuaia is the gateway to the White Continent. Nestled in the foothills of the snow-capped Martial Range in Argentina's Patagonia region, Ushuaia's colourful streets and mismatched buildings cascade from the imposing mountains, before coming to an abrupt halt at the shores of the Beagle Channel.

Overnight: Swan Hellenic's SH Vega or SH Diana

Meals included: Dinner

Day 3 Cruising

Spend your day at sea enjoying being onboard a luxury ship. Head to the sauna, get in a workout in the state-of-the-art gym or relax in the hot tub while taking in incredible views. Take the time to learn a little more about your surroundings, listen to an informative talk or have a chat with one of our knowledgeable experts.

Overnight: Swan Hellenic's SH Vega or SH Diana

Meals included: Breakfast; Lunch; Dinner

Day 4 Cruising

Overnight: Swan Hellenic's SH Vega or SH Diana

Meals included: Breakfast; Lunch; Dinner

Day 5 Crossing the Antarctic Circle

Crossing the Antarctic Circle by ship is a symbolic and thrilling milestone, marking entry into one of the most remote and extreme environments on Earth. It signifies reaching the southern polar region, where icy waters, towering glaciers, and unique wildlife like penguins and seals dominate. It offers a rare opportunity to witness the raw beauty and largely untouched wilderness of the Antarctic, often accompanied by awe-inspiring encounters with the Southern Ocean and its dramatic landscapes.

Overnight: Swan Hellenic's SH Vega or SH Diana

Meals included: Breakfast; Lunch; Dinner



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The Itinerary

Itinerary 1

Day 6 Marguerite Bay: Jenny Island & Bongrain Point Marguerite Bay

A large, icy inlet along the western side of the Antarctic Peninsula, bordered by rugged mountains and expansive glaciers. Discovered during early 20th-century explorations, it was named by French explorer Jean-Baptiste Charcot after his wife. The bay is often filled with drifting sea ice and icebergs, creating a striking polar landscape, and it serves as an important area for scientific research, particularly in studying climate patterns, marine ecosystems, and glacial movement in Antarctica.

Jenny Island

A small, ice-covered island located within Marguerite Bay, off the western coast of the Antarctic Peninsula. The island is surrounded by icy waters and drifting sea ice, making it a remote and rarely visited location. Like much of Antarctica, it plays a role in scientific research, offering insights into polar climates, glaciology, and the region's fragile ecosystem.

Bongrain Point

This narrow, rocky headland forms part of the rugged coastline along the Antarctic Peninsula, near Marguerite Bay. Surrounded by icy seas, Bongrain Point is a remote and rarely-visited location, contributing to scientific understanding of Antarctica's coastal geography and glacial environment.

Overnight: Swan Hellenic's SH Vega or SH Diana
Meals included: Breakfast; Lunch; Dinner

Day 7 Marguerite Bay: Stonington Island & Neny Island Neny Island

This small, rocky island is located in Marguerite Bay and lies close to the historic British research base known as Stonington Island. Neny Island is notable for supporting some limited wildlife, including seabirds, and has been used in scientific studies focused on the region's environment and climate.

Overnight: Swan Hellenic's SH Vega or SH Diana
Meals included: Breakfast; Lunch; Dinner

Day 8 Horseshoe Island, Marguerite Bay Horseshoe Island

Best known for hosting a now abandoned British research station, known as Base Y, established for scientific and surveying work. Surrounded by glaciers, sea ice, and rugged terrain, the island offers a striking example of Antarctica's remote environment and has become an important historic site for early polar exploration and research efforts.

Overnight: Swan Hellenic's SH Vega or SH Diana
Meals included: Breakfast; Lunch; Dinner



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The Itinerary

Itinerary 1

Day 9 Prospect Point - Fish Islands

Prospect Point

This rocky island situated within Marguerite Bay near the Antarctic Peninsula lies in a region characterised by icy waters, drifting icebergs and nearby glaciers, making it part of this dynamic polar landscape. Though small and rarely visited, it also contributes to scientific observations of coastal geography and changing ice conditions in Antarctica.

Fish Islands

This scattered group of small islands and rocks are notable for supporting colonies of seabirds and marine life. These islands are often used for ecological and environmental studies, helping researchers better understand Antarctic ecosystems and the impacts of climate change.

Overnight: Swan Hellenic's SH Vega or SH Diana

Meals included: Breakfast; Lunch; Dinner

Day 10 Petermann Island - Cruising Lemaire Channel - Port Charcot

Petermann Island

This low-lying island off the western coast of the Antarctic Peninsula, known for its rich wildlife, including colonies of Adelle penguins, Gentoo penguins, and seabirds. It was explored during early expeditions led by Jean-Baptiste Charcot and is popular with polar scientists and expedition cruises due to its accessible terrain and vibrant ecosystem.

Lemaire Channel

Cruising through the Lemaire Channel is one of the most spectacular experiences in Antarctica. Its narrow passageway is flanked by towering, snow-covered mountains and cliffs that plunge directly into icy waters. Often called "Kodak Gap" for its breathtaking scenery, the channel is frequently filled with floating icebergs, offering dramatic views and potential close encounters with seals, penguins, and whales in this pristine polar setting.

Port Charcot

Located on Booth Island, this sheltered harbour was named after French explorer Jean-Baptiste Charcot, who used it as a winter anchorage during his early 20th-century expedition. Surrounded by steep, icy terrain and stunning coastal scenery, Port Charcot remains a historically significant location among research teams and expedition cruises exploring the region.

Overnight: Swan Hellenic's SH Vega or SH Diana

Meals included: Breakfast; Lunch; Dinner

Day 11 Cierva Cove - Mikkelsen Harbour

Cierva Cove

A scenic inlet known for its active glaciers and frequent calving of ice into the sea. The area is rich in wildlife, including seals, seabirds, and penguins, making it an important site for ecological and glaciological research in Antarctica's rapidly changing environment.

Mikkelsen Harbour





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The Itinerary

Itinerary 1

Mikkelsen Harbour provides sheltered anchorage near Trinity Island, among the islands off the Antarctic Peninsula. Surrounded by relatively calm waters and rugged, ice-covered landscapes, the harbour is also notable for its wildlife and quiet natural beauty.

Overnight: Swan Hellenic's SH Vega or SH Diana
Meals included: Breakfast; Lunch; Dinner

Day 12 Whalers Bay, Deception Island - Elephant Point, South Shetland Islands Deception Island

A volcanic island in the South Shetland Islands archipelago, famous for its horseshoe-shaped caldera that forms a natural harbour. Within this caldera lies Whalers Bay, historically used as a base for whaling operations, and later for scientific research. The bay's abandoned whaling stations and shipwrecks offer a unique glimpse into early 20th-century Antarctic industry, while the surrounding volcanic landscapes provide important geological and ecological insights.

Elephant Point

This rugged, ice-covered headland serves as a habitat for seals, penguins and seabirds. Elephant Point is historically significant as part of the region explored during early Antarctic expeditions and remains a site of interest for ecological studies and wildlife observation.

Overnight: Swan Hellenic's SH Vega or SH Diana
Meals included: Breakfast; Lunch; Dinner

Day 13 Cruising

Overnight: Swan Hellenic's SH Vega or SH Diana
Meals included: Breakfast; Lunch; Dinner

Day 14 Ushuaia, Argentina (Overnight) **Estimated Time of Arrival: 19:00**

Depending on the crossing, your final night aboard ship may find you docked overnight in the Ushuaia region, or, subject to weather conditions, navigating the final stretch of your voyage in the Drake Passage.

Overnight: Swan Hellenic's SH Vega or SH Diana
Meals included: Breakfast; Lunch; Dinner

Day 15 Diembark, Ushuaia - Buenos Aires

After breakfast this morning, a Swan Hellenic transfer is arranged to the airport for your charter flight to Buenos Aires. Upon arrival a transfer is provided to your hotel in Buenos Aires. Once checked in the remainder of the day is at leisure.

Overnight: Hilton Buenos Aires or similar, Buenos Aires, Argentina
Meals included: Breakfast



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The Itinerary

Itinerary 1

Day 16 Buenos Aires - Day at Leisure

Enjoy the day sightseeing in Buenos Aires at your own pace. The vibrant capital of Argentina offers a rich mix of landmarks, dining and shopping experiences. Explore iconic neighbourhoods like San Telmo and La Boca, famous for colourful streets, tango performances and historic architecture. The city's culinary scene is equally enticing, with traditional Argentine steakhouses (parrillas), cafes and markets serving empanadas, dulce de leche treats and world-class wines. Areas like Recoleta and Palermo Soho offer boutique fashion, artisanal crafts and bustling street markets, making Buenos Aires a lively destination for culture, gastronomy and local goods.

Overnight: Hilton Buenos Aires or similar, Buenos Aires, Argentina

Meals included: None

Day 17 Buenos Aires, Argentina - Australia (or New Zealand)

After check out this morning, at the appropriate time, a transfer is arranged to the airport for your flight home.

Meals included: In-Flight

Day 18 In transit

Meals included: None

Day 19 Arrive Australia (or New Zealand)

Welcome home!

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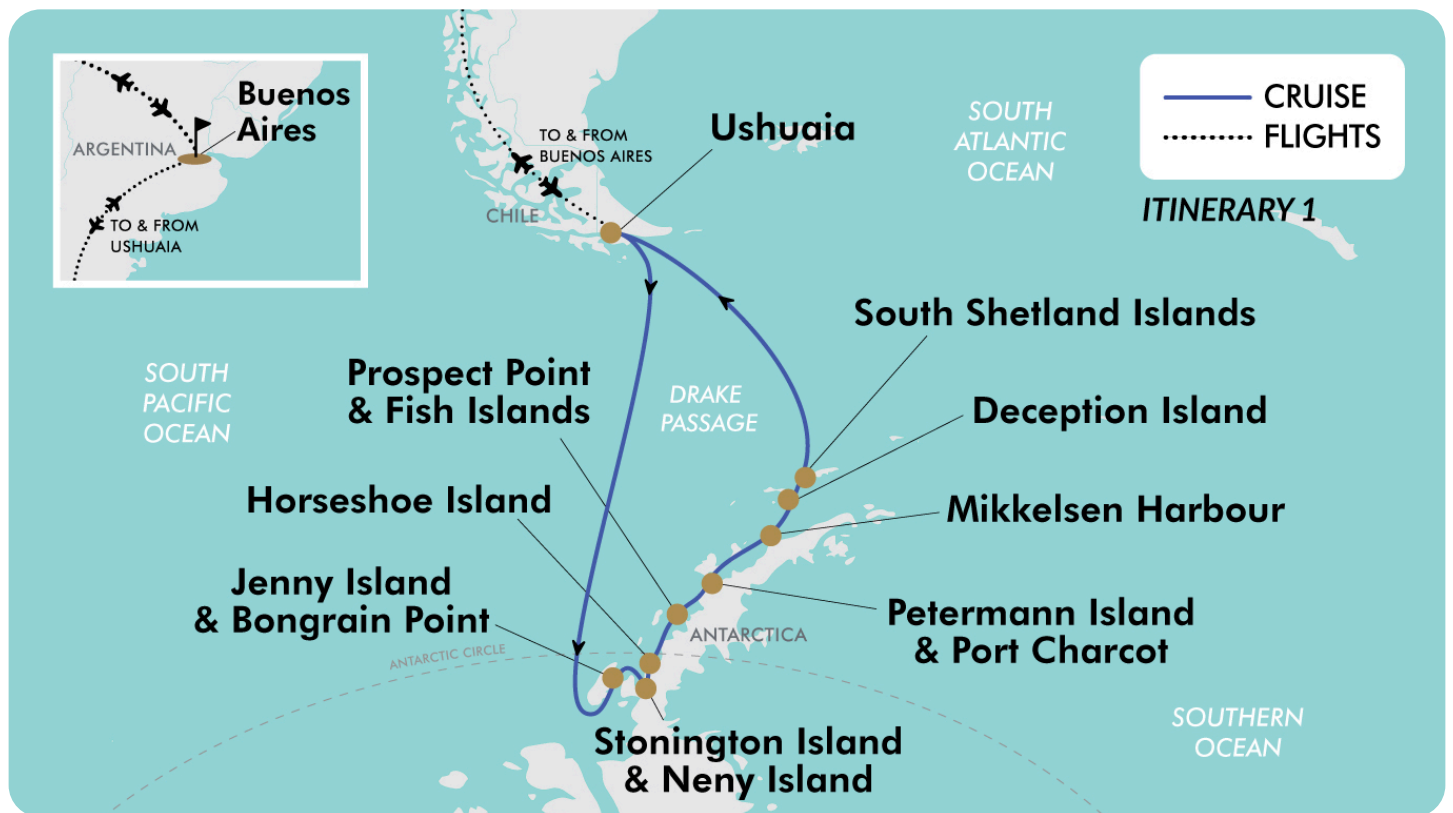
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The Map

Itinerary 1



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19-DAY CRUISE PACKAGE | LUXURY ANTARCTIC CIRCLE

The Itinerary

Itinerary 2

Day 1 Australia (or New Zealand) - Buenos Aires, Argentina

Today make your own way to the airport for your international flight to Buenos Aires, Argentina. Upon arrival, a Swan Hellenic transfer is arranged to your hotel.

Overnight: Hilton Buenos Aires or similar, Buenos Aires, Argentina

Meals included: In-Flight

Day 2 Buenos Aires - Ushuaia, Argentina - Embark Swan Hellenic's SH Vega or SH Diana

This morning, after check out, a transfer is arranged by Swan Hellenic to the airport for your charter flight to Ushuaia.

Upon arrival, a Swan Hellenic transfer is arranged to the port to board your cruise. Once on board, the remainder of the day is at leisure.

Ushuaia

Often described as 'the End of the World', Ushuaia is the gateway to the White Continent. Nestled in the foothills of the snow-capped Martial Range in Argentina's Patagonia region, Ushuaia's colourful streets and mismatched buildings cascade from the imposing mountains, before coming to an abrupt halt at the shores of the Beagle Channel.

Overnight: Swan Hellenic's SH Vega or SH Diana

Meals included: Dinner

Day 3 Cruising

Spend your day at sea enjoying the facilities available onboard. Head to the sauna, get in a workout in the state-of-the-art gym or relax in the hot tub while taking in incredible views along the way. If you prefer to learn a little more about your surroundings, listen to an informative talk or have a chat with one of our knowledgeable experts.

Overnight: Swan Hellenic's SH Vega or SH Diana

Meals included: Breakfast; Lunch; Dinner

Day 4 Cruising

Overnight: Swan Hellenic's SH Vega or SH Diana

Meals included: Breakfast; Lunch; Dinner

Day 5 Portal Point - Enterprise Island

Portal Point and Enterprise Island offer a striking glimpse into the continent's raw, untouched beauty. With each landing, breathtaking scenery and a sense of exploration feel like stepping into a pristine, otherworldly wilderness.

Portal Point

Witness towering glaciers and dramatic ice cliffs, where the silence is broken only by the distant crack of ice and the calls of penguins.

Enterprise Island

Reveal the historic remnants of early whaling stations alongside colonies of inquisitive seabirds and seals.



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The Itinerary

Itinerary 2

Overnight: Swan Hellenic's SH Vega or SH Diana

Meals included: Breakfast; Lunch; Dinner

Day 6 Orne Harbour - Danco Island

Orne Harbour and Danco Island in Antarctica blend breathtaking scenery with the potential for up-close wildlife experiences and unforgettable moments in one of the world's most remote regions.

Orne Harbour

Towering glaciers descend dramatically into the sea, providing a stunning backdrop for curious Gentoo penguins and resting seals along the shoreline.

Danco Island

Danco Island is home to a colony of thousands of nesting penguins, perfect for a wildlife encounter you'll never forget.

Overnight: Swan Hellenic's SH Vega or SH Diana

Meals included: Breakfast; Lunch; Dinner

Day 7 Damoy Point - Port Lockroy

Damoy Point and Port Lockroy are iconic stops in the Antarctic Peninsula, combining history with breathtaking scenery. Together, these sites offer a unique blend of human history and wildlife encounters amid the pristine polar landscape.

Damoy Point

See the remains of a former research and refuelling station set against striking ice-filled waters for a glimpse into early Antarctic exploration.

Port Lockroy

Just a short sail away, Port Lockroy's historic British base is home to a museum, post office and is surrounded by colonies of curious Gentoo penguins.

Overnight: Swan Hellenic's SH Vega or SH Diana

Meals included: Breakfast; Lunch; Dinner

Day 8 Crossing Antarctic Circle - Detaille Island

Crossing the Antarctic Circle by ship is a symbolic and thrilling milestone, marking entry into one of the most remote and extreme environments on Earth. It signifies reaching the southern polar region, where icy waters, towering glaciers, and unique wildlife like penguins and seals dominate. It offers a rare opportunity to witness the raw beauty and largely untouched wilderness of the Antarctic, often accompanied by awe-inspiring encounters with the Southern Ocean and its dramatic landscapes.

Detaille Island

This small, rocky island off the Loubet Coast in Antarctica is notable for its remarkably preserved remnant of human exploration history. It was the site of "Base W", a 1950s British research station focussed on Antarctic surveying, geology and meteorology. The base became a rare time capsule of Antarctic life when heavy sea ice blocked the station's supply ship and forced scientists to evacuate, leaving behind equipment and personal items. Now designated a Historic Site and Monument,



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The Itinerary

Itinerary 2

Detaille Island is uninhabited, though occasionally expedition ships visit for a unique glimpse into early Antarctic science and exploration.

Overnight: Swan Hellenic's SH Vega or SH Diana
Meals included: Breakfast; Lunch; Dinner

Day 9 Petermann Island - Port Charcot - Cruising Lemaire Channel

Petermann Island, Port Charcot, and the Lemaire Channel showcase the dramatic beauty of the Antarctic Peninsula.

Petermann Island

Famed for its large gentoo and Adelie penguin colonies, Petermann Island's towering cliffs and icebergs frame every view.

Port Charcot

This historic French expedition huts hint at early Antarctic exploration, surrounded by pristine snow and lively wildlife.

Lemaire Channel

Cruising through the Lemaire Channel is unforgettable, as narrow, iceberg-strewn waters wind between cliffs, offering some of the most spectacular scenery on the continent.

Overnight: Swan Hellenic's SH Vega or SH Diana
Meals included: Breakfast; Lunch; Dinner

Day 10 Paradise Bay - Neko Harbour

Paradise Bay and Neko Harbour are highlights of the Antarctic Peninsula, offering breathtaking landscapes and potential wildlife encounters. Both destinations capture the serene yet powerful beauty of the continent.

Paradise Bay

Massive glaciers descend into the calm waters of Paradise Bay, reflecting the sky in a mirror-like panorama, while seals and seabirds add life to the icy scenery.

Neko Harbour

Take the rare opportunity to set foot on the Antarctic mainland at Neko Harbour, where gentoo penguins waddle among dramatic ice formations and rugged mountain backdrops.

Overnight: Swan Hellenic's SH Vega or SH Diana
Meals included: Breakfast; Lunch; Dinner

Day 11 Curtiss Bay - Mikkelsen Harbour

Curtiss Bay

The dramatic scenery of Curtiss Bay, with towering glaciers and jagged ice formations frame the bay. Amid the icy expanse, seals and seabirds make this panorama home.

Mikkelsen Harbour

Just around the corner, Mikkelsen Harbour's sheltered inlet surrounded by cliffs, where icebergs drift lazily, and penguin colonies provide lively activity. The pristine, awe-inspiring beauty and unique wildlife of this location defines the Antarctic experience.



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The Itinerary

Itinerary 2

Overnight: Swan Hellenic's SH Vega or SH Diana
Meals included: Breakfast; Lunch; Dinner

Day 12 Whalers Bay, Deception Island - Elephant Point, South Shetland Islands Deception Island

Deception Island and the South Shetland Islands offer a fascinating mix of history and wildlife. Explore the remnants of old whaling stations at Whalers Bay and volcanic landscapes, where steaming vents hint at the island's active geology.

Elephant Point

Meanwhile, Elephant Point is a haven for wildlife, with large colonies of penguins and seals against a backdrop of rugged shores and icy waters. Together, these sites blend natural beauty with a glimpse into the human history of Antarctica.

Overnight: Swan Hellenic's SH Vega or SH Diana
Meals included: Breakfast; Lunch; Dinner

Day 13 Cruising

Overnight: Swan Hellenic's SH Vega or SH Diana
Meals included: Breakfast; Lunch; Dinner

Day 14 Ushuaia, Argentina (Overnight)
Estimated Time of Arrival: 19:00

Depending on the crossing, your final night aboard ship may find you docked overnight in the Ushuaia region, or, subject to weather conditions, navigating the final stretch of your voyage in the Drake Passage.

Overnight: Swan Hellenic's SH Vega or SH Diana
Meals included: Breakfast; Lunch; Dinner

Day 15 Disembark, Ushuaia - Buenos Aires

After breakfast this morning, a Swan Hellenic transfer is arranged to the airport for your charter flight to Buenos Aires.

Upon arrival a transfer is provided to your hotel in Buenos Aires. Once checked in the remainder of the day is at leisure.

Overnight: Hilton Buenos Aires or similar, Buenos Aires, Argentina
Meals included: Breakfast



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The Itinerary

Itinerary 2

Day 16 Buenos Aires - Day at Leisure

Enjoy the day sightseeing in Buenos Aires at your own pace. The vibrant capital of Argentina offers a rich mix of landmarks, dining and shopping experiences. Explore iconic neighbourhoods like San Telmo and La Boca, famous for colourful streets, tango performances and historic architecture. The city's culinary scene is equally enticing, with traditional Argentine steakhouses (parrillas), cafes and markets serving empanadas, dulce de leche treats and world-class wines. Areas like Recoleta and Palermo Soho offer boutique fashion, artisanal crafts and bustling street markets, making Buenos Aires a lively destination for culture, gastronomy and local goods.

Overnight: Hilton Buenos Aires or similar, Buenos Aires, Argentina

Meals included: None

Day 17 Buenos Aires, Argentina - Australia (or New Zealand)

After check out this morning, at the appropriate time, a transfer is arranged to the airport for your flight home.

Meals included: In-Flight

Day 18 In transit

Meals included: None

Day 19 Arrive Australia (or New Zealand)

Welcome home!

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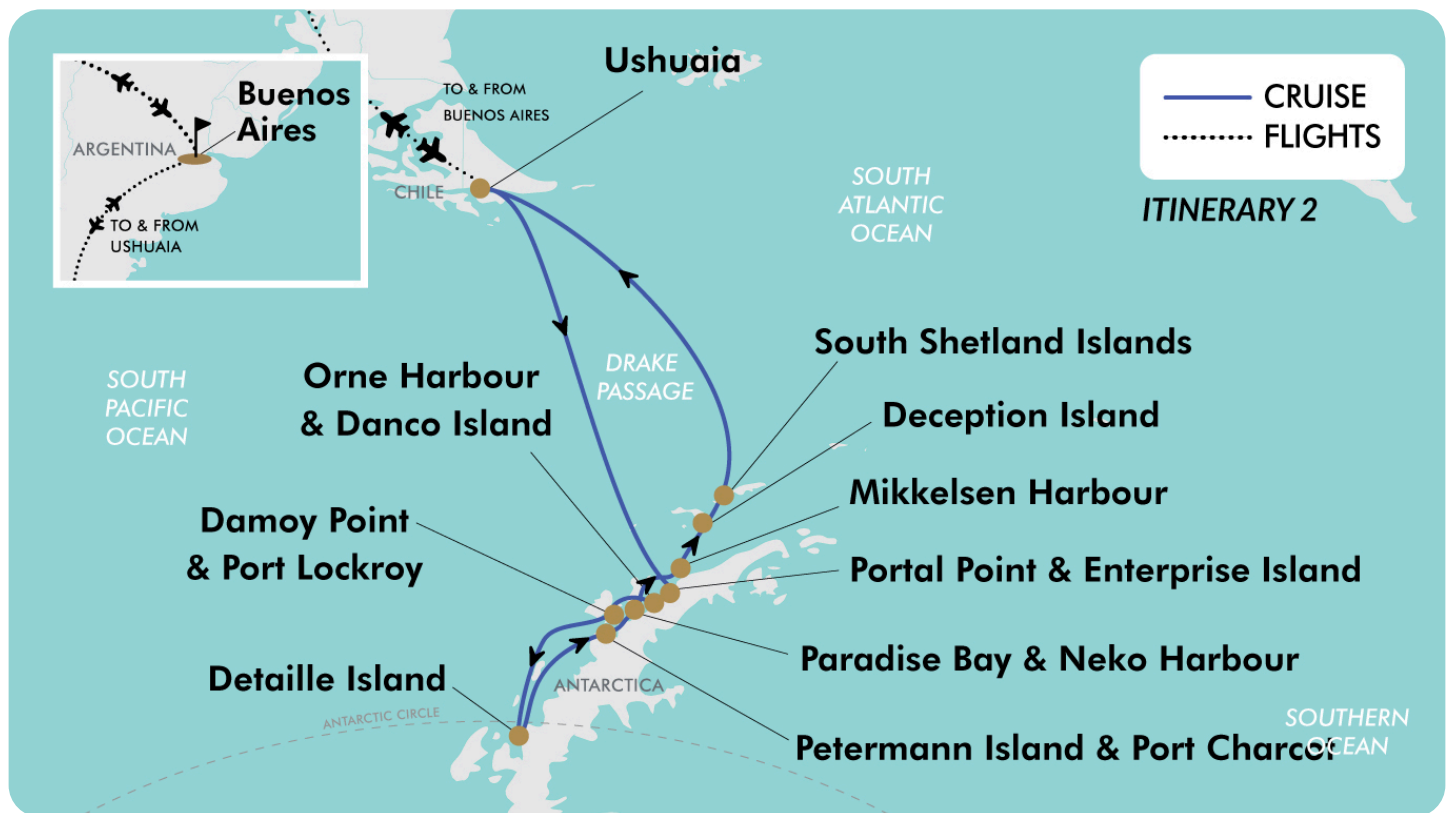
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The Map

Itinerary 2



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Tour Inclusions

HIGHLIGHTS - ITINERARY 1

- Sail across the Southern Ocean en route to the Antarctic Peninsula
- Celebrate a milestone crossing of the Antarctic Circle
- Explore the remote landscapes of Marguerite Bay, visiting Jenny Island and Bongrain Point
- Discover historic and wildlife-rich sites at Stonington Island and Neny Island within Marguerite Bay
- Continue exploring Marguerite Bay with a landing at Horseshoe Island
- Visit Prospect Point and Fish Islands to experience wildlife encounters in pristine Antarctic scenery
- Cruise past towering ice cliffs at Petermann Island
- Sail through the spectacular Lemaire Channel, stopping at Port Charcot
- Search for penguins and seals at Cierva Cove and Mikkelsen Harbour
- Land at Deception Island's Whalers Bay and explore Elephant Point in the South Shetland Islands
- Finish with a 2-night city stay in Buenos Aires, soaking up its rich culture, cuisine and vibrant atmosphere

HIGHLIGHTS - ITINERARY 2

- Sail across the Southern Ocean, en route to the Antarctic Peninsula
- Explore the breathtaking glaciers and historic sites of Portal Point and Enterprise Island
- Discover Orne Harbour and Danco Island, abundant with penguins and seals
- Visit the historic research outposts of Damoy Point and Port Lockroy
- Celebrate a milestone crossing the Antarctic Circle, before landing on Detaille Island
- Cruise through the spectacular Lemaire Channel and see the towering icebergs of Petermann Island and Port Charcot
- Experience Paradise Bay and Neko Harbour, known for dramatic glaciers and wildlife encounters
- Visit Curtiss Bay and Mikkelsen Harbour, rich in marine life and bird colonies
- Step ashore at Deception Island's Whalers Bay and explore Elephant Point on the South Shetland Islands
- Finish with a 2-night city stay in Buenos Aires, soaking up its rich culture, cuisine and vibrant atmosphere

FLIGHTS

- Return international full-service flights (economy class), surcharges may apply
- Return charter flights between Buenos Aires and Ushuaia



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Tour Inclusions

CRUISE

13-night luxury Antarctic Circle expedition cruise aboard Swan Hellenic's SH Vega or SH Diana

Gratuities are included for the ship's crew

Enjoy a branded Swan Hellenic expedition parka and the use of rubber boots in polar regions

One selected shore excursion/expedition activity per port of call (kayak not included, bookable for a fee on board)

Lecture programs by an experienced expedition team and guest speakers

Standard Wi-Fi

Self-service laundry

Experience Swan Hellenic's 12-person hard-hulled Zodiacs, which take guests off the ship, so you can get up close and personal with your majestic surroundings (all Zodiac landings included)

ACCOMMODATION

3 nights of 5-star accommodation in Buenos Aires, Argentina

DINING

38 meals, including all while cruising

Enjoy around-the-clock access to coffee, tea, soft drinks and a curated selection of alcoholic beverages while cruising

24-hour room service included

ESSENTIALS

Port charges and taxes

Airline taxes and surcharges

TRANSPORT

Transportation by private air-conditioned vehicles

TRANSFERS

Day 1: Airport to hotel

Day 2: Hotel to airport

Day 2: Airport to port

Day 15: Port to airport

Day 15: Airport to hotel

Day 17: Hotel to airport

Important Information

**Please note: All information provided in this brochure is subject to both change and availability. Prior to purchase please check the current deal for up-to-date information. If you have already purchased this deal, the terms and conditions on your Purchase Confirmation apply and take precedence over the information in this brochure.*

Booking Information

After purchase, you will receive a receipt and a Purchase Confirmation, directing you to an online Passenger Information Form. You must complete the Passenger Information Form within 72 hours of purchase.

Any special requests, preferences and optional extras MUST be clearly stated in your Passenger Information Form. Any change requested after submitting your Passenger Information Form cannot be guaranteed, is strictly subject to availability and will incur surcharges as outlined in the Schedule of Fees below.

Please note: All countries and territories have different entry requirements in relation to vaccinations, quarantine/isolation periods and travel restrictions. Due to the evolving nature, we would ask all of our customers to monitor, meet and adhere to the specific requirements of their intended destination(s) in the lead-up to and immediately before travel, as well as any requirements post-travel upon their return.

Our Policies

Cancellation and Refund Policy

By placing a booking with us, you acknowledge the following important information:

- **we act as your booking agent;** TripADeal is a booking services provider, and curates the Travel Offers available on our website. We act as your booking agent, and we receive payment for the Booking Services as part of the booking price, however, we do not provide any of the Travel Services (flights, accommodation, tours or other products or services) included in your booking – the Travel Services are provided by a number of third party Travel Suppliers.

- **each booking is unique;** our Travel Offers are made up of a variety of different components and are, during the booking process, uniquely tailored to suit your requirements, for example, departure dates and ports, flight and room upgrades, tour inclusions, etc.

- **changes/modifications to your booking may not be possible;** once your booking has been made, changes or modifications may not be possible, and where possible, may incur a fee. It is important to ensure that the information you provide during the booking process is accurate and up to date, and that you read the Travel Offer carefully before placing your order.

- **Travel Offers are a package;** our Travel Offers have been curated into package offerings and must be used as a package – individual components cannot be used independently of the full package offering.

- **our Travel Offers are generally non-refundable;** in order to provide great value Travel Offers, we work with a variety of Travel Suppliers to find the best deals – this often means the Travel Suppliers' offerings are non-refundable to ensure the best price. We recommend that you obtain travel insurance as soon as you make a booking with us.

To read more about our Cancellation and Refund Policy, please [click here](#).

General Terms and Conditions

By placing your booking with us, you acknowledge and agree to our [Terms & Conditions](#), [Privacy Policy](#) and [Cancellation Policy](#).

Offer Essentials

This Travel Offer is valid for travel on selected dates until the 21st February 2028.

This Travel Offer is priced per person based on a twin share.

Departure Dates & Surcharges

See checkout for live dates and availability.

Single Traveller Supplement

For solo travellers, a mandatory single supplement applies:

Itinerary 1

Oceanview Stateroom: \$19,500
Balcony Stateroom: \$20,500

Itinerary 2

Oceanview Stateroom: \$21,500
Balcony Stateroom: \$22,500

Please note: Accommodation for single customers who are travelling on a tour or cruise package may be in a single room, depending on availability.

Child Policy

- No child discounts are offered. The full price applies to all children travelling with their parents.
- Valid for children 8 years old and over.

Please note: Children must be accompanied by a responsible adult, 21 years old and over, to travel. No unaccompanied minors are allowed.

Flights

Departure Cities

Sydney, Melbourne, *Brisbane, *Adelaide, *Perth, *Auckland

Departure City Surcharges

Brisbane: \$100 per person
Adelaide: \$100 per person
Perth: \$500 per person
Auckland: \$400 per person

International Flight(s)

Full-service airline(s) used

- Cabin Class: Economy Class

Please note: We cannot accommodate one-way flights. Travellers must take all included flights within the package, and any flights intentionally forfeited will result in later flights being subject to cancellation.

Please note: From Australia / New Zealand, the flying journey to your destination may take up to 35 hours, with up to 2 stops. One of those stops may be within Australia. This is provided as a guide only - actual flight duration can vary depending on availability

Important Information

and airline schedules. Your booking's final details will be confirmed to you via email once available.

Domestic Flight(s) Used

- Cabin Class: Economy Class
- Route: Buenos Aires - Ushuaia - Buenos Aires

Domestic Flight Information

Baggage allowance per person
1 x 23kg of checked baggage
1 x 8kg of carry on baggage

Preferred Airline Surcharge

Not available.

Arrive Early and Stay Behind Options

Fly out and return home up to 60 days pre and post your tour dates.

Arrive Early

Buenos Aires, Argentina - From \$300 per person, subject to availability.

Stay Behind

Buenos Aires, Argentina - From \$300 per person, subject to availability.

Please note:

This option incurs a fee for adjusting the departure or return dates. This fee does not include extra nights' accommodation, meals and/or airport transfers, which will be at your own cost.

In addition, airport transfers listed as an inclusion on the Travel Offer are considered void in the event that you select an Arrive Early/Stay Behind option. As such, you will need to arrange your own transfers at your cost.

We strongly advise against booking any pre or post-tour travel arrangements/accommodation until TripADeal confirms your flight details. If you choose to book before confirmation, we recommend opting for refundable reservations or having backup plans in case the tour does not proceed.

Internal Flights:

If you select to Arrive Early or Stay Behind into a city other than the one where the

tour begins or concludes (where applicable), the package will include an internal flight to your destination. This offer applies only to the cities listed in our Arrive Early & Stay Behind Options. If you wish to forfeit this flight, please advise our friendly team at the time of purchase. Please note that the package's cost does not change when you choose to forfeit your connecting flight.

Please note: If you request to fly into cities not listed in our "Arrive Early & Stay Behind Options", we may be able to customise your itinerary. If possible, the flight's cost will be charged as an extra.

Cancellations & Changes:

Flight booking changes or cancellations after air tickets have been issued are not guaranteed and may incur additional fees and fare difference, subject to the airline cancellation and change policies. Flight changes are subject to availability at the time of booking.

High-Season:

A high-season Arrive Early or Stay Behind can be purchased for an additional charge, subject to availability. For pricing, please refer to the cart.

+ 60 days:

You can fly out up to 60 days before your package's start date, and/or return home 60 days after your package's end date. Should you wish to fly out or return home for more than 60 days from the tour, please contact us to request availability. Additional costs may apply.

Estimated dates:

Your estimated departure, return, and arrival dates are all subject to availability and may vary. The confirmed schedule for all flights will be provided when you receive your flight tickets.

High season surcharges apply to flights departing between the below date ranges:

- 3rd April 2026 - 20th April 2026
- 26th June 2026 - 17th July 2026
- 18th September 2026 - 9th October 2026
- 12th December 2026 - 26th January 2027

- 19th March 2027 - 28th April 2027
- 19th June 2027 - 18th July 2027
- 11th September 2027 - 10th October 2027
- 10th December 2027 - 31st January 2028
- 1st April 2028 - 30th April 2028
- 1st July 2028 - 23rd July 2028
- 16th September 2028 - 15th October 2028
- 9th December 2028 - 3rd January 2029

Stopover Packages

* Santiago, Chile

Includes:

- 2, 3 or 5 nights in 4-star accommodation
- Daily breakfast
- Return airport transfers

For pricing, please refer to the payment cart at checkout.

- When a pre and post-tour stopover is chosen, the same stopover location must be chosen each way, due to the airline used.
- When selecting to Arrive Early for your tour in conjunction with a Stopover Package, your fly out date from home will take place before the stopover.
- When selecting to Stay Behind after your tour in conjunction with a Stopover Package, your stopover will take place before your final flight home.
- Stopover packages are subject to availability.
- In the event that a purchased stopover package and a purchased preferred airline upgrade are not compatible, you will have the option to receive a refund for the preferred airline upgrade or be offered an alternative stopover city option, e.g if you choose to fly with Singapore Airlines you cannot stopover in Dubai.
- Blackout dates apply to flights departing between the below date ranges:
- 2026: Christmas and New Years Eve - 18th December 2026 to 3rd January 2027
- 2027: Christmas and New Years Eve - 20th December 2027 to 3rd January 2028
- 2028: Christmas and New Years Eve - 22nd December to 2nd January 2029

Important Information

Flight Class Upgrades

Business Class: For pricing, please refer to the payment cart at checkout.

Please note:

- *Flight upgrades are subject to availability and pricing changes (if we cannot fulfil your request, the upgrade cost will be refunded).*
- *On any upgrade purchase, short-haul flights and domestic flight sectors are not guaranteed.*

Outbound Flights

Please note: Due to flight scheduling and availability, some departures may occur on Day 0. Affected customers must be available to depart the day before. Flight times will be indicated on your final documents, issued 4-6 weeks before departure.

Missed Flights

If you fail to arrive for your outbound flight, you risk all flight and land arrangements in your destination being automatically cancelled by the airlines and land operator, respectively. Additional fees may apply to reinstate these services. If you miss your flight for whatever reason, please contact us as soon as possible to make arrangements.

Cruise

Medical Disclaimer

Travel to Antarctica is physically demanding, and our Travel Suppliers require all guests to obtain medical clearance before departure even if you don't intend to disembark at Antarctica. This involves completing a medical form and may require medical clearance from a doctor, which could incur additional costs. Any guests who fail to provide the necessary medical documentation will be denied boarding.

Swan Hellenic's SH Vega or SH Diana

Introducing SH Vega, a sparkling gem embarking on its maiden voyage in July 2022, followed by the arrival of SH Diana in early 2023. These 5-star boutique ships, designed with Scandinavian elegance, offer an intimate immersion in the voyage's

splendour. Allow yourself a moment of reprieve to acquaint yourself with these extraordinary expedition vessels. Boasting a PC5 ice-strengthened hull and expansive stabilisers, your journey will be exceptionally smooth. With just 120-140 crew members and 152-196 guests spread across 9 decks, an intimate experience awaits.

The generous public spaces ensure uninterrupted, panoramic views, keeping the destination ever-present. Deck 8 offers unparalleled vistas. Following a workout in the state-of-the-art gym, luxuriate in the sauna or jacuzzi while relishing the breathtaking scenery. In the Swan Restaurant, savour breakfast, lunch, and dinner featuring international and locally-inspired cuisine, spotlighting the finest regional ingredients from your unique destinations. Deck 7 reveals a heated outdoor pool and inviting poolside seating for scenic indulgence. Unwind in the Observation Lounge with your preferred libation, forging connections with fellow guests. The Club Lounge, combining 24-hour tapas-style dining with sweeping ocean vistas, is a sanctuary of indulgence. Anticipate a voyage that marries luxury with adventure.

Onboard Currency:

USD

Cabins/Staterooms:

Oceanview Staterooms:

19m² - 20m²

These bright, sophisticated spaces feature two single beds (convertible to a double), a cohesive bedroom and living area, and a luxurious ensuite bathroom with a glass-enclosed rain shower.

Amenities: Panoramic sea views, original artwork, and plush couches.

Comfort: Premium pocket-sprung mattresses, Egyptian cotton linens, and a customizable pillow menu.

In-Room Luxuries: Large flat-screen TV, espresso machine with Illy coffee, Kusmi teas, and a stocked minibar. 24-hour in-room dining is always available.

Balcony Staterooms:

25m²

Offering additional space and private outdoor access, these staterooms include all the luxury features of the Oceanview category, enhanced by a 5m² private balcony.

Experience: Step outside to breathe in the crisp sea air from your own private vantage point.

Interior: Features a spacious bedroom, living area, and a high-end bathroom suite with premium towels and bathrobes.

Please note:

- *All cabins are subject to availability; some cabins may have restricted views.*
- *Cruise cabins are booked on a guaranteed basis and are assigned by the cruise line prior to departure.*

Cruise Arrival and Departure Times:

Please keep in mind that the provided cruise arrival and departure times are an approximate and will be finalised upon receipt of your cruise tickets.

Packing List Guide

As Antarctica is one of the most remote, rarely visited, parts of the world, knowing what to pack for your voyage isn't always easy. So, in case you're unsure what clothes to pack for a cruise to Antarctica, below is a simple cruise outfit planner.

Plan Ahead

It's best to pack thoughtfully for Antarctica's climate. Unless you travel there frequently, there's no reason you'd know what clothes to bring on a cruise to Antarctica. Everyone experiences the cold (and warmth) differently, but it pays to bear in mind daily temperatures in the Antarctic Peninsula can range from well below freezing to the upper 4°C. Plus, windchill can make things feel much colder, especially as you'll be spending a lot of your time outdoors in places that are subject to strong winds.

Stay Warm

When you're thinking about what clothes to take on a cruise, it's worth remembering that the outside temperature in Antarctica

Important Information

can feel much colder than the reading on a thermometer. So it's recommended you wrap up extra warm. Layering is a great way to do this. Wearing several lightweight, loose-fitting layers is better than opting for one heavier layer. This is because the different layers allow for pockets of air between each item of clothing, which provides extra insulation, and it means you can remove or add layers when your body temperature changes.

Choosing Clothes

A lot of the action on an expedition cruise happens outside, so dress codes are very relaxed on these voyages. Pack clothes that are comfortable and easy to wash. And it pays to consider how you're going to pack everything. For instance, do you know how to pack a cocktail dress in a suitcase? Is a cocktail dress something you'll definitely need? Some guests find it helpful to choose their clothes, then go back and edit their choices after an hour or so.

What to Pack

For the polar regions you'll need casual trousers, jeans, long-sleeved t-shirts and a thin jumper or bodywarmer. You'll be cosy and comfortable when you're inside the ship, but it's always good to have warm clothes handy for when something out on deck takes your interest. Waterproof trousers, to wear over your pants or thermal underwear, are essential for Zodiac trips and land excursions. You'll need to bring a warm, windproof hat that covers your head and ears, and a collar scarf to protect your neck and chin from the elements. Polarised sunglasses will help reduce the glare from the snow and ice, protect your eyes from UV rays, and help you see the details of the Antarctic scenery better. It's also worth packing mittens, ski gloves and insulated glove liners to keep your hands warm and dry. Also, you might want to pack swimming and fitness gear if you plan to visit the spa, pool or fitness centre. Evenings are informal, but maybe pack a couple of casual shirts, and skirts or dresses for dinner, and something stylish for special

occasions, such as cocktails with the Captain. When it comes to footwear, keep it light and easy to pack. Swan Hellenic will provide a pair of rubber Muck boots for Zodiac excursions and onshore landings, so a pair of lightweight trainers will be fine. Steer clear of bringing high-heels, especially stilettos, as the seas can get rough at times, and you'll need to keep your balance.

Expedition Extras

When you travel to the polar regions, a Swan Hellenic expedition parka will be waiting for you in your stateroom on the first day of the cruise. This is yours to keep after your voyage. Your parka is water and windproof, and features an adjustable hood with fleece lining for added warmth, a visor for optimal visibility in all conditions, and a high collar and elongated cuffs to give you extra protection. You'll also receive a branded waterproof backpack, which will be useful for protecting your camera and any other electronic gear that you want to bring for shore landings.

Accommodation

Accommodation Used:

5-star Properties (Self-Rated)

Buenos Aires, Argentina: Hilton Buenos Aires

Please note: Accommodation/rooms offered are based on a lead-in room type and are subject to availability based on seasonality. In the instance a property is not available, a similar standard of accommodation will be provided. Properties will be confirmed and included in your travel pack, which you will receive 4-6 weeks before travel.

Extra Nights

Not available.

Please note: If you are interested in booking additional nights of accommodation pre or post-tour, please wait until you receive your travel documentation approximately 4-6 weeks before departure for the confirmed list of hotels. If booking your own additional

accommodation directly with the hotel, please be aware that you may be required to change rooms at the start/end of your tour.

Maximum Room Capacity

2 people.

Triple Share

Not available.

Bedding Configuration

Twin or double (subject to availability).

Optional Tours/activities

Please note:

- *Some tours or shore excursions require minimum numbers to operate.*
- *Shore excursions can be booked/reserved directly with the cruise line before travel (subject to availability)*
- *Shore excursions can also be booked whilst onboard (subject to availability).*
- *Shore excursion programmes and itineraries may vary depending on local conditions and/or any unforeseen events concerning the timing on the day of the tour. Some excursions are very popular, and therefore availability cannot always be guaranteed, it is advisable to book in advance to avoid disappointment.*

Exclusions

- Visa fees and requirements
- Domestic transfers and flights not stated in the deal offer
- Meals/beverages not stated in the deal offer
- Optional gratuities/tipping
- Optional activities/tours
- Personal expenses
- Travel insurance
- Any costs associated with an interruption to your tour as a result of an airline schedule change or cancellation
- Mandatory city tax

Gratuities / Tipping

Land

Please note: Tipping for services provided is always a matter of personal discretion;

Important Information

however, please be aware that many locals consider tipping part of their normal remuneration, and they may approach you for payment; there's no need to be intimidated by the request.

Cruise

Gratuities (tips) are included for the cruise staff's services throughout this tour's cruise component.

Other Important Information

TOUR GUIDE VS. TOUR LEADER

Tour Guide:

Often locals with intimate knowledge of an area, its culture, and history. Their role entails providing commentary, routing the tour, and seeing that people have a good time. They are a licensed, qualified expert who supplies specific information on the history, art, architecture and culture of the city/village/attraction where they are guiding the tour. The guide meets the group at the required place and leaves it at the end of the tour; they do not travel with the group.

Tour Leader:

An experienced person tasked with ensuring the smooth operation of tours, as well as providing practical support to passengers throughout the whole trip. Their role primarily includes assisting with accommodation, transportation between locations, and communication with tour guides at each stop. A tour leader may provide general guidance around a city or village and offer information on the place visited on the bus. However, they are not required to have specific art, architecture, or historical knowledge. They are not allowed to provide a guided tour or commentary of a city/village/attraction once there and, if caught doing so, can be fined.

Please note: Tour leaders/guides are not a standard inclusion in all travel offers. Tour leaders/guides will only be made available when required to enhance the experience of the destination featured.

CLIMATE & AVERAGE TEMPERATURES

Buenos Aires, Argentina

During the summer months from December to March, Buenos Aires typically experiences warm to hot conditions with current temperatures in late March reaching a high of 26°C and a low of 21°C. Throughout this period, the weather transitions from the peak summer heat into a slightly milder autumn, with daily highs recently ranging between 21°C and 26°C and humidity levels often remaining high, currently noted at 71%. While many days are sunny or cloudy, the region is also prone to variable precipitation, such as the 95% chance of heavy rain forecast for the coming days.

Antarctica

Antarctica experiences its "summer" from December to March, with temperatures primarily hovering around the freezing point. On the Antarctic Peninsula, average highs range from 1°C to 4°C, while lows typically dip to between -2°C and -6°C. December and January offer nearly 24 hours of daylight, which helps keep the coastal regions relatively mild, occasionally even reaching a "balmy" 10°C on exceptionally sunny days. However, as March approaches, the sun begins to set again and temperatures start a steady decline toward -5°C or lower, signaling the return of sea ice and the end of the travel season.

Weather

We always suggest referring to an online source for the most up-to-date weather information for your destination/s.

FLIGHTS

Seat Selection & Frequent Flyer Points:

We do not arrange seat selection. It is essential to highlight that some airlines do not allow pre-selected seats. We strongly suggest you contact the airline directly with seating allocation requirements and/or arrive at the airport earlier to arrange your seating. While we do not add frequent flyer member details to bookings,

you can do this directly with the airline once you have your flight information.

Dietary Requests:

Meal options and availability differ between airlines and routes therefore not all dietary requests can be accommodated. If your flight includes meals we will select the most suitable option available based on the dietary requirements you have specified. All meal requests are subject to airline approval and are not guaranteed, therefore we recommend preparing for your flight by bringing appropriate food for yourself, as required.

Passport Validity:

Customers must provide valid passport details either at the time of purchase or no later than 90 days before the departure date. Failure to do so may result in the cancellation of the booking. Customers will be responsible for any costs and fees incurred in this instance.

CRUISE

Embarkation / Disembarkation:

- Begins approximately 2 hours after docking.
- Due to security reasons, all guests must be on board 2 hours before sailing.
- Itineraries are subject to change at any time without notice.
- Check your specific sailing for exact departure and arrival times. All times are local to the port.

Cruise Loyalty Discounts:

Please note: Travellers must contact the cruise line directly upon receiving their travel documents in order to request any membership benefits they may be entitled to.

COACH TOUR

Meals:

For meals not included, the tour leader (when available) will offer assistance with reservations, suggestions and directions to local restaurants. It is your responsibility to notify us of any dietary requests/requirements.

Important Information

Please note: We will do our best to meet your requests/requirements; however, we cannot guarantee that we will always be able to.

Luggage:

You will be responsible for all your personal belongings whilst on tour. You must carry your own luggage from the vehicle to the hotel room and back to the vehicle. The driver will assist with the uploading and unloading of bags from the vehicle.

OTHER

Mobility:

If you require wheelchair access please contact our friendly sales and service team to inquire on your behalf.

Fitness Level Required:

Adventure (and spontaneity) create some of the best travel memories. Bear in mind, your home schedules and timings might not be adhered to on tour - it's all part of the fun!

A moderate level of fitness will be required. Expect a moderate pace of touring with a focus on guided tours that may include full days with extended activity, guided city tours or nature walks. You will require a general level of fitness for unassisted navigation of stairs and inclines, longer distances with possible periods of standing when visiting sites, walking on sloping, uneven ground or elevations. You will be responsible for your own luggage and have the ability to board all modes of transport without assistance.

Please note: Many areas may be inaccessible to wheelchairs or mobility scooters, where the unassisted use of personal walking sticks and other aids may be required. Although some assistance may be available, every traveller should be self-reliant during all aspects of their travel.

Please note: It is expected that every traveller must be self-reliant and able to undertake all aspects of their own travel. Please speak to your booking agent about your personal circumstances and any assistance

requirements to ensure this tour is right for you.

Please note: If you have any concerns, please consult your healthcare provider prior to purchase/travel.

Yellow Fever:

A valid international certificate of vaccination against Yellow Fever is required in many countries. You may need to present this on arrival at the airport or border crossing. Some countries will refuse entry if you are unable to present your certificate. It's also common for your home country to request a Yellow Fever certificate upon arrival.

You must check with your doctor well before leaving home about the Yellow Fever requirements for the countries you'll be visiting.

Sightseeing:

Please note: If entry to a site is affected by changes in operating hours or public holiday closures, your itinerary, where possible, may be adjusted, or a similar activity will be offered in its place (subject to availability).

Wildlife Sighting:

TripADeal cannot guarantee animal sightings on tour. Wildlife are unpredictable and factors such as weather conditions, predatory fear and animal movements can impact sightings.

Shopping:

Shopping overseas can be a daunting and confusing experience, especially when there is a language barrier. Please be very cautious when foreign currencies and prices are involved. If paying by credit card, please pay close attention to the amount you are being charged and keep all your receipts.

Do not make any purchases you are not comfortable with or feel pressured into. If you are uncertain or need assistance with the language barrier, please seek assistance from your Tour Guide/Leader. Please refer to our [Terms and Conditions](#) regarding shopping for further information.

Visas

Argentina

Australian passport holders are visa-exempt for a stay of up to 3 months.

Please note: Effective immediately, all international travellers to Argentina must hold valid travel insurance with medical coverage. This insurance may be requested and verified upon arrival in the country. Argentina's public healthcare system will no longer provide free medical services to foreign nationals. It is therefore essential that you obtain appropriate insurance before your departure.

Chile

(Optional Santiago pre/post tour stopover)
As of 17th September 2025 tourist visas for Chile are not required if travelling on an Australian Passport. You can stay in Chile for up to 90 days without a visa. If you're unsure whether you need a visa, contact the nearest embassy or consulate of Chile.

Important:

- Please start arranging your visa three weeks before departure to account for any delays due to consulate operating hours.
- Visa rules are subject to change. Please check with the nearest embassy, consulate or immigration department of the destination/s you are visiting once you receive your travel documentation to ensure you have the most up to date information.
- It is your responsibility to be travel-ready and ensure that you are aware and comply with any destination or travel requirements, including the validity of all required travel documents.
- Passengers who are not Australian citizens must also check with the respective consulate or visa agency to determine what their visa requirements are and what personal identification is required.

Important Information

- *It is also important to note that some areas of employment, such as journalism, government authorities and charity organisations, may have additional restrictions in applying for visas. This may, in turn, affect the type of application required.*

Travel Insurance

Embarking on your next trip is exciting, and while you hope the unexpected does not happen, it is best to be prepared. We strongly recommend you take out travel insurance when making your booking. Whether it's a potential medical emergency, a flight cancellation, a delayed suitcase, or an unforeseen event, it's important to ensure you're adequately protected. For more information or advice visit <https://www.tripadeal.com.au/travel-insurance>

Schedule Of Fees

Voluntary Changes

This includes booking changes requested by you, including but not limited to those changes requiring an airline ticket or a Purchase Confirmation reissue.

- Changes - \$100 per booking and any additional charges applied by the airline/cruise company/accommodation/other travel providers.

Name Changes Due To Passenger Error

- If the incorrect name has been provided, charges of \$100 per booking and any additional charges applied by the airline/cruise company/accommodation/other travel providers.

Supplier Fees

In the event the tour package you have purchased is unable to proceed, and/or a Travel Supplier is unable to fulfil the tour due to external circumstances (Limitation of Liability e.g. a Force Majeure event), there may be a fee or amount of money that is withheld by our Suppliers and is unrecoverable. This may be due to non-refundable airline tickets, cancellation penalties with cruise cabins or unrecoverable payments with our land/

accommodation partners. If refunds are not available from Suppliers, we will endeavour to obtain a travel credit on the best terms available and communicate these outcomes to you. In the event we are unable to obtain a refund or travel service credit, or part thereof, this cost is passed on to the customer as a Supplier Fee.