

Northern Lights & Arctic Lapland

NORWAY ● SWEDEN ● FINLAND

The Offer

Experience life, Arctic Lapland style!

Go on a husky safari over icy landscapes, visit Santa in his home village, learn about the mighty Vikings and chase the northern lights through the Arctic across three countries: Norway, Sweden and Finland. This 15-day package is a true bucket list experience, granting you access to Sami culture, a visit to the Icehotel and much more.

Kick off the journey in Helsinki, Finland, with a city tour before heading to Rovaniemi, in the heart of Finnish Lapland. Here, you'll cross the Arctic Circle to visit Santa's Village and feel the thrill of a once-in-a-lifetime husky safari. Continue into Sweden to explore remote Kiruna and grab a drink at Jukkasjarvi's world-famous Icehotel, where everything, even the glasses, is carved from ice! As you venture into the vast, snowy landscapes, search the Arctic skies for the vibrant glow of the aurora borealis.

Journey on to the Norwegian coastline to Narvik through jaw-dropping fjords and explore the traditional fishing villages of the Lofoten Islands. Visit picture-perfect Reine and the white sands of Ramberg, then step into history at the Lofotr Viking Museum. Learn about the Sami culture and their reindeer over lunch, then wrap up your adventure with a cruise through majestic fjords to Tromso. Explore this northern Arctic city at your own pace, the perfect opportunity to catch a final glimpse of the northern lights, before returning to Helsinki.

This bucket list journey includes all international flights and rail, 12 nights of hotel accommodation, 13 meals, English-speaking tour guides and more.

Want more? Add extra days to your itinerary with Arrive Early and Stay Behind in Helsinki options.



15-DAY TOUR PACKAGE | NORTHERN LIGHTS & ARCTIC LAPLAND

The Map





The Itinerary

Day 1 Australia (or New Zealand) - Helsinki, Finland

Today depart for Helsinki, Finland!

Please note: Some flights may depart on day 2 and arrive on day 2.

Meals included: In-Flight

Day 2 Welcome to Helsinki

Upon arrival, you will be met by a representative and transferred to the hotel. Enjoy the remainder of the day at leisure, as tomorrow you will start your holiday!

Overnight: Scandic Grand Marina hotel or similar, Helsinki
Meals included: None

Day 3 Helsinki City Tour

Enjoy breakfast at the hotel before embarking on a half-day city tour (3 hours) of the Finnish capital with a local guide.

See the colourful harbour market, the neo-classical Senate Square, the Cathedral, the Sibelius Monument and the Russian Orthodox Uspenski Cathedral.

Also, see the famous Church in the Rock; Temppeliaukio (entrance included). Enjoy some free time in the afternoon.

Overnight: Scandic Grand Marina hotel or similar, Helsinki
Meals included: Breakfast

Day 4 Helsinki - Rovaniemi

This morning, after breakfast, continue your journey to Rovaniemi, the heart of Lapland. You will be transferred to the train station for a train journey to Rovaniemi.

The train will arrive in Rovaniemi approximately at 16:30. Upon arrival, be transferred to your hotel for checking in and enjoy the rest of the day at leisure. Rovaniemi is renowned as the official hometown of Santa Claus and a premier destination for viewing the northern lights.

Overnight: Scandic Pohjanhovi hotel or similar, Rovaniemi
Meals included: Breakfast

Day 5 Rovaniemi - Husky Safari - Santa Claus Village - Rovaniemi

After breakfast, a new adventure awaits you.

Today you will begin with a discovery of the sled husky farm. Leave for a mini-safari (2.5 km) with the musher. Enjoy time to take pictures of the dogs, and ask questions to the musher about his activity.

Later, visit Santa Claus' Village, located on the Arctic Circle. Here, you will have the chance to meet Santa himself and visit his post office, or maybe send some postcards (stamped by hand with a special postmark of the Santa Claus Post Office). In this magical world, it will also be possible to find some unique gifts of Finnish handicrafts or top Finnish design products.

Explore Mr & Mrs Claus' cottage along with their hardworking reindeer, and catch a glimpse of Santa's secrets.

In the late afternoon, return to your hotel and enjoy the remainder of the day at leisure.

Overnight: Scandic Pohjanhovi hotel or similar, Rovaniemi
Meals included: Breakfast



The Itinerary

Day 6 Rovaniemi, Finland - Kiruna, Sweden

Today continue to Sweden's northernmost town, Kiruna.

The region is renowned for the world's largest underground iron ore mine, the Icehotel in Jukkasjarvi, and Sweden's highest mountain, Kebnekaise.

Kiruna is a special place, a town in the far north of Swedish Lapland, the Arctic capital of Sweden. This is a great place to seek the marvellous northern lights in winter, and enjoy the Midnight Sun in summer. Upon arrival, check in to your hotel and enjoy the remainder of the day at leisure to explore the town.

Tonight, you may look out for the northern lights.

Today's travel approximately 360 kilometres.

Overnight: Scandic Kiruna hotel or similar, Kiruna
Meals included: Breakfast

Day 7 Kiruna, Sweden - Icehotel - Narvik, Norway

Today visit the famous Icehotel in Jukkasjarvi. It is a unique concept that can best be described as a majestic art installation. It is a breathtaking and unique hotel that appears in new shapes each year using ice from the Torne River. Witness magical ice art surrounded by stunning Arctic nature. The entry includes a non-alcoholic drink on ice glass. Everything except the liquids in the drinks is made of ice, including the glasses you drink out of.

Afterwards, be transferred to the train station to travel to Narvik (3 hours of travel, approximately). Marvel at the Arctic landscape during your train journey.

Narvik is a pretty nordland fjord town in northern Norway, a spectacular location that makes it an adventure hub for nature lovers.

Narvik's snow-capped peaks and its location on the fjord make it a special place to search for the swirling, luminous northern lights. Upon arrival, be transferred to your hotel and enjoy the remainder of the day at leisure.

You may like to taste the fresh local seafood. Literally a "fish hall", Fiskehallen Narvik is both a market for the day's catch as well as a seafood restaurant. If you fancy trying some, there's an authentic menu offering up a range of dishes including shellfish platters and daily specials.

Alternatively, you may like to explore Narvik on foot. The centre is a colourful mix of modern architecture and traditional wooden buildings against a dramatic backdrop of Mount Narvikfjellet.

Overnight: Quality Grand Royal hotel or similar, Narvik
Meals included: Breakfast

Day 8 Narvik - Lofoten Islands

Today, travel to the Lofoten Islands' stunning archipelago in Northern Norway, famous for dramatic, steep mountains plunging into the sea, white-sand beaches, and picturesque fishing villages with red cabins.

Upon arrival in Svolvaer, check in to your hotel and enjoy time at leisure to discover this incredible dfestination.

In the late afternoon or evening, why not to step outdoors while sipping a hot cup of hot chocolate or tea in search of the northern lights?



The Itinerary

Today's travel is approximately 220 Km.

Overnight: Thon Lofoten Torget hotel or similar, Svolvaer
Meals included: Breakfast

Day 9 Lofoten Islands Full-Day Tour

Today visit the best places in the Lofoten Islands Archipelago.

The first village is Reine, probably one of the most spectacular places you will ever visit: this fishing village consists of a chain of islands, linked by bridges and winding roads, with Vestfjord on one side and Reinefjord with its high mountains on the other.

Continue to the village of Å, the southernmost point of the E10 European highway, and Ramberg, famous for its sweeping white-sand beach and dramatic mountain vistas. The last stop is Henningsvaer, the famous fisherman's village located on islands reaching out towards the massive Vestfjord. Afterward, visit the iconic Lofotr Viking Museum (entry included), located in the heart of Lofoten. Travel 1,000 years back in time and experience the Viking Age in an active and vibrant environment.

Today's travel is approximately 260 Km.

Overnight: Thon Lofoten Torget hotel or similar, Svolvaer
Meals included: Breakfast

Day 10 Svolvaer - Sami Cultural Experience - Harstad

Today, experience Sami culture.

The Sami are one of the world's indigenous peoples. Sami country – known as Sapmi – stretches across the northern parts of Sweden, Norway and Finland.

You will be hosted by the Inga family, who have been herding reindeer for 150 years. You will learn about their heritage and the traditions of reindeer herding, legends and myths. As you gather around the fire, you will hear the joik — the ancient folk song of the Sami — and enjoy a traditional lunch.

In the afternoon, head to Harstad, one of Norway's largest islands, and the gateway to Vesteralen and Lofoten Archipelagos, for your overnight stay. Today's travel is approximately 170 Km.

Overnight: Scandic Harstad hotel or similar, Harstad
Meals included: Breakfast; Lunch

Day 11 Harstad - Tromso

After breakfast, be transferred to the terminal to board a fast boat to the "Arctic Capital" of Norway, Tromso.

Enjoy a 3-hour scenic cruise through coastal fjords and past dramatic islands. A highlight of the journey is passing through the Risoyrenna Channel, offering beautiful panoramic views of the Arctic landscape and coastal mountains.

Upon arrival, walk to your nearby hotel in the town centre, check-in and enjoy the remainder of the day at leisure.

Tromso is a lively city situated above the Arctic Circle. It offers a blend of Arctic nature, Sami culture and urban life, featuring the iconic Arctic Cathedral, whale safaris and a lively nightlife.

Overnight: Quality Grand Tromso hotel or similar, Tromso
Meals included: Breakfast

Day 12 Tromso Free Day

Today enjoy a day at leisure in Tromso.



The Itinerary

Besides this being a premier location to seek the northern lights, you may like to take the Fjellheisen cable car to Mount Storsteinen for panoramic city views. Take a chance to visit the Arctic Cathedral or the Polar Museum to learn about Arctic trapping. Known for its surprising urban buzz, the city has a vibrant nightlife, hosting more pubs per inhabitant than any other Norwegian city.

Please note: Optional excursions, entry fees and cable car tickets are not included and should be settled locally.

Overnight: Quality Tromso Scandic hotel or similar, Tromso
Meals included: Breakfast

Day 13 Tromso, Norway - Helsinki, Finland

Today, at the right time, be transferred to the airport for your return flight to Helsinki. Upon arrival, be transferred to your hotel and spend the rest of the day at leisure in the Finnish capital city.

Overnight: Scandic Grand Marina or similar, Helsinki
Meals included: Breakfast

Day 14 Helsinki, Finland - Australia (or New Zealand)

Today, at the appropriate time, you will be transferred to the airport for your return flight back to Australia (or New Zealand).

Meals included: Breakfast; In-Flight

Day 15 Arrive in Australia (or New Zealand)

Please note: Some flights may arrive in Australia (or New Zealand) +1 day later.

Meals included: None



Tour Inclusions

HIGHLIGHTS

Experience the beauty of the Lapland in Finland, Sweden and Norway, plus seek out the famed northern lights

Explore Helsinki on a guided city tour to the unique Temppeliaukio Church in the Rock, the harbour markets and more

Stay in Rovaniemi, the heart of Lapland

Enjoy a once-in-a-lifetime husky safari

Visit the famous Santa Claus' Village in Rovaniemi and meet the man himself

Explore the Arctic village of Kiruna, a town in the far north of Swedish Lapland

Visit the iconic Icehotel, its majestic ice art installation and sip a drink on iceglass

Stay in Narvik, a pretty colourful nordland fjord town, in the Norwegian Lapland

Discover the stunning Lofoten islands, world famous for their wild and breathtaking nature

Visit the spectacular fishing village of Reine, located in between majestic fjords and high mountains

See Ramberg, known for its white sand beach

Discover Henningsvaer, a famous fishing village located on islands reaching out towards the massive Vestfjord

Visit the iconic Lofotr Viking museum and learn about the Viking Age

Join a Sami Cultural Experience, meet reindeers in the farm and taste a traditional lunch

Stay in Harstad, a coastal town located on Hinnoya, Norway's largest island

Enjoy a scenic cruise to Tromso through coastal fjords and beautiful Arctic views

Spend a day at leisure in the Arctic Capital city of Tromso, prime location for seeking the the northern lights

FLIGHTS

Return international full-service flights (economy class), surcharges may apply (Excludes Trip Only option)

One-way international flight from Tromso, Norway, to Helsinki, Finland

ACCOMMODATION

12 nights in 3 and 4-star hotel accommodation

DINING

Enjoy 13 meals, including a traditional Sami lunch

ESSENTIALS

English-speaking tour guides

Airline taxes and surcharges

TRANSPORT

Transportation by private vehicles

One-way InterCity train from Helsinki to Rovaniemi (second class)

Second-class one-way train from Kiruna, Sweden, to Narvik, Norway

One-way cruise from Harstad to Tromso

TRANSFERS

Return airport, port and rail transfers (Excludes Trip Only option)

Important Information

**Please note: All information provided in this brochure is subject to both change and availability. Prior to purchase please check the current deal for up-to-date information. If you have already purchased this deal, the terms and conditions on your Purchase Confirmation apply and take precedence over the information in this brochure.*

Booking Information

After purchase, you will receive a receipt and a Purchase Confirmation, directing you to an online Passenger Information Form. You must complete the Passenger Information Form within 72 hours of purchase.
Any special requests, preferences and optional extras MUST be clearly stated in your Passenger Information Form. Any change requested after submitting your Passenger Information Form cannot be guaranteed, is strictly subject to availability and will incur surcharges as outlined in the Schedule of Fees below.

Please note: All countries and territories have different entry requirements in relation to vaccinations, quarantine/isolation periods and travel restrictions. Due to the evolving nature, we would ask all of our customers to monitor, meet and adhere to the specific requirements of their intended destination(s) in the lead-up to and immediately before travel, as well as any requirements post-travel upon their return.

Our Policies

Cancellation and Refund Policy

By placing a booking with us, you acknowledge the following important information:

- **we act as your booking agent** ; TripADeal is a booking services provider, and curates the Travel Offers available on our website. We act as your booking agent, and we receive payment for the Booking Services as part of the booking price, however, we do not provide any of the Travel Services (flights, accommodation, tours or other products or services) included in your booking – the Travel Services are provided by a number of third party Travel Suppliers.
- **each booking is unique** ; our Travel Offers are made up of a variety of different components and are, during the booking process, uniquely tailored to suit your requirements, for example, departure dates and ports, flight and room upgrades, tour inclusions, etc.
- **changes/modifications to your booking may not be possible** ; once your booking has been made, changes or modifications may not be possible, and where possible, may incur a fee. It is important to ensure that the information you provide during the booking process is accurate and up to date, and that you read the Travel Offer carefully before placing your order.
- **Travel Offers are a package** ; our Travel Offers have been curated into package offerings and must be used as a package – individual components cannot be used independently of the full package offering.
- **our Travel Offers are generally non-refundable** ; in order to provide great value Travel Offers, we work with a variety of Travel Suppliers to find the best deals – this often means the Travel Suppliers' offerings are non-refundable to ensure the best price. We recommend that you obtain travel insurance as soon as you make a booking with us.

To read more about our Cancellation and Refund Policy, please click here.

General Terms and Conditions

By placing your booking with us, you acknowledge and agree to our Terms & Conditions, Privacy Policy and Cancellation Policy.

Offer Essentials

This Travel Offer is valid for travel on selected dates until the 22nd November 2027.
Minimum group size 20, maximum group size 40 per vehicle.
This Travel Offer is priced per person based on a twin share.

Departure Dates & Surcharges

See checkout for live dates and availability.

Single Traveller Supplement

For solo travellers, a mandatory single supplement of $2,500 applies.

Please note: Accommodation for single customers who are travelling on a tour or cruise package may be in a single room, depending on availability.

Child Policy

- No child discounts are offered. The full price applies to all children travelling with their parents.
- Valid for children 7 years old and over.

Please note: Children must be accompanied by a responsible adult, 18 years old and over, to travel. No unaccompanied minors are allowed.

Flights

(Flight information for options excluding Trip Only)

Departure Cities

Sydney, Melbourne, *Perth, *Brisbane, *Adelaide or *Auckland

Departure City Surcharges

Perth: $100 per person
Brisbane or Adelaide: $200 per person
Auckland: $400 per person

International Flight(s)

Full-service airline(s)
- Cabin Class: Economy Class

Please note: We cannot accommodate one-way flights. Travellers must take all included flights within the package, and any flights intentionally forfeited will result in later flights being subject to cancellation.

Please note:

- *From Australia, the flying journey to your destination may take up to 34 hours, with up to 2 stops. One of those stops may be within Australia.*
- *From New Zealand, the flying journey to your destination may take up to 36 hours, with up to 2 stops. One of those stops may be within Australia or New Zealand.*

This is provided as a guide only - actual flight duration can vary depending on

Important Information

availability and airline schedules. Your booking's final details will be confirmed to you via email once available.

Internal Flight(s)

- Cabin Class: Economy Class
- Route: Tromso, Norway to Helsinki, Finland

Internal Flight Information

Baggage allowance per person:
1 x 23g of checked baggage
1 x 7kg of carry on baggage

Preferred Airline Surcharge

Not available.

Arrive Early and Stay Behind Options

Fly out and return home up to 60 days pre and post your tour dates.

Arrive Early

Helsinki, Finland - From $300 per person, subject to availability.

Stay Behind

Helsinki, Finland - From $300 per person, subject to availability.

Please note:

This option incurs a fee for adjusting the departure or return dates. This fee does not include extra nights' accommodation, meals and/or airport transfers, which will be at your own cost.
In addition, airport transfers listed as an inclusion on the Travel Offer are considered void in the event that you select an Arrive Early/Stay Behind option. As such, you will need to arrange your own transfers at your cost.
We strongly advise against booking any pre or post-tour travel arrangements/ accommodation until TripADeal confirms your flight details. If you choose to book before confirmation, we recommend opting for refundable reservations or having backup plans in case the tour does not proceed.

Internal Flights

: If you select to Arrive Early or Stay Behind into a city other than the one where the tour begins or concludes (where applicable), the package will include an internal flight to your destination. This offer applies only to the cities listed in our Arrive Early & Stay Behind Options. If you wish to forfeit this flight, please advise our friendly team at the time of purchase. Please note that the package's cost does not change when you choose to forfeit your connecting flight.

Please note: If you request to fly into cities not listed in our "Arrive Early & Stay Behind Options", we may be able to customise your itinerary. If possible, the flight's cost will be charged as an extra.

Cancellations & Changes

: Flight booking changes or cancellations after air tickets have been issued are not guaranteed and may incur additional fees and fare difference, subject to the airline cancellation and change policies. Flight changes are subject to availability at the time of booking.

High-Season

: A high-season Arrive Early or Stay Behind can be purchased for an additional charge, subject to availability. For pricing, please refer to the cart.

+ 60 days

: You can fly out up to 60 days before your package's start date, and/or return home 60 days after your package's end date. Should you wish to fly out or return home for more than 60 days from the tour, please contact us to request availability. Additional costs may apply.

Estimated dates

: Your estimated departure, return, and arrival dates are all subject to availability and may vary. The confirmed schedule for all flights will be provided when you receive your flight tickets.
High season surcharges apply to flights departing between the below date ranges:

- 18th September 2026 - 9th October 2026
- 12th December 2026 - 26th January 2027
- 19th March 2027 - 28th April 2027
- 19th June 2027 - 18th July 2027
- 11th September 2027 - 10th October 2027
- 10th December 2027 - 31st January 2028
- 1st April 2028 - 30th April 2028
- 1st July 2028 - 23rd July 2028
- 16th September 2028 - 15th October 2028
- 9th December 2028 - 3rd January 2029

Stopover Packages

* Hong Kong
* Doha, Qatar
Includes:

- 2, 3 or 5 nights in 4-star accommodation
- Daily breakfast
- Return airport transfers

For pricing, please refer to the payment cart at checkout.

- When a pre and post-tour stopover is chosen, the same stopover location must be chosen each way, due to the airline used.
- When selecting to Arrive Early for your tour in conjunction with a Stopover Package, your fly out date from home will take place before the stopover.
- When selecting to Stay Behind after your tour in conjunction with a Stopover Package, your stopover will take place before your final flight home.
- Stopover packages are subject to availability.
- In the event that a purchased stopover package and a purchased preferred airline upgrade are not compatible, you will have the option to receive a refund for the preferred airline upgrade or be offered an alternative stopover city option, e.g if you choose to fly with Singapore Airlines you cannot stopover in Dubai.
- Blackout dates apply to flights departing between the below date ranges:

Hong Kong Rugby 7's: last weekend March or 1st weekend of April 2026
Christmas and New Years Eve: 18 December 2026 to 03 January 2027
Hong Kong Rugby 7's: end March/ beginning April
Christmas and New Years Eve: 20 December 2027 to 03 January 2028

Important Information

Flight Class Upgrades

Business Class: For pricing, please refer to the payment cart at checkout.

Please note:

- *Flight upgrades are subject to availability and pricing changes (if we cannot fulfil your request, the upgrade cost will be refunded).*
- *On any upgrade purchase, short-haul flights and domestic flight sectors are not guaranteed.*

Outbound Flights

Please note: Due to flight scheduling and availability, some departures may occur on Day 0. Affected customers must be available to depart the day before. Flight times will be indicated on your final documents, issued 4-6 weeks before departure.

Missed Flights

If you fail to arrive for your outbound flight, you risk all flight and land arrangements in your destination being automatically cancelled by the airlines and land operator, respectively. Additional fees may apply to reinstate these services. If you miss your flight for whatever reason, please contact us as soon as possible to make arrangements.

Trip Only Option

If you choose to remove international flights from your package, your holiday may be shorter, as travel days for flights are not included in the Trip Only package. You will receive an email confirmation when minimum numbers have been met and the departure is guaranteed.
We recommend making further travel arrangements, such as flights, after you have received confirmation of a guaranteed departure.
TripADeal assumes no liability for financial losses incurred due to travel arrangements made prior to confirmation of guaranteed departure.
Note: The Trip Only Package does not include return international airfares or airport transfers. At the conclusion of the tour, you will be responsible for booking your own onward travel.

Click here for full Trip Only terms and conditions (see section 4.1)

Accommodation

Accommodation Used:

3 & 4-Star Properties (Self-Rated)

- Helsinki, Finland: Scandic Grand Marina
- Rovaniemi, Finland: Scandic Pohjanhovi
- Kiruna, Sweden: Scandic Kiruna
- Narvik, Norway: Quality Hotel Grand Royal
- Svolvaer, Norway: Thon Hotel Lofoten
- Harstad, Norway: Scandic Harstad
- Tromso, Norway: Quality Hotel Grand Tromsø

Please note: Accommodation/rooms offered are based on a lead-in room type and are subject to availability based on seasonality. In the instance a property is not available, a similar standard of accommodation will be provided. Properties will be confirmed and included in your travel pack, which you will receive 4-6 weeks before travel.

Extra Nights

Not available.

Please note: If you are interested in booking additional nights of accommodation pre or post-tour, please wait until you receive your travel documentation approximately 4-6 weeks before departure for the confirmed list of hotels. If booking your own additional accommodation directly with the hotel, please be aware that you may be required to change rooms at the start/end of your tour.

Maximum Room Capacity

2 people.

Triple Share

Not available.

Bedding Configuration

Twin or double (subject to availability).

Exclusions

- Visa fees and requirements
- Domestic transfers and flights not stated in the deal offer
- Meals/beverages not stated in the deal offer
- Optional gratuities/tipping
- Optional activities/tours
- Personal expenses
- Travel insurance
- Any costs associated with an interruption to your tour as a result of an airline schedule change or cancellation
- Mandatory city tax
- Snow Gear / Extreme Weather Clothing

Please note: Return international flights and transfers to and from the tour are not included in the Trip Only option.

Please note: A daily City Tourist Tax (or a Docking Tax for cruise visitors) is charged in some European destinations. They are paid directly to the hotel or cruise company, and cannot be prepaid. Further details will be available on tour.

Snow Gear / Extreme Weather Clothing:

Not included. Brief 1 or 2 night stays per stop are part of this tour, so cold-weather gear is not provided. Where available, short-term gear hire can be arranged locally at your own expense. Please be advised that guests are solely responsible for securing and returning their own equipment. It is suggested customers bring their own snow gear, specifically snow boots, pants and a jacket to wear for the full duration of the tour.

Gratuities / Tipping

Land

Gratuities (tips) are not included for the services of the tour leader (when available) and driver throughout the tour. The recommended tip is 6-7 EUR per person per day. This covers the guide/leader and the driver and will be collected on tour.

Please note: Tipping for services provided is always a matter of personal discretion; however, please be aware that many locals consider tipping part of their normal remuneration, and they may approach you for payment; there's no need to be intimidated by the request.

Other Important Information

Important Information

TOUR GUIDE VS. TOUR LEADER

Tour Guide:

Often locals with intimate knowledge of an area, its culture, and history. Their role entails providing commentary, routing the tour, and seeing that people have a good time. They are a licensed, qualified expert who supplies specific information on the history, art, architecture and culture of the city/village/attraction where they are guiding the tour. The guide meets the group at the required place and leaves it at the end of the tour; they do not travel with the group.

Tour Leader:

An experienced person tasked with ensuring the smooth operation of tours, as well as providing practical support to passengers throughout the whole trip. Their role primarily includes assisting with accommodation, transportation between locations, and communication with tour guides at each stop. A tour leader may provide general guidance around a city or village and offer information on the place visited on the bus. However, they are not required to have specific art, architecture, or historical knowledge. They are not allowed to provide a guided tour or commentary of a city/village/attraction once there and, if caught doing so, can be fined.

Please note: Tour leaders/guides are not a standard inclusion in all travel offers. Tour leaders/guides will only be made available when required to enhance the experience of the destination featured.

CLIMATE & AVERAGE TEMPERATURES

Finland & Sweden

In Helsinki the average temperature between November and April is around -4°C, with the towns in Arctic Lapland (Kiruna and Jukkasjarvi) reaching -15°C to -20°C. December can be quite cold, so travellers should be aware of this and pack accordingly with warm layers, coats and boots to get ready for this magical snowy winter experience.

Norway

From November to March, Norway is a winter landscape where temperatures typically range from -5°C to 4°C along the coast. The coastal west remains milder and rainier due to the Gulf Stream, while the inland and Arctic North stay consistently below freezing, often dipping to -15°C or lower.

Weather

We always suggest referring to an online source for the most up-to-date weather information for your destination/s.

FLIGHTS

Seat Selection & Frequent Flyer Points:

We do not arrange seat selection. It is essential to highlight that some airlines do not allow pre-selected seats. We strongly suggest you contact the airline directly with seating allocation requirements and/or arrive at the airport earlier to arrange your seating. While we do not add frequent flyer member details to bookings, you can do this directly with the airline once you have your flight information.

Dietary Requests

Meal options and availability differ between airlines and routes therefore not all dietary requests can be accommodated. If your flight includes meals we will select the most suitable option available based on the dietary requirements you have specified. All meal requests are subject to airline approval and are not guaranteed, therefore we recommend preparing for your flight by bringing appropriate food for yourself, as required.

Passport Validity:

Customers must provide valid passport details either at the time of purchase or no later than 90 days before the departure date. Failure to do so may result in the cancellation of the booking. Customers will be responsible for any costs and fees incurred in this instance.

COACH TOUR

Meals:

For meals not included, the tour leader (when available) will offer assistance with reservations, suggestions and directions to local restaurants. It is your responsibility to notify us of any dietary requests/requirements.

Please note: We will do our best to meet your requests/requirements; however, we cannot guarantee that we will always be able to.

Luggage:

You will be responsible for all your personal belongings whilst on tour. You must carry your own luggage from the vehicle to the hotel room and back to the vehicle. The driver will assist with the uploading and unloading of bags from the vehicle.

OTHER

Mobility:

If you require wheelchair access please contact our friendly sales and service team to inquire on your behalf.

Fitness Level Required:

Adventure (and spontaneity) create some of the best travel memories. Bear in mind, your home schedules and timings might not be adhered to on tour - it's all part of the fun!
A moderate level of fitness will be required.
Expect a moderate pace of touring with a focus on guided tours that may include full days with extended activity, guided city tours or nature walks. You will require a general level of fitness for unassisted navigation of stairs and inclines, longer distances with possible periods of standing when visiting sites, walking on sloping, uneven ground or elevations. You will be responsible for your own luggage and have the ability to board all modes of transport without assistance. Please note: Many areas may be inaccessible to wheelchairs or mobility scooters, where the unassisted use of personal walking sticks and other aids may be required.

Important Information

Please note: It is expected that every traveller must be self-reliant and able to undertake all aspects of their own travel. Please speak to your booking agent about your personal circumstances and any assistance requirements to ensure this tour is right for you.

Please note: If you have any concerns, please consult your healthcare provider prior to purchase/travel.

Sightseeing:

Please note: If entry to a site is affected by changes in operating hours or public holiday closures, your itinerary, where possible, may be adjusted, or a similar activity will be offered in its place (subject to availability).

Wildlife sighting:

TripADeal cannot guarantee animal sightings on tour. Wildlife are unpredictable and factors such as weather conditions, predatory fear and animal movements can impact sightings.

Shopping:

Shopping overseas can be a daunting and confusing experience, especially when there is a language barrier. Please be very cautious when foreign currencies and prices are involved. If paying by credit card, please pay close attention to the amount you are being charged and keep all your receipts.
Do not make any purchases you are not comfortable with or feel pressured into. If you are uncertain or need assistance with the language barrier, please seek assistance from your Tour Guide/Leader. Please refer to our Terms and Conditions regarding shopping for further information.

Visas

European Union Entry/Exit System (EES)

From October 12, 2025, a new European Entry System (EES) replaced the manual passport-stamping process for non-EU travellers. Upon arrival in the Schengen area, Australian and New Zealand passport holders will have their fingerprints recorded and a photograph taken. Their entry and exit dates will be electronically registered. No previous action is required, but please be aware of longer wait times at border entry. From 10 April 2026, the EES will be fully operational at all external border crossing points of all the European countries (Schengen area) using the system.

European Travel Information & Authorisation System (ETIAS)

As an extension of the EES implementation introduced in 2025, ETIAS travel authorisation is a mandatory entry requirement for visa-exempt nationals travelling to any of these 30 European countries, including Australian and New Zealand citizens, that will be introduced in 2026. We advise you to monitor smartraveller.gov.au closer to your departure to ensure you are up to date on the requirements at the time of entry.

Important:

- *Please start arranging your visa three weeks before departure to account for any delays due to consulate operating hours.*
- *Visa rules are subject to change. Please check with the nearest embassy, consulate or immigration department of the destination/s you are visiting once you receive your travel documentation to ensure you have the most up to date information.*
- *It is your responsibility to be travel-ready and ensure that you are aware and comply with any destination or travel requirements, including the validity of all required travel documents.*
- *Passengers who are not Australian citizens must also check with the respective consulate or visa agency to determine what their visa requirements are and what personal identification is required.*
- *It is also important to note that some areas of employment, such as journalism, government authorities and charity organisations, may have additional restrictions in applying for visas. This may, in turn, affect the type of application required.*

Travel Insurance

Embarking on your next trip is exciting, and while you hope the unexpected does not happen, it is best to be prepared. We strongly recommend you take out travel insurance when making your booking. Whether it's a potential medical emergency, a flight cancellation, a delayed suitcase, or an unforeseen event, it's important to ensure you're adequately protected. For more information or advice visit https://www.tripadeal.com.au/travel-insurance

Schedule Of Fees

Voluntary Changes

This includes booking changes requested by you, including but not limited to those changes requiring an airline ticket or a Purchase Confirmation reissue.

- Changes - $100 per booking and any additional charges applied by the airline/ cruise company/accommodation/other travel providers.

Name Changes Due To Passenger Error

- If the incorrect name has been provided, charges of $100 per booking and any additional charges applied by the airline/ cruise company/accommodation/other travel providers.

Supplier Fees

In the event the tour package you have purchased is unable to proceed, and/or a Travel Supplier is unable to fulfil the tour due to external circumstances (Limitation of Liability e.g. a Force Majeure event), there may be a fee or amount of money that is withheld by our Suppliers and is unrecoverable. This may be due to non-refundable airline tickets, cancellation penalties with cruise cabins or unrecoverable payments with our land/ accommodation partners. If refunds are not available from Suppliers, we will endeavour to obtain a travel credit on the best terms available and communicate these outcomes to you. In the event we are unable to obtain a refund or travel service credit, or part thereof, this cost is

Important Information

passed on to the customer as a Supplier Fee.