Wonders of Japan

TOKYO ● KYOTO ● KANAZAWA ● OSAKA

The Offer

Encounter the timeless culture and ancient wonders of Japan. This 11-day adventure starts in Tokyo then travels to Mount Fuji's 5th station, Kyoto, Osaka and more.

Touch down in Japan's capital, Tokyo, where ancient temples sit within the heart of this city's hi-tech neon streets. Begin with a guided tour to Meiji Shrine, then dive into the city to explore at your own pace. Tokyo is yours to discover, from the energy of the Shibuya Crossing and serenity of the Senso-ji Temple, to the colourful streets of Shinjuku, Harajuku Districts, and more.

Breathe in the mountain air at Mount Fuji 5th Station, and take in the stunning views over Lake Kawaguchiko. Step back in time at the elegant Matsumoto Castle, the UNESCO-listed storybook farmhouses of Shirakawa-go'. Explore the artisan streets of Takayama and visit Kanzawa's beautiful Kenroku-en garden.

Wander through Kyoto's timeless geisha districts and the iconic Golden Pavillion Temple, Kinkaku-ji, then travel to nearby Nara where friendly deer roam freely. Finish your journey with the freedom to explore Osaka at your own pace, or cap off your Japan adventure on an optional tour of Hiroshima before your flight home.

This 11-day journey includes return international full-service flights, 9 nights of hotel accommodation, daily breakfast and more.

Want more? Options to Arrive Early in Tokyo or Stay Behind in Osaka, Japan are available.

The Map

LAND
FLIGHTS
Shirakawa-go
Takayama
SEA OF JAPAN
Matsumoto
Kanazawa
JAPAN
Kyoto
Tokyo
Mt. Fuji
Osaka
Nara
PACIFIC OCEAN

The Itinerary

Day 1 Australia (or New Zealand) – Tokyo, Japan

Today, depart Australia for one of the most captivating cities in the world - Tokyo, Japan. Upon arrival, transfer to your Tokyo hotel.

Please note: Flights are not guaranteed to be direct from your departure city to Tokyo. Some flights may depart Day 0.

Overnight: Hotel Mystays Tachikawa or similar, Tokyo
Meals included: In-Flight

Day 2 Tokyo Sightseeing Tour - Afternoon at Leisure

After breakfast, discover Tokyo's must-see landmarks on an introductory morning tour.

This morning, head out on a sightseeing tour of Tokyo, starting at the stunning Meiji Shrine, a Shinto religious site that was dedicated to the Imperial Family in 1920. Walk among the serene gardens surrounding the shrine as your guide shares details of its importance.

Afterwards, visit the nearby Omotesando Hills shopping complex, home to high-end flagship stores and dining options within an architecturally stunning building.

The tour ends at around lunchtime. Explore this amazing city at your own leisure during the afternoon, or alternatively, join an optional afternoon tour.

Optional Activity: Tokyo Afternoon Tour, Including the Famous Tokyo Tower (Shinjuku & Shibuya)

First, enjoy the sweeping views of this vast city from the observation decks at the famous Tokyo Tower, the landmark of Tokyo (entry included). Then visit Shinjuku, the largest entertainment, business and shopping district in Tokyo. It's a microcosm of Tokyo, with skyscrapers and neon lights, and also yakitori stalls in old wooden shacks. Visit Shibuya Crossing, an iconic landmark in Tokyo, to see upwards of 1,000 people crossing the multi-cornered intersection at a time.

Finish the day back at your hotel, with the evening at leisure.

Overnight: Hotel Mystays Tachikawa or similar, Tokyo
Meals included: Breakfast

Day 3 Tokyo - Day at Leisure

Today, enjoy time at leisure to explore Tokyo.

Overnight: Hotel Mystays Tachikawa or similar, Tokyo
Meals included: Breakfast

Day 4 Tokyo – Mount Fuji – Matsumoto

After breakfast, drive to Mount Fuji's 5th Station. Located 2300m above sea level, this observation point offers a commanding view of the Fuji Five Lakes area below, making it a popular spot even for those who do not intend on climbing the mountain. It features shrines, torii gates and souvenir shops.

Afterwards, continue to Lake Kawaguchiko, in nearby Fuji-Hakone-Izu National Park to admire the scenery as you enjoy a short cruise across the lake. The waters are overlooked by surrounding mountains, including Mount Fuji and Mount Komagatake. On a still, clear day, you can see a perfect mirror image of Mount Fuji reflected in the lake.

Continue onwards to Matsumoto, check into the hotel and enjoy the evening at leisure.

The Itinerary

Matsumoto is a charming city nestled in the Nagano Prefecture of Japan, surrounded by the breathtaking Japanese Alps. Historically known as Fukashi, it flourished as a castle town, most notably around the magnificent Matsumoto Castle, one of Japan's few remaining original castles and a designated National Treasure. The city's history dates back centuries, with the castle's origins in the early 16th century.

Today's journey is approximately 350 kilometres.

Overnight: Tabino Hotel Lit Matsumoto or similar, Matsumoto
Meals included: Breakfast

Day 5 Matsumoto Castle - Afternoon at Leisure

Step back in time on a guided tour of Matsumoto Castle, one of Japan's premier historic castles, dating back to the early 16th century. Originally known as Fukashi Castle, its fortifications were first established around 1504 during the tumultuous Warring States period.

The impressive five-tiered, six-story keep that stands today, earning it the nickname "Crow Castle" for its striking black exterior. The castle was largely constructed in the late 16th century, around 1594, making it one of Japan's oldest surviving original castle keeps. Wander through its iconic black and white facade as you learn stories of its feudal past, including its role as a strategic military base and the various clans who controlled it, from the Ogasawara to the Ishikawa and beyond, under the Edo Period Tokugawa shogunate. Explore the castle's interior, discovering hidden defences and armoury displays showcasing samurai weaponry, and learn about the architectural ingenuity designed to thwart invaders. Ascend to the top floor for panoramic views of the surrounding city and the majestic Japanese Alps.

Enjoy the afternoon at leisure to explore Matsumoto.

Overnight: Tabino Hotel Lit Matsumoto or similar, Matsumoto
Meals included: Breakfast

Day 6 Matsumoto – Shirakawa-go - Takayama - Kanazawa

Today, you'll visit the countryside to see how local people live.

See Shirakawa-go, an open air museum and a UNESCO World Heritage Site. Take a closer look at its collection of traditional gassho-zukuri farmhouses, some of which are more than 250 years old.

Afterwards, visit Takayama Old Town and walk along Sanmachi Street, a wonderfully preserved district of homes, shops and restaurants. Takayama was once a bustling hub drawing expert artisans, farmers and merchants from across the surrounding area, and Sanmachi as well as Oshinmachi preserve the traditional aesthetic of this time. Entering this district is like stepping back in time to the Edo period.

Finish the day in Kanazawa, checking into your hotel, then enjoying an evening at leisure.

Kanazawa remains an important city in its region and serves as the capital of Ishikawa Prefecture. The city boasts historical attractions, restored residences and modern museums. Its main attraction is Kenrokuen, one of Japan's "three best landscape gardens" and considered by many to be the most beautiful.

Today's journey is approximately 380 kilometres.

The Itinerary

Overnight: Kanazawa Kokusai Hotel or similar, Kanazawa
Meals included: Breakfast

Day 7 Kanazawa - Kyoto

This morning, visit Kenrokuen, considered to be one of Japan's "most beautiful landscape gardens". Opened to the public in 1871, it features a variety of flowering trees that provide the garden with a different look for each season.

Kanazawa produces nearly 99% of all gold leaf made in Japan. Enjoy a once-in-a-lifetime experience, attending a gold leaf craft workshop to see how it is crafted and decorate your own items.

Afterwards, depart for Kyoto and on arrival enjoy the remainder of the day at leisure to explore.

Kyoto served as Japan's capital and the Emperor's residence from 794 until 1868. Over the centuries, regional wars and natural disasters have been cause for extensive reconstruction throughout the city. Today, countless temples, shrines and other priceless structures survive, making the city a must-see destination.

Overnight: Crystal Hotel Kyoto IV or similar, Kyoto
Meals included: Breakfast

Day 8 Kyoto Sightseeing Tour - Nara - Osaka

Today, enjoy a half-day sightseeing tour of the ancient capital of Kyoto.

Visit Kiyomizu-dera, one of the most celebrated temples of Japan. Founded in 780 AD, the temple was added to the list of UNESCO World Heritage Sites in 1994. The temple is best known for its wooden stage that juts out from its main hall, 13 metres above the hillside, offering amazing views of the city.

Afterwards, experience the iconic Temple of the Golden Pavilion. Also known as “Kinkaku-ji,” the temple’s top two floors are coated in gold leaf, creating a dazzling mirror image in the pond on which it’s built. Then, enjoy a walk at Ninenzaka, a historic street lined with beautiful historic homes that reflect Kyoto’s vibrant past.

Afterwards, travel to nearby Nara to visit Nara Park, home to more than a thousand deer. The deer are the symbol of the city, are considered to be messengers of the gods and have been designated national treasure status. They are known to bow to visitors to ask to be fed and you'll find deer crackers for sale around the park.

Finish the day in Osaka. Check into your hotel and enjoy the remainder of the day at leisure.

Today's journey is approximately 100 kilometres.

Overnight: Hotel Sobial Osaka Dome or similar, Osaka
Meals included: Breakfast

Day 9 Osaka - Day at Leisure

Today, you have the opportunity to relax at the hotel, explore Osaka at your leisure or join an optional tour of Hiroshima.

Optional Activity: Hiroshima Full-Day Trip

The Itinerary

This morning transfer to Shin-Osaka train station, where your bullet train awaits. Climb aboard and marvel at the train's incredible velocity during a 1.5-hour ride to Hiroshima. On arrival, continue the journey to Miyajimaguchi by coach or train then board a ferry travelling to the majestic Miyajima Island, otherwise known as Itsukushima, or Divine Island, a landmass hailed as one of Japan's most beautiful landscapes.

Disembark to discover the natural and cultural treasures of the UNESCO World Heritage-listed Island for 45 minutes with your guide. See the shimmering Itsukushima Shrine then revitalise with a delicious lunch in a local eatery (not included).

Cruise back to Hiroshima for a moving tour to the Hiroshima Peace Memorial Park, a historic WWII site, located near to where the atomic bomb exploded in 1945. Take a moment to contemplate as you view exhibitions about the blast and the city's regenerative recovery.

Finally, board a bus to the Atomic Bomb Dome (Genbaku Dome), a skeletal structure that miraculously survived. Return to the train station for the exhilarating return journey to Osaka on the bullet train, where the tour concludes. See current pricing in Important Information. Please note that this optional activity is booked and paid for on tour.

Overnight: Hotel Sobial Osaka Dome or similar, Osaka
Meals included: Breakfast

Day 10 Depart Osaka

Today, at the appropriate time, be transferred to the airport for your return flight home.

Please note: Some flights may depart in the evening, although standard checkout time is 10:00 or 11:00. Luggage storage is available at reception for those with later flights, so that you may enjoy the day at leisure before being transferred to the airport.

Meals included: Breakfast; In-Flight

Day 11 Arrive Australia (or New Zealand)

Welcome home!

Meals included: None

Tour Inclusions

HIGHLIGHTS

Immerse yourself in the rich natural beauty and culture of Japan

Visit Tokyo, Kyoto, Osaka, Mount Fuji and more

Visit Meiji Shrine and Otmotesando Hills shopping complex on a sightseeing tour of Tokyo

Take in stunning views from Mount Fuji's 5th Station, located 2300m above sea level

Cruise the serene waters of Lake Kawaguchiko

Discover the sixteenth century Matsumoto Castle, one of the premier historic castles in all of Japan

Explore the UNESCO World Heritage village of Shirakawa-go, famous for its traditional gassho-zukuri farmhouses

Visit Takayama and walk through the narrow streets lined with beautifully preserved Edo-period merchant houses

Visit Kenrokuen in Kanazawa, regarded as one of Japan's "most beautiful landscape gardens"

Experience the cultural capital of Kyoto on a sightseeing tour

Visit Nara Park, home to more than a thousand free-roaming deer

Enjoy a day at leisure in Osaka, nicknamed 'the Nation's Kitchen'

FLIGHTS

Return international full-service flights (economy class), surcharges may apply

ACCOMMODATION

9 nights of hotel accommodation

DINING

Daily breakfast

ESSENTIALS

English-speaking tour guides

Airline taxes and surcharges

TRANSPORT

Transportation by private air-conditioned vehicles

TRANSFERS

Return airport transfers

Important Information

**Please note: All information provided in this brochure is subject to both change and availability. Prior to purchase please check the current deal for up-to-date information. If you have already purchased this deal, the terms and conditions on your Purchase Confirmation apply and take precedence over the information in this brochure.*

Booking Information

After purchase, you will receive a receipt and a Purchase Confirmation, directing you to an online Passenger Information Form. You must complete the Passenger Information Form within 72 hours of purchase.
Any special requests, preferences and optional extras MUST be clearly stated in your Passenger Information Form. Any change requested after submitting your Passenger Information Form cannot be guaranteed, is strictly subject to availability and will incur surcharges as outlined in the Schedule of Fees below.

Please note: All countries and territories have different entry requirements in relation to vaccinations, quarantine/isolation periods and travel restrictions. Due to the evolving nature, we would ask all of our customers to monitor, meet and adhere to the specific requirements of their intended destination(s) in the lead-up to and immediately before travel, as well as any requirements post-travel upon their return.

Our Policies

Cancellation and Refund Policy

By placing a booking with us, you acknowledge the following important information:

- **we act as your booking agent;** TripADeal is a booking services provider, and curates the Travel Offers available on our website. We act as your booking agent, and we receive payment for the Booking Services as part of the booking price, however, we do not provide any of the Travel Services (flights, accommodation, tours or other products or services) included in your booking – the Travel Services are provided by a number of third party Travel Suppliers.
- **each booking is unique;** our Travel Offers are made up of a variety of different components and are, during the booking process, uniquely tailored to suit your requirements, for example, departure dates and ports, flight and room upgrades, tour inclusions, etc.
- **changes/modifications to your booking may not be possible;** once your booking has been made, changes or modifications may not be possible, and where possible, may incur a fee. It is important to ensure that the information you provide during the booking process is accurate and up to date, and that you read the Travel Offer carefully before placing your order.
- **Travel Offers are a package;** our Travel Offers have been curated into package offerings and must be used as a package – individual components cannot be used independently of the full package offering.
- **our Travel Offers are generally non-refundable;** in order to provide great value Travel Offers, we work with a variety of Travel Suppliers to find the best deals – this often means the Travel Suppliers' offerings are non-refundable to ensure the best price. We recommend that you obtain travel insurance as soon as you make a booking with us.

To read more about our Cancellation and Refund Policy, please click here.

General Terms and Conditions

By placing your booking with us, you acknowledge and agree to our Terms & Conditions, Privacy Policy and Cancellation Policy.

Offer Essentials

This Travel Offer is valid for travel on selected dates until the 29th November 2027.
Minimum group size 25, maximum group size 40 per vehicle.
This Travel Offer is priced per person based on a twin share.

Departure Dates & Surcharges

See checkout for live dates and availability.

Single Traveller Supplement

For solo travellers, a mandatory single supplement of $1,120 applies.

Please note: Accommodation for single customers who are travelling on a tour or cruise package may be in a single room, depending on availability.

Child Policy

- No child discounts are offered. The full price applies to all children travelling with their parents.
- Valid for children 8 years old and over.

Please note: Children must be accompanied by a responsible adult 18 years old and over to travel. No unaccompanied minors are allowed.

Flights

Departure Cities

Sydney, *Melbourne, *Brisbane, *Adelaide, *Perth, *Auckland

Departure City Surcharges

Melbourne: $50 per person
Brisbane: $200 per person
Adelaide & Perth: $300 per person
Auckland: $600 per person

International Flight(s)

Full-service airline(s) used
- Cabin Class: Economy Class

Please note: We cannot accommodate one-way flights. Travellers must take all included flights within the package, and any flights intentionally forfeited will result in later flights being subject to cancellation.

- *From Sydney, the flying journey to your destination may take up to 16 hours, with up to 1 stop.*
- *From Melbourne or Brisbane, the flying journey to your destination may take up to 18 hours, with up to 1 stop.*
- *From Adelaide, Perth or Auckland the flying journey to your destination may take up to 20 hours, with up to 2 stops.*

This is provided as a guide only - actual flight duration can vary depending on availability and airline schedules. Your

Important Information

booking's final details will be confirmed to you via email once available.

Preferred Airline Surcharge

- Cabin Class: Economy Class
- Singapore Airlines: $375 per person

Please note:

- *Preferred airlines are subject to availability. If we are unable to fulfil your request, the above extra cost will be refunded.*
- *On any upgrade purchase, short-haul flights and domestic flight sectors are not guaranteed.*
- *In the event that a purchased stopover package and a purchased preferred airline upgrade are not compatible, you will have the option to receive a refund for the preferred airline upgrade or be offered an alternative stopover city option, e.g if you choose to fly with Singapore Airlines you cannot stopover in Dubai.*
- *Preferred airline refers to the marketing carrier and could include codeshare partners.*

Arrive Early and Stay Behind Options

Fly out and return home up to 60 days pre and post your tour dates.

Arrive Early

Tokyo, Japan - From $300 per person, subject to availability.

Stay Behind

Osaka, Japan - From $300 per person, subject to availability.

Please note:

This option incurs a fee for adjusting the departure or return dates. This fee does not include extra nights' accommodation, meals and/or airport transfers, which will be at your own cost.
In addition, airport transfers listed as an inclusion on the Travel Offer are considered void in the event that you select an Arrive Early/Stay Behind option. As such, you will need to arrange your own transfers at your cost.
We strongly advise against booking any pre or post-tour travel arrangements/ accommodation until TripADeal confirms your flight details. If you choose to book before confirmation, we recommend opting for refundable reservations or having backup plans in case the tour does not proceed.

Internal Flights:

If you select to Arrive Early or Stay Behind into a city other than the one where the tour begins or concludes (where applicable), the package will include an internal flight to your destination. This offer applies only to the cities listed in our Arrive Early & Stay Behind Options. If you wish to forfeit this flight, please advise our friendly team at the time of purchase. Please note that the package's cost does not change when you choose to forfeit your connecting flight.

Please note: If you request to fly into cities not listed in our "Arrive Early & Stay Behind Options", we may be able to customise your itinerary. If possible, the flight's cost will be charged as an extra.

Cancellations & Changes:

Flight booking changes or cancellations after air tickets have been issued are not guaranteed and may incur additional fees and fare difference, subject to the airline cancellation and change policies. Flight changes are subject to availability at the time of booking.

High-Season:

A high-season Arrive Early or Stay Behind can be purchased for an additional charge, subject to availability. For pricing, please refer to the cart.

+ 60 days:

You can fly out up to 60 days before your package's start date, and/or return home 60 days after your package's end date. Should you wish to fly out or return home for more than 60 days from the tour, please contact us to request availability. Additional costs may apply.

Estimated dates:

Your estimated departure, return, and arrival dates are all subject to availability and may vary. The confirmed schedule for all flights will be provided when you receive your flight tickets.
High season surcharges apply to flights departing between the below date ranges:

- 3rd April 2026 - 20th April 2026
- 26th June 2026 - 17th July 2026
- 18th September 2026 - 9th October 2026
- 12th December 2026 - 26th January 2027
- 19th March 2027 - 28th April 2027
- 19th June 2027 - 18th July 2027
- 11th September 2027 - 10th October 2027
- 10th December 2027 - 31st January 2028
- 1st April 2028 - 30th April 2028
- 1st July 2028 - 23rd July 2028
- 16th September 2028 - 15th October 2028
- 9th December 2028 - 3rd January 2029

Stopover Packages

Not available

Flight Class Upgrades

Business Class: For pricing, please refer to the payment cart at checkout.

Please note:

- *Flight upgrades are subject to availability and pricing changes (if we cannot fulfil your request, the upgrade cost will be refunded).*
- *On any upgrade purchase, short-haul flights and domestic flight sectors are not guaranteed.*

Outbound Flights

Please note: Due to flight scheduling and availability, some departures may occur on Day 0. Affected customers must be available to depart the day before. Flight times will be indicated on your final documents, issued 4-6 weeks before departure.

Missed Flights

If you fail to arrive for your outbound flight, you risk all flight and land arrangements in your destination being automatically cancelled by the airlines and land operator, respectively. Additional fees may apply to reinstate these services. If you miss your flight for whatever reason,

Important Information

please contact us as soon as possible to make arrangements.

Accommodation

Accommodation Used:

3-Star Properties (Self-Rated)

Tokyo: Hotel Mystays Tachikawa or similar
Matsumoto: Tabino Hotel Lit Matsumoto or similar
Kanazawa: Kanazawa Kokusai Hotel or similar
Kyoto: Crystal Hotel Kyoto IV or similar
Osaka: Hotel Sobial Osaka Dome or similar

Please note: Accommodation/rooms offered are based on a lead-in room type and are subject to availability based on seasonality. In the instance a property is not available, a similar standard of accommodation will be provided. Properties will be confirmed and included in your travel pack, which you will receive 4-6 weeks before travel.

Accommodation Location

To ensure a comfortable and convenient experience for everyone, we've carefully selected hotels that best suit the size and specific needs of each group. While this means your accommodation may not be in the city centre, you can rest assured that our hotels are typically located near public transportation and a variety of local restaurants and attractions. Once your tour begins, your friendly driver or tour leader will be happy to help you get your bearings and offer assistance, should you need it.

Extra Nights

Not available.

Please note: If you are interested in booking additional nights of accommodation pre or post-tour, please wait until you receive your travel documentation approximately 4-6 weeks before departure for the confirmed list of hotels. If booking your own additional accommodation directly with the hotel, please be aware that you may be required to change rooms at the start/end of your tour.

Maximum Room Capacity

2 people.

Triple Share

Not available.

Bedding Configuration

Twin or double (subject to availability).

Optional Tours/activities

Day 2: Tokyo Afternoon Tour & Tokyo Tower: Approximately ¥8,000 JPY per person
Day 9: Hiroshima Full-Day Trip: Approximately ¥50,000 JPY per person

Please note:

- *Prices are based per person, are subject to availability, time permitting and weather conditions, and are payable directly to the tour operator in the currency specified.*
- *Some tours or shore excursions require minimum numbers to operate.*

Exclusions

- Visa fees and requirements
- Domestic transfers and flights not stated in the deal offer
- Meals/beverages not stated in the deal offer
- Expected gratuities/tipping
- Optional activities/tours
- Personal expenses
- Travel insurance
- Any costs associated with an interruption to your tour as a result of an airline schedule change or cancellation

Gratuities / Tipping

Land

While Japan does not have a tipping culture for most services, the travel industry works a little differently and there is still an expectation of tipping on these tours. While tipping is not mandatory, it is common practice and a gesture of appreciation which is shared amongst the local guides, drivers and other staff members who have serviced your tour. The expected tip is $10 AUD per person per day, paid in local currency where touring and/or transfer services are provided. Please factor this into your holiday budget, as we know this is going to be an amazing adventure!

Please note: Tipping for services provided is always a matter of personal discretion; however, please be aware that many locals consider tipping part of their normal remuneration, and they may approach you for payment; there's no need to be intimidated by the request.

Other Important Information

TOUR GUIDE VS. TOUR LEADER

Tour Guide:

Often locals with intimate knowledge of an area, its culture, and history. Their role entails providing commentary, routing the tour, and seeing that people have a good time. They are a licensed, qualified expert who supplies specific information on the history, art, architecture and culture of the city/village/attraction where they are guiding the tour. The guide meets the group at the required place and leaves it at the end of the tour; they do not travel with the group.

Tour Leader:

An experienced person tasked with ensuring the smooth operation of tours, as well as providing practical support to passengers throughout the whole trip. Their role primarily includes assisting with accommodation, transportation between locations, and communication with tour guides at each stop. A tour leader may provide general guidance around a city or village and offer information on the place visited on the bus. However, they are not required to have specific art, architecture, or historical knowledge. They are not allowed to provide a guided tour or commentary of a city/village/attraction once there and, if caught doing so, can be fined.

Please note: Tour leaders/guides are not a standard inclusion in all travel offers. Tour leaders/guides will only be made available when required to enhance the experience of the destination featured.

Important Information

CLIMATE & AVERAGE TEMPERATURES

Japan features four distinct seasons: Spring (March–May) is mild and world-famous for its cherry blossoms; Summer (June–August) is hot, humid, and marks the arrival of the rainy season; Autumn (September–November) offers crisp, dry air and vibrant colourful foliage; and Winter (December–February) is cold and dry, often providing the clearest views of Mount Fuji despite the biting winds. While temperatures in Tokyo and Osaka generally range from a brisk 2°C in winter to over 33°C in the peak of summer, Osaka typically feels slightly warmer due to the urban heat island effect, particularly during the sweltering and festive summer months.

Weather

We always suggest referring to an online source for the most up-to-date weather information for your destination/s.

FLIGHTS

Seat Selection & Frequent Flyer Points:

We do not arrange seat selection. It is essential to highlight that some airlines do not allow pre-selected seats. We strongly suggest you contact the airline directly with seating allocation requirements and/or arrive at the airport earlier to arrange your seating. While we do not add frequent flyer member details to bookings, you can do this directly with the airline once you have your flight information.

Dietary Requests

Meal options and availability differ between airlines and routes therefore not all dietary requests can be accommodated. If your flight includes meals we will select the most suitable option available based on the dietary requirements you have specified. All meal requests are subject to airline approval and are not guaranteed, therefore we recommend preparing for your flight by bringing appropriate food for yourself, as required.

Passport Validity:

Customers must provide valid passport details either at the time of purchase or no later than 90 days before the departure date. Failure to do so may result in the cancellation of the booking. Customers will be responsible for any costs and fees incurred in this instance.

COACH TOUR

Meals:

For meals not included, the tour leader (when available) will offer assistance with reservations, suggestions and directions to local restaurants. It is your responsibility to notify us of any dietary requests/requirements.

Please note: We will do our best to meet your requests/requirements; however, we cannot guarantee that we will always be able to.

Luggage:

You will be responsible for all your personal belongings whilst on tour. You must carry your own luggage from the vehicle to the hotel room and back to the vehicle. The driver will assist with the uploading and unloading of bags from the vehicle.

OTHER

Mobility:

If you require wheelchair access please contact our friendly sales and service team to inquire on your behalf.

Fitness Level Required:

Adventure (and spontaneity) create some of the best travel memories. Bear in mind, your home schedules and timings might not be adhered to on tour - it's all part of the fun!
A relaxed level of fitness will be required. Expect a comfortable pace of touring with a focus on leisure time and gentle activity. This may include city tours, the ability to walk up and down small flights of stairs and gentle slopes. You will be responsible for your own luggage and have the ability to board all modes of transport without assistance.

Please note: Some areas may be inaccessible to wheelchairs or mobility scooters, with personal walking sticks and other aids required should they be needed. Although some assistance may be available, every traveller should be self-reliant during all aspects of their travel.

Please note: It is expected that every traveller must be self-reliant and able to undertake all aspects of their own travel. Please speak to your booking agent about your personal circumstances and any assistance requirements to ensure this tour is right for you.

Please note: If you have any concerns, please consult your healthcare provider prior to purchase/travel.

Sightseeing:

Please note: If entry to a site is affected by changes in operating hours or public holiday closures, your itinerary, where possible, may be adjusted, or a similar activity will be offered in its place (subject to availability).

Wildlife sighting:

TripADeal cannot guarantee animal sightings on tour. Wildlife are unpredictable and factors such as weather conditions, predatory fear and animal movements can impact sightings.

Shopping:

Shopping overseas can be a daunting and confusing experience, especially when there is a language barrier. Please be very cautious when foreign currencies and prices are involved. If paying by credit card, please pay close attention to the amount you are being charged and keep all your receipts.
Do not make any purchases you are not comfortable with or feel pressured into. If you are uncertain or need assistance with the language barrier, please seek assistance from your Tour Guide/Leader. Please refer to our Terms and Conditions regarding shopping for further information.

Visas

A tourist visa is not required for Australian

or New Zealand citizens visiting Japan for stays of up to 90 days for tourism, business, visiting friends or relatives, etc. that does not include remunerative activities.

Important:

- *Please start arranging your visa three weeks before departure to account for any delays due to consulate operating hours.*
- *Visa rules are subject to change. Please check with the nearest embassy, consulate or immigration department of the destination/s you are visiting once you receive your travel documentation to ensure you have the most up to date information.*
- *It is your responsibility to be travel-ready and ensure that you are aware and comply with any destination or travel requirements, including the validity of all required travel documents.*
- *Passengers who are not Australian citizens must also check with the respective consulate or visa agency to determine what their visa requirements are and what personal identification is required.*
- *It is also important to note that some areas of employment, such as journalism, government authorities and charity organisations, may have additional restrictions in applying for visas. This may, in turn, affect the type of application required.*

Travel Insurance

Embarking on your next trip is exciting, and while you hope the unexpected does not happen, it is best to be prepared. We strongly recommend you take out travel insurance when making your booking. Whether it's a potential medical emergency, a flight cancellation, a delayed suitcase, or an unforeseen event, it's important to ensure you're adequately protected. For more information or advice visit https://www.tripadeal.com.au/travel-insurance

Schedule Of Fees

Voluntary Changes

This includes booking changes requested by you, including but not limited to those changes requiring an airline ticket or a Purchase Confirmation reissue.

- Changes - $100 per booking and any additional charges applied by the airline/cruise company/accommodation/other travel providers.

Name Changes Due To Passenger Error

- If the incorrect name has been provided, charges of $100 per booking and any additional charges applied by the airline/cruise company/accommodation/other travel providers.

Supplier Fees

In the event the tour package you have purchased is unable to proceed, and/or a Travel Supplier is unable to fulfil the tour due to external circumstances (Limitation of Liability e.g. a Force Majeure event), there may be a fee or amount of money that is withheld by our Suppliers and is unrecoverable. This may be due to non-refundable airline tickets, cancellation penalties with cruise cabins or unrecoverable payments with our land/accommodation partners. If refunds are not available from Suppliers, we will endeavour to obtain a travel credit on the best terms available and communicate these outcomes to you. In the event we are unable to obtain a refund or travel service credit, or part thereof, this cost is passed on to the customer as a Supplier Fee.