

Fiji & South Pacific Cruise

AUSTRALIA ● FIJI ● VANUATU ● NEW CALEDONIA

The Offer

Embark on a sun-drenched path from the coral lagoons of the South Pacific back to the iconic white sails of Sydney, Australia. This 16-day journey begins with a luxury stay in Fiji, before setting sail on the Norwegian Spirit through the volcanic wonders of Vanuatu and along the Australian coastline.

Your adventure starts with three nights of pure bliss at a luxury resort in Denarau, Fiji. It's the perfect "soft landing" to find your island legs before boarding the elegant Norwegian Spirit in Lautoka. From here, the South Pacific becomes your playground. You'll navigate the hidden gems of Fiji, from the thermal pools of Savusavu to the panoramic hilltops of Dravuni.

Next, the rugged beauty of Vanuatu awaits. Whether you're swimming in the terraced Mele Cascades in Port Vila or exploring the untouched marine sanctuary of Mystery Island, the scenery is nothing short of cinematic.

The final leg of your adventure brings you to the sun-drenched shores of Australia. Take in the cosmopolitan flair of Brisbane, the historic coastal charm of Newcastle and the

iconic skyline of Sydney. With world-class dining and a new horizon every morning, this isn't just a holiday, it's the grand escape you've been waiting for.

This adventure includes a one-way international full-service flight, a one-way domestic or international flight (if applicable), a 12-night cruise aboard NCL's Norwegian Spirit, 3 nights of 5-star Fiji resort accommodation, 38 meals, including daily breakfast and all meals while cruising, plus more.

Want more? Add the Free at Sea package to enhance your cruise experience with a premium beverage package, specialty dining, wifi and shore excursion credit in every port.

Offer available for a limited time or until sold out. TRIP A DEAL PTY LTD: 50149240433

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Call our friendly team on 1300 158 912

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 Trip
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16-DAY CRUISE PACKAGE | FIJI & SOUTH PACIFIC CRUISE

The Itinerary

Itinerary 1

Day 1 Australia (or New Zealand) - Nadi, Fiji

Today fly from Australia (or New Zealand) to Nadi, Fiji.

Upon arrival please make your own way to your hotel and enjoy the rest of your day at leisure.

Optional Activity: Private Transfer

Add a private vehicle transfer from the airport to your hotel (approximately 14 kilometres). After clearing customs and collecting your luggage, meet your driver in the arrivals terminal and transfer to your hotel. See online Important Information for pricing.

Overnight: Hilton Fiji Beach Resort & Spa or similar, Denarau, Fiji

Meals included: In-Flight

Day 2 Fiji Free Day

Enjoy a day at leisure in Fiji. Soak up the sun, unwind by the pool, take in the beautiful views of the South Pacific and enjoy ultimate relaxation in this tropical paradise.

Overnight: Hilton Fiji Beach Resort & Spa or similar, Denarau, Fiji

Meals included: Breakfast

Day 3 Fiji Free Day

Today is yours to enjoy at your own pace.

Overnight: Hilton Fiji Beach Resort & Spa or similar, Denarau, Fiji

Meals included: Breakfast

Day 4 Begin 12-Night Fiji, Australia & Vanuatu Cruise - Lautoka, Fiji

Departs: 20:00

Enjoy the morning at leisure until it is time to board your 12-night cruise from Fiji to Australia with Norwegian Cruise Line. At the appropriate time, meet your driver and be transferred to Lautoka Wharf where you'll board NCL's Norwegian Spirit. Known as Sugar City, Lautoka is framed by the Pacific Ocean to the west, while sugar cane fields and rolling pine forest border the east. Once onboard, enjoy the rest of your day at leisure.

Overnight: NCL's Norwegian Spirit

Meals included: Breakfast; Dinner

Day 5 Denarau, Fiji

Arrive: 07:00 - **Depart:** 17:00

Friendly, beautiful and full of surprises, the island of Denarau is nothing short of spectacular with its stunning resorts, powdery white-sand beaches and gorgeous scenery. With your time at leisure you could play golf at the famous Denarau Golf Course, dine on traditional Fijian dishes, be pampered at a luxurious retreat, explore the rich and diverse culture in Nadi or snorkel beneath the sparkling turquoise waters teeming with colourful marine life.

Please note: This port is accessed by tender boats. Boarding and disembarking tender boats may involve steps and uneven surfaces. While cruise lines strive to provide ease of access, accessibility options can vary at different tender ports. Passengers with mobility



16-DAY CRUISE PACKAGE | FIJI & SOUTH PACIFIC CRUISE

The Itinerary

Itinerary 1

concerns are encouraged to inquire about specific arrangements and consider their individual needs when participating in tendering activities.

Overnight: NCL's Norwegian Spirit

Meals included: Breakfast; Lunch; Dinner

Day 6 Savusavu, Fiji

Arrive: 09:00 - **Depart:** 19:00

The town of Savusavu is only a 5 to 10 minute stroll from the port, filled with small shops selling local wares and souvenirs. Explore the port or head inland to seek out magical waterfalls like the Vuadomo or Nakawaga, which you can swim in! Head to Vuadomo Village, just down the hill from the falls. Why not take a taxi to the hot springs and thermal pools, or enjoy the local flavour of the Savuavu Farmer's Market?

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Overnight: NCL's Norwegian Spirit

Meals included: Breakfast; Lunch; Dinner

Day 7 Dravuni, Fiji

Arrive: 07:00 - **Depart:** 17:00

This immaculate island paradise is the best spot for the idyllic South Pacific beach day. Stretch out on the white sands or dive in to snorkel through the Great Astrolabe Reef (optional excursion). If you're looking for the best view on the island, climb up the 40-metre hilltop for an incredible panoramic view. The local village is a great spot to get to know the island's culture and purchase some local wares.

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Overnight: NCL's Norwegian Spirit

Meals included: Breakfast; Lunch; Dinner

Day 8 Cruising

Enjoy a day at sea as you cruise to your next destination.

Overnight: NCL's Norwegian Spirit

Meals included: Breakfast; Lunch; Dinner



16-DAY CRUISE PACKAGE | FIJI & SOUTH PACIFIC CRUISE

The Itinerary

Itinerary 1

Day 9 Port Vila, Vanuatu

Arrive: 07:00 - Depart: 16:00

Start your day in picturesque Port Vila. In your free time today you may like to shop for local crafts, discover a delicious new dish or explore surrounding blue lagoons and distinct beaches, both white sand and black sand are ideal for a mid-afternoon nap. Alternatively, trade the coastline for swimming at Mele Cascades, which are a series of natural pools terraced along a hillside that flow into a magnificent waterfall. Don't miss the chance to learn about Futuna islanders' traditions with a visit to a cultural centre.

Overnight: NCL's Norwegian Spirit

Meals included: Breakfast; Lunch; Dinner

Day 10 Mystery Island, Vanuatu

Arrive: 07:00 - Depart: 16:00

Mystery Island can't keep its secrets for long. This tiny paradise off the coast of Vanuatu's Aneityum Island can be completely explored in as little as 40 minutes. The beautiful clear blue waters off the coast are perfect for snorkelling or kayaking. The marketplace provides a great opportunity to stock up on homemade coconut oil, kava, and other local artefacts. The surrounding waters are a protected marine sanctuary, so they provide the perfect opportunity to experience untouched wildlife.

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Overnight: NCL's Norwegian Spirit

Meals included: Breakfast; Lunch; Dinner

Day 11 Cruising

Enjoy a day at sea as you cruise to your next destination.

Overnight: NCL's Norwegian Spirit

Meals included: Breakfast; Lunch; Dinner

Day 12 Cruising

Enjoy a day at sea as you cruise to your next destination.

Overnight: NCL's Norwegian Spirit

Meals included: Breakfast; Lunch; Dinner

Day 13 Brisbane, Australia

Arrive: 07:00 - Depart: 17:00

Australia's third largest city and the capital of Queensland, this modern, vibrant city offers plenty to see and do. Lush mountains backing the city offer breathtaking views. Nearby, stunning forests and wineries await. The South Bank of the Brisbane River offers a diverse mix of parklands, cafes, boutiques, museums and galleries to explore. You could also visit the markets downtown and in Chinatown where you can practice your chopstick technique.



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The Itinerary

Itinerary 1

Please note: Cruise ships usually dock at the Brisbane International Cruise Terminal (Luggage Point), which is 20-25 kilometres from the CBD. Taxi's and shuttles are the easiest way to reach the CBD

Overnight: NCL's Norwegian Spirit

Meals included: Breakfast; Lunch; Dinner

Day 14 Cruising

Enjoy a day at sea as you cruise to your next destination.

Overnight: NCL's Norwegian Spirit

Meals included: Breakfast; Lunch; Dinner

Day 15 Newcastle, Australia

Arrive: 07:00 - Depart: 17:00

The charming, laid-back beachside city of Newcastle offers a beautiful coastline and diverse natural landscapes ranging from lush rainforests to preserved wetlands and coastal sand dunes. The most spectacular views of the beaches and harbour are found at Fort Scratchley Historic Site, where you can also learn about the city's naval and mining history in the system of underground tunnels. In addition to its celebrated beaches, the city's ocean baths are among the largest in the Southern Hemisphere. Take a dip and then trade your bathing suit for high fashion in the Junction, or go more low key with a bohemian look from the local shops on Darby Street. Before you head back to the ship, grab some fish and chips with a friendly local.

Overnight: NCL's Norwegian Spirit

Meals included: Breakfast; Lunch; Dinner

Day 16 Disembark Cruise - Sydney, Australia

Arrive: 07:00

Today your journey comes to an end. If Sydney is your final destination, please make your own onward arrangements. If you have selected another departure city, please make your own way to the airport for you onward flight.

Meals included: Breakfast



16-DAY CRUISE PACKAGE | FIJI & SOUTH PACIFIC CRUISE

The Map

Itinerary 1



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The Itinerary

Itinerary 2

Day 1 Australia (or New Zealand) - Nadi, Fiji

Today fly from Australia (or New Zealand) to Nadi, Fiji. Upon arrival please make your own way to your hotel and enjoy the rest of your day at leisure.

Optional Activity: Private Transfer

Add a private vehicle transfer from the airport to your hotel (approximately 14 kilometre). After clearing customs and collecting your luggage, meet your driver in the arrivals terminal and transfer to your hotel. See online Important Information for pricing.

Overnight: Hilton Fiji Beach Resort & Spa or similar, Denarau, Fiji

Meals included: In-Flight

Day 2 Fiji Free Day

Enjoy a day at leisure in Fiji. Soak up the sun, unwind by the pool, take in the beautiful views of the South Pacific and enjoy ultimate relaxation in this tropical paradise.

Overnight: Hilton Fiji Beach Resort & Spa or similar, Denarau, Fiji

Meals included: Breakfast

Day 3 Fiji Free Day

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Overnight: Hilton Fiji Beach Resort & Spa or similar, Denarau, Fiji

Meals included: Breakfast

Day 4 Begin 11-Night Fiji, Australia & Vanuatu Cruise - Lautoka, Fiji

Departs: 20:00

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Overnight: NCL's Norwegian Spirit

Meals included: Breakfast; Dinner

Day 5 Denarau, Fiji

Arrive: 07:00 - Depart: 17:00

Friendly, beautiful and full of surprises, the island of Denarau is nothing short of spectacular with its stunning resorts, powdery white-sand beaches and gorgeous scenery. With your time at leisure you could play golf at the famous Denarau Golf Course, dine on traditional Fijian dishes, be pampered at a luxurious retreat, explore the rich and diverse culture in Nadi or snorkel beneath the sparkling turquoise waters teeming with colourful marine life.

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The Itinerary

Itinerary 2

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Overnight: NCL's Norwegian Spirit

Meals included: Breakfast; Lunch; Dinner

Day 6 Savusavu, Fiji

Arrive: 09:00 - Depart: 19:00

The town of Savusavu is only a 5 to 10 minute stroll from the port, filled with small shops selling local wares and souvenirs. Explore the port or head inland to seek out magical waterfalls like the Vuadomo or Nakawaga, which you can swim in! Head to Vuadomo Village, just down the hill from the falls. The locals will gladly show you around and show you how they live in exchange for tips. Why not take a taxi to hot springs and thermal pools or enjoy the local flavour of the Savuavu Farmer's Market.

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Overnight: NCL's Norwegian Spirit

Meals included: Breakfast; Lunch; Dinner

Day 7 Dravuni, Fiji

Arrive: 07:00 - Depart: 17:00

This immaculate island paradise is the best spot for the idyllic South Pacific beach day. Stretch out on the white sands or dive in to snorkel through the Great Astrolabe Reef (optional excursion). If you're looking for the best view on the island, climb up the 40-metre hilltop for an incredible panoramic view. The local village is a great spot to get to know the island's culture and purchase some local wares.

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Overnight: NCL's Norwegian Spirit

Meals included: Breakfast; Lunch; Dinner

Day 8 Cruising

Enjoy a day at sea as you cruise to your next destination.

Overnight: NCL's Norwegian Spirit

Meals included: Breakfast; Lunch; Dinner



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The Itinerary

Itinerary 2

Day 9 Port Vila, Vanuatu

Arrive: 07:00 - Depart: 16:00

Start your day in picturesque Port Vila. In your free time today you may like to shop for local crafts, discover a delicious new dish or explore surrounding blue lagoons and distinct beaches, both white sand and black sand are ideal for a mid-afternoon nap. Alternatively, trade the coastline for swimming at Mele Cascades, which are a series of natural pools terraced along a hillside that flow into a magnificent waterfall. Don't miss the chance to learn about Futuna islanders' traditions with a visit to a cultural centre.

Overnight: NCL's Norwegian Spirit

Meals included: Breakfast; Lunch; Dinner

Day 10 Mystery Island, Vanuatu

Arrive: 07:00 - Depart: 16:00

Mystery Island can't keep its secrets for long. This tiny paradise off the coast of Vanuatu's Aneityum island can be completely explored in as little as 40 minutes. The beautiful clear blue waters off the coast are perfect for snorkelling or kayaking. The marketplace provides a great opportunity to stock up on homemade coconut oil, kava, and other local artefacts. The surrounding waters are a protected marine sanctuary, so they provide the perfect opportunity to experience untouched wildlife.

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Overnight: NCL's Norwegian Spirit

Meals included: Breakfast; Lunch; Dinner

Day 11 Cruising

Enjoy a day at sea as you cruise to your next destination.

Overnight: NCL's Norwegian Spirit

Meals included: Breakfast; Lunch; Dinner

Day 12 Cruising

Enjoy a day at sea as you cruise to your next destination.

Overnight: NCL's Norwegian Spirit

Meals included: Breakfast; Lunch; Dinner

Day 13 Cruising

Enjoy a day at sea as you cruise to your next destination.

Overnight: NCL's Norwegian Spirit

Meals included: Breakfast; Lunch; Dinner

Day 14 Sydney, Australia (Overnight)

Arrive: 07:00 - Overnight

This morning you will dock in Sydney, Australia.



16-DAY CRUISE PACKAGE | FIJI & SOUTH PACIFIC CRUISE

The Itinerary

Itinerary 2

Enjoy your day at leisure in one of the most cosmopolitan cities in the Southern Hemisphere. Visit architectural marvels like the Sydney Opera House and the Sydney Harbour Bridge, explore lively pubs, shops, and historic buildings at The Rocks, located on Sydney harbour.

This evening, return to the ship for a final night onboard.

Overnight: NCL's Norwegian Spirit

Meals included: Breakfast; Lunch; Dinner

Day 15 Disembark Cruise - Sydney, Australia

Arrive: 07:00

Today your journey comes to an end. If Sydney is your final destination, please make your own onward arrangements. If you have selected another departure city, please make your own way to the airport for your onward flight.

Meals included: Breakfast



16-DAY CRUISE PACKAGE | FIJI & SOUTH PACIFIC CRUISE

The Map

Itinerary 2



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16-DAY CRUISE PACKAGE | FIJI & SOUTH PACIFIC CRUISE

The Itinerary

Itinerary 3

Day 1 Begin 11-Night Fiji, New Caedonia & Vanuatu Cruise - Sydney, Australia

Depart: 18:00

Today you begin your 11-night voyage to Fiji! If Sydney is your starting location, please make your own way to the cruise terminal in time for the check in process. If you have selected another departure city, please make your own way to the airport for your flight to Sydney. Upon arrival in Sydney, make your own way to the cruise terminal in time for check in.

Please note: Your ship departs Sydney at 18:00 today. Ensure you arrive at the cruise terminal at least 2 hours prior to departure to complete the check-in process.

Overnight: NCL's Norwegian Spirit
Meals included: Dinner

Day 2 Cruising

Enjoy a day at sea as you cruise to your next destination.

Overnight: NCL's Norwegian Spirit
Meals included: Breakfast; Lunch; Dinner

Day 3 Cruising

Enjoy a day at sea as you cruise to your next destination.

Overnight: NCL's Norwegian Spirit
Meals included: Breakfast; Lunch; Dinner

Day 4 Noumea, New Caledonia

Arrive: 09:00 - Depart: 19:00

Noumea is a foodie utopia nestled in paradise. Tucked into the southern shores of French territory New Caledonia, the city's heritage is reflected throughout the streets, including in its culinary scene. Indulge in some French cheeses or a delicious pain au chocolat (chocolate croissant) as you browse local handcrafted goods at Port Moselle Market. Learn about native Kanak culture at the beautifully constructed Jean-Marie Tjibaou Cultural Centre, or stroll lush gardens of La Place des Cocotiers, considered the heart of the city. A string of turquoise bays offer an abundance of outdoor activities, whether you wish to nap on a warm sandy beach or learn how to windsurf. History, cuisine and scenic beauty intersect in Noumea.

Overnight: NCL's Norwegian Spirit
Meals included: Breakfast; Lunch; Dinner



16-DAY CRUISE PACKAGE | FIJI & SOUTH PACIFIC CRUISE

The Itinerary

Itinerary 3

Day 5 Lifou, New Caledonia

Arrive: 07:00 - Depart: 17:00

Find yourself in a secluded paradise, where natural splendours present themselves at every turn. The northern coast features intoxicating cliffs and limestone caves, while the southern side has turquoise water and white-sand beaches. Take paths leading up to magnificent views of the endless Pacific. From Baie de Jenik, swim right up to excellent coral reefs teeming with vibrant marine life. You may be fortunate enough to make friends with turtles while floating in the calm bay just off Luengoni Beach. The limestone caves just west are simply stunning - shine your flashlight on the water and the deep rock pools turn a shimmering emerald green.

Please note: This port is accessed by tender boats. Boarding and disembarking tender boats may involve steps and uneven surfaces. While cruise lines strive to provide ease of access, accessibility options can vary at different tender ports. Passengers with mobility concerns are encouraged to inquire about specific arrangements and consider their individual needs when participating in tendering activities.

Overnight: NCL's Norwegian Spirit

Meals included: Breakfast; Lunch; Dinner

Day 6 Port Vila, Vanuatu

Arrive: 07:00 - Depart: 16:00

Start your day in picturesque Port Vila. In your free time today you may like to shop for local crafts, discover a delicious new dish or explore surrounding blue lagoons and distinct beaches, both white sand and black sand are ideal for a mid-afternoon nap. Alternatively, trade the coastline for swimming at Mele Cascades, which are a series of natural pools terraced along a hillside that flow into a magnificent waterfall. Don't miss the chance to learn about Futuna islanders' traditions with a visit to a cultural centre.

Overnight: NCL's Norwegian Spirit

Meals included: Breakfast; Lunch; Dinner

Day 7 Mystery Island, Vanuatu

Arrive: 07:00 - Depart: 17:00

Mystery Island can't keep its secrets for long. This tiny paradise off the coast of Vanuatu's Aneityum island can be completely explored in as little as 40 minutes. The beautiful clear blue waters off the coast are perfect for snorkelling or kayaking. The marketplace provides a great opportunity to stock up on homemade coconut oil, kava, and other local artifacts. The surrounding waters are a protected marine sanctuary, so they provide the perfect opportunity to experience untouched wildlife.

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The Itinerary

Itinerary 3

concerns are encouraged to inquire about specific arrangements and consider their individual needs when participating in tendering activities.

Overnight: NCL's Norwegian Spirit

Meals included: Breakfast; Lunch; Dinner

Day 8 Cruising

Enjoy a day at sea as you cruise to your next destination.

Overnight: NCL's Norwegian Spirit

Meals included: Breakfast; Lunch; Dinner

Day 9 Dravuni, Fiji

Arrive: 07:00 - Depart: 17:00

This immaculate island paradise is the best spot for the idyllic South Pacific beach day. Stretch out on the white sands or dive in to snorkel through the Great Astrolabe Reef (optional excursion). If you're looking for the best view on the island, climb up the 40-metre hilltop for an incredible panoramic view. The local village is a great spot to get to know the island's culture and purchase some local wares.

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Overnight: NCL's Norwegian Spirit

Meals included: Breakfast; Lunch; Dinner

Day 10 Savusavu, Fiji

Arrive: 07:00 - Depart: 17:00

The town of Savusavu is only a 5 to 10 minute stroll from the port, filled with small shops selling local wares and souvenirs. Explore the port or head inland to seek out magical waterfalls like the Vuadomo or Nakawaga, which you can swim in! Head to Vuadomo Village, just down the hill from the falls. The locals will gladly show you around and show you how they live in exchange for tips. Why not take a taxi to hot springs and thermal pools or enjoy the local flavour of the Savuavu Farmer's Market.

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Overnight: NCL's Norwegian Spirit

Meals included: Breakfast; Lunch; Dinner



16-DAY CRUISE PACKAGE | FIJI & SOUTH PACIFIC CRUISE

The Itinerary

Itinerary 3

Day 11 Suva, Fiji

Arrive: 07:00 - Depart: 17:00

Fiji's capital city is a modern multicultural centre dotted with colonial-era buildings, and numerous parks and gardens tucked among the hilly peninsula. Cultural activities, delicious cuisine and abundant shopping offer something for everyone. Although the largest city in the South Pacific, Suva is adjacent to Colo-I-Suva Forest Park, where natural pools for swimming and dramatic waterfalls await your discovery in the tropical lowland rainforest. Alternatively, grab your towel and head to the coast to spend a day on the warm sands of Fiji's world-famous beaches.

Overnight: NCL's Norwegian Spirit

Meals included: Breakfast; Lunch; Dinner

Day 12 Disembark Cruise - Lautoka, Fiji

Disembark: 07:00

This morning arrive in Lautoka, Fiji. Known as Sugar City, Lautoka is framed by the Pacific Ocean to the west, while sugar cane fields and rolling pine forest border the east. Once off the ship, meet your driver and be transferred to your hotel in Denarau. Enjoy the rest of your day at leisure.

Overnight: Hilton Fiji Beach Resort & Spa or similar, Denarau, Fiji

Meals included: Breakfast

Day 13 Fiji Free Day

Enjoy a day at leisure in Fiji. Soak up the sun, unwind by the pool, take in the beautiful views of the South Pacific and enjoy ultimate relaxation in this tropical paradise.

Overnight: Hilton Fiji Beach Resort & Spa or similar, Denarau, Fiji

Meals included: Breakfast

Day 14 Fiji Free Day

Today is yours to enjoy at your own pace.

Overnight: Hilton Fiji Beach Resort & Spa or similar, Denarau, Fiji

Meals included: Breakfast

Day 15 Nadi, Fiji - Australia (or New Zealand)

At the appropriate time please make your own way to the airport for your flight home.

Optional Activity: Private Transfer

Add a private vehicle transfer from your hotel to Nadi airport. Please see current pricing in important information.

Meals included: Breakfast



16-DAY CRUISE PACKAGE | FIJI & SOUTH PACIFIC CRUISE

The Map

Itinerary 3



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Tour Inclusions

HIGHLIGHTS

- Embark on an NCL cruise visiting Fiji, Vanuatu and Australia
- Enjoy 3 nights at leisure in Fiji at a 5-star Denarau resort
- Marvel at the crystal clear seas on the shores of Fiji's Dravuni Island
- Explore the traditional villages of Savusavu at your own pace
- Visit Vanuatu's French-inspired tropical Port Vila
- Explore Vanuatu's tiny island paradise, Mystery Island
- Discover Brisbane and Newcastle on Australia's east coast
- Sail into Sydney Harbour to admire the famous Harbour Bridge and Opera House's unique design

FLIGHTS

- One-way international full-service flight (economy class) between Australia (or New Zealand) and Fiji, surcharges may apply.
- One-way domestic or international flight (economy flight) to/from Sydney (if applicable)

CRUISE

- Itinerary 1: 12-night cruise aboard Norwegian Cruise Line's Norwegian Spirit
- Itinerary 2: 11-night cruise aboard Norwegian Cruise Line's Norwegian Spirit
- Itinerary 3: 11-night cruise aboard Norwegian Cruise Line's Norwegian Spirit

FREE AT SEA UPGRADE

- Enhance your cruise experience with 'Free at Sea' for \$59 per person, per night when you pre-book. Book now and lock in amazing value before you step aboard.
- Enjoy a Premium Beverage Package including a range of spirits, wines, beer and soft drinks
- Savour a Speciality Dining Package including 4 meals at any onboard specialty restaurant
- A 150-minute Wi-Fi package per person during the cruise
- Receive a \$50 USD shore excursion credit per cabin for every port

ACCOMMODATION

- 3 nights of 5-star Fiji resort accommodation

DINING

- Itinerary 1: Enjoy 38 meals, including daily breakfast and all meals while cruising
- Itinerary 2: Enjoy 35 meals, including daily breakfast and all meals while cruising
- Itinerary 3: Enjoy 35 meals, including daily breakfast and all meals while cruising

ESSENTIALS

- Airline taxes and surcharges
- Cruise port charges and taxes

TRANSFERS

- Port transfers included in Fiji

Important Information

**Please note: All information provided in this brochure is subject to both change and availability. Prior to purchase please check the current deal for up-to-date information. If you have already purchased this deal, the terms and conditions on your Purchase Confirmation apply and take precedence over the information in this brochure.*

Booking Information

After purchase, you will receive a receipt and a Purchase Confirmation, directing you to an online Passenger Information Form. You must complete the Passenger Information Form within 72 hours of purchase.

Any special requests, preferences and optional extras MUST be clearly stated in your Passenger Information Form. Any change requested after submitting your Passenger Information Form cannot be guaranteed, is strictly subject to availability and will incur surcharges as outlined in the Schedule of Fees below.

Please note: All countries and territories have different entry requirements in relation to vaccinations, quarantine/isolation periods and travel restrictions. Due to the evolving nature, we would ask all of our customers to monitor, meet and adhere to the specific requirements of their intended destination(s) in the lead-up to and immediately before travel, as well as any requirements post-travel upon their return.

Our Policies

Cancellation & Refund Policy

By placing a booking with us, you acknowledge the following important information:

- **we act as your booking agent ;**

TripADeal is a booking services provider, and curates the Travel Offers available on our website. We act as your booking agent, and we receive payment for the Booking Services as part of the booking price, however, we do not provide any of the Travel Services (flights, accommodation, tours or other products or services) included in your booking – the Travel Services are provided by a number of third party Travel Suppliers.

- **each booking is unique ;** our Travel Offers are made up of a variety of different components and are, during the booking process, uniquely tailored to suit your requirements, for example, departure dates and ports, flight and room upgrades, tour inclusions, etc.

- **changes/modifications to your booking may not be possible ;** once your booking has been made, changes or modifications may not be possible, and where possible, may incur a fee. It is important to ensure that the information you provide during the booking process is accurate and up to date, and that you read the Travel Offer carefully before placing your order.

- **Travel Offers are a package ;** our Travel Offers have been curated into package offerings and must be used as a package – individual components cannot be used independently of the full package offering.

- **our Travel Offers are generally non-refundable ;** in order to provide great value Travel Offers, we work with a variety of Travel Suppliers to find the best deals – this often means the Travel Suppliers' offerings are non-refundable to ensure the best price. We recommend that you obtain travel insurance as soon as you make a booking with us.

To read more about our Cancellation and Refund Policy, please [click here](#).

General Terms & Conditions

By placing your booking with us, you acknowledge and agree to our [Terms & Conditions](#), [Privacy Policy](#) and [Cancellation Policy](#).

Offer Essentials

This Travel Offer is valid for travel on selected dates until the 28th November 2027.

This Travel Offer is priced per person based on a twin share.

Departure Dates & Surcharges

See checkout for live dates and availability.

Single Traveller Supplement

For solo travellers, a mandatory single supplement applies.

Itinerary 1:

Inside Cabin: \$2,750
Oceanview Cabin: \$3,000
Balcony Cabin: \$4,500

Itinerary 2:

Inside Cabin: \$3,500
Oceanview Cabin: \$4,000
Balcony Cabin: \$6,250

Itinerary 3:

Inside Cabin: \$3,500
Oceanview Cabin: \$4,150

Please note: Accommodation for single customers who are travelling on a tour or cruise package may be in a single room, depending on availability.

Child Policy

- No child discounts are offered. The full price applies to all children travelling with their parents.
- Valid for children 2 years old and over.

Please note: Children must be accompanied by a responsible adult, 21 years old and over, to travel. No unaccompanied minors are allowed.

Flights

Departure Cities

Sydney, *Melbourne, *Brisbane, *Adelaide, *Perth, *Auckland

Departure City Surcharges

Melbourne: \$200 per person
Brisbane: \$200 per person
Adelaide: \$350 per person
Perth: \$750 per person
Auckland: \$350 per person

International Flight(s)

Full-service airline(s) used

- Cabin Class: Economy Class

Please note: We cannot accommodate one-way flights. Travellers must take all included flights within the package, and any flights

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intentionally forfeited will result in later flights being subject to cancellation.

Preferred Airline Surcharge

- Cabin Class: Economy Class
- Not available

Arrive Early and Stay Behind Options

Fly out and return home up to 60 days pre and post your tour dates.

Arrive Early

Nadi, Fiji- From \$300 per person, subject to availability. (Itinerary 1 & 2 only)

Stay Behind

Nadi, Fiji- From \$300 per person, subject to availability. (Itinerary 3 only)

Please note:

This option incurs a fee for adjusting the departure or return dates. This fee does not include extra nights' accommodation, meals and/or airport transfers, which will be at your own cost.

In addition, airport transfers listed as an inclusion on the Travel Offer are considered void in the event that you select an Arrive Early/Stay Behind option. As such, you will need to arrange your own transfers at your cost.

We strongly advise against booking any pre or post-tour travel arrangements/ accommodation until TripADeal confirms your flight details. If you choose to book before confirmation, we recommend opting for refundable reservations or having backup plans in case the tour does not proceed.

Internal Flights:

If you select to Arrive Early or Stay Behind into a city other than the one where the tour begins or concludes (where applicable), the package will include an internal flight to your destination. This offer applies only to the cities listed in our Arrive Early & Stay Behind Options. If you wish to forfeit this flight, please advise our friendly team at the time of purchase. Please note that the package's cost does not change when you choose to forfeit your connecting flight.

Please note: If you request to fly into cities not listed in our "Arrive Early & Stay Behind Options", we may be able to customise your itinerary. If possible, the flight's cost will be charged as an extra.

Cancellations & Changes:

Flight booking changes or cancellations after air tickets have been issued are not guaranteed and may incur additional fees and fare difference, subject to the airline cancellation and change policies. Flight changes are subject to availability at the time of booking.

High-Season:

A high-season Arrive Early or Stay Behind can be purchased for an additional charge, subject to availability. For pricing, please refer to the cart.

+ 60 days:

You can fly out up to 60 days before your package's start date, and/or return home 60 days after your package's end date. Should you wish to fly out or return home for more than 60 days from the tour, please contact us to request availability. Additional costs may apply.

Estimated dates:

Your estimated departure, return, and arrival dates are all subject to availability and may vary. The confirmed schedule for all flights will be provided when you receive your flight tickets.

High season surcharges apply to flights departing between the below date ranges:

- 3rd April 2026 - 20th April 2026
- 26th June 2026 - 17th July 2026
- 18th September 2026 - 9th October 2026
- 12th December 2026 - 26th January 2027
- 19th March 2027 - 28th April 2027
- 19th June 2027 - 18th July 2027
- 11th September 2027 - 10th October 2027
- 10th December 2027 - 31st January 2028
- 1st April 2028 - 30th April 2028
- 1st July 2028 - 23rd July 2028
- 16th September 2028 - 15th October 2028

- 9th December 2028 - 3rd January 2029

Stopover Packages

Not available

Flight Class Upgrades

Business Class: For pricing, please refer to the payment cart at checkout.

Please note:

- *Flight upgrades are subject to availability and pricing changes (if we cannot fulfil your request, the upgrade cost will be refunded).*
- *On any upgrade purchase, short-haul flights and domestic flight sectors are not guaranteed.*

Outbound Flights

Please note: Due to flight scheduling and availability, some departures may occur on Day 0. Affected customers must be available to depart the day before. Flight times will be indicated on your final documents, issued 4-6 weeks before departure.

Missed Flights

If you fail to arrive for your outbound flight, you risk all flight and land arrangements in your destination being automatically cancelled by the airlines and land operator, respectively. Additional fees may apply to reinstate these services. If you miss your flight for whatever reason, please contact us as soon as possible to make arrangements.

Cruise

Norwegian Cruises' Norwegian Spirit

Embark on an exhilarating and unforgettable journey as you step aboard the NCL Norwegian Spirit, newly refurbished in 2022! Immerse yourself in the world of culinary delight with a range of complimentary dining options. Indulge in diverse buffets, dine in Main Dining Rooms with a menu that changes daily, savour Chef's Signature Dishes, and explore carefully selected wine recommendations, ensuring a unique culinary adventure with every visit. Discover the ship's vibrant and diverse atmosphere with an array of bars and

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lounges. Whether you're dancing the night away, enjoying your favourite beer, or toasting with bubbly, there's an endless opportunity to mix and mingle. The entertainment aboard Norwegian Spirit is nothing short of spectacular. From comedy variety shows and magical performances to the lively White Hot Party, there's always something happening. The Stardust Theatre, with its comedy variety show, provides a delightful evening for laughter and amusement.

Norwegian Spirit offers a plethora of activities for every moment of your cruise. Take a refreshing dip in the pool, relax in the hot tubs, or lounge in numerous deck chairs. For those feeling lucky, the award-winning Casinos at Sea® beckon for an exciting gaming experience. Conclude your day of exploration with a pampering session at the Mandara Spa, ensuring relaxation and rejuvenation (charges apply). With an abundance of activities, Norwegian Spirit promises an enticing and fulfilling cruise experience, leaving you eagerly anticipating your next adventure on board.

Onboard currency:

USD

Free at Sea Upgrade Inclusions

Premium Beverage Package: Includes a range of spirits, wines, beer and soft drinks.

- Guests under 18*/21 years of age will receive the Soft Drink Beverage Package. Does not include Connoisseur's Collection, Signature Selection, Wine and Spirit Experiences, tastings or Flights, Starbucks, Ice Bars, room service, package sales, bottled water, ship specific promotions or beer buckets, designated super premium brands (subject to change), bottled wine, mini bar purchases, fresh squeezed juices, wine dispenser, energy drinks or vending machines. Brand availability may vary by ship and season.
- Guests with the Premium Beverage Package will receive \$15 off the retail value of drinks in the Connoisseur's Collection and Signature Selections.

- A 20% discount will be given on bottles of wine (champagne and sparkling included), Wine and Spirit Experiences, tastings or Flights purchased on board.
- Premium Beverage Package & Soft Drink Beverage Package does not include specialty coffee outside of the restaurants, room service, mini bar purchases or vending machines.

*Age requirements vary by region: 21+ for United States and most international offices with the exception of 18+ on select itineraries where legally permitted.

Savour a Specialty Dining Package: Includes 4 meals at any onboard specialty restaurant

- The Specialty Dining Package applies to Guests 1 and 2 in the stateroom who are 13 years of age or older.
- Specialty Dining Package meal includes up to three appetizers, one main course and up to three desserts per person. Additional main courses, or items containing a surcharge will be charged at the a la carte price listed on the menu.
- Up to four menu items per person are included in the Specialty Dining Package in the following restaurants: Sushi, Wasabi, Nama, Food Republic, Pincho Tapas Bar, Raw Bar.
- There is no minimum or maximum to the number of meals that can be redeemed in a day, however each meal is counted towards the package.
- Specialty Dining Package is applicable to all 2+ day sailings excluding select charters.
- Specialty Dining Package cannot be used for dining with entertainment included.

150-minute Wi-Fi package per person during the cruise

- Provides 1 login per guest for all guests in the same stateroom, login can be used on one device at a time.
- Package is limited to number of minutes and does not allow streaming.
- Wi-Fi Package includes activation fee.
- Wi-Fi Package is applicable to all 2+ day sailings excluding select charters.
- Wi-Fi Package is only available onboard.

\$50 USD shore excursion credit per cabin for every port

- Offer applies to the first guest on the cruise reservation only for any pre-cruise or onboard shore excursion purchases
- Other guests in the same stateroom are not eligible.
- Credit is non-transferable and may not be applied to purchases for other guests.
- The first guest may apply the \$50 credit per port to one or multiple eligible excursions within the same port.
- Excursions may not overlap in time.
- If the cost of an eligible excursion is less than \$50, the unused value is forfeited. No cash value or substitute credit will be issued.

Cabins/Staterooms:

Inside Cabin: From 13m²

Inside Staterooms are the most affordable way for you to cruise. All staterooms feature a TV, safe, hairdryer and bath products. Room service is available from 05:00 to midnight.

Oceanview: From 14m²

So much to see from stylish, comfortable staterooms that feature nice touches throughout accented by clear ocean views. All staterooms feature a TV, safe, hairdryer and bath products. Room service is available from 05:00 to midnight.

Balcony: From 15m²

Along with a sitting area, floor-to-ceiling glass doors and a private balcony with an amazing view. All staterooms feature a TV, safe, hairdryer and bath products. Room service is available from 05:00 to midnight.

Please note:

- *All cabins are subject to availability; some cabins may have restricted views.*
- *Cruise cabins are booked on a guaranteed basis and are assigned by the cruise line prior to departure.*

Cruise Arrival and Departure Times:

Please keep in mind that the provided cruise arrival and departure times are an

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approximate and will be finalised upon receipt of your cruise tickets.

Accommodation

Accommodation Used:

5 Star Properties (Self-Rated)

Denarau, Fiji: Hilton Fiji Beach Resort and Spa

Please note: Accommodation/rooms offered are based on a lead-in room type and are subject to availability based on seasonality. In the instance a property is not available, a similar standard of accommodation will be provided. Properties will be confirmed and included in your travel pack, which you will receive 4-6 weeks before travel.

Accommodation Location

To ensure a comfortable and convenient experience for everyone, we've carefully selected hotels that best suit the size and specific needs of each group. While this means your accommodation may not be in the city centre, you can rest assured that our hotels are typically located near public transportation and a variety of local restaurants and attractions. Once your tour begins, your friendly driver or tour leader will be happy to help you get your bearings and offer assistance, should you need it.

Extra Nights

Not available.

Please note: If you are interested in booking additional nights of accommodation pre or post-tour, please wait until you receive your travel documentation approximately 4-6 weeks before departure for the confirmed list of hotels. If booking your own additional accommodation directly with the hotel, please be aware that you may be required to change rooms at the start/end of your tour.

Maximum Room Capacity

2 people.

Triple Share

Not available.

Bedding Configuration

Twin or double (subject to availability).

Optional Tours/activities

Itinerary 1 & 2

Day 1: Transfer from airport to hotel: \$39 per person (Twin share), \$75 per person (Solo)

Itinerary 3

Day 15: Transfer from hotel to airport: \$39 per person (Twin share), \$75 per person (Solo)

Please note:

- *Optional private arrival or departure transfers (Day 1 - Itinerary 1 & 2 or Day 15 - Itinerary 3) cannot be booked when an arrive early or stay behind has been arranged.*
- *The optional tours listed above must be purchased on checkout or over the phone (subject to availability).*
- *Some tours or shore excursions require minimum numbers to operate.*
- *Shore excursions can be booked/reserved directly with the cruise line before travel (subject to availability)*
- *Shore excursions can also be booked whilst onboard (subject to availability).*
- *Shore excursion programmes and itineraries may vary depending on local conditions and/or any unforeseen events concerning the timing on the day of the tour. Some excursions are very popular, and therefore availability cannot always be guaranteed, it is advisable to book in advance to avoid disappointment.*

Exclusions

- Visa fees and requirements
- Domestic transfers and flights not stated in the deal offer
- Meals/beverages not stated in the deal offer
- Optional gratuities/tipping
- Optional activities/tours
- Personal expenses
- Travel insurance

- Any costs associated with an interruption to your tour as a result of an airline schedule change or cancellation
- Mandatory city tax

Gratuities / Tipping

Cruise

Gratuities (tips) are included for the cruise staff's services throughout this tour's cruise component. If you have any questions regarding the gratuities on your cruise, please speak to the guest services staff onboard the ship.

Please note: Tipping for services provided is always a matter of personal discretion; however, please be aware that many locals consider tipping part of their normal remuneration, and they may approach you for payment; there's no need to be intimidated by the request.

Other Important Information

TOUR GUIDE VS. TOUR LEADER

Tour Guide:

Often locals with intimate knowledge of an area, its culture, and history. Their role entails providing commentary, routing the tour, and seeing that people have a good time. They are a licensed, qualified expert who supplies specific information on the history, art, architecture and culture of the city/village/attraction where they are guiding the tour. The guide meets the group at the required place and leaves it at the end of the tour; they do not travel with the group.

Tour Leader:

An experienced person tasked with ensuring the smooth operation of tours, as well as providing practical support to passengers throughout the whole trip. Their role primarily includes assisting with accommodation, transportation between locations, and communication with tour guides at each stop. A tour leader may provide general guidance around a city or village and offer information on the place visited on the bus. However, they are not required to have specific art, architecture,

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or historical knowledge. They are not allowed to provide a guided tour or commentary of a city/village/attraction once there and, if caught doing so, can be fined.

Please note: Tour leaders/guides are not a standard inclusion in all travel offers. Tour leaders/guides will only be made available when required to enhance the experience of the destination featured.

CLIMATE & AVERAGE TEMPERATURES

Fiji

During these specific months, Fiji transitions between its wet and dry seasons, offering consistently warm, tropical temperatures. In November and December, which mark the beginning of the humid wet season, you can expect daily highs around 29°C to 31°C and overnight lows near 23°C, often accompanied by brief but heavy tropical downpours. As the season winds down in April, conditions remain quite warm with average highs of 29°C to 30°C, though the rainfall begins to decrease. By May, Fiji enters its dry season, bringing more stable weather with pleasant daily maximums of approximately 28°C and cooler, comfortable nights around 21°C. Throughout all four months, the sea remains invitingly warm, typically hovering between 27°C and 28°C, making it ideal for swimming and snorkeling.

Vanuatu

Vanuatu's climate during these months is very similar to Fiji's, characterised by high humidity and tropical warmth as it moves through the seasonal cycle. In November and December, the archipelago enters its hot and humid wet season, with average daytime highs reaching 29°C to 31°C and nighttime lows around 22°C; this period also marks the start of the cyclone season, so frequent afternoon downpours are common. By April, the transition begins as the heavy rains start to taper off, though temperatures remain warm with highs averaging 29°C. May is often considered one of the best times to visit, as the "cool" dry season arrives, bringing clearer skies

and more comfortable temperatures that peak at 28°C during the day and dip to a refreshing 20°C at night. Throughout all four months, the sea remains a consistent 27°C to 28°C, ensuring that water activities are comfortable year-round.

Weather

We always suggest referring to an online source for the most up-to-date weather information for your destination/s.

FLIGHTS

Seat Selection & Frequent Flyer Points:

We do not arrange seat selection. It is essential to highlight that some airlines do not allow pre-selected seats. We strongly suggest you contact the airline directly with seating allocation requirements and/or arrive at the airport earlier to arrange your seating. While we do not add frequent flyer member details to bookings, you can do this directly with the airline once you have your flight information.

Dietary Requests

Meal options and availability differ between airlines and routes therefore not all dietary requests can be accommodated. If your flight includes meals we will select the most suitable option available based on the dietary requirements you have specified. All meal requests are subject to airline approval and are not guaranteed, therefore we recommend preparing for your flight by bringing appropriate food for yourself, as required.

Passport Validity:

Customers must provide valid passport details either at the time of purchase or no later than 90 days before the departure date. Failure to do so may result in the cancellation of the booking. Customers will be responsible for any costs and fees incurred in this instance.

CRUISE

Embarkation / Disembarkation:

- Begins approximately 2 hours after docking.

- Due to security reasons, all guests must be on board 2 hours before sailing.
- Itineraries are subject to change at any time without notice.
- Check your specific sailing for exact departure and arrival times. All times are local to the port.

Cruise Loyalty Discounts:

Please note: Travellers must contact the cruise line directly upon receiving their travel documents in order to request any membership benefits they may be entitled to.

Meals:

For meals not included, the tour leader (when available) will offer assistance with reservations, suggestions and directions to local restaurants. It is your responsibility to notify us of any dietary requests/requirements.

Please note: We will do our best to meet your requests/requirements; however, we cannot guarantee that we will always be able to.

Luggage:

You will be responsible for all your personal belongings whilst on tour. You must carry your own luggage from the vehicle to the hotel room and back to the vehicle. The driver will assist with the uploading and unloading of bags from the vehicle.

OTHER

Mobility:

If you require wheelchair access please contact our friendly sales and service team to inquire on your behalf.

Fitness Level Required:

Adventure (and spontaneity) create some of the best travel memories. Bear in mind, your home schedules and timings might not be adhered to on tour - it's all part of the fun!

A relaxed level of fitness will be required.

Expect a comfortable pace of touring with a focus on leisure time and gentle activity. This may include city tours, the ability to

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walk up and down small flights of stairs and gentle slopes. You will be responsible for your own luggage and have the ability to board all modes of transport without assistance. Please note: Some areas may be inaccessible to wheelchairs or mobility scooters, with personal walking sticks and other aids required should they be needed. Although some assistance may be available, every traveller should be self-reliant during all aspects of their travel.

Please note: It is expected that every traveller must be self-reliant and able to undertake all aspects of their own travel. Please speak to your booking agent about your personal circumstances and any assistance requirements to ensure this tour is right for you.

Please note: If you have any concerns, please consult your healthcare provider prior to purchase/travel.

Yellow Fever:

A valid international certificate of vaccination against Yellow Fever is required in many countries. You may need to present this on arrival at the airport or border crossing. Some countries will refuse entry if you are unable to present your certificate. It's also common for your home country to request a Yellow Fever certificate upon arrival. You must check with your doctor well before leaving home about the Yellow Fever requirements for the countries you'll be visiting.

Sightseeing:

Please note: If entry to a site is affected by changes in operating hours or public holiday closures, your itinerary, where possible, may be adjusted, or a similar activity will be offered in its place (subject to availability).

Wildlife sighting:

TripADeal cannot guarantee animal sightings on tour. Wildlife are unpredictable and factors such as weather conditions, predatory fear and animal movements can impact sightings.

Shopping:

Shopping overseas can be a daunting and confusing experience, especially when there is a language barrier. Please be very cautious when foreign currencies and prices are involved. If paying by credit card, please pay close attention to the amount you are being charged and keep all your receipts.

Do not make any purchases you are not comfortable with or feel pressured into. If you are uncertain or need assistance with the language barrier, please seek assistance from your Tour Guide/Leader. Please refer to our [Terms and Conditions](#) regarding shopping for further information.

Visas

Fiji

Visa exempt for a stay of up to four months. The traveller must hold a passport valid at least six months beyond the period of intended stay with one blank visa page.

Vanuatu

Visa exempt for a stay of up to 120 days. The traveller must hold a passport valid at least six months on entry with one blank visa page

Important:

- *Please start arranging your visa three weeks before departure to account for any delays due to consulate operating hours.*
- *Visa rules are subject to change. Please check with the nearest embassy, consulate or immigration department of the destination/s you are visiting once you receive your travel documentation to ensure you have the most up to date information.*
- *It is your responsibility to be travel-ready and ensure that you are aware and comply with any destination or travel requirements, including the validity of all required travel documents.*
- *Passengers who are not Australian citizens must also check with the respective consulate or visa agency to determine what their visa requirements are and what personal identification is required.*

- *It is also important to note that some areas of employment, such as journalism, government authorities and charity organisations, may have additional restrictions in applying for visas. This may, in turn, affect the type of application required.*

Travel Insurance

Embarking on your next trip is exciting, and while you hope the unexpected does not happen, it is best to be prepared. We strongly recommend you take out travel insurance when making your booking. Whether it's a potential medical emergency, a flight cancellation, a delayed suitcase, or an unforeseen event, it's important to ensure you're adequately protected. For more information or advice visit <https://www.tripadeal.com.au/travel-insurance>

Schedule Of Fees

Voluntary Changes

This includes booking changes requested by you, including but not limited to those changes requiring an airline ticket or a Purchase Confirmation reissue.

- Changes - \$100 per booking and any additional charges applied by the airline/cruise company/accommodation/other travel providers.

Name Changes Due To Passenger Error

- If the incorrect name has been provided, charges of \$100 per booking and any additional charges applied by the airline/cruise company/accommodation/other travel providers.

Supplier Fees

In the event the tour package you have purchased is unable to proceed, and/or a Travel Supplier is unable to fulfil the tour due to external circumstances (Limitation of Liability e.g. a Force Majeure event), there may be a fee or amount of money that is withheld by our Suppliers and is unrecoverable. This may be due to non-refundable airline tickets, cancellation penalties with cruise cabins or unrecoverable payments with our land/

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accommodation partners. If refunds are not available from Suppliers, we will endeavour to obtain a travel credit on the best terms available and communicate these outcomes to you. In the event we are unable to obtain a refund or travel service credit, or part thereof, this cost is passed on to the customer as a Supplier Fee.