Japan Winter Wonderland

TOKYO ● KYOTO ● NAGANO ● TAKAYAMA

The Offer

Immerse yourself in a side of Japan that so many miss as winter descends, transforming the countryside into an icy wonderland of snow monkeys, hot springs and snowcapped farmhouses.

This 10-day adventure gives you the opportunity to visit much-loved Japanese destinations including Tokyo, Osaka and Kyoto, plus bucket list moments, like witnessing a winter-crowned Mount Fuji, and seeking out snow monkeys bathing in natural hot springs at the world-famous Jigokudani Snow Monkey Park.

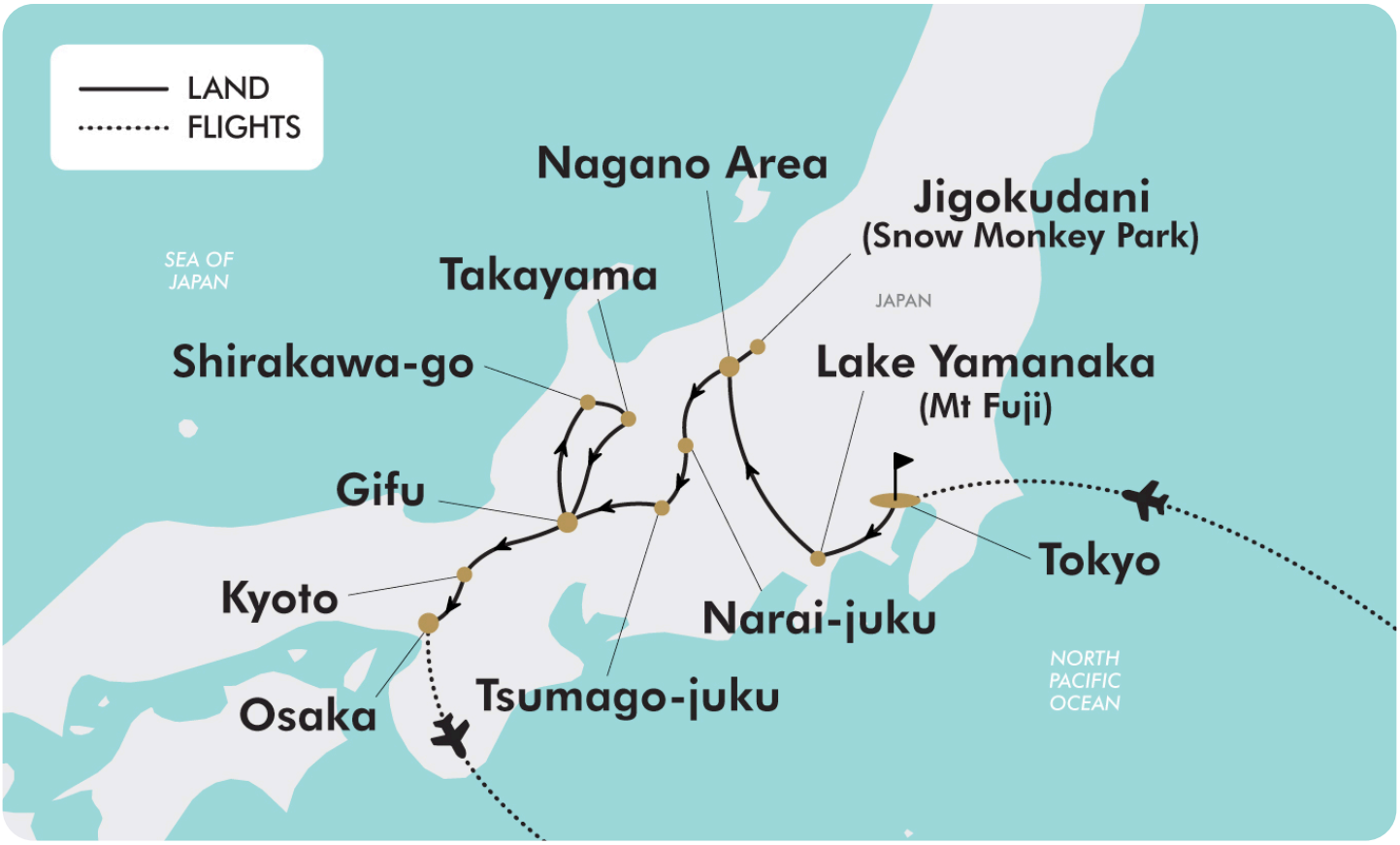
Step back in time at historic centres like UNESCO World Heritage Site, Shirakawa-go with its traditional gassho-zukuri farmhouses and Oshino Hakkai, a natural collection of ponds fed by spring water from Mount Fuji. Walk the streets of feudal-era Takayama and visit the traditional post towns of Narai-juku and Tsumago-juku.

From the electric energy of Tokyo to the timeless charm of Kyoto, you'll enjoy the true warmth of Japan and its people on this 10-day package that includes return international flights, 8 nights of hotel accommodation, 8 meals and English-speaking tour guides.

Want more? Add extra days to your itinerary with Arrive Early in Tokyo, Japan and Stay Behind in Osaka, Japan packages.

Please note: Snowfall and accumulation in Japan vary between seasons and cannot always be guaranteed. Snow coverage may be limited depending on the season, especially for departures in early December and March.

The Map


LAND
FLIGHTS
Nagano Area
Jigokudani
(Snow Monkey Park)
SEA OF
JAPAN
Takayama
JAPAN
Shirakawa-go
Lake Yamanaka
(Mt Fuji)
Gifu
Tokyo
Kyoto
Narai-juku
NORTH
PACIFIC
OCEAN
Tsumago-juku
Osaka

The Itinerary

Day 1 Australia (or New Zealand) - Tokyo, Japan

Today, you will fly from Australia (or New Zealand) to Tokyo, Japan. Upon arrival, transfer to your hotel in Tokyo.

Please note:

- *Some travellers may depart on day 0*
- *Flights are not guaranteed to be direct from your departure city to Tokyo.*

Overnight: Hotel Mystays Tachikawa or similar, Tokyo
Meals included: In-Flight

Day 2 Tokyo Free Day

Today, you can enjoy time at leisure to explore Tokyo. This electrifying capital offers an almost endless array of unique and memorable experiences.

Overnight: Hotel Mystays Tachikawa or similar, Tokyo
Meals included: Breakfast

Day 3 Tokyo - Lake Yamanaka (Mt Fuji) - Matsumoto/ Nagano Area

After breakfast, you'll head to Lake Yamanaka for stunning views at the foot of Mt Fuji.

Visit Oshino Hakkai, a natural monument made up of eight spring water ponds fed by snowmelt. Situated between Lake Kawaguchi and Lake Yamanaka, the clear, mineral-rich pools are part of the Mount Fuji World Heritage Site.

Finish the day in the Matsumoto/Nagano area, where you will enjoy the remainder of the day at leisure.

Overnight: Sotetsu Fresa Inn Nagano-Zenkojiguchi or similar, Nagano/Matsumoto Area
Meals included: Breakfast

Day 4 Jigokudani Snow Monkey Park

Today, we head to Jigokudani Snow Monkey Park, a highlight that you'll never forget.

Established in 1964, the park is home to the world-famous snow monkeys known to bathe in the hot springs. The trail to the park is 1.6 kilometres in both directions. It is unsealed but well-maintained and other than a short staircase at the trail entrance, a final steep staircase and a sloped path at the end of the trail/ entrance to the park itself, the trail is mostly level and easy to walk. With no barriers between you and the monkeys (don't worry, they are very calm) this is a unique opportunity to observe these curious creatures in close proximity as they walk around you in the snow, wrestle with each other, endlessly groom, and of course, soak in their favourite hot spring.

Afterwards, visit Zenko-ji Temple, one of the oldest, largest, and most important Buddhist temples in Japan. A registered National Treasure, the temple's near-1400-year history is full of legend and myth.

Following this, return to your hotel in Nagano/Matsumoto area and enjoy the rest of the day at leisure.

Please note: Driving conditions in Japan during the winter months can be significantly impacted by snowfall and ice, particularly in mountainous regions. While we strive to maintain our scheduled tour itineraries, the safety of our passengers is our utmost priority. Therefore, please understand that tour itineraries are subject to

The Itinerary

change, potentially with little notice, due to adverse weather conditions and road closures and suitable alternatives will be provided in place of any missed places.

Overnight: Sotetsu Fresa Inn Nagano-Zenkojiguchi or similar, Nagano/Matsumoto Area
Meals included: Breakfast

Day 5 Matsumoto/Nagano Area - Narai-juku & Tsumago-juku Post Towns - Gifu

Today, depart the Nagano area for the post towns of Narai-juku and Tsumago-juku. Step back in time to the Edo Period, where the atmosphere is faithfully captured, with no cars allowed, cabling largely concealed and the streets are lit by the soft glow of traditional lamps. Explore stone streets lined with quaint wooden shops and restaurants, which look even more charming in a blanket of snow.

Finish the day in Gifu.

Today's driving distance is approximately 300 kilometres.

Please note: Driving conditions in Japan during the winter months can be significantly impacted by snowfall and ice, particularly in mountainous regions. While we strive to maintain our scheduled tour itineraries, the safety of our passengers is our utmost priority. Therefore, please understand that tour itineraries are subject to change, potentially with little notice, due to adverse weather conditions and road closures and suitable alternatives will be provided in place of any missed places.

Overnight: Hotel Resol Gifu or similar, Gifu
Meals included: Breakfast

Day 6 Shirakawa-go & Takayama

Today, travel to charming Shirakawa-go, famous for its traditional gassho-zukuri farmhouses, with their slanted thatched gable roofs. Dating back as far as 250 years ago, the steep roofs are angled to accommodate the heavy snowfall the town is known for. This well-preserved open-air museum was declared a UNESCO World Heritage Site in 1995.

Afterwards, visit nearby Takayama Old Town, once a wealthy merchant town dating back to the Feudal ages. Step back in time as you stroll Sannomachi Street, which survives in a particularly pretty state with many old homes, shops, and restaurants.

Finish the day back in Gifu.

Today's driving distance is approximately 330 kilometres.

Please note: Driving conditions in Japan during the winter months can be significantly impacted by snowfall and ice, particularly in mountainous regions. While we strive to maintain our scheduled tour itineraries, the safety of our passengers is our utmost priority. Therefore, please understand that tour itineraries are subject to change, potentially with little notice, due to adverse weather conditions and road closures and suitable alternatives will be provided in place of any missed places.

Overnight: Hotel Resol Gifu or similar, Gifu
Meals included: Breakfast

The Itinerary

Day 7 Gifu - Kyoto - Osaka

This morning, you'll travel to Kyoto. Your first visit will be to Kiyomizu-dera Temple, one of Japan's most celebrated temples. Kiyomizu-dera is best known for its wooden stage that juts out from its main hall, 13 metres above the hillside. It was added to the list of UNESCO World Heritage Sites in 1994.

Afterwards, proceed to Kyoto city centre for time at leisure to explore the ancient capital, or take the opportunity to join an optional tour of Kyoto (not included).

You'll then leave Kyoto early this evening to travel to Osaka. Here, you'll check into your accommodation for an evening at leisure after an approximately 200-kilometre travel day.

Optional Activity: Kyoto Half-Day Sightseeing Tour

The tour includes a stop at Fushimi Inari Shrine, a significant Shinto altar located in southern Kyoto. It's famous for its thousands of vermilion torii gates, which straddle a network of trails behind its main buildings. The tour continues with a visit to Kinkaku-ji (Golden Pavilion), a Zen temple in northern Kyoto that has gold leaf-covered walls on the top two floors. The stop is Arashiyama Bamboo Grove, one of Kyoto's top sights. See current pricing in Important Information.

Overnight: Hotel Osaka Castle or similar, Osaka
Meals included: Breakfast

Day 8 Osaka Free Day

Today you can relax at the hotel or your guide will offer a range of optional activities (not included) that will be communicated to you on tour.

Optional Activity: Hiroshima Tour

This morning transfer to Shin-Osaka train station, where your bullet train awaits. Climb aboard and marvel at the train's incredible velocity during a 1.5-hour ride to Hiroshima. On arrival, continue the journey to Miyajimaguchi by coach or train then board a ferry travelling to the majestic Miyajima Island, otherwise known as Itsukushima, or Divine Island, a landmass hailed as one of Japan's most beautiful landscapes.

Disembark and discover the natural and cultural treasures of the UNESCO World Heritage-listed Island for 45 minutes with your guide. See the shimmering Itsukushima Shrine then revitalise with a delicious lunch in a local eatery (not included). Cruise back to Hiroshima for a moving tour to the Hiroshima Peace Memorial Park, a historical site near to where the atomic bomb exploded. Take a moment to contemplate as you view exhibitions about the b and the city's regenerative recovery. Finally, board a bus to the Atomic Bomb Dome (Genbaku Dome), a skeletal structure that miraculously survived the 1945 attack. Return to the train station for the exhilarating return journey to Osaka on the bullet train, where the tour concludes. See current pricing in Important Information.

Overnight: Hotel Osaka Castle, Osaka or similar
Meals included: Breakfast

Day 9 Osaka, Japan - Australia (or New Zealand)

Today, at the appropriate time, be transferred to Osaka airport for your departure flight.

Please note:

- *Some flights may depart from nearby Kobe airport.*

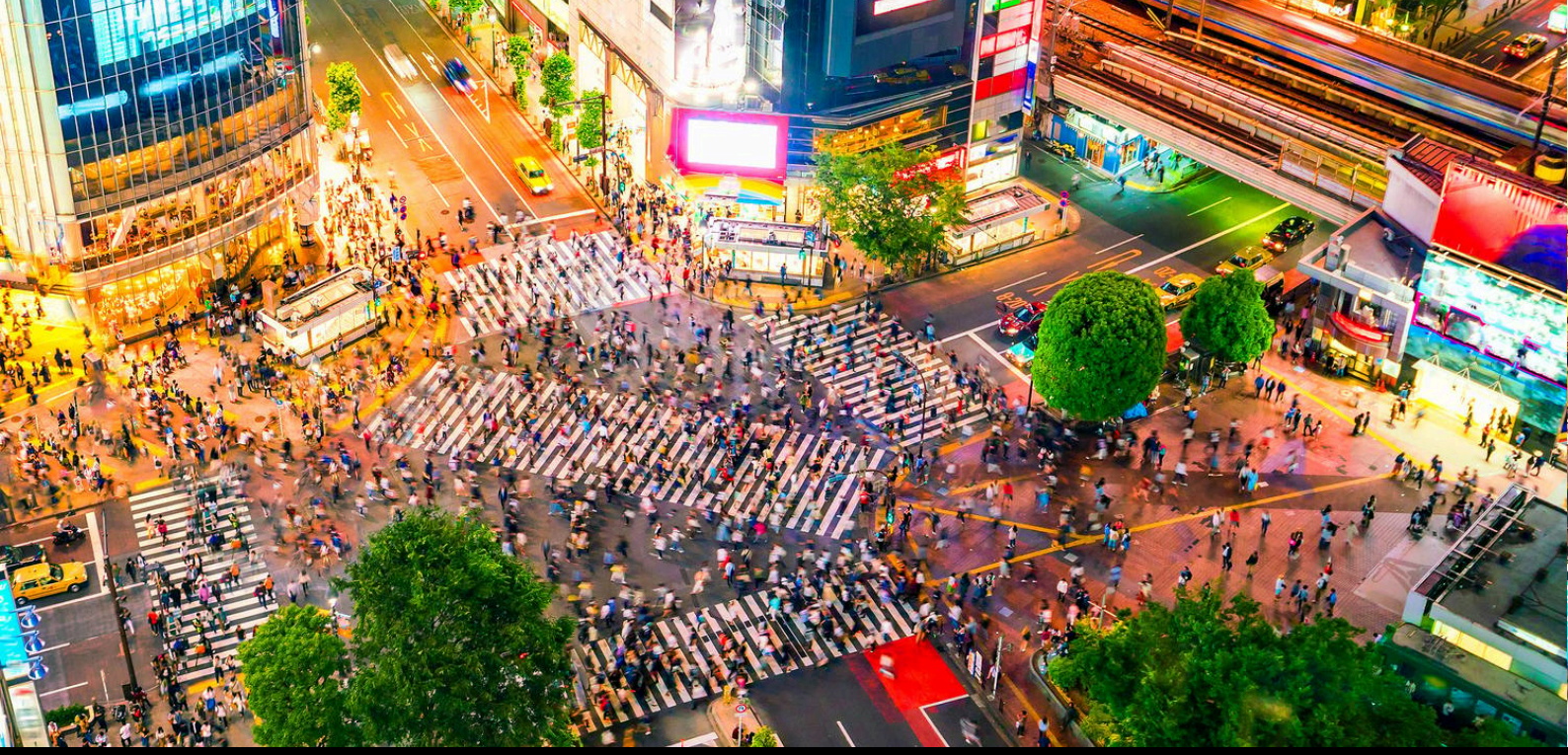
The Itinerary

- *Perth departures may depart Day 9, and arrive back in Perth on the same day (Day 9)*
- *Some flights may depart in the evening, although standard checkout time is 10:00 or 11:00.*
- *Luggage storage is available at reception for those with later flights, so you can enjoy the day at leisure before making your way to the airport (charges may apply).*

Meals included: Breakfast; In-Flight

Day 10 Arrive in Australia (or New Zealand)

Welome home!



Tour Inclusions

HIGHLIGHTS

Immerse yourself in the rich natural beauty and culture of Japan

See the sights of vibrant Tokyo at your own pace with a day at leisure

Enjoy views of Mt Fuji from nearby Lake Yamanaka

Visit Oshino Hakkai, a natural monument of Japan made up of eight spring water ponds

Visit the UNESCO World Heritage site of Shirakawa-go, famous for its heritage buildings and abundant snowfall

Explore Takayama Old Town and walk along the old homes of Sannomachi Street

Visit the world-famous Jigokudani Snow Monkey Park, home to the world famous group of monkeys known to bathe in hot springs

Take a step back in time in the traditional post towns of Narai-juku and Tsumago-juku

Discover the ancient capital of Kyoto

Visit one of the country's most celebrated temples, Kiyomizu-dera Temple, which overlooks Kyoto

Explore exciting Osaka with a day at leisure

FLIGHTS

Return international full-service flights (economy class), surcharges may apply. (Excludes Trip Only option)

ACCOMMODATION

8 nights of hotel accommodation

DINING

8 meals included

ESSENTIALS

English-speaking tour leader

Airline taxes and surcharges

TRANSPORT

Transportation by air-conditioned private vehicles

TRANSFERS

Return airport transfers. (Excludes Trip Only option)

Important Information

**Please note: All information provided in this brochure is subject to both change and availability. Prior to purchase please check the current deal for up-to-date information. If you have already purchased this deal, the terms and conditions on your Purchase Confirmation apply and take precedence over the information in this brochure.*

Booking Information

After purchase, you will receive a receipt and a Purchase Confirmation, directing you to an online Passenger Information Form. You must complete the Passenger Information Form within 72 hours of purchase.
Any special requests, preferences and optional extras MUST be clearly stated in your Passenger Information Form. Any change requested after submitting your Passenger Information Form cannot be guaranteed, is strictly subject to availability and will incur surcharges as outlined in the Schedule of Fees below.

Please note: All countries and territories have different entry requirements in relation to vaccinations, quarantine/isolation periods and travel restrictions. Due to the evolving nature, we would ask all of our customers to monitor, meet and adhere to the specific requirements of their intended destination(s) in the lead-up to and immediately before travel, as well as any requirements post-travel upon their return.

Our Policies

Cancellation and Refund Policy

By placing a booking with us, you acknowledge the following important information:

- **we act as your booking agent;** TripADeal is a booking services provider, and curates the Travel Offers available on our website. We act as your booking agent, and we receive payment for the Booking Services as part of the booking price, however, we do not provide any of the Travel Services (flights, accommodation, tours or other products or services) included in your booking – the Travel Services are provided by a number of third party Travel Suppliers.
- **each booking is unique;** our Travel Offers are made up of a variety of different components and are, during the booking process, uniquely tailored to suit your requirements, for example, departure dates and ports, flight and room upgrades, tour inclusions, etc.
- **changes/modifications to your booking may not be possible;** once your booking has been made, changes or modifications may not be possible, and where possible, may incur a fee. It is important to ensure that the information you provide during the booking process is accurate and up to date, and that you read the Travel Offer carefully before placing your order.
- **Travel Offers are a package;** our Travel Offers have been curated into package offerings and must be used as a package – individual components cannot be used independently of the full package offering.
- **our Travel Offers are generally non-refundable;** in order to provide great value Travel Offers, we work with a variety of Travel Suppliers to find the best deals – this often means the Travel Suppliers' offerings are non-refundable to ensure the best price. We recommend that you obtain travel insurance as soon as you make a booking with us.

To read more about our Cancellation and Refund Policy, please click here.

General Terms and Conditions

By placing your booking with us, you acknowledge and agree to our Terms & Conditions, Privacy Policy and Cancellation Policy.

Offer Essentials

This Travel Offer is valid for travel on selected dates until the 4th March 2027. Minimum group size 20, maximum group size 40 per vehicle.
This Travel Offer is priced per person based on a twin share.

Departure Dates & Surcharges

See checkout for live dates and availability.

Single Traveller Supplement

For solo travellers, a mandatory single supplement of $1,100 applies.

Please note: Accommodation for single customers who are travelling on a tour or cruise package may be in a single room, depending on availability.

Child Policy

- No child discounts are offered. The full price applies to all children travelling with their parents.
- Valid for children 8 years old and over.

Please note: Children must be accompanied by a responsible adult 18 years old and over to travel. No unaccompanied minors are allowed.

Flights

(Flight information for options excluding Trip Only)

Departure Cities

*Sydney, Melbourne, *Brisbane, *Adelaide, *Perth, *Auckland

Departure City Surcharges

Sydney or Brisbane: $150 per person
Perth: $200 per person
Adelaide: $250 per person
Auckland: $500 per person

International Flight(s)

Full-service airline(s) used
- Cabin Class: Economy Class

Please note: We cannot accommodate one-way flights. Travellers must take all included flights within the package, and any flights intentionally forfeited will result in later flights being subject to cancellation.

Please note:

- *From Sydney, the flying journey to your destination may take up to 16 hours, with up to 1 stop.*
- *From Melbourne or Brisbane, the flying journey to your destination may take up to 18 hours, with up to 1 stop.*
- *From Adelaide, Perth or Auckland the flying journey to your destination may take up to 20 hours, with up to 2 stops.*

Important Information

- *This is provided as a guide only - actual flight duration can vary depending on availability and airline schedules. Your booking's final details will be confirmed to you via email once available.*

Preferred Airline Surcharge

- Cabin Class: Economy Class
- Qantas: $750 per person

Please note:

- *Preferred airlines are subject to availability. If we are unable to fulfil your request, the above extra cost will be refunded.*
- *On any upgrade purchase, short-haul flights and domestic flight sectors are not guaranteed.*
- *In the event that a purchased stopover package and a purchased preferred airline upgrade are not compatible, you will have the option to receive a refund for the preferred airline upgrade or be offered an alternative stopover city option, e.g if you choose to fly with Singapore Airlines you cannot stopover in Dubai.*
- *Preferred airline refers to the marketing carrier and could include codeshare partners.*

Arrive Early and Stay Behind Options

Fly out and return home up to 60 days pre and post your tour dates.

Arrive Early

Tokyo, Japan - From $300 per person, subject to availability.

Stay Behind

Osaka, Japan - From $300 per person, subject to availability.

Please note:

This option incurs a fee for adjusting the departure or return dates. This fee does not include extra nights' accommodation, meals and/or airport transfers, which will be at your own cost.
In addition, airport transfers listed as an inclusion on the Travel Offer are considered void in the event that you select an Arrive Early/Stay Behind option. As such, you will need to arrange your own transfers at your cost.
We strongly advise against booking any pre or post-tour travel arrangements/ accommodation until TripADeal confirms your flight details. If you choose to book before confirmation, we recommend opting for refundable reservations or having backup plans in case the tour does not proceed.

Internal Flights:

If you select to Arrive Early or Stay Behind into a city other than the one where the tour begins or concludes (where applicable), the package will include an internal flight to your destination. This offer applies only to the cities listed in our Arrive Early & Stay Behind Options. If you wish to forfeit this flight, please advise our friendly team at the time of purchase. Please note that the package's cost does not change when you choose to forfeit your connecting flight.

Please note: If you request to fly into cities not listed in our "Arrive Early & Stay Behind Options", we may be able to customise your itinerary. If possible, the flight's cost will be charged as an extra.

Cancellations & Changes:

Flight booking changes or cancellations after air tickets have been issued are not guaranteed and may incur additional fees and fare difference, subject to the airline cancellation and change policies. Flight changes are subject to availability at the time of booking.

High-Season:

A high-season Arrive Early or Stay Behind can be purchased for an additional charge, subject to availability. For pricing, please refer to the cart.

+ 60 days:

You can fly out up to 60 days before your package's start date, and/or return home 60 days after your package's end date. Should you wish to fly out or return home for more than 60 days from the tour, please contact us to request availability. Additional costs may apply.

Estimated dates:

Your estimated departure, return, and arrival dates are all subject to availability and may vary. The confirmed schedule for all flights will be provided when you receive your flight tickets.
High season surcharges apply to flights departing between the below date ranges:

- 3rd April 2026 - 20th April 2026
- 26th June 2026 - 17th July 2026
- 18th September 2026 - 9th October 2026
- 12th December 2026 - 26th January 2027
- 19th March 2027 - 28th April 2027
- 19th June 2027 - 18th July 2027
- 11th September 2027 - 10th October 2027
- 10th December 2027 - 31st January 2028
- 1st April 2028 - 30th April 2028
- 1st July 2028 - 23rd July 2028
- 16th September 2028 - 15th October 2028
- 9th December 2028 - 3rd January 2029

Stopover Packages

* Hong Kong (not available in combination with a Qantas preferred airline upgrade)
Includes:

- 2, 3 or 5 nights in 4-star accommodation
- Daily breakfast
- Return airport transfers

For pricing, please refer to the payment cart at checkout.

- When a pre and post-tour stopover is chosen, the same stopover location must be chosen each way, due to the airline used.
- When selecting to Arrive Early for your tour in conjunction with a Stopover Package, your fly out date from home will take place before the stopover.
- When selecting to Stay Behind after your tour in conjunction with a Stopover Package, your stopover will take place before your final flight home.
- Stopover packages are subject to availability.

Important Information

- In the event that a purchased stopover package and a purchased preferred airline upgrade are not compatible, you will have the option to receive a refund for the preferred airline upgrade or be offered an alternative stopover city option, e.g if you choose to fly with Singapore Airlines you cannot stopover in Dubai.
- Blackout dates apply to flights departing between the below date ranges:
- Hong Kong Rugby 7's: Last weekend March or 1st weekend of April 2026 (Dates TBC)
- Christmas and New Years Eve: 18th December 2026 - 3rd January 2027
- Hong Kong Rugby 7's: End March/ beginning April 2027 (Dates TBC)
- Christmas and New Years Eve: 20th December 2027 - 3rd January 2028
- Hong Kong Rugby 7's: End March/ beginning April 2028 (Dates TBC)
- Christmas and New Years Eve: 22nd December 2028 - 2nd January 2029

Flight Class Upgrades

Business Class: For pricing, please refer to the payment cart at checkout.

Please note:

- *Flight upgrades are subject to availability and pricing changes (if we cannot fulfil your request, the upgrade cost will be refunded).*
- *On any upgrade purchase, short-haul flights and domestic flight sectors are not guaranteed.*

Outbound Flights

Please note: Due to flight scheduling and availability, some departures may occur on Day 0. Affected customers must be available to depart the day before. Flight times will be indicated on your final documents, issued 4-6 weeks before departure.

Missed Flights

If you fail to arrive for your outbound flight, you risk all flight and land arrangements in your destination being automatically cancelled by the airlines and land operator, respectively. Additional fees may apply to reinstate these services. If you miss your flight for whatever reason, please contact us as soon as possible to make arrangements.

Trip Only Option

If you choose to remove international flights from your package, your holiday may be shorter, as travel days for flights are not included in the Trip Only package. You will receive an email confirmation when minimum numbers have been met and the departure is guaranteed.
We recommend making further travel arrangements, such as flights, after you have received confirmation of a guaranteed departure.
TripADeal assumes no liability for financial losses incurred due to travel arrangements made prior to confirmation of guaranteed departure.
Note: The Trip Only Package does not include return international airfares or airport transfers. At the conclusion of the tour, you will be responsible for booking your own onward travel.
Click here for full Trip Only terms and conditions (see section 4.1)

Accommodation

Accommodation Used:

3-Star Properties (Self-Rated)

- Tokyo, Japan: Hotel Mystays Tachikawa or similar
- Nagano/Matsumoto Area, Japan: Sotetsu Fresa Inn Nagano-Zenkojiguchi or similar
- Gifu, Japan: Hotel Resol Gifu or similar
- Osaka, Japan: Hotel Osaka Castle or similar

Please note: Accommodation/rooms offered are based on a lead-in room type and are subject to availability based on seasonality. In the instance a property is not available, a similar standard of accommodation will be provided. Properties will be confirmed and included in your travel pack, which you will receive 4-6 weeks before travel.

Accommodation Location

To ensure a comfortable and convenient experience for everyone, we've carefully selected hotels that best suit the size and specific needs of each group. While this means your accommodation may not be in the city centre, you can rest assured that our hotels are typically located near public transportation and a variety of local restaurants and attractions. Once your tour begins, your friendly driver or tour leader will be happy to help you get your bearings and offer assistance, should you need it.

Extra Nights

Not available.

Please note: If you are interested in booking additional nights of accommodation pre or post-tour, please wait until you receive your travel documentation approximately 4-6 weeks before departure for the confirmed list of hotels. If booking your own additional accommodation directly with the hotel, please be aware that you may be required to change rooms at the start/end of your tour.

Maximum Room Capacity

2 people.

Triple Share

Not available.

Bedding Configuration

Twin or double (subject to availability).

Optional Tours/activities

Kyoto Half-Day Sightseeing Tour - 7,000 JPY per person (booked and paid on tour)
Hiroshima Tour - 55,000 JPY per person (booked and paid on tour)

Please note:

- *Prices are based per person, are subject to availability, time permitting and weather conditions, and are payable directly to the tour operator in the currency specified.*
- *Some tours or shore excursions require minimum numbers to operate.*

Exclusions

- Visa fees and requirements
- Domestic transfers and flights not stated in the deal offer
- Meals/beverages not stated in the deal offer

Important Information

- Expected gratuities/tipping
- Optional activities/tours
- Personal expenses
- Travel insurance
- Any costs associated with an interruption to your tour as a result of an airline schedule change or cancellation

Please note: Return international flights and transfers to and from the tour are not included in the Trip Only option.

Gratuities / Tipping

Land

While Japan does not have a tipping culture for most services, the travel industry works a little differently and there is still an expectation of tipping on these tours. While tipping is not mandatory, it is common practice and a gesture of appreciation which is shared amongst the local guides, drivers and other staff members who have serviced your tour. The expected tip is $10 per person per day, paid in local currency where touring and/or transfer services are provided and does not include free days at leisure. Please factor this into your holiday budget, as we know this is going to be an amazing adventure!

Please note: Tipping for services provided is always a matter of personal discretion; however, please be aware that many locals consider tipping part of their normal remuneration, and they may approach you for payment; there's no need to be intimidated by the request.

Other Important Information

TOUR GUIDE VS. TOUR LEADER

Tour Guide:

Often locals with intimate knowledge of an area, its culture, and history. Their role entails providing commentary, routing the tour, and seeing that people have a good time. They are a licensed, qualified expert who supplies specific information on the history, art, architecture and culture of the city/village/attraction where they are guiding the tour. The guide meets the group at the required place and leaves it at the end of the tour; they do not travel with the group.

Tour Leader:

An experienced person tasked with ensuring the smooth operation of tours, as well as providing practical support to passengers throughout the whole trip. Their role primarily includes assisting with accommodation, transportation between locations, and communication with tour guides at each stop. A tour leader may provide general guidance around a city or village and offer information on the place visited on the bus. However, they are not required to have specific art, architecture, or historical knowledge. They are not allowed to provide a guided tour or commentary of a city/village/attraction once there and, if caught doing so, can be fined.

Please note: Tour leaders/guides are not a standard inclusion in all travel offers. Tour leaders/guides will only be made available when required to enhance the experience of the destination featured.

CLIMATE & AVERAGE TEMPERATURES

Nagano/Matsumoto Area:

Nagano, located inland and surrounded by mountains, experiences a colder winter climate with significant snowfall, especially in the higher elevations. Expect a cold winter with significant snowfall throughout January and February. March sees a gradual warming and a mix of rain and snow. Pack very warm layers, waterproof outerwear, and sturdy footwear.

Average Temperatures:

January: High 3°C / Low -5°C
February: High 5°C / Low -4°C
March: High 10°C / Low -1°C

Tokyo:

Tokyo, located on the coast, has a milder winter compared to Nagano, with less snowfall. Expect a milder winter with cool temperatures and occasional rain. Snow is not very frequent. March brings a noticeable warming trend with increasing rainfall. Pack layers, including a warm jacket, and be prepared for some wet days in March.

Average Temperatures:

January: High 10°C / Low 3°C
February: High 10°C / Low 3°C
March: High 14°C / Low 6°C

Osaka:

Osaka, situated on the coast of the Kansai region, features a temperate climate that is generally milder than Tokyo's during the winter months. While the city feels crisp and chilly, significant snowfall is rare; if it does snow, it typically melts almost immediately. January and February are the coldest and driest months, often accompanied by brisk winds from Osaka Bay. By March, the city experiences a "bridge" season—milder days begin to emerge, and the famous plum and cherry blossoms start to appear toward the end of the month. Pack a warm coat and accessories for the winter wind, but transition to versatile layers for the fluctuating temperatures of March.

Average Temperatures:

January: High 10°C / Low 3°C
February: High 10°C / Low 3°C
March: High 14°C / Low 6°C

Weather

We always suggest referring to an online source for the most up-to-date weather information for your destination/s.

FLIGHTS

Seat Selection & Frequent Flyer Points:

We do not arrange seat selection. It is essential to highlight that some airlines do not allow pre-selected seats. We strongly suggest you contact the airline directly with seating allocation requirements and/or arrive at the airport earlier to arrange your seating. While we do not add frequent flyer member details to bookings, you can do this directly with the airline once you have your flight information.

Dietary Requests

Meal options and availability differ

between airlines and routes therefore not all dietary requests can be accommodated. If your flight includes meals we will select the most suitable option available based on the dietary requirements you have specified. All meal requests are subject to airline approval and are not guaranteed, therefore we recommend preparing for your flight by bringing appropriate food for yourself, as required.

Passport Validity:

Customers must provide valid passport details either at the time of purchase or no later than 90 days before the departure date. Failure to do so may result in the cancellation of the booking. Customers will be responsible for any costs and fees incurred in this instance.

COACH TOUR

Meals:

For meals not included, the tour leader (when available) will offer assistance with reservations, suggestions and directions to local restaurants. It is your responsibility to notify us of any dietary requests/ requirements.

Please note: We will do our best to meet your requests/requirements; however, we cannot guarantee that we will always be able to.

Luggage:

You will be responsible for all your personal belongings whilst on tour. You must carry your own luggage from the vehicle to the hotel room and back to the vehicle. The driver will assist with the uploading and unloading of bags from the vehicle.

OTHER

Mobility:

If you require wheelchair access please contact our friendly sales and service team to inquire on your behalf.

Fitness Level Required:

Adventure (and spontaneity) create some of the best travel memories. Bear in mind, your home schedules and timings might not be adhered to on tour - it's all part of the fun!
A moderate level of fitness will be required.
Expect a moderate pace of touring with a focus on guided tours that may include full days with extended activity, guided city tours or nature walks. You will require a general level of fitness for unassisted navigation of stairs and inclines, longer distances with possible periods of standing when visiting sites, walking on sloping, uneven ground or elevations. You will be responsible for your own luggage and have the ability to board all modes of transport without assistance. Please note: Many areas may be inaccessible to wheelchairs or mobility scooters, where the unassisted use of personal walking sticks and other aids may be required. Although some assistance may be available, every traveller should be self-reliant during all aspects of their travel.

Please note: It is expected that every traveller must be self-reliant and able to undertake all aspects of their own travel. Please speak to your booking agent about your personal circumstances and any assistance requirements to ensure this tour is right for you.

Please note: If you have any concerns, please consult your healthcare provider prior to purchase/travel.

Sightseeing:

Please note: If entry to a site is affected by changes in operating hours or public holiday closures, your itinerary, where possible, may be adjusted, or a similar activity will be offered in its place (subject to availability).

Wildlife sighting:

TripADeal cannot guarantee animal sightings on tour. Wildlife are unpredictable and factors such as weather conditions, predatory fear and animal movements can impact sightings.

Shopping

:
Shopping overseas can be a daunting and confusing experience, especially when there is a language barrier. Please be very cautious when foreign currencies and prices are involved. If paying by credit card, please pay close attention to the amount you are being charged and keep all your receipts.
Do not make any purchases you are not comfortable with or feel pressured into. If you are uncertain or need assistance with the language barrier, please seek assistance from your Tour Guide/Leader. Please refer to our Terms and Conditions regarding shopping for further information.

Visas

Australian passport holders are eligible for Japan's visa exemption scheme for short-stay tourism and business travel. You don't need a visa if you're visiting for less than 90 days as a tourist, for a business trip or conference, or to visit friends and family. We recommend you to use the Visit Japan Web to pre-register your details before arrival. Visit Japan Web is a web service to help smooth arrival procedures at the airport in Japan. You can register your information for Immigration and Customs procedures ahead of your trip, including the disembarkation card for visa exemption (for eligible travellers such as Australians). Once you have registered, you can use the QR codes from the service instead of paper forms as part of the procedures to enter Japan.

Important:

- *Please start arranging your visa three weeks before departure to account for any delays due to consulate operating hours.*
- *Visa rules are subject to change. Please check with the nearest embassy, consulate or immigration department of the destination/s you are visiting once you receive your travel documentation to ensure you have the most up to date information.*
- *It is your responsibility to be travel-ready and ensure that you are aware and comply with any destination or travel requirements, including the validity of all required travel documents.*

Important Information

- *Passengers who are not Australian citizens must also check with the respective consulate or visa agency to determine what their visa requirements are and what personal identification is required.*
- *It is also important to note that some areas of employment, such as journalism, government authorities and charity organisations, may have additional restrictions in applying for visas. This may, in turn, affect the type of application required.*

Travel Insurance

Embarking on your next trip is exciting, and while you hope the unexpected does not happen, it is best to be prepared. We strongly recommend you take out travel insurance when making your booking. Whether it's a potential medical emergency, a flight cancellation, a delayed suitcase, or an unforeseen event, it's important to ensure you're adequately protected. For more information or advice visit https://www.tripadeal.com.au/travel-insurance

Schedule Of Fees

Voluntary Changes

This includes booking changes requested by you, including but not limited to those changes requiring an airline ticket or a Purchase Confirmation reissue.

- Changes - $100 per booking and any additional charges applied by the airline/ cruise company/accommodation/other travel providers.

Name Changes Due To Passenger Error

- If the incorrect name has been provided, charges of $100 per booking and any additional charges applied by the airline/ cruise company/accommodation/other travel providers.

Supplier Fees

In the event the tour package you have purchased is unable to proceed, and/or a Travel Supplier is unable to fulfil the tour due to external circumstances (Limitation of Liability e.g. a Force Majeure event), there may be a fee or amount of money that is withheld by our Suppliers and is unrecoverable. This may be due to non-refundable airline tickets, cancellation penalties with cruise cabins or unrecoverable payments with our land/ accommodation partners. If refunds are not available from Suppliers, we will endeavour to obtain a travel credit on the best terms available and communicate these outcomes to you. In the event we are unable to obtain a refund or travel service credit, or part thereof, this cost is passed on to the customer as a Supplier Fee.