

Unbeatable Sri Lanka

SIGIRIYA ● KANDY ● ELLA

The Offer

From the vibrant, spice-scented streets of Colombo to the misty peaks of the central highlands, this nine-day journey is a masterclass in tropical wonder.

Your adventure begins in the heart of the Cultural Triangle, where the legendary Sigiriya Rock Fortress rises majestically from the jungle floor. Whether you're marveling at 5th-century frescoes or soaking in 360-degree summit views, the ancient grandeur of King Kashyapa's kingdom is truly breathtaking.

Deepen your connection to the island with an authentic village experience in Udawalayagama. You'll glide across lotus-filled reservoirs by catamaran and try your hand at traditional rice pounding before a local cooking lesson in a rustic clay-pot kitchen. Wildlife lovers won't want to miss the optional Minneriya Jeep Safari, where the sight of hundreds of wild elephants gathering at the reservoir is a true 'pinch-me' moment.

The rhythm shifts as you board what is widely considered the most beautiful train journey in the world. Wind through emerald tea estates and ancient tunnels toward the charming hills of Ella, passing the iconic Nine Arch Bridge.

Your final chapters are written on the sun-drenched "Deep South" coast. Wander the cobbled, colonial lanes of Galle Fort and visit a local sea turtle sanctuary before ending your trip with toasted toes on the golden sands of Bentota.

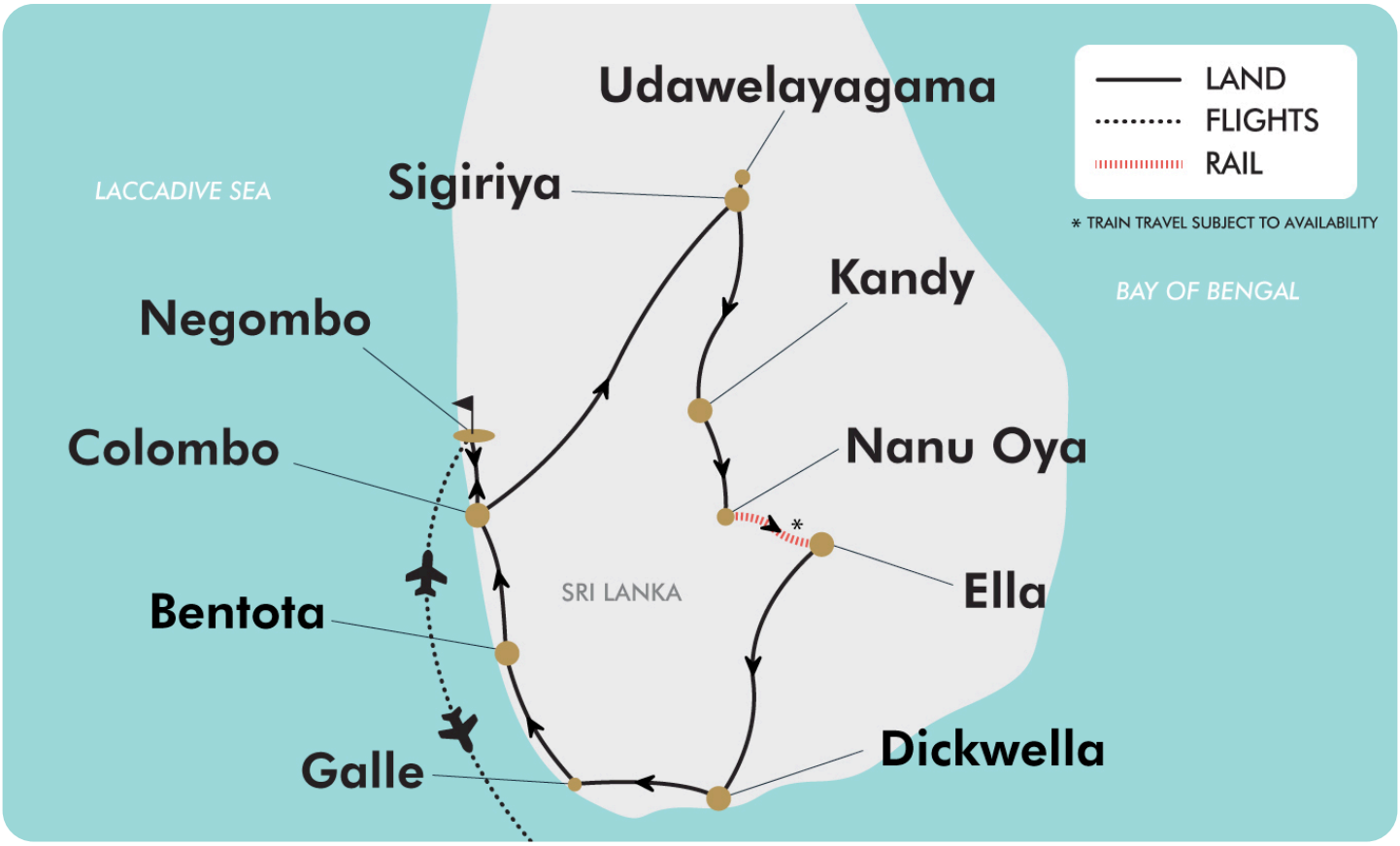
This incredible adventure includes return international flights, 7 nights of accommodation, 6 meals throughout the tour, a rail journey and more.

Want more? Choose from a range of optional experiences and tours to add to your itinerary.



9-DAY TOUR PACKAGE | UNBEATABLE SRI LANKA

The Map





The Itinerary

Day 1 Australia - Colombo, Sri Lanka

Today, depart for Bandaranaike International Airport, Negombo, Sri Lanka.

Upon arrival, you'll be met by one of our friendly Sri Lankan representatives and escorted to your hotel. After a short transfer, you will reach Colombo, the vibrant capital of Sri Lanka, where modern skyscrapers meet grand colonial architecture nestled with bustling street markets. Check into the hotel and take some time to settle in and ease away any travel weariness. Tomorrow, your tour of the Jewel of Ceylon begins!

Overnight: Cinnamon Lakeside, Colombo or similar
Meals included: In-Flight

Day 2 Colombo - Sigiriya

Enjoy your breakfast in the hotel before departing the capital city. Your next stop is Sigiriya, where you'll trade the urban pulse for the emerald landscapes and ancient mysteries of the Sri Lankan Cultural Triangle. In the afternoon, embark on an adventure to the legendary Sigiriya Rock Fortress. Built in the 5th century, this UNESCO world heritage site features symmetrical royal gardens and advanced hydraulic systems. For those who wish to enrich their experience, a short virtual reality experience can be purchased as an optional extra before you climb the fortress.

As you ascend, pause to admire the ethereal Sigiriya frescoes and the historic Mirror Wall. At the summit, the remains of the royal palace await, offering breathtaking 360° views that connect you to the spiritual grandeur of ancient Lanka. Following the Rock Fortress, return to the hotel. Nestled in the lush greenery, this sanctuary is the perfect place to unwind and relax your legs from today's climb.

Optional Activity: Virtual reality Tour of Ancient Sigiriya

Upon arrival into Sigiriya, take part in a short VR experience showcasing Sigiriya as it was centuries ago. This cinematic reconstruction brings King Kashyapa's 1,500-year-old kingdom to life, offering a vivid look at the restored art and architecture of Sigiriya as a prelude to your climb. Please see current pricing in Important Information

Overnight: Sigiriyana by Thilanka, Sigiriya or similar
Meals included: Breakfast

Day 3 Sigiriya - Udawalayagama - Sigiriya

Following a leisurely breakfast this morning, proceed to Udawalayagama for an authentic village trek. Step into the heart of rural Sri Lanka with a guided village experience in Udawalayagama, offering a warm and authentic glimpse into traditional life that has remained unchanged for generations. The experience begins with a leisurely catamaran ride across a village reservoir, gliding past lotus blooms and water birds, before continuing on a hand tractor ride through winding village paths and paddy fields. A guided walk through the rice fields follows, where you will learn about age-old rice cultivation methods that continue to sustain village communities.

Visit a traditional rice mill to understand how paddy is processed, followed by a hands-on opportunity to pound rice using the classic mortar and pestle, just as it has been done for centuries. Engage with villagers during a village style cooking lesson, using



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fresh, locally sourced ingredients and traditional clay pots, culminating in a simple yet flavourful Sri Lankan meal. The experience also includes a visit to a local Buddhist temple, where you will observe how food is respectfully prepared and offered to monks, providing insight into the spiritual rhythms of village life. You will also witness the traditional curd making process, learning how fresh buffalo milk is transformed into one of Sri Lanka's most loved village delicacies. After your village trek, return to the hotel. This afternoon, choose to take part in a thrilling optional Jeep safari through Minneriya National Park.

Please note: Depending on wildlife movements, the guides may make use of Minneriya, Kaudualla National Park or Hurulu Eco Park.

Optional Activity: Afternoon Jeep Safari through Minneriya National Park

Experience an afternoon safari at Minneriya National Park. If you're up for a serious rumble in the jungle, then Minneriya is the place to go! Spread over 8800 hectares, it's a sanctuary for elephants and home to herds of deer and ample birdlife, but its spotlight remains between swaying trunks and flapping ears. Park your jeep on the bank of the reservoir and switch off its engine. Have the opportunity to see herds of elephants - one by one - roll onto the grass-covered banks to feed on tender shoots. In fact, this is considered one of, if not the largest elephant gathering in the world (over 300 at a time) – it's an absolute must-do for wildlife enthusiasts. Please see current pricing in Important Information

Overnight: Sigiriyana by Thilanka, Sigiriya or similar
Meals included: Breakfast

Day 4 Sigiriya - Kandy

Following breakfast at the hotel, check out and begin your journey to the misty central highlands of Sri Lanka. Your first stop on the route to Kandy is at Dambulla Rock Cave Temple, a spiritual icon treasured by Sri Lankan Kings since the 1st century BC. Step into a world of ancient devotion with five magnificently constructed caves. Here, exquisite murals and 150 statues of Lord Buddha are sheltered by the living rock. As you enter, marvel at the gigantic golden Buddha standing as a glittering landmark and greeting to the cave system.

Following the visit to the Dambulla Rock Cave Temple, continue on your journey to the hill city of Kandy, the royal capital city of the Sri Lankan kings. Here, undertake a city tour of the ancient capital, Strolling through the colours of the bazaar and witnessing the daily life of a Kandyan. In the evening, celebrate the rhythmic beat of traditional drumming with a cultural show that showcases the vibrant spirit of the island. After the show, head to the hotel and settle in for the rest of the night.

Overnight: Earls Regent, Kandy or similar
Meals included: Breakfast



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Day 5 Kandy - Nanu Oya - Ella

Today you will travel further into the heart of hill country. Firstly, enjoy your breakfast at the hotel and get ready to depart for Ella. The first leg of today's journey is by road and takes you to Nanu Oya. The air grows crispier, and the landscapes transform into endless carpets of emerald tea plantations. Along this journey, pause to admire the Ramboda Falls cascading through the lush forest. You will also stop at a tea factory and learn about and witness the delicate art of making tea. Following that, head to the train station to board the next leg of the journey.

Upon reaching the Nanu Oya train station, prepare to board the train to Ella. This journey is widely considered one of the most beautiful rail routes in the world, offering an unparalleled view and a penetrating glimpse into both the scenic beauty and the rich culture of the highlands. As the train winds through rolling tea estates, ancient tunnels, and misty mountain peaks, you can simply sit back and soak in the rhythmic charm of the tracks. Your main luggage will be safely transported by your tour vehicle, ensuring a seamless transition.

Please note: Train tickets are strictly subject to availability and in the rare case that tickets are not available, the same route will be done by road.

Upon arrival at the station, hop back into your vehicle and the tour will visit the famous Nine Arch Bridge which is a very short drive away. After your visit to the bridge, you will head to the hotel and check in.

Overnight: MOI Ella, Ella or similar
Meals included: Breakfast

Day 6 Ella - Dickwella

After a hearty breakfast, you bid a gentle farewell to the misty highlands and begin your descent toward the sun drenched shores of the Deep South. The air grows warmer and salt kissed as the emerald hills give way to the sapphire expanse of the Indian Ocean. Upon arrival in Dickwella, check-in to your seaside resort. This afternoon is kept free for your own leisure. Feel free to unwind by the pool, take a stroll along the coast, or take a dip in the ocean. The choice is yours!

Overnight: Dickwella Resort & Spa, Dickwella or similar
Meals included: Breakfast

Day 7 Dickwella - Galle - Bentota

Today after breakfast you will begin your journey toward the golden shores of Bentota. Bentota is known for its long, golden sand beaches, clear waters for swimming and the Bentota River lagoon. En route to the seaside resort town, stop to explore Galle on a guided city tour. Galle is the epic southern capital of the country, where Dutch architecture meets a beautiful tropical and coastal setting. During the city tour, wander the historic streets and observe how European influence meets South Asian traditions. You will get to wander and discover the Galle Fort, preserved for more than three centuries. Upon completion of the tour, continue to the final leg of the journey and drive to Bentota to check into the hotel.

Later this afternoon, a visit to a local sea turtle sanctuary has been arranged. International volunteers work tirelessly to protect and preserve these majestic travelers of the deep. You will learn about the conservation efforts involved in this noble cause. The



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remainder of the afternoon is at leisure. If you still wish for some adventure, feel free to take an optional boat safari along Lake Madampe.

Optional Activity: Lake Madampe Boat Safari

Discover the beauty of Lake Madampe aboard a leisurely boating excursion. You will sail through lush mangroves and swaying palms, keeping an eye out for wildlife such as kingfishers and water monitors. The guides here are especially knowledgeable about the local ecology and will be sure to share their knowledge. Please see current pricing in Important Information

Overnight: EKHO Surf Bentota, Bentota or similar
Meals included: Breakfast

Day 8 Bentota - Negombo, Sri Lanka - Australia

Today marks your final day in the Jewel of Ceylon. And it's time to bid farewell to Sri Lanka. At the appropriate time, your chauffeur guide will transfer you to the airport for your return flight home.

Meals included: In-Flight

Day 9 Arrive in Australia

Meals included: None



Tour Inclusions

HIGHLIGHTS

Scale the "Lion Rock" in Sigiriya to explore a 5th-century palace with 360 degree views

Board the iconic rail route through misty mountains and rolling emerald tea estates

Snap photos at this architectural wonder of the Nine Arch Bridge hidden in the lush hills of Ella

Enjoy a catamaran ride, hand tractor journey, and authentic cooking lesson in Udawelayagama

Discover five ancient, rock-carved caves housing 150 Buddha statues and murals

Wander the streets of this 300-year-old UNESCO site where European and South Asian styles meet

Visit a working tea factory to master the art of making the world's finest brews

Get up close with majestic sea turtles and learn about vital conservation efforts

Experience the rhythmic beat and vibrant spirit of traditional Sri Lankan drumming during a cultural show

FLIGHTS

Return international flights (economy class), surcharges may apply.

ACCOMMODATION

7 nights of 4 and 5-star accommodation

DINING

6 meals included

ESSENTIALS

English-speaking tour guides

Airline taxes and surcharges

TRANSPORT

Transportation by air-conditioned private vehicles

Iconic scenic rail journey from Nanu Oya to Ella

TRANSFERS

Return airport transfers with meet and assist in Sri Lanka.

Important Information

**Please note: All information provided in this brochure is subject to both change and availability. Prior to purchase please check the current deal for up-to-date information. If you have already purchased this deal, the terms and conditions on your Purchase Confirmation apply and take precedence over the information in this brochure.*

Booking Information

After purchase, you will receive a receipt and a Purchase Confirmation, directing you to an online Passenger Information Form. You must complete the Passenger Information Form within 72 hours of purchase.
Any special requests, preferences and optional extras MUST be clearly stated in your Passenger Information Form. Any change requested after submitting your Passenger Information Form cannot be guaranteed, is strictly subject to availability and will incur surcharges as outlined in the Schedule of Fees below.

Please note: All countries and territories have different entry requirements in relation to vaccinations, quarantine/isolation periods and travel restrictions. Due to the evolving nature, we would ask all of our customers to monitor, meet and adhere to the specific requirements of their intended destination(s) in the lead-up to and immediately before travel, as well as any requirements post-travel upon their return.

Our Policies

Cancellation & Refund Policy

By placing a booking with us, you acknowledge the following important information:

- **we act as your booking agent;** TripADeal is a booking services provider, and curates the Travel Offers available on our website. We act as your booking agent, and we receive payment for the Booking Services as part of the booking price, however, we do not provide any of the Travel Services (flights, accommodation, tours or other products or services) included in your booking – the Travel Services are provided by a number of third party Travel Suppliers.
- **each booking is unique;** our Travel Offers are made up of a variety of different components and are, during the booking process, uniquely tailored to suit your requirements, for example, departure dates and ports, flight and room upgrades, tour inclusions, etc.
- **changes/modifications to your booking may not be possible;** once your booking has been made, changes or modifications may not be possible, and where possible, may incur a fee. It is important to ensure that the information you provide during the booking process is accurate and up to date, and that you read the Travel Offer carefully before placing your order.
- **Travel Offers are a package;** our Travel Offers have been curated into package offerings and must be used as a package – individual components cannot be used independently of the full package offering.
- **our Travel Offers are generally non-refundable;** in order to provide great value Travel Offers, we work with a variety of Travel Suppliers to find the best deals – this often means the Travel Suppliers' offerings are non-refundable to ensure the best price. We recommend that you obtain travel insurance as soon as you make a booking with us.

To read more about our Cancellation and Refund Policy, please click here.

General Terms & Conditions

By placing your booking with us, you acknowledge and agree to our Terms & Conditions, Privacy Policy and Cancellation Policy.

Offer Essentials

This Travel Offer is valid for travel on selected dates until the 17th June 2027.
Minimum group size 10, maximum group size 20 per vehicle.
This Travel Offer is priced per person based on a twin share.

Departure Dates & Surcharges

See checkout for live dates and availability.

Single Traveller Supplement

For solo travellers, a mandatory single supplement of $630 applies.

Please note: Accommodation for single customers who are travelling on a tour or cruise package may be in a single room, depending on availability.

Child Policy

- No child discounts are offered. The full price applies to all children travelling with their parents.
- Valid for children 7 years old and over.

Please note: Children must be accompanied by a responsible adult 18 years old and over to travel. No unaccompanied minors are allowed.

Flights

Departure Cities

Melbourne, *Sydney, *Brisbane

Departure City Surcharges

Sydney & Brisbane: From $300 per person

International Flight(s)

- Cabin Class: Economy Class
- Airlines: Jetstar (subject to availability).

Please note: We cannot accommodate one-way flights. Travellers must take all included flights within the package, and any flights intentionally forfeited will result in later flights being subject to cancellation.

Meals

Receive a $15 in-flight food and beverage voucher on the international flight - ideal for snacks and beverages.
We recommend pre-ordering hot meals via Jetstar's "Manage My Booking" portal at least 7 days prior to departure.

Please note: The inflight voucher may not be used for pre-ordered meals.

In Flight Entertainment

In Flight Entertainment is NOT available on this flight. We suggest downloading entertainment to your device prior to departure as there are no other entertainment options available onboard.

Important Information

Baggage Allowance Per Person

Departures until end of January 2027:
- 1 x 20kg of checked baggage
- 1 x 7kg of carry on baggage

Refer to Jetstar's website for size restrictions.
Departures from February 2027:
- 1 x 20kg of checked baggage
- 1 x 10kg underseat bag sized up to 40cm x 30cm x 20cm

Additional cabin baggage for use in the overhead locker and priority boarding can be purchased online via Jetstar's "Manage My Booking' portal (charges apply). Refer to Jetstar's website for size restrictions.

Please note: From Melbourne, the flying journey to your destination may take up to 11 hours, with no stops. This is provided as a guide only - actual flight duration can vary depending on availability and airline schedules. Your booking's final details will be confirmed to you via email once available.

Please note: From Sydney and Brisbane, the flying journey to your destination may take up to 16 hours, with one stop in Melbourne. This is provided as a guide only - actual flight duration can vary depending on availability and airline schedules. Your booking's final details will be confirmed to you via email once available.

Group Flights

Please note: Any flights used on this deal may be booked as part of a group ticket. Group tickets do not allow for any customisations including upgrades, seat selection or paid seating options. Any customisations would need to be requested at the airport upon check-in.

Outbound Flights

Please note: Due to flight scheduling and availability, some departures may occur on Day 0. Affected customers must be available to depart the day before. Flight times will be indicated on your final documents, issued 4-6 weeks before departure.

Missed Flights

If you fail to arrive for your outbound flight, you risk all flight and land arrangements in your destination being automatically cancelled by the airlines and land operator, respectively. Additional fees may apply to reinstate these services. If you miss your flight for whatever reason, please contact us as soon as possible to make arrangements.

Accommodation

Accommodation Used:

4-5 Star Properties (Self-Rated)

- Colombo: Cinnamon Lakeside or similar
- Sigiriya: Sigiriana Resort by Thilanka or similar
- Kandy: Earl's Regent Hotel or similar
- Ella: MOI Ella or similar
- Dickwella: Dickwella Resort and Spa or similar
- Bentota: EKHO Surf Bentota or similar

Please note: Accommodation/rooms offered are based on a lead-in room type and are subject to availability based on seasonality. In the instance a property is not available, a similar standard of accommodation will be provided. Properties will be confirmed and included in your travel pack, which you will receive 4-6 weeks before travel.

Extra Nights

Not available.

Please note: If you are interested in booking additional nights of accommodation pre or post-tour, please wait until you receive your travel documentation approximately 4-6 weeks before departure for the confirmed list of hotels. If booking your own additional accommodation directly with the hotel, please be aware that you may be required to change rooms at the start/end of your tour.

Maximum Room Capacity

2 people.

Triple Share

Not available.

Bedding Configuration

Twin or double (subject to availability).

Optional Tours/activities

- Virtual Reality Tour of Ancient Sigiriya: $35 per person
- Afternoon Safari Through Minneriya National Park: $135 per person
- Lake Madampe Boat Safari: $15 per person

Please note:
- *Prices are based per person, are subject to availability, time permitting and weather conditions.*
- *The optional tours listed above must be purchased on checkout or over the phone before submitting your passenger information form (subject to availability).*

Exclusions

- Visa fees and requirements
- Domestic transfers and flights not stated in the deal offer
- Meals/beverages not stated in the deal offer
- Optional gratuities/tipping
- Optional activities/tours
- Personal expenses
- Travel insurance
- Any costs associated with an interruption to your tour as a result of an airline schedule change or cancellation
- Mandatory city tax

Gratuities / Tipping

Land

Gratuities (tips) are not included for the services of the tour leader (when available) and driver throughout the tour. The recommended tip is 2000 rupees (approximately $10 AUD) per person per day. This covers the guide/leader and the driver and will be collected on tour.
In addition to the recommended gratuities for your dedicated tour leader and driver, a voluntary 'group kitty' may be introduced at the commencement of your tour. This optional contribution, not exceeding $12 AUD per person for the entire trip, helps cover smaller, shared tips along the journey for local services such as bellboys, shoe minders, and safari drivers. This streamlines tipping and ensures fair recognition for those who enhance your experience.

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Please note: Tipping for services provided is always a matter of personal discretion; however, please be aware that many locals consider tipping part of their normal remuneration, and they may approach you for payment; there's no need to be intimidated by the request.

Other Important Information

TOUR GUIDE VS. TOUR LEADER

Tour Guide:

Often locals with intimate knowledge of an area, its culture, and history. Their role entails providing commentary, routing the tour, and seeing that people have a good time. They are a licensed, qualified expert who supplies specific information on the history, art, architecture and culture of the city/village/attraction where they are guiding the tour. The guide meets the group at the required place and leaves it at the end of the tour; they do not travel with the group.

Tour Leader:

An experienced person tasked with ensuring the smooth operation of tours, as well as providing practical support to passengers throughout the whole trip. Their role primarily includes assisting with accommodation, transportation between locations, and communication with tour guides at each stop. A tour leader may provide general guidance around a city or village and offer information on the place visited on the bus. However, they are not required to have specific art, architecture, or historical knowledge. They are not allowed to provide a guided tour or commentary of a city/village/attraction once there and, if caught doing so, can be fined.

Please note: Tour leaders/guides are not a standard inclusion in all travel offers. Tour leaders/guides will only be made available when required to enhance the experience of the destination featured.

CLIMATE & AVERAGE TEMPERATURES

Sri Lanka

Sri Lanka is a year round destination with two monsoon seasons so there is a lot of confusion around when is the best time to visit. The weather doesn't run like clockwork here! However, there will rarely be weather so dramatic that it will stand in the way of a brilliant holiday with plenty of warm weather and sunshine. The temperature is constant at around 27°C on the coast, both the air and the water!

Weather

We always suggest referring to an online source for the most up-to-date weather information for your destination/s.

FLIGHTS

Seat Selection & Frequent Flyer Points:

We do not arrange seat selection. It is essential to highlight that some airlines do not allow pre-selected seats. We strongly suggest you contact the airline directly with seating allocation requirements and/or arrive at the airport earlier to arrange your seating. While we do not add frequent flyer member details to bookings, you can do this directly with the airline once you have your flight information.

Dietary Requests

Meal options and availability differ between airlines and routes therefore not all dietary requests can be accommodated. If your flight includes meals we will select the most suitable option available based on the dietary requirements you have specified. All meal requests are subject to airline approval and are not guaranteed, therefore we recommend preparing for your flight by bringing appropriate food for yourself, as required.

Passport Validity:

Customers must provide valid passport details either at the time of purchase or no later than 90 days before the departure date. Failure to do so may result in the cancellation of the booking. Customers will be responsible for any costs and fees incurred in this instance.

COACH TOUR

Meals:

For meals not included, the tour leader (when available) will offer assistance with reservations, suggestions and directions to local restaurants. It is your responsibility to notify us of any dietary requests/requirements.

Please note: We will do our best to meet your requests/requirements; however, we cannot guarantee that we will always be able to.

Luggage:

You will be responsible for all your personal belongings whilst on tour. You must carry your own luggage from the vehicle to the hotel room and back to the vehicle. The driver will assist with the uploading and unloading of bags from the vehicle.

OTHER

Mobility:

If you require wheelchair access please contact our friendly sales and service team to inquire on your behalf.

Fitness Level Required:

Adventure (and spontaneity) create some of the best travel memories. Bear in mind, your home schedules and timings might not be adhered to on tour - it's all part of the fun!
A moderate level of fitness will be required.
Expect a moderate pace of touring with a focus on guided tours that may include full days with extended activity, guided city tours or nature walks. You will require a general level of fitness for unassisted navigation of stairs and inclines, longer distances with possible periods of standing when visiting sites, walking on sloping, uneven ground or elevations. You will be responsible for your own luggage and have the ability to board all modes of transport without assistance. Please note: Many areas may be inaccessible to wheelchairs or mobility scooters, where the unassisted use of personal walking sticks and other aids may be required. Although some assistance may be available, every traveller

Important Information

should be self-reliant during all aspects of their travel.

Please note: It is expected that every traveller must be self-reliant and able to undertake all aspects of their own travel. Please speak to your booking agent about your personal circumstances and any assistance requirements to ensure this tour is right for you.

Please note: If you have any concerns, please consult your healthcare provider prior to purchase/travel.

Sightseeing:

Please note: If entry to a site is affected by changes in operating hours or public holiday closures, your itinerary, where possible, may be adjusted, or a similar activity will be offered in its place (subject to availability).

Wildlife sighting:

TripADeal cannot guarantee animal sightings on tour. Wildlife are unpredictable and factors such as weather conditions, predatory fear and animal movements can impact sightings.

Shopping:

Shopping overseas can be a daunting and confusing experience, especially when there is a language barrier. Please be very cautious when foreign currencies and prices are involved. If paying by credit card, please pay close attention to the amount you are being charged and keep all your receipts.
Do not make any purchases you are not comfortable with or feel pressured into. If you are uncertain or need assistance with the language barrier, please seek assistance from your Tour Guide/Leader. Please refer to our Terms and Conditions regarding shopping for further information.

Visas

A Tourist Visa for Sri Lanka is a strict requirement if travelling on an Australian Passport. You will need a visa in the form of an Electronic Travel Authorisation (ETA) to enter Sri Lanka from 27 September 2024. Limited facilities to obtain an ETA are available at Colombo's Bandaranaike International Airport, however ETA's can be obtained prior to departure.

Important:

- *Please start arranging your visa three weeks before departure to account for any delays due to consulate operating hours.*
- *Visa rules are subject to change. Please check with the nearest embassy, consulate or immigration department of the destination/s you are visiting once you receive your travel documentation to ensure you have the most up to date information.*
- *It is your responsibility to be travel-ready and ensure that you are aware and comply with any destination or travel requirements, including the validity of all required travel documents.*
- *Passengers who are not Australian citizens must also check with the respective consulate or visa agency to determine what their visa requirements are and what personal identification is required.*
- *It is also important to note that some areas of employment, such as journalism, government authorities and charity organisations, may have additional restrictions in applying for visas. This may, in turn, affect the type of application required.*

Travel Insurance

Embarking on your next trip is exciting, and while you hope the unexpected does not happen, it is best to be prepared. We strongly recommend you take out travel insurance when making your booking. Whether it's a potential medical emergency, a flight cancellation, a delayed suitcase, or an unforeseen event, it's important to ensure you're adequately protected. For more information or advice visit https://www.tripadeal.com.au/travel-insurance

Schedule Of Fees

Voluntary Changes

This includes booking changes requested by you, including but not limited to those changes requiring an airline ticket or a Purchase Confirmation reissue.

- Changes - $100 per booking and any additional charges applied by the airline/ cruise company/accommodation/other travel providers.

Name Changes Due To Passenger Error

- If the incorrect name has been provided, charges of $100 per booking and any additional charges applied by the airline/ cruise company/accommodation/other travel providers.

Supplier Fees

In the event the tour package you have purchased is unable to proceed, and/or a Travel Supplier is unable to fulfil the tour due to external circumstances (Limitation of Liability e.g. a Force Majeure event), there may be a fee or amount of money that is withheld by our Suppliers and is unrecoverable. This may be due to non-refundable airline tickets, cancellation penalties with cruise cabins or unrecoverable payments with our land/ accommodation partners. If refunds are not available from Suppliers, we will endeavour to obtain a travel credit on the best terms available and communicate these outcomes to you. In the event we are unable to obtain a refund or travel service credit, or part thereof, this cost is passed on to the customer as a Supplier Fee.