

Swiss Alps & Christmas Markets

ZURICH ● INTERLAKEN ● MONTREUX ● LUCERNE

The Offer

Prepare for a truly enchanting 14-day rail journey through the heart of Switzerland, immersing yourself in the festive glow and spectacular alpine scenery of this beautiful country.

Your unforgettable holiday begins in Zurich before you whisk away by train to Basel. Here, you'll stroll through the beautifully preserved Old Town and soak up the atmosphere of its famous Christmas markets, where you could sample Swiss delicacies like raclette and Flammkuchen.

The journey continues to the picturesque city of Lucerne, where the medieval Chapel Bridge awaits, followed by a free day, perhaps to explore the historic city or take the special cogwheel train up to Mount Rigi for breathtaking panoramic views.

Next, you'll experience one of the world's most spectacular routes aboard the Golden Pass Panoramic Train to Montreux on Lake Geneva. Here, the festive fun continues with a visit to Santa Claus in his grotto atop the Rochers-de-Naye mountain.

The tour culminates in the magnificent Bernese Oberland region in Interlaken, where you'll enjoy a free day to explore the local markets or ascend to the majestic Schilthorn summit. Finally, you'll return to Zurich for one last opportunity to enjoy its vibrant city life and cosmopolitan Christmas markets before heading home, your heart full of wonderful winter memories.

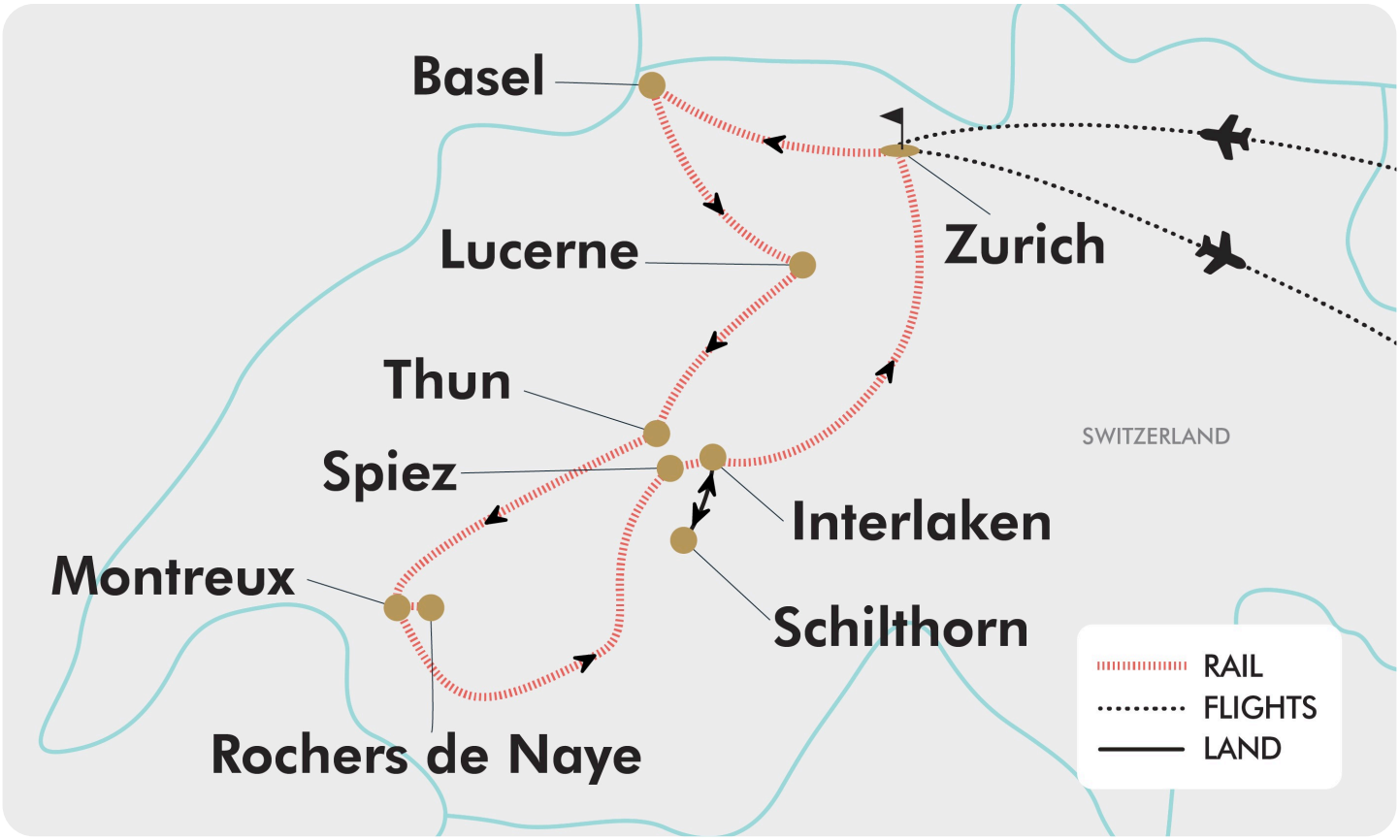
This incredible tour includes return international full-service flights, 11 nights of hotel accommodation, daily breakfast, English-speaking tour leader & guides, journey on the Golden Pass Panoramic Train and more.

Want more? Arrive Early or Stay Behind in Zurich, Switzerland.



14-DAY TOUR PACKAGE | SWISS ALPS & CHRISTMAS MARKETS

The Map





The Itinerary

Day 1 Australia (or New Zealand) - Zurich, Switzerland

Today depart for Zurich, Switzerland!

Please note: Due to flight scheduling and availability, some customers may be required to depart on day 2, to arrive on day 2. Flight times will be indicated on your final documentation, which you will receive 4-6 weeks prior to departure.

Meals included: In-Flight

Day 2 Welcome to Zurich

Upon arrival in Zurich, make your own way to your hotel. Your tour Leader will meet you at the hotel reception in the evening.

Enjoy the remainder of the day at leisure.

Overnight: Hotel Alexander or similar, Zurich
Meals included: None

Day 3 Zurich - Basel - City Tour & Christmas Markets

This morning, travel to Basel by train.

Upon arrival, enjoy a guided walking tour of Basel, a city on the Rhine River. Tour the medieval old town centre of Marktplatz and the 12th-century Gothic cathedral, which contains the tomb of the 16th-century Dutch scholar, Erasmus. The heart of the city beats in Basel's well-preserved, romantic Old Town, its narrow streets and hidden squares hold more than 300 fountains that are just as charming as its many centuries-old buildings and eye-catching sights.

In the afternoon, spend some free time at the famous Christmas Markets of Basel.

Basel has three main Christmas markets: the largest is on Barfüsserplatz in the old town, a newer market on Münsterplatz next to the cathedral, and a smaller market on the right bank of the Rhine on Claraplatz. The markets are within easy walking distance of each other and impress with beautifully decorated shop windows and buildings. Marvel at the many stalls selling Christmas-related crafts and items, as well as typical Swiss specialties such as raclette (melted cheese) with potatoes and Flammkuchen (thin pizza) from neighbouring Alsace. Sausages, potato cakes, pancakes, waffles, and other baked items are very popular too.

Please note:

- *For your convenience, your luggage (one bag per person) will be transported directly from hotel to hotel, allowing you to relax and enjoy the day's scenic train journeys.*

Overnight: GAIA hotel or similar, Basel
Meals included: Breakfast

Day 4 Basel - Lucerne - City Tour & Christmas Markets

Today, travel by train to the beautiful city of Lucerne (approximately 2 hours), nestled amongst lakes and soaring peaks in the heart of central Switzerland. Upon arrival, enjoy a guided walking tour of the city centre, admire the medieval Chapel Bridge with its gable paintings and more.

In the afternoon, enjoy time at leisure to enjoy the Lucerne Christmas Market.

Please note:



The Itinerary

- *For your convenience, your luggage (one bag per person) will be transported directly from hotel to hotel, allowing you to relax and enjoy the day's scenic train journeys.*

Overnight: Hotel Waldstatterhof or Hotel Drei Koenige or similar, Lucerne
Meals included: Breakfast

Day 5 Lucerne - Free Day or Mt Rigi Excursion

Today is a free day in Lucerne, allowing you time to further explore the historic city and its picture-postcard setting. Alternatively, take the opportunity to visit Mt Rigi and ride the special cogwheel train to the summit (included with the Swiss Travel Pass).

On arrival at the top of the mountain, enjoy time at leisure in Rigi Kulm, taking in the panoramic views across the Alps, thirteen different lakes and the entire Swiss Mittelland through to Germany and France.

Please note: Your tour leader will join you throughout the Mt Rigi excursion if chosen

Overnight: Hotel Waldstatterhof or Hotel Drei Koenige or similar, Lucerne
Meals included: Breakfast

Day 6 Lucerne - Thun - Golden Pass Panoramic Train - Montreux

Today, continue your journey travelling by rail from Lucerne to Montreux via Thun. Along the way, stop near Lake Thun, in Switzerland's Bernese Oberland region. See the turreted Thun Castle and experience sweeping views of the Alps. From Thun, board a local train to Zweisimmen, where you will ride the famous Golden Pass panoramic train.

The Golden Pass Panoramic links the German and French-speaking regions and allows a piece-by-piece insight into Switzerland's diverse cultural heritage. This spectacular train route climbs to the highest point on the entire Golden Pass line, reaching 1279 metres. Next up is the upper-class town of Gstaad, a favoured holiday spot of many celebrities, featuring luxurious shops and hotels. Soon after, you will leave the German-speaking area of Switzerland and enter the French-speaking region.

Continue through Montreux and descend 578 metres to unveil spectacular views of Lake Geneva. The Old Town, directly adjacent to the steep slopes at the edge of the forest, seems to be hidden at almost unattainable heights. Yet this quaint neighbourhood is just ten minutes from the lakeside.

Upon arrival in the afternoon, take some time to discover this beautiful city and its Christmas Market.

Please note:

- *For your convenience, your luggage (one bag per person) will be transported directly from hotel to hotel, allowing you to relax and enjoy the day's scenic train journeys.*



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Overnight: Grand Hotel Suisse Majestic or similar, Montreux
Meals included: Breakfast

Day 7 Montreux - Free Day

Today is yours at leisure to discover the diverse Montreux Riviera region with your Montreux Riviera Card, which offers many advantages (free travel on local trains and buses as well as several discounts on local attractions).

Why not take a train and visit the famous Chillon Castle? (not included). A medieval island castle, this fairy-tale castle is built on a rock standing off the shore of Lake Geneva and offers visitors a true experience of medieval splendour. The water castle is one of the most visited historic buildings in Switzerland. You can reach the castle by a short train ride from Montreux.

Overnight: Grand Hotel Suisse Majestic or similar, Montreux
Meals included: Breakfast

Day 8 Rochers-de-Naye - Cog Railway - Christmas Markets

After breakfast, enjoy an excursion to Rochers-de-Naye, a mountain within the Swiss Alps. A singular panoramic view awaits over the Swiss and French Alps from Eiger to Mont-Blanc and further to Lake Geneva. Towering at an altitude of 2,042 metres, Rochers-de-Naye has long been a favoured destination for nature lovers. To get to this unique place, you will ride the charming cog railway from Montreux and ascend more than 1,600 metres on a magnificent journey through fields, villages, and forests.

The journey to the summit takes around 55 minutes.

On arrival, visit Santa Claus in his grotto perched atop the Rochers-de-Naye mountain. You will find yourself walking through a mysterious Christmas-themed hall before lighting up at the sight of Santa Claus in his office (entrance included).

In the afternoon, return to Montreux and enjoy the rest of the day at leisure, exploring the beautiful Christmas markets. Montreux is located on Lake Geneva and is protected by high mountain peaks. The city celebrates Christmas with one of Switzerland's largest markets. Consisting of more than 160 chalets on the lakeside promenades that sell typical dishes and handcrafted gifts.

Overnight: Grand Hotel Suisse Majestic or similar, Montreux
Meals included: Breakfast

Day 9 Montreux - Spiez - Interlaken

This morning, transfer by rail to Interlaken via Visp and Spiez. Enjoy the beautiful scenic view during your train journey. Stop in Spiez along the way, a pretty town dominated by a magnificent castle on the shores of Lake Thun.

Upon arrival, check in to the hotel and spend the remainder of the day at leisure, taking in the Christmas atmosphere. Interlaken lies in the Bernese Oberland on an alluvial plain, between Lake Thun and Lake Brienz. The vacation destination, which is presided over by the three mighty mountains, Eiger, Mönch and Jungfrau, is the starting point for numerous activities.

Optional Activity: Chocolate Fondue Float on Lake Brienz (approximately 1.5 hours)



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Enjoy a unique Swiss experience from a stunning viewpoint. Take an afternoon float on Lake Brienz and enjoy one of Switzerland's most famous products, chocolate, all while enjoying stunning mountain views of the Bernese Oberland. Our guides do all the steering, so you can enjoy the meal, atmosphere, and time together on the raft. See online Important Information for pricing.

Please note:

- *For your convenience, your luggage (one bag per person) will be transported directly from hotel to hotel, allowing you to relax and enjoy the day's scenic train journeys.*

Overnight: Hotel Carlton Europe or similar, Interlaken
Meals included: Breakfast

Day 10 Interlaken - Free Day - Christmas Markets

Today is free to explore the Interlaken Christmas Markets, a dazzling Christmas experience in a magical location. Interlaken's town centre is transformed into a Christmas market, featuring an array of regional products. The friendly market attracts locals and visitors alike to join in the Christmas spirit.

There is also the possibility of taking an excursion up to the Jungfraujoch, at 4,158 meters, it is one of the main summits of the Bernese Alps (not included).

Optional Activity: Cable Car and Mountain Railway to the Jungfraujoch

Enjoy a guided tour to Jungfraujoch today, uncover the best views over the Eiger and the Mönch from the Sphinx Terrace (3,571 meters). The historic railways of the Jungfrau Mountains are an absolute joy. The network of narrow-gauge railways, cogwheel trains, aerial cable cars and funiculars offer the chance to discover idyllic villages and stunning mountain scenery. You will have plenty of time to explore the fantastic glacial Ice Palace at your leisure. See online Important Information for pricing.

Overnight: Hotel Carlton Europe or similar, Interlaken
Meals included: Breakfast

Day 11 Schilthorn Excursion

After breakfast, enjoy an excursion to the Schilthorn summit with your tour leader, part of the Bernese Alps, to take in the wonderful views. At an altitude of 2,970 metres, the Schilthorn attracts visitors with a magnificent 360-degree panoramic view of the "Swiss skyline" including Eiger, Mönch and Jungfrau. Perched at the summit, you may like to enjoy a delicious meal at the revolving restaurant Piz Gloria (not included) or take time to relax and admire the spectacular view.

In the afternoon return to Interlaken via Mürren for some Christmas shopping along the way.

Overnight: Hotel Carlton Europe or similar, Interlaken
Meals included: Breakfast

Day 12 Interlaken - Zurich - Christmas Markets

Today, continue to Zurich by rail.

Upon arrival, check into your hotel and enjoy the remainder of the day at leisure in this cosmopolitan city, which combines creative urban life with the freedom of nature. Take some time to discover Zurich's famous Christmas Markets; there is a Christmas market to suit every taste. During a stroll through the Christmas



The Itinerary

market, there are also plenty of opportunities to warm up with a glass of punch, mulled wine, or a hot bite to eat, such as raclette or fondue.

Please note:

- *For your convenience, your luggage (one bag per person) will be transported directly from hotel to hotel, allowing you to relax and enjoy the day's scenic train journeys.*

Overnight: Hotel Alexander or similar, Zurich
Meals included: Breakfast

Day 13 Zurich, Switzerland - Australia (or New Zealand)

Today, at the appropriate time, make your own way to Zurich airport for your return flight back home after one trip of a lifetime!

Meals included: Breakfast; In-Flight

Day 14 Arrive in Australia (or New Zealand)

Please note: Some flights may arrive in +1 day later.

Meals included: None



14-DAY TOUR PACKAGE | SWISS ALPS & CHRISTMAS MARKETS

Tour Inclusions

HIGHLIGHTS

- Experience the magic of the Swiss festive season
- Explore the cities and landscapes of Switzerland by rail
- Visit the famous markets of Basel, Lucerne, Montreux, Interlaken and Zurich
- Enjoy a guided tour of Basel on the Rhine River, a city for art-lovers
- Enjoy a guided tour of the picture-perfect city of Lucerne
- Journey through the awe-inspiring Swiss Alps, along the snowy Golden Pass train route
- Witness dramatic landscapes during scenic rail journeys between lakes and snowy mountains
- Enjoy a day at leisure in Montreux on the shores of Lake Geneva
- Take in stunning views from Rochers-de-Naye, a mountain of the Swiss Alps
- Ride the charming cog railway up to Rochers-de-Naye, where Father Christmas resides
- Discover the breathtaking Swiss town of Interlaken at leisure
- Explore the Schilthorn summit, the “Swiss skyline”, 2970m above sea level

FLIGHTS

- Return international full-service flights (economy class), surcharges may apply (Excludes Trip Only option)

ACCOMMODATION

- 11 nights of 3 and 4-star hotel accommodation

DINING

- Enjoy daily breakfast

ESSENTIALS

- English-speaking tour leader throughout
- English-speaking tour guides
- Private luggage transfer from hotel to hotel (1 piece per person)
- Airline taxes and surcharges
- City tax, parking and toll fees

TRANSPORT

- Transportation by private air-conditioned vehicles
- Travel in 2nd-class rail cabins in Switzerland
- Journey on the Golden Pass Panoramic Train
- Transportation card in Basel and Montreux (free travel on local trains and buses)
- Swiss Travel Pass for additional local rail, bus, boat transport tickets and some mountain excursions during free time
- Montreux Riviera Card (discounts to local attractions)

Important Information

**Please note: All information provided in this brochure is subject to both change and availability. Prior to purchase please check the current deal for up-to-date information. If you have already purchased this deal, the terms and conditions on your Purchase Confirmation apply and take precedence over the information in this brochure.*

Booking Information

After purchase, you will receive a receipt and a Purchase Confirmation, directing you to an online Passenger Information Form. You must complete the Passenger Information Form within 72 hours of purchase.
Any special requests, preferences and optional extras MUST be clearly stated in your Passenger Information Form. Any change requested after submitting your Passenger Information Form cannot be guaranteed, is strictly subject to availability and will incur surcharges as outlined in the Schedule of Fees below.

Please note: All countries and territories have different entry requirements in relation to vaccinations, quarantine/isolation periods and travel restrictions. Due to the evolving nature, we would ask all of our customers to monitor, meet and adhere to the specific requirements of their intended destination(s) in the lead-up to and immediately before travel, as well as any requirements post-travel upon their return.

Our Policies

Cancellation & Refund Policy

By placing a booking with us, you acknowledge the following important information:

- **we act as your booking agent** ; TripADeal is a booking services provider, and curates the Travel Offers available on our website. We act as your booking agent, and we receive payment for the Booking Services as part of the booking price, however, we do not provide any of the Travel Services (flights, accommodation, tours or other products or services) included in your booking – the Travel Services are provided by a number of third party Travel Suppliers.
- **each booking is unique** ; our Travel Offers are made up of a variety of different components and are, during the booking process, uniquely tailored to suit your requirements, for example, departure dates and ports, flight and room upgrades, tour inclusions, etc.
- **changes/modifications to your booking may not be possible** ; once your booking has been made, changes or modifications may not be possible, and where possible, may incur a fee. It is important to ensure that the information you provide during the booking process is accurate and up to date, and that you read the Travel Offer carefully before placing your order.
- **Travel Offers are a package** ; our Travel Offers have been curated into package offerings and must be used as a package – individual components cannot be used independently of the full package offering.
- **our Travel Offers are generally non-refundable** ; in order to provide great value Travel Offers, we work with a variety of Travel Suppliers to find the best deals – this often means the Travel Suppliers' offerings are non-refundable to ensure the best price. We recommend that you obtain travel insurance as soon as you make a booking with us.

To read more about our Cancellation and Refund Policy, please click here.

General Terms & Conditions

By placing your booking with us, you acknowledge and agree to our Terms & Conditions, Privacy Policy and Cancellation Policy.

Offer Essentials

This Travel Offer is valid for travel on selected dates until the 9th December 2027.
Minimum group size 15, maximum group size 40 per vehicle.
This Travel Offer is priced per person based on a twin share.

Departure Dates & Surcharges

See checkout for live dates and availability.

Single Traveller Supplement

For solo travellers, a mandatory single supplement of $1,850 applies.

Please note: Accommodation for single customers who are travelling on a tour or cruise package may be in a single room, depending on availability.

Child Policy

- No child discounts are offered. The full price applies to all children travelling with their parents.
- Valid for children 8 years old and over.

Please note: Children must be accompanied by a responsible adult 18 years old and over to travel. No unaccompanied minors are allowed.

Flights

(Flight information for options excluding Trip Only)

Departure Cities

Sydney, Melbourne, *Perth, *Brisbane, *Adelaide or *Auckland

Departure City Surcharges

Perth: $200 per person
Brisbane or Adelaide: $350 per person
Auckland: $500 per person

International Flight(s)

Full-service airline(s) used
- Cabin Class: Economy Class

Please note: We cannot accommodate one-way flights. Travellers must take all included flights within the package, and any flights intentionally forfeited will result in later flights being subject to cancellation.

Please note:

- *From Australia, the flying journey to your destination may take up to 29 hours, with up to 2 stops. One of those stops may be within Australia.*
- *From New Zealand, the flying journey to your destination may take up to 32 hours, with up to 2 stops. One of those stops may be within Australia or New Zealand.*

This is provided as a guide only - actual flight duration can vary depending on

Important Information

availability and airline schedules. Your booking's final details will be confirmed to you via email once available.

Preferred Airline Surcharge

- Cabin Class: Economy Class
- Singapore Airlines: $500 per person
- Emirates: $420 per person

Please note:

- *Preferred airlines are subject to availability. If we are unable to fulfil your request, the above extra cost will be refunded.*
- *On any upgrade purchase, short-haul flights and domestic flight sectors are not guaranteed.*
- *In the event that a purchased stopover package and a purchased preferred airline upgrade are not compatible, you will have the option to receive a refund for the preferred airline upgrade or be offered an alternative stopover city option, e.g if you choose to fly with Singapore Airlines you cannot stopover in Dubai.*
- *Preferred airline refers to the marketing carrier and could include codeshare partners.*

Arrive Early and Stay Behind Options

Fly out and return home up to 60 days pre and post your tour dates.

Arrive Early

Zurich, Switzerland - From $300 per person, subject to availability.

Stay Behind

Zurich, Switzerland - From $300 per person, subject to availability.

Please note:

This option incurs a fee for adjusting the departure or return dates. This fee does not include extra nights' accommodation, meals and/or airport transfers, which will be at your own cost.
In addition, airport transfers listed as an inclusion on the Travel Offer are considered void in the event that you select an Arrive Early/Stay Behind option. As such, you will need to arrange your own transfers at your cost.

Internal Flights:

If you select to Arrive Early or Stay Behind into a city other than the one where the tour begins or concludes (where applicable), the package will include an internal flight to your destination. This offer applies only to the cities listed in our Arrive Early & Stay Behind Options. If you wish to forfeit this flight, please advise our friendly team at the time of purchase. Please note that the package's cost does not change when you choose to forfeit your connecting flight.

Please note: If you request to fly into cities not listed in our "Arrive Early & Stay Behind Options", we may be able to customise your itinerary. If possible, the flight's cost will be charged as an extra.

Cancellations & Changes:

Flight booking changes or cancellations after air tickets have been issued are not guaranteed and may incur additional fees and fare difference, subject to the airline cancellation and change policies. Flight changes are subject to availability at the time of booking.

High-Season:

A high-season Arrive Early or Stay Behind can be purchased for an additional charge, subject to availability. For pricing, please refer to the cart.

+ 60 days:

You can fly out up to 60 days before your package's start date, and/or return home 60 days after your package's end date. Should you wish to fly out or return home for more than 60 days from the tour, please contact us to request availability. Additional costs may apply.

Estimated dates:

Your estimated departure, return, and arrival dates are all subject to availability and may vary. The confirmed schedule for all flights will be provided when you receive your flight tickets.
High season surcharges apply to flights departing between the below date ranges:

- 11th September 2027 - 10th October 2027
- 10th December 2027 - 19th December 2027
- 20th December 2027 - 3rd January 2028

Stopover Packages

- Singapore
- Dubai

Includes:

- 2, 3 or 5 nights in 4-star accommodation
- Daily breakfast
- Return airport transfers

For pricing, please refer to the payment cart at checkout.

- When a pre and post-tour stopover is chosen, the same stopover location must be chosen each way, due to the airline used.
- When selecting to Arrive Early for your tour in conjunction with a Stopover Package, your fly out date from home will take place before the stopover.
- When selecting to Stay Behind after your tour in conjunction with a Stopover Package, your stopover will take place before your final flight home.
- Stopover packages are subject to availability.
- In the event that a purchased stopover package and a purchased preferred airline upgrade are not compatible, you will have the option to receive a refund for the preferred airline upgrade or be offered an alternative stopover city option, e.g if you choose to fly with Singapore Airlines you cannot stopover in Dubai.
- Blackout dates apply to flights departing between the below date ranges:

Hong Kong Rugby 7's: 06 April - 14 April 2027
Singapore Grand Prix: 30 September - 05 October 2027
Doha Grand Prix: 25 November - 1 December 2027 (
Abu Dhabi Grand Prix (for Dubai): 21 - 26 October 2027
Christmas and New Years Eve - 20 December 2027 to 3 January 2028
Hong Kong Rugby 7's: end March/ beginning April
Singapore Grand Prix: 28 September - 04 October 2028
Doha Grand Prix: end November 2028

Important Information

Abu Dhabi Grand Prix (for Dubai): early December 2028

Please note: the exact dates are yet to be confirmed.

Flight Class Upgrades

Business Class: For pricing, please refer to the payment cart at checkout.

Please note:

- *Flight upgrades are subject to availability and pricing changes (if we cannot fulfil your request, the upgrade cost will be refunded).*
- *On any upgrade purchase, short-haul flights and domestic flight sectors are not guaranteed.*

Outbound Flights

Please note: Due to flight scheduling and availability, some departures may occur on Day 0. Affected customers must be available to depart the day before. Flight times will be indicated on your final documents, issued 4-6 weeks before departure.

Missed Flights

If you fail to arrive for your outbound flight, you risk all flight and land arrangements in your destination being automatically cancelled by the airlines and land operator, respectively. Additional fees may apply to reinstate these services. If you miss your flight for whatever reason, please contact us as soon as possible to make arrangements.

Trip Only Option

If you choose to remove international flights from your package, your holiday may be shorter, as travel days for flights are not included in the Trip Only package. You will receive an email confirmation when minimum numbers have been met and the departure is guaranteed.
We recommend making further travel arrangements, such as flights, after you have received confirmation of a guaranteed departure.
TripADeal assumes no liability for financial losses incurred due to travel arrangements made prior to confirmation of guaranteed departure.

Note: The Trip Only Package does not include return international airfares or airport transfers. At the conclusion of the tour, you will be responsible for booking your own onward travel.
Click here for full Trip Only terms and conditions (see section 4.1)

Accommodation

Accommodation Used:

3 & 4-Star Properties (Self-rated)

- Zurich: Hotel Alexander
- Basel: GAIA Hotel
- Lucerne: Hotel Drei Koenige
- Montreux: Grand Hotel Suisse Majestic
- Interlaken: Hotel Carlton

Please note: Accommodation/rooms offered are based on a lead-in room type and are subject to availability based on seasonality. In the instance a property is not available, a similar standard of accommodation will be provided. Properties will be confirmed and included in your travel pack, which you will receive 4-6 weeks before travel.

Extra Nights

Not available.

Please note: If you are interested in booking additional nights of accommodation pre or post-tour, please wait until you receive your travel documentation approximately 4-6 weeks before departure for the confirmed list of hotels. If booking your own additional accommodation directly with the hotel, please be aware that you may be required to change rooms at the start/end of your tour.

Maximum Room Capacity

2 people.

Triple Share

Not available.

Bedding Configuration

Twin or double (subject to availability).

Optional Tours/activities

- Day 9: Chocolate Fondue Float: $275 AUD per person
- Day 10: Jungfraujoch Excursion: $355 AUD per person

Please note:

- *Prices are based per person, are subject to availability, time permitting and weather conditions.*
- *The optional tours listed above must be purchased on checkout or over the phone before submitting your passenger information form (subject to availability).*
- *Some tours require minimum numbers to operate.*

Exclusions

- Visa fees and requirements
- Domestic transfers and flights not stated in the deal offer
- Meals/beverages not stated in the deal offer
- Optional gratuities/tipping
- Optional activities/tours
- Personal expenses
- Travel insurance
- Any costs associated with an interruption to your tour as a result of an airline schedule change or cancellation

Please note: Return international flights and transfers to and from the tour are not included in the Trip Only option.

Gratuities / Tipping

Land

Gratuities (tips) are not included for the services of the tour leader (when available) and driver throughout the tour. The recommended tip is 7 - 9 CHF per person per day. This covers the guide/leader and the driver and will be collected on tour.

Please note: Tipping for services provided is always a matter of personal discretion; however, please be aware that many locals consider tipping part of their normal remuneration, and they may approach you for payment; there's no need to be intimidated by the request.

Other Important Information

TOUR GUIDE VS. TOUR LEADER

Important Information

Tour Guide:

Often locals with intimate knowledge of an area, its culture, and history. Their role entails providing commentary, routing the tour, and seeing that people have a good time. They are a licensed, qualified expert who supplies specific information on the history, art, architecture and culture of the city/village/attraction where they are guiding the tour. The guide meets the group at the required place and leaves it at the end of the tour; they do not travel with the group.

Tour Leader:

An experienced person tasked with ensuring the smooth operation of tours, as well as providing practical support to passengers throughout the whole trip. Their role primarily includes assisting with accommodation, transportation between locations, and communication with tour guides at each stop. A tour leader may provide general guidance around a city or village and offer information on the place visited on the bus. However, they are not required to have specific art, architecture, or historical knowledge. They are not allowed to provide a guided tour or commentary of a city/village/attraction once there and, if caught doing so, can be fined.

Please note: Tour leaders/guides are not a standard inclusion in all travel offers. Tour leaders/guides will only be made available when required to enhance the experience of the destination featured.

CLIMATE & AVERAGE TEMPERATURES

Switzerland

Temperatures plummet in November as the winter season begins to set in. The average temperature for Zurich in November is 5°C. The highest temperature for the month is 7°C while the lowest temperature is 2°C. December is a festive month and, despite the biting cold temperature, there is so much fun guests can have while holidaying in Zurich. December is winter in Zurich with an average temperature of 2°C. The highest temperature for December is 4°C while the lowest temperature is -1°C

Weather

We always suggest referring to an online source for the most up-to-date weather information for your destination/s.

FLIGHTS

Seat Selection & Frequent Flyer Points:

We do not arrange seat selection. It is essential to highlight that some airlines do not allow pre-selected seats. We strongly suggest you contact the airline directly with seating allocation requirements and/or arrive at the airport earlier to arrange your seating. While we do not add frequent flyer member details to bookings, you can do this directly with the airline once you have your flight information.

Dietary Requests

Meal options and availability differ between airlines and routes therefore not all dietary requests can be accommodated. If your flight includes meals we will select the most suitable option available based on the dietary requirements you have specified. All meal requests are subject to airline approval and are not guaranteed, therefore we recommend preparing for your flight by bringing appropriate food for yourself, as required.

Passport Validity:

Customers must provide valid passport details either at the time of purchase or no later than 90 days before the departure date. Failure to do so may result in the cancellation of the booking. Customers will be responsible for any costs and fees incurred in this instance.

COACH TOUR

Meals:

For meals not included, the tour leader (when available) will offer assistance with reservations, suggestions and directions to local restaurants. It is your responsibility to notify us of any dietary requests/requirements.

Please note: We will do our best to meet your requests/requirements; however, we cannot guarantee that we will always be able to.

Luggage:

You will be responsible for all your personal belongings whilst on tour. You must carry your own luggage from the vehicle to the hotel room and back to the vehicle. The driver will assist with the uploading and unloading of bags from the vehicle.

OTHER

Mobility:

If you require wheelchair access please contact our friendly sales and service team to inquire on your behalf.

Fitness Level Required:

Adventure (and spontaneity) create some of the best travel memories. Bear in mind, your home schedules and timings might not be adhered to on tour - it's all part of the fun!
A moderate level of fitness will be required. Expect a moderate pace of touring with a focus on guided tours that may include full days with extended activity, guided city tours or nature walks. You will require a general level of fitness for unassisted navigation of stairs and inclines, longer distances with possible periods of standing when visiting sites, walking on sloping, uneven ground or elevations. You will be responsible for your own luggage and have the ability to board all modes of transport without assistance.

Please note: Many areas may be inaccessible to wheelchairs or mobility scooters, where the unassisted use of personal walking sticks and other aids may be required. Although some assistance may be available, every traveller should be self-reliant during all aspects of their travel.

Please note: It is expected that every traveller must be self-reliant and able to undertake all aspects of their own travel. Please speak to your booking agent about your personal circumstances and any assistance

Important Information

requirements to ensure this tour is right for you.

Please note: If you have any concerns, please consult your healthcare provider prior to purchase/travel.

Sightseeing:

Please note: If entry to a site is affected by changes in operating hours or public holiday closures, your itinerary, where possible, may be adjusted, or a similar activity will be offered in its place (subject to availability).

Shopping:

Shopping overseas can be a daunting and confusing experience, especially when there is a language barrier. Please be very cautious when foreign currencies and prices are involved. If paying by credit card, please pay close attention to the amount you are being charged and keep all your receipts.
Do not make any purchases you are not comfortable with or feel pressured into. If you are uncertain or need assistance with the language barrier, please seek assistance from your Tour Guide/Leader. Please refer to our Terms and Conditions regarding shopping for further information.

Visas

A tourist visa is not required if travelling in Europe on an Australian Passport for stays of up to 90 days.

European Union Entry/Exit System (EES)

From October 12, 2025, a new European Entry System (EES) replaces the current manual passport-stamping process for non-EU travelers. Upon arrival in the Schengen area, Australian and New Zealand passport holders will have their fingerprints recorded and a photograph taken. Their entry and exit dates will be electronically registered. No previous action is required, but please be aware of longer wait times at border entry. From 10 April 2026, the EES will be fully operational at all external border crossing points of all the European countries (Schengen area) using the system.

European Travel Information & Authorisation System (ETIAS)

As an extension of the EES implementation introduced from 2025, ETIAS travel authorisation is a mandatory entry requirement for visa-exempt nationals travelling to any of these 30 European countries, including Australian and New Zealand citizens, that will be introduced in 2026. We advise you to monitor smartraveller.com.au closer to your departure to ensure you are up to date on the requirements at the time of entry.

Important:

- *Please start arranging your visa three weeks before departure to account for any delays due to consulate operating hours.*
- *Visa rules are subject to change. Please check with the nearest embassy, consulate or immigration department of the destination/s you are visiting once you receive your travel documentation to ensure you have the most up to date information.*
- *It is your responsibility to be travel-ready and ensure that you are aware and comply with any destination or travel requirements, including the validity of all required travel documents.*
- *Passengers who are not Australian citizens must also check with the respective consulate or visa agency to determine what their visa requirements are and what personal identification is required.*
- *It is also important to note that some areas of employment, such as journalism, government authorities and charity organisations, may have additional restrictions in applying for visas. This may, in turn, affect the type of application required.*

Travel Insurance

Embarking on your next trip is exciting, and while you hope the unexpected does not happen, it is best to be prepared. We strongly recommend you take out travel insurance when making your booking. Whether it's a potential medical emergency, a flight cancellation, a delayed suitcase, or an unforeseen event, it's important to ensure you're adequately protected. For more information or advice visit https://www.tripadeal.com.au/travel-insurance

Schedule Of Fees

Voluntary Changes

This includes booking changes requested by you, including but not limited to those changes requiring an airline ticket or a Purchase Confirmation reissue.

- Changes - $100 per booking and any additional charges applied by the airline/ cruise company/accommodation/other travel providers.

Name Changes Due To Passenger Error

- If the incorrect name has been provided, charges of $100 per booking and any additional charges applied by the airline/ cruise company/accommodation/other travel providers.

Supplier Fees

In the event the tour package you have purchased is unable to proceed, and/or a Travel Supplier is unable to fulfil the tour due to external circumstances (Limitation of Liability e.g. a Force Majeure event), there may be a fee or amount of money that is withheld by our Suppliers and is unrecoverable. This may be due to non-refundable airline tickets, cancellation penalties with cruise cabins or unrecoverable payments with our land/ accommodation partners. If refunds are not available from Suppliers, we will endeavour to obtain a travel credit on the best terms available and communicate these outcomes to you. In the event we are unable to obtain a refund or travel service credit, or part thereof, this cost is passed on to the customer as a Supplier Fee.