



# Christmas in Lapland

HELSINKI ● ROVANIEMI ● LAPLAND ● KEMI

## The Offer

Celebrate a festive season filled with childlike wonder in Finnish Lapland, visiting Santa Claus' village and meeting Santa in person.

This magical 11-day package offers a White Christmas adventure like no other into the Arctic Circle. Starting in Helsinki, browse the harbourside markets and explore the Finnish capital with a local tour guide. Take an overnight train north to the Arctic Circle and join a snowmobile safari including ice fishing. Ride across frozen rivers and out onto the Gulf of Bothnia to a fisher's winter camp and be overwhelmed by the breathtaking Lapland wilderness.

Meet and feed reindeer at a traditional Reindeer Camp, plus seek polar bears, lynx and moose at an Arctic wildlife park. Do all this while enjoying a warming cup of hot berry juice. What a way to celebrate the end of 2026. With return international flights, six nights of hotel accommodation, 13 meals plus a return overnight rail trip between Helsinki and Lapland, this is the gift you truly deserve.

**Want more? Arrive Early in Helsinki or extend your trip by choosing Itinerary 2 and visiting the wonders of Stockholm, Sweden to celebrate New Year's Eve.**

Offer available for a limited time or until sold out. TRIP A DEAL PTY LTD: 50149240433

Updated: 04 Jun 2026 15:52:51

Have a question about this deal? We're here to help.  
Call our friendly team on [1300 158 912](tel:1300158912)

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## 11-DAY TOUR PACKAGE | CHRISTMAS IN LAPLAND

# The Itinerary

### Itinerary 1

#### Day 1 Australia (or New Zealand) - Helsinki, Finland

Today depart Australia (or New Zealand) for Helsinki, Finland.

**Overnight:** None

**Meals included:** In-Flight

#### Day 2 Welcome to Helsinki

Upon arrival, you will be met by a representative and transferred to the hotel. Enjoy the remainder of the day at leisure.

**Overnight:** Original Sokos Hotel Presidentti or similar, Helsinki

**Meals included:** None

#### Day 3 Helsinki City Tour

Enjoy breakfast at the hotel before embarking on a half-day city tour of the Finnish capital with a local guide.

See the colourful harbour market, the neo-classical Senate Square, the Cathedral, the Sibelius Monument and the Russian Orthodox Uspenski Cathedral. Also, visit the famous Church in the Rock; Tempelaaikio (entrance included).

Enjoy some free time in the afternoon, perhaps shop for some last-minute Christmas gifts, visit the Christmas market or just enjoy the Christmas spirit and decorations.

**Overnight:** Original Sokos Hotel Presidentti or similar, Helsinki

**Meals included:** Breakfast

#### Day 4 Helsinki Free Day - Rovaniemi

Today, enjoy the day at leisure in the Finnish capital city. In the late afternoon you will be transferred to the train station for an overnight train journey to Rovaniemi.

The train will depart at approximately 19:30. Dinner is available for purchase onboard (not included).

**Overnight:** Intercity train (twin share cabins with shared facilities)

**Meals included:** Breakfast

#### Day 5 Rovaniemi - Tornio

This morning you will arrive in Rovaniemi. After disembarking, you will be transferred to a hotel to enjoy breakfast.

After breakfast, visit Santa Claus' Village which is located on the Arctic Circle. Here you will have the chance to meet Santa himself and visit his post office, or maybe send some postcards (stamped by hand with a special postmark of the Santa Claus Post Office). In this magical world, it will also be possible to find some unique gifts of Finnish handicrafts or top Finnish design products.

Next, drive to Tornio and check into the hotel. This evening you will enjoy a traditional Finnish Christmas Eve dinner. Approximately a 120-kilometre travel day.

**Overnight:** Park Hotel or Haparanda Stadshotells or similar, Tornio or Kemi

**Meals included:** Breakfast; Lunch; Dinner

#### Day 6 Christmas Day - Tornio - Kemi - Ice Fishing Safari with Snowmobiles

Start the day with breakfast at the hotel. Afterwards, drive to Kemi for a snowmobile safari adventure including ice fishing.



## 11-DAY TOUR PACKAGE | CHRISTMAS IN LAPLAND

### The Itinerary

#### Itinerary 1

A safari guide will give you a briefing and driving instructions. As you drive along on the frozen river the guide will choose a nice spot to stop and try ice fishing. After drilling a hole in the ice, you can give it a go!

Afterwards, jump back on the snowmobiles and head towards the frozen Gulf of Bothnia and the fisher's winter camp, which is located in the middle of the sea. Here you can take in the silence of nature and breathe the fresh air of Lapland. Return to the city by snowmobile and enjoy a typical Finnish lunch in Kemi.

This afternoon, take the opportunity to enjoy free time at leisure in the snowy magic of Lapland. Tonight you will be delighted with a traditional Finnish dinner.

**Overnight: Park Hotel or Haparanda Stadshotells or similar, Tornio or Kemi**

**Meals included: Breakfast; Lunch; Dinner**

#### Day 7 Tornio - Kemi - Reindeer Camp

A new adventure awaits you today with a visit to a Reindeer Camp. You'll get the chance to have a closer look at some reindeer, take pictures and also feed them.

After meeting the reindeer, sit around the campfire in a cosy and traditional Kota restaurant and enjoy a cup of coffee or hot berry juice. You may also try a traditional Lappish comb-shaped pastry (not included) as you listen to the herders' stories.

Afterwards, enjoy a traditional lunch. Drive back to the hotel where this evening you will enjoy a three-course dinner.

**Overnight: Park Hotel or Haparanda Stadshotells or similar, Tornio or Kemi**

**Meals included: Breakfast; Lunch; Dinner**

#### Day 8 Tornio - Ranua Wildpark - Rovaniemi - Helsinki

Today's excursion is to the northernmost zoo in the world, Ranua Wildlife Park, where you can see up to 50 different species of Arctic animals.

During your walk in the park, you might see polar bears, lynxes, moose and more. Afterwards, return to Rovaniemi to board the overnight train back to Helsinki.

Dinner is available for purchase onboard (not included). Approximately a 225-kilometre travel day.

**Overnight: Intercity train (twin share cabins with shared facilities)**

**Meals included: Breakfast**

#### Day 9 Helsinki Free Day

Enjoy breakfast onboard before arriving back in Helsinki in the early morning. After disembarking, you will be transferred to the hotel. Enjoy the remainder of the day at leisure.

**Overnight: Original Sokos Hotel Presidentti or similar, Helsinki**

**Meals included: Breakfast**

#### Day 10 Helsinki, Finland - Australia (or New Zealand)

Today at the appropriate time you will be transferred to the airport for your return flight back to Australia (or New Zealand), after one magical festive season you won't soon forget!

**Meals included: Breakfast; In-Flight**



## 11-DAY TOUR PACKAGE | CHRISTMAS IN LAPLAND

### The Itinerary

#### Itinerary 1

##### Day 11 Arrive in Australia (or New Zealand)

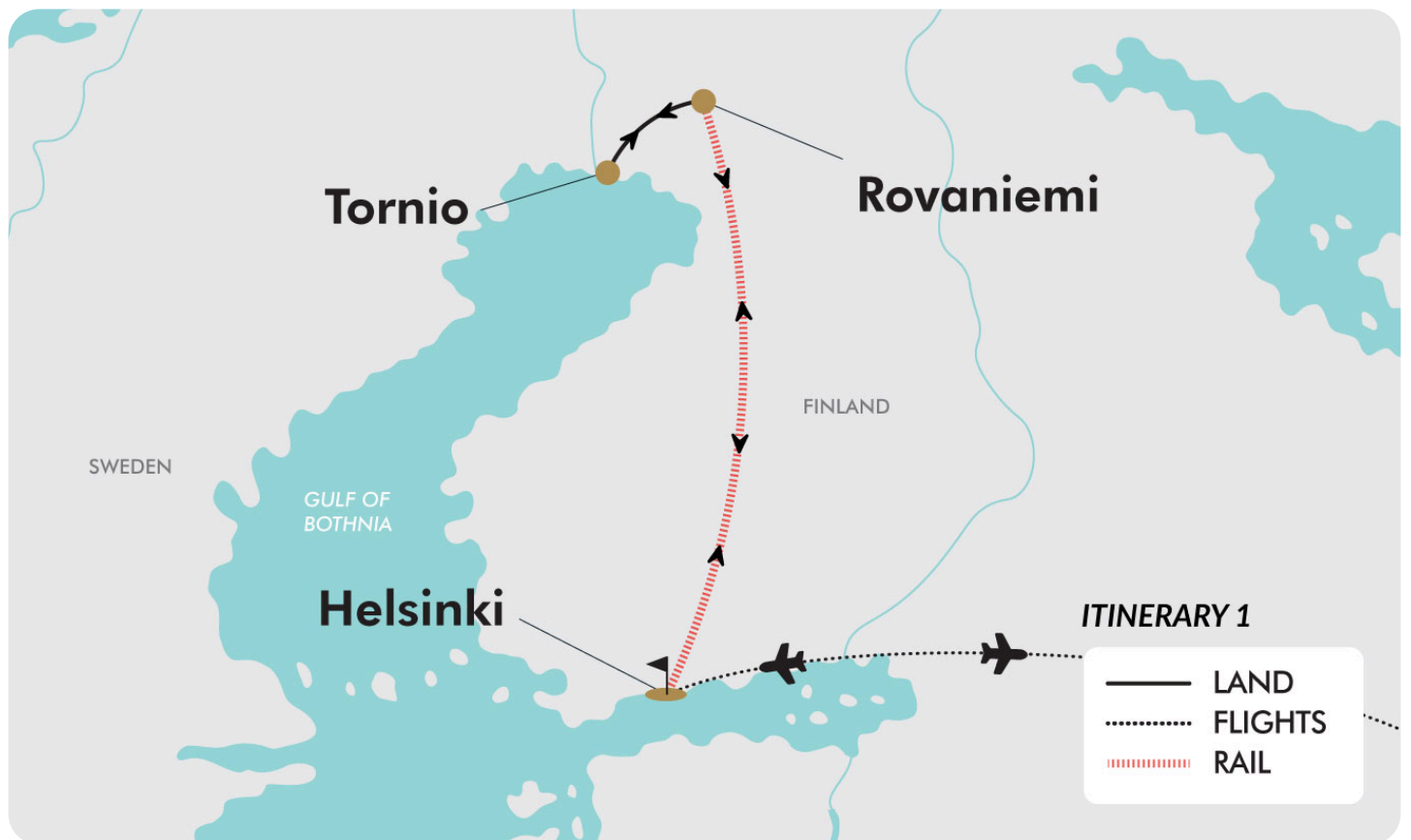
*Please note: Some flights may arrive in Australia (or New Zealand) +1 day later.*



## 11-DAY TOUR PACKAGE | CHRISTMAS IN LAPLAND

### The Map

#### Itinerary 1



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## 11-DAY TOUR PACKAGE | CHRISTMAS IN LAPLAND

# The Itinerary

### Itinerary 2

#### Day 1 Australia (or New Zealand) - Helsinki, Finland

Today depart Australia (or New Zealand) for Helsinki, Finland.

**Meals included:** In-Flight

#### Day 2 Welcome to Helsinki

Upon arrival, you will be met by a representative and transferred to the hotel. Enjoy the remainder of the day at leisure.

**Overnight:** Original Sokos Hotel Presidentti or similar, Helsinki

**Meals included:** None

#### Day 3 Helsinki City Tour

Enjoy breakfast at the hotel before embarking on a half-day city tour of the Finnish capital with a local guide.

See the colourful harbour market, the neo-classical Senate Square, the Cathedral, the Sibelius Monument and the Russian Orthodox Uspenski Cathedral. Also, visit the famous Church in the Rock; Temppeliaukio (entrance included).

Enjoy some free time in the afternoon, perhaps shop for some last-minute Christmas gifts, visit the Christmas market or just enjoy the Christmas spirit and decorations.

**Overnight:** Original Sokos Hotel Presidentti or similar, Helsinki

**Meals included:** Breakfast

#### Day 4 Helsinki Free Day - Rovaniemi

Today, enjoy the day at leisure in the Finnish capital city. In the late afternoon you will be transferred to the train station for an overnight train journey to Rovaniemi (twin share cabins with shared facilities are provided).

The train will depart at approximately 19:30. Dinner is available for purchase onboard (not included).

**Overnight:** Intercity train (twin share cabins with shared facilities)

**Meals included:** Breakfast

#### Day 5 Rovaniemi - Tornio

This morning you will arrive in Rovaniemi. Upon disembarking, you will be transferred to a hotel to enjoy breakfast.

After breakfast, visit Santa Claus' Village which is located on the Arctic Circle. Here you will have the chance to meet Santa himself and visit his post office, or maybe send some postcards (stamped by hand with a special postmark of the Santa Claus Post Office). In this magical world, it will also be possible to find some unique gifts of Finnish handicrafts or top Finnish design products.

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**Overnight:** Park Hotel or Haparanda Stadshotells or similar, Tornio or Kemi

**Meals included:** Breakfast; Lunch; Dinner

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## 11-DAY TOUR PACKAGE | CHRISTMAS IN LAPLAND

# The Itinerary

### Itinerary 2

#### Day 6 Christmas Day - Tornio - Kemi - Ice Fishing Safari with Snowmobiles

Start the day with breakfast at the hotel. Afterwards, drive to Kemi for a snowmobile safari adventure including ice fishing. A safari guide will give you a briefing and driving instructions. As you drive along on the frozen river the guide will choose a nice spot to stop and try ice fishing. After drilling a hole in the ice, you can give it a go!

Jump back on the snowmobiles and head towards the frozen Gulf of Bothnia and the fisher's winter camp which is located in the middle of the sea. Here you can take in the silence of nature and breathe the fresh air of Lapland. Return to the city by snowmobile and enjoy a typical Finnish lunch in Kemi.

This afternoon, take the opportunity to enjoy free time at leisure in the snowy magic of Lapland. Tonight you will be delighted with a traditional Finnish dinner.

**Overnight: Park Hotel or Haparanda Stadshotells or similar, Tornio or Kemi**

**Meals included: Breakfast; Lunch; Dinner**

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A new adventure awaits you today with a visit to a Reindeer Camp. You'll get the chance to have a closer look at some reindeer, take pictures and also feed them.

After meeting the reindeer, sit around the campfire in a cosy and traditional Kota restaurant and enjoy a cup of coffee or hot berry juice. You may also try a traditional Lappish comb-shaped pastry (not included) as you listen to the herders' stories.

Afterwards, enjoy a traditional lunch. Drive back to the hotel where this evening you will enjoy a three-course dinner.

**Overnight: Park Hotel or Haparanda Stadshotells or similar, Tornio or Kemi**

**Meals included: Breakfast; Lunch; Dinner**

#### Day 8 Tornio - Ranua Wildpark - Rovaniemi - Helsinki

Today's excursion is to the northernmost zoo in the world, Ranua Wildlife Park, where you can see up to 50 different species of Arctic animals. During your walk in the park, you might see polar bears, lynxes, moose and more.

Afterwards, return to Rovaniemi to board the overnight train back to Helsinki. Dinner is available for purchase onboard (not included). Approximately a 225-kilometre travel day.

**Overnight: Intercity train (twin share cabins with shared facilities)**

**Meals included: Breakfast**

#### Day 9 Helsinki Free Day

Enjoy breakfast onboard before arriving back in Helsinki in the early morning. After disembarking, you will be transferred to the hotel. Enjoy the remainder of the day at leisure.

**Overnight: Original Sokos Hotel Presidentti or similar, Helsinki**

**Meals included: Breakfast**

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## 11-DAY TOUR PACKAGE | CHRISTMAS IN LAPLAND

# The Itinerary

### Itinerary 2

#### Day 10 Helsinki, Finland - Silja Line Cruise to Stockholm

After breakfast, enjoy time at leisure until the late afternoon. Feel free to leave any luggage at the hotel, until the transfer to the port where you will embark on the Silja Lines overnight cruise to Stockholm, Sweden.

Enjoy life onboard the ship, which is full of entertainment, shopping and bars or perhaps relax in the spa. Dinner is available to purchase onboard (not included).

**Overnight: Tallink Silja Line Ship (Outside cabin with private facilities)**

**Meals included: Breakfast**

#### Day 11 Welcome to Stockholm - City Tour

Enjoy breakfast onboard this morning as you sail the scenic archipelago into Stockholm. Directly from the pier, you will begin a half-day guided sightseeing tour of the Swedish capital with a local guide. The viewpoint at Fjällgatan gives you a beautiful panorama of Stockholm, which is spread out on 14 islands.

Visit Gamla Stan, the old city with its narrow cobbled-stoned lanes, charming small squares and mediaeval buildings in happy colours. See the Cathedral (entrance not included) and the Royal Palace (entrance not included).

The tour finishes at the hotel. Enjoy the remainder of the day at leisure.

**Overnight: Clarion Hotel Amaranthen or similar, Stockholm**

**Meals included: Breakfast**

#### Day 12 Stockholm - New Years Eve Free Day

Today the day is free at leisure, to enjoy the city. Tonight make your own way to the famous Stockholm Ice Bar, entry is included and includes a drink. This is the planet's first permanent ice bar, which is made from ice collected from the Ice hotel in Swedish Lapland. Everything except the liquids in the drinks is made of ice, including the glasses you drink out of.

**Overnight: Clarion Hotel Amaranthen or similar, Stockholm**

**Meals included: Breakfast**

#### Day 13 Stockholm, Sweden - Australia (or New Zealand)

Today you will be transferred to the airport for your return flight back to Australia (or New Zealand), after a magical festive season you won't soon forget.

**Meals included: Breakfast; In-Flight**

#### Day 14 Arrive Australia (or New Zealand)

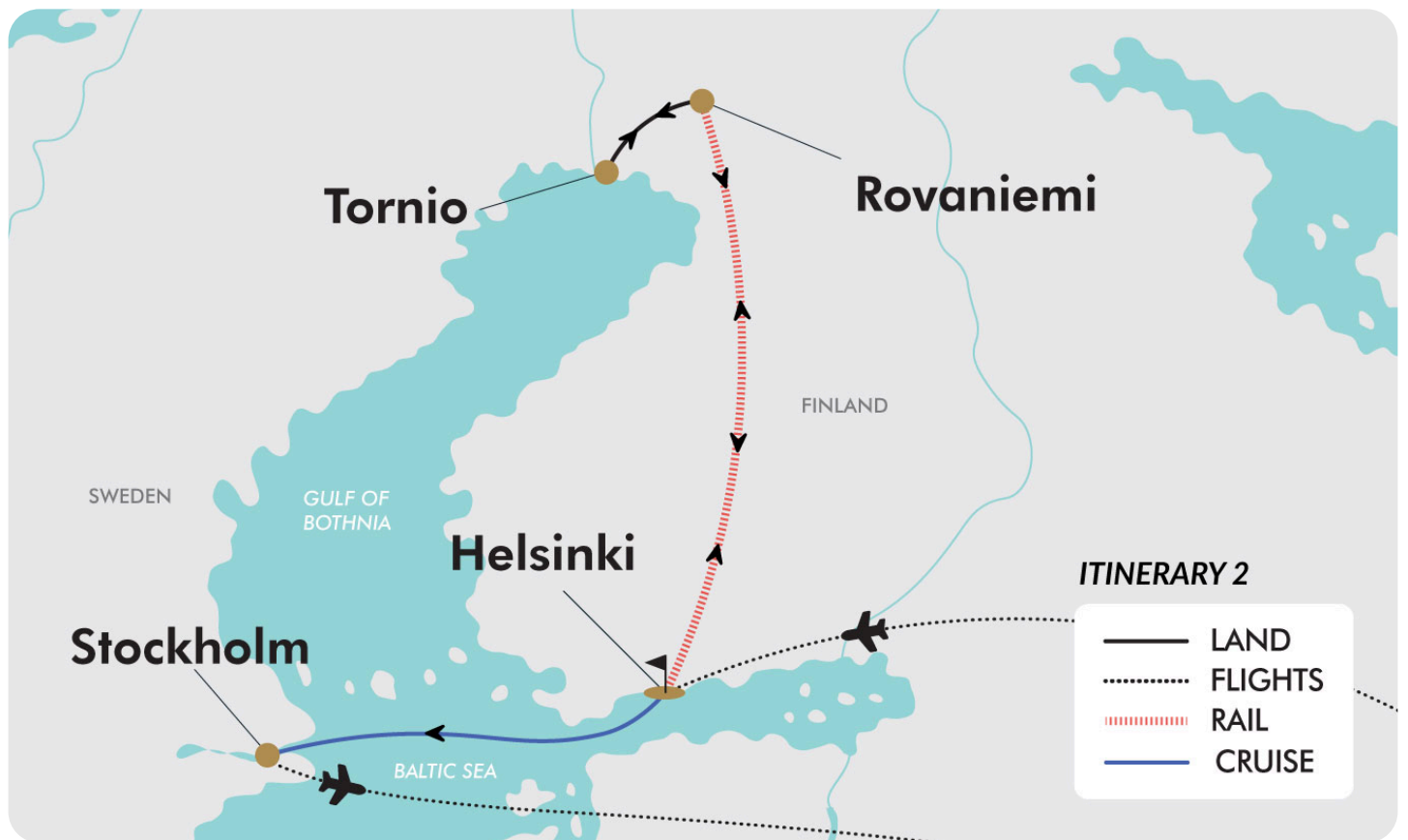
*Please note: Some flights may arrive in Australia (or New Zealand) +1 day later.*



## 11-DAY TOUR PACKAGE | CHRISTMAS IN LAPLAND

### The Map

#### Itinerary 2



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## 11-DAY TOUR PACKAGE | CHRISTMAS IN LAPLAND

### Tour Inclusions

#### HIGHLIGHTS

- Experience the best of Finnish Lapland during the festive season
- Explore Helsinki on a city tour with a local guide
- See the unique Temppeliaukio Church in the Rock, the harbour markets and more
- Visit the famous Santa Claus' Village in Rovaniemi and meet the man himself
- Experience a snowmobile safari
- Go ice fishing in the spectacular Lapland wilderness
- Feed reindeer on a visit to a reindeer farm
- Visit Ranua Wildlife Park, the world's northernmost zoo
- Look for polar bears, lynx and moose on a walk through the zoo
- Enjoy 2 days at leisure in the eclectic city of Helsinki

#### FLIGHTS

Return international full-service flights (economy class), surcharges may apply

#### RAIL

- 2 nights onboard an overnight InterCity train from Helsinki to Rovaniemi return
- Stay in a twin-share cabin onboard the train

#### ACCOMMODATION

6 nights in 4-star hotel accommodation

#### DINING

Enjoy 13 meals, including a traditional Finnish lunch and dinner

#### ESSENTIALS

- English speaking tour leader and tour guide
- Airline taxes and surcharges

#### TRANSPORT

Transportation by private vehicles

#### TRANSFERS

Return airport and rail transfers

#### 14-day package with New Year's Eve Stockholm, Sweden extension

- All of the Standard Package, plus the following:
- 1 night aboard the Silja Line from Helsinki, Finland to Stockholm, Sweden
- Stay in a Seaview cabin with private facilities
- 2 nights in 4-star accommodation in Stockholm
- Enjoy 3 additional meals
- Marvel at the scenic archipelago as you arrive in Stockholm
- Explore Stockholm on a guided tour
- Enjoy Stockholm's best view from Fjällgatan and see the Royal Palace and more
- Tour the 'Old City' of Gamla Stan
- Enjoy a drink in Stockholm's famous Ice Bar
- Airport and port transfers

# Important Information

*\*Please note: All information provided in this brochure is subject to both change and availability. Prior to purchase please check the current deal for up-to-date information. If you have already purchased this deal, the terms and conditions on your Purchase Confirmation apply and take precedence over the information in this brochure.*

## Booking Information

After purchase, you will receive a receipt and a Purchase Confirmation, directing you to an online Passenger Information Form. You must complete the Passenger Information Form within 72 hours of purchase.

Any special requests, preferences and optional extras MUST be clearly stated in your Passenger Information Form. Any change requested after submitting your Passenger Information Form cannot be guaranteed, is strictly subject to availability and will incur surcharges as outlined in the Schedule of Fees below.

*Please note: All countries and territories have different entry requirements in relation to vaccinations, quarantine/isolation periods and travel restrictions. Due to the evolving nature, we would ask all of our customers to monitor, meet and adhere to the specific requirements of their intended destination(s) in the lead-up to and immediately before travel, as well as any requirements post-travel upon their return.*

## Our Policies

### Cancellation and Refund Policy

By placing a booking with us, you acknowledge the following important information:

- **we act as your booking agent;** TripADeal is a booking services provider, and curates the Travel Offers available on our website. We act as your booking agent, and we receive payment for the Booking Services as part of the booking price, however, we do not provide any of the Travel Services (flights, accommodation, tours or other products or services) included in your booking – the Travel Services are provided by a number of third party Travel Suppliers.

- **each booking is unique;** our Travel Offers are made up of a variety of different components and are, during the booking process, uniquely tailored to suit your requirements, for example, departure dates and ports, flight and room upgrades, tour inclusions, etc.
- changes/modifications to your booking may not be possible; once your booking has been made, changes or modifications may not be possible, and where possible, may incur a fee. It is important to ensure that the information you provide during the booking process is accurate and up to date, and that you read the Travel Offer carefully before placing your order.
- **Travel Offers are a package;** our Travel Offers have been curated into package offerings and must be used as a package – individual components cannot be used independently of the full package offering.
- **our Travel Offers are generally non-refundable;** in order to provide great value Travel Offers, we work with a variety of Travel Suppliers to find the best deals – this often means the Travel Suppliers' offerings are non-refundable to ensure the best price. We recommend that you obtain travel insurance as soon as you make a booking with us.

To read more about our Cancellation and Refund Policy, please click [here](#).

### General Terms and Conditions

By placing your booking with us, you acknowledge and agree to our [Terms & Conditions](#), [Privacy Policy](#) and [Cancellation Policy](#).

## Offer Essentials

This Travel Offer is valid for travel on the 20th December 2026.

Minimum group size 15, maximum group size 40 per vehicle.

This Travel Offer is priced per person based on a twin share.

### Departure Dates & Surcharges

See checkout for live dates and availability.

## Single Traveller Supplement

For solo travellers, a mandatory single supplement applies.

- 11 Day Tour: \$1550
- 14 Day Tour: \$2125

*Please note: Accommodation for single customers who are travelling on a tour or cruise package may be in a single room, depending on availability.*

## Child Policy

- No child discounts are offered. The full price applies to all children travelling with their parents.
- Valid for children 8 years old and over.

*Please note: Children must be accompanied by a responsible adult 18 years old and over to travel. No unaccompanied minors are allowed.*

## Flights

### Departure Cities

Sydney, \*Melbourne, \*Brisbane, \*Adelaide, \*Perth or \*Auckland

### Departure City Surcharges

Melbourne: \$150 per person

Brisbane: \$500 per person

Adelaide or Perth: \$600 per person

Auckland: \$1000 per person

### International Flight(s)

Full-service airline(s) used

- Cabin Class: Economy Class

*Please note: We cannot accommodate one-way flights. Travellers must take all included flights within the package, and any flights intentionally forfeited will result in later flights being subject to cancellation.*

*Please note:*

- *From Australia, the flying journey to your destination may take up to 34 hours, with up to 2 stops. One of those stops may be within Australia.*
- *From New Zealand, the flying journey to your destination may take up to 36 hours, with up to 2 stops. One of those stops may be within Australia or New Zealand.*

# Important Information

This is provided as a guide only - actual flight duration can vary depending on availability and airline schedules. Your booking's final details will be confirmed to you via email once available.

## Arrive Early and Stay Behind Options

Fly out and return home up to 60 days pre and post your tour dates.

### Arrive Early

Helsinki, Finland (Itinerary 1 & 2) - From \$300 per person, subject to availability.

### Stay Behind

Helsinki, Finland (Itinerary 1 Only) - From \$300 per person, subject to availability.  
Stockholm, Sweden (Itinerary 2 Only) - From \$300 per person, subject to availability.

*Please note:*

## Exclusions

: This fee does not include extra nights' accommodation, meals or airport transfers.

## Internal Flights

: If you select to Arrive Early or Stay Behind into a city other than the one where the tour begins or concludes (where applicable), the package will include an internal flight to your destination. This offer applies only to the cities listed in our Arrive Early & Stay Behind Options. If you wish to forfeit this flight, please advise our friendly team at the time of purchase. Please note that the package's cost does not change when you choose to forfeit your connecting flight.

*Please note: If you request to fly into cities not listed in our "Arrive Early & Stay Behind Options", we may be able to customise your itinerary. If possible, the flight's cost will be charged as an extra.*

## Cancellations & Changes

: Flight booking changes or cancellations after air tickets have been issued are not guaranteed and may incur additional fees and fare difference, subject to the airline cancellation and change policies. Flight changes are subject to availability at the time of booking.

## High-Season

: A high-season Arrive Early or Stay Behind can be purchased for an additional charge, subject to availability. For pricing, please refer to the cart.

## + 60 days

: You can fly out up to 60 days before your package's start date, and/or return home 60 days after your package's end date. Should you wish to fly out or return home for more than 60 days from the tour, please contact us to request availability. Additional costs may apply.

## Estimated dates

: Your estimated departure, return, and arrival dates are all subject to availability and may vary. The confirmed schedule for all flights will be provided when you receive your flight tickets.

High season surcharges apply to flights departing between the below date ranges:

- 26th June 2026 - 17th July 2026
- 18th September 2026 - 9th October 2026
- 12th December 2026 - 18th December 2026
- 19th December 2026 - 3rd January 2027
- 4th January 2027 - 26th January 2027
- 19th March 2027 - 28th April 2027
- 19th June 2027 - 18th July 2027
- 11th September 2027 - 10th October 2027
- 10th December 2027 - 19th December 2027
- 20th December 2027 - 3rd January 2028

## Outbound Flights

*Please note: Due to flight scheduling and availability, some departures may occur on Day 0. Affected customers must be available to depart the day before. Flight times will be indicated on your final documents, issued 4-6 weeks before departure.*

## Missed Flights

If you fail to arrive for your outbound flight, you risk all flight and land arrangements in your destination being automatically cancelled by the airlines and land operator, respectively. Additional fees may apply to reinstate these services. If

you miss your flight for whatever reason, please contact us as soon as possible to make arrangements.

## Cruise

### ITINERARY 2 ONLY

Post-Tour Stockholm, Sweden  
Ship: Tallink Silja Ferry Line  
Route: Helsinki, Finland - Stockholm, Sweden

## Cabins

### Inside B-Class Cabin (both cruises)

- Twin-share arrangement.
- Ensuite bathroom with shower & WC.

*Please note: Cabins are subject to availability, some may have restricted views.*

## Accommodation

### Accommodation Used

#### 11-Day Package: 4-Star Properties (Self-Rated)

- Helsinki, Finland: Original Sokos Hotel Presidentti
- Tornio or Kemi, Finland: Park Hotel or Haparanda Stadshotells

#### Overnight Train

- Overnight InterCity train (Twin share cabins with shared facilities)

#### Overnight Cruise (Itinerary 2 only)

- Tallink Silja Line Ship (Outside cabin with private facilities)

#### 14-Day Package With NYE Stockholm Extension: 4-Star Property (Self-Rated)

All of the above accommodations, plus the following

- Stockholm, Sweden: Clarion Hotel Amaranten or similar

*Please note: Accommodation/rooms offered are based on a lead-in room type and are subject to availability based on seasonality. In the instance a property is not available, a similar standard of accommodation will be provided. Properties will be confirmed and*

# Important Information

*included in your travel pack, which you will receive 4-6 weeks before travel.*

## Accommodation Location

To ensure a comfortable and convenient experience for everyone, we've carefully selected hotels that best suit the size and specific needs of each group. While this means your accommodation may not be in the city centre, you can rest assured that our hotels are typically located near public transportation and a variety of local restaurants and attractions. Once your tour begins, your friendly driver or tour leader will be happy to help you get your bearings and offer assistance, should you need it.

## Extra Nights

Not available.

*Please note: If you are interested in booking additional nights of accommodation pre or post-tour, please wait until you receive your travel documentation approximately 4-6 weeks before departure for the confirmed list of hotels. If booking your own additional accommodation directly with the hotel, please be aware that you may be required to change rooms at the start/end of your tour.*

## Maximum Room Capacity

2 people.

## Triple Share

Not available.

## Bedding Configuration

Twin or double (subject to availability).

## Exclusions

- Visa fees and requirements
- Domestic transfers and flights not stated in the deal offer
- Meals/beverages not stated in the deal offer
- Optional gratuities/tipping
- Optional activities/tours
- Personal expenses
- Travel insurance
- Any costs associated with an interruption to your tour as a result of an airline schedule change or cancellation

- Mandatory city tax

## EUROPE DEALS ONLY

*Please note: A daily City Tourist Tax (or a Docking Tax for cruise visitors) is charged in some European destinations. They are paid directly to the hotel or cruise company, and cannot be prepaid. Further details (if applicable) will be included in your travel documents.*

## Gratuities / Tipping

### Land

Gratuities (tips) are not included for the services of the tour leader (when available) and driver throughout the tour. The recommended tip is €6 - €7 per person per day. This covers the guide/leader and the driver and will be collected on tour.

*Please note: Tipping for services provided is always a matter of personal discretion; however, please be aware that many locals consider tipping part of their normal remuneration, and they may approach you for payment; there's no need to be intimidated by the request.*

## Other Important Information

### WINTER CLOTHING

As the temperature can get quite cold it is advisable to bring thermal clothing with you. Winter clothing will be provided for the activities (Huskies/Snowmobiles). However, a winter clothing kit (overalls, gloves, hat, boots, socks and scarf) is available to hire on tour. The clothing is payable upon hire at approximately €22 per person/day. Subject to availability.

### TOUR GUIDE VS. TOUR LEADER

#### Tour Guide:

Often locals with intimate knowledge of an area, its culture, and history. Their role entails providing commentary, routing the tour, and seeing that people have a good time. They are a licensed, qualified expert who supplies specific information on the history, art, architecture and culture of the city/village/attraction where they are guiding the tour. The guide meets the

group at the required place and leaves it at the end of the tour; they do not travel with the group.

#### Tour Leader:

An experienced person tasked with ensuring the smooth operation of tours, as well as providing practical support to passengers throughout the whole trip. Their role primarily includes assisting with accommodation, transportation between locations, and communication with tour guides at each stop. A tour leader may provide general guidance around a city or village and offer information on the place visited on the bus. However, they are not required to have specific art, architecture, or historical knowledge. They are not allowed to provide a guided tour or commentary of a city/village/attraction once there and, if caught doing so, can be fined.

*Please note: Tour leaders/guides are not a standard inclusion in all travel offers. Tour leaders/guides will only be made available when required to enhance the experience of the destination featured.*

## CLIMATE & AVERAGE TEMPERATURES

### Finland/Lapland/Sweden

In Finland and Sweden, the average temperature between December and February is around -4°C. Lapland in December can be quite cold, so travellers should be aware of this and pack accordingly with warm layers, coats and boots. The average temperature in Lapland in December is -6°C though temperatures do vary during the month; highs reach -3°C but lows can fall to -9°C, especially in evenings.

### Weather

We always suggest referring to an online source for the most up-to-date weather information for your destination/s.

## FLIGHTS

### Seat Selection & Frequent Flyer Points

We do not arrange seat selection. It is essential to highlight that some airlines do

# Important Information

not allow pre-selected seats. We strongly suggest you contact the airline directly with seating allocation requirements and/or arrive at the airport earlier to arrange your seating. While we do not add frequent flyer member details to bookings, you can do this directly with the airline once you have your flight information.

## Dietary Requests

Meal options and availability differ between airlines and routes therefore not all dietary requests can be accommodated. If your flight includes meals we will select the most suitable option available based on the dietary requirements you have specified. All meal requests are subject to airline approval and are not guaranteed, therefore we recommend preparing for your flight by bringing appropriate food for yourself, as required.

## Passport Validity

Customers must provide valid passport details either at the time of purchase or no later than 90 days before the departure date. Failure to do so may result in the cancellation of the booking. Customers will be responsible for any costs and fees incurred in this instance.

## COACH TOUR

### Meals

For meals not included, the tour leader (when available) will offer assistance with reservations, suggestions and directions to local restaurants. It is your responsibility to notify us of any dietary requests/requirements.

*Please note: We will do our best to meet your requests/requirements; however, we cannot guarantee that we will always be able to.*

### Luggage

You will be responsible for all your personal belongings whilst on tour. You must carry your own luggage from the vehicle to the hotel room and back to the vehicle. The driver will assist with the uploading and unloading of bags from the vehicle.

## OTHER

### Mobility

If you require wheelchair access please contact our friendly sales and service team to inquire on your behalf.

### Fitness Level Required

Adventure (and spontaneity) create some of the best travel memories. Bear in mind, your home schedules and timings might not be adhered to on tour - it's all part of the fun!

A moderate level of fitness will be required.

Expect a moderate pace of touring with a focus on guided tours that may include full days with extended activity, guided city tours or nature walks. You will require a general level of fitness for unassisted navigation of stairs and inclines, longer distances with possible periods of standing when visiting sites, walking on sloping, uneven ground or elevations. You will be responsible for your own luggage and have the ability to board all modes of transport without assistance. Please note: Many areas may be inaccessible to wheelchairs or mobility scooters, where the unassisted use of personal walking sticks and other aids may be required.

*Please note: It is expected that every traveller must be self-reliant and able to undertake all aspects of their own travel. Please speak to your booking agent about your personal circumstances and any assistance requirements to ensure this tour is right for you.*

*Please note: If you have any concerns, please consult your healthcare provider prior to purchase/travel.*

### Sightseeing

*Please note: If entry to a site is affected by changes in operating hours or public holiday closures, your itinerary, where possible, may be adjusted, or a similar activity will be offered in its place (subject to availability).*

### Shopping

Shopping overseas can be a daunting and

confusing experience, especially when there is a language barrier. Please be very cautious when foreign currencies and prices are involved. If paying by credit card, please pay close attention to the amount you are being charged and keep all your receipts.

Do not make any purchases you are not comfortable with or feel pressured into. If you are uncertain or need assistance with the language barrier, please seek assistance from your Tour Guide/Leader. Please refer to our [Terms and Conditions](#) regarding shopping for further information.

## Visas

### Europe Entry/Exit System (EES)

From October 12, 2025, a new European Entry System (EES) replaces the current manual passport-stamping process for non-EU travelers. Upon arrival in the Schengen area, Australian and New Zealand passport holders will have their fingerprints recorded and a photograph taken. Their entry and exit dates will be electronically registered. No previous action is required, but please be aware of longer wait times at border entry. From 10 April 2026, the EES will be fully operational at all external border crossing points of all the European countries (Schengen area) using the system.

### European Travel Information & Authorisation System (ETIAS)

As an extension of the EES implementation introduced from 2025, ETIAS travel authorisation is a mandatory entry requirement for visa-exempt nationals travelling to any of these 30 European countries, including Australian and New Zealand citizens, that will be introduced in 2026. We advise you to monitor [smartraveller.com.au](http://smartraveller.com.au) closer to your departure to ensure you are up to date on the requirements at the time of entry.

#### Important:

- Please start arranging your visa three weeks before departure to account for any delays due to consulate operating hours.

# Important Information

- *Visa rules are subject to change. Please check with the nearest embassy, consulate or immigration department of the destination/s you are visiting once you receive your travel documentation to ensure you have the most up to date information.*
  - *It is your responsibility to be travel-ready and ensure that you are aware and comply with any destination or travel requirements, including the validity of all required travel documents.*
  - *Passengers who are not Australian citizens must also check with the respective consulate or visa agency to determine what their visa requirements are and what personal identification is required.*
  - *It is also important to note that some areas of employment, such as journalism, government authorities and charity organisations, may have additional restrictions in applying for visas. This may, in turn, affect the type of application required.*
- If the incorrect name has been provided, charges of \$100 per booking and any additional charges applied by the airline/ cruise company/accommodation/other travel providers.

## Supplier Fees

In the event the tour package you have purchased is unable to proceed, and/or a Travel Supplier is unable to fulfil the tour due to external circumstances (Limitation of Liability e.g. a Force Majeure event), there may be a fee or amount of money that is withheld by our Suppliers and is unrecoverable. This may be due to non-refundable airline tickets, cancellation penalties with cruise cabins or unrecoverable payments with our land/accommodation partners. If refunds are not available from Suppliers, we will endeavour to obtain a travel credit on the best terms available and communicate these outcomes to you. In the event we are unable to obtain a refund or travel service credit, or part thereof, this cost is passed on to the customer as a Supplier Fee.

## Travel Insurance

Embarking on your next trip is exciting, and while you hope the unexpected does not happen, it is best to be prepared. We strongly recommend you take out travel insurance when making your booking. Whether it's a potential medical emergency, a flight cancellation, a delayed suitcase, or an unforeseen event, it's important to ensure you're adequately protected. For more information or advice visit <https://www.tripadeal.com.au/travel-insurance>

## Schedule Of Fees

### Voluntary Changes

This includes booking changes requested by you, including but not limited to those changes requiring an airline ticket or a Purchase Confirmation reissue.

- Changes - \$100 per booking and any additional charges applied by the airline/ cruise company/accommodation/other travel providers.

### Name Changes Due To Passenger Error