



# Majestic Greenland & Iceland

ILULISSAT ● EQI GLACIER ● REYKJAVIK ● GULLFOSS

## The Offer

Pack your warm coats and tick that Arctic trip off your bucket list with this 11-day, small-group tour exploring Greenland and Iceland's rugged, yet stunning natural beauty. Take in breathtaking displays of mother nature's power as you get close to calving icebergs, glaciers, dramatic waterfalls, volcanoes and geysers.

Begin your journey in Iceland, as you arrive into Reykjanes, the smoking peninsula region, known for its smouldering lava fields, shield volcanoes, black-sand plains and other unique geothermal features. Enjoy your first day at your leisure in Keflavik, before flying to the world's largest ice island, Greenland.

Embark on a whale-watching safari on UNESCO-listed Ilulissat Icefjord, and come face to face with calving icebergs on an Eqi Glacier cruise. Immerse yourself in the rich Inuit history and culture at Ilulissat and sail Disko Bay under the midnight sun. Along the way, you may spot playful seals and feeding Humpback whales.

Return to Iceland, where you will tour the famed Golden Circle route, featuring the Hvalfjorour Fjord, Thingvellir and Skaftafell National Parks, Jokulsarlon Glacial Lagoon, black

lava beaches, and the powerful Skogafoss and Gullfoss waterfalls. It's a once-in-a-lifetime journey that will leave you spellbound.

This package includes return international full-service flights plus international return flights from Iceland to Greenland, 8 nights of accommodation, 10 meals, including lunch at Fridheimar Restaurant on the Golden Circle route, English-speaking tour leaders and guides, and more!

**Want more? Add extra days to your itinerary with Arrive Early and Stay Behind options available in Keflavik, Iceland.**

Offer available for a limited time or until sold out. TRIP A DEAL PTY LTD: 50149240433

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Have a question about this deal? We're here to help.  
Call our friendly team on 1300 158 912

1

FREQUENT  
FLYER 

 Trip  
a Deal



**11-DAY TOUR PACKAGE | MAJESTIC GREENLAND & ICELAND**

**The Map**





## 11-DAY TOUR PACKAGE | MAJESTIC GREENLAND & ICELAND

### The Itinerary

#### Day 1 Australia (or New Zealand) - Keflavik, Iceland

Today depart for Keflavik, Iceland.

*Please note: Flight times will be indicated on your final documentation, which you will receive 4-6 weeks prior to departure.*

**Meals included: In-Flight**

#### Day 2 Welcome to Keflavik, Iceland!

Upon arrival, be met and escorted to the hotel.

Welcome to the land of ice and fire! In Icelandic, Reykjanes translates loosely to “the smoking peninsula” – a fitting name for what you’ll find here. The “smoke” isn’t from any human activity but rather the Earth’s own geothermal forces at work. Across the peninsula, you’ll discover rugged lava fields, shield volcanoes, black-sand plains and other unique geothermal landscapes. This diversity has earned Reykjanes UNESCO recognition as a site of global geological importance. Enjoy the remainder of your day at leisure.

Optional Activity: The Blue Lagoon

Enjoy a soak in the famous Blue Lagoon (transfers, entrance and towel included). Experience the radiant powers of geothermal seawater in an otherworldly wonder in the heart of a volcanic landscape. See Important Information for pricing.

*Please note: The hotel is walking distance from the airport. The Tour Leader will meet you at the airport to escort you to the hotel reception.*

**Overnight: Aurora Star Hotel or similar, Keflavik**

**Meals included: None**

#### Day 3 Keflavik, Iceland - Ilulissat, Greenland - Whale Safari

After breakfast continue your journey to Greenland the country made out of ice. It is the world's largest island, and lies between the Arctic and Atlantic oceans.

Walk to the airport to board your flight to Greenland (approximately 3 hours and 30 minutes flight). Ilulissat is home to the UNESCO-listed Ilulissat Icefjord. Upon arrival, be transferred to your hotel.

In the afternoon, enjoy a whale safari cruise. Sail to the giant icebergs in the mouth of the fjord, keeping an eye out for Humpback whales, and maybe even Mink and Fin whales. Some of them come to the Arctic from the warm but nutrient-poor waters of the Caribbean to restore their fat reserves. Ilulissat is a perfect place to seek them out – especially with the backdrop of the Ilulissat Icefjord.

**Overnight: Best Western Plus Hotel or similar, Ilulissat**

**Meals included: Breakfast**

#### Day 4 Ilulissat - Eqi Glacier Cruise, Greenland

This morning, continue your adventure with an Eqi Glacier boat trip. Witness a calving glacier in Greenland, with the potential to see massive ice chunks break off and fall into the sea.

Leaving Ilulissat, sail north along the coastline, passing the small settlement of Oqaatsut/Rodebay, the huge fjord system of Pakitsoq, and through the Ataa Straight lined with tall mountains.

During this beautiful journey we may be lucky to see whales and seals, important part of the Greenlandic oceanic wildlife. The Eqi Glacier is about 5 kilometre-wide and known as “The Calving Glacier”. Get as close as possible before turning off the engines



## 11-DAY TOUR PACKAGE | MAJESTIC GREENLAND & ICELAND

### The Itinerary

and sitting back to watch. Usually, you don't have to wait long before you start to see chunks of the glacier face break off and fall into the fjord. Occasionally, a larger chunk will fall, splash! A real highlight!

In the afternoon, return to Ilulissat and enjoy the remainder of the day at leisure. Ilulissat is rich in Inuit history, a favourite feeding ground for migrating whales, a paradise for outdoor adventurers both on land and at sea, and a modern and vibrant city with some of the best gastronomy in the country.

**Overnight: Best Western Plus Hotel or similar, Ilulissat**

**Meals included: Breakfast**

#### Day 5 Ilulissat - Disko Bay Cruise

Today, enjoy the morning at leisure in Ilulissat. You may like to hike the trails around the icefjord, whale watching and exploring local attractions like the Ilulissat Icefjord Centre, the Ilulissat Art Museum and the Ilulissat Museum (entry not included).

In the evening, board a cruise of the popular Disko Bay. World-famous for its icebergs, the setting sun or midnight sun, can create beautiful light reflections on the ice floes. Admire Disko Bay's stunning coastline, bays, fiords and marine wildlife in all its glory.

**Overnight: Best Western Plus Hotel or similar, Ilulissat**

**Meals included: Breakfast**

#### Day 6 Ilulissat, Greenland - Reykjavik, Iceland

Today, be transferred to the airport for your flight back to Keflavik. Upon arrival, be met and transferred to your centrally-located hotel in Reykjavik. Enjoy the rest of your day at leisure in Iceland's capital city.

**Overnight: Center Hotels Plaza or similar, Reykjavik**

**Meals included: Breakfast**

#### Day 7 Reykjavik - Golden Circle - South Coast, Iceland

Today, you'll travel the Golden Circle route, home to three of Iceland's best-known attractions: Gullfoss (the Golden Waterfall), one of the most impressive waterfalls in Europe with thousands of tons of icy water thundering majestically into a deep canyon; The Geysir Area, with its hot springs, fumaroles and geysers; and Thingvellir, a remarkable geological wonder and the site of the world's oldest democratic parliament, founded in 930. The beautiful canyon running through the park is actually a fault line between two of the earth's tectonic plates.

Take in views of the Hvalfjorour Fjord, before heading inland to UNESCO World Heritage site, Thingvellir National Park. See plumes of steam rising from the Geysir geothermal fields as you arrive, with a variety of hot springs and bubbling pools to explore. The original geyser is now dormant but has been replaced by Strokkur, 'the Churn', a powerful 20-meter spout which erupts at 5 to 10 minute intervals.

Enjoy lunch (included) at Fridheimar, a unique, greenhouse-themed restaurant that grows tomatoes, basil and green vegetables all year round.



## 11-DAY TOUR PACKAGE | MAJESTIC GREENLAND & ICELAND

### The Itinerary

Continue to the accommodation in south Iceland. Tonight, after a day traveling approximately 220 kilometres, you can relax and enjoy the long evening light from a comfortable hot tub in the hotel's garden, taking in the peace and tranquility of rural Iceland.

**Overnight: Stracta Hotel or similar, Hella**

**Meals included: Breakfast; Lunch**

#### Day 8 Skaftafell National Park & Glacier - Glacial Lagoon and Diamond Beach

Today is all about glaciers, ice and icebergs, taking them all in over an approximately 200 kilometre travel day.

Make a quick stop at the famous black sand beach, Reynisfjara, before reaching the small town Kirkjubæjarklaustur, the former site of a 12th-century Catholic convent.

You will see Fjadrargljúfur canyon, created over a long time by progressive glacial erosion. Head onwards to Skaftafell National Park, one of Iceland's most naturally beautiful areas.

Continue to the stunning Jokulsarlon Glacier, where you'll sail the glacial lagoon filled with floating icebergs - you might even spot seals swimming in its arctic waters.

In the afternoon on the way to the hotel, you will stop to stroll the black sands of Diamond Beach, where shimmering shards of ice wash up on the black sands, creating a glistening view - before returning to your hotel to enjoy an included dinner.

**Overnight: Hotel Skaftafell or similar, Freysnes**

**Meals included: Breakfast; Dinner**

#### Day 9 South Coast - Skogafoss - Reykjavik

Today is the last day to explore Iceland's south coast.

Travel to the village of Vik for an insta-moment, capturing memorable shots of the black lava beach with its pounding waves and cliffs full of bird life.

Continue to the awe-inspiring waterfalls of Skogafoss, coming directly from two glaciers and further west, reach the high but narrow Seljalandsfoss Waterfall which plunges dramatically from the mountain above. Visit the Kerid crater, a volcanic crater lake located in the Grímsnes area, one of Iceland's most visually stunning geological wonders.

Arrive back in Reykjavík for one night after travelling approximately 280 kilometres today.

**Overnight: Center Hotels Plaza or similar, Reykjavík**

**Meals included: Breakfast**

#### Day 10 Reykjavik, Iceland - Australia (or New Zealand)

Today, you will be transferred to the airport for the return flight back to Australia (or New Zealand).

**Meals included: Breakfast; In-Flight**

#### Day 11 Arrive in Australia (or New Zealand)

*Please note: Some flights may arrive in Australia (or New Zealand) +1 day later.*

**Meals included: None**



## 11-DAY TOUR PACKAGE | MAJESTIC GREENLAND & ICELAND

### Tour Inclusions

#### HIGHLIGHTS

- Discover the magic of beautiful Greenland and Iceland
- Sail on a Whale Safari at the mouth of the Ilulissat Icefjord in Greenland
- Witness the massive Egi Glacier calve icebergs into the sea
- Cruise Disko Bay under the beautiful light of the midnight sun
- Discover the highlights of Reykjavik on a guided tour
- Take the chance to taste Hakarl, a unique Icelandic treat
- See Thingvellir National Park, a UNESCO World Heritage site
- Journey along the spectacular Golden Circle route
- Witness the amazing double waterfall, Gullfoss
- Stand in awe of the natural beauty at Skaftafell National Park
- Discover the impressive Skogafoss Waterfall
- Stroll along the stunning black lava beach at Reynisfjara
- See the spectacular Fjadrargljufur 'Feather River' Canyon
- Explore extraordinary Jokulsarlon, a glacial lagoon filled with floating icebergs
- Enjoy a photo stop in Vik, Iceland's southernmost village
- Visit the must-see Kerid Crater lake in south Iceland
- Witness dramatic glaciers, ice, waterfalls and icebergs

#### FLIGHTS

- Return international full-service flights (economy class), departure city surcharges may apply
- Return international flight (economy class) from Keflavik, Iceland, to Ilulissat, Greenland

#### ACCOMMODATION

- 8 nights of 3 and 4-star hotel accommodation

#### DINING

- Enjoy 10 meals while on tour, including a lunch at Fridheimar Restaurant on the Golden Circle route

#### ESSENTIALS

- English-speaking tour leader
- Airline taxes and surcharges

#### TRANSPORT

- Transportation by air-conditioned private vehicles

#### TRANSFERS

- Return airport transfers in Iceland and Greenland

# Important Information

*\*Please note: All information provided in this brochure is subject to both change and availability. Prior to purchase please check the current deal for up-to-date information. If you have already purchased this deal, the terms and conditions on your Purchase Confirmation apply and take precedence over the information in this brochure.*

## Booking Information

After purchase, you will receive a receipt and a Purchase Confirmation, directing you to an online Passenger Information Form. You must complete the Passenger Information Form within 72 hours of purchase.

Any special requests, preferences and optional extras MUST be clearly stated in your Passenger Information Form. Any change requested after submitting your Passenger Information Form cannot be guaranteed, is strictly subject to availability and will incur surcharges as outlined in the Schedule of Fees below.

*Please note: All countries and territories have different entry requirements in relation to vaccinations, quarantine/isolation periods and travel restrictions. Due to the evolving nature, we would ask all of our customers to monitor, meet and adhere to the specific requirements of their intended destination(s) in the lead-up to and immediately before travel, as well as any requirements post-travel upon their return.*

## Our Policies

### Cancellation and Refund Policy

By placing a booking with us, you acknowledge the following important information:

- **we act as your booking agent;** TripADeal is a booking services provider, and curates the Travel Offers available on our website. We act as your booking agent, and we receive payment for the Booking Services as part of the booking price, however, we do not provide any of the Travel Services (flights, accommodation, tours or other products or services) included in your booking – the Travel Services are provided by a number of third party Travel Suppliers.

- **each booking is unique;** our Travel Offers are made up of a variety of different components and are, during the booking process, uniquely tailored to suit your requirements, for example, departure dates and ports, flight and room upgrades, tour inclusions, etc.

- changes/modifications to your booking may not be possible; once your booking has been made, changes or modifications may not be possible, and where possible, may incur a fee. It is important to ensure that the information you provide during the booking process is accurate and up to date, and that you read the Travel Offer carefully before placing your order.

- **Travel Offers are a package;** our Travel Offers have been curated into package offerings and must be used as a package – individual components cannot be used independently of the full package offering.

- **our Travel Offers are generally non-refundable;** in order to provide great value Travel Offers, we work with a variety of Travel Suppliers to find the best deals – this often means the Travel Suppliers' offerings are non-refundable to ensure the best price. We recommend that you obtain travel insurance as soon as you make a booking with us.

To read more about our Cancellation and Refund Policy, please click [here](#).

### General Terms and Conditions

By placing your booking with us, you acknowledge and agree to our [Terms & Conditions](#), [Privacy Policy](#) and [Cancellation Policy](#).

## Offer Essentials

This Travel Offer is valid for travel on selected dates until the 16th August 2026. Minimum group size 15, maximum group size 20 per vehicle.

This Travel Offer is priced per person based on a twin share.

### Departure Dates & Surcharges

See checkout for live dates and availability.

### Single Traveller Supplement

For solo travellers, a mandatory single supplement of \$2,500 applies.

*Please note: Accommodation for single customers who are travelling on a tour or cruise package may be in a single room, depending on availability.*

### Child Policy

- No child discounts are offered. The full price applies to all children travelling with their parents.
- Valid for children 8 years old and over.

*Please note: Children must be accompanied by a responsible adult 18 years old and over to travel. No unaccompanied minors are allowed.*

## Flights

### Departure Cities

Sydney, Melbourne, \*Brisbane, \*Adelaide, \*Perth or \*Auckland

### Departure City Surcharges

- Perth: \$250 per person
- Brisbane or Adelaide: \$450 per person
- Auckland: \$550 per person

### International Flight(s)

Full-service airline(s) used

- Cabin Class: Economy Class

*Please note: We cannot accommodate one-way flights. Travellers must take all included flights within the package, and any flights intentionally forfeited will result in later flights being subject to cancellation.*

*Please note:*

- *From Australia, the flying journey to your destination may take up to 34 hours, with up to 2 stops. One of those stops may be within Australia.*
- *From New Zealand, the flying journey to your destination may take up to 36 hours, with up to 2 stops. One of those stops may be within Australia or New Zealand.*

This is provided as a guide only - actual flight duration can vary depending on availability and airline schedules. Your

# Important Information

booking's final details will be confirmed to you via email once available.

## Preferred Airline Surcharge

- Cabin Class: Economy Class
- Singapore Airlines: \$420 per person
- Qatar: \$445 per person

### Please note:

- Preferred airlines are subject to availability. If we are unable to fulfil your request, the above extra cost will be refunded.
- On any upgrade purchase, short-haul flights and domestic flight sectors are not guaranteed.
- In the event that a purchased stopover package and a purchased preferred airline upgrade are not compatible, you will have the option to receive a refund for the preferred airline upgrade or be offered an alternative stopover city option, e.g if you choose to fly with Singapore Airlines you cannot stopover in Dubai.
- Preferred airline refers to the marketing carrier and could include codeshare partners.

## Arrive Early and Stay Behind Options

Fly out and return home up to 60 days pre and post your tour dates.

### Arrive Early

Keflavik, Iceland - From \$300 per person, subject to availability.

### Stay Behind

Keflavik, Iceland - From \$300 per person, subject to availability.

### Please note:

## Exclusions:

This fee does not include extra nights' accommodation, meals or airport transfers.

## Internal Flights:

If you select to Arrive Early or Stay Behind into a city other than the one where the tour begins or concludes (where applicable), the package will include an internal flight to your destination. This offer applies only to the cities listed in our Arrive Early & Stay Behind Options. If you

wish to forfeit this flight, please advise our friendly team at the time of purchase. Please note that the package's cost does not change when you choose to forfeit your connecting flight.

*Please note: If you request to fly into cities not listed in our "Arrive Early & Stay Behind Options", we may be able to customise your itinerary. If possible, the flight's cost will be charged as an extra.*

## Cancellations & Changes:

Flight booking changes or cancellations after air tickets have been issued are not guaranteed and may incur additional fees and fare difference, subject to the airline cancellation and change policies. Flight changes are subject to availability at the time of booking.

## High-Season:

A high-season Arrive Early or Stay Behind can be purchased for an additional charge, subject to availability. For pricing, please refer to the cart.

+ 60 days: You can fly out up to 60 days before your package's start date, and/or return home 60 days after your package's end date. Should you wish to fly out or return home for more than 60 days from the tour, please contact us to request availability. Additional costs may apply.

## Estimated dates:

Your estimated departure, return, and arrival dates are all subject to availability and may vary. The confirmed schedule for all flights will be provided when you receive your flight tickets.

High season surcharges apply to flights departing between the below date ranges:

- 19th December 2026 - 3rd January 2027
- 4th January 2027 - 26th January 2027
- 19th March 2027 - 28th April 2027
- 19th June 2027 - 18th July 2027
- 11th September 2027 - 10th October 2027
- 10th December 2027 - 19th December 2027
- 20th December 2027 - 3rd January 2028

## Stopover Packages

- Doha, Qatar
- Singapore

Includes:

- 2, 3 or 5 nights in 4-star accommodation
- Daily breakfast
- Return airport transfers

For pricing, please refer to the payment cart at checkout.

- When a pre and post-tour stopover is chosen, the same stopover location must be chosen each way, due to the airline used.
- When selecting to Arrive Early for your tour in conjunction with a Stopover Package, your fly out date from home will take place before the stopover.
- When selecting to Stay Behind after your tour in conjunction with a Stopover Package, your stopover will take place before your final flight home.
- Stopover packages are subject to availability.
- In the event that a purchased stopover package and a purchased preferred airline upgrade are not compatible, you will have the option to receive a refund for the preferred airline upgrade or be offered an alternative stopover city option, e.g if you choose to fly with Singapore Airlines you cannot stopover in Dubai.
- Blackout dates apply to flights departing between the below date ranges:  
Hong Kong Rugby 7's: end March/ beginning April  
Singapore Grand Prix: 30 September - 05 October 2027  
Doha Grand Prix: end November 2027  
Abu Dhabi Grand Prix (for Dubai): 21 - 26 October 2027  
Christmas and New Years Eve: 20 December 2027 - 03 January 2028

*Please note: the exact dates are yet to be confirmed.*

## Flight Class Upgrades

Business Class: For pricing, please refer to the payment cart at checkout.

### Please note:

- Flight upgrades are subject to availability and pricing changes (if we cannot fulfil your request, the upgrade cost will be refunded).

# Important Information

- *On any upgrade purchase, short-haul flights and domestic flight sectors are not guaranteed.*

## Outbound Flights

*Please note: Due to flight scheduling and availability, some departures may occur on Day 0. Affected customers must be available to depart the day before. Flight times will be indicated on your final documents, issued 4-6 weeks before departure.*

## Missed Flights

If you fail to arrive for your outbound flight, you risk all flight and land arrangements in your destination being automatically cancelled by the airlines and land operator, respectively. Additional fees may apply to reinstate these services. If you miss your flight for whatever reason, please contact us as soon as possible to make arrangements.

## Accommodation

### Accommodation Used

#### 3-4-star Properties (Self-Rated)

- Keflavik, Iceland: Aurora Star Hotel
- Ilulissat, Greenland: Best Western Plus Hotel
- Reykjavik, Iceland: Center Hotels Plaza
- Hella, Iceland: Stracta Hotel
- Freysnes, Iceland: Hotel Skaftafell

*Please note: Accommodation/rooms offered are based on a lead-in room type and are subject to availability based on seasonality. In the instance a property is not available, a similar standard of accommodation will be provided. Properties will be confirmed and included in your travel pack, which you will receive 4-6 weeks before travel.*

### Accommodation Location

To ensure a comfortable and convenient experience for everyone, we've carefully selected hotels that best suit the size and specific needs of each group. While this means your accommodation may not be in the city centre, you can rest assured that our hotels are typically located near public transportation and a variety of local restaurants and attractions. Once your

tour begins, your friendly driver or tour leader will be happy to help you get your bearings and offer assistance, should you need it.

### Extra Nights

Not available.

*Please note: If you are interested in booking additional nights of accommodation pre or post-tour, please wait until you receive your travel documentation approximately 4-6 weeks before departure for the confirmed list of hotels. If booking your own additional accommodation directly with the hotel, please be aware that you may be required to change rooms at the start/end of your tour.*

### Maximum Room Capacity

2 people.

### Triple Share

Not available.

### Bedding Configuration

Twin or double (subject to availability).

## Optional Tours/activities

Day 2: The Blue Lagoon Experience (includes transfers, entrance & towel): \$200 AUD per person

#### *Please note:*

- *Prices are based per person, are subject to availability, time permitting and weather conditions.*
- *The optional tours listed above must be purchased on checkout or over the phone before submitting your passenger information form (subject to availability).*
- *Some tours require minimum numbers to operate.*

## Exclusions

- Visa fees and requirements
- Domestic transfers and flights not stated in the deal offer
- Meals/beverages not stated in the deal offer
- Optional gratuities/tipping
- Optional activities/tours
- Personal expenses

- Travel insurance
- Any costs associated with an interruption to your tour as a result of an airline schedule change or cancellation
- Mandatory city tax

## Gratuities / Tipping

### Land

Gratuities (tips) are not included for the services of the tour leader (when available) and driver throughout the tour. The recommended tip is 6-7 EUR per person per day. This covers the guide/leader and the driver and will be collected on tour.

## Other Important Information

### TOUR GUIDE VS. TOUR LEADER

#### **Tour Guide:**

Often locals with intimate knowledge of an area, its culture, and history. Their role entails providing commentary, routing the tour, and seeing that people have a good time. They are a licensed, qualified expert who supplies specific information on the history, art, architecture and culture of the city/village/attraction where they are guiding the tour. The guide meets the group at the required place and leaves it at the end of the tour; they do not travel with the group.

#### **Tour Leader:**

An experienced person tasked with ensuring the smooth operation of tours, as well as providing practical support to passengers throughout the whole trip. Their role primarily includes assisting with accommodation, transportation between locations, and communication with tour guides at each stop. A tour leader may provide general guidance around a city or village and offer information on the place visited on the bus. However, they are not required to have specific art, architecture, or historical knowledge. They are not allowed to provide a guided tour or commentary of a city/village/attraction once there and, if caught doing so, can be fined.

# Important Information

*Please note: Tour leaders/guides are not a standard inclusion in all travel offers. Tour leaders/guides will only be made available when required to enhance the experience of the destination featured.*

## CLIMATE & AVERAGE TEMPERATURES

### Iceland

The average temperature during the summer in Iceland is around 10°C but can reach as high as 20-25°C and as low as 6-9°C.

### Greenland

The mean temperature remains below 10°C in June, July and August in just about every town in Greenland.

### Weather

We always suggest referring to an online source for the most up-to-date weather information for your destination/s.

## FLIGHTS

### Seat Selection & Frequent Flyer Points:

We do not arrange seat selection. It is essential to highlight that some airlines do not allow pre-selected seats. We strongly suggest you contact the airline directly with seating allocation requirements and/or arrive at the airport earlier to arrange your seating. While we do not add frequent flyer member details to bookings, you can do this directly with the airline once you have your flight information.

### Dietary Requests:

Meal options and availability differ between airlines and routes therefore not all dietary requests can be accommodated. If your flight includes meals we will select the most suitable option available based on the dietary requirements you have specified. All meal requests are subject to airline approval and are not guaranteed, therefore we recommend preparing for your flight by bringing appropriate food for yourself, as required.

### Passport Validity:

Customers must provide valid passport

details either at the time of purchase or no later than 90 days before the departure date. Failure to do so may result in the cancellation of the booking. Customers will be responsible for any costs and fees incurred in this instance.

## COACH TOUR

### Meals:

For meals not included, the tour leader (when available) will offer assistance with reservations, suggestions and directions to local restaurants. It is your responsibility to notify us of any dietary requests/requirements.

*Please note: We will do our best to meet your requests/requirements; however, we cannot guarantee that we will always be able to.*

### Luggage:

You will be responsible for all your personal belongings whilst on tour. You must carry your own luggage from the vehicle to the hotel room and back to the vehicle. The driver will assist with the uploading and unloading of bags from the vehicle.

## OTHER

### Mobility:

If you require wheelchair access please contact our friendly sales and service team to inquire on your behalf.

### Fitness Level Required:

Adventure (and spontaneity) create some of the best travel memories. Bear in mind, your home schedules and timings might not be adhered to on tour - it's all part of the fun!

A moderate level of fitness will be required.

Expect a moderate pace of touring with a focus on guided tours that may include full days with extended activity, guided city tours or nature walks. You will require a general level of fitness for unassisted navigation of stairs and inclines, longer distances with possible periods of standing when visiting sites, walking on sloping, uneven ground or elevations. You will be

responsible for your own luggage and have the ability to board all modes of transport without assistance. Please note: Many areas may be inaccessible to wheelchairs or mobility scooters, where the unassisted use of personal walking sticks and other aids may be required.

*Please note: It is expected that every traveller must be self-reliant and able to undertake all aspects of their own travel. Please speak to your booking agent about your personal circumstances and any assistance requirements to ensure this tour is right for you.*

*Please note: If you have any concerns, please consult your healthcare provider prior to purchase/travel.*

### Sightseeing:

*Please note: If entry to a site is affected by changes in operating hours or public holiday closures, your itinerary, where possible, may be adjusted, or a similar activity will be offered in its place (subject to availability).*

### Wildlife

TripADeal cannot guarantee animal sightings. Wildlife are unpredictable and factors such as weather conditions, predatory fear and animal movements can impact sightings.

### Shopping:

Shopping overseas can be a daunting and confusing experience, especially when there is a language barrier. Please be very cautious when foreign currencies and prices are involved. If paying by credit card, please pay close attention to the amount you are being charged and keep all your receipts.

Do not make any purchases you are not comfortable with or feel pressured into. If you are uncertain or need assistance with the language barrier, please seek assistance from your Tour Guide/Leader. Please refer to our [Terms and Conditions](#) regarding shopping for further information.

## Visas

### Europe Entry/Exit System (EES)

# Important Information

From October 12, 2025, a new European Entry System (EES) replaces the current manual passport-stamping process for non-EU travelers. Upon arrival in the Schengen area, Australian and New Zealand passport holders will have their fingerprints recorded and a photograph taken. Their entry and exit dates will be electronically registered. No previous action is required, but please be aware of longer wait times at border entry. From 10 April 2026, the EES will be fully operational at all external border crossing points of all the European countries (Schengen area) using the system.

## European Travel Information & Authorisation System (ETIAS)

As an extension of the EES implementation introduced from 2025, ETIAS travel authorisation is a mandatory entry requirement for visa-exempt nationals travelling to any of these 30 European countries, including Australian and New Zealand citizens, that will be introduced in 2026. We advise you to monitor [smarttraveller.com.au](https://www.smarttraveller.com.au) closer to your departure to ensure you are up to date on the requirements at the time of entry.

### Important:

- *Please start arranging your visa three weeks before departure to account for any delays due to consulate operating hours.*
- *Visa rules are subject to change. Please check with the nearest embassy, consulate or immigration department of the destination/s you are visiting once you receive your travel documentation to ensure you have the most up to date information.*
- *It is your responsibility to be travel-ready and ensure that you are aware and comply with any destination or travel requirements, including the validity of all required travel documents.*
- *Passengers who are not Australian citizens must also check with the respective consulate or visa agency to determine what their visa requirements are and what personal identification is required.*

- *It is also important to note that some areas of employment, such as journalism, government authorities and charity organisations, may have additional restrictions in applying for visas. This may, in turn, affect the type of application required.*

## Travel Insurance

Embarking on your next trip is exciting, and while you hope the unexpected does not happen, it is best to be prepared. We strongly recommend you take out travel insurance when making your booking. Whether it's a potential medical emergency, a flight cancellation, a delayed suitcase, or an unforeseen event, it's important to ensure you're adequately protected. For more information or advice visit <https://www.tripadeal.com.au/travel-insurance>

## Schedule Of Fees

### Voluntary Changes

This includes booking changes requested by you, including but not limited to those changes requiring an airline ticket or a Purchase Confirmation reissue.

- Changes - \$100 per booking and any additional charges applied by the airline/ cruise company/accommodation/other travel providers.

### Name Changes Due To Passenger Error

- If the incorrect name has been provided, charges of \$100 per booking and any additional charges applied by the airline/ cruise company/accommodation/other travel providers.

### Supplier Fees

In the event the tour package you have purchased is unable to proceed, and/or a Travel Supplier is unable to fulfil the tour due to external circumstances (Limitation of Liability e.g. a Force Majeure event), there may be a fee or amount of money that is withheld by our Suppliers and is unrecoverable. This may be due to non-refundable airline tickets, cancellation penalties with cruise cabins or unrecoverable payments with our land/

accommodation partners. If refunds are not available from Suppliers, we will endeavour to obtain a travel credit on the best terms available and communicate these outcomes to you. In the event we are unable to obtain a refund or travel service credit, or part thereof, this cost is passed on to the customer as a Supplier Fee.