



# African Safari & Garden Route

CAPE TOWN • KNYSNA • PORT ELIZABETH

## The Offer

Take a captivating journey through South Africa to explore breathtaking landscapes, search for the Big Five and more. Enjoy the perfect blend of urban exploration, scenic beauty and safari adventures for a truly memorable experience.

Arrive in Cape Town, a lively metropolis set against the iconic Table Mountain. The city boasts incredible beaches, acclaimed wine routes and stunning mountain trails. Immerse yourself in Cape Town's rich history and culture with a guided tour, visiting landmarks like the colourful Bo-Kaap and the Company Gardens.

Journey along the picturesque Garden Route, an incredible 300-kilometre stretch of coastline in South Africa. Stay overnight at a 4-star country lodge in Oudtshoorn, known as the ostrich capital of the world. Wander through the majestic Cango Caves, learn about primates at Monkeyland in Plettenberg Bay and walk through the forest at Storms River Mouth in Tsitsikamma. Discover Addo Elephant National Park on 4x4 game drives, enjoy a quaint picnic lunch, embark on a giraffe walking safari in Bellevue Forest Reserve and more.

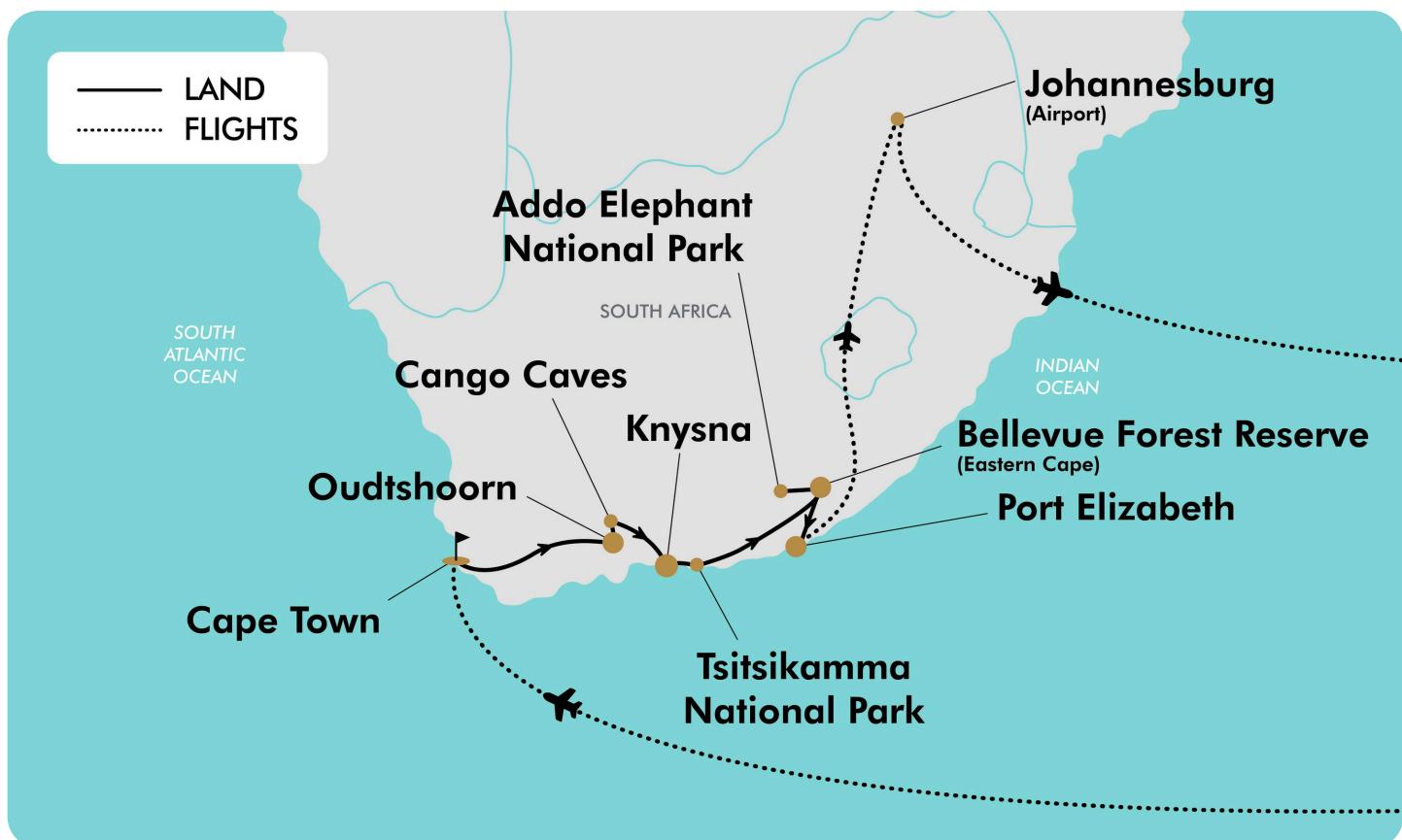
Go where the wild things are with return international full-service flights, 10 nights of accommodation, daily breakfast and more.

**Want more? Add extra days to your itinerary with Arrive Early in Cape Town and Stay Behind in Port Elizabeth options.**



## 13-DAY TOUR PACKAGE | AFRICAN SAFARI & GARDEN ROUTE

### The Map



Offer available for a limited time or until sold out. TRIP A DEAL PTY LTD: 50149240433

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Have a question about this deal? We're here to help.  
Call our friendly team on 1300 158 912



## 13-DAY TOUR PACKAGE | AFRICAN SAFARI & GARDEN ROUTE

### The Itinerary

#### Day 1 Australia (or New Zealand) - Cape Town, South Africa

Today, depart for Cape Town, South Africa.

*Please note: Some customers may depart on Day 2 and arrive on Day 2.*

Meals included: In-Flight

#### Day 2 Cape Town, South Africa

Upon arrival in Cape Town, you will be met and transferred to the hotel. The remainder of the day is yours at leisure to explore this magnificent seaside city.

Cape Town is a coastal city located in the Western Cape province of South Africa. Known for its stunning natural beauty, including its famous Table Mountain which offers panoramic views of the city and surroundings. Cape Town has a rich history and cultural heritage with a thriving arts scene, excellent restaurants and a range of outdoor activities.

*Please note: Check-in starts at 14:00 onwards, if you arrive earlier your luggage can be stored at the hotel.*

Overnight: Garden Court Victoria Junction or similar, Cape Town  
Meals included: None

#### Day 3 Cape Town Half-Day City Tour & Table Mountain

After breakfast, meet your guide and embark on a half-day city tour of Cape Town.

The day begins with a scenic cableway ride (ticket not included, weather permitting) to the top of Table Mountain. This is one of the world's natural wonders and Cape Town's most iconic landmark. From the summit, take in sweeping views over the City Bowl, Table Bay, Atlantic Seaboard and the Cape Peninsula.

After descending, continue into the city to visit the colourful Bo-Kaap (Cape Malay Quarter), known for its brightly painted houses and cobblestone streets. Stroll through the peaceful Company Gardens before taking an orientation drive past several of Cape Town's key historical landmarks. These include the Castle of Good Hope which is South Africa's oldest surviving building, as well as City Hall, the Grand Parade and Adderley Street.

The remainder of the day is free to explore Cape Town at leisure.

Overnight: Garden Court Victoria Junction or similar, Cape Town  
Meals included: Breakfast

#### Day 4 Cape Town Full-Day Cape Peninsula Tour

After breakfast, be met by your guide and embark on a full-day tour of the Cape Peninsula.

Cape Town is frequently acknowledged as one of the world's most beautiful places. Experience the natural splendour and abundance of life along the peninsula. The route passes through a World Heritage Site, the Cape Floral Kingdom, which is home to a rich diversity of plants and wildlife.

Travel along the Atlantic Seaboard past the beaches of Clifton, Camps Bay and Llandudno. Stop at Maiden's Cove for photos of the Twelve Apostles mountain range, Camps Bay Beach and Lions Head.



## 13-DAY TOUR PACKAGE | AFRICAN SAFARI & GARDEN ROUTE

### The Itinerary

Head to Hout Bay Harbour, a busy fishing port where you'll have time to browse the craft market or walk along the beach. In Hout Bay Harbour, you can take an optional boat ride to Duiker Island to see the Cape Fur Seals (ticket not included, weather permitting).

Discover Chapman's Peak Drive, known as one of the world's most beautiful drives, before exploring the Cape of Good Hope Nature Reserve and Cape Point. This is the most south-western point of Africa and the southern tip of the Cape Peninsula. Walk to the lighthouses or take an optional short funicular ride to the top for views of the cliffs and ocean below (not included).

Enjoy lunch at a seaside restaurant (not included) before continuing along the False Bay coastline to Simon's Town. Afterwards, travel to Boulders Beach to look for the African penguin colony. You'll then visit Simon's Town, home to South Africa's Naval Base. Return to Cape Town via Kalk Bay and Muizenberg, passing the colourful beach huts.

**Overnight: Garden Court Victoria Junction or similar, Cape Town**  
**Meals included: Breakfast**

#### Day 5 Cape Town Free Day

Today, enjoy a full day at leisure or choose to embark on an optional excursion.

#### Optional Activity: Full-Day Cape Winelands Tour

After breakfast, be met by your guide and depart on a full-day tour of Cape Winelands. Situated only 45 minutes from Cape Town, this region is surrounded by majestic mountains, beautiful vineyards and typical Cape Dutch architecture. Visit the towns of Stellenbosch, Franschhoek and Paarl. These areas are home to

more than 150 wine estates producing top-quality world-class wines. During the tour, enjoy three wine tastings that are each paired with either chocolate or cheese. Please see current pricing in **Important Information**.

**Overnight: Garden Court Victoria Junction or similar, Cape Town**  
**Meals included: Breakfast**

#### Day 6 Cape Town - Route 62 - Oudtshoorn

After breakfast, you'll be met by the driver-guide and begin your journey along the beautiful Garden Route. Travel along the famous Route 62 towards Oudtshoorn, a scenic drive through Cape Winelands. This is often referred to as "The World's Longest Wine Route" and among the "World's Best Road Trip Destination" by CNN.

Stop in the charming town of Barrydale for lunch (not included) before exploring a few points of interest along the way.

Upon arrival in Oudtshoorn, check into your accommodation which is set on a working ostrich farm.

*Please note: Today's travel is approximately 420 kilometres, 5 hours drive.*

**Overnight: De Opstal Country Lodge or similar, Oudtshoorn**  
**Meals included: Breakfast**

#### Day 7 Oudtshoorn - Cango Caves - Knysna

After breakfast, be met by your guide and embark on a tour of Oudtshoorn.



## 13-DAY TOUR PACKAGE | AFRICAN SAFARI & GARDEN ROUTE

### The Itinerary

Discover the nearby Cango Caves on a heritage tour, an easy walk through six of the largest and most spectacular chambers. Visit the 'African Drum Room', learn about the caves history and explore the majestic limestone formations. The tour lasts approximately one hour and is led by experienced guides.

Afterwards, visit a safari ostrich farm for a guided tractor tour to learn about these remarkable flightless birds and their role in the local economy. The tour lasts around one hour, followed by time to browse the farm shop for ostrich leather products.

You'll then travel to Knysna via the scenic Outeniqua Pass along the Garden Route. Arrive at your hotel in the late afternoon and enjoy the evening at leisure.

*Please note: Today's travel includes approximately 170 kilometres from Oudtshoorn to Cango Caves and Knysna.*

**Overnight:** Premier Hotel Knysna The Moorings or similar, Knysna

**Meals included:** Breakfast

#### Day 8 Knysna - Plettenberg Bay - Monkeyland Tour

After breakfast, travel to the neighbouring town of Plettenberg Bay. Here you'll enjoy a tour of Monkeyland, a free-roaming primate sanctuary.

The afternoon is yours at leisure to relax, explore the area independently or choose to join one of the many optional activities available in the Knysna area (bookable on tour).

**Overnight:** Premier Hotel Knysna The Moorings or similar, Knysna

**Meals included:** Breakfast

#### Day 9 Knysna - Tsitsikamma - Eastern Cape - Afternoon Game Drive

After breakfast, depart Knysna and travel to the Eastern Cape Province. En-route, stop at the Storms River Mouth in Tsitsikamma to walk through the forest and take in the spectacular scenery.

Head to Bellevue Forest Reserve, located in the Greater Addo region. Upon arrival, check into your luxury safari tent before heading out on your first afternoon game drive at Bellevue Forest Reserve. Travel in open 4x4 vehicles with an experienced ranger to search for native wildlife, including the renowned Big 5. Witness the raw beauty of the African bush as the sun sets over the plains.

*Please note: Today's travel includes approximately 360 kilometres.*

**Overnight:** Bellevue Forest Reserve or similar, Eastern Cape  
**Meals included:** Breakfast; Dinner

#### Day 10 Eastern Cape Full Safari - Giraffe Walk - Afternoon Game Drive

After breakfast, begin the day with a giraffe tracking experience during an intimate walking safari through the Bellevue Forest Reserve. Accompanied by a qualified guide and conservation ranger, search for giraffes in their natural environment while learning about their behaviour, feeding patterns and conservation importance.

In the afternoon, enjoy another safari game drive across the Bellevue Forest Reserve. Search for lions, elephants, buffalos, Cape Mountain leopards, hyenas and other native wildlife.



## 13-DAY TOUR PACKAGE | AFRICAN SAFARI & GARDEN ROUTE

### The Itinerary

Overnight: Bellevue Forest Reserve or similar, Eastern Cape  
Meals included: Breakfast; Dinner

#### Day 11 Addo Elephant National Park Half-Day Game Drive

Today, enjoy a memorable half-day safari adventure in one of South Africa's most famous conservation areas, Addo Elephant National Park.

Located just a short distance from Bellevue Forest Reserve, you'll explore the park in open game-viewing vehicles. Be led by expert guides who share insights into Addo's unique ecosystem and conservation history.

The park is home to a remarkable diversity of wildlife including large herds of elephants, zebra, kudu, warthog and abundant birdlife. There is also the opportunity to search for the Big 5 in their natural surroundings.

This half-day game drive includes park entrance fees and a picnic lunch in the heart of the wilderness.

Overnight: Bellevue Forest Reserve or similar, Eastern Cape  
Meals included: Breakfast; Lunch; Dinner

#### Day 12 Port Elizabeth - Johannesburg, South Africa - Australia (or New Zealand)

After breakfast, you'll be transferred to Port Elizabeth Airport for your internal flight to Johannesburg. You'll then catch your international return flight to Australia (or New Zealand).

*Please note: You may be required to collect your luggage and check-in again at the airport.*

Meals included: Breakfast; In-Flight

**Day 13 Arrive Australia (or New Zealand)**  
*Please note: Some customers may arrive +1 day.*

Meals included: None



## 13-DAY TOUR PACKAGE | AFRICAN SAFARI & GARDEN ROUTE

### Tour Inclusions

#### HIGHLIGHTS

- Embark on an unforgettable journey to South Africa
- Explore the vibrant city of Cape Town on a half-day guided city tour
- Marvel at panoramic views from Table Mountain
- Enjoy a spectacular full-day Cape Peninsula tour
- Visit Cape Point and the Cape of Good Hope, the southern tip of the Peninsula
- Search for the famous African penguin colony at Boulders Beach
- Travel world-renowned Route 62, one of the most scenic drives in the world
- Learn about the limestone formations of Cango Caves on a tour
- Experience a guided tractor tour on an ostrich farm in Oudtshoorn
- Visit the charming coastal towns of Knysna and Plettenberg Bay
- Enjoy a guided visit to Monkeyland, a free-roaming primate sanctuary
- Walk through the lush forests of Tsitsikamma National Park
- Spend 3 nights on safari in a deluxe tent at Bellevue Forest Reserve
- Search for the Big 5 including lions, leopards, rhinos and more
- Join a giraffe tracking walk in Bellevue Forest Reserve
- Take 2 half-day guided game drives in Bellevue Forest Reserve
- Enjoy a half-day game drive in Addo Elephant National Park

#### FLIGHTS

- Return international full-service flights (economy class), surcharges may apply
- Internal flight from Port Elizabeth to Johannesburg (economy class)

#### ACCOMMODATION

- 7 nights of 4-star accommodation
- 3 nights at Bellevue Forest Reserve in a Deluxe Tent

#### DINING

- 14 meals, including daily breakfast

#### ESSENTIALS

- Qualified safari field rangers and trackers
- English-speaking driver-guide
- Airline taxes and surcharges

#### TRANSPORT

- Transportation by private air-conditioned vehicles
- 4x4 safari vehicles for game drives

#### TRANSFERS

- Return airport transfers

# Important Information

**\*Please note:** All information provided in this brochure is subject to both change and availability. Prior to purchase please check the current deal for up-to-date information. If you have already purchased this deal, the terms and conditions on your Purchase Confirmation apply and take precedence over the information in this brochure.

## Booking Information

After purchase, you will receive a receipt and a Purchase Confirmation, directing you to an online Passenger Information Form. You must complete the Passenger Information Form within 72 hours of purchase.

Any special requests, preferences and optional extras MUST be clearly stated in your Passenger Information Form. Any change requested after submitting your Passenger Information Form cannot be guaranteed, is strictly subject to availability and will incur surcharges as outlined in the Schedule of Fees below.

**Please note:** All countries and territories have different entry requirements in relation to vaccinations, quarantine/isolation periods and travel restrictions. Due to the evolving nature, we would ask all of our customers to monitor, meet and adhere to the specific requirements of their intended destination(s) in the lead-up to and immediately before travel, as well as any requirements post-travel upon their return.

## Our Policies

### Cancellation & Refund Policy

By placing a booking with us, you acknowledge the following important information:

- **we act as your booking agent :**

TripADeal is a booking services provider, and curates the Travel Offers available on our website. We act as your booking agent, and we receive payment for the Booking Services as part of the booking price, however, we do not provide any of the Travel Services (flights, accommodation, tours or other products or services) included in your booking – the Travel Services are provided by a number of third party Travel Suppliers.

- **each booking is unique** ; our Travel Offers are made up of a variety of different components and are, during the booking process, uniquely tailored to suit your requirements, for example, departure dates and ports, flight and room upgrades, tour inclusions, etc.

- **changes/modifications to your booking may not be possible** ; once your booking has been made, changes or modifications may not be possible, and where possible, may incur a fee. It is important to ensure that the information you provide during the booking process is accurate and up to date, and that you read the Travel Offer carefully before placing your order.

- **Travel Offers are a package** ; our Travel Offers have been curated into package offerings and must be used as a package – individual components cannot be used independently of the full package offering.

- **our Travel Offers are generally non-refundable** ; in order to provide great value Travel Offers, we work with a variety of Travel Suppliers to find the best deals – this often means the Travel Suppliers' offerings are non-refundable to ensure the best price. We recommend that you obtain travel insurance as soon as you make a booking with us.

To read more about our Cancellation and Refund Policy, please [click here](#).

### General Terms & Conditions

By placing your booking with us, you acknowledge and agree to our [Terms & Conditions](#), [Privacy Policy](#) and [Cancellation Policy](#).

### Offer Essentials

This Travel Offer is valid for travel on selected dates until the 11th September 2027.

Minimum group size 4, maximum group size 10 per vehicle.

This Travel Offer is priced per person based on a twin share.

### Departure Dates & Surcharges

See checkout for live dates and availability.

### Single Traveller Supplement

For solo travellers, a mandatory single supplement applies:

2026 Dates: \$1,100

2027 Dates: \$1,200

**Please note:** Accommodation for single customers who are travelling on a tour or cruise package may be in a single room, depending on availability.

### Child Policy

- No child discounts are offered. The full price applies to all children travelling with their parents.
- Valid for children 12 years old and over.

**Please note:** Children must be accompanied by a responsible adult 18 years old and over to travel. No unaccompanied minors are allowed.

### Flights

#### Departure Cities

Sydney, Melbourne, \*Brisbane, \*Adelaide, Perth or \*Auckland.

#### Departure City Surcharges

- Brisbane: \$100 per person
- Adelaide: \$250 per person
- Auckland: \$350 per person

#### International Flight(s)

#### Full-Service Airline(s)

- Cabin Class: Economy Class

**Please note:**

- We cannot accommodate one-way flights. Travellers must take all included flights within the package, and any flights intentionally forfeited will result in later flights being subject to cancellation.

- From Australia, the flying journey to your destination may take up to 28 hours, with up to 2 stops. This is provided as a guide only - actual flight duration can vary depending on availability and airline schedules. Your booking's final details will be confirmed to you via email once available.

# Important Information

- From Auckland, the flying journey to your destination may take up to 32 hours, with up to 2 stops. This is provided as a guide only - actual flight duration can vary depending on availability and airline schedules. Your booking's final details will be confirmed to you via email once available.

## Internal Flight(s) Used

- Cabin Class: Economy Class
- Route: Port Elizabeth to Johannesburg

## Internal Flight Information

Baggage allowance per person:

- 1 x 20kg of checked baggage
- 1 x 8kg of carry-on baggage

## Preferred Airline Surcharge

- Cabin Class: Economy Class
- Singapore Airlines: \$200 per person
- Qantas: \$315 per person

### Please note:

- Preferred airlines are subject to availability. If we are unable to fulfil your request, the above extra cost will be refunded.
- On any upgrade purchase, short-haul flights and domestic flight sectors are not guaranteed.
- In the event that a purchased stopover package and a purchased preferred airline upgrade are not compatible, you will have the option to receive a refund for the preferred airline upgrade or be offered an alternative stopover city option, e.g if you choose to fly with Singapore Airlines you cannot stopover in Dubai.
- Preferred airline refers to the marketing carrier and could include codeshare partners.

## Arrive Early & Stay Behind Options

Fly out and return home up to 60 days pre and post your tour dates.

### Arrive Early

Cape Town, South Africa - From \$300 per person, subject to availability.

### Stay Behind

Port Elizabeth, South Africa - From \$300

per person, subject to availability.

### Please note:

#### Exclusions:

This fee does not include extra nights' accommodation, meals or airport transfers.

#### Internal Flights:

If you select to Arrive Early or Stay Behind into a city other than the one where the tour begins or concludes (where applicable), the package will include an internal flight to your destination. This offer applies only to the cities listed in our Arrive Early & Stay Behind Options. If you wish to forfeit this flight, please advise our friendly team at the time of purchase. Please note that the package's cost does not change when you choose to forfeit your connecting flight. If you request to fly into cities not listed in our "Arrive Early & Stay Behind Options", we may be able to customise your itinerary. If possible, the flight's cost will be charged as an extra.

#### Cancellations & Changes:

Flight booking changes or cancellations after air tickets have been issued are not guaranteed and may incur additional fees and fare difference, subject to the airline cancellation and change policies. Flight changes are subject to availability at the time of booking.

#### High Season:

A high-season Arrive Early or Stay Behind can be purchased for an additional charge, subject to availability. For pricing, please refer to the cart.

#### + 60 Days:

You can fly out up to 60 days before your package's start date, and/or return home 60 days after your package's end date. Should you wish to fly out or return home for more than 60 days from the tour, please contact us to request availability. Additional costs may apply.

#### Estimated Dates:

Your estimated departure, return, and arrival dates are all subject to availability and may vary. The confirmed schedule for all flights will be provided when you receive your flight tickets.

- High season surcharges apply to flights departing between the below date ranges:

- 1st December 2025 - 19th December 2025
- 20th December 2025 - 4th January 2026
- 5th January 2026 - 31st January 2026
- 3rd April 2026 - 20th April 2026
- 26th June 2026 - 17th July 2026
- 18th September 2026 - 9th October 2026
- 12th December 2026 - 18th December 2026
- 19th December 2026 - 3rd January 2027
- 4th January 2027 - 26th January 2027
- 19th March 2027 - 28th April 2027
- 19th June 2027 - 18th July 2027
- 11th September 2027 - 10th October 2027
- 10th December 2027 - 19th December 2027
- 20th December 2027 - 3rd January 2028

## Stopover Packages

### Singapore

Includes:

- 2, 3 or 5 nights in 4-star accommodation
- Daily breakfast
- Return airport transfers

For pricing, please refer to the payment cart at checkout.

- When a pre and post-tour stopover is chosen, the same stopover location must be chosen each way, due to the airline used.
- When selecting to Arrive Early for your tour in conjunction with a Stopover Package, your fly out date from home will take place before the stopover.
- When selecting to Stay Behind after your tour in conjunction with a Stopover Package, your stopover will take place before your final flight home.
- Stopover packages are subject to availability.
- In the event that a purchased stopover package and a purchased preferred airline upgrade are not compatible, you will have the option to receive a refund for the preferred airline upgrade or be offered an alternative stopover city option, e.g if you choose to fly with Singapore Airlines you cannot stopover in Dubai.

# Important Information

- Blackout dates apply to flights departing between the below date ranges:  
Singapore Grand Prix: 01 October - 09 October 2026  
Christmas and New Years Eve - 18 December 2026 to 3 January 2027  
Singapore Grand Prix: 30 September - 05 October 2027  
Christmas and New Years Eve - 20 December 2027 to 3 January 2028

## Flight Class Upgrades

Business or Premium Economy Class: For pricing, please refer to the payment cart at checkout.

**Please note:**

- *Flight upgrades are subject to availability and pricing changes (if we cannot fulfil your request, the upgrade cost will be refunded).*
- *On any upgrade purchase, short-haul flights and domestic flight sectors are not guaranteed.*

## Outbound Flights

**Please note:** Due to flight scheduling and availability, some departures may occur on Day 0. Affected customers must be available to depart the day before. Flight times will be indicated on your final documents, issued 4-6 weeks before departure.

## Missed Flights

If you fail to arrive for your outbound flight, you risk all flight and land arrangements in your destination being automatically cancelled by the airlines and land operator, respectively. Additional fees may apply to reinstate these services. If you miss your flight for whatever reason, please contact us as soon as possible to make arrangements.

## Accommodation

### Accommodation Used

#### 4-Star Properties (Self-Rated)

- Cape Town: Garden Court Victoria Junction
- Oudtshoorn: De Opstal Country Lodge
- Knysna: Premier Hotel Knysna The Moorings

- Eastern Cape: Bellevue Forest Reserve (Luxury Safary Tent)

**Please note:** Accommodation/rooms offered are based on a lead-in room type and are subject to availability based on seasonality. In the instance a property is not available, a similar standard of accommodation will be provided. Properties will be confirmed and included in your travel pack, which you will receive 4-6 weeks before travel.

### Extra Nights

Not available.

**Please note:** If you are interested in booking additional nights of accommodation pre or post-tour, please wait until you receive your travel documentation approximately 4-6 weeks before departure for the confirmed list of hotels. If booking your own additional accommodation directly with the hotel, please be aware that you may be required to change rooms at the start/end of your tour.

### Maximum Room Capacity

2 people.

### Triple Share

Not available.

### Bedding Configuration

Twin or double (subject to availability).

### Wildlife

TripADeal cannot guarantee animal sightings. Wildlife are unpredictable and factors such as weather conditions, predatory fear and animal movements can impact sightings.

### Optional Tours/activities

#### 2026

Day 5: Full Day Cape Winelands Tour - \$175 per person

#### 2027

• Day 5: Full Day Cape Winelands Tour - \$190 per person

**Please note:**

- *The optional tours listed above must be purchased on checkout or over the phone before submitting your passenger information form (subject to availability).*

### Wildlife

TripADeal cannot guarantee animal sightings. Wildlife are unpredictable and factors such as weather conditions, predatory fear and animal movements can impact sightings.

- Some tours excursions require minimum numbers to operate.

### Exclusions

- Visa fees and requirements
- Domestic transfers and flights not stated in the deal offer
- Meals/beverages not stated in the deal offer
- Optional gratuities/tipping
- Optional activities/tours
- Personal expenses
- Travel insurance
- Any costs associated with an interruption to your tour as a result of an airline schedule change or cancellation
- Mandatory city tax

### Gratuities/tipping

#### Land

Gratuities (tips) are not included for the services of the tour leader (when available) and driver throughout the tour. The recommended tip is 110 ZAR (approx \$10AUD) per person per day. This covers the guide/leader and the driver and will be collected on tour.

**Please note:** Tipping for services provided is always a matter of personal discretion; however, please be aware that many locals consider tipping part of their normal remuneration, and they may approach you for payment; there's no need to be intimidated by the request.

### Other Important Information

#### TOUR GUIDE VS. TOUR LEADER

#### Tour Guide

Often locals with intimate knowledge of an

# Important Information

area, its culture, and history. Their role entails providing commentary, routing the tour, and seeing that people have a good time. They are a licensed, qualified expert who supplies specific information on the history, art, architecture and culture of the city/village/attraction where they are guiding the tour. The guide meets the group at the required place and leaves it at the end of the tour; they do not travel with the group.

## Tour Leader

An experienced person tasked with ensuring the smooth operation of tours, as well as providing practical support to passengers throughout the whole trip. Their role primarily includes assisting with accommodation, transportation between locations, and communication with tour guides at each stop. A tour leader may provide general guidance around a city or village and offer information on the place visited on the bus. However, they are not required to have specific art, architecture, or historical knowledge. They are not allowed to provide a guided tour or commentary of a city/village/attraction once there and, if caught doing so, can be fined.

*Please note: Tour leaders/guides are not a standard inclusion in all travel offers. Tour leaders/guides will only be made available when required to enhance the experience of the destination featured.*

## CLIMATE & AVERAGE TEMPERATURES

### Cape Town

Cape Town enjoys a Mediterranean climate with warm, dry summers (November to March) and cool, wet winters (June to August). Summer temperatures typically range from 16°C to 26°C, with long sunny days and cooling ocean breezes. Winter brings average highs of around 18°C and lows near 8°C, with occasional rain and wind.

### Oudtshoorn

Located inland along Route 62, Oudtshoorn experiences a semi-arid climate, meaning hot, dry summers and

crisp, cool winters. Daytime temperatures in summer can reach 30–35°C, while winter days are mild, averaging 18–22°C, with chilly mornings and nights that can drop to 5°C. Light layers are recommended for the temperature changes between day and night.

### Knysna - Garden Route

Knysna has a temperate maritime climate, making it pleasant year-round. Summer temperatures average 20–26°C, while winters are mild, with highs around 18°C and lows of 8–10°C. The region can receive rainfall throughout the year, so a light rain jacket is useful, especially between May and August.

### Eastern Cape

The Eastern Cape has a mild, subtropical climate, ideal for wildlife viewing. Summer (October to March) temperatures range from 18–30°C, while winter (June to August) is cooler and dry, with daytime highs of 20–24°C and chilly mornings around 7–10°C. Layers are essential for early morning and evening game drives, as temperatures can drop quickly once the sun sets.

### Weather

We always suggest referring to an online source for the most up-to-date weather information for your destination/s.

## FLIGHTS

### Seat Selection & Frequent Flyer Points

We do not arrange seat selection. It is essential to highlight that some airlines do not allow pre-selected seats. We strongly suggest you contact the airline directly with seating allocation requirements and/or arrive at the airport earlier to arrange your seating. While we do not add frequent flyer member details to bookings, you can do this directly with the airline once you have your flight information.

### Passport Validity

Customers must provide valid passport details either at the time of purchase or no later than 45 days before the departure

date. Failure to do so may result in the cancellation of the booking. Customers will be responsible for any costs and fees incurred in this instance.

## COACH TOUR

### Meals

For meals not included, the tour leader (when available) will offer assistance with reservations, suggestions and directions to local restaurants. It is your responsibility to notify us of any dietary requests/requirements.

*Please note: We will do our best to meet your requests/requirements; however, we cannot guarantee that we will always be able to.*

### Luggage

You will be responsible for all your personal belongings whilst on tour. You must carry your own luggage from the vehicle to the hotel room and back to the vehicle. The driver will assist with the uploading and unloading of bags from the vehicle.

## OTHER

### Mobility

If you require wheelchair access please contact our friendly sales and service team to inquire on your behalf.

### Fitness Level Required

Adventure (and spontaneity) create some of the best travel memories. Bear in mind, your home schedules and timings might not be adhered to on tour - it's all part of the fun!

A Moderate level of fitness will be required. Expect a moderate pace of touring with a focus on guided tours that may include full days with extended activity, guided city tours or nature walks. You will require a general level of fitness for unassisted navigation of stairs and inclines, longer distances with possible periods of standing when visiting sites, walking on sloping, uneven ground or elevations. You will be responsible for your own luggage and have the ability to board all modes of transport without assistance.

# Important Information

## **Please note:**

- **Many areas may be inaccessible to wheelchairs or mobility scooters, where the unassisted use of personal walking sticks and other aids may be required. Although some assistance may be available, every traveller should be self-reliant during all aspects of their travel.**
- **It is expected that every traveller must be self-reliant and able to undertake all aspects of their own travel. Please speak to your booking agent about your personal circumstances and any assistance requirements to ensure this tour is right for you.**
- **If you have any concerns, please consult your healthcare provider prior to purchase/travel.**

## **Yellow Fever**

A valid international certificate of vaccination against Yellow Fever is required in many countries. You may need to present this on arrival at the airport or border crossing. Some countries will refuse entry if you are unable to present your certificate. It's also common for your home country to request a Yellow Fever certificate upon arrival.

You must check with your doctor well before leaving home about the Yellow Fever requirements for the countries you'll be visiting.

## **Sightseeing**

**Please note: If entry to a site is affected by changes in operating hours or public holiday closures, your itinerary, where possible, may be adjusted, or a similar activity will be offered in its place (subject to availability).**

## **Wildlife**

TripADeal cannot guarantee animal sightings. Wildlife are unpredictable and factors such as weather conditions, predatory fear and animal movements can impact sightings.

## **Shopping**

Shopping overseas can be a daunting and confusing experience, especially when there is a language barrier. Please be very

cautious when foreign currencies and prices are involved. If paying by credit card, please pay close attention to the amount you are being charged and keep all your receipts. Do not make any purchases you are not comfortable with or feel pressured into. If you are uncertain or need assistance with the language barrier, please seek assistance from your Tour Guide/Leader. Please refer to our [Terms and Conditions](#) regarding shopping for further information.

## **Visas**

### **South Africa**

A tourist visa for South Africa is not required for stays up to 90 days if travelling on an Australian or New Zealand Passport.

#### **Important:**

- **Please start arranging your visa three weeks before departure to account for any delays due to consulate operating hours.**
- **Visa rules are subject to change. Please check with the nearest embassy, consulate or immigration department of the destination/s you are visiting once you receive your travel documentation to ensure you have the most up to date information.**
- **It is your responsibility to be travel-ready and ensure that you are aware and comply with any destination or travel requirements, including the validity of all required travel documents.**
- **Passengers who are not Australian citizens must also check with the respective consulate or visa agency to determine what their visa requirements are and what personal identification is required.**
- **It is also important to note that some areas of employment, such as journalism, government authorities and charity organisations, may have additional restrictions in applying for visas. This may, in turn, affect the type of application required.**

## **Travel Insurance**

Embarking on your next trip is exciting,

and while you hope the unexpected does not happen, it is best to be prepared. We strongly recommend you take out travel insurance when making your booking. Whether it's a potential medical emergency, a flight cancellation, a delayed suitcase, or an unforeseen event, it's important to ensure you're adequately protected. For more information or advice visit <https://www.tripadeal.com.au/travel-insurance>

## **Schedule Of Fees**

### **Voluntary Changes**

This includes booking changes requested by you, including but not limited to those changes requiring an airline ticket or a Purchase Confirmation reissue.

- **Changes - \$100 per booking and any additional charges applied by the airline/cruise company/accommodation/other travel providers.**

### **Name Changes Due To Passenger Error**

If the incorrect name has been provided, charges of \$100 per booking and any additional charges applied by the airline/cruise company/accommodation/other travel providers.

### **Supplier Fees**

In the event the tour package you have purchased is unable to proceed, and/or a Travel Supplier is unable to fulfil the tour due to external circumstances (Limitation of Liability e.g. a Force Majeure event), there may be a fee or amount of money that is withheld by our Suppliers and is unrecoverable. This may be due to non-refundable airline tickets, cancellation penalties with cruise cabins or unrecoverable payments with our land/accommodation partners. If refunds are not available from Suppliers, we will endeavour to obtain a travel credit on the best terms available and communicate these outcomes to you. In the event we are unable to obtain a refund or travel service credit, or part thereof, this cost is passed on to the customer as a Supplier Fee.