



Grand Kruger Safari & Cape Town

CAPE TOWN • KRUGER NATIONAL PARK • JOHANNESBURG

The Offer

It's time to tick off your ultimate travel dream. This 12-day bucket list adventure explores the cosmopolitan charm of Cape Town, South Africa, then takes a deep dive into the wild. Discover Kruger National Park's untamed wilderness and wildlife sanctuary before heading to Johannesburg.

Begin with a flight to Cape Town, South Africa, with three days at leisure. Join a guided tour through the historic heart of the city, visit colourful Bo-Kaap and enjoy the unforgettable views from Table Mountain. Continue to explore at your own pace with a range of optional activities available. You could roam further along the Cape Peninsula to see the African penguin colony at Boulders Beach, or dive into the Cape's wine regions in Stellenbosch, Franschhoek and beyond.

Trade the city skyline for the call of the wild as you fly north into the South African wilderness. Nestled within the borders of world-renowned Kruger National Park is Buffalo Rock Safari Camp. Get ready for an authentic under-canvas experience, reminiscent of early explorers. You'll embark on five exhilarating morning or afternoon game drives in search of the famous Big 5 wildlife, lion, leopard, rhino, elephant and Cape buffalo. Plus, experience a full-day safari to

capture memorable photos and enjoy an immersive bush walk to discover smaller creatures, plants and birds. As the sun sets, unwind by the campfire, indulge in a delicious meal prepared by talented chefs, then fall asleep surrounded by the sounds of the African bush. Enjoy your final game drive in the crisp morning air, with an excellent chance of capturing more stunning wildlife images, then spend a relaxing night at leisure in Johannesburg, before your flight home.

This unforgettable South African journey includes all international and internal flights, 10 nights of hotel & safari camp accommodation, 18 meals, 6 safari game drives and more.

Want more? Choose itinerary 2 to include Zambia's Livingstone and the impressive Victoria Falls. Extend your adventure with Arrive Early and Stay Behind options.



12-DAY TOUR PACKAGE | GRAND KRUGER SAFARI & CAPE TOWN

The Itinerary

Itinerary 1

Day 1 Australia (or New Zealand) - Cape Town , South Africa

Today, depart for Cape Town, South Africa. Upon arrival into Cape Town, be met and transferred to the hotel. If it is too early for check-in then luggage can be stored at the hotel while you explore this magical city.

Dominated by Table Mountain, Cape Town is a cosmopolitan city with plenty of nearby splendid vineyards, excellent harbour fronts and surprising restaurants where one can indulge in delicious seafood!

Please note:

- Due to flight scheduling and availability, some departures may occur on Day 0. Affected customers will be required to be at the airport the day before.
- Customers may be required to transit through Johannesburg airport.

Overnight: City Lodge Hotel V&A Waterfront or similar, Cape Town

Meals included: In-Flight

Day 2 Cape Town - Half Day City Tour

Today at 08:30, be met by the tour guide at the hotel to enjoy a morning tour of the Mother City and venture through the streets crowded with history. This tour includes a visit to Table Mountain or, in the event of inclement weather, Table View for the best views of Table Mountain. Highlights include Table Mountain (weather dependant) and Bo-Kaap which is one of the city's most Instagrammable spots thanks to its picturesque colourful houses and cobblestone streets.

Next visit the Iziko South African Museum, before stopping at Green Market Square, which has a rich history that dates back to the 17th century as a trading hub for fresh vegetables. Continue to the Company Gardens, followed by an orientation drive to see The Castle of Good Hope, City Hall, Grand Parade and Adderley Street with its many statues and historical buildings.

Afterwards, return to the hotel and enjoy the rest of the day at leisure to explore the wonders of Cape Town.

Please note: This tour excludes the Table Mountain cable car ticket, which customers can purchase on tour.

Overnight: City Lodge Hotel V&A Waterfront or similar, Cape Town

Meals included: Breakfast

Day 3 Cape Town - Free Day

Today, enjoy a full day at leisure or choose to embark on an optional excursion.

Optional Activity: Full-Day Cape Peninsula Tour



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The Itinerary

Itinerary 1

After breakfast, your guide will meet you at 08:30 to embark on a full-day tour of the ruggedly beautiful Cape Peninsula. See all the top sights along South Africa's Cape Peninsula on this full-day tour from Cape Town. Explore the Atlantic Sea Board, passing the beautiful beaches of Clifton and Camps Bay before stopping at Hout Bay Harbour. Discover Chapman's Peak Drive – known as one of the world's most scenic drives before exploring the Cape of Good Hope Nature Reserve and Cape Point – the most South Western point of the Cape Peninsula, offering spectacular scenery. Continue to Boulders Beach and admire the African Penguins, then visit Simon's Town – home to South Africa's Naval Base, before enjoying the picturesque drive past Kalk Bay and Muizenberg. Please see current pricing in Important Information.

Overnight: City Lodge Hotel V&A Waterfront or similar, Cape Town

Meals included: Breakfast

Day 4 Cape Town - Free Day

Today, enjoy a full day at leisure to explore this magnificent city.

Optional Activity: Full Day Cape Winelands Tour

At 09:00 be met by your guide and embark on the delightful drive to the heart of the Cape Winelands through scenic mountain ranges, vineyards and Cape Dutch homesteads. Head off to Stellenbosch, the heart of South Africa's wine industry. Walk down its canal-lined avenues in the shade of giant oak trees and beautifully preserved historic buildings. With the vastness of wine estates, visitors are truly spoilt for choice for the first wine tasting of the day at the Waterford Estate or similar.

Travel over the Helshoogte Pass to Franschhoek, dating back to the 17th century when the French Huguenots arrived. Billed as the Gourmet Capital of South Africa, this charming town retains a French Huguenot style. Enjoy a wine tasting before taking time to experience the fabled culinary skills of the Franschhoek chefs at one of the many award-winning restaurants (lunch not included). Continue onward to Paarl, one of the Cape's first farming districts. The town is set at the foot of a cluster of remarkable granite domes from which it takes its name.

The stop for the day is at a wine estate on the Paarl Wine Route. Return to the hustle and bustle of city life after a captivating day in the countryside, arriving back at the hotel in the early evening. Please see current pricing in Important Information. Highlights: Stellenbosch 3 Wine Tastings, with a cheese and wine pairing included, at various wine estates Franschhoek The Paarl wine area – overlooked by an enormous granite rock, Paarl Rock, otherwise called Pearl Mountain. Please see current pricing in Important Information.

Overnight: City Lodge Hotel V&A Waterfront or similar, Cape Town

Meals included: Breakfast

Day 5 Cape Town - Free Day

Today is yours to enjoy at leisure. Use this free day to explore any remaining sights in Cape Town or participate in other optional activities and excursions of your choice.



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The Itinerary

Itinerary 1

Overnight: City Lodge Hotel V&A Waterfront or similar, Cape Town

Meals included: Breakfast

Day 6 Cape Town - Kruger National Park

This morning, transfer back to Cape Town International Airport for your direct flight to Kruger Mpumalanga International Airport. On arrival, be met by a representative and transferred to your camp situated inside the magnificent Kruger National Park (approximately 45 kilometre drive). Upon arrival, enjoy lunch at the camp, before embarking on your first afternoon game drive in Kruger National Park.

Kruger National Park is South Africa's most iconic and largest wildlife sanctuary, renowned globally for its incredible biodiversity, rich history, and world-class safari experience. Located in the northeast of the country, it offers one of the best places on the continent to search for the Big Five in their natural habitat, including lions, leopards, buffalo, elephants & rhinos. After, return to camp and enjoy a warm welcome from the dances and dinner before falling asleep listening to the sounds of the African bush.

Buffalo Rock Safari Camp

Buffalo Rock Safari Camp is perfectly located in a private and secluded part of the Nkambeni Private Concession, within the borders of the world-renowned Kruger National Park. Offering visitors the opportunity to commune with nature in a pristine and unspoilt wildlife-rich wilderness. Buffalo Rock Safari Camp is completely unfenced and regularly welcomes roaming wildlife,

including members of the Big Five. Although the Camp is called Buffalo Rock, Lion and Leopard are regularly spotted sunning themselves on the rocky outcrop close to the camp.

To further enhance your safari experience at Buffalo Rock, enjoy authentic under-canvas accommodation, reminiscent of the early pioneer days of wildlife safaris in Africa. In order to leave the smallest possible foot-print in this pristine wilderness, Buffalo Rock Safari Camp is purely powered by solar energy, making this camp an ideal choice for eco-warriors. The camp has just 12 privately-situated tented suites, each of which has an outdoor seating area overlooking the wilderness and the rocky outcrop for which the camp is named.

Each of the permanent "tents" has been constructed on a solid wooden deck and has its own en-suite shower room with toilet and basin. Your canvas "walls" feature large picture windows which allow in plenty of light and offer views of the bush. Each tent has very comfortable beds and quality linen and duvets, offering a true "out of Africa" ambiance. Indoor/outdoor bathrooms allow you the rare privilege of taking a private shower with a view out over the wilderness. Each room has wifi, power outlets for mobile phones or tablets, and a fan.

Overnight: Buffalo Rock Safari Camp, Kruger National Park

Meals included: Breakfast; Lunch; Dinner



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The Itinerary

Itinerary 1

Day 7 Kruger National Park - Morning & Afternoon Game Drive

At Buffalo Rock Camp life revolves around the wildlife and your daily game drives will be the highlight of your stay. Today, enjoy a morning and an afternoon game drive in the private Nkambeni traversing area and inside the unfenced boundaries of the Kruger National Park. Your day's adventure begins with a 05:00 wake-up call, followed by a hearty early breakfast to fuel the morning ahead. At 06:00, set off on an exhilarating game drive as the bush stirs to life with the sounds and sights of the wild.

The park is home to an unrivalled diversity of life, including 147 mammals (such as cheetahs, hippos, giraffes, African wild dogs, and Nile crocodiles), over 500 bird species, and 336 different types of trees, including the giant Baobab. Return to camp by 12:00 for a well-deserved lunch, then unwind during the afternoon, take a dip in the pool, relax with a view, or share stories at the bar.

The excitement resumes with your afternoon game drive departing at 16:30. After sunset, return to camp for dinner and an evening gathered around the campfire, sharing stories under the stars.

Overnight: Buffalo Rock Safari Camp, Kruger National Park
Meals included: Breakfast; Lunch; Dinner

Day 8 Kruger National Park - Full Day Safari Game Drive

Embark on a thrilling full-day safari through Kruger National Park, beginning with an early morning departure to catch the bush at its most active time. This extended drive allows you to venture deeper and further into the park, exploring remote areas and increasing your chances of exceptional wildlife sightings. With an expert guide leading the way, search for the Big Five and other iconic species across diverse landscapes. Enjoy scheduled stops at rest camps, before returning to camp in the afternoon, ending a truly unforgettable day in the wild.

Overnight: Buffalo Rock Safari Camp, Kruger National Park
Meals included: Breakfast; Lunch; Dinner

Day 9 Kruger National Park - Guided Bush Walk or Morning Game Drive - Afternoon Game Drive

Today, enjoy your chosen morning activity, either a guided bush walk or a morning game drive. Please select your preferred option at checkout.

Guided Bush Walk

Take a walk on the wild side as you join a thrilling guided bush walk in Big Five territory. This is a wonderful way of getting up close to many of the smaller creatures, plants and birds that we often overlook on a game drive. You will join one of the excellent (armed) guides on foot in the concession. This is a great opportunity to do some bird watching and photography and identify many endemic plant species.

Morning Game Drive



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The Itinerary

Itinerary 1

Set out early on an exhilarating morning game drive, venturing into the bush as the landscape comes alive at dawn. With an expert guide leading the way, search for iconic wildlife including the legendary Big Five, as well as a host of other animals at their most active in the cool morning hours.

Enjoy lunch at the lodge, before having the option to travel to Nkambeni Lodge, a short 10-minute drive through the bush. From the viewpoint, admire hippos wallowing in the water, browse the souvenir shop, unwind at the bar, or indulge in an optional spa treatment (not included).

In the late afternoon, set out on your final afternoon game drive, taking advantage of the cooler temperatures and increased animal activity as the sun begins to set. This last drive offers one more opportunity to spot wildlife and capture memorable photos.

After the excursion, return to Buffalo Rock Camp to unwind, enjoy dinner, and reflect on your incredible day in the heart of the wilderness.

Overnight: Buffalo Rock Safari Camp, Kruger National Park
Meals included: Breakfast; Lunch; Dinner

Day 10 Kruger National Park - Johannesburg

Start your final morning in the bush with an early game drive from Buffalo Rock Safari Camp. As the park awakens, enjoy the crisp morning air and heightened animal activity, with excellent chances to spot elusive wildlife and capture stunning photos. After a memorable drive, return to camp to freshen up before concluding your unforgettable Kruger adventure.

Be transferred back to Kruger Mpumalanga International Airport for your flight to Johannesburg and overnight at a hotel close to the airport.

Overnight: Radisson OR Tambo or similar, Johannesburg
Meals included: Breakfast

Day 11 Johannesburg - Australia (or New Zealand)

Today, be transferred to Johannesburg airport in time for your international flight back to Australia (or New Zealand).

Meals included: Breakfast

Day 12 Arrive in Australia (or New Zealand)

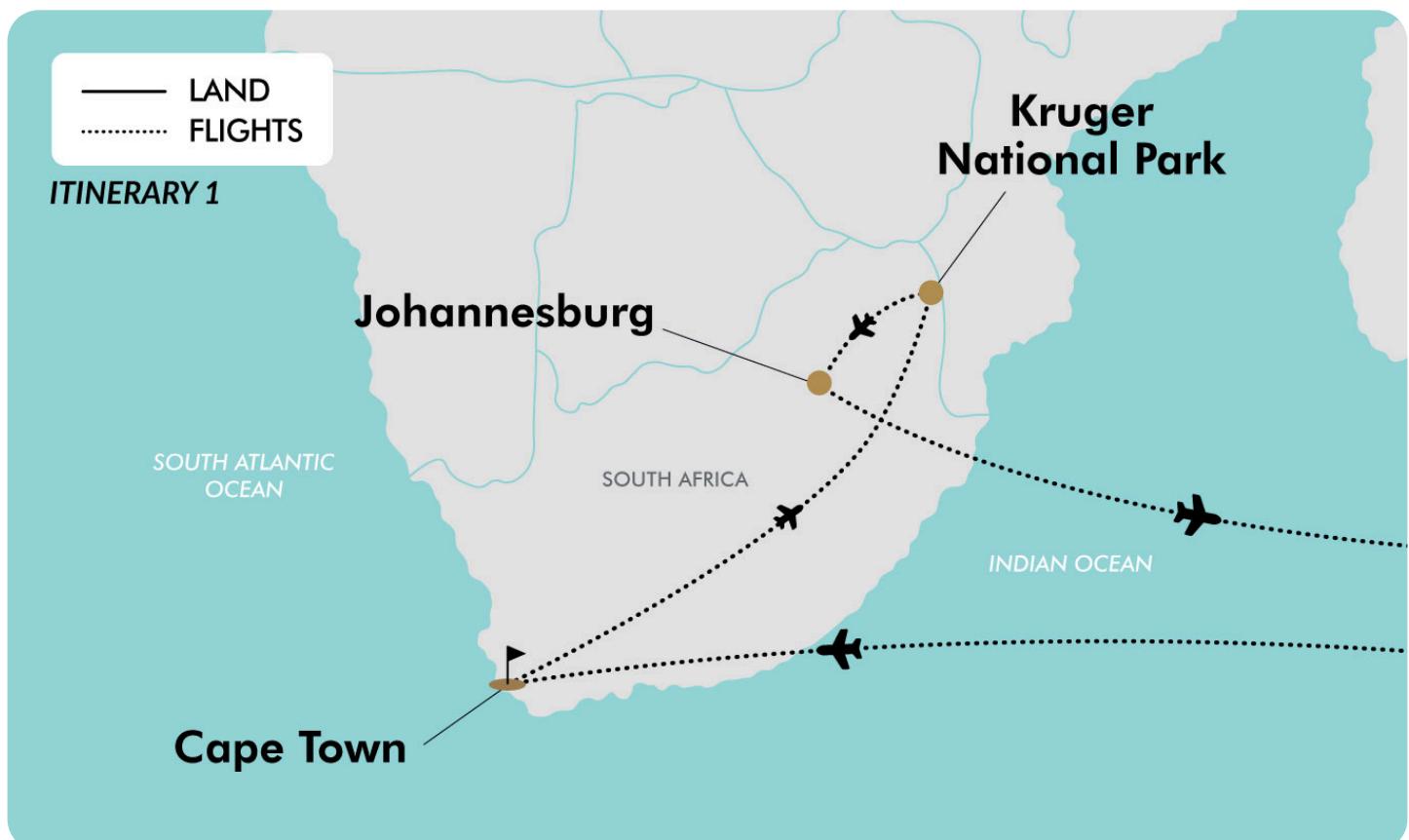
Please note that some customers will arrive +1 day.



12-DAY TOUR PACKAGE | GRAND KRUGER SAFARI & CAPE TOWN

The Map

Itinerary 1





12-DAY TOUR PACKAGE | GRAND KRUGER SAFARI & CAPE TOWN

The Itinerary

Itinerary 2

Day 1 Australia (or New Zealand) - Cape Town , South Africa

Today, depart for Cape Town, South Africa. Upon arrival into Cape Town, you will be met and transferred to the hotel. If it is too early for check-in then luggage can be stored at the hotel while you explore this magical city.

Dominated by Table Mountain, Cape Town is a cosmopolitan city with plenty of nearby splendid vineyards, excellent harbour fronts and surprising restaurants where one can indulge in delicious seafood!

Please note:

- Due to flight scheduling and availability, some departures may occur on Day 0. Affected customers will be required to be at the airport the day before.
- Customers may be required to transit through Johannesburg airport.

Overnight: City Lodge Hotel V&A Waterfront or similar, Cape Town

Meals included: In-Flight

Day 2 Cape Town - Half Day City Tour

Today at 08:30, be met by the tour guide at the hotel and enjoy a morning tour of the Mother City and venture through the streets crowded with history.

This tour includes a visit to Table Mountain or, in the event of inclement weather, Table View for the best views of Table Mountain. Highlights include Table Mountain (weather dependant) and Bo-Kaap which is one of the city's most

Instagrammable spots thanks to its picturesque colourful houses and cobblestone streets. Next visit the Iziko South African Museum, before stopping at Green Market Square, which has a rich history that dates back to the 17th century as a trading hub for fresh vegetables. Continue to the Company Gardens, followed by an orientation drive to see The Castle of Good Hope, City Hall, Grand Parade and Adderley Street with its many statues and historical buildings.

After, return to the hotel and enjoy the rest of the day at leisure to explore the wonders of Cape Town.

Please note: This tour excludes the Table Mountain cable car ticket, which customers can purchase on tour.

Overnight: City Lodge Hotel V&A Waterfront or similar, Cape Town

Meals included: Breakfast

Day 3 Cape Town - Free Day

Today, enjoy a full day at leisure or choose to embark on an optional excursion.

Optional Activity: Full-Day Cape Peninsula Tour

After breakfast, be met by your guide at 08:30 and embark on a full-day tour of the ruggedly beautiful Cape Peninsula. See all the top sights along South Africa's Cape Peninsula on this full-day tour from Cape Town. Explore the Atlantic Seaboard, passing the beautiful beaches of Clifton and Camps Bay before stopping at Hout Bay Harbour.



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Itinerary 2

Discover Chapman's Peak Drive – known as one of the World's most beautiful drives before exploring the Cape of Good Hope Nature Reserve and Cape Point – the most South Western point of Africa and the southern tip of the Cape Peninsula, offering spectacular scenery. Continue to Boulders Beach and admire the African Penguins, then visit Simon's Town – home to South Africa's Naval Base, before enjoying the picturesque drive past Kalk Bay and Muizenberg. Please see current pricing in Important Information.

Overnight: City Lodge Hotel V&A Waterfront or similar, Cape Town

Meals included: Breakfast

Day 4 Cape Town - Free Day

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Optional Activity: Full Day Cape Winelands Tour

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Travel over the Helshoogte Pass to Franschhoek, dating back to the 17th century when the French Huguenots arrived. Billed as the Gourmet Capital of South Africa, this charming town retains a French Huguenot style. Enjoy a wine tasting before taking time

to experience the fabled culinary skills of the Franschhoek chefs at one of the many award-winning restaurants (lunch not included).

Continue onward to Paarl, one of the Cape's first farming districts. The town is set at the foot of a cluster of remarkable granite domes from which it takes its name. The stop for the day is at a wine estate on the Paarl Wine Route. Return to the bustle of city life after a captivating day in the countryside, arriving back at the hotel in the early evening. Please see current pricing in Important Information. Highlights: Stellenbosch 3 Wine Tastings, with a cheese and wine pairing included, at various wine estates Franschhoek The Paarl wine area – overlooked by Paarl Rock (otherwise called Pearl Mountain), an enormous granite rock. Please see the current pricing in Important Information.

Overnight: City Lodge Hotel V&A Waterfront or similar, Cape Town

Meals included: Breakfast

Day 5 Cape Town - Free Day

Today is yours to enjoy at leisure. Use this free day to explore any remaining sights in Cape Town or participate in other optional activities and excursions of your choice.

Overnight: City Lodge Hotel V&A Waterfront or similar, Cape Town

Meals included: Breakfast



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The Itinerary

Itinerary 2

Day 6 Cape Town - Kruger National Park

This morning, transfer back to Cape Town International Airport for your direct flight to Kruger Mpumalanga International Airport. On arrival, be met by a representative and transferred to your camp situated inside the magnificent Kruger National Park (approximately 45 kilometre drive). Upon arrival, enjoy lunch at the camp, before embarking on your first afternoon game drive in Kruger National Park.

Kruger National Park is South Africa's most iconic and largest wildlife sanctuary, renowned globally for its incredible biodiversity, rich history, and world-class safari experience. Located in the northeast of the country, it offers one of the best places on the continent to search for the Big Five in their natural habitat, including lions, leopards, buffalo, elephants & rhino. After, return to camp and enjoy a warm welcome from the dances and dinner before falling asleep listening to the sounds of the African bush.

Buffalo Rock Safari

Camp Buffalo Rock Safari Camp is perfectly located in a private and secluded part of the Nkambeni Private Concession, within the borders of the world-renowned Kruger National Park. Offering visitors the opportunity to commune with nature in a pristine and unspoilt wildlife-rich wilderness. Buffalo Rock Safari Camp is completely unfenced and regularly welcomes roaming wildlife, including members of the Big Five.

Although the Camp is called Buffalo Rock, Lion and Leopard are regularly spotted sunning themselves on the rocky outcrop close to the camp. To further enhance your safari experience at Buffalo

Rock, enjoy authentic under-canvas accommodation, reminiscent of the early pioneer days of wildlife safaris in Africa. In order to leave the smallest possible foot-print in this pristine wilderness, Buffalo Rock Safari Camp is purely powered by solar energy, making this camp an ideal choice for eco-warriors.

The camp has just 12 privately-situated tented suites, each of which has an outdoor seating area overlooking the wilderness and the rocky outcrop for which the camp is named. Each of the permanent "tents" has been constructed on a solid wooden deck and has its own en-suite shower room with toilet and basin. Your canvas "walls" feature large picture windows which allow in plenty of light and offer views of the bush. Each tent has very comfortable beds and quality linen and duvets, offering a true "out of Africa" ambiance. Indoor/outdoor bathrooms allow you the rare privilege of taking a private shower with a view out over the wilderness. Each room has wifi, power outlets for mobile phones or tablets, and a fan.

Overnight: Buffalo Rock Safari Camp, Kruger National Park
Meals included: Breakfast; Lunch; Dinner

Day 7 Kruger National Park - Morning & Afternoon Game Drive

At Buffalo Rock Camp life revolves around the wildlife and your daily game drives will be the highlight of your stay.

Today, enjoy a morning and an afternoon game drive in the private Nkambeni traversing area and inside the unfenced boundaries of the Kruger National Park. Your day's adventure begins with a 05:00 wake-up call, followed by a hearty early



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breakfast to fuel the morning ahead. At 06:00, set off on an exhilarating game drive as the bush stirs to life with the sounds and sights of the wild. The park is home to an unrivalled diversity of life, including 147 mammals (such as cheetahs, hippos, giraffes, African wild dogs, and Nile crocodiles), over 500 bird species, and 336 different types of trees, including the giant Baobab.

Return to camp by 12:00 for a well-deserved lunch, then unwind during the afternoon, take a dip in the pool, relax with a view, or share stories at the bar. The excitement resumes with your afternoon game drive departing at 16:30. After sunset, return to camp for dinner and an evening gathered around the campfire, sharing stories under the stars.

Overnight: Buffalo Rock Safari Camp, Kruger National Park

Meals included: Breakfast; Lunch; Dinner

Day 8 Kruger National Park - Full Day Safari Game Drive

Embark on a thrilling full-day safari through Kruger National Park, beginning with an early morning departure to catch the bush at its most active time.

This extended drive allows you to venture deeper and further into the park, exploring remote areas and increasing your chances of exceptional wildlife sightings. With an expert guide leading the way, search for the Big Five and other iconic species across diverse landscapes. Enjoy scheduled stops at rest camps, before returning to camp in the afternoon, ending a truly unforgettable day in the wild.

Overnight: Buffalo Rock Safari Camp, Kruger National Park

Meals included: Breakfast; Lunch; Dinner

Offer available for a limited time or until sold out. TRIP A DEAL PTY LTD: 50149240433

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In the late afternoon, set out on your final afternoon game drive, taking advantage of the cooler temperatures and increased animal activity as the sun begins to set. This last drive offers one more opportunity to spot wildlife and capture memorable photos.

After the excursion, return to Buffalo Rock Camp to unwind, enjoy dinner, and reflect on your incredible day in the heart of the wilderness.

Overnight: Buffalo Rock Safari Camp, Kruger National Park

Meals included: Breakfast; Lunch; Dinner

Day 10 Kruger National Park - Johannesburg

Start your final morning in the bush with an early game drive from Buffalo Rock Safari Camp. As the park awakens, enjoy the crisp morning air and heightened animal activity, with excellent chances to spot elusive wildlife and capture stunning photos.

After a memorable drive, return to camp to freshen up before concluding your unforgettable Kruger adventure. Be transferred back to Kruger Mpumalanga International Airport for your flight to Johannesburg and overnight at a hotel close to the airport.

Overnight: Radisson OR Tambo or similar, Johannesburg

Meals included: Breakfast

Day 11 Johannesburg - Livingstone, Zambia

Today, be transferred to Johannesburg airport for your internal flight to Livingstone, Zambia. Upon arrival, be met by a representative and transferred to your hotel.

Livingstone is the historic capital and tourist hub of Zambia, famous primarily as the gateway to the magnificent Victoria Falls (known locally as Mosi-oa-Tunya, "The Smoke That Thunders"). Located just 10 kilometres north of the Zambezi River, it has evolved into a vibrant centre for culture, history, and high-octane adventure.

Overnight: Radisson Blu Mosi-Oa-Tunya, Livingstone Resort or similar, Livingstone

Meals included: Breakfast

Day 12 Livingstone - Tour of Victoria Falls, Livingstone

Today, be met by a guide and experience one of the world's most awe-inspiring natural wonders on a tour of Victoria Falls, known locally as Mosi-oa-Tunya - "The Smoke That Thunders." A Tour of the Falls on the Zambian side offers visitors a captivating journey into the heart of one of Africa's most spectacular natural wonders, Victoria Falls. Led by knowledgeable guides, the tour includes a scenic walk along pathways that wind through the lush rainforest of Mosi-oa-Tunya National Park. Discover how the Falls were formed and what local customs and traditions surround them.

Described by the Kololo tribe living in the area in the 1800's as 'Mosi-oa-Tunya' - 'the Smoke that Thunders' and in more modern terms as 'the greatest known curtain of falling water', Victoria Falls are a spectacular sight of awe-inspiring beauty and grandeur on the Zambezi River, bordering Zambia and Zimbabwe. A path along the edge of the forest provides the visitor who is prepared to brave the tremendous spray with an unparalleled series of views of the Falls. One special vantage point is across the Knife



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Edge Bridge, where visitors can have the finest view of the Eastern Cataract and the Main Falls as well as the Boiling Pot where the river turns and heads down the Batoka Gorge.

Other vantage points include the Falls Bridge and the Lookout Tree which commands a panoramic view across the Main Falls. Different times of the year will provide completely different experiences of the Falls region. Peak flood season is around March and April and the full power of the falls can be experienced in all its glory. As the floods abate the view of the falls gets better and better through the year, but at its lowest, around November and December the Falls become little rivulets running over the edge and in some places along the 1.7 kilometre width no water falls at all.

Please note: Victoria Falls, Zambia rainforest entrance fee is excluded, additional costs apply at approximately 30 USD per person

Overnight: Radisson Blu Mosi-Oa-Tunya, Livingstone Resort or similar, Livingstone

Meals included: Breakfast

Day 13 Livingstone - Free Day

Enjoy a full day at leisure in Livingstone, explore the tree-lined streets that are dotted with colonial-era buildings, craft markets, and lively cafés, giving it a relaxed, welcoming atmosphere. Adventure and nature are at the heart of Livingstone's appeal. The mighty Zambezi River offers a number of optional excursions (not included) - world-class white-water rafting, sunset cruises, and canoe safaris (bookable on tour).

[Optional Activity Full Day Chobe National Park Safari](#)

Embarking on a Chobe day trip offers an enriching and immersive experience in one of Africa's premier wildlife destinations.

Located on the banks of the Chobe River in Botswana, Chobe National Park is renowned for its abundant and diverse wildlife population, including large herds of elephants, buffalo, antelope, and predators such as lions and leopards. Led by experienced guides, embark on a safari adventure through the park, traversing varied landscapes ranging from lush floodplains to dense woodlands. Along the way, sightings of iconic African wildlife are virtually guaranteed, with opportunities to observe and photograph animals in their natural habitat.

Chobe National Park is well known for its large herds of elephant that frequent the Chobe River on a daily basis. In the dry season an estimate of up to 85,000 elephants can be dispersed within. The river is filled with big pods of hippos and some of the biggest crocodiles in Africa. Clients will be transferred to the border where their Botswana guide will meet them. They will proceed straight to the morning cruise where they will spend the morning viewing game along the Chobe River.

The cruise will end at around 12:30 and head to a hotel on the riverbank for lunch. After lunch, guests will board safari vehicles for an afternoon game drive in the Chobe National Park. Please see the current pricing in [Important Information](#).

[Optional Activity Tour of Victoria Falls, Zimbabwe side](#)

Explore the full breadth of Victoria Falls from the Zimbabwean side, where the views stretch wide and wild. With sixteen viewing points along a well-kept path, this side offers the most comprehensive perspective of the Main Falls. Expect sweeping



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panoramas, rich biodiversity, and unforgettable photo opportunities at every turn (excludes rainforest entrance fee at approximately 58 USD per person - to be paid on site) Please note: customers can only select one optional activity on this day due to time restrictions. Please see the current pricing in Important Information.

Overnight: Radisson Blu Mosi-Oa-Tunya, Livingstone Resort or similar, Livingstone

Meals included: Breakfast

Day 14 Livingstone, Zambia - Australia (or New Zealand)

Today, be transferred to the airport in time for your international flight back to Australia (or New Zealand).

Please note: Customers may transfer via Johannesburg, please remain within the airport in preparation for your ongoing flight. You may be required to collect your luggage and check-in again at the airport.

Meals included: Breakfast

Day 15 Arrive in Australia (or New Zealand)

Please note that some customers will arrive +1 day.

Meals included: None



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The Map

Itinerary 2





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Tour Inclusions

HIGHLIGHTS

Experience the beauty of South Africa

Discover Cape Town, dominated by the magnificent Table Mountain

Enjoy a morning tour of the Mother City, Cape Town to venture through streets crowded with history

Marvel at the views of Table Mountain

See the South African Museum, Company Gardens, Malay Quarter (Bo-Kaap) and Green Market Square

Discover Cape Town with 3 full days at leisure

Stay in Buffalo Rock Safari Camp, within the borders of the world-renowned Kruger National Park

Discover Kruger National Park with 5 morning or afternoon safari game drives

Search for the Big 5 including lions, leopards, rhinos, elephants, buffalos and more

Embark on a thrilling full-day safari to discover more of Kruger National Park

Join a thrilling guided bush walk or morning game drive

Relax by the pool or enjoy a sundowner at sunset while admiring the magnificent views

Fall asleep to the sounds of the African bush

Indulge in the food prepared by the talented cooks

Spend a night at leisure in Johannesburg

FLIGHTS

Return international full-service flights (economy class), surcharges may apply.

2 internal flights (economy class) Cape Town to Kruger National Park and Kruger National Park to Johannesburg

ACCOMMODATION

10 nights of quality hotel & safari camp accommodation

DINING

18 meals, including daily breakfast and all while on safari.

ESSENTIALS

Qualified safari field rangers and trackers

English-speaking guides for city tours

Airport taxes and surcharges

TRANSPORT

Transportation by private air-conditioned vehicles

Transportation by 4x4 vehicles while on safari

TRANSFERS

Return airport transfers

ITINERARY 2: Livingstone and Victoria Falls extension

All of Itinerary 1 above, with the addition of:

An internal flight from Johannesburg, South Africa to Livingstone, Zambia

3 nights stay in a 4-star hotel with daily breakfast

Victoria Falls tour from the Zambian side

Full day at leisure in Livingstone

Important Information

***Please note:** All information provided in this brochure is subject to both change and availability. Prior to purchase please check the current deal for up-to-date information. If you have already purchased this deal, the terms and conditions on your Purchase Confirmation apply and take precedence over the information in this brochure.

Booking Information

After purchase, you will receive a receipt and a Purchase Confirmation, directing you to an online Passenger Information Form. You must complete the Passenger Information Form within 72 hours of purchase.

Any special requests, preferences and optional extras MUST be clearly stated in your Passenger Information Form. Any change requested after submitting your Passenger Information Form cannot be guaranteed, is strictly subject to availability and will incur surcharges as outlined in the Schedule of Fees below.

Please note: All countries and territories have different entry requirements in relation to vaccinations, quarantine/isolation periods and travel restrictions. Due to the evolving nature, we would ask all of our customers to monitor, meet and adhere to the specific requirements of their intended destination(s) in the lead-up to and immediately before travel, as well as any requirements post-travel upon their return.

Our Policies

Cancellation and Refund Policy

By placing a booking with us, you acknowledge the following important information:

• **we act as your booking agent;** TripADeal is a booking services provider, and curates the Travel Offers available on our website. We act as your booking agent, and we receive payment for the Booking Services as part of the booking price, however, we do not provide any of the Travel Services (flights, accommodation, tours or other products or services) included in your booking – the Travel Services are provided by a number of third party Travel Suppliers.

• **each booking is unique;** our Travel Offers are made up of a variety of different components and are, during the booking process, uniquely tailored to suit your requirements, for example, departure dates and ports, flight and room upgrades, tour inclusions, etc.

• **changes/modifications to your booking may not be possible;** once your booking has been made, changes or modifications may not be possible, and where possible, may incur a fee. It is important to ensure that the information you provide during the booking process is accurate and up to date, and that you read the Travel Offer carefully before placing your order.

• **Travel Offers are a package;** our Travel Offers have been curated into package offerings and must be used as a package – individual components cannot be used independently of the full package offering.

• **our Travel Offers are generally non-refundable;** in order to provide great value Travel Offers, we work with a variety of Travel Suppliers to find the best deals – this often means the Travel Suppliers' offerings are non-refundable to ensure the best price. We recommend that you obtain travel insurance as soon as you make a booking with us.

To read more about our Cancellation and Refund Policy, please [click here](#).

General Terms and Conditions

By placing your booking with us, you acknowledge and agree to our [Terms & Conditions](#), [Privacy Policy](#) and [Cancellation Policy](#).

Offer Essentials

This Travel Offer is valid for travel on selected dates until the 06 December 2026.

Minimum group size 6, maximum group size 12 per vehicle.

This Travel Offer is priced per person based on a twin share.

Departure Dates & Surcharges

See checkout for live dates and availability.

Single Traveller Supplement

For solo travellers, a mandatory single supplement applies of:
Itinerary One: \$1,550
Itinerary Two: \$2,300

Please note: Accommodation for single customers who are travelling on a tour or cruise package may be in a single room, depending on availability.

Child Policy

- No child discounts are offered. The full price applies to all children travelling with their parents.
- Valid for children 12 years old and over.

Please note: Children must be accompanied by a responsible adult 18 years old and over to travel. No unaccompanied minors are allowed.

Flights

Departure Cities

Sydney, Melbourne, *Brisbane, *Adelaide, *Perth or *Auckland

Departure City Surcharges

Brisbane or Perth: \$50 per person
Adelaide: \$150 per person
Auckland: \$250 per person

Please note: From Australia, the flying journey to your destination may take up to 28 hours, with up to 2 stops. This is provided as a guide only - actual flight duration can vary depending on availability and airline schedules. Your booking's final details will be confirmed to you via email once available.

International Flight(s)

Full-service airline(s) used

- Cabin Class: Economy Class

Please note: We cannot accommodate one-way flights. Travellers must take all included flights within the package, and any flights intentionally forfeited will result in later flights being subject to cancellation.

Domestic Flight(s) Used

- Cabin Class: Economy Class
- Itinerary One:
- Route: Cape Town - Kruger

Important Information

- Route: Kruger - Johannesburg
- Route: Johannesburg - Livingstone, Zambia [Itinerary 2 Only]

Domestic Flight Information

Baggage allowance per person

1 x 20kg of checked baggage

1 x 7kg of carry on baggage

Arrive Early & Stay Behind

Fly out and return home up to 60 days pre and post your tour dates.

Arrive Early

Cape Town, South Africa - From \$300 per person, subject to availability.

Stay Behind

Johannesburg, South Africa - From \$300 per person, subject to availability [Itinerary One].

Livingstone, Zambia - From \$300 per person, subject to availability [Itinerary Two].

Please note:

Exclusions:

This fee does not include extra nights' accommodation, meals or airport transfers.

Cancellations & Changes:

Flight booking changes or cancellations after air tickets have been issued are not guaranteed and may incur additional fees and fare difference, subject to the airline cancellation and change policies. Flight changes are subject to availability at the time of booking.

High-Season:

A high-season Arrive Early or Stay Behind can be purchased for an additional charge, subject to availability. For pricing, please refer to the cart.

+ 60 days:

You can fly out up to 60 days before your package's start date, and/or return home 60 days after your package's end date.

Should you wish to fly out or return home for more than 60 days from the tour, please contact us to request availability. Additional costs may apply.

Estimated dates:

Your estimated departure, return, and arrival dates are all subject to availability and may vary. The confirmed schedule for all flights will be provided when you receive your flight tickets.

High season surcharges apply to flights departing between the below date ranges:

- 15th September 2025 - 12th October 2025
- 1st December 2025 - 19th December 2025
- 20th December 2025 - 4th January 2026
- 5th January 2026 - 31st January 2026
- 3rd April 2026 - 20th April 2026
- 26th June 2026 - 17th July 2026
- 18th September 2026 - 9th October 2026
- 12th December 2026 - 18th December 2026
- 19th December 2026 - 3rd January 2027
- 4th January 2027 - 26th January 2027
- 19th March 2027 - 28th April 2027
- 19th June 2027 - 18th July 2027
- 11th September 2027 - 10th October 2027
- 10th December 2027 - 19th December 2027
- 20th December 2027 - 3rd January 2028

Outbound Flights

Please note: Due to flight scheduling and availability, some departures may occur on Day 0. Affected customers must be available to depart the day before. Flight times will be indicated on your final documents, issued 4-6 weeks before departure.

Missed Flights

If you fail to arrive for your outbound flight, you risk all flight and land arrangements in your destination being automatically cancelled by the airlines and land operator, respectively. Additional fees may apply to reinstate these services. If you miss your flight for whatever reason, please contact us as soon as possible to make arrangements.

Preferred Airline Surcharge

- Cabin Class: Economy Class
- Qantas: \$475 per person
- Singapore Airlines: \$265 per person

Please note:

- Preferred airlines are subject to availability. If we are unable to fulfil your request, the above extra cost will be refunded.

- On any upgrade purchase, short-haul flights and domestic flight sectors are not guaranteed.

• In the event that a purchased stopover package and a purchased preferred airline upgrade are not compatible, you will have the option to receive a refund for the preferred airline upgrade or be offered an alternative stopover city option, e.g if you choose to fly with Singapore Airlines you cannot stopover in Dubai.

- Preferred airline ref

Stopover Packages

* Singapore

Includes:

- 2, 3 or 5 nights in 4-star accommodation
- Daily breakfast
- Return airport transfers

For pricing, please refer to the payment cart at checkout.

- When a pre and post-tour stopover is chosen, the same stopover location must be chosen each way, due to the airline used.
- When selecting to Arrive Early for your tour in conjunction with a Stopover Package, your fly out date from home will take place before the stopover.
- When selecting to Stay Behind after your tour in conjunction with a Stopover Package, your stopover will take place before your final flight home.
- Stopover packages are subject to availability.
- In the event that a purchased stopover package and a purchased preferred airline upgrade are not compatible, you will have the option to receive a refund for the preferred airline upgrade or be offered an alternative stopover city option, e.g if you choose to fly with Singapore Airlines you cannot stopover in Dubai.
- Blackout dates apply to flights departing between the below date ranges:

2026

Important Information

Hong Kong Rugby 7's: last weekend March or 1st weekend of April 2026 (dates TBC)
Singapore Grand Prix: 01 October - 09 October 2026

Doha Grand Prix: 26 November - 02 December 2026

Abu Dhabi Grand Prix (for Dubai): 03 December - 09 December 2025

Christmas and New Years Eve - 18 December 2026 to 3 January 2027

2027

Hong Kong Rugby 7's: end March/ beginning April - (dates tbc)

Singapore Grand Prix: 30 September - 05 October 2027 (dates are still tbc)

Doha Grand Prix: end November 2027 (dates are tbc)

Abu Dhabi Grand Prix (for Dubai): 21 - 26 October 2027 (dates are still tbc)

Christmas and New Years Eve - 20 December 2027 to 3 January 2028

Flight Class Upgrades

Business Class: For pricing, please refer to the payment cart at checkout.

Please note:

- Flight upgrades are subject to availability and pricing changes (if we cannot fulfil your request, the upgrade cost will be refunded).*
- On any upgrade purchase, short-haul flights and domestic flight sectors are not guaranteed.*

Accommodation

Accommodation Used:

3 Star Properties (Self-Rated)

Cape Town: City Lodge Hotel V&A Waterfront

Kruger National Park: Buffalo Rock Safari Camp

Johannesburg: Radisson OR Tambo

Please note: That the safari camp is unfenced and located in the grounds of Kruger National Park, therefore this package is not suitable for young children.

Please note: Accommodation/rooms offered are based on a lead-in room type and are subject to availability based on seasonality. In

the instance a property is not available, a similar standard of accommodation will be provided. Properties will be confirmed and included in your travel pack, which you will receive 4-6 weeks before travel.

Extra Nights

Not available.

Please note: If you are interested in booking additional nights of accommodation pre or post-tour, please wait until you receive your travel documentation approximately 4-6 weeks before departure for the confirmed list of hotels. If booking your own additional accommodation directly with the hotel, please be aware that you may be required to change rooms at the start/end of your tour.

Maximum Room Capacity

2 people.

Triple Share

Not available.

Bedding Configuration

Twin or double (subject to availability).

Optional Activities

Day 3 Full-Day Cape Peninsula Tour at \$230 per person

Day 4 Full Day Cape Winelands Tour at \$180 per person

Day 13 [Itinerary Two Only] Chobe National Park Full Day Safari at \$370 per person

Day 13 [Itinerary Two Only] Victoria Falls Tour, Zimbabwe side at \$110 per person

Please note:

- Prices are based per person, are subject to availability, time permitting and weather conditions*
- The optional tours listed above must be purchased on checkout or over the phone before submitting your passenger information form (subject to availability).*
- Some tours require minimum numbers to operate.*

Exclusions

- Visa fees and requirements

- Domestic transfers and flights not stated in the deal offer
- Meals/beverages not stated in the deal offer
- Optional gratuities/tipping
- Optional activities/tours
- Personal expenses
- Travel insurance
- Any costs associated with an interruption to your tour as a result of an airline schedule change or cancellation
- Mandatory city tax
- Table Mountain cableway ticket
- Victoria Falls, Zambia rainforest entrance fee

Gratuities / Tipping

Land

Gratuities (tips) are not included for the services of the tour leader (when available) and driver throughout the tour. The recommended tip is 110 ZAR (approx \$10AUD) per person per day. This covers the guide/leader and the driver and will be collected on tour.

Please note: Tipping for services provided is always a matter of personal discretion; however, please be aware that many locals consider tipping part of their normal remuneration, and they may approach you for payment; there's no need to be intimidated by the request.

Other Important Information

TOUR GUIDE VS. TOUR LEADER

Tour Guide:

Often locals with intimate knowledge of an area, its culture, and history. Their role entails providing commentary, routing the tour, and seeing that people have a good time. They are a licensed, qualified expert who supplies specific information on the history, art, architecture and culture of the city/village/attraction where they are guiding the tour. The guide meets the group at the required place and leaves it at the end of the tour; they do not travel with the group.

Tour Leader:

Important Information

An experienced person tasked with ensuring the smooth operation of tours, as well as providing practical support to passengers throughout the whole trip. Their role primarily includes assisting with accommodation, transportation between locations, and communication with tour guides at each stop. A tour leader may provide general guidance around a city or village and offer information on the place visited on the bus. However, they are not required to have specific art, architecture, or historical knowledge. They are not allowed to provide a guided tour or commentary of a city/village/attraction once there and, if caught doing so, can be fined.

Please note: *Tour leaders/guides are not a standard inclusion in all travel offers. Tour leaders/guides will only be made available when required to enhance the experience of the destination featured.*

CLIMATE & AVERAGE TEMPERATURES

Kruger National Park

(approximate weather)

Kruger National Park is a fantastic year-round destination, but the climate shifts dramatically between the wet summer (the green season) and the dry winter, offering two completely different safari experiences.

The Dry Season (Winter) - Months: May, June, July, August, September

Days are mild and pleasant, but mornings (especially on game drives) and nights can be very cold. Min: 9°C-12°C / Max: 25°C-28°C

The Wet Season

(Summer) - Months: October, November, December, January, February, March, April

Very hot and humid, especially from December to February. Lush and dense; the bushveld is vibrant green due to the rainfall. Min: 18°C-22°C / Max: 32°C-35°C

Cape Town

(approximate weather)

Cape Town has a Mediterranean climate, which is the reverse of most of South Africa (and the Northern Hemisphere). It is

defined by hot, dry summers and cool, wet winters. The city's weather is notoriously changeable.

Months: December, January, February, March - Max: 26°C / Min: 15 °C

Months: April, May, October, November - Max: 24°C / Min: 10 °C

Months: June, July, August, September - Max: 19°C / Min: 7 °C

Zambia

Zambia enjoys a warm, tropical climate year-round, with three distinct seasons. The dry season runs from May to October, bringing sunny days, cool mornings, and ideal conditions for safaris as wildlife gathers around water sources. From May to August, temperatures are mild, while September and October are hotter and drier. The wet season, from November to April, transforms the landscape into lush greenery with warm, humid weather and brief afternoon showers. During this time, Victoria Falls is at its most powerful and dramatic, usually creating an unforgettable spectacle of mist and rainbows.

Weather

We always suggest referring to an online source for the most up-to-date weather information for your destination/s.

FLIGHTS

Seat Selection & Frequent Flyer Points:

We do not arrange seat selection. It is essential to highlight that some airlines do not allow pre-selected seats. We strongly suggest you contact the airline directly with seating allocation requirements and/or arrive at the airport earlier to arrange your seating. While we do not add frequent flyer member details to bookings, you can do this directly with the airline once you have your flight information.

Dietary Requests

Meal options and availability differ between airlines and routes therefore not all dietary requests can be accommodated. If your flight includes meals we will select the most suitable option available based on the dietary requirements you have

specified. All meal requests are subject to airline approval and are not guaranteed, therefore we recommend preparing for your flight by bringing appropriate food for yourself, as required.

Passport Validity:

Customers must provide valid passport details either at the time of purchase or no later than 90 days before the departure date. Failure to do so may result in the cancellation of the booking. Customers will be responsible for any costs and fees incurred in this instance.

COACH TOUR

Meals:

For meals not included, the tour leader (when available) will offer assistance with reservations, suggestions and directions to local restaurants. It is your responsibility to notify us of any dietary requests/requirements.

Please note: *We will do our best to meet your requests/requirements; however, we cannot guarantee that we will always be able to.*

Luggage:

You will be responsible for all your personal belongings whilst on tour. You must carry your own luggage from the vehicle to the hotel room and back to the vehicle. The driver will assist with the uploading and unloading of bags from the vehicle.

OTHER

Mobility:

If you require wheelchair access please contact our friendly sales and service team to inquire on your behalf.

Fitness Level Required:

Adventure (and spontaneity) create some of the best travel memories. Bear in mind, your home schedules and timings might not be adhered to on tour - it's all part of the fun!

A Moderate level of fitness will be required.

Expect a moderate pace of touring with a

Important Information

focus on guided tours that may include full days with extended activity, guided city tours or nature walks. You will require a general level of fitness for unassisted navigation of stairs and inclines, longer distances with possible periods of standing when visiting sites, walking on sloping, uneven ground or elevations. You will be responsible for your own luggage and have the ability to board all modes of transport without assistance. Please note: Many areas may be inaccessible to wheelchairs or mobility scooters, where the unassisted use of personal walking sticks and other aids may be required. Although some assistance may be available, every traveller should be self-reliant during all aspects of their travel.

Please note: It is expected that every traveller must be self-reliant and able to undertake all aspects of their own travel. Please speak to your booking agent about your personal circumstances and any assistance requirements to ensure this tour is right for you.

Please note: If you have any concerns, please consult your healthcare provider prior to purchase/travel.

Yellow Fever:

A valid international certificate of vaccination against Yellow Fever is required in many countries. You may need to present this on arrival at the airport or border crossing. Some countries will refuse entry if you are unable to present your certificate. It's also common for your home country to request a Yellow Fever certificate upon arrival.

You must check with your doctor well before leaving home about the Yellow Fever requirements for the countries you'll be visiting.

Sightseeing:

Please note: If entry to a site is affected by changes in operating hours or public holiday closures, your itinerary, where possible, may be adjusted, or a similar activity will be offered in its place (subject to availability).

Wildlife

TripADeal cannot guarantee animal sightings. Wildlife are unpredictable and factors such as weather conditions, predatory fear and animal movements can impact sightings.

Shopping:

Shopping overseas can be a daunting and confusing experience, especially when there is a language barrier. Please be very cautious when foreign currencies and prices are involved. If paying by credit card, please pay close attention to the amount you are being charged and keep all your receipts.

Do not make any purchases you are not comfortable with or feel pressured into. If you are uncertain or need assistance with the language barrier, please seek assistance from your Tour Guide/Leader. Please refer to our Terms and Conditions regarding shopping for further information.

Visas

South Africa

A tourist visa for South Africa is not required for stays up to 90 days if travelling on an Australian or New Zealand Passport.

Zambia

Australian and New Zealand passport holders do not need a visa to enter Zambia for tourism or short visits.

Botswana

A tourist visa for Botswana is not required for stays up to 90 days if travelling on an Australian or New Zealand Passport.

Important:

- Please start arranging your visa three weeks before departure to account for any delays due to consulate operating hours.**
- Visa rules are subject to change. Please check with the nearest embassy, consulate or immigration department of the destination/s you are visiting once you receive your travel documentation to ensure you have the most up to date information.**

- It is your responsibility to be travel-ready and ensure that you are aware and comply with any destination or travel requirements, including the validity of all required travel documents.**

- Passengers who are not Australian citizens must also check with the respective consulate or visa agency to determine what their visa requirements are and what personal identification is required.**

- It is also important to note that some areas of employment, such as journalism, government authorities and charity organisations, may have additional restrictions in applying for visas. This may, in turn, affect the type of application required.**

Travel Insurance

Embarking on your next trip is exciting, and while you hope the unexpected does not happen, it is best to be prepared. We strongly recommend you take out travel insurance when making your booking. Whether it's a potential medical emergency, a flight cancellation, a delayed suitcase, or an unforeseen event, it's important to ensure you're adequately protected. For more information or advice visit <https://www.tripadeal.com.au/travel-insurance>

Schedule Of Fees

Voluntary Changes

This includes booking changes requested by you, including but not limited to those changes requiring an airline ticket or a Purchase Confirmation reissue.

- Changes - \$100 per booking and any additional charges applied by the airline/cruise company/accommodation/other travel providers.**

Name Changes Due To Passenger Error

- If the incorrect name has been provided, charges of \$100 per booking and any additional charges applied by the airline/cruise company/accommodation/other travel providers.**

Supplier Fees

Important Information

In the event the tour package you have purchased is unable to proceed, and/or a Travel Supplier is unable to fulfil the tour due to external circumstances (Limitation of Liability e.g. a Force Majeure event), there may be a fee or amount of money that is withheld by our Suppliers and is unrecoverable. This may be due to non-refundable airline tickets, cancellation penalties with cruise cabins or unrecoverable payments with our land/accommodation partners. If refunds are not available from Suppliers, we will endeavour to obtain a travel credit on the best terms available and communicate these outcomes to you. In the event we are unable to obtain a refund or travel service credit, or part thereof, this cost is passed on to the customer as a Supplier Fee.