



Bucket List 5 Star Maldives

ROBINSON NOONU RESORT ● MALDIVES

The Offer

Escape on this 10 day fly and stay package to the pristine Noonu Atoll in the Maldives. Relax in the 5-star Robinson Noonu Resort, located in an idyllic island sanctuary, the ultimate setting for switching off and embracing the good life.

The journey begins with a transfer by domestic flight and speedboat. Upon arrival, settle into the rhythm of island life and let the breathtaking natural beauty wash over. Stay in a well-appointed Classic Seaview Room, the perfect base for this tropical escape.

Enjoy an exceptional all-inclusive experience. Indulge in gourmet buffets and lively cooking stations, and sip on a favourite cocktail at the stylish bars while soaking up spectacular sunsets. Days are completely at leisure, simply unwind by the turquoise lagoon with a good book or make the most of the fantastic resort facilities.

Embrace the vibrant underwater world with complimentary snorkelling gear and explore the magnificent house reef. Stay active with access to the state-of-the-art WellFit®

Gym and daily fitness classes, or try a hand at non-motorised water sports. Evenings sparkle with thrilling entertainment, live shows and parties.

This bucket list adventure includes return international full-service flights, a domestic flight, 7 nights of 5-star accommodation at Robinson Noonu Resort, all-inclusive meals & a drinks package, speedboat transfers & more.

Want more? Choose an accommodation upgrade to a Beach Pool Villa or a Sunset Overwater Villa.

Offer available for a limited time or until sold out. TRIP A DEAL PTY LTD: 50149240433

Updated: 16 Feb 2026 12:49:37

Have a question about this deal? We're here to help.
Call our friendly team on 1300 158 912

1

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 Trip
a Deal



10-DAY TOUR PACKAGE | BUCKET LIST 5 STAR MALDIVES

The Itinerary

Day 1 Australia (Or New Zealand) - Malé, Maldives

Today, you'll depart from Australia (or New Zealand) for the Maldives. Today's flight will be overnight, and you will arrive in Malé on day 2 of your journey. Passengers flying from Perth might depart and arrive on day 2.

Meals included: In-Flight

Day 2 Free Day Maldives

Upon arrival, a representative will meet you at the official Robinson counter in Velana International airport. From here you will be assisted to the domestic terminal for your short flight to Maafaru Airport. From there you will be transferred by speedboat to the resort to begin your stay (approximately 30 minutes).

Welcome to your secluded slice of paradise at Robinson Noonu Resort, located in the pristine Noonu Atoll. This stunning, all-inclusive sanctuary is designed for ultimate relaxation and recreation, ensuring your seven night stay is nothing short of magical. From the moment you arrive, you'll be enveloped in a world where gourmet dining, world-class facilities, and breathtaking natural beauty come together effortlessly. Indulge your senses with a spectacular array of culinary delights across the resort's diverse restaurants, or sip on a premium cocktail at a stylish bar with your toes in the sand.

For those seeking rejuvenation, the WellFit-Spa offers a range of indulgent treatments to leave you feeling completely renewed, while the state of the art gym and sports facilities are perfect for staying active. The magnificent house reef, just a few steps from your private bungalow, invites you to explore a vibrant underwater world with complimentary snorkelling gear, and the resort's dedicated dive centre offers the chance to discover even

more of the Indian Ocean's hidden gems. Whether you choose to fill your days with thrilling water sports (charges may apply) and activities or simply unwind by the lagoon with a good book, every moment at this idyllic island retreat is designed for you to relax.

Overnight: Robinson Noonu Resort, Maldives

Meals included: Dinner; In-Flight

Day 3 Free Day Maldives

Today, wake up and enjoy your first full day in the Maldives. Start your morning with a leisurely breakfast as you soak in the serene views of the turquoise lagoon. Today is all about settling into the rhythm of island life and exploring at your own pace, whether that means lounging by the pool, strolling along the white-sand beaches, or simply enjoying the breathtaking beauty that surrounds you. Feel free to make use of the resort's excellent facilities and activities. The next 6 nights are pure relaxation!

Overnight: Robinson Noonu Resort, Maldives

Meals included: Breakfast; Lunch; Dinner

Day 4 Free Day Maldives

Your day is at your own leisure. Enjoy the resort's many facilities.

Overnight: Robinson Noonu Resort, Maldives

Meals included: Breakfast; Lunch; Dinner

Day 5 Free Day Maldives

Your day is at your own leisure. Enjoy the resort's many facilities.

Overnight: Robinson Noonu Resort, Maldives

Meals included: Breakfast; Lunch; Dinner

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10-DAY TOUR PACKAGE | BUCKET LIST 5 STAR MALDIVES

The Itinerary

Day 6 Free Day Maldives

Your day is at your own leisure. Enjoy the resort's many facilities.

Overnight: Robinson Noonu Resort, Maldives

Meals included: Breakfast; Lunch; Dinner

Meals included: None

Day 7 Free Day Maldives

Your day is at your own leisure. Enjoy the resort's many facilities.

Overnight: Robinson Noonu Resort, Maldives

Meals included: Breakfast; Lunch; Dinner

Day 8 Free Day Maldives

Your day is at your own leisure. Enjoy the resort's many facilities.

Overnight: Robinson Noonu Resort, Maldives

Meals included: Breakfast; Lunch; Dinner

Day 9 Maldives - Australia (or New Zealand)

Your final morning has arrived in this beautiful Maldivian paradise.

Enjoy a leisurely breakfast with a view of the lagoon and take a moment to reflect on your time here. As you prepare to leave, your luggage will be collected, and you will be transferred by speedboat to the domestic airport. From there, you will take a short flight back to Malé International Airport for your onward journey back home.

Meals included: Breakfast; In-Flight

Day 10 Arrive in Australia (or New Zealand)

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3

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10-DAY TOUR PACKAGE | BUCKET LIST 5 STAR MALDIVES

Tour Inclusions

HIGHLIGHTS

- 7 nights of all-inclusive Maldivian luxury at Robinson Noonu
- Return domestic flights included from Malé to Maafaru, Noonu Atoll
- Enjoy an all-inclusive experience, with meals and beverages included
- Take your pick of premium alcoholic beverages and a range of cocktails
- Enjoy spectacular views and sunsets at the Sundowner Bar
- Relax with complimentary use of the sunbeds and sunshades at the pool and beach area
- Exciting daily and evening entertainment with live shows and parties
- Access to a state-of-the-art WellFit® Gym and wellness area
- Unwind with daily WellFit® group fitness classes
- Complimentary use of snorkelling equipment for your entire stay
- Use of a cross-golf course, billiard tables, table tennis, and more
- Exceptional dining with a gourmet buffet and live cooking station

FLIGHTS

- Return international full-service flights (economy class), surcharges may apply
- Required internal flight included from Malé to Maafaru, Noonu Atoll

ACCOMMODATION

- 7 nights of 5-star luxury accommodation at Robinson Noonu

DINING

- Enjoy an all-inclusive meals and drinks package in the Maldives

Indulge yourself at the Main restaurant, the Main bar and the Sundowner bar complete with live cooking stations, international cuisine, and specialty themed buffets.

Includes alcoholic and non-alcoholic beverages, with a large selection of international and local cocktails

ESSENTIALS

- Airline taxes and surcharges

TRANSFERS

- Return internal flight and speedboat transfers in the Maldives

Important Information

**Please note: All information provided in this brochure is subject to both change and availability. Prior to purchase please check the current deal for up-to-date information. If you have already purchased this deal, the terms and conditions on your Purchase Confirmation apply and take precedence over the information in this brochure.*

Booking Information

After purchase, you will receive a receipt and a Purchase Confirmation, directing you to an online Passenger Information Form. You must complete the Passenger Information Form within 72 hours of purchase.

Any special requests, preferences and optional extras MUST be clearly stated in your Passenger Information Form. Any change requested after submitting your Passenger Information Form cannot be guaranteed, is strictly subject to availability and will incur surcharges as outlined in the Schedule of Fees below.

Please note: All countries and territories have different entry requirements in relation to vaccinations, quarantine/isolation periods and travel restrictions. Due to the evolving nature, we would ask all of our customers to monitor, meet and adhere to the specific requirements of their intended destination(s) in the lead-up to and immediately before travel, as well as any requirements post-travel upon their return.

Our Policies

Cancellation & Refund Policy

By placing a booking with us, you acknowledge the following important information:

- **we act as your booking agent ;**

TripADeal is a booking services provider, and curates the Travel Offers available on our website. We act as your booking agent, and we receive payment for the Booking Services as part of the booking price, however, we do not provide any of the Travel Services (flights, accommodation, tours or other products or services) included in your booking – the Travel Services are provided by a number of third party Travel Suppliers.

- **each booking is unique ;** our Travel Offers are made up of a variety of different components and are, during the booking process, uniquely tailored to suit your requirements, for example, departure dates and ports, flight and room upgrades, tour inclusions, etc.

- **changes/modifications to your booking may not be possible ;** once your booking has been made, changes or modifications may not be possible, and where possible, may incur a fee. It is important to ensure that the information you provide during the booking process is accurate and up to date, and that you read the Travel Offer carefully before placing your order.

- **Travel Offers are a package ;** our Travel Offers have been curated into package offerings and must be used as a package – individual components cannot be used independently of the full package offering.

- **our Travel Offers are generally non-refundable ;** in order to provide great value Travel Offers, we work with a variety of Travel Suppliers to find the best deals – this often means the Travel Suppliers' offerings are non-refundable to ensure the best price. We recommend that you obtain travel insurance as soon as you make a booking with us.

To read more about our Cancellation and Refund Policy, please [click here](#).

General Terms & Conditions

By placing your booking with us, you acknowledge and agree to our [Terms & Conditions](#), [Privacy Policy](#) and [Cancellation Policy](#).

Offer Essentials

This Travel Offer is valid for travel on selected dates until the 25th October 2027.

This Travel Offer is priced per person based on a twin share.

Departure Dates & Surcharges

See checkout for live dates and availability.

Single Traveller Supplement

No discount for solo travellers, a twin share must be purchased.

Child Policy

- No child discounts are offered. The full price applies to all children travelling with their parents.
- Valid for children 1 year old and over.

Please note: Children must be accompanied by a responsible adult 18 years old and over to travel. No unaccompanied minors are allowed.

Flights

Departure Cities

Sydney, Melbourne, *Brisbane, *Adelaide, Perth & *Auckland

Departure City Surcharges

Brisbane & Adelaide: \$200 per person
Auckland: \$400 per person

International Flight(s)

Full-service airline(s) used

- Cabin Class: Economy Class

Please note: We cannot accommodate one-way flights. Travellers must take all included flights within the package, and any flights intentionally forfeited will result in later flights being subject to cancellation.

Domestic Flight(s) Used

- Cabin Class: Economy Class
- Route: Velana International Airport - Maafaru Airport

Domestic Flight Information

Baggage allowance per person
1 x 20kg of checked baggage
1 x 5kg of carry on baggage
1 x 5kg diving equipment

Preferred Airline Surcharge

(Not available ex SYD and ex ADL)

- Cabin Class: Economy Class
- Singapore Airlines: \$500 per person

Please note:

- *Preferred airlines are subject to availability. If we are unable to fulfil your request, the above extra cost will be refunded.*

Important Information

- *On any upgrade purchase, short-haul flights and domestic flight sectors are not guaranteed.*
- *In the event that a purchased stopover package and a purchased preferred airline upgrade are not compatible, you will have the option to receive a refund for the preferred airline upgrade or be offered an alternative stopover city option, e.g if you choose to fly with Singapore Airlines you cannot stopover in Dubai.*
- *Preferred airline refers to the marketing carrier and could include codeshare partners.*

Arrive Early and Stay Behind Options

Fly out and return home up to 60 days pre and post your tour dates.

Arrive Early

Malé - From \$300 per person, subject to availability.

Stay Behind

Malé- From \$300 per person, subject to availability.

Please note:

Exclusions:

This fee does not include extra nights' accommodation, meals or airport transfers.

Cancellations & Changes:

Flight booking changes or cancellations after air tickets have been issued are not guaranteed and may incur additional fees and fare difference, subject to the airline cancellation and change policies. Flight changes are subject to availability at the time of booking.

High-Season:

A high-season Arrive Early or Stay Behind can be purchased for an additional charge, subject to availability. For pricing, please refer to the cart.

+ 60 days:

You can fly out up to 60 days before your package's start date, and/or return home 60 days after your package's end date. Should you wish to fly out or return home for more than 60 days from the tour,

please contact us to request availability. Additional costs may apply.

Estimated dates:

Your estimated departure, return, and arrival dates are all subject to availability and may vary. The confirmed schedule for all flights will be provided when you receive your flight tickets.

High season surcharges apply to flights departing between the below date ranges:

- 15th September 2025 - 12th October 2025
- 1st December 2025 - 19th December 2025
- 20th December 2025 - 4th January 2026
- 5th January 2026 - 31st January 2026
- 3rd April 2026 - 20th April 2026
- 26th June 2026 - 17th July 2026
- 18th September 2026 - 9th October 2026
- 12th December 2026 - 18th December 2026
- 19th December 2026 - 3rd January 2027
- 4th January 2027 - 26th January 2027
- 19th March 2027 - 28th April 2027
- 19th June 2027 - 18th July 2027
- 11th September 2027 - 10th October 2027
- 10th December 2027 - 19th December 2027
- 20th December 2027 - 3rd January 2028

Stopover Packages

Kuala Lumpur

Singapore

Includes:

- 2, 3 or 5 nights in 4-star accommodation
- Daily breakfast
- Return airport transfers

For pricing, please refer to the payment cart at checkout.

- When a pre and post-tour stopover is chosen, the same stopover location must be chosen each way, due to the airline used.
- When selecting to Arrive Early for your tour in conjunction with a Stopover Package, your fly out date from home will take place before the stopover.
- When selecting to Stay Behind after your tour in conjunction with a Stopover Package, your stopover will take place before your final flight home.

- Stopover packages are subject to availability.
- In the event that a purchased stopover package and a purchased preferred airline upgrade are not compatible, you will have the option to receive a refund for the preferred airline upgrade or be offered an alternative stopover city option, e.g if you choose to fly with Singapore Airlines you cannot stopover in Dubai.
- Blackout dates apply to flights departing between the below date ranges:
Last weekend March or 1st weekend of April 2026 dates TBC
1st June 2026 - 20th July 2026
1st October 2026 - 9th October 2026
26th November 2026 - 2nd December 2026
3rd December 2026 - 9th December 2026
18th December 2026 - 3rd January 2027

Flight Class Upgrades

Business Class: For pricing, please refer to the payment cart at checkout.

Please note:

- *Flight upgrades are subject to availability and pricing changes (if we cannot fulfil your request, the upgrade cost will be refunded).*
- *On any upgrade purchase, short-haul flights and domestic flight sectors are not guaranteed.*

Outbound Flights

Please note: Due to flight scheduling and availability, some departures may occur on Day 0. Affected customers must be available to depart the day before. Flight times will be indicated on your final documents, issued 4-6 weeks before departure.

Missed Flights

If you fail to arrive for your outbound flight, you risk all flight and land arrangements in your destination being automatically cancelled by the airlines and land operator, respectively. Additional fees may apply to reinstate these services. If you miss your flight for whatever reason, please contact us as soon as possible to make arrangements.

Important Information

Accommodation

Accommodation Used:

5-Star Properties (Self-Rated)

Robinson Noonu Resort, Maldives

Double Room Classic Sea View

Located on the top floor in two-story buildings on the island, these rooms offer a comfortable and classic Maldivian experience with the benefit of a stunning sea view from a private balcony. Ideal for guests who want to be close to the resort's main facilities while still enjoying the beauty of the ocean.

- Private balcony with sea views
- Air conditioning
- Satellite TV
- Minibar
- Coffee and tea-making facilities
- In-room safe
- Hair dryer
- Complimentary Wi-Fi
- Bathroom with separate bath and shower

Beach Villa Private Pool

Step directly from your villa onto the pristine white sands of the beach. This ground-floor villa offers a blend of indoor and outdoor living, featuring a private plunge pool in your lush garden area, perfect for a refreshing dip after a day in the sun.

- Private plunge pool in a garden setting
- Sun deck with direct beach access
- Air conditioning
- Satellite TV
- Minibar
- Coffee and tea-making facilities
- In-room safe
- Hair dryer
- Complimentary Wi-Fi
- Open-air rain shower
- Spacious bathroom with separate bath and shower

Water Villa Sunset View

Perched on stilts above the turquoise lagoon, these villas offer the quintessential Maldives experience. Enjoy breathtaking sunset views from your private deck,

complete with direct access to the crystal-clear water below for swimming and snorkelling. A perfect choice for romance and stunning photographs.

- Private deck with direct lagoon access
- Unobstructed sunset views
- Air conditioning
- Satellite TV
- Minibar
- Coffee and tea-making facilities
- In-room safe
- Hair dryer
- Complimentary Wi-Fi
- Spacious bathroom with separate bath and shower

Dining:

All-inclusive dining daily with a variety of themed buffets at the Main Restaurant. À-la-carte dining options at specialty restaurants (additional charge may apply for some premium menu items).

3 restaurants: Main restaurant, specialty restaurant (additional charges apply) and Teppanyaki restaurant (additional charges apply)

2 bars: Main bar and Sundowner bar
Snacks available throughout the day at designated bars.

Beverages:

An extensive selection of all-inclusive alcoholic and non-alcoholic beverages, including soft drinks, juices, water, selected beers, wines, cocktails, and spirits served at the resort's bars.

Activities & Entertainment:

Complimentary non-motorised water sports, including windsurfing, canoeing, and stand-up paddle-boarding (licence may be required for some).

Use of the WellFit® fitness studio with state-of-the-art strength and cardio equipment.

Complimentary group fitness classes, including yoga, Pilates, Aqua Fit, and functional training.

Beach volleyball and football.

Access to the sauna and steam room.

Day and evening entertainment, including live music, theme nights, and performances.

Use of the main swimming pool and sun lounges. Beach towels, sunbeds, daybeds and parasols are included.

Use of a cross-golf course, billiard tables, table tennis, and darts.

Complimentary snorkelling equipment for the duration of the stay.

Daily changing entertainment program with live music, staged entertainment evenings, themed beach parties, live shows, and a resident DJ.

Wellness:

Use of the resort's wellness facilities, including a sauna.

Access to the resort's WellFit® spa (treatments at an additional cost).

Please note: Accommodation/rooms offered are based on a lead-in room type and are subject to availability based on seasonality. In the instance a property is not available, a similar standard of accommodation will be provided. Properties will be confirmed and included in your travel pack, which you will receive 4-6 weeks before travel.

Extra Nights

Not available.

Please note: If you are interested in booking additional nights of accommodation pre or post-tour, please wait until you receive your travel documentation approximately 4-6 weeks before departure for the confirmed list of hotels. If booking your own additional accommodation directly with the hotel, please be aware that you may be required to change rooms at the start/end of your tour.

Maximum Room Capacity

2 people.

Triple Share

Not available.

Bedding Configuration

Double.

Exclusions

- Visa fees and requirements
- Meals/beverages not stated in the deal offer

Important Information

- Optional gratuities/tipping
- Personal expenses
- Travel insurance
- Any costs associated with an interruption to your tour as a result of an airline schedule change or cancellation
- Green tax of \$12USD per person, per night

Maldives Green Tax

Green Tax is levied on tourists who stay in tourist resorts, tourist hotels, and tourist vessels. It is levied at a flat rate of \$12 United States dollars (USD) per person per day of stay and payable upon check-in. The green tax is applied as per the current government guidelines

Other Important Information

TOUR GUIDE VS. TOUR LEADER

Tour Guide:

Often locals with intimate knowledge of an area, its culture, and history. Their role entails providing commentary, routing the tour, and seeing that people have a good time. They are a licensed, qualified expert who supplies specific information on the history, art, architecture and culture of the city/village/attraction where they are guiding the tour. The guide meets the group at the required place and leaves it at the end of the tour; they do not travel with the group.

Tour Leader:

An experienced person tasked with ensuring the smooth operation of tours, as well as providing practical support to passengers throughout the whole trip. Their role primarily includes assisting with accommodation, transportation between locations, and communication with tour guides at each stop. A tour leader may provide general guidance around a city or village and offer information on the place visited on the bus. However, they are not required to have specific art, architecture, or historical knowledge. They are not allowed to provide a guided tour or commentary of a city/village/attraction once there and, if caught doing so, can be fined.

Please note: Tour leaders/guides are not a standard inclusion in all travel offers. Tour leaders/guides will only be made available when required to enhance the experience of the destination featured.

CLIMATE & AVERAGE TEMPERATURES

Maldives

The Maldives enjoys a tropical monsoon climate, characterised by warm temperatures and plenty of sunshine year-round. Temperatures typically range from 25°C to 31°C. The islands experience two distinct monsoon seasons: the dry season from November to April, and the wet season from May to October, when short but intense rain showers are common. Humidity is high, but cooling sea breezes help maintain a comfortable atmosphere. Overall, the Maldives offers warm, pleasant weather, making it an ideal destination for beachgoers and water lovers.

Weather

We always suggest referring to an online source for the most up-to-date weather information for your destination/s.

FLIGHTS

Seat Selection & Frequent Flyer Points:

We do not arrange seat selection. It is essential to highlight that some airlines do not allow pre-selected seats. We strongly suggest you contact the airline directly with seating allocation requirements and/or arrive at the airport earlier to arrange your seating. While we do not add frequent flyer member details to bookings, you can do this directly with the airline once you have your flight information.

Dietary Requests

Meal options and availability differ between airlines and routes therefore not all dietary requests can be accommodated. If your flight includes meals we will select the most suitable option available based on the dietary requirements you have specified. All meal requests are subject to airline approval and are not guaranteed, therefore we recommend preparing for

your flight by bringing appropriate food for yourself, as required.

Passport Validity:

Customers must provide valid passport details either at the time of purchase or no later than 90 days before the departure date. Failure to do so may result in the cancellation of the booking. Customers will be responsible for any costs and fees incurred in this instance.

Luggage:

You will be responsible for all your personal belongings whilst at the resort. The resort staff will assist you with transporting your luggage to your room and back.

OTHER

Mobility:

If you require wheelchair access please contact our friendly sales and service team to inquire on your behalf.

Sightseeing:

Please note: If entry to a site is affected by changes in operating hours or public holiday closures, your itinerary, where possible, may be adjusted, or a similar activity will be offered in its place (subject to availability).

Shopping:

Shopping overseas can be a daunting and confusing experience, especially when there is a language barrier. Please be very cautious when foreign currencies and prices are involved. If paying by credit card, please pay close attention to the amount you are being charged and keep all your receipts.

Do not make any purchases you are not comfortable with or feel pressured into. If you are uncertain or need assistance with the language barrier, please seek assistance from your Tour Guide/Leader. Please refer to our [Terms and Conditions](#) regarding shopping for further information.

Visas

Maldives

Important Information

You can get a tourist visa upon arrival in Maldives, provided that you meet all entry requirements. Entry and exit conditions can change at short notice. Contact the Department of Immigration and Emigration of the Republic of Maldives for details about visas, currency, customs and quarantine rules.

Important:

- *Please start arranging your visa three weeks before departure to account for any delays due to consulate operating hours.*
- *Visa rules are subject to change. Please check with the nearest embassy, consulate or immigration department of the destination/s you are visiting once you receive your travel documentation to ensure you have the most up to date information.*
- *It is your responsibility to be travel-ready and ensure that you are aware and comply with any destination or travel requirements, including the validity of all required travel documents.*
- *Passengers who are not Australian citizens must also check with the respective consulate or visa agency to determine what their visa requirements are and what personal identification is required.*
- *It is also important to note that some areas of employment, such as journalism, government authorities and charity organisations, may have additional restrictions in applying for visas. This may, in turn, affect the type of application required.*

Travel Insurance

Embarking on your next trip is exciting, and while you hope the unexpected does not happen, it is best to be prepared. We strongly recommend you take out travel insurance when making your booking. Whether it's a potential medical emergency, a flight cancellation, a delayed suitcase, or an unforeseen event, it's important to ensure you're adequately protected. For more information or advice visit <https://www.tripadeal.com.au/travel-insurance>

Schedule Of Fees

Voluntary Changes

This includes booking changes requested by you, including but not limited to those changes requiring an airline ticket or a Purchase Confirmation reissue.

- Changes - \$100 per booking and any additional charges applied by the airline/ cruise company/accommodation/other travel providers.

Name Changes Due To Passenger Error

- If the incorrect name has been provided, charges of \$100 per booking and any additional charges applied by the airline/ cruise company/accommodation/other travel providers.

Supplier Fees

In the event the tour package you have purchased is unable to proceed, and/or a Travel Supplier is unable to fulfil the tour due to external circumstances (Limitation of Liability e.g. a Force Majeure event), there may be a fee or amount of money that is withheld by our Suppliers and is unrecoverable. This may be due to non-refundable airline tickets, cancellation penalties with cruise cabins or unrecoverable payments with our land/accommodation partners. If refunds are not available from Suppliers, we will endeavour to obtain a travel credit on the best terms available and communicate these outcomes to you. In the event we are unable to obtain a refund or travel service credit, or part thereof, this cost is passed on to the customer as a Supplier Fee.