

The Offer

Take an enchanting journey through the wonders of Croatia and Slovenia. From majestic mountains and sparkling emerald waters to centuries-old architecture, this experience takes you to the heart of two European nations.

Arrive in Zagreb ready for a guided tour to St Mark's Church, Zagreb Cathedral and more. Travel to Ljubljana to explore the Central Open-Air Market, Baroque Town Hall and ornate Robba's Fountain. Venture to the picturesque town of Bled to visit the medieval Bled Castle with views over the lake.

Head to the awe-inspiring Plitvice Lakes National Park where turquoise lakes, cascading waterfalls and lush forested surroundings await. From the ancient city of Split, embark on a luxury Lupus Mare cruise. Swim in the crystal clear waters of Vis, wander the artisan shops in Korcula and stroll along the ancient city walls of Dubrovnik. Admire the emerald landscapes of the island of Mljet, immerse yourself in the sunny atmosphere of Hvar, see the Diocletian's Palace in Split and more.

Sail into the sunset with return international full-service flights, a 7-night luxury cruise, 3 nights of hotel accommodation and more.

Want more? Add extra days to your itinerary with Arrive Early in Zagreb and Stay Behind in Split options.

Offer available for a limited time or until sold out. TRIP A DEAL PTY LTD: 50149240433





13-DAY TOUR PACKAGE | CRUISE CROATIA & SLOVENIA

The Map



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The Itinerary

Day 1 Australia (or New Zealand) - Zagreb, Croatia Today, you'll depart for Zagreb, Croatia.

Please note: Some customers may depart on Day 2 and arrive on Day 2

Meals included: In-Flight

Day 2 Zagreb, Croatia

Upon arrival in Zagreb, you'll be met by a representative and transferred to the hotel. If it's too early for check-in, luggage can be stored at the hotel while you explore this magnificent city.

Zagreb, the capital of Croatia, is a city that blends historical charm with modern vibrancy. Located in the northwestern part of the country, it's nestled between the southern slopes of Medvednica Mountain and the northern bank of the Sava River. Zagreb is a city that offers a rich tapestry of history, culture, and modern life, making it a fascinating destination to explore.

Enjoy the remainder of the day at leisure, followed by a welcome dinner in the evening.

Overnight: Best Western Premier Hotel Astoria or similar Meals included: Dinner

Day 3 Zagreb, Croatia - Ljubljana, Slovenia

After breakfast, enjoy a guided tour of Zagreb. Explore the historic Upper Town, known for its cobbled streets and medieval charm. Highlights include the iconic St Mark's Church, the impressive Zagreb Cathedral, the elegant Croatian National Theatre and the University of Zagreb.

Later, travel approximately 145 kilometres to Ljubljana, the picturesque capital of Slovenia.

Upon arrival, set out on a guided tour of the city's charming old centre. Discover architectural gems and cultural landmarks including the Central Open-Air Market, the Triple Bridge, the Baroque Town Hall and the ornate Robba's Fountain.

Overnight: Hotel Lev or similar, Ljubljana Area Meals included: Breakfast; Dinner

Day 4 Ljubljana - Bled - Plitvice Lakes, Croatia

After breakfast, travel approximately 55 kilometers to the picturesque town of Bled, nestled in the Julian Alps. Surrounded by mountains, forests and an emerald-green glacial lake, Bled feels like a setting straight out of a fairy tale. Visit the medieval Bled Castle, the oldest in Slovenia, perched on a cliff overlooking the lake.

In the afternoon, continue your journey across the border into Croatia and travel to the breathtaking Plitvice Lakes region on an approximately 260-kilometre drive.

Overnight: Hotel Jezero or similar, Plitvice Area Meals included: Breakfast; Dinner

Day 5 Plitvice Lakes National Park - Split - Board 7-Night Adriatic Dalmatian Cruise

After breakfast, enjoy a guided walk through the spectacular Plitvice Lakes National Park, a UNESCO World Heritage Site.

Plitvice Lakes National Park is one of Croatia's most famous natural wonders. The park is renowned for its stunning series of turquoise lakes, cascading waterfalls and lush forested

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The Itinerary

surroundings. The lakes are interconnected by a series of waterfalls and separated by natural dams of travertine, a type of limestone.

Later, travel to Split and embark on the Lupus Mare cruise. You'll be warmly welcomed by the crew and Cruise Director with a safety briefing, welcome drinks and snacks. Enjoy the afternoon at leisure to explore the enchanting city of Split. Wander the ancient laneways of Diocletian's Palace and take in highlights such as Saint Domnius' Cathedral, Peristyle Square, the Temple of Jupiter and the lively Riva promenade.

Overnight: M/Y Lupus Mare Cruise or similar Meals included: Breakfast; Dinner

Day 6 Split - Vis

This morning, set sail from Split towards the beautiful island of Vis. On the way, enjoy a refreshing swim stop near the Pakleni Islands, a stunning archipelago known for its hidden coves and crystal-clear waters.

Lunch will be served onboard as you continue your journey, arriving in Vis in the early afternoon. Once a restricted military base, the island has only been open to the public in the past 25 years, revealing a treasure trove of spectacular scenery, renowned wines and exquisite Dalmatian cuisine (not included). Delve into the island's rich history and natural splendour at your own pace or join an optional activity.

Spend the night in Vis, embracing its tranquil charm.

Optional Activity: Bisevo island

Join a trip to the island of Bisevo, home to the mesmerising Blue Cave. As sunlight permeates through the submerged crevices, casting an ethereal glow upon the limestone walls, the azure hues of the Blue Cave beckon you to behold its natural wonder. Please see current pricing in Important Information. This activity can be purchased on tour.

Optional Activity: Military Tour

Discover the island's fascinating 20th-century history on a guided military tour, travelling in Land Rover Defender jeeps. Please see current pricing in Important Information. This activity can be purchased on tour.

Overnight: M/Y Lupus Mare Cruise or similar Meals included: Breakfast; Lunch

Day 7 Vis - Korcula

Sail towards the beautiful island of Korcula, pausing along the way for a swim in a secluded cove and lunch onboard. Arrive in the afternoon to a town that's known for its rich history and culture, including the captivating Moreska sword dance.

Discover this hidden gem at leisure or choose to embark on an optional activity.

Optional Activity: Korcula Walking Tour

Navigate the timeless charm of Korcula Town on a captivating walking tour. Begin at the historic Land Gate then wander through narrow alleyways lined with Renaissance buildings and artisan shops. Admire the majestic Cathedral of St Mark and stroll along the waterfront promenade, soaking in panoramic views of

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the Adriatic Sea. Legend has it that Korcula is the birthplace of the famed explorer Marco Polo. Please see current pricing in Important Information. This activity can be purchased on tour.

Overnight: M/Y Lupus Mare Cruise or similar Meals included: Breakfast; Lunch

Day 8 Korcula - Dubrovnik

This morning, set sail towards the spectacular city of Dubrovnik. Along the way, enjoy a refreshing swim stop in the crystal-clear waters of the Adriatic followed by a delightful onboard lunch.

Arrive in Dubrovnik in the early afternoon and spend time exploring the famous Old Town at leisure. Stroll along the ancient city walls, wander down the lively Stradun promenade and see landmarks such as Rector's Palace and the impressive Lovrijenac Fortress.

You also have the options to book an optional excursion.

Optional Activity: Dubrovnik Walking Tour

Enjoy a guided walking tour through Dubrovnik's medieval Old Town. Please see current pricing in Important Information. This activity can be purchased on tour.

Optional Activity: Taste of Dalmatia

Enjoy an exquisite wine tasting and savour the flavours of Dalmatia. Please see current pricing in Important Information. This activity can be purchased on tour.

Overnight: M/Y Lupus Mare Cruise or similar Meals included: Breakfast: Lunch

Day 9 Dubrovnik - Island of Mljet

This morning, set sail for Mljet Island, arriving in the charming village of Pomena. Spend the day at leisure enjoying the island's tranquil atmosphere and natural beauty. You can also choose to embark on an optional activity to Mljet National Park.

In the evening, delight in a special Captain's Dinner onboard, showcasing local flavours and regional specialties.

Optional Activity: Mljet Island National Park

Renowned as one of Croatia's national treasures, Mljet National Park enchants visitors with its lush greenery and pristine natural beauty. The park is home to two stunning salt lakes, where you can enjoy a refreshing swim or leisurely stroll along their shores. There are opportunities for walking and biking around the lakeshore. Following your exploration of the park, you'll have free time to further immerse yourself in the island's enchanting atmosphere. Please see current pricing in Important Information. This activity can be purchased on tour.

Overnight: M/Y Lupus Mare Cruise or similar Meals included: Breakfast; Dinner

Day 10 Mljet - Hvar Island

This morning, cruise towards the beautiful island of Hvar. Enjoy lunch onboard before arriving in the charming town of Hvar in the afternoon. Known as one of the sunniest destinations in Europe, Hvar is also one of Croatia's oldest towns offering a blend of rich history, stunning architecture, cobbled laneways and a lively atmosphere.

You could choose to embark on an optional activity.

Optional Activity: Hvar Walking Tour

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Explore the highlights of this enchanting town with a local guide, uncovering centuries of history and cultural treasures along the way. Please see current pricing in Important Information. This activity can be purchased on tour.

Overnight: M/Y Lupus Mare Cruise or similar

Meals included: Breakfast; Lunch

Day 11 Hvar - Split

This morning, set sail back to Split, stopping along the way at a picturesque bay for a refreshing swim. Continue the journey over lunch onboard, arriving in Split in the afternoon.

Once the residence of Roman Emperor Diocletian, Split is a city full of history and lively energy. Wander through the walls of Diocletian's Palace where charming shops, restaurants and ice cream parlours line the streets.

Enjoy free time to relax or embark on an optional activity.

Optional Activity: Split Walking Tour

Explore Split with a guide, discovering its historic highlights and vibrant local atmosphere. Please see current pricing in Important Information. This activity can be purchased on tour.

Overnight: M/Y Lupus Mare Cruise or similar

Meals included: Breakfast: Lunch

Day 12 Split - Disembark Cruise - Australia (or New Zealand)

Enjoy a farewell breakfast before being transferred to the airport for your return flight to Australia (or New Zealand).

Meals included: Breakfast; In-Flight

Day 13 Arrive Australia (or New Zealand)

Please note: Some flights may arrive in Australia +1 day later.

Meals included: None





Tour Inclusions

HIGHLIGHTS

Discover the magic of Croatia and Slovenia

See colourful St Mark's Church in Zagreb

Visit the fairytale Lake Bled and medieval Bled Castle

Explore Ljubljana's Old Town and see the iconic Triple Bridge

Marvel at the cascading waterfalls of Plitvice Lakes National Park

Cruise the sparkling Adriatic Coast aboard the Lupus Mare

Explore Split's UNESCO-listed Diocletian's Palace

Enjoy time at leisure on the Island of Vis

Delve into the rich history and natural splendour of Vis

Experience the glamorous tourist mecca of Hvar

Spend a night docked at historic Korcula, birthplace of Marco Polo

Swim in crystal clear waters throughout the Dalmatian Coast

Discover the natural beauty of Mljet Island

Explore the medieval streets of Dubrovnik's Old Town

FLIGHTS

Return international full-service flights (economy class), surcharges may apply

CRUISE

7-night cruise on the M/Y Lupus Mare

Sail aboard a Luxury Class ship

Welcome drink and snack

Daily breakfast and daily set lunch or dinner

Complimentary water, coffee, and tea all day

Complimentary fresh fruit all day

Complimentary afternoon snack

Access to sauna, gym, jacuzzi and cinema room

ACCOMMODATION

3 nights of 3 and 4-star hotel accommodation

DINING

20 meals, including daily breakfast

ESSENTIALS

English-speaking tour leader (Day 2 - Day 4)

Airline taxes and surcharges

TRANSPORT

Transportation by air-conditioned private vehicles

TRANSFERS

Return airport transfers

*Please note: All information provided in this brochure is subject to both change and availability. Prior to purchase please check the current deal for up-to-date information. If you have already purchased this deal, the terms and conditions on your Purchase Confirmation apply and take precedence over the information in this brochure.

Booking Information

After purchase, you will receive a receipt and a Purchase Confirmation, directing you to an online Passenger Information Form. You must complete the Passenger Information Form within 72 hours of purchase.

Any special requests, preferences and optional extras MUST be clearly stated in your Passenger Information Form. Any change requested after submitting your Passenger Information Form cannot be guaranteed, is strictly subject to availability and will incur surcharges as outlined in the Schedule of Fees below.

Please note: All countries and territories have different entry requirements in relation to vaccinations, quarantine/isolation periods and travel restrictions. Due to the evolving nature, we would ask all of our customers to monitor, meet and adhere to the specific requirements of their intended destination(s) in the lead-up to and immediately before travel, as well as any requirements post-travel upon their return.

Our Policies

Cancellation & Refund Policy

By placing a booking with us, you acknowledge the following important information:

• we act as your booking agent; TripADeal is a booking services provider, and curates the Travel Offers available on our website. We act as your booking agent, and we receive payment for the Booking Services as part of the booking price, however, we do not provide any of the Travel Services (flights, accommodation, tours or other products or services) included in your booking – the Travel Services are provided by a number of third party Travel Suppliers.

- each booking is unique; our Travel Offers are made up of a variety of different components and are, during the booking process, uniquely tailored to suit your requirements, for example, departure dates and ports, flight and room upgrades, tour inclusions, etc.
- changes/modifications to your booking may not be possible; once your booking has been made, changes or modifications may not be possible, and where possible, may incur a fee. It is important to ensure that the information you provide during the booking process is accurate and up to date, and that you read the Travel
 Offer carefully before placing your order.
- Travel Offers are a package; our Travel
 Offers have been curated into package
 offerings and must be used as a package
 - individual components cannot be used
 independently of the full package
 offering.
- our Travel Offers are generally nonrefundable; in order to provide great value Travel Offers, we work with a variety of Travel Suppliers to find the best deals – this often means the Travel Suppliers' offerings are non-refundable to ensure the best price. We recommend that you obtain travel insurance as soon as you make a booking with us.

To read more about our Cancellation and Refund Policy, please click here.

General Terms & Conditions

By placing your booking with us, you acknowledge and agree to our <u>Terms & Conditions</u>, <u>Privacy Policy</u> and <u>Cancellation Policy</u>.

Offer Essentials

This Travel Offer is valid for travel on selected dates until the 06th October 2026.

Minimum group size 2, maximum group size 34 per vehicle.

This Travel Offer is priced per person based on a twin share.

Please note: This tour is run on an FIT basis and is not an exclusive TripADeal tour.

Departure Dates & Surcharges

See checkout for live dates and availability.

Single Traveller Supplement

For solo travellers, a mandatory single supplement applies: Lower Deck: \$3,900 Main Deck: \$4,200

Please note: Accommodation for single customers who are travelling on a tour or cruise package may be in a single room, depending on availability.

Child Policy

- No child discounts are offered. The full price applies to all children travelling with their parents.
- Valid for children 12 years old and over.

Please note: Children must be accompanied by a responsible adult 18 years old and over to travel. No unaccompanied minors are allowed.

Flights

Departure Cities

Sydney, *Melbourne, *Brisbane, *Adelaide, Perth or *Auckland

Departure City Surcharges

Melbourne: \$100 per person
Brisbane: \$200 per person
Adelaide: \$400 per person
Auckland: \$500 per person

International Flight(s)

• Cabin Class: Economy Class

Please note: We cannot accommodate oneway flights. Travellers must take all included flights within the package, and any flights intentionally forfeited will result in later flights being subject to cancellation.

Preferred Airline Surcharge

Cabin Class: Economy Class
Qatar: \$525 per person
Emirates: \$475 per person

Please note:

FREQUENT | Trip?

- Preferred airlines are subject to availability.
 If we are unable to fulfil your request, the above extra cost will be refunded.
- On any upgrade purchase, short-haul flights and domestic flight sectors are not guaranteed.
- In the event that a purchased stopover package and a purchased preferred airline upgrade are not compatible, you will have the option to receive a refund for the preferred airline upgrade or be offered an alternative stopover city option, e.g if you choose to fly with Singapore Airlines you cannot stopover in Dubai.
- Preferred airline refers to the marketing carrier and could include codeshare partners.

Arrive Early & Stay Behind Options

Fly out and return home up to 60 days pre and post your tour dates.

Arrive Early

Zagreb, Croatia - From \$300 per person, subject to availability.

Stay Behind

Split, Croatia - From \$300 per person, subject to availability.

Please note:

• Exclusions:

This fee does not include extra nights' accommodation, meals or airport transfers.

• Cancellations & Changes:

Flight booking changes or cancellations after air tickets have been issued are not guaranteed and may incur additional fees and fare difference, subject to the airline cancellation and change policies. Flight changes are subject to availability at the time of booking.

• High Season:

A high-season Arrive Early or Stay Behind can be purchased for an additional charge, subject to availability. For pricing, please refer to the cart.

• + 60 Days:

You can fly out up to 60 days before your package's start date, and/or return home 60 days after your package's end date.
Should you wish to fly out or return home for more than 60 days from the tour, please contact us to request availability.
Additional costs may apply.

• Estimated Dates:

Your estimated departure, return, and arrival dates are all subject to availability and may vary. The confirmed schedule for all flights will be provided when you receive your flight tickets.

• High season surcharges apply to flights departing between the below date ranges:

20th December 2025 - 4th January 2026 5th January 2026 - 31st January 2026 3rd April 2026 - 20th April 2026 26th June 2026 - 17th July 2026 18th September 2026 - 9th October 2026 12th December 2026 - 18th December 2026

19th December 2026 - 3rd January 2027 4th January 2027 - 26th January 2027 19th March 2027 - 28th April 2027 19th June 2027 - 18th July 2027 11th September 2027 - 10th October 2027

10th December 2027 - 19th December 2027

20th December 2027 - 3rd January 2028

Stopover Packages

- Doha
- Dubai

Includes:

- 2, 3 or 5 nights in 4-star accommodation
- Daily breakfast
- Return airport transfers
 For pricing, please refer to the payment cart at checkout.
- When a pre and post-tour stopover is chosen, the same stopover location must be chosen each way, due to the airline
- When selecting to Arrive Early for your tour in conjunction with a Stopover Package, your fly out date from home will take place before the stopover.

- When selecting to Stay Behind after your tour in conjunction with a Stopover Package, your stopover will take place before your final flight home.
- Stopover packages are subject to availability.
- In the event that a purchased stopover package and a purchased preferred airline upgrade are not compatible, you will have the option to receive a refund for the preferred airline upgrade or be offered an alternative stopover city option, e.g if you choose to fly with Singapore Airlines you cannot stopover in Dubai.
- Blackout dates apply to flights departing between the below date ranges:
- **FIFA WORLD CUP: USA, CANADA, MEXICO (Atlanta, Boston, Dallas, Houston, Kansas City, LA, Miami, New York, San Francisco, Seattle, Toronto, Vancouver, Mexico City, Monterrev, Guadalajara): 01 June - 20 July 2026***

Singapore Grand Prix: 01 October - 09 October 2026

Doha Grand Prix: 26 November - 02 December 2026

Abu Dhabi Grand Prix (for Dubai): 03 December - 09 December 2025 Christmas and New Years Eve: 18 December 2026 - 3 January 2027

Flight Class Upgrades

Business Class: For pricing, please refer to the payment cart at checkout.

Please note:

- Flight upgrades are subject to availability and pricing changes (if we cannot fulfil your request, the upgrade cost will be refunded).
- On any upgrade purchase, short-haul flights and domestic flight sectors are not guaranteed.

Outbound Flights

Please note: Due to flight scheduling and availability, some departures may occur on Day 0. Affected customers must be available to depart the day before. Flight times will be indicated on your final documents, issued 4-6 weeks before departure.

Missed Flights



If you fail to arrive for your outbound flight, you risk all flight and land arrangements in your destination being automatically cancelled by the airlines and land operator, respectively. Additional fees may apply to reinstate these services. If you miss your flight for whatever reason, please contact us as soon as possible to make arrangements.

Cruise

Ship: M/Y Lupus Mare

M/Y Lupus Mare is a modern, luxury-class yacht offering an unforgettable cruising experience along the Adriatic coast.

Measuring 43 meters long and 9 meters wide, she sails at a cruising speed of 14 knots. The yacht accommodates up to 34 guests all fully equipped for comfort.

Stylish interiors, a cozy saloon with dining area and bar, and abundant natural light create the atmosphere of a boutique hotel at sea.

Cabins

Cabin furnishings include a cupboard, a cabinet, and a window or porthole. All cabins are equipped with power plugs. Bathrooms feature a shower, toilet, hairdryer and vanity with sink.

Cabin Sizes

Lower Deck: 12-17 m²
 Main Deck: 13-14 m²

Decks & Facilities

Beyond her comfortable cabins, Lupus Mare offers excellent facilities for relaxation and entertainment including access to a sauna, gym, jacuzzi on the sundeck and cinema room. Guests can unwind in spacious outdoor lounges at the stern, forward deck or sundeck. Free Wi-Fi is available in public areas. A dedicated 10-member crew ensures top-level service throughout the cruise.

Cruise Inclusions

- 7-night cruise
- Departure transfer to Split airport or accommodation within Split city area

- Accommodation in a chosen category cabin
- Welcome drink and snack
- Half-board including daily breakfast buffet, lunch or dinner
- Complimentary water, coffee and tea all day
- Complimentary fresh fruit all day
- Complimentary afternoon snack
- Towels changed every second day and bed linen changed once a week
- Daily cabin cleaning service

Water Toys

- 2 kayaks
- 2 stand up paddle boards
- Seabob
- Snorkeling gear
- Various inflatables

Cruise Exclusions

- Beverages other than included (can be purchased at the bar)
- Gratuities or any other expenses of personal nature
- Taxes and fees (€55 per person, to be paid on board in cash)
- Entrance fee to Mljet National Park

Please note: All cabins are subject to availability; some cabins may have restricted views.

Onboard Currency

Euro

Cruise Arrival & Departure Times

Please keep in mind that the provided cruise arrival and departure times are an approximate and will be finalised upon receipt of your cruise tickets.

Accommodation

Accommodation Used

3 & 4-Star Properties (Self-Rated)

- Zagreb, Croatia: Best Western Premier Hotel Astoria or similar
- Ljubljana Slovenia: Hotel Lev
- Plitvice: Hotel Jezero or similar

Please note: Accommodation/rooms offered are based on a lead-in room type and are

subject to availability based on seasonality. In the instance a property is not available, a similar standard of accommodation will be provided. Properties will be confirmed and included in your travel pack, which you will receive 4-6 weeks before travel.

Accommodation Location

To ensure a comfortable and convenient experience for everyone, we've carefully selected hotels that best suit the size and specific needs of each group. While this means your accommodation may not be in the city centre, you can rest assured that our hotels are typically located near public transportation and a variety of local restaurants and attractions. Once your tour begins, your friendly driver or tour leader will be happy to help you get your bearings and offer assistance, should you need it.

Extra Nights

Not available.

Please note: If you are interested in booking additional nights of accommodation pre or post-tour, please wait until you receive your travel documentation approximately 4-6 weeks before departure for the confirmed list of hotels. If booking your own additional accommodation directly with the hotel, please be aware that you may be required to change rooms at the start/end of your tour.

Maximum Room Capacity

2 people.

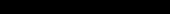
Bedding Configuration

Twin or double (subject to availability).

Optional Tours/activities

Please note:

- Some tours or shore excursions require minimum numbers to operate.
- Shore excursions can be booked/reserved directly with the cruise line before travel (subject to availability)
- Shore excursions can also be booked whilst onboard (subject to availability).





 Shore excursion programmes and itineraries may vary depending on local conditions and/or any unforeseen events concerning the timing on the day of the tour. Some excursions are very popular, and therefore availability cannot always be guaranteed, it is advisable to book in advance to avoid disappointment.

Exclusions

- Visa fees and requirements
- Domestic transfers and flights not stated in the deal offer
- Meals/beverages not stated in the deal offer
- Optional gratuities/tipping
- Optional activities/tours
- Personal expenses
- Travel insurance
- Any costs associated with an interruption to your tour as a result of an airline schedule change or cancellation
- Mandatory city tax
- Taxes and fees, approx. € 55,00 per person, to be paid on board in cash
- Beach towel hire
- Entrance fee to Mljet National Park

Gratuities/tipping

Land

Gratuities (tips) are not included for the services of the tour leader (when available) and driver throughout the tour. The recommended tip is €5 per person per day. This covers the guide/leader and the driver and will be collected on tour.

Please note: Tipping for services provided is always a matter of personal discretion; however, please be aware that many locals consider tipping part of their normal remuneration, and they may approach you for payment; there's no need to be intimidated by the request.

Cruise

- Cruise manager: €4-6 daily; for example at the end of a 8-day cruiser amounts to €35
- Crew (all boat services and assistance with luggage): €2-3 daily

 Local guide (offers in-depth information at specific locations; there may be many guides along a tour program): €1-2 per half day of sightseeing

Other Important Information

TOUR GUIDE VS. TOUR LEADER

Tour Guide

Often locals with intimate knowledge of an area, its culture, and history. Their role entails providing commentary, routing the tour, and seeing that people have a good time. They are a licensed, qualified expert who supplies specific information on the history, art, architecture and culture of the city/village/attraction where they are guiding the tour. The guide meets the group at the required place and leaves it at the end of the tour; they do not travel with the group.

Tour Leader

An experienced person tasked with ensuring the smooth operation of tours, as well as providing practical support to passengers throughout the whole trip. Their role primarily includes assisting with accommodation, transportation between locations, and communication with tour guides at each stop. A tour leader may provide general guidance around a city or village and offer information on the place visited on the bus. However, they are not required to have specific art, architecture, or historical knowledge. They are not allowed to provide a guided tour or commentary of a city/village/attraction once there and, if caught doing so, can be fined.

Please note: Tour leaders/guides are not a standard inclusion in all travel offers. Tour leaders/guides will only be made available when required to enhance the experience of the destination featured.

CLIMATE & AVERAGE TEMPERATURES

Croatia

The Croatian coastline experiences a Mediterranean climate from April to October. In April and May, temperatures range from 15°C to 24°C, with pleasant spring weather. June to August is the peak summer season, featuring hot and dry weather, with temperatures averaging between 25°C to 35°C. September and October bring milder temperatures of 18°C to 26°C and are characterised by pleasant autumn days, making it an ideal time for coastal activities and exploring the region.

Slovenia

Slovenia experiences a temperate climate, with mild springs and autumns and warm summers. From April to May, temperatures range from 12°C to 22°C, offering pleasant weather for exploring cities and natural landscapes. June to August is the warmest period, with temperatures averaging between 25°C and 33°C, ideal for outdoor activities and sightseeing. September and October bring milder temperatures of 15°C to 24°C, creating comfortable conditions for travel and enjoying Slovenia's scenic regions.

Weather

We always suggest referring to an online source for the most up-to-date weather information for your destination/s.

FLIGHTS

Seat Selection & Frequent Flyer Points

We do not arrange seat selection. It is essential to highlight that some airlines do not allow pre-selected seats. We strongly suggest you contact the airline directly with seating allocation requirements and/or arrive at the airport earlier to arrange your seating. While we do not add frequent flyer member details to bookings, you can do this directly with the airline once you have your flight information.

Dietary Requests

Meal options and availability differ between airlines and routes therefore not all dietary requests can be accommodated. If your flight includes meals we will select the most suitable option available based on the dietary requirements you have specified. All meal requests are subject to

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airline approval and are not guaranteed, therefore we recommend preparing for your flight by bringing appropriate food for yourself, as required.

Passport Validity

Customers must provide valid passport details either at the time of purchase or no later than 90 days before the departure date. Failure to do so may result in the cancellation of the booking. Customers will be responsible for any costs and fees incurred in this instance.

COACH TOUR

Meals

For meals not included, the tour leader (when available) will offer assistance with reservations, suggestions and directions to local restaurants. It is your responsibility to notify us of any dietary requests/requirements.

Please note: We will do our best to meet your requests/requirements; however, we cannot guarantee that we will always be able to.

Luggage

You will be responsible for all your personal belongings whilst on tour. You must carry your own luggage from the vehicle to the hotel room and back to the vehicle. The driver will assist with the uploading and unloading of bags from the vehicle.

OTHER

Mobility

If you require wheelchair access please contact our friendly sales and service team to inquire on your behalf.

Fitness Level Required

Adventure (and spontaneity) create some of the best travel memories. Bear in mind, your home schedules and timings might not be adhered to on tour - it's all part of the fun!

A moderate level of fitness will be required. Expect a moderate pace of touring with a focus on guided tours that may include full days with extended

activity, guided city tours or nature walks. You will require a general level of fitness for unassisted navigation of stairs and inclines, longer distances with possible periods of standing when visiting sites, walking on sloping, uneven ground or elevations. You will be responsible for your own luggage and have the ability to board all modes of transport without assistance.

Please note:

- Many areas may be inaccessible to wheelchairs or mobility scooters, where the unassisted use of personal walking sticks and other aids may be required. Although some assistance may be available, every traveller should be self-reliant during all aspects of their travel.
- It is expected that every traveller must be self-reliant and able to undertake all aspects of their own travel. Please speak to your booking agent about your personal circumstances and any assistance requirements to ensure this tour is right for you.
- If you have any concerns, please consult your healthcare provider prior to purchase/ travel.

Sightseeing

Please note: If entry to a site is affected by changes in operating hours or public holiday closures, your itinerary, where possible, may be adjusted, or a similar activity will be offered in its place (subject to availability).

Shopping

Shopping overseas can be a daunting and confusing experience, especially when there is a language barrier. Please be very cautious when foreign currencies and prices are involved. If paying by credit card, please pay close attention to the amount you are being charged and keep all your receipts. Do not make any purchases you are not comfortable with or feel pressured into. If you are uncertain or need assistance with the language barrier, please seek assistance from your Tour Guide/Leader. Please refer to our Terms and Conditions regarding shopping for further information.

Visas

EU Entry/Exit System (EES)

From October 12, 2025, a new European Entry System (EES) replaces the current manual passport-stamping process for non-EU travelers. Upon arrival in the Schengen area, Australian and New Zealand passport holders will have their fingerprints recorded and a photograph taken. Their entry and exit dates will be electronically registered. No previous action is required, but please be aware of longer wait times at border entry. From 10 April 2026, the EES will be fully operational at all external border crossing points of all the European countries (Schengen area) using the system.

European Travel Information & Authorisation System (ETIAS)

As an extension of the EES implementation introduced from 2025, ETIAS travel authorisation is a mandatory entry requirement for visa-exempt nationals travelling to any of these 30 European countries, including Australian and New Zealand citizens, that will be introduced in 2026. We advise you to monitor smartraveller.com.au closer to your departure to ensure you are up to date on the requirements at the time of entry.

Important:

- Please start arranging your visa three weeks before departure to account for any delays due to consulate operating hours.
- Visa rules are subject to change. Please check with the nearest embassy, consulate or immigration department of the destination/s you are visiting once you receive your travel documentation to ensure you have the most up to date information.
- It is your responsibility to be travel-ready and ensure that you are aware and comply with any destination or travel requirements, including the validity of all required travel documents.



- Passengers who are not Australian citizens must also check with the respective consulate or visa agency to determine what their visa requirements are and what personal identification is required.
- It is also important to note that some areas of employment, such as journalism, government authorities and charity organisations, may have additional restrictions in applying for visas. This may, in turn, affect the type of application required.

Travel Insurance

Embarking on your next trip is exciting, and while you hope the unexpected does not happen, it is best to be prepared. We strongly recommend you take out travel insurance when making your booking. Whether it's a potential medical emergency, a flight cancellation, a delayed suitcase, or an unforeseen event, it's important to ensure you're adequately protected. For more information or advice visit https://www.tripadeal.com.au/travel-insurance

Schedule Of Fees

Voluntary Changes

This includes booking changes requested by you, including but not limited to those changes requiring an airline ticket or a Purchase Confirmation reissue.

 Changes - \$100 per booking and any additional charges applied by the airline/ cruise company/accommodation/other travel providers.

Name Changes Due To Passenger Error

If the incorrect name has been provided, charges of \$100 per booking and any additional charges applied by the airline/cruise company/accommodation/other travel providers.

Supplier Fees

In the event the tour package you have purchased is unable to proceed, and/or a Travel Supplier is unable to fulfil the tour due to external circumstances (Limitation of Liability e.g. a Force Majeure event),

there may be a fee or amount of money that is withheld by our Suppliers and is unrecoverable. This may be due to non-refundable airline tickets, cancellation penalties with cruise cabins or unrecoverable payments with our land/accommodation partners. If refunds are not available from Suppliers, we will endeavour to obtain a travel credit on the best terms available and communicate these outcomes to you. In the event we are unable to obtain a refund or travel service credit, or part thereof, this cost is passed on to the customer as a Supplier Fee.

