# Grand Swiss Alps

**ZURICH ● SAINT MORITZ ● LUCERNE**

## The Offer

Take your first-class ticket and jump aboard the trip of a lifetime through the Swiss Alps. Be carried away to a world of breathtaking mountain scenes, quaint hillside villages and more.

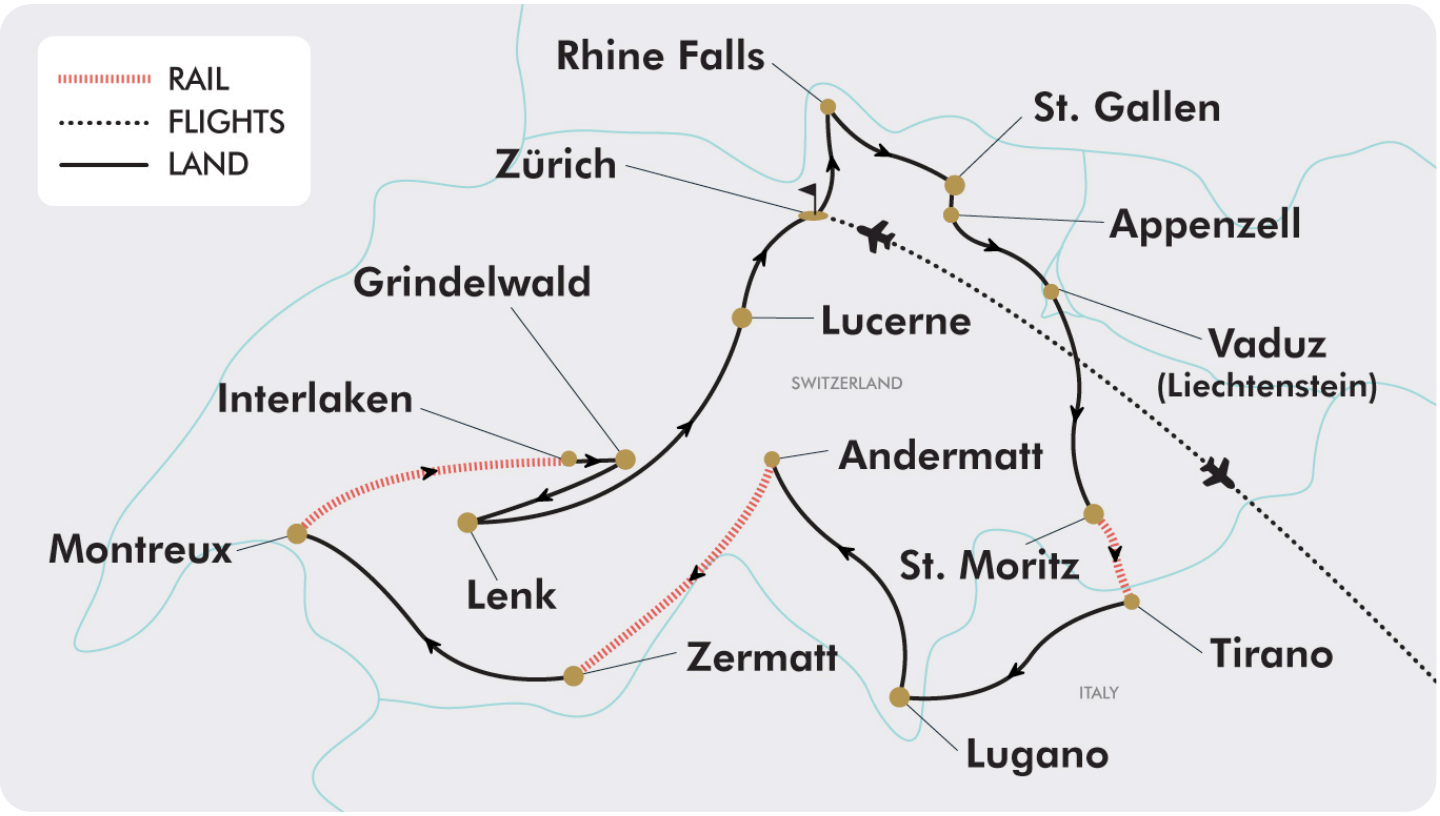
Land in Zurich for leisure time to stroll the parklands around Lake Zurich, window shop along Bahnhofstrasse and more. Journey to the spectacular Rhine Falls, take a guided tour of medieval Saint Gallen and taste Swiss cheese at Appenzeller Show Dairy. Stand in awe of Vaduz Castle in Liechtenstein before boarding the Bernina Express train from Saint Moritz to Tirano. Travel in a luxury convertible mini bus along Lake Como to Lugano, known for its Italian flair and Mediterranean climate.

Embark on the famous Glacier Express Train to Zermatt, passing through 91 tunnels and across 291 impressive bridges. Enjoy a day at leisure in Zermatt, taste wine at the family-owned Domaine Bovy estate and spot Chateau de Chillon castle from Montreux. Hop on the GoldenPass train to Interlaken where you'll continue to Grindelwald, one of the country's most popular destinations. With a free day in Lenk, you could admire the wooden chalets in the village, walk along the Simme River or hike the many well-marked trails. Head to Lucerne via the Brunig mountain pass, enjoy a flexible schedule to see the Chapel Bridge or Lion Monument.

Experience the magic of Switzerland with return international full-service flights, 10 nights of 4 and 5-star hotel accommodation, first-class rail tickets, luggage transfers, 10 meals and more.

**Want more? Add extra days to your itinerary with Arrive Early and Stay Behind in Zurich, Switzerland, options.**

## The Map


RAIL
FLIGHTS
LAND
Rhine Falls
St. Gallen
Zürich
Appenzell
Grindelwald
Lucerne
Vaduz
(Liechtenstein)
SWITZERLAND
Interlaken
Andermatt
Montreux
St. Moritz
Lenk
Tirano
Zermatt
ITALY
Lugano

# The Itinerary

### Day 1 Australia (or New Zealand) - Zurich, Switzerland

Today, you will depart for Zurich, Switzerland!

*Please note: Due to flight scheduling and availability, some departures may occur on Day 2 to arrive Day 2. Flight times will be indicated on your final documentation which you will receive prior to departure.*

**Meals included: In-Flight**

### Day 2 Zurich, Switzerland

Upon arrival in Zurich, make your own way to the hotel. Relax for the remainder of the day in this cosmopolitan city, which combines creative urban life with the freedom of nature.

**Overnight: Hotel Glockenhof Zürich or similar, Zurich**
**Meals included: None**

### Day 3 Zurich - Rhine Falls - Saint Gallen

Today, after breakfast, you'll be met by your driver-guide to start your Swiss journey to the spectacular Rhine Falls, Europe's biggest and most powerful waterfall. Enjoy the picturesque landscape and feel the roar of the water.

In the afternoon, venture to Saint Gallen for a guided city tour of the beautiful medieval old town and famous Abbey library. Saint Gallen is a small town in eastern Switzerland, nestled between Lake Constance and Appenzellerland. It's a charming, traffic-free old town. The Abbey precinct, with the cathedral and Abbey Library, has been awarded UNESCO World Heritage listing.

Today, you'll travel approximately 85 kilometres.

**Overnight: Hotel Walhalla or similar, St. Gallen**
**Meals included: Breakfast**

### Day 4 Saint Gallen - Appenzell, Switzerland - Vaduz, Liechtenstein - Saint Moritz, Switzerland

This morning, continue your journey to the village of Appenzell, beautifully situated in rolling green hills. This region is known for its customs, folk music and dances and is a hub for hiking tours in the Alpstein region.

On the way, stop to taste one of Switzerland's most popular products, Swiss cheese. Learn how the famous Swiss cheese is made and taste it fresh from the source at the Appenzeller Show Dairy.

Afterwards, stop at Liechtenstein's capital, Vaduz, and enjoy some time at leisure. The Principality of Liechtenstein has an area of 160 square kilometres, which makes it one of the smallest states in Europe. The princely residence presides high above the little town of Vaduz, which is the capital of the principality and has about 5,000 inhabitants. The medieval castle was upgraded in the 16th and 17th centuries. Vaduz sits on the Rhine River near the Swiss border. On a hillside overlooking the town, Vaduz Castle dates back to the 12th century and is a royal family residence. While the castle itself is not open to the public, you can enjoy views of it from the town.

In the late afternoon, arrive at the beautiful alpine resort of Saint Moritz. This is one of the top alpine holiday destinations which is known for style, elegance and class. The city first became famous thanks to its mineral springs, which were discovered 3,000 years ago and were historically frequented as a summer spa resort.

# The Itinerary

Today, you'll travel approximately 180 kilometres.

**Overnight: Crystal Hotel or similar, St Moritz**
**Meals included: Breakfast**

### Day 5 Saint Moritz - Bernina Express - Tirano, Italy - Lugano, Switzerland

After breakfast, board the Bernina Express train from Saint Moritz to Tirano for an approximately 2.5 hour journey. The Bernina Express is one of the world's most famous trains, allowing travellers uninterrupted panoramic views across mountains, lakes and meadows. Crossing the Alps in style, the train climbs to an impressive 2,223 metres to the Bernina Pass and offers breathtaking vistas as you ride over impressive viaducts and past galleries hewn from sheer rock. There are beautiful views of rushing mountain streams, glaciers and even an alpine garden en route to the terminus in Tirano, which lies just over the Italian border.

On arrival in Tirano, spend some free time exploring this quaint Italian town in Northern Italy.

Afterwards, you'll be picked up by a driver and travel approximately 125 kilometres to Lugano in a luxury convertible mini bus. Travel along Lake Como to Lugano, a charming town that boasts a historic centre with shops and restaurants to explore.

*Please note: For your convenience, your luggage (one bag per person) will be transported directly from hotel to hotel, allowing you to relax and enjoy the day's scenic train journeys.*

**Overnight: Hotel De La Paix or similar, Lugano**
**Meals included: Breakfast**

### Day 6 Lugano - Andermatt - Glacier Express - Zermatt

This morning, your driver will pick you up and take you over the Gotthard mountain pass to Andermatt. This is a pretty mountain village and well-known ski paradise where you can enjoy time at leisure.

Later in the afternoon, you'll board the famous Glacier Express Train to Zermatt on an approximately 3.5 hour journey. The slowest express train in the world, the Glacier Express winds its way up to over 2,000 metres at the Oberalp Pass. Passing through 91 tunnels and across 291 impressive bridges you'll admire an unspoilt landscape of glaciers, ancient forests, rushing mountain streams and valleys.

Arrive in Zermatt, nestled at the foot of the mighty Matterhorn. This is a charming car-free town where you can relax and enjoy the fresh mountain air.

Today, you'll travel approximately 110 kilometres by road.

*Please note: Please note: For your convenience on the Glacier Express, your main luggage (one bag per person) is transferred directly from Lugano to Täsch. If you choose this option, you will need to pack a smaller overnight bag for your two-night stay in Zermatt, as you will be reunited with your main luggage on Day 8. Alternatively, you may take your main luggage with you on the train*

**Overnight: Hotel Pollux or similar, Zermatt**
**Meals included: Breakfast**

### Day 7 Zermatt Free Day

Today, spend a day at leisure in the beautiful town of Zermatt. You can't miss the chance to ride the cogwheel train up to the Gornergrat for a truly stunning view of the famous Matterhorn.

# The Itinerary

**Overnight: Hotel Pollux or similar, Zermatt**
**Meals included: Breakfast**

### Day 8 Zermatt - Domain Bovy Wine Tasting - Montreux

This morning, take the shuttle train from Zermatt to Täsch. Here you'll rejoin the luxury convertible mini bus and travel onwards to the French-speaking part of Switzerland, Montreux.

On the way, stop at the delightful Domaine Bovy, a family-owned estate that welcomes all wine lovers. Known for their impressive wine cellars with large oak barrels, you'll be treated to a wine tasting on a wonderful verandah with spectacular views across Lake Geneva and the Alps.

In the afternoon, arrive in Montreux and enjoy the remainder of the day at leisure. Montreux is located on Lake Geneva and protected by high mountain peaks. It's famous for its mild climate and subtropical vegetation. The town's leafy promenade is lined with flowers, sculptures and grand Belle Époque buildings. Offshore is a medieval island castle, Château de Chillon, which is built on a rock standing off the shore of Lake Geneva (entrance not included).

Today, you'll travel approximately 140 kilometres.

**Overnight: Grand Hotel Suisse Majestic or similar, Montreux**
**Meals included: Breakfast**

### Day 9 Montreux - GoldenPass Express - Interlaken - Grindelwald - Lenk

This morning, your driver will bring you to the train station in Montreux where you'll board the GoldenPass train. Pass through changing landscapes and countless lakes on your way to Interlaken on an approximately 3.5 hours journey.

As the name suggests, Interlaken is a small town located between two lakes and offers the best outdoor sports activities from rafting to hiking and more. From here, transfer by private convertible mini bus to Grindelwald, where you have time to explore the town at your own pace. Grindelwald is considered to be one of Switzerland's most popular travel destinations. The ideal starting point for excursions across the Jungfrau region as well as the entire Bernese Oberland.

Alternatively, after arrival, you could travel by gondola and cogwheel railway to Jungfraujoch. The journey to the top of Jungfraujoch, Europe's highest altitude railway station, is a masterpiece of engineering as the last section of the stretch is built in the mountain itself (charges apply).

In the late afternoon, you'll be transferred to Lenk for the next two nights after travelling approximately 100 kilometres by road.

*Please note:*

- *For your convenience, your luggage (one bag per person) will be transported directly from hotel to hotel, allowing you to relax and enjoy the day's scenic train journeys.*
- *The Jungfraujoch excursion is not included and is an additional cost, payable locally. Receive a 50% discount with your Swiss Half Fare Card.*

# The Itinerary

**Overnight: Lenkerhof Resort Hotel or similar, Lenk**
**Meals included: Breakfast**

### Day 10 Lenk Free Day

Today, spend the day at leisure in Lenk.

Alternatively, travel 45 minutes to Glacier 3000 in a private convertible mini-bus. Climb aboard the cable cars for a quick and easy ride to the summit. Here, there is a wide array of activities, including the Peak Walk suspension bridge, a dog sled ride and even an alpine coaster (charges apply).

*Please note: Glacier 3000 cable car tickets can be purchased locally on arrival at the valley station (Col du Pillon). A 50% discount is available with your Swiss Half Fare Card.*

**Overnight: Lenkerhof Resort Hotel or similar, Lenk**
**Meals included: Breakfast**

### Day 11 Lenk - Lucerne

This morning, you'll head to Lucerne via the Brünig mountain pass and arrive at Lucerne in the early afternoon.

Upon arrival, enjoy time at leisure in beautiful Lucerne, nestled amongst lakes and soaring peaks in the heart of central Switzerland. You could take a romantic walk through the city centre, admire the medieval Chapel Bridge with its gable paintings or enjoy a delicious dinner (not included) at one of the many traditional restaurants.

Today, you'll travel approximately 140 kilometres.

**Overnight: Radisson Blue Hotel or similar, Lucerne**
**Meals included: Breakfast**

### Day 12 Zurich, Switzerland - Australia (or New Zealand)

Today, enjoy the morning in Lucerne before travelling approximately 70 kilometres by private minibus to Zurich Airport for your return flight to Australia (or New Zealand).

**Meals included: Breakfast; In-Flight**

### Day 13 Arrive in Australia (or New Zealand)

*Please note: Some flights may arrive in Australia (or New Zealand) +1 day later.*

**Meals included: None**

# Tour Inclusions

## HIGHLIGHTS

- Witness snow-capped mountains and tranquil lakes on a small-group tour
- Soak up the cosmopolitan vibe of Zurich with time at leisure
- Admire the spectacular Rhine Falls, Europe's biggest waterfall
- Stay in the medieval village of Saint Gallen
- Discover the historic UNESCO-listed Abbey Library, Switzerland's oldest library
- Travel on the Glacier Express, the slowest express train in the world
- Taste famous Swiss cheeses during a dairy show in Appenzell
- Spend time at leisure in Vaduz, the Principality of Liechtenstein's capital city
- Marvel at spectacular scenery from the famous UNESCO-listed Bernina Express Train
- Wander through the charming Italian town of Tirano
- Experience the glamorous alpine resort town of Saint Moritz
- Drive the breathtaking Gotthard mountain pass to the mountain town of Andermatt
- Enjoy a free day at leisure in beautiful car-free Zermatt
- See panoramic views over Matterhorn Glacier, one of the largest glaciers of the Alps
- Indulge in a wine tasting at Domaine Bovy, facing the beautiful Swiss Alps
- Stay in Montreux, located on the shores of Lake Geneva
- Ride the breathtaking GoldenPass Express train
- See lakeside Interlaken, framed by mountains and forest
- Visit Grindelwald, a picturesque village at the foot of Jungfraujoch
- Experience picture-perfect Lucerne with your free time

## FLIGHTS

- Return international full-service flights (economy class), surcharges may apply. (Excludes Trip Only option)

## ACCOMMODATION

- 10 nights of 4 and 5-star centrally-located hotel accommodation

## DINING

- 10 meals included

## ESSENTIALS

- English-speaking driver-guide throughout tour
- Private luggage transfer from hotel to hotel
- Airline taxes and surcharges
- Parking, city tax and toll fees
- Swiss Half Fare Card for a 50% discount on additional rail tickets (local transport) and some mountain excursions during free time

## TRANSPORT

- Travel in first-class rail cabins in Switzerland
- Luxury convertible mini bus
- Maximum 12 seats by air-conditioned vehicles and equipped with Wi-Fi

## TRANSFERS

- Day 12: Hotel to airport transfer (Excludes Trip Only option)

# Important Information

**Please note: All information provided in this brochure is subject to both change and availability. Prior to purchase please check the current deal for up-to-date information. If you have already purchased this deal, the terms and conditions on your Purchase Confirmation apply and take precedence over the information in this brochure.*

## Booking Information

After purchase, you will receive a receipt and a Purchase Confirmation, directing you to an online Passenger Information Form. You must complete the Passenger Information Form within 72 hours of purchase.
Any special requests, preferences and optional extras MUST be clearly stated in your Passenger Information Form. Any change requested after submitting your Passenger Information Form cannot be guaranteed, is strictly subject to availability and will incur surcharges as outlined in the Schedule of Fees below.

*Please note: All countries and territories have different entry requirements in relation to vaccinations, quarantine/isolation periods and travel restrictions. Due to the evolving nature, we would ask all of our customers to monitor, meet and adhere to the specific requirements of their intended destination(s) in the lead-up to and immediately before travel, as well as any requirements post-travel upon their return.*

## Our Policies

### Cancellation & Refund Policy

By placing a booking with us, you acknowledge the following important information:

- **we act as your booking agent** ; TripADeal is a booking services provider, and curates the Travel Offers available on our website. We act as your booking agent, and we receive payment for the Booking Services as part of the booking price, however, we do not provide any of the Travel Services (flights, accommodation, tours or other products or services) included in your booking – the Travel Services are provided by a number of third party Travel Suppliers.
- **each booking is unique** ; our Travel Offers are made up of a variety of different components and are, during the booking process, uniquely tailored to suit your requirements, for example, departure dates and ports, flight and room upgrades, tour inclusions, etc.
- **changes/modifications to your booking may not be possible** ; once your booking has been made, changes or modifications may not be possible, and where possible, may incur a fee. It is important to ensure that the information you provide during the booking process is accurate and up to date, and that you read the Travel Offer carefully before placing your order.
- **Travel Offers are a package** ; our Travel Offers have been curated into package offerings and must be used as a package – individual components cannot be used independently of the full package offering.
- **our Travel Offers are generally non-refundable** ; in order to provide great value Travel Offers, we work with a variety of Travel Suppliers to find the best deals – this often means the Travel Suppliers' offerings are non-refundable to ensure the best price. We recommend that you obtain travel insurance as soon as you make a booking with us.

To read more about our Cancellation and Refund Policy, please click here.

### General Terms & Conditions

By placing your booking with us, you acknowledge and agree to our Terms & Conditions, Privacy Policy and Cancellation Policy.

## Offer Essentials

This Travel Offer is valid for travel on selected dates until the 1st October 2027. Minimum group size 6, maximum group size 12 per vehicle.
This Travel Offer is priced per person based on a twin share.

### Departure Dates & Surcharges

See checkout for live dates and availability.

### Single Traveller Supplement

For solo travellers, a mandatory single supplement of $1,850 applies.

*Please note: Accommodation for single customers who are travelling on a tour or cruise package may be in a single room, depending on availability.*

### Child Policy

- No child discounts are offered. The full price applies to all children travelling with their parents.
- Valid for children 8 years old and over.

*Please note: Children must be accompanied by a responsible adult 18 years old and over to travel. No unaccompanied minors are allowed.*

## Flights

(Flight information for options excluding Trip Only).

### Departure Cities

Sydney, Melbourne, Perth, *Brisbane, *Adelaide or *Auckland

### Departure City Surcharges

- Brisbane or Adelaide: $100 per person
- Auckland: $400 per person

### International Flight(s)

Full-Service Airline(s) Used

- Cabin Class: Economy Class

*Please note: We cannot accommodate one-way flights. Travellers must take all included flights within the package, and any flights intentionally forfeited will result in later flights being subject to cancellation.*

*Please note: From Sydney, Melbourne or Perth, the flying journey to your destination may take up to 28 hours, with up to 2 stops.*

From Brisbane or Adelaide, the flying journey to your destination may take up to 29 hours, with up to 2 stops.
From Auckland, the flying journey to your destination may take up to 32 hours, with up to 2 stops.
This is provided as a guide only - actual flight duration can vary depending on

# Important Information

availability and airline schedules. Your booking's final details will be confirmed to you via email once available.

**Preferred Airline Surcharge**

- Cabin Class: Economy Class
- Qatar Airways: $500 per person
- Singapore Airlines: $500 per person
- Emirates: $500 per person

*Please note:*

- *Preferred airlines are subject to availability. If we are unable to fulfil your request, the above extra cost will be refunded.*
- *On any upgrade purchase, short-haul flights and domestic flight sectors are not guaranteed.*
- *In the event that a purchased stopover package and a purchased preferred airline upgrade are not compatible, you will have the option to receive a refund for the preferred airline upgrade or be offered an alternative stopover city option, e.g if you choose to fly with Singapore Airlines you cannot stopover in Dubai.*
- *Preferred airline refers to the marketing carrier and could include codeshare partners.*

**Arrive Early & Stay Behind Options**

Fly out and return home up to 60 days pre and post your tour dates.

Arrive Early

Zurich, Switzerland - From $300 per person, subject to availability.

Stay Behind

Zurich, Switzerland - From $300 per person, subject to availability.

*Please note:*

**Exclusions:**

This fee does not include extra nights' accommodation, meals or airport transfers.

**Cancellations & Changes:**

Flight booking changes or cancellations after air tickets have been issued are not guaranteed and may incur additional fees and fare difference, subject to the airline cancellation and change policies. Flight changes are subject to availability at the time of booking.

**High Season:**

A high-season Arrive Early or Stay Behind can be purchased for an additional charge, subject to availability. For pricing, please refer to the cart.

**+ 60 Days:**

You can fly out up to 60 days before your package's start date, and/or return home 60 days after your package's end date. Should you wish to fly out or return home for more than 60 days from the tour, please contact us to request availability. Additional costs may apply.

**Estimated Dates:**

Your estimated departure, return, and arrival dates are all subject to availability and may vary. The confirmed schedule for all flights will be provided when you receive your flight tickets.
High season surcharges apply to flights departing between the below date ranges:

- 26th June 2026 - 17th July 2026
- 18th September 2026 - 9th October 2026
- 12th December 2026 - 26th January 2027
- 19th March 2027 - 28th April 2027
- 19th June 2027 - 18th July 2027
- 11th September 2027 - 10th October 2027
- 10th December 2027 - 3rd January 2028

**Stopover Packages**

- Doha, Qatar
- Dubai, U.A.E
- Singapore

Includes:

- 2, 3 or 5 nights in 4-star accommodation
- Daily breakfast
- Return airport transfers

For pricing, please refer to the payment cart at checkout.

- When a pre and post-tour stopover is chosen, the same stopover location must be chosen each way, due to the airline used.
- When selecting to Arrive Early for your tour in conjunction with a Stopover Package, your fly out date from home will take place before the stopover.
- When selecting to Stay Behind after your tour in conjunction with a Stopover Package, your stopover will take place before your final flight home.
- Stopover packages are subject to availability.
- In the event that a purchased stopover package and a purchased preferred airline upgrade are not compatible, you will have the option to receive a refund for the preferred airline upgrade or be offered an alternative stopover city option, e.g if you choose to fly with Singapore Airlines you cannot stopover in Dubai.
- Blackout dates apply to flights departing between the below date ranges:

Singapore Grand Prix: 1st October 2026 - 9th October 2026
Doha Grand Prix: 26th November 2026 - 2nd December 2026
Christmas and New Years Eve: 18th December 2026 - 3rd January 2027
Hong Kong Rugby 7's: end March/ beginning April 2027
Singapore Grand Prix: 30 September - 05 October 2027
Doha Grand Prix: 25 November - 1 December 2027
Abu Dhabi Grand Prix (for Dubai): 21 - 26 October 2027
Christmas and New Years Eve : 20 December 2027 - 03 January 2028

*Please note: The exact dates for 2027 are yet to be confirmed.*

**Flight Class Upgrades**

Business Class: For pricing, please refer to the payment cart at checkout.

*Please note:*

- *Flight upgrades are subject to availability and pricing changes (if we cannot fulfil your request, the upgrade cost will be refunded).*
- *On any upgrade purchase, short-haul flights and domestic flight sectors are not guaranteed.*

**Outbound Flights**

# Important Information

*Please note: Due to flight scheduling and availability, some departures may occur on Day 0. Affected customers must be available to depart the day before. Flight times will be indicated on your final documents, issued 4-6 weeks before departure.*

**Missed Flights**

If you fail to arrive for your outbound flight, you risk all flight and land arrangements in your destination being automatically cancelled by the airlines and land operator, respectively. Additional fees may apply to reinstate these services. If you miss your flight for whatever reason, please contact us as soon as possible to make arrangements.
Trip Only Option
If you choose to remove international flights from your package, your holiday may be shorter, as travel days for flights are not included in the Trip Only package. You will receive an email confirmation when minimum numbers have been met and the departure is guaranteed.
We recommend making further travel arrangements, such as flights, after you have received confirmation of a guaranteed departure.
TripADeal assumes no liability for financial losses incurred due to travel arrangements made prior to confirmation of guaranteed departure.
Note: The Trip Only Package does not include return international airfares or airport transfers. At the conclusion of the tour, you will be responsible for booking your own onward travel.
Click here for full Trip Only terms and conditions (see section 4.1)

## Accommodation

**Accommodation Used**

4-Star Properties (Self-Rated)

- Zurich: Hotel Glockenhof
- St. Gallen: Hotel Walhalla
- St. Moritz: Crystal Hotel
- Lugano: Hotel De La Paix
- Zermatt: Hotel Pollux
- Montreux: Grand Hotel Suisse Majestic or Hotel Eden Palace au Lac
- Lucerne: Radisson Blu

5-Star Properties (Self-Rated)

- Lenk: Lenkerhof gourmet spa resort - Relais & Châteaux

*Please note: Accommodation/rooms offered are based on a lead-in room type and are subject to availability based on seasonality. In the instance a property is not available, a similar standard of accommodation will be provided. Properties will be confirmed and included in your travel pack, which you will receive 4-6 weeks before travel.*

**Extra Nights**

Not available.

*Please note: If you are interested in booking additional nights of accommodation pre or post-tour, please wait until you receive your travel documentation approximately 4-6 weeks before departure for the confirmed list of hotels. If booking your own additional accommodation directly with the hotel, please be aware that you may be required to change rooms at the start/end of your tour.*

**Maximum Room Capacity**

2 people.

**Triple Share**

Not available.

**Bedding Configuration**

Twin or double (subject to availability).

## Exclusions

- Visa fees and requirements
- Domestic transfers and flights not stated in the deal offer
- Meals/beverages not stated in the deal offer
- Optional gratuities/tipping
- Optional activities/tours
- Personal expenses
- Travel insurance
- Any costs associated with an interruption to your tour as a result of an airline schedule change or cancellation

*Please note: Return international flights and transfers to and from the tour are not included in the Trip Only option.*

## Gratuities/tipping

**Land**

Gratuities (tips) are not included for the services of the tour leader (when available) and driver throughout the tour. The recommended tip in Switzerland is CHF 7-9 per person per day and in Italy €5-€7 per person per day. This covers the guide/leader and the driver and will be collected on tour.

*Please note: Tipping for services provided is always a matter of personal discretion; however, please be aware that many locals consider tipping part of their normal remuneration, and they may approach you for payment; there's no need to be intimidated by the request.*

## Other Important Information

SWISS HALF FARE CARD

The Swiss Half Fare Card provides a one-month discount of 50% on all Swiss public transport for visitors with residence outside Switzerland and Liechtenstein. This includes trains, buses, boats and most mountain railways and cable cars. Visitors can buy individual 50% discounted tickets for their chosen journeys, making it ideal for shorter trips combined with mountain excursions. The card also offers a free Swiss Family Card for children aged 6-15 when accompanied by a parent with a valid pass.

Includes

- Public Transport: 50% off point-to-point tickets for trains, postal buses, city trams and buses.
- Boats: 50% discount on boat and river transport.
- Mountain Excursions: 50% off many mountain lifts, cable cars and private mountain railways.

TOUR GUIDE VS. TOUR LEADER

**Tour Guide**

Often locals with intimate knowledge of an area, its culture, and history. Their role entails providing commentary, routing the tour, and seeing that people have a good

time. They are a licensed, qualified expert who supplies specific information on the history, art, architecture and culture of the city/village/attraction where they are guiding the tour. The guide meets the group at the required place and leaves it at the end of the tour; they do not travel with the group.

**Tour Leader**

An experienced person tasked with ensuring the smooth operation of tours, as well as providing practical support to passengers throughout the whole trip. Their role primarily includes assisting with accommodation, transportation between locations, and communication with tour guides at each stop. A tour leader may provide general guidance around a city or village and offer information on the place visited on the bus. However, they are not required to have specific art, architecture, or historical knowledge. They are not allowed to provide a guided tour or commentary of a city/village/attraction once there and, if caught doing so, can be fined.

*Please note: Tour leaders/guides are not a standard inclusion in all travel offers. Tour leaders/guides will only be made available when required to enhance the experience of the destination featured.*

CLIMATE & AVERAGE TEMPERATURES

**Switzerland**

In May summer is knocking on the door with the average temperature for the month at 14°C. The highest temperature for the month is 20°C while the lowest temperature is 7°C. From July to August, the daytime temperature range is 18°C to 28°C. In September, temperatures begin to drop as summer begins to fade away. The average temperature for Zurich in September is 15°C. The highest temperature for the month is 20°C.

**Weather**

We always suggest referring to an online source for the most up-to-date weather information for your destination/s.

FLIGHTS

**Seat Selection & Frequent Flyer Points**

We do not arrange seat selection. It is essential to highlight that some airlines do not allow pre-selected seats. We strongly suggest you contact the airline directly with seating allocation requirements and/or arrive at the airport earlier to arrange your seating. While we do not add frequent flyer member details to bookings, you can do this directly with the airline once you have your flight information.

**Dietary Requests**

Meal options and availability differ between airlines and routes therefore not all dietary requests can be accommodated. If your flight includes meals we will select the most suitable option available based on the dietary requirements you have specified. All meal requests are subject to airline approval and are not guaranteed, therefore we recommend preparing for your flight by bringing appropriate food for yourself, as required.

**Passport Validity**

Customers must provide valid passport details either at the time of purchase or no later than 90 days before the departure date. Failure to do so may result in the cancellation of the booking. Customers will be responsible for any costs and fees incurred in this instance.

COACH TOUR

**Meals**

For meals not included, the tour leader (when available) will offer assistance with reservations, suggestions and directions to local restaurants. It is your responsibility to notify us of any dietary requests/requirements.

*Please note: We will do our best to meet your requests/requirements; however, we cannot guarantee that we will always be able to.*

**Luggage**

You will be responsible for all your personal belongings whilst on tour. You must carry your own luggage from the vehicle to the hotel room and back to the vehicle. The driver will assist with the uploading and unloading of bags from the vehicle.

OTHER

**Mobility**

If you require wheelchair access please contact our friendly sales and service team to inquire on your behalf.

**Fitness Level Required**

Adventure (and spontaneity) create some of the best travel memories. Bear in mind, your home schedules and timings might not be adhered to on tour - it's all part of the fun!
A moderate level of fitness will be required. Expect a moderate pace of touring with a focus on guided tours that may include full days with extended activity, guided city tours or nature walks. You will require a general level of fitness for unassisted navigation of stairs and inclines, longer distances with possible periods of standing when visiting sites, walking on sloping, uneven ground or elevations. You will be responsible for your own luggage and have the ability to board all modes of transport without assistance.

*Please note:*

- *Many areas may be inaccessible to wheelchairs or mobility scooters, where the unassisted use of personal walking sticks and other aids may be required.*
- *It is expected that every traveller must be self-reliant and able to undertake all aspects of their own travel. Please speak to your booking agent about your personal circumstances and any assistance requirements to ensure this tour is right for you.*
- *If you have any concerns, please consult your healthcare provider prior to purchase/travel.*

**Sightseeing**

*Please note: If entry to a site is affected by changes in operating hours or public holiday closures, your itinerary, where possible, may*

# Important Information

*be adjusted, or a similar activity will be offered in its place (subject to availability).*

**Shopping**

Shopping overseas can be a daunting and confusing experience, especially when there is a language barrier. Please be very cautious when foreign currencies and prices are involved. If paying by credit card, please pay close attention to the amount you are being charged and keep all your receipts. Do not make any purchases you are not comfortable with or feel pressured into. If you are uncertain or need assistance with the language barrier, please seek assistance from your Tour Guide/Leader. Please refer to our Terms and Conditions regarding shopping for further information.

## Visas

A tourist visa is not required if travelling in Europe on an Australian or New Zealand Passport for stays of up to 90 days.

EU Entry/Exit System (EES)

From October 12, 2025, a new European Entry System (EES) replaces the current manual passport-stamping process for non-EU travelers. Upon arrival in the Schengen area, Australian and New Zealand passport holders will have their fingerprints recorded and a photograph taken. Their entry and exit dates will be electronically registered. No previous action is required, but please be aware of longer wait times at border entry. From 10 April 2026, the EES will be fully operational at all external border crossing points of all the European countries (Schengen area) using the system.

European Travel Information & Authorisation System (ETIAS)

As an extension of the EES implementation introduced from 2025, ETIAS travel authorisation is a mandatory entry requirement for visa-exempt nationals travelling to any of these 30 European countries, including Australian and New Zealand citizens, that will be introduced in 2026. We advise you to monitor smartraveller.com.au closer to your departure to ensure you are up to date on the requirements at the time of entry.

*Important:*

- *Visa rules are subject to change. Please check with the nearest embassy, consulate or immigration department of the destination/s you are visiting once you receive your travel documentation to ensure you have the most up to date information.*
- *It is your responsibility to be travel-ready and ensure that you are aware and comply with any destination or travel requirements, including the validity of all required travel documents.*
- *Passengers who are not Australian citizens must also check with the respective consulate or visa agency to determine what their visa requirements are and what personal identification is required.*
- *It is also important to note that some areas of employment, such as journalism, government authorities and charity organisations, may have additional restrictions in applying for visas. This may, in turn, affect the type of application required.*

## Travel Insurance

Embarking on your next trip is exciting, and while you hope the unexpected does not happen, it is best to be prepared. We strongly recommend you take out travel insurance when making your booking. Whether it's a potential medical emergency, a flight cancellation, a delayed suitcase, or an unforeseen event, it's important to ensure you're adequately protected. For more information or advice visit https://www.tripadeal.com.au/travel-insurance

## Schedule Of Fees

**Voluntary Changes**

This includes booking changes requested by you, including but not limited to those changes requiring an airline ticket or a Purchase Confirmation reissue.

- Changes - $100 per booking and any additional charges applied by the airline/cruise company/accommodation/other travel providers.

**Name Changes Due To Passenger Error**

If the incorrect name has been provided, charges of $100 per booking and any additional charges applied by the airline/cruise company/accommodation/other travel providers.

**Supplier Fees**

In the event the tour package you have purchased is unable to proceed, and/or a Travel Supplier is unable to fulfil the tour due to external circumstances (Limitation of Liability e.g. a Force Majeure event), there may be a fee or amount of money that is withheld by our Suppliers and is unrecoverable. This may be due to non-refundable airline tickets, cancellation penalties with cruise cabins or unrecoverable payments with our land/accommodation partners. If refunds are not available from Suppliers, we will endeavour to obtain a travel credit on the best terms available and communicate these outcomes to you. In the event we are unable to obtain a refund or travel service credit, or part thereof, this cost is passed on to the customer as a Supplier Fee.