

# Italian Food & Wine

ROME • FLORENCE • PARMA • MILAN

# The Offer

Explore the best of Italy on this incredible 11-day adventure, from the ancient wonders of Rome to the sparkling wines of Milan. This journey is a feast for the senses, immersing you in a land of rich history, exquisite art and world-class cuisine.

Your Italian odyssey begins in Rome, where you'll walk through layers of history on Palatine Hill, toss a coin in the Trevi Fountain and explore the bohemian charm of Trastevere neighbourhood on a guided food tour. Discover the 'Eternal City' at your own pace before venturing into the heart of Tuscany. Here, you'll be captivated by the medieval towns of Montepulciano and Pienza, with their stunning landscapes and historic cellars. Continue to the medieval city of Pienza, with its breathtaking architecture and views, before getting hands-on with an authentic Tuscan cooking class.

In Florence, the 'Cradle of Renaissance', marvel at artistic masterpieces and indulge in a traditional Florentine steak. Your culinary exploration continues in Emilia-Romagna, Italy's 'Food Valley', where you'll taste authentic Parmigiano

Reggiano, Parma ham, and balsamic vinegar. The tour culminates in Milan, the capital of fashion and design, with a guided tour of its iconic landmarks and a farewell 'aperitivo'.

In a historic milestone, Italian cuisine has been officially inscribed on the UNESCO Representative List of the Intangible Cultural Heritage of Humanity. This prestigious declaration recognises that Italian food is more than just a collection of recipes; it is a "social ritual" and a "gesture of love" passed down through generations.

This incredible adventure includes return international full-service flights, 8 nights of 4-star hotel accommodation, 11 meals including traditional lunch in San Gimignano, Florence and Parma, English-speaking tour leader and guides plus more.

Want more? Arrive Early in Rome or Stay Behind in Milan, Italy.



## 11-DAY TOUR PACKAGE | ITALIAN FOOD & WINE

### The Map





## 11-DAY TOUR PACKAGE | ITALIAN FOOD & WINE

### The Itinerary

#### Day 1 Australia (or New Zealand) - Rome, Italy

Today, depart for Rome, Italy.

*Please note: Due to flight scheduling and availability, some customers may be required to depart on Day 2, to arrive on Day 2. Flight times will be indicated on your final documentation, which you will receive 4-6 weeks prior to departure.*

Meals included: In-Flight

#### Day 2 Welcome to Rome, Italy

Upon arrival, you'll be met and transferred to your hotel in Rome. This iconic city offers so much more than a simple tourist experience, so make the most of it by immersing yourself in the exclusive bars and jazz clubs, historic restaurants, theatres and museums to suit every passion and taste.

Overnight: Cristoforo Colombo Hotel or similar, Rome

Meals included: None

#### Day 3 Rome Walking City Tour and Trastevere Food Tour

Following breakfast at your hotel this morning, join a half-day guided tour of Rome's 'Eternal City'. With a local guide, you'll experience some of the richest historical landmarks in the world and discover layers of Roman history on Palatine Hill, where former emperors and influential figures once lived, before continuing to Baroque Rome to admire the Spanish Steps, Trevi Fountain, Pantheon and Piazza Navona Square.

In the afternoon, enjoy a Trastevere guided food tour. Visit this iconic and funky bohemian area that clings to its centuries-old, working-class roots. It's known for traditional and innovative "trattorias" (a typical local restaurant), craft beer pubs and artisan

shops on the opposite bank of the river Tiber. Taste a traditional "suppli", a crunchy little ball of rice with a soft mozzarella centre, a uniquely Italian street food. Taste the best Italian pizza and gelato.

Overnight: Cristoforo Colombo Hotel or similar, Rome

Meals included: Breakfast

#### Day 4 Rome - Free Day

Today enjoy a day at leisure in the 'Eternal City' of Rome. Perhaps take the chance to visit the famous Vatican Museums and Sistine Chapel or the legendary Colosseum (entrances not included).

*Please note:*

- *It's highly recommended to pre-purchase tickets to the Museums, Sistine Chapel, and Colosseum to avoid excessive queue times.*

Overnight: Cristoforo Colombo Hotel or similar, Rome

Meals included: Breakfast

#### Day 5 Rome - Montepulciano - Wine and Food Tasting - Pienza

After breakfast, your Italian journey continues as you set off on a guided day tour covering approximately 200 kilometres to the beautiful medieval city of Montepulciano. This is a reigning hilltop wine town and quintessential Tuscan vision with a medieval centre overlooking lush vineyards. Here you'll enjoy a tour of the historic cellars of the "La Citta Sotterranea" (underground city), where the evocative Gothic-Renaissance atmosphere thrives with passages, cool tunnels, hidden crypts and stone steps.



## 11-DAY TOUR PACKAGE | ITALIAN FOOD & WINE

### The Itinerary

In the numerous cellars that make up the path of the underground city, you will encounter oak barrels of various sizes as well as small fountains and two authentic Etruscan tombs. Enjoy a wine tasting of the famous Montepulciano wine and a light lunch with traditional Tuscan delicacies.

Afterwards, continue through the Tuscan countryside to the tiny UNESCO-listed medieval village of Pienza, in the beautiful Val d'Orcia valley. Enjoy a walking guided tour of the charming village, the perfect mix of Renaissance architecture, food & tradition built to represent a 'Utopian City'. Pienza enjoys a strategic position standing high atop a hill, dominating all the Orcia Valley with extraordinary views.

**Overnight: Villa Nottola Hotel Farmstay or similar, Montepulciano Area**  
Meals included: Breakfast

#### Day 6 Tuscany Cooking Class - San Gimignano - Florence

Get hands-on in a fun Italian cooking class today, followed by a delightful lunch and wine tasting.

Journey to the stunning Tenuta Torciano Estate, a historic farm and winery in the San Gimignano area since its founding in 1720. Tuscan wines and oils are known for their highest quality, and the vineyards and olive groves of the Estate cover many hectares of land. Learn about authentic Italian cuisine with the Tenuta Torciano Chef. The homemade pasta and other delicious Tuscan recipes for sauces, meats, and desserts are prepared using only the freshest, high-quality ingredients. In the Tenuta Torciano Estate's kitchen, you'll have fun learning to cut, cook, and prepare a complete Tuscan meal, creating truly unforgettable dishes. Join your fellow travellers, experience fun and laughter as you taste

your creations of homemade pasta, locally sourced meats, vegetables fresh from the garden and plenty of fresh bread with extra virgin olive oil. The experience features the creation of a full meal, including an appetiser, first course, main course, and daily dessert. The recipes are chosen by the Chef according to seasonality.

In the afternoon, continue to the 'Cradle Of Renaissance', the magnificent city of Florence. On the way, stop at San Gimignano. A beautiful town nestled between the Tuscan hills, surrounded by thirteenth-century walls and rich in still intact medieval charm, a beloved Tuscan Pearl.

Travel approximately 140 kilometres.

**Overnight: Starhotels or similar, Florence**  
Meals included: Breakfast; Lunch

#### Day 7 Florence Walking City Tour & "Florentine Steak" Traditional Lunch

This morning you'll depart for the beautiful city of Florence, which is bathed in architectural beauty, artistic charm and centuries of history. Upon arrival, you'll enjoy a guided tour of the "Cradle Of Renaissance" to see Piazza Duomo, better known as 'Duomo', and one of the most impressive constructions in Europe. You'll then admire Piazza della Signoria (Signoria Square), where copies of Michelangelo's David and views of the Ponte Vecchio ('Old Bridge') await.

Afterwards, enjoy a traditional lunch with a famous Florentine steak speciality, Bistecca alla Fiorentina (Florentine style beef/steak). An Italian steak dish made from a young steer, and one of the most celebrated dishes in Tuscan cuisine. Enjoy the afternoon to yourself to explore at your own pace.



## 11-DAY TOUR PACKAGE | ITALIAN FOOD & WINE

### The Itinerary

If you're an art-lover, no trip to this beautiful city is complete without a visit to the Uffizi Gallery (entry not included), home to the largest collection of Renaissance art in the world. If you're looking for some retail therapy, you'll find it at the historic Ponte Vecchio, a medieval bridge that boasts authentic Italian jewellery shops and more.

**Overnight:** Starhotels or similar, Florence

**Meals included:** Breakfast; Lunch

#### Day 8 Parma Food Valley Tour: Parmigiano Reggiano and Prosciutto di Parma

Today is a day of tastings to experience some of the best Italian gastronomic specialities, with a visit to the wonderful Food Valley in the Emilia-Romagna region. There is no better place to explore Italian cuisine than in the world-famous Food Valley, the Emilia Romagna region is called "the belly of Italy" for a reason!

This is a truly unique opportunity to visit the only place in the world where these renowned products are made, processed and developed according to strict traditional methods. You will taste the authentic Parmigiano Reggiano PDO, Prosciutto di Parma PDO and Balsamic Vinegar of Modena PDO right where they are produced, guaranteeing an unparalleled and genuine culinary experience.

#### Parmigiano Reggiano PDO

Enjoy a guided tour of a Parmigiano Reggiano company with a cheese tasting. Discover how the king of all cheeses has been literally made by hand in the same way since the Benedictine monks invented it 10 centuries ago! From the curdling into the typical copper heaters to the salting and the final ageing in the

so-called wheel cathedrals, you will be a privileged witness to almost all the steps of production of this out-and-out food icon. This strict adherence to tradition and the unique local environment is what gives it its Protected Designation of Origin (PDO) status. Indulge in a cheese tasting at the end.

#### Prosciutto di Parma PDO

Afterwards, head to the prosciutto or Parma producer for a guided tour and a typical lunch, followed by a transfer to the very lowlands of Parma, where the river Po gradually unveils its meandering lines. Learn about one of the most artisanal and prestigious cured pork meats in the world that can only be aged in this extraordinarily humid microclimate. The combination of this specific geographical area and the recognised know-how of local producers is why only prosciutto made here can be called Prosciutto di Parma PDO.

#### Balsamic Vinegar of Modena PDO

End this culinary day with a guided tour and tasting of the traditional Balsamic Vinegar of Modena Produce. This ancient product, with its complex flavour profile, is aged for years in a series of wooden barrels. Its Protected Designation of Origin (PDO) status ensures that every bottle is a testament to the long-standing tradition and specific production methods exclusive to this region.

Today, travel approximately 135 kilometres.

**Overnight:** Hotel RMH Modena or similar, Modena Area

**Meals included:** Breakfast; Lunch



## 11-DAY TOUR PACKAGE | ITALIAN FOOD & WINE

### The Itinerary

#### Day 9 Milan Walking City Tour - Italian Aperitivo

After breakfast, head to Milan. Upon arrival, enjoy a guided city tour (approximately 3 hours) of Milan. Celebrated as the Italian capital of fashion and design, Milan is a city rich in art, history and culture. The tour begins from Sforza Castle (entrance not included) before walking towards the Duomo (entrance not included). On the way, admire elegant buildings along two of Milan's iconic streets - the Via Dante and Via Dei Mercanti. Piazza del Duomo is the heart of Milan, and the Duomo - where German influences are softened by the finesse of Italian artists - is one of its most significant Gothic-style monuments. From the Piazza Duomo, the tour continues through the Galleria Vittorio Emanuele, Italy's oldest active shopping mall and a major landmark of Milan, before arriving at the Piazza Della Scala, home to one of the most famous theatres in the world, La Scala (entrance not included).

In the afternoon, enjoy time at leisure in the cosmopolitan city of Milan.

Later join the famous 'Italian Aperitivo'. 'Aperitivo' in Italy is traditionally a drink or light meal that takes place at the end of the day, before dinner, as a kind of warm-up to dinner. Enjoy a farewell 'Aperitivo' with a drink and nibbles in one of the most glamorous bars of Milan city centre.

Today, travel approximately 175 kilometres.

**Overnight: Hotel Milan Concorde or similar, Milan Area**

**Meals included: Breakfast**

#### Day 10 Milan, Italy - Australia (or New Zealand)

Today at the appropriate time, you'll be transferred to the airport for your return flight home after your trip of a lifetime!

**Meals included: Breakfast; In-Flight**

#### Day 11 Arrive in Australia (or New Zealand)

*Please note: Some flights may arrive +1 day later.*

**Meals included: None**



## 11-DAY TOUR PACKAGE | ITALIAN FOOD & WINE

### Tour Inclusions

#### HIGHLIGHTS

Experience a culinary journey through Italy

Visit Rome, Montepulciano, Florence, Milan and beyond

Explore the ancient wonders of Rome on a full-day guided tour

See Rome's iconic landmarks including the Trevi Fountain, Pantheon and more

Enjoy a free day in Italy's Eternal City of Rome

Immerse yourself in the gorgeous Tuscan countryside

Discover the medieval cities of Montepulciano on a guided tour

Explore the unique UNESCO-listed Tuscan village of Pienza on a guided tour

See San Gimignano, the medieval gem in the heart of the Tuscany countryside

Visit Florence, the birthplace of the Renaissance, on a guided tour

Travel through Northern Italy's scenic countryside

Discover the fashion-forward city of Milan on a half-day guided tour

#### FOOD & WINE HIGHLIGHTS

Sample the delights of Rome, Tuscany, Milan and more

Enjoy a guided food tour through Rome's Trastevere neighbourhood

Taste local varieties of red wine and specialties in the medieval underground cellars of Montepulciano

Experience an Italian cooking class with lunch and wine-tasting on a historic farm in San Gimignano

Sample the famous traditional Florentine steak lunch in Florence

Experience one of the best Italian gastronomic delicatessens at the Parma Food Valley

Taste-test at Parma's Prosciutto & Parmigiano Reggiano cheese companies

Enjoy the famous Balsamic Vinegar of Modena

Experience an Italian 'aperitivo' in Milan's city centre

#### FLIGHTS

Return international full-service flights (economy class), surcharges may apply

#### ACCOMMODATION

8 nights of 4-star hotel accommodation

#### DINING

11 meals including traditional lunch in San Gimignano, Florence and Parma

#### ESSENTIALS

English-speaking tour leader and guides

Airline taxes and surcharges



## 11-DAY TOUR PACKAGE | ITALIAN FOOD & WINE

### Tour Inclusions

#### TRANSPORT

Transportation by air-conditioned private vehicles

#### TRANSFERS

Return airport transfers

# Important Information

**\*Please note: All information provided in this brochure is subject to both change and availability. Prior to purchase please check the current deal for up-to-date information. If you have already purchased this deal, the terms and conditions on your Purchase Confirmation apply and take precedence over the information in this brochure.**

## Booking Information

After purchase, you will receive a receipt and a Purchase Confirmation, directing you to an online Passenger Information Form. You must complete the Passenger Information Form within 72 hours of purchase.

Any special requests, preferences and optional extras MUST be clearly stated in your Passenger Information Form. Any change requested after submitting your Passenger Information Form cannot be guaranteed, is strictly subject to availability and will incur surcharges as outlined in the Schedule of Fees below.

**Please note: All countries and territories have different entry requirements in relation to vaccinations, quarantine/isolation periods and travel restrictions. Due to the evolving nature, we would ask all of our customers to monitor, meet and adhere to the specific requirements of their intended destination(s) in the lead-up to and immediately before travel, as well as any requirements post-travel upon their return.**

## Our Policies

### Cancellation & Refund Policy

By placing a booking with us, you acknowledge the following important information:

- **we act as your booking agent :**

TripADeal is a booking services provider, and curates the Travel Offers available on our website. We act as your booking agent, and we receive payment for the Booking Services as part of the booking price, however, we do not provide any of the Travel Services (flights, accommodation, tours or other products or services) included in your booking – the Travel Services are provided by a number of third party Travel Suppliers.

- **each booking is unique** ; our Travel Offers are made up of a variety of different components and are, during the booking process, uniquely tailored to suit your requirements, for example, departure dates and ports, flight and room upgrades, tour inclusions, etc.

- **changes/modifications to your booking may not be possible** ; once your booking has been made, changes or modifications may not be possible, and where possible, may incur a fee. It is important to ensure that the information you provide during the booking process is accurate and up to date, and that you read the Travel Offer carefully before placing your order.

- **Travel Offers are a package** ; our Travel Offers have been curated into package offerings and must be used as a package – individual components cannot be used independently of the full package offering.

- **our Travel Offers are generally non-refundable** ; in order to provide great value Travel Offers, we work with a variety of Travel Suppliers to find the best deals – this often means the Travel Suppliers' offerings are non-refundable to ensure the best price. We recommend that you obtain travel insurance as soon as you make a booking with us.

To read more about our Cancellation and Refund Policy, please [click here](#).

### General Terms & Conditions

By placing your booking with us, you acknowledge and agree to our [Terms & Conditions](#), [Privacy Policy](#) and [Cancellation Policy](#).

### Offer Essentials

This Travel Offer is valid for travel on selected dates until the 13th October 2027.

Minimum group size 15, maximum group size 30 per vehicle.

This Travel Offer is priced per person based on a twin share.

### Departure Dates & Surcharges

See checkout for live dates and availability.

### Single Traveller Supplement

For solo travellers, a mandatory single supplement of \$1,100 applies.

**Please note: Accommodation for single customers who are travelling on a tour or cruise package may be in a single room, depending on availability.**

### Child Policy

- No child discounts are offered. The full price applies to all children travelling with their parents.
- Valid for children 12 years old and over.

**Please note: Children must be accompanied by a responsible adult 18 years old and over to travel. No unaccompanied minors are allowed.**

## Flights

### Departure Cities

Sydney, Melbourne, Perth, \*Brisbane, \*Adelaide, \*Auckland

### Departure City Surcharges

Brisbane: \$200 per person

Adelaide: \$200 per person

Auckland: \$700 per person

### International Flight(s)

Full-service airline(s) used

- Cabin Class: Economy Class

**Please note: We cannot accommodate one-way flights. Travellers must take all included flights within the package, and any flights intentionally forfeited will result in later flights being subject to cancellation.**

**Please note: From Sydney, Melbourne or Perth, the flying journey to your destination may take up to 28 hours, with up to 2 stops.**

From Brisbane or Adelaide, the flying journey to your destination may take up to 29 hours, with up to 2 stops.

From Auckland, the flying journey to your destination may take up to 32 hours, with up to 2 stops.

This is provided as a guide only - actual flight duration can vary depending on availability and airline schedules. Your booking's final details will be confirmed to

# Important Information

you via email once available.

## Preferred Airline Surcharge

- Cabin Class: Economy Class
- Singapore Airlines: \$500 per person
- Emirates: \$400 per person
- Qatar Airways: \$200 per person

### *Please note:*

- *Preferred airlines are subject to availability. If we are unable to fulfil your request, the above extra cost will be refunded.*
- *On any upgrade purchase, short-haul flights and domestic flight sectors are not guaranteed.*
- *In the event that a purchased stopover package and a purchased preferred airline upgrade are not compatible, you will have the option to receive a refund for the preferred airline upgrade or be offered an alternative stopover city option, e.g if you choose to fly with Singapore Airlines you cannot stopover in Dubai.*
- *Preferred airline refers to the marketing carrier and could include codeshare partners.*
- *Singapore Airlines preferred airline upgrade is not available for Adelaide departures*

## Arrive Early and Stay Behind Options

Fly out and return home up to 60 days pre and post your tour dates.

### Arrive Early

Rome, Italy - From \$300 per person, subject to availability.

### Stay Behind

Milan, Italy - From \$300 lead-in per person, subject to availability.

### *Please note:*

**Exclusions:** This fee does not include extra nights' accommodation, meals or airport transfers.

**Cancellations & Changes:** Flight booking changes or cancellations after air tickets have been issued are not guaranteed and may incur additional fees and fare difference, subject to the airline cancellation and change policies. Flight changes are subject to availability at the

time of booking.

**High-Season:** A high-season Arrive Early or Stay Behind can be purchased for an additional charge, subject to availability. For pricing, please refer to the cart.

**+ 60 days:** You can fly out up to 60 days before your package's start date, and/or return home 60 days after your package's end date. Should you wish to fly out or return home for more than 60 days from the tour, please contact us to request availability. Additional costs may apply. Estimated dates: Your estimated departure, return, and arrival dates are all subject to availability and may vary. The confirmed schedule for all flights will be provided when you receive your flight tickets.

High season surcharges apply to flights departing between the below date ranges:

- 16th June 2025 - 20th July 2025
- 15th September 2025 - 12th October 2025
- 1st December 2025 - 31st January 2026
- 3rd April 2026 - 20th April 2026
- 26th June 2026 - 17th July 2026
- 18th September 2026 - 9th October 2026
- 12th December 2026 - 26th January 2027

## Stopover Packages

\* Doha, Qatar

\* Dubai, U.A.E

\* Singapore

Includes:

- 2, 3 or 5 nights in 4-star accommodation
- Daily breakfast
- Return airport transfers

For pricing, please refer to the payment cart at checkout.

- When a pre and post-tour stopover is chosen, the same stopover location must be chosen each way, due to the airline used.
- When selecting to Arrive Early for your tour in conjunction with a Stopover Package, your fly out date from home will take place before the stopover.
- When selecting to Stay Behind after your tour in conjunction with a Stopover Package, your stopover will take place before your final flight home.

- Stopover packages are subject to availability.
- In the event that a purchased stopover package and a purchased preferred airline upgrade are not compatible, you will have the option to receive a refund for the preferred airline upgrade or be offered an alternative stopover city option, e.g if you choose to fly with Singapore Airlines you cannot stopover in Dubai.
- Blackout dates apply to flights departing between the below date ranges:

## Stopover Packages

- Blackout dates apply to flights departing between the below date ranges:

Abu Dhabi Grand Prix (for Dubai): 3rd December 2025 - 9th December 2025  
Singapore Grand Prix: 1st October 2026 - 9th October 2026

Doha Grand Prix: 26th November 2026 - 2nd December 2026

Christmas and New Years Eve: 18th December 2026 - 3rd January 2027

Singapore Grand Prix: 30 September - 05 October 2027

Doha Grand Prix: end November 2027

Abu Dhabi Grand Prix (for Dubai): 21 - 26 October 2027

Christmas and New Years Eve: 20 December 2027 - 03 January 2028

*Please note: the exact dates for 2027 are yet to be confirmed.*

## Flight Class Upgrades

**Business Class:** For pricing, please refer to the payment cart at checkout.

### *Please note:*

- *Flight upgrades are subject to availability and pricing changes (if we cannot fulfil your request, the upgrade cost will be refunded).*
- *On any upgrade purchase, short-haul flights and domestic flight sectors are not guaranteed.*

## Outbound Flights

*Please note: Due to flight scheduling and availability, some departures may occur on Day 0. Affected customers must be available to depart the day before. Flight times will be*

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indicated on your final documents, issued 4-6 weeks before departure.

## Missed Flights

If you fail to arrive for your outbound flight, you risk all flight and land arrangements in your destination being automatically cancelled by the airlines and land operator, respectively. Additional fees may apply to reinstate these services. If you miss your flight for whatever reason, please contact us as soon as possible to make arrangements.

## Accommodation

### Accommodation Used:

#### 4-Star Properties (Self-Rated)

- Rome, Italy: Hotel Colombo
- Montepulciano Area, Italy: Villa di Nottola Agrifarm
- Florence, Italy: Starhotels Michelangelo
- Modena Area, Italy: RMH Modena Raffaello
- Milan Area, Italy: Concorde Hotel

*Please note: Accommodation/rooms offered are based on a lead-in room type and are subject to availability based on seasonality. In the instance a property is not available, a similar standard of accommodation will be provided. Properties will be confirmed and included in your travel pack, which you will receive 4-6 weeks before travel.*

### Accommodation Location

To ensure a comfortable and convenient experience for everyone, we've carefully selected hotels that best suit the size and specific needs of each group. While this means your accommodation may not be in the city centre, you can rest assured that our hotels are typically located near public transportation and a variety of local restaurants and attractions. Once your tour begins, your friendly driver or tour leader will be happy to help you get your bearings and offer assistance, should you need it.

### Extra Nights

Not available.

*Please note: If you are interested in booking additional nights of accommodation pre or post-tour, please wait until you receive your travel documentation approximately 4-6 weeks before departure for the confirmed list of hotels. If booking your own additional accommodation directly with the hotel, please be aware that you may be required to change rooms at the start/end of your tour.*

### Maximum Room Capacity

2 people.

### Triple Share

Not available.

### Bedding Configuration

Twin or double (subject to availability).

### Exclusions

- Visa fees and requirements
- Domestic transfers and flights not stated in the deal offer
- Meals/beverages not stated in the deal offer
- Optional gratuities/tipping
- Optional activities/tours
- Personal expenses
- Travel insurance
- Any costs associated with an interruption to your tour as a result of an airline schedule change or cancellation
- Mandatory city tax

### Gratuities / Tipping

#### Land

Gratuities (tips) are not included for the services of the tour leader (when available) and driver throughout the tour. The recommended tip is €5 - €7 per person per day. This covers the guide/leader and the driver and will be collected on tour.

*Please note: Tipping for services provided is always a matter of personal discretion; however, please be aware that many locals consider tipping part of their normal remuneration, and they may approach you for payment; there's no need to be intimidated by the request.*

### Other Important Information

### City Taxes

- Rome: €7
- Milan: €5
- Florence: €6
- Bologna/Modena/Montepulciano: €2

Please note: Amounts are approximate and are payable based on per person, per night upon entry or check-out of your hotel.

### TOUR GUIDE VS. TOUR LEADER

#### **Tour Guide:**

Often locals with intimate knowledge of an area, its culture, and history. Their role entails providing commentary, routing the tour, and seeing that people have a good time. They are a licensed, qualified expert who supplies specific information on the history, art, architecture and culture of the city/village/attraction where they are guiding the tour. The guide meets the group at the required place and leaves it at the end of the tour; they do not travel with the group.

#### **Tour Leader:**

An experienced person tasked with ensuring the smooth operation of tours, as well as providing practical support to passengers throughout the whole trip. Their role primarily includes assisting with accommodation, transportation between locations, and communication with tour guides at each stop. A tour leader may provide general guidance around a city or village and offer information on the place visited on the bus. However, they are not required to have specific art, architecture, or historical knowledge. They are not allowed to provide a guided tour or commentary of a city/village/attraction once there and, if caught doing so, can be fined.

*Please note: Tour leaders/guides are not a standard inclusion in all travel offers. Tour leaders/guides will only be made available when required to enhance the experience of the destination featured.*

### CLIMATE & AVERAGE TEMPERATURES

### Italy & Mediterranean

Italy is largely characterised by a typical Mediterranean climate made up of warm

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springs and hot and dry summers, the climate here is very pleasant. April to June and September to October are the best months to travel through Italy. You can expect temperatures of up to 26°C during the warmest part of the day. Expect low temperatures to 16°C.

## Weather

We always suggest referring to an online source for the most up-to-date weather information for your destination/s.

## FLIGHTS

### Seat Selection & Frequent Flyer Points:

We do not arrange seat selection. It is essential to highlight that some airlines do not allow pre-selected seats. We strongly suggest you contact the airline directly with seating allocation requirements and/or arrive at the airport earlier to arrange your seating. While we do not add frequent flyer member details to bookings, you can do this directly with the airline once you have your flight information.

### Dietary Requests

Meal options and availability differ between airlines and routes therefore not all dietary requests can be accommodated. If your flight includes meals we will select the most suitable option available based on the dietary requirements you have specified. All meal requests are subject to airline approval and are not guaranteed, therefore we recommend preparing for your flight by bringing appropriate food for yourself, as required.

### Passport Validity:

Customers must provide valid passport details either at the time of purchase or no later than 90 days before the departure date. Failure to do so may result in the cancellation of the booking. Customers will be responsible for any costs and fees incurred in this instance.

## COACH TOUR

### Meals:

For meals not included, the tour leader

(when available) will offer assistance with reservations, suggestions and directions to local restaurants. It is your responsibility to notify us of any dietary requests/requirements.

*Please note: We will do our best to meet your requests/requirements; however, we cannot guarantee that we will always be able to.*

### Luggage:

You will be responsible for all your personal belongings whilst on tour. You must carry your own luggage from the vehicle to the hotel room and back to the vehicle. The driver will assist with the uploading and unloading of bags from the vehicle.

### OTHER

### Mobility:

If you require wheelchair access please contact our friendly sales and service team to inquire on your behalf.

### Fitness Level Required:

Adventure (and spontaneity) create some of the best travel memories. Bear in mind, your home schedules and timings might not be adhered to on tour - it's all part of the fun!

A moderate level of fitness will be required. Expect a moderate pace of touring with a focus on guided tours that may include full days with extended activity, guided city tours or nature walks. You will require a general level of fitness for unassisted navigation of stairs and inclines, longer distances with possible periods of standing when visiting sites, walking on sloping, uneven ground or elevations. You will be responsible for your own luggage and have the ability to board all modes of transport without assistance.

*Please note: Many areas may be inaccessible to wheelchairs or mobility scooters, where the unassisted use of personal walking sticks and other aids may be required. Although some assistance may be available, every traveller should be self-reliant during all aspects of their travel.*

*Please note: It is expected that every traveller must be self-reliant and able to undertake all aspects of their own travel. Please speak to your booking agent about your personal circumstances and any assistance requirements to ensure this tour is right for you.*

*Please note: If you have any concerns, please consult your healthcare provider prior to purchase/travel.*

### Sightseeing:

*Please note: If entry to a site is affected by changes in operating hours or public holiday closures, your itinerary, where possible, may be adjusted, or a similar activity will be offered in its place (subject to availability).*

### Shopping:

Shopping overseas can be a daunting and confusing experience, especially when there is a language barrier. Please be very cautious when foreign currencies and prices are involved. If paying by credit card, please pay close attention to the amount you are being charged and keep all your receipts.

Do not make any purchases you are not comfortable with or feel pressured into. If you are uncertain or need assistance with the language barrier, please seek assistance from your Tour Guide/Leader. Please refer to our [Terms and Conditions](#) regarding shopping for further information.

### Visas

A tourist visa is not required for Europe for stays up to 90 days if travelling on an Australian or New Zealand passport.

### Eu Entry/Exit System (EES)

From October 12, 2025, a new European Entry System (EES) replaces the current manual passport-stamping process for non-EU travellers. Upon arrival in the Schengen area, Australian and New Zealand passport holders will have their fingerprints recorded and a photograph taken. Their entry and exit dates will be electronically registered. No previous action is required, but please be aware of longer wait times at border entry. From 10

# Important Information

April 2026, the EES will be fully operational at all external border crossing points of all the European countries (Schengen area) using the system.

## European Travel Information & Authorisation System (ETIAS)

As an extension of the EES implementation introduced from 2025, ETIAS travel authorisation is a mandatory entry requirement for visa-exempt nationals travelling to any of these 30 European countries, including Australian and New Zealand citizens, that will be introduced in 2026. We advise you to monitor [smartraveller.com.au](http://smartraveller.com.au) closer to your departure to ensure you are up to date on the requirements at the time of entry.

### *Important:*

- Please start arranging your visa three weeks before departure to account for any delays due to consulate operating hours.
- Visa rules are subject to change. Please check with the nearest embassy, consulate or immigration department of the destination/s you are visiting once you receive your travel documentation to ensure you have the most up to date information.
- It is your responsibility to be travel-ready and ensure that you are aware and comply with any destination or travel requirements, including the validity of all required travel documents.
- Passengers who are not Australian citizens must also check with the respective consulate or visa agency to determine what their visa requirements are and what personal identification is required.
- It is also important to note that some areas of employment, such as journalism, government authorities and charity organisations, may have additional restrictions in applying for visas. This may, in turn, affect the type of application required.

## Travel Insurance

Embarking on your next trip is exciting, and while you hope the unexpected does not happen, it is best to be prepared. We

strongly recommend you take out travel insurance when making your booking. Whether it's a potential medical emergency, a flight cancellation, a delayed suitcase, or an unforeseen event, it's important to ensure you're adequately protected. For more information or advice visit <https://www.tripadeal.com.au/travel-insurance>