



Best of Botswana & Zimbabwe

VICTORIA FALLS • CHOBE NP • OKAVANGO DELTA

The Offer

Adventure calls among the breathtaking remote wilderness of Botswana and Zimbabwe. Experience this Big Five safari destination with unbelievable wildlife opportunities, world-renowned national parks and scenic river cruises.

Your adventure begins upon arrival in Johannesburg, South Africa, before flying on to the awe-inspiring Victoria Falls in Zimbabwe. With a day at leisure, enjoy the chance to take an optional tour to feel Victoria Fall's mist on your face.

Cross into Botswana and head to Chobe National Park, where you can delight in a serene sunrise on the deck, listen to bird calls ring through the treetops and soak up the African sun from the pool. Experience the heart of Botswana's first national park as you go in search of lions, leopards and rhinos on thrilling game drives. Take to the water for a sunset game-viewing cruise, hoping to meet herds of elephants from a unique perspective.

Journey to Namibia, where you'll be met for an afternoon safari in the remote Kwando region. This green landscape is home to lions, wild dogs, leopards and more. Let the Okavango Delta unfold before you on a serene sunset boat cruise, ideal for chancing upon surfacing hippos and lazing

crocodiles. Ride a traditional mokoro with a skilled local guide before travelling to Moremi for game drives and bird watching.

Take a walk on the wild side with all flights, 10 nights of accommodation, 19 meals, 4x4 game drives, an English-speaking tour leader and more.

Want more? Join an optional guided tour of the thundering Victoria Falls with a local guide.

Offer available for a limited time or until sold out. TRIP A DEAL PTY LTD: 50149240433

Updated: 22 Jan 2026 15:56:43

Have a question about this deal? We're here to help.
Call our friendly team on 1300 158 912



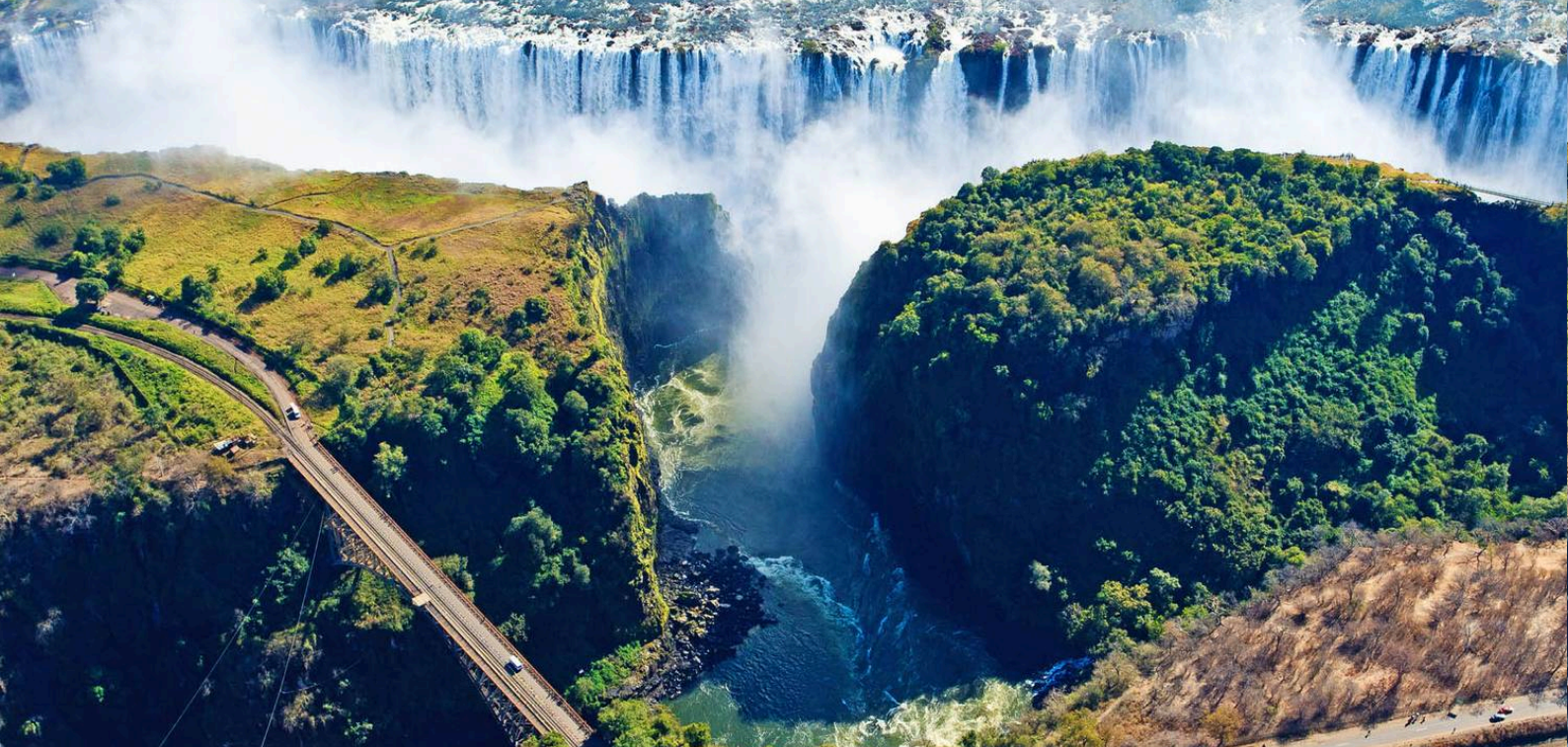
12-DAY TOUR PACKAGE | BEST OF BOTSWANA & ZIMBABWE

The Map



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12-DAY TOUR PACKAGE | BEST OF BOTSWANA & ZIMBABWE

The Itinerary

Day 1 Australia (or New Zealand) - Johannesburg, South Africa

Today, you'll depart for Johannesburg, South Africa! Upon arrival in Johannesburg, make use of the complimentary airport shuttle to transfer then check-in to your nearby airport hotel.

COMPLIMENTARY SHUTTLE

The hotel offers a complimentary airport shuttle service between 05:15 and 23:00. The shuttle picks up at the airport every hour and half past the hour. The shuttle departs from the hotel every quarter to and quarter past the hour. Please await the shuttle arrival at the airport at the bus terminal behind the InterContinental Hotel.

Please note:

- *If it is too early for check-in, you are welcome to leave your luggage at the hotel until your room is ready.*
- *Due to flight scheduling and availability, some departures may occur on Day 0 and arrive Day 1. Affected customers must be at the airport the day before. Flight times will be indicated on your final documentation which you will receive prior to departure.*

Overnight: Protea Hotel OR Tambo or similar, Johannesburg
Meals included: In-Flight

Day 2 Johannesburg - Victoria Falls, Zimbabwe

Today, use the complimentary airport shuttle to Johannesburg airport for your flight to Victoria Falls. Upon arrival at Victoria Falls, you'll be met and transferred to the lodge. If it's too early for check-in, luggage can be stored at the hotel.

Enjoy the remainder of the day at leisure to explore this magnificent destination and its beautiful surroundings.

Please note: Upon arrival, the tour leader will collect the Local Park Fee & Activity Payment at \$250 USD per person, this will need to be a cash payment and will be a mandatory charge, payable on tour.

Overnight: Shongwe Lookout or similar, Victoria Falls
Meals included: Breakfast

Day 3 Victoria Falls Free Day

Enjoy breakfast, followed by a full day at leisure in Victoria Falls Town or choose to embark on an optional tour.

Optional Activity: Victoria Falls Guided Tour

This morning you'll be collected from the lodge and transferred to Victoria Falls. The falls is truly an awe-inspiring experience from the sight to the sound and the smell. No photograph can begin to depict reality and nothing prepares you for your first sight. You'll find yourself with a humbling feeling as you witness one of nature's supreme masterpieces. You will be accompanied through the rainforest by a guide who will give a brief history of the falls while detailing the flora, fauna, birds, wildlife and other points of interest. Please refer to the cart for pricing.

Overnight: Shongwe Lookout or similar, Victoria Falls
Meals included: Breakfast



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The Itinerary

Day 4 Victoria Falls - Chobe National Park, Botswana

Today, cross the border into Botswana and transfer to the lodge situated on the banks of the Chobe River. This area is famous for its beautiful scenery, magnificent sunsets and abundance of wildlife. Here, you will enjoy a late afternoon 4x4 game drive in one of Botswana's most famous and ecologically diverse national parks. The area is home to one of the largest concentrations of elephants in Africa with tens of thousands of these majestic animals frequenting the park.

Afterwards, return to the lodge and enjoy an evening at leisure.

Overnight: Chobe Safari Lodge or similar, Chobe

Meals included: Breakfast; Dinner

Day 5 Chobe National Park - Morning Game Drive & River Cruise

This morning, enjoy a safari game drive in search for more magnificent wildlife.

Chobe National Park is one of Botswana's most famous and wildlife-rich reserves. It's often considered one of the top safari destinations in all of Africa and is renowned for its remarkable wildlife. Most famously, its vast elephant population which are often seen in massive herds along the river during the dry season. The park is also home to lions, leopards, cheetahs, large herds of buffalo, hippos and more. With more than 450 recorded bird species, it's also a haven for birdwatchers.

You'll then take a captivating sunset game-viewing boat cruise on the Chobe River. This is a fantastic way to experience one of Botswana's most stunning wildlife regions. The river provides a picturesque backdrop with lush vegetation contrasting against the arid landscape.

Overnight: Chobe Safari Lodge or similar, Chobe

Meals included: Breakfast; Dinner

Day 6 Chobe - Caprivi, Namibia

Leaving Chobe, cross into Namibia and journey through the scenic Caprivi Strip to the lodge which is perfectly set along the banks of the Kwando River.

This afternoon, head out on an exciting 4x4 game drive to explore the wild and unspoiled beauty of the Kwando region. It's a remote wilderness area that's defined by the Kwando River, a meandering waterway that feeds into the Linyanti Swamps and eventually connects with the Okavango Delta system. Unlike Namibia's arid deserts, the Kwando region is green, wild and teeming with wildlife. It's known for elephants, buffalo, lions, wild dogs and leopards.

Overnight: Namushasha River Lodge or similar, Caprivi

Meals included: Breakfast; Dinner

Day 7 Caprivi - Okavango Delta, Botswana

Crossing into Botswana, journey to the northwest of the Okavango Delta where you'll settle into the lodge on the edge of this magnificent wilderness.



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The Itinerary

This evening, soak up the beauty of the delta with a serene sunset boat cruise along its channels. This is a magical experience where the stillness of the water mirrors the fiery hues of the African sky. As you drift quietly through winding channels lined with papyrus and reeds, keep your eyes peeled for elephants that wade at the water's edge. Look out for hippos surfacing with grunts and crocodiles lazing along the banks. The air comes alive with bird calls as kingfishers dive for their catch of the day and herons glide gracefully overhead. With the golden light reflecting off the water and the horizon painted in shades of pink and orange, it's a peaceful yet exhilarating way to immerse yourself in the heart of the delta.

Overnight: Swamp Stop or similar, Okavango Delta
Meals included: Breakfast; Lunch; Dinner

Day 8 Okavango Delta

Today, journey further into the heart of the Okavango Delta with a 30-minute boat transfer. You'll then explore the peaceful backwaters of the Nxamasire area by traditional mokoro. When water levels allow, guided game walks on the smaller islands provide an even closer connection to the delta's untouched landscapes and abundant wildlife (tide dependant). Gliding silently through the peaceful backwaters of the Nxamasire area in a traditional mokoro offers one of the most authentic Okavango experiences.

Poled by skilled local guides, the narrow dugout canoe drifts past papyrus reeds and waterlilies where tiny frogs cling to stalks and brightly coloured kingfishers dart across the water. The stillness of the journey allows you to search for intimate encounters with wildlife, from elephants drinking at the water's edge to herds of

red lechwe bounding gracefully through the shallows. It's a tranquil and immersive way to appreciate the delta's unique beauty and rhythm.

Overnight: Swamp Stop or similar, Okavango Delta
Meals included: Breakfast; Lunch; Dinner

Day 9 Okavango Delta - Moremi

Today, an approximately 4 to 5-hour drive takes you to Maun, the gateway to the Okavango delta and Moremi game reserve.

Here you will change from an overland vehicle to open 4x4 vehicle before proceeding to your accommodation, situated at the edge of Moremi game reserve. This area is lush and varied with shallow flooded pans, plains and forests. It's one of Africa's finest areas for wildlife with particularly high game densities including all major naturally occurring herbivore and carnivore species in the region, as well as over 400 species of birds.

Overnight: Gomoti River Lodge or similar, Moremi
Meals included: Breakfast; Dinner

Day 10 Moremi - Morning & Afternoon Game Drives

Today, enjoy another morning and afternoon game drive in a nearby concession. Keep your eyes peeled for elephants, lions, leopards, buffalos and more.

Overnight: Gomoti River Lodge or similar, Moremi
Meals included: Breakfast; Dinner



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The Itinerary

Day 11 Moremi - Maun, Botswana - Australia (or New Zealand)

Today, enjoy an early morning game drive before departing your lodge to Maun Airport for your outbound flight back to Australia (or New Zealand).

Meals included: Breakfast; In-Flight

Day 12 Arrive Australia (or New Zealand)

Please note: Some customers may arrive +1 day.

Meals included: None

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Tour Inclusions

HIGHLIGHTS

- Discover the highlights of Zimbabwe and Botswana
- Relax in the scenic town of Victoria Falls
- Look for hippos and elephants on a sunset cruise on the Chobe River
- Witness magnificent sunsets and wildlife in Chobe National Park
- Experience two game drives in the famous Chobe National Park
- Search for cheetahs, lions, leopards, hyenas, buffaloes and more
- Journey through the scenic Caprivi Strip in Namibia
- Enjoy an exciting 4x4 game drive to explore the Kwando region
- Travel into the heart of the Okavango Delta
- Ride a traditional mokoro, one of the most authentic Okavango experiences
- Enjoy a morning and afternoon game drive in a concession bordering Moremi
- Keep your eyes peeled for endangered African wild dogs
- Relax on a serene sunset boat cruise along the channels of the Delta
- Enjoy a night at leisure in Johannesburg

FLIGHTS

- Return international full-service flights (economy class), surcharges may apply
- One-way internal flight from South Africa to Zimbabwe

ACCOMMODATION

- 10 nights of hotel and lodge accommodation

DINING

- 19 meals including daily breakfast

ESSENTIALS

- English-speaking tour leader and driver
- Qualified safari field rangers and trackers for all game drives
- Airline taxes and surcharges

TRANSPORT

- Transportation by private air-conditioned vehicles
- 4x4 vehicles for select safari game drives

TRANSFERS

- Return airport transfer or shuttle

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Important Information

**Please note: All information provided in this brochure is subject to both change and availability. Prior to purchase please check the current deal for up-to-date information. If you have already purchased this deal, the terms and conditions on your Purchase Confirmation apply and take precedence over the information in this brochure.*

Booking Information

After purchase, you will receive a receipt and a Purchase Confirmation, directing you to an online Passenger Information Form. You must complete the Passenger Information Form within 72 hours of purchase.

Any special requests, preferences and optional extras MUST be clearly stated in your Passenger Information Form. Any change requested after submitting your Passenger Information Form cannot be guaranteed, is strictly subject to availability and will incur surcharges as outlined in the Schedule of Fees below.

Please note: All countries and territories have different entry requirements in relation to vaccinations, quarantine/isolation periods and travel restrictions. Due to the evolving nature, we would ask all of our customers to monitor, meet and adhere to the specific requirements of their intended destination(s) in the lead-up to and immediately before travel, as well as any requirements post-travel upon their return.

Our Policies

Cancellation & Refund Policy

By placing a booking with us, you acknowledge the following important information:

- **we act as your booking agent ;**

TripADeal is a booking services provider, and curates the Travel Offers available on our website. We act as your booking agent, and we receive payment for the Booking Services as part of the booking price, however, we do not provide any of the Travel Services (flights, accommodation, tours or other products or services) included in your booking – the Travel Services are provided by a number of third party Travel Suppliers.

- **each booking is unique ;** our Travel Offers are made up of a variety of different components and are, during the booking process, uniquely tailored to suit your requirements, for example, departure dates and ports, flight and room upgrades, tour inclusions, etc.

- **changes/modifications to your booking may not be possible ;** once your booking has been made, changes or modifications may not be possible, and where possible, may incur a fee. It is important to ensure that the information you provide during the booking process is accurate and up to date, and that you read the Travel Offer carefully before placing your order.

- **Travel Offers are a package ;** our Travel Offers have been curated into package offerings and must be used as a package – individual components cannot be used independently of the full package offering.

- **our Travel Offers are generally non-refundable ;** in order to provide great value Travel Offers, we work with a variety of Travel Suppliers to find the best deals – this often means the Travel Suppliers' offerings are non-refundable to ensure the best price. We recommend that you obtain travel insurance as soon as you make a booking with us.

To read more about our Cancellation and Refund Policy, please [click here](#).

General Terms & Conditions

By placing your booking with us, you acknowledge and agree to our [Terms & Conditions](#), [Privacy Policy](#) and [Cancellation Policy](#).

Offer Essentials

This Travel Offer is valid for travel on selected dates until the 13 October 2026. Minimum group size 4, maximum group size 16 per vehicle.

This Travel Offer is priced per person based on a twin share.

Departure Dates & Surcharges

See checkout for live dates and availability.

Single Traveller Supplement

For solo travellers, a mandatory single supplement of \$850 applies.

Please note: Accommodation for single customers who are travelling on a tour or cruise package may be in a single room, depending on availability.

Child Policy

- No child discounts are offered. The full price applies to all children travelling with their parents.
- Valid for children 12 years old and over.

Please note: Children must be accompanied by a responsible adult 18 years old and over to travel. No unaccompanied minors are allowed.

Flights

Departure Cities

Sydney, Melbourne, *Brisbane, *Adelaide, Perth or *Auckland

Departure City Surcharges

- Brisbane or Adelaide: \$100 per person
- Auckland: \$200 per person

International Flight(s)

Full-Service Airline(s) Used

- Cabin Class: Economy Class

Please note: We cannot accommodate one-way flights. Travellers must take all included flights within the package, and any flights intentionally forfeited will result in later flights being subject to cancellation.

Please note: From Australia, the flying journey to your destination may take up to 28 hours, with up to 2 stops. This is provided as a guide only - actual flight duration can vary depending on availability and airline schedules. Your booking's final details will be confirmed to you via email once available.

From Auckland, the flying journey to your destination may take up to 32 hours, with up to 2 stops. This is provided as a guide only - actual flight duration can vary depending on availability and airline schedules. Your booking's final details will be confirmed to you via email once

Important Information

available.

Internal Flight(s) Used

- Cabin Class: Economy Class
- Route: South Africa - Zimbabwe

Internal Flight Information

Baggage allowance per person:

- 1 x 20kg of checked baggage
- 1 x 8kg of carry on baggage

Preferred Airline Surcharge

- Cabin Class: Economy Class
- Qantas: \$315 per person

Please note:

- Preferred airlines are subject to availability. If we are unable to fulfil your request, the above extra cost will be refunded.
- On any upgrade purchase, short-haul flights and domestic flight sectors are not guaranteed.
- In the event that a purchased stopover package and a purchased preferred airline upgrade are not compatible, you will have the option to receive a refund for the preferred airline upgrade or be offered an alternative stopover city option, e.g if you choose to fly with Singapore Airlines you cannot stopover in Dubai.
- Preferred airline refers to the marketing carrier and could include codeshare partners.

Arrive Early & Stay Behind Options

Fly out and return home up to 60 days pre and post your tour dates.

Arrive Early

Johannesburg, South Africa - From \$300 per person, subject to availability.

Stay Behind

Maun, Botswana - From \$300 per person, subject to availability.

Please note:

• Exclusions:

This fee does not include extra nights' accommodation, meals or airport transfers.

• Cancellations & Changes:

Flight booking changes or cancellations after air tickets have been issued are not guaranteed and may incur additional fees and fare difference, subject to the airline cancellation and change policies. Flight changes are subject to availability at the time of booking.

• High-Season:

A high-season Arrive Early or Stay Behind can be purchased for an additional charge, subject to availability. For pricing, please refer to the cart.

• + 60 Days:

You can fly out up to 60 days before your package's start date, and/or return home 60 days after your package's end date. Should you wish to fly out or return home for more than 60 days from the tour, please contact us to request availability. Additional costs may apply.

• Estimated Dates:

Your estimated departure, return, and arrival dates are all subject to availability and may vary. The confirmed schedule for all flights will be provided when you receive your flight tickets.

High season surcharges apply to flights departing between the below date ranges:
15th September 2025 - 12th October 2025

1st December 2025 - 19th December 2025

20th December 2025 - 4th January 2026

5th January 2026 - 31st January 2026

3rd April 2026 - 20th April 2026

26th June 2026 - 17th July 2026

18th September 2026 - 9th October 2026

12th December 2026 - 18th December 2026

19th December 2026 - 3rd January 2027

4th January 2027 - 26th January 2027

Stopover Packages

- Singapore
- Includes:
- 2, 3 or 5 nights in 4-star accommodation
 - Daily breakfast
 - Return airport transfers

For pricing, please refer to the payment cart at checkout.

- When a pre and post-tour stopover is chosen, the same stopover location must be chosen each way, due to the airline used.
- When selecting to Arrive Early for your tour in conjunction with a Stopover Package, your fly out date from home will take place before the stopover.
- When selecting to Stay Behind after your tour in conjunction with a Stopover Package, your stopover will take place before your final flight home.
- Stopover packages are subject to availability.
- In the event that a purchased stopover package and a purchased preferred airline upgrade are not compatible, you will have the option to receive a refund for the preferred airline upgrade or be offered an alternative stopover city option, e.g if you choose to fly with Singapore Airlines you cannot stopover in Dubai.
- Blackout dates apply to flights departing between the below date ranges:
Hong Kong Rugby 7's: Last weekend March or 1st weekend of April 2026 (dates TBC)
Singapore Grand Prix: 01 October - 09 October 2026
Doha Grand Prix: 26 November - 02 December 2026
Abu Dhabi Grand Prix (for Dubai): 03 December - 09 December 2025
Christmas and New Years Eve: 18 December 2026 - 3 January 2027

Flight Class Upgrades

Business or Premium Economy Class: For pricing, please refer to the payment cart at checkout.

Please note:

- Flight upgrades are subject to availability and pricing changes (if we cannot fulfil your request, the upgrade cost will be refunded).
- On any upgrade purchase, short-haul flights and domestic flight sectors are not guaranteed.

Outbound Flights

Please note: Due to flight scheduling and availability, some departures may occur on

Important Information

Day 0. Affected customers must be available to depart the day before. Flight times will be indicated on your final documents, issued 4-6 weeks before departure.

Missed Flights

If you fail to arrive for your outbound flight, you risk all flight and land arrangements in your destination being automatically cancelled by the airlines and land operator, respectively. Additional fees may apply to reinstate these services. If you miss your flight for whatever reason, please contact us as soon as possible to make arrangements.

Accommodation

Accommodation Used

3 & 4-Star Properties (Self-Rated)

- Johannesburg: Protea Hotel OR Tambo
- Victoria Falls: Shongwe Lookout
- Chobe: Chobe Safari Lodge
- Caprivi: Namushasha River Lodge
- Okavango Delta: Swamp Stop
- Moremi: Gomoti River Lodge

Please note: Accommodation/rooms offered are based on a lead-in room type and are subject to availability based on seasonality. In the instance a property is not available, a similar standard of accommodation will be provided. Properties will be confirmed and included in your travel pack, which you will receive 4-6 weeks before travel.

Extra Nights

Not available.

Please note: If you are interested in booking additional nights of accommodation pre or post-tour, please wait until you receive your travel documentation approximately 4-6 weeks before departure for the confirmed list of hotels. If booking your own additional accommodation directly with the hotel, please be aware that you may be required to change rooms at the start/end of your tour.

Maximum Room Capacity

2 people.

Triple Share

Not available.

Bedding Configuration

Twin or double (subject to availability).

Optional Tours/activities

Day 3: Victoria Falls Guided Tour - \$140 per person

Please note:

- *The optional tours listed above must be purchased on checkout or over the phone before submitting your passenger information form (subject to availability).*
- *Some tours or shore excursions require minimum numbers to operate.*

Exclusions

- Visa fees and requirements
- Domestic transfers and flights not stated in the deal offer
- Meals/beverages not stated in the deal offer
- Optional gratuities/tipping
- Optional activities/tours
- Personal expenses
- Travel insurance
- Any costs associated with an interruption to your tour as a result of an airline schedule change or cancellation
- Mandatory city tax
- Local Park Fee & Activity Payment at \$250 USD per person (payable on tour)

Gratuities/tipping

Land

Gratuities (tips) are not included for the services of the tour leader (when available) and driver throughout the tour. The recommended tip is \$5-\$8 USD per person per day. This covers the guide/leader and the driver and will be collected on tour.

Please note: Tipping for services provided is always a matter of personal discretion; however, please be aware that many locals consider tipping part of their normal remuneration, and they may approach you for payment; there's no need to be intimidated by the request.

Other Important Information

TOUR GUIDE VS. TOUR LEADER

Tour Guide

Often locals with intimate knowledge of an area, its culture, and history. Their role entails providing commentary, routing the tour, and seeing that people have a good time. They are a licensed, qualified expert who supplies specific information on the history, art, architecture and culture of the city/village/attraction where they are guiding the tour. The guide meets the group at the required place and leaves it at the end of the tour; they do not travel with the group.

Tour Leader

An experienced person tasked with ensuring the smooth operation of tours, as well as providing practical support to passengers throughout the whole trip. Their role primarily includes assisting with accommodation, transportation between locations, and communication with tour guides at each stop. A tour leader may provide general guidance around a city or village and offer information on the place visited on the bus. However, they are not required to have specific art, architecture, or historical knowledge. They are not allowed to provide a guided tour or commentary of a city/village/attraction once there and, if caught doing so, can be fined.

Please note: Tour leaders/guides are not a standard inclusion in all travel offers. Tour leaders/guides will only be made available when required to enhance the experience of the destination featured.

FEES

Local Park Fee & Activity Payment

Upon arrival, customers will need to pay \$250 USD per person to the tour leader in cash on day 2 of the itinerary. This charge is for the local park fee and activity payment which is a mandatory fee to be paid on tour.

CLIMATE & AVERAGE TEMPERATURES

Zimbabwe

Important Information

In the area of Victoria Falls, the climate is subtropical, with a mild and dry winter from mid-May to mid-August (during which, however, nights are cold), and a hot, muggy and rainy summer from mid-November to mid-March. The rains occur in the form of downpours or thunderstorms. Between September and November, before the rainy season, there is a hot period, which is in fact the hottest of the year, with temperatures easily reaching 35°C, and sometimes up to 40°C, even though the humidity is not as high as in summer. October is the hottest month of the year. On the contrary, in winter, when during the day the weather is nice, the temperature at night may approach freezing (0°C).

Botswana

The country typically experiences warm to hot temperatures, with average monthly maximums ranging from 29.5°C to 35°C in summer and 19.8°C to 28.9°C in winter. Average monthly minimums vary from 14.6°C to 20.8°C in summer and 2.9°C to 11.6°C in winter.

Weather

We always suggest referring to an online source for the most up-to-date weather information for your destination/s.

FLIGHTS

Seat Selection & Frequent Flyer Points

We do not arrange seat selection. It is essential to highlight that some airlines do not allow pre-selected seats. We strongly suggest you contact the airline directly with seating allocation requirements and/or arrive at the airport earlier to arrange your seating. While we do not add frequent flyer member details to bookings, you can do this directly with the airline once you have your flight information.

Dietary Requests

Meal options and availability differ between airlines and routes therefore not all dietary requests can be accommodated. If your flight includes meals we will select the most suitable option available based

on the dietary requirements you have specified. All meal requests are subject to airline approval and are not guaranteed, therefore we recommend preparing for your flight by bringing appropriate food for yourself, as required.

Passport Validity

Customers must provide valid passport details either at the time of purchase or no later than 90 days before the departure date. Failure to do so may result in the cancellation of the booking. Customers will be responsible for any costs and fees incurred in this instance.

COACH TOUR

Meals

For meals not included, the tour leader (when available) will offer assistance with reservations, suggestions and directions to local restaurants. It is your responsibility to notify us of any dietary requests/requirements.

Please note: We will do our best to meet your requests/requirements; however, we cannot guarantee that we will always be able to.

Luggage

You will be responsible for all your personal belongings whilst on tour. You must carry your own luggage from the vehicle to the hotel room and back to the vehicle. The driver will assist with the uploading and unloading of bags from the vehicle.

OTHER

Mobility

If you require wheelchair access please contact our friendly sales and service team to inquire on your behalf.

Fitness Level Required

Adventure (and spontaneity) create some of the best travel memories. Bear in mind, your home schedules and timings might not be adhered to on tour - it's all part of the fun!

A moderate level of fitness will be required. Expect a moderate pace of

touring with a focus on guided tours that may include full days with extended activity, guided city tours or nature walks. You will require a general level of fitness for unassisted navigation of stairs and inclines, longer distances with possible periods of standing when visiting sites, walking on sloping, uneven ground or elevations. You will be responsible for your own luggage and have the ability to board all modes of transport without assistance.

Please note:

- *Many areas may be inaccessible to wheelchairs or mobility scooters, where the unassisted use of personal walking sticks and other aids may be required. Although some assistance may be available, every traveller should be self-reliant during all aspects of their travel.*
- *It is expected that every traveller must be self-reliant and able to undertake all aspects of their own travel. Please speak to your booking agent about your personal circumstances and any assistance requirements to ensure this tour is right for you.*
- *If you have any concerns, please consult your healthcare provider prior to purchase/travel.*

Yellow Fever

A valid international certificate of vaccination against Yellow Fever is required in many countries. You may need to present this on arrival at the airport or border crossing. Some countries will refuse entry if you are unable to present your certificate. It's also common for your home country to request a Yellow Fever certificate upon arrival. You must check with your doctor well before leaving home about the Yellow Fever requirements for the countries you'll be visiting.

Sightseeing

Please note: If entry to a site is affected by changes in operating hours or public holiday closures, your itinerary, where possible, may be adjusted, or a similar activity will be offered in its place (subject to availability).

Wildlife

Important Information

TripADeal cannot guarantee animal sightings. Wildlife are unpredictable and factors such as weather conditions, predatory fear and animal movements can impact sightings.

Shopping

Shopping overseas can be a daunting and confusing experience, especially when there is a language barrier. Please be very cautious when foreign currencies and prices are involved. If paying by credit card, please pay close attention to the amount you are being charged and keep all your receipts. Do not make any purchases you are not comfortable with or feel pressured into. If you are uncertain or need assistance with the language barrier, please seek assistance from your Tour Guide/Leader. Please refer to our [Terms and Conditions](#) regarding shopping for further information.

Visas

Zimbabwe

A tourist visa is a strict requirement when travelling to Zimbabwe on an Australian or New Zealand Passport. Visa options, including Single Entry, Double Entry, and the KAZA Uni-Visa, are available for purchase either online prior to departure or upon arrival at the port of entry (Visa On Arrival - VOA). All visa fees are payable in US Dollars cash (Please bring the exact amount in USD cash). Travellers must consult their full itinerary to determine the correct visa type required, as border crossings or overnight stays in neighbouring countries will affect the validity of a Single Entry, Double Entry or KAZA Uni-Visa.

New Zimbabwe Immigration Requirements

To streamline and speed up the immigration process on arrival, the Zimbabwe Immigration Department has implemented an online immigration declaration form that ideally should be completed by all travellers prior to arriving at any Zimbabwean border post, including Victoria Falls Airport. This new online

process will, in time, replace the manual immigration declaration form and is aimed at improving the guest experience at border control.

- If travellers can't fill it out beforehand, there are fallback options: Completing it on arrival via your own device (if there is Wi-Fi)
- Using devices provided by immigration at the point of entry
- Or filling out a physical form upon arrival, if necessary.

Please note: As it stands, we are not asking clients to have this completed beforehand – we have not had any news that this is a pre-requisite and therefore it is business as usual until such time that it becomes an official requirements. <https://evisa.gov.zw/app/index.html#/standby-kiosk>

Botswana

A tourist visa for Botswana is not required for stays up to 90 days if travelling on an Australian or New Zealand Passport.

South Africa

A tourist visa for South Africa is not required for stays up to 90 days if travelling on an Australian or New Zealand Passport.

Namibia

From April 1, 2025, Australian citizens must apply online for a visa named 'VISA ON ARRIVAL' (<https://eservices.mhaiss.gov.na>) before travelling to Namibia. If you need any help please check the "Help with Visa on Arrival" documents at [Namibian Consul Australia website](#)

Important:

- *Please start arranging your visa three weeks before departure to account for any delays due to consulate operating hours.*
- *Visa rules are subject to change. Please check with the nearest embassy, consulate or immigration department of the destination/s you are visiting once you receive your travel documentation to ensure you have the most up to date information.*

- *It is your responsibility to be travel-ready and ensure that you are aware and comply with any destination or travel requirements, including the validity of all required travel documents.*
- *Passengers who are not Australian citizens must also check with the respective consulate or visa agency to determine what their visa requirements are and what personal identification is required.*
- *It is also important to note that some areas of employment, such as journalism, government authorities and charity organisations, may have additional restrictions in applying for visas. This may, in turn, affect the type of application required.*

Travel Insurance

Embarking on your next trip is exciting, and while you hope the unexpected does not happen, it is best to be prepared. We strongly recommend you take out travel insurance when making your booking. Whether it's a potential medical emergency, a flight cancellation, a delayed suitcase, or an unforeseen event, it's important to ensure you're adequately protected. For more information or advice visit <https://www.tripadeal.com.au/travel-insurance>

Schedule Of Fees

Voluntary Changes

This includes booking changes requested by you, including but not limited to those changes requiring an airline ticket or a Purchase Confirmation reissue.

- Changes - \$100 per booking and any additional charges applied by the airline/ cruise company/accommodation/other travel providers.

Name Changes Due To Passenger Error

If the incorrect name has been provided, charges of \$100 per booking and any additional charges applied by the airline/ cruise company/accommodation/other travel providers.

Supplier Fees

Important Information

In the event the tour package you have purchased is unable to proceed, and/or a Travel Supplier is unable to fulfil the tour due to external circumstances (Limitation of Liability e.g. a Force Majeure event), there may be a fee or amount of money that is withheld by our Suppliers and is unrecoverable. This may be due to non-refundable airline tickets, cancellation penalties with cruise cabins or unrecoverable payments with our land/accommodation partners. If refunds are not available from Suppliers, we will endeavour to obtain a travel credit on the best terms available and communicate these outcomes to you. In the event we are unable to obtain a refund or travel service credit, or part thereof, this cost is passed on to the customer as a Supplier Fee.