

MILAN ● VENICE ● FLORENCE

The Offer

All aboard for an unforgettable Italian adventure! Join a rail tour through Italy's most iconic cities, where the journey is as breathtaking as the destinations themselves. From the ancient grandeur of Rome to the artistic heart of Florence, you'll effortlessly tick off your bucket list.

Arrive in the floating city of Venice where an intricate network of canals and bridges await. Enjoy time for personal exploration to ride a gondola down the Grand Canal, wander through the famous St Mark's Square or dine on local specialties, like risotto al nero di seppia (squid ink risotto). Board a train to the fashionable city of Milan, perfect for visiting the stunning Milan Cathedral and famous Galleria Vittorio Emanuele II.

Settle in for your rail trip to Florence, a treasure trove of art and architecture. With time at leisure, you could admire the magnificent Duomo, see Michelangelo's iconic David at the Galleria dell'Accademia and more. Make your way to the train station, headed for the Eternal City of Rome. With opportunities for independent discovery you could take a guided tour of the Colosseum, toss a coin in the Trevi Fountain or head to the Trastevere district for a taste of authentic Roman life.

This small-group tour includes return international full-service flights, 4-star centrally-located hotel accommodation, a tour leader for the entire tour and the chance to choose a number of optional activities.

Want more? Add extra days to your itinerary with Arrive Early in Venice and Stay Behind in Rome options.

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The Map



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The Itinerary

Day 1 Australia (or New Zealand) - Venice, Italy

Depart today for Venice, Italy!

Please note: Due to flight scheduling and availability, some customers may be required to depart on Day 2, to arrive on Day 2. Flight times will be indicated on your final documentation, which you will receive 4 to 6 weeks prior to departure.

Meals included: In-Flight

Day 2 Welcome to Venice

Upon arrival, make your own way to the hotel and spend the remainder of the day at leisure.

You'll also meet your Tour Leader at the hotel today. The Tour Leader will be with the group for the whole duration of the trip, ensuring the smooth operation of the tour as well as providing practical support to passengers throughout the whole trip. They will provide general guidance around the cities while offering information and suggestions on the place visited. Their role primarily includes assisting with accommodation, transportation between train stations and more. Your tour leader handles the journey so once there, you're free to explore or join a local guide for an in-depth tour.

Overnight: Leonardo Royal Hotel or similar, Mestre, Venice Area Meals included: None

Day 3 Venice Free Day

After breakfast this morning, make your own way to Venice's city centre. Admire the beautiful buildings and architecture as you cruise the stunning waters of Venice by water bus (ticket not included). Take some time to wander through the romantic streets of Venice. Some iconic sights include St Mark's Square, regarded as one of the most intricate and beautiful town squares in the world, and the Rialto Bridge, the oldest bridge over the Grand Canal.

Alternatively, choose from the following optional activities.

Optional Activity: Venice Guided Walking Tour

An approximately 2-hour guided tour with headphones included.

Optional Activity: Doge's Palace Reserved Entry Ticket (1-Hour)

A masterpiece of Gothic architecture, the Doge's Palace is an impressive structure composed of layers of building elements and ornamentation. The structure is made up of three large blocks, incorporating previous constructions. The wing towards the St. Mark's Basin is the oldest, rebuilt from 1340 onwards. The wing towards St. Mark's Square was built in its present form from 1424 onwards. The canal-side wing, housing the Doge's apartments and many government offices, dates from the Renaissance and was built between 1483 and 1565.

Optional Activity: Gondola Ride

Enjoy an approximately 30-minute traditional Gondola ride in Venice.

Optional Activity: Mask Painting Workshop

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Paint blank Venetian masks, choosing one of over 40 different models that are all handmade from real papier-mâché. You can also select 10 different decorative techniques. The workshop lasts approximately 1-hour.

Optional Activity: Full-Day Murano, Burano and Glass Blowing Tour

Visit the Venetian islands of Murano and Burano, with a focus on experiencing the traditional crafts of glassblowing in Murano and lacemaking in Burano. Take a water bus from Venice train station to Murano and Burano. Includes tour guide and glassblowing factories visit.

Optional Activity: Happy Hour in Venice

Includes professional guide, 2 Cicchetti (Venetian snacks) and 2 Venetian wine tastings. Approximately 1-hour and 45 minutes.

Please note:

- Current pricing of optional activities can be found in the important information or through the website checkout cart.
- Some optional activities cannot be selected together due to timing constraints, please see the important information or website checkout cart.

Overnight: Leonardo Royal Hotel or similar, Mestre, Venice Area Meals included: Breakfast

Day 4 Venice - Train Journey - Milan

Today, make your way to Mestre train station for the approximately 2.5-hour journey to the fashionable city of Milan.

Upon arrival, make your own way to your centrally located hotel to check in and enjoy the remainder of the day at leisure. You may like to explore the city's highlights, such as the magnificent Duomo and the Piazza del Duomo in the heart of Milan. Alternatively, choose from the following optional activities.

Optional Activity: Milan Guided Walking Tour

Enjoy an approximately 3-hour guided tour with headphones included.

Optional Activity: Cathedral & Duomo's Terraces Entrance Tickets (1-Hour)

Access all areas of the Milan Duomo with skip-the-line tickets. Marvel at stained glass windows, see the church of St. Gottardo in Corte and browse the museum.

Please note:

- Current pricing of optional activities can be found in the important information or through the website checkout cart.
- Some optional activities cannot be selected together due to timing constraints, please see the important information or website checkout cart.

Overnight: Ramada Plaza by Wyndham Milano or similar, Milan Meals included: Breakfast

Day 5 Milan - Train Journey - Florence

This morning, make your way to Milan railway station for your approximately 2-hour journey to the iconic city of Florence.

Upon arrival, make your own way to the centrally located hotel to check in. Enjoy the remainder of the day at leisure in this unique city, a place to feast on world-class art and gourmet Tuscan

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cuisine. You might like to take in some of Florence's beautiful highlights such as Piazza della Signoria, the medieval Ponte Vecchio, the Duomo or the Campanile Tower.

Overnight: FH55 Grand Hotel Mediterraneo or similar, Florence Meals included: Breakfast

Day 6 Florence Free Day

Today, enjoy another day in the beautiful city of Florence. Alternatively, choose from the following optional activities.

Optional Activity: Florence Guided Walking Tour

Enjoy an approximately 3-hour guided tour with headphones included.

Optional Activity: Gallery of the Academy of Florence & Uffizi Gallery

Includes entrance fees, guided tour and earphones. Approximately 3 hours.

Optional Activity: 3-Course Florentine Dinner

Enjoy beefsteak Florentine-style with mineral water and a glass of red Chianti wine.

Optional Activity: Gelato Making Class

An approximately 1-hour hands-on experience learning all about gelato and making your own from scratch.

Optional Activity: Full-Day Pisa Tour

Enjoy a guided tour to Pisa from Florence by train. Return train ticket, assistance, 2-hour guided tour and headphones included. Approximately 5 hours.

Please note:

- Current pricing of optional activities can be found in the important information or through the website checkout cart.
- Some optional activities cannot be selected together due to timing constraints, please see the important information or website checkout cart.

Overnight: FH55 Grand Hotel Mediterraneo or similar, Florence Meals included: Breakfast

Day 7 Florence - Train Journey - Rome

After breakfast, make your way to Florence railway station for the approximately 2-hour journey to the eternal city of Rome.

Upon arrival, make your own way to the centrally located hotel. Enjoy a free day in the Eternal City of Rome. Take a chance to see famous sights such as the Trevi Fountain, which has become an iconic spot thanks to the movie 'La Dolce Vita', directed by Federico Fellini. Don't miss the Pantheon, Palazzo Madama, the famous Colosseum or Vatican and the Sistine Chapel during your free time.

Overnight: Trevi Collection Hotel or similar, Rome Meals included: Breakfast

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Day 8 Rome Free Day

Enjoy another free day to make the most of this buzzing capital city. One of the city's highlights is Trastevere, a bohemian area that clings to its centuries-old roots. It's known for traditional and innovative trattorias, craft beer pubs and artisan shops. Located on the opposite bank of the River Tiber, this truly Italian neighbourhood of Rome is perfect for a lovely stroll or relaxing on one of the many café terraces. Alternatively, you may choose the following activities.

Optional Activity: Baroque Rome Guided Walking Tour

Enjoy an approximately 3-hour guided tour with headphones included.

Optional Activity: Colosseum & Imperial Forum

Enjoy an approximately 3-hour guided tour, headphones and entrance included.

Optional Activity: Vatican Museum and Sistine Chapel

Enjoy an approximately 2-hour guided tour to the Vatican Museum with entry and headphones included.

Optional Activity: Trastevere Walking Food Tour

Taste traditional Roman street food in the bohemian suburb of Trastevere, well-known for its "trattorias" and street food like suppli, pizza, gelato and wine. Approximately 2 hours.

Optional Activity: Pasta Cooking Class

This approximately 3-hour pasta-making cooking class offers a hands-on experience in creating fresh pasta from scratch.

Optional Activity: 3-Course Farewell Dinner in Trastevere

Trastevere is a funky bohemian area known for traditional and innovative "trattorias" (a typical local restaurant), craft beer pubs and artisan shops on the opposite bank of the river Tiber. Enjoy dinner with mineral water and a glass of wine.

Please note:

- Current pricing of optional activities can be found in the important information or through the website checkout cart.
- Some optional activities cannot be selected together due to timing constraints, please see the important information or website checkout cart.

Overnight: Trevi Collection Hotel or similar, Rome Meals included: Breakfast

Day 9 Rome, Italy - Australia (or New Zealand)

Today, make your own way to the airport for the return flight home.

Please note: Some flights may not depart until the afternoon or evening. Affected customers may make use of the hotel common areas and luggage storage before heading to the airport at the appropriate time.

Meals included: Breakfast

Day 10 Arrive Australia (or New Zealand)
Please note: Some flights may arrive +1 day later.

Meals included: None

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Tour Inclusions

HIGHLIGHTS

Venture across Italy, by fast train, on a small group tour

Enjoy Milan, Venice, Florence and Rome at leisure

Wander through the romantic streets of Venice

Witness Piazza San Marco, the Rialto Bridge and more in Venice

Discover Italy's finest fashion and design city of Milan

Experience the grand Renaissance city of Florence

Journey through the sun-kissed Tuscan landscape

See the Santa Maria del Fiore Cathedral and Piazza del Duomo in

Delve into the rich history of ancient Rome

Seek out the Trevi Fountain, Pantheon, Palazzo Madama and more

FLIGHTS

Return international full-service flights (economy class), surcharges may apply

ACCOMMODATION

7 nights of 4-star centrally-located hotel accommodation

DINING

Daily breakfast while on tour

ESSENTIALS

English-speaking tour leader throughout the tour

Airline taxes and surcharges

TRANSPORT

Travel in standard class rail cabins on fast Frecciarossa trains

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*Please note: All information provided in this brochure is subject to both change and availability. Prior to purchase please check the current deal for up-to-date information. If you have already purchased this deal, the terms and conditions on your Purchase Confirmation apply and take precedence over the information in this brochure.

Booking Information

After purchase, you will receive a receipt and a Purchase Confirmation, directing you to an online Passenger Information Form. You must complete the Passenger Information Form within 72 hours of purchase.

Any special requests, preferences and optional extras MUST be clearly stated in your Passenger Information Form. Any change requested after submitting your Passenger Information Form cannot be guaranteed, is strictly subject to availability and will incur surcharges as outlined in the Schedule of Fees below.

Please note: All countries and territories have different entry requirements in relation to vaccinations, quarantine/isolation periods and travel restrictions. Due to the evolving nature, we would ask all of our customers to monitor, meet and adhere to the specific requirements of their intended destination(s) in the lead-up to and immediately before travel, as well as any requirements post-travel upon their return.

Our Policies

Cancellation & Refund Policy

By placing a booking with us, you acknowledge the following important information:

• we act as your booking agent;

TripADeal is a booking services provider, and curates the Travel Offers available on our website. We act as your booking agent, and we receive payment for the Booking Services as part of the booking price, however, we do not provide any of the Travel Services (flights, accommodation, tours or other products or services) included in your booking – the Travel Services are provided by a number of third party Travel Suppliers.

- each booking is unique; our Travel
 Offers are made up of a variety of
 different components and are, during the
 booking process, uniquely tailored to suit
 your requirements, for example,
 departure dates and ports, flight and
 room upgrades, tour inclusions, etc.
- changes/modifications to your booking may not be possible; once your booking has been made, changes or modifications may not be possible, and where possible, may incur a fee. It is important to ensure that the information you provide during the booking process is accurate and up to date, and that you read the Travel
 Offer carefully before placing your order.
- Travel Offers are a package; our Travel
 Offers have been curated into package
 offerings and must be used as a package
 - individual components cannot be used
 independently of the full package
 offering.
- our Travel Offers are generally nonrefundable; in order to provide great value Travel Offers, we work with a variety of Travel Suppliers to find the best deals – this often means the Travel Suppliers' offerings are non-refundable to ensure the best price. We recommend that you obtain travel insurance as soon as you make a booking with us.

To read more about our Cancellation and Refund Policy, please click here.

General Terms & Conditions

By placing your booking with us, you acknowledge and agree to our <u>Terms & Conditions</u>, <u>Privacy Policy</u> and <u>Cancellation Policy</u>.

Offer Essentials

This Travel Offer is valid for travel on selected dates until the 11th November 2026.

Minimum group size 10, maximum group size 20.

This Travel Offer is priced per person based on a twin share.

Departure Dates & Surcharges

See checkout for live dates and availability.

Single Traveller Supplement

For solo travellers, a mandatory single supplement of applies:

• Low Season: \$1,000

• Peak Season: \$1,600

Please note: Accommodation for single customers who are travelling on a tour or cruise package may be in a single room, depending on availability.

Child Policy

- No child discounts are offered. The full price applies to all children travelling with their parents.
- Valid for children 8 years old and over.

Please note: Children must be accompanied by a responsible adult 18 years old and over to travel. No unaccompanied minors are allowed.

Flights

Departure Cities

Sydney, Melbourne, *Brisbane, *Adelaide, *Perth or *Auckland

Departure City Surcharges

• Perth: \$100 per person

• Brisbane: \$200 per person

• Adelaide: \$300 per person

• Auckland: \$600 per person

International Full-Service Flight(s)

• Cabin Class: Economy Class

Please note: We cannot accommodate oneway flights. Travellers must take all included flights within the package, and any flights intentionally forfeited will result in later flights being subject to cancellation.

Preferred Airline Surcharge

• Cabin Class: Economy Class

• Emirates: \$400 per person

• Qatar Airways: \$200 per person

Please note:

 Preferred airlines are subject to availability.
 If we are unable to fulfil your request, the above extra cost will be refunded.

Offer available for a limited time or until sold out. TRIP A DEAL PTY LTD: 50149240433



- On any upgrade purchase, short-haul flights and domestic flight sectors are not guaranteed.
- In the event that a purchased stopover package and a purchased preferred airline upgrade are not compatible, you will have the option to receive a refund for the preferred airline upgrade or be offered an alternative stopover city option, e.g if you choose to fly with Singapore Airlines you cannot stopover in Dubai.
- Preferred airline refers to the marketing carrier and could include codeshare partners.

Arrive Early & Stay Behind Options

Fly out and return home up to 60 days pre and post your tour dates.

Arrive Early

Venice, Italy - From \$300 per person, subject to availability.

Stay Behind

Rome, Italy - From \$300 per person, subject to availability.

Please note:

- Exclusions: This fee does not include extra nights' accommodation, meals or airport transfers.
- Cancellations & Changes: Flight booking changes or cancellations after air tickets have been issued are not guaranteed and may incur additional fees and fare difference, subject to the airline cancellation and change policies. Flight changes are subject to availability at the time of booking.
- High-Season: A high-season Arrive Early or Stay Behind can be purchased for an additional charge, subject to availability.
 For pricing, please refer to the cart.
- + 60 days: You can fly out up to 60 days before your package's start date, and/or return home 60 days after your package's end date. Should you wish to fly out or return home for more than 60 days from the tour, please contact us to request availability. Additional costs may apply.

- Estimated Dates: Your estimated departure, return, and arrival dates are all subject to availability and may vary. The confirmed schedule for all flights will be provided when you receive your flight tickets.
- High season surcharges apply to flights departing between the below date ranges:

1st December 2025 - 4th January 2026 5th January 2026 - 31st January 2026 3rd April 2026 - 20th April 2026 26th June 2026 - 17th July 2026 18th September 2026 - 9th October 2026 12th December 2026 - 26th January 2027

Stopover Packages

- Doha, Qatar
- Dubai, U.A.E Includes:
- 2, 3 or 5 nights in 4-star accommodation
- Daily breakfast
- Return airport transfers
 For pricing, please refer to the payment cart at checkout.

Please note:

- When a pre and post-tour stopover is chosen, the same stopover location must be chosen each way, due to the airline used.
- When selecting to Arrive Early for your tour in conjunction with a Stopover Package, your fly out date from home will take place before the stopover.
- When selecting to Stay Behind after your tour in conjunction with a Stopover Package, your stopover will take place before your final flight home.
- Stopover packages are subject to availability.
- In the event that a purchased stopover package and a purchased preferred airline upgrade are not compatible, you will have the option to receive a refund for the preferred airline upgrade or be offered an alternative stopover city option, e.g if you choose to fly with Singapore Airlines you cannot stopover in Dubai.
- Blackout dates apply to flights departing between the below date ranges:

Doha Grand Prix: 26th November 2026 -2nd December 2026 Abu Dhabi Grand Prix (for Dubai): 3rd December 2025 - 9th December 2025 Christmas and New Years Eve: 18th December 2026 - 3rd January 2027

Flight Class Upgrades

Business Class: For pricing, please refer to the payment cart at checkout.

Please note:

- Flight upgrades are subject to availability and pricing changes (if we cannot fulfil your request, the upgrade cost will be refunded).
- On any upgrade purchase, short-haul flights and domestic flight sectors are not guaranteed.

Outbound Flights

Please note: Due to flight scheduling and availability, some departures may occur on Day 0. Affected customers must be available to depart the day before. Flight times will be indicated on your final documents, issued 4-6 weeks before departure.

Missed Flights

If you fail to arrive for your outbound flight, you risk all flight and land arrangements in your destination being automatically cancelled by the airlines and land operator, respectively. Additional fees may apply to reinstate these services. If you miss your flight for whatever reason, please contact us as soon as possible to make arrangements.

Accommodation

Accommodation Used

4-Star Properties (Self-Rated)

- Mestre, Venice Area: Leonardo Royal Hotel
- Milan: Ramada Plaza by Wyndham
- Florence: FH55 Grand Hotel Mediterraneo
- Rome: Trevi Collection Hotel

Please note: Accommodation/rooms offered are based on a lead-in room type and are subject to availability based on seasonality. In the instance a property is not available, a similar standard of accommodation will be provided. Properties will be confirmed and





included in your travel pack, which you will receive 4-6 weeks before travel.

Extra Nights

Not available.

Please note: If you are interested in booking additional nights of accommodation pre or post-tour, please wait until you receive your travel documentation approximately 4-6 weeks before departure for the confirmed list of hotels. If booking your own additional accommodation directly with the hotel, please be aware that you may be required to change rooms at the start/end of your tour.

Maximum Room Capacity

2 people.

Triple Share

Not available.

Bedding Configuration

Twin or double (subject to availability).

Optional Tours/activities

Rail Upgrade

Business Class on Frecciarossa High-Speed Train - \$220 AUD per person

Venice

Morning

 Venice Guided Walking Tour (2 hours)-\$105 per person

Afternoon

- Doge's Palace Reserved Entry Ticket (1-hour) - \$65 per person
- Gondola Ride (30 minutes) \$105 per person
- Mask Painting Workshop (1-hour)- \$145 per person

Evening

Happy Hour in Venice (1-hour and 45 minutes) - \$105 per person

All Day

Murano, Burano and Glass Blowing Tour\$105 per person

Milan

Morning

 Milan Guided Walking Tour (3 hours) -\$105 per person

Afternoon

Cathedral and Duomo's Terraces
 Entrance Ticket (1-hour) - \$65 per person

Florence

Morning

 Florence Guided Walking Tour (3 hours) -\$105 per person

Afternoon

- Gallery of the Academy of Florence & Uffizi Gallery (3 hours) - \$210 per person
- Gelato-Making (1-hour) \$180 per person

Evening

 3-Course Florentine Dinner - \$105 per person

All Day

 Pisa Tour from Florence by Train - \$320 per person

Rome

Morning

- Baroque Rome Guided Walking Tour (3 hours) - \$105 per person
- Colosseum & Imperial Forum Walking Tour (3 hours) - \$190 per person

Afternoon

- Vatican Museum and Sistine Chapel (2 hours) - \$210 per person
- Trastevere Walking Food Tour (2 hours) -\$190 per person
- Pasta Cooking Class (3 hours) \$270 per person

Evening

• 3-Course Farewell Dinner in Trastevere (1-hour)- \$105 per person

Please note:

- Afternoon optional tours and activities can be combined with each other. Please contact our sales and service team to make your selection.
- Prices are based per person, are subject to availability, time permitting and weather conditions
- The optional tours listed above must be purchased on checkout or over the phone before submitting your passenger information form (subject to availability).
- Some tours require minimum numbers to operate.

Exclusions

- Visa fees and requirements
- Domestic transfers and flights not stated in the deal offer
- Meals/beverages not stated in the deal offer
- Optional gratuities/tipping
- Optional activities/tours
- Personal expensesTravel insurance
- Any costs associated with an interruption to your tour as a result of an airline schedule change or cancellation
- Mandatory city tax
- Venice Historical Centre Entrance Fee

VENICE TOURIST ENTRANCE TAX

Venice, Italy

It is now mandatory for all tourists who are daytripping or staying less than one night in Venice to pay an entrance tax online prior to arrival. The cost of the tax will change based on the season and the turnout of tourists. Prices will range from €3 up to €10 per person, per day. Exemptions:

- Guests staying more than one night in Venice and Venice area (with proof of stay)
- Children 6 years and under
- Residents, Home owners, Students of Venice
- Tourist bus passengers

Gratuities/tipping

CITY TAXES

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Payable directly to the hotel at check-in:

- Venice Area: €3.10 per person, per night
- Milan: €2.50 per person, per night
- Florence: €5.00 per person, per night
- Rome: €7.50 per person, per night

Land

Gratuities (tips) are not included for the services of the tour leader (when available) throughout the tour. The recommended tip is $\in 5 - \in 7$ per person per day. This covers the leader and will be collected on tour.

Please note: Tipping for services provided is always a matter of personal discretion; however, please be aware that many locals consider tipping part of their normal remuneration, and they may approach you for payment; there's no need to be intimidated by the request.

Other Important Information

TOUR GUIDE VS. TOUR LEADER

Tour Guide

Often locals with intimate knowledge of an area, its culture, and history. Their role entails providing commentary, routing the tour, and seeing that people have a good time. They are a licensed, qualified expert who supplies specific information on the history, art, architecture and culture of the city/village/attraction where they are guiding the tour. The guide meets the group at the required place and leaves it at the end of the tour; they do not travel with the group.

Tour Leader

An experienced person tasked with ensuring the smooth operation of tours, as well as providing practical support to passengers throughout the whole trip. Their role primarily includes assisting with accommodation, transportation between locations, and communication with tour guides at each stop. A tour leader may provide general guidance around a city or village and offer information on the place visited on the bus. However, they are not required to have specific art, architecture, or historical knowledge. They are not allowed to provide a guided tour or

commentary of a city/village/attraction once there and, if caught doing so, can be fined

Please note: Tour leaders/guides are not a standard inclusion in all travel offers. Tour leaders/guides will only be made available when required to enhance the experience of the destination featured.

CLIMATE & AVERAGE TEMPERATURES

Italy & West Mediterranean: April to October

Italy is largely characterised by a typical Mediterranean climate made up of warm springs and hot and dry summers, the climate here is very pleasant. Along the coast of Southern Italy in July and August the average temperature is above 25°C. April to June and September to October are the best months to travel through southern Italy. You can expect temperatures of up to 26°C during the warmest part of the day. In the northern areas in October the average daily temperature is 14.5°C but temperatures can still reach highs of 19°C which can feel quite pleasant. Temperatures are starting to drop low during this month though, especially at night. The average minimum temperature in October is 10°C.

Italy: November to March

We recommend dressing in layers as there can be significant changes in temperature throughout the day. Wear good walking shoes, jeans or heavy cotton pants, a light cotton shirt plus a sweater/jacket and to fit in with the local Italians, a scarf. Expect temperatures ranging from highs of 17°C to lows of 8°C.

The Mediterranean Sea: November to March

The temperate Mediterranean Sea can be quite inviting during this month at an average of 17°.

Weather

We always suggest referring to an online source for the most up-to-date weather information for your destination/s.

FLIGHTS

Seat Selection & Frequent Flyer Points

We do not arrange seat selection. It is essential to highlight that some airlines do not allow pre-selected seats. We strongly suggest you contact the airline directly with seating allocation requirements and/or arrive at the airport earlier to arrange your seating. While we do not add frequent flyer member details to bookings, you can do this directly with the airline once you have your flight information.

Dietary Requests

Meal options and availability differ between airlines and routes therefore not all dietary requests can be accommodated. If your flight includes meals we will select the most suitable option available based on the dietary requirements you have specified. All meal requests are subject to airline approval and are not guaranteed, therefore we recommend preparing for your flight by bringing appropriate food for yourself, as required.

Passport Validity

Customers must provide valid passport details either at the time of purchase or no later than 90 days before the departure date. Failure to do so may result in the cancellation of the booking. Customers will be responsible for any costs and fees incurred in this instance.

COACH TOUR

Meals

For meals not included, the tour leader (when available) will offer assistance with reservations, suggestions and directions to local restaurants. It is your responsibility to notify us of any dietary requests/requirements.

Please note: We will do our best to meet your requests/requirements; however, we cannot guarantee that we will always be able to.

Luggage

You will be responsible for all your personal belongings whilst on tour. You

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must carry your own luggage from the vehicle to the hotel room and back to the vehicle. The driver will assist with the uploading and unloading of bags from the vehicle.

OTHER

Mobility

If you require wheelchair access please contact our friendly sales and service team to inquire on your behalf.

Fitness Level Required

Adventure (and spontaneity) create some of the best travel memories. Bear in mind, your home schedules and timings might not be adhered to on tour - it's all part of the fun! A relaxed level of fitness will be required. Expect a comfortable pace of touring with a focus on leisure time and gentle activity. This may include city tours, the ability to walk up and down small flights of stairs and gentle slopes. You will be responsible for your own luggage and have the ability to board all modes of transport without assistance.

Please note:

- Some areas may be inaccessible to wheelchairs or mobility scooters, with personal walking sticks and other aids required should they be needed. Although some assistance may be available, every traveller should be self-reliant during all aspects of their travel.
- It is expected that every traveller must be self-reliant and able to undertake all aspects of their own travel. Please speak to your booking agent about your personal circumstances and any assistance requirements to ensure this tour is right for you.
- If you have any concerns, please consult your healthcare provider prior to purchase/ travel.

Sightseeing

Please note: If entry to a site is affected by changes in operating hours or public holiday closures, your itinerary, where possible, may be adjusted, or a similar activity will be offered in its place (subject to availability).

Shopping

Shopping overseas can be a daunting and confusing experience, especially when there is a language barrier. Please be very cautious when foreign currencies and prices are involved. If paying by credit card, please pay close attention to the amount you are being charged and keep all your receipts. Do not make any purchases you are not comfortable with or feel pressured into. If you are uncertain or need assistance with the language barrier, please seek assistance from your Tour Guide/Leader. Please refer to our Terms and Conditions regarding shopping for further information.

Visas

Europe

A tourist visa is not required for Europe for stays up to 90 days if travelling on an Australian or New Zealand passport.

Important:

- Please start arranging your visa three weeks before departure to account for any delays due to consulate operating hours.
- Visa rules are subject to change. Please check with the nearest embassy, consulate or immigration department of the destination/s you are visiting once you receive your travel documentation to ensure you have the most up to date information.
- It is your responsibility to be travel-ready and ensure that you are aware and comply with any destination or travel requirements, including the validity of all required travel documents.
- Passengers who are not Australian citizens must also check with the respective consulate or visa agency to determine what their visa requirements are and what personal identification is required.
- It is also important to note that some areas of employment, such as journalism, government authorities and charity organisations, may have additional restrictions in applying for visas. This may, in turn, affect the type of application required.

Travel Insurance

Embarking on your next trip is exciting, and while you hope the unexpected does not happen, it is best to be prepared. We strongly recommend you take out travel insurance when making your booking. Whether it's a potential medical emergency, a flight cancellation, a delayed suitcase, or an unforeseen event, it's important to ensure you're adequately protected. For more information or advice visit https://www.tripadeal.com.au/travel-insurance

Schedule Of Fees

Voluntary Changes

This includes booking changes requested by you, including but not limited to those changes requiring an airline ticket or a Purchase Confirmation reissue.

 Changes - \$100 per booking and any additional charges applied by the airline/ cruise company/accommodation/other travel providers.

Name Changes Due To Passenger Error

If the incorrect name has been provided, charges of \$100 per booking and any additional charges applied by the airline/cruise company/accommodation/other travel providers.

Supplier Fees

In the event the tour package you have purchased is unable to proceed, and/or a Travel Supplier is unable to fulfil the tour due to external circumstances (Limitation of Liability e.g. a Force Majeure event), there may be a fee or amount of money that is withheld by our Suppliers and is unrecoverable. This may be due to nonrefundable airline tickets, cancellation penalties with cruise cabins or unrecoverable payments with our land/ accommodation partners. If refunds are not available from Suppliers, we will endeavour to obtain a travel credit on the best terms available and communicate these outcomes to you. In the event we are unable to obtain a refund or travel service credit, or part thereof, this cost is

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