

## SOUTH AFRICA ● BOTSWANA ● ZIMBABWE

## The Offer

Channel your inner-explorer on a 12-day adventure through the wilds of Africa. Search for the Big Five in Chobe National Park, experience traditional village culture on Impalila Island, take a lunch cruise on the Zambezi River and more.

Arrive in diverse South Africa, ready to tour the highlights of Johannesburg. From here, catch a short flight to Botswana before boarding a private boat to your safari lodge in Namibia. Picture yourself on a thrilling safari in the heart of Chobe National Park. Searching for iconic wildlife, pausing for an authentic African lunch and taking a serene cruise along the Chobe River.

Set foot on a private aircraft to Kariba, your landing point, for an unforgettable luxury cruise of Lake Kariba. The picturesque waterway is home to abundant fish, hippos and more. Cruise the secluded waterways of Matusadona National Park, ideal for spotting buffalo and elephants. Disembark to visit the monumental Kariba Dam before ascending on a scenic flight to Victoria Falls. Make the most of your last full day by setting out on a guided walking tour of the falls, best known for its exceptional geological features.

Turn your bucket list into memories with return international flights, an internal flight, private plane transfers, a 5-anchor rated luxury cruise, seven nights of accommodation and so much more.

Want more? Choose Itinerary 2 to ride the 5-star allinclusive Rovos Rail and enjoy additional time at leisure in Johannesburg.

Offer available for a limited time or until sold out. TRIP A DEAL PTY LTD: 50149240433





## The Itinerary

## **Itinerary 1**

Day 1 Australia (or New Zealand) - Johannesburg, South Africa

Today, depart for Johannesburg, South Africa.

Upon arrival in Johannesburg, you'll be met by a representative and transferred to the hotel.

Please note: Due to flight scheduling and availability, some departures may occur on Day 0. Affected customers must be at the airport the day before. Flight times will be indicated on your final documentation, which you will receive prior to departure. Affected customers may depart on Day 0 and arrive on Day 1.

Overnight: 54 on Bath Hotel or similar, Johannesburg Meals included: In-Flight

### Day 2 Johannesburg City Tour & Museum

Enjoy breakfast and a morning at leisure before meeting at the hotel at 11:30 for lunch. Afterwards, you'll head to the Apartheid Museum which opened in 2001. This globally renowned museum was the first to focus on 20th-century South African history, particularly the era of Apartheid (subject to departure date selected).

You'll then take a panoramic city tour of Johannesburg before arriving back at your 5-star hotel. Here, you can settle into your room before enjoying dinner and spending the night at leisure.

Please note: The Apartheid Museum is open Wednesday to Sunday. If your visit falls on a Monday, you'll visit the Mandela House instead. On Tuesday, you'll visit the Hector Pieterson Museum.

Overnight: 54 on Bath Hotel or similar, Johannesburg Meals included: Breakfast; Lunch; Dinner

# Day 3 Johannesburg, South Africa - Kasane, Botswana - Safari Lodge, Namibia

Today, take a short flight from South Africa to Botswana where an exciting transfer awaits! From the airport, you'll board a private boat taking you directly to your safari lodge. This isn't just a transfer, it's an opportunity to begin your wildlife spotting right away. Keep an eye out for the diverse bird species that thrive in the flooded flatlands, and perhaps even catch a glimpse of hippos or crocodiles lounging in the sun.

Upon arrival, enjoy a warm greeting before settling into your comfortable lodge. Get ready to enjoy dinner and spend a peaceful night surrounded by the heart of the wilderness.

Overnight: Cascades Safari Lodge or Kaza Safari Lodge, Namibia Meals included: Breakfast; Lunch; Dinner

## Day 4 Chobe National Park, Botswana

This morning, prepare for an unforgettable, full-day expedition into the magnificent Chobe National Park! The adventure kicks off with a thrilling Jeep safari through this incredible wilderness.

Chobe National Park is home to one of the largest concentrations of wildlife in Africa, most famously its vast elephant population with over 50,000 elephants often seen along the Chobe River. The park also supports a rich variety of mammals including lions, leopards, cheetahs, African wild dogs, buffalo, giraffe, hippos, crocodiles and more. Birdlife is equally impressive with over 450

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12-DAY CRUISE & TOUR PACKAGE | AFRICAN SAFARI & LUXURY WILDLIFE CRUISE

# The Itinerary

## **Itinerary 1**

recorded species, making it a paradise for birdwatchers, especially during the wet season when migratory birds arrive in abundance.

Pause for an authentic African lunch, savoured right in the heart of nature and surrounded by the park's wild beauty. As the afternoon unfolds, switch gears and board a private boat for a serene cruise along the Chobe River. Cruise to Sedudu Island and its lush marshes, offering unparalleled opportunities to spot an abundance of wildlife from a unique watery perspective.

Return to the lodge for a delightful dinner and a peaceful night's rest, immersed in the tranquility of the bush.

Overnight: Cascades Safari Lodge or Kaza Safari Lodge, Namibia Meals included: Breakfast; Lunch; Dinner

#### Day 5 Impalila Island, Namibia

Embark on a captivating morning journey on Impalila Island where you will delve into the heart of authentic villages. This immersive experience will allow you to discover traditional Namibian houses, learn about fascinating local culture and witness time-honoured customs firsthand. After this enriching encounter, return to the lodge for a delicious lunch.

In the afternoon, enjoy time at leisure to unwind by the sparkling pool, take advantage of the lodge's comfortable amenities or simply soak in the tranquility of your surroundings. Later, embark on a cruise on the majestic Zambezi River aboard a small private boat, offering incredible views and photo opportunities.

Gather back at the lodge for a delightful dinner and settle in as your knowledgeable guide shares captivating tales and insights into the unique traditions of this special island. You'll spend a peaceful night at the lodge.

Overnight: Cascades Safari Lodge or Kaza Safari Lodge, Namibia Meals included: Breakfast; Lunch; Dinner

## Day 6 Kasane, Botswana - Lake Kariba, Zimbabwe - Board Ship

Begin the day with one last unforgettable water safari in the Chobe National Park area, soaking in the sights and sounds of the African wilderness. After a scenic lunch along the river, transfer to Kasane Airport and board the private aircraft. The flight to Kariba offers breathtaking aerial views as you glide over Lake Kariba and marvel at the dramatic shift in landscapes below.

Upon arrival, you'll be transferred to the ship to settle into your cabin to begin your journey across one of the world's largest man-made lakes. Stretching over 200 kilometres in length and up to 40 kilometres wide, Lake Kariba's flooded forests, hills and plains form a surreal and iconic landscape. Enjoy dinner and spend a peaceful first night on board.

Despite being artificial, Lake Kariba has developed into a thriving ecosystem. Its vast waters are home to abundant fish species, most notably tigerfish and bream. The lake also supports rich birdlife while drawing hippos, crocodiles and elephants to its shores. It's a peaceful yet wild destination, ideal for travellers seeking both relaxation and adventure on the water.

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# The Itinerary

## **Itinerary 1**

Please note: The flight from Kasane to Kariba may include a stop for customs or logistical reasons.

Overnight: RV African Dream Ship or RV Zimbabwean Dream Ship, Lake Kariba

Meals included: Breakfast; Lunch; Dinner

### Day 7 Cruising to Spurwing Island, Zimbabwe

At sunrise, journey across the mystical waters of Lake Kariba where the eerie silhouettes of drowned trees rise from the shimmering surface. Board a small private boat to venture into the secluded waterways of Matusadona National Park, gliding through winding channels and untouched inlets. The peaceful stillness and abundant wildlife create a truly magical atmosphere. Keep your eyes peeled for buffalo, lions, elephants and leopards on the lakes shores.

After returning to the ship for lunch, continue sailing toward Palm Bay. As the sun begins to set, head out once more by boat to witness the sky come alive with vibrant colours. Dinner will be served onboard, followed by a peaceful night on the lake.

Overnight: RV African Dream Ship or RV Zimbabwean Dream Ship, Lake Kariba

Meals included: Breakfast; Lunch; Dinner

### Day 8 Matusadona National Park, Zimbabwe

This morning, set out on a safari to explore the remarkable wilderness around Matusadona National Park. Nestled between the Sanyati and Ume Rivers, this vast and unspoiled area, spanning 1,400 square kilometres, is rich in wildlife. Keep an eye out for elephants, hippos, buffalo, crocodiles and an impressive array of birdlife. With a bit of luck, you may even spot a big cat roaming the bush.

Matusadona's history is deeply tied to that of Lake Kariba. When the dam was constructed and the waters rose, a massive wildlife rescue mission known as Operation Noah saved over 6,000 animals from the flooding. Many of these were relocated to this protected park where hunting is strictly forbidden.

Return to the ship for lunch and continue sailing. During the afternoon, enjoy a fascinating round-table discussion about the creation of Lake Kariba, the people and animals it affects, and the evolving ecosystem it supports.

Overnight: RV African Dream Ship or RV Zimbabwean Dream Ship, Lake Kariba

Meals included: Breakfast; Lunch; Dinner





# The Itinerary

## **Itinerary 1**

## Day 9 Disembark Cruise - Kariba Dam - Victoria Falls, Zimbabwe

At sunrise, begin the final sail toward Kariba where you'll disembark and transfer to the airport. Before departing, visit the monumental Kariba Dam, built in 1955 to create Lake Kariba. Today, the dam supplies around 70% of Zimbabwe's electricity and stands as a remarkable feat of engineering. Learn about its fascinating history and the local legends surrounding its creation, including the mythical tale of NyamiNyami, the Zambezi River god believed to protect the valley's people.

You'll then board a private plane for a scenic flight to Victoria Falls where an elegant lunch cruise on the Zambezi River awaits. The afternoon is yours to unwind so enjoy relaxing by the hotel pool while taking in views of the surrounding savannah. In the evening, enjoy dinner and settle in for the night at a comfortable hotel in Victoria Falls.

For those seeking more adventure, two optional excursions are available.

### Optional Activity: 12-Minute Victoria Falls Scenic Helicopter

Soar above one of the Seven Natural Wonders of the World and witness the breathtaking scale of the falls from the air. Please see the current pricing in Important Information.

### Optional Activity: Half-Day Safari Game Drive

A unique opportunity for a final safari through the wild landscapes of a private reserve! This time, set off in a comfortable 4x4 vehicle in search of Africa's black rhinos, accompanied by an experienced ranger. In addition to the black rhino, you may have the chance to spot the other legendary members of the Big Five, as well as an incredible variety of birdlife. Please see the current pricing in Important Information.

Please note: Excursions are compatible and take place one after the other, they must be booked prior. The safari is offered as a private experience for passengers starting from 6 registered participants. Below this number, they may join other guests at the hotel. In both cases, the local guide will be present to accompany you. The optional helicopter flight is subject to suitable weather conditions.

Overnight: Victoria Falls Safari Lodge or similar, Victoria Falls Meals included: Breakfast; Lunch; Dinner

#### **Day 10 Victoria Falls Tour**

After breakfast, set out on a guided walking tour of Victoria Falls, offering some of the most breathtaking views in the world. Witness where the mighty Zambezi River plunges over the cliff to form the widest waterfall on Earth, famously known as the "Smoke That Thunders". Following this unforgettable experience, return back to the hotel and enjoy the remainder of the day at leisure.

Overnight: Victoria Falls Safari Lodge or similar, Victoria Falls Meals included: Breakfast

# Day 11 Victoria Falls, Zimbabwe - Australia (or New Zealand)

Today, after breakfast, transfer to Victoria Falls Airport in time for your return flight back to Australia (or New Zealand).

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# The Itinerary

## **Itinerary 1**

Please note: Customers may transfer via Johannesburg, please remain within the airport in preparation for your ongoing flight.

Meals included: Breakfast

Day 12 Arrive Australia (or New Zealand)
Please note: Some customers arrive +1 day.

Meals included: None

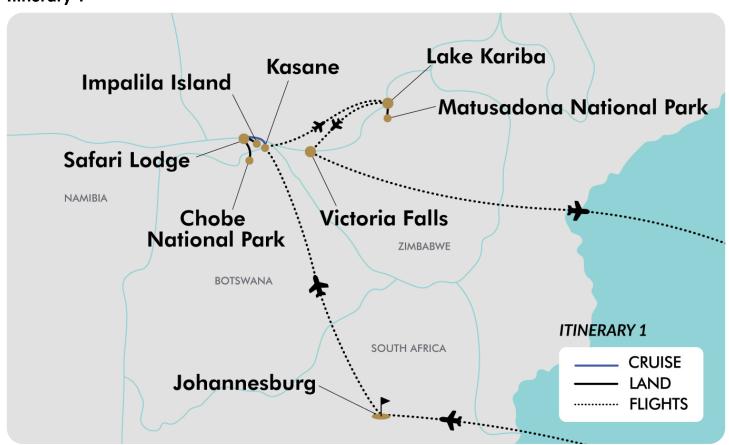




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# The Map

## **Itinerary 1**



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## The Itinerary

## **Itinerary 2**

Day 1 Australia (or New Zealand) - Johannesburg, South Africa

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## The Itinerary

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## The Itinerary

## **Itinerary 2**

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FREQUENT | Trip?



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## The Itinerary

## **Itinerary 2**

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### Optional Activity: 12-Minute Victoria Falls Scenic Helicopter

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After breakfast, set out on a guided walking tour of Victoria Falls, offering some of the most breathtaking views in the world. Witness where the mighty Zambezi River plunges over the cliff to form the widest waterfall on Earth, famously known as the "Smoke That Thunders". Following this unforgettable experience, return back to the hotel and enjoy the remainder of the day at leisure.

Overnight: Victoria Falls Safari Lodge or similar, Victoria Falls Meals included: Breakfast

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## The Itinerary

## **Itinerary 2**

## Day 11 Victoria Falls, Zimbabwe - Board Rovos Rail Train

Today, enjoy a day at leisure before making your own way to Victoria Falls Station. You may freshen up in your suite before joining fellow travellers in the lounge car or observation car at the rear of the train. Dinner is served in the dining cars en route to Malindi (formal dress required).

Please note: Ensure the Train Manager or Administration Deputy is in possession of your passport.

Overnight: Rovos Rail's Pride of Africa Meals included: Breakfast; Dinner

## Day 12 Rovos Rail - Hwange National Park, Zimbabawe

Today, enjoy a continental breakfast served in the dining cars until departure. Later, enjoy an exciting game drive at The Hide in Hwange National Park.

Hwange National Park, the largest game reserve in Zimbabwe, is one of Africa's top safari destinations, renowned for its incredible diversity and density of wildlife. Covering over 14,600 square kilometres, it lies on the edge of the Kalahari Desert, creating a mix of arid savannah, woodlands and seasonal wetlands that support a vast range of species. The Hide in Hwange National Park is a popular wildlife viewing spot designed to offer visitors close-up, immersive encounters with animals in their natural habitat. Keep your eyes peeled for elephants, buffalo, lions and more!

Lunch will be served when you arrive back onboard as the train travels between Dete and Gwaai along one of the world's longest straight railway stretches (114 kilometres). It passes through Bulawayo, Zimbabwe's second-largest city, the capital of Matabeleland, and its industrial hub.

In the afternoon, tea is served in the lounge and observation cars as the train journeys through baobab country. Dinner will be served in the dining cars en route to the border at Beitbridge (formal dress required).

Overnight: Rovos Rail's Pride of Africa Meals included: Breakfast; Lunch; Dinner

#### Day 13 Rovos Rail Free Day Onboard

Breakfast is served in the dining cars until 10:00 as the train crosses the Limpopo River into South Africa at Musina. Lunch is served onboard as the train continues its journey, crossing the Tropic of Capricorn. In the afternoon, enjoy tea in the lounge or observation cars while passing through Warmbaths (Bela-Bela), famed for its natural hot springs, and Nylstroom, a town the Voortrekkers once believed to be the source of the Nile due to its north-flowing river. Later, the train skirts the edge of the escarpment, where the land drops sharply from the Highveld, offering dramatic views of the changing landscape. Dinner is served in the dining cars en route to Pyramid (formal dress required).

Overnight: Rovos Rail's Pride of Africa Meals included: Breakfast; Lunch; Dinner

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# The Itinerary

## **Itinerary 2**

## Day 14 Pretoria - Johannesburg, South Africa

Enjoy your final breakfast in the dining cars before arriving at the Rovos Rail Station in Pretoria, marking the conclusion of this unforgettable adventure.

Upon arrival, you'll be met by a representative and transferred to your hotel in the Johannesburg area for an evening at leisure.

Please note: Ensure your luggage is ready for collection by 09:45 and have your passport on hand for disembarkation.

Overnight: 54 on Bath Hotel or similar, Johannesburg

Meals included: Breakfast

# Day 15 Johannesburg, South Africa - Australia (or New Zealand)

Today, after breakfast, transfer to the airport in time for your return flight back to Australia (or New Zealand).

Meals included: Breakfast; In-Flight

## Day 16 Arrive in Australia (or New Zealand)

Please note: Some customers arrive +1 day.

Meals included: None

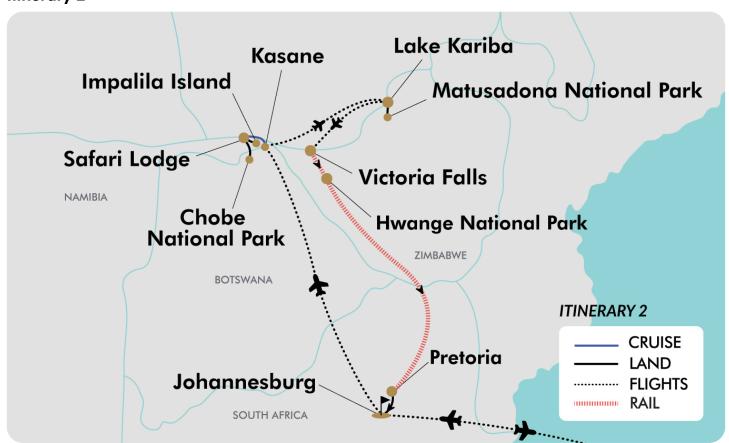




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## The Map

## **Itinerary 2**



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## **Tour Inclusions**

#### **HIGHLIGHTS**

Explore the beauty of South Africa, Botswana, Namibia and Zimbabwe

All-inclusive meals and beverages while cruising and on safari in Botswana and Namibia

Discover Chobe National Park on a full-day safari

Search for the Big 5 including lions, elephants, leopards, buffalo and

Savour an authentic African lunch surrounded by the park's wild beauty

Set sail aboard a small private boat on Chobe River to Sedudu Island

Keep your eyes peeled for hippos or crocodiles basking in the sun

Experience traditional village culture on Impalila Island, Namibia

Enjoy the private safari lodge where each room has a private plunge pool

Board a private plane to see the stunning vistas over Lake Kariba

Embark on a 3-night 5-anchor rated luxury safari cruise on Lake Kariba

Discover Matusadona National Park with qualified rangers and trackers

Visit the monumental Kariba Dam, built in 1955 to create Lake Kariba

Jump on a private plane for a scenic flight to Victoria Falls, Zimbabwe

Search for legendary African sea eagles, yellow-billed storks and black

Take a lunch cruise on the Zambezi River, upstream from the iconic falls

Admire views of Victoria Falls, one of the world's most exceptional

Spend 2 nights relaxing at your hotel in Victoria Falls

#### **ITINERARY 2**

All of the above, plus:

3 nights on the 5-star all-inclusive Rovos Rail

Indulge in all-inclusive cuisine and select beverages on the train

Enjoy an exhilarating morning game drive in Hwange National Park

Marvel at the view of the African countryside and towns

1 additional night at leisure in Johannesburg, South Africa

## **FLIGHTS**

Return international full-service flights (economy class), surcharges may

One-way internal flight from Johannesburg, South Africa to Kasane, Botswana

Private plane transfer from Kasane, Botswana to Kariba, Zimbabwe

Private plane transfer from Kariba, Zimbabwe to Victoria Falls, Zimbabwe

### **CRUISE**

Enjoy a luxurious 3-night 5-anchor rated safari cruise on Lake Kariba

Delight in safari's on both water and land

Tour leader or cruise director onboard

Onboard activities and lectures on Lake Kariba

#### ACCOMMODATION

7 nights of 4 and 5-star accommodation in hotels and safari lodges

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## **Tour Inclusions**

## **DINING**

26 meals including daily breakfast

All-inclusive meals and beverages while cruising

All-inclusive meals and beverages at the safari lodge in Namibia

## **ESSENTIALS**

English-speaking tour guides for tours in Johannesburg and Victoria Falls

Qualified safari field rangers and trackers

Port fees, airline taxes and surcharges

## **TRANSPORT**

Transportation by private air-conditioned vehicles

4x4 vehicles for land safari's

### **TRANSFERS**

Return airport transfers





\*Please note: All information provided in this brochure is subject to both change and availability. Prior to purchase please check the current deal for up-to-date information. If you have already purchased this deal, the terms and conditions on your Purchase Confirmation apply and take precedence over the information in this brochure.

## **Booking Information**

After purchase, you will receive a receipt and a Purchase Confirmation, directing you to an online Passenger Information Form. You must complete the Passenger Information Form within 72 hours of purchase.

Any special requests, preferences and optional extras MUST be clearly stated in your Passenger Information Form. Any change requested after submitting your Passenger Information Form cannot be guaranteed, is strictly subject to availability and will incur surcharges as outlined in the Schedule of Fees below.

Please note: All countries and territories have different entry requirements in relation to vaccinations, quarantine/isolation periods and travel restrictions. Due to the evolving nature, we would ask all of our customers to monitor, meet and adhere to the specific requirements of their intended destination(s) in the lead-up to and immediately before travel, as well as any requirements post-travel upon their return.

### **Our Policies**

#### **Cancellation & Refund Policy**

By placing a booking with us, you acknowledge the following important information:

### we act as your booking agent;

TripADeal is a booking services provider, and curates the Travel Offers available on our website. We act as your booking agent, and we receive payment for the Booking Services as part of the booking price, however, we do not provide any of the Travel Services (flights, accommodation, tours or other products or services) included in your booking the Travel Services are provided by a number of third party Travel Suppliers.

- each booking is unique; our Travel Offers are made up of a variety of different components and are, during the booking process, uniquely tailored to suit your requirements, for example, departure dates and ports, flight and room upgrades, tour inclusions, etc.
- changes/modifications to your booking may not be possible; once your booking has been made, changes or modifications may not be possible, and where possible, may incur a fee. It is important to ensure that the information you provide during the booking process is accurate and up to date, and that you read the Travel Offer carefully before placing your order.
- Travel Offers are a package; our Travel Offers have been curated into package offerings and must be used as a package individual components cannot be used independently of the full package offering.
- our Travel Offers are generally non**refundable**; in order to provide great value Travel Offers, we work with a variety of Travel Suppliers to find the best deals - this often means the Travel Suppliers' offerings are non-refundable to ensure the best price. We recommend that you obtain travel insurance as soon as you make a booking with us.

To read more about our Cancellation and Refund Policy, please click here.

#### **General Terms & Conditions**

By placing your booking with us, you acknowledge and agree to our Terms & Conditions, Privacy Policy and Cancellation Policy.

#### Offer Essentials

This Travel Offer is valid for travel on selected dates until the 5th December 2026.

Minimum group size 6, maximum group size 16 per vehicle.

This Travel Offer is priced per person based on a twin share.

## **Departure Dates & Surcharges**

See checkout for live dates and availability.

#### **Single Traveller Supplement**

For solo travellers, a mandatory single supplement applies.

#### Itinerary 1

• French Balcony Cabin: \$8,600

• Balcony Cabin: \$9,100

### Itinerary 2

- French Balcony Cabin & Pullman Suite: \$12.500
- Balcony Cabin & Pullman Suite: \$12,900
- French Balcony Cabin & Deluxe Suite: \$13,700
- Balcony Cabin & Deluxe Suite: \$14,200

Please note: Accommodation for single customers who are travelling on a tour or cruise package may be in a single room, depending on availability.

## **Child Policy**

- No child discounts are offered. The full price applies to all children travelling with their parents.
- Valid for children 7 years old and over.

Please note: Children must be accompanied by a responsible adult 18 years old and over to travel. No unaccompanied minors are allowed.

### **Flights**

### **Departure Cities**

Sydney, Melbourne, \*Brisbane, \*Adelaide, Perth or \*Auckland

#### **Departure City Surcharges**

• Brisbane: \$100 per person • Adelaide: \$200 per person Auckland: \$500 per person

#### International Full-Service Flight(s)

• Cabin Class: Economy Class

Please note: We cannot accommodate oneway flights. Travellers must take all included flights within the package, and any flights intentionally forfeited will result in later flights being subject to cancellation.

Please note: From Australia, the flying iourney to your destination may take up to 28 hours, with up to 2 stops. This is provided

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as a guide only - actual flight duration can vary depending on availability and airline schedules. Your booking's final details will be confirmed to you via email once available.

From Auckland, the flying journey to your destination may take up to 32 hours, with up to 2 stops. This is provided as a guide only - actual flight duration can vary depending on availability and airline schedules. Your booking's final details will be confirmed to you via email once available.

## Internal Flight(s) Used

- Cabin Class: Economy Class
- Route: Johannesburg, South Africa -Kasane, Botswana

Please note: For customers purchasing Itinerary 1, an additional transit flight from Victoria Falls, Zimbabwe to Johannesburg, South Africa may be required for the return international flight to Australia (or New Zealand). Strict baggage allowances apply on all internal flights. Low Cost Carriers may be used on internal flights.

### Internal Flight Information

Baggage allowance per person:

- 1 x 20kg of checked baggage
- 1 x 5kg of carry on baggage

#### **Private Plane Transfers Used**

- Route: Kasane, Botswana Kariba, Zimbabwe
- Route: Kariba, Zimbabwe Victoria Falls, Zimbabwe

Please note: Private plane transfers may include a stopover for customs or logistical reasons

#### **Private Plane Transfer Information**

Baggage allowance per person:

- 1 x 20kg of checked baggage
- 1 x 5kg of carry on baggage

## Private Plane Strict Baggage Requirements

- Maximum Size: 60cm in length, 40cm in height, 30cm in width.
- 1 x checked baggage piece per person
- Must be made of soft fabric (hard-shell suitcases not accepted)

- Maximum of 2 wheels per bag
- The carry-on baggage and personal items must not exceed 3 kg.

Please note: If the baggage does not comply with the above rules, the airline will refuse to transport it. Your stay aboard the ship would take place without your personal belongings. At the end of your cruise and before taking your international flight, you will be required to return to the lodge at your own expense to collect your suitcase. For your comfort, a laundry service is available during your stay at the lodge.

#### **Preferred Airline Surcharge**

- Cabin Class: Economy Class
- Qantas: \$265 per person

#### Please note:

- Preferred airlines are subject to availability.
   If we are unable to fulfil your request, the above extra cost will be refunded.
- On any upgrade purchase, short-haul flights and domestic flight sectors are not guaranteed.
- In the event that a purchased stopover package and a purchased preferred airline upgrade are not compatible, you will have the option to receive a refund for the preferred airline upgrade or be offered an alternative stopover city option, e.g if you choose to fly with Singapore Airlines you cannot stopover in Dubai.
- Preferred airline refers to the marketing carrier and could include codeshare partners.

## **Arrive Early & Stay Behind Options**

#### **Arrive Early**

Johannesburg, South Africa - From \$300 per person, subject to availability.

## Stay Behind

Victoria Falls, Zimbabwe (Itinerary 1 Only) - From \$300 per person, subject to availability.

Johannesburg, South Africa (Itinerary 2 Only) - From \$300 per person, subject to availability.

Please note:

- Exclusions: This fee does not include extra nights' accommodation, meals or airport transfers.
- Cancellations & Changes: Flight booking changes or cancellations after air tickets have been issued are not guaranteed and may incur additional fees and fare difference, subject to the airline cancellation and change policies. Flight changes are subject to availability at the time of booking.
- High Season: A high-season Arrive Early or Stay Behind can be purchased for an additional charge, subject to availability.
   For pricing, please refer to the cart.
- + 60 days: You can fly out up to 60 days before your package's start date, and/or return home 60 days after your package's end date. Should you wish to fly out or return home for more than 60 days from the tour, please contact us to request availability. Additional costs may apply.
- Estimated Dates: Your estimated departure, return, and arrival dates are all subject to availability and may vary. The confirmed schedule for all flights will be provided when you receive your flight tickets.
- High season surcharges apply to flights departing between the below date ranges:

15th September 2025 - 12th October 2025

1st December 2025 - 19th December 2025

20th December 2025 - 4th January 2026 5th January 2026 - 31st January 2026 3rd April 2026 - 20th April 2026 26th June 2026 - 17th July 2026 18th September 2026 - 9th October 2026 12th December 2026 - 18th December 2026

19th December 2026 - 3rd January 2027 4th January 2027 - 26th January 2027 19th March 2027 - 28th April 2027 19th June 2027 - 18th July 2027 11th September 2027 - 10th October 2027

10th December 2027 - 19th December 2027

20th December 2027 - 3rd January 2028

## Stopover Packages

Singapore



#### Includes:

- 2, 3 or 5 nights in 4-star accommodation
- Daily breakfast
- Return airport transfers
   For pricing, please refer to the payment cart at checkout.
- When a pre and post-tour stopover is chosen, the same stopover location must be chosen each way, due to the airline used.
- When selecting to Arrive Early for your tour in conjunction with a Stopover Package, your fly out date from home will take place before the stopover.
- When selecting to Stay Behind after your tour in conjunction with a Stopover Package, your stopover will take place before your final flight home.
- Stopover packages are subject to availability.
- In the event that a purchased stopover package and a purchased preferred airline upgrade are not compatible, you will have the option to receive a refund for the preferred airline upgrade or be offered an alternative stopover city option, e.g if you choose to fly with Singapore Airlines you cannot stopover in Dubai.
- Blackout dates apply to flights departing between the below date ranges:
   Hong Kong Rugby 7's: Last weekend
   March or first weekend of April 2026 (dates TBC)
   Singapore Grand Prix: 1st October 2026 -9th October 2026
   Christmas and New Years Eve: 18th

Christmas and New Years Eve: 18th December 2026 - 3rd January 2027

### Flight Class Upgrades

Business or Premium Economy Class: For pricing, please refer to the payment cart at checkout.

#### Please note:

- Flight upgrades are subject to availability and pricing changes (if we cannot fulfil your request, the upgrade cost will be refunded).
- On any upgrade purchase, short-haul flights and domestic flight sectors are not guaranteed.

#### **Outbound Flights**

Please note: Due to flight scheduling and availability, some departures may occur on Day 0. Affected customers must be available to depart the day before. Flight times will be indicated on your final documents, issued 4-6 weeks before departure.

#### **Missed Flights**

If you fail to arrive for your outbound flight, you risk all flight and land arrangements in your destination being automatically cancelled by the airlines and land operator, respectively. Additional fees may apply to reinstate these services. If you miss your flight for whatever reason, please contact us as soon as possible to make arrangements.

#### Cruise

#### **Ship: RV African Dream**

Built in 2018, the RV African Dream is one of the gems of the CroisiEurope fleet with a magnificent setting for a dream safaricruise in Southern Africa, overflowing with history and wildlife. A real cocoon of charm and elegance.

Combining elegance and exoticism, comfort and refinement, the RV African Dream is a luxury cruise ship, which sails on Lake Kariba. The ship measures 33 metres long and 8 metres wide, and can accommodate 16 passengers, in 8 cabins with a size of 17m². Of all cabins, 6 are with a French balcony and 2 with a small private terrace, offering amenities and providing guests with all the comforts they need during their stay.

The spacious areas and large windows give the ship a bright appearance. The interior is decorated with noble wood and local fabrics and blends in perfectly with the splendid surrounding landscapes.

Situated on the upper deck are a small pool, the restaurant and lounge/bar where binoculars are available for wildlife and flora watching. The sun deck remains the ideal place to relax and admire Southern Africa's magnificent sites, which are among the most beautiful in the world.

#### Departures

02 November 2026

05 December 2026

#### **Onboard Currency**

Onboard the ships and at the lodges, payments can be made with a major bank card. It is not possible to exchange money on board or at the lodges.

#### Cabins/Staterooms

French Balcony Cabin 17m<sup>2</sup>: 6 cabins with a French balcony

Balcony Cabin 17m<sup>2</sup>: 2 cabins with private balcony

Each cabin is spacious and comfortably equipped with two single beds that can be joined together, private bathroom with shower and bath products, telephone, satellite TV, safe, hairdryer, airconditioning, radio and wardrobe with hangers.

#### **Amenities**

- Storage space
- Towels
- Safe
- Air-conditioning
- 220V Electricity
- Adapters covering most countries
- Screen connected to a DVD player with films available

## Please note:

- All cabins are subject to availability
- There are no laundry facilities or lifts on board.
- Cruise timetables are subject to change. All cabins are subject to availability; some cabins may have restricted views. Cruise cabins booked on a guarantee basis and are assigned by the cruise line prior to departure.

### Ship: RV Zimbabwean Dream

Built in 2020, the RV Zimbabwean Dream is one of the gems of the CroisiEurope fleet with a magnificent setting for a dream safari-cruise in Southern Africa, overflowing with history and wildlife. A real cocoon of charm and elegance. Combining elegance and exoticism, comfort and refinement, the RV Zimbabwean Dream is a luxury cruise ship,

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which sails on Lake Kariba. The ship measures 33 metres long and 8 metres wide, and can accommodate 16 passengers, in 8 cabins with a size of 17m<sup>2</sup>. Of all cabins, 6 are with a French balcony and 2 with a small private terrace, offering amenities and providing guests with all the comforts they need during their stay. The spacious areas and large windows give the ship a bright appearance. The interior is decorated with noble wood and local fabrics and blends in perfectly with the splendid surrounding landscapes. Situated on the upper deck are a small pool, the restaurant and lounge/bar where binoculars are available for wildlife and flora watching. The sun deck remains the ideal place to relax and admire Southern Africa's magnificent sites, which are among the most beautiful in the world.

## Departures

21 November 2026

## **Onboard Currency**

Onboard the ships and at the lodges, payments can be made with a major bank card. It is not possible to exchange money on board or at the lodges.

## Cabins/Staterooms

French Balcony Cabin 17m<sup>2</sup>: 6 cabins with a French balcony

Balcony Cabin 17m<sup>2</sup>: 2 cabins with private balcony

Each cabin is spacious and comfortably equipped with two single beds that can be joined together, private bathroom with shower and bath products, telephone, satellite TV, safe, hairdryer, airconditioning, radio and wardrobe with hangers.

## Amenities

- Storage space
- Towels
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- Screen connected to a DVD player with films available

#### Please note:

- There are no laundry facilities or lifts on board.
- All cabins are subject to availability
- Cruise timetables are subject to change. All cabins are subject to availability; some cabins may have restricted views. Cruise cabins booked on a guarantee basis and are assigned by the cruise line prior to departure.

#### **Cruise Arrival & Departure Times**

Please keep in mind that the provided cruise arrival and departure times are an approximate and will be finalised upon receipt of your cruise tickets.

#### **Accommodation**

#### **Accommodation Used**

## 4 & 5-Star Properties (Self-Rated)

- Johannesburg, South Africa: 54 on Bath Hotel
- Impalila, Namibia: Cascades Safari Lodge or Kaza Safari Lodge
- Victoria Falls, Zimbabwe: Victoria Falls Safari Lodge

#### 5-Anchor Rated Cruise Ship

 Lake Kariba, Zimbabwe: RV African Dream Ship or RV Zimbabwean Dream Ship

### Cascades Safari Lodge, Namibia

2nd November 2026 and 5th December 2026 departures.

A top-of-the-range lodge completely redesigned in the heart of nature. It features noble materials for a refined and comfortable safari atmosphere. Located on a private island, surrounded by the Zambezi, it offers a unique and intimate experience. The lodge consists of 8 spacious bungalows (over 80m²) with ethnic decoration offering all the necessary comfort, as well as a large terrace, private pool and panoramic view.

#### **Lodge Facilities**

- Restaurant area, lounge and bar
- Large patio with view of the Zambezi River rapids

- Included Wi-Fi
- Laundry service (charges apply)
- Gift Shop
- Rental of fishing equipment (charges apply)

#### **Bungalows**

- King size double bed with view of the river
- Private swimming pool
- Patio with deckchairs
- Lounge area
- · Air Conditioning and heating
- TV with DVD player
- Hair dryer, bathrobes, slippers and toiletries
- Outdoor shower and bathtub
- Kettle and espresso machine (tea and coffee)
- Mini-bar filled with water and sodas
- Provision of insecticide bombs, flashlight, waterproof coat, umbrella
- Wi-Fi
- Plugs (220V) with adapters covering the majority of countries

#### Kaza Safari Lodge, Namibia

21st November 2026 departures.
A luxury lodge entirely redesigned, and located on an exceptional site, its 8 thatched roof bungalows are arranged to offer an authentic, modern and refined setting in the greatest comfort. They are located within and under the branches of an enormous 700 year old baobab. Legend has it that the adventurer and explorer Livingstone used to camp here. Guests will enjoy wonderful views over the river banks and the savanna from their private terrace and their private swimming pool.

#### **Lodge Facilities**

- Infinity-edge pool
- Restaurant area, lounge and bar
- Large patio with view of the Zambezi River rapids
- Included Wi-Fi
- Laundry service (charges apply)
- Gift shop
- Rental of fishing equipment (charges apply)

### **Bungalows**





- King size double bed with view of the river
- Private swimming pool
- Patio with deckchairs
- Lounge area
- · Air conditioning and heating
- TV with DVD player
- Hair dryer, bathrobes, slippers and toiletries
- Outdoor shower and bathtub
- Kettle and espresso machine (tea and coffee)
- Mini-bar filled with water and sodas
- Provision of insecticide bombs, flashlight, waterproof coat and umbrella
- Included Wi-Fi
- Plugs (220V) with adapters covering the majority of countries

Please note: Accommodation/rooms offered are based on a lead-in room type and are subject to availability based on seasonality. In the instance a property is not available, a similar standard of accommodation will be provided. Properties will be confirmed and included in your travel pack, which you will receive 4-6 weeks before travel.

#### **Accommodation Location**

To ensure a comfortable and convenient experience for everyone, we've carefully selected hotels that best suit the size and specific needs of each group. While this means your accommodation may not be in the city centre, you can rest assured that our hotels are typically located near public transportation and a variety of local restaurants and attractions. Once your tour begins, your friendly driver or tour leader will be happy to help you get your bearings and offer assistance, should you need it.

## Rail

# Rovos Rail (Extension Package only): Pullman Suites

The Pullman suites accommodate one or two passengers and have an en-suite bathroom with shower, toilet and basin. During the day, the suites have a comfortable sofa setting with a conversion to double or twin beds for the evening. A dedicated host/ess is available at all times

and services the suites daily.

#### **Amenities**

- En-suite with shower, toilet and basin
- Fold-up writing desk
- Luggage shelf
- Cupboards
- Safe
- Air conditioning
- Small fridge
- Tea facilities
- Bespoke amenities
- Robes and slippers
- Hairdryer (fixed or plug-in)
- USB ports
- Internal telephone system
- Room service

# Rovos Rail (Extension Package only): Deluxe Suites

The Deluxe Suites accommodate one or two passengers in double or twin beds and have their own lounge area and en-suite bathroom with shower, toilet and basin. A dedicated host/ess is available at all times and services the suites daily. A bar fridge is filled with the on-board beverages of the passenger's choice.

#### Amenities

- En-suite with shower, toilet and basin
- Small lounge area
- Writing desk
- Luggage shelf
- Cupboards
- Safe
- Air conditioning
- Fridge
- Tea facilities
- Bespoke amenities
- Robes and slippers
- Hairdryer (fixed or plug-in)
- Shaver plugs (2-pin)
- USB ports
- Internal telephone system
- Room service

#### Please note:

 Rovos Rail cabins may be a double, twin (separated or side-by-side) or bunk. • There is a dress code for the Rovos Rail journey. Days on board are smart casual: neat, conventional yet relatively informal in style, combining casual and formal clothing pieces whilst evening attire is more formal: for gentlemen, a jacket and tie is a minimum requirement while for ladies, a cocktail/evening dress is suggested.

#### **Extra Nights**

Not available.

Please note: If you are interested in booking additional nights of accommodation pre or post-tour, please wait until you receive your travel documentation approximately 4-6 weeks before departure for the confirmed list of hotels. If booking your own additional accommodation directly with the hotel, please be aware that you may be required to change rooms at the start/end of your tour.

## **Maximum Room Capacity**

2 people.

#### **Triple Share**

Not available.

## **Bedding Configuration**

Twin or double (subject to availability).

### **Optional Tours/activities**

Day 9: 12-Minute Afternoon Scenic Helicopter flight over Victoria Falls - \$520 per person

Day 9: Half-Day Safari Game Drive - \$380 per person

#### Please note:

- Prices are based per person, are subject to availability, time permitting and weather
- The optional tours listed above must be purchased on checkout or over the phone before submitting your passenger information form (subject to availability).
- Some tours or shore excursions require minimum numbers to operate.
- Shore excursions can be booked/reserved directly with the cruise line before travel (subject to availability)

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- Shore excursions can also be booked whilst onboard (subject to availability).
- Shore excursion programmes and itineraries may vary depending on local conditions and/or any unforeseen events concerning the timing on the day of the tour. Some excursions are very popular, and therefore availability cannot always be guaranteed, it is advisable to book in advance to avoid disappointment.

#### **Exclusions**

- Visa fees and requirements
- Domestic transfers and flights not stated in the deal offer
- Meals/beverages not stated in the deal offer
- Optional gratuities/tipping
- Optional activities/tours
- Personal expenses
- Travel insurance
- Any costs associated with an interruption to your tour as a result of an airline schedule change or cancellation
- Mandatory city tax
- Botswana Tourism levy (approximately US\$30 per person to be paid for on site in US\$)

## **Gratuities/tipping**

#### **Land & Cruise**

Gratuities (tips) are not included for the services of the tour leader (when available), cruise staff and driver throughout the tour. The recommended tip is 5 USD per person per day and will be collected on tour.

Please note: Tipping for services provided is always a matter of personal discretion; however, please be aware that many locals consider tipping part of their normal remuneration, and they may approach you for payment; there's no need to be intimidated by the request.

## **Other Important Information**

## **CURRENCY**

Onboard the ships and at the lodges, payments can be made with a major bank card. It is not possible to exchange money on board or at the lodges. US dollars will be accepted in South Africa, Botswana, Namibia and Zimbabwe.

## TOUR GUIDE VS. TOUR LEADER

#### **Tour Guide**

Often locals with intimate knowledge of an area, its culture, and history. Their role entails providing commentary, routing the tour, and seeing that people have a good time. They are a licensed, qualified expert who supplies specific information on the history, art, architecture and culture of the city/village/attraction where they are guiding the tour. The guide meets the group at the required place and leaves it at the end of the tour; they do not travel with the group.

#### **Tour Leader**

An experienced person tasked with ensuring the smooth operation of tours, as well as providing practical support to passengers throughout the whole trip. Their role primarily includes assisting with accommodation, transportation between locations, and communication with tour guides at each stop. A tour leader may provide general guidance around a city or village and offer information on the place visited on the bus. However, they are not required to have specific art, architecture, or historical knowledge. They are not allowed to provide a guided tour or commentary of a city/village/attraction once there and, if caught doing so, can be fined.

Please note: Tour leaders/guides are not a standard inclusion in all travel offers. Tour leaders/guides will only be made available when required to enhance the experience of the destination featured.

#### **CLIMATE & AVERAGE TEMPERATURES**

## Johannesburg Area, South Africa

Johannesburg is situated on the highveld plateau, and has a subtropical highland climate. The city enjoys a sunny climate, with the summer months (October to April) characterised by hot days followed by afternoon thunderstorms and cool

evenings.

#### **Botswana**

Temperatures in Botswana differ throughout the year. In summer months the climate is warm to hot (November to March) the maximum temperature can reach 30°C with lows of 14°C.

## Victoria Falls, Zimbabwe

In the area of Victoria Falls, the climate is subtropical, with a mild and dry winter from mid-May to mid-August (during which, however, nights are cold), and a hot, muggy and rainy summer from mid-November to mid-March. Between September and November, before the rainy season, there is a hot period, which is in fact the hottest of the year, with temperatures easily reaching 35°C, and sometimes up to 40°C, even though the humidity is not as high as in summer.

Please note: The amount of water at Victoria Falls (waterfall) will depend on the seasonality.

#### Namibia, Southern Africa

Summer (November to April): High temperatures are common during the summer months, with daytime temperatures often exceeding 30°C and occasionally reaching higher values, especially in the central and northern regions.

#### Weather

We always suggest referring to an online source for the most up-to-date weather information for your destination/s.

#### **FLIGHTS**

#### **Seat Selection & Frequent Flyer Points**

We do not arrange seat selection. It is essential to highlight that some airlines do not allow pre-selected seats. We strongly suggest you contact the airline directly with seating allocation requirements and/ or arrive at the airport earlier to arrange your seating. While we do not add frequent flyer member details to bookings, you can do this directly with the airline

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once you have your flight information.

#### **Dietary Requests**

Meal options and availability differ between airlines and routes therefore not all dietary requests can be accommodated. If your flight includes meals we will select the most suitable option available based on the dietary requirements you have specified. All meal requests are subject to airline approval and are not guaranteed, therefore we recommend preparing for your flight by bringing appropriate food for yourself, as required.

### **Passport Validity**

Customers must provide valid passport details either at the time of purchase or no later than 90 days before the departure date. Failure to do so may result in the cancellation of the booking. Customers will be responsible for any costs and fees incurred in this instance.

#### **COACH TOUR**

#### Meals

For meals not included, the tour leader (when available) will offer assistance with reservations, suggestions and directions to local restaurants. It is your responsibility to notify us of any dietary requests/requirements.

Please note: We will do our best to meet your requests/requirements; however, we cannot guarantee that we will always be able to.

### Luggage

On this trip, we plan to use private planes to get you between Kasane (lodge) and Kariba (ship).

You'll find the list of regulations below:

- Your checked baggage (1 per person maximum) MUST NOT EXCEED 20 kilograms.
- It must comply with the following dimensions of 70cm in length x 35cm in height x 30cm in width.
- It must be made from soft fabric. Hardshell suitcases are not accepted.
- Luggage with wheels is accepted (a maximum of 2 wheels per bag).

 Your carry-on baggage and personal items must not exceed 5 kilograms. If your baggage does not comply with the above rules, the airline will refuse to transport it. Your stay aboard the ship would take place without your personal belongings. At the end of your cruise and before taking your international flight, you will be required to return to the lodge at your own expense to collect your suitcase. For your comfort, a laundry service is available during your stay at the lodge. You will be responsible for all your personal belongings whilst on tour. You must carry your own luggage from the vehicle to the hotel room and back to the vehicle. The driver will assist with the uploading and unloading of bags from the vehicle.

#### **OTHER**

#### Mobility

If you require wheelchair access please contact our friendly sales and service team to inquire on your behalf.

#### **Fitness Level Required**

Adventure (and spontaneity) create some of the best travel memories. Bear in mind, your home schedules and timings might not be adhered to on tour - it's all part of the fun!

A moderate level of fitness will be required. Expect a moderate pace of touring with a focus on guided tours that may include full days with extended activity, guided city tours or nature walks. You will require a general level of fitness for unassisted navigation of stairs and inclines, longer distances with possible periods of standing when visiting sites, walking on sloping, uneven ground or elevations. You will be responsible for your own luggage and have the ability to board all modes of transport without assistance.

Please note:

- Many areas may be inaccessible to wheelchairs or mobility scooters, where the unassisted use of personal walking sticks and other aids may be required. Although some assistance may be available, every traveller should be self-reliant during all aspects of their travel.
- It is expected that every traveller must be self-reliant and able to undertake all aspects of their own travel. Please speak to your booking agent about your personal circumstances and any assistance requirements to ensure this tour is right for you.
- If you have any concerns, please consult your healthcare provider prior to purchase/ travel.

### **Yellow Fever**

A valid international certificate of vaccination against Yellow Fever is required in many countries. You may need to present this on arrival at the airport or border crossing. Some countries will refuse entry if you are unable to present your certificate. It's also common for your home country to request a Yellow Fever certificate upon arrival. You must check with your doctor well before leaving home about the Yellow Fever requirements for the countries you'll be visiting.

## Sightseeing

Please note: If entry to a site is affected by changes in operating hours or public holiday closures, your itinerary, where possible, may be adjusted, or a similar activity will be offered in its place (subject to availability).

#### Shopping

Shopping overseas can be a daunting and confusing experience, especially when there is a language barrier. Please be very cautious when foreign currencies and prices are involved. If paying by credit card, please pay close attention to the amount you are being charged and keep all your receipts. Do not make any purchases you are not comfortable with or feel pressured into. If you are uncertain or need assistance with the language barrier, please seek assistance from your Tour

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Guide/Leader. Please refer to our <u>Terms</u> and <u>Conditions</u> regarding shopping for further information.

#### **Visas**

#### **South Africa**

A tourist visa for South Africa is not required for stays up to 90 days if travelling on an Australian or New Zealand Passport.

#### **Botswana**

A tourist visa for Botswana is not required for stays up to 90 days if travelling on an Australian or New Zealand Passport. If travelling with children, additional documents may be required. Please stay updated and <a href="check the regulations">check the regulations</a> prior to travel. Botswana has introduced an approximately US\$30 per person tourism levy to be paid on entry in US dollars.

#### **Zimbabwe**

Passengers travelling on an Australian or New Zealand passport entering Zimbabwe and Zambia for tourism purposes are required to pay for a multiple entry, 30-day Kaza UniVisa on point of entry into Victoria Falls or Livingstone and costs approximately \$50 USD (approximately \$75 AUD, subject to change). This visa will cover Zimbabwe and can be paid on arrival. Please bring the exact amount in USD cash. Visas can also be purchased prior to travel, if you do pre-purchase your visa please ensure you have a hard copy of the visa ready for immigration.

# New Zimbabwe Immigration Requirements

To streamline and speed up the immigration process on arrival, the Zimbabwe Immigration Department has implemented an online immigration declaration form that ideally should be completed by all travellers prior to arriving at any Zimbabwean border post, including Victoria Falls Airport. This new online process will, in time, replace the manual immigration declaration form and is aimed at improving the guest experience at border control.

#### Namibia

From 1 April 2025, you'll need to apply for a multiple entry visa prior to arrival in Namibia if travelling on an Australian or New Zealand passport. The fee is approximately N\$ 1600 (approximately AUD \$140).

#### Important:

- Please start arranging your visa three weeks before departure to account for any delays due to consulate operating hours.
- Visa rules are subject to change. Please check with the nearest embassy, consulate or immigration department of the destination/s you are visiting once you receive your travel documentation to ensure you have the most up to date information.
- It is your responsibility to be travel-ready and ensure that you are aware and comply with any destination or travel requirements, including the validity of all required travel documents.
- Passengers who are not Australian citizens must also check with the respective consulate or visa agency to determine what their visa requirements are and what personal identification is required.
- It is also important to note that some areas of employment, such as journalism, government authorities and charity organisations, may have additional restrictions in applying for visas. This may, in turn, affect the type of application required.

#### **Travel Insurance**

Embarking on your next trip is exciting, and while you hope the unexpected does not happen, it is best to be prepared. We strongly recommend you take out travel insurance when making your booking. Whether it's a potential medical emergency, a flight cancellation, a delayed suitcase, or an unforeseen event, it's important to ensure you're adequately protected. For more information or advice visit <a href="https://www.tripadeal.com.au/travel-insurance">https://www.tripadeal.com.au/travel-insurance</a>

### **Schedule Of Fees**

#### **Voluntary Changes**

This includes booking changes requested by you, including but not limited to those changes requiring an airline ticket or a Purchase Confirmation reissue.

 Changes - \$100 per booking and any additional charges applied by the airline/ cruise company/accommodation/other travel providers.

#### Name Changes Due To Passenger Error

If the incorrect name has been provided, charges of \$100 per booking and any additional charges applied by the airline/cruise company/accommodation/other travel providers.

#### **Supplier Fees**

In the event the tour package you have purchased is unable to proceed, and/or a Travel Supplier is unable to fulfil the tour due to external circumstances (Limitation of Liability e.g. a Force Majeure event), there may be a fee or amount of money that is withheld by our Suppliers and is unrecoverable. This may be due to nonrefundable airline tickets, cancellation penalties with cruise cabins or unrecoverable payments with our land/ accommodation partners. If refunds are not available from Suppliers, we will endeavour to obtain a travel credit on the best terms available and communicate these outcomes to you. In the event we are unable to obtain a refund or travel service credit, or part thereof, this cost is passed on to the customer as a Supplier Fee.

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