

Japan Highlights

TOKYO ● MT FUJI ● KYOTO ● OSAKA

The Offer

Embark on an unforgettable 8-day adventure exploring the Land of the Rising Sun and immersing yourself in Japan's vibrant culture and breathtaking landscapes.

Your journey begins in the pulsating heart of Tokyo, where you'll delve into traditional Japanese cuisine at Tsukiji Outer Market and find serenity amidst the iconic Meiji Shrine. An optional afternoon tour offers sweeping views from Tokyo Tower, leading into the dazzling neon glow of Shinjuku and the famous Shibuya Crossing.

Next, marvel at the majestic Mt Fuji from its 5th Station before continuing to the scenic Aichi Region. Here, you'll have a day to explore at your leisure or embark on an optional excursion to the UNESCO World Heritage-listed Shirakawa-go with its charming gassho-zukuri farmhouses, and discover the historic streets of Takayama, home to a fascinating Japanese Knife Museum.

The adventure continues in Kyoto, the ancient former Japanese capital, where you'll explore the iconic Kiyomizudera Temple. Enjoy free time to discover its historic streets, or opt for a half-day tour to see the vermilion torii

gates of Fushimi Inari Shrine, the gleaming Kinkaku-ji (Golden Pavilion), and the ethereal Arashiyama Bamboo Grove.

Finally, arrive in lively Osaka, your base for a free day to soak up the city's atmosphere, or take an optional bullet train trip to Hiroshima and Miyajima Island, reflecting on history at the Peace Memorial Park and witnessing the poignant Atomic Bomb Dome.

This package includes return international full-service flights, 6 nights of hotel accommodation, daily breakfast, english-speaking tour guides and more.

Want more? Arrive early in Tokyo & Stay Behind in Osaka options available.



8-DAY TOUR PACKAGE | JAPAN HIGHLIGHTS

The Map





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The Itinerary

Day 1 Australia (or New Zealand) – Tokyo

Today depart Australia (or New Zealand) for one of the most captivating cities in the world - Tokyo, Japan. Upon arrival, you will be transferred to your hotel in Tokyo.

Please note:

- Flights are not direct from your departure city to Tokyo
- Some flights may include an overnight layover, and complimentary hotel accommodation will be provided.
- Some departures may occur on Day 0.

Overnight: Hotel Mystays Tachikawa or similar, Tokyo

Meals included: In-Flight

Day 2 Tokyo Sightseeing – Afternoon at Leisure

This morning, head out on a sightseeing tour of Tokyo, starting at the Tsukiji Outer Market where you'll encounter many kinds of traditional Japanese cuisine. Visit the stunning Meiji Shrine, a Shinto religious site that was dedicated to the Imperial Family in 1926. Walk among the serene gardens surrounding the shrine as your guide shares details of its importance.

The tour ends around lunchtime. Take the opportunity to explore this amazing city at your own leisure in the afternoon, or alternatively, join an optional afternoon tour.

Optional Activity: Tokyo afternoon tour including the famous Tokyo Tower First

Enjoy the sweeping views of this vast city from the observation decks at the famous Tokyo Tower, the landmark of Tokyo (entry included). Then visit Shinjuku, the largest entertainment, business and shopping district in Tokyo. It's also a microcosm of Tokyo: there are skyscrapers and neon lights, but also yakitori stalls in

old wooden shacks. Your final stop is Shibuya Crossing, an iconic landmark in Tokyo, where you can see upwards of 1,000 people crossing the multi-cornered intersection at a time. Finish the day back at your hotel. See current pricing in [important information](#).

Overnight: Hotel Mystays Tachikawa or similar, Tokyo

Meals included: Breakfast

Day 3 Tokyo – Mount Fuji – Aichi Region

After breakfast, embark on a journey of approximately 430 kilometres, starting with a drive to Mount Fuji's 5th Station.

Located 2300 metres above sea level, Mount Fuji's 5th Station offers a commanding view of the Fuji Five Lakes area below, making it a popular spot even for those who do not intend on climbing the mountain, and it features shrines, torii gates and souvenir shops. Afterwards, continue to the nearby five lakes area to admire the scenery. Surrounding mountains, including Mount Fuji, overlook the waters.

Arrive in Aichi Region in the afternoon, check into the hotel and enjoy the evening at leisure.

Overnight: Route-Inn Grantia Komaki or similar, Aichi Region

Meals included: Breakfast

Day 4 Aichi Region - Day at Leisure

Today, you can relax at the hotel, explore the Aichi Region at your leisure or take an optional tour of Shirakawa-go, Takayama and a Japanese Knife Museum.

Optional Activity: Shirakawa-go, Takayama and Japanese Knife Museum



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The Itinerary

Today is a fun day to visit the countryside of Japan and see how local people live. Cover 170 kilometres during the drive to Shirakawa-go, which was declared a UNESCO World Heritage-listed site in 1995. The area is famous for its traditional gassho-zukuri farmhouses, some of which are more than 250 years old. Afterwards, you'll visit Takayama Old Town and enjoy a walk along Sannomachi Street, which remains in a particularly picturesque state with many old homes, shops, and restaurants. Takayama was once a bustling hub that drew expert artisans, farmers, and merchants from throughout the surrounding area. You'll find that Sanmachi, as well as Oshinmachi, preserves the traditional aesthetic of this time. Lastly, visit a Japanese Knife Museum and discover world-class knives and the best of Japan's traditional industries. See current pricing in Important Information

Overnight: Route-Inn Grantia Komaki or similar, Aichi Region
Meals included: Breakfast

Day 5 Aichi Region – Kyoto – Osaka

This morning, you'll travel to Kyoto. Your first visit will be to Kiyomizudera Temple, one of Japan's most celebrated temples. Kiyomizudera is best known for its wooden stage that juts out from its main hall, 13 metres above the hillside. It was added to the list of UNESCO World Heritage Sites in 1994.

Afterwards, proceed to Kyoto city centre for free time to explore the ancient capital, or take the opportunity to join an optional tour of Kyoto (not included).

You'll then leave Kyoto early this evening to travel to Osaka. Here, you'll check into your accommodation for an evening at leisure after an approximately 200 kilometre travel day.

Optional Activity: Kyoto Half-Day Sightseeing Tour

The tour includes a stop at Fushimi Inari Shrine, a significant Shinto shrine located in southern Kyoto. It's famous for its thousands of vermilion torii gates, which straddle a network of trails behind its main buildings. The tour continues with a visit to Kinkaku-ji (Golden Pavilion), a Zen temple in northern Kyoto that has gold leaf-covered floors on the top two floors. The stop is Arashiyama Bamboo Grove, one of Kyoto's top sights. See current pricing in Important Information.

Overnight: Hotel Sobial Osaka Dome or similar, Osaka
Meals included: Breakfast

Day 6 Osaka - Day at Leisure

Today, you can relax at the hotel, explore Osaka at your leisure or take an optional tour of Hiroshima.

Optional Activity: Hiroshima Full-Day Trip

This morning, transfer to Shin-Osaka train station where your bullet train awaits. Climb aboard and marvel at the train's incredible velocity during an approximately 1.5-hour ride to Hiroshima. On arrival, continue to Miyajimaguchi by coach or train, then board a boat to the majestic Miyajima Island. Disembark and discover the natural and cultural treasures of the UNESCO World Heritage-listed Island for 45 minutes with your guide. See the shimmering Itsukushima Shrine, then revitalise with a delicious lunch in a local eatery (not included).

Re-board the boat and return to Hiroshima to reflect on the region's history. Take a moment of contemplation at the Hiroshima Peace Memorial Park, a historical site near where the atomic bomb exploded. See exhibitions that articulate the



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The Itinerary

destruction the bomb caused and marvel at the city's regenerative recovery. Finally, visit the Atomic Bomb Dome (Genbaku Dome), a skeletal structure that miraculously survived the 1945 attack. Return to the train station for the exhilarating return journey to Osaka on the bullet train, where the tour concludes. See current pricing in Important Information.

Overnight: Hotel Sobial Osaka Dome or similar, Osaka

Meals included: Breakfast

Day 7 Osaka – Australia (or New Zealand)

Today, at the appropriate time, be transferred to Osaka airport for your departure flight.

Please note:

- Some flights may depart in the evening, although standard checkout time is 10:00 am or 11:00 am.
- Luggage storage is available at reception for those with later flights, so you can enjoy the day at leisure before making your way to the airport.
- Some flights may include an overnight layover, and complimentary hotel accommodation will be provided

Meals included: Breakfast; In-Flight

Day 8 Arrive Australia (or New Zealand)



8-DAY TOUR PACKAGE | JAPAN HIGHLIGHTS

Tour Inclusions

HIGHLIGHTS

Discover Japan's rich natural beauty and culture

Take a fascinating sightseeing tour of Tokyo

Visit Meiji Shrine and Tsukiji Outer Market

Take in stunning views from Mt Fuji's 5th Station

Discover the ancient capital of Kyoto at leisure

Visit one of the country's most celebrated temples, Kiyomizudera Temple

Enjoy time at leisure in Tokyo and Osaka

FLIGHTS

Return international full-service flights (economy class), surcharges may apply.

ACCOMMODATION

6 nights hotel accommodation

DINING

Daily breakfast

ESSENTIALS

English-speaking tour guides

Airline taxes and surcharges

TRANSPORT

Transportation by private air-conditioned vehicles

TRANSFERS

Return airport transfers

Important Information

***Please note: All information provided in this brochure is subject to both change and availability. Prior to purchase please check the current deal for up-to-date information. If you have already purchased this deal, the terms and conditions on your Purchase Confirmation apply and take precedence over the information in this brochure.**

Booking Information

After purchase, you will receive a receipt and a Purchase Confirmation, directing you to an online Passenger Information Form. You must complete the Passenger Information Form within 72 hours of purchase. Any special requests, preferences and optional extras MUST be clearly stated in your Passenger Information Form. Any change requested after submitting your Passenger Information Form cannot be guaranteed, is strictly subject to availability and will incur surcharges as outlined in the Schedule of Fees below.

On purchasing this Travel Offer, you are bound by the [General Terms and Conditions](#) and the specific terms and conditions outlined in this Important Information.

Please note: All countries and territories have different entry requirements in relation to vaccinations, quarantine/isolation periods and travel restrictions. Due to the evolving nature, we would ask all of our customers to monitor, meet and adhere to the specific requirements of their intended destination(s) in the lead-up to and immediately before travel, as well as any requirements post-travel upon their return.

Our Policies

Cancellation & Refund Policy

By placing a booking with us, you acknowledge the following important information:

• **we act as your booking agent:** TripADeal is a booking services provider, and curates the Travel Offers available on our website. We act as your booking agent, and we receive payment for the Booking Services as part of the booking price, however, we do not provide any of the

Travel Services (flights, accommodation, tours or other products or services) included in your booking – the Travel Services are provided by a number of third party Travel Suppliers.

- **each booking is unique:** our Travel Offers are made up of a variety of different components and are, during the booking process, uniquely tailored to suit your requirements, for example, departure dates and ports, flight and room upgrades, tour inclusions, etc.
- **changes/modifications to your booking may not be possible:** once your booking has been made, changes or modifications may not be possible, and where possible, may incur a fee. It is important to ensure that the information you provide during the booking process is accurate and up to date, and that you read the Travel Offer carefully before placing your order.
- **Travel Offers are a package:** our Travel Offers have been curated into package offerings and must be used as a package – individual components cannot be used independently of the full package offering.

- **our Travel Offers are generally non-refundable:** in order to provide great value Travel Offers, we work with a variety of Travel Suppliers to find the best deals – this often means the Travel Suppliers' offerings are non-refundable to ensure the best price. We recommend that you obtain travel insurance as soon as you make a booking with us.

To read more about our Cancellation and Refund Policy, please click [here](#).

Offer Essentials

This Travel Offer is valid for travel on selected dates until the 11th June 2026. Minimum group size 20, maximum group size 40 per vehicle.

This Travel Offer is priced per person based on a twin share.

Departure Dates & Surcharges

See checkout for live dates and availability.

Single Traveller Supplement

For solo travellers, a mandatory single supplement of \$600 applies.

Please note: Accommodation for single customers who are travelling on a tour or cruise package may be in a single room, depending on availability.

Child Policy

- No child discounts are offered. The full price applies to all children travelling with their parents.
- Valid for children 12 years old and over.

Please note: Children must be accompanied by a responsible adult 18 years old and over to travel. No unaccompanied minors are allowed.

Flights

Departure Cities

Sydney, Melbourne, Brisbane*, Adelaide*, Perth*, Auckland*

Departure City Surcharges

Brisbane and Adelaide: \$450 per person
Perth and Auckland: \$600 per person

International Flight(s)

Full-Service Airline(s) Used

- Cabin Class: Economy Class

Please note:

- **We cannot accommodate one-way flights. Travellers must take all included flights within the package, and any flights intentionally forfeited will result in later flights being subject to cancellation.**
- **From Sydney, the flying journey to your destination may take up to 18 hours, with up to 1 stop. In some cases you may have an extended layover in Guangzhou or Shanghai and complimentary hotel accommodation will be provided.**
- **From Melbourne or Brisbane, the flying journey to your destination may take up to 20 hours, with up to 1 stop. In some cases you may have an extended layover in Guangzhou or Shanghai and complimentary hotel accommodation will be provided.**

Important Information

• From Adelaide, Perth or Auckland the flying journey to your destination may take up to 22 hours, with up to 2 stops. In some cases you may have an extended layover in Guangzhou or Shanghai and complimentary hotel accommodation will be provided.

• If complimentary layover accommodation is provided the total journey times stated above will increase

• This is provided as a guide only - actual flight duration can vary depending on availability and airline schedules. Your booking's final details will be confirmed to you via email once available.

Preferred Airline Surcharge

Not available.

Arrive Early & Stay Behind Options

Fly out and return home up to 60 days pre and post your tour dates.

Arrive Early

Tokyo, Japan - \$350 per person, subject to availability.

Stay Behind

Osaka, Japan - \$350 per person, subject to availability.

Please note:

• Exclusions:

This fee does not include extra nights' accommodation, meals or airport transfers.

• No flight booking changes or cancellations are permitted after air tickets have been issued.

• Flight changes are subject to availability at the time of booking.

• Arrive Early and Stay Behind requests cannot be accommodated for travel in the below date ranges:

20 November 2025 - 2 March 2026

28 March 2026 - 10 May 2026

20 June 2026 - 31 August 2026

Stopover Packages

Not available.

Flight Class Upgrades

Not available.

Outbound Flights

Please note: Due to flight scheduling and availability, some departures may occur on Day 0. Affected customers must be available to depart the day before. Flight times will be indicated on your final documents, issued 4-6 weeks before departure.

Missed Flights

If you fail to arrive for your outbound flight, you risk all flight and land arrangements in your destination being automatically cancelled by the airlines and land operator, respectively. Additional fees may apply to reinstate these services. If you miss your flight for whatever reason, please contact us as soon as possible to make arrangements.

Accommodation

Accommodation Used

3-Star Properties (Self-Rated):

- Tokyo, Japan: Hotel Mystays Tachikawa or similar
- Aichi Region, Japan: Route-Inn Grantia Komaki or similar
- Osaka, Japan: Hotel Sobial Osaka Dome or similar

Please note: Accommodation/rooms offered are based on a lead-in room type and are subject to availability based on seasonality. In the instance a property is not available, a similar standard of accommodation will be provided. Properties will be confirmed and included in your travel pack, which you will receive 4-6 weeks before travel.

Extra Nights

Not available.

Please note: If you are interested in booking additional nights of accommodation pre or post-tour, please wait until you receive your travel documentation approximately 4-6 weeks before departure for the confirmed list of hotels. If booking your own additional accommodation directly with the hotel, please be aware that you may be required to change rooms at the start/end of your tour.

Maximum Room Capacity

2 people.

Triple Share

Not available.

Bedding Configuration

Twin or double (subject to availability).

Optional Tours/activities

- Day 2: Tokyo Half Day Tour - 8,000 JPY per person
- Day 4: Shirakawa-go, Takayama and Japanese Knife Museum - 12,000 JPY per person
- Day 5: Kyoto Half-Day Sightseeing Tour - 7,000 JPY per person
- Day 6: Hiroshima Full-Day Trip - 50,000 JPY per person

Please note:

- Prices are based per person, are subject to availability, time permitting and weather conditions, and are payable directly to the tour operator in the currency specified.
- Some tours require minimum numbers to operate.

Exclusions

- Visa fees and requirements
- Domestic transfers and flights not stated in the deal offer
- Meals/beverages not stated in the deal offer
- Recommended gratuities/tipping
- Optional activities/tours
- Personal expenses
- Travel insurance
- Any costs associated with an interruption to your tour as a result of an airline schedule change or cancellation

Gratuities/tipping

Land

Gratuities (tips) are not included for the services of the tour leader (when available) and driver throughout the tour. The recommended tip is \$10 AUD per person per day. This covers the guide/leader and the driver and will be collected on tour.

Important Information

Please note: Tipping for services provided is always a matter of personal discretion; however, please be aware that many locals consider tipping part of their normal remuneration, and they may approach you for payment; there's no need to be intimidated by the request.

Other Important Information

TOUR GUIDE VS. TOUR LEADER

Tour Guide

Often locals with intimate knowledge of an area, its culture, and history. Their role entails providing commentary, routing the tour, and seeing that people have a good time. They are a licensed, qualified expert who supplies specific information on the history, art, architecture and culture of the city/village/attraction where they are guiding the tour. The guide meets the group at the required place and leaves it at the end of the tour; they do not travel with the group.

Tour Leader

An experienced person tasked with ensuring the smooth operation of tours, as well as providing practical support to passengers throughout the whole trip. Their role primarily includes assisting with accommodation, transportation between locations, and communication with tour guides at each stop. A tour leader may provide general guidance around a city or village and offer information on the place visited on the bus. However, they are not required to have specific art, architecture, or historical knowledge. They are not allowed to provide a guided tour or commentary of a city/village/attraction once there and, if caught doing so, can be fined.

Please note: Tour leaders/guides are not a standard inclusion in all travel offers. Tour leaders/guides will only be made available when required to enhance the experience of the destination featured.

CLIMATE & AVERAGE TEMPERATURES

November in Japan offers a crisp and generally dry autumn experience in both

Tokyo and Osaka, with pleasant daytime temperatures perfect for enjoying the fall foliage.

Tokyo in November sees average temperatures hovering around a cool 12.1°C to 14.4°C. Daily highs can reach a comfortable 15.7°C to 19.2°C, making daytime explorations enjoyable. As evening descends, expect temperatures to drop to a chillier 8.9°C to 10.3°C, necessitating a warm jacket or coat. Rainfall in the capital during this month is relatively low, with an average precipitation of approximately 99mm to 100mm spread across about 7 to 10 rainy days. While you're likely to experience more dry days than wet, it's wise to pack an umbrella for occasional showers.

Sunshine is moderately present, with an average of about 4 hours and 38 minutes of bright sunlight per day. The humidity in Tokyo during November sits at a comfortable 76%.

A short journey west, Osaka in November presents a slightly milder and sunnier climate. The average temperature is a touch warmer than in Tokyo, ranging from 12.9°C to 15°C. Daytime highs are a pleasant 17°C to 18°C, while nighttime lows are comparable to Tokyo at 9°C to 10°C.

Osaka experiences less precipitation than its eastern counterpart, with an average of 65.1mm to 77mm of rainfall throughout the month, occurring over approximately 7 to 11 days. This translates to a greater chance of clear, sunny days. In fact, Osaka boasts slightly more sunshine than Tokyo in November, with an average of 5 hours and 1 minute of sunshine daily. The humidity is also a little lower, at around 74%, contributing to the crisp autumn feel. In summary, both Tokyo and Osaka in November offer a delightful autumn climate. Tokyo is slightly cooler and wetter, while Osaka enjoys a bit more sunshine and milder temperatures. Regardless of your destination, packing layers, including a warm jacket for the evenings, and an umbrella for the occasional shower will ensure a comfortable and enjoyable trip.

Weather

We always suggest referring to an online source for the most up-to-date weather information for your destination/s.

FLIGHTS

Seat Selection & Frequent Flyer Points

We do not arrange seat selection. It is essential to highlight that some airlines do not allow pre-selected seats. We strongly suggest you contact the airline directly with seating allocation requirements and/or arrive at the airport earlier to arrange your seating. While we do not add frequent flyer member details to bookings, you can do this directly with the airline once you have your flight information.

Dietary Requests

Meal options and availability differ between airlines and routes therefore not all dietary requests can be accommodated. If your flight includes meals we will select the most suitable option available based on the dietary requirements you have specified. All meal requests are subject to airline approval and are not guaranteed, therefore we recommend preparing for your flight by bringing appropriate food for yourself, as required.

Passport Validity

Customers must provide valid passport details either at the time of purchase or no later than 90 days before the departure date. Failure to do so may result in the cancellation of the booking. Customers will be responsible for any costs and fees incurred in this instance.

COACH TOUR

Meals

For meals not included, the tour leader (when available) will offer assistance with reservations, suggestions and directions to local restaurants. It is your responsibility to notify us of any dietary requests/requirements.

Please note: We will do our best to meet your requests/requirements; however, we cannot guarantee that we will always be able to.

Important Information

Luggage

You will be responsible for all your personal belongings whilst on tour. You must carry your own luggage from the vehicle to the hotel room and back to the vehicle. The driver will assist with the uploading and unloading of bags from the vehicle.

OTHER

Mobility

If you require wheelchair access please contact our friendly sales and service team to inquire on your behalf.

Fitness Level Required

Adventure (and spontaneity) create some of the best travel memories. Bear in mind, your home schedules and timings might not be adhered to on tour - it's all part of the fun!

A relaxed level of fitness will be required. Expect a comfortable pace of touring with a focus on leisure time and gentle activity. This may include city tours, the ability to walk up and down small flights of stairs and gentle slopes. You will be responsible for your own luggage and have the ability to board all modes of transport without assistance.

Please note:

- *It is expected that every traveller must be self-reliant and able to undertake all aspects of their own travel. Please speak to your booking agent about your personal circumstances and any assistance requirements to ensure this tour is right for you.*
- *If you have any concerns, please consult your healthcare provider prior to purchase/travel.*

Sightseeing

Please note: If entry to a site is affected by changes in operating hours or public holiday closures, your itinerary, where possible, may be adjusted, or a similar activity will be offered in its place (subject to availability).

Shopping

Shopping overseas can be a daunting and confusing experience, especially when there is a language barrier. Please be very cautious when foreign currencies and prices are involved. If paying by credit card, please pay close attention to the amount you are being charged and keep all your receipts. Do not make any purchases you are not comfortable with or feel pressured into. If you are uncertain or need assistance with the language barrier, please seek assistance from your Tour Guide/Leader. Please refer to our [Terms and Conditions](#) regarding shopping for further information.

Visas

A tourist visa is not required for Australian or New Zealand citizens visiting Japan for stays of up to 90 days for tourism, business, visiting friends or relatives, etc. that does not include remunerative activities.

We recommend you to use the Visit Japan Web to pre-register your details before arrival. Visit Japan Web is a web service to help smooth arrival procedures at the airport in Japan. You can register your information for Immigration and Customs procedures ahead of your trip, including the disembarkation card for visa exemption (for eligible travellers such as Australians). Once you have registered, you can use the QR codes from the service instead of paper forms as part of the procedures to enter Japan.

Important:

- *Please start arranging your visa three weeks before departure to account for any delays due to consulate operating hours.*
- *Visa rules are subject to change. Please check with the nearest embassy, consulate or immigration department of the destination/s you are visiting once you receive your travel documentation to ensure you have the most up to date information.*

• *It is your responsibility to be travel-ready and ensure that you are aware and comply with any destination or travel requirements, including the validity of all required travel documents.*

• *Passengers who are not Australian citizens must also check with the respective consulate or visa agency to determine what their visa requirements are and what personal identification is required.*

• *It is also important to note that some areas of employment, such as journalism, government authorities and charity organisations, may have additional restrictions in applying for visas. This may, in turn, affect the type of application required.*

Travel Insurance

Embarking on your next trip is exciting, and while you hope the unexpected does not happen, it is best to be prepared. We strongly recommend you take out travel insurance when making your booking. Whether it's a potential medical emergency, a flight cancellation, a delayed suitcase, or an unforeseen event, it's important to ensure you're adequately protected. For more information or advice visit <https://www.tripadeal.com.au/travel-insurance>

Schedule Of Fees

Voluntary Changes

This includes booking changes requested by you, including but not limited to those changes requiring an airline ticket or a Purchase Confirmation reissue.

- Changes - \$100 per booking and any additional charges applied by the airline/cruise company/accommodation/other travel providers.

Name Changes Due To Passenger Error

If the incorrect name has been provided, charges of \$100 per booking and any additional charges applied by the airline/cruise company/accommodation/other travel providers.

Supplier Fees

Important Information

In the event the tour package you have purchased is unable to proceed, and/or a Travel Supplier is unable to fulfil the tour due to external circumstances (Limitation of Liability e.g. a Force Majeure event), there may be a fee or amount of money that is withheld by our Suppliers and is unrecoverable. This may be due to non-refundable airline tickets, cancellation penalties with cruise cabins or unrecoverable payments with our land/accommodation partners. If refunds are not available from Suppliers, we will endeavour to obtain a travel credit on the best terms available and communicate these outcomes to you. In the event we are unable to obtain a refund or travel service credit, or part thereof, this cost is passed on to the customer as a Supplier Fee.