



# Northern Thailand Adventure

CHIANG MAI ● CHIANG RAI ● PAI

## The Offer

Take an authentic journey through Northern Thailand, from the traditional wonders of Chiang Mai to misty mountain towns near the Myanmar border.

Begin in the ancient city of Chiang Mai, where a blend of old-world traditions and contemporary highlights awaits. Head to the northernmost province of Chiang Rai, known for its ornate temples and mountain communities. See the striking architecture of the White Temple (Wat Rong Khun) and sample locally-grown coffee at Mae Kampong Village. Enjoy a scenic boat ride along the Mekong River before visiting the historic Golden Triangle where Laos, Thailand and Myanmar meet.

Travel through forested mountains to the scenic town of Pai, renowned for its waterfalls and hot springs. Explore the dramatic cliffs of Pai Canyon, Bua Tong Waterfall and the historic Pai Memorial Bridge. Journey through the picturesque Chinese-Yunnan village of Moo Ban Rak Thai to Mae Hong Son, a charming town framed by golden pagodas. Glimpse Thailand's highest peak, Doi Inthanon, at sunrise before stopping by Wachirathan Waterfall. Head back to Chiang Mai to see rescued elephants roam free on an

optional tour (charges apply). Afterwards, culminate the tour with a traditional Khantoke dinner and traditional Lanna dance performance.

Enjoy the ultimate adventure with return international full-service flights, 10 nights of accommodation, daily breakfast and more.

**Want more? Add extra days to your itinerary with Arrive Early and Stay Behind options in Chiang Mai.**

Offer available for a limited time or until sold out. TRIP A DEAL PTY LTD: 50149240433

Updated: 20 May 2026 16:13:55

Have a question about this deal? We're here to help.  
Call our friendly team on 1300 158 912

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## 12-DAY TOUR PACKAGE | NORTHERN THAILAND ADVENTURE

### The Map



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## 12-DAY TOUR PACKAGE | NORTHERN THAILAND ADVENTURE

### The Itinerary

#### Day 1 Australia (or New Zealand) - Chiang Mai, Thailand

Today you'll depart for your flight to Chiang Mai, Thailand. Upon arrival, you'll be picked up by a tour representative and transferred to the hotel. Check-in time is from 14:00 so for those arriving earlier, you will be able to store your luggage at the hotel.

Set amid the mountains in the north, Chiang Mai blends old and new. This cultural treasure combines centuries-old traditions with contemporary comforts, offering an authentic glimpse into Thailand.

*Please note: Due to flight scheduling and availability, some departures may occur on Day 0. Affected customers must be available to depart the day before. Flight times will be indicated on your final documents, issued 4-6 weeks before departure.*

**Overnight: Villa Lantara Chiang Mai or similar**

**Meals included: In-Flight**

#### Day 2 Chiang Mai - Chiang Rai, Mae Kampong Village

This morning, you'll depart the hotel for Chiang Rai. This is Thailand's northernmost province that's known for its misty mountains, ornate temples and hill tribe communities.

En route, you'll visit Mae Kampong Village, a traditional mountain village east of Chiang Mai. Surrounded by lush forest and flowing streams, the village is known for its warm hospitality, slow-paced rhythm and commitment to sustainable living. Stroll past wooden hillside homes, sample freshly brewed locally grown coffee and experience the authentic charm of rural northern Thailand.

Afterwards, you'll continue onward to Chiang Rai where an included welcome dinner awaits in the evening.

**Overnight: The Heritage Chiang Rai Hotel or similar**

**Meals included: Breakfast; Lunch; Dinner**

#### Day 3 Full-Day Temples & Golden Triangle Tour

Today you'll explore some of Chiang Rai's most captivating landmarks which combines contemporary temple art, cultural heritage and scenic beauty.

Visit Wat Rong Khun (the White Temple), an extraordinary masterpiece that blends traditional Thai architecture with modern, surreal elements. Head to Wat Rong Suea Ten (the Blue Temple), renowned for its vibrant sapphire tones and stunning interior murals depicting mythological artistry.

The journey continues to the famous Golden Triangle where Thailand, Laos and Myanmar converge at the meeting point of the Mekong and Ruak Rivers. Once known for its role in the opium trade, this region is now celebrated for its rich history and cultural significance. Visit the Hall of Opium Museum to gain deeper insight into the area's past, then enjoy a boat ride along the Mekong River, offering sweeping views across the neighbouring countries.

Afterwards, return to the hotel where the remainder of the day is yours to relax at leisure.

**Overnight: The Heritage Chiang Rai Hotel or similar**

**Meals included: Breakfast; Lunch**

#### Day 4 Chiang Rai Free Day

Today, you'll have the day at leisure to independently explore Chiang Rai. Alternatively, you can choose to participate in an optional activity.



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### The Itinerary

#### Optional Activity: Full-Day Jungle Trekking Adventure

Experience the natural and cultural beauty of Chiang Rai on this 10-hour guided jungle tour. Hike through bamboo forests, farmland, rice fields and tea plantations. Visit local villages including Lahu, Akha and China Village. Take a refreshing dip in the region's second largest waterfall and enjoy a unique bamboo-cooked lunch using handmade tools. Afterwards, unwind in the mineral-rich Pa Soert Hot Springs. The walk covers approximately 10–12 kilometres and takes around 5 hours. Please see current pricing in Important Information.

#### Optional Activity: Half-Day Tuk Tuk Temple Tour

Discover Chiang Rai's spiritual side on this 4-hour half-day tuk-tuk tour. Hop aboard the tuk-tuk and explore a selection of the city's most beautiful and culturally significant temples. Choose 4 temples from a wide range of options including hilltop sites with panoramic views, historic Lanna-style temples and hidden gems off the beaten path. This self-guided tour allows you to explore at your own pace, with pick-up and drop-off at your accommodation. This experience combines authentic local transport, stunning architecture and serene landscapes. Please see current pricing in Important Information.

**Overnight: The Heritage Chiang Rai Hotel or similar**

**Meals included: Breakfast**

#### **Day 5 Chiang Rai - Pai**

Head to Pai this morning, a scenic mountain town famed for its natural beauty, surrounded by forests, waterfalls and hot springs.

On the way, stop at Bua Tong Waterfall which is also known as the Sticky Waterfall. Its limestone rocks, coated with natural minerals, provide a unique, non-slip surface, making it a rare and fascinating sight amidst the jungle.

Afterwards, continue to Pai and check into your hotel to enjoy the rest of the day at leisure.

**Overnight: Yoma Hotel or similar**

**Meals included: Breakfast**

#### **Day 6 Pai Canyon & Memorial Bridge**

Today, explore some of Pai's most iconic sights.

Starting at Kong Lan (Pai Canyon), a dramatic eroded cliff offering spectacular panoramic views of the surrounding mountains and valley. Visit the historic Pai Memorial Bridge, built during World War II by the Japanese army as a route from Chiang Mai to Mae Hong Son. Learn about its history and the efforts of local villagers and elephants used during construction. Head to the popular 'Coffee in Love' cafe, followed by the Yui Lai viewpoint where you can take in sweeping vistas over Pai and the valley beyond.

Afterwards, be returned to the hotel where you can enjoy the remainder of the day at leisure.

**Overnight: Yoma Hotel or similar**

**Meals included: Breakfast**



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### The Itinerary

#### Day 7 Pai - Mae Hong Son

This morning, journey through misty mountain roads toward Moo Ban Rak Thai, a picturesque Chinese-Yunnan village nestled beside a tranquil lake near the Myanmar border. Surrounded by rolling tea plantations, the village offers a glimpse into its rich heritage.

You'll then continue to Wat Nam Hoo, the peaceful South Lake Temple, home to a revered Buddha image and calm, reflective waters.

Travel onward to Mae Hong Son, a charming town framed by forested hills and golden pagodas. You'll also visit Ja Bo Viewpoint, where rustic wooden huts overlook a sea of clouds and sweeping mountain vistas.

In the evening, enjoy a tranquil boat ride across the lake before being returned to the hotel for an evening at leisure.

**Overnight: Lee Wine Ruk Thai Resort or similar**

**Meals included: Breakfast**

#### Day 8 Mae Hong Son - Doi Inthanon

This morning, depart Mae Hong Son and journey through forested mountains and rural valleys toward Doi Inthanon, Thailand's highest peak. Along the way, take in scenic views of terraced fields and hill tribe villages that dot the winding landscape. By late afternoon, arrive at the accommodation and enjoy the evening at leisure.

**Overnight: Doi Inthanon Riverside Resort or similar**

**Meals included: Breakfast**

#### Day 9 Doi Inthanon National Park - Chiang Mai

Rise before dawn, in preparation of a sunrise tour in Doi Inthanon National Park, where the first light spills across Thailand's highest point. As the sun warms the cool mountain air, wander along the Ang Ka Nature Trail, a boardwalk through mossy forest alive with birdsong and the scent of pine. Continue to the Wachirathan Waterfall before enjoying a final mountain coffee or local snack (not included).

Later, journey back to Chiang Mai, where upon arrival, you can enjoy the evening at leisure.

**Overnight: Villa Lantara Chiang Mai or similar**

**Meals included: Breakfast**

#### Day 10 Chiang Mai Free Day

Today, you'll have the day at leisure to explore Chiang Mai independently. Alternatively, you can choose to participate in an optional activity.

As evening falls, immerse yourself in northern Thai culture with a traditional Khantoke dinner. This is your chance to sit on floor cushions around low tables, savouring classic dishes like nam prik ong, sticky rice and crispy pork. You'll also enjoy graceful Lanna dance performances which are a warm and authentic way to end your time in Northern Thailand.

Optional Activity: Elephant Nature Park

The day begins with an approximately 07:30 pick-up from your hotel, or you can meet at the park office by 07:30 (additional charges apply for pick-ups outside the middle ring road). Experience an unforgettable day at the Elephant Nature Park, where rescued elephants roam freely in their natural herds. This



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### The Itinerary

ethical program focuses on observation, allowing you to quietly watch the elephants natural behaviours from the elevated SkyWalk and learn about their stories. Enjoy preparing food for the elephants, observing the mahouts delivering it to the herd and savouring a fresh vegan buffet lunch with Asian and Western dishes. In the afternoon, watch the elephants play and socialise before returning to Chiang Mai around 16:30. It's recommended to bring a small day pack with essentials such as a hat, sunscreen, comfortable shoes, insect repellent, a refillable water bottle and a rain jacket in the wet season. Includes round-trip transport from Chiang Mai city, vegan buffet lunch, admission fees and guided park visit.

**Overnight:** Villa Lantara Chiang Mai or similar

**Meals included:** Breakfast; Dinner

#### Day 11 Chiang Mai, Thailand - Australia (or New Zealand)

Today, at the appropriate time, you'll be transferred to the airport for your return flight to Australia (or New Zealand).

**Meals included:** None

#### Day 12 Arrive Australia (or New Zealand)

Upon arrival, make your own onward travel arrangements.

**Meals included:** None



## 12-DAY TOUR PACKAGE | NORTHERN THAILAND ADVENTURE

### Tour Inclusions

#### HIGHLIGHTS

Discover the landscapes, traditions and culture of Thailand

Uncover the rural charm of traditional mountain villages

Visit Northern Thailand's most famous temples

Stand in awe of the iconic White Temple in Chiang Rai

Discover the region's opium history at the Hall of Opium

See where Thailand, Laos, and Myanmar meet at Golden Triangle viewpoint

Marvel at Bua Tong Waterfall, known as the Sticky Waterfall for its non-slip mineral rocks

Be surrounded by forests, waterfalls and hot springs in Pai

Enjoy panoramic views from Pai Canyon and see the WWII-era memorial bridge

Spend a day visiting temples in Mae Hong Son

Delight in a scenic boat ride on Lake Mae Sa-nga

Explore the foothills of Doi Inthanon, Thailand's tallest peak

Enjoy leisure time in Chiang Rai and Chiang Mai to explore at your own pace

#### FLIGHTS

Return international full-service flights (economy class), surcharges may apply\*

\*Internal flights may be operated with a low-cost carrier

#### ACCOMMODATION

10 nights of quality hotel accommodation

#### DINING

13 meals, including daily breakfast

#### ESSENTIALS

English-speaking tour guides

Airline taxes and surcharges

#### TRANSPORT

Transportation by air-conditioned private vehicles

#### TRANSFERS

Return airport transfers

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# Important Information

*\*Please note: All information provided in this brochure is subject to both change and availability. Prior to purchase please check the current deal for up-to-date information. If you have already purchased this deal, the terms and conditions on your Purchase Confirmation apply and take precedence over the information in this brochure.*

## Booking Information

After purchase, you will receive a receipt and a Purchase Confirmation, directing you to an online Passenger Information Form. You must complete the Passenger Information Form within 72 hours of purchase.

Any special requests, preferences and optional extras MUST be clearly stated in your Passenger Information Form. Any change requested after submitting your Passenger Information Form cannot be guaranteed, is strictly subject to availability and will incur surcharges as outlined in the Schedule of Fees below.

*Please note: All countries and territories have different entry requirements in relation to vaccinations, quarantine/isolation periods and travel restrictions. Due to the evolving nature, we would ask all of our customers to monitor, meet and adhere to the specific requirements of their intended destination(s) in the lead-up to and immediately before travel, as well as any requirements post-travel upon their return.*

## Our Policies

### Cancellation & Refund Policy

By placing a booking with us, you acknowledge the following important information:

- **we act as your booking agent** ; TripADeal is a booking services provider, and curates the Travel Offers available on our website. We act as your booking agent, and we receive payment for the Booking Services as part of the booking price, however, we do not provide any of the Travel Services (flights, accommodation, tours or other products or services) included in your booking – the Travel Services are provided by a number of third party Travel Suppliers.

- **each booking is unique** ; our Travel Offers are made up of a variety of different components and are, during the booking process, uniquely tailored to suit your requirements, for example, departure dates and ports, flight and room upgrades, tour inclusions, etc.
- **changes/modifications to your booking may not be possible** ; once your booking has been made, changes or modifications may not be possible, and where possible, may incur a fee. It is important to ensure that the information you provide during the booking process is accurate and up to date, and that you read the Travel Offer carefully before placing your order.
- **Travel Offers are a package** ; our Travel Offers have been curated into package offerings and must be used as a package – individual components cannot be used independently of the full package offering.
- **our Travel Offers are generally non-refundable** ; in order to provide great value Travel Offers, we work with a variety of Travel Suppliers to find the best deals – this often means the Travel Suppliers' offerings are non-refundable to ensure the best price. We recommend that you obtain travel insurance as soon as you make a booking with us. If your plans change, you can receive a full refund (excluding credit card fees) if you cancel at least 12 months in advance to your scheduled departure date.

To read more about our Cancellation and Refund Policy, please [click here](#).

### General Terms & Conditions

By placing your booking with us, you acknowledge and agree to our [Terms & Conditions](#), [Privacy Policy](#) and [Cancellation Policy](#).

### Offer Essentials

This Travel Offer is valid for travel on selected dates until the 25 January 2027. Minimum group size 8, maximum group size 20 per vehicle.

### Departure Dates & Surcharges

See checkout for live dates and availability.

### Single Traveller Supplement

For solo travellers, a mandatory single supplement of \$780 applies

*Please note: Accommodation for single customers who are travelling on a tour or cruise package may be in a single room, depending on availability.*

### Child Policy

- No child discounts are offered. The full price applies to all children travelling with their parents.
- Valid for children 12 years old and over.

*Please note: Children must be accompanied by a responsible adult 18 years old and over to travel. No unaccompanied minors are allowed.*

## Flights

### Departure Cities

Sydney, Melbourne, \*Brisbane, \*Adelaide, Perth or \*Auckland

### Departure City Surcharges

- Brisbane: \$300 per person
- Adelaide: \$750 per person
- Auckland: \$1,000 per person

### International Flight(s)

#### Full-Service Airline(s) Used

- Cabin Class: Economy Class
- Internal flights may use a codeshare low-cost carrier, this includes flights such as Singapore to Chiang Mai (or similar)

*Please note:*

- *We cannot accommodate one-way flights. Travellers must take all included flights within the package, and any flights intentionally forfeited will result in later flights being subject to cancellation.*

# Important Information

- From Auckland, the flying journey to your destination may take up to 21 hours, with up to 2 stops. One of those stops may be within Australia. This is provided as a guide only - actual flight duration can vary depending on availability and airline schedules. Your booking's final details will be confirmed to you via email once available.

## Preferred Airline Surcharge

- Cabin Class: Economy Class
- Qantas: \$505 per person

### Please note:

- Preferred airlines are subject to availability. If we are unable to fulfil your request, the above extra cost will be refunded.
- On any upgrade purchase, short-haul flights and domestic flight sectors are not guaranteed.
- In the event that a purchased stopover package and a purchased preferred airline upgrade are not compatible, you will have the option to receive a refund for the preferred airline upgrade or be offered an alternative stopover city option, e.g if you choose to fly with Singapore Airlines you cannot stopover in Dubai.
- Preferred airline refers to the marketing carrier and could include codeshare partners.

## Arrive Early & Stay Behind Options

Fly out and return home up to 60 days pre and post your tour dates.

### Arrive Early

Chiang Mai - From \$300 per person, subject to availability.

### Stay Behind

Chiang Mai - From \$300 per person, subject to availability.

### Please note:

#### • Exclusions

: This fee does not include extra nights' accommodation, meals or airport transfers.

#### • Cancellations & Changes

: Flight booking changes or cancellations after air tickets have been issued are not guaranteed and may incur additional fees and fare difference, subject to the airline cancellation and change policies. Flight changes are subject to availability at the time of booking.

#### • High Season

: A high-season Arrive Early or Stay Behind can be purchased for an additional charge, subject to availability. For pricing, please refer to the cart.

#### • + 60 Days

: You can fly out up to 60 days before your package's start date, and/or return home 60 days after your package's end date. Should you wish to fly out or return home for more than 60 days from the tour, please contact us to request availability. Additional costs may apply.

#### • Estimated Dates

: Your estimated departure, return, and arrival dates are all subject to availability and may vary. The confirmed schedule for all flights will be provided when you receive your flight tickets.

#### • High season surcharges apply to flights departing between the below date ranges:

5th January 2026 - 31st January 2026  
3rd April 2026 - 20th April 2026  
26th June 2026 - 17th July 2026  
18th September 2026 - 9th October 2026  
12th December 2026 - 18th December 2026  
19th December 2026 - 3rd January 2027  
4th January 2027 - 26th January 2027  
19th March 2027 - 28th April 2027  
19th June 2027 - 18th July 2027  
11th September 2027 - 10th October 2027  
10th December 2027 - 19th December 2027  
20th December 2027 - 3rd January 2028

#### Stopover Packages

- Kuala Lumpur, Malaysia
- Includes:
- 2, 3 or 5 nights in 4-star accommodation
  - Daily breakfast

- Return airport transfers

For pricing, please refer to the payment cart at checkout.

- When a pre and post-tour stopover is chosen, the same stopover location must be chosen each way, due to the airline used.
- When selecting to Arrive Early for your tour in conjunction with a Stopover Package, your fly out date from home will take place before the stopover.
- When selecting to Stay Behind after your tour in conjunction with a Stopover Package, your stopover will take place before your final flight home.
- Stopover packages are subject to availability.
- In the event that a purchased stopover package and a purchased preferred airline upgrade are not compatible, you will have the option to receive a refund for the preferred airline upgrade or be offered an alternative stopover city option, e.g if you choose to fly with Singapore Airlines you cannot stopover in Dubai.
- Blackout dates apply to flights departing between the below date ranges:  
5th January 2026 - 31st January 2026  
3rd April 2026 - 20th April 2026  
26th June 2026 - 17th July 2026  
18th September 2026 - 9th October 2026  
12th December 2026 - 18th December 2026  
19th December 2026 - 3rd January 2027  
4th January 2027 - 26th January 2027  
19th March 2027 - 28th April 2027  
19th June 2027 - 18th July 2027  
11th September 2027 - 10th October 2027  
10th December 2027 - 19th December 2027  
20th December 2027 - 3rd January 2028

#### Flight Class Upgrades

Business or Premium Economy Class: For pricing, please refer to the payment cart at checkout.

### Please note:

- Flight upgrades are subject to availability and pricing changes (if we cannot fulfil your request, the upgrade cost will be refunded).

# Important Information

- On any upgrade purchase, short-haul flights and domestic flight sectors are not guaranteed.

## Outbound Flights

Please note: Due to flight scheduling and availability, some departures may occur on Day 0. Affected customers must be available to depart the day before. Flight times will be indicated on your final documents, issued 4-6 weeks before departure.

## Missed Flights

If you fail to arrive for your outbound flight, you risk all flight and land arrangements in your destination being automatically cancelled by the airlines and land operator, respectively. Additional fees may apply to reinstate these services. If you miss your flight for whatever reason, please contact us as soon as possible to make arrangements.

## Accommodation

### Accommodation Used

#### 4-Star Properties (Self-Rated)

- Chiang Rai, Thailand: The Heritage Chiang Rai Hotel and Convention or similar
- Pai, Thailand: Yoma Hotel or similar

#### 3-Star Properties (Self-Rated)

- Chiang Mai, Thailand: Villa Lantara Chiang Mai or similar
- Mae Hong Son, Thailand: Lee Wine Ruk Thai Resort or similar
- Doi Inthanon, Thailand: Doi Inthanon Riverside Resort or similar

Please note: Accommodation/rooms offered are based on a lead-in room type and are subject to availability based on seasonality. In the instance a property is not available, a similar standard of accommodation will be provided. Properties will be confirmed and included in your travel pack, which you will receive 4-6 weeks before travel.

## Extra Nights

Not available.

Please note: If you are interested in booking additional nights of accommodation pre or post-tour, please wait until you receive your travel documentation approximately 4-6 weeks before departure for the confirmed list of hotels. If booking your own additional accommodation directly with the hotel, please be aware that you may be required to change rooms at the start/end of your tour.

## Maximum Room Capacity

2 people.

## Triple Share

Not available.

## Bedding Configuration

Twin or double (subject to availability).

## Optional Tours/activities

- Jungle Trekking Adventure - \$128 per person
- Tuk Tuk Temple Tour - \$102 per person
- Elephant Nature Park SkyWalk - \$220 per person

### Please note:

- Prices are based per person, are subject to availability, time permitting and weather conditions
- The optional tours listed above must be purchased on checkout or over the phone before submitting your passenger information form (subject to availability).
- Some tours require minimum numbers to operate.

## Exclusions

- Visa fees and requirements
- Domestic transfers and flights not stated in the deal offer
- Meals/beverages not stated in the deal offer
- Optional gratuities/tipping
- Optional activities/tours
- Personal expenses
- Travel insurance
- Any costs associated with an interruption to your tour as a result of an airline schedule change or cancellation
- Mandatory city tax

## Gratuities/tipping

### Land

Gratuities (tips) are not included for the services of the tour leader (when available) and driver throughout the tour. The recommended tip is \$5-\$10 AUD per person per day. This covers the guide/leader and the driver and will be collected on tour.

Please note: Tipping for services provided is always a matter of personal discretion; however, please be aware that many locals consider tipping part of their normal remuneration, and they may approach you for payment; there's no need to be intimidated by the request.

## Other Important Information

### TOUR GUIDE VS. TOUR LEADER

#### Tour Guide

Often locals with intimate knowledge of an area, its culture, and history. Their role entails providing commentary, routing the tour, and seeing that people have a good time. They are a licensed, qualified expert who supplies specific information on the history, art, architecture and culture of the city/village/attraction where they are guiding the tour. The guide meets the group at the required place and leaves it at the end of the tour; they do not travel with the group.

#### Tour Leader

An experienced person tasked with ensuring the smooth operation of tours, as well as providing practical support to passengers throughout the whole trip. Their role primarily includes assisting with accommodation, transportation between locations, and communication with tour guides at each stop. A tour leader may provide general guidance around a city or village and offer information on the place visited on the bus. However, they are not required to have specific art, architecture, or historical knowledge. They are not allowed to provide a guided tour or commentary of a city/village/attraction once there and, if caught doing so, can be

# Important Information

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*Please note: Tour leaders/guides are not a standard inclusion in all travel offers. Tour leaders/guides will only be made available when required to enhance the experience of the destination featured.*

## CLIMATE & AVERAGE TEMPERATURES

### Chiang Mai, Thailand

#### Cool Season (November - February)

During this period, Chiang Mai enjoys a dry and cooler climate, with average high temperatures ranging from 25°C to 29°C and average low temperatures ranging from 11°C to 15°C.

#### Hot Season (March - May)

The hot season is characterised by higher temperatures, with average highs ranging from 33°C to 35°C, and average lows hovering around 20°C.

#### Rainy Season (June - October)

Chiang Mai experiences its wettest months during this time, with a mix of both rain and sunshine. Average high temperatures typically range from 28°C to 32°C, while average lows range from 21°C to 23°C.

### Weather

We always suggest referring to an online source for the most up-to-date weather information for your destination/s.

## FLIGHTS

### Seat Selection & Frequent Flyer Points

We do not arrange seat selection. It is essential to highlight that some airlines do not allow pre-selected seats. We strongly suggest you contact the airline directly with seating allocation requirements and/or arrive at the airport earlier to arrange your seating. While we do not add frequent flyer member details to bookings, you can do this directly with the airline once you have your flight information.

### Dietary Requests

Meal options and availability differ between airlines and routes therefore not

all dietary requests can be accommodated. If your flight includes meals we will select the most suitable option available based on the dietary requirements you have specified. All meal requests are subject to airline approval and are not guaranteed, therefore we recommend preparing for your flight by bringing appropriate food for yourself, as required.

### Passport Validity

Customers must provide valid passport details either at the time of purchase or no later than 90 days before the departure date. Failure to do so may result in the cancellation of the booking. Customers will be responsible for any costs and fees incurred in this instance.

## COACH TOUR

### Meals

For meals not included, the tour leader (when available) will offer assistance with reservations, suggestions and directions to local restaurants. It is your responsibility to notify us of any dietary requests/requirements.

*Please note: We will do our best to meet your requests/requirements; however, we cannot guarantee that we will always be able to.*

### Luggage

You will be responsible for all your personal belongings whilst on tour. You must carry your own luggage from the vehicle to the hotel room and back to the vehicle. The driver will assist with the uploading and unloading of bags from the vehicle.

## OTHER

### Mobility

If you require wheelchair access please contact our friendly sales and service team to inquire on your behalf.

### Fitness Level Required

Adventure (and spontaneity) create some of the best travel memories. Bear in mind, your home schedules and timings might not be adhered to on tour - it's all part of

the fun!

A moderate level of fitness will be required. Expect a moderate pace of touring with a focus on guided tours that may include full days with extended activity, guided city tours or nature walks. You will require a general level of fitness for unassisted navigation of stairs and inclines, longer distances with possible periods of standing when visiting sites, walking on sloping, uneven ground or elevations. You will be responsible for your own luggage and have the ability to board all modes of transport without assistance.

*Please note:*

- *Many areas may be inaccessible to wheelchairs or mobility scooters, where the unassisted use of personal walking sticks and other aids may be required. Although some assistance may be available, every traveller should be self-reliant during all aspects of their travel.*
- *It is expected that every traveller must be self-reliant and able to undertake all aspects of their own travel. Please speak to your booking agent about your personal circumstances and any assistance requirements to ensure this tour is right for you.*
- *If you have any concerns, please consult your healthcare provider prior to purchase/travel.*

### Sightseeing

*Please note: If entry to a site is affected by changes in operating hours or public holiday closures, your itinerary, where possible, may be adjusted, or a similar activity will be offered in its place (subject to availability).*

### Shopping

Shopping overseas can be a daunting and confusing experience, especially when there is a language barrier. Please be very cautious when foreign currencies and prices are involved. If paying by credit card, please pay close attention to the amount you are being charged and keep all your receipts. Do not make any purchases you are not comfortable with or feel pressured into. If you are uncertain or need

# Important Information

assistance with the language barrier, please seek assistance from your Tour Guide/Leader. Please refer to our Terms and Conditions regarding shopping for further information.

## Visas

### Thailand

Australians are required to complete the Thailand Digital Arrival Card (TDAC) online prior to arrival. Travellers must register online within 3 days prior to arriving in Thailand. They can do so [here](#).

#### **Important:**

- *Please start arranging your visa three weeks before departure to account for any delays due to consulate operating hours.*
- *Visa rules are subject to change. Please check with the nearest embassy, consulate or immigration department of the destination/s you are visiting once you receive your travel documentation to ensure you have the most up to date information.*
- *It is your responsibility to be travel-ready and ensure that you are aware and comply with any destination or travel requirements, including the validity of all required travel documents.*
- *Passengers who are not Australian citizens must also check with the respective consulate or visa agency to determine what their visa requirements are and what personal identification is required.*
- *It is also important to note that some areas of employment, such as journalism, government authorities and charity organisations, may have additional restrictions in applying for visas. This may, in turn, affect the type of application required.*

## Travel Insurance

Embarking on your next trip is exciting, and while you hope the unexpected does not happen, it is best to be prepared. We strongly recommend you take out travel insurance when making your booking. Whether it's a potential medical emergency, a flight cancellation, a delayed

suitcase, or an unforeseen event, it's important to ensure you're adequately protected. For more information or advice visit <https://www.tripadeal.com.au/travel-insurance>

## Schedule Of Fees

### Voluntary Changes

This includes booking changes requested by you, including but not limited to those changes requiring an airline ticket or a Purchase Confirmation reissue.

- Changes - \$100 per booking and any additional charges applied by the airline/ cruise company/accommodation/other travel providers.

### Name Changes Due To Passenger Error

If the incorrect name has been provided, charges of \$100 per booking and any additional charges applied by the airline/ cruise company/accommodation/other travel providers.

### Supplier Fees

In the event the tour package you have purchased is unable to proceed, and/or a Travel Supplier is unable to fulfil the tour due to external circumstances (Limitation of Liability e.g. a Force Majeure event), there may be a fee or amount of money that is withheld by our Suppliers and is unrecoverable. This may be due to non-refundable airline tickets, cancellation penalties with cruise cabins or unrecoverable payments with our land/accommodation partners. If refunds are not available from Suppliers, we will endeavour to obtain a travel credit on the best terms available and communicate these outcomes to you. In the event we are unable to obtain a refund or travel service credit, or part thereof, this cost is passed on to the customer as a Supplier Fee.