

NORWAY ● DENMARK ● ESTONIA ● SWEDEN

# The Offer

Embark on an 18-day Nordic tour and cruise adventure. Explore iconic capitals from Helsinki to Copenhagen, including Tallin in Estonia, Stockholm in Sweden and Oslo in Norway. Then, continue with a cruise to Norway's majestic fjords and coastal cities aboard Costa Diadema, concluding in Hamburg, Germany.

Start your journey with a cultural immersion in Helsinki, Finland's unique blend of nature and impressive kirkko (cathedral), then step back in time to be charmed by Tallinn's medieval Old Town in Estonia. Arrive by overnight ferry in Stockholm, the 'Venice of the North', to explore this Swedish city's Gamla Stan (Old Town), grand palaces and rich cultural history. Discover Norway's historic Viking capital, Oslo, home to the medieval Akershus Fortress and famous Frogner Park. Board an overnight ferry to Denmark's capital, Copenhagen, ready to explore Nyhavn's maritime charm and seek out the iconic Little Mermaid statue.

Transfer to Kiel, Germany, to embark on a 7-night Fjords Cruise, returning to Copenhagen for another day of Danish discovery. Sea days on board Costa Diadema offer a chance to unwind in style, from soaking up the sun poolside with breathtaking ocean views or treating yourself to cocktails with friends. Dine on mouthwatering international cuisine, then be captivated by theatre and live bands as you dance the night away.

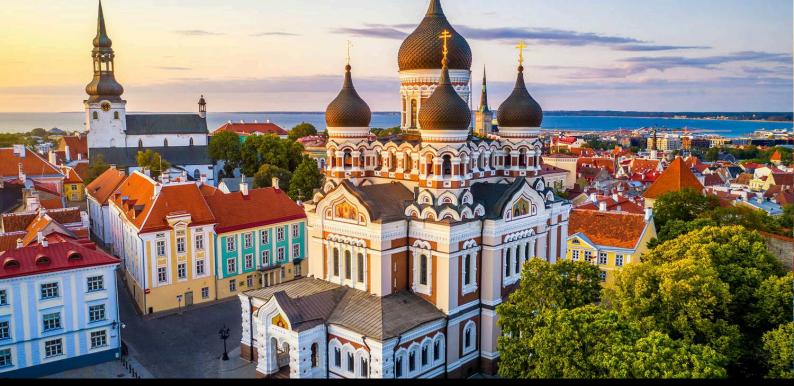
Cruise to the picturesque Norwegian village of Hellesylt, at the head of breathtaking Sunnylvsfjorden, then be captivated by the dramatic beauty of UNESCO-listed Geiranger fjord. Celebrate the Art-Nouveau architecture of Ålesund on Itinerary 1, or visit the UNESCO-listed Bryggen district of Bergen on Itinerary 2, before docking in Stavanger, home of the Preikestolen (Pulpit Rock) perched high above Lysefjorden. Return to Germany's Kiel, disembark for a day exploring Hamburg's blend of historic landmarks before your flight home.

This bucket list adventure includes return international full-service flights, 7-night Norwegian Fjords Cruise with Costa Cruises, 6 nights of 3 & 4-star hotel accommodation & 2 overnight ferry stays, 27 meals, and more

Want to extend your adventure? Ask about options to Arrive Early in Helsinki, Finland or Stay Behind in Hamburg, Germany.

Offer available for a limited time or until sold out. TRIP A DEAL PTY LTD: 50149240433





# The Itinerary

# **Itinerary 1**

Day 1 Australia (or New Zealand) - Helsinki, Finland Today, depart for Helsinki, Finland!

Please note: Due to flight scheduling and availability, some customers may be required to depart on Day 2, to arrive on Day 2. Flight times will be indicated on your final documentation, which you will receive 4 - 6 weeks prior to departure.

Meals included: In-Flight

#### Day 2 Welcome to Helsinki!

Upon arrival, make your own way to the hotel. Enjoy the remainder of the day at leisure.

Overnight: Original Sokos Hotel Presidentti or similar, Helsinki Meals included: None

### Day 3 Helsinki, Finland - Tallinn, Estonia

This morning, be met by a local guide and enjoy a 3-hour sightseeing tour of the city.

Helsinki, the capital of Finland, is a vibrant seaside city encased by beautiful islands and great green parks. During your tour, see the highlights of the city. Amongst others, you will see Senaatintori, the Senate Square and its magnificent architectural ensemble. Right around the corner near the harbour, you will find the Kauppatori, a picturesque market square, characterised by an abundance of flowers, fruits and busy traders.

Next, see the Tuomiokirkko (cathedral). It was built in the 19th century and has an impressive copper dome, with concerts regularly taking place inside. Another church, the Temppeliaukio kirkko, is carved into the rocky earth which enhances the

excellent acoustics. Your last stop is the Uspenski Cathedral - the neo-Byzantine Orthodox Cathedral rears its mighty mass of red brick in the Katajanokka Island (entrances not included).

Enjoy some free time at leisure before being transferred to the cruise ship terminal, where you will board a ferry to the medieval city of Tallinn, Estonia. Upon arrival be transferred to your hotel.

Depart at approximately 19:00 (cruise duration approximately 2 hours)

Overnight: ParkInn by Radisson Meriton Conference & Spa or similar, Tallinn

Meals included: Breakfast

#### Day 4 Tallinn, Estonia - Stockholm, Sweden

This morning after breakfast, be met by a local guide to enjoy a 2-hour guided tour of the city.

Tallinn offers a charming blend of medieval tranquillity and modern urban life. The medieval Old Town is a bustling place with its numerous shops, galleries, souvenir markets, outdoor cafés and restaurants. The tour takes you around the old city walls and into the Old Town, where you will see Toompea Castle, Dome Church, Alexander Nevsky Cathedral, the medieval Old Town Hall, and the Great Guild Hall (entrances not included).

After the tour, enjoy some time at leisure.

In the afternoon, be transferred to the ferry terminal where you'll board an overnight ferry to the beautiful city of Stockholm.

Overnight: Tallink Silja Ferry Line - Inside B-class Cabin Meals included: Breakfast

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# The Itinerary

# **Itinerary 1**

# Day 5 Stockholm, Sweden - City Tour

This morning the ferry will arrive in Stockholm. After breakfast onboard, disembark to meet your local guide and enjoy a sightseeing tour of the city (approximately 4 hours).

Stockholm is generally referred to as 'Beauty on Water' and 'Venice of the North', which is understandable as the city is built upon 14 islands. Lake Mälaren and the Baltic Sea surround it. The city's grand public buildings, palaces, rich cultural history and museums tell her 700-year-old history beautifully. During your sightseeing tour, see the Gamla Stan (Old Town)'s charming cobblestone streets, crooked but beautifully preserved buildings, the Royal Palace, gothic churches, excellent cafés, bars, restaurants and Swedish design-ware shops (entrances not included).

Enjoy the remainder of the day at leisure.

Overnight: Scandic Malmen or similar, Stockholm Meals included: Breakfast

#### Day 6 Stockholm, Sweden - Oslo, Norway

Today, after breakfast, you will be transferred to the railway station to board a train towards Oslo, Norway. Upon arrival be transferred to your hotel in the Viking capital city.

Overnight: Scandic Solli or similar, Oslo

Meals included: Breakfast

### Day 7 Oslo, Norway - Copenhagen, Denmark

Welcome to the Kingdom of Norway, a country with some of the most beautiful fjords on Earth. This morning, enjoy a half-day city guided tour to see the main highlights of Oslo, including the Royal Palace, the Fram Museum, which offers information about Norwegian polar exploration, the City Hall, and Akershus Fortress (entrances not included).

Enjoy a visit to the famous Frogner Park. The largest park in the city, it is home to an assortment of 200 bronze, granite and castiron sculptures by Gustav Vigeland. The park is one of Norway's premier tourist attractions with upwards of one million visiting the park each year. Take some time to see why.

In the afternoon, be transferred to the ferry terminal to embark on your DFDS overnight cruise to Copenhagen.

Overnight: DFDS Ferry Line - Inside B-class cabin Meals included: Breakfast



# The Itinerary

# **Itinerary 1**

# Day 8 Copenhagen, Denmark

In the morning the ferry arrives in Copenhagen. Upon disembarking, meet your local guide and enjoy a half day city tour of Copenhagen. Discover charms from the past and present, including the infamous Little Mermaid and the Royal Palace Amalienborg. Take a stroll around Nyhavn, originally a busy commercial port, but nowadays a popular tourist hotspot known for its colourful 17th-century houses. Some of the houses within the port provide great historical significance, such as house number 20, which was home to the famous Danish writer Hans Christian Andersen. You will find that during summertime, Nyhavn is the perfect place to end a long day.

Enjoy the rest of the day at leisure.

Copenhagen is world-famous for its biking culture, which is as old as the bicycle itself. If your free time allows, you may like to bike around the city like a true Copenhagener (not included).

Overnight: Scandic Copenhagen Hotel or similar, Copenhagen Meals included: Breakfast

Day 9 Copenhagen, Denmark - Kiel, Germany - Begin 7-night Costa Fjords Cruise

Departure: 19:30

Enjoy a morning at leisure before being transferred to Kiel cruise port to embark on a 7-night Fjords Cruise onboard Costa Cruises' Costa Diadema.

Today, travel is approximately 270 kilometres.

Overnight: Costa Cruises' Costa Diadema Meals included: Breakfast; Dinner

Day 10 Copenhagen, Denmark

**Arrival: 10:00 - Departure: 18:00** 

Colourful Copenhagen lies on the northern coastline of Denmark, overlooking the sweeping Øresund Strait. This buzzing capital city boasts Michelin-star cuisine, a vibrant arts culture, and a wealth of remarkable architecture.

Costa Cruises excursions (not included) offer plenty of exciting things to see including:

- The Christiansborg Complex
- The Tivoli Gardens
- City Harbour Cruise

Overnight: Costa Cruises' Costa Diadema Meals included: Breakfast; Lunch; Dinner

**Day 11 Cruising** 

Overnight: Costa Cruises' Costa Diadema Meals included: Breakfast; Lunch; Dinner

Day 12 Hellesylt, Norway - Geiranger, Norway

Hellesylt

Arrival: 08:30 - Departure: 09:30





# The Itinerary

# **Itinerary 1**

Hellesylt, Norway lies at the head of the breathtaking Sunnylvsfjorden. Set against dramatic mountains, the village serves as the perfect launching pad to reach the beautiful Briksdal Glacier, a part of the Jostedalsbreen Glacier National Park

Costa shore excursions (not included) offer plenty of exciting things to see including:

- Mount Dalsnibba
- Lands of The Trolls Trollstigen
- Briksdal Glacier

## Geiranger

Arrival: 11:30 - Departure: 18:30

You'll be captivated by the Geiranger fjord's UNESCO World Heritage site when you arrive in port.

Overnight: Costa Cruises' Costa Diadema Meals included: Breakfast; Lunch; Dinner

#### Day 13 Alesund, Norway

Arrival: 07:00 - Departure: 17:00

The vibrant port town of Ålesund, located on the Sunnmøre Coast, is the gateway to the iconic fjords of Norway. This destination is celebrated for its wealth of Art Nouveau architecture and stunning natural beauty. Nearby, discover Hjørundfjord, a body of water known for its dramatically rugged scenery, or make your way to Sugar Top Mountain for panoramic views of the region.

Costa Cruises excursions (not included) offer plenty of exciting things to see including:

- Atlantic Sea-Park
- Hiking to Sugar Top Mountain
- Hjørundfjord Cruise

Overnight: Costa Cruises' Costa Diadema Meals included: Breakfast; Lunch; Dinner

#### Day 14 Stavanger, Norway

Arrival: 10:00 - Departure: 20:00

Along Norway's dramatic North Sea coastline, lies the Stavanger region. It's a land of striking contrasts, where vast beaches meet majestic, stunning fjords and Preikestolen, a cliff worthy of an international blockbuster.

Costa Cruises excursions (not included) offer plenty of exciting things to see including:

- Kayak and SUP adventure on the Fraffjord
- Boat trip on Lysefjord
- Sailing on the Fjord, just like times past

Overnight: Costa Cruises' Costa Diadema Meals included: Breakfast; Lunch; Dinner

#### **Day 15 Cruising**

Overnight: Costa Cruises' Costa Diadema Meals included: Breakfast; Lunch; Dinner

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# The Itinerary

# **Itinerary 1**

Day 16 Kiel, Germany - Hamburg, Germany

Arrival: 08:00

After breakfast onboard, disembark to be transferred to the German port city of Hamburg. On arrival check in to your hotel and relax for the rest of the day or discover Hamburg at leisure.

Hamburg is known for its unique architecture, countless canals and bridges, Germany's most famous party mile, and outstanding museums and harbour.

Today drive approximately 95 kilometres.

Overnight: Egon Hotel Hamburg City or similar, Hamburg Meals included: Breakfast

# Day 17 Hamburg, Germany – Australia (or New Zealand)

After breakfast, make your own way to the airport for your return flight home (transfer not included) after this trip of a lifetime exploring Northern Europe.

Meals included: In-Flight

Day 18 Arrive in Australia (or New Zealand)

Please note: Some flights may arrive +1 or +2 days later.

FREQUENT | Trip?



18-DAY CRUISE & TOUR PACKAGE | BEST OF BALTICS & NORWAY'S FJORDS

# The Map

# **Itinerary 1**



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18-DAY CRUISE & TOUR PACKAGE | BEST OF BALTICS & NORWAY'S FJORDS

# The Itinerary

# **Itinerary 2**

Day 1 Australia (or New Zealand) - Helsinki, Finland Today, depart for Helsinki, Finland!

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Meals included: In-Flight

#### Day 2 Welcome to Helsinki!

Upon arrival, make your own way to the hotel. Enjoy the remainder of your day at leisure!

Overnight: Original Sokos Hotel Presidentti or similar, Helsinki Meals included: None

### Day 3 Helsinki, Finland - Tallinn, Estonia

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# The Itinerary

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# **Day 11 Cruising**

Overnight: Costa Cruises' Costa Diadema Meals included: Breakfast; Lunch; Dinner

Day 12 Hellesylt, Norway - Geiranger, Norway

Hellesylt

Arrival: 08:30 - Departure: 09:30



# The Itinerary

# **Itinerary 2**

Hellesylt, Norway lies at the head of the breathtaking Sunnylvsfjorden. Set against dramatic mountains, the village serves as the perfect launching pad to reach the beautiful Briksdal Glacier, a part of the Jostedalsbreen Glacier National Park.

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- Mount Dalsnibba
- Lands of The Trolls Trollstigen
- Briksdal Glacier

## Geiranger

Arrival: 11:30 - Departure: 18:30

You'll be captivated by the Geiranger fjord's UNESCO World Heritage site when you arrive in port.

Overnight: Costa Cruises' Costa Diadema Meals included: Breakfast; Lunch; Dinner

#### Day 13 Bergen, Norway

Arrival: 09:00 - Departure: 19:00

Fjords as far as the eye can see, deep and majestic - all breathtaking. Plus unmissable walks and toy houses, in the UNESCO-listed Bryggen district. Salmon fan? There's plenty of it in the huge fish market.

Costa Cruises excursions (not included) offer plenty of exciting things to see including:

- Flam train ride, the most spectacular tracks in Norway
- Panoramic tour of Bergen

• Discover the islands of Øygarden by kayak

Overnight: Costa Cruises' Costa Diadema Meals included: Breakfast; Lunch; Dinner

### Day 14 Stavanger, Norway

Arrival: 10:00 - Departure: 20:00

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Overnight: Costa Cruises' Costa Diadema Meals included: Breakfast: Lunch: Dinner

### **Day 15 Cruising**

Overnight: Costa Cruises' Costa Diadema Meals included: Breakfast; Lunch; Dinner





# The Itinerary

# **Itinerary 2**

Day 16 Kiel, Germany - Hamburg, Germany

Arrival: 08:00

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Hamburg is known for its unique architecture, countless canals and bridges, Germany's most famous party mile, and outstanding museums and harbour.

Today drive approximately 95 kilometres.

Overnight: Egon Hotel Hamburg City or similar, Hamburg Meals included: Breakfast

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# Day 17 Hamburg, Germany – Australia (or New Zealand)

After breakfast, make your own way to the airport for your return flight home (transfer not included) after this trip of a lifetime exploring Northern Europe.

Meals included: In-Flight

### Day 18 Arrive in Australia (or New Zealand)

Please note: Some flights may arrive +1 or +2 days later.

FREQUENT LIVING

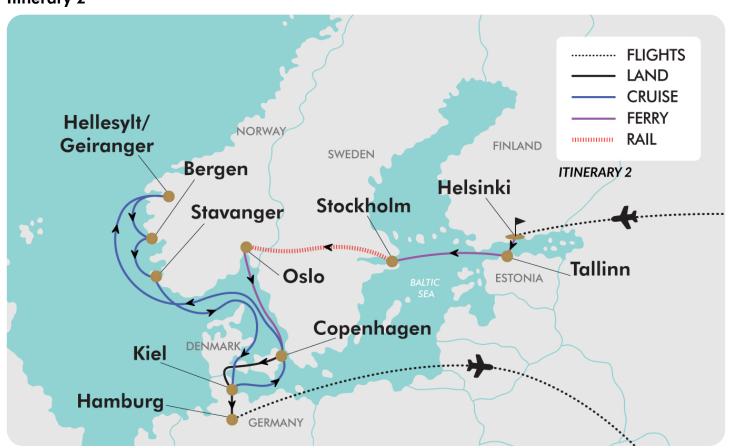
**FLYER** 



18-DAY CRUISE & TOUR PACKAGE | BEST OF BALTICS & NORWAY'S FJORDS

# The Map

# **Itinerary 2**



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# **Tour Inclusions**

#### **HIGHLIGHTS**

Discover the highlights of Norway, Denmark, Germany, Finland, Estonia & Sweden

Cruise Norway for an epic adventure among mountains & fjords

Explore Copenhagen, Tallinn, Stockholm, Helsinki, Oslo & more

Visit Helsinki, the 'White City of the North', on a guided tour

Admire the famous Temppeliaukio 'Church in the Rock' in Helsinki

Journey into the medieval Baltic city of Tallinn on a guided tour

Explore Stockholm, Sweden's energetic capital on a guided tour

Uncover the highlights of Oslo on a guided city tour

Cruise the North Sea through Norway & Denmark

Enjoy a guided tour of Copenhagen, Denmark's cosmopolitan capital

See the 'Little Mermaid', Royal Palace, the Nyhavn port & more

Cruise the majestic Norwegian Fjords

Dock in Hellesylt in the breathtaking Sunnylvsfjorden, gateway to the beautiful Briksdal glacier

Discover the glorious Geirangerfjord, a UNESCO World Heritage Site

See the vibrant port town of Ålesund, gateway to the iconic fjords of Norway (Itinerary 1)

Dock in the UNESCO-listed port of Bergen (Itinerary 2)

Admire the Stunning fjords, white sandy beaches & Stavanger's Preikestolen 'Pulpit Rock'

Enjoy time at leisure in the beautiful city of Hamburg

#### **FLIGHTS**

Return international full-service flights (economy class), surcharges may apply

#### **CRUISE**

7-night Norwegian Fjords Cruise with Costa Cruises aboard Costa Diadema

### **ACCOMMODATION**

6 nights of 3 & 4-star hotel accommodation

Overnight stay aboard a Silja Line Ferry from Tallinn, Estonia to Stockholm, Sweden

Overnight stay aboard a DFDS Line Ferry from Oslo, Norway to Copenhagen, Denmark

#### **DINING**

Enjoy 27 meals, including all while cruising

#### **ESSENTIALS**

English-speaking tour leader & guides

Airline taxes & surcharges

#### **TRANSPORT**

Transportation by air-conditioned private vehicles

One-way train (second class) from Stockholm, Sweden to Oslo, Norway

One-way ferry trip from Helsinki, Finland to Tallinn, Estonia

## **TRANSFERS**

Return cruise port transfers



\*Please note: All information provided in this brochure is subject to both change and availability. Prior to purchase please check the current deal for up-to-date information. If you have already purchased this deal, the terms and conditions on your Purchase Confirmation apply and take precedence over the information in this brochure.

### **Booking Information**

After purchase, you will receive a receipt and a Purchase Confirmation, directing you to an online Passenger Information Form. You must complete the Passenger Information Form within 72 hours of purchase.

Any special requests, preferences and optional extras MUST be clearly stated in your Passenger Information Form. Any change requested after submitting your Passenger Information Form cannot be guaranteed, is strictly subject to availability and will incur surcharges as outlined in the Schedule of Fees below.

Please note: All countries and territories have different entry requirements in relation to vaccinations, quarantine/isolation periods and travel restrictions. Due to the evolving nature, we would ask all of our customers to monitor, meet and adhere to the specific requirements of their intended destination(s) in the lead-up to and immediately before travel, as well as any requirements post-travel upon their return.

#### **Our Policies**

#### **Cancellation and Refund Policy**

By placing a booking with us, you acknowledge the following important information:

• we act as your booking agent; TripADeal is a booking services provider, and curates the Travel Offers available on our website. We act as your booking agent, and we receive payment for the Booking Services as part of the booking price, however, we do not provide any of the Travel Services (flights, accommodation, tours or other products or services) included in your booking – the Travel Services are provided by a number of third party Travel Suppliers.

- each booking is unique; our Travel Offers are made up of a variety of different components and are, during the booking process, uniquely tailored to suit your requirements, for example, departure dates and ports, flight and room upgrades, tour inclusions, etc.
- changes/modifications to your booking may not be possible; once your booking has been made, changes or modifications may not be possible, and where possible, may incur a fee. It is important to ensure that the information you provide during the booking process is accurate and up to date, and that you read the Travel
   Offer carefully before placing your order.
- Travel Offers are a package; our Travel
   Offers have been curated into package
   offerings and must be used as a package
   - individual components cannot be used
   independently of the full package
   offering.
- our Travel Offers are generally nonrefundable; in order to provide great value Travel Offers, we work with a variety of Travel Suppliers to find the best deals – this often means the Travel Suppliers' offerings are non-refundable to ensure the best price. We recommend that you obtain travel insurance as soon as you make a booking with us.

To read more about our Cancellation and Refund Policy, please click here.

#### **General Terms and Conditions**

By placing your booking with us, you acknowledge and agree to our <u>Terms & Conditions</u>, <u>Privacy Policy</u> and <u>Cancellation Policy</u>.

#### Offer Essentials

This Travel Offer is valid for travel on selected dates until the 27th August 2026. Minimum group size 20, maximum group size 40 per vehicle.

This Travel Offer is priced per person based on a twin share.

# **Departure Dates & Surcharges**

See checkout for live dates and availability.

#### **Single Traveller Supplement**

For solo travellers, a mandatory single supplement applies:

Interior Cabin: \$3,500Oceanview Cabin: \$3,800Balcony Cabin: \$4,100

Please note: Accommodation for single customers who are travelling on a tour or cruise package may be in a single room, depending on availability.

#### **Child Policy**

- No child discounts are offered. The full price applies to all children travelling with their parents.
- Valid for children 8 years old and over.

Please note: Children must be accompanied by a responsible adult 18 years old and over to travel. No unaccompanied minors are allowed.

### **Flights**

#### **Departure Cities**

Sydney, Melbourne, Perth, \*Brisbane, \*Adelaide or \*Auckland

#### **Departure City Surcharges**

Brisbane: \$100 per person Adelaide: \$300 per person Auckland: \$500 per person

#### International Flight(s)

Full-Service Airline(s) Used
• Cabin Class: Economy Class

Please note: We cannot accommodate oneway flights. Travellers must take all included flights within the package, and any flights intentionally forfeited will result in later flights being subject to cancellation.

### **Preferred Airline Surcharge**

• Cabin Class: Economy Class

• Qatar Airways: \$315 per person

• Emirates: \$475 per person

#### Please note:

 Preferred airlines are subject to availability.
 If we are unable to fulfil your request, the above extra cost will be refunded.

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- On any upgrade purchase, short-haul flights and domestic flight sectors are not guaranteed.
- In the event that a purchased stopover package and a purchased preferred airline upgrade are not compatible, you will have the option to receive a refund for the preferred airline upgrade or be offered an alternative stopover city option, e.g if you choose to fly with Singapore Airlines you cannot stopover in Dubai.
- Preferred airline refers to the marketing carrier and could include codeshare partners.

#### **Arrive Early and Stay Behind Options**

#### Arrive Early

Helsinki, Finland - From \$300 per person, subject to availability.

#### Stay Behind

Hamburg, Germany - From \$300 per person, subject to availability.

#### Please note:

- This fee does not include extra nights' accommodation, meals or airport transfers.
- Flight booking changes or cancellations after air tickets have been issued are not guaranteed and may incur additional fees and fare difference, subject to the airline cancellation and change policies.
- Flight changes are subject to availability at the time of booking.
- A high-season Arrive Early or Stay Behind can be purchased for an additional charge, subject to availability. For pricing, please refer to the cart.
- You can arrive early, up to 60 days before your package's start date, and/or stay behind until 60 days after your package's end date. Should you wish to arrive earlier or stay behind for more than 60 days, please contact us to request availability. Additional costs may apply.
- High season surcharges apply to flights departing between the below date ranges:
- 16th June 2025 20th July 2025
- 15th September 2025 12th October 2025

- 1st December 2025 31st January 2026
- 3rd April 2026 20th April 2026
- 26th June 2026 17th July 2026
- 18th September 2026 9th October 2026
- 12th December 2026 26th January 2027

#### **Stopover Packages**

- \* Doha, Qatar
- \* Dubai, U.A.E

#### Includes:

- 2, 3 or 5 nights in 4-star accommodation
- Daily breakfast
- Return airport transfers
   For pricing, please refer to the payment cart at checkout.

#### Please note:

- When a pre and post-tour stopover is chosen, the same stopover location must be chosen each way, due to the airline used.
- When selecting an Arrive Early or Stay
  Behind in conjunction with a Stopover
  Package, the stopover will take place after
  the departure date you select for your
  Arrive Early or Stay Behind.
- Stopover packages are subject to availability.
- In the event that a purchased stopover package and a purchased preferred airline upgrade are not compatible, you will have the option to receive a refund for the preferred airline upgrade or be offered an alternative stopover city option, e.g if you choose to fly with Singapore Airlines you cannot stopover in Dubai.
- Blackout dates apply to flights departing between the below date ranges:
- Abu Dhabi Grand Prix (for Dubai): 3rd
   December 2025 9th December 2025
- Doha Grand Prix: 26th November 2026 -2nd December 2026
- Christmas and New Year's Eve: 18th
   December 2026 3rd January 2027

#### Flight Class Upgrades

Business Class: For pricing, please refer to the payment cart at checkout.

#### Please note:

- Flight upgrades are subject to availability and pricing changes (if we cannot fulfil your request, the upgrade cost will be refunded).
- On any upgrade purchase, short-haul flights and domestic flight sectors are not guaranteed.

### **Outbound Flights**

Please note: Due to flight scheduling and availability, some departures may occur on Day 0. Affected customers must be available to depart the day before. Flight times will be indicated on your final documents, issued 4-6 weeks before departure.

#### Missed Flights

If you fail to arrive for your outbound flight, you risk all flight and land arrangements in your destination being automatically cancelled by the airlines and land operator, respectively. Additional fees may apply to reinstate these services. If you miss your flight for whatever reason, please contact us as soon as possible to make arrangements.

#### Cruise

#### Costa Diadema:

During the day and in the evening, you will be spoilt for choice of activities; from walks at sunset, to performances and theatre shows where international artists will perform.

Care for an aperitif? The Aperol Spritz Bar is waiting for you! And after dinner? A games room to bring out the kid in you, or an excellent beer in a real German pub. You will find an entire deck dedicated to children that even has a Castle and Pirate galleon. And for moments of pure relaxation, there is a great spa available where you can enjoy a massage while looking at the sea – a real treat! (charges apply)

### **Facilities**

- 11 swimming pools and hot tubs
- 8 restaurant and snack bards
- 11 bars and lounges

### **Onboard currency:**

Euro



#### Cabins/Staterooms:

#### Inside Cabin

- Private bathroom with shower
- 1 double bed (or 2 single beds) (DORELAN mattresses)
- Adjustable air conditioning with thermostat
- Flat screen interactive satellite TV
- Hairdrver
- Safe
- Wi-Fi connection (fees apply)
- Toiletries
- Linen required for your stay (sheets and towels)
- Beach and pool towel
- Sockets for power supply 220-110 Volt/60 Hz

#### Oceanview Cabin

- Private bathroom with shower
- 1 double bed (or 2 single beds), 1 sofa bed (DORELAN mattresses)
- · Window (cannot be opened)
- Adjustable air conditioning with thermostat
- Flat screen interactive satellite TV
- Hairdryer
- Safe
- Wi-Fi connection (fees apply)
- Toiletries
- Linen required for your stay (sheets and towels)
- · Beach and pool towel
- Sockets for power supply 220 -110 Volt/60 Hz

#### **Balcony Cabin**

- Private bathroom with shower
- 1 double bed (or 2 single beds), 1 single sofa bed (DORELAN mattresses)
- Private balcony
- Adjustable air conditioning with thermostat
- Flat screen interactive satellite TV
- Hairdryer
- Safe
- Wi-Fi connection (fees apply)
- Toiletries
- Linen required for your stay (sheets and towels)
- Beach and pool towel
- Sockets for power supply 220 -110

#### Volt/60 Hz

All cabins are subject to availability; some cabins may have restricted views.

### **Cruise Arrival and Departure Times:**

Please keep in mind that the provided cruise arrival and departure times are an approximate and will be finalised upon receipt of your cruise tickets.

#### **Accommodation**

#### **Accommodation Used:**

#### 3 & 4-star Properties (Self-Rated)

- Helsinki, Finland: Original Sokos Presidentti
- Tallinn, Estonia: Park Inn by Radisson Meriton Conference & Spa
- Stockholm, Sweden: Scandic Malmen
- Oslo, Norway: Scandic Solli
- Copenhagen, Denmark: Scandic Copenhagen
- Hamburg, Germany: Egon Hotel Hamburg City

#### **Overnight Ferries**

- Tallinn, Estonia Stockholm, Sweden: Tallink Silja Line Ferry (B-Inside Cabin)
- Oslo, Norway Copenhagen, Denmark:
   DFDS Seaways Ferry (B-Inside Cabin)

## 4-star (Self-Rated) Cruise Ship

• Costa Cruises: Costa Diadema

Please note: Accommodation/rooms offered are based on a lead-in room type and are subject to availability based on seasonality. In the instance a property is not available, a similar standard of accommodation will be provided. Properties will be confirmed and included in your travel pack, which you will receive 4-6 weeks before travel.

# **Extra Nights**

Not available.

Please note: If you are interested in booking additional nights of accommodation pre or post-tour, please wait until you receive your travel documentation approximately 4-6 weeks before departure for the confirmed list of hotels. If booking your own additional accommodation directly with the hotel,

please be aware that you may be required to change rooms at the start/end of your tour.

### **Maximum Room Capacity**

2 people.

#### **Triple Share**

Not available.

No discounts apply for 3rd person travelling. Full price applies, subject to availability.

Please note: Triple shares may be required to share existing bedding.

#### **Bedding Configuration**

Twin or double (subject to availability).

# **Optional Tours/activities**

#### Please note:

- Some tours or shore excursions require minimum numbers to operate.
- Shore excursions can be booked/reserved directly with the cruise line before travel (subject to availability)
- Shore excursions can also be booked whilst onboard (subject to availability).
- Shore excursion programmes and itineraries may vary depending on local conditions and/or any unforeseen events concerning the timing on the day of the tour. Some excursions are very popular, and therefore availability cannot always be guaranteed, it is advisable to book in advance to avoid disappointment.

#### **Exclusions**

- Visa fees and requirements
- Domestic transfers and flights not stated in the deal offer
- Meals/beverages not stated in the deal offer
- Optional gratuities/tipping
- Optional activities/tours
- Personal expenses
- Travel insurance
- Any costs associated with an interruption to your tour as a result of an airline schedule change or cancellation
- Mandatory city tax



### **Gratuities / Tipping**

#### Land

Gratuities (tips) are not included for the services of the tour leader (when available) and driver throughout the tour. The recommended tip is €5 to €7 per person per day. This covers the guide/leader and the driver and will be collected on tour.

Please note: Tipping for services provided is always a matter of personal discretion; however, please be aware that many locals consider tipping part of their normal remuneration, and they may approach you for payment; there's no need to be intimidated by the request.

#### Cruise

#### Cruise Hotel Service Charge

Hotel Service Charges are not included for the cruise staff's services throughout this tour's cruise component. Costa Cruise is an internationally registered company & operates to US & European standards, both of which have an economy driven by a tipping culture. Hotel Service Charges are compulsory on your cruise and will be charged to your onboard account at approximately €11 per person, per day. If you have any questions regarding the Hotel Service Charges on your cruise, please speak to the guest services staff onboard the ship.

### **Other Important Information**

TOUR GUIDE VS. TOUR LEADER

# Tour Guide:

Often locals with intimate knowledge of an area, its culture, and history. Their role entails providing commentary, routing the tour, and seeing that people have a good time. They are a licensed, qualified expert who supplies specific information on the history, art, architecture and culture of the city/village/attraction where they are guiding the tour. The guide meets the group at the required place and leaves it at the end of the tour; they do not travel with the group.

#### **Tour Leader:**

An experienced person tasked with ensuring the smooth operation of tours, as well as providing practical support to passengers throughout the whole trip. Their role primarily includes assisting with accommodation, transportation between locations, and communication with tour guides at each stop. A tour leader may provide general guidance around a city or village and offer information on the place visited on the bus. However, they are not required to have specific art, architecture, or historical knowledge. They are not allowed to provide a guided tour or commentary of a city/village/attraction once there and, if caught doing so, can be fined.

Please note: Tour leaders/guides are not a standard inclusion in all travel offers. Tour leaders/guides will only be made available when required to enhance the experience of the destination featured.

**CLIMATE & AVERAGE TEMPERATURES** 

#### Scandinavia & Baltics:

In spring, the days get longer, and the temperature rises slowly; the first warm days, more likely in the second half of April. By mid-May, the maximum temperatures hover around 20/22 °C. Summer in the Baltics is very pleasant, with the maximum temperatures hovering around 21/22 °C. This is perfect for outdoor activities. Nights are cool, with minimum temperatures around 11/12 °C. August is one of the hottest months of the year in Oslo. Temperatures average 18°C with highs of 21°C. Baltic countries start to cool down in September, with temperatures ranging from 10°C to 15°C.

# Weather

We always suggest referring to an online source for the most up-to-date weather information for your destination/s.

## **FLIGHTS**

#### **Seat Selection & Frequent Flyer Points:**

We do not arrange seat selection. It is essential to highlight that some airlines do not allow pre-selected seats. We strongly suggest you contact the airline directly with seating allocation requirements and/ or arrive at the airport earlier to arrange your seating. While we do not add frequent flyer member details to bookings, you can do this directly with the airline once you have your flight information.

#### **Dietary Requests**

Meal options and availability differ between airlines and routes therefore not all dietary requests can be accommodated. If your flight includes meals we will select the most suitable option available based on the dietary requirements you have specified. All meal requests are subject to airline approval and are not guaranteed, therefore we recommend preparing for your flight by bringing appropriate food for yourself, as required.

#### Passport Validity:

Customers must provide valid passport details either at the time of purchase or no later than 90 days before the departure date. Failure to do so may result in the cancellation of the booking. Customers will be responsible for any costs and fees incurred in this instance.

# CRUISE

#### **Embarkation / Disembarkation:**

- Begins approximately 2 hours after docking.
- Due to security reasons, all guests must be on board 2 hours before sailing.
- Itineraries are subject to change at any time without notice.
- Check your specific sailing for exact departure and arrival times. All times are local to the port.

Please note: Strict Covid-19 terms may also apply regarding proof of insurance covering Covid-19 and/or vaccination. Please refer to the cruise lines' terms and conditions for further information before boarding.

### **Cruise Loyalty Discounts:**

Please note: Travellers must contact the cruise line directly upon receiving their travel

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documents in order to request any membership benefits they may be entitled to.

#### **COACH TOUR**

#### Meals:

For meals not included, the tour leader (when available) will offer assistance with reservations, suggestions and directions to local restaurants. It is your responsibility to notify us of any dietary requests/requirements.

Please note: We will do our best to meet your requests/requirements; however, we cannot guarantee that we will always be able to.

#### Luggage:

You will be responsible for all your personal belongings whilst on tour. You must carry your own luggage from the vehicle to the hotel room and back to the vehicle. The driver will assist with the uploading and unloading of bags from the vehicle.

#### **OTHER**

#### Mobility:

If you require wheelchair access please contact our friendly sales and service team to inquire on your behalf.

#### **Fitness Level Required:**

Adventure (and spontaneity) create some of the best travel memories. Bear in mind, your home schedules and timings might not be adhered to on tour - it's all part of the fun!

A moderate level of fitness will be required. Expect a moderate pace of touring with a focus on guided tours that may include full days with extended activity, guided city tours or nature walks. You will require a general level of fitness for unassisted navigation of stairs and inclines, longer distances with possible periods of standing when visiting sites, walking on sloping, uneven ground or elevations. You will be responsible for your own luggage and have the ability to board all modes of transport without assistance.

Please note: It is expected that every traveller must be self-reliant and able to undertake all aspects of their own travel. Please speak to your booking agent about your personal circumstances and any assistance requirements to ensure this tour is right for you.

Please note: If you have any concerns, please consult your healthcare provider prior to purchase/travel.

#### Sightseeing:

Please note: If entry to a site is affected by changes in operating hours or public holiday closures, your itinerary, where possible, may be adjusted, or a similar activity will be offered in its place (subject to availability).

#### **Shopping:**

Shopping overseas can be a daunting and confusing experience, especially when there is a language barrier. Please be very cautious when foreign currencies and prices are involved. If paying by credit card, please pay close attention to the amount you are being charged and keep all your receipts.

Do not make any purchases you are not comfortable with or feel pressured into. If you are uncertain or need assistance with the language barrier, please seek assistance from your Tour Guide/Leader. Please refer to our <a href="Terms and Conditions">Terms and Conditions</a> regarding shopping for further information.

#### Visas

#### **Europe**

A tourist visa is not required for stays up to 90 days if travelling on an Australian or New Zealand passport.

#### Important:

 Please start arranging your visa three weeks before departure to account for any delays due to consulate operating hours.

- Visa rules are subject to change. Please check with the nearest embassy, consulate or immigration department of the destination/s you are visiting once you receive your travel documentation to ensure you have the most up to date information.
- It is your responsibility to be travel-ready and ensure that you are aware and comply with any destination or travel requirements, including the validity of all required travel documents.
- Passengers who are not Australian citizens must also check with the respective consulate or visa agency to determine what their visa requirements are and what personal identification is required.
- It is also important to note that some areas of employment, such as journalism, government authorities and charity organisations, may have additional restrictions in applying for visas. This may, in turn, affect the type of application required.

#### **Travel Insurance**

Embarking on your next trip is exciting, and while you hope the unexpected does not happen, it is best to be prepared. We strongly recommend you take out travel insurance when making your booking. Whether it's a potential medical emergency, a flight cancellation, a delayed suitcase, or an unforeseen event, it's important to ensure you're adequately protected. For more information or advice visit <a href="https://www.tripadeal.com.au/travelinsurance">https://www.tripadeal.com.au/travelinsurance</a>

#### **Schedule Of Fees**

#### **Voluntary Changes**

This includes booking changes requested by you, including but not limited to those changes requiring an airline ticket or a Purchase Confirmation reissue.

 Changes - \$100 per booking and any additional charges applied by the airline/ cruise company/accommodation/other travel providers.

Name Changes Due To Passenger Error



 If the incorrect name has been provided, charges of \$100 per booking and any additional charges applied by the airline/ cruise company/accommodation/other travel providers.

#### **Supplier Fees**

In the event the tour package you have purchased is unable to proceed, and/or a Travel Supplier is unable to fulfil the tour due to external circumstances (Limitation of Liability e.g. a Force Majeure event), there may be a fee or amount of money that is withheld by our Suppliers and is unrecoverable. This may be due to nonrefundable airline tickets, cancellation penalties with cruise cabins or unrecoverable payments with our land/ accommodation partners. If refunds are not available from Suppliers, we will endeavour to obtain a travel credit on the best terms available and communicate these outcomes to you. In the event we are unable to obtain a refund or travel service credit, or part thereof, this cost is passed on to the customer as a Supplier Fee.

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