



Scandinavia & the Baltics Cruise

DENMARK • ESTONIA • FINLAND • GERMANY

The Offer

Get ready for an all-inclusive cruise sailing to nine Northern European countries aboard NCL's Norwegian Sun. Start the adventure in Denmark before cruising to Norway, Germany, Poland, Sweden, Finland and the Baltic's Latvia, Estonia and Lithuania (select departure dates).

Land in Copenhagen, Denmark, to begin the journey under the Northern summer sun. Stroll through Hans Christian Anderson's fairytale city as you explore medieval cathedrals, Nyhavn's maritime charm and search for the Little Mermaid statue at your own pace.

Aboard the Norwegian Sun, indulge in onboard fun and activities from trivia and dance classes to golf, ping pong and fitness classes. Soak in the ocean views by the pool, learn origami or treat yourself to a rejuvenating spa-day at the serene Mandara Spa. Make a bee-line for the buffet or dine in style with chef-inspired menus. Try a signature cocktail at the Windjammer Bar, listen to duelling pianos, watch lively shows in the Stardust Lounge and more.

Sail through the heart of the Baltic Sea to dock in Oslo, Norway, to immerse yourself in Viking history, polar exploration and the stunning scenery of Oslofjord. Dock in

Warnemünde, Germany, gateway to the landmark cities of Berlin and Hamburg. Explore maritime history, Kosciuszko Square's fountain and impressive beaches of Gdynia, Poland, or step further afield to nearby picturesque Gdansk. Stroll the streets of Klaipėda's Old Town in Lithuania (select departure dates) and discover Riga's Art Nouveau architecture in Latvia. Cruise to Nynashamn, Sweden, with its charming skerries, gateway to Stockholm, its grand palaces and Gamla Stan (Old Town). Journey within the ancient walls of Tallinn, Estonia, then disembark in Finland's capital, Helsinki for a day of discovery before your flight home.

Set sail for adventure, including return international flights, a 9-night Scandinavia & the Baltics cruise, 4 nights of 4-star hotel accommodation, 26 meals and more.

Want more? Treat yourself to an upgraded cabin or extend your journey with Arrive Early or Stay Behind options.

Offer available for a limited time or until sold out. TRIP A DEAL PTY LTD: 50149240433

Updated: 07 Oct 2025 14:35:50

Have a question about this deal? We're here to help.
Call our friendly team on 1300 158 912



16-DAY CRUISE PACKAGE | SCANDINAVIA & THE BALTICS CRUISE

The Itinerary

Itinerary 1

Day 1 Australia (or New Zealand) - Copenhagen, Denmark

Today fly from Australia (or New Zealand) to Copenhagen, Denmark.

Meals included: In-Flight

Day 2 Arrive in Copenhagen, Denmark

Welcome to Copenhagen! Upon arrival, please make your own way to your hotel and enjoy the rest of the day at leisure.

Optional Activity: Private Arrival Transfer

From Copenhagen airport to hotel. Please see current pricing in Important Information/checkout cart.

Overnight: Radisson Blu Scandinavia or similar, Copenhagen, Denmark

Meals included: None

Day 3 Copenhagen - Free Day

Enjoy a day at leisure in Copenhagen.

The capital of Denmark, Copenhagen, is filled with canals, cobbled squares and copper spires. But don't let the historic appearance fool you. This is also Scandinavia's most cosmopolitan city. Certainly you can relive medieval times in The Latin Quarter, but you can also enjoy some of Europe's finest shopping, museums, cafes and nightlife.

Overnight: Radisson Blu Scandinavia or similar, Copenhagen, Denmark

Meals included: None

Day 4 Begin 9-night Cruise - Copenhagen, Denmark

Departure: 16:00

Enjoy your morning at leisure until it is time to make your own way to the Copenhagen cruise terminal to begin your voyage through the heart of the Baltic Sea.

Optional Activity: Private Embarkation Transfer

From Copenhagen hotel to port. Please see current pricing in Important Information/checkout cart.

Overnight: NCL's Norwegian Sun

Meals included: Dinner

Day 5 Oslo, Norway

Arrival: 10:00 - **Departure:** 21:00

Enjoy a day at leisure while docked in Oslo. Imagine sailing on the incredible Viking long ships in the Viking Ship Museum. Picture perfect, the oldest Scandinavian city sits at the head of a 96-kilometre fjord framed by lakes, woods, moors. Views forever, visit the cliff-dwelling Akershus Castle, originally built in 1300.

Overnight: NCL's Norwegian Sun

Meals included: Breakfast; Lunch; Dinner

Day 6 Cruising

Enjoy a day at sea aboard NCL's Norwegian Sun ship as you cruise towards your next destination.

Overnight: NCL's Norwegian Sun

Meals included: Breakfast; Lunch; Dinner





16-DAY CRUISE PACKAGE | SCANDINAVIA & THE BALTICS CRUISE

The Itinerary

Itinerary 1

Day 7 Warnemünde (Berlin), Germany

Arrival: 06:00 - Departure: 20:00

Today your ship docks in Warnemünde, Germany - your gateway to Germany's northern cities, such as Berlin (240 kilometres) & Hamburg (190 kilometres). It's been more than two decades since the walls came down and Berlin became unified in many ways, including the pursuit of joy. Germany's capital city is a city that balances cosmopolitan chic with a liberal undercurrent of creativity and cool. Famous landmarks like the Brandenburg Gate and Reichstag fascinate. The elegant Bavarian Quarter amazes.

Overnight: NCL's Norwegian Sun

Meals included: Breakfast; Lunch; Dinner

Day 8 Gdynia (Gdansk), Poland

Arrival: 13:30 - Departure: 21:30

Enjoy a day at leisure while docked in Gdynia, Poland. Stroll the beautiful waterfront of Gdynia or you can head to nearby Gdansk (36 kilometres), the largest city in northern Poland. For a taste of local life, walk along bustling Long Market lined with delicious cafes and unique boutiques. Explore the sites of historic Old Town, which was restored after being destroyed in World War II. Tour St. Mary's Church - one of the world's largest brick cathedrals - or visit the Maritime Museum for a glimpse into the past of this ancient port city.

Overnight: NCL's Norwegian Sun

Meals included: Breakfast; Lunch; Dinner

Day 9 Klaipėda, Lithuania

Arrival: 10:00 - Departure: 17:30

Enjoy a day at leisure while docked in Klaipėda, Lithuania. Lithuania's third largest city, Klaipėda has been in and out of the hands of the Russians, Swedes and Germans. Marvel at the impressive, and verbosely christened, St. Mergelės Marijos Taikos Karalienės Church tower and walk through Anika Square. Head to the pristine Baltic waters lapping at the broad sands of Smiltynė Beach. Or duck into the Clock Museum or Castle Museum.

Please note: If you have booked the 1st of August 2026 departure, you will visit Visby, Sweden on this day instead of Klaipėda, Lithuania.

Visby, Sweden

Arrive: 11:00 - Depart: 17:00

Visby will amaze you with its architecture and Northern European charm as you explore the island of Gotland. The Town Wall is the best-preserved medieval fortification in Scandinavia and was built between the 13th and 14th centuries. Stop by the Botanical Gardens to see one of the reasons why Visby is nicknamed "City of Roses." The beautiful Almedalen Park is a relaxing place to spend some time before heading over to the city's main square, Stora Torget, where cafes and cobblestone streets will give you a taste of the local life.

Overnight: NCL's Norwegian Sun

Meals included: Breakfast; Lunch; Dinner



16-DAY CRUISE PACKAGE | SCANDINAVIA & THE BALTICS CRUISE

The Itinerary

Itinerary 1

Day 10 Riga, Latvia

Arrival: 09:30 - Departure: 17:30

Enjoy a day at leisure while docked in Riga, Latvia.

As the largest city in the Baltic and the capital of Latvia, Riga offers something for everyone. From its fanciful cobblestone streets and Art Nouveau architecture to dozens of museums and a picturesque white-sand beach in nearby Jūrmala, there's much to experience in this vibrant cosmopolitan city. Come explore what has been called the "Paris of the Baltics."

Overnight: NCL's Norwegian Sun

Meals included: Breakfast; Lunch; Dinner

Day 11 Nynashamn (Stockholm), Sweden

Arrival: 08:00 - Departure: 18:00

Today your ship docks in Nynashamn, Sweden - your gateway to Stockholm (60 kilometres). When your cruise ship pulls into this small Swedish port, you'll be greeted by ferries transporting travellers to Gotland island. The small and laidback town offers picture-taking opportunities from the surrounding scenic nature and of course, the Baltic Sea.

Overnight: NCL's Norwegian Sun

Meals included: Breakfast; Lunch; Dinner

Day 12 Tallinn, Estonia

Arrival: 11:00 - Departure: 20:00

Enjoy a day at leisure while docked in Tallinn, Estonia.

The capital of Estonia impresses cruise guests with its mix of medieval houses and very modern boutiques and café culture. Journey inside the ancient walls of Old Town to explore stunning Medieval landmarks like Toompea Castle and a 15th Century apothecary shop. Move up a couple centuries to experience Tsar Peter I's Kadriorg Palace, filled with art and surrounded by sculpted gardens and peaceful woodlands.

Overnight: NCL's Norwegian Sun

Meals included: Breakfast; Lunch; Dinner

Day 13 Disembark Cruise - Helsinki, Finland

Arrival: 07:00

Welcome to Helsinki, Finland - the final port of your voyage of Scandinavia & the Baltics. Enjoy your final breakfast onboard before disembarkation. Once off the ship, make your own way to your hotel and enjoy the rest of your day at leisure.

Optional Activity: Private Disembarkation Transfer

From Helsinki port to hotel. Please see current pricing in Important Information.

Overnight: Radisson Blu Plaza Hotel or similar, Helsinki, Finland

Meals included: Breakfast

Day 14 Helsinki - Free Day

Enjoy a day at leisure in Scandinavia's "White City of the North," a city defined by its people and Art Nouveau architecture. Helsinki is a classic sea-city, with a dramatic coastline coloured by bays and inlets. The city keeps its historical roots intact.



16-DAY CRUISE PACKAGE | SCANDINAVIA & THE BALTICS CRUISE

The Itinerary

Itinerary 1

Overnight: Radisson Blu Plaza Hotel or similar, Helsinki, Finland

Meals included: None

Day 15 Helsinki, Finland - Australia (or New Zealand)

Today, begin your journey home. At the appropriate time, make your own way to the airport for your returning flight.

Optional Activity: Private Departure Transfer

From Helsinki hotel to Airport. Please see current pricing in Important Information.

Meals included: In-Flight

Day 16 Arrive Home

Welcome home!



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The Map

Itinerary 1



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16-DAY CRUISE PACKAGE | SCANDINAVIA & THE BALTICS CRUISE

The Itinerary

Itinerary 2

Day 1 Australia (or New Zealand) - Helsinki, Finland

Today fly from Australia (or New Zealand) to Helsinki, Finland.

Meals included: In-Flight

Day 2 Arrive in Helsinki, Finland

Welcome to Helsinki! Upon arrival, please make your own way to your hotel and enjoy the rest of the day at leisure.

Optional Activity: Private Arrival Transfer

From Helsinki airport to hotel. Please see current pricing in Important Information.

Overnight: Radisson Blu Plaza Hotel or similar, Helsinki, Finland

Meals included: None

Day 3 Helsinki - Free Day

Enjoy a day at leisure in Scandinavia's "White City of the North," a city defined by its people and Art Nouveau architecture. Helsinki is a classic sea-city, with a dramatic coastline coloured by bays and inlets. The city keeps its historical roots intact.

Overnight: Radisson Blu Plaza Hotel or similar, Helsinki, Finland

Meals included: None

Day 4 Begin 9-night Cruise - Helsinki, Finland

Departure: 16:00

Enjoy your morning at leisure until it is time to make your own way to the Helsinki cruise terminal to begin your voyage through the heart of the Baltic Sea.

Optional Activity: Private Embarkation Transfer

From Helsinki hotel to port. Please see current pricing in Important Information.

Overnight: NCL's Norwegian Sun

Meals included: Dinner

Day 5 Tallinn, Estonia

Arrival: 08:00 - Departure: 17:00

Enjoy a day at leisure while docked in Tallinn, Estonia.

The capital of Estonia impresses cruise guests with its mix of medieval houses and very modern boutiques and café culture. Journey inside the ancient walls of Old Town to explore stunning Medieval landmarks like Toompea Castle and a 15th Century apothecary shop. Move up a couple centuries to experience Tsar Peter I's Kadriorg Palace, filled with art and surrounded by sculpted gardens and peaceful woodlands.

Overnight: NCL's Norwegian Sun

Meals included: Breakfast; Lunch; Dinner

Day 6 Nynashamn (Stockholm), Sweden

Arrival: 08:00 - Departure: 17:00

Today your ship docks in Nynashamn, Sweden - your gateway to Stockholm (60 kilometres). When your cruise ship pulls into this small Swedish port, you'll be greeted by ferries transporting travellers to Gotland island. The small and laidback town offers picture-taking opportunities from the surrounding scenic nature and of course, the Baltic Sea.



16-DAY CRUISE PACKAGE | SCANDINAVIA & THE BALTICS CRUISE

The Itinerary

Itinerary 2

Overnight: NCL's Norwegian Sun

Meals included: Breakfast; Lunch; Dinner

Day 7 Riga, Latvia

Arrival: 09:30 - **Departure:** 18:00

Enjoy a day at leisure while docked in Riga, Latvia. As the largest city in the Baltic and the capital of Latvia, Riga offers something for everyone. From its fanciful cobblestone streets and Art Nouveau architecture to dozens of museums and a picturesque white-sand beach in nearby Jūrmala, there's much to experience in this vibrant cosmopolitan city. Come explore what has been called the "Paris of the Baltics."

Overnight: NCL's Norwegian Sun

Meals included: Breakfast; Lunch; Dinner

Day 8 Klaipėda, Lithuania

Arrival: 10:00 - **Departure:** 18:00

Enjoy a day at leisure while docked in Klaipėda, Lithuania. Lithuania's third largest city, Klaipėda has been in and out of the hands of the Russians, Swedes and Germans. Marvel at the impressive, and verbosely christened, St. Mergelės Marijos Taikos Karalienės Church tower and walk through Anika Square. Head to the pristine Baltic waters lapping at the broad sands of Smiltynė Beach. Or duck into the Clock Museum or Castle Museum..

Overnight: NCL's Norwegian Sun

Meals included: Breakfast; Lunch; Dinner

Day 9 Gdynia (Gdansk), Poland

Arrival: 06:30 - **Departure:** 14:30

Enjoy a day at leisure while docked in Gdynia, Poland. Stroll the beautiful waterfront of Gdynia before heading to nearby Gdansk (36 kilometres), the largest city in northern Poland. For a taste of local life, walk along bustling Long Market lined with delicious cafes and unique boutiques. Explore the sites of historic Old Town, which was restored after being destroyed in World War II. Tour St. Mary's Church – one of the world's largest brick cathedrals – or visit the Maritime Museum for a glimpse into the past of this ancient port city.

Overnight: NCL's Norwegian Sun

Meals included: Breakfast; Lunch; Dinner

Day 10 Warnemünde (Berlin), Germany

Arrival: 07:30 - **Departure:** 21:30

Today your ship docks in Warnemünde, Germany - your gateway to Berlin (240 kilometres). It's been more than two decades since the walls came down and Berlin became unified in many ways, including the pursuit of joy. Germany's capital city is a city that balances cosmopolitan chic with a liberal undercurrent of creativity and cool. Famous landmarks like the Brandenburg Gate and Reichstag fascinate. The elegant Bavarian Quarter amazes.

Please Note: If you have booked the 23rd of July 2026 departure, you will dock in Rostock, Germany on this day instead of Warnemünde, Germany.

Rostock, Germany



16-DAY CRUISE PACKAGE | SCANDINAVIA & THE BALTICS CRUISE

The Itinerary

Itinerary 2

Arrive: 07:30 - Depart: 21:30

Rostock is the largest city in the north German state Mecklenburg-Vorpommern and is your gateway to Berlin (235 kilometres).

Overnight: NCL's Norwegian Sun

Meals included: Breakfast; Lunch; Dinner

Day 11 Kiel (Hamburg), Germany

Arrival: 07:00 - Departure: 19:00

Today your ship docks in Kiel, Germany - your gateway to Hamburg (96 kilometres). Founded in the 13th century, Kiel was mostly destroyed during World War II. Today, the port city encompasses much green space and has been rebuilt upon a complicated past, which you can discover by touring its historic landmarks and museums, including the Naval Memorial and a German submarine U-995. Stroll along the waterfront promenade and enjoy scenic views of the harbour and Kiel Fjord, or journey outside the city along the waterway to explore picturesque villages and sandy beaches.

Overnight: NCL's Norwegian Sun

Meals included: Breakfast; Lunch; Dinner

Day 12 Copenhagen (Overnight), Denmark

Arrival: 09:00 - Overnight

Welcome to Copenhagen, Denmark - the final port of your voyage of Scandinavia & the Baltics.

The capital of Denmark, Copenhagen, is filled with canals, cobbled squares and copper spires. But don't let the historic appearance fool you. This is also Scandinavia's most cosmopolitan city. Certainly you can relive medieval times in The Latin Quarter, but you can also enjoy some of Europe's finest shopping, museums, cafes and nightlife prior to your cruise around the Baltics. Enjoy your day at leisure before returning to the ship for a final night onboard the Norwegian Sun.

Overnight: NCL's Norwegian Sun

Meals included: Breakfast; Lunch; Dinner

Day 13 Disembark Cruise - Copenhagen, Denmark

Disembark: 08:00

Enjoy your final breakfast onboard before disembarkation. Once off the ship, make your own way to your hotel and enjoy the rest of your day at leisure.

Optional Activity: Private Disembarkation Transfer

From Copenhagen port to hotel. Please see current pricing in Important Information.

Overnight: Radisson Blu Scandinavia or similar, Copenhagen, Denmark

Meals included: Breakfast

Day 14 Copenhagen - Free Day

Enjoy a day at leisure in Copenhagen.





16-DAY CRUISE PACKAGE | SCANDINAVIA & THE BALTICS CRUISE

The Itinerary

Itinerary 2

The capital of Denmark, Copenhagen, is filled with canals, cobbled squares and copper spires. But don't let the historic appearance fool you. This is also Scandinavia's most cosmopolitan city. Certainly you can relive medieval times in The Latin Quarter, but you can also enjoy some of Europe's finest shopping, museums, cafes and nightlife prior to your cruise around the Baltics.

Overnight: Radisson Blu Scandinavia or similar, Copenhagen, Denmark

Meals included: None

Day 15 Copenhagen, Denmark - Australia (or New Zealand)

Today you begin your journey home. At the appropriate time, make your own way to the airport for your returning flight.

Optional Activity: Private Departure Transfer

From Copenhagen hotel to Airport. Please see current pricing in Important Information.

Meals included: In-Flight

Day 16 Arrive Home

Welcome home!

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16-DAY CRUISE PACKAGE | SCANDINAVIA & THE BALTICS CRUISE

The Map

Itinerary 2



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16-DAY CRUISE PACKAGE | SCANDINAVIA & THE BALTICS CRUISE

Tour Inclusions

HIGHLIGHTS

- Discover the highlights of Scandinavia & the Baltics with an all-inclusive cruise
- Visit Denmark, Norway, Germany, Poland, Sweden, Finland & more
- Enjoy time at leisure to explore Copenhagen & Helsinki
- Discover the fairytale charm & colourful canals of Copenhagen
- Visit the Viking capital of Oslo with time at leisure to see the formidable Akershus Castle
- Dock in Warnemünde (or Rostock), gateway to historic Berlin, home to the iconic Brandenburg Gate & Reichstag
- Make your way to the Long Market of Gdansk in Poland
- Marvel at the unique architecture & pristine beaches of Klaipeda, Lithuania
- Experience Riga's celebrated culture in the "Paris of the Baltics"
- Witness the stunning natural scenery of Nynashamn, gateway to Stockholm
- Step back in time in the magnificent medieval Old Town of Tallinn, Estonia
- Enjoy the Art Nouveau architecture of Helsinki, the "White City of the North"

FLIGHTS

Return international full-service flights (economy class), surcharges may apply

CRUISE

9-night cruise aboard Norwegian Cruise Line's Norwegian Sun between Copenhagen & Helsinki

MORE AT SEA - BONUS INCLUSIONS:

- Enjoy a Premium Beverage Package, including a wide range of premium spirits, wines, beer & soft drinks
- Savour a Specialty Dining Package, including 2 meals at any onboard specialty restaurant (upgrade to a balcony cabin to receive 2 additional specialty dining meals per person)
- A 150-minute internet package per person during the cruise
- Receive a \$50 USD shore excursion credit per cabin for every port visited

ACCOMMODATION

4 nights of 4-star hotel accommodation

DINING

26 meals, including all while cruising

ESSENTIALS

- Airline taxes & surcharges
- Cruise port taxes & surcharges
- Mandatory cruise gratuities

Important Information

**Please note: All information provided in this brochure is subject to both change and availability. Prior to purchase please check the current deal for up-to-date information. If you have already purchased this deal, the terms and conditions on your Purchase Confirmation apply and take precedence over the information in this brochure.*

Booking Information

After purchase, you will receive a receipt and a Purchase Confirmation, directing you to an online Passenger Information Form. You must complete the Passenger Information Form within 72 hours of purchase.

Any special requests, preferences and optional extras MUST be clearly stated in your Passenger Information Form. Any change requested after submitting your Passenger Information Form cannot be guaranteed, is strictly subject to availability and will incur surcharges as outlined in the Schedule of Fees below.

Please note: All countries and territories have different entry requirements in relation to vaccinations, quarantine/isolation periods and travel restrictions. Due to the evolving nature, we would ask all of our customers to monitor, meet and adhere to the specific requirements of their intended destination(s) in the lead-up to and immediately before travel, as well as any requirements post-travel upon their return.

Our Policies

Cancellation and Refund Policy

By placing a booking with us, you acknowledge the following important information:

- **we act as your booking agent;** TripADeal is a booking services provider, and curates the Travel Offers available on our website. We act as your booking agent, and we receive payment for the Booking Services as part of the booking price, however, we do not provide any of the Travel Services (flights, accommodation, tours or other products or services) included in your booking – the Travel Services are provided by a number of third party Travel Suppliers.

- **each booking is unique;** our Travel Offers are made up of a variety of different components and are, during the booking process, uniquely tailored to suit your requirements, for example, departure dates and ports, flight and room upgrades, tour inclusions, etc.

- **changes/modifications to your booking may not be possible;** once your booking has been made, changes or modifications may not be possible, and where possible, may incur a fee. It is important to ensure that the information you provide during the booking process is accurate and up to date, and that you read the Travel Offer carefully before placing your order.

- **Travel Offers are a package;** our Travel Offers have been curated into package offerings and must be used as a package – individual components cannot be used independently of the full package offering.

- **our Travel Offers are generally non-refundable;** in order to provide great value Travel Offers, we work with a variety of Travel Suppliers to find the best deals – this often means the Travel Suppliers' offerings are non-refundable to ensure the best price. We recommend that you obtain travel insurance as soon as you make a booking with us.

To read more about our Cancellation and Refund Policy, please [click here](#).

General Terms and Conditions

By placing your booking with us, you acknowledge and agree to our [Terms & Conditions](#), [Privacy Policy](#) and [Cancellation Policy](#).

Offer Essentials

This Travel Offer is valid for travel on selected dates until the 10th August 2026. This Travel Offer is priced per person based on a twin share.

Departure Dates & Surcharges

See checkout for live dates and availability.

Single Traveller Supplement

For solo travellers, a mandatory single

supplement applies.

Inside Cabin: \$4,000

Oceanview (Large Porthole): \$4,500

Balcony Cabin (Unobstructed): \$5,500

Please note: Accommodation for single customers who are travelling on a tour or cruise package may be in a single room, depending on availability.

Child Policy

- No child discounts are offered. The full price applies to all children travelling with their parents.
- Valid for children 2 years old and over.

Please note: Children must be accompanied by a responsible adult 21 years old and over to travel. No unaccompanied minors are allowed.

Flights

Departure Cities

Sydney, Melbourne, Brisbane, *Adelaide, Perth, *Auckland

Departure City Surcharges

Adelaide: \$100 per person

Auckland: \$400 per person

International Flight(s)

Full-Service Airline(s)

- Cabin Class: Economy Class

Please note: We cannot accommodate one-way flights. Travellers must take all included flights within the package, and any flights intentionally forfeited will result in later flights being subject to cancellation.

Please note: From Australia, the flying journey to your destination may take up to 34 hours, with up to 2 stops. This is provided as a guide only - actual flight duration can vary depending on availability and airline schedules. Your booking's final details will be confirmed to you via email once available.

From Auckland, the flying journey to your destination may take up to 36 hours, with up to 2 stops. This is provided as a guide only - actual flight duration can vary depending on availability and airline schedules. Your booking's final details will be confirmed to you via email once

Important Information

available.

Preferred Airline Surcharge

- Cabin Class: Economy Class
- Emirates: \$400 per person
- Qatar: \$500 per person

Please note:

- Preferred airlines are subject to availability. If we are unable to fulfil your request, the above extra cost will be refunded.
- On any upgrade purchase, short-haul flights and domestic flight sectors are not guaranteed, subject to aircraft configuration.
- In the event that a purchased stopover package and a purchased preferred airline upgrade are not compatible, you will have the option to receive a refund for the preferred airline upgrade or be offered an alternative stopover city option, e.g if you choose to fly with Singapore Airlines you cannot stopover in Dubai.
- Preferred airline refers to the marketing carrier and could include codeshare partners.

Arrive Early and Stay Behind Options

Fly out and return home up to 60 days pre and post your tour dates.

Arrive Early

Copenhagen - From \$300 per person, subject to availability. (Itinerary 1 only)
Helsinki - From \$300 per person, subject to availability. (Itinerary 2 only)

Stay Behind

Helsinki - From \$300 per person, subject to availability. (Itinerary 1 only)
Copenhagen - From \$300 per person, subject to availability. (Itinerary 2 only)

Please note:

• Exclusions:

This fee does not include extra nights' accommodation, meals or airport transfers.

• Cancellations & Changes:

Flight booking changes or cancellations after air tickets have been issued are not guaranteed and may incur additional fees and fare difference, subject to the airline cancellation and change policies. Flight changes are subject to availability at the time of booking.

• High-Season:

A high-season Arrive Early or Stay Behind can be purchased for an additional charge, subject to availability. For pricing, please refer to the cart.

• + 60 days:

You can fly out up to 60 days before your package's start date, and/or return home 60 days after your package's end date. Should you wish to fly out or return home for more than 60 days from the tour, please contact us to request availability. Additional costs may apply.

• Estimated dates:

Your estimated departure, return, and arrival dates are all subject to availability and may vary. The confirmed schedule for all flights will be provided when you receive your flight tickets.

- High season surcharges apply to flights departing between the below date ranges:
- 15th September 2025 - 12th October 2025
- 1st December 2025 - 19th December 2025
- 20th December 2025 - 4th January 2026
- 5th January 2026 - 31st January 2026
- 3rd April 2026 - 20th April 2026
- 26th June 2026 - 17th July 2026
- 18th September 2026 - 9th October 2026
- 12th December 2026 - 18th December 2026
- 19th December 2026 - 3rd January 2027
- 4th January 2027 - 26th January 2027

Stopover Packages

- * Doha, Qatar
- * Dubai, United Arab Emirates
- * Bangkok, Thailand

Includes:

- 2, 3 or 5 nights in 4-star accommodation

- Daily breakfast
- Return airport transfers

For pricing, please refer to the payment cart at checkout.

Please note:

- When a pre and post-tour stopover is chosen, the same stopover location must be chosen each way, due to the airline used.
- When selecting to Arrive Early for your tour in conjunction with a Stopover Package, your fly out date from home will take place before the stopover.
- When selecting to Stay Behind after your tour in conjunction with a Stopover Package, your stopover will take place before your final flight home.
- Stopover packages are subject to availability.
- In the event that a purchased stopover package and a purchased preferred airline upgrade are not compatible, you will have the option to receive a refund for the preferred airline upgrade or be offered an alternative stopover city option, e.g if you choose to fly with Singapore Airlines you cannot stopover in Dubai.
- Blackout dates apply to flights departing between the below date ranges:

Doha Grand Prix: 26 November - 02 December 2026

Abu Dhabi Grand Prix (for Dubai): 03 December - 09 December 2025
Christmas and New Years Eve - 18 December 2026 to 3 January 2027

Flight Class Upgrades

Business or Premium Economy Class: For pricing, please refer to the payment cart at checkout.

Please note:

- Flight upgrades are subject to availability and pricing changes (if we cannot fulfil your request, the upgrade cost will be refunded).
- On any upgrade purchase, short-haul flights and domestic flight sectors are not guaranteed

Outbound Flights



Important Information

Please note: Due to flight scheduling and availability, some departures may occur on Day 0. Affected customers must be available to depart the day before. Flight times will be indicated on your final documents, issued 4-6 weeks before departure.

Missed Flights

If you fail to arrive for your outbound flight, you risk all flight and land arrangements in your destination being automatically cancelled by the airlines and land operator, respectively. Additional fees may apply to reinstate these services. If you miss your flight for whatever reason, please contact us as soon as possible to make arrangements.

Cruise

Norwegian Cruise Line's Norwegian Sun

The Norwegian Sun offers a well-rounded cruise experience with a perfect blend of relaxation, dining, entertainment, and activities for all ages. Guests can indulge in a variety of included dining options, such as the Sports Bar for casual bites, the elegant Four Seasons and Seven Seas main dining rooms for classic meals, and the Garden Café, which offers a buffet with diverse international cuisine. On deck, multiple pools and hot tubs provide the perfect space to unwind, while a selection of bars and lounges offers refreshing drinks in a lively or laid-back atmosphere. For those looking to stay active, the ship features a fully equipped fitness center, along with basketball and volleyball courts. Families will appreciate the kids' clubs, ensuring entertainment for younger travelers. In the evenings, guests can enjoy world-class performances at the Star Dust Lounge, including the exhilarating production "Rock You Tonight," featuring classic rock hits.

Onboard currency:

USD\$

More at Sea Inclusions

As part of this package, you will receive the below NCL 'More At Sea Inclusions':

- A complimentary non-alcoholic and alcoholic beverage package for the duration of the cruise.
- Two complimentary Speciality Dining packages to use at any specialty restaurant onboard (book a balcony cabin and receive two additional specialty dining packages per person).
- One 150-minute internet package per person during the cruise.
- Receive a \$50 USD shore excursion credit per cabin for every port visited.

For a full summary of all inclusions along with all terms and conditions, please visit the NCL website.

Cabins/Staterooms:

Inside Cabins: 13-23 m²

These staterooms come with 2 lower beds that convert into a queen size bed. Set sail in comfort and style. You'll find everything you need here inside. Stylish and modern appointments include a TV, sitting area and more. With these cabins you'll have easy access to everything on board.

Oceanview Cabins (Large porthole): 13-21 m²

Discover the beauty of style and comfort. Cozy and modern staterooms feature excellent appointments. Accented by stylish touches and clear views of the ocean. These oceanview staterooms feature two lower beds that convert into a queen size bed. Along with a sitting area to enjoy the great views.

Balcony Cabins (unobstructed): 18-31 m²

See the world in a whole new way. Floor-to-ceiling glass doors open to your own private balcony. Well-appointed and stylish accommodation offers plenty of room to unwind inside. These staterooms feature two lower beds that convert into a queen size bed. Enjoy comfortable space with a sitting area, floor to ceiling glass doors and a private balcony with great view

Please note:

- *All cabins are subject to availability; some cabins may have restricted views.*

- *Cruise cabins are booked on a guaranteed basis and are assigned by the cruise line prior to departure.*

Cruise Arrival and Departure Times:

Please keep in mind that the provided cruise arrival and departure times are an approximate and will be finalised upon receipt of your cruise tickets.

Accommodation

Accommodation Used:

4-star Properties (Self-Rated)

Copenhagen, Denmark: Radisson Blu Scandinavia Hotel
Helsinki, Finland: Radisson Blu Plaza Hotel

Please note: Accommodation/rooms offered are based on a lead-in room type and are subject to availability based on seasonality. In the instance a property is not available, a similar standard of accommodation will be provided. Properties will be confirmed and included in your travel pack, which you will receive 4-6 weeks before travel.

Extra Nights

Not available.

Please note: If you are interested in booking additional nights of accommodation pre or post-tour, please wait until you receive your travel documentation approximately 4-6 weeks before departure for the confirmed list of hotels. If booking your own additional accommodation directly with the hotel, please be aware that you may be required to change rooms at the start/end of your tour.

Maximum Room Capacity

2 people.

Triple Share

Not available.

Bedding Configuration

Twin or double (subject to availability).

Optional Tours/activities

Itinerary 1

Day 2: Private Arrival transfer from Copenhagen airport to hotel: \$110 per

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person (twin share), \$220 per person (solo)
Day 4: Private Embarkation transfer from Copenhagen hotel to port: \$115 per person (twin share), \$230 per person (solo)
Day 13: Private Disembarkation transfer from Helsinki port to hotel: \$90 per person (twin share), \$180 per person (solo)
Day 15: Private Departure transfer from Helsinki hotel to airport: \$75 per person (twin share), \$150 per person (solo)

Itinerary 2

Day 2: Private Arrival transfer from Helsinki airport to hotel: \$75 per person (twin share), \$150 per person (solo)
Day 4: Private Embarkation transfer from Helsinki hotel to port: \$90 per person (twin share), \$180 per person (solo)
Day 13: Private Disembarkation transfer from Copenhagen port to hotel: \$115 per person (twin share), \$230 per person (solo)
Day 15: Private Departure transfer from Copenhagen hotel to airport: \$110 per person (twin share), \$220 per person (solo)

Please note:

- *Optional transfers cannot be booked when an early arrival or stay behind has been arranged*
- *The optional tours listed above must be purchased on checkout or over the phone before submitting your passenger information form (subject to availability).*
- *Some tours or shore excursions require minimum numbers to operate.*
- *Shore excursions can be booked/reserved directly with the cruise line before travel (subject to availability)*
- *Shore excursions can also be booked whilst onboard (subject to availability).*
- *Shore excursion programmes and itineraries may vary depending on local conditions and/or any unforeseen events concerning the timing on the day of the tour. Some excursions are very popular, and therefore availability cannot always be guaranteed, it is advisable to book in advance to avoid disappointment.*

Exclusions

- Visa fees and requirements

- Domestic transfers and flights not stated in the deal offer
- Meals/beverages not stated in the deal offer
- Optional gratuities/tipping
- Optional activities/tours
- Personal expenses
- Travel insurance
- Any costs associated with an interruption to your tour as a result of an airline schedule change or cancellation
- Mandatory city tax

Gratuities / Tipping

Please note: Tipping for services provided is always a matter of personal discretion; however, please be aware that many locals consider tipping part of their normal remuneration, and they may approach you for payment; there's no need to be intimidated by the request.

Cruise

Gratuities (tips) are included for the cruise staff's services throughout this tour's cruise component. If you have any questions regarding the gratuities on your cruise, please speak to the guest services staff onboard the ship.

Other Important Information

CLIMATE & AVERAGE TEMPERATURES

Copenhagen, Denmark

Copenhagen experiences its warmest and most pleasant weather during the summer months of June, July, and August. In June, average daytime high temperatures typically reach around 19°C to 20°C, with comfortable nighttime lows of about 11°C to 13°C. July is generally the warmest month, with average daily highs climbing to 20°C to 21°C and evening lows between 13°C and 16°C. This warmth continues into August, with average daytime highs around 20°C to 21°C and nighttime lows of 12°C to 15°C, though temperatures may start to gradually cool towards the end of the month. All three months feature long daylight hours (especially in June and July with up to 17-18 hours of daylight), plenty of

sunshine, and sea temperatures that become suitable for swimming in the harbour baths, usually reaching around 14°C in June and 17°C in July and August. While generally sunny, there's always a moderate chance of brief summer showers throughout this period, so light rain gear is advisable.

Oslo, Norway

In Oslo, Norway, the summer months from June to August bring generally mild and pleasant weather, making it the most popular time to visit. In June, average daily high temperatures typically reach around 19°C to 20°C, with nighttime lows around 9°C to 11°C. The city experiences long daylight hours, often exceeding 18 hours, and a good amount of sunshine. July is the warmest month, with average daily highs climbing to 20°C to 21°C and comfortable evening lows between 11°C and 14°C. Temperatures can occasionally reach up to 25°C or even 30°C on particularly warm days, especially inland. This pleasant warmth continues into August, with average daily highs around 18°C to 20°C and lows of 10°C to 12°C, although temperatures gradually begin to cool towards the end of the month. While these months are generally sunny and ideal for outdoor activities, there is a moderate chance of rainfall, so it's wise to be prepared for occasional showers.

Berlin, Germany

In Berlin, Germany, the summer months from June to August are generally warm and pleasant, offering ideal conditions for exploring the city. In June, average daytime high temperatures typically range from 22°C to 24°C, with comfortable nighttime lows around 12°C to 14°C. Moving into July, it becomes the warmest month, with average daily highs often reaching 24°C to 25°C and evening lows between 15°C and 16°C. This warmth extends into August, with average daytime highs around 24°C to 25°C and nighttime lows of 14°C to 16°C. While summers are usually sunny with long daylight hours, it's worth noting that temperatures can occasionally exceed 30°C, and

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thunderstorms can occur, especially in the afternoons. Despite being a popular time to visit, some sources note that air-conditioning is not as common in public transport, museums, or restaurants as in some other countries.

Gdynia, Poland

In Gdynia, Poland, the summer months from June to August offer generally mild to warm and comfortable weather, though it's often described as mildly cool and breezy due to its Baltic Sea coastal location. In June, average daytime high temperatures typically range from 19°C to 20°C, with cooler nighttime lows of about 12°C. Moving into July, it's the warmest month, with average daily highs reaching 21°C to 22°C and comfortable evening lows around 15°C. This warmth continues into August, with average daytime highs around 21°C to 22°C and nighttime lows of 15°C, though temperatures may gradually start to cool towards the end of the month. While these months are generally pleasant with good daylight hours, there is a moderate chance of rain, and showers can occur, so bringing layers and a light rain jacket is advisable. The city also experiences a good amount of sunshine during this period, making it ideal for outdoor activities and enjoying the coastal atmosphere.

Klaipėda, Lithuania

In Klaipėda, Lithuania, the summer months from June to August bring generally mild and often breezy weather, characteristic of its Baltic Sea coastal location. In June, average daytime high temperatures are around 19°C, with nighttime lows around 11°C. The sea temperature averages about 14°C. Moving into July, it becomes the warmest month, with average daily highs reaching approximately 21°C and evening lows around 14°C to 16°C. The sea temperature also warms up significantly, averaging around 18°C. This warmth continues into August, with average daytime highs typically around 21°C and nighttime lows of 14°C to 15°C. While these months offer the most comfortable temperatures for visiting, there is a

moderate to significant amount of rainfall, with July often being the wettest month. Despite the chance of rain, there are also good periods of sunshine, and the long daylight hours contribute to a pleasant summer atmosphere.

Riga, Latvia

In Riga, Latvia, the summer months from June to August generally offer warm and pleasant weather, making it a popular time for visitors. In June, average daytime high temperatures are around 20°C to 21°C, with nighttime lows typically falling to about 10°C to 11°C. There are long daylight hours, often around 18 hours, and a good amount of sunshine. July is the warmest month, with average daily highs reaching approximately 22°C to 23°C and comfortable evening lows around 14°C to 15°C. The Baltic Sea water temperature also warms up, potentially reaching around 18°C in July, making it suitable for swimming. This mild warmth continues into August, with average daytime highs typically around 22°C to 23°C and nighttime lows of 13°C to 15°C, though temperatures may begin to slightly decrease towards the end of the month. While summer in Riga is generally sunny and enjoyable for outdoor activities, all three months see a moderate to significant chance of rainfall, with June often being the wettest month, so it's advisable to be prepared for occasional showers.

Stockholm, Sweden

In Stockholm, Sweden, the summer months from June to August offer generally warm and bright weather, making it the most popular time for visitors. In June, average daytime high temperatures typically range from 18°C to 21°C, with comfortable nighttime lows around 11°C to 12°C. This month boasts the most sunshine, with over 18 hours of daylight. Moving into July, it is often the warmest month, with average daily highs climbing to 22°C to 23°C and evening lows between 13°C and 15°C, with sea temperatures potentially reaching around 17°C, making it more appealing for swimming. This pleasant warmth continues

into August, with average daytime highs around 20°C to 21°C and nighttime lows of 12°C to 15°C, though temperatures may gradually start to cool towards the end of the month as daylight hours decrease. While summers in Stockholm are generally sunny and ideal for outdoor activities, all three months can experience moderate rainfall, with July and August sometimes being the wettest, so occasional brief, heavy showers or thunderstorms are possible.

Tallinn, Estonia

In Tallinn, Estonia, the summer months from June to August bring generally mild and pleasant weather, though it can still feel moderately cool at times, especially near the coast. In June, average daytime high temperatures range from 17°C to 19°C, with nighttime lows around 11°C to 12°C. Moving into July, it becomes the warmest month, with average daily highs reaching approximately 21°C to 24°C and comfortable evening lows between 15°C and 16°C. The sea temperature also warms up, averaging around 19°C, making it suitable for swimming. This mild warmth continues into August, with average daytime highs around 20°C to 22°C and nighttime lows of 14°C to 15°C, though temperatures will gradually begin to cool towards the end of the month. Throughout these months, Tallinn experiences long daylight hours and a fair amount of sunshine, but there is also a moderate chance of rainfall, with July and August often being the wettest.

Helsinki, Finland

In Helsinki, Finland, the summer months from June to August offer generally mild and pleasant conditions, though it's important to note that temperatures are cooler than in many other European capitals. In June, average daytime high temperatures are typically around 19°C, with nights cooling down to about 9°C to 10°C. This month also experiences very long daylight hours, often exceeding 19 hours, leading up to the summer solstice. Moving into July, it is the warmest month, with average daily highs reaching

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approximately 21°C to 22°C and comfortable evening lows between 14°C to 15°C. The sea temperature around Helsinki also warms up during this time, averaging around 17-18°C in July and August. This pleasant warmth continues into August, with average daytime highs around 19°C to 20°C and nighttime lows of 11°C to 12°C, though temperatures will gradually begin to cool towards the end of the month as autumn approaches. While summer in Helsinki offers plenty of sunshine, all three months typically see a moderate amount of rainfall, with August often being the wettest, so light rain gear is advisable.

Weather

We always suggest referring to an online source for the most up-to-date weather information for your destination/s.

FLIGHTS

Seat Selection & Frequent Flyer Points:

We do not arrange seat selection. It is essential to highlight that some airlines do not allow pre-selected seats. We strongly suggest you contact the airline directly with seating allocation requirements and/or arrive at the airport earlier to arrange your seating. While we do not add frequent flyer member details to bookings, you can do this directly with the airline once you have your flight information.

Passport Validity:

Customers must provide valid passport details either at the time of purchase or no later than 90 days before the departure date. Failure to do so may result in the cancellation of the booking. Customers will be responsible for any costs and fees incurred in this instance.

CRUISE

Embarkation / Disembarkation:

- Begins approximately 2 hours after docking.
- Due to security reasons, all guests must be on board 2 hours before sailing.

- Itineraries are subject to change at any time without notice.
- Check your specific sailing for exact departure and arrival times. All times are local to the port.

Please note: Strict Covid-19 terms may also apply regarding proof of insurance covering Covid-19 and/or vaccination. Please refer to the cruise lines' terms and conditions for further information before boarding.

Cruise Loyalty Discounts:

Please note: Travellers must contact the cruise line directly upon receiving their travel documents in order to request any membership benefits they may be entitled to.

Meals:

Please note: We will do our best to meet your requests/requirements; however, we cannot guarantee that we will always be able to.

Luggage:

You will be responsible for all your personal belongings whilst on tour.

OTHER

Mobility:

If you require wheelchair access please contact our friendly sales and service team to inquire on your behalf.

Fitness Level Required:

Adventure (and spontaneity) create some of the best travel memories. Bear in mind, your home schedules and timings might not be adhered to on tour - it's all part of the fun!

A Relaxed level of fitness will be required. Expect a comfortable pace of touring with a focus on leisure time and gentle activity. This may include city tours, the ability to walk up and down small flights of stairs and gentle slopes. You will be responsible for your own luggage and have the ability to board all modes of transport without assistance. Please note: Some areas may be inaccessible to wheelchairs or mobility scooters, with personal walking sticks and other aids required should they be needed. Although some assistance may be

available, every traveller should be self-reliant during all aspects of their travel.

Please note: It is expected that every traveller must be self-reliant and able to undertake all aspects of their own travel. Please speak to your booking agent about your personal circumstances and any assistance requirements to ensure this tour is right for you.

Please note: If you have any concerns, please consult your healthcare provider prior to purchase/travel.

Sightseeing:

Please note: If entry to a site is affected by changes in operating hours or public holiday closures, your itinerary, where possible, may be adjusted, or a similar activity will be offered in its place (subject to availability).

Shopping:

Shopping overseas can be a daunting and confusing experience, especially when there is a language barrier. Please be very cautious when foreign currencies and prices are involved. If paying by credit card, please pay close attention to the amount you are being charged and keep all your receipts.

Do not make any purchases you are not comfortable with or feel pressured into. If you are uncertain or need assistance with the language barrier, please seek assistance from your Tour Guide/Leader. Please refer to our [Terms and Conditions](#) regarding shopping for further information.

Visas

Norway

Australian passport holders are visa exempt for an accumulative total stay of 90 days per 180 calendar days. The traveller must hold a passport valid at least six months on entry with one blank visa page.

Germany

Australian passport holders are visa exempt for an accumulative total stay of 90 days per 180 calendar days. The traveller must hold a passport valid at least

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six months on entry with one blank visa page.

Poland

Australian passport holders are visa exempt for an accumulative total stay of 90 days per 180 calendar days. The traveller must hold a passport valid at least six months on entry with one blank visa page.

Lithuania

Australian passport holders are visa exempt for an accumulative total stay of 90 days per 180 calendar days. The traveller must hold a passport valid at least six months on entry with one blank visa page.

Latvia

Australian passport holders are visa exempt for an accumulative total stay of 90 days per 180 calendar days. The traveller must hold a passport valid at least six months on entry with one blank visa page.

Sweden

Australian passport holders are visa exempt for an accumulative total stay of 90 days per 180 calendar days. The traveller must hold a passport valid at least six months on entry with one blank visa page.

Estonia

Australian passport holders are visa exempt for an accumulative total stay of 90 days per 180 calendar days. The traveller must hold a passport valid at least six months on entry with one blank visa page.

Finland

Australian passport holders are visa exempt for an accumulative total stay of 90 days per 180 calendar days. The traveller must hold a passport valid at least six months on entry with one blank visa page.

EU Entry/Exit System (EES)

From October 12, 2025, a new European Entry System (EES) replaces the current manual passport-stamping process for non-EU travellers. Upon arrival in the Schengen area, Australian and New Zealand passport holders will have their fingerprints recorded and a photograph taken. Their entry and exit dates will be electronically registered. No previous action is required, but please be aware of longer wait times at border entry. From 10 April 2026, the EES will be fully operational at all external border crossing points of all the European countries (Schengen area) using the system.

European Travel Information & Authorisation System (ETIAS)

As an extension of the EES implementation introduced from 2025, ETIAS travel authorisation is a mandatory entry requirement for visa-exempt nationals travelling to any of [these 30 European countries](#), including Australian and New Zealand citizens, that will be introduced in 2026. We advise you to monitor smartraveller.com.au closer to your departure to ensure you are up to date on the requirements at the time of entry.

Important:

- *Please start arranging your visa three weeks before departure to account for any delays due to consulate operating hours.*
- *Visa rules are subject to change. Please check with the nearest embassy, consulate or immigration department of the destination/s you are visiting once you receive your travel documentation to ensure you have the most up to date information.*
- *It is your responsibility to be travel-ready and ensure that you are aware and comply with any destination or travel requirements, including the validity of all required travel documents.*
- *Passengers who are not Australian citizens must also check with the respective consulate or visa agency to determine what their visa requirements are and what personal identification is required.*

- *It is also important to note that some areas of employment, such as journalism, government authorities and charity organisations, may have additional restrictions in applying for visas. This may, in turn, affect the type of application required.*

Travel Insurance

Embarking on your next trip is exciting, and while you hope the unexpected does not happen, it is best to be prepared. We strongly recommend you take out travel insurance when making your booking. Whether it's a potential medical emergency, a flight cancellation, a delayed suitcase, or an unforeseen event, it's important to ensure you're adequately protected. For more information or advice visit <https://www.tripadeal.com.au/travel-insurance>

Schedule Of Fees

Voluntary Changes

This includes booking changes requested by you, including but not limited to those changes requiring an airline ticket or a Purchase Confirmation reissue.

- Changes - \$100 per booking and any additional charges applied by the airline/cruise company/accommodation/other travel providers.

Name Changes Due To Passenger Error

- If the incorrect name has been provided, charges of \$100 per booking and any additional charges applied by the airline/cruise company/accommodation/other travel providers.

Supplier Fees

In the event the tour package you have purchased is unable to proceed, and/or a Travel Supplier is unable to fulfil the tour due to external circumstances (Limitation of Liability e.g. a Force Majeure event), there may be a fee or amount of money that is withheld by our Suppliers and is unrecoverable. This may be due to non-refundable airline tickets, cancellation penalties with cruise cabins or unrecoverable payments with our land/

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accommodation partners. If refunds are not available from Suppliers, we will endeavour to obtain a travel credit on the best terms available and communicate these outcomes to you. In the event we are unable to obtain a refund or travel service credit, or part thereof, this cost is passed on to the customer as a Supplier Fee.