

A scenic photograph of an Antarctic landscape. In the background, a large cruise ship is visible in the water, surrounded by icebergs. The foreground shows a snowy, icy shoreline with several penguins walking. The sky is clear and blue.

Antarctica & Chilean Fjords Expedition

ARGENTINA • CHILE • ANTARCTICA

The Offer

Set sail with Swan Hellenic on a once-in-a-lifetime 32-day exploration of Antarctica and the Chilean Fjords. Begin your exploration in Argentina's Buenos Aires, then fly south to Ushuaia before boarding the first of two luxury back-to-back cruises. Start with a journey to the remote islands of the Antarctic Circle and more, then join a cruise through the Southern Patagonian waterways, exploring the spectacular Chilean Fjords, before experiencing Santiago.

Enjoy time at leisure in Buenos Aires before joining a charter flight to Ushuaia to board Swan Hellenic's SH Vega. Cross Drake Passage for the ultimate bucket-list destination that could see you discovering Antarctic history on Horseshoe Island or watching majestic whales breach the inky waters of Marguerite Bay. Search for playful penguins diving from turquoise coloured icebergs while cruising Lemaire Channel, stay up late to witness the Midnight Sun or climb into a Zodiac bound for Deception Island.

Onboard SH Vega, experience the luxury of spacious, comfortable cabins, panoramic views from elegant lounges and world-class dining. Onboard, share insights with

engaging polar experts, learn top photographic tips, engage in the onboard science program or unwind in the sauna or hot tub after a day of exploring.

The magic continues as you return north to Puerto Williams to embark on a second journey of discovery among Chile's Patagonian Fjords. Get ready for the dramatic blue ice of the Garibaldi Glacier and keep an eye out for new icebergs as they calve from Pío XI Glacier, one of Chile's largest glaciers. Discover the mist-covered waterways of Angostura Kirke, the charm of Patagonia's traditional villages, the awe-inspiring mountain landscapes of Torres del Paine National Park and more. Disembark in Valparaiso, then enjoy leisure time discovering the vibrant heart of Santiago, Chile's beautiful capital.

Includes return international full-service flights, a one-way charter flight, 2 back-to-back cruises including a 13-night Antarctic Circle Expedition cruise plus a 13-night Patagonia and Chilean Fjords Expedition cruise, 4 nights of 5-star hotel accommodation, 81 meals and more.

Offer available for a limited time or until sold out. TRIP A DEAL PTY LTD: 50149240433

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Call our friendly team on 1300 158 912



ARGENTINA ● CHILE ● ANTARCTICA

The Offer

Want more? Upgrade to a Balcony Cabin or extend your journey with an Arrive Early in Buenos Aires, Argentina & Stay Behind in Santiago, Chile options available.

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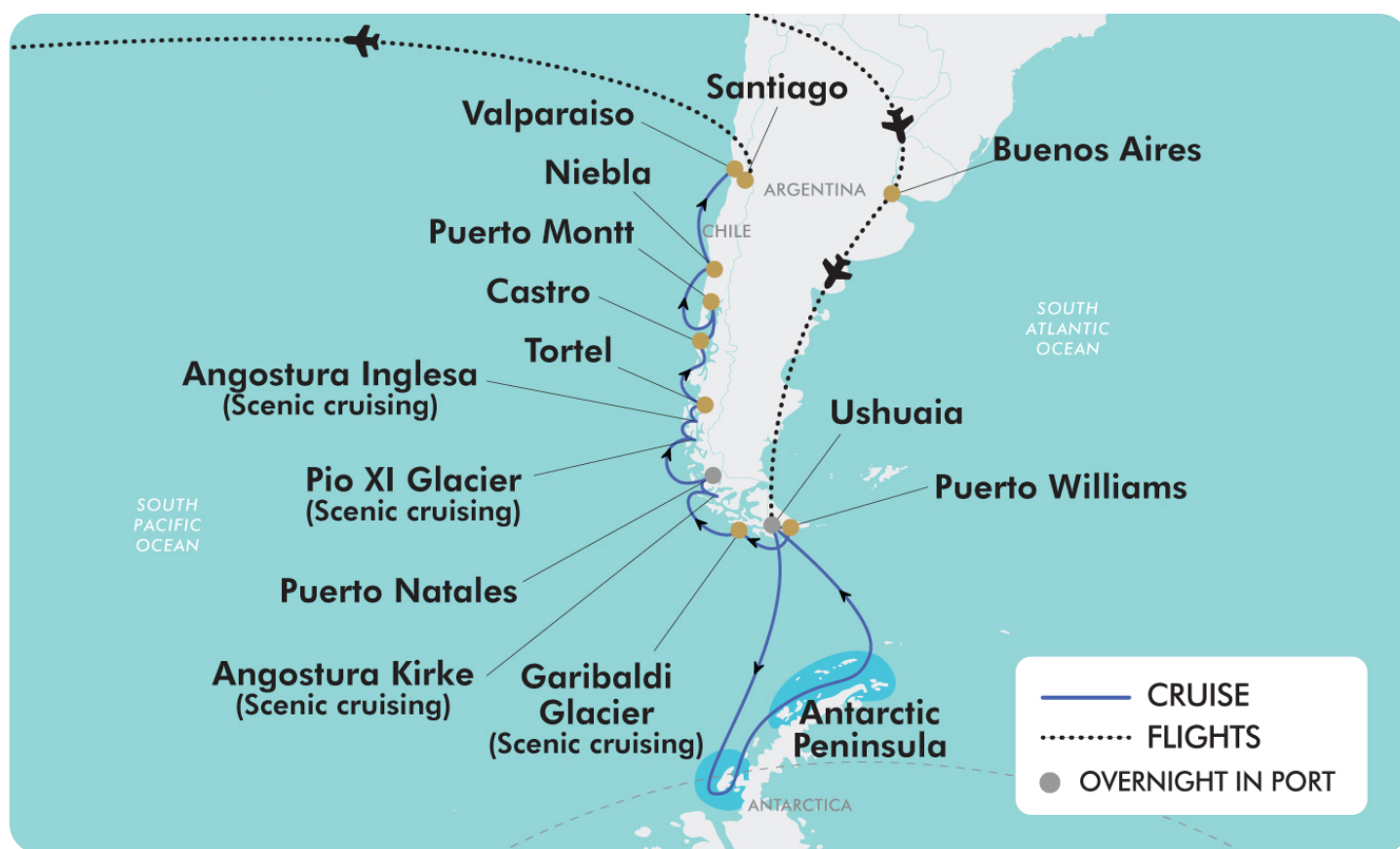
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Trip
a
Deal



33-DAY CRUISE PACKAGE | ANTARCTICA & CHILEAN FJORDS EXPEDITION

The Map



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The Itinerary

Day 1 Australia (or New Zealand) - Buenos Aires, Argentina

Today make your own way to the airport for your flight to Buenos Aires, Argentina. Upon arrival, join an arranged Swan Hellenic transfer to your hotel for the next two nights. Once checked in the remainder of the day is at leisure

Overnight: Buenos Aires Hilton or similar, Buenos Aires, Argentina

Meals included: In-Flight

Day 2 Buenos Aires - Free Day

Enjoy a day to discover Buenos Aires at your own pace. This vibrant capital of Argentina is known for its rich cultural heritage, lively arts scene and stunning architecture. Often referred to as the "Paris of South America," the city blends European elegance with Latin American flair, offering wide boulevards, historic neighbourhoods, and colourful street art. Explore iconic landmarks like the Plaza de Mayo, the historic San Telmo district, and the famous Recoleta Cemetery, where Eva Perón is buried. Buenos Aires is also renowned for its tango music and dance, as well as its diverse culinary scene, including delicious steaks and traditional Argentine dishes.

Overnight: Buenos Aires Hilton or similar, Buenos Aires, Argentina

Meals included: Breakfast

Day 3 Buenos Aires - Ushuaia - Embark 13-night Antarctic Circle Cruise

Departs: 18:00

This morning after check out join an arranged transfer to the airport for your charter flight to Ushuaia. Upon arrival a transfer is provided to the ship. Once on board the remainder of the day is at leisure to explore this amazing luxury vessel.

Swan Hellenic's SH Vega

Meals included: Breakfast; Dinner

Day 4 Cruising

Take the time to sit back, unwind and let the world cruise by from the ship's observation decks on a sea day. Enjoy the opportunity to mingle with other passengers or head to the library which is stocked full of reference books. Get an expert's view in one of the onboard lectures or perfect your photography skills with invaluable advice from our onboard professional photographers.

Swan Hellenic's SH Vega

Meals included: Breakfast; Lunch; Dinner





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The Itinerary

Day 5 Cruising

A day at sea aboard SH Vega offers a blend of relaxation and enrichment amidst polar landscapes. Begin your morning with a stretch class or keep up your routine at the state-of-the-art gym. Enjoy panoramic views from the Observation Lounge, where the expedition team often shares insights through lectures and presentations. For a more tranquil experience, unwind in the sauna, soak in the jacuzzi or take a dip in the heated outdoor pool. Evenings can be spent savouring gourmet cuisine in the Swan Restaurant or enjoying tapas-style dining in the Club Lounge. Throughout the day, the ship's design ensures unobstructed views, allowing you to immerse yourself in the ever-changing polar scenery.

Swan Hellenic's SH Vega

Meals included: Breakfast; Lunch; Dinner

Day 6 Cruising

Take the time to sit back, unwind and let the world cruise you by from the ship's observation decks. Enjoy the opportunity to mingle with other passengers or head to the library which is stocked full of reference books. Get an expert's view in one of the onboard lectures or perfect your photography skills with invaluable advice from our onboard professional photographers.

Swan Hellenic's SH Vega

Meals included: Breakfast; Lunch; Dinner

Day 7 Antarctic Peninsula: Marguerite Bay - Jenny Island - Bongrain Point

Among captivating glaciers and majestic icebergs, the Antarctic Peninsula is where most visitors to the White Continent live their Antarctica dream. It's the most accessible part with scientific bases and incredible scenery, like the photogenic Lemaire Channel. Shore excursions might include Mikkelsen Harbour where gentoo penguins, snowy sheathbills and Antarctic Weddell seals haul out.

Please note: It may be necessary for Swan Hellenic to vary an expedition itinerary as a result of adverse weather or ocean conditions. Swan Hellenic will endeavour to ensure that any expedition takes place as close as reasonably practicable to the published expedition's schedules and itineraries but, at times, this may not be possible due to weather events beyond its control.

Swan Hellenic's SH Vega

Meals included: Breakfast; Lunch; Dinner

Day 8 Antarctic Peninsula: Marguerite Bay - Stonington Island - Neny Island

Marguerite Bay is a large, ice-filled bay located off the west coast of the Antarctic Peninsula. Surrounded by dramatic glaciers and ice shelves, it was discovered in 1909 by French explorer Jean-Baptiste Charcot, who named it after his wife. The bay is rich in wildlife including seals, penguins and whales. This makes it an important site for scientific research on climate and marine ecosystems.

Its remote and pristine environment make it a challenging destination yet a vital natural laboratory. Stonington Point is a rocky headland on Stonington Island in Marguerite Bay, off the



33-DAY CRUISE PACKAGE | ANTARCTICA & CHILEAN FJORDS EXPEDITION

The Itinerary

coast of the Antarctic Peninsula. It was the site of the British Antarctic Survey's Base E, which operated from 1945 to 1975 and played a key role in early Antarctic exploration and scientific research. The area is now a protected historic site under the Antarctic Treaty, preserving remnants of early polar infrastructure in one of the most remote environments on Earth.

Neny Island is a small, rocky island located just off the west coast of Graham Land in Marguerite Bay, Antarctica. It lies near the entrance to Neny Fjord and was first surveyed in the 1930s by British and American expeditions. The island served as a key base site for early Antarctic exploration due to its sheltered location and proximity to the mainland. Today, Neny Island is uninhabited but remains of historical interest for its role in early scientific missions.

Swan Hellenic's SH Vega

Meals included: Breakfast; Lunch; Dinner

Day 9 Antarctic Peninsula: Marguerite Bay - Horseshoe Island

Horseshoe Island is a crescent-shaped island in Marguerite Bay, off the west coast of the Antarctic Peninsula. It is named for its distinctive horseshoe-like shape and is home to the well-preserved British Base Y, established in 1955 for geological and meteorological research. The base is now a protected historic site and offers a rare glimpse into mid-20th century Antarctic exploration. Surrounded by rugged terrain and ice-filled waters, Horseshoe Island is also a haven for wildlife like penguins and seals.

Swan Hellenic's SH Vega

Meals included: Breakfast; Lunch; Dinner

Day 10 Antarctic Peninsula: Prospect Point & Fish Island

Prospect Point is a prominent headland located on the west coast of Graham Land in Antarctica, overlooking the entrance to Beascochea Bay. It was charted by British expeditions in the mid-20th century and became the site of a British research station, Base J, which operated from 1957 to 1959. The site offered strategic views for surveying and scientific observation, hence the name "Prospect". Today, the area is unoccupied but remains of historical interest within the context of Antarctic exploration.

Fish Island is a small, rocky island located off the west coast of Graham Land in Antarctica, near the entrance to Marguerite Bay. It lies close to the larger Mackerel Island and was named due to the nearby cluster of islands with fish-related names. The island was charted by British expeditions in the 1930s and later used as a point of reference during regional mapping and research missions. Though uninhabited, Fish Island is part of a remote and ecologically important area, often visited by scientists and occasional expedition cruises.

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33-DAY CRUISE PACKAGE | ANTARCTICA & CHILEAN FJORDS EXPEDITION

The Itinerary

Day 11 Antarctic Peninsula: Petermann Island - Cruising Lemaire Channel - Port Charcot

Petermann Island is a small, rocky island located just south of the Lemaire Channel off the west coast of the Antarctic Peninsula. It was discovered during the German expedition of 1873 and named after German geographer August Petermann. The island is known for its scenic beauty and abundant wildlife, including colonies of gentoo and Adélie penguins. It also holds remnants of a historic French expedition hut from Jean-Baptiste Charcot's 1909 mission. Today, Petermann Island is a popular stop for Antarctic cruises and serves as a key site for environmental monitoring and tourism.

Cruising through the Lemaire Channel is one of the most breathtaking experiences in Antarctica. This narrow, iceberg-filled passage lies between the Antarctic Peninsula and Booth Island, flanked by snow-covered cliffs that rise dramatically from the sea. Often referred to as "Kodak Gap" for its stunning scenery, the channel is a highlight for expedition cruises, offering calm waters and frequent sightings of penguins, seals and whales. Its serene beauty and towering landscapes make it a favorite among photographers and travellers alike.

Port Charcot is a small natural harbour located on the northern coast of Booth Island, off the west coast of the Antarctic Peninsula. It was named after French explorer Jean-Baptiste Charcot, who used the site as a wintering base during his 1903–1905 Antarctic expedition. The area features remnants of that historic mission and offers panoramic views of icebergs and surrounding mountains. Today, Port Charcot is a popular stop for Antarctic cruises, known for its rich wildlife and its historical significance in early polar exploration.

Swan Hellenic's SH Vega

Meals included: Breakfast; Lunch; Dinner

Day 12 Antarctic Peninsula: Mikkelsen Harbour

Mikkelsen Harbour is a sheltered bay on the south side of Trinity Island in the Palmer Archipelago, Antarctica. Named after Danish Arctic explorer Ejnar Mikkelsen, the harbour was first charted by the French Antarctic Expedition under Jean-Baptiste Charcot in the early 20th century. It served as a key anchorage for sealing and whaling vessels during the late 19th and early 20th centuries. Today, the harbour is renowned for its historical significance and natural beauty.

D'Hainaut Island, located within the harbour, is home to a Gentoo penguin colony and features an Argentine refuge hut, Refuge Caillet-Bois, established in 1954. The area is also known for its whale bones scattered along the beach, remnants of past whaling activities. Mikkelsen Harbour remains a popular stop for expedition cruises, offering opportunities for wildlife observation and exploration of its rich history.

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33-DAY CRUISE PACKAGE | ANTARCTICA & CHILEAN FJORDS EXPEDITION

The Itinerary

Day 13 Antarctic Peninsula: South Shetland Islands - Deception Island - Elephant Point

Deception Bay is a volcanic caldera located on Deception Island, part of the South Shetland Islands off the coast of Antarctica. Known for its unique geography, the bay is surrounded by steep cliffs and features geothermal hot springs, making it one of the few places on Earth where visitors can experience a "hot" Antarctic environment. Deception Bay was historically used as a whaling station and is now a popular stop for expedition cruises. Its sheltered waters are ideal for landing while the bay is home to a variety of wildlife, including seals and seabirds. The island itself is an active volcano, with occasional eruptions adding to the area's dramatic landscape.

The South Shetland Islands are a group of rugged islands located off the northern tip of the Antarctic Peninsula. They are known for their dramatic landscapes including glaciers, volcanic peaks and vast ice sheets. The islands were first sighted in 1819 and have since become an important site for scientific research and Antarctic tourism. Notable islands include Deception Island, famous for its active volcano and geothermal hot springs, and King George Island, which is home to several research stations. The South Shetlands are a haven for wildlife including penguin colonies, seals and a variety of seabirds.

Swan Hellenic's SH Vega

Meals included: Breakfast; Lunch; Dinner

Day 14 Cruising

A day at sea aboard SH Vega offers a blend of relaxation and enrichment amidst polar landscapes. Begin your morning with a stretch class or invigorate at the state-of-the-art gym. Enjoy panoramic views from the Observation Lounge, where the expedition team often shares insights through lectures and presentations. For a more tranquil experience, unwind in the sauna, soak in the jacuzzi or take a dip in the heated outdoor pool. Evenings can be spent savouring gourmet cuisine in the Swan Restaurant or enjoying tapas-style dining in the Club Lounge. Throughout the day, the ship's design ensures unobstructed views, allowing you to immerse yourself in the ever-changing polar scenery.

Swan Hellenic's SH Vega

Meals included: Breakfast; Lunch; Dinner

Day 15 Ushuaia, Argentina

Arrive early evening and stay overnight

Ushuaia is the southernmost city in the world, located on the southern tip of Argentina in Tierra del Fuego. Often referred to as the "End of the World," it sits between the Martial Mountain Range and the Beagle Channel. Ushuaia is a popular gateway for Antarctic cruises, with its picturesque setting and proximity to the Southern Ocean. The city offers a range of outdoor activities, including hiking, skiing, and wildlife watching, and has a rich history tied to its early settlers, maritime heritage, and penal colony. Its unique location makes it a fascinating blend of adventure and natural beauty.



33-DAY CRUISE PACKAGE | ANTARCTICA & CHILEAN FJORDS EXPEDITION

The Itinerary

Swan Hellenic's SH Vega

Meals included: Breakfast; Lunch; Dinner

Day 16 Disembark Ushuaia - Embark 13-night Patagonian Fjords Expedition Cruise - Puerto Williams, Chile

Please note this is a back-to-back voyage, and there is a possibility of a stateroom change in Ushuaia. In the event there is the attentive cabin stewards will seamlessly transfer your belongings between staterooms where required, ensuring a hassle-free experience. When the appointed hour arrives, you're welcome to reboard the SH Vega, embarking on the next leg of your Patagonia and Chilean Fjords cruise.

Ushuaia is the southernmost city in the world, located on the southern tip of Argentina in Tierra del Fuego. Often referred to as the "End of the World", it sits between the Martial Mountain Range and the Beagle Channel. Ushuaia is a popular gateway for Antarctic cruises with its picturesque setting and proximity to the Southern Ocean. The city offers a range of outdoor activities including hiking, skiing and wildlife watching, and has a rich history tied to its early settlers, maritime heritage and penal colony. Its unique location makes it a fascinating blend of adventure and natural beauty.

Puerto Williams is a remote town on Navarino Island in Chile. It's often recognised as the southernmost city in the world. Situated on the Beagle Channel, it lies approximately 35 km southeast of Ushuaia, Argentina. With a population of around 2,000 people, the town serves as a hub for scientific research and adventure tourism. It's the gateway to the Dientes de Navarino trek, the southernmost multi-day hike globally, offering trekkers a chance to explore sub-Antarctic landscapes.

Swan Hellenic's SH Vega

Meals included: Breakfast; Lunch; Dinner

Day 17 Garibaldi Glacier

The Garibaldi Glacier is a striking glacier located in the southern part of Chile, within Bernardo O'Higgins National Park. It flows from the Southern Patagonian Ice Field into the head of the Garibaldi Fjord. Known for its dramatic blue ice and towering ice cliffs, the glacier is a popular destination for trekkers and adventurers exploring the rugged wilderness of the Chilean Patagonia. The glacier is also an important site for scientific research, offering insights into climate change and glaciology. Its remote and pristine beauty makes it a highlight of the region's natural landscape.

Swan Hellenic's SH Vega

Meals included: Breakfast; Lunch; Dinner

Day 18 Cruising

Take the time to sit back, unwind and let the world cruise by from the ship's observation decks. Enjoy the opportunity to mingle with other passengers or head to the library which is stocked full of reference books. Get an expert's view in one of the onboard lectures or perfect your photography skills with invaluable advice from our onboard professional photographers.

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The Itinerary

Day 19 Cruising Angostura Kirke - Puerto Natales

Cruising through Angostura Kirke offers a thrilling and scenic passage through one of Chile's most dramatic waterways. This narrow channel, situated between the Gulf of Penas and the Gulf of Corcovado, is renowned for its challenging navigation due to strong currents and unpredictable winds. As such, it demands precise timing and skilful manoeuvring by the crew. Despite these challenges, the journey offers breathtaking views of mist-shrouded mountains, cascading waterfalls and a rich tapestry of marine life. Passengers may spot playful dolphins, sleek seals, and a variety of seabirds amidst the rugged Patagonian landscape.

Swan Hellenic's SH Vega

Meals included: Breakfast; Lunch; Dinner

Day 20 Puerto Natales

Puerto Natales is a picturesque port town located in southern Chile, nestled on the shores of the Última Esperanza Sound in Patagonia. Known as the gateway to Torres del Paine National Park, it serves as a base for travellers exploring the stunning landscapes of southern Chile. The town is known for its charming wooden architecture, vibrant culture, and outdoor adventure opportunities like hiking and kayaking. Puerto Natales also offers a glimpse into Patagonian history with a rich maritime heritage and proximity to the region's early settlers.

Swan Hellenic's SH Vega

Meals included: Breakfast; Lunch; Dinner

Day 21 Puerto Natales - Cruising Angostura Kirke

Angostura Kirke, a narrow waterway that connects the Gulf of Peñas with the Gulf of Corcovado in Chile, demands precise timing and skilful navigation. Strong currents and winds heighten the challenge, yet the passage rewards with breathtaking scenery and diverse wildlife. The area is home to playful dolphins, sleek seals and soaring seabirds amid mist-shrouded mountains and cascading waterfalls.

Swan Hellenic's SH Vega

Meals included: Breakfast; Lunch; Dinner

Day 22 Pio XI Glacier - Cruising Angostura Inglesa

The Pio XI Glacier, also known as the Brüggen Glacier, is among the largest glaciers in Chile and one of the largest in the Southern Hemisphere. Located in the Aysén Region of Patagonia, it stretches over 66 kilometres in length and is known for its dramatic size and stunning beauty. The glacier flows from the Southern Patagonian Ice Field into the fjords of the Aysén Channel. It's particularly famous for its calving icebergs and towering ice cliffs, which make for a breathtaking sight.

The Pio XI Glacier is a popular stop for expedition cruises, offering a glimpse into the pristine wilderness of southern Chile. Angostura Inglesa rewards travellers with breathtaking views of rugged mountains, lush forests and pristine waters. Wildlife sightings are common including dolphins, seals and a variety of seabirds. The remote and dramatic landscapes make this passage a highlight for those exploring the southernmost regions of Chile.

Swan Hellenic's SH Vega

Meals included: Breakfast; Lunch; Dinner





33-DAY CRUISE PACKAGE | ANTARCTICA & CHILEAN FJORDS EXPEDITION

The Itinerary

Day 23 Tortel

Tortel is a remote village located in the Aysén Region of southern Chile, known for its unique wooden walkways and charming coastal setting. Situated at the confluence of the Baker River and the Pacific Ocean, Tortel is surrounded by pristine wilderness including dense forests and fjords. The town's picturesque landscape is complemented by its distinctive architecture with wooden boardwalks replacing traditional streets due to the challenging geography of the area. Tortel is a gateway to exploring the natural beauty of Patagonia.

Swan Hellenic's SH Vega

Meals included: Breakfast; Lunch; Dinner

Day 24 Cruising

A day at sea aboard SH Vega offers a blend of relaxation and enrichment amidst polar landscapes. Begin your morning with a stretch class at the state-of-the-art gym. Enjoy panoramic views from the Observation Lounge, where the expedition team often shares insights through lectures and presentations. For a more tranquil experience, unwind in the sauna, soak in the jacuzzi or take a dip in the heated outdoor pool. Evenings can be spent savouring gourmet cuisine in the Swan Restaurant or enjoying tapas-style dining in the Club Lounge. Throughout the day, the ship's design ensures unobstructed views, allowing you to immerse yourself in the ever-changing polar scenery.

Swan Hellenic's SH Vega

Meals included: Breakfast; Lunch; Dinner

Day 25 Castro

Castro is a vibrant town on the island of Chiloé in southern Chile, renowned for its colourful wooden houses (called palafitos) which stand on stilts along the waterfront. As the capital of the Chiloé Province, Castro is a cultural hub with rich history and a blend of indigenous and Spanish influences. The town is famous for its picturesque landscapes, UNESCO-listed wooden churches and delicious local seafood. Make time to explore nearby national parks, and experience the unique folklore and traditions of the Chiloé archipelago.

Swan Hellenic's SH Vega

Meals included: Breakfast; Lunch; Dinner

Day 26 Puerto Montt

Puerto Montt is a coastal city in southern Chile, serving as the capital of the Los Lagos Region and a vital gateway to Patagonia. Founded in 1853 and named after then-president Manuel Montt, the city was established by German immigrants, which influenced its architecture and cultural heritage. Puerto Montt is a bustling port town known for its seafood industry, particularly salmon farming. The city offers a mix of urban amenities and access to natural attractions, including nearby lakes, volcanoes and the Chiloé Archipelago.

Swan Hellenic's SH Vega

Meals included: Breakfast; Lunch; Dinner





33-DAY CRUISE PACKAGE | ANTARCTICA & CHILEAN FJORDS EXPEDITION

The Itinerary

Day 27 Niebla

Niebla is a charming town located in the Los Rios Region of southern Chile, near the city of Valdivia. The area is home to the well-preserved Niebla Fort, a Spanish colonial-era fortress that once defended the region from pirate attacks. The town is nestled along the coast, offering beautiful views of the Valdivia River and the Pacific Ocean. Visitors to Niebla can explore the fort, enjoy the local beaches and experience the serene natural surroundings. Its proximity to Valdivia makes it an easy day trip to enjoy both cultural and outdoor activities.

Swan Hellenic's SH Vega

Meals included: Breakfast; Lunch; Dinner

Day 28 Cruising

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Swan Hellenic's SH Vega

Meals included: Breakfast; Lunch; Dinner

Day 29 Disembark Valparaiso - Santiago

After breakfast this morning, it's time to disembark the ship to join an arranged transfer to your hotel. Once checked in, the remainder of the day is at leisure.

In Santiago, you can enjoy a mix of history, culture and natural beauty. Highlights include a visit to Plaza de Armas and the stunning views from San Cristóbal Hill. Art lovers can enjoy the

Museo de Bellas Artes, while food enthusiasts can savour local flavours at the bustling Mercado Central. For a taste of local culture, the bohemian Bellavista neighbourhood offers street art, live music and cafes.

Overnight: The Singular Hotel Santiago or similar, Santiago, Chile

Meals included: Breakfast

Day 30 Santiago - Free Day

Santiago, the bustling capital of Chile, offers a captivating blend of historical charm and modern vibrancy, set against the majestic backdrop of the Andes mountains. A must-see is Plaza de Armas, the city's historic heart, surrounded by architectural gems like the Metropolitan Cathedral and the National History Museum. For panoramic views, ascend Cerro San Cristobal, a lush hill home to the Metropolitan Park, a zoo, and a Virgin Mary statue, reachable by funicular or cable car. Alternatively, Sky Costanera, South America's tallest building, provides breathtaking 360-degree vistas from its observation deck.

Wander through the bohemian Bellavista and charming Barrio Lastarria neighborhoods, known for their colorful street art, vibrant nightlife, artisan shops, and cultural centres. Don't miss La Chascona, one of Pablo Neruda's unique former homes, now a museum. The city also boasts significant cultural institutions like the Museum of Memory and Human Rights, offering a poignant look into Chile's past, and the Chilean Museum of Pre-Columbian Art. For a taste of local life, explore the bustling Mercado Central, a historic market brimming with fresh seafood and traditional eateries. Santiago truly offers a diverse array of sightseeing opportunities for every interest.



33-DAY CRUISE PACKAGE | ANTARCTICA & CHILEAN FJORDS EXPEDITION

The Itinerary

Overnight: The Singular Hotel Santiago or similar, Santiago, Chile

Meals included: Breakfast

Day 31 Santiago, Chile - Australia (or New Zealand)

After check-out a transfer is provided to the airport for your homeward bound flight.

Due to flight schedules, some flights may depart Santiago after midnight. Should your flight depart late this evening you can use your room until your transfer to the airport.

Meals included: Breakfast; In-Flight

Day 32 In transit

In transit.

Meals included: In-Flight

Day 33 Arrive in Australia (or New Zealand)

Welcome home!



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Tour Inclusions

HIGHLIGHTS

Seal your status as a true Antarctic explorer on this exceptional voyage crossing the Antarctic circle

Set sail on board Swan Hellenic's SH Vega luxury expedition ship to the Antarctic Circle, Patagonia & the Chilean Fjords

Experience a once-in-a-lifetime cruise to the most remote & pristine destinations on Earth

Explore this frozen wonderland, impressive landscapes & extraordinary wildlife with the expedition team

Be one of the few to venture further south & experience the "Midnight Sun" with 24 hours of daylight

Revel in the chance to spot colonies of inquisitive penguins, majestic blue whales, fur seals & seabirds

Share insights with engaging polar experts & learn tips from experienced photographers

Compare monumental icebergs & keep an eye out at sea for breaching whales & huge albatross overhead

Glide along glacier-carved fjords as you cruise through Patagonia, marvelling at the breathtaking beauty of Chile

Stand in awe before imposing granite pillars in the Torres del Paine National Park

Keep your eyes peeled for a variety of fascinating wildlife, like condors, guanacos & rheas

Delve into uncharted territories in ultimate luxury

FLIGHTS

Return international full-service flights (economy class), surcharges may apply

One-way charter flight from Buenos Aires to Ushuaia

CRUISE

Back-to-back cruising aboard 5-star Swan Hellenic's SH Vega, including:

13 night Antarctic Circle Expedition cruise

13 night Patagonia and Chilean Fjords expedition cruise

Gratuities included for the ship's crew

Enjoy a branded Swan Hellenic expedition parka and use of rubber boots in polar regions

One selected shore excursion/expedition activity per port of call (kayak not included, bookable for a fee on board)

Lecture programs by an experienced expedition team and guest speakers

Standard Wi-Fi

Self-service laundry

Experience Swan Hellenic's 12 person hard-hulled Zodiacs, that takes guests off the ship, so you can get up close and personal with your majestic surroundings (all Zodiac landings included)

ACCOMMODATION

2 nights of 5-star accommodation in Buenos Aires, Argentina

2 nights of 5-star accommodation in Santiago, Chile

DINING

Enjoy 81 meals, all while cruising

Enjoy around-the-clock access to coffee, tea, soft drinks and a curated selection of alcoholic beverages while cruising

Included 24 hour room service while cruising



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Tour Inclusions

ESSENTIALS

Cruise port charges, taxes and gratuities

Airline taxes and surcharges

TRANSPORT

Transportation by private air-conditioned vehicles

TRANSFERS

Day 1: Airport to hotel

Day 3: Hotel to airport

Day 3: Airport to port

Day 29: Port to hotel

Day 31: Hotel to airport

Important Information

**Please note: All information provided in this brochure is subject to both change and availability. Prior to purchase please check the current deal for up-to-date information. If you have already purchased this deal, the terms and conditions on your Purchase Confirmation apply and take precedence over the information in this brochure.*

Booking Information

After purchase, you will receive a receipt and a Purchase Confirmation, directing you to an online Passenger Information Form. You must complete the Passenger Information Form within 72 hours of purchase.

Any special requests, preferences and optional extras MUST be clearly stated in your Passenger Information Form. Any change requested after submitting your Passenger Information Form cannot be guaranteed, is strictly subject to availability and will incur surcharges as outlined in the Schedule of Fees below.

Please note: All countries and territories have different entry requirements in relation to vaccinations, quarantine/isolation periods and travel restrictions. Due to the evolving nature, we would ask all of our customers to monitor, meet and adhere to the specific requirements of their intended destination(s) in the lead-up to and immediately before travel, as well as any requirements post-travel upon their return.

Our Policies

Cancellation and Refund Policy

By placing a booking with us, you acknowledge the following important information:

- **we act as your booking agent;** TripADeal is a booking services provider, and curates the Travel Offers available on our website. We act as your booking agent, and we receive payment for the Booking Services as part of the booking price, however, we do not provide any of the Travel Services (flights, accommodation, tours or other products or services) included in your booking – the Travel Services are provided by a number of third party Travel Suppliers.

- **each booking is unique;** our Travel Offers are made up of a variety of different components and are, during the booking process, uniquely tailored to suit your requirements, for example, departure dates and ports, flight and room upgrades, tour inclusions, etc.

- **changes/modifications to your booking may not be possible;** once your booking has been made, changes or modifications may not be possible, and where possible, may incur a fee. It is important to ensure that the information you provide during the booking process is accurate and up to date, and that you read the Travel Offer carefully before placing your order.

- **Travel Offers are a package;** our Travel Offers have been curated into package offerings and must be used as a package – individual components cannot be used independently of the full package offering.

- **our Travel Offers are generally non-refundable;** in order to provide great value Travel Offers, we work with a variety of Travel Suppliers to find the best deals – this often means the Travel Suppliers' offerings are non-refundable to ensure the best price. We recommend that you obtain travel insurance as soon as you make a booking with us.

To read more about our Cancellation and Refund Policy, please [click here](#).

General Terms and Conditions

By placing your booking with us, you acknowledge and agree to our [Terms & Conditions](#), [Privacy Policy](#) and [Cancellation Policy](#).

Offer Essentials

This Travel Offer is valid for travel on selected dates until the 2nd March 2026. This Travel Offer is priced per person based on a twin share.

Departure Dates & Surcharges

See checkout for live dates and availability.

Single Traveller Supplement

For solo travellers, a mandatory single

supplement applies.

Oceanview Cabin: \$26,000

Balcony Cabin: \$30,000

Please note: Accommodation for single customers who are travelling on a tour or cruise package may be in a single room, depending on availability.

Child Policy

- No child discounts are offered. The full price applies to all children travelling with their parents.
- Valid for children 8 years old and over.

Please note: Children must be accompanied by a responsible adult 21 years old and over to travel. No unaccompanied minors are allowed.

Flights

Departure Cities

Sydney, Melbourne, *Brisbane, *Adelaide, *Perth, *Auckland

Departure City Surcharges

Brisbane: \$400 per person

Adelaide: \$400 per person

Perth: \$550 per person

Auckland: \$550 per person

International Flight(s)

Full-Service Airline(s)

- Cabin Class: Economy Class

Please note: We cannot accommodate one-way flights. Travellers must take all included flights within the package, and any flights intentionally forfeited will result in later flights being subject to cancellation.

Please note: From Australia or New Zealand, the flying journey to your destination may take up to 35 hours, with up to 2 stops. This is provided as a guide only - actual flight duration can vary depending on availability and airline schedules. Your booking's final details will be confirmed to you via email once available.

Domestic Charter Flight(s)

- Cabin Class: Economy Class
- Route: Buenos Aires, Argentina - Ushuaia, Argentina

Important Information

Domestic Charter Flight Information

Baggage allowance per passenger:

- 1 x 23kg of checked baggage
- 1 x 7kg of carry-on baggage

Preferred Airline Surcharge

- Not available

Arrive Early and Stay Behind Options

Fly out and return home up to 60 days pre and post your tour dates.

Arrive Early

Buenos Aires, Argentina - From \$300 per person, subject to availability.

Stay Behind

Santiago, Chile - From \$300 per person, subject to availability.

Please note:

• Exclusions:

This fee does not include extra nights' accommodation, meals or airport transfers.

• Cancellations & Changes:

Flight booking changes or cancellations after air tickets have been issued are not guaranteed and may incur additional fees and fare difference, subject to the airline cancellation and change policies. Flight changes are subject to availability at the time of booking.

• High-Season:

A high-season Arrive Early or Stay Behind can be purchased for an additional charge, subject to availability. For pricing, please refer to the cart.

• + 60 days:

You can fly out up to 60 days before your package's start date, and/or return home 60 days after your package's end date. Should you wish to fly out or return home for more than 60 days from the tour, please contact us to request availability. Additional costs may apply.

• Estimated dates:

Your estimated departure, return, and arrival dates are all subject to availability and may vary. The confirmed schedule for all flights will be provided when you receive your flight tickets.

- High season surcharges apply to flights departing between the below date ranges:
- 16th June 2025 - 20th July 2025
- 15th September 2025 - 12th October 2025
- 1st December 2025 - 19th December 2025
- 20th December 2025 - 4th January 2026
- 5th January 2026 - 31st January 2026
- 3rd April 2026 - 20th April 2026
- 26th June 2026 - 17th July 2026
- 18th September 2026 - 9th October 2026
- 12th December 2026 - 18th December 2026
- 19th December 2026 - 3rd January 2027
- 4th January 2027 - 26th January 2027

Stopover Packages

* Not available

Flight Class Upgrades

Business Class: For pricing, please refer to the payment cart at checkout.

Please note:

- Flight upgrades are subject to availability and pricing changes (if we cannot fulfil your request, the upgrade cost will be refunded).
- On any upgrade purchase, short-haul flights and domestic flight sectors are not guaranteed, subject to aircraft configuration.

Outbound Flights

Please note: Due to flight scheduling and availability, some departures may occur on Day 0. Affected customers must be available to depart the day before. Flight times will be indicated on your final documents, issued 4-6 weeks before departure.

Missed Flights

If you fail to arrive for your outbound flight, you risk all flight and land

arrangements in your destination being automatically cancelled by the airlines and land operator, respectively. Additional fees may apply to reinstate these services. If you miss your flight for whatever reason, please contact us as soon as possible to make arrangements.

Cruise

Medical Disclaimer:

Travel to Antarctica is physically demanding, and our Travel Suppliers require all guests to obtain medical clearance before departure even if you don't intend to disembark in Antarctica. This involves completing a medical form and may require medical clearance from a doctor, which could incur additional costs. Any guests who fail to provide the necessary medical documentation will be denied boarding.

Introducing the SH Vega, a sparkling gem embarking on its maiden voyage in July 2022. This 5-star boutique ship, designed with Scandinavian elegance, offers an intimate immersion in the voyage's splendour. Allow yourself a moment of reprieve to acquaint yourself with these extraordinary expedition vessels. Boasting a PC5 ice-strengthened hull and expansive stabilisers, your journey will be exceptionally smooth. With just 120-140 crew members and 152-196 guests spread across 9 decks, an intimate experience awaits. The generous public spaces ensure panoramic views, keeping the destination ever-present. Deck 8 offers unparalleled vistas. Following a workout in the state-of-the-art gym, luxuriate in the sauna or jacuzzi while relishing the breathtaking scenery.

At the Swan Restaurant, savor breakfast, lunch, and dinner featuring international and locally-inspired cuisine, spotlighting the finest regional ingredients from your unique destinations. Deck 7 reveals a heated outdoor pool and inviting poolside seating for scenic indulgence. Unwind in the Observation Lounge with your preferred libation, forging connections with fellow guests. The Club Lounge, combining 24-hour tapas-style dining with

Important Information

sweeping ocean vistas, is a sanctuary of indulgence. Anticipate a voyage that marries luxury with adventure. It may be necessary for Swan Hellenic to vary an expedition itinerary as a result of adverse weather or ocean conditions. Swan Hellenic will endeavour to ensure that any expedition takes place as close as reasonably practicable to the published expedition's schedules and itineraries but, at times, this may not be possible due to weather events beyond its control.

Onboard Currency

\$ USD

Cabins/Staterooms

Oceanview Staterooms: 19m² - 20m²

Light, bright and crafted from natural materials, Oceanview staterooms feature 2 single beds, a bedroom and living room and a luxurious ensuite bathroom. All feature panoramic sea views, original works of art, plush couches, premium pocket-sprung mattresses, ensuite bathrooms with glass-enclosed rain showers, and Egyptian cotton towels, bathrobes, and sheets. A pillow menu offers customised head and neck comfort during rest. At the same time, a large flat-screen TV, an espresso machine with Illy premium coffee, tea-making facilities with the finest Kusmi teas, and a minibar with refreshments enhance relaxation at any time. In-room dining is, of course, available at all hours.

Balcony Staterooms: 25m²

Staterooms feature 2 single beds, a bedroom, a living room, a luxurious bathroom and your own 5m² balcony. All feature panoramic sea views, original works of art, plush couches, premium pocket-sprung mattresses, ensuite bathrooms with glass-enclosed rain showers, and Egyptian cotton towels, bathrobes, and sheets. A pillow menu offers customised head and neck comfort during rest. At the same time, a large flat-screen TV, an espresso machine with Illy premium coffee, tea-making facilities with

the finest Kusmi teas, and a minibar with refreshments enhance relaxation at any time. In-room dining is, of course, available at all hours.

Please note:

- *All cabins are subject to availability; some cabins may have restricted views.*
- *Cruise cabins are booked on a guaranteed basis and are assigned by the cruise line prior to departure.*

PACKING LIST

As Antarctica is one of the most remote, rarely visited, parts of the world, knowing what to pack for your voyage isn't always easy. So, in case you're unsure what clothes to pack for a cruise to Antarctica, below is a simple cruise outfit planner.

Plan ahead

It's best to pack thoughtfully for Antarctica's climate. Unless you travel there frequently, there's no reason you'd know what clothes to bring on a cruise to Antarctica. Everyone experiences the cold (and warmth) differently, but it pays to bear in mind daily temperatures in the Antarctic Peninsula can range from well below freezing to the upper 40°F/4°C. Plus, windchill can make things feel much colder, especially as you'll be spending a lot of your time outdoors in places that are subject to strong winds.

Stay warm

When you're thinking about what clothes to take on a cruise, it's worth remembering that the outside temperature in Antarctica can feel much colder than the reading on a thermometer. So it's recommended you wrap up extra warm. Layering is a great way to do this. Wearing several lightweight, loose-fitting layers is better than opting for one heavier layer. This is because the different layers allow for pockets of air between each item of clothing, which provides extra insulation, and it means you can remove or add layers when your body temperature changes.

Choosing clothes

A lot of the action on an expedition cruise happens outside, so dress codes are very relaxed on these voyages. Pack clothes that are comfortable and easy to wash. And it pays to consider how you're going to pack everything. For instance, do you know how to pack a cocktail dress in a suitcase? Is a cocktail dress something you'll definitely need? Some guests find it helpful to choose their clothes, then go back and edit their choices after an hour or so.

What to pack

For the polar regions you'll need casual trousers, jeans, long-sleeved t-shirts and a thin jumper or bodywarmer. You'll be cosy and comfortable when you're inside the ship, but it's always good to have warm clothes handy for when something out on deck takes your interest. Waterproof trousers, to wear over your pants or thermal underwear, are essential for Zodiac trips and land excursions. You'll need to bring a warm, windproof hat that covers your head and ears, and a collar scarf to protect your neck and chin from the elements. Polarised sunglasses will help reduce the glare from the snow and ice, protect your eyes from UV rays, and help you see the details of the Antarctic scenery better. It's also worth packing mittens, ski gloves and insulated glove liners to keep your hands warm and dry. Also, you might want to pack swimming and fitness gear if you plan to visit the spa, pool or fitness centre. Evenings are informal, but maybe pack a couple of casual shirts, skirts or dresses for dinner, and something stylish for special occasions, such as cocktails with the Captain. When it comes to footwear, keep it light and easy to pack. Swan Hellenic will provide a pair of rubber muck boots for Zodiac excursions and onshore landings, so a pair of lightweight trainers will be fine. Steer clear of bringing high-heels, especially stilettos, as the seas can get rough at times, and you'll need to keep your balance.

Expedition extras

Important Information

When you travel to the polar regions, a Swan Hellenic expedition parka will be waiting for you in your stateroom on the first day of the cruise. This is yours to keep after your voyage. Your parka is water and windproof, and features an adjustable hood with fleece lining for added warmth, a visor for optimal visibility in all conditions, and a high collar and elongated cuffs to give you extra protection. You'll also receive a branded waterproof backpack, which will be useful for protecting your camera and any other electronic gear that you want to bring for shore landings.

Cruise Arrival and Departure Times:

Please keep in mind that the provided cruise arrival and departure times are an approximate and will be finalised upon receipt of your cruise tickets.

Accommodation

Accommodation Used:

5-star Properties (Self-Rated)

Buenos Aires, Argentina: Hilton Buenos Aires
Santiago, Chile: Singular Hotel Santiago

Please note: Accommodation/rooms offered are based on a lead-in room type and are subject to availability based on seasonality. In the instance a property is not available, a similar standard of accommodation will be provided. Properties will be confirmed and included in your travel pack, which you will receive 4-6 weeks before travel.

Extra Nights

Not available.

Please note: If you are interested in booking additional nights of accommodation pre or post-tour, please wait until you receive your travel documentation approximately 4-6 weeks before departure for the confirmed list of hotels. If booking your own additional accommodation directly with the hotel, please be aware that you may be required to change rooms at the start/end of your tour.

Maximum Room Capacity

2 people.

Triple Share

Not available.

Bedding Configuration

Twin or double (subject to availability).

Optional Tours/activities

- Some tours or shore excursions require minimum numbers to operate.
- Shore excursions can be booked/reserved directly with the cruise line before travel (subject to availability)
- Shore excursions can also be booked whilst onboard (subject to availability).
- Shore excursion programmes and itineraries may vary depending on local conditions and/or any unforeseen events concerning the timing on the day of the tour. Some excursions are very popular, and therefore availability cannot always be guaranteed, it is advisable to book in advance to avoid disappointment.

Exclusions

- Visa fees and requirements
- Domestic transfers and flights not stated in the deal offer
- Meals/beverages not stated in the deal offer
- Optional gratuities/tipping
- Optional activities/tours
- Personal expenses
- Travel insurance
- Any costs associated with an interruption to your tour as a result of an airline schedule change or cancellation
- Mandatory city tax

Gratuities / Tipping

Please note: Tipping for services provided is always a matter of personal discretion; however, please be aware that many locals consider tipping part of their normal remuneration, and they may approach you for payment; there's no need to be intimidated by the request.

Cruise

Gratuities (tips) are included for the cruise staff's services throughout this tour's cruise component.

Other Important Information

CLIMATE & AVERAGE TEMPERATURES

Buenos Aires, Argentina

In early March, Buenos Aires typically experiences warm weather as it transitions from summer to autumn. The average temperature during this time of year ranges from around 20°C to 28°C during the day, with cooler temperatures in the evenings. However, it's important to note that weather can vary, so it's advisable to check closer to your travel date for the most accurate forecast.

Antarctica

In Antarctica, March marks the end of summer and the beginning of autumn. During this time, temperatures in Antarctica can vary widely depending on the specific location, generally they range from about -10°C to -20°C in coastal areas. Interior regions can be even colder, dropping to below -30°C or lower. It's important to note that Antarctica is a vast continent with diverse weather conditions, so temperatures can vary significantly from one area to another.

Santiago, Chile

At the end of March, Santiago, Chile, typically experiences pleasant autumn weather as it transitions from summer to fall. The average daytime temperatures during this time of year range from around 15°C to 25°C. However, temperatures can vary, so it's advisable to check closer to your travel date for the most accurate forecast. Additionally, evenings and nights may be cooler, so it's a good idea to bring layers for comfort.

Weather

We always suggest referring to an online source for the most up-to-date weather information for your destination/s.

FLIGHTS

Seat Selection & Frequent Flyer Points:

We do not arrange seat selection. It is essential to highlight that some airlines do

Important Information

not allow pre-selected seats. We strongly suggest you contact the airline directly with seating allocation requirements and/or arrive at the airport earlier to arrange your seating. While we do not add frequent flyer member details to bookings, you can do this directly with the airline once you have your flight information.

Passport Validity:

Customers must provide valid passport details either at the time of purchase or no later than 90 days before the departure date. Failure to do so may result in the cancellation of the booking. Customers will be responsible for any costs and fees incurred in this instance.

CRUISE

Embarkation / Disembarkation:

- Begins approximately 2 hours after docking.
- Due to security reasons, all guests must be on board 2 hours before sailing.
- Itineraries are subject to change at any time without notice.
- Check your specific sailing for exact departure and arrival times. All times are local to the port.

Please note: Strict Covid-19 terms may also apply regarding proof of insurance covering Covid-19 and/or vaccination. Please refer to the cruise lines' terms and conditions for further information before boarding.

Cruise Loyalty Discounts:

Please note: Travellers must contact the cruise line directly upon receiving their travel documents in order to request any membership benefits they may be entitled to.

Meals:

Please note: We will do our best to meet your requests/requirements; however, we cannot guarantee that we will always be able to.

Luggage:

You will be responsible for all your personal belongings whilst on tour. You must carry your own luggage from the vehicle to the hotel room and back to the

vehicle. The driver will assist with the loading and unloading of bags from the vehicle.

OTHER

Mobility:

If you require wheelchair access please contact our friendly sales and service team to inquire on your behalf.

Fitness Level Required:

Adventure (and spontaneity) create some of the best travel memories. Bear in mind, your home schedules and timings might not be adhered to on tour - it's all part of the fun!

A moderate level of fitness will be required.

Expect a moderate pace of touring with a focus on guided tours that may include full days with extended activities, guided city tours or nature walks. You will require a general level of fitness for unassisted navigation of stairs and inclines, longer distances with possible periods of standing when visiting sites, walking on sloping, uneven ground or elevations. You will be responsible for your own luggage and have the ability to board all modes of transport without assistance. Please note: Many areas may be inaccessible to wheelchairs or mobility scooters, where the unassisted use of personal walking sticks and other aids may be required. Although some assistance may be available, every traveller should be self-reliant during all aspects of their travel.

Please note: It is expected that every traveller must be self-reliant and able to undertake all aspects of their own travel. Please speak to your booking agent about your personal circumstances and any assistance requirements to ensure this tour is right for you.

Please note: If you have any concerns, please consult your healthcare provider prior to purchase/travel.

Yellow Fever:

A valid international certificate of vaccination against Yellow Fever is

required in many countries. You may need to present this on arrival at the airport or border crossing. Some countries will refuse entry if you are unable to present your certificate. It's also common for your home country to request a Yellow Fever certificate upon arrival.

You must check with your doctor well before leaving home about the Yellow Fever requirements for the countries you'll be visiting.

Sightseeing:

Please note: If entry to a site is affected by changes in operating hours or public holiday closures, your itinerary, where possible, may be adjusted, or a similar activity will be offered in its place (subject to availability).

Shopping:

Shopping overseas can be a daunting and confusing experience, especially when there is a language barrier. Please be very cautious when foreign currencies and prices are involved. If paying by credit card, please pay close attention to the amount you are being charged and keep all your receipts.

Do not make any purchases you are not comfortable with or feel pressured into. If you are uncertain or need assistance with the language barrier, please seek assistance from your Tour Guide/Leader. Please refer to our [Terms and Conditions](#) regarding shopping for further information.

Visas

Argentina

Australian passport holders are visa exempt for a stay of up to 3 months.

Please note: Effective immediately, all international travelers to Argentina must hold valid travel insurance with medical coverage. This insurance may be requested and verified upon arrival in the country. Argentina's public healthcare system will no longer provide free medical services to foreign nationals. It is therefore essential that you obtain appropriate insurance before your departure.

Chile

Important Information

As of 17th September 2025 tourist visas for Chile are not required if travelling on an Australian Passport. You can stay in Chile for up to 90 days without a visa. If you're unsure whether you need a visa, contact the nearest [embassy or consulate of Chile](#).

Important:

- *Please start arranging your visa three weeks before departure to account for any delays due to consulate operating hours.*
- *Visa rules are subject to change. Please check with the nearest embassy, consulate or immigration department of the destination/s you are visiting once you receive your travel documentation to ensure you have the most up to date information.*
- *It is your responsibility to be travel-ready and ensure that you are aware and comply with any destination or travel requirements, including the validity of all required travel documents.*
- *Passengers who are not Australian citizens must also check with the respective consulate or visa agency to determine what their visa requirements are and what personal identification is required.*
- *It is also important to note that some areas of employment, such as journalism, government authorities and charity organisations, may have additional restrictions in applying for visas. This may, in turn, affect the type of application required.*

Travel Insurance

Embarking on your next trip is exciting, and while you hope the unexpected does not happen, it is best to be prepared. We strongly recommend you take out travel insurance when making your booking. Whether it's a potential medical emergency, a flight cancellation, a delayed suitcase, or an unforeseen event, it's important to ensure you're adequately protected. For more information or advice visit <https://www.tripadeal.com.au/travel-insurance>

Schedule Of Fees

Voluntary Changes

This includes booking changes requested by you, including but not limited to those changes requiring an airline ticket or a Purchase Confirmation reissue.

- Changes - \$100 per booking and any additional charges applied by the airline/ cruise company/accommodation/other travel providers.

Name Changes Due To Passenger Error

- If the incorrect name has been provided, charges of \$100 per booking and any additional charges applied by the airline/ cruise company/accommodation/other travel providers.

Supplier Fees

In the event the tour package you have purchased is unable to proceed, and/or a Travel Supplier is unable to fulfil the tour due to external circumstances (Limitation of Liability e.g. a Force Majeure event), there may be a fee or amount of money that is withheld by our Suppliers and is unrecoverable. This may be due to non-refundable airline tickets, cancellation penalties with cruise cabins or unrecoverable payments with our land/ accommodation partners. If refunds are not available from Suppliers, we will endeavour to obtain a travel credit on the best terms available and communicate these outcomes to you. In the event we are unable to obtain a refund or travel service credit, or part thereof, this cost is passed on to the customer as a Supplier Fee.