

BEIJING ● SHANGHAI ● SUZHOU

The Offer

Take the ultimate bucket list tour of China to discover ancient marvels, tour ultra-modern cities and more. Cross every unforgettable experience off your bucket list, from the Great Wall of China to the Terracotta Warriors.

Your adventure starts in Beijing, where you'll experience the awe-inspiring Forbidden City or the Temple of Heaven, and imposing Tiananmen Square. Observe skilled artisans at a Jade Museum before driving through the mountains to China's most renowned monument, the majestic Great Wall. Uncover the secrets of traditional Chinese medicine before travelling to Xi'an, where the Terracotta Warriors await. Crafted over 2,000 years ago to accompany Emperor Qin Shi Hung into the afterlife, the warriors are a testament to China's rich history and culture.

Wander the serene paths of Lihu Park and learn about freshwater pearls at a pearl factory in Wuxi. Marvel at the tranquil UNESCO-listed Lingering Garden, admire exquisite material at a silk spinning factory and wander through Tangxi Ancient Town in Suzhou. Explore the tea plantations at Meijiawu Tea Village before taking a short boat ride on

West Lake in Hangzhou. Head to Shanghai to visit the famous Bund riverfront promenade, step back in time at the Shanghai History Museum and enjoy time at leisure.

Get the best out of your next adventure with return international full-service flights, 4-star hotel accommodation, daily breakfast, English-speaking tour guides and more.

Want more? Make your travel experience significantly more comfortable by upgrading to Business Class flights.

Please note: This travel offer is strictly valid for those 18 and over. As a condition of purchasing this travel offer, you must not deviate from the advertised itinerary, and the local supplier reserves the right to cancel your onward travel services if you do. This does not apply to days where there is specified time at leisure. The Chinese Government has recently announced that Australian and New Zealand citizens will now qualify for Visa-free travel to China. This commenced on the 1st of July 2024 and applies for stays of up to 30 days in China. Eligibility criteria will apply. Please consult Smart Traveller and your nearest Chinese consulate for up-to-date eligibility criteria and information.

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The Map



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The Itinerary

Day 1 Australia (or New Zealand) – Beijing, China

Today, you'll depart to Beijing, China. Upon arrival, a tour representative will meet you at the airport and transfer you to the hotel.

Please note:

- Some travellers may depart on Day 0.
- Some travellers may have an overnight layover in China with accommodation and transfers provided by the airline.
- Some travellers may have an overnight layover in an Australian city with airport accommodation provided (excluding transfers).
- Some travellers may arrive early in the morning of Day 2.

Overnight: Ramada Hotel North or similar, Beijing Meals included: In-Flight

Day 2 Tiananmen Square & Forbidden City (or Temple of Heaven)

After breakfast, visit Tiananmen Square, one of the largest public squares in the world. This is followed by the Imperial Palace in the Forbidden City which was originally constructed by Emperor Yong Le, the third Emperor of the Ming Dynasty. The palace was built between 1406 and 1420, however has been burnt down, rebuilt, sacked and renovated countless times. Most of the architecture you'll see today dates from the 1700s and onwards.

This evening, don't miss the exciting optional Golden Mask Dynasty Show (charges apply).

Optional Activity: Golden Mask Dynasty Show

Tonight, take the opportunity to attend an optional large-scale dramatic musical called The Golden Mask Dynasty. Not included, paid on tour.

Please note:

- Scheduling of attractions and activities may be alternated for the days in Beijing (Days 2 to 4).
- There is a daily limit on the number of tickets available for The Forbidden City, therefore entry cannot be guaranteed and is subject to availability. In the event that tickets can not be secured, a visit to The Temple of Heaven will be offered instead. The Temple of Heaven, founded in the first half of the 15th century, is a dignified complex of fine cult buildings that are set in gardens and surrounded by historic pine woods. In its overall layout, it symbolises the relationship between earth and heaven which stands at the heart of Chinese cosmogony and also recognises the special role played by the emperors within that relationship.

Overnight: Ramada Hotel North or similar, Beijing Meals included: Breakfast

Day 3 Great Wall of China

After breakfast, you'll head to a jade museum to learn the history of jade. In Chinese, jade is pronounced as "Yu" and has a history of at least 4,000 years in China. Observe skilled artisans at work as they create their intricate designs.

You'll then take a scenic drive through the countryside and mountains to reach China's most renowned monument, the Great Wall. You will visit the less-touristy and more original Juyong Pass, avoiding other sections which are the most accessible and consequently most crowded. The Great Wall meanders through China's northern mountain ranges from the Yellow Sea to the Gobi Desert at a distance of more than 5,600 kilometres.

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The Itinerary

This evening, don't miss the exciting optional Hutong pedicab tour and local dinner (charges apply).

Optional Tour: Hutong Pedicab Tour & Local Dinner

Tour Beijing's 700-year-old Hutongs (narrow lanes) area by old-fashioned pedicab. You will then visit a local family living in a courtyard style home to experience the local customs, including a delicious home-cooked dinner. You'll also visit Shichahai, a historic scenic area consisting of three lakes that surround places of historic interest and scenic beauty. Please see current pricing in Important Information. Not included, paid on tour.

Please note: Scheduling of attractions and activities may be alternated for the days in Beijing (Days 2 to 4).

Overnight: Ramada Hotel North or similar, Beijing Meals included: Breakfast; Lunch

Day 4 Beijing - Xi'an

After breakfast, make a stop at a traditional Chinese health centre where you'll learn about acupuncture, herbal medicine and other wellness practices integral to Traditional Chinese Medicine.

You'll then travel by high-speed train (or domestic flight) to Xi'an. Upon arrival, a tour representative will meet you and then escort you to check into the hotel.

Please note:

 High-speed train tickets are subject to availability, and if train tickets are unavailable a domestic flight will be provided in place of this. Train and/or domestic flight tickets will be distributed by your tour guide on arrival in China and in some cases you may find a domestic flight within China included in your attached international flight ticket.

- If you do not provide your passport details at least 60 days prior to departure, you may not be in the same train carriage or on the same train as your companions and other group members.
- Seating arrangement on high-speed trains consists of a row of 2 seats and a row of 3 seats. Due to this, we cannot guarantee you a seat right next to your travel companion on this journey.
- Scheduling of attractions and activities may be alternated for the days in Beijing (Days 2 to 4).

Overnight: Metropark Huanyu Hotel or similar, Xian Meals included: Breakfast

Day 5 Terracotta Warriors & Horses

The highlight today is visiting the Terracotta Warriors and Horses Museum. Unearthed near Xi'an, the thousands of life size sculptures of soldiers, chariots and horses are considered a world wonder. With different facial expressions and weaponry adorning each soldier, the Terracotta Warriors were believed to have been created to accompany the Qin Emperor into the afterlife. This site is among the top archaeological excavations of the 20th century. You will be amazed by the scale of the Terracotta Warriors Army. En route, you'll also visit the Terracotta Warriors Reproduction Factory.

Finish the day back at your hotel where you can enjoy the remainder of the day at leisure, or alternatively take part in an optional activity.

Optional Tour: Xi'an At Night with Grand Tang Dynasty Everbridge City & Dinner

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Tonight, enjoy an early dinner of local cuisine at a restaurant. You'll then head to Grand Tang Dynasty Ever-Bright City, the only large-scale Tang style architectural complex pedestrian street in China. As the top destination for showcasing and experiencing Tang culture in Xi'an, it has attracted a large number of tourists with its unique Tang culture and technological exhibitions. Datang Everbright City is brightly lit at night with antique style buildings shining brilliantly between the turns of light and shadow, recreating the magnificent Tang Dynasty. On the way back to the hotel, the view of the Ancient City Wall is another highlight for the nightlife in Xi'an.

Overnight: Metropark Huanyu Hotel or similar, Xian Meals included: Breakfast

Day 6 Xi'an – Wuxi

Today, after breakfast, you'll transfer to Xi'an Railway Station for your high-speed train ride to Wuxi on an approximately 6.5-hour journey. Upon arrival, a tour representative will meet and escort you to check into the hotel.

Please note:

- The order of Wuxi, Suzhou, Hangzhou and Shanghai from Day 6-10 may be swapped due to operational considerations, but all inclusions will remain the same.
- High-speed train tickets are subject to availability. If train tickets
 are unavailable, a domestic flight will be provided to Shanghai,
 followed by a coach transfer to Suzhou. Train or flight tickets will be
 confirmed in your travel documentation which will arrive 4-6 weeks
 prior to your departure date.

- If you do not provide your passport details at least 60 days prior to departure, you may not be in the same train carriage or on the same train as your companions and other group members.
- Seating arrangement on high-speed trains consists of a row of 2 seats and a row of 3 seats. Due to this, we cannot guarantee you a seat right next to your travel companion on this journey.

Overnight: Mingdu Hotel or similar, Wuxi Meals included: Breakfast

Day 7 Wuxi - Suzhou

This morning you'll visit Lihu Park, a serene oasis nestled along the picturesque shores of Lake Lihu. This is where you'll find lush greenery, scenic walking paths and charming bridges. Make time to admire the peaceful views as you spot locals cycling around the lake, fishing and boating along the water. Afterwards, you'll gain an insight into China's enormous manufacturing and production capabilities by visiting a Pearl Factory to learn about freshwater pearls, a key export commodity with great cultural significance since the Han dynasty.

In the afternoon, you'll drive approximately 40 kilometres to Suzhou to check into your hotel.

Please note: The order of Wuxi, Suzhou, Hangzhou and Shanghai from Day 6-10 may be swapped due to operational considerations, but all inclusions will remain the same.

Overnight: Snowy Sea Hotel or similar, Suzhou Meals included: Breakfast

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The Itinerary

Day 8 Suzhou – Hangzhou

Suzhou has a history dating back to 514 BC and is often referred to as the 'Venice of the East'. Here you'll visit the famous UNESCO-listed Lingering Garden before stopping by a silk spinning factory.

Afterwards, take the opportunity to join an optional activity before driving approximately 150 kilometres to Hangzhou. Here you'll visit Tangxi Ancient Town before checking into your hotel for an evening at leisure.

Optional Activity: Grand Canal Cruise

Take the opportunity to cruise along the Grand Canal to view life along China's ancient waterway. Please see current pricing in Important Information. Not included, paid on tour.

Please note: The order of Suzhou, Wuxi, Hangzhou and Shanghai from Day 6 to 10 may be swapped due to operational considerations, but all inclusions will remain the same.

Overnight: Fubang International Hotel or similar, Hangzhou Meals included: Breakfast

Day 9 Hangzhou - Shanghai

Hangzhou is considered one of the tea capitals of China, so a visit to the city just isn't complete without a trip to a local tea house. Today, you'll make a special visit to the Tea House at Meijiawu Tea Village. This is located in the hinterland of West Lake Park which is considered one of the most important Longjing Tea productions in China. Enjoy the natural environment and beautiful village scenery while learning about the special tea culture. At the Tea House, you'll uncover how to make Longjing Tea including picking, frying and tasting the tea leaves.

Afterwards, you'll enjoy a short boat ride on the UNESCO-listed West Lake where you can marvel at the ethereal beauty of Hangzhou's willow-draped islands.

You'll then drive approximately 175 kilometres to Shanghai to visit the famous Bund, a five-block riverfront promenade with many of Shanghai's banks and trading houses. You'll discover that Shanghai is divided by the Huangpu River with modern megahigh rises on the eastern side and traditional European-style architecture on the western side.

Finish the day at your hotel in Shanghai or take part in an optional evening activity.

Optional Activity: ERA & The Intersection of Time

Tonight you can take part in an optional activity to watch a superb and thrilling Chinese Acrobatic Show, "ERA: The Intersection of Time" or similar. Please see current pricing in Important Information. Not included, paid on tour.

Overnight: Courtyard by Marriott Jiading or similar, Shanghai Meals included: Breakfast

Day 10 Shanghai History Museum & Free Afternoon

Enjoy the chance to step back in time at the Shanghai History Museum, a landmark museum that comprehensively reflects the local history of Shanghai.

In the afternoon, you can enjoy free time at leisure or join an optional activity.

Optional Activity: Half-Day Shanghai Tour

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Join a half-day tour of Shanghai visiting the exquisite Yu Garden which is believed to have been built more than 400 years ago. Other attractions include Xintiandi, Old Town and Nanjing Road. Please see current pricing in Important Information. Not included, paid on tour.

Optional Tour: Huangpu River Night Cruise

In the evening, join an optional night cruise on the Huangpu River. Please see current pricing in Important Information. Not included, paid on tour.

Please note:

- If the Shanghai History Museum is closed, a visit to the Suzhou Museum will be provided in place of this visit on Day 8 of the tour (when in Suzhou).
- The order of Suzhou, Wuxi, Hangzhou and Shanghai may be swapped due to operational considerations, but all inclusions will remain the same.

Overnight: Courtyard by Marriott Jiading or similar, Shanghai Meals included: Breakfast

Day 11 Shanghai, China – Australia (or New Zealand)

Today, you will transfer to Shanghai Airport for your return flight back to Australia (or New Zealand).

Please note:

• Standard check-out time is 12:00 and luggage storage is available at the front desk for those with later fights.

- Some travellers may be required to depart a day later and additional accommodation and transfers will be provided free of charge. This will not apply to passengers departing before 02:00 the following day as they will be transferred to the airport the day prior
- Some travellers may be required to fly home from Hangzhou Airport. If this is required, a transfer from Shanghai to Hangzhou will be arranged free of charge.
- Perth and Brisbane travellers may arrive back in Australia on the same day (Day 11).

Meals included: Breakfast; In-Flight

Day 12 Arrive Australia (or New Zealand)

Meals included: None

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Tour Inclusions

HIGHLIGHTS

Tour Beijing, Hangzhou, Suzhou, Shanghai and Xi'an

Visit the impressive Tiananmen Square in Beijing

Step back in time to the Forbidden City or Temple of Heaven (subject to availability)

Visit a local Jade Museum to see artisans at work

Walk along the remarkable Great Wall of China

Visit Lihu Park, a serene oasis on the picturesque shores of Lake Lihu in Wuxi

Learn about traditional Chinese medicine in Beijing

Indulge in tea tastings at Longjing Tea in Meijiawu Tea Village

Enjoy a boat ride on Hangzhou's scenic West Lake

Admire the beauty of Suzhou's Lingering Garden

View Shanghai's incredible skyline from The Bund

Delve into China's rich history at Shanghai History Museum

Marvel at the ancient Terracotta Warriors and Horses

FLIGHTS

Return international full-service flights (economy class), surcharges may apply

ACCOMMODATION

10 nights of 4-star hotel accommodation

DINING

Daily breakfast and one lunch

ESSENTIALS

English-speaking tour guides

Airline taxes and surcharges

TRANSPORT

Transportation by private air-conditioned vehicles

TRANSFERS

2 high-speed train journeys (or domestic flights)

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*Please note: All information provided in this brochure is subject to both change and availability. Prior to purchase please check the current deal for up-to-date information. If you have already purchased this deal, the terms and conditions on your Purchase Confirmation apply and take precedence over the information in this brochure.

Booking Information

After purchase, you will receive a receipt and a Purchase Confirmation, directing you to an online Passenger Information Form. You must complete the Passenger Information Form within 72 hours of purchase.

Any special requests, preferences and optional extras MUST be clearly stated in your Passenger Information Form. Any change requested after submitting your Passenger Information Form cannot be guaranteed, is strictly subject to availability and will incur surcharges as outlined in the Schedule of Fees below.

Please note: All countries and territories have different entry requirements in relation to vaccinations, quarantine/isolation periods and travel restrictions. Due to the evolving nature, we would ask all of our customers to monitor, meet and adhere to the specific requirements of their intended destination(s) in the lead-up to and immediately before travel, as well as any requirements post-travel upon their return.

Our Policies

Cancellation & Refund Policy

By placing a booking with us, you acknowledge the following important information:

• we act as your booking agent;

TripADeal is a booking services provider, and curates the Travel Offers available on our website. We act as your booking agent, and we receive payment for the Booking Services as part of the booking price, however, we do not provide any of the Travel Services (flights, accommodation, tours or other products or services) included in your booking – the Travel Services are provided by a number of third party Travel Suppliers.

- each booking is unique; our Travel
 Offers are made up of a variety of different components and are, during the booking process, uniquely tailored to suit your requirements, for example, departure dates and ports, flight and room upgrades, tour inclusions, etc.
- changes/modifications to your booking may not be possible; once your booking has been made, changes or modifications may not be possible, and where possible, may incur a fee. It is important to ensure that the information you provide during the booking process is accurate and up to date, and that you read the Travel
 Offer carefully before placing your order.
- Travel Offers are a package; our Travel
 Offers have been curated into package
 offerings and must be used as a package
 - individual components cannot be used
 independently of the full package
 offering.
- our Travel Offers are generally nonrefundable; in order to provide great value Travel Offers, we work with a variety of Travel Suppliers to find the best deals – this often means the Travel Suppliers' offerings are non-refundable to ensure the best price. We recommend that you obtain travel insurance as soon as you make a booking with us.

To read more about our Cancellation and Refund Policy, please click here.

General Terms & Conditions

By placing your booking with us, you acknowledge and agree to our <u>Terms & Conditions</u>, <u>Privacy Policy</u> and <u>Cancellation Policy</u>.

Offer Essentials

This Travel Offer is valid for travel on selected dates until the 5 November 2026. Minimum group size 20, maximum group size 40 per vehicle.

This Travel Offer is priced per person based on a twin share.

Departure Dates & Surcharges

See checkout for live dates and availability.

Single Traveller Supplement

For solo travellers, a mandatory single supplement of \$780 applies.

Please note: Accommodation for single customers who are travelling on a tour or cruise package may be in a single room, depending on availability.

Child Policy

Valid for adults 18 years old and over only.

Please note: Children must be accompanied by a responsible adult 18 years old and over to travel. No unaccompanied minors are allowed.

Flights

Departure Cities

Sydney, Melbourne, *Brisbane, *Adelaide, *Perth or *Auckland

Departure City Surcharges

- Brisbane or Adelaide: \$450 per person
- Perth or Auckland: \$600 per person

International Full-Service Airline(s)

• Cabin Class: Economy Class.

Please note: TripADeal cannot accommodate one-way flights. Travellers must take all included flights within the package, and any flights intentionally forfeited will result in later flights being subject to cancellation.

Group Flights

Please note: Any flights used on this deal may be booked as part of a group ticket and therefore you may not be able to pre-select seats or request upgrades. We suggest you contact the airline directly with seating allocation requirements and/or arrive at the airport earlier to arrange your seating or request and upgrade if available.

Missed Flights

If you fail to arrive for your outbound flight on Day 1, you risk all flight and land arrangements in your destination being automatically cancelled by the airlines and land operator, respectively. Additional fees may apply to reinstate these services. If you will miss your flight for whatever

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reason, please contact TripADeal as soon as possible to make arrangements.

Arrive Early & Stay Behind

Not available.

Stopover Packages

Not available.

Flight Class Upgrades

Business Class

- Sydney or Melbourne \$4,000 per person (available at checkout)
- Brisbane, Adelaide, Perth or Auckland -\$6,130 per person (available over the phone)

Please note:

- Flight upgrades are subject to availability and pricing changes (if we cannot fulfil your request, the upgrade cost will be refunded).
- On any upgrade purchase, short-haul flights and domestic flight sectors are not guaranteed, subject to aircraft configuration.

Accommodation

Accommodation Used

4-Star Properties (Self-Rated)

- Beijing: Ramada Hotel North or similar
- Xi'an: Metropark Huanyu Hotel or similar, Xi'an.
- Wuxi: Mingdu Hotel or similar
- Suzhou: Snowy Sea Hotel or similar
- Hangzhou: Fubang International Hotel or similar
- Shanghai: Courtyard by Marriott Jiading or similar

Please note: Accommodation/rooms offered are based on a lead-in room type and are subject to availability based on seasonality. In the instance a property is not available, a similar standard of accommodation will be provided. Properties will be confirmed and included in your travel pack, which you will receive 4-6 weeks before travel.

Extra Nights

Not available.

Please note: If you are interested in booking additional nights of accommodation pre or post-tour, please wait until you receive your travel documentation approximately 4-6 weeks before departure for the confirmed list of hotels. If booking your own additional accommodation directly with the hotel, please be aware that you may be required to change rooms at the start/end of your tour.

Maximum Room Capacity

2 people.

Triple Share

Not available.

Bedding Configuration

Twin or double (subject to availability).

Optional Tours/activities

- Beijing: Day 2: The Golden Mask Dynasty - 350 RMB
- Beijing: Day 3: Tour 700-Year-Old Hutong with Dinner - 300 RMB
- Xian: Day 5: Xian At Night with Grand Tang Dynasty Everbridge City & Dinner -220 RMB per person
- Suzhou: Day 8: Grand Canal Cruise 220 RMB
- Shanghai: Day 9: ERA & The Intersection of Time - 390 RMB
- Shanghai: Day 10: Half-Day City Tour -240 RMB
- Shanghai: Day 10: Huangpu River Night Cruise - 280 RMB

Please note:

- Prices are based per person, are subject to availability, time permitting and weather conditions, and are payable directly to the tour operator in the currency specified.
- Some tours or shore excursions require minimum numbers to operate.

Exclusions

- Visa fees and requirements.
- Domestic transfers and flights not stated in the deal offer.
- Meals/beverages not stated in the deal offer.
- Expected gratuities/tipping of \$12 AUD per person, per day.

- Optional activities/tours
- Personal expenses
- Travel insurance
- Any costs associated with an interruption to your tour as a result of an airline schedule change or cancellation

Gratuities/tipping

Land

Tipping is a firm and customary element of the tourism industry and is therefore expected in China. The expected tipping amount is \$12 AUD or 60 RMB per person per day. While tipping is not mandatory, it is a common practice in China and a gesture of appreciation which is shared amongst the local guides, drivers and other staff members who have serviced your tour. The tipping amount can be paid in AUD or RMB to your expert tour guide in each region. As most tour guides in China consider tipping a part of their income, please don't feel intimidated should the tour guides approach you as they bid you farewell.

Other Important Information

TOUR GUIDE VS. TOUR LEADER

Tour Guide

Often locals with intimate knowledge of an area, its culture, and history. Their role entails providing commentary, routing the tour, and seeing that people have a good time. They are a licensed, qualified expert who supplies specific information on the history, art, architecture and culture of the city/village/attraction where they are guiding the tour. The guide meets the group at the required place and leaves it at the end of the tour; they do not travel with the group.

Tour Leader

An experienced person tasked with ensuring the smooth operation of tours, as well as providing practical support to passengers throughout the whole trip. Their role primarily includes assisting with accommodation, transportation between locations, and communication with tour guides at each stop. A tour leader may

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provide general guidance around a city or village and offer information on the place visited on the bus. However, they are not required to have specific art, architecture, or historical knowledge. They are not allowed to provide a guided tour or commentary of a city/village/attraction once there and, if caught doing so, can be fined.

Please note: Tour leaders/guides are not a standard inclusion in all travel offers. Tour leaders/guides will only be made available when required to enhance the experience of the destination featured.

CLIMATE & AVERAGE TEMPERATURES

Beijing

Beijing has a temperate and continental monsoon climate, with four distinct seasons and big differences in temperature between day and night. Summer in Beijing is hot and humid while winter is cold and dry. Spring and autumn are short and cool. The coldest month is January at an average of -4°C, and the hottest month is July at an average of 26 °C.

Shanghai

Shanghai weather is generally mild and moist, with four distinctive seasons - a pleasant warm spring, a hot rainy summer, a comfortable cool autumn, and an overcast cold winter. The weather in Shanghai in July and August is the hottest, with more than 10 days of high temperatures above 35°C. The coldest period is from late January to early February. The springtime from March to May is recommended as the best time to pay a visit, while October to November, with a pleasant autumn climate, is also a wise choice.

Weather

We always suggest referring to an online source for the most up-to-date weather information for your destination/s.

FLIGHTS

Seat Selection & Frequent Flyer Points

We do not arrange seat selection. It is

essential to highlight that some airlines do not allow pre-selected seats. We strongly suggest you contact the airline directly with seating allocation requirements and/or arrive at the airport earlier to arrange your seating. While we do not add frequent flyer member details to bookings, you can do this directly with the airline once you have your flight information.

Dietary Requests

Meal options and availability differ between airlines and routes therefore not all dietary requests can be accommodated. If your flight includes meals we will select the most suitable option available based on the dietary requirements you have specified. All meal requests are subject to airline confirmation and are not guaranteed, therefore we recommend preparing for your flight by bringing appropriate food for yourself, as required.

Passport Validity

Customers must provide valid passport details either at the time of purchase or no later than 90 days before the departure date. Failure to do so may result in the cancellation of the booking. Customers will be responsible for any costs and fees incurred in this instance.

COACH TOUR

Meals

For meals not included, the tour leader (when available) will offer assistance with reservations, suggestions and directions to local restaurants. It is your responsibility to notify us of any dietary requests/requirements.

Please note: We will do our best to meet your requests/requirements; however, we cannot guarantee that we will always be able to.

Luggage

You will be responsible for all your personal belongings whilst on tour. You must carry your own luggage from the vehicle to the hotel room and back to the vehicle. The driver will assist with the uploading and unloading of bags from the

vehicle.

OTHER

Mobility

If you require wheelchair access please contact our friendly sales and service team to inquire on your behalf.

Fitness Level Required

Adventure (and spontaneity) create some of the best travel memories. Bear in mind, your home schedules and timings might not be adhered to on tour - it's all part of the fun!

Expect a moderate pace of touring with a focus on guided tours that may include full days with guided walks of up to 2 hours at a time. You will require a general level of fitness for unassisted navigation of stairs and inclines, longer distances with possible periods of standing when visiting sites, walking on sloping, uneven ground or elevations. You will be responsible for your own luggage and have the ability to board all modes of transport without assistance.

Please note:

- It is expected that every traveller be selfreliant and able to undertake all aspects of their own travel. Please speak to your booking agent about your personal circumstances and any assistance requirements to ensure this tour is right for you.
- If you have any concerns, please consult your healthcare provider prior to purchase/ travel.

Payments & Currency

Visa/MasterCard/Amex can only be used at some hotels and is not often accepted in local restaurants and supermarkets. Whilst WeChat and Alipay are commonly used payment platforms in China at most businesses, some travellers can experience issues due to internet accessibility and other technical difficulties. Cash is still widely accepted in China and most people still use cash on a daily basis. Therefore we recommend taking cash in either RMB (local currency) or AUD and the tour guides can assist with currency exchange

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in China if required. Optional tours and tipping can be paid in RMB or AUD on tour and credit card and Alipay/WeChat are not accepted.

Sightseeing

Please note: If entry to a site is affected by changes in operating hours or public holiday closures, your itinerary, where possible, may be adjusted, or a similar activity will be offered in its place (subject to availability).

Shopping

Shopping overseas can be a daunting and confusing experience, especially when there is a language barrier. Please be very cautious when foreign currencies and prices are involved. If paying by credit card, please pay close attention to the amount you are being charged and keep all your receipts. Do not make any purchases you are not comfortable with or feel pressured into. If you are uncertain or need assistance with the language barrier, please seek assistance from your Tour Guide/Leader. Please refer to our Terms and Conditions regarding shopping for further information.

Visas

The Chinese Government has announced that Australian and New Zealand citizens will now qualify for Visa-free travel to China. This will commence from the 1st of July 2024 and apply for stays up to 30 days in China. Eligibility criteria will apply. Please consult Smart Traveller and your nearest Chinese consulate for up-to-date eligibility criteria and information.

Important:

- Please start arranging your visa three weeks before departure to account for any delays due to consulate operating hours.
- Visa rules are subject to change. Please check with the nearest embassy, consulate or immigration department of the destination/s you are visiting once you receive your travel documentation to ensure you have the most up to date information.

- It is your responsibility to be travel-ready and ensure that you are aware and comply with any destination or travel requirements, including the validity of all required travel documents.
- Passengers who are not Australian citizens must also check with the respective consulate or visa agency to determine what their visa requirements are and what personal identification is required.
- It is also important to note that some areas of employment, such as journalism, government authorities and charity organisations, may have additional restrictions in applying for visas. This may, in turn, affect the type of application required.

Travel Insurance

Embarking on your next trip is exciting, and while you hope the unexpected does not happen, it is best to be prepared. We strongly recommend you take out travel insurance when making your booking. Whether it's a potential medical emergency, a flight cancellation, a delayed suitcase, or an unforeseen event, it's important to ensure you're adequately protected. For more information or advice visit https://www.tripadeal.com.au/travelinsurance

Schedule Of Fees

Voluntary Changes

This includes booking changes requested by you, including but not limited to those changes requiring an airline ticket or a Purchase Confirmation reissue.

• Changes - \$100 per booking and any additional charges applied by the airline/ cruise company/accommodation/other travel providers.

Name Changes Due To Passenger Error

If the incorrect name has been provided. charges of \$100 per booking and any additional charges applied by the airline/ cruise company/accommodation/other travel providers.

Supplier Fees

In the event the tour package you have purchased is unable to proceed, and/or a Travel Supplier is unable to fulfil the tour due to external circumstances (Limitation of Liability e.g. a Force Majeure event), there may be a fee or amount of money that is withheld by our Suppliers and is unrecoverable. This may be due to nonrefundable airline tickets, cancellation penalties with cruise cabins or unrecoverable payments with our land/ accommodation partners. If refunds are not available from Suppliers, we will endeavour to obtain a travel credit on the best terms available and communicate these outcomes to you. In the event we are unable to obtain a refund or travel service credit, or part thereof, this cost is passed on to the customer as a Supplier Fee.

