

ITALY ● FRANCE ● SPAIN

The Offer

Tour through Venice, Florence, Rome and more on this 18-day package before cruising the Mediterranean to Marseille, Barcelona, Palermo and beyond.

The adventure starts in Venice, Italy with a tour of St Mark's Square. Feel the romance of the Grand Canal as you cross the famous Rialto Bridge or take the opportunity to ride in a gondola and float beneath it! Continue to fashion-forward Milan and the Tuscan architectural gems of Pisa and Florence. Leave Florence's prestigious art galleries behind for the impressive frescoes of Orvieto and Rome's Eternal City. Kick your heels up and live "la dolce vita' (the sweet life) from the Trevi Fountain and ancient Pantheon to the Colosseum and Navona Square. During leisure time, you may wish to visit the Vatican with its awe-inspiring Sistine Chapel, or join an optional food tour through the Bohemian streets of Trastavere.

Board Costa Cruises' Costa Smeralda for a 7-night Mediterranean cruise. Sail north to Savona, gateway to Genoa's medieval treasures and follow the coastline to Marseille, France. Experience the buzz of Barcelona during your free time, from world-class art galleries and museums, Antoni Gaudi's extraordinary masterpieces, Spanish culture

and cuisine and more. Dock in La Goulette to explore Tunisia's UNESCO-listed Medina and archaeological sites before sailing to Palermo, Sicily's multicultural Italian capital. Return to Rome with another day to explore at your own pace before your flight home.

This package includes return international full-service flights, 8 nights 4-star hotel accommodation, a 7-night Costa cruise, 28 delicious meals and more.

Want more? Extend with a Venice Arrive Early & Rome Stay Behind options in Italy or choose Itinerary 2 to experience the beauty of Cagliari, Sardinia or Naples - gateway to the stunning Amalfi Coast!

Offer available for a limited time or until sold out. TRIP A DEAL PTY LTD: 50149240433





The Itinerary

Itinerary 1

Day 1 Australia (or New Zealand) - Venice, Italy Depart today for Venice, Italy.

Please note: Due to flight scheduling and availability, some customers may be required to depart on Day 2, to arrive on Day 2. Flight times will be indicated on your final documentation, which you will receive 4 to 6 weeks prior to departure.

Meals included: In-Flight

Day 2 Welcome to Venice

Upon arrival, be met by the English-speaking tour leader and transferred to the hotel. The remainder of the day is at your leisure

Overnight: Novotel la Castellana Hotel or similar, Mestre, Venice Area

Meals included: None

Day 3 Venice Walking City Tour

After breakfast this morning, be transferred to the Tronchetto Pier to board a water bus to the city centre. Take time to admire the beautiful buildings and architecture as you cruise the stunning waters of Venice.

Upon arrival, be met by a local guide at Piazza San Marco (St Mark's Square) to begin an approximately 2-hour guided tour of Venice. The tour starts in iconic St Mark's Square, regarded as one of the most intricate and beautiful town squares in the world. Surrounding the square, is the famous St Mark's Basilica,

the Doge's Palace and the Bell Tower (entrances not included). St Mark's Basilica was built to house the body of St Marc which was transported from Alexandria in 828 AD.

The tour continues to Rialto Bridge, the oldest bridge over the Grand Canal and an icon of the city. Upon conclusion of the tour enjoy an afternoon at leisure.

Optional Activity: Gondola Ride

Enjoy a 30-minute gondola ride in Venice. Please see current pricing in Important Information.

Overnight: Novotel la Castellana Hotel or similar, Mestre, Venice Area

Meals included: Breakfast

Day 4 Venice - Milan Walking city Tour

After breakfast, depart for Milan on what will be an approximate 270 kilometres travel day. Celebrated as the Italian capital of fashion and design, Milan is a city rich in art, history and culture.

Upon arrival, enjoy an approximately 3-hour guided city tour of Milan. The tour begins from Sforza Castle (entrance not included) before walking towards the Duomo. On the way, admire elegant buildings along 2 of Milan's iconic streets, the Via Dante and Via dei Mercanti. Piazza del Duomo is the heart of Milan and the Duomo is one of its most significant Gothic style monuments.

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The Itinerary

Itinerary 1

The tour continues through the Galleria Vittorio Emanuele, Italy's oldest active shopping mall and a major landmark of Milan, before arriving at the Piazza della Scala. This is home to one of the most famous theatres in the world, La Scala (entrance not included).

Overnight: AS Limbiate Hotel or similar, Milan Area Meals included: Breakfast

Day 5 Milan - Pisa

After breakfast, depart for Pisa on an approximately 280-kilometre travel day exploring an architectural gem of Tuscany. Upon arrival, enjoy the afternoon at leisure in the city centre.

Pisa is a city renowned for its iconic landmarks, rich history, and vibrant culture. Once a thriving Roman port, sitting on the coast until the 15th century, Pisa now lies on the alluvial plain of the Arno River. Pisa is a popular tourist spot with the city's unique Piazza dei Miracoli (The Square of Miracles), a UNESCO World Heritage site, home to Pisa's iconic Leaning Tower. Beyond the tower, discover the many treasures of this city with its unique character, rich cultural heritage and glimpses of an authentic Italian lifestyle.

Overnight: Hotel Manzoni or similar, Montecatini, Florence Area Meals included: Breakfast

Day 6 Florence Walking City Tour

After breakfast, enjoy an approximately 3-hour guided tour of the incredible city of Florence. Tour through some of the famous sights and attractions of Florence, including the Santa Maria del Fiore Cathedral and Piazza del Duomo. Piazza del Duomo, together with Piazza San Giovanni, represent the heart of the city. The most important religious monuments of Florence are situated here, linked by their geometric design and characterised by the typical white, green and pink marble coating. See the Baptistery with its octagonal shape and 3 bronze doors (entrances not included).

Continue through Piazza della Signoria to the Palazzo Vecchio, the town hall of Florence (entrance not included). Admire the impressive statues that surround the piazza before continuing to the Straw Market where the tour concludes. Enjoy time at leisure for the rest of the day or alternatively join one of the optional tours available.

Optional Activity: Uffizi Gallery

Includes entrance fees, guided tour and earphones. Please see current pricing in Important Information.

Optional Activity: Gallery of the Academy of Florence

Includes entrance fees, guided tour and earphones. Please see current pricing in Important Information.

Optional Activity: Montecatini 3-Course Florentine Dinner

Enjoy beefsteak Florentine-style with mineral water and a bottle of red Chianti wine between 4 people. Please see current pricing in Important Information.

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18-DAY CRUISE & TOUR PACKAGE | BEST OF ITALY & THE MED

The Itinerary

Itinerary 1

Overnight: Hotel Manzoni or similar, Montecatini, Florence Area Meals included: Breakfast

Day 7 Florence - Orvieto - Rome

After breakfast, join a transfer to the Eternal City of Rome as you set off on a day tour covering approximately 270 kilometres through the beautiful Tuscan countryside and the tiny UNESCO-listed medieval villages of the beautiful Val d'Orcia.

On the way, stop in Orvieto, which seems bathed in a mystical glow. Set midway between Florence and Rome, Orvieto is Umbrian perfection, with luminous frescoes and enigmatic churches only serving to underline its lofty otherness. Looming on a sheer ledge of lava-stone, Orvieto is a brooding Etruscan presence hewn out of dark volcanic rock. In medieval times, this citadel, perched on its impregnable rock, controlled the road between Florence and Rome.

In the late afternoon arrive in Rome for an overnight stay.

Overnight: Hotel Cristoforo Colombo or similar, Rome Meals included: Breakfast

Day 8 Rome Walking City Tour

Today enjoy an approximately 3-hour guided tour of Rome.

The tour begins at the Trevi Fountain, an iconic spot thanks to the movie 'La Dolce Vita', directed by Federico Fellini. You'll then wander the centre streets to visit famous sites such as the Pantheon, the Palazzo Madama (entrance not included) and Navona Square. Once the tour finishes, enjoy the rest of the afternoon at leisure - perhaps visit the incredible Vatican Museums and Sistine Chapel to be awe-inspired by the murals and immortal Works of Michelangelo.

Optional Activity: Trastevere Walking Food Tour

Approximately 3 hours.

Taste traditional Roman street food in the bohemian suburb of Trastevere well known for its "trattorias" and street food like suppli, pizza, gelato, and wine. Please see current pricing in Important Information.

Optional Activity: Colosseum & Imperial Fora 3-hour tour

Includes entrance fees, guided tour and earphones. Please see current pricing in Important Information.

Optional Activity: 3-Course Farewell Dinner in Trastevere

Trastevere is a funky bohemian area known for traditional and innovative "trattorias" (a typical local restaurant), craft beer pubs and artisan shops on the opposite bank of the river Tiber. Enjoy dinner with mineral water and a glass of wine. Transfers included. Please see current pricing in Important Information.

Please note: Guests who are interested in visiting the Vatican Museums and Sistine Chapel are advised to book tickets online well in advance in order to secure their place. Only one of the afternoon optional activities may be chosen as they occur at the same time - The Trastevere Food Tour or Colosseum & Imperial Forum.

Overnight: Hotel Cristoforo Colombo or similar, Rome Meals included: Breakfast

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The Itinerary

Itinerary 1

Day 9 Rome - Civitavecchia - Begin 7-Night Mediterranean Cruise

Depart: 19:00

After breakfast, enjoy the morning at leisure before be transferred to the cruise terminal in Civitavecchia to embark on an exciting 7-night Mediterranean cruise with Costa Cruises.

Overnight: Costa Cruises' Costa Smeralda Meals included: Breakfast; Dinner

Day 10 Savona, (Genoa) Italy

Arrive: 08:30 - Depart: 17:30

Above the port of Savona, the Priamar Fortress greets every departure and arrival of the Costa ships sailing in the Mediterranean. This port is the gateway to Genoa and its famous aquarium.

Overnight: Costa Cruises' Costa Smeralda Meals included: Breakfast; Lunch; Dinner

Day 11 Marseille, France

Arrive: 09:00 - Depart: 18:00

A pleasant thing to do is simply sit down at one of the cafes overlooking the port of Marseilles and, sipping a Pastis, observe the landscape and the people who inhabit it.

Overnight: Costa Cruises' Costa Smeralda Meals included: Breakfast; Lunch; Dinner Day 12 Barcelona, Spain

Arrive: 09:00 - Depart: 19:00

Capital of the Catalonia region - Barcelona pulsates with life. There's no other city in the country that compares to its style, energy, and good looks. The city centre will allow you to discover its world-class art galleries and museums, as well as its countless designer restaurants, bars and shops. The extraordinary Antoni Gaudí designed La Sagrada Família, a church which has been under construction since 1882, and the famous Ramblas boulevard, are just two essential sights of many that are worth taking in during your free time in Barcelona.

Overnight: Costa Cruises' Costa Smeralda Meals included: Breakfast; Lunch; Dinner

Day 13 Cruising

Overnight: Costa Cruises' Costa Smeralda Meals included: Breakfast; Lunch; Dinner

Day 14 La Goulette, Tunisia

Arrive: 8:00 - Depart: 16:00

The northernmost country in Africa, Tunisia, is a jewel in the continent's crown - a landscape that boasts abundant natural beauty, exceptional archaeological sites, and turquoise water to write home about. The city of Tunis (and the port of La Goulette) delivers a wealth of attractions that are waiting to be discovered, from the UNESCO-listed Medina with its mausoleums and palaces to its white-washed, cobbled satellite town.

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The Itinerary

Itinerary 1

Overnight: Costa Cruises' Costa Smeralda Meals included: Breakfast; Lunch; Dinner

Day 15 Palermo, Sicily (Cefalù), Italy

Arrive: 8:00 - Depart: 16:30

Dock for the day in Palermo, Sicily's multicultural capital. A fascinating, bustling, colourful port, Palermo holds an unrivalled display of Norman art, architecture, and Baroque churches, combined with a warren of medieval streets and markets. At the crossroads of civilisations for millennia, Palermo delivers a heady, heavily spiced mix of Byzantine mosaics, Arabesque domes and frescoed cupolas.

Why not take a shore excursion to, the beautiful beach of Cefalù one of the best beaches in Sicily! The town's main beach stretches 1.6 kilometres along the coast and offers a magnificent view of the old town and the impressive Rocca di Cefalù (Cefalù castle) (charges apply).

Overnight: Costa Cruises' Costa Smeralda Meals included: Breakfast; Lunch; Dinner

Day 16 Civitavecchia, Rome - Rome Free Day

Arrive: 08:30

Enjoy breakfast onboard before disembarking and being met and transferred to your hotel. Enjoy the day at leisure in the iconic Eternal City.

Overnight: Cristoforo Colombo Hotel, Rome or similar Meals included: Breakfast

Day 17 Rome, Italy - Australia (or New Zealand)

Today, make your own way to the airport for the return flight home.

Please note: Some flights may not depart until the afternoon/ evening. Affected customers may make use of the hotel common areas and luggage storage before heading to the airport at the appropriate time.

Meals included: Breakfast

Day 18 Arrive in Australia (or New Zealand)
Please note: Some flights may arrive +1 day later.





18-DAY CRUISE & TOUR PACKAGE | BEST OF ITALY & THE MED

The Map

Itinerary 1



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The Itinerary

Itinerary 2

Day 1 Australia (or New Zealand) - Venice, Italy Depart today for Venice, Italy.

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Meals included: In-Flight

Day 2 Welcome to Venice

Upon arrival, be met by the English-speaking tour leader and transferred to the hotel. The remainder of the day is at your leisure

Overnight: Novotel la Castellana Hotel or similar, Mestre, Venice Area

Meals included: None

Day 3 Venice Walking City Tour

After breakfast this morning, be transferred to the Tronchetto Pier to board a water bus to the city centre. Take time to admire the beautiful buildings and architecture as you cruise the stunning waters of Venice.

Upon arrival, be met by a local guide at Piazza San Marco (St Mark's Square) to begin an approximately 2-hour guided tour of Venice. The tour starts in iconic St Mark's Square, regarded as one of the most intricate and beautiful town squares in the world. Surrounding the square, is the famous St Mark's Basilica,

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Optional Activity: Gondola Ride

Enjoy a 30-minute gondola ride in Venice. Please see current pricing in Important Information.

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Meals included: Breakfast

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Itinerary 2

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Overnight: AS Limbiate Hotel or similar, Milan Area Meals included: Breakfast

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Pisa is a city renowned for its iconic landmarks, rich history, and vibrant culture. Once a thriving Roman port, sitting on the coast until the 15th century, Pisa now lies on the alluvial plain of the Arno River. Pisa is a popular tourist spot with the city's unique Piazza dei Miracoli (The Square of Miracles), a UNESCO World Heritage site, home to Pisa's iconic Leaning Tower. Beyond the tower, discover the many treasures of this city with its unique character, rich cultural heritage and glimpses of an authentic Italian lifestyle.

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The Itinerary

Itinerary 2

Overnight: Hotel Manzoni or similar, Montecatini, Florence Area Meals included: Breakfast

Day 7 Florence - Orvieto - Rome

After breakfast, join a transfer to the Eternal City of Rome as you set off on a day tour covering approximately 270 kilometres through the beautiful Tuscan countryside and the tiny UNESCO-listed medieval villages of the beautiful Val d'Orcia.

On the way, stop in Orvieto, which seems bathed in a mystical glow. Set midway between Florence and Rome, Orvieto is Umbrian perfection, with luminous frescoes and enigmatic churches only serving to underline its lofty otherness. Looming on a sheer ledge of lava-stone, Orvieto is a brooding Etruscan presence hewn out of dark volcanic rock. In medieval times, this citadel, perched on its impregnable rock, controlled the road between Florence and Rome.

In the late afternoon arrive in Rome for an overnight stay.

Overnight: Hotel Cristoforo Colombo or similar, Rome Meals included: Breakfast

Day 8 Rome Walking City Tour

Today enjoy an approximately 3-hour guided tour of Rome.

The tour begins at the Trevi Fountain, an iconic spot thanks to the movie 'La Dolce Vita', directed by Federico Fellini. You'll then wander the centre streets to visit famous sites such as the Pantheon, the Palazzo Madama (entrance not included) and Navona Square. Once the tour finishes, enjoy the rest of the afternoon at leisure - perhaps visit the incredible Vatican Museums and Sistine Chapel to be awe-inspired by the murals and immortal Works of Michelangelo.

Optional Activity: Trastevere Walking Food Tour

Approximately 3 hours.

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Optional Activity: Colosseum & Imperial Fora 3-hour tour

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Optional Activity: 3-Course Farewell Dinner in Trastevere

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Please note: Guests who are interested in visiting the Vatican Museums and Sistine Chapel are advised to book tickets online well in advance in order to secure their place. Only one of the afternoon optional activities may be chosen as they occur at the same time - The Trastevere Food Tour or Colosseum & Imperial Forum.

Overnight: Hotel Cristoforo Colombo or similar, Rome Meals included: Breakfast

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The Itinerary

Itinerary 2

Day 9 Rome - Civitavecchia - Begin 7-night Mediterranean Cruise

Depart: 19:00

After breakfast, enjoy the morning at leisure before being transferred to the cruise terminal in Civitavecchia to embark on an exciting 7-night Mediterranean cruise with Costa Cruises.

Overnight: Costa Cruises' Costa Toscana Meals included: Breakfast; Dinner

Day 10 Genoa, Italy

Arrive: 08:30 - Depart: 18:00

Genoa is a marvellously eclectic, vibrant and rough-edged city. Famous as the birthplace of Christopher Columbus, Genoa is also a bustling seaport. Enjoy the opportunity to learn about the city's Renaissance heritage which is preserved in splendid palaces overlooking the harbour. You might like to seek out the Cathedral di San Lorenzo and Palazzo Ducale. You can't miss the Renaissance palaces of Via Garibaldi which contains Genoa's art collections, as well as furniture and decor from the days of old when Genoa's ships sailed to all corners of the Mediterranean (optional shore excursion).

Shore excursions available:

Cinque Terre

Take your seat on the train and get ready to arrive at a terminus...straight out of a postcard: you'll get off at Monterosso, the biggest fishing village of the Cinque Terre and a UNESCO world heritage site. All the essence of Liguria is concentrated

here: crystal-clear seas, pastel-coloured houses clinging to the rocks, as well as medieval stories and tales of fearsome pirates. And when it's time for lunch, the choice is yours!

Portofino and la Dolce Vita

Stroll through Camogli, a romantic seaside village characterised by brightly painted houses. Then from Camogli you arrive by boat to San Fruttuoso and finally to Portofino, a resort favoured by the international jet set. Stroll across the central square and past the elegant boutiques. Who knows, you might just run into a celebrity!

Overnight: Costa Cruises' Costa Toscana Meals included: Breakfast; Lunch; Dinner

Day 11 Marseille, France

Arrive: 09:00 - Depart: 18:00

A pleasant thing to do is simply sit down at one of the cafes overlooking the port of Marseilles, perhaps sip a Pastis, then observe the landscape and the people who inhabit it.

Overnight: Costa Cruises' Costa Toscana Meals included: Breakfast; Lunch; Dinner

Day 12 Barcelona, Spain

Arrive: 08:00 - Depart: 18:00

Capital of the Catalonia region - Barcelona pulsates with life. There's no other city in the country that compares to its style, energy, and good looks. The city centre will allow you to discover its world-class art galleries and museums, as well as its countless

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The Itinerary

Itinerary 2

designer restaurants, bars and shops. The extraordinary Antoni Gaudí designed La Sagrada Família, a church which has been under construction since 1882, and the famous Ramblas boulevard, are just two essential sights of many that are worth taking in during your free time in Barcelona.

Overnight: Costa Cruises' Costa Toscana Meals included: Breakfast; Lunch; Dinner

Day 13 Cruising

Overnight: Costa Cruises' Costa Toscana Meals included: Breakfast; Lunch; Dinner

Day 14 Cagliari, Sardinia, Italy

Arrive: 07:00 - Depart: 16:00

The port of Cagliari is located in the Bay of Angels in southern Sardinia. At first glance, this multicultural city reveals all its charm derived from Spanish and Roman and Savoy influences. During the stop in Cagliari, we discover the vestiges of the past and its landmarks: the Colosseum, the Domus de Janas, the Elephant Towers of San Pancrazio, St. Mary's Cathedral and the Royal Palace. The fortified hill that hosts the old town castle is also well worth a visit. Cagliari boasts some beautiful beaches such as that of Poetto, Porto Giunco and Spartivento.

Not to be missed:

- Sanctuary and the Basilica of our Lady of Bonaria
- The Roman amphitheatre Centu Scalas
- Saint Mary's Cathedral

Overnight: Costa Cruises' Costa Toscana Meals included: Breakfast; Lunch; Dinner

Day 15 Naples, Amalfi Coast, Italy

Arrive: 09:00 - Depart: 19:00

The port of Naples is located right in the heart of the city and you can easily reach the city centre on foot. Take advantage of the day to go and visit Pompeii. You will be offered two shore excursions to immerse yourself in the heart of history and visit the ruins of this ancient Roman city. Then, let yourself be enchanted by the beauty of the landscapes between the Hill of Posillipo and Vesuvius. If you want to go shopping, pop to Spaccanapoli, the main artery of the city.

Not to be missed:

- Pompeii
- Capri
- Sorrento

Overnight: Costa Cruises' Costa Toscana Meals included: Breakfast; Lunch; Dinner

Day 16 Civitavecchia, Rome - Rome Free Day

Arrive: 08:00

Enjoy breakfast onboard before disembarking and being met and transferred to your hotel. Enjoy the day at leisure in the iconic Eternal City.

Overnight: Cristoforo Colombo Hotel, Rome or similar Meals included: Breakfast

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The Itinerary

Itinerary 2

Day 17 Rome, Italy - Australia (or New Zealand)

Today, make your own way to the airport for the return flight home.

Please note: Some flights may not depart until the afternoon/ evening. Affected customers may make use of the hotel common areas and luggage storage before heading to the airport at the appropriate time.

Meals included: Breakfast

Day 18 Arrive in Australia (or New Zealand)

Please note: Some flights may arrive +1 day later.





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The Map

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Tour Inclusions

HIGHLIGHTS

Experience the best of Italy, Spain, France & Tunisia

Enjoy guided tours of Milan, Venice, Florence & Rome

Venture across spectacular Italy

Wander through the romantic streets of Venice on a locally guided walking tour

Witness Piazza San Marco, the Rialto Bridge & more in Venice

Discover Italy's finest fashion & design on a guided tour of Milan

Tour the grand Renaissance city of Florence

See the Santa Maria del Fiore Cathedral & Piazza del Duomo in Florence

Stop at Orvieto, the medieval gem bathed in a mystical glow

Photograph the incredible Leaning Tower of Pisa

Delve into Rome's rich history on a guided tour

Witness the beauty of the Trevi Fountain, Pantheon, Palazzo Madama & more

Cruise the best of the Mediterranean

ITINERARY 1: CRUISE HIGHLIGHTS

Explore the charming, maze-like streets of Savona gateway of the colourful city of Genoa

Discover the exuberant port city of Marseille

Soak up bustling Barcelona, home to the iconic La Sagrada Familia

Enjoy the natural beauty, exceptional archaeological sites & turquoise water of La Goulette, Tunisia

Take in the colourful capital of Palermo in Sicily

ITINERARY 2: CRUISE HIGHLIGHTS

Explore the charming, maze-like streets of the colourful city of Genoa

Discover the exuberant port city of Marseille

Soak up bustling Barcelona, home to the iconic La Sagrada Familia

Enjoy the historic city of Cagliari & enjoy its picturesque sea views

Dock in Naples, the gateway to enchanting Capri & Sorrento on the Amalfi Coast

FLIGHTS

Return international full-service flights (economy class), surcharges may

CRUISE

7-night Costa cruise through the Mediterranean

Sail aboard the 4-star Costa Smeralda (February to March 2026) or Costa Toscana (April to October 2026)

ACCOMMODATION

8 nights of 4-star hotel accommodation

DINING

28 meals including all while cruising





Tour Inclusions

ESSENTIALS

Cruise port charges

Parking & toll fees

English-speaking tour leader & guides

Guide earphones (guided tours only)

Airline & cruise taxes & surcharges

TRANSPORT

Transportation by private air-conditioned vehicles

Travel by water bus to Venice's city centre

TRANSFERS

Day 2: Venice airport to Venice hotel

Day 9: Rome hotel to Civitavecchia port

Day 16: Rome port to Rome hotel



*Please note: All information provided in this brochure is subject to both change and availability. Prior to purchase please check the current deal for up-to-date information. If you have already purchased this deal, the terms and conditions on your Purchase Confirmation apply and take precedence over the information in this brochure.

Booking Information

After purchase, you will receive a receipt and a Purchase Confirmation, directing you to an online Passenger Information Form. You must complete the Passenger Information Form within 72 hours of purchase.

Any special requests, preferences and optional extras MUST be clearly stated in your Passenger Information Form. Any change requested after submitting your Passenger Information Form cannot be guaranteed, is strictly subject to availability and will incur surcharges as outlined in the Schedule of Fees below.

Please note: All countries and territories have different entry requirements in relation to vaccinations, quarantine/isolation periods and travel restrictions. Due to the evolving nature, we would ask all of our customers to monitor, meet and adhere to the specific requirements of their intended destination(s) in the lead-up to and immediately before travel, as well as any requirements post-travel upon their return.

Our Policies

Cancellation & Refund Policy

By placing a booking with us, you acknowledge the following important information:

• we act as your booking agent; TripADeal is a booking services provider, and curates the Travel Offers available on our website. We act as your booking agent, and we receive payment for the Booking Services as part of the booking price, however, we do not provide any of the Travel Services (flights, accommodation, tours or other products or services) included in your booking – the Travel Services are provided by a number of third party Travel Suppliers.

- each booking is unique; our Travel Offers are made up of a variety of different components and are, during the booking process, uniquely tailored to suit your requirements, for example, departure dates and ports, flight and room upgrades, tour inclusions, etc.
- changes/modifications to your booking may not be possible; once your booking has been made, changes or modifications may not be possible, and where possible, may incur a fee. It is important to ensure that the information you provide during the booking process is accurate and up to date, and that you read the Travel
 Offer carefully before placing your order.
- Travel Offers are a package; our Travel
 Offers have been curated into package
 offerings and must be used as a package
 - individual components cannot be used
 independently of the full package
 offering.
- our Travel Offers are generally nonrefundable; in order to provide great value Travel Offers, we work with a variety of Travel Suppliers to find the best deals – this often means the Travel Suppliers' offerings are non-refundable to ensure the best price. We recommend that you obtain travel insurance as soon as you make a booking with us.

To read more about our Cancellation and Refund Policy, please click here.

General Terms and Conditions

By placing your booking with us, you acknowledge and agree to our <u>Terms & Conditions</u>, <u>Privacy Policy</u> and <u>Cancellation Policy</u>.

Offer Essentials

This Travel Offer is valid for travel on selected dates until the 21st October 2026.

Minimum group size 20, maximum group size 40 per vehicle.

This travel offer is priced per person based on a twin share.

Departure Dates & Surcharges

See checkout for live dates and availability.

Single Traveller Supplement

For solo travellers, a mandatory single supplement applies.

Itinerary 1

Inside Cabin: \$1,950Oceanview Cabin: \$2,100Balcony Cabin: \$2,300

Itinerary 2

Inside Cabin: \$2,600Oceanview Cabin: \$2,800Balcony Cabin: \$3,100

Please note: Accommodation for single customers who are travelling on a tour or cruise package may be in a single room, depending on availability.

Child Policy

- No child discounts are offered. The full price applies to all children travelling with their parents.
- Valid for children 8 years old and over.

Please note: Children must be accompanied by a responsible adult 18 years old and over to travel. No unaccompanied minors are allowed.

Flights

Departure Cities

Sydney, Melbourne, Perth, *Brisbane, *Adelaide or *Auckland

Departure City Surcharges

• Brisbane or Adelaide: \$100 per person

• Auckland: \$650 per person

International Full-Service

Flight(s)

• Cabin Class: Economy Class

Please note: We cannot accommodate oneway flights. Travellers must take all included flights within the package, and any flights intentionally forfeited will result in later flights being subject to cancellation.

Please note: From Sydney, Melbourne or Perth, the flying journey to your destination may take up to 30 hours, with up to 2 stops.

From Brisbane or Adelaide, the flying

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journey to your destination may take up to 31 hours, with up to 2 stops.

From Auckland, the flying journey to your destination may take up to 34 hours, with up to 2 stops.

This is provided as a guide only - actual flight duration can vary depending on availability and airline schedules. Your booking's final details will be confirmed to you via email once available.

Preferred Airline Surcharge

Cabin Class: Economy ClassEmirates: \$300 per personQatar Airways: \$200 per person

Please note:

- Preferred airlines are subject to availability.
 If we are unable to fulfil your request, the above extra cost will be refunded.
- On any upgrade purchase, short-haul flights and domestic flight sectors are not guaranteed, subject to aircraft configuration.
- In the event that a purchased stopover package and a purchased preferred airline upgrade are not compatible, you will have the option to receive a refund for the preferred airline upgrade or be offered an alternative stopover city option, e.g if you choose to fly with Singapore Airlines you cannot stopover in Dubai.
- Preferred airline refers to the marketing carrier and could include codeshare partners.

Arrive Early & Stay Behind Options

Fly out and return home up to 60 days pre and post your tour dates.

Arrive Early

Venice, Italy - From \$300 per person, subject to availability.

Stay Behind

Rome, Italy - From \$300 per person, subject to availability.

Please note:

• Exclusions:

This fee does not include extra nights' accommodation, meals or airport transfers.

• Cancellations & Changes:

Flight booking changes or cancellations after air tickets have been issued are not guaranteed and may incur additional fees and fare difference, subject to the airline cancellation and change policies. Flight changes are subject to availability at the time of booking.

• High-Season:

A high-season Arrive Early or Stay Behind can be purchased for an additional charge, subject to availability. For pricing, please refer to the cart.

• + 60 days:

You can fly out up to 60 days before your package's start date, and/or return home 60 days after your package's end date. Should you wish to fly out or return home for more than 60 days from the tour, please contact us to request availability. Additional costs may apply.

• Estimated dates:

Your estimated departure, return, and arrival dates are all subject to availability and may vary. The confirmed schedule for all flights will be provided when you receive your flight tickets.

 High season surcharges apply to flights departing between the below date ranges:

1st December 2025 - 19th December 2025

20th December 2025 - 4th January 2026 5th January 2026 - 31st January 2026 3rd April 2026 - 20th April 2026 26th June 2026 - 17th July 2026 18th September 2026 - 9th October 2026 12th December 2026 - 18th December 2026

19th December 2026 - 3rd January 2027 4th January 2027 - 26th January 2027

Stopover Packages

- Doha, Qatar
- Dubai, U.A.E

Includes:

- 2, 3 or 5 nights in 4-star accommodation
- Daily breakfast
- Return airport transfers
 For pricing, please refer to the payment cart at checkout.

Please note:

- When a pre and post-tour stopover is chosen, the same stopover location must be chosen each way, due to the airline used.
- When selecting to Arrive Early for your tour in conjunction with a Stopover Package, your fly out date from home will take place before the stopover.
- When selecting to Stay Behind after your tour in conjunction with a Stopover Package, your stopover will take place before your final flight home.
- Stopover packages are subject to availability.
- In the event that a purchased stopover package and a purchased preferred airline upgrade are not compatible, you will have the option to receive a refund for the preferred airline upgrade or be offered an alternative stopover city option, e.g if you choose to fly with Singapore Airlines you cannot stopover in Dubai.
- Blackout dates apply to flights departing between the below date ranges:

Doha Grand Prix: 26 November - 2 December 2026

Abu Dhabi Grand Prix (for Dubai): 3 December - 9 December 2025 Christmas and New Years Eve: 18 December 2026 - 3 January 2027

Flight Class Upgrades

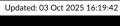
Business Class: For pricing, please refer to the payment cart at checkout.

Please note:

- Flight upgrades are subject to availability and pricing changes (if we cannot fulfil your request, the upgrade cost will be refunded).
- On any upgrade purchase, short-haul flights and domestic flight sectors are not guaranteed, subject to aircraft configuration.

Missed Flights

If you fail to arrive for your outbound flight, you risk all flight and land arrangements in your destination being automatically cancelled by the airlines and land operator, respectively. Additional fees may apply to reinstate these services. If





you miss your flight for whatever reason, please contact us as soon as possible to make arrangements.

Cruise

Costa Smeralda

(February 2026 to March 2026 Departures)

Costa Smeralda is a stunning cruise ship combining Italian elegance and innovative design. With various dining options, luxurious suites, and vibrant entertainment, this ship is perfect for families, couples, and those seeking a lively atmosphere. Costa Smeralda offers something for everyone, featuring pools, a Samsara Spa, and high-tech entertainment like virtual reality zones. Powered by LNG, it's also eco-friendly. The ship stands out for its Mediterranean-themed decor and diverse dining experiences, making it ideal for guests looking for a traditional yet modern cruise experience.

Costa Toscana

(April 2026 to October 2026 Departures) Costa Toscana is a luxurious, eco-friendly cruise ship that elevates the cruise experience with sleek, modern design and focuses on high-end luxury. Offering a range of sophisticated dining venues, elegant suites, and various wellness facilities, it caters to travellers seeking relaxation and refined experiences. Costa Toscana is perfect for those who want a more tranquil and upscale atmosphere with a beautiful Sunset Lounge and futuristic tech features. Like Costa Smeralda, it is powered by LNG, ensuring an eco-conscious journey emphasising luxury and modernity.

Onboard Facilities

(Costa Smeralda & Costa Toscana)

Dining & Cuisine

Costa Smeralda:

Features a variety of dining options, including traditional Italian dishes at the main restaurants and specialty options like II Colosseo with Mediterranean flavours. Casual dining is available at pizzerias and

buffets.

Costa Toscana:

Similar to Costa Smeralda, it offers a range of dining experiences, including Italian favourites at Osteria Toscana and The Infinity Restaurant, along with casual spots like pizzerias and buffets. The emphasis is also on Italian cuisine, but with more distinct luxury dining options.

Pools & Wellness

Costa Smeralda:

It has multiple pools, including an infinity pool and a wellness pool. The Samsara Spa offers massages and beauty treatments alongside a fully equipped fitness centre.

Costa Toscana:

Features similar pool offerings, including an infinity and a wellness pool. Its Samsara Spa offers spa treatments, a sauna and a fitness centre, all set against stunning ocean views.

Entertainment & Activities

Costa Smeralda:

Offers Broadway-style shows, a Casino, and a Nightclub for lively evenings. There's a Kids Club and Virtual Reality Zone for families and tech enthusiasts.

Costa Toscana:

Also provides high-end entertainment, including spectacular shows at the Theatre, a Casino, and a Nightclub. Similar to Costa Smeralda, it has a Kids Club, Virtual Reality Zone, and 3D Cinema. It stands out with its focus on futuristic and immersive tech experiences.

Shopping & Leisure

Costa Smeralda:

Features a wide range of boutiques, with relaxing lounges offering panoramic views and casual spaces for socializing.

Costa Toscana:

Offers similar shopping options but with a slightly more upscale selection, including luxury Italian fashion brands. The Sunset Lounge is a standout leisure space for guests to enjoy cocktails with a view.

Onboard Currency

Euro

Cabins/Staterooms

(Both Ships)

Inside Cabin

Size: Approximately 13–17 m² (140–183 sq ft).

Description: Costa Toscana's Inside Cabins are designed with modern elegance and comfort. These cabins include a queen-size bed or twin beds, a private bathroom with a shower, and contemporary décor. They are perfect for guests who want a cozy space to relax, with all the necessary amenities to make your stay comfortable.

Oceanview Cabin

Size: Approximately 14–18 m². Description: With large windows offering fantastic views of the sea, the Oceanview Cabins on Costa Toscana are bright and spacious. Guests will find a queen-size bed (or twin beds), a private bathroom with a shower, and enough storage space for luggage. These cabins are perfect for guests who want natural light and beautiful ocean views without a balcony.

Balcony Cabin

Size: Approximately 19–25 m², including the balcony.

Description: The Balcony Cabins on Costa Toscana are perfect for those who want to enjoy private outdoor space. The cabins feature a private balcony, a comfortable queen-size bed (or twin beds), a sitting area, and a modern bathroom with a shower. It's the ideal choice for guests who want to take in panoramic views in the comfort of their own cabin.

Please note: Cruise cabins are booked on a guaranteed basis and are assigned by the cruise line prior to departure. Your cruise cabin number will be reflected in your final documents.

Cruise Arrival & Departure Times

Please keep in mind that the provided cruise arrival and departure times are an approximate and will be finalised upon

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receipt of your cruise tickets.

Accommodation

Accommodation Used

4-Star Properties (Self-Rated)

- Mestre (Venice Area): Novotel La Castellana
- Milan Area: AS Limbiate or Best Western Goldenmile
- Montecatini (Florence Area): Hotel Manzoni
- Rome: Hotel Cristoforo Colombo

Please note: Accommodation/rooms offered are based on a lead-in room type and are subject to availability based on seasonality. In the instance a property is not available, a similar standard of accommodation will be provided. Properties will be confirmed and included in your travel pack, which you will receive 4-6 weeks before travel.

4-Star Cruise Line (Self-Rated)

 Costa Cruise: Costa Smeralda (February to March 2026) or Costa Toscana (April to October 2026)

Accommodation Location

To ensure a comfortable and convenient experience for everyone, we've carefully selected hotels that best suit the size and specific needs of each group. While this means your accommodation may not be in the city centre, you can rest assured that our hotels are typically located near public transportation and a variety of local restaurants and attractions. Once your tour begins, your friendly driver or tour leader will be happy to help you get your bearings and offer assistance, should you need it.

Extra Nights

Not available.

Please note: If you are interested in booking additional nights of accommodation pre or post-tour, please wait until you receive your travel documentation approximately 4-6 weeks before departure for the confirmed list of hotels. If booking your own additional accommodation directly with the hotel,

please be aware that you may be required to change rooms at the start/end of your tour.

Maximum Room Capacity

2 people.

Triple Share

Not available.

Bedding Configuration

Twin or double (subject to availability).

Optional Tours/activities

- Day 3: Venice: Gondola Ride Venice (30-minutes) - \$210 AUD per ride, for one or two people
- Day 6: Florence: Uffizi Gallery \$175
 AUD per person
- Day 6: Florence: Gallery of the Academy of Florence - \$155 AUD per person
- Day 6: Montecatini: 3-Course Florentine Dinner (no transfer) - \$125 AUD per person
- Day 8: Rome: Trastevere Food Tour (2.5-hours with 5 tastings) - \$250 AUD per person
- Day 8: Rome: Colosseum & Imperial Forum (3-hours with entrance, guide & headphones) - \$190 AUD per person
- Day 8: Rome: 3-Course Farewell Dinner in Trastevere \$145 AUD per person

Please note:

- Due to time restrictions you may only pick one of the afternoon optional tours in Rome as they occur at the same time - Colosseum & Imperial forum or Trastevere Food Tour.
- Prices are based per person, are subject to availability, time permitting and weather conditions, and are payable directly to the tour operator in the currency specified.
- The optional tours listed above must be purchased on checkout or over the phone before submitting your passenger information form (subject to availability).
- Some tours or shore excursions require minimum numbers to operate.
- Shore excursions can be booked/reserved directly with the cruise line before travel (subject to availability)

- Shore excursions can also be booked whilst onboard (subject to availability).
- Shore excursion programmes and itineraries may vary depending on local conditions and/or any unforeseen events concerning the timing on the day of the tour. Some excursions are very popular, and therefore availability cannot always be guaranteed, it is advisable to book in advance to avoid disappointment.

Exclusions

- Visa fees and requirements
- Domestic transfers and flights not stated in the deal offer
- Meals/beverages not stated in the deal offer
- Optional gratuities/tipping
- Optional activities/tours
- Personal expenses
- Travel insurance
- Any costs associated with an interruption to your tour as a result of an airline schedule change or cancellation
- Mandatory city tax
- Venice Historical Centre Entrance Fee

Venice Tourist Entrance Tax

Venice, Italy

It is now mandatory for all tourists who are daytripping or staying less than one night in Venice to pay an entrance tax online prior to arrival. The cost of the tax will change based on the season and the turnout of tourists. Prices will range from €3 up to €10 per person, per day. Exemptions:

- Guests staying more than one night in Venice and Venice area (with proof of stay)
- Children 6 years and under
- Residents, Home owners, Students of Venice
- Tourist bus passengers

Gratuities/tipping

Gratuities (tips) are not included for the services of the tour leader (when available) and driver throughout the tour. The recommended tip in Europe is 5-7 EUR per person per day. This covers the guide/

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leader and the driver and will be collected on tour.

Please note: Tipping for services provided is always a matter of personal discretion; however, please be aware that many locals consider tipping part of their normal remuneration, and they may approach you for payment; there's no need to be intimidated by the request.

Cruise Hotel Service Charge

Hotel Service Charges are not included for the cruise staff's services throughout this tour's cruise component. Costa Cruise is an internationally registered company & operates to US & European standards, both of which have an economy driven by a tipping culture. Hotel Service Charges are compulsory on your cruise and will be charged to your onboard account at approximately 11 EUR per person, per day. If you have any questions regarding the Hotel Service Charges on your cruise, please speak to the guest services staff onboard the ship.

Other Important Information

CITY TAXES

Payable directly to the hotel at check-in:

- Venice Area: €3.10 per person, per night.
- Milan: €2.50 per person, per night.
- Florence Area: €4.00 per person, per night.
- Rome: €7.50 per person, per night.

Please note: Pricing is approximate and subject to change.

TOUR GUIDE VS. TOUR LEADER

Tour Guide

Often locals with intimate knowledge of an area, its culture, and history. Their role entails providing commentary, routing the tour, and seeing that people have a good time. They are a licensed, qualified expert who supplies specific information on the history, art, architecture and culture of the city/village/attraction where they are guiding the tour. The guide meets the group at the required place and leaves it at the end of the tour; they do not travel with the group.

Tour Leader

An experienced person tasked with ensuring the smooth operation of tours, as well as providing practical support to passengers throughout the whole trip. Their role primarily includes assisting with accommodation, transportation between locations, and communication with tour guides at each stop. A tour leader may provide general guidance around a city or village and offer information on the place visited on the bus. However, they are not required to have specific art, architecture, or historical knowledge. They are not allowed to provide a guided tour or commentary of a city/village/attraction once there and, if caught doing so, can be fined.

Please note: Tour leaders/guides are not a standard inclusion in all travel offers. Tour leaders/guides will only be made available when required to enhance the experience of the destination featured.

CLIMATE & AVERAGE TEMPERATURES

Italy & West Mediterranean: April to October

Italy is largely characterised by a typical Mediterranean climate made up of warm springs and hot and dry summers, the climate here is very pleasant. Along the coast of Southern Italy in July and August the average temperature is above 25°C. April to June and September to October are the best months to travel through southern Italy. You can expect temperatures of up to 26°C during the warmest part of the day. In the northern areas in October the average daily temperature is 14.5°C but temperatures can still reach highs of 19°C which can feel quite pleasant. Temperatures are starting to drop low during this month though, especially at night. The average minimum temperature in October is 10°C.

Italy: November to March

We recommend dressing in layers as there can be significant changes in temperature throughout the day. Wear good walking shoes, jeans or heavy cotton pants, a light cotton shirt plus a sweater/jacket and to fit

in with the local Italians, a scarf. Expect temperatures ranging from highs of 17°C to lows of 8°C.

The Mediterranean Sea: November to March

The temperate Mediterranean Sea can be quite inviting during this month at an average of 17°.

Weather

We always suggest referring to an online source for the most up-to-date weather information for your destination/s.

FLIGHTS

Seat Selection & Frequent Flyer Points

We do not arrange seat selection. It is essential to highlight that some airlines do not allow pre-selected seats. We strongly suggest you contact the airline directly with seating allocation requirements and/or arrive at the airport earlier to arrange your seating. While we do not add frequent flyer member details to bookings, you can do this directly with the airline once you have your flight information.

Passport Validity

Customers must provide valid passport details either at the time of purchase or no later than 90 days before the departure date. Failure to do so may result in the cancellation of the booking. Customers will be responsible for any costs and fees incurred in this instance.

CRUISE

Embarkation/Disembarkation

- Begins approximately 2 hours after docking.
- Due to security reasons, all guests must be on board 2 hours before sailing.
- Itineraries are subject to change at any time without notice.
- Check your specific sailing for exact departure and arrival times. All times are local to the port.

Please note: Strict Covid-19 terms may also apply regarding proof of insurance covering Covid-19 and/or vaccination. Please refer to



the cruise lines' terms and conditions for further information before boarding.

Cruise Loyalty Discounts

Please note: Travellers must contact the cruise line directly upon receiving their travel documents in order to request any membership benefits they may be entitled to.

COACH TOUR

Meals

For meals not included, the tour leader (when available) will offer assistance with reservations, suggestions and directions to local restaurants. It is your responsibility to notify us of any dietary requests/requirements.

Please note: We will do our best to meet your requests/requirements; however, we cannot guarantee that we will always be able to.

Luggage

You will be responsible for all your personal belongings whilst on tour. You must carry your own luggage from the vehicle to the hotel room and back to the vehicle. The driver will assist with the uploading and unloading of bags from the vehicle.

OTHER

Mobility

If you require wheelchair access please contact our friendly sales and service team to inquire on your behalf.

Fitness Level Required

Adventure (and spontaneity) create some of the best travel memories. Bear in mind, your home schedules and timings might not be adhered to on tour - it's all part of the fun!

A moderate level of fitness will be required. Expect a moderate pace of touring with a focus on guided tours that may include full days with extended activity, guided city tours or nature walks. You will require a general level of fitness for unassisted navigation of stairs and inclines, longer distances with possible periods of standing when visiting sites,

walking on sloping, uneven ground or elevations. You will be responsible for your own luggage and have the ability to board all modes of transport without assistance.

Please note: Many areas may be inaccessible to wheelchairs or mobility scooters, where the unassisted use of personal walking sticks and other aids may be required. Although some assistance may be available, every traveller should be self-reliant during all aspects of their travel.

Sightseeing

Please note: If entry to a site is affected by changes in operating hours or public holiday closures, your itinerary, where possible, may be adjusted, or a similar activity will be offered in its place (subject to availability).

Shopping

Shopping overseas can be a daunting and confusing experience, especially when there is a language barrier. Please be very cautious when foreign currencies and prices are involved. If paying by credit card, please pay close attention to the amount you are being charged and keep all your receipts. Do not make any purchases you are not comfortable with or feel pressured into. If you are uncertain or need assistance with the language barrier, please seek assistance from your Tour Guide/Leader. Please refer to our Terms and Conditions regarding shopping for further information.

Visas

A tourist visa is not required for Europe for stays up to 90 days if travelling on an Australian or New Zealand passport.

EU Entry/Exit System (EES)

From October 12, 2025, a new European Entry System (EES) replaces the current manual passport-stamping process for non-EU travellers. Upon arrival in the Schengen area, Australian and New Zealand passport holders will have their fingerprints recorded and a photograph taken. Their entry and exit dates will be electronically registered. No previous action is required, but please be aware of

longer wait times at border entry. From 10 April 2026, the EES will be fully operational at all external border crossing points of all the European countries (Schengen area) using the system.

<u>European Travel Information &</u> Authorisation System (ETIAS)

As an extension of the EES implementation introduced from 2025, ETIAS travel authorisation is a mandatory entry requirement for visa-exempt nationals travelling to any of these 30 European countries, including Australian and New Zealand citizens, that will be introduced in 2026. We advise you to monitor smartraveller.com.au closer to your departure to ensure you are up to date on the requirements at the time of entry.

Important:

- Please start arranging your visa three weeks before departure to account for any delays due to consulate operating hours.
- Visa rules are subject to change. Please check with the nearest embassy, consulate or immigration department of the destination/s you are visiting once you receive your travel documentation to ensure you have the most up to date information.
- It is your responsibility to be travel-ready and ensure that you are aware and comply with any destination or travel requirements, including the validity of all required travel documents.
- Passengers who are not Australian citizens must also check with the respective consulate or visa agency to determine what their visa requirements are and what personal identification is required.
- It is also important to note that some areas of employment, such as journalism, government authorities and charity organisations, may have additional restrictions in applying for visas. This may, in turn, affect the type of application required.

Travel Insurance

Embarking on your next trip is exciting, and while you hope the unexpected does



not happen, it is best to be prepared. We strongly recommend you take out travel insurance when making your booking. Whether it's a potential medical emergency, a flight cancellation, a delayed suitcase, or an unforeseen event, it's important to ensure you're adequately protected. For more information or advice visit https://www.tripadeal.com.au/travelinsurance

Schedule Of Fees

Voluntary Changes

This includes booking changes requested by you, including but not limited to those changes requiring an airline ticket or a Purchase Confirmation reissue.

 Changes - \$100 per booking and any additional charges applied by the airline/ cruise company/accommodation/other travel providers.

Name Changes Due To Passenger Error

If the incorrect name has been provided, charges of \$100 per booking and any additional charges applied by the airline/cruise company/accommodation/other travel providers.

Supplier Fees

In the event the tour package you have purchased is unable to proceed, and/or a Travel Supplier is unable to fulfil the tour due to external circumstances (Limitation of Liability e.g. a Force Majeure event), there may be a fee or amount of money that is withheld by our Suppliers and is unrecoverable. This may be due to nonrefundable airline tickets, cancellation penalties with cruise cabins or unrecoverable payments with our land/ accommodation partners. If refunds are not available from Suppliers, we will endeavour to obtain a travel credit on the best terms available and communicate these outcomes to you. In the event we are unable to obtain a refund or travel service credit, or part thereof, this cost is passed on to the customer as a Supplier

