



Best of Spain & the Med for 2

BARCELONA ● MADRID ● ROME

The Offer

Experience the best of Spain, Italy and France on this incredible 17-day tour and cruise package. Discover destinations steeped in history, sail across the Mediterranean and more.

Your adventure begins in Madrid for join a guided sightseeing tour to the Spanish Royal Palace, Plaza de España and more. Enjoy time at leisure to perhaps visit El Greco art in Museo del Prado or enjoy the flavour sensations of a tapas bar. Venture to Valencia to wander through the charming Old Town, home to the UNESCO-listed Silk Exchange and the idyllic Patio de los Naranjos courtyard which is often full of orange trees. Continue to trendy Barcelona, a coastal paradise famous for its artistic heritage and captivating Gaudí creations. Enjoy a guided city tour and time at leisure before boarding your magnificent 7-night Mediterranean Costa cruise.

Sail to captivating ports from culturally rich Palermo to Civitavecchia, gateway to the Eternal City of Rome. Choose to take a shore excursion to be introduced to the central Via dei Fori Imperiali, Piazza del Campidoglio, Colosseum, the

illustrious Vatican and other timeless Roman sights. Returning to Barcelona, savour the last moments onboard before bidding farewell to this enchanting voyage.

Make Europe your next escape with return international full-service flights, a 7-night cruise, 4-star hotel accommodation, 27 meals and more.

Want more? Choose Itinerary 4 to fall in love with Portugal and Andalusia over 22 days.

Please note: Some itinerary alterations on particular dates may be applicable, please see the cruise section under Important Information.

Offer available for a limited time or until sold out. TRIP A DEAL PTY LTD: 50149240433

Updated: 04 Mar 2026 10:04:37

Have a question about this deal? We're here to help.
Call our friendly team on 1300 158 912

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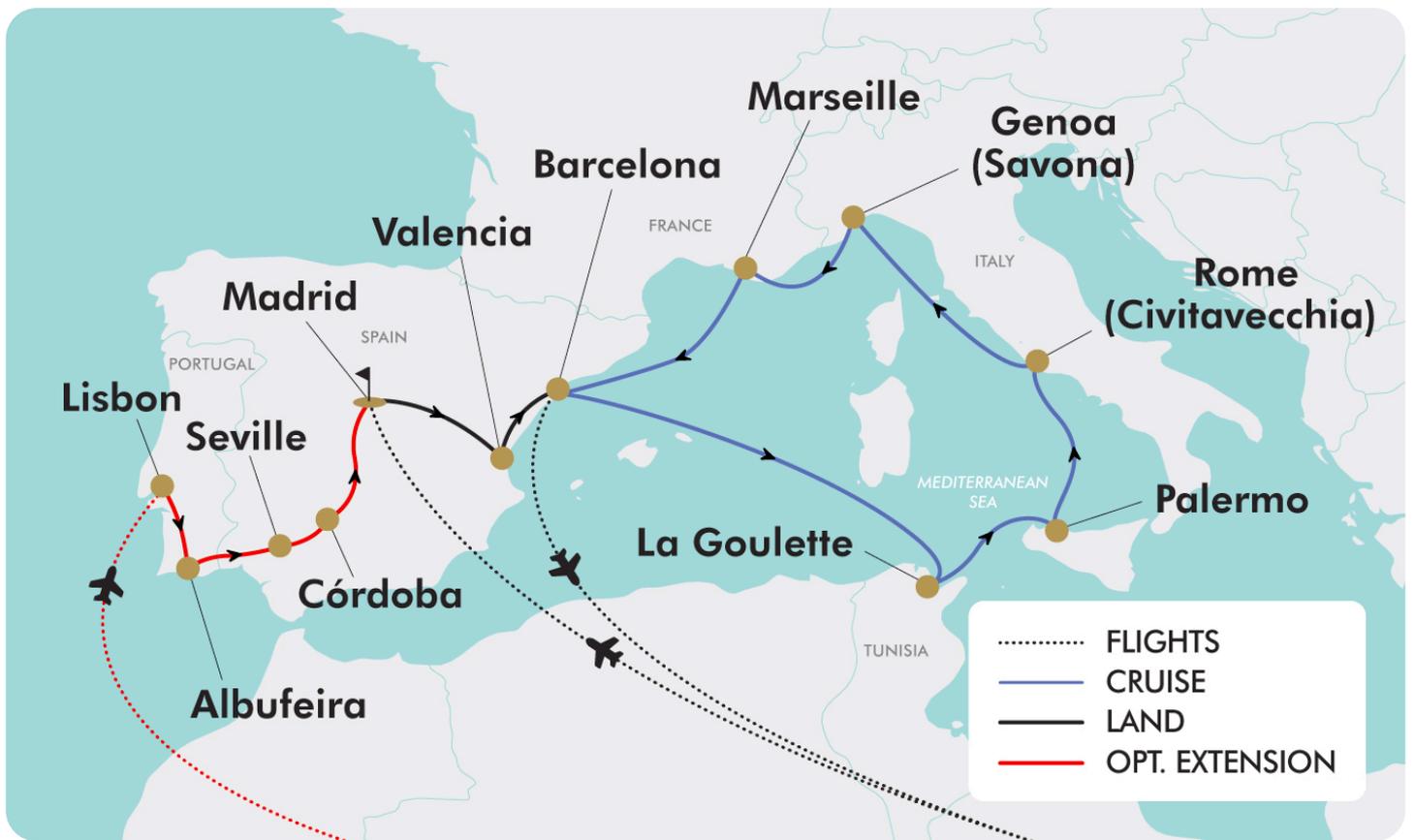
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 Trip
a Deal



17-DAY CRUISE & TOUR PACKAGE | BEST OF SPAIN & THE MED FOR 2

The Map



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17-DAY CRUISE & TOUR PACKAGE | BEST OF SPAIN & THE MED FOR 2

The Itinerary

Itinerary 3

Day 1 Australia (or New Zealand) - Madrid, Spain

Today, depart for the Spanish capital city, Madrid.

Please note: Due to flight scheduling and availability, some departures may occur on Day 2 to arrive on Day 2. Flight times will be indicated on your final documentation, which you will receive prior to departure.

Meals included: In-Flight

Day 2 Madrid, Spain

Welcome to Madrid, today you'll be met on arrival and transferred to the hotel for the night.

Overnight: Rafael Ventas Hotel or similar, Madrid

Meals included: None

Day 3 Madrid City Tour

Enjoy breakfast at the hotel before departing on a half-day guided city tour of Madrid. Take in sights such as Gran Vía which is known as the 'Spanish Broadway' and the street that never sleeps of Plaza Espana, Puerta del Sol, Paseo de la Castellana. You'll also see the Puerta Toledo gate, Puerta de Alcala monumen, the Royal Palace (entrance not included) which is the official residence of the Spanish Royal Family, and the historic Cathedral de Almudena (entrance not included).

Enjoy the afternoon at leisure in this vibrant capital.

Overnight: Rafael Ventas Hotel or similar, Madrid

Meals included: Breakfast

Day 4 Madrid - Valencia

This morning after breakfast depart towards Valencia, a city featuring the contrasting charm of her old town alongside hi-tech futuristic architecture.

Valencia is perfect to discover on foot, one of the most fascinating attractions is the Plaza de la Reina, with the Cathedral and the Miguelete tower, where a 207 step climb to the top will reward you with beautiful panoramic views.

Explore the city centre where you'll find the UNESCO-listed Silk Exchange, one of Valencia's most beautiful buildings and idyllic Patio de los Naranjos courtyard full of orange trees. See the fresh offerings from around the world of Europe's largest fresh produce market, the Modernist Central Market set under a unique sunlit domed roof. Experience the old and the new face of Valencia in the architecture of the City of Arts and Sciences and try the universally famous, paella, for true Spanish authenticity!

Today's travel is approximately 350 kilometres.

Overnight: Hotel Oceanic or similar, Valencia

Meals included: Breakfast

Day 5 Valencia City Tour

This morning enjoy an half guided tour of the city. Visit the historic centre and the most important monuments of the city: North Station, Torri de Serranos and Torri del Quart, central market, Lonja (the silk exchange), Round Square, cathedral, Plaza de la Virgin and the exterior of the Basilica and the Palace of the Generalitat (currently the presidency of the Valencian government). (entrances not included).



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Enjoy the remainder of the day at leisure.

Overnight: Hotel Oceanic or similar, Valencia

Meals included: Breakfast

Day 6 Valencia - Barcelona

Continue your Spanish journey as you travel to coastal Barcelona one of Europe's trendiest cities overlooking the Mediterranean Sea, and famous for the artist-architect Gaudí and other Art Nouveau icons. Upon arrival, the remainder of the day can be enjoyed at leisure.

Today's travel is approximately 350 kilometres.

Overnight: Hotel Catalonia La Maquinista or similar, Barcelona

Meals included: Breakfast

Day 7 Barcelona City Tour

After breakfast, enjoy a half day guided tour of the city (approx. 4 hours). Travel through the infamous Gothic Quarters, Plaça de Catalunya, Paseo de Gracia and Las Ramblas, Barcelona's most famous street! Also, see Gaudí's inspirational Sagrada Família (entrance not included). Once the tour finishes enjoy the afternoon at leisure to relax or continue exploring on your own.

Overlooking the Mediterranean Sea, and famous for Gaudí and other Art Nouveau architecture, Barcelona is one of Europe's trendiest cities. It's a hub of new trends in the world of culture, fashion and cuisine. It combines the creativity of its artists and designers with respect and care for local traditions. The charm

and slower pace of the old town, the avant-garde vibe of more modern neighbourhoods, and the fast pace of one of the world's most visited cities coexist in Barcelona.

Overnight: Hotel Catalonia La Maquinista or similar, Barcelona

Meals included: Breakfast

Day 8 Barcelona - Begin 7-night Mediterranean Cruise

Depart at 18:00

After breakfast, enjoy the morning at leisure before being transferred to the cruise terminal in Barcelona to embark on your exciting 7-night Mediterranean cruise with Costa Cruises.

Overnight: Costa Cruises' Costa Toscana

Meals included: Breakfast; Dinner

Day 9 Cruising

While at sea, take the time to recharge before the next adventure.

Overnight: Costa Cruises' Costa Toscana

Meals included: Breakfast; Lunch; Dinner

Day 10 Cagliari, Sardinia, Italy

Arrive: 7:00 - Depart: 16:00

The port of Cagliari is located in the Bay of Angels in southern Sardinia. At first glance, this multicultural city reveals all its charm derived from Spanish and Roman and Savoy influences. During the stop in Cagliari, discover the vestiges of the past and its landmarks: the Colosseum, the Domus de Janas, the Elephant



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Towers of San Pancrazio, St. Mary's Cathedral and the Royal Palace. The fortified hill that hosts the old town castle is also well worth a visit. Cagliari boasts some beautiful beaches such as that of Poetto, Porto Giunco and Spartivento.

Not to be missed:

- *Sanctuary and the Basilica of our Lady of Bonaria*
- *The Roman amphitheatre Centu Scalas*
- *Saint Mary's Cathedral*

Overnight: Costa Cruises' Costa Toscana
Meals included: Breakfast; Lunch; Dinner

Day 11 Naples, Amalfi Coast, Italy

Arrive: 9:00 - **Depart:** 19:00

The port of Naples is located right in the heart of the city and you can easily reach the city centre on foot. Take advantage of the break to go and visit Pompeii. You will be offered two shore excursions to immerse yourself in the heart of history and visit the ruins of this ancient Roman city (charges apply). Then, let yourself be enchanted by the beauty of the landscapes between the Hill of Posillipo and Vesuvius. If you want to go shopping, pop to Spaccanapoli, the main artery of the city.

Not to be missed:

- *Pompeii*
- *Capri*
- *Sorrento*

Overnight: Costa Cruises' Costa Toscana
Meals included: Breakfast; Lunch; Dinner

Day 12 Civitavecchia, (Rome) Italy

Arrive: 08:30 - **Depart:** 19:00

Civitavecchia, a former Etruscan port, is now Rome's seaport. Everything here reflects the glorious power of a people who ruled the world. Take an optional shore excursion to the Eternal City of Rome to experience some of the world's richest historical sites, like the iconic Colosseum

Overnight: Costa Cruises' Costa Toscana
Meals included: Breakfast; Lunch; Dinner

Day 13 Genoa, Italy

Arrive: 08:30 - **Depart:** 18:00

Genoa is a marvellously eclectic, vibrant and rough-edged city. Famous as the birthplace of Christopher Columbus, Genoa is also a bustling seaport.

Enjoy the opportunity to learn about the city's Renaissance heritage which is preserved in splendid palaces overlooking the harbour. You might like to seek out the Cathedral di San Lorenzo and Palazzo Ducale. You can't miss the Renaissance palaces of Via Garibaldi which contains Genoa's art collections, as well as furniture and decor from the days of old when Genoa's ships sailed to all corners of the Mediterranean (optional shore excursion).

Shore excursions available (charges apply):

- Cinque Terre:



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The Itinerary

Itinerary 3

Take your seat on the train and get ready to arrive at a terminus...straight out of a postcard: you'll get off at Monterosso, the biggest fishing village of the Cinque Terre and a UNESCO world heritage site. All the essence of Liguria is concentrated here: crystal-clear seas, pastel-colored houses clinging to the rocks, as well as medieval stories and tales of fearsome pirates. And when it's time for lunch, the choice is yours!

- Portofino and la Dolce Vita:

Stroll through Camogli, a romantic seaside village characterized by brightly painted houses. Then from Camogli you arrive by boat to San Fruttuoso and finally to Portofino, a resort favored by the international jet set. Stroll across the central square and past the elegant boutiques. Who knows, you might just run into a celebrity!

Overnight: Costa Cruises' Costa Toscana
Meals included: Breakfast; Lunch; Dinner

Day 14 Marseille, France
Arrive: 08:30 - **Depart:** 18:30

Enjoy a stop in the beautiful southern French city of Marseille. When you alight from the ship, discover the Vieux Port, where glistening fresh fish are sold straight off the boats on Quai des Belges (Belgian Quay). The many amazing French cafés are wonderful spots to observe city life.

Overnight: Costa Cruises' Costa Toscana
Meals included: Breakfast; Lunch; Dinner

Day 15 Barcelona, Spain
Arrive at 08:30

Enjoy your last breakfast onboard before disembarking, be met and transferred to your hotel in Barcelona to enjoy the remainder of the day at leisure or enjoy an optional dinner at a traditional Paella restaurant where you could savour the spicy flavours of Barcelona's premier dish!

Optional Activity: Traditional Dinner

Enjoy an optional dinner at a traditional Paella restaurant to taste the flavours this region is well known for. Please see current pricing in Important Information.

Overnight: Hotel Catalonia La Maquinista or similar, Barcelona
Meals included: Breakfast

Day 16 Barcelona, Spain - Australia (or New Zealand)
Today at the appropriate time make your way to the airport for your return flight home after one-trip-of-a-lifetime!

Meals included: Breakfast; In-Flight

Day 17 Arrive in Australia (or New Zealand)
Please note: Some flights may arrive +1 day later.



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The Itinerary

Itinerary 4

Day 1 Australia (or New Zealand) - Lisbon Portugal

Today depart for the the capital of Portugal.

Please note: Due to flight scheduling and availability, some departures may occur on Day 2 to arrive on Day 2. Flight times will be indicated on your final documentation, which you will receive prior to departure.

Meals included: In-Flight

Day 2 Lisbon, Portugal

Welcome to Lisbon! Be met on arrival and transferred to the hotel for the night.

Overnight: Hotel Olissippo Oriente or similar, Lisbon, Portugal

Meals included: None

Day 3 Lisbon City Tour

Today enjoy a half-day guided tour of Lisbon as you wander through maze-like streets to reach the main attractions. See Lisbon's Cathedral, the historical house of Casa dos Bicos, Tagus Estuary and the Ponte 25 de Abril suspension bridge. Afterwards, enjoy the remainder of the day at leisure in this beautiful and lively city.

Walk in the cobbled alleyways, see the ancient ruins and white-domed cathedrals, taste the famous traditional "pasteis de nata" (cream pastries), flaky crusts, custardy centers, and carefully caramelised surfaces or enjoy some Fado dance show in the traditional cafés.

Overnight: Hotel Olissippo Oriente or similar, Lisbon, Portugal

Meals included: Breakfast

Day 4 Lisbon - Albufeira, Algarve

Today continue your journey to southern Portugal in the region of the Algarve, which has some of the best scenery and wildlife in Portugal, on an approximately 245-kilometre travel day.

You'll head to the famous coastal holiday destination of Albufeira. It owes its fame to its beautiful gold beaches and many bars and nightclubs so it's worth getting to know this town of white houses. Founded by the Arabs, it still has narrow winding streets that are best explored by day and night since the excitement never stops. Don't miss a visit to the old fishermen's quarters where you can find a bar or restaurant hiding around every corner, here you can try fresh seafood and fish that's simply grilled or in a cataplana (casserole), the speciality of the region.

Overnight: Hotel Vila Gale Marina, or similar Albufeira

Meals included: Breakfast

Day 5 Albufeira, Portugal - Seville, Spain

Today continue to the capital of southern Spain's Andalusia region, Seville famous for flamenco dancing, particularly in its Triana neighbourhood. Upon arrival, enjoy a guided tour of the city and a walk through the imposing Plaza de Espana. See the gothic Cathedral and the Giralda Tower, a former minaret converted to a bell tower (entrances not included).

The rest of the day is free at leisure or to further explore the city. Tonight, you might like to experience a fiery flamenco show (not included).

Today's travel distance is approximately 230 kilometres.



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The Itinerary

Itinerary 4

Overnight: Hotel Exe Sevilla Palmera or similar, Seville
Meals included: Breakfast

Day 6 Seville Free Day

Today, enjoy the day at leisure to explore on your own. The views of Seville are fantastic with its courtyards of orange trees, typical in Andalusia, and a close-up of the largest Gothic temple in Europe, the Cathedral. A visit to the Real Alcázar (Royal Palace) reveals an extraordinary palace full of details. It is a city of lively streets and large open spaces such as the huge Plaza de España, María Luisa Park, and the avant-garde Setas de Sevilla.

If you want to enjoy the authentic atmosphere of Seville, try going for tapas in the old town. Make sure to order marinated 'pescaíto' (fish), small filled rolls, typical snails, fino (white wine), manzanilla (sweet wine) or a cold beer are a must on any tapas outing.

Overnight: Hotel Exe Sevilla Palmera or similar, Seville
Meals included: Breakfast

Day 7 Seville - Cordoba - Madrid

Continue your Spanish journey on an approximately 530-kilometre travel day as you head to Madrid, the capital of southern Spain.

On the way stop at the stunningly attractive city of Cordoba, an important Roman city and a major Islamic centre in the Middle Ages. It's best known for La Mezquita, an immense mosque dating from 784 A.D., featuring an unusually striped columned prayer hall, Byzantine mosaics and, nestled at its heart - a

Christian cathedral! See the beautiful UNESCO historic centre, wander through Moorish courtyards, take a midday tapas break in jasmine-scented squares, check out the neighbourhoods on both sides of the iconic Roman Bridge or walk along the lovely Guadalquivir River that runs through the city's heart.

Upon arrival in Madrid, spend the rest of the day at leisure in the Spanish cosmopolitan capital city.

Today's travel distance is approximately 550 kilometres.

Overnight: Rafael Ventas Hotel or similar, Madrid
Meals included: Breakfast

Day 8 Madrid City Tour

Enjoy breakfast at the hotel before departing on a half-day guided city tour of Madrid. Take in sights such as Gran Vía which is known as the 'Spanish Broadway' and the street that never sleeps of Plaza Espana, Puerta del Sol, Paseo de la Castellana. You'll also see the Puerta Toledo gate, Puerta de Alcalá monumen, the Royal Palace (entrance not included) which is the official residence of the Spanish Royal Family, and the historic Cathedral de Almudena (entrance not included).

Enjoy the afternoon at leisure in this vibrant capital.

Overnight: Rafael Ventas Hotel or similar, Madrid
Meals included: Breakfast

Day 9 Madrid - Valencia

This morning after breakfast, depart towards Valencia, a city featuring the contrasting charm of her old town alongside hi-tech futuristic architecture.



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The Itinerary

Itinerary 4

Valencia is perfect to discover on foot, one of the most fascinating attractions is the Plaza de la Reina, with the Cathedral and the Miguelete tower, where a 207 step climb to the top will reward you with beautiful panoramic views.

Explore the city centre where you'll find the UNESCO-listed Silk Exchange, one of Valencia's most beautiful buildings and idyllic Patio de los Naranjos courtyard full of orange trees. See the fresh offerings from around the world of Europe's largest fresh produce market, the Modernist Central Market set under a unique sunlit domed roof. Experience the old and the new face of Valencia in the architecture of the City of Arts and Sciences and try the universally famous, paella, for true Spanish authenticity!

Today's travel is approximately 350 kilometres.

Overnight: Hotel Oceanic or similar, Valencia
Meals included: Breakfast

Day 10 Valencia City Tour

This morning, enjoy an half guided tour of the city. Visit the historic centre and the most important monuments of the city including North Station, Torri de Serranos and Torri del Quart. See Lonja (the silk exchange), Round Square, Plaza de la Virgin and the exterior of the Basilica. Enjoy standing before the Palace of the Generalitat which is currently the presidency of the Valencian government (entrances not included).

Enjoy the remainder of the day at leisure.

Overnight: Hotel Oceanic or similar, Valencia
Meals included: Breakfast

Day 11 Valencia - Barcelona

Continue your Spanish journey as you travel to coastal Barcelona one of Europe's trendiest cities overlooking the Mediterranean Sea, and famous for the artist-architect Gaudí and other Art Nouveau icons. Upon arrival, the remainder of the day can be enjoyed at leisure.

Today's travel distance is approximately 350 kilometres.

Overnight: Hotel Catalonia La Maquinista or similar, Barcelona
Meals included: Breakfast

Day 12 Barcelona City Tour

After breakfast, enjoy a half day guided tour of the city (approx. 4 hours). Travel through the infamous Gothic Quarters, Plaça de Catalunya, Paseo de Gracia and Las Ramblas, Barcelona's most famous street! Also, see Gaudí's inspirational Sagrada Família (entrance not included). Once the tour finishes enjoy the afternoon at leisure to relax or continue exploring on your own.

Overlooking the Mediterranean Sea, and famous for Gaudí and other Art Nouveau architecture, Barcelona is one of Europe's trendiest cities. It's a hub of new trends in the world of culture, fashion and cuisine. It combines the creativity of its artists and designers with respect and care for local traditions. The charm and slower pace of the old town, the avant-garde vibe of more modern neighbourhoods, and the fast pace of one of the world's most visited cities coexist in Barcelona.

Overnight: Hotel Catalonia La Maquinista or similar, Barcelona
Meals included: Breakfast



17-DAY CRUISE & TOUR PACKAGE | BEST OF SPAIN & THE MED FOR 2

The Itinerary

Itinerary 4

Day 13 Barcelona - Begin 7-night Mediterranean Cruise

Depart at 18:00

After breakfast, enjoy the morning at leisure before being transferred to the cruise terminal in Barcelona to embark on your exciting 7-night Mediterranean cruise with Costa Cruises.

Overnight: Costa Cruises' Costa Toscana

Meals included: Breakfast; Dinner

Day 14 Cruising

While at sea, take the time to recharge before the next adventure.

Overnight: Costa Cruises' Costa Toscana

Meals included: Breakfast; Lunch; Dinner

Day 15 Cagliari, Sardinia, Italy

Arrive: 7:00 - Depart: 16:00

The port of Cagliari is located in the Bay of Angels in southern Sardinia. At first glance, this multicultural city reveals all its charm derived from Spanish and Roman and Savoy influences. During the stop in Cagliari, discover the vestiges of the past and its landmarks: the Colosseum, the Domus de Janas, the Elephant Towers of San Pancrazio, St. Mary's Cathedral and the Royal Palace. The fortified hill that hosts the old town castle is also well worth a visit. Cagliari boasts some beautiful beaches such as that of Poetto, Porto Giunco and Spartivento.

Not to be missed:

- *Sanctuary and the Basilica of our Lady of Bonaria*
- *The Roman amphitheatre Centu Scalas*

- *Saint Mary's Cathedral*

Overnight: Costa Cruises' Costa Toscana

Meals included: Breakfast; Lunch; Dinner

Day 16 Naples, Amalfi Coast, Italy

Arrive: 9:00 - Depart: 19:00

The port of Naples is located right in the heart of the city and you can easily reach the city centre on foot. Take advantage of the break to go and visit Pompeii. You will be offered two shore excursions to immerse yourself in the heart of history and visit the ruins of this ancient Roman city (charges apply). Then, let yourself be enchanted by the beauty of the landscapes between the Hill of Posillipo and Vesuvius. If you want to go shopping, pop to Spaccanapoli, the main artery of the city.

Not to be missed:

- *Pompeii*
- *Capri*
- *Sorrento*

Overnight: Costa Cruises' Costa Toscana

Meals included: Breakfast; Lunch; Dinner

Day 17 Civitavecchia, (Rome) Italy

Arrive: 08:30 - Depart: 19:00

Civitavecchia, a former Etruscan port, is now Rome's seaport. Everything here reflects the glorious power of a people who ruled the world. Take an optional shore excursion to the Eternal City of Rome to experience some of the world's richest historical sites, like the iconic Colosseum.



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The Itinerary

Itinerary 4

Overnight: Costa Cruises' Costa Toscana
Meals included: Breakfast; Lunch; Dinner

Day 18 Genoa, Italy

Arrive: 08:30 - Depart: 18:00

Genoa is a marvellously eclectic, vibrant and rough-edged city. Famous as the birthplace of Christopher Columbus, Genoa is also a bustling seaport.

Enjoy the opportunity to learn about the city's Renaissance heritage which is preserved in splendid palaces overlooking the harbour. You might like to seek out the Cathedral di San Lorenzo and Palazzo Ducale. You can't miss the Renaissance palaces of Via Garibaldi which contains Genoa's art collections, as well as furniture and decor from the days of old when Genoa's ships sailed to all corners of the Mediterranean (optional shore excursion).

Shore excursions available (charges apply):

- Cinque Terre:

Take your seat on the train and get ready to arrive at a terminus...straight out of a postcard: you'll get off at Monterosso, the biggest fishing village of the Cinque Terre and a UNESCO world heritage site. All the essence of Liguria is concentrated here: crystal-clear seas, pastel-colored houses clinging to the rocks, as well as medieval stories and tales of fearsome pirates. And when it's time for lunch, the choice is yours!

- Portofino and la Dolce Vita:

Stroll through Camogli, a romantic seaside village characterized by brightly painted houses. Then from Camogli you arrive by boat to San Fruttuoso and finally to Portofino, a resort favored by the international jet set. Stroll across the central square and past the elegant boutiques. Who knows, you might just run into a celebrity!

Overnight: Costa Cruises' Costa Toscana
Meals included: Breakfast; Lunch; Dinner

Day 19 Marseille, France

Arrive: 08:30 - Depart: 18:30

Enjoy a stop in the beautiful southern French city of Marseille. When you alight from the ship, discover the Vieux Port, where glistening fresh fish are sold straight off the boats on Quai des Belges (Belgian Quay). The many amazing French cafés are wonderful spots to observe city life.

Overnight: Costa Cruises' Costa Toscana
Meals included: Breakfast; Lunch; Dinner

Day 20 Barcelona, Spain

Arrive at 08:30

Enjoy your last breakfast onboard before disembarking, be met and transferred to your hotel in Barcelona to enjoy the remainder of the day at leisure or enjoy an optional dinner at a traditional Paella restaurant where you could savour the spicy flavours of Barcelona's premier dish!

Optional Activity: Traditional Dinner



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Itinerary 4

Enjoy an optional dinner at a traditional Paella restaurant to taste the flavours this region is well known for. Please see current pricing in Important Information.

Overnight: Hotel Catalonia La Maquinista or similar, Barcelona
Meals included: Breakfast

Day 21 Barcelona, Spain - Australia (or New Zealand)

Today at the appropriate time make your way to the airport for your return flight home after one-trip-of-a-lifetime!

Meals included: Breakfast; In-Flight

Day 22 Arrive in Australia (or New Zealand)

Please note: Some flights may arrive +1 day later.



17-DAY CRUISE & TOUR PACKAGE | BEST OF SPAIN & THE MED FOR 2

Tour Inclusions

HIGHLIGHTS

- Experience the best of Italy, Spain and France
- Enjoy guided tours in Madrid, Valencia and Barcelona
- Explore the grand capital of Madrid on tour
- Discover the vibrant city of Barcelona, home to the iconic La Sagrada Familia
- Experience the charming old town of Valencia and its Mediterranean beaches
- Marvel at the art and history in Spain's main cities at leisure
- Cruise the best of the Mediterranean

CRUISE HIGHLIGHTS: ITINERARY 3 & 4

- Soak up bustling Barcelona, home to the iconic La Sagrada Familia
- Enjoy the historic city of Cagliari & enjoy its picturesque sea views
- Dock in Naples, the gateway to enchanting Capri and Sorrento on the Amalfi Coast
- Dock in Civitavecchia, getaway of the 'The Eternal City', Rome
- Explore the charming, maze-like streets of the colourful city of Genoa
- Discover the exuberant port city of Marseille

FLIGHTS

- Return international full-service flights (economy class), surcharges may apply

CRUISE

- 7-night 4-star Costa cruise through the Mediterranean
- Sail aboard the Costa Toscana

ACCOMMODATION

- 7 nights of 4-star hotel accommodation

DINING

- 27 meals including all while cruising

ESSENTIALS

- Cruise port charges
- Parking and toll fees
- English-speaking tour leader and guides
- Headsets on guided tours in Barcelona & Valencia
- Airline and cruise taxes and surcharges

TRANSPORT

- Transportation by private air-conditioned vehicles

TRANSFERS

- Day 2: Airport and all port transfers



17-DAY CRUISE & TOUR PACKAGE | BEST OF SPAIN & THE MED FOR 2

Tour Inclusions

SPAIN & PORTUGAL PRE-TOUR EXTENSION

All of the 17-day inclusions, plus the following:

Discover the best of Spain and Portugal

5 nights of 4-star hotel accommodation

5 additional meals

Fall in love with the history and culture of Lisbon on a guided tour

Stay in the famous holiday resort town of Albufeira, Portugal

See the best scenery and wildlife in southern Portugal's Algarve region

Enjoy a guided tour of charismatic Seville in Spain

Indulge in the beauty of Seville with time at leisure

Marvel at Cordoba's UNESCO-listed historic old town

Important Information

**Please note: All information provided in this brochure is subject to both change and availability. Prior to purchase please check the current deal for up-to-date information. If you have already purchased this deal, the terms and conditions on your Purchase Confirmation apply and take precedence over the information in this brochure.*

Booking Information

After purchase, you will receive a receipt and a Purchase Confirmation, directing you to an online Passenger Information Form. You must complete the Passenger Information Form within 72 hours of purchase.

Any special requests, preferences and optional extras MUST be clearly stated in your Passenger Information Form. Any change requested after submitting your Passenger Information Form cannot be guaranteed, is strictly subject to availability and will incur surcharges as outlined in the Schedule of Fees below.

On purchasing this Travel Offer, you are bound by the [General Terms and Conditions](#) and the specific terms and conditions outlined in this Important Information.

Please note: All countries and territories have different entry requirements in relation to vaccinations, quarantine/isolation periods and travel restrictions. Due to the evolving nature, we would ask all of our customers to monitor, meet and adhere to the specific requirements of their intended destination(s) in the lead-up to and immediately before travel, as well as any requirements post-travel upon their return.

Our Policies

Cancellation & Refund Policy

By placing a booking with us, you acknowledge the following important information:

- **we act as your booking agent:** TripADeal is a booking services provider, and curates the Travel Offers available on our website. We act as your booking agent, and we receive payment for the Booking Services as part of the booking price, however, we do not provide any of the

Travel Services (flights, accommodation, tours or other products or services) included in your booking – the Travel Services are provided by a number of third party Travel Suppliers.

- **each booking is unique:** our Travel Offers are made up of a variety of different components and are, during the booking process, uniquely tailored to suit your requirements, for example, departure dates and ports, flight and room upgrades, tour inclusions, etc.
- **changes/modifications to your booking may not be possible:** once your booking has been made, changes or modifications may not be possible, and where possible, may incur a fee. It is important to ensure that the information you provide during the booking process is accurate and up to date, and that you read the Travel Offer carefully before placing your order.
- **Travel Offers are a package:** our Travel Offers have been curated into package offerings and must be used as a package – individual components cannot be used independently of the full package offering.
- **our Travel Offers are generally non-refundable:** in order to provide great value Travel Offers, we work with a variety of Travel Suppliers to find the best deals – this often means the Travel Suppliers' offerings are non-refundable to ensure the best price. We recommend that you obtain travel insurance as soon as you make a booking with us.

To read more about our Cancellation and Refund Policy, please click [here](#).

General Terms & Conditions

By placing your booking with us, you acknowledge and agree to our [Terms & Conditions](#), [Privacy Policy](#) and [Cancellation Policy](#).

Offer Essentials

This travel offer is valid for travel on selected dates until the 18th October 2026.

This travel offer is priced for 2 people

based on a twin share.

Single Traveller Supplement

For solo travellers, a full-priced voucher must be purchased.

Please note: Accommodation for single customers who are travelling on a tour or cruise package may be in a single room, depending on availability.

Departure Dates & Surcharges

See checkout for live dates and availability.

Flights

Departure Cities

Sydney, Melbourne, Perth, *Brisbane, *Adelaide or *Auckland

Departure City Surcharges

- Brisbane: \$100 per person
- Adelaide: \$200 per person
- Auckland: \$550 per person

International Full-Service Flight(s)

- Cabin Class: Economy Class

Please note: We cannot accommodate one-way flights. Travellers must take all included flights within the package, and any flights intentionally forfeited will result in later flights being subject to cancellation.

Please note: From Sydney, Melbourne or Perth, the flying journey to your destination may take up to 28 hours, with up to 2 stops. This is provided as a guide only - actual flight duration can vary depending on availability and airline schedules. Your booking's final details will be confirmed to you via email once available.

From Brisbane, Adelaide or Auckland, the flying journey to your destination may take up to 32 hours, with up to 2 stops. This is provided as a guide only - actual flight duration can vary depending on availability and airline schedules. Your booking's final details will be confirmed to you via email once available.

Missed Flights

If you fail to arrive for your outbound flight, you risk all flight and land

Important Information

arrangements in your destination being automatically cancelled by the airlines and land operator, respectively. Additional fees may apply to reinstate these services. If you miss your flight for whatever reason, please contact us as soon as possible to make arrangements.

Preferred Airline Surcharge

- Cabin Class: Economy Class
- Qatar: \$500 per person
- Emirates: \$500 per person

Please note:

- Preferred airlines are subject to availability. If we are unable to fulfil your request, the above extra cost will be refunded.
- On any upgrade purchase, short-haul flights and domestic flight sectors are not guaranteed, subject to aircraft configuration.
- In the event that a purchased stopover package and a purchased preferred airline upgrade are not compatible, you will have the option to receive a refund for the preferred airline upgrade or be offered an alternative stopover city option, e.g if you choose to fly with Singapore Airlines you cannot stopover in Dubai.
- Preferred airline refers to the marketing carrier and could include codeshare partners.

Arrive Early & Stay Behind Options

Fly out and return home up to 60 days pre and post your tour dates.

Arrive Early

Madrid, Spain - From \$300 per person, subject to availability (Itinerary 1 or 3only).
Lisbon, Portugal - From \$300 per person, subject to availability (Itinerary 2 or 4 only).

Stay Behind

Barcelona, Spain - From \$300 per person, subject to availability (All itineraries).

Please note:

• Exclusions:

This fee does not include extra nights' accommodation, meals or airport transfers.

• Internal Flights:

If you select to Arrive Early or Stay Behind in a city other than the one where the tour starts or ends, the package will include an internal flight to your destination. If you wish to forfeit this flight, please advise our friendly team at the time of purchase. Please note that the cost does not change when you choose to forfeit your connecting flight.

• Cancellations & Changes:

Flight booking changes or cancellations after air tickets have been issued are not guaranteed and may incur additional fees and fare difference, subject to the airline cancellation and change policies. Flight changes are subject to availability at the time of booking.

• High-Season:

A high-season Arrive Early or Stay Behind can be purchased for an additional charge, subject to availability. For pricing, please refer to the cart.

• + 60 days:

You can fly out up to 60 days before your package's start date, and/or return home 60 days after your package's end date. Should you wish to fly out or return home for more than 60 days from the tour, please contact us to request availability. Additional costs may apply.

• Estimated dates:

Your estimated departure, return, and arrival dates are all subject to availability and may vary. The confirmed schedule for all flights will be provided when you receive your flight tickets.

• High season surcharges apply to flights departing between the below date ranges:

15 September 2025 - 12 October 2025
1 December 2025 - 31 January 2026
3 April 2026 - 20 April 2026
26 June 2026 - 17 July 2026
18 September 2026 - 9 October 2026
12 December 2026 - 26 January 2027

Stopover Packages

- Doha, Qatar
- Dubai, U.A.E

Includes:

- 2, 3 or 5 nights in 4-star accommodation
- Daily breakfast
- Return airport transfers

For pricing, please refer to the payment cart at checkout.

Please note:

- When a pre and post-tour stopover is chosen, the same stopover location must be chosen each way, due to the airline used.
- When selecting to Arrive Early for your tour in conjunction with a Stopover Package, your fly out date from home will take place before the stopover.
- When selecting to Stay Behind after your tour in conjunction with a Stopover Package, your stopover will take place before your final flight home.
- Stopover packages are subject to availability.
- In the event that a purchased stopover package and a purchased preferred airline upgrade are not compatible, you will have the option to receive a refund for the preferred airline upgrade or be offered an alternative stopover city option, e.g if you choose to fly with Singapore Airlines you cannot stopover in Dubai.
- Blackout dates apply to flights departing between the below date ranges:

Doha Grand Prix: 26 November - 02 December 2026

Abu Dhabi Grand Prix (for Dubai): 03 December - 09 December 2026

Christmas and New Years Eve: 18 December 2026 - 3 January 2027

Please note: The exact dates are yet to be confirmed for 2026 and 2027.

Flight Class Upgrades

Business Class: For pricing, please refer to the payment cart at checkout.

Please note:

- Flight upgrades are subject to availability and pricing changes (if we cannot fulfil your request, the upgrade cost will be refunded).
- On any upgrade purchase, short-haul flights and domestic flight sectors are not guaranteed

Important Information

Cruise

Arrival & Departure Times

Please keep in mind that the provided cruise arrival and departure times are approximate and will be finalised upon receipt of your cruise tickets.

Costa Toscana

(May 2026 to October 2026)

Costa Toscana is a luxurious, eco-friendly cruise ship that elevates the cruise experience with sleek, modern design and focuses on high-end luxury. Offering a range of sophisticated dining venues, elegant suites, and various wellness facilities, it caters to travellers seeking relaxation and refined experiences. Costa Toscana is perfect for those who want a more tranquil and upscale atmosphere with a beautiful Sunset Lounge and futuristic tech features. Like Costa Smeralda, it is powered by LNG, ensuring an eco-conscious journey emphasising luxury and modernity.

Onboard Facilities (Costa Toscana)

Dining & Cuisine

Costa Toscana: Similar to Costa Smeralda, it offers a range of dining experiences, including Italian favourites at Osteria Toscana and The Infinity Restaurant, along with casual spots like pizzerias and buffets. The emphasis is also on Italian cuisine, but with more distinct luxury dining options.

Pools & Wellness

Costa Toscana: Features similar pool offerings, including an infinity and a wellness pool. Its Samsara Spa offers spa treatments, a sauna and a fitness centre, all set against stunning ocean views.

Entertainment & Activities

Costa Toscana: Also provides high-end entertainment, including spectacular shows at the Theatre, a Casino, and a Nightclub. It has a Kids Club, Virtual Reality Zone, and 3D Cinema. It stands out with its focus on futuristic and immersive tech experiences.

Shopping & Leisure

Costa Toscana: Offers similar shopping options but with a slightly more upscale selection, including luxury Italian fashion brands. The Sunset Lounge is a standout leisure space for guests to enjoy cocktails with a view.

Onboard Currency

Euro

Cabins/Staterooms (Both Ships)

Inside Cabin

Size: Approximately 13–17 m² (140–183 sq ft).

Description: Costa Toscana's Inside Cabins are designed with modern elegance and comfort. These cabins include a queen-size bed or twin beds, a private bathroom with a shower, and contemporary décor. They are perfect for guests who want a cozy space to relax, with all the necessary amenities to make your stay comfortable.

Oceanview Cabin

Size: Approximately 14–18 m².

Description: With large windows offering fantastic views of the sea, the Oceanview Cabins on Costa Toscana are bright and spacious. Guests will find a queen-size bed (or twin beds), a private bathroom with a shower, and enough storage space for luggage. These cabins are perfect for guests who want natural light and beautiful ocean views without a balcony.

Balcony Cabin

Size: Approximately 19–25 m², including the balcony.

Description: The Balcony Cabins on Costa Toscana are perfect for those who want to enjoy private outdoor space. The cabins feature a private balcony, a comfortable queen-size bed (or twin beds), a sitting area, and a modern bathroom with a shower. It's the ideal choice for guests who want to take in panoramic views in the comfort of their own cabin.

Please note: Cruise cabins are booked on a guaranteed basis and are assigned by the cruise line prior to departure. Your cruise

cabin number will be reflected in your final documents.

Accommodation

Accommodation Used

4-Star Properties (Self-Rated): 17-Day Package

- Madrid, Spain: Rafael Hotel Ventas or Novotel Madrid City La Ventas
- Valencia, Spain: Hotel Valencia Oceanic, by Melia or Hotel Port Feria
- Barcelona, Spain: Hotel Catalonia La Maquinista or Hotel Badalona Tower

4-Star Properties (Self-Rated): 22-Day Package

All of the above properties, plus the following:

- Lisbon, Portugal: Olisippo Oriente Hotel or Hotel Vila Gale Opera
- Albufeira or Faro Area, Portugal: Hotel Vila Gale Marina
- Seville, Spain: Hotel Exe Sevilla Palmera

4-Star Cruise Lines (Self-Rated)

Cruise: Costa Cruise

- Costa Toscana: May 2026 to October 2026

Please note: Accommodation/rooms offered are based on a lead-in room type and are subject to availability based on seasonality. In the instance a property is not available, a similar standard of accommodation will be provided. Properties will be confirmed and included in your travel pack, which you will receive 4-6 weeks before travel.

Accommodation Location

To ensure a comfortable and convenient experience for everyone, we've carefully selected hotels that best suit the size and specific needs of each group. While this means your accommodation may not be in the city centre, you can rest assured that our hotels are typically located near public transportation and a variety of local restaurants and attractions. Once your tour begins, your friendly driver or tour leader will be happy to help you get your bearings and offer assistance, should you need it.

Important Information

Extra Nights

Not available at check-out.

Please note: If you are interested in booking additional nights of accommodation pre or post-tour, please wait until you receive your travel documentation approximately 4-6 weeks before departure for the confirmed list of hotels. If booking your own additional accommodation directly with the hotel, please be aware that you may be required to change rooms at the start/end of your tour.

Maximum Room Capacity

2 people.

Child Policy

- No child discounts. The full price applies to all children travelling with their parents.
- Valid for children 8 years old and over.

Please note: Children must be accompanied by a responsible adult 18 years old and over to travel. No unaccompanied minors are allowed.

Triple Share

No discounts apply for 3rd person travelling. Full price applies, subject to availability.

Please note: Triple shares may be required to share existing bedding.

Bedding Configuration

Double or Twin Bedding (subject to availability).

General Information

Minimum group size 25, maximum group size 40 per vehicle.

Optional Tours/Activities

- Barcelona (Day 15 Standard Package / Day 20 Extension): Traditional Spanish Paella Dinner - \$75 AUD per person (not including transfers or drinks).

Please note:

- *Prices are based per person, are subject to availability, time permitting and weather conditions.*

- *The optional tours listed above must be purchased on checkout or over the phone before submitting your passenger information form (subject to availability).*
- *Some shore excursions require minimum numbers to operate.*
- *Shore excursions can be booked/reserved directly with the cruise line before travel (subject to availability)*
- *Shore excursions can also be booked whilst onboard (subject to availability).*
- *Shore excursion programmes and itineraries may vary depending on local conditions and/or any unforeseen events concerning the timing on the day of the tour. Some excursions are very popular, and therefore availability cannot always be guaranteed, it is advisable to book in advance to avoid disappointment.*

Exclusions

- Visa fees and requirements
- Domestic transfers and flights not stated in the deal offer
- Meals/beverages not stated in the deal offer
- Optional gratuities/tipping
- Cruise hotel service charge.
- Optional activities/tours
- Personal expenses
- City taxes
- Travel insurance
- Any costs associated with an interruption to your tour as a result of an airline schedule change or cancellation
- Day 16 (itinerary 1 or 3) or Day 21 (itinerary 2 or 4) transfer Barcelona hotel/airport

Other Important Information

CITY TAXES

Payable directly to the hotel at check-in.

- Barcelona: €3.00 per person, per night.

Please note: All pricing is approximate and subject to change.

TOUR GUIDE VS. TOUR LEADER

Tour Guide

Often locals with intimate knowledge of an

area, its culture, and history. Their role entails providing commentary, routing the tour, and seeing that people have a good time. They are a licensed, qualified expert who supplies specific information on the history, art, architecture and culture of the city/village/attraction where they are guiding the tour. The guide meets the group at the required place and leaves it at the end of the tour; they do not travel with the group.

Tour Leader

An experienced person tasked with ensuring the smooth operation of tours, as well as providing practical support to passengers throughout the whole trip. Their role primarily includes assisting with accommodation, transportation between locations, and communication with tour guides at each stop. A tour leader may provide general guidance around a city or village and offer information on the place visited on the bus. However, they are not required to have specific art, architecture, or historical knowledge. They are not allowed to provide a guided tour or commentary of a city/village/attraction once there and, if caught doing so, can be fined.

Please note: Tour leaders/guides are not a standard inclusion in all travel offers. Tour leaders/guides will only be made available when required to enhance the experience of the destination featured.

CLIMATE & AVERAGE TEMPERATURES

Spain

October

Keep in mind that the weather in Spain in October can vary greatly depending on where in the country you are. In general, though, the average high temperature throughout the month is between 15C to 21C, and the average lows come in at around 10C to 15C.

November

The weather in Spain in November is quite cold. Temperatures range between 6C to 14C. In Madrid temperatures are colder,

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ranging from 15C to 4C. If you want to get warm weather, head towards the Mediterranean coast. Cities such as Barcelona experience a warmer climate than most other cities in Europe with an average of 18C.

February - March

It can be quite cool at this time of year, so visitors are recommended to take warmer clothes, especially for venturing out after dark. The average daily maximum is 17 C and the average daily minimum is 2 C.

FLIGHTS

Seat Selection & Frequent Flyer Points

We do not arrange seat selection. It is essential to highlight that some airlines do not allow pre-selected seats. We strongly suggest you contact the airline directly with seating allocation requirements and/or arrive at the airport earlier to arrange your seating. While we do not add frequent flyer member details to bookings, you can do this directly with the airline once you have your flight information.

Passport Validity

Customers must provide valid passport details either at the time of purchase or no later than 45 days before the departure date. Failure to do so may result in the cancellation of the booking. Customers will be responsible for any costs and fees incurred in this instance.

CRUISE

Embarkation/Disembarkation

- Begins approximately 2 hours after docking.
- Due to security reasons, all guests must be on board 2 hours before sailing.
- Itineraries are subject to change at any time without notice.
- Check your specific sailing for exact departure and arrival times. All times are local to the port.

Please note: Strict Covid-19 terms may also apply regarding proof of insurance covering Covid-19 and/or vaccination. Please refer to

the cruise lines' terms and conditions for further information before boarding.

Cruise Loyalty Discounts

Please note: Travellers must contact the cruise line directly upon receiving their travel documents in order to request any membership benefits they may be entitled to.

COACH TOUR

Meals

For meals not included, the tour leader (when available) will offer assistance with reservations, suggestions and directions to local restaurants. It is your responsibility to notify us of any dietary requests/requirements.

Please note: We will do our best to meet your requests/requirements; however, we cannot guarantee that we will always be able to.

Luggage

You will be responsible for all your personal belongings whilst on tour. You must carry your own luggage from the vehicle to the hotel room and back to the vehicle. The driver will assist with the uploading and unloading of bags from the vehicle.

OTHER

Mobility

If you require wheelchair access please contact our friendly sales and service team to inquire on your behalf.

Fitness Level Required

A leisurely level of fitness will be required. Leisurely is described as light walking, including up multiple stairs, and occasional hiking, which may involve uneven surfaces. Able to travel unassisted and get on and off vehicles and small boats. Suitable for most fitness levels and mobility.

Please note: If you have any concerns, please consult your healthcare provider before purchase/travel.

Gratuities/Tipping

Land

Gratuities (tips) are not included for the services of the tour leader (when available) and driver throughout the tour. The recommended tip is 5-7 EUR per person per day. This covers the guide/leader and the driver and will be collected on tour.

Please note: Tipping for services provided is always a matter of personal discretion; however, please be aware that many locals consider tipping part of their normal remuneration, and they may approach you for payment; there's no need to be intimidated by the request.

Cruise Hotel Service Charge

Hotel Service Charges are not included for the cruise staff's services throughout this tour's cruise component. Costa Cruise is an internationally registered company & operates to US & European standards, both of which have an economy driven by a tipping culture. Hotel Service Charges are compulsory on your cruise and will be charged to your onboard account at approximately 11 EUR per person, per day. If you have any questions regarding the Hotel Service Charges on your cruise, please speak to the guest services staff onboard the ship.

Sightseeing

Please note: If entry to a site is affected by changes in operating hours or public holiday closures, your itinerary, where possible, may be adjusted, or a similar activity will be offered in its place (subject to availability).

Shopping

Shopping overseas can be a daunting and confusing experience, especially when there is a language barrier. Please be very cautious when foreign currencies and prices are involved. If paying by credit card, please pay close attention to the amount you are being charged and keep all your receipts. Do not make any purchases you are not comfortable with or feel pressured into. If you are uncertain or need assistance with the language barrier, please seek assistance from your Tour Guide/Leader. Please refer to our [Terms and Conditions](#) regarding shopping for

Important Information

further information.

Visas

A tourist visa is not required for Europe for stays up to 90 days if travelling on an Australian passport.

EU Entry/Exit System (EES)

From October 12, 2025, a new European Entry System (EES) replaces the current manual passport-stamping process for non-EU travellers. Upon arrival in the Schengen area, Australian and New Zealand passport holders will have their fingerprints recorded and a photograph taken. Their entry and exit dates will be electronically registered. No previous action is required, but please be aware of longer wait times at border entry. From 10 April 2026, the EES will be fully operational at all external border crossing points of all the European countries (Schengen area) using the system.

European Travel Information & Authorisation System (ETIAS)

As an extension of the EES implementation introduced from 2025, ETIAS travel authorisation is a mandatory entry requirement for visa-exempt nationals travelling to any of [these 30 European countries](#), including Australian and New Zealand citizens, that will be introduced in 2026. We advise you to monitor smartraveller.com.au closer to your departure to ensure you are up to date on the requirements at the time of entry.

Important:

- *Please start arranging your visa three weeks before departure to account for any delays due to consulate operating hours.*
- *Visa rules may have changed since Covid-19. Some countries and airlines may require you to obtain an additional visa before arrival. Please check with the nearest embassy, consulate or immigration department of the destination you're entering.*

Please note:

- *Passengers who are not Australian citizens must also check with the respective consulate or visa agency to determine what their visa requirements are and what personal identification is required.*
- *It is also important to note that some areas of employment, such as journalism, government authorities and charity organisations, may have additional restrictions in applying for visas. This may, in turn, affect the type of application required.*

Travel Insurance

Embarking on your next trip is exciting, and while you hope the unexpected does not happen, it is best to be prepared. We strongly recommend you take out travel insurance when making your booking. Whether it's a potential medical emergency, a flight cancellation, a delayed suitcase, or an unforeseen event, it's important to ensure you're adequately protected. For more information or advice visit <https://www.tripadeal.com.au/travel-insurance>.

Schedule Of Fees

Voluntary Changes

This includes booking changes requested by you, including but not limited to those changes requiring an airline ticket or a Purchase Confirmation reissue.

- Changes - \$100 AUD per booking and any additional charges applied by the airline/cruise company/accommodation/other travel providers.

Name Changes Due To Passenger Error

If the incorrect name has been provided, charges of \$100 AUD per booking and any additional charges applied by the airline/cruise company/accommodation/other travel providers.

Supplier Fees

In the event the tour package you have purchased is unable to proceed, and/or a travel Supplier is unable to fulfil the tour due to external circumstances (Limitation of Liability e.g. a Force Majeure event),

there may be a fee or amount of money that is withheld by our Suppliers and is unrecoverable. This may be due to non-refundable airline tickets, cancellation penalties with cruise cabins or unrecoverable payments with our land/accommodation partners. If refunds are not available from Suppliers, we will endeavour to obtain a travel credit on the best terms available and communicate these outcomes to you. In the event we are unable to obtain a refund or travel service credit, or part thereof, this cost is passed on to the customer as a Supplier Fee.