

Croatia & Slovenia for 2

ZAGREB ● DUBROVNIK ● LJUBLJANA

The Offer

Discover the unique traditions and captivating scenery of Croatia, Bosnia & Herzegovina and Slovenia on an unforgettable 15-day adventure.

Your adventure begins in Zagreb, Croatia's charming capital. Here, you'll soak in its historic landmarks before heading to the iconic Plitvice Lakes National Park to stroll on wooden pathways amid cascading waterfalls. Travel onto Bosnia and Herzegovina, where the historic town of Bihac awaits with its riverside charm. You'll then head to Jajce, home to a stunning 17-metre waterfall and medieval fortress. Enjoy a guided tour through the lively streets of Sarajevo to the Bascarsija old town and War Tunnel Museum. Marvel at the iconic Stari Most (Old Bridge) in Mostar and see the Dervish monastery in the peaceful village of Blagaj.

Cross back into Croatia to discover Dubrovnik, the pearl of the Adriatic. Enjoy a full day at leisure to explore its ancient walls, winding streets and breathtaking coastal views. Follow the Dalmatian coastline to Split, where a guided tour showcases the grandeur of Diocletian's Palace. Delight in an evening in Sibenik before venturing north to Zadar. Head to Slovenia to explore the enchanting Postojna Cave and spend time in Ljubljana, the country's vibrant capital. An optional tour of Lake Bled offers the chance to visit its picturesque island and iconic castle.

This incredible European discovery includes return international full-service flights, 12 nights of 3 and 4-star accommodation, 12 meals and more.

Want more? Add extra days to your itinerary with

Arrive Early or Stay Behind in Zagreb, Croatia.



15-DAY TOUR PACKAGE | CROATIA & SLOVENIA FOR 2

The Map





The Itinerary

Day 1 Australia (or New Zealand) - Zagreb, Croatia

Today, depart for Zagreb, Croatia.

Please note: Some customers may depart on Day 2 and arrive on Day 2.

Meals included: In-Flight

Day 2 Zagreb, Croatia

Upon arrival at Zagreb Airport, make your way to the hotel. As the city approaches, a blend of historic architecture, lush parks and lively squares comes into view. If it's too early for check-in, luggage can be stored at the hotel.

Enjoy the rest of the afternoon to explore at leisure. The charming nearby streets offer opportunities to discover quaint shops and hidden corners, or a visit to one of the cosy cafés provides a taste of local culture.

Overnight: Hotel Central or similar, Zagreb
Meals included: None

Day 3 Zagreb - Plitvice National Park - Bihac

After breakfast, depart from Zagreb and enjoy a scenic drive through the Croatian countryside to the famous Plitvice Lakes National Park, a UNESCO World Heritage Site. Upon arrival, there will be time for a leisurely lunch at a local restaurant near the park (not included). Afterwards, embark on a guided tour of the breathtaking Plitvice Lakes. The area is renowned for its cascading waterfalls, crystal-clear lakes and lush forests. Wander along wooden pathways and bridges, marvelling at the park's stunning natural beauty and diverse wildlife.

In the late afternoon, continue across the border to the charming town of Bihac in Bosnia and Herzegovina. Upon arrival, check into the hotel and relax. The evening is free to explore Bihac at your own pace after an approximately 153-kilometre travel day.

Overnight: Hotel Kostelski Buk, Safir Hotel or similar, Bihać
Meals included: Breakfast

Day 4 Bihac - Jajce - Sarajevo

After breakfast, depart from Bihac and continue through the scenic Bosnian landscape towards the historic town of Jajce. Upon arrival, explore this charming town known for its iconic 17-metre-high waterfall at the confluence of the Pliva and Vrbas rivers. Stroll through the cobbled streets and take a break for lunch at a local restaurant to savour traditional Bosnian dishes (not included).

In the afternoon, drive to Sarajevo, the vibrant capital of Bosnia and Herzegovina. After checking into the hotel, the evening is available to relax after an approximately 314-kilometre travel day.

Overnight: Hotel Colors Inn or similar, Sarajevo
Meals included: Breakfast



The Itinerary

Day 5 Sarajevo City Tour

Begin the day with a guided walking tour of Sarajevo, a city celebrated for its rich history and unique blend of cultures. Walk through the vibrant streets of the old town, Bascarsija, where Ottoman-era architecture meets Austro-Hungarian influences. Visit notable landmarks including the Gazi Husrev-beg Mosque, Latin Bridge and the historic Sarajevo City Hall. Afterwards, explore Sarajevo's recent history with a visit to the War Tunnel Museum. Known as the "Tunnel of Hope", this underground passage was vital during the siege of Sarajevo, acting as a lifeline for the city.

The afternoon is free for further exploration of Sarajevo so why not browse local markets or discover more of the city's attractions?

Optional Activity: Cable car ride to Mount Trebevic with guide

Take a scenic cable car ride from Sarajevo's Old Town to the summit of Mount Trebevic. Once at the top, the guide will lead you along the historic bobsleigh track built for the 1984 Winter Olympic Games held in Sarajevo. As you walk beside the now graffiti-covered track, you'll hear fascinating stories about the Olympics, the athletes who competed here, and the legacy this iconic venue has left on the city. Please see current pricing in Important Information.

Please note: The cable car activity is dependent on weather conditions.

Overnight: Hotel Colors Inn or similar, Sarajevo
Meals included: Breakfast

Day 6 Sarajevo - Mostar

Following breakfast, take an approximately 130-kilometre scenic drive through the beautiful landscapes of Herzegovina en route to Mostar.

Upon arrival, join a guided walking tour by a local expert who will share insights into the city's rich history and cultural heritage. Visit the iconic Stari Most (Old Bridge), a symbol of unity and resilience, and explore the charming old town with its blend of Ottoman and Mediterranean architecture.

Afterwards, enjoy free time to wander through the lively bazaar, browse local crafts, or relax in a riverside café with views of the Neretva River. The rest of the afternoon is open for further exploration before checking into the hotel for the night.

Optional Activity: Wine tasting in the outskirts of Mostar

The guide will accompany you by coach to the outskirts of Mostar, where a beautiful winery is nestled among rolling vineyards. Upon arrival, enjoy a wine tasting in the winery's traditional cellar, sampling three locally produced wines paired with a selection of regional cheeses. Spend a relaxing afternoon surrounded by picturesque vineyards, soaking in the peaceful atmosphere and stunning scenery. Please see current pricing in Important Information.

Overnight: Hotel Bristol or similar, Mostar
Meals included: Breakfast

Day 7 Mostar - Blagaj - Dubrovnik

Start the day with a drive to Blagaj, a peaceful village at the Buna River's source. Visit the renowned Blagaj Tekija, a 16th-century Dervish monastery set dramatically against a cliffside.



The Itinerary

Afterwards, travel to Dubrovnik on an approximately 126-kilometre journey. Upon arrival, check into the hotel and enjoy a relaxed afternoon with free time to unwind.

Overnight: Komodor Hotel or similar, Dubrovnik
Meals included: Breakfast

Day 8 Dubrovnik - Day at Leisure

Today, enjoy a full day at leisure in the beautiful city of Dubrovnik. Known for its well-preserved mediaeval architecture, stunning coastal views and rich cultural history. Located on the southern Dalmatian coast, it's a UNESCO World Heritage Site that attracts visitors from all over the world.

Optional Activity: Half-Day Dubrovnik Sightseeing Tour

A guide will lead a walk through the UNESCO World Heritage-listed Old Town to highlight iconic landmarks such as the imposing City Walls, the Stradun (main street) and the historic Rector's Palace. A special part of the tour includes visiting the Franciscan Monastery, which houses one of Europe's oldest pharmacies and an impressive collection of art and historical artefacts. Please see current pricing in Important Information.

Overnight: Komodor Hotel or similar, Dubrovnik
Meals included: Breakfast

Day 9 Dubrovnik - Split - Sibenik - Vodice

This morning, embark on a scenic drive along the breathtaking Dalmatian coast to the historic city of Split. Croatia's second-largest city is renowned for its unique blend of ancient history and contemporary life. Upon arrival, a local guide will lead a tour through the city's centre featuring the ancient Diocletian's Palace, a masterpiece of Roman architecture and one of the best-preserved Roman monuments worldwide. Walking through the lively streets within the palace walls reveals how the ancient and modern worlds coexist seamlessly in Split. From the historic Peristyle Square to the Cathedral of Saint Domnius (originally Diocletian's mausoleum) each corner uncovers another layer of the city's rich heritage.

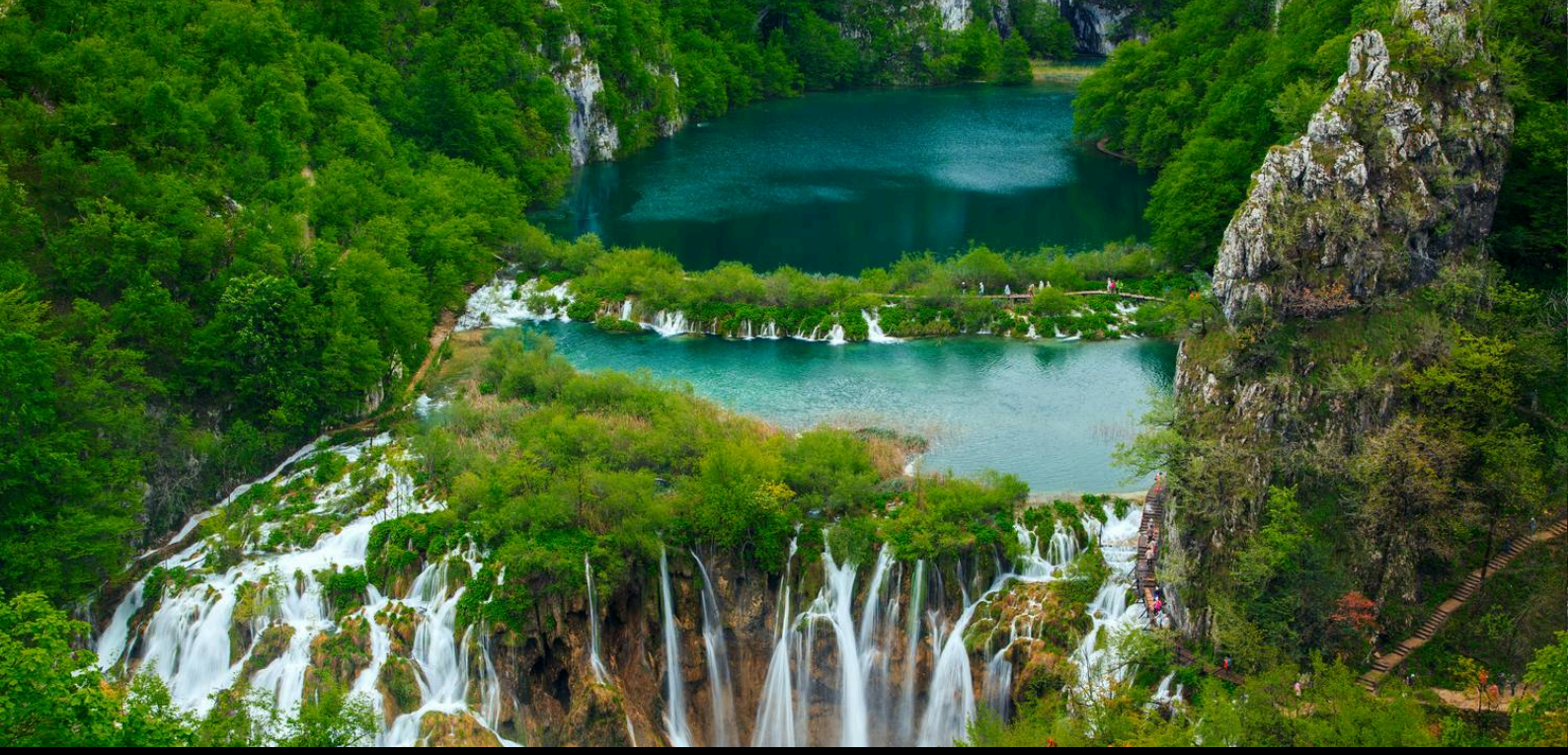
Afterwards, enjoy free time to explore Split at your own pace. Why not visit the lively Riva promenade, unwind with a coffee at a vibrant cafe or browsing the bustling markets. Continue onward to the charming town of Sibenik, enjoy some time at leisure for dinner (own account) before transferring to your accommodation in Vodice after an approximately 320-kilometre day.

Overnight: Hotela Stella Maris or similar, Vodice
Meals included: Breakfast

Day 10 Vodice - Zadar - Opatija or Pula

After breakfast, depart from Vodice and take a scenic drive to the historic city of Zadar, situated along the picturesque Adriatic coast.

In the afternoon, continue north to the elegant coastal town of Opatija or Pula. Upon arrival, check into the hotel and spend the evening by the sea after an approximately 348-kilometre travel day.



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Overnight: Pula Hotel or similar, Opatija
Meals included: Breakfast

Day 11 Opatija - Postojna - Ljubljana

Spend a free morning in Opatija to relax and explore at your own pace. Take a walk along the scenic Lungomare promenade, browse the local shops or unwind at a café with views of the Adriatic coast.

Set off for Slovenia in the afternoon and visit the renowned Postojna Cave. Experience an intriguing underground adventure with a guided tour through this impressive karst cave system, known for its stunning stalactites and stalagmites. Afterwards, head to Ljubljana, the charming capital of Slovenia. Upon arrival, check into the hotel and enjoy a leisurely evening.

Overnight: Hotel Ljubljana Park or similar, Ljubljana
Meals included: Breakfast

Day 12 Ljubljana

After breakfast, enjoy a visit to the historic Ljubljana Castle, perched atop Castle Hill and offering panoramic views over the charming Slovenian capital. Ascend to the castle via a scenic funicular ride, providing a unique and effortless way to reach the fortress while taking in stunning vistas of the old town below. Once at the top, explore the castle's towers, courtyards, and exhibitions that trace centuries of Ljubljana's rich history.

Optional Activity: Half-Day Lake Bled Tour

Enjoy a half-day tour to Lake Bled, one of Slovenia's most stunning destinations, where you can take a traditional Pletna boat ride to Bled Island, visit the Church of the Assumption and enjoy breathtaking views of the lake and mountains. Please see current pricing in Important Information.

Overnight: Hotel Ljubljana Park or similar, Ljubljana
Meals included: Breakfast

Day 13 Ljubljana - Zagreb

After breakfast, take an approximately 129-kilometre scenic drive to Zagreb. Upon arrival, enjoy the remainder of the day at leisure.

Optional Activity: Half-Day Guided Zagreb City Tour

Join a guided sightseeing tour of Croatia's vibrant capital. Explore the city's historic landmarks including the iconic Ban Jelacic Square, the charming Upper Town with its cobbled streets and Saint Mark's Church. Learn about the fascinating history of the city, from its medieval origins to its current cultural vibrancy. Please see current pricing in Important Information.

Overnight: Hotel Diplomat or similar, Zagreb
Meals included: Breakfast

Day 14 Zagreb, Croatia - Australia (or New Zealand)

After breakfast, make your own way to Zagreb Airport for your international flight back to Australia (or New Zealand).

Meals included: Breakfast; In-Flight

Day 15 Arrive in Australia (or New Zealand)

Please note: Some flights may arrive +1 day later.



15-DAY TOUR PACKAGE | CROATIA & SLOVENIA FOR 2

Tour Inclusions

HIGHLIGHTS

- Explore the vibrant city of Zagreb with a night at leisure
- Marvel at the stunning Plitvice Lakes National Park
- See crystal blue lakes cascading into spectacular waterfalls at Plitvice Lakes
- Stroll through the cobbled streets of Jajce
- Explore the vibrant streets and tunnel of hope in Sarajevo
- Journey through Bosnia and Herzegovina
- Visit the iconic Stari Most (Old Bridge) in Mostar
- Enjoy the breathtaking scenery surrounding the Dervish Monastery in Blagaj
- Spend time at leisure in Dubrovnik, known as the Pearl of the Adriatic
- Enjoy a scenic drive along the breathtaking Dalmatian coast
- See the centuries-old streets of Split
- Discover the UNESCO-listed Diocletian's Palace in Split
- Explore the old city of Zadar
- Walk along the scenic Lungomare promenade in Opatija
- Visit the renowned Postojna Cave in Slovenia
- Discover the beautiful city of Ljubljana

FLIGHTS

- Return international full-service flights (economy class), surcharges may apply. (Excludes Trip Only option)

ACCOMMODATION

- 12 nights of 3 and 4-star hotel accommodation

DINING

- 12 meals included

ESSENTIALS

- English-speaking tour guides
- Airline taxes and surcharges
- Entrance fees to Plitvice National Park, War Tunnel Museum, Blagaj Dervish House, Franciscan monastery, Diocletian's Palace Cellars, Postojna Cave and Ljubljana Castle

TRANSPORT

- Transportation by private air-conditioned vehicles

Important Information

**Please note: All information provided in this brochure is subject to both change and availability. Prior to purchase please check the current deal for up-to-date information. If you have already purchased this deal, the terms and conditions on your Purchase Confirmation apply and take precedence over the information in this brochure.*

Booking Information

After purchase, you will receive a receipt and a Purchase Confirmation, directing you to an online Passenger Information Form. You must complete the Passenger Information Form within 72 hours of purchase.
Any special requests, preferences and optional extras MUST be clearly stated in your Passenger Information Form. Any change requested after submitting your Passenger Information Form cannot be guaranteed, is strictly subject to availability and will incur surcharges as outlined in the Schedule of Fees below.

Please note: All countries and territories have different entry requirements in relation to vaccinations, quarantine/isolation periods and travel restrictions. Due to the evolving nature, we would ask all of our customers to monitor, meet and adhere to the specific requirements of their intended destination(s) in the lead-up to and immediately before travel, as well as any requirements post-travel upon their return.

Our Policies

Cancellation & Refund Policy

By placing a booking with us, you acknowledge the following important information:

- **we act as your booking agent** ; TripADeal is a booking services provider, and curates the Travel Offers available on our website. We act as your booking agent, and we receive payment for the Booking Services as part of the booking price, however, we do not provide any of the Travel Services (flights, accommodation, tours or other products or services) included in your booking – the Travel Services are provided by a number of third party Travel Suppliers.
- **each booking is unique** ; our Travel Offers are made up of a variety of different components and are, during the booking process, uniquely tailored to suit your requirements, for example, departure dates and ports, flight and room upgrades, tour inclusions, etc.
- **changes/modifications to your booking may not be possible** ; once your booking has been made, changes or modifications may not be possible, and where possible, may incur a fee. It is important to ensure that the information you provide during the booking process is accurate and up to date, and that you read the Travel Offer carefully before placing your order.
- **Travel Offers are a package** ; our Travel Offers have been curated into package offerings and must be used as a package – individual components cannot be used independently of the full package offering.
- **our Travel Offers are generally non-refundable;** in order to provide great value Travel Offers, we work with a variety of Travel Suppliers to find the best deals – this often means the Travel Suppliers' offerings are non-refundable to ensure the best price. We recommend that you obtain travel insurance as soon as you make a booking with us.

To read more about our Cancellation and Refund Policy, please click here.

General Terms & Conditions

By placing your booking with us, you acknowledge and agree to our Terms and Conditions, Privacy Policy and Cancellation Policy.

Offer Essentials

This Travel Offer is valid for travel on selected dates until 2nd November 2027.
Minimum group size 20, maximum group size 40 per vehicle.
This travel offer is priced for 2 people based on a twin share.

Departure Dates & Surcharges

See checkout for live dates and availability.

Single Traveller Supplement

For solo travellers, a full-priced voucher must be purchased.

Please note: Accommodation for single customers who are travelling on a tour or cruise package may be in a single room, depending on availability.

Child Policy

- No child discounts. The full price applies to all children travelling with their parents.
- Valid for children 12 years old and over.

Please note: Children must be accompanied by a responsible adult 18 years old and over to travel. No unaccompanied minors are allowed.

Flights

(Flight information for options excluding Trip Only)

Departure Cities

Sydney, Melbourne, *Brisbane, *Adelaide, Perth, *Auckland

Departure City Surcharges

- Brisbane & Adelaide: $300 per person
- Auckland: $850 per person

International Full-Service Flight(s)

- Cabin Class: Economy Class

Please note: We cannot accommodate one-way flights. Travellers must take all included flights within the package, and any flights intentionally forfeited will result in later flights being subject to cancellation.

Please note: From Sydney, Melbourne or Perth, the flying journey to your destination may take up to 28 hours, with up to 2 stops. This is provided as a guide only - actual flight duration can vary depending on availability and airline schedules. Your booking's final details will be confirmed to you via email once available.

From Brisbane, Adelaide or Auckland, the flying journey to your destination may take up to 32 hours, with up to 2 stops. This is provided as a guide only - actual flight duration can vary depending on availability

Important Information

and airline schedules. Your booking's final details will be confirmed to you via email once available.

Preferred Airline Surcharge

- Cabin Class: Economy Class
- Qatar: $600 per person
- Emirates: $400 per person

Please note:

- *Preferred airlines are subject to availability. If we are unable to fulfil your request, the above extra cost will be refunded.*
- *On any upgrade purchase, short-haul flights and domestic flight sectors are not guaranteed, subject to aircraft configuration.*
- *In the event that a purchased stopover package and a purchased preferred airline upgrade are not compatible, you will have the option to receive a refund for the preferred airline upgrade or be offered an alternative stopover city option, e.g if you choose to fly with Singapore Airlines you cannot stopover in Dubai.*
- *Preferred airline refers to the marketing carrier and could include codeshare partners.*

Arrive Early & Stay Behind Options

Fly out and return home up to 60 days pre and post your tour dates.

Arrive Early

Zagreb - From $300 per person, subject to availability.

Stay Behind

Zagreb - From $300 per person, subject to availability.

Please note:

- ***Exclusions:***

  This fee does not include extra nights' accommodation, meals or airport transfers.

- ***Cancellations & Changes:***

  Flight booking changes or cancellations after air tickets have been issued are not guaranteed and may incur additional fees and fare difference, subject to the airline cancellation and change policies. Flight changes are subject to availability at the time of booking.

- ***High-Season:***

  A high-season Arrive Early or Stay Behind can be purchased for an additional charge, subject to availability. For pricing, please refer to the cart.

- ***+ 60 days:***

  You can fly out up to 60 days before your package's start date, and/or return home 60 days after your package's end date. Should you wish to fly out or return home for more than 60 days from the tour, please contact us to request availability. Additional costs may apply.

- ***Estimated dates:***

  Your estimated departure, return, and arrival dates are all subject to availability and may vary. The confirmed schedule for all flights will be provided when you receive your flight tickets.

- *High season surcharges apply to flights departing between the below date ranges:*

3rd April 2026 - 20th April 2026
26th June 2026 - 17th July 2026
18th September 2026 - 9th October 2026
12th December 2026 - 18th December 2026
19th December 2026 - 3rd January 2027
4th January 2027 - 26th January 2027

Stopover Packages

- Doha
- Dubai

Includes:

- 2, 3 or 5 nights in 4-star accommodation
- Daily breakfast
- Return airport transfers

For pricing, please refer to the payment cart at checkout.

Please note:

- *When a pre and post-tour stopover is chosen, the same stopover location must be chosen each way, due to the airline used.*
- *When selecting to Arrive Early for your tour in conjunction with a Stopover Package, your fly out date from home will take place before the stopover.*
- *When selecting to Stay Behind after your tour in conjunction with a Stopover Package, your stopover will take place before your final flight home.*
- *Stopover packages are subject to availability.*
- *In the event that a purchased stopover package and a purchased preferred airline upgrade are not compatible, you will have the option to receive a refund for the preferred airline upgrade or be offered an alternative stopover city option, e.g if you choose to fly with Singapore Airlines you cannot stopover in Dubai.*
- *Blackout dates apply to flights departing between the below date ranges:*

Doha MotoGP: April 2026 (dates TBC)
Doha Grand Prix: end November - December 2026 (Dates TBC)
Christmas and New Years Eve: 18th December 2026 - 3rd January 2027
Doha Grand Prix: 25th November 2027 - 1st December 2027 (Dates TBC)
Abu Dhabi Grand Prix (for Dubai): 21st October 2027 - 26th October 2027 (Dates TBC)
Christmas and New Years Eve: 20th December 2027 - 3rd January 2028

Flight Class Upgrades

Business Class: For pricing, please refer to the payment cart at checkout.

Please note:

- *Flight upgrades are subject to availability and pricing changes (if we cannot fulfil your request, the upgrade cost will be refunded).*
- *On any upgrade purchase, short-haul flights and domestic flight sectors are not guaranteed, subject to aircraft configuration.*

Missed Flights

If you fail to arrive for your outbound flight, you risk all flight and land arrangements in your destination being automatically cancelled by the airlines and land operator, respectively. Additional fees

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may apply to reinstate these services. If you miss your flight for whatever reason, please contact us as soon as possible to make arrangements.

Trip Only Option

If you choose to remove international flights from your package, your holiday may be shorter, as travel days for flights are not included in the Trip Only package. You will receive an email confirmation when minimum numbers have been met and the departure is guaranteed.
We recommend making further travel arrangements, such as flights, after you have received confirmation of a guaranteed departure.
TripADeal assumes no liability for financial losses incurred due to travel arrangements made prior to confirmation of guaranteed departure.
Note: The Trip Only Package does not include return international airfares or airport transfers. At the conclusion of the tour, you will be responsible for booking your own onward travel.
Click here for full Trip Only terms and conditions (see section 4.1)

Accommodation

Accommodation Used

3 & 4-Star Properties (Self-Rated)

- Zagreb: Hotel Central
- Bihac: Hotel Kostelski Buk or Safir Hotel
- Sarajevo: Hotel Colors Inn
- Dubrovnik: Komodor Hotel
- Vodice: Hotela Stella Maris
- Opatija: Pula Hotel
- Ljubljana: Hotel Ljubljana Park or Urban Ring Hotel
- Zagreb: Hotel Diplomat

Please note: Accommodation/rooms offered are based on a lead-in room type and are subject to availability based on seasonality. In the instance a property is not available, a similar standard of accommodation will be provided. Properties will be confirmed and included in your travel pack, which you will receive 4-6 weeks before travel.

Extra Nights

Not available.

Please note: If you are interested in booking additional nights of accommodation pre or post-tour, please wait until you receive your travel documentation approximately 4-6 weeks before departure for the confirmed list of hotels. If booking your own additional accommodation directly with the hotel, please be aware that you may be required to change rooms at the start/end of your tour.

Maximum Room Capacity

2 people.

Triple Share

Not available.

Bedding Configuration

Twin or double (subject to availability).

Optional Tours/activities

- Day 5: Cable car ride to Mount Trebevic with guide - $65 per person
- Day 6: Wine tasting in the outskirts of Mostar - $65 per person
- Day 8: Half-day sightseeing tour of Dubrovnik - $40 per person
- Day 12: Half day tour of Lake Bled - $140 per person
- Day 13: Half-day Guided City Tour of Zagreb - $40 per person

Please note:

- *The optional tours listed above must be purchased on checkout or over the phone before submitting your passenger information form (subject to availability).*
- *Some tours or shore excursions require minimum numbers to operate.*

Exclusions

- Visa fees and requirements
- Domestic transfers and flights not stated in the deal offer
- Meals/beverages not stated in the deal offer
- Optional gratuities/tipping
- Optional activities/tours
- Personal expenses
- Travel insurance
- Any costs associated with an interruption to your tour as a result of an airline schedule change or cancellation

Please note: A daily City Tourist Tax (or a Docking Tax for cruise visitors) is charged in some European destinations. They are paid directly to the hotel or cruise company, and cannot be prepaid. Further details will be included in your travel.

Please note: Return international flights and transfers to and from the tour are not included in the Trip Only option.

Gratuities/tipping

Land

Gratuities (tips) are not included for the services of the tour leader (when available) and driver throughout the tour. The recommended tip is 5 euro per person per day. This covers the guide/leader and the driver and will be collected on tour.

Please note: Tipping for services provided is always a matter of personal discretion; however, please be aware that many locals consider tipping part of their normal remuneration, and they may approach you for payment; there's no need to be intimidated by the request.

Other Important Information

TOUR GUIDE VS. TOUR LEADER

Tour Guide

Often locals with intimate knowledge of an area, its culture, and history. Their role entails providing commentary, routing the tour, and seeing that people have a good time. They are a licensed, qualified expert who supplies specific information on the history, art, architecture and culture of the city/village/attraction where they are guiding the tour. The guide meets the group at the required place and leaves it at the end of the tour; they do not travel with the group.

Tour Leader

An experienced person tasked with ensuring the smooth operation of tours, as well as providing practical support to

Important Information

passengers throughout the whole trip. Their role primarily includes assisting with accommodation, transportation between locations, and communication with tour guides at each stop. A tour leader may provide general guidance around a city or village and offer information on the place visited on the bus. However, they are not required to have specific art, architecture, or historical knowledge. They are not allowed to provide a guided tour or commentary of a city/village/attraction once there and, if caught doing so, can be fined.

Please note: Tour leaders/guides are not a standard inclusion in all travel offers. Tour leaders/guides will only be made available when required to enhance the experience of the destination featured.

CLIMATE & AVERAGE TEMPERATURES

Croatia

The Croatian coastline experiences a Mediterranean climate from April to October. In April and May, temperatures range from 15°C to 24°C, with pleasant spring weather. June to August is the peak summer season, featuring hot and dry weather, with temperatures averaging between 25°C to 35°C. September and October bring milder temperatures of 18°C to 26°C and are characterised by pleasant autumn days, making it an ideal time for coastal activities and exploring the region.

Slovenia

Winter temperatures rarely drop below 10 °C, but this mildness is sometimes interrupted by a cold northerly wind. Temperatures in Slovenia soar into the thirties in July and August

Bosnia & Herzegovina

In Sarajevo, the summers are warm and mostly clear and the winters are very cold, snowy, and partly cloudy. Over the course of the year, the temperature typically varies from -5° to 27°

FLIGHTS

Seat Selection & Frequent Flyer Points

We do not arrange seat selection. It is essential to highlight that some airlines do not allow pre-selected seats. We strongly suggest you contact the airline directly with seating allocation requirements and/or arrive at the airport earlier to arrange your seating. While we do not add frequent flyer member details to bookings, you can do this directly with the airline once you have your flight information.

Passport Validity

Customers must provide valid passport details either at the time of purchase or no later than 45 days before the departure date. Failure to do so may result in the cancellation of the booking. Customers will be responsible for any costs and fees incurred in this instance.

COACH TOUR

Meals

For meals not included, the tour leader (when available) will offer assistance with reservations, suggestions and directions to local restaurants. It is your responsibility to notify us of any dietary requests/requirements.

Please note: We will do our best to meet your requests/requirements; however, we cannot guarantee that we will always be able to.

Luggage

You will be responsible for all your personal belongings whilst on tour. You must carry your own luggage from the vehicle to the hotel room and back to the vehicle. The driver will assist with the uploading and unloading of bags from the vehicle.

OTHER

Mobility

If you require wheelchair access please contact our friendly sales and service team to inquire on your behalf.

Weather

Weather patterns and forecasts are often not as reliable as they once were, so we always suggest referring to an online source for the most up-to-date information.

Fitness Level Required

Adventure (and spontaneity) create some of the best travel memories. Bear in mind, your home schedules and timings might not be adhered to on tour - it's all part of the fun! A moderate level of fitness will be required.
Moderate is described as a moderate pace of touring with a focus on guided tours that may include full days with extended activity, guided city tours or nature walks. You will require a general level of fitness for unassisted navigation of stairs and inclines, longer distances with possible periods of standing when visiting sites, walking on sloping, uneven ground or elevations. You will be responsible for your own luggage and have the ability to board all modes of transport without assistance.

Please note:

- *Many areas may be inaccessible to wheelchairs or mobility scooters, where the unassisted use of personal walking sticks and other aids may be required. Although some assistance may be available, every traveller should be self-reliant during all aspects of their travel.*
- *It is expected that every traveller must be self-reliant and able to undertake all aspects of their own travel. Please speak to your booking agent about your personal circumstances and any assistance requirements to ensure this tour is right for you.*
- *If you have any concerns, please consult your healthcare provider prior to purchase/travel.*

Sightseeing

Please note: If entry to a site is affected by changes in operating hours or public holiday closures, your itinerary, where possible, may be adjusted, or a similar activity will be offered in its place (subject to availability).

Shopping

Important Information

Shopping overseas can be a daunting and confusing experience, especially when there is a language barrier. Please be very cautious when foreign currencies and prices are involved. If paying by credit card, please pay close attention to the amount you are being charged and keep all your receipts. Do not make any purchases you are not comfortable with or feel pressured into. If you are uncertain or need assistance with the language barrier, please seek assistance from your Tour Guide/Leader. Please refer to our Terms and Conditions regarding shopping for further information.

Visas

A Visa is not required for customers travelling on an Australian or New Zealand Passport.

EU Entry/Exit System (EES)

From October 12, 2025, a new European Entry System (EES) replaces the current manual passport-stamping process for non-EU travellers. Upon arrival in the Schengen area, Australian and New Zealand passport holders will have their fingerprints recorded and a photograph taken. Their entry and exit dates will be electronically registered. No previous action is required, but please be aware of longer wait times at border entry. From 10 April 2026, the EES will be fully operational at all external border crossing points of all the European countries (Schengen area) using the system.

European Travel Information & Authorisation System (ETIAS)

As an extension of the EES implementation introduced from 2025, ETIAS travel authorisation is a mandatory entry requirement for visa-exempt nationals travelling to any of these 30 European countries, including Australian and New Zealand citizens, that will be introduced in 2026. We advise you to monitor smartraveller.com.au closer to your departure to ensure you are up to date on the requirements at the time of entry.

Important:

- *Please start arranging your visa three weeks before departure to account for any delays due to consulate operating hours.*
- *Visa rules are subject to change. Please check with the nearest embassy, consulate or immigration department of the destination/s you are visiting once you receive your travel documentation to ensure you have the most up-to-date information.*
- *It is your responsibility to be travel-ready and ensure that you are aware and comply with any destination or travel requirements, including the validity of all required travel documents.*
- *Passengers who are not Australian citizens must also check with the respective consulate or visa agency to determine what their visa requirements are and what personal identification is required.*
- *It is also important to note that some areas of employment, such as journalism, government authorities and charity organisations, may have additional restrictions in applying for visas. This may, in turn, affect the type of application required.*

Schedule Of Fees

Voluntary Changes

This includes booking changes requested by you, including but not limited to those changes requiring an airline ticket or a Purchase Confirmation reissue.

- Changes - $100 per booking and any additional charges applied by the airline/ cruise company/accommodation/other travel providers.

Name Changes Due To Passenger Error

If the incorrect name has been provided, charges of $100 per booking and any additional charges applied by the airline/ cruise company/accommodation/other travel providers.

Supplier Fees

In the event the tour package you have purchased is unable to proceed, and/or a travel Supplier is unable to fulfil the tour due to external circumstances (Limitation of Liability e.g. a Force Majeure event), there may be a fee or amount of money that is withheld by our Suppliers and is unrecoverable. This may be due to non-refundable airline tickets, cancellation penalties with cruise cabins or unrecoverable payments with our land/ accommodation partners. If refunds are not available from Suppliers, we will endeavour to obtain a travel credit on the best terms available and communicate these outcomes to you. In the event we are unable to obtain a refund or travel service credit, or part thereof, this cost is passed on to the customer as a Supplier Fee.