

# Magical Malaysia

**KUALA LUMPUR ● PENANG ● LANGKAWI**

## The Offer

Discover the highlights of vibrant Malaysia, from the bustling streets of Kuala Lumpur to the serene tea plantations of the Cameron Highlands. In a country full of precious gems, there's something for everyone whether you're looking for cultural landmarks, delicious cuisine or tropical wonders.

This 14-day highlights package is a chance to experience the diverse treasures of Malaysia, starting with a full-day city tour of Kuala Lumpur. Ascend the rainbow staircase at Batu Caves and explore the mesmerising limestone caves before marvelling at the Sri Mahamariamman Temple and photographing the Jamek Mosque. Venture to the Cameron Highlands to embrace the cool climate, sip freshly harvested tea and admire the colonial-style architecture. You'll also enjoy a thrilling 4WD drive through the mystical Mossy Forest where you'll learn about exotic flora before stopping at the iconic Boh Tea Estate.

Head to Ipoh where ancient traditions come alive at the Sam Poh Tong Buddhist temple and Kek Look Tong Temple, known as 'The Cave of Great Happiness'. Afterwards, you'll continue to Orang Utan Island, home to magnificent orangutans in protected sanctuaries. Immerse yourself in the vibrant tapestry of Penang's UNESCO-listed George Town, snap photographs of famous street art, appreciate intricate wood carvings at the Khoo Kong Si temple, stroll through the living history of Clan Jetty Heritage Home and more. You'll then transfer from Penang to Kuala Kedah Jetty for your ferry to Langkawi, a tropical paradise in the Andaman Sea. You can then unwind for four nights at leisure on this beautiful island, renowned for its idyllic beaches, UNESCO-listed geopark and irresistible duty-free shopping.

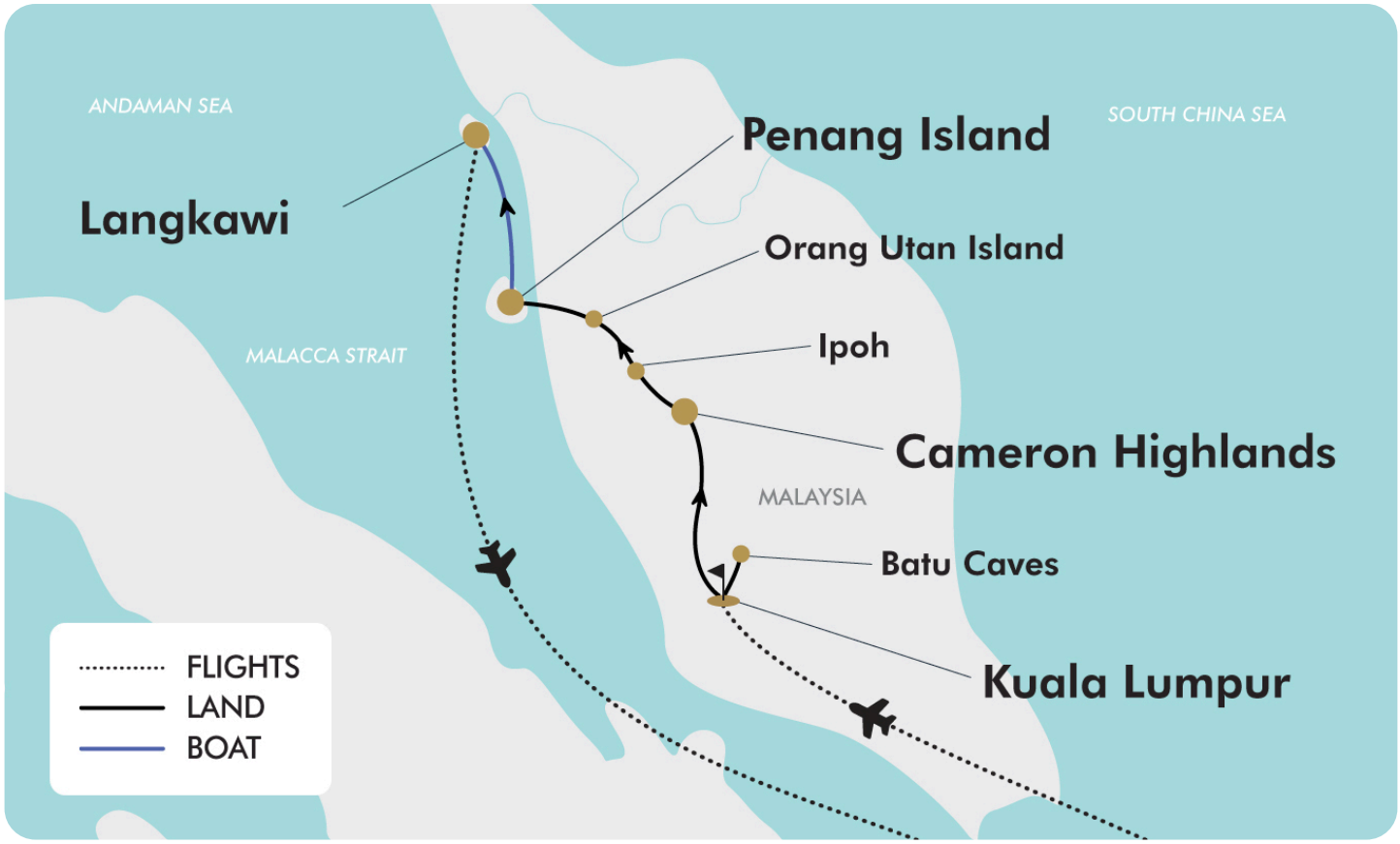
This unbelievable small group tour that offers the perfect blend of relaxation and adventure includes return international full-service flights, 12 nights of hotel accommodation, 12 meals, an English-speaking local tour guide and so much more.

**Want more? Add extra days to your itinerary with Arrive Early in Kuala Lumpur and Stay Behind in Langkawi packages.**





## The Map


ANDAMAN SEA
SOUTH CHINA SEA
Penang Island
Langkawi
Orang Utan Island
MALACCA STRAIT
Ipoh
Cameron Highlands
MALAYSIA
Batu Caves
Kuala Lumpur
FLIGHTS
LAND
BOAT





# The Itinerary

### Day 1 Australia (or New Zealand) - Kuala Lumpur, Malaysia

Today, you'll fly from Australia (or New Zealand) to Kuala Lumpur, Malaysia. Upon arrival, a representative will be waiting to transfer you to the hotel where you can enjoy the remainder of the day at leisure.

Kuala Lumpur is the heart and soul of Malaysia, the name itself even means "the muddy confluence" describing where rivers come together. Nowadays, the city is the ultimate hub for culture, finance and economics in Malaysia with modern skyscrapers like the iconic Petronas Twin Towers and the Exchange 106 sharing the skyline with charming colonial landmarks in Chinatown and Independence Square (Dataran Merdeka). The eclectic mix of cultures means a delicious culinary mix of Malaysian, Chinese and Indian flavours so don't leave without trying Nasi Lemak (not included).

*Please note: Due to flight scheduling some flights may depart on Day 0. Affected customers must be at the airport the night before. Flight times will be indicated on your final documentation which you will receive around 6 weeks before departure.*

**Overnight: Verdant Hill Hotel or similar**
**Meals included: In-Flight**

### Day 2 Kuala Lumpur Full-Day Tour

In the morning, begin your tour to the outskirts of Kuala Lumpur and visit Batu Caves, a limestone outcrop located just north of Kuala Lumpur, boasting three main caves featuring temples and Hindu shrines. Its main attraction is the large statue of the Hindu God at the entrance next to 272 colourful steps which offer views of the stunning skyline. You'll find monkeys frolicking around the caves and it's also a popular spot for rock-climbing enthusiasts. Take note of incredible paintings and scenes of Hindu Gods in the Ramayana Cave.

Afterwards, you'll journey back to the city centre and continue the tour at local heritage sites such as Sri Mahamariamman Temple, Chinatown (time permitting), Independence Square and Jamek Mosque. After the tour, you'll transfer back to the hotel where the rest of the day is free at leisure.

**Overnight: Verdant Hill Hotel or similar**
**Meals included: Breakfast**

### Day 3 Kuala Lumpur - Day at Leisure

Today is a free day at leisure so enjoy the Malaysian culture and atmosphere by exploring the city of Kuala Lumpur on your own. Check out some of the many iconic places in Kuala Lumpur like the Petronas Twin Towers go shopping at the Pavilion, try local street food, relax by the pool at your hotel or choose to join in on an optional activity.

Optional Activity: Melaka Day Tour

(Approximately 7-8 hours)





# The Itinerary

After breakfast, you will drive south of Kuala Lumpur to Melaka, a UNESCO World Heritage Cultural Site that is one of Malaysia's most strategic ports between Europe and Asia. This is approximately a 2.5-hour drive. You will visit Porta de Santiago, St. Paul's church, the Red Square, Kampung Kling Mosque and Cheng Hoon Teng Temple. During lunch, you can explore the streets of Melaka, such as Jonker Street and Chinatown where an abundance of local and authentic food options await. Why not try Melaka's signature dish of chicken rice balls before enjoying a dessert of sago pudding with gula melaka (palm sugar) (not included)? After the tour, you will be returned to your hotel. Please see current pricing in Important Information.

Optional Activity: LaZat Malaysian Cooking Class

(Approximately 4-6 hours)

After breakfast, you will be picked up from your hotel and taken to the LaZat Cooking School. With the support of a local English instructor, you'll learn to make a 3-course lunch (an appetiser, a main course with a side dish and dessert) of authentic Malaysian cuisine. You'll have the chance to learn about the unique ingredients and the different cooking methods used commonly in Malaysian cuisine. After enjoying lunch with your fellow chefs, you will be returned to your hotel to spend the rest of your afternoon at leisure. Please see current pricing in Important Information.

**Overnight: Verdant Hill Hotel or similar**
**Meals included: Breakfast**

### Day 4 Kuala Lumpur - Cameron Highlands

After breakfast, you will be travelling approximately 200 kilometres to the colonial outpost of Cameron Highlands. Nestled 1,500 metres high on a plethora of scenic mountains and surrounded by stunning green countryside lies the aptly named Cameron Highlands, a prolific tourist destination for those seeking idyllic peace. With a cool climate, the area boasts lush valleys, diverse ecosystems, thriving tea plantations and strawberry fields which make it the perfect destination to delve into nature and find some genuine relaxation.

Many old-fashioned colonial buildings, left behind from another age, have been converted and renovated into beautiful homestays and hotels where visitors can truly enjoy the comforts of the Highlands while sipping on tea that's sourced straight from the fields. It's safe to say that a trip to the highlands will be unforgettable for any type of traveller that comes to visit.

After a quick stop at one of the many tea plantations in the Cameron Highlands to view the majesty of this beautiful landscape, you will be transferred to the hotel for the remainder of your afternoon.

**Overnight: Strawberry Park or similar**
**Meals included: Breakfast**





# The Itinerary

### Day 5 Cameron Highlands

After breakfast, meet your guide in the lobby to begin today's adventure. Your journey starts with a short, immersive walk through the ancient rainforest, following one of the Cameron Highlands' scenic mountain trails. After a short drive to the trailhead, you'll step under the emerald canopy where your guide will share fascinating insights into the formation of this delicate ecosystem and the vital role the rainforest plays in the local environment. This trek follows a 600m boardwalk each way, providing an accessible and comfortable path through the dense greenery to the falls.

The trail leads you to a hidden waterfall, a serene spot to take in the crisp mountain air. After exploring the surrounding flora, board your vehicle and continue to the Boh Tea Estate. Known as the largest yet most tranquil and least-visited estate in the region, it offers a truly authentic glimpse into the Highlands' heritage.

While at the plantation, you'll wander through rows of tea bushes. Your guide will discuss Malaysia's tea history and explain the intricate process of turning these lush leaves into the perfect brew. After a morning of discovery, you will be transferred back to your hotel for a relaxing afternoon at leisure.

**Overnight: Strawberry Park or similar**
**Meals included: Breakfast**

### Day 6 Cameron Highlands - Ipoh - Penang

After breakfast, you'll check out of your Cameron Highlands accommodation and meet with the guide at the lobby to continue your exploration of Peninsula Malaysia. You will drive to the town of Ipoh and visit the Sam Poh Tong and Kek Look Tong Temples. The Sam Poh Tong is a Buddhist temple built within a limestone cave and is the oldest cave temple in Ipoh. The Kek Look Tong Temple is another cave temple on 12 acres of land with Buddha sculptures, a garden and different cave chambers such as 'The Cave of Great Happiness'.

After you visit the caves, you'll continue to Orang Utan Island, to see magnificent orangutans in protected sanctuaries. Afterwards, you'll head to Penang to check in to your accommodation and enjoy the remainder of your afternoon at leisure.

*Please note: Your visit to Orang Utan Island is weather permitted.*

**Overnight: The Citadines Connect Georgetown or similar**
**Meals included: Breakfast**

### Day 7 Penang

Welcome to Penang, recognized by UNESCO as a World Cultural Heritage Site in 2008, this is an exotic holiday destination dubbed the "Pearl of the Orient". It's well known for being rich in cultural heritage and is regarded as the food capital of Malaysia.

In the morning, you will explore the streets of George Town to uncover its vibrant history and heritage. You'll visit the intricate and elaborate wood carvings of the Chinese Temple Khoo Kong Si, Clan Jetty Heritage Home, Street of Harmony, and Little India with the Sri Mahamariamman Hindu Temple. Enjoy a photo stop at Fort Cornwallis (entrance fee not included) and snap





# The Itinerary

photographs of some of the famous street art. Enjoy the evening strolling around the Indian stalls and restaurants for some tastes of the local cuisine (at your own cost).

**Overnight: The Citadines Connect Georgetown or similar**
**Meals included: Breakfast**

### Day 8 Penang - Day at Leisure

Today is a day at leisure so you can continue to explore Penang on your own, or you can choose to join an optional activity.

Optional Activity: Half-Day Penang Island Discovery Tour

In the morning you will be picked up from your hotel and accompanied by your local guide as you drive up to the largest Buddhist temple in Malaysia, the Kek Lok Si Temple, also known as the Temple of Supreme Bliss. Enjoy a breathtaking sight of the gigantic Goddess of Mercy bronze statue overlooking the entire temple precinct and its vicinity, then take a stroll up the seven-story Pagoda which houses over 10,000 Buddha statues. From here, you'll head to Penang Hill, the highest peak on the island which also houses the oldest British hill station in the region. Enjoy a ride on the Funicular Train up the hill where you'll be amazed by the magnificent panoramic view of Georgetown, Mainland and the Straits of Melaka. While you're at it, try spotting the Indonesian coastline of the island of Sumatra to the West, or the island of Langkawi and its islets to the North. At the end of the tour, you'll be transferred back to the hotel. Please see current pricing in Important Information.

Optional Activity: Hands-On Cooking Class

At approximately 09:00, you'll gather at The Tropical Spice Garden for a complimentary guided tour of the Spice Terraces where your local guide will brief you on the herbs that are used daily in the kitchen. You'll then enjoy a brief pit stop where you can relax over a cup of herbal tea sweetened with stevia leaves before starting the cooking class. You will then be taken to the cooking school where you will learn to prepare an array of delectable dishes from scratch, using tropical herbs and fresh ingredients. As the heat goes up, you will be engulfed in a cloud of fragrant aromas that will have your stomach grumbling in anticipation. Lunch is served at The Pavilion where you can indulge in the foods of your labour. After the activity, you can decide whether to continue the exploration of The Tropical Spice Garden, have a stroll along the nearby Batu Ferringhi beach or return to the hotel. Please see current pricing in Important Information.

*Please note: Transfers to and from your hotel are not included.*

**Overnight: The Citadines Connect Georgetown or similar**
**Meals included: Breakfast**

### Day 9 Penang - Langkawi

This morning, you'll transfer from Penang to Kuala Kedah Jetty for the scheduled ferry to Langkawi (departure at 08:30). Board the ferry and enjoy the journey to Langkawi, crossing the Andaman Sea before arriving at Kuah Jetty. Here you'll meet with a tour representative and transfer to the resort for check-in. The rest of the day is then free and easy.

*Please note: The English-speaking guide service ends at the Penang Swettenham jetty.*





# The Itinerary

*Please note: 2027 departures will stay at the Berjaya Langkawi Resort or similar.*

**Overnight: Rebak Island Resort or similar**
**Meals included: Breakfast**

### Day 10 Langkawi - Day at Leisure

Enjoy the beaches of Langkawi or explore the island further on an optional activity.

Optional Activity: Langkawi Sunset Dinner Cruise

You will be picked up from your hotel in the late afternoon by a driver and driven to a private harbour to board a magnificent yacht before hitting the open seas. Evening is the best time of the day for sailing as the sun lies low in the sky and the temperature is pleasantly fresh. Immerse yourself in the peace and tranquillity of the Andaman Sea while relaxing to the gentle rocking of the yacht, spot flying fish popping out to play on the sea's surface and look for majestic eagles circling the skies for prey. Don't forget to wear your swimsuit, pack a towel and a change of clothes so that you jump in the sea and cool off in the 'saltwater jacuzzi', a strong net hung off the yacht, allowing you to sit and enjoy the sea as the yacht moves through the water. To complete the experience, a ravishing barbeque buffet and salad bar will be served to accompany your drinks. At the end of the day, you'll sail back to the harbour and continue by land to your hotel. Please see current pricing in Important Information.

*Please note: The optional tours on offer in Langkawi can be experienced on Day 10, 11 or 12. Please speak with your guide if you would like to change the day of your optional tour.*

**Overnight: Rebak Island Resort or similar**
**Meals included: Breakfast**

### Day 11 Langkawi - Day at Leisure

Enjoy another day at leisure or opt to join another optional activity.

Optional Activity: Langkawi Mangrove Boat Trip

You will be picked up from your hotel in the morning for the drive to the boat, which will take you along the Kilim River past dense green mangroves and gigantic limestone rocks. Keep your eyes peeled as some of these limestone rocks have been formed some 500 million years back meanwhile, the mangroves serve to protect the shoreline from the sea and prevent soil erosion by creating a barricade. The Bat Cave is located close to the Kilim Jetty where you can take in the impressive sight of large colonies of bats hanging from the ceiling and flying over your head. Keep an eye out for monkeys, snakes, eagles, otters, mud-skippers and other unique birds or monitor lizards can be found. After that, you'll head to a local floating restaurant where you will get a lovely view of the surrounding water and landscapes as you dine. At the end of the tour, you will be transferred back to the hotel. Please see current pricing in Important Information.

*Please note:*

- *It is recommended to wear swimwear under short pants and a T-shirt, sandals or flip-flops, and a hat. You should also bring a towel and enough sun protection.*
- *The optional tours on offer in Langkawi can be experienced on Day 10, 11 or 12. Please speak with your guide if you would like to change the day of your optional tour.*





# The Itinerary

**Overnight: Rebak Island Resort or similar**
**Meals included: Breakfast**

### Day 12 Langkawi - Day at Leisure

Enjoy another free day relaxing on the beach or exploring Langkawi before your time in Malaysia comes to an end.

*Please note: The optional tours on offer in Langkawi can be experienced on Day 10, 11 or 12. Please speak with your guide if you would like to change the day of your optional tour.*

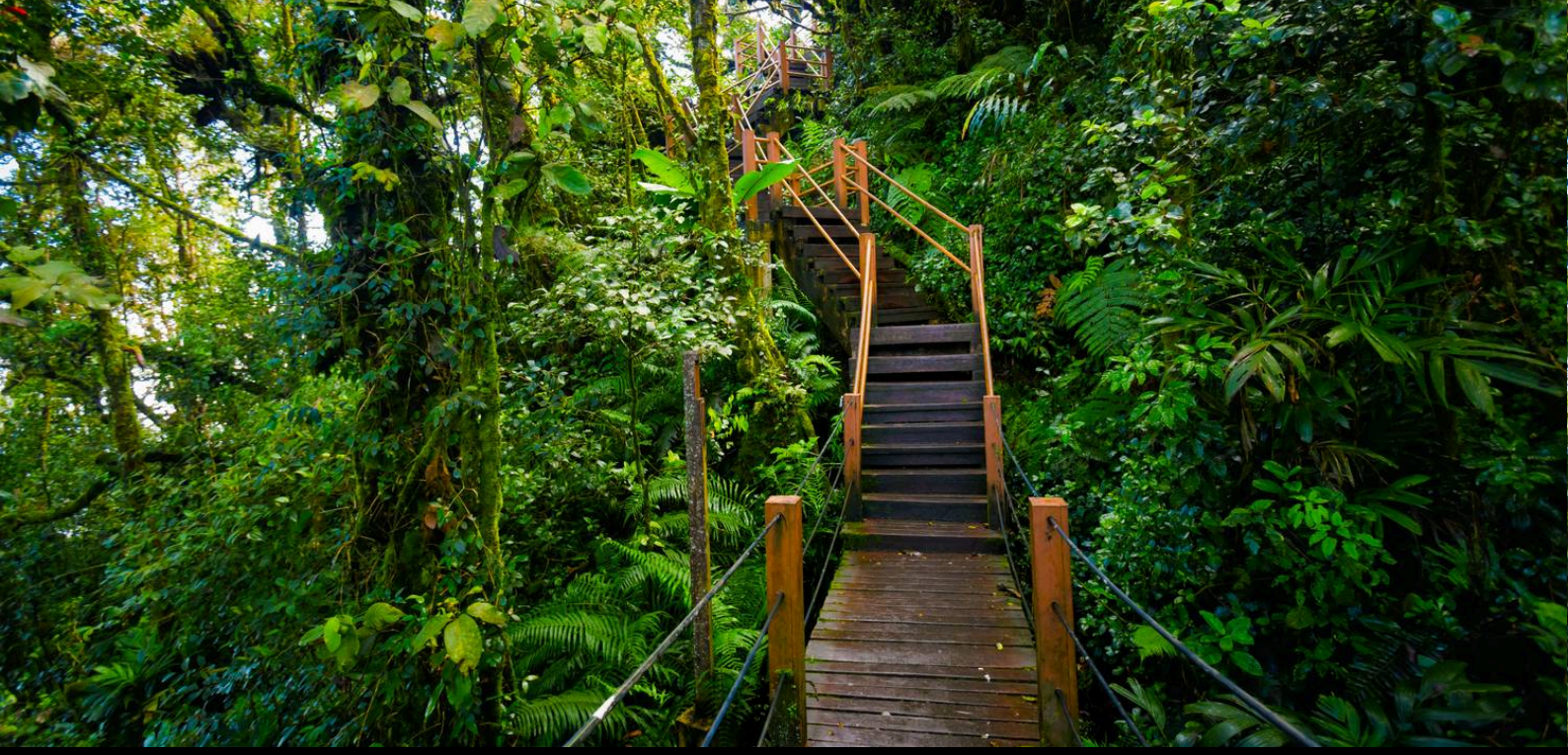
**Overnight: Rebak Island Resort or similar**
**Meals included: Breakfast**

### Day 13 Langkawi, Malaysia - Australia (or New Zealand)

Enjoy breakfast at the resort then, at the scheduled time, check out from the hotel and meet a tour representative at the lobby to transfer to Langkawi Airport for your flight home.

**Meals included: Breakfast; In-Flight**

### Day 14 Arrive Australia (or New Zealand)





# Tour Inclusions

## HIGHLIGHTS

Uncover Malaysia's vibrant cultures and natural scenery on a small group tour

Explore Kuala Lumpur, Cameron Highlands, Ipoh, Penang and Langkawi

Ascend the rainbow staircase at the famous Batu Caves near Kuala Lumpur

Discover the eclectic mix of modern skyscrapers and charming colonial landmarks on a guided tour of Kuala Lumpur

Immerse yourself in the tropical gem of Langkawi where pristine beaches and stunning landscapes await

Enjoy an unforgettable 4WD trip to the idyllic rolling hills of Cameron Highlands

Explore Kek Lok Tong Cave, also known as 'The Cave of Great Happiness'

Visit an orangutan sanctuary on Orang Utan Island, the world's best rehabilitation and conservation centre for orangutans

Discover the melting pot of culture, street food and heritage houses in Penang on a full-day guided tour

Admire incredible interactive street art throughout historic George Town in Penang

## FLIGHTS

Return international full-service flights (economy class), departure city surcharges may apply (Excludes Trip Only option)

## ACCOMMODATION

12 nights of quality hotel accommodation

## DINING

12 meals included

## ESSENTIALS

Local English-speaking guides until Day 9

## TRANSPORT

All land transportation and airport transfers by air-conditioned vehicles with local (non-English speaking) drivers

## TRANSFERS

Return airport transfers (Excludes Trip Only option)

# Important Information

**Please note: All information provided in this brochure is subject to both change and availability. Prior to purchase please check the current deal for up-to-date information. If you have already purchased this deal, the terms and conditions on your Purchase Confirmation apply and take precedence over the information in this brochure.*

## Booking Information

After purchase, you will receive a receipt and a Purchase Confirmation, directing you to an online Passenger Information Form. You must complete the Passenger Information Form within 72 hours of purchase. Any special requests, preferences and optional extras MUST be clearly stated in your Passenger Information Form. Any change requested after submitting your Passenger Information Form cannot be guaranteed, is strictly subject to availability and will incur surcharges as outlined in the Schedule of Fees below.
On purchasing this Travel Offer, you are bound by the General Terms and Conditions and the specific terms and conditions outlined in this Important Information.

*Please note: All countries and territories have different entry requirements in relation to vaccinations, quarantine/isolation periods and travel restrictions. Due to the evolving nature, we would ask all of our customers to monitor, meet and adhere to the specific requirements of their intended destination(s) in the lead-up to and immediately before travel, as well as any requirements post-travel upon their return.*

## Our Policies

### Cancellation & Refund Policy

By placing a booking with us, you acknowledge the following important information:

- **we act as your booking agent:** TripADeal is a booking services provider, and curates the Travel Offers available on our website. We act as your booking agent, and we receive payment for the Booking Services as part of the booking price, however, we do not provide any of the Travel Services (flights, accommodation, tours or other products or services) included in your booking – the Travel Services are provided by a number of third party Travel Suppliers.
- **each booking is unique:** our Travel Offers are made up of a variety of different components and are, during the booking process, uniquely tailored to suit your requirements, for example, departure dates and ports, flight and room upgrades, tour inclusions, etc.
- **changes/modifications to your booking may not be possible:** once your booking has been made, changes or modifications may not be possible, and where possible, may incur a fee. It is important to ensure that the information you provide during the booking process is accurate and up to date, and that you read the Travel Offer carefully before placing your order.
- **Travel Offers are a package:** our Travel Offers have been curated into package offerings and must be used as a package – individual components cannot be used independently of the full package offering.
- **our Travel Offers are generally non-refundable:** in order to provide great value Travel Offers, we work with a variety of Travel Suppliers to find the best deals – this often means the Travel Suppliers' offerings are non-refundable to ensure the best price. We recommend that you obtain travel insurance as soon as you make a booking with us.

To read more about our Cancellation and Refund Policy, please click here.

### General Terms & Conditions

By placing your booking with us, you acknowledge and agree to our Terms & Conditions, Privacy Policy and Cancellation Policy.

## Offer Essentials

This travel offer is valid for travel on selected dates until the 3rd December 2027.
This travel offer is priced per person based on a twin share.

### Single Traveller Supplement

For solo travellers a mandatory single supplement applies.

2027: $970

*Please note: Accommodation for single customers who are travelling on a tour or cruise package may be in a single room, depending on availability.*

### Departure Dates & Surcharges

See checkout for live dates and availability.

## Flights

(Flight information for options excluding Trip Only)

### Departure Cities

Sydney*, Melbourne, Brisbane*, Adelaide*, Perth and Auckland*

### Departure City Surcharges

- Sydney: $80 per person
- Brisbane & Adelaide: $340 per person
- Auckland: $690 per person

### International Full-Service Airline(s) Used

- Cabin Class: Economy class.
- Airlines: Malaysian Airlines, Singapore Airlines, Qantas and partner airlines (subject to availability).

*Please note: We cannot accommodate one-way flights. Travellers must take all included flights within the package, and any flights intentionally forfeited will result in later flights being subject to cancellation.*

*Please note: From Australia or New Zealand, the flying journey to your destination may take up to 18 hours, with up to 1 stop. This is provided as a guide only - actual flight duration can vary depending on availability and airline schedules. Your booking's final details will be confirmed to you via email once available.*

### Missed Flights

If you fail to arrive for your outbound flight, you risk all flight and land arrangements in your destination being

# Important Information

automatically cancelled by the airlines and land operator, respectively. Additional fees may apply to reinstate these services. If you miss your flight for whatever reason, please contact us as soon as possible to make arrangements.

**Preferred Airline Surcharge**

- Cabin Class: Economy class.
- Singapore Airlines: $300 per person.

*Please note:*

- *Preferred airlines are subject to availability. If we are unable to fulfil your request, the above extra cost will be refunded.*
- *On any upgrade purchase, short-haul flights and domestic flight sectors are not guaranteed, subject to aircraft configuration.*
- *In the event that a purchased stopover package and a purchased preferred airline upgrade are not compatible, you will have the option to receive a refund for the preferred airline upgrade or be offered an alternative stopover city option, e.g if you choose to fly with Singapore Airlines you cannot stopover in Dubai.*
- *Preferred airline refers to the marketing carrier and could include codeshare partners.*

**Arrive Early & Stay Behind Options**

Fly out and return home up to 60 days pre and post your tour dates.

Arrive Early

Kuala Lumpur, Malaysia - From $300 per person, subject to availability.

Stay Behind

Langkawi, Malaysia - From $300 per person, subject to availability.
Kuala Lumpur, Malaysia - From $300 per person, subject to availability (only available for purchases over the phone).

*Please note:*

- ***Exclusions:***

  *This fee does not include extra nights' accommodation, meals or airport transfers.*

- ***Cancellations & Changes:***

  *Flight booking changes or cancellations after air tickets have been issued are not guaranteed and may incur additional fees and fare difference, subject to the airline cancellation and change policies. Flight changes are subject to availability at the time of booking.*

- ***High-Season:***

  *A high-season Arrive Early or Stay Behind can be purchased for an additional charge, subject to availability. For pricing, please refer to the cart.*

- ***+ 60 days:***

  *You can fly out up to 60 days before your package's start date, and/or return home 60 days after your package's end date. Should you wish to fly out or return home for more than 60 days from the tour, please contact us to request availability. Additional costs may apply.*

- ***Estimated dates:***

  *Your estimated departure, return, and arrival dates are all subject to availability and may vary. The confirmed schedule for all flights will be provided when you receive your flight tickets.*

- *High season surcharges apply to flights departing between the below date ranges:*
- *12th December 2026 - 26th January 2027*
- *19th March 2027 - 28th April 2027*
- *19th June 2027 - 18th July 2027*
- *11th September 2027 - 10th October 2027*

**Stopover Packages**

- Singapore

Twin share: $1,200 per person one way
Solo Traveller: $1,800 one way
Includes:

- 2 nights in 4-star accommodation.
- Daily breakfast.
- Return airport transfers.

*Please note:*

- *When a pre and post-tour stopover is chosen, the same stopover location must be chosen each way, due to the airline used.*
- *When selecting to Arrive Early for your tour in conjunction with a Stopover Package, your fly out date from home will take place before the stopover.*
- *When selecting to Stay Behind after your tour in conjunction with a Stopover Package, your stopover will take place before your final flight home.*
- *Stopover packages are subject to availability.*
- *In the event that a purchased stopover package and a purchased preferred airline upgrade are not compatible, you will have the option to receive a refund for the preferred airline upgrade or be offered an alternative stopover city option, e.g if you choose to fly with Singapore Airlines you cannot stopover in Dubai.*
- *Blackout dates apply to flights departing between the below date ranges:*

Singapore Grand Prix: September 2025
Christmas and New Years Eve: 22 December 2025 - 2 January 2026

**Flight Class Upgrades**

Business or Premium Economy Class: For pricing, please refer to the payment cart at checkout.

*Please note:*

- *Upgrades are applicable to Australia to Singapore flights only.*
- *Flight upgrades are subject to availability and pricing changes (if we cannot fulfil your request, the upgrade cost will be refunded).*
- *On any upgrade purchase, short-haul flights and domestic flight sectors are not guaranteed.*

**Trip Only Option**

If you choose to remove international flights from your package, your holiday may be shorter, as travel days for flights are not included in the Trip Only package. You will receive an email confirmation when minimum numbers have been met and the departure is guaranteed.
We recommend making further travel arrangements, such as flights, after you have received confirmation of a guaranteed departure.

# Important Information

TripADeal assumes no liability for financial losses incurred due to travel arrangements made prior to confirmation of guaranteed departure.
Note: The Trip Only Package does not include return international airfares or airport transfers. At the conclusion of the tour, you will be responsible for booking your own onward travel.
Click here for full Trip Only terms and conditions (see section 4.1)

## Accommodation

**Accommodation Used**

3-Star Properties (Self-Rated)

- Cameron Highlands: Strawberry Park or similar.

4-Star Properties (Self-Rated)

- Kuala Lumpur: Verdant Hill Hotel or similar.
- Penang: The Citadines Connect Georgetown or similar
- Langkawi (2026 departures): Rebak Island Resort or similar.
- Langkawi (2027 departures): Berjaya Langkawi Resort or similar.

*Please note: Accommodation/rooms offered are based on a lead-in room type and are subject to availability based on seasonality. In the instance a property is not available, a similar standard of accommodation will be provided. Properties will be confirmed and included in your travel pack, which you will receive 4-6 weeks before travel.*

**Extra Nights**

Not available.

**Maximum Room Capacity**

2 people.

**Child Policy**

- No child discounts. The full price applies to all children travelling with their parents.
- Valid for children 12 years old and over.

*Please note: Children must be accompanied by a responsible adult 18 years old and over to travel. No unaccompanied minors are allowed.*

**Triple Share**

Not available.

**Bedding Configuration**

Twin or double bedding (subject to availability).

## General Information

Minimum group size 8, maximum group size 20 per vehicle.

*Please note: A small group tour is defined as a tour with no more than 20 travellers per vehicle.*

## Optional Tours/activities

- Day 3: Melaka Day Tour - $145 AUD per person.
- Day 3: LaZat Malaysian Cooking Class - $185 AUD per person.
- Day 8: Half-Day Penang Island Discovery - $110 AUD per person.
- Day 8: Penang Hands On Cooking Class -$115 AUD per person.
- Day 10: Langkawi Sunset Dinner Cruise - $135 AUD per person.
- Day 11: Langkawi Mangrove Boat tour - $85 AUD per person.

*Please note:*

- *The optional tours listed above must be purchased on checkout or over the phone before submitting your passenger information form (subject to availability).*
- *Some tours require minimum numbers to operate.*

## Exclusions

- Visa fees and requirements.
- Transfers and flights not stated in the deal offer.
- Meals/beverages not stated in the deal offer.
- Optional gratuities/tipping.
- Optional activities/tours.
- Personal expenses.
- Travel insurance.
- Malaysian tourism tax (10 MYR per night, per room. Approximately $3 AUD).
- Any costs associated with an interruption to your tour as a result of an airline schedule change or cancellation
- Mandatory city tax

*Please note: Return international flights and transfers to and from the tour are not included in the Trip Only option.*

## Other Important Information

TOUR GUIDE VS. TOUR LEADER

**Tour Guide**

Often locals with intimate knowledge of an area, its culture, and history. Their role entails providing commentary, routing the tour, and seeing that people have a good time. They are a licensed, qualified expert who supplies specific information on the history, art, architecture and culture of the city/village/attraction where they are guiding the tour. The guide meets the group at the required place and leaves it at the end of the tour; they do not travel with the group.

**Tour Leader**

An experienced person tasked with ensuring the smooth operation of tours, as well as providing practical support to passengers throughout the whole trip. Their role primarily includes assisting with accommodation, transportation between locations, and communication with tour guides at each stop. A tour leader may provide general guidance around a city or village and offer information on the place visited on the bus. However, they are not required to have specific art, architecture, or historical knowledge. They are not allowed to provide a guided tour or commentary of a city/village/attraction once there and, if caught doing so, can be fined.

*Please note: Tour leaders/guides are not a standard inclusion in all travel offers. Tour leaders/guides will only be made available when required to enhance the experience of the destination featured.*

CLIMATE & AVERAGE TEMPERATURES

**Climate**

# Important Information

The average daily temperature across Malaysia is between 21°C and 32°C. Typically, the Malaysian climate is influenced by the winds blowing from the Indian Ocean (Southwest Monsoon from May to September) and the South China Sea (North-Eastern Monsoon from November to March).

FLIGHTS

**Seat Selection & Frequent Flyer Points**

We do not arrange seat selection. It is essential to highlight that some airlines do not allow pre-selected seats. We strongly suggest you contact the airline directly with seating allocation requirements and/or arrive at the airport earlier to arrange your seating. While we do not add frequent flyer member details to bookings, you can do this directly with the airline once you have your flight information.

**Dietary Requests**

Meal options and availability differ between airlines and routes therefore not all dietary requests can be accommodated. If your flight includes meals we will select the most suitable option available based on the dietary requirements you have specified. All meal requests are subject to airline approval and are not guaranteed, therefore we recommend preparing for your flight by bringing appropriate food for yourself, as required.

**Passport Validity**

Customers must provide valid passport details either at the time of purchase or no later than 45 days before the departure date. Failure to do so may result in the cancellation of the booking. Customers will be responsible for any costs and fees incurred in this instance.

COACH TOUR

**Meals**

For meals not included, the tour leader (when available) will offer assistance with reservations, suggestions and directions to local restaurants. It is your responsibility to notify us of any dietary requests/ requirements.

*Please note: We will do our best to meet your requests/requirements; however, we cannot guarantee that we will always be able to.*

**Luggage**

You will be responsible for all your personal belongings whilst on tour. You must carry your own luggage from the vehicle to the hotel room and back to the vehicle. The driver will assist with the uploading and unloading of bags from the vehicle.

OTHER

**Mobility**

If you require wheelchair access please contact our friendly sales and service team to inquire on your behalf.

**Fitness Level Required:**

Adventure (and spontaneity) create some of the best travel memories. Bear in mind, your home schedules and timings might not be adhered to on tour - it's all part of the fun!
A Moderate level of fitness will be required.
Moderate
Expect a moderate pace of touring with a focus on guided tours that may include full days with extended activity, guided city tours or nature walks. You will require a general level of fitness for unassisted navigation of stairs and inclines, longer distances with possible periods of standing when visiting sites, walking on sloping, uneven ground or elevations. You will be responsible for your own luggage and have the ability to board all modes of transport without assistance. Please note: Many areas may be inaccessible to wheelchairs or mobility scooters, where the unassisted use of personal walking sticks and other aids may be required. Although some assistance may be available, every traveller should be self-reliant during all aspects of their travel.

*Please note: It is expected that every traveller must be self-reliant and able to undertake all aspects of their own travel. Please speak to your booking agent about your personal circumstances and any assistance requirements to ensure this tour is right for you.*

*Please note: If you have any concerns, please consult your healthcare provider prior to purchase/travel.*

**Yellow Fever**

A valid international certificate of vaccination against Yellow Fever is required in many countries. You may need to present this on arrival at the airport or border crossing. Some countries will refuse entry if you are unable to present your certificate. It's also common for your home country to request a Yellow Fever certificate upon arrival. You must check with your doctor well before leaving home about the Yellow Fever requirements for the countries you'll be visiting.

**Gratuities/Tipping**

Land

Gratuities (tips) are not included for the services of the tour leader (when available) and driver throughout the tour. The recommended tip is $8-$10 AUD per person per day. This covers the guide/leader and the driver and will be collected on tour.

*Please note: Tipping for services provided is always a matter of personal discretion; however, please be aware that many locals consider tipping part of their normal remuneration, and they may approach you for payment; there's no need to be intimidated by the request.*

**Sightseeing**

*Please note: If entry to a site is affected by changes in operating hours or public holiday closures, your itinerary, where possible, may be adjusted, or a similar activity will be offered in its place (subject to availability).*

**Wildlife**

TripADeal cannot guarantee animal sightings. Wildlife are unpredictable and factors such as weather conditions, predatory fear and animal movements can

# Important Information

impact sightings.

**Shopping**

Shopping overseas can be a daunting and confusing experience, especially when there is a language barrier. Please be very cautious when foreign currencies and prices are involved. If paying by credit card, please pay close attention to the amount you are being charged and keep all your receipts. Do not make any purchases you are not comfortable with or feel pressured into. If you are uncertain or need assistance with the language barrier, please seek assistance from your Tour Guide/Leader. Please refer to our Terms and Conditions regarding shopping for further information.

## Visas

A 90-day tourist visa will generally be granted upon arrival into Malaysia if travelling on an Australian Passport. Effective December 2023, all foreigners entering Malaysia will be required to complete the "Malaysia Digital Arrival Card (MDAC)" at least 3 days prior to their arrival. This applies to all travellers, except for those transiting or transferring through Singapore without seeking immigration clearance, Malaysian permanent residents and Malaysian Automated Clearance System (MACS) holders. For more information regarding the MDAC, please visit https://imigresen-online.imi.gov.my/mdac/main.

*Important:*

- *Please start arranging your visa three weeks before departure to account for any delays due to consulate operating hours.*
- *Visa rules may have changed since Covid-19. Some countries and airlines may require you to obtain an additional visa before arrival. Please check with the nearest embassy, consulate or immigration department of the destination you're entering.*

*Please note:*

- *Passengers who are not Australian citizens must also check with the respective consulate or visa agency to determine what their visa requirements are and what personal identification is required.*
- *It is also important to note that some areas of employment, such as journalism, government authorities and charity organisations, may have additional restrictions in applying for visas. This may, in turn, affect the type of application required.*

## Travel Insurance

Embarking on your next trip is exciting, and while you hope the unexpected does not happen, it is best to be prepared. We strongly recommend you take out travel insurance when making your booking. Whether it's a potential medical emergency, a flight cancellation, a delayed suitcase, or an unforeseen event, it's important to ensure you're adequately protected. For more information or advice visit https://www.tripadeal.com.au/travel-insurance

## Schedule Of Fees

*Please note: Due to limited availability, passenger name and date changes are strictly prohibited for this offer. This overrides the Schedule of Fees in our standard Terms & Conditions. Please read the Refund and Cancellation policy before purchase, as strict conditions apply beyond this point.*

**Voluntary Changes**

This includes booking changes requested by you, including but not limited to those changes requiring an airline ticket or a Purchase Confirmation reissue.

- Changes - $100 AUD per booking and any additional charges applied by the airline/cruise company/accommodation/other travel providers.

**Name Changes Due To Passenger Error**

If the incorrect name has been provided, charges of $100 AUD per booking and any additional charges applied by the airline/cruise company/accommodation/other travel providers.

**Supplier Fees**

In the event the tour package you have purchased is unable to proceed, and/or a travel Supplier is unable to fulfil the tour due to external circumstances (Limitation of Liability e.g. a Force Majeure event), there may be a fee or amount of money that is withheld by our Suppliers and is unrecoverable. This may be due to non-refundable airline tickets, cancellation penalties with cruise cabins or unrecoverable payments with our land/accommodation partners. If refunds are not available from Suppliers, we will endeavour to obtain a travel credit on the best terms available and communicate these outcomes to you. In the event we are unable to obtain a refund or travel service credit, or part thereof, this cost is passed on to the customer as a Supplier Fee.