

Vietnam Mountain Discovery

HANOI ● HA GIANG ● DONG VAN ● CAO BANG

The Offer

Enjoy a small-group tour of beautiful Northern Vietnam and a unique itinerary of this popular destination. In this 11-day package, including return flights, visit picturesque waterfalls in the mountains, see stunning caves, trek to remote villages, and more.

If you are looking for a gentle adventure, this will be the perfect holiday! This active Vietnam package requires a moderate fitness level, as you will undertake some easy treks to local villages. But since it's a holiday in Vietnam, you'll also get to relax in some fantastic places along the way, including 2 nights in a 5-star hotel: the superb Muong Thanh Luxury Cao Bang Hotel.

With only 18 travellers per group, enjoy a comfortable, private experience amid breathtaking scenery. Begin in Hanoi, where you can explore highlights such as the picturesque West Lake, Quan Thanh, a sacred Taoist temple, and Cua Bac Parish Church, a Roman Catholic landmark built in the early 20th century.

Travel to Hà Giang Province from Hanoi to experience the Hà Giang Loop, a mystical borderland framed by astonishing landscapes and cultural diversity. Here, you will encounter the welcoming H'mong and the Lo Lo Chai villages, happy to share their culture with visitors. You will visit the stunning Sung La Valley and travel to Dong Van, where you will reach the Nho Quế River, where you will board a boat and cruise to the beautiful Tu Sản Canyon.

Travel to Cao Bang Province along the Ma Phuc Pass to your first stop, Nguom Ngao cave, a massive underground system with stunning stalactites and stalagmites. Continuing to the Quay Son River, board a bamboo boat and cruise to Ban Gioc waterfall, which, when viewed from a distance, resembles delicate ribbons of white silk hanging from the rocks. Then, reach Chùa Phật Tích Trúc Lâm (Truc Lam Meditation Monastery), a nearby Buddhist temple with amazing views of the nearby waterfalls and mountains.

With return international full-service flights, 9 nights of quality hotel accommodation (including 2 nights at the 5-star Muong Thanh Luxury Cao Bang Hotel), 11 meals and transportation by air-conditioned vehicle, this will be an active and relaxing experience you will talk about for years to come.



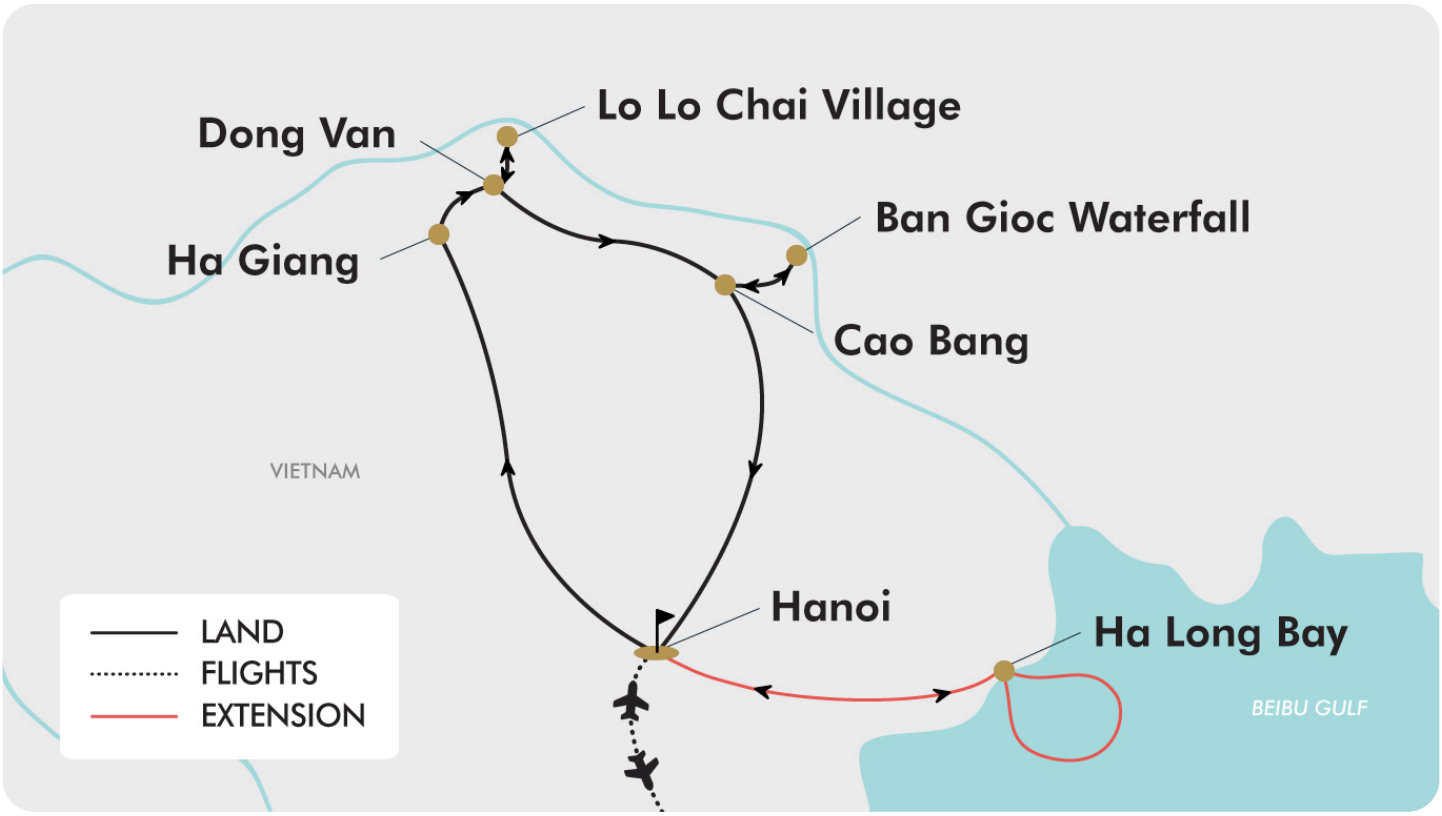
HANOI ● HA GIANG ● DONG VAN ● CAO BANG

The Offer

Add a 2-night Ha Long Bay extension for only $400 extra per person, including 1 night on a Ha Long Bay cruise and 1 night in Hanoi or choose optional activities in Hanoi at checkout.



The Map


Dong Van
Lo Lo Chai Village
Ha Giang
Ban Gioc Waterfall
Cao Bang
VIETNAM
Hanoi
Ha Long Bay
BEIBU GULF
LAND
FLIGHTS
EXTENSION



The Itinerary

Itinerary 1

Day 1 Australia (or New Zealand) - Hanoi, Vietnam

Today depart Australia (or New Zealand) for your flight to Hanoi, Vietnam. On arrival, be picked up by a tour representative and transferred to the hotel.

Please note: Due to flight scheduling and availability, some departures may occur on day 0. Affected customers must be available to depart the day before. Flight times will be indicated on your final documents, issued 4-6 weeks before departure.

Overnight: Flower Garden Hotel or similar, Hanoi
Meals included: In-Flight

Day 2 Hanoi

Today is free at leisure to explore Hanoi or take the opportunity to join an optional tour (not included).

Optional Activity: Hanoi City Tour

This morning, you will head out on a city tour of Hanoi. First up, you will visit the historic complex of Ba Dinh, where the late President Ho Chi Minh read the declaration of Vietnam on 2 September 1945.

Afterwards, visit Ho Chi Minh's Mausoleum and the One-Pillar Pagoda, an ancient Buddhist pagoda supported by only one pillar, built in the early 11th century. Visit Van Mieu-Quoc Tu Giam (Temple of Literature), the first Imperial school in Vietnam, built in 1070 during the dynasty of King Ly.

Enjoy lunch at a local restaurant before continuing onwards to Hoan Kiem Lake, Ngoc Son Temple (Jade Mountain Temple), But Tower (pen-shaped tower), Dai Nghien (Ink Stand), and the Huc Bridge (wooden bridge painted red). Finish the tour with a cyclo (pedicab) ride around Hanoi Old Quarter before returning to your hotel.

Please note: This tour requires a minimum of 6 people to operate. See pricing in the Important Info section.

Optional Activity: Water puppet performance and Vietnamese dinner

Sit back and watch a traditional and unique performance of water puppetry originating in the Red River Delta of northern Vietnam. Each show lasts approximately 45 minutes and includes lively, illustrative Vietnamese pastoral scenes of rural daily life and fairy legends.

Afterwards head into the Old Quarter and feast on a dinner of authentic dishes such as Goi Cuon Tom Thit (fresh rice paper roll with prawn and pork), Pho bo (noodle soup with beef), Bun Cha (BBQ Vietnamese pork meatballs with noodles), Goi Ga Hoa Chuoi (banana blossom salad with chicken) and Che Nep Dua (sticky rice in coconut cream).

Please note: Depending on the timing of the water puppet performance, dinner may be enjoyed before the show.

After the walking tour, you may return to your accommodation and enjoy the remainder of the day at your leisure. See pricing in the Important Info section.



The Itinerary

Itinerary 1

Overnight: Flower Garden Hotel or similar, Hanoi
Meals included: Breakfast

Day 3 Hanoi - Ha Giang

Early this morning, depart Hanoi and head north into the mountains towards Ha Giang. On the way, stop at Tuyen Quang City for lunch (not included). Arrive in Ha Giang in the late afternoon, where you will check into your hotel and enjoy an evening at leisure.

Ha Giang will be the launching spot for your next few days exploring the Ha Giang loop. The Ha Giang Loop is arguably the most beautiful destination in Vietnam and perhaps one of the most beautiful places in Southeast Asia. Bordering China to the north, this extraordinary province presents truly awe-inspiring scenery, including colossal limestone mountains, lush rice paddies, majestic flowing rivers, and mountain villages that are sure to leave you mesmerised.

Today's travel time is approximately 300 km or 6.5 hours.

Overnight: Yên Biên Hotel or similar, Ha Giang
Meals included: Breakfast

Day 4 Ha Giang - Dong Van

Early this morning, depart Ha Giang for Dong Van and enjoy the sightseeing. The first stop is the Quan Ba twin mountain, dating back about 1.6 million to 2 million years ago. These two mountains have a round shape, looking like a fairy sleeping soundly in the middle of majestic mountains and forests. Next, travel over the zig-zagging Thẩm Mã pass at 1500m above sea level before arriving at Sung La Valley, renowned for its idyllic and rustic beauty and brilliant flower-filled gardens in the middle of the karst plateau. Afterwards, visit the former Hmong king's palace before arriving at Dong Van, where you will enjoy lunch at a local restaurant on arrival.

After lunch, visit the Dong Van Museum of Culture and Ethnic Minority and learn about the land and people of Dong Van Karst Plateau Geopark.

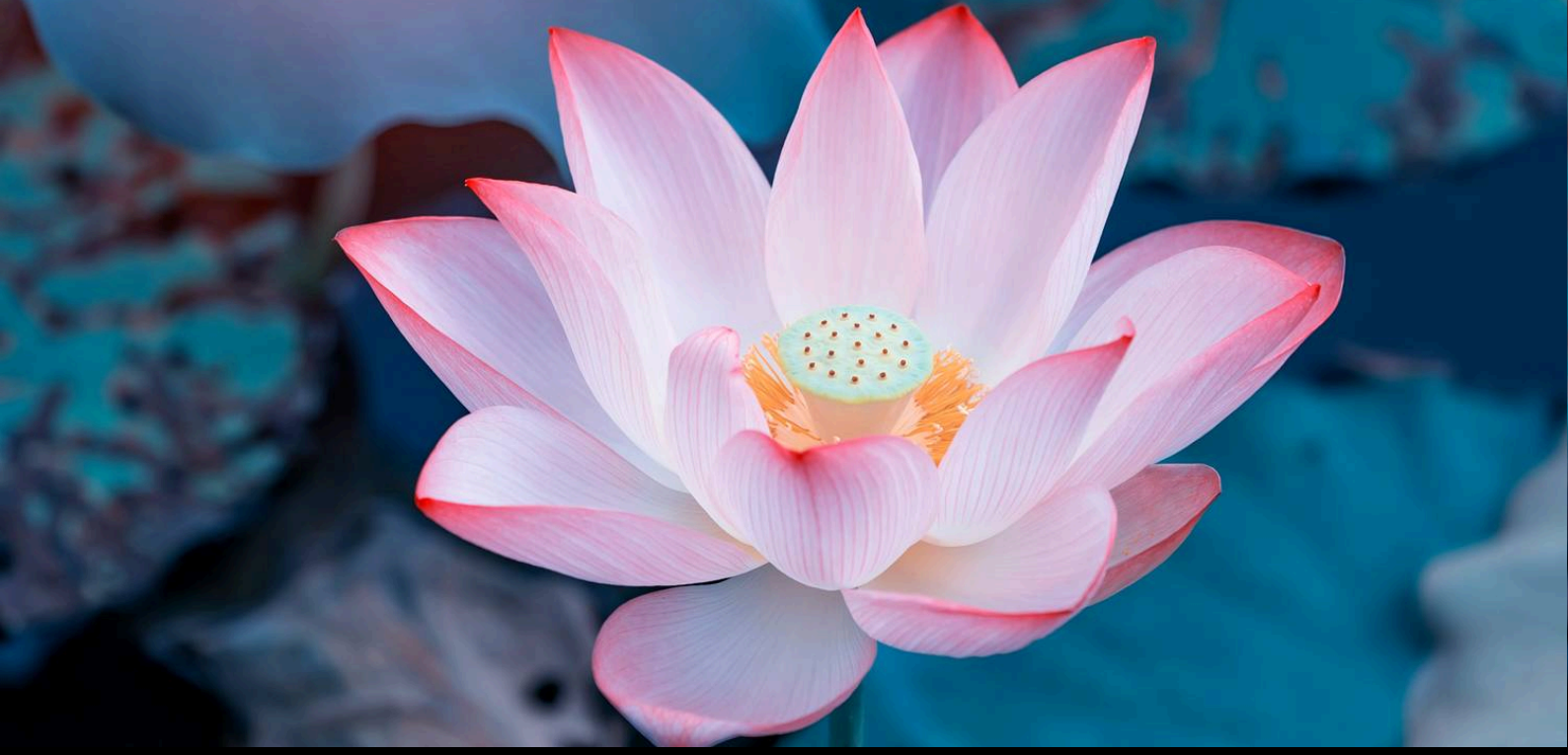
Finish the day at your hotel in Dong Van, where you will check in and enjoy an evening at leisure.

Today, the travel time is approximately 130 kilometres or 4 hours.

Overnight: Hoa Cuong Hotel or similar, Dong Van
Meals included: Breakfast; Lunch

Day 5 Lung Cu National Flag Point & Lo Lo Chai Village

In the morning, you will drive to Lung Cú National Flag Point. Positioned at the northernmost point of the country, it is a symbol of national unity and independence. The tower, which displays the national flag, offers panoramic views of the surrounding landscape.



The Itinerary

Itinerary 1

Afterwards, enjoy a walk to Lo Lo Chai village, which sits in the shadow of Lung Cu National Flag Point. This walk will take approximately 1 hour return along a mostly flat village road. Lo Lo Chai village is a showpiece for Don Van Plateau's architecture. The homestays have been designed and renovated on the existing foundations of houses built by the Lo Lo people. Here you will walk through the village, learning about the locals' daily life and fascinating culture.

Finish the day back in Dong Van, where you will enjoy the remainder of the day at leisure.

Today's travel time is approximately 80km or 2.5 hours, and includes about 1 hour of walking along a mostly flat road.

Overnight: Hoa Cuong Hotel or similar, Dong Van
Meals included: Breakfast

Day 6 Dong Van - Cao Bang

Depart Dong Van in the early morning for Cao Bang. Stop at Ma Pi Leng Pass to enjoy a great view over the Nho Que River and the spectacular mountain range. Continue driving down to Nho Quế River, where you will board a boat to the beautiful Tu Sản canyon. The Nho Que River flows from China into Northern Vietnam and offers views of the surrounding mountains and cerulean waters.

After the boat trip, take a walk to a local H'mong village in Mèo Vạc. This walk will take approximately 1 hour return along a mostly flat village road. Here you will tour the village to learn more about the H'mong way of life. Then enjoy lunch at a local restaurant (not included) in Bao Lam before arriving in the city of Cao Bang, where you will check into your 5-star hotel and enjoy the remainder of the day at leisure.

Today's travel time is approximately 210km or 6 hours, including about 1 hour of walking along a flat road.

Overnight: Muong Thanh Luxury Cao Bang Hotel, Cao Bang
Meals included: Breakfast

Day 7 Nguom Ngao Cave, Ban Gioc Waterfall & Truc Lam Meditation Monastery

In the morning, go on a sightseeing tour of the Cao Bang province. Travel along the Ma Phuc Pass to your first stop, Nguom Ngao Cave, a massive cave system with stunning stalactites and stalagmites. Afterwards, enjoy an included lunch at a local restaurant before continuing onwards to the Quay Son River. You will board a bamboo boat and visit Ban Gioc waterfall, arguably one of Vietnam's most captivating waterfalls. Ban Gioc Waterfalls comprises two distinct falls. The main waterfall, featuring three stunning cascades, is about 100 metres wide and 70 metres tall. When viewed from a distance, it resembles delicate ribbons of white silk and has been named one of the world's most exquisite waterfalls and beautiful land borders.

Afterwards, travel onwards to Chùa Phật Tích Trúc Lâm (Truc Lam Meditation Monastery) - a nearby Buddhist temple with amazing views of the nearby waterfalls and mountains. Finish the day back in Cao Bang, where you may enjoy the remainder of the day at leisure after a 160-kilometre travel day.



The Itinerary

Itinerary 1

Please note: To visit the Truc Lam Pagoda, you will need to climb approximately 400 steps; however, this is not mandatory.

Overnight: Muong Thanh Luxury Cao Bang Hotel, Cao Bang
Meals included: Breakfast; Lunch

Day 8 Cao Bang - Hanoi

Enjoy breakfast before checking out mid-morning for your journey back to Hanoi, arriving at your hotel in the evening.

Today's travel time is approximately 280 km or 5.5 hours.

Overnight: Flower Garden Hotel or similar, Hanoi
Meals included: Breakfast

Day 9 Hanoi Free Day

Enjoy a day at leisure in Hanoi.

Alternatively, book an optional activity (see below).

Optional Activity - Ninh Binh, Hoa Lu & Tam Coc Day Tour

This morning you will depart to Tam Coc in the Ninh Binh province, enjoying the beautiful scenery along the way. Upon arrival your guide will take you to Hoa Lu, the ancient royal capital of Vietnam. Here you will visit King Dinh and King Le's temples built in the 10th Century. Afterwards, continue to Tam Coc where you will enjoy lunch at a local restaurant (included). Then enjoy a bamboo boat ride on the Hoang Long River to discover three caves near Tam Coc. It takes approximately two hours to go up and down the river and along the way you witness local fisherfolk, village life, and the striking limestone karst formations that Tam Coc is famous for. Please find current pricing in Important Info.

Overnight: Flower Garden Hotel or similar, Hanoi
Meals included: Breakfast

Day 10 Hanoi - Australia (or New Zealand)

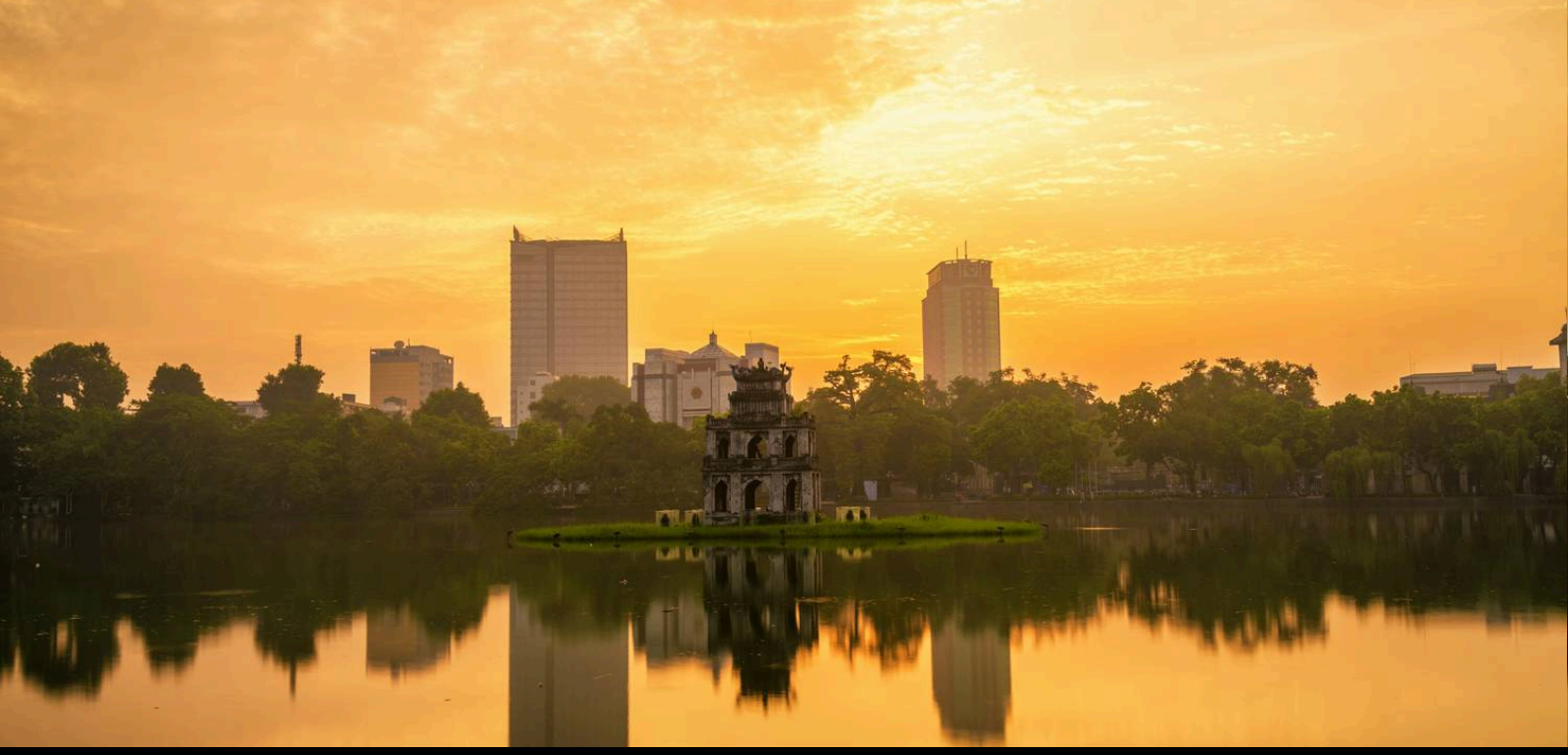
Today brings to an end your Vietnam journey. At the appropriate time, you will receive a transfer to Hanoi's Noi Bai International Airport for your onward flight to Australia (or New Zealand).

Please note:

- *Standard check-out time is 11:00, and luggage storage is available at the hotel if you have a flight departing later in the evening.*
- *Some travellers may depart the morning of Day 10 and arrive in the evening of Day 10.*

Meals included: Breakfast; In-Flight

Day 11 Arrive Australia (or New Zealand)



The Itinerary

Itinerary 2

Day 1 Australia (or New Zealand) - Hanoi, Vietnam
Today, depart Australia (or New Zealand) for your flight to Hanoi, Vietnam. On arrival, you will be picked up by a tour representative and transferred to the hotel.

Please note: Due to flight scheduling and availability, some departures may occur on day 0. Affected customers must be available to depart the day before. Flight times will be indicated on your final documents, issued 4-6 weeks before departure.

Overnight: Flower Garden Hotel or similar, Hanoi
Meals included: In-Flight

Day 2 Hanoi
Today is free at leisure to explore Hanoi or take the opportunity to join an optional tour (not included).

Optional Activity: Hanoi City Tour

This morning, you will head out on a city tour of Hanoi. First up, you will visit the historic complex of Ba Dinh, where the late President Ho Chi Minh read the declaration of Vietnam on 2 September 1945.

Afterwards, visit Ho Chi Minh's Mausoleum and the One-Pillar Pagoda, an ancient Buddhist pagoda supported by only one pillar, built in the early 11th century. Visit Van Mieu-Quoc Tu Giam (Temple of Literature), the first Imperial school in Vietnam, built in 1070 during the dynasty of King Ly.

Enjoy lunch at a local restaurant before continuing onwards to Hoan Kiem Lake, Ngoc Son Temple (Jade Mountain Temple), But Tower (pen-shaped tower), Dai Nghien (Ink Stand), and the Huc Bridge (wooden bridge painted red). Finish the tour with a cyclo (pedicab) ride around Hanoi Old Quarter before returning to your hotel.

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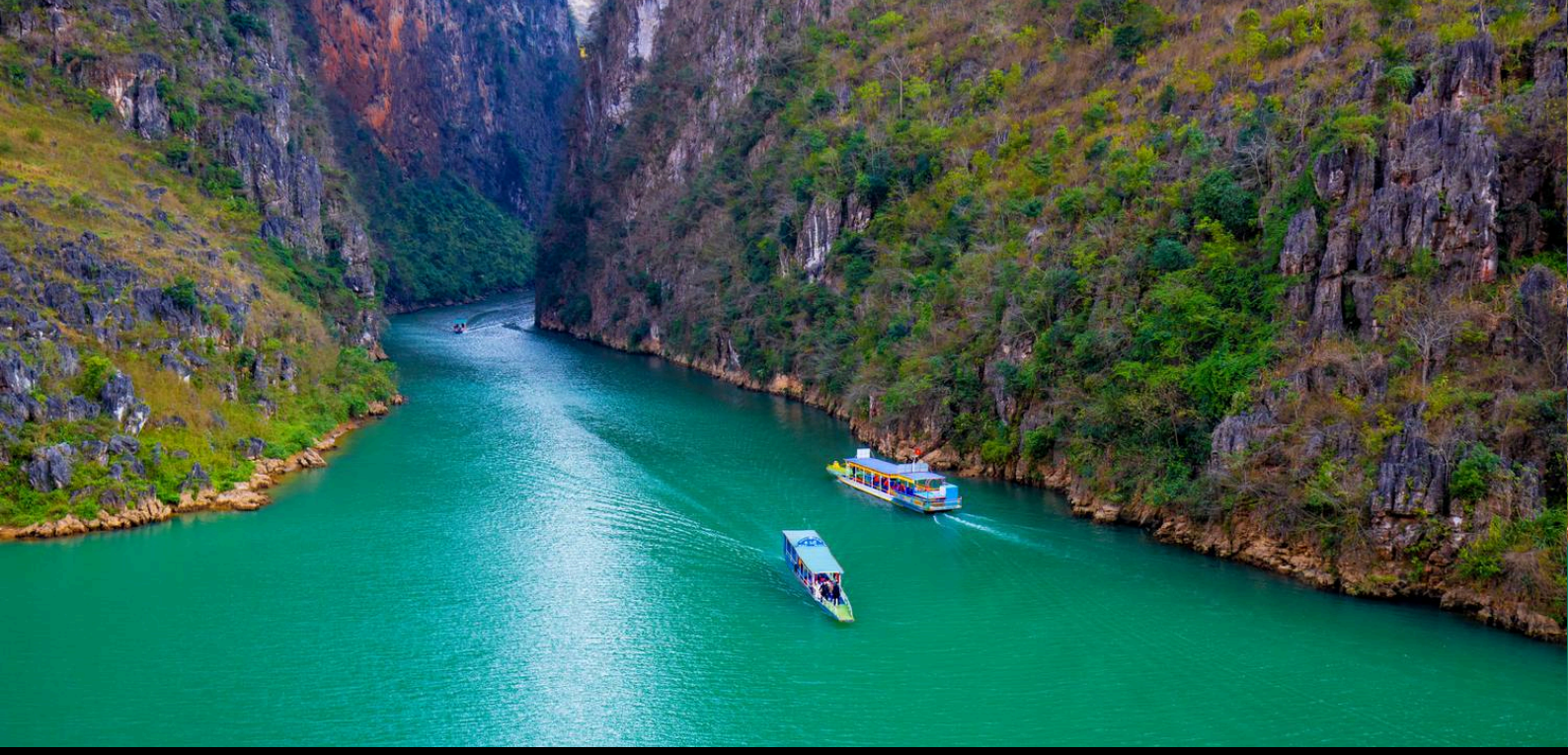
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Please note: Depending on the timing of the water puppet performance, dinner may be enjoyed before the show.

After the walking tour, you may return to your accommodation and enjoy the remainder of the day at your leisure. See pricing in the Important Info section.



The Itinerary

Itinerary 2

Overnight: Flower Garden Hotel or similar, Hanoi
Meals included: Breakfast

Day 3 Hanoi - Ha Giang

Early this morning depart Hanoi and head north into the mountains towards Ha Giang. On the way, stop at Tuyen Quang City for lunch (not included). Arrive in Ha Giang in the late afternoon where you will check in to your hotel and enjoy an evening at leisure.

Ha Giang will be the launching spot for your next few days exploring the Ha Giang loop. The Ha Giang Loop is arguably the most beautiful destination in all of Vietnam and perhaps one of the most beautiful places in all of Southeast Asia. Bordering China to the north, this extraordinary province presents truly awe-inspiring scenery from colossal limestone mountains, lush rice paddies, majestic flowing rivers and mountain villages that are sure to leave you mesmerised.

Todays travel time is approx 300km/6.5 hours

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Finish the day at your hotel in Dong Van, where you will check in and enjoy an evening at leisure.

Toda,y the travel time is approximately 130 kilometres or 4 hours.

Overnight: Hoa Cuong Hotel or similar, Dong Van
Meals included: Breakfast; Lunch

Day 5 Lung Cu National Flag Point & Lo Lo Chai Village

In the morning, you will drive to Lung Cú National Flag Point. Positioned at the northernmost point of the country, it is a symbol of national unity and independence. The tower, which displays the national flag, offers panoramic views of the surrounding landscape.



The Itinerary

Itinerary 2

Afterwards, enjoy a walk to Lo Lo Chai village, which sits in the shadow of Lung Cu National Flag Point. This walk will take approximately 1 hour to return along a mostly flat village road.

Lo Lo Chai village is a showpiece for Don Van Plateau's architecture. The homestays have been designed and renovated on the existing foundations of houses built by the Lo Lo people. Here, you will walk through the village, learning about the locals' daily lives and fascinating culture.

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Today's travel time is approx 210km or 6 hours, and includes about 1 hour of walking along a mostly flat road.

Overnight: Muong Thanh Luxury Cao Bang Hotel, Cao Bang
Meals included: Breakfast

Day 7 Nguom Ngao Cave, Ban Gioc Waterfall & Truc Lam Meditation Monastery

In the morning, you will go on a sightseeing tour of the Cao Bang province. Travel along the Ma Phuc Pass to your first stop, Nguom Ngao Cave, a massive cave system with stunning stalactites and stalagmites. Afterwards, enjoy an included lunch at a local restaurant before continuing to the Quay Son River. Here you will board a bamboo boat and visit Ban Gioc waterfall, arguably one of Vietnam's most captivating waterfalls. Ban Gioc Waterfalls comprises two distinct falls. The main waterfall, featuring 3 stunning cascades, is about 100 metres wide and 70 metres tall. When viewed from a distance, it resembles delicate ribbons of white silk and has been named one of the world's most exquisite waterfalls and beautiful land borders.

Afterwards, travel onwards to Chùa Phật Tích Trúc Lâm (Truc Lam Meditation Monastery) - a nearby Buddhist temple with amazing views of the nearby waterfalls and mountains. Finish the day back in Cao Bang, where you may enjoy the remainder of the day at leisure after a 160-kilometre travel day.



The Itinerary

Itinerary 2

Please note: To visit the Truc Lam Pagoda, you will need to climb approximately 400 steps; however, this is not mandatory.

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Overnight: Muong Thanh Luxury Cao Bang Hotel, Cao Bang
Meals included: Breakfast; Lunch

Day 8 Cao Bang - Hanoi

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Meals included: Breakfast

Day 9 Hanoi Free Day

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Alternatively, book an optional activity (see below).

Optional Activity - Ninh Binh, Hoa Lu & Tam Coc Day Tour

This morning, you will depart for Tam Coc in the Ninh Binh province, enjoying the beautiful scenery along the way. Upon arrival, your guide will take you to Hoa Lu, the ancient royal capital of Vietnam. Here you will visit King Dinh and King Le's temples built in the 10th Century. Afterwards, continue to Tam Coc where you will enjoy lunch at a local restaurant (included). Then enjoy a bamboo boat ride on the Hoang Long River to discover three caves near Tam Coc. It takes approximately two hours to go up and down the river, and along the way, you witness local fisherfolk, village life, and the striking limestone karst formations that Tam Coc is famous for. Please find current pricing in Important Info.

Overnight: Flower Garden Hotel or similar, Hanoi
Meals included: Breakfast

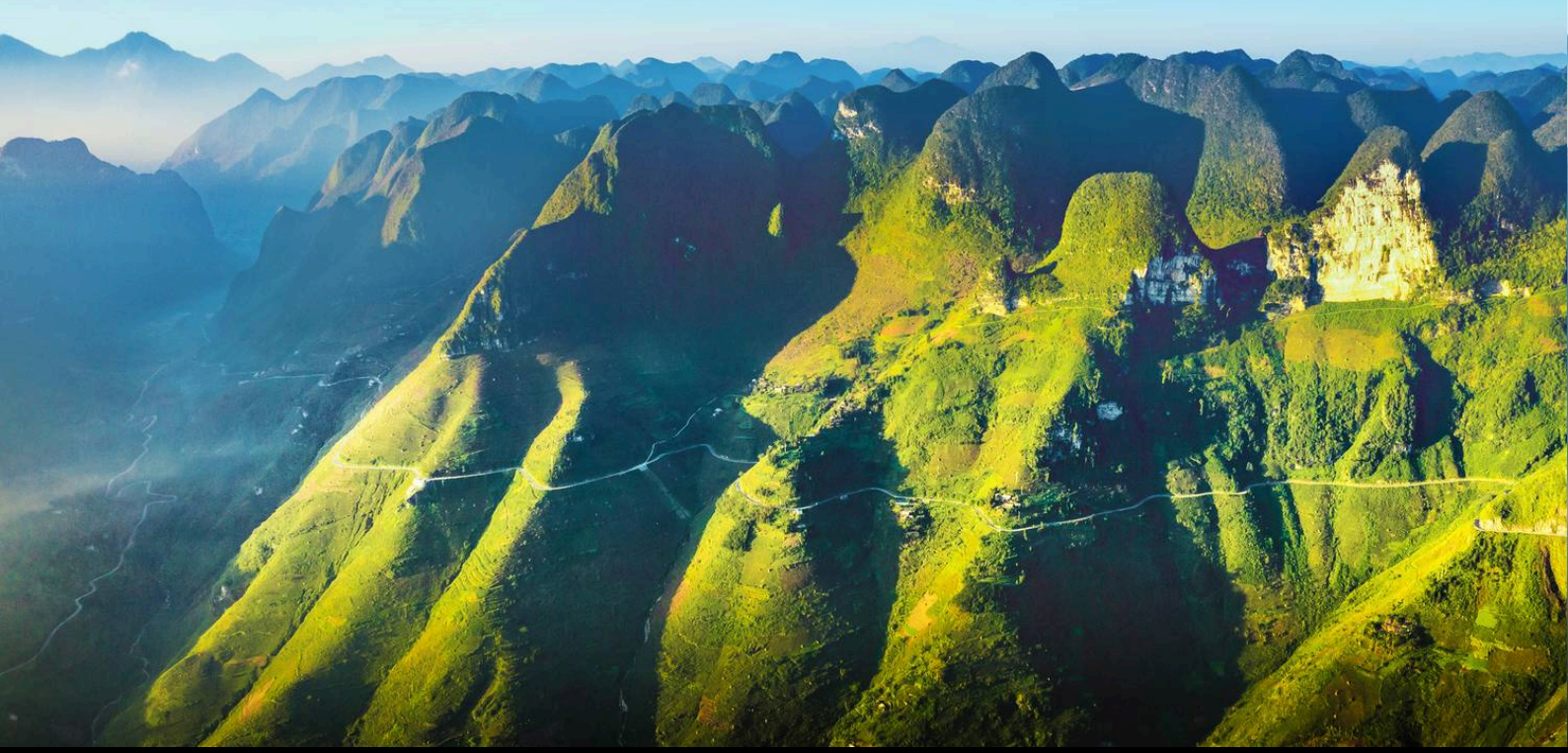
Day 10 Hanoi – Ha Long Bay

Journey past farmlands and rice paddy fields to Ha Long Bay on an approximately 190 kilometres). Embark on your traditional junk-style vessel for an overnight cruise through the UNESCO World Heritage-listed Ha Long Bay. Settle into your deck chair and cruise through the picturesque emerald waters and marvel at the towering limestone karst islands.

Enjoy a seafood lunch before taking part in afternoon activities such as swimming, relaxing on a remote beach, or climbing to the top of a lookout for an incredible panoramic view. Cruise further into the bay. Cruise further into the bay to visit a Pearl Farm. Then watch a cooking demonstration featuring traditional Vietnamese cuisine and enjoy dinner onboard. Drop anchor in the late evening for an overnight stay among the dramatic limestone peaks.

Please note: It is recommended to pack an overnight bag only for your cruise. The rest of your luggage will be securely stored, or you can take all of your belongings if you'd prefer.

Overnight: Le Journey Cruise or similar, Ha Long Bay
Meals included: Breakfast; Lunch; Dinner



The Itinerary

Itinerary 2

Day 11 Ha Long Bay - Hanoi

Early risers can take part in a Tai Chi session on the sundeck. After breakfast, climb aboard the tender to see giant stalactites and stalagmites in Sung Sot Cave (Surprise Cave). Enjoy a light brunch on board, followed by a relaxing trip back into port, where you will disembark and return to Hanoi.

Upon arrival back in Hanoi, check into the hotel for an evening at leisure.

Overnight: Flower Garden Hotel or similar, Hanoi
Meals included: Breakfast

Day 12 Hanoi - Australia (or New Zealand)

Today brings to an end your Vietnam journey. At the appropriate time, you will receive a transfer to Hanoi's Noi Bai International Airport for your onward flight to Australia (or New Zealand).

Please note:

- *Standard check-out time is 11:00, and luggage storage is available at the hotel if you have a flight departing later in the evening.*
- *Some travellers may depart the morning of Day 12 and arrive in the evening of Day 12.*

Meals included: Breakfast; In-Flight

Day 13 Arrive Australia (or New Zealand)



11-DAY TOUR PACKAGE | VIETNAM MOUNTAIN DISCOVERY

Tour Inclusions

HIGHLIGHTS

Enjoy an intimate small group touring experience with a maximum of 18 travellers

Experience the welcoming hospitality and culture of Vietnam

Travel along the remote and beautiful Ha Giang Loop in Northern Vietnam

Travel by boat to Ban Gioc waterfall, one of the most captivating in all of Vietnam

Explore the vast Nguom Ngao cave, home to stunning stalactites and stalagmites

Explore Sung La Valley, renowned for its natural beauty and brilliant flower filled gardens

Enjoy walking tours through the remote mountain villages of the Tay, Nung and H'mong indigenous people

Enjoy sweeping views of North Vietnam & China from Lung Cú National Flag Point, the northernmost point of the country

Enjoy a boat trip down the Nho Que River to admire the blue waters surrounding the Tu Sản canyon

Enjoy sweeping views of Ban Gioc waterfall before admiring the mountains from Truc Lam Meditation Monastery

FLIGHTS

Return international full-service flights (economy class), surcharges may apply. (Excludes Trip Only option)

ACCOMMODATION

9 nights of 3, 4 and 5-star hotel accommodation

Stay at the 5-star Muong Thanh Luxury Cao Bang Hotel

DINING

11 meals included

ESSENTIALS

English-speaking local tour guides

Sightseeing fees, entrance fees and monument charges

TRANSPORT

Transportation by air-conditioned vehicle

TRANSFERS

Return airport transfers (Excludes Trip Only option)

HA LONG BAY EXTENSION

All of the above, plus the following:
Overnight 4-star hotel accommodation in Hanoi

Enjoy 4 more meals

Overnight cruise in Ha Long Bay

Sail among the tranquil waters and limestone islands of Ha Long Bay

Important Information

**Please note: All information provided in this brochure is subject to both change and availability. Prior to purchase please check the current deal for up-to-date information. If you have already purchased this deal, the terms and conditions on your Purchase Confirmation apply and take precedence over the information in this brochure.*

Booking Information

After purchase, you will receive a receipt and a Purchase Confirmation, directing you to an online Passenger Information Form. You must complete the Passenger Information Form within 72 hours of purchase.
Any special requests, preferences and optional extras MUST be clearly stated in your Passenger Information Form. Any change requested after submitting your Passenger Information Form cannot be guaranteed, is strictly subject to availability and will incur surcharges as outlined in the Schedule of Fees below.
On purchasing this Travel Offer, you are bound by the General Terms and Conditions and the specific terms and conditions outlined in this Important Information.

Please note: All countries and territories have different entry requirements in relation to vaccinations, quarantine/isolation periods and travel restrictions. Due to the evolving nature, we would ask all of our customers to monitor, meet and adhere to the specific requirements of their intended destination(s) in the lead-up to and immediately before travel, as well as any requirements post-travel upon their return.

Our Policies

Cancellation & Refund Policy

By placing a booking with us, you acknowledge the following important information:

- **we act as your booking agent:** TripADeal is a booking services provider, and curates the Travel Offers available on our website. We act as your booking agent, and we receive payment for the Booking Services as part of the booking price, however, we do not provide any of the Travel Services (flights, accommodation, tours or other products or services) included in your booking – the Travel Services are provided by a number of third party Travel Suppliers.
- **each booking is unique:** our Travel Offers are made up of a variety of different components and are, during the booking process, uniquely tailored to suit your requirements, for example, departure dates and ports, flight and room upgrades, tour inclusions, etc.
- **changes/modifications to your booking may not be possible:** once your booking has been made, changes or modifications may not be possible, and where possible, may incur a fee. It is important to ensure that the information you provide during the booking process is accurate and up to date, and that you read the Travel Offer carefully before placing your order.
- **Travel Offers are a package:** our Travel Offers have been curated into package offerings and must be used as a package – individual components cannot be used independently of the full package offering.
- **our Travel Offers are generally non-refundable:** in order to provide great value Travel Offers, we work with a variety of Travel Suppliers to find the best deals – this often means the Travel Suppliers' offerings are non-refundable to ensure the best price. We recommend that you obtain travel insurance as soon as you make a booking with us.

To read more about our Cancellation and Refund Policy, please click here.

General Terms & Conditions

By placing your booking with us, you acknowledge and agree to our Terms & Conditions, Privacy Policy and Cancellation Policy.

Offer Essentials

This travel offer is valid for travel on selected dates until 15 December 2027. This travel offer is priced per person on a twin share.

Single Traveller Supplement

For solo travellers, a mandatory single supplement applies.

- 11-Day Package: $480
- 13-Day Package: $680

Please note: Accommodation for single customers who are travelling on a tour or cruise package may be in a single room, depending on availability.

Departure Dates & Surcharges

See the checkout for live dates and availability.

Flights

(Flight information for options excluding Trip Only)

Departure Cities

Melbourne, *Sydney, *Brisbane, *Adelaide, *Perth or *Auckland.

Departure City Surcharges

- Sydney: $75 per person.
- Perth: $100 per person.
- Brisbane: $275 per person.
- Adelaide: $450 per person.
- Auckland: $850 per person.

International Full-Service Airline(s)

- Cabin Class: Economy Class.

Please note: We cannot accommodate one-way flights. Travellers must take all included flights within the package, and any flights intentionally forfeited will result in later flights being subject to cancellation.

Please note: From Sydney, Melbourne, Brisbane or Perth, the flying journey to your destination may take up to 18.5 hours, with up to 1 stop.

From Adelaide or Auckland, the flying journey to your destination may take up to 21 hours, with up to 2 stops. One of those stops may be within Australia.
This is provided as a guide only - actual flight duration can vary depending on availability and airline schedules. Your booking's final details will be confirmed to you via email once available.

Missed Flights

Important Information

If you fail to arrive for your outbound flight, you risk all flight and land arrangements in your destination being automatically cancelled by the airlines and land operator, respectively. Additional fees may apply to reinstate these services. If you miss your flight for whatever reason, please contact us as soon as possible to make arrangements.

Preferred Airline Surcharge

- Cabin Class: Economy Class.
- Singapore Airlines: $400 per person.

Please note:

- *Preferred airlines are subject to availability. If we are unable to fulfil your request, the above extra cost will be refunded.*
- *On any upgrade purchase, short-haul flights and domestic flight sectors are not guaranteed, subject to aircraft configuration.*
- *In the event that a purchased stopover package and a purchased preferred airline upgrade are not compatible, you will have the option to receive a refund for the preferred airline upgrade or be offered an alternative stopover city option, e.g if you choose to fly with Singapore Airlines you cannot stopover in Dubai.*
- *Preferred airline refers to the marketing carrier and could include codeshare partners.*

Arrive Early & Stay Behind Options

Fly out and return home up to 60 days pre and post your tour dates.

Arrive Early

Hanoi, Vietnam - From $200 per person, subject to availability.

Stay Behind

Hanoi, Vietnam - From $200 per person, subject to availability.

Please note:

- ***Exclusions***

  : This fee does not include extra nights' accommodation, meals or airport transfers.

- ***Cancellations & Changes***

  : Flight booking changes or cancellations after air tickets have been issued are not guaranteed and may incur additional fees and fare difference, subject to the airline cancellation and change policies. Flight changes are subject to availability at the time of booking.

- ***High Season***

  : A high-season Arrive Early or Stay Behind can be purchased for an additional charge, subject to availability. For pricing, please refer to the cart.

- ***+ 60 Days***

  : You can fly out up to 60 days before your package's start date, and/or return home 60 days after your package's end date. Should you wish to fly out or return home for more than 60 days from the tour, please contact us to request availability. Additional costs may apply.

- ***Estimated Dates***

  : Your estimated departure, return, and arrival dates are all subject to availability and may vary. The confirmed schedule for all flights will be provided when you receive your flight tickets.

- *High season surcharges apply to flights departing between the below date ranges:*

18th September 2026 - 9th October 2026
12th December 2026 - 26th January 2027
19th March 2027 - 28th April 2027
19th June 2027 - 18th July 2027
11th September 2027 - 10th October 2027
10th December 2027 - 3rd January 2028

Stopover Packages

* Singapore
Includes:

- 2, 3 or 5 nights in 4-star accommodation
- Daily breakfast
- Return airport transfers

For pricing, please refer to the payment cart at checkout.

- When a pre and post-tour stopover is chosen, the same stopover location must be chosen each way, due to the airline used.
- When selecting to Arrive Early for your tour in conjunction with a Stopover Package, your fly out date from home will take place before the stopover.
- When selecting to Stay Behind after your tour in conjunction with a Stopover Package, your stopover will take place before your final flight home.
- Stopover packages are subject to availability.
- In the event that a purchased stopover package and a purchased preferred airline upgrade are not compatible, you will have the option to receive a refund for the preferred airline upgrade or be offered an alternative stopover city option, e.g if you choose to fly with Singapore Airlines you cannot stopover in Dubai.
- Blackout dates apply to flights departing between the below date ranges:

2026

Singapore Grand Prix: 1 October 2026 - 9 October 2026
Christmas and New Years Eve: 18 December 2026 - 3 January 2027

2027

Singapore Grand Prix: 30 September 2027 - 5 October 2027 (Dates TBC)
Christmas and New Years Eve: 20 December 2027 - 3 January 2028

Flight Class Upgrades

Business Class: For pricing, please refer to the payment cart at checkout.

Please note:

- *Flight upgrades are subject to availability and pricing changes (if we cannot fulfil your request, the upgrade cost will be refunded).*
- *On any upgrade purchase, short-haul flights and domestic flight sectors are not guaranteed*

Trip Only Option
If you choose to remove international flights from your package, your holiday may be shorter, as travel days for flights are not included in the Trip Only package. You will receive an email confirmation when minimum numbers have been met

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and the departure is guaranteed.
We recommend making further travel arrangements, such as flights, after you have received confirmation of a guaranteed departure.
TripADeal assumes no liability for financial losses incurred due to travel arrangements made prior to confirmation of guaranteed departure.
Note: The Trip Only Package does not include return international airfares or airport transfers. At the conclusion of the tour, you will be responsible for booking your own onward travel.
Click here for full Trip Only terms and conditions (see section 4.1)

Accommodation

Accommodation Used

3-Star Properties (Self-Rated)

Dong Van, Vietnam: Hoa Cuong Hotel or similar

4-Star Properties (Self-Rated)

Hanoi, Vietnam: Flower Garden Hotel or similar
Ha Giang, Vietnam: Yên Biên Hotel or similar

5-Star Properties (Self-Rated)

Cao Bang, Vietnam: Muong Thanh Luxury Cao Bang Hotel

Not Rated

Ha Long Bay: Le Journey Cruise or similar (Ha Long Bay Extension Package Only)

Please note: Accommodation/rooms offered are based on a lead-in room type and are subject to availability based on seasonality. In the instance a property is not available, a similar standard of accommodation will be provided. Properties will be confirmed and included in your travel pack, which you will receive 4-6 weeks before travel.

Extra Nights

Not available at check-out.

Please note: If you are interested in booking additional nights of accommodation pre or post-tour, please wait until you receive your travel documentation approximately 4-6 weeks before departure for the confirmed list of hotels. If booking your own additional accommodation directly with the hotel, please be aware that you may be required to change rooms at the start/end of your tour.

Maximum Room Capacity

2 people

Child Policy

- No child discounts. The full price applies to all children travelling with their parents.
- Valid for children 12 years old and over.

Please note: Children must be accompanied by a responsible adult 18 years old and over to travel. No unaccompanied minors are allowed.

Triple Share

Not available.

Bedding Configuration

Twin or double bedding (subject to availability).

General Information

Minimum group size 8, maximum group size 18 per vehicle.

Please note: A small group tour is defined as a tour with no more than 20 travellers per vehicle.

Optional Tours/Activities

- Hanoi City Tour - $70 AUD per person
- Water Puppet Performance & Vietnamese Dinner - $60 AUD per person
- Ninh Binh, Hoa Lu & Tam Coc Day Tour - $120 AUD per person

Please note:

- *Prices are based per person, are subject to availability, time and weather conditions permitting.*
- *The optional tours listed above must be purchased on checkout or over the phone before submitting your passenger information form (subject to availability).*
- *Some tours require minimum numbers to operate.*

Exclusions

- Visa fees and requirements
- Domestic transfers and flights not stated in the deal offer
- Meals/beverages not stated in the deal offer
- Highly recommended gratuities/tipping
- Optional activities/tours
- Personal expenses
- Travel insurance
- Any costs associated with an interruption to your tour as a result of an airline schedule change or cancellation

Please note: Return international flights and transfers to and from the tour are not included in the Trip Only option.

Other Important Information

TOUR GUIDE VS. TOUR LEADER

Tour Guide

Often locals with intimate knowledge of an area, its culture, and history. Their role entails providing commentary, routing the tour, and seeing that people have a good time. They are a licensed, qualified expert who supplies specific information on the history, art, architecture and culture of the city/village/attraction where they are guiding the tour. The guide meets the group at the required place and leaves it at the end of the tour; they do not travel with the group.

Tour Leader

An experienced person tasked with ensuring the smooth operation of tours, as well as providing practical support to passengers throughout the whole trip. Their role primarily includes assisting with accommodation, transportation between locations, and communication with tour guides at each stop. A tour leader may provide general guidance around a city or village and offer information on the place visited on the bus. However, they are not required to have specific art, architecture, or historical knowledge. They are not allowed to provide a guided tour or

Important Information

commentary of a city/village/attraction once there and, if caught doing so, can be fined.

Please note: Tour leaders/guides are not a standard inclusion in all travel offers. Tour leaders/guides will only be made available when required to enhance the experience of the destination featured.

CLIMATE & AVERAGE TEMPERATURES
The climate in Vietnam's north-west region is divided into two seasons: the dry season runs from October to late March with the wet season lasting from April to September. It can get very cold and frosty in December and January, especially at night.
The best months to travel in the north-east (Ha Giang) is during the dry season, from October to April, although December and January can get very cold. The summer rainy season runs from May to September and it can get very hot and humid with temperatures up to 30 degrees celsius and thunderstorms are common.

FLIGHTS

Seat Selection & Frequent Flyer Points

We do not arrange seat selection. It is essential to highlight that some airlines do not allow pre-selected seats. We strongly suggest you contact the airline directly with seating allocation requirements and/or arrive at the airport earlier to arrange your seating. While we do not add frequent flyer member details to bookings, you can do this directly with the airline once you have your flight information.

Passport Validity

Customers must provide valid passport details either at the time of purchase or no later than 45 days before the departure date. Failure to do so may result in the cancellation of the booking. Customers will be responsible for any costs and fees incurred in this instance.

COACH TOUR

Meals

For meals not included, the tour leader (when available) will offer assistance with reservations, suggestions and directions to local restaurants. It is your responsibility to notify us of any dietary requests/requirements.

Please note: We will do our best to meet your requests/requirements; however, we cannot guarantee that we will always be able to.

Luggage

You will be responsible for all your personal belongings whilst on tour. You must carry your own luggage from the vehicle to the hotel room and back to the vehicle. The driver will assist with the uploading and unloading of bags from the vehicle.

OTHER

Mobility

If you require wheelchair access please contact our friendly sales and service team to inquire on your behalf.

Fitness Level Required

A moderate level of fitness will be required. May involve more physical activity, including biking, longer day hikes or extended walking and standing, low-altitude treks, and water-based activities such as canoeing or low-grade kayaking. Guests using any walking aid other than a walking stick would be advised to reconsider as surfaces may be uneven.

Please note: If you have any concerns, please consult your healthcare provider prior to purchase/travel.

Yellow Fever

A valid international certificate of vaccination against Yellow Fever is required in many countries. You may need to present this on arrival at the airport or border crossing. Some countries will refuse entry if you are unable to present your certificate. It's also common for your home country to request a Yellow Fever certificate upon arrival. You must check with your doctor well before leaving home about the Yellow Fever requirements for the countries you'll be visiting.

Gratuities/Tipping

Land

Gratuities (tips) are not included for the services of the tour leader (when available) and driver throughout the tour. The highly recommended tip if you are happy with the services received is $10 AUD per person per day. This covers the guide/leader and the driver and will be collected on tour.

Please note: Tipping for services provided is always a matter of personal discretion; however, please be aware that many locals consider tipping part of their normal remuneration, and they may approach you for payment; there's no need to be intimidated by the request.

Sightseeing

Please note: If entry to a site is affected by changes in operating hours or public holiday closures, your itinerary, where possible, may be adjusted, or a similar activity will be offered in its place (subject to availability).

Shopping

Shopping overseas can be a daunting and confusing experience, especially when there is a language barrier. Please be very cautious when foreign currencies and prices are involved. If paying by credit card, please pay close attention to the amount you are being charged and keep all your receipts. Do not make any purchases you are not comfortable with or feel pressured into. If you are uncertain or need assistance with the language barrier, please seek assistance from your Tour Guide/Leader. Please refer to our Terms and Conditions regarding shopping for further information.

Visas

Australian passport holders are eligible to apply online for a single entry electronic visa (e-visa), valid for up to a maximum of 90 days. Lodge your application online (for a non-refundable fee) with the Vietnamese National Web Portal of Immigration. You will be given a unique code to track your visa application status. Once your visa is

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granted, you must print it out and present it at check-in. Keep this e-visa printout with you at all times during your travel to Vietnam.
Your Port Of Entry will be the first port you fly into in Vietnam. For example, if you are flying from Australia to Ho Chi Minh City and onwards to Hanoi on Day 1 for the beginning of your tour, your Port of Entry will be Ho Chi Minh City (Tan Son Nhat International Airport)
When asked about your 'Intended length of stay in Vietnam' we suggest you input 30 days regardless of when you intend to exit. This can be done at no additional cost and will cause no issues if you depart Vietnam earlier. By doing this, it will give you more flexibility to account for any unexpected issues such as flight delays or accidents that may require you to stay in the country a couple of days longer.
Some private online visa services and travel agents have scammed travellers or have been involved in the public disclosure of the personal information of applicants for visas and visa issued on arrival approval letters. To avoid such scams, only use official Government of Vietnam services to arrange your visa.
Visa and other entry and exit conditions (such as currency, customs and quarantine regulations) change regularly. Contact the nearest Embassy or Consulate of Vietnam for up-to-date information.

Important:

- *Please start arranging your visa three weeks before departure to account for any delays due to consulate operating hours.*
- *Visa rules may have changed since Covid-19.*
- *Some countries and airlines may require you to obtain an additional visa before arrival. Please check with the nearest embassy, consulate or immigration department of the destination you're entering.*

Please note:

- *Passengers who are not Australian citizens must also check with the respective consulate or visa agency to determine what their visa requirements are and what personal identification is required.*
- *It is also important to note that some areas of employment, such as journalism, government authorities and charity organisations, may have additional restrictions in applying for visas. This may, in turn, affect the type of application required.*

Travel Insurance

Embarking on your next trip is exciting, and while you hope the unexpected does not happen, it is best to be prepared. We strongly recommend you take out travel insurance when making your booking. Whether it's a potential medical emergency, a flight cancellation, a delayed suitcase, or an unforeseen event, it's important to ensure you're adequately protected. For more information or advice visit https://www.tripadeal.com.au/travel-insurance

Schedule Of Fees

Voluntary Changes

This includes booking changes requested by you, including but not limited to those changes requiring an airline ticket or a Purchase Confirmation reissue.

- Changes - $100 AUD per booking and any additional charges applied by the airline/cruise company/accommodation/other travel providers.

Name Changes Due To Passenger Error

If the incorrect name has been provided, charges of $100 AUD per booking and any additional charges applied by the airline/cruise company/accommodation/other travel providers.

Supplier Fees

In the event the tour package you have purchased is unable to proceed, and/or a travel Supplier is unable to fulfil the tour due to external circumstances (Limitation of Liability e.g. a Force Majeure event), there may be a fee or amount of money that is withheld by our Suppliers and is unrecoverable. This may be due to non-refundable airline tickets, cancellation penalties with cruise cabins or unrecoverable payments with our land/accommodation partners. If refunds are not available from Suppliers, we will endeavour to obtain a travel credit on the best terms available and communicate these outcomes to you. In the event we are unable to obtain a refund or travel service credit, or part thereof, this cost is passed on to the customer as a Supplier Fee.