

Highlights of Sri Lanka for 2

DAMBULLA ● SIGIRIYA ● KANDY ● GALLE

The Offer

Grab a friend and embark on a captivating journey to discover the wonders of exotic Sri Lanka. This 9-day adventure takes you through a remarkable itinerary, where you'll uncover the country's best-kept secrets, iconic sites and unforgettable experiences.

Begin your adventure in the beachside city of Negombo before venturing on to Sigiriya, home to the ancient Lion's Rock Fortress. Locals call this UNESCO World Heritage Site the eighth wonder of the world, stretching above the jungle on a mountainous rock, attracting thousands of tourists annually. Spend time in Dambulla, where you will explore the magnificent Dambulla Rock Cave Temple, an architectural and artistic marvel featuring five cave temples home to 150 statues of Buddha.

Travel to Kandy, the last royal capital of Sri Lankan kings, and stroll through the lakeside town and the vibrant Kandy markets. Sri Lanka's rich tea heritage awaits in Nuwara Eliya's breathtaking tea plantations. Here, you will visit a Ceylon Tea Factory and get insight into the tea production process as you sip a cup of aromatic Ceylon tea. Prepare for a heartwarming experience at Udawalawe Elephant Transit Home as you witness the rehabilitation and care of orphaned baby elephants. Then, marvel at the famous Galle Fort, the largest intact Dutch fort in Asia dating back to the 17th century. Finish your adventure in the coastal town of Koggala, where you have days at leisure to spend relaxing on tropical beaches, savouring traditional dishes like curry and roti, or simply unwinding in your beachside resort. As your journey comes to a close and you prepare for your return flight to Australia, make sure you leave room in your suitcase for all the cherished memories of your incredible Sri Lankan adventure you will be taking home!

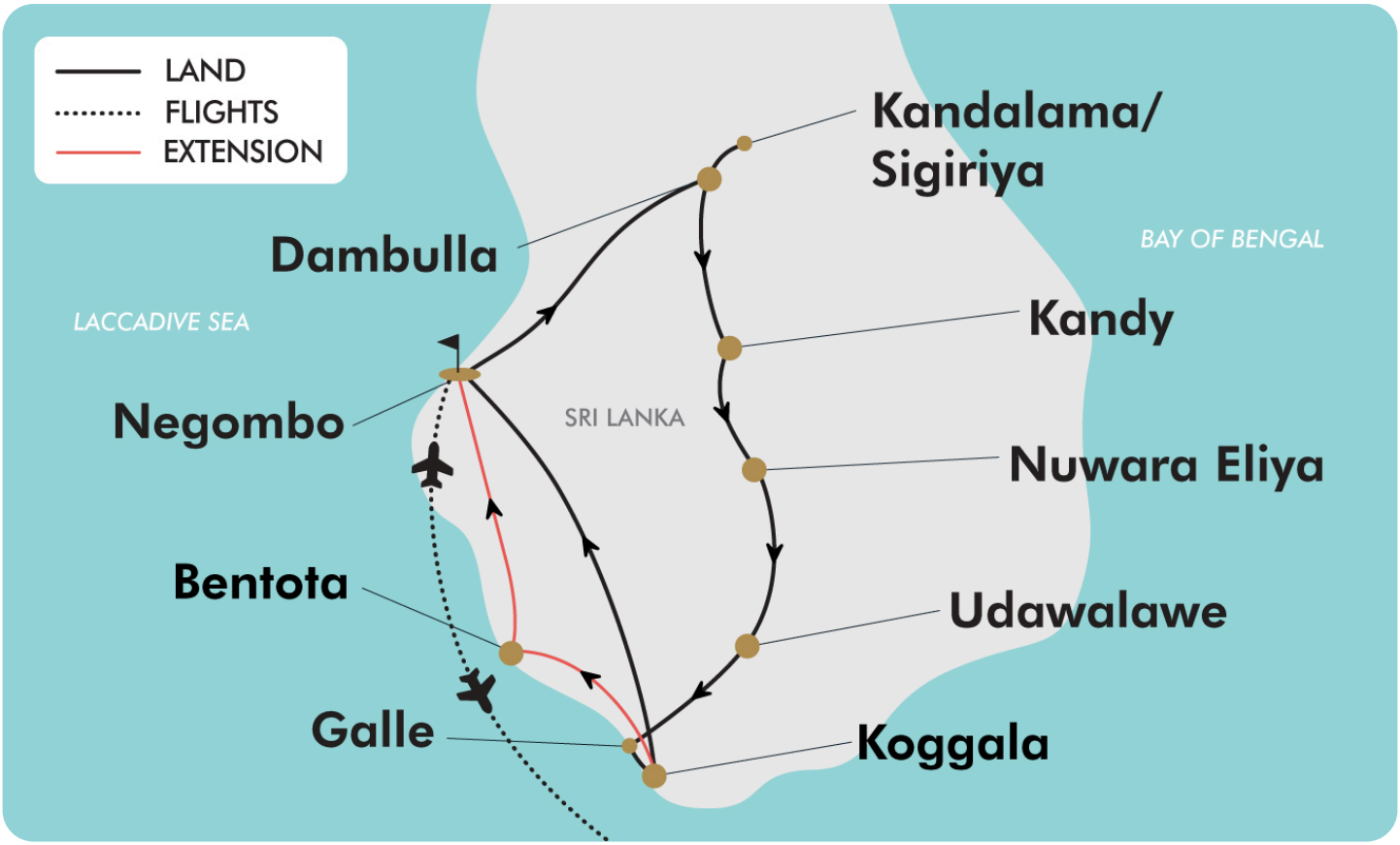
With return international full-service flights, 7 nights of hotel accommodation, 7 meals and return airport transfers included, this deal is one you don't want to miss!

Want more? Relax on the beaches of Bentota with our two-day extension itinerary.



9-DAY TOUR PACKAGE | HIGHLIGHTS OF SRI LANKA FOR 2

The Map





The Itinerary

Itinerary 1

Day 1 Australia - Negombo (Colombo, Sri Lanka)

Depart for Negombo (Colombo), Sri Lanka. Upon arrival, you will be met by a tour representative and transferred to your hotel in the nearby beach town of Negombo.

Overnight: Regenta Arie Lagoon Hotel, Negombo or similar
Meals included: In-Flight

Day 2 Negombo – Dambulla – Sigiriya - Dambulla

After breakfast, you will depart for Dambulla to check into your hotel. After checking in, it's time to visit the ancient Lion's Rock Fortress of Sigiriya. Today, you will find yourself in the heart of Sri Lanka, where the 5th-century rock citadel of King Kasyapa, a UNESCO World Heritage Site, awaits your exploration. Sigiriya isn't just a testament to ancient Sri Lankan engineering and urban planning prowess; it's a true masterpiece of art and culture. As you step through the colossal 'Lion Paws,' which gaze upon the meticulously designed royal gardens below, you will be transported back in time to an era of ancient wonders. This rock fortress, encircled by imposing ramparts and moats, is often likened to the mythical 'City of Gods.' One of the most captivating features of Sigiriya is its stunning frescoes, reminiscent of the Gupta-style paintings found in the famous Ajanta caves of India. These ancient artworks adorn the rock's surface, offering a glimpse into the artistic brilliance of the past. Wander into the museum downstairs for an insight into how the citadel floated above citizens and learn about the advanced ponds and irrigation that pumped water right onto its summit through an ingenious hydraulic system. Please note:

- Make sure to carry a bottle of water and a face towel to keep yourself refreshed in the tropical heat.

- While the frescoes are a sight to behold, refrain from taking pictures, as it is considered a punishable offence in accordance with the rules set by the archaeological department. Today's distance and drive time is approx 139 km/3h.

Overnight: Stay in Tropical Life Resort, Dambulla or similar
Meals included: Breakfast

Day 3 Dambulla - Day at Leisure

Today is yours to enjoy at leisure. Alternatively, join one or both of the following optional tours:

Optional Activity: Morning Polonnaruwa City Tour

Rising with the decline of Anuradhapura, the city of Polonnaruwa - the mediaeval capital and crown jewel of King Parakramabahu I - remains superior proof of ancient culture and heritage blended with religious beliefs. Walk among the scattered walls of this World Heritage Site, dotted with stupas, resting Buddha statues, irrigation canals and fantastically carved Hindu sculptures – while observing the relic house - Vatadage - which boasts impressive stone carvings. Look closely, and you will notice a subtle Hindu influence on the architecture and statues found in Polonnaruwa.

Optional Activity: Jeep safari in Minneriya National Park

Experience an afternoon safari at Minneriya National Park. If you're up for a serious rumble in the jungle, then Minneriya is the place to go! Spread over 8800 hectares, it's a sanctuary for elephants and home to herds of deer and ample birdlife, but its



The Itinerary

Itinerary 1

spotlight remains between swaying trunks and flapping ears. Park your jeep on the bank of the reservoir and switch off its engine. Have the opportunity to see herds of elephants - one by one - roll onto the grass-covered banks to feed on tender shoots. In fact, this is the largest elephant gathering in the world (over 300 at a time) – it's an absolute must-do for wildlife enthusiasts.

Please note: If Minneriya National Park is flooded during the rainy season, you will visit Kaudulla or Eco National Parks as alternative options.

Overnight: Stay in Tropical Life Resort, Dambulla or similar
Meals included: Breakfast

Day 4 Dambulla - Kandy

After breakfast, travel to Dambulla and stop at the Dambulla Rock Cave Temple, which has been treasured by many kings since the first century B.C. An icon of Sri Lanka, Dambulla Rock Cave Temple features five magnificently constructed cave temples flanking the golden temple of Dambulla. Observe the exquisite cave paintings along walls that shelter 150 statues of Lord Buddha. As you enter the retreat, be sure to cast your eyes on the gigantic Buddha statue glittering in gold, which today houses an important junction in the country's economic and cultural uplifting.

After exploring the Dambulla Cave Temple, travel to the hill city of Kandy & commence a guided city tour on arrival. Last ruled by King Sri Wickrama Rajasinghe - before it was brought under British rule in 1815, Kandy - the World Heritage Site & last royal capital of Sri Lankan kings - crafts an array of culture, history and heritage in the minds of visitors across the globe.

A stroll across this small lakeside town - cradled among the misty hills - will feature the Kandy City Centre - bundled with the latest and world-class brands, a bazaar, an arts & crafts centre, gem museum & lapidary. Take in the colours as you glide through fresh fruits and vegetables in the Kandy market.

Fine-tune your evening by stepping to the beat of traditional music and drumming, amplified by a cultural show enhancing the rich and vibrant culture of the Wonder of Asia, Sri Lanka.Today's distance and drive time is approx 80 km/2.5h.

Overnight: Stay at Hotel Suisse, Kandy or similar
Meals included: Breakfast



The Itinerary

Itinerary 1

Day 5 Kandy - Nuwara Eliya

After breakfast, depart for Nuwara Eliya. Sri Lanka's highest town and the heart of the country's most beautiful region, the southern hill country, Nuwara Eliya sits beneath the towering Pidurutalagala mountain in a bowl of verdant, tea-covered hills. Although the region was once occupied by the Kandyan kingdom, the town itself is very much a British creation. It was established in the mid-19th century as a retreat by Sir Edward Barnes and touted as Sri Lanka's 'Little England' for the way this Victorian relic resembles a quaint English country village. Upon arrival in the afternoon, take a tour of a local tea plantation and learn about the tea production process of the prestigious brand of Ceylon Tea, where you will observe a rich tradition kept alive. As you observe the hissing and swishing of machines, inhaling the heavenly scent arising from these facilities, make sure to end your tour in style over a perfectly blended cup of pure Ceylon tea. Afterwards, enjoy some time to explore the plantation at leisure before continuing onwards to enjoy a sightseeing tour of Nuwara Eliya. Finish the day at your hotel, where you can check in and enjoy an evening at leisure. Today's distance and drive time is approx 80 km/2.5h.

Overnight: Stay in Mirage King's Cottage/Galway Heights, Nuwara Eliya or similar
Meals included: Breakfast

Day 6 Nuwara Eliya - Udawalawe - Galle - Koggala

After breakfast, you will travel to Udawalawe Elephant Transit Home, also called Udawalawe Elephant Orphanage, a rehabilitation centre for orphaned elephant calves. The primary purpose of the Elephant Transit Home is to rehabilitate and release isolated baby elephants into the wild. The Ministry of Wildlife Conservation took an essential step in the welfare and protection of orphan elephants in 1995. As a result, Elephant Transit Home was established at the Udawalawe National Park.

There are normally 40-60 orphaned elephants, and visitors can watch them being fed from the safety of a viewing platform about 8 metres away at one of the four daily feeding sessions held every three hours from 9 a.m. to 6 p.m.

The elephants are never chained and are free to roam around and play as they wish. Human contact is kept to a minimum in order to maximise their chance of survival when they are returned to the wild.

Following Udawalawe, continue to the Galle area on the southern coast of Sri Lanka, where you will be met by the tour guide for a city tour of Galle. On the drive, you will pass many fishing villages and palm-fringed bays. The tour will begin at Galle Fort - the largest intact Dutch fort in Asia, inscribed as a UNESCO World Heritage Site in 1988. Its location faces the Indian Ocean in the town of Galle, on the southern coast of Sri Lanka. Galle Fort is one of the best-preserved examples of 17th-century colonial fortifications in the world.

Following the tour of Galle Fort, continue to Koggala and check into your resort.



The Itinerary

Itinerary 1

Today's distance and drive time is approx 250 km/6h.

Overnight: Stay at South Lake Resort, Koggala or similar
Meals included: Breakfast

Day 7 Koggala, Galle

After breakfast at the resort, today is free to enjoy at leisure.

Overnight: Stay at South Lake Resort, Koggala or similar
Meals included: Breakfast

Day 8 Koggala, Sri Lanka - Australia (via Negombo)

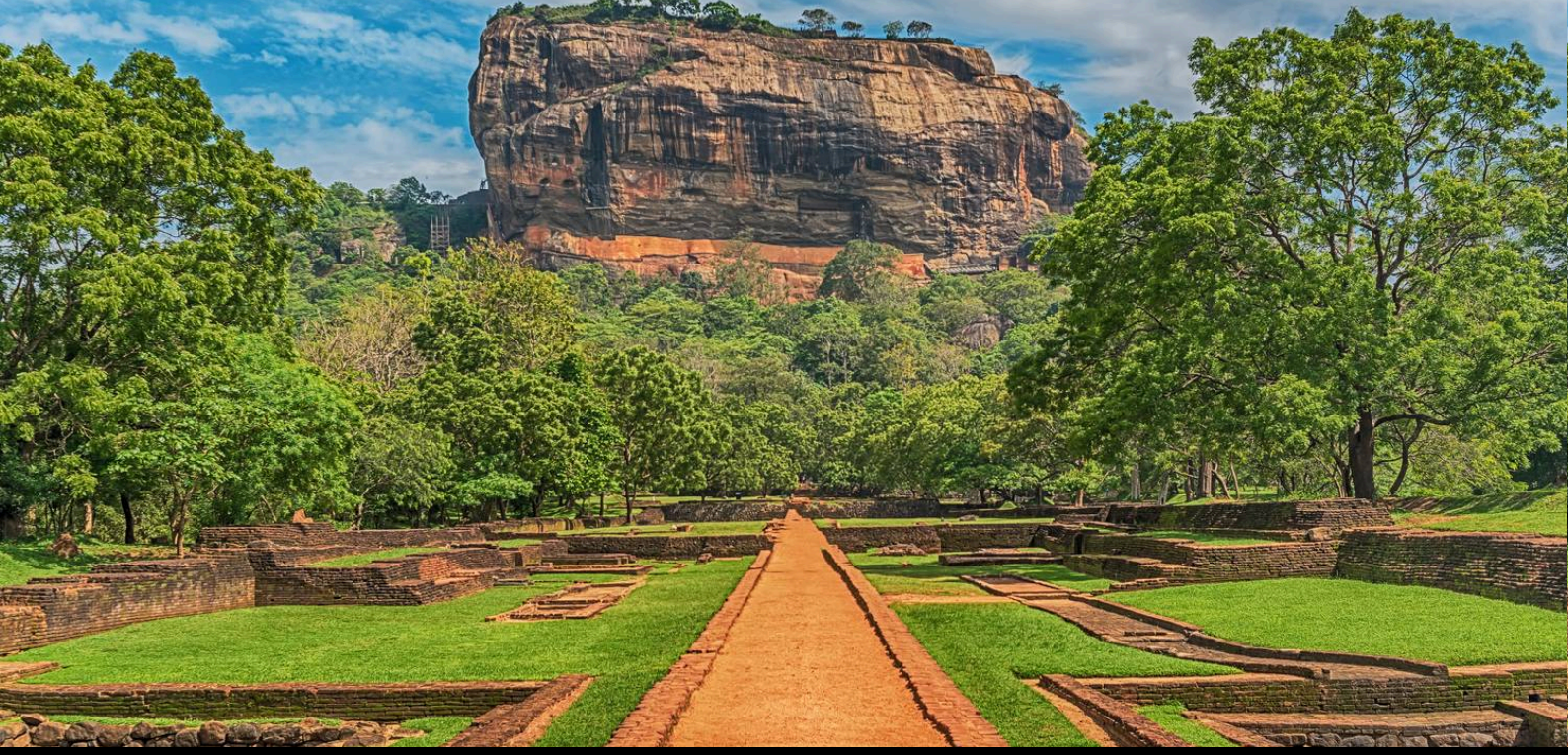
After breakfast today, get ready for checkout and your transfer to Negombo. Since your flight will not depart until late evening, access to common areas including a pool at a hotel in nearby Negombo will be provided so you may relax before transferring to the airport for your departure flight home.

Today's distance and drive time is approx 120 km/3h.

Meals included: Breakfast

Day 9 Arrive in Australia

Meals included: In-Flight



The Itinerary

Itinerary 2

Day 1 Australia - Negombo (Colombo, Sri Lanka)

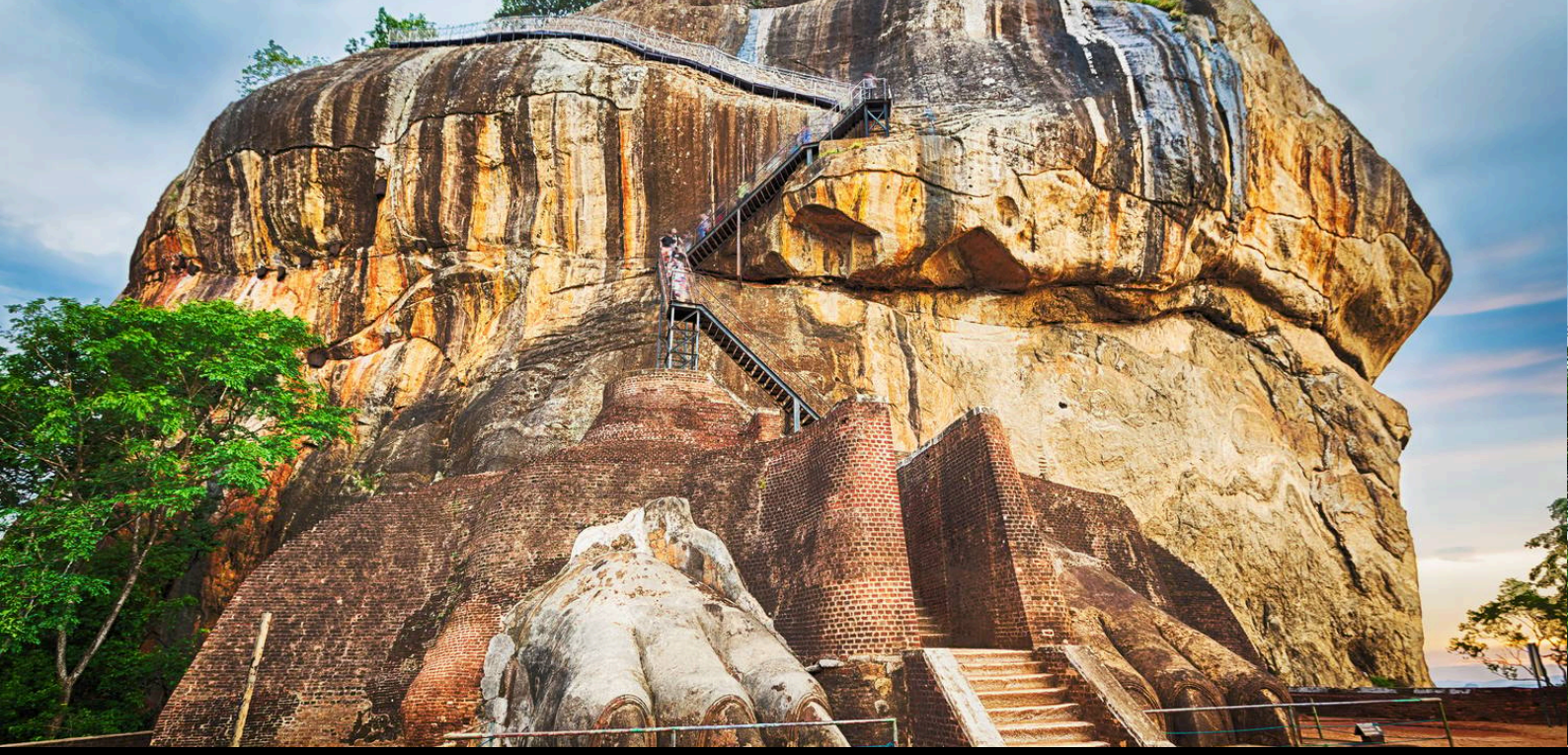
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Overnight: Regenta Arie Lagoon Hotel, Negombo or similar
Meals included: In-Flight

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Overnight: Stay in Tropical Life Resort, Dambulla or similar
Meals included: Breakfast



The Itinerary

Itinerary 2

Day 3 Dambulla - Day at Leisure

Today is yours to enjoy at leisure. Alternatively, join one or both of the following optional tours:

Optional Activity: Morning Polonnaruwa City Tour

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Please note: If Minneriya National Park is flooded during the rainy season, you will visit Kaudulla or Eco National Parks as alternative options.

Overnight: Stay in Tropical Life Resort, Dambulla or similar
Meals included: Breakfast

Day 4 Dambulla - Kandy

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Meals included: Breakfast

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After breakfast, depart for Nuwara Eliya. Sri Lanka's highest town and the heart of the country's most beautiful region, the southern hill country, Nuwara Eliya sits beneath the towering Pidurutalagala mountain in a bowl of verdant, tea-covered hills. Although the region was once occupied by the Kandyan kingdom, the town itself is very much a British creation. It was established in the mid-19th century as a retreat by Sir Edward Barnes and touted as Sri Lanka's 'Little England' for the way this Victorian relic resembles a quaint English country village.

Upon arrival in the afternoon, take a tour of a local tea plantation and learn about the tea production process of the prestigious brand of Ceylon Tea, where you will observe a rich tradition kept alive. As you observe the hissing and swishing of machines, inhaling the heavenly scent arising from these facilities, make sure to end your tour in style over a perfectly blended cup of pure Ceylon tea.

Afterwards, enjoy some time to explore the plantation at leisure before continuing onwards to enjoy a sightseeing tour of Nuwara Eliya.

Finish the day at your hotel, where you can check in and enjoy an evening at leisure.

Today's distance and drive time is approx 80 km/2.5h.

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Meals included: Breakfast

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There are normally 40-60 orphaned elephants, and visitors can watch them being fed from the safety of a viewing platform about 8 metres away at one of the four daily feeding sessions held every three hours from 9 a.m. to 6 p.m.

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The Itinerary

Itinerary 2

town of Galle, on the southern coast of Sri Lanka. Galle Fort is one of the best-preserved examples of 17th-century colonial fortifications in the world.

Following the tour of Galle Fort, continue to Koggala and check into your resort.

Today's distance and drive time is approx 250 km/6h.

Overnight: Stay at South Lake Resort, Koggala or similar
Meals included: Breakfast

Day 7 Koggala, Galle

After breakfast at the resort, today is free to enjoy at leisure.

Overnight: Stay at South Lake Resort, Koggala or similar
Meals included: Breakfast

Day 8 Koggala - Bentota

After breakfast today, you will depart for Bentota. The next few days are to be enjoyed at leisure at your beachside resort.

Overnight: Centara Ceysands Resort, Bentota and Spa or similar
Meals included: Breakfast

Day 9 Bentota

Enjoy the day at your own leisure.

Overnight: Centara Ceysands Resort, Bentota and Spa or similar
Meals included: Breakfast

Day 10 Bentota, Sri Lanka - Australia (via Negombo)

After breakfast today, get ready for checkout and your transfer to Negombo. Since your flight will not depart until late evening, access to common areas including a pool at a hotel in nearby Negombo will be provided so you may relax before transferring to the airport for your departure flight home.

Today's distance and drive time is approx 120 km/3h.

Meals included: Breakfast

Day 11 Arrive in Australia

Meals included: In-Flight



9-DAY TOUR PACKAGE | HIGHLIGHTS OF SRI LANKA FOR 2

Tour Inclusions

HIGHLIGHTS

Discover the highlights of exotic Sri Lanka

Travel to Sigiriya, home of the ancient rock fortress

Discover the magnificent Dambulla Rock Cave Temple

Delve into Sri Lanka's rich tea heritage at a Ceylon tea factory

Enjoy a sightseeing tour of Kandy & Dutch colonial city of Galle

Visit Udawalawe Transit Home, home to hundreds of rehabilitated wild elephants

Visit the famous Galle Fort, also known as the 'Dutch Fort'

Take in the scenery & the hillside tea plantations of Nuwara Eliya

Relax in style at your beachfront accommodation in Koggala

FLIGHTS

Return international full-service flights (economy class), surcharges may apply (Excludes Trip Only option)

ACCOMMODATION

7 nights of 4-star hotel accommodation

DINING

7 meals included

ESSENTIALS

English-speaking national tour guide

Airline taxes and surcharges

TRANSFERS

Return airport transfers with meet and assist in Sri Lanka (Excludes Trip Only option)

11-DAY BENTOTA EXTENSION

All of the above plus:
2 nights of accommodation at a beachside resort in Bentota

Daily breakfast

Important Information

**Please note: All information provided in this brochure is subject to both change and availability. Prior to purchase please check the current deal for up-to-date information. If you have already purchased this deal, the terms and conditions on your Purchase Confirmation apply and take precedence over the information in this brochure.*

Booking Information

After purchase, you will receive a receipt and a Purchase Confirmation, directing you to an online Passenger Information Form. You must complete the Passenger Information Form within 72 hours of purchase. Any special requests, preferences and optional extras MUST be clearly stated in your Passenger Information Form. Any change requested after submitting your Passenger Information Form cannot be guaranteed, is strictly subject to availability and will incur surcharges as outlined in the Schedule of Fees below.
On purchasing this Travel Offer, you are bound by the General Terms and Conditions and the specific terms and conditions outlined in this Important Information.

Please note: All countries and territories have different entry requirements in relation to vaccinations, quarantine/isolation periods and travel restrictions. Due to the evolving nature, we would ask all of our customers to monitor, meet and adhere to the specific requirements of their intended destination(s) in the lead-up to and immediately before travel, as well as any requirements post-travel upon their return.

Our Policies

Cancellation & Refund Policy

By placing a booking with us, you acknowledge the following important information:

- **we act as your booking agent:** TripADeal is a booking services provider, and curates the Travel Offers available on our website. We act as your booking agent, and we receive payment for the Booking Services as part of the booking price, however, we do not provide any of the Travel Services (flights, accommodation, tours or other products or services) included in your booking – the Travel Services are provided by a number of third party Travel Suppliers.
- **each booking is unique:** our Travel Offers are made up of a variety of different components and are, during the booking process, uniquely tailored to suit your requirements, for example, departure dates and ports, flight and room upgrades, tour inclusions, etc.
- **changes/modifications to your booking may not be possible:** once your booking has been made, changes or modifications may not be possible, and where possible, may incur a fee. It is important to ensure that the information you provide during the booking process is accurate and up to date, and that you read the Travel Offer carefully before placing your order.
- **Travel Offers are a package:** our Travel Offers have been curated into package offerings and must be used as a package – individual components cannot be used independently of the full package offering.
- **our Travel Offers are generally non-refundable:** in order to provide great value Travel Offers, we work with a variety of Travel Suppliers to find the best deals – this often means the Travel Suppliers' offerings are non-refundable to ensure the best price. We recommend that you obtain travel insurance as soon as you make a booking with us.

To read more about our Cancellation and Refund Policy, please click here.

General Terms & Conditions

By placing your booking with us, you acknowledge and agree to our Terms & Conditions, Privacy Policy and Cancellation Policy.

Offer Essential

This travel offer is valid for travel on selected dates until the 13th of December 2027.
This travel offer is priced for 2 people based on twin share.

Single Traveller Supplement

For solo travellers, no discounts apply, a twin-share voucher must be purchased.

Please note: Accommodation for single customers who are travelling on a tour or cruise package may be in a single room, depending on availability.

Departure Dates and Surcharges

See checkout for live dates and availability.

Flights

(Flight information for options excluding Trip Only)

Departure Cities

Sydney, Melbourne, *Brisbane, *Adelaide, Perth, *Auckland.

Departure City Surcharges

- Brisbane & Adelaide: $250 per person
- Auckland: $550 per person

International Full-Service Airline(s)

- Cabin Class: Economy Class

Please note: We cannot accommodate one-way flights. Travellers must take all included flights within the package, and any flights intentionally forfeited will result in later flights being subject to cancellation.

Please note: From Sydney, Melbourne or Brisbane, the flying journey to your destination may take up to 19 hours, with up to 1 stop.

From Adelaide, the flying journey to your destination may take up to 19 hours, with up to 2 stops. One of those stops may be within Australia.
From Perth, the flying journey to your destination may take up to 16 hours, with up to 1 stop.
From Auckland, the flying journey to your destination may take up to 23 hours, with up to 2 stops. One of those stops may be within Australia.
This is provided as a guide only - actual flight duration can vary depending on availability and airline schedules. Your booking's final details will be confirmed to

Important Information

you via email once available.

Missed Flights

If you fail to arrive for your outbound flight, you risk all flight and land arrangements in your destination being automatically cancelled by the airlines and land operator, respectively. Additional fees may apply to reinstate these services. If you will miss your flight for whatever reason, please contact us as soon as possible to make arrangements.

Preferred Airline Surcharge

Not available

Arrive Early & Stay Behind Options

Fly out and return home up to 60 days pre and post your tour dates.

Arrive Early

Negombo, Sri Lanka - From $300 per person, subject to availability.

Stay Behind

Negombo, Sri Lanka - From $300 per person, subject to availability.

Please note:

- ***Exclusions:***

  This fee does not include extra nights' accommodation, meals or airport transfers.

- ***Internal Flights:***

  If you select to Arrive Early or Stay Behind in a city other than the one where the tour starts or ends, the package will include an internal flight to your destination. If you wish to forfeit this flight, please advise our friendly team at the time of purchase. Please note that the cost does not change when you choose to forfeit your connecting flight.

- ***Cancellations & Changes:***

  Flight booking changes or cancellations after air tickets have been issued are not guaranteed and may incur additional fees and fare difference, subject to the airline cancellation and change policies. Flight changes are subject to availability at the time of booking.

- ***High-Season:***

  A high-season Arrive Early or Stay Behind can be purchased for an additional charge, subject to availability. For pricing, please refer to the cart.

- ***+ 60 days:***

  You can fly out up to 60 days before your package's start date, and/or return home 60 days after your package's end date. Should you wish to fly out or return home for more than 60 days from the tour, please contact us to request availability. Additional costs may apply.

- ***Estimated dates:***

  Your estimated departure, return, and arrival dates are all subject to availability and may vary. The confirmed schedule for all flights will be provided when you receive your flight tickets.

- *High season surcharges apply to flights departing between the below date ranges:*

1 December 2025 - 31 January 2026
3 April 2026 - 20 April 2026
26 June 2026 - 17 July 2026
18 September 2026 - 9 October 2026
12 December 2026 - 26 January 2027
19th March 2027 - 28th April 2027
19th June 2027 - 18th July 2027
11th September 2027 - 10th October 2027
10th December 2027 - 31st January 2028

Stopover Packages

- Kuala Lumpur
- Singapore

Includes:

- 2, 3 or 5 nights in 4-star accommodation
- Daily breakfast
- Return airport transfers

For pricing, please refer to the payment cart at checkout.

Please note:

- *When a pre and post-tour stopover is chosen, the same stopover location must be chosen each way, due to the airline used.*
- *When selecting to Arrive Early for your tour in conjunction with a Stopover Package, your fly out date from home will take place before the stopover.*
- *When selecting to Stay Behind after your tour in conjunction with a Stopover Package, your stopover will take place before your final flight home.*
- *Stopover packages are subject to availability.*
- *In the event that a purchased stopover package and a purchased preferred airline upgrade are not compatible, you will have the option to receive a refund for the preferred airline upgrade or be offered an alternative stopover city option, e.g if you choose to fly with Singapore Airlines you cannot stopover in Dubai.*
- *Blackout dates apply to flights departing between the below date ranges:*

2026

Singapore Grand Prix: 01 October - 09 October 2026
Christmas and New Years Eve - 18 December 2026 to 3 January 2027

2027

Singapore Grand Prix: 30 September - 05 October 2027 (exact dates to be confirmed)
Christmas and New Years Eve - 20 December 2027 to 3 January 2028

Flight Class Upgrades

Business or Premium Economy Class: For pricing, please refer to the payment cart at checkout.

Please note:

- *Flight upgrades are subject to availability and pricing changes (if we cannot fulfil your request, the upgrade cost will be refunded).*
- *On any upgrade purchase, short-haul flights and domestic flight sectors are not guaranteed*

Trip Only Option

If you choose to remove international flights from your package, your holiday may be shorter, as travel days for flights are not included in the Trip Only package.

Important Information

You will receive an email confirmation when minimum numbers have been met and the departure is guaranteed.
We recommend making further travel arrangements, such as flights, after you have received confirmation of a guaranteed departure.
TripADeal assumes no liability for financial losses incurred due to travel arrangements made prior to confirmation of guaranteed departure.
Note: The Trip Only Package does not include return international airfares or airport transfers. At the conclusion of the tour, you will be responsible for booking your own onward travel.
Click here for full Trip Only terms and conditions (see section 4.1)

Accommodation

Accommodation Used

4-Star Properties (Self-Rated)

- Negombo: Regenta Arie Lagoon Hotel or similar.
- Dambulla: Tropical Life Resort or similar.
- Kandy: Hotel Suisse or similar.
- Nuwara Eliya: Mirage King's Cottage/ Galway Heights or similar.
- Bentota: Centara Ceysands Resort and Spa or similar.
- Koggala: South Lake Resort or similar.

Please note: Accommodation/rooms offered are based on a lead-in room type and are subject to availability based on seasonality. In the instance a property is not available, a similar standard of accommodation will be provided. Properties will be confirmed and included in your travel pack, which you will receive 4-6 weeks before travel.

Extra Nights

Not available at check-out.

Maximum Room Capacity

2 people.

Child Policy

- No child discounts. The full price applies to all children travelling with their parents.
- Valid for children 8 years old and over.

Please note: Children must be accompanied by a responsible adult 18 years old and over to travel. No unaccompanied minors are allowed.

Triple Share

Not available.

Bedding Configuration

Twin or Double Bedding. (subject to availability).

General Information

Minimum group size 10, maximum group size 30 per vehicle.

Optional Tours/Activities

- Day 3: Morning Polonnaruwa City Tour - $89 per person.
- Day 3: Jeep safari in Minneriya National Park - $125 per person.

Please note:

- *The optional tours listed above must be purchased on checkout or over the phone before submitting your passenger information form (subject to availability).*
- *Some tours require minimum numbers to operate.*

Exclusions

- Visa fees and requirements
- Domestic transfers and flights not stated in the deal offer
- Meals/beverages not stated in the deal offer
- Optional gratuities/tipping
- Optional activities/tours
- Personal expenses
- Travel insurance

Please note: Return international flights and transfers to and from the tour are not included in the Trip Only option.

Other Important Information

TOUR GUIDE VS. TOUR LEADER

Tour Guide

Often locals with intimate knowledge of an area, its culture, and history. Their role entails providing commentary, routing the tour, and seeing that people have a good time. They are a licensed, qualified expert who supplies specific information on the history, art, architecture and culture of the city/village/attraction where they are guiding the tour. The guide meets the group at the required place and leaves it at the end of the tour; they do not travel with the group.

Tour Leader

An experienced person tasked with ensuring the smooth operation of tours, as well as providing practical support to passengers throughout the whole trip. Their role primarily includes assisting with accommodation, transportation between locations, and communication with tour guides at each stop. A tour leader may provide general guidance around a city or village and offer information on the place visited on the bus. However, they are not required to have specific art, architecture, or historical knowledge. They are not allowed to provide a guided tour or commentary of a city/village/attraction once there and, if caught doing so, can be fined.

Please note: Tour leaders/guides are not a standard inclusion in all travel offers. Tour leaders/guides will only be made available when required to enhance the experience of the destination featured.

CLIMATE & AVERAGE TEMPERATURES

Sri Lanka

Sri Lanka is a year round destination with two monsoon seasons so there is a lot of confusion around when is the best time to visit. The weather doesn't run like clockwork here! However, there will rarely be weather so dramatic that it will stand in the way of a brilliant holiday with plenty of warm weather and sunshine. The temperature is constant at around 27°C on the coast, both the air and the water!

FLIGHTS

Seat Selection & Frequent Flyer Points

We do not arrange seat selection. It is essential to highlight that some airlines do

Important Information

not allow pre-selected seats. We strongly suggest you contact the airline directly with seating allocation requirements and/or arrive at the airport earlier to arrange your seating. While we do not add frequent flyer member details to bookings, you can do this directly with the airline once you have your flight information.

Passport Validity

Customers must provide valid passport details either at the time of purchase or no later than 45 days before the departure date. Failure to do so may result in the cancellation of the booking. Customers will be responsible for any costs and fees incurred in this instance.

COACH TOUR

Meals

7 meals in total are included in the package. For meals not included, the tour leader (when available) will offer assistance with reservations, suggestions and directions to local restaurants. It is your responsibility to notify us of any dietary requests/requirements.

Please note: We will do our best to meet your requests/requirements; however, we cannot guarantee that we will always be able to.

Luggage

You will be responsible for all your personal belongings whilst on tour. You must carry your own luggage from the vehicle to the hotel room and back to the vehicle. The driver will assist with the uploading and unloading of bags from the vehicle.

OTHER

Mobility

If you require wheelchair access please contact our friendly sales and service team to inquire on your behalf.

Fitness Level Required

A leisurely level of fitness will be required. Leisurely is described as light walking, including up multiple stairs, and occasional hiking, may involve uneven surfaces. Able to travel unassisted and get on and off vehicles and small boats. Suitable for most fitness levels and mobility.

Please note: If you have any concerns, please consult your healthcare provider prior to purchase/travel.

Gratuities/Tipping

Land

Gratuities (tips) are not included for the services of the tour leader (when available) and driver throughout the tour. The recommended tip is 2000 rupees (approximately $10 AUD) per person per day. This covers the guide/leader and the driver and will be collected on tour.

Please note: Tipping for services provided is always a matter of personal discretion; however, please be aware that many locals consider tipping part of their normal remuneration, and they may approach you for payment; there's no need to be intimidated by the request.

Sightseeing

Please note: If entry to a site is affected by changes in operating hours or public holiday closures, your itinerary, where possible, may be adjusted, or a similar activity will be offered in its place (subject to availability).

Wildlife

TripADeal cannot guarantee animal sightings. Wildlife are unpredictable and factors such as weather conditions, predatory fear and animal movements can impact sightings.

Shopping

Shopping overseas can be a daunting and confusing experience, especially when there is a language barrier. Please be very cautious when foreign currencies and prices are involved. If paying by credit card, please pay close attention to the amount you are being charged and keep all your receipts. Do not make any purchases you are not comfortable with or feel pressured into. If you are uncertain or need assistance with the language barrier, please seek assistance from your Tour Guide/Leader. Please refer to our Terms and Conditions regarding shopping for further information.

Visas

A Tourist Visa for Sri Lanka is a strict requirement if travelling on an Australian Passport. You will need a visa in the form of an Electronic Travel Authorisation (ETA) to enter Sri Lanka from 27 September 2024. Limited facilities to obtain an ETA are available at Colombo's Bandaranaike International Airport, however ETA's can be obtained prior to departure.

Important:

- *Please start arranging your visa three weeks before departure to account for any delays due to consulate operating hours.*
- *Please check with the nearest Sri Lankan embassy, consulate or immigration department for the current tourist visa requirements and any updates regarding the e-visa for Sri Lanka.*

Please note:

- *Passengers who are not Australian citizens must also check with their respective consulate or visa agency to determine what their visa requirements are and what personal identification is required.*
- *It is your responsibility to be travel-ready and ensure that you are aware and comply with any destination or travel requirements, including the validity of all required travel documents.*
- *It is also important to note that some areas of employment, such as journalism, government authorities and charity organisations, may have additional restrictions in applying for Visas. This may, in turn, affect the type of application required.*

Travel Insurance

Embarking on your next trip is exciting, and while you hope the unexpected does not happen, it is best to be prepared. We strongly recommend you take out travel insurance when making your booking. Whether it's a potential medical emergency, a flight cancellation, a delayed

suitcase, or an unforeseen event, it's important to ensure you're adequately protected. For more information or advice visit https://www.tripadeal.com.au/travel-insurance

Schedule Of Fees

Voluntary Changes
This includes booking changes requested by you, including but not limited to those changes requiring an airline ticket or a Purchase Confirmation reissue.

- Changes - $100 AUD per booking and any additional charges applied by the airline/cruise company/accommodation/other travel providers.

Name Changes Due To Passenger Error

If the incorrect name has been provided, charges of $100 AUD per booking and any additional charges applied by the airline/cruise company/accommodation/other travel providers.

Supplier Fees

In the event the tour package you have purchased is unable to proceed, and/or a travel Supplier is unable to fulfil the tour due to external circumstances (Limitation of Liability e.g. a Force Majeure event), there may be a fee or amount of money that is withheld by our Suppliers and is unrecoverable. This may be due to non-refundable airline tickets, cancellation penalties with cruise cabins or unrecoverable payments with our land/accommodation partners. If refunds are not available from Suppliers, we will endeavour to obtain a travel credit on the best terms available and communicate these outcomes to you. In the event we are unable to obtain a refund or travel service credit, or part thereof, this cost is passed on to the customer as a Supplier Fee.