

TROY ● PERGAMON ● EPHESUS

The Offer

Get ready for an unforgettable adventure as you journey to Türkiye with TripADeal! Discover the magic of this incredible destination where East meets West, and be captivated by its breathtaking landscapes, exotic culture, and rich history.

Your adventure begins in the vibrant city of Istanbul, where you'll be mesmerised by its bustling markets, historic sites, and stunning architecture. See the iconic Hagia Sophia, Blue Mosque, and Topkapi Palace, and immerse yourself in the city's unique blend of Eastern and Western influences. Next, you'll step into the footsteps of history as you visit Gallipoli, a place of great significance during World War I. Pay your respects at the moving memorials and learn about the heroic stories of the Anzac soldiers.

Prepare to be awestruck as you arrive in Cappadocia, a truly surreal destination with its otherworldly landscapes of fairy-tale-like rock formations and cave dwellings. Marvel at the ancient underground cities, visit the Goreme Open Air Museum and take an optional hot air balloon ride for an unforgettable experience. Step back in time as you explore the ancient ruins of Ephesus, one of the best-preserved

classical cities in the world. Walk in the footsteps of the Romans as you visit the Library of Celsus, the Temple of Artemis, and the Grand Amphitheater.

This package includes return international full-service flights, a one-way domestic flight from Cappadocia to Istanbul, 9 nights of 4 & 5-star hotel accommodation and daily breakfast for you and a friend. Immerse yourself in the exotic culture, rich history and breathtaking landscapes of Türkiye with this incredible TripADeal package.

Want more? Add extra days to your itinerary with Arrive Early and Stay Behind in Istanbul, Türkiye packages.

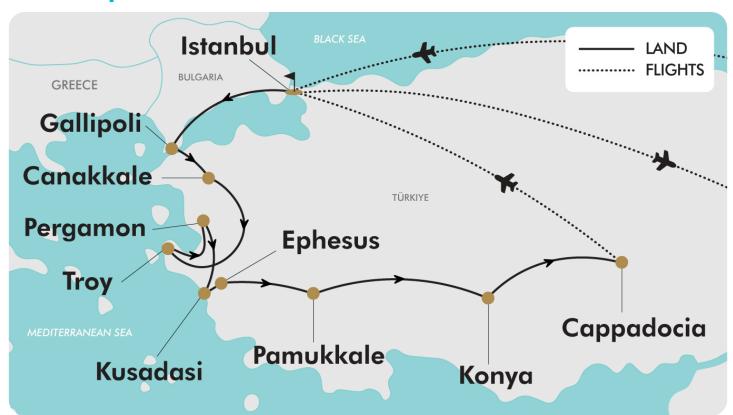
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12-DAY TOUR PACKAGE | HIGHLIGHTS OF TÜRKIYE FOR 2

The Map



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12-day tour package | Highlights of Türkiye for 2

The Itinerary

Day 1 Australia (or New Zealand) - Istanbul, Türkiye Today, depart for Istanbul, Türkiye!

Please note: Some customers may depart on Day 2 and arrive Day 2.

Meals included: In-Flight

Day 2 Welcome to Istanbul, Türkiye

Upon arrival into Istanbul, make your way to Exit 14 and be met by the tour leader and transferred to the hotel. If you are too early for check-in, your luggage can be stored at the hotel until the room is ready. The rest of the day is yours to explore this vibrant city at leisure.

Istanbul was the capital city of Byzantium, Roman Empires and Ottoman State. It is a fascinating city, which crosses two continents: Europe and Asia. Istanbul is full of museums, bazaars, minarets, mosques, churches, palaces, and restaurants catering to everyone's taste.

Please note: If your international flight arrives to Sabiha Gokcen Airport, the tour representative will meet you at Column 9.

Overnight: La Quinta Hotel or similar, Istanbul Meals included: None

Day 3 Istanbul City Tour

After breakfast, enjoy an Istanbul City Tour. Visit the Hippodrome, the ancient structure was the scene of chariot races, featuring the three monuments: the Obelisk of Theodosius, the bronze Serpentine Column, and the Column of Constantine. Continue to the Sultanahmet Imperial Mosque, near the Hagia Sophia Grand Mosque, built in the 16th Century by the architect Mehmet, and known as the Blue Mosque because of its magnificent interior decoration of blue Iznik Tiles.

The next stop is Topkapi Palace, the great palace of the Ottoman sultans from the 15th to the 19th centuries, housing an exquisite collection of crystal, silver, and Chinese porcelain robes worn by the sultans and their families. Later in the afternoon, after lunch at leisure (not included), head to the famous Spice Bazaar, where the air is filled with the enticing aromas of cinnamon, caraway, saffron, mint, thyme and every other conceivable herb and spice. Browse the authentic gifts, Turkish coffee, herbs, spices and handicrafts.

Please note:

- Topkapi Palace is closed on Tuesdays. If the tour is affected, it will be replaced with a visit to the Turkish Islamic Art Museum.
- Official Holidays and Religious Festivals: SPICE MARKET will be closed
- For mosque visits, both men and women are required to wear clothing that covers their shoulders and knees. Women should also cover their heads with a scarf. If your clothing doesn't meet these standards, wraps and scarves are provided at the entrance.

Overnight: La Quinta Hotel or similar, Istanbul Meals included: Breakfast

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The Itinerary

Day 4 Istanbul – Gallipoli Tour – Canakkale

Depart for Gallipoli to visit the battlefields on a 342km trip. Upon arrival in Gallipoli around midday, enjoy some free time for lunch before departing for the battlefields. Visit Ari Burnu Cemetery, Anzac Cove, Beach Cemetery, Conk Bayiri (Chunuk Bair) and Lone Pine. After the tour continue to Canakkale and enjoy the remainder of the evening at leisure.

Overnight: Troia Tusan Hotel or similar, Canakkale Meals included: Breakfast

Day 5 Canakkale – Troy Tour – Pergamon Tour – Kusadasi

Today, depart Canakkale for your next adventure on an approximately 447km travel day. On route to Kusadasi, visit the famous archaeological site of Troy, known for the legends of the Trojan Horse and Helen of Troy. After the tour, travel to Pergamon, where you will enjoy some free time before departing for a tour of its magnificent Acropolis. Pergamon's impressive temples and library once made it a renowned cultural and political centre. Today, the town is famous for its jewellery, stones and silver, so a stop at a jewellery centre is a must. Arrive in Kusadasi this evening and check into the hotel.

Overnight: Comfort Ada Class Hotel or similar, Kusadasi Meals included: Breakfast

Day 6 Ephesus Tour & Sirince Tour

After breakfast, enjoy a guided tour of Ephesus, one of the best-preserved ancient sites in the world. Visit the Temple of Artemis, Curetes Street, the famous Roman baths, Celsus Library, Grand Theatre and the House of the Virgin Mary. After a lunch break (not included), visit a place that continues to perform one of the oldest arts of Türkiye, a carpet weaving centre.

Afterwards, enjoy a tour of the Turkish village of Sirince, known for its pretty white painted houses. On the way back to the hotel, visit one of the famous leather production centres of the region.

Overnight: Comfort Ada Class Hotel or similar, Kusadasi Meals included: Breakfast

Day 7 Kusadasi – Pamukkale Tour

This morning, after breakfast, depart for Pamukkale (approximately 188 km/day). Upon arrival enjoy a tour to the calcium terraces of Pamukkale (which means 'cotton castle' in Turkish) and the ruins of Hierapolis. Walk around this natural phenomenon and have the option of bathing in the waters of the natural springs.

Overnight: Adempira Spa & Thermal Hotel or similar, Pamukkale Meals included: Breakfast

Day 8 Pamukkale – Konya – Cappadocia

After breakfast, travel to Konya, stopping for coffee and a break on the approximately 650km travel day. Upon arrival, visit the imposing, green-tiled Mausoleum of Mevlana, the mystic founder of the Sufi sect the 'Whirling Dervishes'. Afterwards, continue the journey to the magnificent historical region of Cappadocia. Check-in to the hotel and enjoy the rest of the evening at leisure.

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The Itinerary

Overnight: El Puente Cave Hotel or similar, Cappadocia Meals included: Breakfast

Day 9 Cappadocia Tour with Underground City & Goreme Open Air Museum

Following breakfast, drive to the Ozkonak underground city, one of Cappadocia's best preserved underground cities. Afterwards, visit Uchisar Castle, the highest point of Cappadocia. Next, visit the Goreme Open Air Museum, the 'Heart of Cappadocia'. Goreme Open Air Museum is famous for frescoes dating to the 10th Century, describing the life of Jesus Christ and monks. Afterwards, visit a pottery workshop to see how the locals make pottery. Then continue to Pasabagi to see three headed fairy chimneys, a unique natural formation. Next stop is Devrent Valley, also called Imagination Valley, where you can see natural rock formations. Enjoy some time shopping at a handicraft centre. The last stop is the Three Beauties; three beautiful fairy chimneys with their hats, which is the symbol of Cappadocia. After the tour transfer back to the hotel.

Optional Activity: Hot Air Ballooning in Cappadocia

Early this morning, why not take the opportunity to join an amazing optional experience? Take a hot air balloon over the spectacular landscape of Cappadocia. Book on tour, not included.

Please note: If you wish to embark on the balloon journey then please inform the tour leader the day prior.

Overnight: El Puente Cave Hotel or similar, Cappadocia Meals included: Breakfast

Day 10 Cappadocia - Istanbul

Enjoy the morning at leisure or take the opportunity to take part in an optional tour.

Afterwards, at the appropriate time, you'll be transferred to Kayseri Airport for the internal flight to Istanbul. Upon arrival, be transferred to the accommodation to enjoy your final evening at leisure.

Optional Tour: Early Morning Jeep Safari

Starting at 06:00, drive to Cappadocia Valley to explore the scenery while all the balloons are up in the air (weather dependent), following their path by land through the Fairy Chimneys. You will be back at the hotel just in time to prepare for your return flight to Istanbul. See online Important Information for pricing.

Overnight: La Quinta Hotel or similar, Istanbul Meals included: Breakfast

Day 11 Istanbul, Türkiye - Australia (or New Zealand)

Today, be transferred to the airport in time for the return flight back to Australia (or New Zealand).

Meals included: Breakfast; In-Flight

Day 12 Arrive in Australia (or New Zealand)
Please note: Some flights may arrive +1 day.

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12-DAY TOUR PACKAGE | HIGHLIGHTS OF TÜRKIYE FOR 2

Tour Inclusions

HIGHLIGHTS

Explore the highlights of tantalising Turkiye

Journey through the past & present via Istanbul, Gallipoli, Troy, Cappadocia & more

Visit Topkapi Palace on a city tour of old Istanbul

Admire the Hippodrome and Sultan Ahmet Imperial (Blue) Mosque in Istanbul

Enjoy the sights, sounds and smells of the Spice Bazaar

Experience the historic battlefields of Gallipoli

Journey to the once-lost ancient city of Troy

Explore the magnificent acropolis of Pergamon

Step back in time in the remarkable ruins of Ephesus

Admire the 'cotton castle' terraces of Pamukkale

See amazing 10th century frescoes at Goreme Open Air Museum

Visit Uchisar Castle, the highest point of Cappadocia

FLIGHTS

Return international full-service flights (economy class), departure city surcharges may apply

One-way domestic flight from Cappadocia to Istanbul

ACCOMMODATION

9 nights of 4 and 5-star accommodation

DINING

Enjoy daily breakfast

TOUR ESSENTIALS

English-speaking tour leader

Airport taxes and surcharges

TRANSPORT

Transportation by private air-conditioned vehicles

TRANSFERS

Return airport transfers

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*Please note: All information provided in this brochure is subject to both change and availability. Prior to purchase please check the current deal for up-to-date information. If you have already purchased this deal, the terms and conditions on your Purchase Confirmation apply and take precedence over the information in this brochure.

Booking Information

After purchase, you will receive a receipt and a Purchase Confirmation, directing you to an online Passenger Information Form. You must complete the Passenger Information Form within 72 hours of purchase. Any special requests, preferences and optional extras MUST be clearly stated in your Passenger Information Form. Any change requested after submitting your Passenger Information Form cannot be guaranteed, is strictly subject to availability and will incur surcharges as outlined in the Schedule of Fees below.

On purchasing this Travel Offer, you are bound by the <u>General Terms and</u> <u>Conditions</u> and the specific terms and conditions outlined in this Important Information.

Please note: All countries and territories have different entry requirements in relation to vaccinations, quarantine/isolation periods and travel restrictions. Due to the evolving nature, we would ask all of our customers to monitor, meet and adhere to the specific requirements of their intended destination(s) in the lead-up to and immediately before travel, as well as any requirements post-travel upon their return.

Our Policies

Cancellation & Refund Policy

By placing a booking with us, you acknowledge the following important information:

we act as your booking agent: TripADeal
is a booking services provider, and
curates the Travel Offers available on our
website. We act as your booking agent,
and we receive payment for the Booking
Services as part of the booking price,
however, we do not provide any of the

Travel Services (flights, accommodation, tours or other products or services) included in your booking – the Travel Services are provided by a number of third party Travel Suppliers.

- each booking is unique: our Travel Offers are made up of a variety of different components and are, during the booking process, uniquely tailored to suit your requirements, for example, departure dates and ports, flight and room upgrades, tour inclusions, etc.
- changes/modifications to your booking may not be possible: once your booking has been made, changes or modifications may not be possible, and where possible, may incur a fee. It is important to ensure that the information you provide during the booking process is accurate and up to date, and that you read the Travel Offer carefully before placing your order.
- Travel Offers are a package: our Travel
 Offers have been curated into package
 offerings and must be used as a package
 - individual components cannot be used
 independently of the full package
 offering.
- our Travel Offers are generally nonrefundable: in order to provide great value Travel Offers, we work with a variety of Travel Suppliers to find the best deals – this often means the Travel Suppliers' offerings are non-refundable to ensure the best price. We recommend that you obtain travel insurance as soon as you make a booking with us.

To read more about our Cancellation and Refund Policy, please click here.

General Terms & Conditions

By placing your booking with us, you acknowledge and agree to our <u>Terms & Conditions</u>, <u>Privacy Policy</u> and <u>Cancellation</u> Policy.

Offer Essentials

This travel offer is valid for travel on selected dates until the 28 November 2026.

This travel offer is priced for 2 people

based on a twin share.

Departure Dates

Please note: See checkout for live dates and availability.

Flights

Departure Cities

Sydney, Melbourne, *Brisbane, *Adelaide, Perth or *Auckland.

Departure City Surcharges

- Brisbane or Adelaide: \$150 per person.
- Auckland: \$750 per person.

International Full-Service Airline(s)

• Cabin Class: Economy Class

Please note: We cannot accommodate oneway flights. Travellers must take all included flights within the package, and any flights intentionally forfeited will result in later flights being subject to cancellation.

Preferred Airline Surcharge

- Cabin Class: Economy Class.
- Qatar Airways: \$300 per person.
- Emirates Airways: \$300 per person.

Please note:

- Preferred airlines are subject to availability.
 If we are unable to fulfil your request, the above extra cost will be refunded.
- On any upgrade purchase, short-haul flights and domestic flight sectors are not guaranteed, subject to aircraft configuration.
- In the event that a purchased stopover package and a purchased preferred airline upgrade are not compatible, you will have the option to receive a refund for the preferred airline upgrade or be offered an alternative stopover city option, e.g if you choose to fly with Singapore Airlines you cannot stopover in Dubai.

Arrive Early & Stay Behind Options

Fly out and return home up to 60 days pre and post your tour dates.

Arrive Early

Istanbul, Turkiye - From \$300 per person,

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subject to availability.

Stay Behind

Istanbul, Turkiye - From \$300 per person, subject to availability.

Please note:

• Exclusions:

This fee does not include extra nights' accommodation, meals or airport transfers.

• Cancellations & Changes:

Flight booking changes or cancellations after air tickets have been issued are not guaranteed and may incur additional fees and fare difference, subject to the airline cancellation and change policies. Flight changes are subject to availability at the time of booking.

• High-Season:

A high-season Arrive Early or Stay Behind can be purchased for an additional charge, subject to availability. For pricing, please refer to the cart.

• + 60 days:

You can fly out up to 60 days before your package's start date, and/or return home 60 days after your package's end date.
Should you wish to fly out or return home for more than 60 days from the tour, please contact us to request availability.
Additional costs may apply.

• Estimated dates:

Your estimated departure, return, and arrival dates are all subject to availability and may vary. The confirmed schedule for all flights will be provided when you receive your flight tickets.

 High season surcharges apply to flights departing between the below date ranges:

15 September 2025 - 12 October 2025 1 December 2025 - 31 January 2026 3 April 2026 - 20 April 2026 26 June 2026 - 17 July 2026 18 September 2026 - 9 October 2026 12 December 2026 - 26 January 2027

Stopover Packages

- Doha.
- Dubai.

Includes:

- 2, 3 or 5 nights in 4-star accommodation.
- Daily breakfast.
- Return airport transfers.

For pricing, please refer to the payment cart at checkout.

Please note:

- When a pre and post-tour stopover is chosen, the same stopover location must be chosen each way, due to the airline used.
- When selecting to Arrive Early for your tour in conjunction with a Stopover Package, your fly out date from home will take place before the stopover.
- When selecting to Stay Behind after your tour in conjunction with a Stopover Package, your stopover will take place before your final flight home.
- Stopover packages are subject to availability.
- In the event that a purchased stopover package and a purchased preferred airline upgrade are not compatible, you will have the option to receive a refund for the preferred airline upgrade or be offered an alternative stopover city option, e.g if you choose to fly with Singapore Airlines you cannot stopover in Dubai.
- Blackout dates apply to flights departing between the below 2024 and 2025 date ranges:

Singapore Grand Prix: September 2025 Doha Grand Prix: end November to start December 2025

Doha MotoGP: November 2025 (TBC for dates)

Abu Dhabi Grand Prix (for Dubai): December 2025

Christmas and New Years Eve - 22 December 2025 to 2 January 2026 (TBC for all event exact dates for 2025)

Flight Class Upgrades

Business Class/Premium Economy: For pricing, please refer to the payment cart at checkout.

Please note:

 Flight upgrades are subject to availability. If we are unable to fulfil your request, the upgrade cost will be refunded. On any upgrade purchase, short-haul flights and domestic flight sectors are not guaranteed, subject to aircraft configuration.

Domestic Flight Information

Baggage allowance per person:

- 1 x 15-kilogram of checked baggage.
- 1 x 8-kilogram hand luggage.

Accommodation

Accommodation used

4 & 5-Star (Self-Rated)

- Istanbul: La Quinta Hotel.
- Canakkale: Troia Tusan Hotel.
- Kusadasi: Comfort Ada Class Hotel.
- Pamukkale: Adempira Spa & Thermal Hotel.
- Cappadocia: El Puente Cave Hotel.

Please note: Accommodation/rooms offered are based on a lead-in room type and are subject to availability based on seasonality. In the instance a property is not available, a similar standard of accommodation will be provided. Properties will be confirmed and included in your travel pack, which you will receive 4-6 weeks before travel.

Extra Nights

Not available

Maximum Room Capacity

2 people

Child Policy

- No child discounts. The full price applies to all children travelling with their parents.
- Valid for children aged 12 and over.

Please note: Children must be accompanied by a responsible adult aged 18 and over to travel. No unaccompanied minors are allowed.

Triple Share

Not available

Bedding Configuration

Double or Twin (subject to availability).

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General Information

Minimum group size 25, maximum group size 36 per vehicle.

Optional Tours/activities

- Day 9: Hot Air Ballooning in Cappadocia (book on tour, not included)
- Day 10: Early Morning Jeep Safari \$140
 AUD per person

Please note:

- The optional tours listed above must be purchased on checkout or over the phone before submitting your passenger information form (subject to availability).
- Some tours require minimum numbers to operate.

Exclusions

- Visa fees and requirements
- Meals/beverages not stated in the deal offer
- Gratuities/tipping
- Optional activities/tours
- Personal expenses
- Travel insurance
- City Tax

Gratuities/tipping

Land

Gratuities (tips) are not included for the services of the tour leader (when available) and driver throughout the tour. The recommended tip is 8 EUR per person per day. This covers the guide/leader and the driver and will be collected on tour.

Please note: tipping for services provided is always a matter of personal discretion; however, please be aware that many locals consider tipping part of their normal remuneration, and they may approach you for payment; there's no need to be intimidated by the request.

Other Important Information

TOUR GUIDE VS. TOUR LEADER

Tour Guide

Often locals with intimate knowledge of an area, its culture, and history. Their role

entails providing commentary, routing the tour, and seeing that people have a good time. They are a licensed, qualified expert who supplies specific information on the history, art, architecture and culture of the city/village/attraction where they are guiding the tour. The guide meets the group at the required place and leaves it at the end of the tour; they do not travel with the group.

Tour Leader

An experienced person tasked with ensuring the smooth operation of tours, as well as providing practical support to passengers throughout the whole trip. Their role primarily includes assisting with accommodation, transportation between locations, and communication with tour guides at each stop. A tour leader may provide general guidance around a city or village and offer information on the place visited on the bus. However, they are not required to have specific art, architecture, or historical knowledge. They are not allowed to provide a guided tour or commentary of a city/village/attraction once there and, if caught doing so, can be fined.

Please note: Tour leaders/guides are not a standard inclusion in all travel offers. Tour leaders/guides will only be made available when required to enhance the experience of the destination featured.

CLIMATE & AVERAGE TEMPERATURES

Istanbul

- March April have highs of 20°C and lows of 5°C
- May-October have highs of 30°C and lows of 13°C
- November has highs of 17°C and lows of 8°C

Cappadocia

Cappadocia has a continental climate characterised by dry summers and sometimes snowy winters. Rainfall is sparse and the region is largely semi-arid to arid. There is a sharp difference in the temperature between day and night and it is not uncommon to have cold nights

interspersed with hot days.

Kusadasi

There are two main seasons in Kusadasi: the cold season and the hot season, which basically correlate with winter and summer in other parts of Europe. The shoulder seasons, autumn and spring, experience weather patterns that are a mix of both the cold and warm seasons.

FLIGHTS

Seat Selection & Frequent Flyer Points

At TripADeal, we do not arrange seat selection. It is essential to highlight that some airlines do not allow pre-selected seats. We strongly suggest you contact the airline directly with seating allocation requirements and/or arrive at the airport earlier to arrange your seating. While we do not add frequent flyer member details to bookings, you can do this directly with the airline once you have your flight information.

Passport Validity

Customers must provide valid passport details either at the time of purchase or no later than 45 days before the departure date. Failure to do so may result in the cancellation of the booking. Customers will be responsible for any costs and fees incurred in this instance.

COACH TOUR

Meals

Daily breakfast is included in the package. For meals not included, the tour leader (when available) will offer assistance with reservations, suggestions and directions to local restaurants. It is your responsibility to notify TripADeal of any dietary requests/requirements.

Please note: We will do our best to meet your requests/requirements; however, we cannot guarantee that we will always be able to.

Luggage

You will be responsible for all your personal belongings whilst on tour. You must carry your own luggage from the

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vehicle to the hotel room and back to the vehicle. The driver will assist with the uploading and unloading of bags from the vehicle.

OTHER

Mobility

If you would love to travel with TripADeal and require wheelchair access please contact our friendly sales and service team to inquire on your behalf.

Fitness Level Required

Adventure (and spontaneity) create some of the best travel memories. Bear in mind, your home schedules and timings might not be adhered to on tour - it's all part of the fun!

A moderate level of fitness will be required. Moderate may involve more physical activity, including biking, longer day hikes or extended walking and standing, low-altitude treks, and waterbased activities such as canoeing or low-grade kayaking. Guests using any walking aid other than a walking stick would be advised to reconsider as surfaces may be uneven.

Please note: If you have any concerns, please consult your healthcare provider prior to purchase/travel.

Sightseeing

Please note: If entrance to a site is affected by changes in operating hours or public holiday closures, your itinerary, where possible, may be adjusted, or a similar activity will be offered in its place (subject to availability).

Shopping

Shopping overseas can be a daunting and confusing experience, especially when there is a language barrier. Please be very cautious when foreign currencies and prices are involved. If paying by credit card, please pay close attention to the amount you are being charged and keep all your receipts. Do not make any purchases you are not comfortable with or feel pressured into. If you are uncertain or need

assistance with the language barrier, please seek assistance from your Tour Guide/Leader. Please refer to our Terms and Conditions regarding shopping for further information.

Visas

A tourist visa is a strict requirement if travelling on an Australian Passport. You will be able to start your eVisa application process once you receive your final travel documentation 4-6 weeks prior to departure.

Important:

- Please start arranging your visa three weeks before departure to account for any delays due to consulate operating hours.
- Visa rules may have changed since
 Covid-19. Some countries and airlines may
 require you to obtain an additional visa
 before arrival. Please check with the
 nearest embassy, consulate or immigration
 department of the destination you are
 entering.

Please note:

- Passengers who are not Australian citizens must also check with the respective consulate or visa agency to determine what their visa requirements are and what personal identification is required.
- It is also important to note that some areas of employment, such as journalism, government authorities and charity organisations, may have additional restrictions in applying for visas. This may, in turn, affect the type of application required.

Travel Insurance

Embarking on your next trip is exciting, and while you hope the unexpected does not happen, it is best to be prepared. We strongly recommend you take out travel insurance when making your booking. Whether it's a potential medical emergency, a flight cancellation, a delayed suitcase, or an unforeseen event, it's important to ensure you're adequately protected. For more information or advice visit https://www.tripadeal.com.au/travel-

insurance

Schedule Of Fees

Voluntary Changes

Includes booking changes requested by you, including but not limited to those changes requiring an airline ticket or a Purchase Confirmation reissue.

 Changes - \$100.00 per booking + additional charges from the airline/cruise company/accommodation/other travel providers.

Name Changes Due To Passenger Error

If the incorrect name has been advised to TripADeal, charges of \$100.00 per booking + any additional charges applied by the airline/cruise company/accommodation/other travel providers.

Supplier Fees

In the event the Travel Offer you have purchased is unable to proceed, and/or a travel Supplier is unable to fulfil the Travel Offer due to external circumstances (Limitation of Liability e.g. a Force Majeure event), there may be a fee or amount of money that is withheld by our Suppliers and is unrecoverable. This may be due to non-refundable airline tickets, cancellation penalties with cruise cabins or unrecoverable payments with our land/ accommodation partners. TripADeal has committed to these costs as your Agent and will endeavour to recover all funds committed and/or paid for your Travel Offer, but this may not be possible in all circumstances. If refunds are unavailable from Suppliers, we will endeavour to obtain a travel credit on the best terms available and communicate these outcomes to you. If TripADeal cannot obtain a refund or travel service credit, or part thereof, this cost is passed on to the customer as a Supplier Fee. This fee is not revenue-raising and is paid to or withheld by our suppliers when recovering payments.

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