# Vietnam for 2

**HA LONG BAY ● HANOI ● PU LUONG RESERVE**

## The Offer

Embark on an unforgettable small-group tour of Vietnam. This country maintains a unique energy from its bustling capital, Hanoi, to traditional mountain villages and picture-perfect rice terraces.

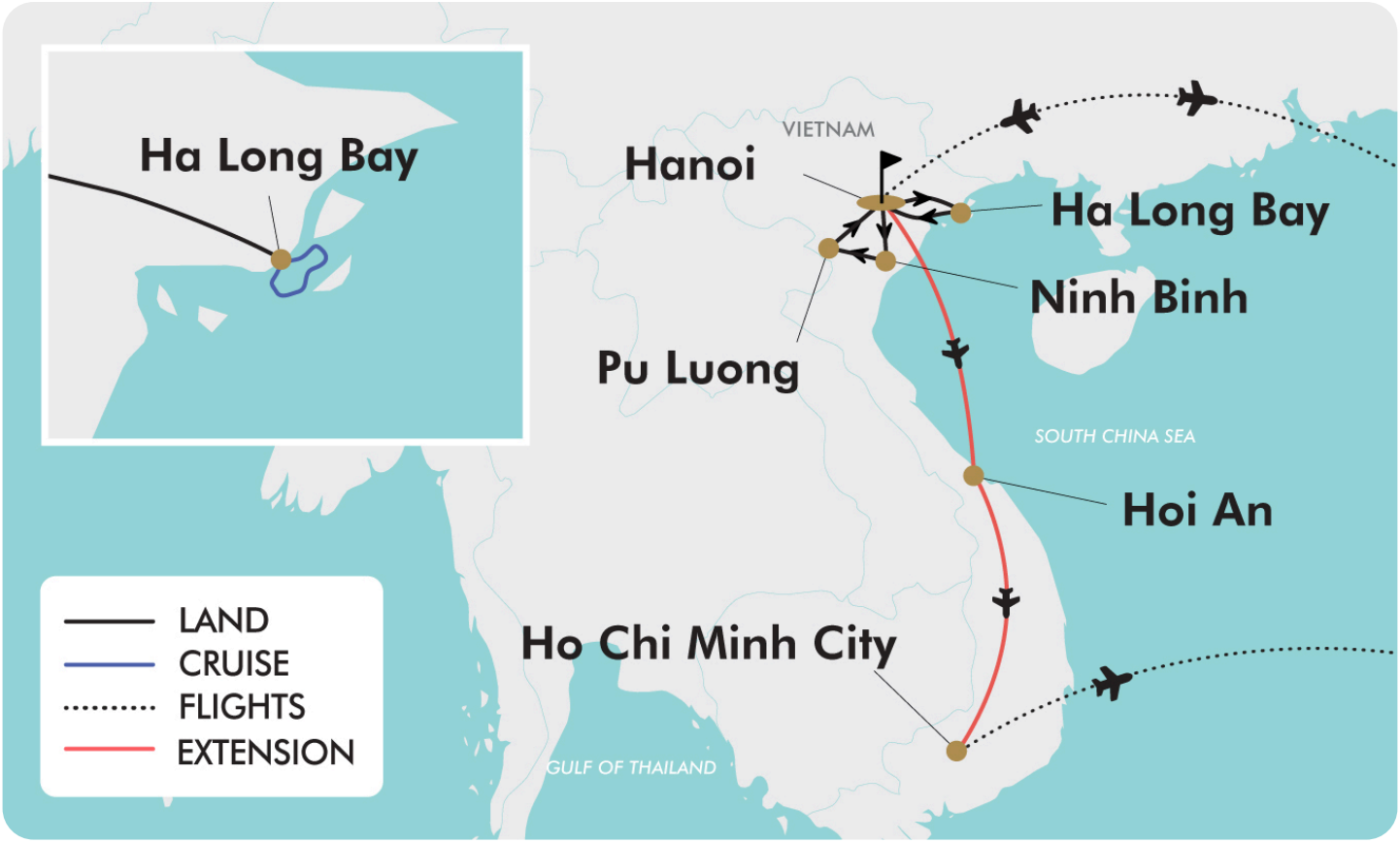
Begin by exploring the capital city of Hanoi on a guided walking tour, visiting local markets, the picturesque West Lake and entering a sacred Taoist temple. Journey across farmlands for an overnight cruise of Ha Long Bay's serene waters and limestone islands. Uncover the incredible stalactites and stalagmites of Sung Sot Cave before returning to charming Hanoi. Travel to scenic Ninh Binh province to visit Hoa Lu, the ancient royal capital of Vietnam, and enjoy a bamboo boat ride on the Hoang Long River to reach stunning Tam Coc and discover Bich Dong Pagoda. The next stop is Pu Luong Reserve, followed by a visit to the isolated Kho Muong and Ban Don villages.

This once-in-a-lifetime cultural experience includes return international flights, 6 nights of 4-star hotel accommodation, 3 nights at the beautiful Pu Luong Nature Reserve, 15 meals and more!

Want more? Choose the 17-day extension package from an additional $1,800 for 2 people to explore ancient Hoi An and impressive Ho Chi Minh City. Add extra days to your itinerary with Arrive Early or Stay Behind options.

**Upgrade to our Luxury Accommodation package from $5,599 for 2 people on the 12-day itinerary or from $7,799 for 2 people on the 17-day itinerary.**

## The Map


Ha Long Bay
VIETNAM
Hanoi
Ha Long Bay
Ninh Binh
Pu Luong
SOUTH CHINA SEA
Hoi An
Ho Chi Minh City
GULF OF THAILAND
LAND
CRUISE
FLIGHTS
EXTENSION

# The Itinerary

## Itinerary 1

### Day 1 Australia (or New Zealand) - Hanoi, Vietnam

Today depart Australia (or New Zealand) for your flight to Hanoi, Vietnam. On arrival, be picked up by a tour representative and transferred to the hotel.

*Please note: Some departures may occur on day 0 due to flight scheduling and availability. Affected customers must be available to depart the day before. Your final documents will indicate flight times, issued 4-6 weeks before departure.*

**Overnight: Hanoi (Premium or Luxury Option)**
**Meals included: In-Flight**

### Day 2 Hanoi

After breakfast, begin a walking tour to discover the real life of Hanoi people. Visit a local market and mingle with the vendors, stroll around the picturesque West Lake and enter Quan Thanh, a sacred Taoist temple and Cua Bach Parish Church, a Roman Catholic church built in the early 20th century by the French administration and one of the most beautiful in Hanoi.

After the walking tour, you may return to your accommodation and enjoy the remainder of the day at your leisure.

**Overnight: Hanoi (Premium or Luxury Option)**
**Meals included: Breakfast**

### Day 3 Hanoi to Ha Long Bay - Overnight Cruise

For approximately 180 kilometres, journey past farmlands and rice paddy fields to Ha Long Bay. Embark on board your traditional junk-style vessel for an overnight cruise through the UNESCO World Heritage-listed area. Settle into your deck chair and cruise through picturesque emerald waters while marvelling at the towering limestone karst islands. Enjoy a seafood lunch before taking part in afternoon activities such as swimming, relaxing on a remote beach,
**or**
climbing to the top of a lookout for an incredible panoramic view. Cruise further into the bay to visit a pearl farm before watching a traditional Vietnamese cuisine cooking demonstration, followed by dinner on board. Drop anchor in the late evening for an overnight stay among the dramatic limestone peaks.

*Please note: We recommend packing an overnight bag only for your cruise. The remainder of your luggage will be securely stored, or you can take all your belongings on board if you'd prefer.*

**Overnight: Ha Long Bay (Premium or Luxury Option)**
**Meals included: Breakfast; Lunch; Dinner**

### Day 4 Ha Long Bay Cruise to Hanoi

After breakfast, climb aboard the tender for a visit to Sung Sot Cave (Surprise Cave), a colourful grotto of giant stalactites and stalagmites. Enjoy a light lunch on board, then a relaxing trip back to port, where you will disembark and return approximately 180 kilometres to Hanoi. Upon arrival, check into the hotel for an evening at leisure. Alternatively, join the optional evening activity below (not included).

# The Itinerary

## Itinerary 1

Optional Activity: Water Puppet Performance and Vietnamese Dinner

Sit back and watch a traditional and unique performance of water puppetry originating in the Red River Delta of northern Vietnam. Each show lasts approximately 45 minutes and includes lively, illustrative Vietnamese pastoral scenes of rural daily life and fairy legends. Afterwards, head into the Old Quarter and feast on a dinner of authentic dishes such as Goi Cuon Tom Thit (fresh rice paper roll with prawn and pork), Pho bo (noodle soup with beef), Bun Cha (BBQ Vietnamese pork meatballs with noodles), Goi Ga Hoa Chuoi (banana blossom salad with chicken) and Che Nep Dua (sticky rice in coconut cream). Please see current pricing in Important Information or at checkout.

*Please note: Depending on the timing of the water puppet performance, dinner may be enjoyed before the show.*

**Overnight: Hanoi (Premium or Luxury Option)**
**Meals included: Breakfast; Lunch**

### Day 5 Hanoi - Tam Coc, Ninh Binh

This morning, you will depart to Tam Coc, in the Ninh Binh province, where you will enjoy the beautiful scenery. Upon arrival, your guide will take you to Hoa Lu, the ancient royal capital of Vietnam. Here, you will visit the Dinh King and Le King temples from the 10th Century, learning about the heroic histories of these two kings during the Chinese wars. Afterwards, continue to Tam Coc, where you will enjoy lunch at a local restaurant. After lunch, enjoy a bamboo boat ride on the Hoang Long River to see Tam Coc (three caves). It takes approximately two hours to go up and down the river, and along the way, you witness local fisherfolk, village life, and, of course, the striking limestone karst formations that Tam Coc is famous for. In the early evening, arrive at the hotel, where you will enjoy the rest of the day at leisure.

**Overnight: Ninh Binh (Premium or Luxury Option)**
**Meals included: Breakfast; Lunch**

### Day 6 Trang An Grotto - Bich Dong Pagoda

After breakfast, drive to the Trang An Ecotourism Complex. This site is of worldwide value for geological, geomorphological, archaeological, and aesthetic tectonics and has been honoured by UNESCO as a Natural World Heritage site. Here, enjoy another 2-hour bamboo boat journey to admire its wonderful beauty, known as “Ha Long Bay on land.” Enjoy a lovely lunch at a local restaurant with many traditional dishes and Vietnamese tea before continuing onwards to Bich Dong Pagoda.

**Overnight: Ninh Binh (Premium or Luxury Option)**
**Meals included: Breakfast; Lunch**

# The Itinerary

## Itinerary 1

### Day 7 Ninh Binh – Pu Luong Nature Reserve

After breakfast, head to Pu Luong Nature Reserve with a stop at Phat Diem Church to admire its architectural beauty. Upon arrival in Pu Luong Nature Reserve, check into your accommodation and enjoy the remainder of the day at leisure. Pu Luong Nature Reserve is a nature reserve located in Thanh Hoa Province, in the northern part of Vietnam. The reserve covers an area of over 17,600 hectares and is situated between the two districts of Ba Thuoc and Quan Hoa. The nature reserve is known for its stunning natural beauty, with picturesque terraced rice fields, towering limestone mountains, and lush green forests. The area is home to diverse flora and fauna, including many endangered species, such as the langur monkey, Delacour's langur, and the clouded leopard. Visitors to the reserve can participate in various activities, such as hiking, trekking, and mountain biking. The reserve is also home to several traditional Thai villages, where visitors can experience the local culture and way of life.

*Please note: Accommodation in Pu Luong Nature Reserve will be at properties located in beautiful locations on hillsides. These properties may require you to walk up multiple steps to access your room without a lift service, but the views are worth it.*

**Overnight: Pu Luong Nature Reserve (Premium or Luxury Option)**
**Meals included: Breakfast**

### Day 8 Kho Muong Village and Ban Don Village

After breakfast this morning, drive a short distance from your accommodation to the traditional Thai villages of Kho Muong & Ban Don, enjoying beautiful valley views of terraced rice fields. Here, you will enjoy a stroll around these charming villages, taking in the charm of the local Thai tribe and their culture, before setting off on a leisurely hike in the surrounding mountain area. Walk through the natural reserve zone, looking for caves and waterfalls along the way. Finish the day at your accommodation, where you can enjoy a relaxing evening and dinner.

*Please note: Today will involve walks on walking trails, which will include some steep sections and require a moderate level of fitness. Travellers uncomfortable with the walking required on this day are welcome to spend the day relaxing poolside at your accommodation. Your guide will provide more information on the walking required for the tour.*

**Overnight: Pu Luong Nature Reserve (Premium or Luxury Option)**
**Meals included: Breakfast**

### Day 9 Hieu Waterfall

After breakfast, depart for Hieu Village and begin an easy trek to Hieu Waterfall. Walk along the small road trail, through the terrace by the green and yellow rice fields and jungle to reach Hieu Waterfall. Take the opportunity to swim at this beautiful waterfall or admire it from below. Afterwards, return to the hotel and enjoy your own time at leisure at the retreat.

# The Itinerary

## Itinerary 1

*Please note: Today will involve walks on walking trails, which will include some steep sections and require a moderate level of fitness. Travellers uncomfortable with the walking required this day are welcome to spend the day relaxing poolside at your accommodation, and your guide will provide you with more information on the walking required on the tour.*

**Overnight: Pu Luong Nature Reserve (Premium or Luxury Option)**
**Meals included: Breakfast**

### Day 10 Pu Luong - Hanoi

After breakfast, take your time to relax at the resort or explore the village. Late in the morning, depart Pu Luong for Hanoi. Upon arrival in Hanoi, check into the hotel and enjoy the rest of the day at leisure.

**Overnight: Hanoi (Premium or Luxury Option)**
**Meals included: Breakfast**

### Day 11 Hanoi, Vietnam - Australia

Enjoy this morning at leisure until transferring to the airport at the appropriate time for the flight back to Australia.

Please Note:

- Some travellers may depart the morning of day 11 and arrive in the evening of day 11

**Meals included: Breakfast; In-Flight**

### Day 12 Arrive Australia (or New Zealand)

**Meals included: None**

# The Itinerary

## Itinerary 2

### Day 1 Australia (or New Zealand) - Hanoi, Vietnam

Today, depart Australia (or New Zealand) for your flight to Hanoi, Vietnam. On arrival, be picked up by a tour representative and transferred to the hotel.

*Please note: Some departures may occur on day 0 due to flight scheduling and availability. Affected customers must be available to depart the day before. Your final documents will indicate flight times, issued 4-6 weeks before departure.*

**Overnight: Hanoi (Premium or Luxury Option)**
**Meals included: In-Flight**

### Day 2 Hanoi

After breakfast, begin a walking tour to discover the real life of Hanoi people. Visit a local market and mingle with the vendors, stroll around the picturesque West Lake and enter Quan Thanh, a sacred Taoist temple and Cua Bach Parish Church, a Roman Catholic church built in the early 20th century by the French administration and one of the most beautiful in Hanoi.

After the walking tour, you may return to your accommodation and enjoy the remainder of the day at your leisure.

**Overnight: Hanoi (Premium or Luxury Option)**
**Meals included: Breakfast**

### Day 3 Hanoi to Ha Long Bay - Overnight Cruise

For approximately 180 kilometres, journey past farmlands and rice paddy fields to Ha Long Bay. Embark on board your traditional junk-style vessel for an overnight cruise through the UNESCO World Heritage-listed area. Settle into your deck chair and cruise through picturesque emerald waters while marvelling at the towering limestone karst islands. Enjoy a seafood lunch before taking part in afternoon activities such as swimming, relaxing on a remote beach, or climbing to the top of a lookout for an incredible panoramic view. Cruise further into the bay to visit a pearl farm before watching a traditional Vietnamese cuisine cooking demonstration, followed by dinner on board. Drop anchor in the late evening for an overnight stay among the dramatic limestone peaks.

*Please note: We recommend packing an overnight bag only for your cruise. The remainder of your luggage will be securely stored, or you can take all your belongings on board if you'd prefer.*

**Overnight: Ha Long Bay (Premium or Luxury Option)**
**Meals included: Breakfast; Lunch; Dinner**

### Day 4 Ha Long Bay Cruise to Hanoi

After breakfast, climb aboard the tender for a visit to Sung Sot Cave (Surprise Cave), a colourful grotto of giant stalactites and stalagmites. Enjoy a light lunch on board, then a relaxing trip back to port, where you will disembark and return approximately 180 kilometres to Hanoi. Upon arrival, check into the hotel for an evening at leisure. Alternatively, join the optional evening activity below (not included).

# The Itinerary

## Itinerary 2

Optional Activity: Water Puppet Performance and Vietnamese Dinner

Sit back and watch a traditional and unique performance of water puppetry originating in the Red River Delta of northern Vietnam. Each show lasts approximately 45 minutes and includes lively, illustrative Vietnamese pastoral scenes of rural daily life and fairy legends. Afterwards, head into the Old Quarter and feast on a dinner of authentic dishes such as Goi Cuon Tom Thit (fresh rice paper roll with prawn and pork), Pho bo (noodle soup with beef), Bun Cha (BBQ Vietnamese pork meatballs with noodles), Goi Ga Hoa Chuoi (banana blossom salad with chicken) and Che Nep Dua (sticky rice in coconut cream). Please see current pricing in Important Information or at checkout.

*Please note: Depending on the timing of the water puppet performance, dinner may be enjoyed before the show.*

**Overnight: Hanoi (Premium or Luxury Option)**
**Meals included: Breakfast; Lunch**

### Day 5 Hanoi - Tam Coc, Ninh Binh

This morning, you will depart to Tam Coc, in the Ninh Binh province, where you will enjoy the beautiful scenery. Upon arrival, your guide will take you to Hoa Lu, the ancient royal capital of Vietnam. Here, you will visit the Dinh King and Le King temples from the 10th Century, learning about the heroic histories of these two kings during the Chinese wars. Afterwards, continue to Tam Coc, where you will enjoy lunch at a local restaurant. After lunch, enjoy a bamboo boat ride on the Hoang Long River to see Tam Coc (three caves). It takes approximately two hours to go up and down the river, and along the way, you witness local fisherfolk, village life, and, of course, the striking limestone karst formations that Tam Coc is famous for. In the early evening, arrive at the hotel, where you will enjoy the rest of the day at leisure.

**Overnight: Ninh Binh (Premium or Luxury Option)**
**Meals included: Breakfast; Lunch**

### Day 6 Trang An Grotto - Bich Dong Pagoda

After breakfast, drive to the Trang An Ecotourism Complex. This site is of worldwide value for geological, geomorphological, archaeological, and aesthetic tectonics and has been honoured by UNESCO as a Natural World Heritage site. Here, enjoy another 2-hour bamboo boat journey to admire its wonderful beauty, known as “Ha Long Bay on land.” Enjoy a lovely lunch at a local restaurant with many traditional dishes and Vietnamese tea before continuing onwards to Bich Dong Pagoda.

**Overnight: Ninh Binh (Premium or Luxury Option)**
**Meals included: Breakfast; Lunch**

# The Itinerary

## Itinerary 2

### Day 7 Ninh Binh – Pu Luong Nature Reserve

After breakfast, head to Pu Luong Nature Reserve with a stop at Phat Diem Church to admire its architectural beauty. Upon arrival in Pu Luong Nature Reserve, check into your accommodation and enjoy the remainder of the day at leisure. Pu Luong Nature Reserve is a nature reserve located in Thanh Hoa Province, in the northern part of Vietnam. The reserve covers an area of over 17,600 hectares and is situated between the two districts of Ba Thuoc and Quan Hoa. The nature reserve is known for its stunning natural beauty, with picturesque terraced rice fields, towering limestone mountains, and lush green forests. The area is home to diverse flora and fauna, including many endangered species, such as the langur monkey, Delacour's langur, and the clouded leopard. Visitors to the reserve can participate in various activities, such as hiking, trekking, and mountain biking. The reserve is also home to several traditional Thai villages, where visitors can experience the local culture and way of life.

*Please note: Accommodation in Pu Luong Nature Reserve will be at properties located in beautiful locations on hillsides. These properties may require you to walk up multiple steps to access your room without a lift service, but the views are worth it.*

**Overnight: Pu Luong Nature Reserve (Premium or Luxury Option)**
**Meals included: Breakfast**

### Day 8 Kho Muong Village and Ban Don Village

After breakfast this morning, drive a short distance from your accommodation to the traditional Thai villages of Kho Muong & Ban Don, enjoying beautiful valley views of terraced rice fields. Here, you will enjoy a stroll around these charming villages, taking in the charm of the local Thai tribe and their culture, before setting off on a leisurely hike in the surrounding mountain area. Walk through the natural reserve zone, looking for caves and waterfalls along the way. Finish the day at your accommodation, where you can enjoy a relaxing evening and dinner.

*Please note: Today will involve walks on walking trails, which will include some steep sections and require a moderate level of fitness. Travellers uncomfortable with the walking required on this day are welcome to spend the day relaxing poolside at your accommodation. Your guide will provide more information on the walking required for the tour.*

**Overnight: Pu Luong Nature Reserve (Premium or Luxury Option)**
**Meals included: Breakfast**

### Day 9 Hieu Waterfall

After breakfast, depart for Hieu Village and begin an easy trek to Hieu Waterfall. Walk along the small road trail, through the terrace by the green and yellow rice fields and jungle to reach Hieu Waterfall. Take the opportunity to swim at this beautiful waterfall or admire it from below. Afterwards, return to the hotel and enjoy your own time at leisure at the retreat.

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## Itinerary 2

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**Overnight: Pu Luong Nature Reserve (Premium or Luxury Option)**
**Meals included: Breakfast**

### Day 10 Pu Luong - Hanoi

After breakfast, take your time to relax at the resort or explore the village. Late in the morning, depart Pu Luong for Hanoi. Upon arrival in Hanoi, check into the hotel and enjoy the rest of the day at leisure.

**Overnight: Hanoi (Premium or Luxury Option)**
**Meals included: Breakfast**

### Day 11 Hanoi to Hoi An

Today you will be transferred to the airport for your flight to Da Nang. Upon arrival you will be transferred to your accommodation in Hoi An.

**Overnight: Hoi An (Premium or Luxury Option)**
**Meals included: Breakfast**

### Day 12 Hoi An - Day at Leisure

Spend the day exploring the city on your own, or join one or both of the optional activities below (not included).

Optional Activity: Discover My Son, a UNESCO World Heritage Listed site

Depart early for the journey to My Son (approximately 40 kilometres, 75 minutes), one of the most extensive collections of Cham remains and a UNESCO World Heritage Listed site. My Son was once the capital and religious centre of the Champa Kingdom and is believed to be the longest-inhabited archaeological site in Indochina. Wander through what remains of the 7th to 13th century BC temples that once stood here and imagine the influence of the former kingdom. Located in a valley overlooked by Hon Quap (Cat's Tooth Mountain), the sides of which are covered in thick jungle, these mountains are the source of the Thu Bon River, a holy river that flows through the site. After lunch at a local restaurant (included), return to Hoi An. Please see current pricing in Important Information or at checkout.

Optional Activity: Explore a Local Market and Join a Cooking Class

This afternoon, head to Hoi An's colourful local market and soak in the buzzing atmosphere, breathe in the aromas, and take the opportunity to interact with the local sellers. Accompanied by your local chef, purchase some ingredients for your cooking workshop. Continue to Tra Que, a picturesque village a short distance from the centre of town, and meet some of the farmers. Before stepping inside to start your workshop, learn more about this community farm project and the traditional techniques, including fertilising with seaweed. Watch as the chef guides you through several home-style recipes, including a savoury pancake

# The Itinerary

## Itinerary 2

wrapped in rice paper, before sitting down to savour your dishes. Please see current pricing in Important Information or at checkout.

**Overnight: Hoi An (Premium or Luxury Option)**
**Meals included: Breakfast**

### Day 13 Hoi An - Day at Leisure

Today, enjoy a day free at leisure to continue exploring this fascinating town. Alternatively, you can take the opportunity to join the optional tour below (not included).

Optional Tour: Ba Na Hills & Golden Bridge Full-Day Tour

Early this morning, you will be picked up from the hotel and travel to Ba Na Hill Station on the outskirts of Da Nang. Take a cable car to Ba Na Hills to enjoy amazing views. Here, you will visit an old French cellar (Debay Ancient Wine Cellar), a flower garden - Le Jardin D'amour, Linh Ung Pagoda, a wax statue museum and the iconic Golden Bridge. Afterwards, enjoy free time exploring this resort park and enjoy lunch. In the afternoon, return to Hoi An, where you may enjoy the remainder of the day at leisure. Please see current pricing in Important Information or at checkout.

**Overnight: Hoi An (Premium or Luxury Option)**
**Meals included: Breakfast**

### Day 14 Hoi An to Ho Chi Minh City

After breakfast, you will be transferred to nearby Da Nang airport for your onward flight to Ho Chi Minh City (formerly Saigon), located in the south of the country (approximately a 1.5-hour flight). Upon arrival, you will be picked up and transferred to your hotel accommodation, where you may enjoy the remainder of the day at leisure.

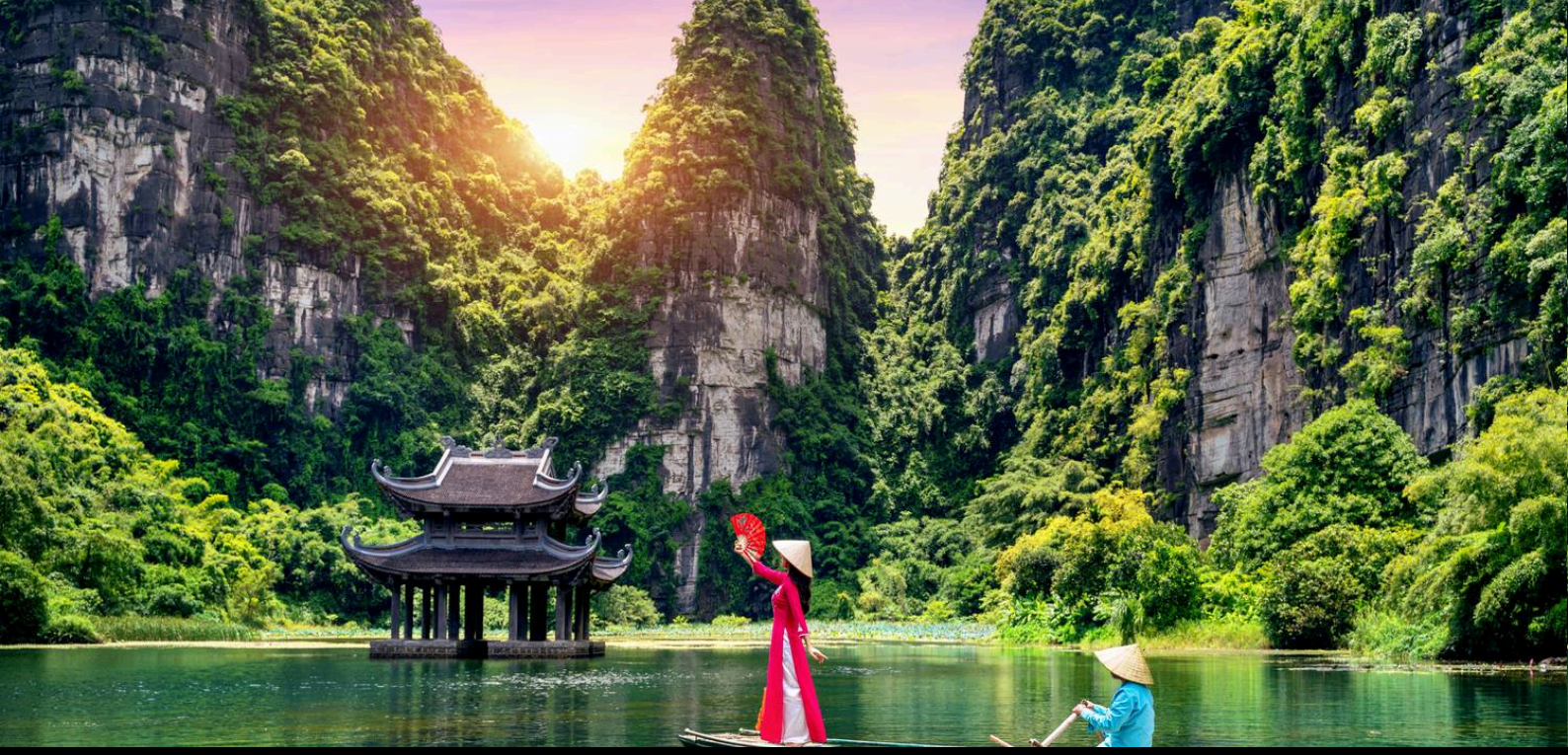
**Overnight: Ho Chi Minh City (Premium or Luxury Option)**
**Meals included: Breakfast**

### Day 15 Ho Chi Minh City

Today, enjoy a day at leisure to discover Ho Chi Minh City or take the opportunity to join the fantastic half-day tour of the Cu Chi Tunnels (not included).

Optional Tour: Cu Chi Tunnels

Journey approximately 60 kilometres to the Cu Chi Tunnels, constructed by Vietnamese fighters during the country's long fight for independence. Watch a short introduction video to learn more about their construction before exploring a section of tunnels used as hospitals, schools, kitchens, weapon storage, command centres and living quarters. The hidden tunnel system was an excellent way for the Vietcong to move around the countryside undetected by foreign troops. At one stage, the tunnels were home to around 10,000 people. View the remains of American tanks and numerous bomb craters before returning to Ho Chi Minh City, where you will have the option of being dropped back at the hotel, or at the nearby War Remnants





# The Itinerary

## Itinerary 2

Museum (entrance not included). Afterwards, spend the remainder of the day at leisure. Please see current pricing in Important Information or at checkout.

**Overnight: Ho Chi Minh City (Premium or Luxury Option)**
**Meals included: Breakfast**

### Day 16 Ho Chi Minh City, Vietnam - Australia

Today is the day in Vietnam! You will be picked up from the hotel and transferred to the airport for your return flight home after the trip of a lifetime. A packed breakfast will be provided for travellers with an early departure.

**Meals included: Breakfast; In-Flight**

### Day 17 Arrive in Australia (or New Zealand)

**Meals included: None**

# Tour Inclusions

## HIGHLIGHTS

Enjoy small-group touring with a maximum 20 travellers

Experience the welcoming hospitality and culture of Vietnam

Sail among the tranquil waters and limestone islands of Ha Long Bay

Discover life in Hanoi on a guided walking tour of Hanoi

Explore the stunning nature and quaint villages of Pu Luong Reserve

Visit the traditional Thai villages of Kho Muong and Ban Don

Enjoy a leisurely trek to the beautiful Hieu Waterfall

Marvel at the towering limestone karst formations on a boat ride in Tam Coc

Visit Bich Dong Pagoda, first built in 1428 on the Truong Yen limestone mountains range

## FLIGHTS

Return international full-service flights (economy class), surcharges may apply (Excludes Trip Only option)

## CRUISE

Overnight Ha Long Bay cruise

## ACCOMMODATION

Standard:
6 nights of 4-star hotel accommodation

3 nights of 3-star resort accommodation at Pu Luong Nature Reserve

Luxury:
6 nights of 5-star hotel accommodation

3 nights of 4-star resort accommodation at Pu Luong Nature Reserve

## DINING

15 meals included

## ESSENTIALS

English-speaking tour guides

Airline taxes and surcharges

## TRANSPORT

Transportation by private air-conditioned vehicles

## TRANSFERS

Return airport transfers (Excludes Trip Only option)

## EXTENSION: 17-DAY WITH HOI AN & HO CHI MINH CITY

All of the above, plus the following:
2 internal flights from Hanoi to Hoi An, and from Hoi An to Ho Chi Minh City

5 additional nights of premium or luxury hotel accommodation

5 additional meals

# Important Information

**Please note: All information provided in this brochure is subject to both change and availability. Prior to purchase please check the current deal for up-to-date information. If you have already purchased this deal, the terms and conditions on your Purchase Confirmation apply and take precedence over the information in this brochure.*

## Booking Information

After purchase, you will receive a receipt and a Purchase Confirmation, directing you to an online Passenger Information Form. You must complete the Passenger Information Form within 72 hours of purchase.
Any special requests, preferences and optional extras MUST be clearly stated in your Passenger Information Form. Any change requested after submitting your Passenger Information Form cannot be guaranteed, is strictly subject to availability and will incur surcharges as outlined in the Schedule of Fees below.

*Please note: All countries and territories have different entry requirements in relation to vaccinations, quarantine/isolation periods and travel restrictions. Due to the evolving nature, we would ask all of our customers to monitor, meet and adhere to the specific requirements of their intended destination(s) in the lead-up to and immediately before travel, as well as any requirements post-travel upon their return.*

## Our Policies

### Cancellation & Refund Policy

By placing a booking with us, you acknowledge the following important information:

- **we act as your booking agent** ; TripADeal is a booking services provider, and curates the Travel Offers available on our website. We act as your booking agent, and we receive payment for the Booking Services as part of the booking price, however, we do not provide any of the Travel Services (flights, accommodation, tours or other products or services) included in your booking – the Travel Services are provided by a number of third party Travel Suppliers.
- **each booking is unique** ; our Travel Offers are made up of a variety of different components and are, during the booking process, uniquely tailored to suit your requirements, for example, departure dates and ports, flight and room upgrades, tour inclusions, etc.
- **changes/modifications to your booking may not be possible** ; once your booking has been made, changes or modifications may not be possible, and where possible, may incur a fee. It is important to ensure that the information you provide during the booking process is accurate and up to date, and that you read the Travel Offer carefully before placing your order.
- **Travel Offers are a package** ; our Travel Offers have been curated into package offerings and must be used as a package – individual components cannot be used independently of the full package offering.
- **our Travel Offers are generally non-refundable** ; in order to provide great value Travel Offers, we work with a variety of Travel Suppliers to find the best deals – this often means the Travel Suppliers' offerings are non-refundable to ensure the best price. We recommend that you obtain travel insurance as soon as you make a booking with us.

To read more about our Cancellation and Refund Policy, please click here.

### General Terms & Conditions

By placing your booking with us, you acknowledge and agree to our Terms & Conditions, Privacy Policy and Cancellation Policy.

## Offer Essentials

This Travel Offer is valid for travel on selected dates until the 21 December 2027.
Minimum group size 10, maximum group size 20 per vehicle.
This travel offer is priced for 2 people based on a twin share.

### Departure Dates & Surcharges

See checkout for live dates and availability.

### Single Traveller Supplement

For solo travellers, no discount applies (a twin-share voucher must be purchased).

*Please note: Accommodation for single customers who are travelling on a tour or cruise package may be in a single room, depending on availability.*

### Child Policy

- No child discounts are offered. The full price applies to all children travelling with their parents.
- Valid for children 8 years old and over.

*Please note: Children must be accompanied by a responsible adult 18 years old and over to travel. No unaccompanied minors are allowed.*

## Flights

(Flight information for options excluding Trip Only)

### Departure Cities

Sydney, Melbourne, *Brisbane, *Adelaide, *Perth or *Auckland.

### Departure City Surcharges

- Perth: $25 per person.
- Brisbane: $225 per person.
- Adelaide: $425 per person.
- Auckland: $850 per person.

### International Flight(s)

Full-Service Airline(s) Used
- Cabin Class: Economy Class

*Please note: We cannot accommodate oneway flights. Travellers must take all included flights within the package, and any flights intentionally forfeited will result in later flights being subject to cancellation.*

*Please note: From Sydney, Melbourne or Perth, the flying journey to your destination may take up to 16 hours, with up to 1 stop.*

From Brisbane, the flying journey to your destination may take up to 18 hours, with up to 1 stop.
From Adelaide, the flying journey to your destination may take up to 20 hours, with up to 2 stops. One of those stops may be within Australia.

# Important Information

From Auckland, the flying journey to your destination may take up to 22 hours, with up to 2 stops. One of those stops may be within Australia.
This is provided as a guide only - actual flight duration can vary depending on availability and airline schedules. Your booking's final details will be confirmed to you via email once available.

**Internal Flight(s) Used**

- Cabin Class: Economy Class
- Route: Hanoi to Da Nang, Da Nang to Ho Chi Minh City (Extension Package only)

**Internal Flight Information**

Baggage allowance per person:
- Hand carry-on luggage: 7 kilograms
- Checked baggage allowance: 20 kilograms

**Preferred Airline Surcharge**

- Cabin Class: Economy Class
- Singapore Airlines: $350 per person

*Please note:*

- *Preferred airlines are subject to availability. If we are unable to fulfil your request, the above extra cost will be refunded.*
- *On any upgrade purchase, short-haul flights and domestic flight sectors are not guaranteed, subject to aircraft configuration.*
- *In the event that a purchased stopover package and a purchased preferred airline upgrade are not compatible, you will have the option to receive a refund for the preferred airline upgrade or be offered an alternative stopover city option, e.g if you choose to fly with Singapore Airlines you cannot stopover in Dubai.*
- *Preferred airline refers to the marketing carrier and could include codeshare partners.*

**Arrive Early & Stay Behind Options**

Fly out and return home up to 60 days pre and post your tour dates.

Arrive Early

Hanoi - From $200 per person, subject to availability.

Stay Behind

Hanoi - From $200 per person, subject to availability. (available for 12 Day Package only)
Ho Chi Minh City - From $200 per person, subject to availability. (available for 17-Day Extension Package only)

*Please note:*

- ***Exclusions:***

  *This fee does not include extra nights' accommodation, meals or airport transfers.*

- ***Cancellations & Changes:***

  *Flight booking changes or cancellations after air tickets have been issued are not guaranteed and may incur additional fees and fare difference, subject to the airline cancellation and change policies. Flight changes are subject to availability at the time of booking.*

- ***High-Season:***

  *A high-season Arrive Early or Stay Behind can be purchased for an additional charge, subject to availability. For pricing, please refer to the cart.*

- ***+ 60 days:***

  *You can fly out up to 60 days before your package's start date, and/or return home 60 days after your package's end date. Should you wish to fly out or return home for more than 60 days from the tour, please contact us to request availability. Additional costs may apply.*

- ***Estimated dates:***

  *Your estimated departure, return, and arrival dates are all subject to availability and may vary. The confirmed schedule for all flights will be provided when you receive your flight tickets.*

- *High season surcharges apply to flights departing between the below date ranges:*

18th September 2026 - 9th October 2026
12th December 2026 - 26th January 2027
19th March 2027 - 28th April 2027
19th June 2027 - 18th July 2027
11th September 2027 - 10th October 2027
10th December 2027 - 3rd January 2028

**Stopover Packages**

- Singapore

Includes:
- 2, 3 or 5 nights in 4-star accommodation
- Daily breakfast
- Return airport transfers

For pricing, please refer to the payment cart at checkout.

*Please note:*

- *When a pre and post-tour stopover is chosen, the same stopover location must be chosen each way, due to the airline used.*
- *When selecting to Arrive Early for your tour in conjunction with a Stopover Package, your fly out date from home will take place before the stopover.*
- *When selecting to Stay Behind after your tour in conjunction with a Stopover Package, your stopover will take place before your final flight home.*
- *Stopover packages are subject to availability.*
- *In the event that a purchased stopover package and a purchased preferred airline upgrade are not compatible, you will have the option to receive a refund for the preferred airline upgrade or be offered an alternative stopover city option, e.g if you choose to fly with Singapore Airlines you cannot stopover in Dubai.*
- *Blackout dates apply to flights departing between the below date ranges:*

1 October 2026 - 9 October 2026 (Singapore Grand Prix)
18 December 2026 - 3 January 2027 (Christmas and New Year's Eve)
30 September 2027 - 5 October 2027 (Singapore Grand Prix - Dates TBC)
20 December 2027 - 3 January 2028 (Christmas and New Year's Eve)

**Flight Class Upgrades**

Business or Premium Economy Class: For pricing, please refer to the payment cart at checkout.

*Please note:*

- *Flight upgrades are subject to availability and pricing changes (if we cannot fulfil your request, the upgrade cost will be refunded).*

# Important Information

- *On any upgrade purchase, short-haul flights and domestic flight sectors are not guaranteed.*

**Missed Flights**

If you fail to arrive for your outbound flight, you risk all flight and land arrangements in your destination being automatically cancelled by the airlines and land operator, respectively. Additional fees may apply to reinstate these services. If you miss your flight for whatever reason, please contact us as soon as possible to make arrangements.

**Trip Only Option**

If you choose to remove international flights from your package, your holiday may be shorter, as travel days for flights are not included in the Trip Only package. You will receive an email confirmation when minimum numbers have been met and the departure is guaranteed.
We recommend making further travel arrangements, such as flights, after you have received confirmation of a guaranteed departure.
TripADeal assumes no liability for financial losses incurred due to travel arrangements made prior to confirmation of guaranteed departure.
Note: The Trip Only Package does not include return international airfares or airport transfers. At the conclusion of the tour, you will be responsible for booking your own onward travel.
Click here for full Trip Only terms and conditions (see section 4.1)

## Accommodation

**Accommodation Used: Premium Package**

4-Star Properties (Self-Rated)

- Hanoi: Flower Garden Hotel or similar
- Ninh Binh: The Reed Hotel or similar
- Hoi An: River Beach Resort & Residences or similar
- Ho Chi Minh City: Muong Thanh Saigon Centre Hotel or similar

3-Star Properties

- Pu Luong: Pu Luong Eco Garden or similar

Not Rated

- Ha Long Bay: Le Journey Cruise or similar

**Accommodation Used: Luxury Package**

5-Star Properties (Self-Rated)

- Hanoi: Pan Pacific Hanoi or similar
- Ninh Binh: Ninh Binh Legend or similar
- Hoi An: La Siesta Hoi An Resort & Spa or similar
- Ho Chi Minh City: Hotel Majestic Saigon or similar

4-Star Properties (self-rated)

- Pu Luong: Ebino Pu Luong Resort or similar

Not Rated

- Ha Long Bay: Amanda Cruise or similar

*Please note: Accommodation/rooms offered are based on a lead-in room type and are subject to availability based on seasonality. In the instance a property is not available, a similar standard of accommodation will be provided. Properties will be confirmed and included in your travel pack, which you will receive 4-6 weeks before travel.*

**Extra Nights**

Not available.

*Please note: If you are interested in booking additional nights of accommodation pre or post-tour, please wait until you receive your travel documentation approximately 4-6 weeks before departure for the confirmed list of hotels. If booking your own additional accommodation directly with the hotel, please be aware that you may be required to change rooms at the start/end of your tour.*

**Maximum Room Capacity**

2 people.

**Triple Share**

Not available.

**Bedding Configuration**

Twin or double (subject to availability).

## Optional Tours/activities

- Day 4: Traditional Vietnamese dinner and water puppet show - $60 per person

**Itinerary 2 Only**

- Day 12: Discover UNESCO-listed My Son - $80 per person
- Day 12: Local Market & Cooking Class - $60 per person
- Day 13: Ba Na Hills & Golden Bridge Full-Day Tour - $170 per person
- Day 15: Cu Chi Tunnels tour - $70 per person

*Please note:*

- *Prices are based per person, are subject to availability, time permitting and weather conditions*
- *The optional tours listed above must be purchased on checkout or over the phone before submitting your passenger information form (subject to availability).*

## Exclusions

- Visa fees and requirements
- Domestic transfers and flights not stated in the deal offer
- Meals/beverages not stated in the deal offer
- Highly recommended gratuities/tipping
- Optional activities/tours
- Personal expenses
- Travel insurance
- Any costs associated with an interruption to your tour as a result of an airline schedule change or cancellation

*Please note: Return international flights and transfers to and from the tour are not included in the Trip Only option.*

## Gratuities/tipping

**Land**

Gratuities (tips) are not included for the services of the tour leader (when available) and driver throughout the tour. The highly recommended tip if you are happy with the services received is $10 AUD per person per day paid in local currency. This covers the guide/leader and the driver and will be collected on tour. For days where no touring is provided, but transfer

services are provided, tipping is optional, but appreciated by drivers/guides. For free days at leisure tipping is not expected.

*Please note: Tipping for services provided is always a matter of personal discretion; however, please be aware that many locals consider tipping part of their normal remuneration, and they may approach you for payment; there's no need to be intimidated by the request.*

## Other Important Information

TOUR GUIDE VS. TOUR LEADER

**Tour Guide**

Often locals with intimate knowledge of an area, its culture, and history. Their role entails providing commentary, routing the tour, and seeing that people have a good time. They are a licensed, qualified expert who supplies specific information on the history, art, architecture and culture of the city/village/attraction where they are guiding the tour. The guide meets the group at the required place and leaves it at the end of the tour; they do not travel with the group.

**Tour Leader**

An experienced person tasked with ensuring the smooth operation of tours, as well as providing practical support to passengers throughout the whole trip. Their role primarily includes assisting with accommodation, transportation between locations, and communication with tour guides at each stop. A tour leader may provide general guidance around a city or village and offer information on the place visited on the bus. However, they are not required to have specific art, architecture, or historical knowledge. They are not allowed to provide a guided tour or commentary of a city/village/attraction once there and, if caught doing so, can be fined.

*Please note: Tour leaders/guides are not a standard inclusion in all travel offers. Tour leaders/guides will only be made available when required to enhance the experience of the destination featured.*

CLIMATE & AVERAGE TEMPERATURES

**Hanoi**

Hanoi features a warm humid subtropical climate with plentiful precipitation. The city experiences the typical climate of northern Vietnam, with 4 distinct seasons. Summer, from May until August, is characterised by hot and humid weather with abundant rainfall usually falling in the afternoons. September to October is Autumn, characterised by a decrease in temperature and precipitation. Winter, from November to January, is dry and cool by national standards. The city is usually cloudy and foggy in winter, averaging only 1.5 hours of sunshine per day in February and March.

**Pu Luong**

Pu Luong also has four distinct seasons in North Viet Nam: Spring, Summer, Autumn, and Winter. As in the sub-tropical climate zone, the temperature in Pu Luong normally falls between 18 °C and 38 °C. It is said that the best time to visit Pu Luong is during its two crops harvesting times: from late May to early June or in September and October. From the top of the valley, you can see the panoramic of stunning evenly rice fields covering stepped-like mountainous slopes and surrounded by immense green forests in the sunlight. The fall climate in September and October will be more suitable for Westerners than the hot and humid summer months. But there is something more about this land to discover than it is just in its golden time and to avoid peak travel season.

FLIGHTS

**Seat Selection & Frequent Flyer Points**

We do not arrange seat selection. It is essential to highlight that some airlines do not allow pre-selected seats. We strongly suggest you contact the airline directly with seating allocation requirements and/or arrive at the airport earlier to arrange your seating. While we do not add frequent flyer member details to bookings, you can do this directly with the airline once you have your flight information.

**Passport Validity**

Customers must provide valid passport details either at the time of purchase or no later than 45 days before the departure date. Failure to do so may result in the cancellation of the booking. Customers will be responsible for any costs and fees incurred in this instance.

COACH TOUR

**Meals**

For meals not included, the tour leader (when available) will offer assistance with reservations, suggestions and directions to local restaurants. It is your responsibility to notify us of any dietary requests/requirements.

*Please note: We will do our best to meet your requests/requirements; however, we cannot guarantee that we will always be able to.*

**Luggage**

You will be responsible for all your personal belongings whilst on tour. You must carry your own luggage from the vehicle to the hotel room and back to the vehicle. The driver will assist with the uploading and unloading of bags from the vehicle.

OTHER

**Mobility**

If you require wheelchair access please contact our friendly sales and service team to inquire on your behalf.

**Weather**

We always suggest referring to an online source for the most up-to-date weather information for your destination/s.

**Fitness Level Required**

Adventure (and spontaneity) create some of the best travel memories. Bear in mind, your home schedules and timings might not be adhered to on tour - it's all part of the fun!
A moderate level of fitness will be

required. This tour will involve some walking on uneven hiking trails and some steep sections in Pu Luong Nature reserve. Guests should be comfortable walking 1-3 hours a day. Guests using any walking aid other than a walking stick would be advised to reconsider as surfaces may be uneven. Accommodation in Pu Luong will require you to walk up stairs to access your room.

*Please note:*

- *It is expected that every traveller must be self-reliant and able to undertake all aspects of their own travel. Please speak to your booking agent about your personal circumstances and any assistance requirements to ensure this tour is right for you.*
- *If you have any concerns, please consult your healthcare provider prior to purchase/ travel.*

**Sightseeing**

*Please note: If entry to a site is affected by changes in operating hours or public holiday closures, your itinerary, where possible, may be adjusted, or a similar activity will be offered in its place (subject to availability).*

**Shopping**

Shopping overseas can be a daunting and confusing experience, especially when there is a language barrier. Please be very cautious when foreign currencies and prices are involved. If paying by credit card, please pay close attention to the amount you are being charged and keep all your receipts. Do not make any purchases you are not comfortable with or feel pressured into. If you are uncertain or need assistance with the language barrier, please seek assistance from your Tour Guide/Leader. Please refer to our Terms and Conditions regarding shopping for further information.

## Visas

**Vietnam**

Australian passport holders are eligible to apply online for a single entry electronic visa (e-visa), valid for up to a maximum of 90 days. Lodge your application online (for a non-refundable fee) with the Vietnamese National Web Portal of Immigration. You will be given a unique code to track your visa application status. Once your visa is granted, you must print it out and present it at check in. Keep this e-visa print out with you at all times during your travel in Vietnam.
Your Port Of Entry will be the first port you fly into in Vietnam. For example, if you are flying from Australia to Ho Chi Minh City and onwards to Hanoi on Day 1 for the beginning of your tour, your Port of Entry will be Ho Chi Minh City (Tan Son Nhat International Airport)
When asked about your 'Intended length of stay in Vietnam' we suggest you input 30 days regardless of when you intend to exit. This can be done at no additional cost and will cause no issues if you depart Vietnam earlier. By doing this, it will give you more flexibility to account for any unexpected issues such as flight delays or accidents that may require you to stay in the country a couple of days longer.
Some private online visa services and travel agents have scammed travellers or been involved in the public disclosure of the personal information of applicants for visas and 'visa issued on arrival' approval letters. To avoid such scams, only use official Government of Vietnam services to arrange your visa. Visa and other entry and exit conditions (such as currency, customs and quarantine regulations) change regularly. Contact the nearest Embassy or Consulate of Vietnam for up-to-date information.

*Important:*

- *Please start arranging your visa three weeks before departure to account for any delays due to consulate operating hours.*
- *Visa rules are subject to change. Please check with the nearest embassy, consulate or immigration department of the destination/s you are visiting once you receive your travel documentation to ensure you have the most up to date information.*
- *It is your responsibility to be travel-ready and ensure that you are aware and comply with any destination or travel requirements, including the validity of all required travel documents.*
- *Passengers who are not Australian citizens must also check with the respective consulate or visa agency to determine what their visa requirements are and what personal identification is required.*
- *It is also important to note that some areas of employment, such as journalism, government authorities and charity organisations, may have additional restrictions in applying for visas. This may, in turn, affect the type of application required.*

## Travel Insurance

Embarking on your next trip is exciting, and while you hope the unexpected does not happen, it is best to be prepared. We strongly recommend you take out travel insurance when making your booking. Whether it's a potential medical emergency, a flight cancellation, a delayed suitcase, or an unforeseen event, it's important to ensure you're adequately protected. For more information or advice visit https://www.tripadeal.com.au/travel-insurance

## Schedule Of Fees

Due to limited availability, passenger name and date changes are strictly prohibited for this offer. This overrides the Schedule of Fees in our standard Terms & Conditions. Please read the Refund and Cancellation policy before purchase, as strict conditions apply beyond this point.

**Voluntary Changes**

This includes booking changes requested by you, including but not limited to those changes requiring an airline ticket or a Purchase Confirmation reissue.

- Changes - $100 per booking and any additional charges applied by the airline/ cruise company/accommodation/other travel providers.

**Name Changes Due To Passenger Error**

# Important Information

If the incorrect name has been provided, charges of $100 per booking and any additional charges applied by the airline/ cruise company/accommodation/other travel providers.

**Supplier Fees**

In the event the tour package you have purchased is unable to proceed, and/or a Travel Supplier is unable to fulfil the tour due to external circumstances (Limitation of Liability e.g. a Force Majeure event), there may be a fee or amount of money that is withheld by our Suppliers and is unrecoverable. This may be due to non-refundable airline tickets, cancellation penalties with cruise cabins or unrecoverable payments with our land/ accommodation partners. If refunds are not available from Suppliers, we will endeavour to obtain a travel credit on the best terms available and communicate these outcomes to you. In the event we are unable to obtain a refund or travel service credit, or part thereof, this cost is passed on to the customer as a Supplier Fee.