



# Flavours of Switzerland

ZURICH ● LUCERNE ● LUGANO ● LAKE COMO

## The Offer

Let the flavours of Switzerland and Northern Italy capture your heart. Taste your way through two incredible countries with unique scenery and cultural delights along the way.

Touchdown in Switzerland, where the picturesque Emmental region promises to delight. Head to the Kambly Experience to uncover baking secrets, taste iconic Swiss natural cheese at the Emmentaler AOP and more. Learn about brewing beer with leisure time in Appenzell, enjoy a 2-hour guided walking tour of Zurich and visit a Swiss Chocolatier in Lucerne. Stand in awe of Mount Pilatus, where you'll ride the steepest cogwheel train in the world and admire sweeping views from the summit (replaced with an aerial cableway in April departures). Step aboard the famous Gotthard Panorama Express to the charming town of Lugano. From here, indulge in a private cruise on Lake Lugano while taking part in a risotto-making workshop.

Drive alongside the remarkable Swiss Alps and cross into Italy, heading for Lake Como. Famous for its Gothic Como Cathedral and a waterfront promenade, you'll enjoy a guided tour and funicular ride. Travel to fashion-forward Milan where you can tick Sforza Castle and the Galleria Vittorio Emanuele off your bucket list. Afterwards, soak in

the Mediterranean climate of Lake Maggiore and the Borromean Islands. Expect to see the Italian gardens at Borromeo Palace, the beautiful countryside of Stresa and more.

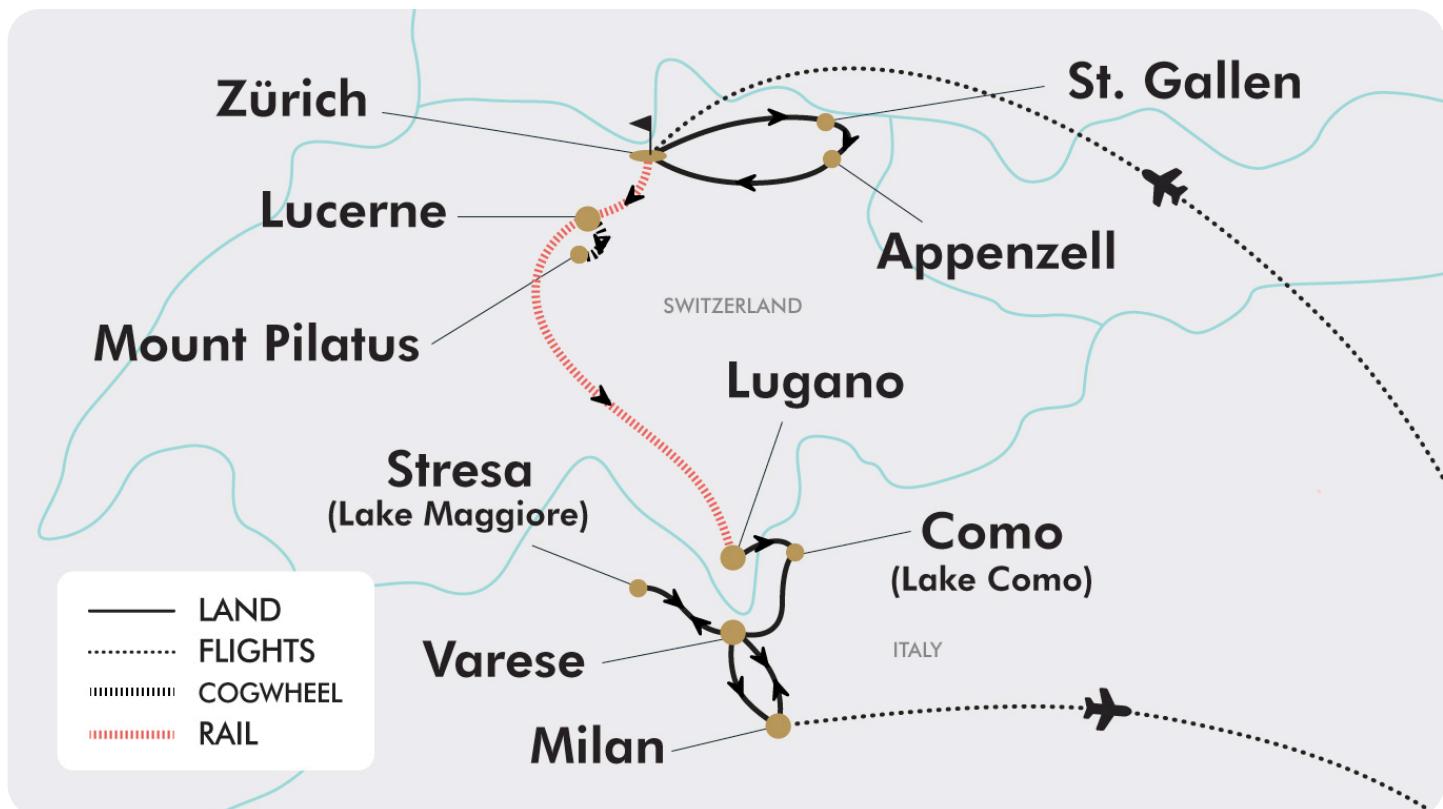
Relish the best European experiences with return international full-service flights, 11 nights of accommodation, 12 meals and more.

**Want more? Add extra days to your itinerary with Arrive Early in Zurich, Switzerland and Stay Behind in Milan, Italy options.**



## 14-DAY TOUR PACKAGE | FLAVOURS OF SWITZERLAND

### The Map



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Updated: 07 Jan 2026 10:43:37

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## 14-DAY TOUR PACKAGE | FLAVOURS OF SWITZERLAND

### The Itinerary

#### Day 1 Australia (or New Zealand) - Zurich, Switzerland

Today, depart for Zurich, Switzerland.

*Please note: Due to flight scheduling and availability, some departures may occur on Day 2 to arrive Day 2. Flight times will be indicated on your final documentation which you will receive prior to departure.*

Meals included: In-Flight

#### Day 2 Zurich, Switzerland

Upon arrival in Zurich, you'll be met and transferred to your hotel. Relax for the remainder of the day in this beautiful city, which combines creative urban life with the freedom of nature.

#### Overnight: Hotel Alexander or similar, Zurich

Meals included: None

#### Day 3 Emmental Swiss Cheese Experience

Today travel to the Emmental region, home to the famous eponymous cheese with the large holes. Life is a tranquil affair among these green hills, which give every appearance of belonging to a different era.

Head to the Kambly Experience, an exciting venue for the senses. Discover the secrets behind the art of baking quality biscuits, explore the origins of the famous Swiss commercial bakery and manufacturer of fine biscuit baking, and savour moments of sweet delight. Follow production through the factory to gain an insight into the individual production steps, from making the dough to dispatching around the world. A wide variety of Kambly specialties and gifts await in the factory shop.

Afterwards, immerse yourself in the fascinating world of the king of cheese. Learn about the production of the Emmentaler AOP, the Swiss natural cheese, on a new audiovisual tour. Find out how the master cheesemakers transform high-quality raw milk into the most famous cheese in the world. The highlight will be a tasting of the original Emmentaler AOP in the middle of the production and ripening cellars.

In the afternoon, return to Zurich and enjoy the remainder of the day at leisure after an approximately 230-kilometre travel day. This evening, why not head to one of the many fondue restaurants in town for dinner (not included)? Fondue is the national dish of Switzerland and should not be missed!

#### Overnight: Hotel Alexander or similar, Zurich

Meals included: Breakfast

#### Day 4 Zurich - St Gallen & Appenzell

Today, your adventure begins in the picturesque town of St Gallen. This compact metropolis in eastern Switzerland, between Lake Constance and Appenzellerland, has a charming old town where colourfully painted oriel windows are a feature. The Abbey precinct, with its cathedral and Abbey Library, has been accorded UNESCO World Heritage listing. Visit the Abbey District (entrance included). The city's landmark is the Convent of St. Gall with its Baroque cathedral. The convent, including the library and monastery archives, was added to the UNESCO World Heritage List in 1983.

Later, travel to Appenzell to spend some time at leisure. Why not visit the Locher Brauerei to learn about the art of brewing on an exciting tour of Brauquöll Appenzell (not included)? The village of Appenzell and the Canton of Appenzell Innerrhoden are situated



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### The Itinerary

among delightful rolling hills. The region is known for rural customs and traditions, such as the ceremonial descent of the cattle in autumn and cultural events such as folk music and rustic dances.

Today's travel distance is approximately 200 kilometres.

**Overnight: Hotel Alexander or similar, Zurich**

**Meals included: Breakfast**

#### Day 5 Zurich Walking City Tour - Lucerne

Explore Zurich's history, culture and iconic landmarks on a 2-hour guided tour today. Discover sights like Lindenhof, Grossmünster church and the famous Bahnhofstrasse (entrances excluded).

Later, take an approximately 1-hour local train to Lucerne, nestled amongst lakes and soaring peaks in the heart of central Switzerland. Enjoy the rest of the day is at leisure to explore. You could take a romantic walk through the city centre or admire the famous medieval Chapel Bridge with its gable paintings.

Alternatively, you can join an optional excursion to majestic Mount Rigi.

*Please note: For your convenience, your luggage (one bag per person) will be transported directly from hotel to hotel, allowing you to relax and enjoy the day's scenic train journeys.*

**Optional Activity: Mount Rigi Round Trip Excursion**

Board a cruise from Lucerne to Vitznau on beautiful Lake Lucerne. You'll then be taken up to Rigi Kulm by cogwheel train in just under 1 hour. RigiBahn is the first and oldest European Mountain Railway. Rigi is a world of its own with views that sweep over 13 lakes and a sea of peaks. The natural paradise

between Lake Lucerne, Lake Zug and Lake Lauerz is deservedly known as the Queen of the Mountains. Descent from Rigi Kulm to Arth-Goldau by cogwheel train to before departing by train from Arth-Goldau to Lucerne. Please see current pricing in Important Information.

**Overnight: Hotel Waldstaetterhof or similar, Lucerne**

**Meals included: Breakfast**

#### Day 6 Lucerne Walking City Tour & Swiss Chocolatier Experience

Today, explore the historical landmarks and cultural treasures of Lucerne. Enjoy a half-day guided tour to discover the city's history, architecture and unique charm. Visit iconic sights like the Chapel Bridge, the Musegg Wall and the Jesuit Church (entrances excluded).

In the afternoon, visit a popular Swiss Chocolatier in Lucerne. Swiss chocolate is world-famous and owes its renown to the innovative spirit of Switzerland's 19th-century chocolatiers. To this day, Swiss chocolate manufacturers are known for their attention to quality, innovative recipes and continuous improvements to manufacturing processes. Over 70% of all chocolate produced in Switzerland is exported.

**Overnight: Hotel Waldstaetterhof or similar, Lucerne**

**Meals included: Breakfast**



## 14-DAY TOUR PACKAGE | FLAVOURS OF SWITZERLAND

### The Itinerary

#### Day 7 Mount Pilatus Excursion

Continue your adventure with an iconic visit to Mount Pilatus, sure to be one of the highlights of your Switzerland tour. Among the many exciting things you will experience, Mount Pilatus is home to the steepest cogwheel train in the world. At over 2073 metres above sea level and with views over 73 Alpine peaks on a clear day, this is one of the most scenic spots in Switzerland. Enjoy your time at the summit, admire the stunning views and spend time at leisure. Later, return to the picturesque town of Lucerne.

*Please note: During April travel dates, the cogwheel train will be replaced with the aerial cableway.*

Overnight: Hotel Waldstaetterhof or similar, Lucerne

Meals included: Breakfast

#### Day 8 Lucerne - Lugano

Today, enjoy a boat ride across Lake Lucerne to the town of Fluelen. From here, take a scenic train ride along the Gotthard route onboard the famous Gotthard Panorama Express train. Enjoy the history, myths and legends during this historic journey through time. Upon arrival in Lugano, enjoy the rest of the day at leisure in this welcoming town that combines Italian flair and Swiss charm.

*Please note: For your convenience, your luggage (one bag per person) will be transported directly from hotel to hotel, allowing you to relax and enjoy the day's scenic train journeys.*

Overnight: Hotel De La Paix or similar, Lugano

Meals included: Breakfast

#### Day 9 Lake Lugano Culinary Cruise

Experience real hospitality on Lake Lugano by boarding a private cruise on picturesque Lake Lugano. During a charming cruise on lake Lugano, stop on the opposite shore where you can have a drink on a terrace with a wonderful view. You'll then learn how to cook the typical Ticinese risotto with the help of a chef. The risotto will then be served with a typical dish of meat, vegetables and a hearty glass of Merlot del Ticino wine.

Return to Lugano and enjoy the rest of the day at leisure.

Overnight: Hotel De La Paix or similar, Lugano

Meals included: Breakfast; Lunch

#### Day 10 Lugano, Switzerland - Lake Como, Italy

Today, drive alongside the remarkable Swiss Alps to the breathtaking shores of Lake Lugano. Arrive at Lake Como, the most spectacular of the region's three major lakes, surrounded by beautiful villages. Enjoy a guided tour of this city, known for the Gothic Como Cathedral and a waterfront promenade.

Afterwards, delight in a scenic funicular ride which is a very popular excursion from Como to the village of Brunate. This train made its first journey in 1894 and today, every 30 minutes, it links the city with an extremely atmospheric panoramic point. Brunate is situated approximately 700 metres above sea level and has always been a holiday destination for noble families from Como and Milan. Brunate is also the ideal starting point for pleasant walks amidst greenery. From the viewpoint you can see the outline of the historic centre, the ancient Roman castrum and a view over the Alps and the Brianza plain.

Today's travel distance is approximately 100 kilometres.



## 14-DAY TOUR PACKAGE | FLAVOURS OF SWITZERLAND

### The Itinerary

Overnight: Hotel Villa Borghi or similar, Varese area

Meals included: Breakfast

#### Day 11 Milan Walking City Tour

After breakfast, enjoy an approximately 3-hour guided city tour of Milan. Celebrated as the Italian capital of fashion and design, this is a city rich in art and culture. The tour begins from Sforza Castle (entrance not included) before walking towards the Duomo (entrance not included). On the way, admire elegant buildings along the Via Dante and Via Dei Mercanti. From the Piazza Duomo, continue through the Galleria Vittorio Emanuele, Italy's oldest active shopping mall and a major landmark of Milan. Arrive at the Piazza Della Scala, home to La Scala, one of the most famous theatres in the world (entrance not included).

The remainder of the day is free to enjoy at leisure. In the evening, you'll be transferred back to your hotel after an approximately 120-kilometre travel day.

Overnight: Hotel Villa Borghi or similar, Varese area

Meals included: Breakfast

#### Day 12 Full Day Lake Maggiore & Borromean Islands

Enjoy a full day on the iconic Italian Lake Maggiore, the second largest lake in Italy. Known for its Mediterranean climate, charming towns and impressive nature. Visit the Borromean Islands where you'll enjoy a guided tour of the Borromeo Palace (entrance included) and delightful tiered gardens. It was the crowning glory of a group of famous Italian architects in the 17th century who, thanks to generous sponsorship from the Borromeo family, were able to create a unique masterpiece.

Afterwards, visit Isola dei Pescatori (Fisherman's Island), one of the most picturesque locations on Lake Maggiore. Its characteristic old village has been a fishing community for centuries and is still home to around 50 people, some of whom preserve their traditional way of life. The traditional shops and fish restaurants enhance the life of the village, which is a popular destination for day-trippers.

In the afternoon, spend time at leisure in the famous town of Stresa. This is a splendid destination on Lake Maggiore in the Gulf of Borromeo, overlooking the eponymous islands. Its beautiful countryside, architectural gems and mild climate combine to make Stresa one of the most popular tourist attractions in Italy.

Today's travel distance is approximately 60 kilometres.

Overnight: Hotel Villa Borghi or similar, Varese area

Meals included: Breakfast

#### Day 13 Milan, Italy - Australia (or New Zealand)

Today, you'll be transferred to the airport for the return flight to Australia (or New Zealand).

Meals included: Breakfast; In-Flight

#### Day 14 Arrive in Australia (or New Zealand)

*Please note: Some flights may arrive in Australia (or New Zealand) +1 day later.*

Meals included: None



## 14-DAY TOUR PACKAGE | FLAVOURS OF SWITZERLAND

### Tour Inclusions

#### HIGHLIGHTS

Explore the landscapes, food and culture of Switzerland and Italy

Join a guided tour of Zurich with its creative urban life

Taste natural Swiss cheese in the Emmental region

Discover the secrets of fine biscuit baking on the Kambly Experience

Visit the historic Abbey District in St. Gallen

Explore the picturesque town of Appenzell

Take a guided tour of picture-perfect town Lucerne

Visit a Swiss chocolatier in Lucerne

Ride the steepest cogwheel train in the world up Mount Pilatus (excludes April departures)

Travel along the stunning Gotthard Panorama Express train route

Enjoy a risotto workshop with lunch on a Culinary Cruise Experience in Lake Lugano

Delight in free time in beautiful Lake Como

Enjoy a scenic funicular ride from Como to Brunate

Experience the city of Como on a guided tour

Discover chic Milan on a half day guided tour

Marvel at Lake Maggiore and its charming Borromean Islands

Enjoy a guided tour of the baroque masterpiece of Borromeo Palace on Bella Island

Visit the picturesque Isola dei Pescatori (Fisherman's Island)

Explore elegant Stresa, known for its luxury villas and opulent Art Nouveau

#### FLIGHTS

Return international full-service flights (economy class), surcharges may apply

#### ACCOMMODATION

11 nights of 3 and 4-star hotel accommodation

#### DINING

12 meals, including daily breakfast

1 lunch with drinks onboard the Culinary Cruise Experience on Lake Lugano

#### ESSENTIALS

English-speaking tour leader

Private luggage transfer from hotel to hotel

Airline taxes and surcharges

Parking, city tax in Switzerland and toll fees

#### TRANSPORT

Transportation by air-conditioned vehicles

Travel in second-class rail cabins

Ferry between Stresa and the Borromean Islands

#### TRANSFERS

All airport transfers

# Important Information

**\*Please note: All information provided in this brochure is subject to both change and availability. Prior to purchase please check the current deal for up-to-date information. If you have already purchased this deal, the terms and conditions on your Purchase Confirmation apply and take precedence over the information in this brochure.**

## Booking Information

After purchase, you will receive a receipt and a Purchase Confirmation, directing you to an online Passenger Information Form. You must complete the Passenger Information Form within 72 hours of purchase.

Any special requests, preferences and optional extras MUST be clearly stated in your Passenger Information Form. Any change requested after submitting your Passenger Information Form cannot be guaranteed, is strictly subject to availability and will incur surcharges as outlined in the Schedule of Fees below.

**Please note: All countries and territories have different entry requirements in relation to vaccinations, quarantine/isolation periods and travel restrictions. Due to the evolving nature, we would ask all of our customers to monitor, meet and adhere to the specific requirements of their intended destination(s) in the lead-up to and immediately before travel, as well as any requirements post-travel upon their return.**

## Our Policies

### Cancellation & Refund Policy

By placing a booking with us, you acknowledge the following important information:

- **we act as your booking agent :**

TripADeal is a booking services provider, and curates the Travel Offers available on our website. We act as your booking agent, and we receive payment for the Booking Services as part of the booking price, however, we do not provide any of the Travel Services (flights, accommodation, tours or other products or services) included in your booking – the Travel Services are provided by a number of third party Travel Suppliers.

- **each booking is unique** ; our Travel Offers are made up of a variety of different components and are, during the booking process, uniquely tailored to suit your requirements, for example, departure dates and ports, flight and room upgrades, tour inclusions, etc.

- **changes/modifications to your booking may not be possible** ; once your booking has been made, changes or modifications may not be possible, and where possible, may incur a fee. It is important to ensure that the information you provide during the booking process is accurate and up to date, and that you read the Travel Offer carefully before placing your order.

- **Travel Offers are a package** ; our Travel Offers have been curated into package offerings and must be used as a package – individual components cannot be used independently of the full package offering.

- **our Travel Offers are generally non-refundable** ; in order to provide great value Travel Offers, we work with a variety of Travel Suppliers to find the best deals – this often means the Travel Suppliers' offerings are non-refundable to ensure the best price. We recommend that you obtain travel insurance as soon as you make a booking with us.

To read more about our Cancellation and Refund Policy, please [click here](#).

### General Terms & Conditions

By placing your booking with us, you acknowledge and agree to our Terms & Conditions (/terms), Privacy Policy (/privacy-policy) and Cancellation Policy (/refund-policy).

### Offer Essentials

This Travel Offer is valid for travel on selected dates until the 8th October 2026. Minimum group size 20, maximum group size 30 per vehicle.

This Travel Offer is priced per person based on a twin share.

### Departure Dates & Surcharges

See checkout for live dates and availability.

### Single Traveller Supplement

For solo travellers, a mandatory single supplement of \$1,700 applies.

**Please note: Accommodation for single customers who are travelling on a tour or cruise package may be in a single room, depending on availability.**

### Child Policy

- No child discounts are offered. The full price applies to all children travelling with their parents.
- Valid for children 8 years old and over.

**Please note: Children must be accompanied by a responsible adult 18 years old and over to travel. No unaccompanied minors are allowed.**

## Flights

### Departure Cities

Sydney, Melbourne, \*Brisbane, \*Adelaide, Perth or \*Auckland

### Departure City Surcharges

- Brisbane or Adelaide \$100 per person
- Auckland \$500 per person

### International Full-Service Flight(s)

- Cabin Class: Economy Class

**Please note: We cannot accommodate one-way flights. Travellers must take all included flights within the package, and any flights intentionally forfeited will result in later flights being subject to cancellation.**

### Preferred Airline Surcharge

- Cabin Class: Economy Class
- Singapore Airlines: \$370 per person
- Emirates: \$370 per person
- Qatar: \$370 per person

**Please note:**

- **Preferred airlines are subject to availability. If we are unable to fulfil your request, the above extra cost will be refunded.**
- **On any upgrade purchase, short-haul flights and domestic flight sectors are not guaranteed, subject to aircraft configuration.**

# Important Information

- In the event that a purchased stopover package and a purchased preferred airline upgrade are not compatible, you will have the option to receive a refund for the preferred airline upgrade or be offered an alternative stopover city option, e.g if you choose to fly with Singapore Airlines you cannot stopover in Dubai.
- Preferred airline refers to the marketing carrier and could include codeshare partners.

## Arrive Early & Stay Behind Options

Fly out and return home up to 60 days pre and post your tour dates.

### Arrive Early

Zurich, Switzerland - From \$300 per person, subject to availability.

### Stay Behind

Milan, Italy - From \$300 per person, subject to availability.

#### Please note:

##### • Exclusions:

This fee does not include extra nights' accommodation, meals or airport transfers.

##### • Cancellations & Changes:

Flight booking changes or cancellations after air tickets have been issued are not guaranteed and may incur additional fees and fare difference, subject to the airline cancellation and change policies. Flight changes are subject to availability at the time of booking.

##### • High-Season:

A high-season Arrive Early or Stay Behind can be purchased for an additional charge, subject to availability. For pricing, please refer to the cart.

##### • + 60 days:

You can fly out up to 60 days before your package's start date, and/or return home 60 days after your package's end date. Should you wish to fly out or return home for more than 60 days from the tour, please contact us to request availability.

Additional costs may apply.

### • Estimated dates:

Your estimated departure, return, and arrival dates are all subject to availability and may vary. The confirmed schedule for all flights will be provided when you receive your flight tickets.

### • High season surcharges apply to flights departing between the below date ranges:

20th December 2025 - 4th January 2026  
5th January 2026 - 31st January 2026  
3rd April 2026 - 20th April 2026  
26th June 2026 - 17th July 2026  
18th September 2026 - 9th October 2026  
12th December 2026 - 18th December 2026  
19th December 2026 - 3rd January 2027  
4th January 2027 - 26th January 2027

### Stopover Packages

- Doha, Qatar
- Dubai, U.A.E
- Singapore

Includes:

- 2, 3 or 5 nights in 4-star accommodation
- Daily breakfast
- Return airport transfers

For pricing, please refer to the payment cart at checkout.

#### Please note:

- When a pre and post-tour stopover is chosen, the same stopover location must be chosen each way, due to the airline used.
- When selecting to Arrive Early for your tour in conjunction with a Stopover Package, your fly out date from home will take place before the stopover.
- When selecting to Stay Behind after your tour in conjunction with a Stopover Package, your stopover will take place before your final flight home.
- Stopover packages are subject to availability.

- In the event that a purchased stopover package and a purchased preferred airline upgrade are not compatible, you will have the option to receive a refund for the preferred airline upgrade or be offered an alternative stopover city option, e.g if you choose to fly with Singapore Airlines you cannot stopover in Dubai.

### • Blackout dates apply to flights departing between the below date ranges:

Singapore Grand Prix: 1 October - 9 October 2026

Doha Grand Prix: 26 November - 2 December 2026

Abu Dhabi Grand Prix (for Dubai): 3 December - 9 December 2025

Christmas and New Year's Eve: 18 December 2026 - 3 January 2027

## Flight Class Upgrades

Business or Premium Economy Class: For pricing, please refer to the payment cart at checkout.

#### Please note:

- Flight upgrades are subject to availability and pricing changes (if we cannot fulfil your request, the upgrade cost will be refunded).
- On any upgrade purchase, short-haul flights and domestic flight sectors are not guaranteed, subject to aircraft configuration.

## Outbound Flights

Please note: Due to flight scheduling and availability, some departures may occur on Day 0. Affected customers must be available to depart the day before. Flight times will be indicated on your final documents, issued 4-6 weeks before departure.

## Missed Flights

If you fail to arrive for your outbound flight, you risk all flight and land arrangements in your destination being automatically cancelled by the airlines and land operator, respectively. Additional fees may apply to reinstate these services. If you miss your flight for whatever reason, please contact us as soon as possible to make arrangements.

## Accommodation

### Accommodation Used

#### 3 & 4-Star Properties (Self-rated)

- Zurich, Switzerland: Hotel Alexander or The Home Hotel
- Lucerne, Switzerland: Hotel Waldstaetterhof

# Important Information

- Lugano, Switzerland: Hotel De La Paix or Parco Paradiso Hotel
- Varese Area, Italy: Hotel Villa Borghi or Una Hotel

**Please note:** Accommodation/rooms offered are based on a lead-in room type and are subject to availability based on seasonality. In the instance a property is not available, a similar standard of accommodation will be provided. Properties will be confirmed and included in your travel pack, which you will receive 4-6 weeks before travel.

## Extra Nights

Not available.

**Please note:** If you are interested in booking additional nights of accommodation pre or post-tour, please wait until you receive your travel documentation approximately 4-6 weeks before departure for the confirmed list of hotels. If booking your own additional accommodation directly with the hotel, please be aware that you may be required to change rooms at the start/end of your tour.

## Maximum Room Capacity

2 people.

## Triple Share

Not available.

## Bedding Configuration

Twin or double (subject to availability).

## Optional Tours/activities

- Day 5: Mount Rigi Round Trip Excursion - \$285 AUD per person

**Please note:**

- Prices are based per person, are subject to availability, time permitting and weather conditions.
- The optional tour listed above must be purchased on checkout or over the phone before submitting your passenger information form (subject to availability).
- Some tours or shore excursions require minimum numbers to operate.

## Exclusions

- Visa fees and requirements
- Domestic transfers and flights not stated in the deal offer
- Meals/beverages not stated in the deal offer
- Optional gratuities/tipping
- Optional activities/tours
- Personal expenses
- Travel insurance
- Any costs associated with an interruption to your tour as a result of an airline schedule change or cancellation
- Mandatory city tax

## Gratuities/tipping

Gratuities (tips) are not included for the services of the tour leader (when available) and driver throughout the tour. The recommended tip in Switzerland is CHF 7-9 per person per day and in Italy €5-€7 per person per day. This covers the guide/leader and the driver and will be collected on tour.

**Please note:** Tipping for services provided is always a matter of personal discretion; however, please be aware that many locals consider tipping part of their normal remuneration, and they may approach you for payment; there's no need to be intimidated by the request.

## Other Important Information

### CITY TAXES

#### Varese Area, Italy

- €3.00 per person, per night.
- Payable directly to the hotel at check-in.

**Please note:** All pricing is approximate and subject to change.

### TOUR GUIDE VS. TOUR LEADER

#### Tour Guide

Often locals with intimate knowledge of an area, its culture, and history. Their role entails providing commentary, routing the tour, and seeing that people have a good time. They are a licensed, qualified expert who supplies specific information on the history, art, architecture and culture of the city/village/attraction where they are

guiding the tour. The guide meets the group at the required place and leaves it at the end of the tour; they do not travel with the group.

## Tour Leader

An experienced person tasked with ensuring the smooth operation of tours, as well as providing practical support to passengers throughout the whole trip. Their role primarily includes assisting with accommodation, transportation between locations, and communication with tour guides at each stop. A tour leader may provide general guidance around a city or village and offer information on the place visited on the bus. However, they are not required to have specific art, architecture, or historical knowledge. They are not allowed to provide a guided tour or commentary of a city/village/attraction once there and, if caught doing so, can be fined.

**Please note:** Tour leaders/guides are not a standard inclusion in all travel offers. Tour leaders/guides will only be made available when required to enhance the experience of the destination featured.

## CLIMATE & AVERAGE TEMPERATURES

### Switzerland

#### Zurich (Northern Switzerland)

From April to October, Zurich experiences a transition from spring through summer to early autumn, with generally mild to warm weather. Spring (April–May) brings temperatures between 8°C and 18°C, with a mix of sunshine and rain as nature awakens. Summer (June–August) is the warmest period, with temperatures ranging from 15°C to 28°C, offering plenty of sunny days, occasional thunderstorms and higher humidity. Autumn (September–October) sees cooling temperatures from 20°C down to around 10°C, with September typically dry and pleasant, and October bringing more rainfall and beautiful fall foliage.

#### Lugano (Southern Switzerland)

From April to October, Lugano enjoys a

# Important Information

milder and sunnier climate compared to northern Switzerland, thanks to its southern, Mediterranean-influenced location. Spring (April–May) sees temperatures between 10°C and 20°C, with increasing sunshine, blooming vegetation, and occasional rain. Summer (June–August) is warm and often humid, with temperatures ranging from 18°C to 30°C. It's typically sunny but can experience brief but intense thunderstorms. Autumn (September–October) starts off warm and dry, with temperatures gradually cooling from around 24°C to 12°C, and more frequent rain later in the season, accompanied by vibrant autumn colors.

## Lucerne (Central Switzerland)

From April to October, Lucerne experiences a temperate climate with varied conditions influenced by its lake and nearby mountains. Spring (April–May) brings gradually warming temperatures from 8°C to 18°C, with a mix of sunny days and frequent rain showers. Summer (June–August) is generally warm and pleasant, with temperatures ranging from 14°C to 28°C. Sunny days are common, though thunderstorms can occur, especially in the afternoons. Autumn (September–October) features cooling temperatures from around 20°C down to 10°C. September is often mild and relatively dry, while October tends to be cooler, wetter, and rich with autumn colors.

## **Italy**

### Varese (Northern Italy)

From April to October, Varese, located in northern Italy near the Alps and lakes, experiences a pleasant climate with a mix of continental and Mediterranean influences. Spring (April–May) sees temperatures rising from 10°C to 20°C, with increasing sunshine, blooming landscapes, and occasional rain. Summer (June–August) is typically warm to hot, with temperatures between 18°C and 30°C. The weather is mostly sunny and humid, though thunderstorms can occur,

especially in late afternoons. Autumn (September–October) brings cooler temperatures, from around 24°C in early September to 12°C by late October. Rain becomes more frequent, and the area displays vibrant fall colors.

### **Weather**

We always suggest referring to an online source for the most up-to-date weather information for your destination/s.

### **FLIGHTS**

#### **Seat Selection & Frequent Flyer Points**

We do not arrange seat selection. It is essential to highlight that some airlines do not allow pre-selected seats. We strongly suggest you contact the airline directly with seating allocation requirements and/or arrive at the airport earlier to arrange your seating. While we do not add frequent flyer member details to bookings, you can do this directly with the airline once you have your flight information.

### **Passport Validity**

Customers must provide valid passport details either at the time of purchase or no later than 90 days before the departure date. Failure to do so may result in the cancellation of the booking. Customers will be responsible for any costs and fees incurred in this instance.

### **COACH TOUR**

### **Meals**

For meals not included, the tour leader (when available) will offer assistance with reservations, suggestions and directions to local restaurants. It is your responsibility to notify us of any dietary requests/requirements.

*Please note: We will do our best to meet your requests/requirements; however, we cannot guarantee that we will always be able to.*

### **Luggage**

You will be responsible for all your personal belongings whilst on tour. You must carry your own luggage from the vehicle to the hotel room and back to the

vehicle. The driver will assist with the uploading and unloading of bags from the vehicle.

### **OTHER**

#### **Mobility**

If you require wheelchair access please contact our friendly sales and service team to inquire on your behalf.

#### **Fitness Level Required**

Adventure (and spontaneity) create some of the best travel memories. Bear in mind that your home schedules and timings may not be adhered to on tour - it's all part of the fun!

A moderate level of fitness will be required. Expect a moderate pace of touring with a focus on guided tours that may include full days with extended activities, guided city tours or nature walks. You will require a general level of fitness for unassisted navigation of stairs and inclines, longer distances with possible periods of standing when visiting sites, walking on sloping, uneven ground or elevations. You will be responsible for your own luggage and have the ability to board all modes of transport without assistance.

#### *Please note:*

- Many areas may be inaccessible to wheelchairs or mobility scooters, where the unassisted use of personal walking sticks and other aids may be required.*
- It is expected that every traveller must be self-reliant and able to undertake all aspects of their own travel. Please speak to your booking agent about your personal circumstances and any assistance requirements to ensure this tour is right for you.*
- If you have any concerns, please consult your healthcare provider prior to purchase/travel.*

### **Sightseeing**

*Please note: If entry to a site is affected by changes in operating hours or public holiday closures, your itinerary, where possible, may be adjusted, or a similar activity will be offered in its place (subject to availability).*

# Important Information

## Shopping

Shopping overseas can be a daunting and confusing experience, especially when there is a language barrier. Please be very cautious when foreign currencies and prices are involved. If paying by credit card, please pay close attention to the amount you are being charged and keep all your receipts. Do not make any purchases you are not comfortable with or feel pressured into. If you are uncertain or need assistance with the language barrier, please seek assistance from your Tour Guide/Leader. Please refer to our [Terms and Conditions](#) regarding shopping for further information.

## Visas

A tourist visa is not required for Europe for stays up to 90 days if travelling on an Australian passport or New Zealand Passport.

### EU Entry/Exit System (EES)

From October 12, 2025, a new European Entry System (EES) replaces the current manual passport-stamping process for non-EU travellers. Upon arrival in the Schengen area, Australian and New Zealand passport holders will have their fingerprints recorded and a photograph taken. Their entry and exit dates will be electronically registered. No previous action is required, but please be aware of longer wait times at border entry. From 10 April 2026, the EES will be fully operational at all external border crossing points of all the European countries (Schengen area) using the system.

### European Travel Information & Authorisation System (ETIAS)

As an extension of the EES implementation introduced from 2025, ETIAS travel authorisation is a mandatory entry requirement for visa-exempt nationals travelling to any of [these 30 European countries](#), including Australian and New Zealand citizens, that will be introduced in 2026. We advise you to monitor [smartraveller.com.au](#) closer to your departure to ensure you are up to date on

the requirements at the time of entry.

#### **Important:**

- *Please start arranging your visa three weeks before departure to account for any delays due to consulate operating hours.*
- *Visa rules are subject to change. Please check with the nearest embassy, consulate or immigration department of the destination/s you are visiting once you receive your travel documentation to ensure you have the most up to date information.*
- *It is your responsibility to be travel-ready and ensure that you are aware and comply with any destination or travel requirements, including the validity of all required travel documents.*
- *Passengers who are not Australian citizens must also check with the respective consulate or visa agency to determine what their visa requirements are and what personal identification is required.*
- *It is also important to note that some areas of employment, such as journalism, government authorities and charity organisations, may have additional restrictions in applying for visas. This may, in turn, affect the type of application required.*

## Travel Insurance

Embarking on your next trip is exciting, and while you hope the unexpected does not happen, it is best to be prepared. We strongly recommend you take out travel insurance when making your booking. Whether it's a potential medical emergency, a flight cancellation, a delayed suitcase, or an unforeseen event, it's important to ensure you're adequately protected. For more information or advice visit <https://www.tripadeal.com.au/travel-insurance>.

## Schedule Of Fees

### **Voluntary Changes**

This includes booking changes requested by you, including but not limited to those changes requiring an airline ticket or a Purchase Confirmation reissue.

- Changes - \$100 per booking and any additional charges applied by the airline/cruise company/accommodation/other travel providers.

### **Name Changes Due To Passenger Error**

If the incorrect name has been provided, charges of \$100 per booking and any additional charges applied by the airline/cruise company/accommodation/other travel providers.

### **Supplier Fees**

In the event the tour package you have purchased is unable to proceed, and/or a Travel Supplier is unable to fulfil the tour due to external circumstances (Limitation of Liability e.g. a Force Majeure event), there may be a fee or amount of money that is withheld by our Suppliers and is unrecoverable. This may be due to non-refundable airline tickets, cancellation penalties with cruise cabins or unrecoverable payments with our land/accommodation partners. If refunds are not available from Suppliers, we will endeavour to obtain a travel credit on the best terms available and communicate these outcomes to you. In the event we are unable to obtain a refund or travel service credit, or part thereof, this cost is passed on to the customer as a Supplier Fee.