

ANTARCTICA

The Offer

Embark on a 14-day adventure that whisks you from the lively Chilean capital to the breathtaking, ice-sculpted landscapes of Antarctica and back. This immersive experience features a luxurious vessel, seamless charter flights, and opportunities for exploration via Zodiac excursions and invigorating hikes.

Arrive in the vibrant city of Santiago, Chile, for an overnight hotel stay. The following day, a charter flight whisks you away to Puerto Williams, where you'll board the elegant Silver Wind ship.

Set sail on the Silver Wind, an intimate and luxurious ship from Silversea Cruises, which accommodates around 274 guests in all-suite accommodation. This refined vessel blends comfort and modern elegance with amenities such as gourmet dining, elegant lounges, a pool deck, spa, and fitness centre.

Prepare for an epic voyage across the legendary Drake Passage, a sea lane steeped in maritime history. As the distant South American cliffs fade behind you, keep a watchful eye for soaring albatrosses and playful pods of dolphins accompanying your journey towards the icy

wonders of Antarctica. Majestic, skyscraper-sized icebergs will greet your arrival into this pristine realm, where penguins and whales roam freely.

Your exploration begins in the Antarctic Sound, a breathtaking passageway teeming with colossal ice formations calved from the Larsen Ice Shelf. Here, you'll have the chance to encounter colonies of Gentoo penguins during included Zodiac cruises and hikes led by the Silversea expedition team.

Continue your Antarctic discovery around the South Shetland Islands. Sail into the dramatic caldera of Deception Island's collapsed volcano. Reflect on the incredible survival story of Ernest Shackleton's crew on Elephant Island as you navigate these extraordinary landscapes.

After your immersive Antarctic experience, you'll cruise back across the Drake Passage before arriving once more in Puerto Williams for an overnight stay on board. A final charter flight returns you to Santiago for a night before your onward journey home,

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ANTARCTICA

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This incredible journey includes return international fullservice flights, return charter flights, a 10-night cruise aboard Silversea Silver Wind, 2 nights of 5-star accommodation in Santiago, 29 meals and more.

Want more? Arrive Early or Stay Behind in Santiago, Chile.

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The Map



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The Itinerary

Day 1 Australia (or New Zealand) - Santiago, Chile

Today, depart from Australia (or New Zealand) for Santiago, Chile. Upon arrival, be met and transferred to your hotel for an overnight stay.

Please note: Travellers departing Perth will depart on Day 0.

Overnight: Silversea Hotel or similar, Santiago Chile Meals included: In-Flight

Day 2 Santiago - Puerto Williams

After check-out this morning, be transferred to the airport for your charter flight to Puerto Williams. Upon arrival, be transferred to the ship and embark on Silversea's 'Silver Wind' ship.

Puerto Williams is a Chilean city located on Navarino Island on the southern shores of the Beagle Channel. It claims to be the "southernmost city in the world"; however, owing to its small size – approximately 2,500 residents – the much larger Argentine city of Ushuaia, which sits on the northern side of the same channel, also claims that title. The surrounding scenery is magnificent. The wild, windswept mountains rise above the tree line and are regularly dusted with snow. The city itself has a dramatic backdrop called "Dientes de Navarino" (literally "teeth of Navarino"), which rivals the famous Torres del Paine further to the north. The area was originally used by the Yaghan people, hunter-gatherers who, despite enduring the harsh regional climate, could not weather the arrival of Europeans.

The current city was established as a naval base in 1953 and honours the British-Chilean naval commander John Williams Wilson of the 19th century. Initially, it served to protect the

territorial possessions and fishing rights of the area, as well as offering logistical support to Antarctic bases. More recently, it has become a departure point for scientific and tourism trips to the Antarctic region. In contrast to the bustle and traffic of a very commercial Ushuaia, Puerto Williams offers a quieter, more relaxed experience. It charms the visitor with a small village feel, complete with rustic buildings and the homely smell of drifting wood smoke—a haven of peace at the end of the world.

Overnight: Silversea Silver Wind Meals included: Dinner

Day 3 Cruising, Drake Passage

Sailing the legendary Drake Passage is an experience that few are ever lucky enough to experience. The southern tip of the Americas already feels like a wild enough environment, but the sensation of watching the distant cliffs of the peninsular known as the "End of the World" fade into the horizon is one that's equal parts epic, eerie, and magical. Set sail to slowly drop off the bottom of the map from Cape Horn, and voyage on an expedition down into the icy underworld of Antarctica. Drake Passage is an extraordinary voyage of romantic ocean-faring legend, as you aim for Antarctica's icy realm.

On arrival, skyscraper-sized icebergs salute you as you traverse the waters of this continent, where snow and ice-dwelling creatures like penguins and whales roam undisturbed. Your first sight of this most unexplored place will most likely be the South Shetland Islands. Walk in the footsteps of some of history's greatest and bravest explorers as you explore famed, snow-covered landmasses like Elephant and Deception Island. If the journey across the Drake Passage sounds daunting, don't worry –

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The Itinerary

even in rough seas, you're never alone and will often be accompanied on this spine-tingling adventure by soaring albatrosses and maybe even a protective pod of humpbacks and hourglass dolphins or two. Converging warm and cool ocean currents attract some spectacular animal life to the passage.

Overnight: Silversea Silver Wind Meals included: Breakfast; Lunch; Dinner

Day 4 Cruising, Drake Passage

Overnight: Silversea Silver Wind Meals included: Breakfast; Lunch; Dinner

Day 5 Antarctic Sound, Antarctica

Few voyages ignite the imagination like a journey down to one of the planet's most remote, extreme, and enchanting wildernesses, Antarctica. An adventure in its purest form, only a handful of people will ever be lucky enough to experience the majestic beauty of these monochrome landscapes first-hand. The Antarctic Sound will be one of your first encounters with this whitewash kingdom, located at the northerly tip of the Antarctic Peninsula, which sprawls up like a tentacle towards Tierra del Fuego, South America's most southerly point.

Taking its name from the first ship to brave the passageway between the peninsular and the Joinville Island groups back in 1902, the Sound is a raw, sensory assault of imposing iceberg slabs, broken away from the disintegrating Larsen Ice Shelf. Come face-to-face with arena-sized islands of ice and meet the

extraordinary birdlife that calls this whitewash kingdom home. Watch out for colonies of Gentoo penguins and Cape petrels as the continent's unique wildlife thrives around you.

Two included shore excursions: Zodiac Cruise with the Silversea expedition team, Hiking with the Silversea expedition team

Overnight: Silversea Silver Wind Meals included: Breakfast: Lunch: Dinner

Day 6 Antarctic Peninsula, Antarctica

The Antarctic Peninsula unravels upwards towards South America, reaching out a beckoning finger to the adventurous who dare to explore this untamed realm. Stretching up from the heart of the world's southernmost continent, the Antarctic Peninsula lies a mere 620 miles from Tierra del Fuego and, for many, offers a spectacular first taste of the snow-blanketed landscapes and colossal ice sculptures, which make up Earth's least-explored continent. Unseen by humans until 1820 - a blink of an eye ago in relative terms - this is an adventure sure to make your hair stand on end as you experience the thrill of the truly unknown and extraordinary. The vast peninsula is sprinkled with research bases, which are at the forefront of human scientific endeavour, pushing to study and understand this unique landscape, its exceptional wildlife, and the impact that humans are having on this pristine continent. Witness cathedral-sized icebergs up close and blue-hued glaciers slowly slipping from imposing locations like Hope Bay. Blanched mountain peaks cover the peninsula, and thousands of adorable Adelie penguin pairs thrive undisturbed in this peninsula's unique setting.

Two included shore excursions: Zodiac Cruise with the Silversea expedition team, Hiking with the Silversea expedition team.

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The Itinerary

Overnight: Silversea Silver Wind Meals included: Breakfast; Lunch; Dinner

Day 7 Antarctic Peninsula, Antarctica

Two included shore excursions:

- Zodiac Cruise with the Silversea expedition team
- Hiking with Silversea expedition team

Overnight: Silversea Silver Wind Meals included: Breakfast; Lunch; Dinner

Day 8 Antarctic Peninsula, Antarctica

Two included shore excursions:

- Zodiac Cruise with the Silversea expedition team
- Hiking with Silversea expedition team

Overnight: Silversea Silver Wind Meals included: Breakfast; Lunch; Dinner

Day 9 South Shetland Islands, Antarctica

The ice-coated Antarctic Peninsula forms perhaps the most accessible region of mainland Antarctica, lying a mere 480 miles away from South America, across the fabled waters of Drake Passage. Lying close to the northwestern tip of the Antarctic Peninsula, separated by the Bransfield Strait, the South Shetland Islands fall under the jurisdiction of the Antarctic Treaty, suspending claims on their sovereignty. Several countries maintain research bases here, and with plump elephant seals, and crowds of Gentoo, Chinstrap, and Adelie Penguins also calling the islands home, it can even feel a little crowded at times.

King George Island is the largest and most hospitable island, hosting the majority of the research stations, some of which are populated all year round by tiny, hardy crews. Don't be fooled, though; these islands offer extraordinary adventure in one of the most remote locations on Earth. The triple peaks of Mount Foster tower above the archipelago, and you'll feel your heart pumping a little quicker as you sail into the core of Deception Island's magnificent collapsed volcano caldera. Hike the lunar landscapes within, and even dip into the improbably warm, geothermally heated waters of Pendulum Cove. Elephant Island, meanwhile, is written deep into the annals of Antarctic expedition legend as the site where Ernest Shackleton and the stricken crew of the Endurance miraculously survived a harsh Antarctic winter in

One included shore excursion: Zodiac cruise with the Silversea expedition team

Overnight: Silversea Silver Wind Meals included: Breakfast; Lunch; Dinner

Day 10 Cruising, Drake Passage

Overnight: Silversea Silver Wind Meals included: Breakfast: Lunch: Dinner

Day 11 Puerto Williams, Chile (Overnight)

Arrive in Puerto Willams today and spend overnight on board.

Overnight: Silversea Silver Wind Meals included: Breakfast; Lunch; Dinner

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The Itinerary

Day 12 Puerto Williams - Santiago

After disembarkation this morning, be transferred to the airport for your charter flight to Santiago. Upon arrival a transfer is provided to your hotel.

Overnight: Pullman Santiago Vitacura or similar, Santiago Chile Meals included: Breakfast

Day 13 Santiago, Chile - Australia (or New Zealand)

After check out a transfer is provided to the airport for your homeward bound flight. Due to flight schedules, some flights may depart Santiago after midnight. Should your flight depart in the evening you can utilise your room up until your departure transfer to the airport.

Meals included: In-Flight

Day 14 Arrive in Australia (or New Zealand)

Please note: Some customers may arrive +1 day later.

Meals included: None

FREQUENT | Trip



Tour Inclusions

HIGHLIGHTS

Embark on an all-inclusive cruise adventure of a lifetime on board Silversea

Witness some of the most remote destinations on Earth accompanied by a team of industry-leading experts

Experience the Antarctic Sound and the thrilling Antarctic Peninsula

Explore the South Shetland Islands and traverse the iconic Drake Passage

Delve into uncharted territories as your adventure unlocks the most remote and pristine destinations on earth

Learn from Silversea destination experts scouting landing spots to deploy the zodiacs in ultimate comfort and safety

Venture deep into Antarctica and see floating icebergs

Witness spectacular snow-blanketed landscapes and colossal ice sculptures

Journey through this whitewash kingdom and seek out extraordinary birdlife and colonies of penguins

Participate in zodiac landings and hiking with the Silversea expedition team

Discover the vast peninsula sprinkled with research bases, the frontline of human scientific endeavour

Experience an overnight stay in Puerto Williams, the southernmost city in the world

Delve into Silversea's dedicated butler service and indulge in an all-inclusive luxury expedition voyage

Enjoy a Silversea complimentary parka, backpack and water bottle

FLIGHTS

Return international full-service flights (economy class), surcharges may

Return charter flights from Santiago, Chile to Puerto Williams, Chile

CRUISE

Enjoy 10 nights on the stunning Silversea Silver Wind

Tipping is included

Unlimited premium spirits, wines & champagne on board at all times

Butler service for every suite In In-suite bar stocked & replenished daily, including spirits, wines & champagne

Enjoy gourmet dining in suite & across all specialty restaurants offering open-seating

24-hour dining service

Unlimited free Wifi

Shore excursions & Zodiac landings are included on this voyage

Expedition activities led by the expedition team are weather & sea condition dependent

Receive a branded Silversea parka, backpack & water bottle to keep

Silversea provides outerwear & boots to wear while in Antarctica

Included expedition activities and some shore excursions ,such as zodiac cruising, hiking, and snorkelling, do not require pre-booking

Some shore excursions must be pre-booked and are subject to minimum/maximum participation numbers

ACCOMMODATION

2 nights of 5 star accommodation in Santiago, Chile

DINING

Enjoy 29 meals and all while cruising

All dining venues are complimentary, including in-suite dining

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Tour Inclusions

ESSENTIALS

Port charges and taxes

Airline taxes and surcharges

TRANSPORT

Transportation by private air-conditioned vehicles

TRANSFERS

Return airport, port and accommodation transfers

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*Please note: All information provided in this brochure is subject to both change and availability. Prior to purchase please check the current deal for up-to-date information. If you have already purchased this deal, the terms and conditions on your Purchase Confirmation apply and take precedence over the information in this brochure.

Booking Information

After purchase, you will receive a receipt and a Purchase Confirmation, directing you to an online Passenger Information Form. You must complete the Passenger Information Form within 72 hours of purchase.

Any special requests, preferences and optional extras MUST be clearly stated in your Passenger Information Form. Any change requested after submitting your Passenger Information Form cannot be guaranteed, is strictly subject to availability and will incur surcharges as outlined in the Schedule of Fees below.

On purchasing this Travel Offer, you are bound by the

General Terms and Conditions and the specific terms and conditions outlined in this Important Information.

Please note: All countries and territories have different entry requirements in relation to vaccinations, quarantine/isolation periods and travel restrictions. Due to the evolving nature, we would ask all of our customers to monitor, meet and adhere to the specific requirements of their intended destination(s) in the lead-up to and immediately before travel, as well as any requirements post-travel upon their return.

Our Policies

Cancellation & Refund Policy

By placing a booking with us, you acknowledge the following important information:

we act as your booking agent: TripADeal
is a booking services provider, and
curates the Travel Offers available on our
website. We act as your booking agent,
and we receive payment for the Booking
Services as part of the booking price,

however, we do not provide any of the Travel Services (flights, accommodation, tours or other products or services) included in your booking – the Travel Services are provided by a number of third party Travel Suppliers.

- each booking is unique: our Travel Offers are made up of a variety of different components and are, during the booking process, uniquely tailored to suit your requirements, for example, departure dates and ports, flight and room upgrades, tour inclusions, etc.
- changes/modifications to your booking may not be possible: once your booking has been made, changes or modifications may not be possible, and where possible, may incur a fee. It is important to ensure that the information you provide during the booking process is accurate and up to date, and that you read the Travel
 Offer carefully before placing your order.
- Travel Offers are a package: our Travel
 Offers have been curated into package
 offerings and must be used as a package
 - individual components cannot be used
 independently of the full package
 offering.
- our Travel Offers are generally nonrefundable: in order to provide great value Travel Offers, we work with a variety of Travel Suppliers to find the best deals – this often means the Travel Suppliers' offerings are non-refundable to ensure the best price. We recommend that you obtain travel insurance as soon as you make a booking with us.

To read more about our Cancellation and Refund Policy, please click <u>here</u>.

General Terms and Conditions

By placing your booking with us, you acknowledge and agree to our

<u>Terms & Conditions</u>, <u>Privacy Policy</u> and <u>Cancellation Policy</u>.

Offer Essentials

This Travel Offer is valid for travel on selected dates until the 10th December 2025.

This Travel Offer is priced per person based on a twin share.

Departure Dates & Surcharges

See checkout for live dates and availability.

Single Traveller Supplement

For solo travellers, a mandatory single supplement applies:

Vista Suite: SOLD OUT

• Classic Veranda Suite: SOLD OUT

• Deluxe Veranda Suite: \$15,500

Please note: Accommodation for single customers who are travelling on a tour or cruise package may be in a single room, depending on availability.

Child Policy

- No child discounts are offered. The full price applies to all children travelling with their parents.
- Valid for children 5 years old and over.

Please note: Children must be accompanied by a responsible adult 21 years old and over to travel. No unaccompanied minors are allowed.

Flights

Departure Cities

Sydney, *Melbourne, *Brisbane, *Adelaide, *Perth and *Auckland

Departure City Surcharges

Melbourne: \$300 per person
Brisbane: \$300 per person
Adelaide: \$500 per person

Perth: \$500 per personAuckland: \$150 per person

International Full-Service Flight(s)

• Cabin Class: Economy Class

Please note: We cannot accommodate oneway flights. Travellers must take all included flights within the package, and any flights intentionally forfeited will result in later flights being subject to cancellation.

Internal Flight(s) Used

- Cabin Class: Economy Class
- Route: Santiago, Chile Puerto Williams, Chile





Internal Flight Information

Baggage allowance per person:

- 1 x 23kg of checked baggage
- 1 x 7kg of carry on baggage

Preferred Airline Surcharge

Not available

Arrive Early & Stay Behind Options

Arrive Early

Santiago, Chile - From \$300 per person, subject to availability.

Stay Behind

Santiago, Chile - From \$300 per person, subject to availability.

Please note:

- This fee does not include extra nights' accommodation, meals or airport transfers.
- Flight booking changes or cancellations after air tickets have been issued are not guaranteed and may incur additional fees and fare difference, subject to the airline cancellation and change policies.
- Flight changes are subject to availability at the time of booking.
- A high-season Arrive Early or Stay Behind can be purchased for an additional charge, subject to availability. For pricing, please refer to the cart.
- You can arrive early, up to 60 days before your package's start date, and/or stay behind until 60 days after your package's end date. Should you wish to arrive earlier or stay behind for more than 60 days, please contact us to request availability. Additional costs may apply.
- High season surcharges apply to flights departing between the below date ranges:

15th September 2025 - 12th October 2025

1st December 2025 - 31st January 2026 3rd April 2026 - 20th April 2026 26th June 2026 - 17th July 2026 18th September 2026 - 9th October 2026 12th December 2026 - 26th January 2027

Stopover Packages

Not available

Flight Class Upgrades

Business Class: For pricing, please refer to the payment cart at checkout.

Please note:

- Flight upgrades are subject to availability and pricing changes (if we cannot fulfil your request, the upgrade cost will be refunded).
- On any upgrade purchase, short-haul flights and domestic flight sectors are not guaranteed

Outbound Flights

Please note: Due to flight scheduling and availability, some departures may occur on Day 0. Affected customers must be available to depart the day before. Flight times will be indicated on your final documents, issued 4-6 weeks before departure.

Missed Flights

If you fail to arrive for your outbound flight, you risk all flight and land arrangements in your destination being automatically cancelled by the airlines and land operator, respectively. Additional fees may apply to reinstate these services. If you miss your flight for whatever reason, please contact us as soon as possible to make arrangements.

Cruise

Medical Disclaimer

Travel to Antarctica is physically demanding, and our Travel Suppliers require all guests to obtain medical clearance before departure even if you don't intend to disembark in Antarctica. This involves completing a medical form and may require medical clearance from a doctor, which could incur additional costs. Any guests who fail to provide the necessary medical documentation will be denied boarding.

Silversea's Silver Wind

Silver Wind is a luxurious, intimate cruise ship operated by Silversea Cruises, known for delivering an exceptional level of service and elegance. With a capacity of around 274 guests, the Silver Wind provides an exclusive, all-suite experience,

ensuring personal attention and an intimate atmosphere.

The ship offers a blend of refined comfort and modern sophistication, featuring spacious suites, many with private verandas, and butler service for every guest. Onboard amenities include gourmet dining at multiple restaurants, an elegant bar and lounge areas, a pool deck, a fitness center, a spa, and a library. Additional charges may apply. Guests can enjoy Silversea's signature all-inclusive offerings, including beverages, fine wines, gratuities, and shore excursions.

Silver Wind is also expedition-ready, having undergone refurbishments to explore remote regions like the Arctic and Antarctica, while still maintaining the luxurious touches that define Silversea. It's perfect for travellers seeking both adventure and comfort on their voyages.

Mobility

Participating in the offered activities on this itinerary will require good mobility, health, and the ability to care for oneself in all activities of daily living. Guests should be capable of negotiating uneven and slippery terrain ashore including rocks, snow and ice.

At ports of call, you will embark and disembark the ship either by using a gangway or, in ports where the ship anchors in the harbour, by small rubber landing crafts (Zodiacs). In ports where Zodiacs are used guests who participate in excursions, and landings and wish to visit tender ports of call must be able to negotiate 10-12 steep internal stairs and get in and out of small rubber landing crafts (Zodiacs) with limited assistance. Silversea will conduct a health screening at the pier before embarkation to ensure the well-being of all guests and crew. Passengers must pass this health screening before being allowed to board. If you have any health concerns before travelling, TripADeal recommends consulting your doctor to ensure you are fit to participate in the trip and its activities. Your safety and comfort are our top priorities, and we appreciate your cooperation in adhering to these health protocols.

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Onboard Currency

\$ USD

Cabins/Staterooms

Suite features:

- · Window and sitting area
- Standard vanity
- Separate shower (some cabins have a full-size bath), plus a bathrobe, slippers and luxury bath amenities.
- Hair dryer
- Walk-in wardrobe with personal safe
- Twin beds or Queen-size beds with luxury mattress and pillow menu
- Writing desk
- · Unlimited standard WiFi
- 1 large flat-screen TV with an interactive media library
- Butler service
- Champagne on arrival
- Refrigerator and bar setup stocked with your preferences
- Umbrella

Vista Suite: Room size - 22-30m²

Your home away from home while you embrace the intrepid explorer within. The suite's seating area has plenty of room to relax while you go over your notes, ready for the next adventure. Large picture windows frame panoramic ocean views, ideal for appraising the local wildlife.

Classic Verandah Suite: Room size - 27m²

A Silversea signature, the Classic Veranda Suite is spacious and welcoming. Floor-to-ceiling glass doors open onto a furnished private teak veranda from where you can contemplate anything from the midnight sun to an antarctic sunrise.

Deluxe Verandah Suite: Room size - 27m²

A Silversea signature, with a preferred central location, the Deluxe Veranda Suite is spacious and welcoming. Floor-to-ceiling glass doors open onto a furnished private teak veranda from where you can contemplate anything from the midnight sun to an antarctic sunrise.

Please note: All cabins are subject to availability; some cabins may have restricted views

Cruise Arrival & Departure Times

Please keep in mind that the provided cruise arrival and departure times are an approximate and will be finalised upon receipt of your cruise tickets.

Accommodation

Accommodation Used

5-Star Properties (Self-Rated)

Santiago, Chile: Pullman Santiago Vitacura

Please note: Accommodation/rooms offered are based on a lead-in room type and are subject to availability based on seasonality. In the instance a property is not available, a similar standard of accommodation will be provided. Properties will be confirmed and included in your travel pack, which you will receive 4-6 weeks before travel.

Extra Nights

Not available.

Please note: If you are interested in booking additional nights of accommodation pre or post-tour, please wait until you receive your travel documentation approximately 4-6 weeks before departure for the confirmed list of hotels. If booking your own additional accommodation directly with the hotel, please be aware that you may be required to change rooms at the start/end of your tour.

Maximum Room Capacity

2 people.

Triple Share

Not available.

Bedding Configuration

Twin or double (subject to availability).

Optional Tours/activities

Please note:

• Some tours or shore excursions require minimum numbers to operate.

- Shore excursions can be booked/reserved directly with the cruise line before travel (subject to availability)
- Shore excursions can also be booked whilst onboard (subject to availability).
- Shore excursion programmes and itineraries may vary depending on local conditions and/or any unforeseen events concerning the timing on the day of the tour. Some excursions are very popular, and therefore availability cannot always be guaranteed, it is advisable to book in advance to avoid disappointment.

Exclusions

- Visa fees and requirements
- Domestic transfers and flights not stated in the deal offer
- Meals/beverages not stated in the deal offer
- Optional gratuities/tipping
- Optional activities/tours
- Personal expenses
- Travel insurance
- Any costs associated with an interruption to your tour as a result of an airline schedule change or cancellation
- Mandatory city tax

Gratuities/tipping

Land

Please note: Tipping for services provided is always a matter of personal discretion; however, please be aware that many locals consider tipping part of their normal remuneration, and they may approach you for payment; there's no need to be intimidated by the request.

Cruise

Setting sail on Silversea promises peace of mind from start to finish. That means no worrying about tipping the butlers or staff. Our crew-to-guest ratio of almost 1:1 ensures flawless service from pole to pole, but with us, you never have to think about who should get a tip, how much you should give and when. It's all included! We believe that not having to deal with tipping helps make your luxury cruise even more special and stress-free. And that is worth

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every cent.

Other Important Information

TOUR GUIDE VS. TOUR LEADER

Tour Guide

Often locals with intimate knowledge of an area, its culture, and history. Their role entails providing commentary, routing the tour, and seeing that people have a good time. They are a licensed, qualified expert who supplies specific information on the history, art, architecture and culture of the city/village/attraction where they are guiding the tour. The guide meets the group at the required place and leaves it at the end of the tour; they do not travel with the group.

Tour Leader

An experienced person tasked with ensuring the smooth operation of tours, as well as providing practical support to passengers throughout the whole trip. Their role primarily includes assisting with accommodation, transportation between locations, and communication with tour guides at each stop. A tour leader may provide general guidance around a city or village and offer information on the place visited on the bus. However, they are not required to have specific art, architecture, or historical knowledge. They are not allowed to provide a guided tour or commentary of a city/village/attraction once there and, if caught doing so, can be fined.

Please note: Tour leaders/guides are not a standard inclusion in all travel offers. Tour leaders/guides will only be made available when required to enhance the experience of the destination featured.

CLIMATE & AVERAGE TEMPERATURES

Santiago

In Santiago, Chile, the weather from October to December transitions from spring into early summer. October sees mild and pleasant conditions, with average daytime temperatures around 22°C and cooler nights near 9°C. By November,

temperatures rise, typically reaching 26°C during the day and around 11°C at night, with more consistent sunshine. December marks the start of summer, bringing warmer weather with average highs around 29°C and lows near 13°C. Rain is minimal during these months, and the climate remains dry with clear skies, making it an ideal time to visit the city.

Antarctica

In Antarctica, October to December marks the transition from late winter to early summer, bringing gradually milder conditions – though still extreme by most standards. In October, temperatures in coastal areas average around -15°C to -20°C, while inland regions can be much colder, often below -40°C. By November, coastal temperatures may rise to around -10°C, and daylight hours increase rapidly. December, the beginning of the Antarctic summer, brings the warmest conditions of the year, with coastal temperatures occasionally reaching just above 0°C, especially on the Antarctic Peninsula. This period also sees near 24-hour daylight and is a key time for scientific activity and wildlife sightings, as penguins, seals, and seabirds become more active.

Weather

We always suggest referring to an online source for the most up-to-date weather information for your destination/s.

FLIGHTS

Seat Selection & Frequent Flyer Points

We do not arrange seat selection. It is essential to highlight that some airlines do not allow pre-selected seats. We strongly suggest you contact the airline directly with seating allocation requirements and/ or arrive at the airport earlier to arrange your seating. While we do not add frequent flyer member details to bookings, you can do this directly with the airline once you have your flight information.

Passport Validity

Customers must provide valid passport details either at the time of purchase or no later than 90 days before the departure date. Failure to do so may result in the cancellation of the booking. Customers will be responsible for any costs and fees incurred in this instance.

CRUISE

Embarkation/Disembarkation

- Begins approximately 2 hours after docking.
- Due to security reasons, all guests must be on board 2 hours before sailing.
- Itineraries are subject to change at any time without notice.
- Check your specific sailing for exact departure and arrival times. All times are local to the port.

Please note: Strict Covid-19 terms may also apply regarding proof of insurance covering Covid-19 and/or vaccination. Please refer to the cruise lines' terms and conditions for further information before boarding.

Cruise Loyalty Discounts

Please note: Travellers must contact the cruise line directly upon receiving their travel documents in order to request any membership benefits they may be entitled to.

COACH TOUR

Meals

For meals not included, the tour leader (when available) will offer assistance with reservations, suggestions and directions to local restaurants. It is your responsibility to notify us of any dietary requests/ requirements.

Please note: We will do our best to meet your requests/requirements; however, we cannot guarantee that we will always be able to.

Luggage

You will be responsible for all your personal belongings whilst on tour. You must carry your own luggage from the vehicle to the hotel room and back to the vehicle. The driver will assist with the uploading and unloading of bags from the vehicle.

OTHER

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Mobility

If you require wheelchair access please contact our friendly sales and service team to inquire on your behalf.

Fitness Level Required

Adventure (and spontaneity) create some of the best travel memories. Bear in mind, your home schedules and timings might not be adhered to on tour - it's all part of the fun!

A moderate level of fitness will be required. Expect a moderate pace of touring with a focus on guided tours that may include full days with extended activity, guided city tours or nature walks. You will require a general level of fitness for unassisted navigation of stairs and inclines, longer distances with possible periods of standing when visiting sites, and walking on sloping, uneven ground or elevations. You will be responsible for your own luggage and have the ability to board all modes of transport without assistance.

Please note:

- Many areas may be inaccessible to wheelchairs or mobility scooters, where the unassisted use of personal walking sticks and other aids may be required. Although some assistance may be available, every traveller should be self-reliant during all aspects of their travel.
- It is expected that every traveller must be self-reliant and able to undertake all aspects of their own travel. Please speak to your booking agent about your personal circumstances and any assistance requirements to ensure this tour is right for you.
- If you have any concerns, please consult your healthcare provider prior to purchase/ travel.

Yellow Fever

A valid international certificate of vaccination against Yellow Fever is required in many countries. You may need to present this on arrival at the airport or border crossing. Some countries will refuse entry if you are unable to present your certificate. It's also common for your home

country to request a Yellow Fever certificate upon arrival. You must check with your doctor well before leaving home about the Yellow Fever requirements for the countries you'll be visiting.

Sightseeing

Please note: If entry to a site is affected by changes in operating hours or public holiday closures, your itinerary, where possible, may be adjusted, or a similar activity will be offered in its place (subject to availability).

Shopping

Shopping overseas can be a daunting and confusing experience, especially when there is a language barrier. Please be very cautious when foreign currencies and prices are involved. If paying by credit card, please pay close attention to the amount you are being charged and keep all your receipts. Do not make any purchases you are not comfortable with or feel pressured into. If you are uncertain or need assistance with the language barrier, please seek assistance from your Tour Guide/Leader. Please refer to our Terms and Conditions regarding shopping for further information.

Visas

Chile

You must obtain your visa before you arrive in Chile. The application process can be lengthy, so allow yourself enough time before your planned travel. If you arrive in Chile without a valid visa, you won't be able to pass the immigration point, and you'll be sent back to your last port of departure. You won't be able to obtain a visa at the airport or border entry point. To enter Chile, Australian citizens must obtain a visa before arrival: SAC Sistema Atención Consular - Ciudadanos. Please reach out to the Chilean consulate for any visa requirements.

Important:

 Please start arranging your visa three weeks before departure to account for any delays due to consulate operating hours.

- Visa rules are subject to change. Please check with the nearest embassy, consulate or immigration department of the destination/s you are visiting once you receive your travel documentation to ensure you have the most up to date information.
- It is your responsibility to be travel-ready and ensure that you are aware and comply with any destination or travel requirements, including the validity of all required travel documents.
- Passengers who are not Australian citizens must also check with the respective consulate or visa agency to determine what their visa requirements are and what personal identification is required.
- It is also important to note that some areas of employment, such as journalism, government authorities and charity organisations, may have additional restrictions in applying for visas. This may, in turn, affect the type of application required.

Travel Insurance

Embarking on your next trip is exciting, and while you hope the unexpected does not happen, it is best to be prepared. We strongly recommend you take out travel insurance when making your booking. Whether it's a potential medical emergency, a flight cancellation, a delayed suitcase, or an unforeseen event, it's important to ensure you're adequately protected. For more information or advice visit https://www.tripadeal.com.au/travelinsurance

Schedule Of Fees

Voluntary Changes

This includes booking changes requested by you, including but not limited to those changes requiring an airline ticket or a Purchase Confirmation reissue.

 Changes - \$100 per booking and any additional charges applied by the airline/ cruise company/accommodation/other travel providers.

Name Changes Due To Passenger Error



If the incorrect name has been provided, charges of \$100 per booking and any additional charges applied by the airline/cruise company/accommodation/other travel providers.

Supplier Fees

In the event the tour package you have purchased is unable to proceed, and/or a Travel Supplier is unable to fulfil the tour due to external circumstances (Limitation of Liability e.g. a Force Majeure event), there may be a fee or amount of money that is withheld by our Suppliers and is unrecoverable. This may be due to nonrefundable airline tickets, cancellation penalties with cruise cabins or unrecoverable payments with our land/ accommodation partners. If refunds are not available from Suppliers, we will endeavour to obtain a travel credit on the best terms available and communicate these outcomes to you. In the event we are unable to obtain a refund or travel service credit, or part thereof, this cost is passed on to the customer as a Supplier Fee.

