



# Spirit of Zimbabwe & Victoria Falls

VICTORIA FALLS • HWANGE NATIONAL PARK

## The Offer

Embrace Africa's untamed plains, teeming with natural wonders and adventures. Experience one of the world's greatest natural wonders, chance upon the Big 5 and immerse yourself in the strong culture.

Touch down in South Africa before flying to Zimbabwe, home to dramatic landscapes and diverse wildlife. Let the town of Victoria Falls take your breath away with its blend of African charm, magnificent views and historic hotels offering traditional high tea. Enjoy a guided tour of the area to feel the constant spray of the falls, uncover the history of Africa's most famous landmark and more. Escape to Elephant Hills Resort, staying in a Balcony Room overlooking the mighty Zambezi River. With time at leisure, you could play on the nearby 18-hole championship golf course designed by Gary Player or take an optional sunset river cruise (charges apply).

Travel to Hwange National Park, a popular safari destination in Zimbabwe, and check into Hwange Safari Lodge. Go wild for game drives with qualified safari field rangers and trackers, searching for the Big 5 in a 4x4 open-sided safari vehicle. Keep your camera handy for mesmerising bird-watching opportunities, the 40,000-strong population of

tusker elephants and more. Enjoy time at leisure around the lodge, sipping a sundowner while watching wildlife from the viewing deck, sitting around the bonfire in the evenings and more. Visit the Painted Dog Rehabilitation and Conservation Centre to learn about anti-poaching units, rehabilitation facilities and education efforts for one of Africa's most endangered species.

Surrender to the soul of Africa with return international flights, an internal flight, 8 nights of hotel and lodge accommodation, daily breakfast and more.

**Want more? Add extra days to your itinerary with Arrive Early in South Africa and Stay Behind in Zimbabwe options.**

Offer available for a limited time or until sold out. TRIP A DEAL PTY LTD: 50149240433

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10-DAY TOUR PACKAGE | SPIRIT OF ZIMBABWE & VICTORIA FALLS

The Map



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## 10-DAY TOUR PACKAGE | SPIRIT OF ZIMBABWE & VICTORIA FALLS

### The Itinerary

#### Day 1 Australia (or New Zealand) - Johannesburg, South Africa

Today, depart for Johannesburg, South Africa! Upon arrival in Johannesburg, be met by a representative and transferred to the hotel.

*Please note: Due to flight scheduling and availability, some departures may occur on day 0. Affected customers must be at the airport the day before. Flight times will be indicated on your final documentation, which you will receive prior to departure. Affected customers may depart on Day 0 and arrive on Day 1.*

**Overnight:** Radisson Blu OR Tambo Hotel & Convention Centre or similar, Johannesburg  
**Meals included:** In-Flight

#### Day 2 Johannesburg, South Africa - Victoria Falls, Zimbabwe

Today, you'll be transferred to Johannesburg airport in time for your internal flight to Victoria Falls, Zimbabwe. Upon arrival, you'll be met by a representative and transferred to the hotel. If it's too early for check-in, your luggage can be stored at the hotel while you enjoy the remainder of the day at leisure.

Victoria Falls Town is the gateway to one of the world's greatest natural wonders and a destination in its own right. Located in northwestern Zimbabwe, just minutes from the edge of Victoria Falls, the town blends African charm with tourism-centered convenience. It's compact and vibrant, offering everything from safaris and adventure sports to craft markets and fine dining.

Elephant Hills Resort

The resort of Elephant Hills is situated on a small hill overlooking the Zambezi River, 4 kilometres upstream from Victoria Falls. Relax in total comfort and luxury while still experiencing the African wildlife. Each room at Elephant Hills offers with a balcony overlooking the mighty Zambezi River. You might be able to spot antelopes grazing and troupes of baboons as they move around their natural environment. There is a wide variety of on and off-site activities so you can spend your days relaxing in the beautiful grounds or embarking on adventures through the African wilderness. Relax by the pool or engage in sporting activities such as tennis, squash and golf.

**Overnight:** Elephant Hills Resort, Victoria Falls  
**Meals included:** Breakfast

#### Day 3 Victoria Falls Guided Tour

This morning, you'll be collected from the hotel and transferred to the falls where a knowledgeable guide will take you on an unforgettable experience through the Victoria Falls rainforest. This journey not only affords a view of one of the Seven Natural Wonders of the World but also provides interesting facts about the geology, wildlife and history of Africa's most famous landmark. Listen to magical tales of local legend while enjoying the constant spray from the falls. The guide will also ensure the best photographic opportunities of this breathtaking World Heritage Site.

At the end of the tour, you might like to grab something to eat at Shearwater's Rainforest Cafe (not included), which provides an ideal place to stop and refuel before returning to the resort.

Optional Activity: Flight of Angels Helicopter Ride







## 10-DAY TOUR PACKAGE | SPIRIT OF ZIMBABWE & VICTORIA FALLS

### The Itinerary

The flight is an incredible journey over the 1,700-metre curtain of water known locally as the Mosi oa Tunya (the smoke that thunders) along the Zambezi River and Zambezi National Park. You'll be treated to an unforgettable helicopter journey comprising 4 circuits offering unrivalled spectacular views and photographic opportunities (an approximately 12-minute flight). This will put the full breadth and height of the falls into glorious perspective within the surrounding environment. Please see current pricing in Important Information.

#### Optional Activity: Zambezi Sunset River Cruise

Have your camera ready to capture one of the most incredible sunsets in Africa as you enjoy a sunset cruise on the Zambezi River. Search for animals as they come down to the river for a drink after a hot day in Zambezi National Park (Zimbabwe) and Mosi-oa-Tunya National Park (Zambia). Sightings of elephants, giraffes and other resident game are common. There's often an abundance of hippos and crocodiles. Bird life is superb and the Fish Eagles usually fill the scene with their calls. Please see current pricing in Important Information.

#### *Please note:*

- Both activities can be done on the same day.
- The entrance park fee to Victoria Falls of \$50 USD is not included (subject to change).

**Overnight:** Elephant Hills Resort, Victoria Falls  
**Meals included:** Breakfast

#### **Day 4 Victoria Falls Free Day**

Today, enjoy a well-deserved free day at leisure in Victoria Falls. While you're here you can opt to take part in an array of wonderful activities in this magical destination.

#### Optional Activity: Chobe National Park Full-Day Safari Game Drive & Cruise

Keep your cameras ready for some incredible photo opportunities on a full-day safari in the famous Chobe National Park in Botswana. Search for the Big 5 including lions, rhinos, leopards, buffaloes and more! Game drives are conducted in comfortable, open 4x4 vehicles accompanied by professional English-speaking field rangers and trackers, ensuring an informative and detailed safari experience. You'll then enjoy a cruise along the Chobe River which offers one of the most unique and immersive safari experiences in Africa. The river forms the northern boundary of the park, creating a natural habitat where wildlife gathers. This makes river cruises an ideal way to observe animals from a different vantage point compared to traditional game drives. Afterwards, a buffet lunch will be included at a nearby hotel. Please see current pricing in Important Information.

**Overnight:** Elephant Hills Resort, Victoria Falls  
**Meals included:** Breakfast

#### **Day 5 Victoria Falls Free Day**

Enjoy another day at leisure or choose to participate in your choice of optional activities.

#### Optional Activity: Early Morning Zambezi National Park Game Walk





## 10-DAY TOUR PACKAGE | SPIRIT OF ZIMBABWE & VICTORIA FALLS

### The Itinerary

Enjoy an early morning game walk in Zambezi National Park where you'll have the incredible opportunity to explore the bush on foot. This guided walk allows you to appreciate the smaller details of the ecosystem and potentially encounter wildlife as they are most active in the cool of the morning. Keep an eye out for fresh tracks, listen to the sounds of the awakening bush and immerse yourself in the natural beauty of this remarkable park. Please see current pricing in Important Information.

#### Optional Activity: Zambia and Livingstone City Guided Tour

Embark on a guided tour of the magnificent Victoria Falls from the Zambian side. Explore the various viewpoints offering breathtaking panoramas of this natural wonder. You'll then enjoy a short city tour of Livingstone, providing a glimpse into the local culture and history of this vibrant town. During the low water season, particularly in October and November, there may be little to no water flowing over the Zambian side of the Falls. However, this unique perspective still allows you to witness the dramatic bare rock face of the Falls and appreciate its geological grandeur. Please see current pricing in Important Information.

#### Optional Activity: Afternoon Stanley and Livingstone Private Game Reserve Game Drive

Experience an exciting game drive in the highly recommended Stanley and Livingstone Private Game Reserve. This exclusive reserve offers an excellent chance to encounter the iconic rhinoceros. Prepare for a thrilling safari experience with a focus on potentially spotting rhino, among other incredible wildlife. Please see current pricing in Important Information.

**Please note: All 3 optional activities can be done on the same day.**

#### **Overnight: Elephant Hills Resort, Victoria Falls**

**Meals included: Breakfast**

#### **Day 6 Victoria Falls - Hwange Safari Lodge & Afternoon Game Drive**

This morning, enjoy breakfast at the hotel before being met by a tour representative. You'll then be transferred approximately 187 kilometres by road to your lodge on the border of Hwange National Park. On arrival, you will have the option to enjoy lunch (not included) and check-in.

In the afternoon, take part in a game drive on the lodge concession. Game drives are offered in Big 5 reserves that are home to lions, cheetah, elephant, buffalo, leopard and so much more. Game drives are conducted in a 4x4 open-sided safari vehicle with qualified and experienced guides at one of the neighbouring game reserves.

#### Hwange Safari Lodge

The lodge is only 2.5 hours drive from Victoria Falls, a favourite with visitors from all over the world. Home to the largest population of African elephants in Zimbabwe, including the presidential herd. Hwange boasts an abundance of other wildlife including buffalo, lion, leopard and a host of other species. The prolific birdlife is a must-see with one of the world's most diverse populations of raptors. Hwange Safari Lodge is a popular and accessible safari destination in Zimbabwe, located just outside Hwange National Park which is the country's largest and most wildlife-rich national park. The lodge offers a classic African safari experience with comfortable accommodation and close proximity to wildlife, often right from the lodge itself.





## 10-DAY TOUR PACKAGE | SPIRIT OF ZIMBABWE & VICTORIA FALLS

### The Itinerary

**Overnight:** Hwange Safari Lodge, Hwange National Park Border  
**Meals included:** Breakfast; Dinner

#### Day 7 Hwange National Park Full-Day Safari

Today, you'll embark on an exhilarating full-day safari with lunch included.

Head deep into the heart of Hwange National Park, an uncrowded safari paradise renowned for its huge elephant herds, diverse wildlife and classic African landscapes. Covering over 14,600 km<sup>2</sup>, it's one of Southern Africa's top safari destinations and part of the KAZA Transfrontier Conservation Area that spans five countries. Home to over 40,000 elephants along with lions, buffalo, giraffes, zebras, leopards and endangered wild dogs. Keep your eyes peeled and your camera at the ready!

**Overnight:** Hwange Safari Lodge, Hwange National Park Border  
**Meals included:** Breakfast; Lunch; Dinner

#### Day 8 Hwange Safari Lodge Free Time & Painted Dog Conservation

Enjoy some free time to relax at the lodge, look for animals at the waterhole while unwinding by the pool.

Visit the Painted Dog Conservation Project, also known as African wild or hunting dogs. Fewer than 7,000 painted dogs are left across the entire continent. Painted dogs are native to Africa and aren't found in the wild anywhere else on the planet. They live in small pockets across a handful of countries including Zimbabwe, the home of Painted Dog Conservation. There are roughly 700 painted dogs here. Local communities work together via conservation, education and outreach programs to help them survive and thrive.

**Overnight:** Hwange Safari Lodge, Hwange National Park Border  
**Meals included:** Breakfast; Dinner

#### Day 9 Hwange National Park - Victoria Falls, Zimbabwe - Australia (or New Zealand)

Today, after breakfast, you'll be transferred approximately 164 kilometres to Victoria Falls Airport for your return flight back to Australia (or New Zealand).

*Please note: Customers may transfer via Johannesburg, please remain within the airport in preparation for your ongoing flight.*

**Meals included:** Breakfast; In-Flight

#### Day 10 Arrive in Australia (or New Zealand)

*Please note: Some customers may arrive +1 day.*

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10-DAY TOUR PACKAGE | SPIRIT OF ZIMBABWE & VICTORIA FALLS

Tour Inclusions

HIGHLIGHTS

- Explore stunning Zimbabwe, including Victoria Falls
- Marvel at the beauty of Victoria Falls on a guided tour
- Enjoy 2 full days at leisure to explore Victoria Falls town
- Stay at Hwange Safari Lodge, situated on the edge of the famous Hwange National Park
- Take an afternoon safari game drive in a private game reserve
- Discover the famous Hwange National Park with a full-day safari game drive
- Search for for the Big 5 including lions, leopards, elephants and more
- Enjoy time at leisure at the lodge
- Admire the lodge's watering hole and spot grazing wildlife
- Visit the Painted Dog Conservation Project, with fewer than 7,000 painted dogs left across the entire continent
- Spend a night at leisure in Johannesburg, South Africa

FLIGHTS

- Return international full-service flights (economy class) surcharges may apply
- One-way internal flight from Johannesburg, South Africa to Victoria Falls, Zimbabwe

ACCOMMODATION

- 5 nights of 4-star hotel accommodation
- 3 nights of safari lodge accommodation

DINING

- 12 meals including daily breakfast

ESSENTIALS

- Qualified safari field rangers and trackers
- English-speaking guides for tours
- Airport taxes and surcharges

TRANSPORT

- Transportation by private air-conditioned vehicles
- Transportation by 4x4 vehicles for safari game drives

TRANSFERS

- Return airport transfers



# Important Information

*\*Please note: All information provided in this brochure is subject to both change and availability. Prior to purchase please check the current deal for up-to-date information. If you have already purchased this deal, the terms and conditions on your Purchase Confirmation apply and take precedence over the information in this brochure.*

## Booking Information

After purchase, you will receive a receipt and a Purchase Confirmation, directing you to an online Passenger Information Form. You must complete the Passenger Information Form within 72 hours of purchase.

Any special requests, preferences and optional extras MUST be clearly stated in your Passenger Information Form. Any change requested after submitting your Passenger Information Form cannot be guaranteed, is strictly subject to availability and will incur surcharges as outlined in the Schedule of Fees below.

*Please note: All countries and territories have different entry requirements in relation to vaccinations, quarantine/isolation periods and travel restrictions. Due to the evolving nature, we would ask all of our customers to monitor, meet and adhere to the specific requirements of their intended destination(s) in the lead-up to and immediately before travel, as well as any requirements post-travel upon their return.*

## Our Policies

### Cancellation & Refund Policy

By placing a booking with us, you acknowledge the following important information:

- **we act as your booking agent ;**

TripADeal is a booking services provider, and curates the Travel Offers available on our website. We act as your booking agent, and we receive payment for the Booking Services as part of the booking price, however, we do not provide any of the Travel Services (flights, accommodation, tours or other products or services) included in your booking – the Travel Services are provided by a number of third party Travel Suppliers.

- **each booking is unique ;** our Travel Offers are made up of a variety of different components and are, during the booking process, uniquely tailored to suit your requirements, for example, departure dates and ports, flight and room upgrades, tour inclusions, etc.

- **changes/modifications to your booking may not be possible ;** once your booking has been made, changes or modifications may not be possible, and where possible, may incur a fee. It is important to ensure that the information you provide during the booking process is accurate and up to date, and that you read the Travel Offer carefully before placing your order.

- **Travel Offers are a package ;** our Travel Offers have been curated into package offerings and must be used as a package – individual components cannot be used independently of the full package offering.

- **our Travel Offers are generally non-refundable ;** in order to provide great value Travel Offers, we work with a variety of Travel Suppliers to find the best deals – this often means the Travel Suppliers' offerings are non-refundable to ensure the best price. We recommend that you obtain travel insurance as soon as you make a booking with us.

To read more about our Cancellation and Refund Policy, please click [here](#).

### General Terms & Conditions

By placing your booking with us, you acknowledge and agree to our [Terms & Conditions](#), [Privacy Policy](#) and [Cancellation Policy](#).

## Offer Essentials

This Travel Offer is valid for travel on selected dates until 6 December 2026. Minimum group size 4, maximum group size 12 per vehicle.

This Travel Offer is priced per person based on a twin share.

### Departure Dates & Surcharges

See checkout for live dates and availability.

### Single Traveller Supplement

For solo travellers, a mandatory single supplement of \$1,200 applies.

*Please note: Accommodation for single customers who are travelling on a tour or cruise package may be in a single room, depending on availability.*

### Child Policy

- No child discounts are offered. The full price applies to all children travelling with their parents.
- Valid for children 12 years old and over.

*Please note: Children must be accompanied by a responsible adult 18 years old and over to travel. No unaccompanied minors are allowed.*

## Flights

### Departure Cities

Sydney, Melbourne, \*Brisbane, \*Adelaide, \*Auckland or \*Perth

### Departure City Surcharges

- Brisbane: \$150 per person
- Adelaide: \$250 per person
- Perth: \$350 per person
- Auckland: \$550 per person

### International Full-Service Flight(s)

- Cabin Class: Economy Class

*Please note: We cannot accommodate one-way flights. Travellers must take all included flights within the package, and any flights intentionally forfeited will result in later flights being subject to cancellation.*

*Please note: From Australia, the flying journey to your destination may take up to 28 hours, with up to 2 stops. This is provided as a guide only - actual flight duration can vary depending on availability and airline schedules. Your booking's final details will be confirmed to you via email once available.*

From Auckland, the flying journey to your destination may take up to 32 hours, with up to 2 stops. This is provided as a guide only - actual flight duration can vary depending on availability and airline schedules. Your booking's final details will



# Important Information

be confirmed to you via email once available.

## Internal Flight(s)

- Cabin Class: Economy Class\*
- Route: Johannesburg, South Africa to Victoria Falls, Zimbabwe
- \*Please note: The internal flights might be ticketed on Low Cost Carriers.

## Internal Flight Information

Baggage allowance per person:

- 1 x 20kg of checked baggage
- 1 x 8kg of carry on baggage

## Preferred Airline Surcharge

- Cabin Class: Economy Class
- Qantas : \$265 per person

*Please note:*

- Preferred airlines are subject to availability. If we are unable to fulfil your request, the above extra cost will be refunded.
- On any upgrade purchase, short-haul flights and domestic flight sectors are not guaranteed, subject to aircraft configuration.
- In the event that a purchased stopover package and a purchased preferred airline upgrade are not compatible, you will have the option to receive a refund for the preferred airline upgrade or be offered an alternative stopover city option, e.g if you choose to fly with Singapore Airlines you cannot stopover in Dubai.
- Preferred airline refers to the marketing carrier and could include codeshare partners.

## Arrive Early & Stay Behind Options

Fly out and return home up to 60 days pre and post your tour dates.

### Arrive Early

Johannesburg, South Africa - From \$300 per person, subject to availability.

### Stay Behind

Victoria Falls, Zimbabwe - From \$300 per person, subject to availability.

*Please note:*

## • Exclusions:

*This fee does not include extra nights' accommodation, meals or airport transfers.*

## • Cancellations & Changes:

*Flight booking changes or cancellations after air tickets have been issued are not guaranteed and may incur additional fees and fare difference, subject to the airline cancellation and change policies. Flight changes are subject to availability at the time of booking.*

## • High-Season:

*A high-season Arrive Early or Stay Behind can be purchased for an additional charge, subject to availability. For pricing, please refer to the cart.*

## • + 60 days:

*You can fly out up to 60 days before your package's start date, and/or return home 60 days after your package's end date. Should you wish to fly out or return home for more than 60 days from the tour, please contact us to request availability. Additional costs may apply.*

## • Estimated dates:

*Your estimated departure, return, and arrival dates are all subject to availability and may vary. The confirmed schedule for all flights will be provided when you receive your flight tickets.*

- High season surcharges apply to flights departing between the below date ranges:

15th September 2025 - 12th October 2025  
1st December 2025 - 19th December 2025  
20th December 2025 - 4th January 2026  
5th January 2026 - 31st January 2026  
3rd April 2026 - 20th April 2026  
26th June 2026 - 17th July 2026  
18th September 2026 - 9th October 2026  
12th December 2026 - 18th December 2026  
19th December 2026 - 3rd January 2027  
4th January 2027 - 26th January 2027

## Stopover Packages

- Singapore
- Includes:
- 2, 3 or 5 nights in 4-star accommodation

- Daily breakfast
- Return airport transfers

For pricing, please refer to the payment cart at checkout.

*Please note:*

- When a pre and post-tour stopover is chosen, the same stopover location must be chosen each way, due to the airline used.
- When selecting to Arrive Early for your tour in conjunction with a Stopover Package, your fly out date from home will take place before the stopover.
- When selecting to Stay Behind after your tour in conjunction with a Stopover Package, your stopover will take place before your final flight home.
- Stopover packages are subject to availability.
- In the event that a purchased stopover package and a purchased preferred airline upgrade are not compatible, you will have the option to receive a refund for the preferred airline upgrade or be offered an alternative stopover city option, e.g if you choose to fly with Singapore Airlines you cannot stopover in Dubai.
- Blackout dates apply to flights departing between the below date ranges:

Singapore Grand Prix: 2 October - 8 October 2025  
Doha Grand Prix: 27 November - 3 December 2025  
Doha MotoGP: 8 April 2025 - 16 April 2025  
Abu Dhabi Grand Prix (for Dubai): 4 December - 10 December 2025  
Christmas and New Years Eve: 22 December 2025 - 2 January 2026  
Hong Kong Rugby 7's: Last weekend of March or 1st weekend of April 2026 (dates TBC)  
\*\*FIFA WORLD CUP - USA, CANADA, MEXICO (Atlanta, Boston, Dallas, Houston, Kansas City, LA, Miami, New York, San Francisco, Seattle, Toronto, Vancouver, Mexico City, Monterrey, Guadalajara) - 01 June to 20 July 2026\*\*\*  
Singapore Grand Prix: 1 October - 9 October 2026  
Doha Grand Prix: 26 November - 2 December 2026



# Important Information

Abu Dhabi Grand Prix (for Dubai): 3  
December - 9 December 2025  
Christmas and New Years Eve: 18  
December 2026 - 3 January 2027

## Flight Class Upgrades

Business or Premium Economy Class: For pricing, please refer to the payment cart at checkout.

*Please note:*

- *Flight upgrades are subject to availability and pricing changes (if we cannot fulfil your request, the upgrade cost will be refunded).*
- *On any upgrade purchase, short-haul flights and domestic flight sectors are not guaranteed, subject to aircraft configuration.*

## Outbound Flights

*Please note: Due to flight scheduling and availability, some departures may occur on Day 0. Affected customers must be available to depart the day before. Flight times will be indicated on your final documents, issued 4-6 weeks before departure.*

## Missed Flights

If you fail to arrive for your outbound flight, you risk all flight and land arrangements in your destination being automatically cancelled by the airlines and land operator, respectively. Additional fees may apply to reinstate these services. If you miss your flight for whatever reason, please contact us as soon as possible to make arrangements.

## Accommodation

### Accommodation Used

3 & 4-Star Properties (Self-Rated)

- Johannesburg, South Africa: Radisson Blu OR Tambo Hotel & Convention Centre
- Victoria Falls, Zimbabwe: Elephant Hills Resort
- Hwange National Park Border, Zimbabwe: Hwange Safari Lodge

*Please note: Accommodation/rooms offered are based on a lead-in room type and are subject to availability based on seasonality. In the instance a property is not available, a*

*similar standard of accommodation will be provided. Properties will be confirmed and included in your travel pack, which you will receive 4-6 weeks before travel.*

## Extra Nights

Not available.

*Please note: If you are interested in booking additional nights of accommodation pre or post-tour, please wait until you receive your travel documentation approximately 4-6 weeks before departure for the confirmed list of hotels. If booking your own additional accommodation directly with the hotel, please be aware that you may be required to change rooms at the start/end of your tour.*

## Maximum Room Capacity

2 people.

## Triple Share

Not available.

## Bedding Configuration

Twin or double (subject to availability).

## Optional Tours/activities

Day 3: Helicopter 'Flight of Angels' (12-13 minutes over Victoria Falls) - \$310 per person  
Day 3: Zambezi Sunset River Cruise - \$120 per person  
Day 4: Full-Day Safari Game Drive & Cruise in Chobe National Park - \$365 per person  
Day 5: Zambezi National Park Game Walk - \$200 per person  
Day 5: Stanley & Livingstone Afternoon Game Drive - \$250 per person  
Day 5: Victoria Falls Guide Tour (Zambian side) & Livingstone City Tour (excludes entrance fee to Victoria Falls, approximately USD \$20) - \$85 per person

*Please note:*

- *Prices are based per person, are subject to availability, time permitting and weather conditions*
- *The optional tours listed above must be purchased on checkout or over the phone before submitting your passenger information form (subject to availability).*

- *Some tours or shore excursions require minimum numbers to operate.*

## Exclusions

- Visa fees and requirements
- Domestic transfers and flights not stated in the deal offer
- Meals/beverages not stated in the deal offer
- Optional gratuities/tipping
- Optional activities/tours
- Personal expenses
- Travel insurance
- Any costs associated with an interruption to your tour as a result of an airline schedule change or cancellation
- Mandatory city tax
- Victoria Falls Entrance Fees

## Gratuities/tipping

### Land

Gratuities (tips) are not included for the services of the tour leader (when available) and driver throughout the tour. The recommended tip is 5 USD per person per day. This covers the guide/leader and the driver and will be collected on tour.

*Please note: Tipping for services provided is always a matter of personal discretion; however, please be aware that many locals consider tipping part of their normal remuneration, and they may approach you for payment; there's no need to be intimidated by the request.*

## Other Important Information

### TOUR GUIDE VS. TOUR LEADER

#### Tour Guide

Often locals with intimate knowledge of an area, its culture, and history. Their role entails providing commentary, routing the tour, and seeing that people have a good time. They are a licensed, qualified expert who supplies specific information on the history, art, architecture and culture of the city/village/attraction where they are guiding the tour. The guide meets the group at the required place and leaves it at the end of the tour; they do not travel with the group.



# Important Information

## Tour Leader

An experienced person tasked with ensuring the smooth operation of tours, as well as providing practical support to passengers throughout the whole trip. Their role primarily includes assisting with accommodation, transportation between locations, and communication with tour guides at each stop. A tour leader may provide general guidance around a city or village and offer information on the place visited on the bus. However, they are not required to have specific art, architecture, or historical knowledge. They are not allowed to provide a guided tour or commentary of a city/village/attraction once there and, if caught doing so, can be fined.

*Please note: Tour leaders/guides are not a standard inclusion in all travel offers. Tour leaders/guides will only be made available when required to enhance the experience of the destination featured.*

## CLIMATE & AVERAGE TEMPERATURES

### Zimbabwe

Zimbabwe experiences a subtropical climate with distinct seasons. It's warm and dry from May to October, then becomes hot and wet from November to March. Average annual temperatures range from 18°C (64°F) in the Highveld to 23°C (73°F) in the Lowveld. The rainy season brings higher temperatures and more rain, while the dry season sees cooler temperatures and less rainfall.

#### Summer (Wet Season)

From November to March, Zimbabwe experiences a hot and wet season with temperatures averaging around 30°C (86°F) in main cities. Low-lying areas can be even hotter, and thunderstorms are common in the afternoon.

#### Winter (Dry Season)

From June to August, the climate is pleasant and dry, with temperatures averaging around 20°C (68°F). Nights can be significantly cooler.

## Weather

We always suggest referring to an online source for the most up-to-date weather information for your destination/s.

## FLIGHTS

### Seat Selection & Frequent Flyer Points

We do not arrange seat selection. It is essential to highlight that some airlines do not allow pre-selected seats. We strongly suggest you contact the airline directly with seating allocation requirements and/or arrive at the airport earlier to arrange your seating. While we do not add frequent flyer member details to bookings, you can do this directly with the airline once you have your flight information.

### Passport Validity

Customers must provide valid passport details either at the time of purchase or no later than 90 days before the departure date. Failure to do so may result in the cancellation of the booking. Customers will be responsible for any costs and fees incurred in this instance.

## COACH TOUR

### Meals

For meals not included, the tour leader (when available) will offer assistance with reservations, suggestions and directions to local restaurants. It is your responsibility to notify us of any dietary requests/requirements.

*Please note: We will do our best to meet your requests/requirements; however, we cannot guarantee that we will always be able to.*

### Luggage

You will be responsible for all your personal belongings whilst on tour. You must carry your own luggage from the vehicle to the hotel room and back to the vehicle. The driver will assist with the uploading and unloading of bags from the vehicle.

## OTHER

### Mobility

If you require wheelchair access please

contact our friendly sales and service team to inquire on your behalf.

## Fitness Level Required

Adventure (and spontaneity) create some of the best travel memories. Bear in mind that your home schedules and timings may not be adhered to on tour - it's all part of the fun!

A moderate level of fitness will be required. Expect a moderate pace of touring with a focus on guided tours that may include full days with extended activities, guided city tours or nature walks. You will require a general level of fitness for unassisted navigation of stairs and inclines, longer distances with possible periods of standing when visiting sites, walking on sloping, uneven ground or elevations. You will be responsible for your own luggage and have the ability to board all modes of transport without assistance.

*Please note:*

- *Many areas may be inaccessible to wheelchairs or mobility scooters, where the unassisted use of personal walking sticks and other aids may be required. Although some assistance may be available, every traveller should be self-reliant during all aspects of their travel.*
- *It is expected that every traveller must be self-reliant and able to undertake all aspects of their own travel. Please speak to your booking agent about your personal circumstances and any assistance requirements to ensure this tour is right for you.*
- *If you have any concerns, please consult your healthcare provider prior to purchase/travel.*

## Yellow Fever

A valid international certificate of vaccination against Yellow Fever is required in many countries. You may need to present this on arrival at the airport or border crossing. Some countries will refuse entry if you are unable to present your certificate. It's also common for your home country to request a Yellow Fever certificate upon arrival. You must check with your doctor well before leaving home



# Important Information

about the Yellow Fever requirements for the countries you'll be visiting.

## Sightseeing

*Please note: If entry to a site is affected by changes in operating hours or public holiday closures, your itinerary, where possible, may be adjusted, or a similar activity will be offered in its place (subject to availability).*

## Shopping

Shopping overseas can be a daunting and confusing experience, especially when there is a language barrier. Please be very cautious when foreign currencies and prices are involved. If paying by credit card, please pay close attention to the amount you are being charged and keep all your receipts. Do not make any purchases you are not comfortable with or feel pressured into. If you are uncertain or need assistance with the language barrier, please seek assistance from your Tour Guide/Leader. Please refer to our [Terms and Conditions](#) regarding shopping for further information.

## Visas

### South Africa

A tourist visa for South Africa is not required for stays up to 90 days if travelling on an Australian or New Zealand Passport.

### Zimbabwe

A tourist visa is a strict requirement when travelling to Zimbabwe on an Australian or New Zealand Passport. Visa options, including Single Entry, Double Entry, and the KAZA Uni-Visa, are available for purchase either online prior to departure or upon arrival at the port of entry (Visa On Arrival - VOA). All visa fees are payable in US Dollars cash (Please bring the exact amount in USD cash). Travellers must consult their full itinerary to determine the correct visa type required, as border crossings or overnight stays in neighbouring countries will affect the validity of a Single Entry, Double Entry or KAZA Uni-Visa.

**New Zimbabwe Immigration Requirements**  
To streamline and speed up the immigration process on arrival, the Zimbabwe Immigration Department has implemented an online immigration declaration form that ideally should be completed by all travellers prior to arriving at any Zimbabwean border post, including Victoria Falls Airport. This new online process will, in time, replace the manual immigration declaration form and is aimed at improving the guest experience at border control.

- If travellers can't fill it out beforehand, there are fallback options: Completing it on arrival via your own device (if there is Wi-Fi)
- Using devices provided by immigration at the point of entry
- Or filling out a physical form upon arrival, if necessary.

Please note: As it stands, we are not asking clients to have this completed beforehand – we have not had any news that this is a pre-requisite and therefore it is business as usual until such time that it becomes an official requirements. <https://evisa.gov.zw/app/index.html#/standby-kiosk>

#### Important:

- *Please start arranging your visa three weeks before departure to account for any delays due to consulate operating hours.*
- *Visa rules are subject to change. Please check with the nearest embassy, consulate or immigration department of the destination/s you are visiting once you receive your travel documentation to ensure you have the most up to date information.*
- *It is your responsibility to be travel-ready and ensure that you are aware and comply with any destination or travel requirements, including the validity of all required travel documents.*
- *Passengers who are not Australian citizens must also check with the respective consulate or visa agency to determine what their visa requirements are and what personal identification is required.*

- *It is also important to note that some areas of employment, such as journalism, government authorities and charity organisations, may have additional restrictions in applying for visas. This may, in turn, affect the type of application required.*

## Travel Insurance

Embarking on your next trip is exciting, and while you hope the unexpected does not happen, it is best to be prepared. We strongly recommend you take out travel insurance when making your booking. Whether it's a potential medical emergency, a flight cancellation, a delayed suitcase, or an unforeseen event, it's important to ensure you're adequately protected. For more information or advice visit <https://www.tripadeal.com.au/travel-insurance>.

## Schedule Of Fees

### Voluntary Changes

This includes booking changes requested by you, including but not limited to those changes requiring an airline ticket or a Purchase Confirmation reissue.

- Changes - \$100 per booking and any additional charges applied by the airline/ cruise company/accommodation/other travel providers.

### Name Changes Due To Passenger Error

If the incorrect name has been provided, charges of \$100 per booking and any additional charges applied by the airline/ cruise company/accommodation/other travel providers.

### Supplier Fees

In the event the tour package you have purchased is unable to proceed, and/or a Travel Supplier is unable to fulfil the tour due to external circumstances (Limitation of Liability e.g. a Force Majeure event), there may be a fee or amount of money that is withheld by our Suppliers and is unrecoverable. This may be due to non-refundable airline tickets, cancellation penalties with cruise cabins or unrecoverable payments with our land/

# Important Information

accommodation partners. If refunds are not available from Suppliers, we will endeavour to obtain a travel credit on the best terms available and communicate these outcomes to you. In the event we are unable to obtain a refund or travel service credit, or part thereof, this cost is passed on to the customer as a Supplier Fee.