



Japan Winter Wonderland

TOKYO ● NAGANO ● SHIRAKAWA-GO

The Offer

Embark on a 9-day winter adventure to Japan, from the buzz of Tokyo to the magical landscapes of Kusatsu Onsen and Shirakawa-go. Visit snow monkeys at the world-famous Jigokudani Snow Monkey Park and step into Japan's history in Takayama, Nagano and beyond.

Your winter journey to Japan begins with a sightseeing tour of Tokyo, including the peaceful Meiji Shrine and Imperial Palace. Enjoy a free day of discovery to explore ancient temples, experience the high-tech buzz of the Shibuya Crossing or find quirky treasures in the Harajuku District. Enjoy a shift in scenery as you travel to the ancient hot springs of Kusatsu Onsen, where you can discover the steamy, wintry beauty of Sainokawara Park.

Continue to Nagano to observe the playful snow monkeys bathing in hot springs within the renowned Jigokudani Snow Monkey Park. Feel the serenity of the historic Zenko-ji Buddhist Temple, one of Japan's most important cultural treasures. Travel to the UNESCO-listed Shirakawa-go, where the celebrated traditional gassho-zukuri farmhouses make for a picture-perfect snow globe scene. Experience the historic atmosphere of Takayama's Old Town and iconic

Sannomachi Street. Finally, step back in time in the well-preserved ancient towns of Narai-juku and Tsumago-juku, overnighting in Matsumoto, before returning to Tokyo.

This winter package includes return international Qantas flights, 8 nights of hotel accommodation, daily breakfast while on tour, English-speaking tour guides and more.

Please note: Driving conditions in Japan during the winter months can be significantly impacted by snowfall and ice, particularly in mountainous regions where many scenic and onsen destinations are located. While we strive to maintain our scheduled tour itineraries, the safety of our passengers is our utmost priority.

Offer available for a limited time or until sold out. TRIP A DEAL PTY LTD: 50149240433

Updated: 21 Aug 2025 15:43:44

Have a question about this deal? We're here to help.
Call our friendly team on 1300 158 912

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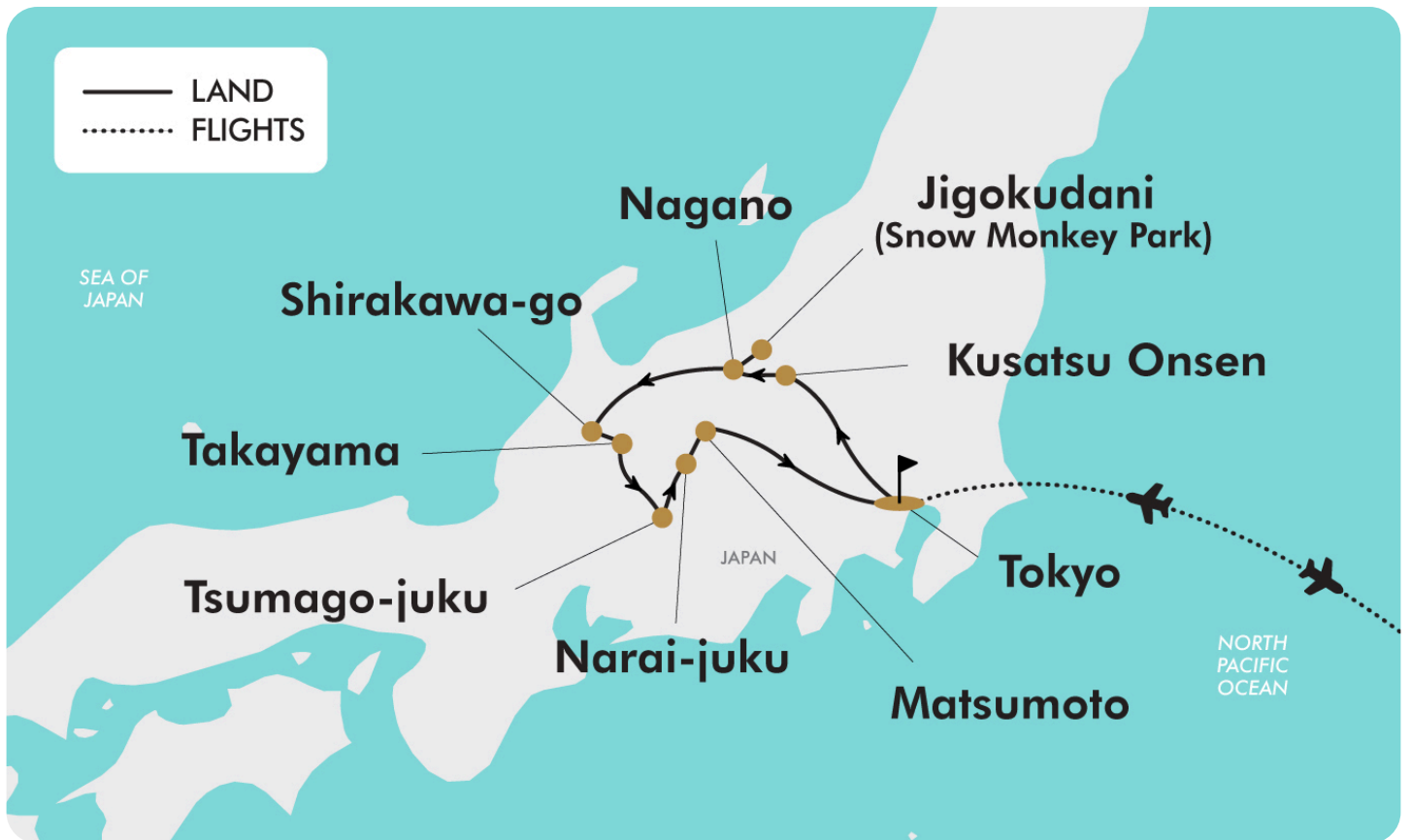
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FLYER 

Trip
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9-DAY TOUR PACKAGE | JAPAN WINTER WONDERLAND

The Map



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9-DAY TOUR PACKAGE | JAPAN WINTER WONDERLAND

The Itinerary

Day 1 Australia – Tokyo, Japan

Today, fly with award-winning Qantas Airways from Australia to one of the most captivating cities in the world - Tokyo, Japan. Upon arrival, transfer to your hotel in Tokyo.

Please note:

- *Travellers departing Perth will depart on Day 0.*
- *Flights are not guaranteed to be direct from your departure city to Tokyo*
- *Flights to Japan will likely depart from Brisbane or Sydney, with passengers flying from Melbourne, Perth or Adelaide transiting through one of these cities.*
- *The included airport transfer may be accommodating passengers on up to 2 different Qantas flights arriving at a similar time. In the case that one flight is unexpectedly delayed, the group airport transfer may also be delayed to accommodate this late arrival.*

Overnight: Hotel Mystays Tachikawa or similar, Tokyo

Meals included: In-Flight

Day 2 Tokyo sightseeing

After breakfast, discover Tokyo's must-see landmarks on an introductory morning tour.

First up, step into the hushed tranquility of the Meiji Shrine, a breathtaking Shinto sanctuary consecrated to the Imperial Family in 1926. Wander along gravel paths lined by towering, ancient trees as your guide explains the history and rituals associated with this sacred shrine. Next up visit the Imperial Palace, built on the site of the former Edo Castle, has a history dating back to the 15th century, with the current palace structure completed in 1968. Immerse yourself in a vast, verdant oasis, a sprawling 1.15

square kilometres of meticulously manicured gardens and tranquil moats, a testament to centuries of imperial tradition nestled within the heart of Chiyoda Ward.

The tour will end at around lunchtime, and you're free to explore this amazing city at your own leisure in the afternoon.

Alternatively the tour guide may offer an optional tour that will be communicated and paid directly on tour.

Overnight: Hotel Mystays Tachikawa or similar, Tokyo

Meals included: Breakfast

Day 3 Tokyo Free Day

Today you can enjoy free time at leisure to explore Tokyo.

Alternatively the tour guide may offer an optional tour that will be communicated and paid directly on tour.

Overnight: Hotel Mystays Tachikawa or similar, Tokyo

Meals included: Breakfast

Day 4 Tokyo - Kusatsu Onsen - Nagano

Today depart Tokyo, and travel into the heart of the Japanese Alps. Along the way, enjoy a stop at the hot spring town of Kusatsu Onsen.

Kusatsu Onsen, nestled high in the mountains of Gunma Prefecture, is one of Japan's most celebrated hot spring resorts, renowned for the sheer volume and quality of its naturally acidic, sulfurous waters. For centuries, it has drawn visitors seeking its therapeutic benefits, with locals famously claiming its waters can cure all ailments except lovesickness.



9-DAY TOUR PACKAGE | JAPAN WINTER WONDERLAND

The Itinerary

At the heart of the town lies the Yubatake, a captivating "hot water field" where steaming, milky blue water cascades down a series of wooden troughs. The iconic troughs not only serve to cool the scaldingly hot spring water but also create a mesmerising spectacle. The distinct sulfuric aroma that permeates the air is an ever-present reminder of the powerful geothermal activity beneath.

Beyond the baths, visitors can explore Sainokawara Park, a picturesque area with steaming hot spring streams scattered amongst the walking trails.

After Kusatsu Onsen, travel onwards to Nagano, the capital and largest city of Nagano Prefecture, located in the Nagano Basin where you will check into your hotel and enjoy the remainder of the day at leisure.

Today's driving distance is approximately 250 kilometres.

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Overnight: Sotetsu Fresa Inn, Nagano-Zenkojiguchi or similar, Nagano

Meals included: Breakfast

Day 5 Jigokudani Snow Monkey Park

Today's highlight is Jigokudani Snow Monkey Park.

Established in 1964, Nagano's world-famous Jigokudani Snow Monkey Park is home to the world famous group of monkeys known to bathe in hot springs.

The trail to the park is 1.6 kilometres in both directions. It is unsealed but well-maintained and other than a short staircase at the trail entrance, a final steep staircase and a sloped path at the end of the trail/entrance to the park itself, the trail is mostly level and easy to walk. With no barriers between you and the monkeys (don't worry, they are very calm) this is a unique opportunity to observe these curious creatures in close proximity as they walk around you in the snow, wrestle with each other, endlessly groom, and of course, soak in their favourite hot spring!

Afterwards, visit Zenko-ji Temple, one of the oldest, largest, and most important Buddhist temples in Japan.

A registered National Treasure, the temple's near-1400-year history is full of legend and myth. Following this, return to your hotel in Nagano and enjoy the rest of the day at leisure.

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Overnight: Sotetsu Fresa Inn, Nagano-Zenkojiguchi or similar, Nagano

Meals included: Breakfast



9-DAY TOUR PACKAGE | JAPAN WINTER WONDERLAND

The Itinerary

Day 6 Nagano - Shirakawa-go - Takayama

Today is a fun day to visit the countryside of Japan and see how the local people live.

Drive to a Wasabi Farm where Japan's most famous and flavourful crop is grown in pristine and mineral-rich waters flowing down from the North Alps.

Then proceed to Shirakawa-go - declared a UNESCO world heritage site in 1995, it's famous for their traditional gassho-zukuri farmhouses, some of which are more than 250 years old and noted for their slanted thatched gable roofs. They're constructed at a steep angle to accommodate the heavy snow the town is known for as the snow is able to easily fall off the roofs in winter.

Lastly, visit Takayama Old Town and walk along Sannomachi Street, which survives in a particularly pretty state with many old homes, shops, and restaurants.

Finish the day in Takayama where you will check into your hotel for an evening at leisure.

Today's driving distance is approximately 300 kilometres.

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Overnight: Hotel Hana or similar, Takayama

Meals included: Breakfast

Day 7 Takayama - Narai-juku & Tsumago-juku Post Towns - Matsumoto

Today you'll depart Takayama and visit the post towns of Narai-juku and Tsumago-juku where the feeling of the Edo Period is faithfully captured. You'll find that cars are prohibited, cabling is largely concealed and the soft glow of traditional lamps light the street. Step back in time and explore stone streets that are lined with quaint wooden shops and restaurants which look even more charming in a blanket of snow before finishing the day in Matsumoto.

Today's driving distance is approximately 200 kilometres.

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Overnight: Tabino Hotel Lit Matsumoto or similar, Matsumoto

Meals included: Breakfast

Day 8 Matsumoto - Haneda/Narita Airport

After breakfast, you will drive back towards Tokyo and check into your hotel accommodation which is conveniently located at Haneda Airport or Narita Airport depending on your departure airport the following day.



9-DAY TOUR PACKAGE | JAPAN WINTER WONDERLAND

The Itinerary

Today's driving distance is approximately 250-300 kilometres.

Overnight: APA Hotel Haneda Airport or similar OR Narita Tobu Hotel or similar, Haneda OR Narita Airport

Meals included: Breakfast

Day 9 Tokyo, Japan - Australia

Today at the appropriate time make your way to Haneda or Narita airport for your departure flight. Your hotel will either be connected to the airport, or offer a complimentary airport shuttle to allow you to transfer to the airport easily. Otherwise, a private transfer will be arranged for you.

Please note:

- *Some flights may depart in the evening, and standard checkout time is 10:00 or 11:00.*
- *Many travellers may not arrive back in Australia until 1 day later (Day 10)*
- *Luggage storage is available at reception for those with later flights so they may enjoy the day at leisure before making their way to the airport*

Meals included: Breakfast; In-Flight



9-DAY TOUR PACKAGE | JAPAN WINTER WONDERLAND

Tour Inclusions

HIGHLIGHTS

Immerse yourself in the rich natural beauty & culture of Japan

Visit Tokyo's Meiji Shrine & the Imperial Palace on a sightseeing tour

See the sights of vibrant Tokyo at your own pace with a free day at leisure

Marvel at 'Yubatake', a captivating "hot water field" in the middle of Kusatsu Onsen where steaming water cascades down a series of wooden troughs

Enjoy free time to discover Sainokawara Park, a picturesque area with steaming hot spring streams scattered amongst walking trails.

Visit the UNESCO World Heritage site of Shirakawa-go, famous for its heritage buildings and abundant snowfall

Explore Takayama Old Town and walk along the old homes of Sannomachi Street

Visit the world-famous Jigokudani Snow Monkey Park, home to the world famous group of monkeys known to bathe in hot springs

Take a step back in time in the traditional post towns of Narai-juku and Tsumago-juku

FLIGHTS

Return international full-service flights (economy class) with Qantas Airways, surcharges may apply

ACCOMMODATION

8 nights of hotel accommodation

DINING

Enjoy daily breakfast

ESSENTIALS

English-speaking tour guides

Airline taxes & surcharges

TRANSPORT

Transportation by private air-conditioned vehicles

TRANSFERS

Airport to hotel transfer on Day 1

Hotel to airport transfer on Day 9 (if required & not provided by the hotel)

Important Information

**Please note: All information provided in this brochure is subject to both change and availability. Prior to purchase please check the current deal for up-to-date information. If you have already purchased this deal, the terms and conditions on your Purchase Confirmation apply and take precedence over the information in this brochure.*

Booking Information

After purchase, you will receive a receipt and a Purchase Confirmation, directing you to an online Passenger Information Form. You must complete the Passenger Information Form within 72 hours of purchase.

Any special requests, preferences and optional extras MUST be clearly stated in your Passenger Information Form. Any change requested after submitting your Passenger Information Form cannot be guaranteed, is strictly subject to availability and will incur surcharges as outlined in the Schedule of Fees below.

Please note: All countries and territories have different entry requirements in relation to vaccinations, quarantine/isolation periods and travel restrictions. Due to the evolving nature, we would ask all of our customers to monitor, meet and adhere to the specific requirements of their intended destination(s) in the lead-up to and immediately before travel, as well as any requirements post-travel upon their return.

Our Policies

Cancellation and Refund Policy

By placing a booking with us, you acknowledge the following important information:

- **we act as your booking agent;** TripADeal is a booking services provider, and curates the Travel Offers available on our website. We act as your booking agent, and we receive payment for the Booking Services as part of the booking price, however, we do not provide any of the Travel Services (flights, accommodation, tours or other products or services) included in your booking – the Travel Services are provided by a number of third party Travel Suppliers.

- **each booking is unique;** our Travel Offers are made up of a variety of different components and are, during the booking process, uniquely tailored to suit your requirements, for example, departure dates and ports, flight and room upgrades, tour inclusions, etc.

- **changes/modifications to your booking may not be possible;** once your booking has been made, changes or modifications may not be possible, and where possible, may incur a fee. It is important to ensure that the information you provide during the booking process is accurate and up to date, and that you read the Travel Offer carefully before placing your order.

- **Travel Offers are a package;** our Travel Offers have been curated into package offerings and must be used as a package – individual components cannot be used independently of the full package offering.

- **our Travel Offers are generally non-refundable;** in order to provide great value Travel Offers, we work with a variety of Travel Suppliers to find the best deals – this often means the Travel Suppliers' offerings are non-refundable to ensure the best price. We recommend that you obtain travel insurance as soon as you make a booking with us.

To read more about our Cancellation and Refund Policy, please [click here](#).

General Terms and Conditions

By placing your booking with us, you acknowledge and agree to our [Terms & Conditions](#), [Privacy Policy](#) and [Cancellation Policy](#).

Offer Essentials

This Travel Offer is valid for travel on selected dates until the 3rd March 2026. Minimum group size 28, maximum group size 40 per vehicle.

This Travel Offer is priced per person based on a twin share.

Departure Dates & Surcharges

See checkout for live dates and availability.

Single Traveller Supplement

For solo travellers, a mandatory single supplement of \$835 applies.

Please note: Accommodation for single customers who are travelling on a tour or cruise package may be in a single room, depending on availability.

Child Policy

- No child discounts are offered. The full price applies to all children travelling with their parents.
- Valid for children 8 years old and over.

Please note: Children must be accompanied by a responsible adult 18 years old and over to travel. No unaccompanied minors are allowed.

Winter Driving Conditions in Japan

Please be aware that driving conditions in Japan during the winter months can be significantly impacted by snowfall and ice, particularly in mountainous regions where many scenic and onsen destinations are located. While we strive to maintain our scheduled tour itineraries, the safety of our passengers is our utmost priority. Therefore, please understand that tour itineraries are subject to change, potentially with little notice, due to adverse weather conditions and road closures. This may include:

- Delays in departure or arrival times.
- Alterations to the planned route.
- Substitution of planned attractions or destinations with alternatives.
- In extreme cases, cancellation of certain portions of the tour.

Our experienced drivers are highly skilled in navigating winter roads; however, even with precautions, conditions can become hazardous quickly. We will make every reasonable effort to adhere to the original itinerary and provide the best possible alternative arrangements if disruptions occur. We appreciate your understanding and flexibility should weather-related disruptions occur during your tour. Our aim is to provide a safe and enjoyable experience, and your cooperation in these circumstances is greatly valued.

Important Information

Flights

Departure Cities

Sydney, *Melbourne, *Brisbane, *Adelaide or *Perth.

Departure City Surcharges

- Melbourne & Brisbane: \$100 per person
- Adelaide: \$250 per person
- Perth: \$550 per person

International Flight(s)

Full-Service Airline(s) Used

- Cabin Class: Economy Class
- Airlines: Qantas (subject to availability).

Please note:

- *Flights are not guaranteed to be direct from your departure city to Tokyo*
- *Flights to Japan will likely depart from Brisbane or Sydney, with passengers flying from Melbourne, Perth or Adelaide transiting through one of these cities.*
- *Travellers departing Perth will depart on Day 0.*
- *We cannot accommodate one-way flights. Travellers must take all included flights within the package, and any flights intentionally forfeited will result in later flights being subject to cancellation.*

Qantas Flights

Please note: Any Qantas flights used on this deal may be booked as part of a Qantas group ticket. Class upgrades and paid seating requests can be accommodated once you have received your flight information, upon request. However these requests are subject to availability and pricing at the time of the request and will incur additional fees that need to be paid the same day if the quote is accepted.

Preferred Airline Surcharge

Not available.

Arrive Early and Stay Behind

Not available.

Stopover Packages

Not available.

Outbound Flights

Please note: Due to flight scheduling and availability, some departures may occur on Day 0. Affected customers must be available to depart the day before. Flight times will be indicated on your final documents, issued 4-6 weeks before departure.

Missed Flights

If you fail to arrive for your outbound flight, you risk all flight and land arrangements in your destination being automatically cancelled by the airlines and land operator, respectively. Additional fees may apply to reinstate these services. If you miss your flight for whatever reason, please contact us as soon as possible to make arrangements.

Accommodation

Accommodation Used:

3-Star Properties (Self-Rated)

- Tokyo: Hotel Mystays Tachikawa, or similar
- Nagano: Sotetsu Fresa Inn, Nagano-Zenkojiguchi or similar
- Takayama: Hotel Hana or similar
- Matsumoto: Tabino Hotel Lit Matsumoto or similar
- Haneda Airport or Narita Airport Area (Day 8): APA Hotel Haneda Airport or similar OR Narita Tobu Hotel or similar

Please note: Accommodation/rooms offered are based on a lead-in room type and are subject to availability based on seasonality. In the instance a property is not available, a similar standard of accommodation will be provided. Properties will be confirmed and included in your travel pack, which you will receive 4-6 weeks before travel.

Extra Nights

Not available.

Please note: If you are interested in booking additional nights of accommodation pre or post-tour, please wait until you receive your travel documentation approximately 4-6 weeks before departure for the confirmed list of hotels. If booking your own additional accommodation directly with the hotel,

please be aware that you may be required to change rooms at the start/end of your tour.

Maximum Room Capacity

2 people.

Triple Share

Not available.

Bedding Configuration

Twin or double (subject to availability).

Optional Tours/activities

- Some optional tours may be offered on tour by your tour guide which will be paid directly to the guide.

Exclusions

- Visa fees and requirements
- Domestic transfers and flights not stated in the deal offer
- Meals/beverages not stated in the deal offer
- Highly recommended gratuities/tipping
- Optional activities/tours
- Personal expenses
- Travel insurance
- Any costs associated with an interruption to your tour as a result of an airline schedule change or cancellation

Gratuities / Tipping

Land

Gratuities (tips) are not included for the services of the tour leader (when available) and driver throughout the tour. The recommended tip is \$10 AUD per person per day paid in local currency. This covers the guide/leader and the driver and will be collected on tour.

Please note: Tipping for services provided is always a matter of personal discretion; however, please be aware that many locals consider tipping part of their normal remuneration, and they may approach you for payment; there's no need to be intimidated by the request.

Other Important Information

TOUR GUIDE VS. TOUR LEADER

Important Information

Tour Guide:

Often locals with intimate knowledge of an area, its culture, and history. Their role entails providing commentary, routing the tour, and seeing that people have a good time. They are a licensed, qualified expert who supplies specific information on the history, art, architecture and culture of the city/village/attraction where they are guiding the tour. The guide meets the group at the required place and leaves it at the end of the tour; they do not travel with the group.

Tour Leader:

An experienced person tasked with ensuring the smooth operation of tours, as well as providing practical support to passengers throughout the whole trip. Their role primarily includes assisting with accommodation, transportation between locations, and communication with tour guides at each stop. A tour leader may provide general guidance around a city or village and offer information on the place visited on the bus. However, they are not required to have specific art, architecture, or historical knowledge. They are not allowed to provide a guided tour or commentary of a city/village/attraction once there and, if caught doing so, can be fined.

Please note: Tour leaders/guides are not a standard inclusion in all travel offers. Tour leaders/guides will only be made available when required to enhance the experience of the destination featured.

CLIMATE & AVERAGE TEMPERATURES

Nagano:

Nagano, located inland and surrounded by mountains, experiences a colder winter climate with significant snowfall, especially in the higher elevations. Expect a cold winter with significant snowfall throughout January and February. March sees a gradual warming and a mix of rain and snow. Pack very warm layers, waterproof outerwear, and sturdy footwear.

Average Temperatures:

January: High 3°C / Low -5°C

February: High 5°C / Low -4°C

March: High 10°C / Low -1°C

Tokyo:

Tokyo, located on the coast, has a milder winter compared to Nagano, with less snowfall. Expect a milder winter with cool temperatures and occasional rain. Snow is not very frequent. March brings a noticeable warming trend with increasing rainfall. Pack layers, including a warm jacket, and be prepared for some wet days in March.

Average Temperatures:

January: High 10°C / Low 5°C

February: High 10°C / Low 5°C

March: High 14°C / Low 9°C

Weather

We always suggest referring to an online source for the most up-to-date weather information for your destination/s.

FLIGHTS

Seat Selection & Frequent Flyer Points:

We do not arrange seat selection. It is essential to highlight that some airlines do not allow pre-selected seats. We strongly suggest you contact the airline directly with seating allocation requirements and/or arrive at the airport earlier to arrange your seating. While we do not add frequent flyer member details to bookings, you can do this directly with the airline once you have your flight information.

Passport Validity:

Customers must provide valid passport details either at the time of purchase or no later than 90 days before the departure date. Failure to do so may result in the cancellation of the booking. Customers will be responsible for any costs and fees incurred in this instance.

COACH TOUR

Meals:

For meals not included, the tour leader (when available) will offer assistance with reservations, suggestions and directions to

local restaurants. It is your responsibility to notify us of any dietary requests/requirements.

Please note: We will do our best to meet your requests/requirements; however, we cannot guarantee that we will always be able to.

What to Pack:

We strongly recommend that you pack appropriate winter clothing, including warm layers, waterproof outerwear, gloves, hats, and sturdy, non-slip footwear.

Luggage:

You will be responsible for all your personal belongings whilst on tour. You must carry your own luggage from the vehicle to the hotel room and back to the vehicle. The driver will assist with the uploading and unloading of bags from the vehicle.

OTHER

Mobility:

If you require wheelchair access please contact our friendly sales and service team to inquire on your behalf.

Fitness Level Required:

Adventure (and spontaneity) create some of the best travel memories. Bear in mind, your home schedules and timings might not be adhered to on tour - it's all part of the fun!

A Moderate level of fitness will be required.

Expect a moderate pace of touring with a focus on guided tours that may include full days with extended activity, guided city tours or nature walks. You will require a general level of fitness for unassisted navigation of stairs and inclines, longer distances with possible periods of standing when visiting sites, walking on sloping, uneven ground or elevations. You will be responsible for your own luggage and have the ability to board all modes of transport without assistance. Please note: Many areas may be inaccessible to wheelchairs or mobility scooters, where the unassisted use of personal walking sticks and other

Important Information

aids may be required. Although some assistance may be available, every traveller should be self-reliant during all aspects of their travel.

Please note: It is expected that every traveller must be self-reliant and able to undertake all aspects of their own travel. Please speak to your booking agent about your personal circumstances and any assistance requirements to ensure this tour is right for you.

Please note: If you have any concerns, please consult your healthcare provider prior to purchase/travel.

Sightseeing:

Please note: If entry to a site is affected by changes in operating hours or public holiday closures, your itinerary, where possible, may be adjusted, or a similar activity will be offered in its place (subject to availability).

Shopping:

Shopping overseas can be a daunting and confusing experience, especially when there is a language barrier. Please be very cautious when foreign currencies and prices are involved. If paying by credit card, please pay close attention to the amount you are being charged and keep all your receipts.

Do not make any purchases you are not comfortable with or feel pressured into. If you are uncertain or need assistance with the language barrier, please seek assistance from your Tour Guide/Leader. Please refer to our [Terms and Conditions](#) regarding shopping for further information.

Visas

Australian passport holders are eligible for Japan's visa exemption scheme for short-stay tourism and business travel. You don't need a visa if you're visiting for less than 90 days as a tourist, for a business trip or conference, or to visit friends and family. We recommend you to use the Visit Japan Web to pre-register your details before arrival. Visit Japan Web is a web service to help smooth arrival procedures at the airport in Japan. You can register your

information for Immigration and Customs procedures ahead of your trip, including the disembarkation card for visa exemption (for eligible travellers such as Australians). Once you have registered, you can use the QR codes from the service instead of paper forms as part of the procedures to enter Japan.

Important:

- *Please start arranging your visa three weeks before departure to account for any delays due to consulate operating hours.*
- *Visa rules are subject to change. Please check with the nearest embassy, consulate or immigration department of the destination/s you are visiting once you receive your travel documentation to ensure you have the most up to date information.*
- *It is your responsibility to be travel-ready and ensure that you are aware and comply with any destination or travel requirements, including the validity of all required travel documents.*
- *Passengers who are not Australian citizens must also check with the respective consulate or visa agency to determine what their visa requirements are and what personal identification is required.*
- *It is also important to note that some areas of employment, such as journalism, government authorities and charity organisations, may have additional restrictions in applying for visas. This may, in turn, affect the type of application required.*

Travel Insurance

Embarking on your next trip is exciting, and while you hope the unexpected does not happen, it is best to be prepared. We strongly recommend you take out travel insurance when making your booking. Whether it's a potential medical emergency, a flight cancellation, a delayed suitcase, or an unforeseen event, it's important to ensure you're adequately protected. For more information or advice visit <https://www.tripadeal.com.au/travel-insurance>

Schedule Of Fees

Voluntary Changes

This includes booking changes requested by you, including but not limited to those changes requiring an airline ticket or a Purchase Confirmation reissue.

- Changes - \$100 per booking and any additional charges applied by the airline/cruise company/accommodation/other travel providers.

Name Changes Due To Passenger Error

- If the incorrect name has been provided, charges of \$100 per booking and any additional charges applied by the airline/cruise company/accommodation/other travel providers.

Supplier Fees

In the event the tour package you have purchased is unable to proceed, and/or a Travel Supplier is unable to fulfil the tour due to external circumstances (Limitation of Liability e.g. a Force Majeure event), there may be a fee or amount of money that is withheld by our Suppliers and is unrecoverable. This may be due to non-refundable airline tickets, cancellation penalties with cruise cabins or unrecoverable payments with our land/accommodation partners. If refunds are not available from Suppliers, we will endeavour to obtain a travel credit on the best terms available and communicate these outcomes to you. In the event we are unable to obtain a refund or travel service credit, or part thereof, this cost is passed on to the customer as a Supplier Fee.