

VANCOUVER ● BANFF ● SKAGWAY ● KETCHIKAN

# The Offer

See some of North America's most spectacular landscapes on a 15-day rail-and-sail experience that will take you from the majestic peaks of the Canadian Rockies to the glacial wonderlands of Alaska.

Begin your journey in the vibrant city of Calgary before venturing into the heart of the Rockies, where you'll visit the shimmering waters of Lake Louise, explore the charming towns of Banff and Canmore. Your adventure continues with a once-in-a-lifetime experience aboard the legendary Rocky Mountaineer. As you travel from Kamloops to Vancouver, be captivated by picturesque valleys, lush forests, and charming riverside views. Indulge in top-tier service and gourmet meals along the way, all while journeying to the cosmopolitan city of Vancouver, where your unforgettable Alaskan cruise awaits.

Set sail on a seven-night cruise through Alaska's famed Inside Passage. Sail aboard Holland America's Koningsdam, a stunning Pinnacle-class ship that blends timeless elegance with modern luxury. Designed for ultimate comfort, it features world-class dining, innovative entertainment and spacious staterooms. Savour globally inspired cuisine and enjoy live music at the Rolling Stone Rock Room or Billboard

Onboard. Traverse glacial fjords, marvel at towering icebergs and watch for humpback whales breaching in the icy waters. Sail past the stunning Tracy Arm Inlet, explore the fascinating gold rush town of Skagway and experience the remote beauty of Juneau, Alaska's capital. Glide through the pristine waters of Glacier Bay National Park, where colossal glaciers thunder into the sea, before making your way back to Vancouver. With breathtaking natural beauty, thrilling wildlife encounters and luxurious travel experiences, this journey is nothing short of unbelievable.

This incredible adventure includes return international full-service flights, a 7-night cruise with Holland America, 5 nights of quality hotel accommodation, 2 days onboard the Rocky Mountaineer, 24 meals and more!

Want more? Upgrade your Rocky Mountaineer experience to GoldLeaf service.

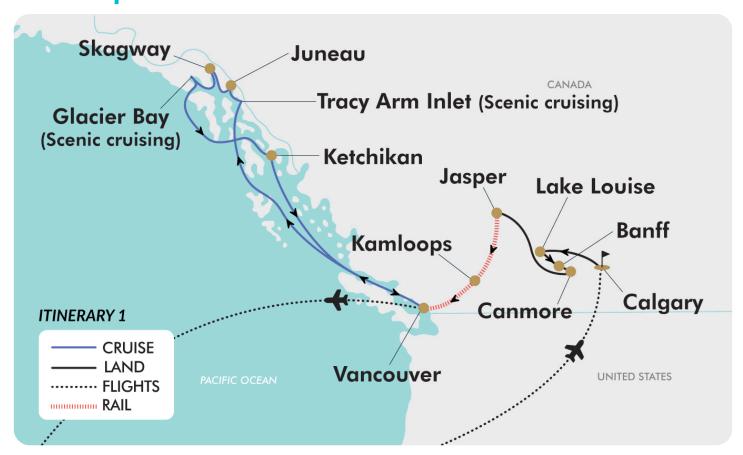
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15-DAY CRUISE & TOUR PACKAGE | ROCKIES RAIL & CRUISE

# The Map



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# The Itinerary

### Day 1 Australia (or New Zealand) - Calgary, Canada

Today, you will depart from Australia (or New Zealand) for Calgary, Canada. Upon arrival, make your own way to the hotel for check-in.

Check-in is from 15:00 onwards, and luggage storage will be available for any travellers with an early arrival.

Please note: Due to flight scheduling and availability, some departures may occur on day 0. Affected customers must be available to depart the day before. Flight times will be indicated on your final documents, issued 4-6 weeks before departure.

Overnight: Country Inn & Suites Calgary Airport or similar, Calgary

Meals included: In-Flight

### Day 2 Calgary - Lake Louise - Banff - Canmore

Your adventure begins with an early morning meet and greet at the hotel lobby before driving approximately 180 kilometres to Lake Louise. Prepare yourself for one of the highlights of your journey, Canada's 'Diamond in the Wilderness, the gorgeous Lake Louise.

Spend time relaxing and exploring the surroundings of this iconic and beautiful area. Take a walk around the edge of the lake and gaze at the towering mountains, or venture inside the phenomenal Fairmont Chateau Lake Louise Hotel.

Afterwards, continue approximately 60 kilometres onto the resort town of Banff and enjoy a sightseeing tour, including the Bow River, the Hoodoos and Bow Falls, before finishing

approximately 25 kilometres away in the beautiful town of Canmore, where you will check in and enjoy an evening at leisure.

Overnight: Canmore Inn & Suites, or similar, Canmore Meals included: None

#### Day 3 Canmore - Free Day

Today, enjoy a free day to explore Canmore at your own leisure. Alternatively, join an optional day trip to visit Jasper National Park and the famous Icefields Parkway.

Optional Activity - Jasper National Park & Columbia Icefields

This morning, head for the Icefields Parkway in Banff and Jasper National Parks, considered one of the most beautiful drives in the world. The jaw-dropping scenery is highlighted by ancient glaciers, waterfalls cascading from dramatic rock sprees and turquoise lakes set in sweeping valleys.

Today's drive will be an approximately 420-kilometre return trip. Views of Crowfoot Glacier, Bow Summit, and Mistaya Canyon are sure to please all who journey to this amazing part of the world. Upon arrival at the Columbia Icefield Discovery Centre, board the specialized "Ice Explorer" vehicle for an unforgettable journey across the breathtaking Athabasca Glacier, allowing you to traverse its icy terrain and fully experience the majestic landscape.

With its unparalleled beauty, accessibility, and educational value, the Columbia Icefield is an unforgettable destination. Finish the day back in Canmore for an evening at leisure.

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# The Itinerary

Please note: Icefield Snowcoach is subject to availability and favourable weather conditions. If it's closed or unavailable, you will be offered an alternative tour, or a refund will be offered. See online Important Information for pricing.

Overnight: Canmore Inn & Suites, or similar, Canmore Meals included: None

### Day 4 Canmore - Rocky Mountaineer, Banff - Kamloops

Today, you will be met by a representative and transferred to Banff train station for your adventure onboard the iconic Rocky Mountaineer to Kamloops, in the heart of British Columbia's interior.

Your journey takes you through ever-changing scenery as you travel between the iconic glacier and snow-capped peaks of the Canadian Rockies over mountain passes and through remarkable tunnels, along rocky lakeshores and across the ranchlands of the Interior. Today's highlights include the Continental Divide, the Spiral Tunnels, Kicking Horse Canyon, Rogers Pass and Craigellachie, where the last spike of the Canadian Pacific Railway was driven.

Upon arrival in Kamloops this evening, you will be transferred to your overnight accommodation.

Overnight: DoubleTree by Hilton Kamloops or similar, Kamloops Meals included: Breakfast; Lunch

#### Day 5 Rocky Mountaineer, Kamloops - Vancouver

This morning, continue your Rocky Mountaineer adventure.

On today's journey, you will see dramatic changes in scenery, from the lush green fields of the Fraser Valley through forests and winding river canyons surrounded by the peaks of the Coast and Cascade Mountains, to the desert-like environment of the British Columbia interior.

Highlights include the rushing waters of Hell's Gate in the Fraser Canyon as well as the steep slopes and rock sheds along the Thompson River. Finish the day in the coastal city of Vancouver, where you will be met and transferred to your centrally located downtown accommodation to enjoy the remainder of the day at leisure.

Overnight: Best Western Plus Sands or similar, Vancouver Meals included: Breakfast: Lunch

# Day 6 Vancouver, B.C. - Embark on your 7-Night Inside Passage Cruise

Depart 16:00

This morning, make your own way to Canada Place in Downtown Vancouver for your Alaska cruise aboard Holland America's Koningsdam.

Depart Vancouver late this afternoon.

Overnight: Holland America 'Koningsdam' Meals included: Dinner

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# The Itinerary

### Day 7 Scenic Cruising, The Inside Passage

Alaska's Inside Passage is a protected network of waterways that wind through glacier-cut fjords and lush temperate rain forests along the rugged coast of Southeast Alaska. Arguably one of the greatest cruising routes in the world, the Inside Passage stretches through stunning landscapes, from Misty Fjords National Monument to famed Glacier Bay National Park & Preserve.

Sailing the Inside Passage offers opportunities to spot some of Alaska's most iconic wildlife, with humpback whales and orca plying the bountiful waters alongside the ships, bald eagles soaring overhead, and brown bears lumbering on the shoreline.

Numerous ports along the way recount Alaska's colorful history. In Sitka, an onion-domed church marks Russia's onetime foothold in the Americas; Ketchikan provides a glimpse of the Native Alaskan experience, with historic totem poles and native-arts galleries; and the legendary town center of Skagway bustles as it did at the turn of the 19th century, when it served as the rowdy Wild West gateway to the Klondike Gold Rush.

Overnight: Holland America 'Koningsdam' Meals included: Breakfast; Lunch; Dinner

#### Day 8 Tracy Arm Inlet - Juneau, Alaska

Tracy Arm Inlet Cruising Arrive 09:00 - Depart 09:30

Steep cliffs and glacier-covered mountains flank this fjord, which is fringed by the largest intact coastal temperate rain forest in the United States. Old-growth trees colonized Tracy Arm's mouth long ago as the Ice Age retreated. But further up the sinuous 48-kilometre waterway, its icy grip lingers a little. There, the twin Sawyer Glaciers flow from the peaks down to the sea, sloughing off stories-high chunks of water frozen for decades or even centuries before. Even more glorious than nearby Glacier Bay, Tracy Arm is part of the 5.7 million acres (or around 23,000 square kilometers) of pure wilderness sheltered by the Tongass National Forest (America's biggest).

Visitors often see bears, whales and mountain goats roaming across various corners of this pristine area—not to mention chubby baby seals resting on the ice floes. Summer temperatures average 0 to 16 degrees Celsius, so pack warm clothing. And don't forget the waterproof gear, even when travelling by cruise ship. More than a meter and a half of rain falls here each year! We also recommend a water bottle, thermos or reusable coffee cup. On scenic cruising days, cruise ships ban paper and disposable plastic products that could litter this unsullied environment.

# Juneau, Alaska Arrive 13:30 - Depart 22:00

Cruise to Juneau, Alaska and visit one of the most remote, beautiful and strangest state capitals in the United States. Surrounded by water, forest and mountain sights, you can seek

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# The Itinerary

things to do in Juneau indoors and outdoors. Hike a glacier, eat fresh-caught fish on a seaside patio and tour a grand capitol building all in one day (optional shore excursions).

Juneau is known for its outdoor recreation, fresh seafood and fine dining. The city itself is pleasant, but the real highlight of a visit to Juneau is tracking down some wildlife. Most sightseeing and whale-watching tours head north to Auke Bay—bring a good pair of binoculars to get the best view of these majestic and surprisingly graceful creatures. If you prefer land mammals, catch a floatplane to a nearby wildlife reserve, such as Chichagof or Admiralty Island, to spy some bears lolling around on a cruise shore excursion. The sleepy, misty city of around 32,000 has a frontier town vibe but welcomes more than a million visitors each summer to its natural attractions, cementing Juneau as Alaska's number-one tourist destination.

Overnight: Holland America 'Koningsdam' Meals included: Breakfast; Lunch; Dinner

# Day 9 Skagway, Alaska

Arrive 7:00 - Depart 20:00

At the height of the Klondike Gold Rush, the port town of Skagway served as the primary gateway to the legendary gold fields and quickly grew into Alaska's largest settlement. It was then a raucous frontier hub packed with trading posts, saloons and guesthouses. As the gold rush faded into the 1900s, so did Skagway, until its revival as a gateway for visitors eager to explore Alaska's rich history, wildlife, and natural beauty.

At every turn, you'll find yourself immersed in gold rush lore, from the infamous Red Onion Saloon that still keeps a pistol that Wyatt Earp left behind en route to the Klondike, White Pass & Yukon Route Railroad. Known as the 'Garden City of Alaska,' Skagway is filled with beauty and nature. Much of the town has been preserved as part of the Klondike Gold Rush National Historical Park. Discover a vibrant local community, home to a rich collection of local galleries, curio shops and restaurants serving seafood plucked fresh from nearby waters.

Overnight: Holland America 'Koningsdam' Meals included: Breakfast; Lunch; Dinner

# Day 10 Glacier Bay National Park OR Endicott Arm & Dawes Glacier (Cruising Only)

Arrive 7:00 - Depart 16:00

On your cruise to Glacier Bay, close your eyes and take in the sounds as you listen to the creaks and groans of "living" ice, the shrill cries of gulls and soaring eagles, and the splash of a breaching humpback whale. Frosted peaks towering over mossy forests, wide tidewater glaciers and marine wildlife are given on Glacier Bay cruises, but every experience in this changing biosphere is unique.

Prepare for inclement weather and dress for rain, even in summer. You'll want to pack a hat, gloves, wool or fleece layers, a warm coat and waterproof gear to comfortably admire the landscape from the open deck of your ship. With glaciers, fjords, inlets, rivers, streams and wildlife galore, you'll also want to bring your binoculars.

Please note:

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# The Itinerary

- Route and timing are subject to weather and ice conditions
- The 4th & 18th May 2026 departure dates will travel through Endicott Arm/Dawes Glacier, replacing Glacier Bay.

#### Endicott Arm & Dawes Glacier Arrives 08:00 - Depart 14:30

Endicott Arm is a 30-mile fjord that snakes through the Tracy Arm-Fords Wilderness Area. At the head is the majestic Dawes Glacier. Find a good spot on our spacious decks or get cozy on your verandah and take in the views. Glide past waterfalls that spool like silver ribbons from soaring mountain peaks. As you go deeper into the narrow fjord, the water changes color from gray to jade, the temperatures dip, and the bergy bits (ice chunks) become larger and more plentiful.

The 600-foot-tall, mile-wide Dawes Glacier takes center stage just around a bend. The ship will sidle up to this brilliant blue giant for a chance to witness calving, when ice breaks off and plunges into the sea. Dawes Glacier regularly rumbles with white thunder, so keep your camera ready!

Wildlife sightings are common, so bring your binoculars. Endicott Arm and Dawes Glacier are the breeding grounds of harbor seals, one of Alaska's cutest critters. In the spring, you can see chubby pups chilling with mom on floating ice. You might also spot mountain goats balancing on cliffs or humpback whales swimming with their pods. Scan the valleys for brown and black bears. An Alaska cruise to Endicott Arm and Dawes Glacier is unforgettable. Soak in every minute.

Overnight: Holland America 'Koningsdam' Meals included: Breakfast; Lunch; Dinner

### Day 11 Ketchikan, Alaska

Arrive 11:00 - Depart 19:00

Today, you'll cruise to Ketchikan, where the town clings to the banks of the Tongass Narrows, flanked by green forests nurtured by abundant rain. Ketchikan has long been an important hub of the salmon fishing and packing industries, so why not try your luck sportfishing or simply savouring the fresh seafood at one of the local restaurants (not included).

This is one of the best spots along the Inside Passage to explore the rich cultural sights of Native Alaskan nations like the Tlingit, Haida and Tsimshian. You'll find intricately carved totem poles at the Totem Heritage Center and Totem Bight State Park, while the attractions of Saxman Village, just outside of Ketchikan, offer the chance to see Tlingit culture in action with working carvers and a dance show in the clan house.

Overnight: Holland America 'Koningsdam' Meals included: Breakfast; Lunch; Dinner

#### Day 12 Scenic Cruising, The Inside Passage

Alaska's Inside Passage is a protected network of waterways that wind through glacier-cut fjords and lush temperate rain forests along the rugged coast of Southeast Alaska. Arguably one of the greatest cruising routes in the world, the Inside Passage stretches through stunning landscapes, from Misty Fjords National Monument to famed Glacier Bay National Park & Preserve.

Sailing the Inside Passage offers opportunities to spot some of Alaska's most iconic wildlife, with humpback whales and orca plying the bountiful waters alongside the ships, bald eagles soaring overhead, and brown bears lumbering on the shoreline.

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# The Itinerary

Overnight: Holland America 'Koningsdam' Meals included: Breakfast; Lunch; Dinner

Day 13 Vancouver, B.C., Canada - Australia (or New Zealand)

Arrive 7:00

After breakfast, disembark and make your own way to the airport for your flight home.

Please note: Some flights will depart late in the evening. Luggage storage is available at both the cruise port and Vancouver International Airport (fees apply). Some flights may depart one day later, and complimentary airport hotel accommodation will be provided for affected passengers, but you will still be required to make your own way to the airport hotel.

Meals included: Breakfast

Day 14 In Transit

Meals included: None

Day 15 Arrive in Australia (or New Zealand)

Meals included: None

FREQUENT | Trip?



# **Tour Inclusions**

# **HIGHLIGHTS**

See the Rocky Mountains, Inside Passage and more

Take an unforgettable journey by land, cruise and luxury rail

Marvel at the turquoise lake and mountain beauty of Lake Louise

Enjoy a sightseeing tour of beautiful Banff in the heart of the Rockies

Journey across lakeshores, mountain passes and tunnels onboard the Rocky Mountaineer

Cruise through Alaska's Inside Passage to the scenic capital, Juneau

Step back in time in the gold rush town of Skagway, Alaska

Marvel at the glacier-covered mountains of Tracy Arm Inlet

Experience the largest intact coastal temperate rainforest in the USA

Cruise by the wide tidewater glaciers of Glacier Bay

Visit Ketchikan, known as the 'Salmon Capital of the World'

Search for wildlife and marine life including bears, moose and more

#### **FLIGHTS**

Return international full-service flights (economy class) surcharges may apply

## **CRUISE**

7-night cruise of Alaska's Inside Passage

Sail aboard Holland America's Koningsdam

#### **ACCOMMODATION**

5 nights of quality hotel accommodation

#### **RAIL**

2 days on the famous Rocky Mountaineer

Enjoy SilverLeaf service onboard

Pre-paid gratuities on the train

### **DINING**

24 meals including all while cruising and onboard the Rocky Mountaineer

Alcoholic and non-alcoholic beverages included on the train

#### **ESSENTIALS**

National park fees

English-speaking tour leader

Airline and cruise taxes and surcharges

#### **TRANSPORT**

Transportation by private air-conditioned vehicles

Offer available for a limited time or until sold out. TRIP A DEAL PTY LTD: 50149240433



\*Please note: All information provided in this brochure is subject to both change and availability. Prior to purchase please check the current deal for up-to-date information. If you have already purchased this deal, the terms and conditions on your Purchase Confirmation apply and take precedence over the information in this brochure.

### **Booking Information**

After purchase, you will receive a receipt and a Purchase Confirmation, directing you to an online Passenger Information Form. You must complete the Passenger Information Form within 72 hours of purchase.

Any special requests, preferences and optional extras MUST be clearly stated in your Passenger Information Form. Any change requested after submitting your Passenger Information Form cannot be guaranteed, is strictly subject to availability and will incur surcharges as outlined in the Schedule of Fees below.

Please note: All countries and territories have different entry requirements in relation to vaccinations, quarantine/isolation periods and travel restrictions. Due to the evolving nature, we would ask all of our customers to monitor, meet and adhere to the specific requirements of their intended destination(s) in the lead-up to and immediately before travel, as well as any requirements post-travel upon their return.

# **Our Policies**

#### **Cancellation and Refund Policy**

By placing a booking with us, you acknowledge the following important information:

• we act as your booking agent; TripADeal is a booking services provider, and curates the Travel Offers available on our website. We act as your booking agent, and we receive payment for the Booking Services as part of the booking price, however, we do not provide any of the Travel Services (flights, accommodation, tours or other products or services) included in your booking – the Travel Services are provided by a number of third party Travel Suppliers.

- each booking is unique; our Travel Offers are made up of a variety of different components and are, during the booking process, uniquely tailored to suit your requirements, for example, departure dates and ports, flight and room upgrades, tour inclusions, etc.
- changes/modifications to your booking may not be possible; once your booking has been made, changes or modifications may not be possible, and where possible, may incur a fee. It is important to ensure that the information you provide during the booking process is accurate and up to date, and that you read the Travel
   Offer carefully before placing your order.
- Travel Offers are a package; our Travel
   Offers have been curated into package
   offerings and must be used as a package
   - individual components cannot be used
   independently of the full package
   offering.
- our Travel Offers are generally nonrefundable; in order to provide great value Travel Offers, we work with a variety of Travel Suppliers to find the best deals – this often means the Travel Suppliers' offerings are non-refundable to ensure the best price. We recommend that you obtain travel insurance as soon as you make a booking with us.

To read more about our Cancellation and Refund Policy, please click here.

#### **General Terms and Conditions**

By placing your booking with us, you acknowledge and agree to our <u>Terms & Conditions</u>, <u>Privacy Policy</u> and <u>Cancellation Policy</u>.

#### Offer Essentials

This Travel Offer is valid for travel on selected dates until the 21st September 2026.

Minimum group size 20, maximum group size 44 per vehicle.

This Travel Offer is priced per person based on a twin share.

#### **Departure Dates & Surcharges**

See checkout for live dates and availability.

#### **Single Traveller Supplement**

For solo travellers, a mandatory single supplement applies:

Itinerary 1 - April Departures

Inside Cabin: \$1910 Ocean View Cabin: \$2400 Verandah Cabin: \$2900 Vista Suite: \$3300

#### Itinerary 2 - May Departures

Inside Cabin: \$2200 Ocean View Cabin: \$2700 Verandah Cabin: \$3600 Vista Suite: \$3900

#### Itinerary 2 - June to September Departures

Inside Cabin: \$2380 Ocean View Cabin: \$2880 Verandah Cabin: \$3650 Vista Suite: \$4000

Please note: Accommodation for single customers who are travelling on a tour or cruise package may be in a single room, depending on availability.

#### **Child Policy**

- No child discounts are offered. The full price applies to all children travelling with their parents.
- Valid for children 12 years old and over.

Please note: Children must be accompanied by a responsible adult 18 years old and over to travel. No unaccompanied minors are allowed.

#### **Flights**

#### **Departure Cities**

Sydney, \*Melbourne, \*Brisbane, \*Adelaide, \*Perth or \*Auckland

#### **Departure City Surcharges**

Melbourne and Brisbane: \$300 per person

Adelaide: \$400 per person

Perth and Auckland: \$500 per person

#### International Flight(s)

Full-Service Airline(s) Used

• Cabin Class: Economy Class

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Please note: We cannot accommodate oneway flights. Travellers must take all included flights within the package, and any flights intentionally forfeited will result in later flights being subject to cancellation.

#### **Arrive Early and Stay Behind Options**

Fly out and return home up to 60 days pre and post your tour dates.

#### Arrive Early

Calgary, Canada- From \$350 per person, subject to availability. Los Angeles, USA - From \$500 per person, subject to availability. San Francisco, USA - From \$550 per person, subject to availability.

#### Stay Behind

Vancouver, Canada- From \$350 per person, subject to availability. Los Angeles, USA - From \$500 per person, subject to availability. San Francisco, USA - From \$550 per person, subject to availability.

#### Please note:

#### • Exclusions:

This fee does not include extra nights' accommodation, meals or airport transfers.

### • Internal Flights:

If you select to Arrive Early or Stay Behind in a city other than the one where the tour starts or ends, the package will include an internal flight to your destination. If you wish to forfeit this flight, please advise our friendly team at the time of purchase. Please note that the cost does not change when you choose to forfeit your connecting flight.

### • Cancellations & Changes:

Flight booking changes or cancellations after air tickets have been issued are not guaranteed and may incur additional fees and fare difference, subject to the airline cancellation and change policies. Flight changes are subject to availability at the time of booking.

# • High-Season:

A high-season Arrive Early or Stay Behind can be purchased for an additional charge, subject to availability. For pricing, please refer to the cart.

#### • + 60 days:

You can fly out up to 60 days before your package's start date, and/or return home 60 days after your package's end date. Should you wish to fly out or return home for more than 60 days from the tour, please contact us to request availability. Additional costs may apply.

#### • Estimated dates:

Your estimated departure, return, and arrival dates are all subject to availability and may vary. The confirmed schedule for all flights will be provided when you receive your flight tickets.

- High season surcharges apply to flights departing between the below date ranges:
- 20th December 2025 4th January 2026
- 5th January 2026 31st January 2026
- 3rd April 2026 20th April 2026
- 30 May 2026 7th August 2026 (FIFA World Cup Period)
- 18th September 2026 9th October 2026
- 12th December 2026 26th January 2027

#### **Stopover Packages**

Not Available.

#### Flight Class Upgrades

Business or Premium Economy Class: For pricing, please refer to the payment cart at checkout.

#### Please note:

- Flight upgrades are subject to availability and pricing changes (if we cannot fulfil your request, the upgrade cost will be refunded).
- On any upgrade purchase, short-haul flights and domestic flight sectors are not guaranteed, subject to aircraft configuration.

#### **Missed Flights**

If you fail to arrive for your outbound flight, you risk all flight and land arrangements in your destination being automatically cancelled by the airlines and land operator, respectively. Additional fees may apply to reinstate these services. If you miss your flight for whatever reason, please contact us as soon as possible to make arrangements.

#### Rail

#### **Rocky Mountaineer**

#### SilverLeaf

The SilverLeaf Service level gives you everything you need and more to experience the majesty of the Rocky Mountains in luxury: panoramic views, delicious meals and beverages brought right to your seat, friendly hosts, complimentary baggage transfers as well as miles and miles of memories.

#### GoldLeaf

With the GoldLeaf Service, indulge your senses with gourmet meals prepared by executive chefs, and expansive views through the panoramic windows of a bilevel glass dome coach to the Canadian Rockies.

Please note: All above seats are subject to availability; some may have restricted views.

#### Cruise

### Holland America 'Koningsdam'

Currency Used: USD

- Winner of 'Best Mid-Sized Ship' USA Today Readers' Choice Awards 2019
- Winner of 'Best New Ship' Travelage West Wave Awards 2017

If complete bliss is the destination, Koningsdam is the journey. Fluid lines, light-filled spaces, and a blend of 21stcentury elegance and nautical tradition dazzle at every turn. The ship abounds with innovative dining and entertainment options. Head to B.B. King's Blues Club for Memphis R&B, take in visually stunning entertainment at World Stage, revisit classic hits at Billboard Onboard, and head to the Rolling Stone Lounge for the best in rock music. There's so much to see and do on Koningsdam, the first of the cruise ships in Holland America's Pinnacle Class.

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#### Cabins/Staterooms

Inside Cabin: Approximately 13-21m<sup>2</sup>

Two lower beds convertible to one queensize bed, our signature Mariner's Dream™ bed with plush Euro-Top mattresses, premium massage shower heads and a host of amenities are featured in these comfortable staterooms.

### Ocean View: Approximately 16-26m<sup>2</sup>

These expansive staterooms include two lower beds convertible to one queen-size bed—our Signature Mariner's Dream™ bed with plush Euro-Top mattresses, premium massage shower heads, a host of amenities and an ocean view.

# Verandah: Approximately 16-26m<sup>2</sup> Including Verandah

Filled with light from floor-to-ceiling windows overlooking a private verandah, these staterooms include a sitting area, two lower beds convertible to one queensize bed, our signature Mariner's Dream™ bed with plush Euro-Top mattresses, and shower

# Vista Suite: Approximately 24–33m<sup>2</sup> Including Verandah

With a verandah, floor-to-ceiling windows and comfortable sitting area, these comfortable suites are filled with light. They include two lower beds convertible to one queen-size bed, our signature Mariner's Dream™ bed with plush Euro-Top mattresses, plus a mini-bar.

#### Please note:

Cruise timetables are subject to change. Some cruise cabins may have restricted views, based on availability.

Cruise cabins booked on a guarantee basis and are assigned by the cruise line prior to departure.

Your cruise cabin number will be reflected in your final documents.

# **Cruise Arrival and Departure Times:**

Please keep in mind that the provided cruise arrival and departure times are an approximate and will be finalised upon receipt of your cruise tickets.

#### **Accommodation**

#### **Accommodation Used:**

3 Star Properties (Self-Rated)

Calgary: Country Inn & Suites Calgary

Airport or similar

Canmore: Canmore Inn & Suites, or similar Kamloops: DoubleTree by Hilton Kamloops or similar

Vancouver: Best Western Plus Sands or similar, Vancouver

### Itinerary 1 Only

Jasper: Tonquin Inn or similar

Please note: Accommodation/rooms offered are based on a lead-in room type and are subject to availability based on seasonality. In the instance a property is not available, a similar standard of accommodation will be provided. Properties will be confirmed and included in your travel pack, which you will receive 4-6 weeks before travel.

#### **Extra Nights**

Not available.

Please note: If you are interested in booking additional nights of accommodation pre or post-tour, please wait until you receive your travel documentation approximately 4-6 weeks before departure for the confirmed list of hotels. If booking your own additional accommodation directly with the hotel, please be aware that you may be required to change rooms at the start/end of your tour.

#### **Maximum Room Capacity**

2 people.

### **Triple Share**

Not available.

#### **Bedding Configuration**

Twin or double (subject to availability).

# **Optional Tours/activities**

Colombia Icefields Ice Explorer: \$156 per person (Itinerary 1 only)

Jasper Optional Day Tour: \$300 per person (Itinerary 2 only)

#### Please note:

- Prices are based per person, are subject to availability, time permitting and weather conditions
- The optional tours listed above must be purchased on checkout or over the phone before submitting your passenger information form (subject to availability).
- Some tours or shore excursions require minimum numbers to operate.
- Shore excursions can be booked/reserved directly with the cruise line before travel (subject to availability)
- Shore excursions can also be booked whilst onboard (subject to availability).
- Shore excursion programmes and itineraries may vary depending on local conditions and/or any unforeseen events concerning the timing on the day of the tour. Some excursions are very popular, and therefore availability cannot always be guaranteed, it is advisable to book in advance to avoid disappointment.

# **Exclusions**

- Visa fees and requirements
- Domestic transfers and flights not stated in the deal offer
- Meals/beverages not stated in the deal offer
- Highly recommended gratuities/tipping for land tour
- Expected gratuities/tipping for Holland America Cruise
- Optional activities/tours
- Personal expenses
- Travel insurance
- Any costs associated with an interruption to your tour as a result of an airline schedule change or cancellation

### **Gratuities / Tipping**

#### Land

Gratuities (tips) are not included for the services of the tour leader (when available) and driver throughout the tour. The recommended tip is \$15 CAD per person per day, where tour or transfer service are provided. This covers the guide/leader and the driver and will be collected on tour.

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Please note: Tipping for services provided is always a matter of personal discretion; however, please be aware that many locals consider tipping part of their normal remuneration, and they may approach you for payment; there's no need to be intimidated by the request.

#### Rail

Pre-paid gratuities are included for the 2-day Rocky Mountaineer train journey.

#### Cruise

Gratuities (tips) are not included for the cruise staff's services throughout this tour's cruise component. Holland America is an internationally registered company & operates to US & European standards, both of which have an economy driven by a tipping culture. Gratuities are expected on your cruise and will be charged to your onboard account at \$19 USD per person per day. If you have any questions regarding the gratuities on your cruise, please speak to the guest services staff onboard the ship.

# Other Important Information

TOUR GUIDE VS. TOUR LEADER

### **Tour Guide:**

Often locals with intimate knowledge of an area, its culture, and history. Their role entails providing commentary, routing the tour, and seeing that people have a good time. They are a licensed, qualified expert who supplies specific information on the history, art, architecture and culture of the city/village/attraction where they are guiding the tour. The guide meets the group at the required place and leaves it at the end of the tour; they do not travel with the group.

### Tour Leader:

An experienced person tasked with ensuring the smooth operation of tours, as well as providing practical support to passengers throughout the whole trip. Their role primarily includes assisting with accommodation, transportation between locations, and communication with tour

guides at each stop. A tour leader may provide general guidance around a city or village and offer information on the place visited on the bus. However, they are not required to have specific art, architecture, or historical knowledge. They are not allowed to provide a guided tour or commentary of a city/village/attraction once there and, if caught doing so, can be fined

Please note: Tour leaders/guides are not a standard inclusion in all travel offers. Tour leaders/guides will only be made available when required to enhance the experience of the destination featured.

#### **CLIMATE & AVERAGE TEMPERATURES**

#### Banff, Alberta

Banff has a cool mountain climate with mild summers and chilly spring and fall months.

April: Average high of 8°C, low of -4°C, with about 24 mm of precipitation. Some snowfall is still possible. May: Warmer with highs around 14°C and lows near 1°C. Precipitation increases to 44 mm. June: Highs reach 19°C, lows around 5°C, with 63 mm of precipitation. Rainfall becomes more frequent. July: One of the warmest months with highs of 22°C and lows of 7°C. Precipitation around 52 mm. August: Similar to July, with highs of 21°C and lows of 6°C. Precipitation remains moderate at 51 mm. September: Cooling down with highs around 16°C and lows near 2°C. Precipitation is about 39 mm. Spring can still feel quite cold, especially at night, while summer days are pleasant but not overly hot.

# Juneau, Alaska

Juneau has a cool maritime climate with mild summers and frequent rain.

April: Highs around 9°C, lows near 1°C, with 73 mm of precipitation. This is one of the drier months. May: Warmer with highs of 13°C and lows around 5°C. Precipitation increases to 85 mm. June: Highs reach 16°C, lows around 8°C, with 86 mm of precipitation. Still relatively dry for the region. July: The warmest month with highs of 18°C and lows of 10°C. Rain

increases to 119 mm. August:

Temperatures remain mild, with highs of 17°C and lows of 9°C. Rainfall is higher at 140 mm. September: Cooler with highs of 14°C, lows of 6°C, and significantly more rain at 196 mm.

Juneau experiences frequent cloudy days, and rainfall becomes heavier later in the season.

#### Weather

We always suggest referring to an online source for the most up-to-date weather information for your destination/s.

#### **FLIGHTS**

#### **Seat Selection & Frequent Flyer Points:**

We do not arrange seat selection. It is essential to highlight that some airlines do not allow pre-selected seats. We strongly suggest you contact the airline directly with seating allocation requirements and/or arrive at the airport earlier to arrange your seating. While we do not add frequent flyer member details to bookings, you can do this directly with the airline once you have your flight information.

# **Passport Validity:**

Customers must provide valid passport details either at the time of purchase or no later than 45 days before the departure date. Failure to do so may result in the cancellation of the booking. Customers will be responsible for any costs and fees incurred in this instance.

# **CRUISE**

#### **Embarkation / Disembarkation:**

- Begins approximately 2 hours after docking.
- Due to security reasons, all guests must be on board 2 hours before sailing.
- Itineraries are subject to change at any time without notice.
- Check your specific sailing for exact departure and arrival times. All times are local to the port.

Please note: Strict Covid-19 terms may also apply regarding proof of insurance covering Covid-19 and/or vaccination. Please refer to





the cruise lines' terms and conditions for further information before boarding.

#### **Cruise Loyalty Discounts:**

Please note: Travellers must contact the cruise line directly upon receiving their travel documents in order to request any membership benefits they may be entitled to.

#### **COACH TOUR**

#### Meals:

For meals not included, the tour leader (when available) will offer assistance with reservations, suggestions and directions to local restaurants. It is your responsibility to notify us of any dietary requests/ requirements.

Please note: We will do our best to meet your requests/requirements; however, we cannot guarantee that we will always be able to.

#### Luggage:

You will be responsible for all your personal belongings whilst on tour. You must carry your own luggage from the vehicle to the hotel room and back to the vehicle. The driver will assist with the uploading and unloading of bags from the vehicle.

### **OTHER**

#### **Mobility:**

If you require wheelchair access please contact our friendly sales and service team to inquire on your behalf.

## **Fitness Level Required:**

Adventure (and spontaneity) create some of the best travel memories. Bear in mind, your home schedules and timings might not be adhered to on tour - it's all part of the fun!

A relaxed level of fitness will be required. Expect a comfortable pace of touring with a focus on leisure time and gentle activity. This may include city tours, the ability to walk up and down small flights of stairs and gentle slopes. You will be responsible for your own luggage and have the ability to board all modes of transport without assistance. Please note: Some areas may

be inaccessible to wheelchairs or mobility scooters, with personal walking sticks and other aids required should they be needed. Although some assistance may be available, every traveller should be selfreliant during all aspects of their travel.

#### Sightseeing:

Please note: If entry to a site is affected by changes in operating hours or public holiday closures, your itinerary, where possible, may be adjusted, or a similar activity will be offered in its place (subject to availability).

#### **Shopping:**

Shopping overseas can be a daunting and confusing experience, especially when there is a language barrier. Please be very cautious when foreign currencies and prices are involved. If paying by credit card, please pay close attention to the amount you are being charged and keep all your receipts.

Do not make any purchases you are not comfortable with or feel pressured into. If you are uncertain or need assistance with the language barrier, please seek assistance from your Tour Guide/Leader. Please refer to our Terms and Conditions regarding shopping for further information.

#### Visas

#### Canada

Australian and New Zealand passport holders must apply for an electronic travel authorisation (eTA) before travelling to Canada by air. An Electronic Travel Authorization (eTA) is an entry requirement for visa-exempt foreign nationals travelling to Canada by air. An eTA is electronically linked to a traveller's passport. It is valid for up to five years or until the passport expires, whichever comes first. If you get a new passport, you need to get a new eTA.

#### **United States**

If travelling on an Australian or New Zealand passport, an ESTA (Visa Waiver) for the USA is a strict requirement when travelling to or flying through the USA. Once a USA ESTA Visa Waiver is issued it is valid for 2 years or until your passport

expires (whichever is sooner) and will allow multiple entries into the USA. For information on ESTA eligibility or to apply, please visit:

https://esta.cbp.dhs.gov/esta/

Please note: Due to recent changes in the **USA Immigration policies, TripADeal** recommends all travellers visit US Customs & Border Protection.

#### Important:

- Please start arranging your visa three weeks before departure to account for any delays due to consulate operating hours.
- Visa rules are subject to change. Please check with the nearest embassy, consulate or immigration department of the destination/s you are visiting once you receive your travel documentation to ensure you have the most up to date information.
- It is your responsibility to be travel-ready and ensure that you are aware and comply with any destination or travel requirements, including the validity of all required travel documents.
- Passengers who are not Australian citizens must also check with the respective consulate or visa agency to determine what their visa requirements are and what personal identification is required.
- It is also important to note that some areas of employment, such as journalism, government authorities and charity organisations, may have additional restrictions in applying for visas. This may, in turn, affect the type of application required.

# **Travel Insurance**

Embarking on your next trip is exciting, and while you hope the unexpected does not happen, it is best to be prepared. We strongly recommend you take out travel insurance when making your booking. Whether it's a potential medical emergency, a flight cancellation, a delayed suitcase, or an unforeseen event, it's important to ensure you're adequately protected. For more information or advice visit https://www.tripadeal.com.au/travel-

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#### insurance

### **Schedule Of Fees**

### **Voluntary Changes**

This includes booking changes requested by you, including but not limited to those changes requiring an airline ticket or a Purchase Confirmation reissue.

 Changes - \$100 per booking and any additional charges applied by the airline/ cruise company/accommodation/other travel providers.

#### **Name Changes Due To Passenger Error**

 If the incorrect name has been provided, charges of \$100 per booking and any additional charges applied by the airline/ cruise company/accommodation/other travel providers.

#### **Supplier Fees**

In the event the tour package you have purchased is unable to proceed, and/or a Travel Supplier is unable to fulfil the tour due to external circumstances (Limitation of Liability e.g. a Force Majeure event), there may be a fee or amount of money that is withheld by our Suppliers and is unrecoverable. This may be due to nonrefundable airline tickets, cancellation penalties with cruise cabins or unrecoverable payments with our land/ accommodation partners. If refunds are not available from Suppliers, we will endeavour to obtain a travel credit on the best terms available and communicate these outcomes to you. In the event we are unable to obtain a refund or travel service credit, or part thereof, this cost is passed on to the customer as a Supplier Fee.

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