

CASABLANCA ● ERG CHEBBI ● FES ● MARRAKECH

# The Offer

Immerse yourself in the colourful tapestry of Morocco, where rambling souks and ornate mosques await your discovery. From the bustling streets of Casablanca to the golden dunes of the Sahara, every moment is filled with history and culture.

Your journey begins in the charming capital city of Rabat, where you'll marvel at the Kasbah des Oudaias and Hassan Tower. Venture to the enchanting blue city of Chefchaouen, where winding alleys lead to the 18th-century Kasbah Museum. Walk among the fascinating ruins of Volubilis, a UNESCO-listed site showcasing some of North Africa's best-preserved Roman architecture. In Fes, enjoy a full-day exploring the city's mesmerising Islamic architecture, centuries-old monuments and historic Jewish landmarks.

Head south through the dramatic landscapes of the Middle Atlas Mountains to Merzouga, known for its breathtaking landscapes and rich Berber culture. Experience the undulating dunes of Erg Chebbi in a 4x4 vehicle, sip tea with a nomad family and see a traditional Gnawa music performance. Ride a camel across sweeping sandscapes to a desert camp for an evening of Berber hospitality, music and dancing beneath the stars.

Travel to the towering cliffs of Todgha Gorge, where lush palm groves contrast with rugged red rock formations. Retreat to the fragrant Valley of Roses and enjoy lunch with a local Berber family in their home before arriving in Taroudant. Head to Marrakech to tick the Koutoubia Mosque, Saadian Tombs and Bahia Palace off your bucket list. As dusk falls, explore the open-air bazaars at Jemaa el-Fnaa, where sizzling street food and snake charmers delight. Conclude your adventure in Casablanca, where the grand Hassan II Mosque stands as a breathtaking architectural masterpiece.

This incredible small-group tour includes return international full-service flights, 14 nights of accommodation, 24 meals, an English-speaking tour guide and more.

Want more? Add extra days to your itinerary with Arrive Early and Stay Behind in Casablanca, Morocco packages.

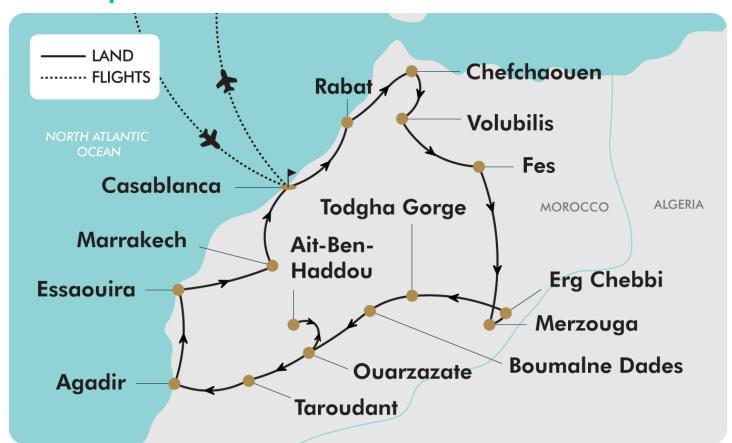
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17-DAY TOUR PACKAGE | COLOURS OF MOROCCO

# The Map



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# The Itinerary

Day 1 Australia (or New Zealand) - Casablanca, Morocco Today, you'll depart for Casablanca, Morocco!

Overnight: None

Meals included: In-Flight

#### Day 2 Casablanca - Rabat

Upon arrival, you will be welcomed by your tour leader at the airport. You'll then be drive approximately one and a half-hours to the hotel in Rabat.

Overnight: ONOMO Hotel Rabat Terminus or similar, Rabat Meals included: None

### Day 3 Rabat - Chefchaouen

This morning, enjoy a guided tour of Rabat to see the crenelated red ochre walls that were built during the rule of Sultan Yacoub El-Mansour. You'll then continue on to see the main monuments of the medina. Visit the Kasbah des Oudaias, the Mausoleum of Mohammed V and Hassan Tower (entrances included).

In the afternoon, continue to Chefchaouen on your approximately 250-kilometre travel day. At this hidden gem, you'll tour the blue-washed old town of Chefchaouen by foot. Along the way, your guide will share stories of Chefchaouen's history.

Your tour starts at the 18th century Kasbah Museum and was built by the legendary ruler, Moulay Ismail. It's fairly simple in design without architectural surprises, however it's surrounded by gardens on the interior and exterior. Inside the Kasbah you can visit the ethnographic museum which contains antique

weapons, musical instruments and photographs of the old town. The main square is lined with cafés and shops selling a multitude of handicrafts, often not available elsewhere in the country.

Overnight: Dar Echchaouen Maison d'Hote & Riad or similar, Chefchaouen

Meals included: Breakfast; Dinner

## Day 4 Chefchaouen - Volubilis - Fes

This morning, you'll travel through the beautiful Rif Mountains to the ancient site of Volubilis on an approximately 250km travel day. As the capital of the Roman province of Mauritania Tingitana, UNESCO-listed Volubilis is one of the largest and best-preserved Roman ruins in North Africa. Despite the damage caused by the 1755 earthquake, this important Roman town managed to retain some detailed and very beautiful mosaics.

Later, you'll arrive in Fes, a city that holds a fascinating history and has played an important part in Moroccan trade, culture, religion and politics. The old and new towns are adjacent but totally separate entities and the panoramic views of Fes El Bali (the old city), seen from the North Borj (tower), are very useful to help you orientate yourself when you're in the narrow alleyways.

Overnight: Riad Marjana Suites & Spa or similar, Fes Meals included: Breakfast; Dinner

#### Day 5 Fes Full-Day Sightseeing Tour

Today, enjoy a sightseeing tour of Fes to see Islamic architecture, UNESCO World Heritage sites, historic monuments and Jewish Heritage (Synagogue and Mellah).

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# The Itinerary

Begin the day in the oldest working medina in the world, which many refer to as a living museum. Fes has many mosques and madrasas (theological colleges), including the 9th-century Karaouine University. See wonderful mosaics and carved woodwork in Medersa Bou Inania, a group of buildings from the 14th-century which include an elegant minaret overlooking Talaa Kebira.

Visit the famous medina in Fes, which is one of the largest in the world. In its immense and confusing warren of souks, there are thousands of artisans in their tiny shops opening onto the narrow alleyways. The medina of Fes is a totally absorbing and unique experience. The tour will then continue to the Jewish District (Mellah), the Royal Palace and a panoramic viewpoint over the medina, before heading back to the hotel.

Overnight: Riad Marjana Suites & Spa or similar, Fes Meals included: Breakfast

# Day 6 Fes - Merzouga

This morning, heading south on an approximately 460-kilometre travel day, you'll climb steadily into the dramatic landscapes of the Middle Atlas. Drive through a magnificent cedar forest, with the possibility of seeing some wild monkeys on the way.

Drive first towards the Immouzer and Ifrane, passing near the small mountain village of Azrou. This is the land of the fiercely independent Berbers, the Lords of the Atlas, whose traditions and ways still hold influence here in their mountain strongholds far away from the cities below.

After crossing the high Atlas at Tizi N'Tairhemt camel pass, continue via the Gorge du Ziz to Er Rachidia and the Ziz valley. You'll find that the area is dotted with palm trees, fortified villages and Berber farming communities. Pass by Erfoud, known for fossils and the quality of its dates, before continuing through arid desert plains that lead you to Merzouga at the feet of the Erg Chebi dunes.

Overnight: Riad Madu (Desert Experience) or similar, Merzouga Meals included: Breakfast: Dinner

# Day 7 Merzouga - Erg Chebbi Camel Ride & Desert Camp

Today, you'll explore the dunes in a 4X4 vehicle before visiting a nomad family and enjoying tea under their black tents to experience their daily life. Afterwards, you'll reach the small village of Khamlia to visit a music house. Here, you'll witness a traditional Gnawa music performance and enjoy time in the village for lunch (included).

In the afternoon, you'll trek or ride a camel from dune to dune to discover the breathtaking scenery. The sensation of being surrounded by endless desert is incredibly calming and the silence is overwhelming.

Upon arrival at the camp of Bedouin tents, take the opportunity to walk along the rim of the sand dunes as the sun begins to set. Later that evening, tuck into a traditional meal followed by music and dancing by the campfire.

Overnight: Madu Desert Camp (Desert experience) or similar, **Erg Chebbi** 

Meals included: Breakfast; Lunch; Dinner

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# The Itinerary

## Day 8 Merzouga - Todgha Gorge - Boumaine Dades

An early wake up is available this morning for those who wish to enjoy the mesmerising sunrise before getting breakfast.

Following breakfast, a 4x4 vehicle will take you back to Merzouga where you'll then continue towards Boumalne Dades on an approximately 250-kilometre travel day. Along the way, stop at Rissani market before heading towards Tinejdad and visiting the Berber Museum of Khorbat. Opened in 2002, the Oasis Museum occupies a group of 3 restored houses inside the Ksar El Khorbat Oujdid. The Museum offers antiquities and objects of traditional use, explaining colour photographs, historic photographs, maps and sketches.

Afterwards, enjoy tea inside the Kasbah before continuing onto the marvellous Todgha (Todra) Gorge with its ochre and green colours. The gorge is a lush green oasis running deep into a valley that's inhabited by a Berber population in Kasbahs. Take a walk under the palm groves then follow the road of a Thousand Kasbahs where each of the oasis towns boast their own distinctive character. The mud and straw structures become more plentiful and ornate as you progress along the valleys to reach the marvellous Boumalne Dades.

Overnight: Hotel Xaluca Dades or similar, Boumaine Dades Meals included: Breakfast; Dinner

# Day 9 Boumaine Dades - Ouarzazate

Today, you'll discover the beautiful Valley of Roses, famous for its beautiful rose gardens and adobe villages. Explore the village of Boutaghrar, known as the little "Moroccan Colorado", located at the foot of the Middle Atlas.

You'll enjoy lunch with a local Berber family in their family home.

In the afternoon, take an approximately 120-kilometre drive to Ouarzazate, known as the Moroccan desert gate.

Overnight: Riad Dar Chamaa or similar, Ouarzazate Meals included: Breakfast; Lunch; Dinner

#### Day 10 Ouarzazate – Ait Benhaddou – Taroudant

This morning you'll visit Ait Benhaddou, a UNESCO World Heritage site. Used many times as a backdrop for many Hollywood blockbusters, it was once one an important fortress stronghold on the old Salt Road Caravan Routes where traders brought salves, gold, ivory and salt from sub-Saharan Africa to Marrakech and beyond.

In the afternoon, drive through the volcanic mountains of the Anti-Atlas on an approximately 290-kilometre travel day. Head to Taznakht, a small town known for weaving Berber carpets before stopping in Taliouine, the capital of Saffron.

You'll then arrive in Taroudant, located at the intersection of the Souss Valley and the mountains of the High Atlas. Known as the "Little Marrakech", this was the first capital of the Saadian's dynasty during the 16th century and was a refuge for rebel princes, coveted by the southern tribes. Nowadays, people come here to rest in the shade of its stunning ochre walls.

Overnight: Riad Dar Zitoune or similar, Taroudant Meals included: Breakfast; Dinner

# Day 11 Taroudant Free Day

Today is yours free at leisure to discover Taroudant on your own.

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# The Itinerary

Overnight: Riad Dar Zitoune or similar, Taroudant Meals included: Breakfast; Dinner

#### Day 12 Taroudant - Agadir - Essaouira

Today you'll drive approximately 260 kilometres to Agadir, the pearl of Morocco's main western seaport on the Atlantic Ocean.

Continue along the beautiful coastal road to Essaouira, the modern name of the famous historic city of Mogador. This is a colourful coastal fishing town that offers an ocean climate, beautiful beach, fishing port, impressive fortifications and a wonderful Medina. Afterwards, enjoy visiting the Skala du port, the Jewish quarter and the government craft centre for silver.

Overnight: Riad Mimouna or similar, Essaouira Meals included: Breakfast

# Day 13 Essaouira - Marrakech

This morning is free so you can enjoy the unique atmosphere offered by Essaouira at lesiure.

In the afternoon, you'll head to Marrakech, the mythical walled ochre city. Jemaa El Fna Square lies in the heart of Marrakech, where music and local folklore are displayed in a setting from Arabian Nights. The cultural heritage of the city is unqieu with monuments of great wealth and fine architecture. Upon arrival, enjoy time at leisure to discover the city at your own pace after an approximately 180-kilometre travel day.

Overnight: Riad Passali or similar, Marrakech Meals included: Breakfast

#### **Day 14 Marrakech City Tour**

After breakfast this morning, enjoy a guided tour of the red city. Like many North African towns, Marrakech is divided into 2 distinct parts, the Gueliz (the modern French-built city) and the Medina (the Old City).

Start at the Koutoubia Mosque, the largest mosque in Marrakech that's famed for its minaret which has inspired other buildings such as the Hassan Tower of Rabat. You'll then visit the fascinating Saadian Tombs, dating back to the time of Sultan Ahmed al-Mansur who reigned from 1578 to 1603. These remarkable tombs are renowned for their beauty, in particular their steles and stucco-work. Continue on to Bahia Palace and Museum, built to be the most impressive palace of its time as it captures the essence of both Islamic and Moroccan style.

The tour ends in Jemaa el-Fnaa where the town becomes a maze of bustling bazaars, palaces and mosques (entrance fees included for attractions visited). It's worth seeing this renowned landmark in the evening as Marrakech revolves around the open-air central square with night-time entertainment for both locals and tourists. Alternatively, you can join one of the optional activities available.

Optional Activity: Horse Drawn Carriage Ride

Please see current pricing in Important Information.

Optional Activity: Moroccan Dinner & Show

Please see current pricing in Important Information.

Optional Activity: Marrakech Cooking Class

Please see current pricing in Important Information.

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# The Itinerary

Please note: Only the Horse Drawn Carriage Ride or Marrakech Cooking Class may be chosen on Day 14 due to time restrictions.

Overnight: Riad Passali or similar, Marrakech

Meals included: Breakfast

## Day 15 Marrakech - Casablanca

After breakfast this morning, you'll depart for Casablanca.

Here you'll see the Hassan II Mosque (fee included), an important religious and cultural site built on the sea and dominated by its 210-metre-high minaret.

Enjoy time at leisure in the afternoon after an approximately 240-kilometre travel day.

Overnight: Hotel Odyssee Center or similar, Casablanca Meals included: Breakfast

# Day 16 Casablanca, Morocco - Australia (or New Zealand)

Today, you will be transferred to Casablanca airport for the return flight to Australia (or New Zealand).

Please note: If your flight departs early, breakfast will be arranged for pick up from the hotel reception the night before.

Overnight: None

Meals included: Breakfast; In-Flight

Day 17 Arrive Australia (or New Zealand)
Please note: Some flights may arrive +1 day later.

Meals included: None





# **Tour Inclusions**

### **HIGHLIGHTS**

Experience the wonders of Marrakech, Rabat, Fes, Chefchaouen and more

See Hassan Tower on a guided tour of Rabat

Immerse yourself in the beautiful blue-washed town of Chefchaouen

Visit the Roman ruins at Volubilis

See the Royal Palace Tour and tour the medieval medina of Fes

Enjoy the dramatic landscapes of the Atlas Mountains

Witness traditional Berber villages

Take a 4x4 safari through desert dunes to meet local nomads

Enjoy a sunset camel ride through the sand dunes of Erg Chebbi

Enjoy music and dancing by the campfire in the desert

Marvel at Todgha (Todra) Gorge in the Atlas Mountains

Travel through the vast Dadès Valley

Visit the famous UNESCO-listed kasbah of Ait Benhaddou

Witness the stunning ochre walls of Taroudant

See the town of Taznakht, known for Berber carpets

Discover the historical city of Essaouira, formerly named Mogador

Stroll through the wondrous souks of Marrakech on a city tour

See the famous Jemaa el-Fnaa square in Marrakech

Stand in awe of the Hassan II Mosque in Casablanca

#### **FLIGHTS**

Return international full-service flights (economy class), surcharges may apply

#### **ACCOMMODATION**

14 nights of 3 to 5-star hotel, riad and desert kasbah accommodation

#### DINING

24 meals including a traditional Bedouin camp meal in the desert

#### **ESSENTIALS**

Airline taxes and surcharges

English-speaking tour leader and guide

#### **TRANSPORT**

Transportation by private air-conditioned vehicles

# **TRANSFERS**

Return airport transfers

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\*Please note: All information provided in this brochure is subject to both change and availability. Prior to purchase please check the current deal for up-to-date information. If you have already purchased this deal, the terms and conditions on your Purchase Confirmation apply and take precedence over the information in this brochure.

# **Booking Information**

After purchase, you will receive a receipt and a Purchase Confirmation, directing you to an online Passenger Information Form. You must complete the Passenger Information Form within 72 hours of purchase.

Any special requests, preferences and optional extras MUST be clearly stated in your Passenger Information Form. Any change requested after submitting your Passenger Information Form cannot be guaranteed, is strictly subject to availability and will incur surcharges as outlined in the Schedule of Fees below.

Please note: All countries and territories have different entry requirements in relation to vaccinations, quarantine/isolation periods and travel restrictions. Due to the evolving nature, we would ask all of our customers to monitor, meet and adhere to the specific requirements of their intended destination(s) in the lead-up to and immediately before travel, as well as any requirements post-travel upon their return.

### **Our Policies**

#### **Cancellation & Refund Policy**

By placing a booking with us, you acknowledge the following important information:

## • we act as your booking agent;

TripADeal is a booking services provider, and curates the Travel Offers available on our website. We act as your booking agent, and we receive payment for the Booking Services as part of the booking price, however, we do not provide any of the Travel Services (flights, accommodation, tours or other products or services) included in your booking – the Travel Services are provided by a number of third party Travel Suppliers.

- each booking is unique; our Travel
   Offers are made up of a variety of
   different components and are, during the
   booking process, uniquely tailored to suit
   your requirements, for example,
   departure dates and ports, flight and
   room upgrades, tour inclusions, etc.
- changes/modifications to your booking may not be possible; once your booking has been made, changes or modifications may not be possible, and where possible, may incur a fee. It is important to ensure that the information you provide during the booking process is accurate and up to date, and that you read the Travel
   Offer carefully before placing your order.
- Travel Offers are a package; our Travel
   Offers have been curated into package
   offerings and must be used as a package
   - individual components cannot be used
   independently of the full package
   offering.
- our Travel Offers are generally nonrefundable; in order to provide great value Travel Offers, we work with a variety of Travel Suppliers to find the best deals – this often means the Travel Suppliers' offerings are non-refundable to ensure the best price. We recommend that you obtain travel insurance as soon as you make a booking with us.

To read more about our Cancellation and Refund Policy, please click here.

#### **General Terms & Conditions**

By placing your booking with us, you acknowledge and agree to our <u>Terms & Conditions</u>, <u>Privacy Policy</u> and <u>Cancellation Policy</u>.

#### Offer Essentials

This Travel Offer is valid for travel on selected dates until the 3rd November 2026.

Minimum group size 4, maximum group size 16 per vehicle.

This Travel Offer is priced per person based on a twin share.

# **Departure Dates & Surcharges**

See checkout for live dates and availability.

#### **Single Traveller Supplement**

For solo travellers, a mandatory single supplement of \$1,350 applies.

Please note: Accommodation for single customers who are travelling on a tour or cruise package may be in a single room, depending on availability.

#### **Child Policy**

- No child discounts are offered. The full price applies to all children travelling with their parents.
- Valid for children 8 years old and over.

Please note: Children must be accompanied by a responsible adult 18 years old and over to travel. No unaccompanied minors are allowed.

# **Flights**

### **Departure Cities**

Sydney, Melbourne, Perth, \*Brisbane, \*Adelaide or \*Auckland

#### **Departure City Surcharges**

Adelaide: \$200 per personBrisbane: \$300 per personAuckland: \$600 per person

#### International Flight(s)

• Cabin Class: Economy Class

Please note: We cannot accommodate oneway flights. Travellers must take all included flights within the package, and any flights intentionally forfeited will result in later flights being subject to cancellation.

#### **Preferred Airline Surcharge**

Cabin Class: Economy Class
Emirates: \$300 per person
Qatar: \$400 per person

#### Please note:

- Preferred airlines are subject to availability.
   If we are unable to fulfil your request, the above extra cost will be refunded.
- On any upgrade purchase, short-haul flights and domestic flight sectors are not guaranteed, subject to aircraft configuration.

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- In the event that a purchased stopover package and a purchased preferred airline upgrade are not compatible, you will have the option to receive a refund for the preferred airline upgrade or be offered an alternative stopover city option, e.g if you choose to fly with Singapore Airlines you cannot stopover in Dubai.
- Preferred airline refers to the marketing carrier and could include codeshare partners.

#### **Arrive Early & Stay Behind Options**

Fly out and return home up to 60 days pre and post your tour dates.

### Arrive Early

Casablanca, Morocco - From \$300 per person, subject to availability.

#### Stay Behind

Casablanca, Morocco - From \$300 per person, subject to availability.

#### Please note:

#### • Exclusions:

This fee does not include extra nights' accommodation, meals or airport transfers.

#### • Cancellations & Changes:

Flight booking changes or cancellations after air tickets have been issued are not guaranteed and may incur additional fees and fare difference, subject to the airline cancellation and change policies. Flight changes are subject to availability at the time of booking.

#### • High-Season:

A high-season Arrive Early or Stay Behind can be purchased for an additional charge, subject to availability. For pricing, please refer to the cart.

#### • + 60 days:

You can fly out up to 60 days before your package's start date, and/or return home 60 days after your package's end date. Should you wish to fly out or return home for more than 60 days from the tour, please contact us to request availability. Additional costs may apply.

#### • Estimated dates:

Your estimated departure, return, and arrival dates are all subject to availability and may vary. The confirmed schedule for all flights will be provided when you receive your flight tickets.

• High season surcharges apply to flights departing between the below date ranges:

28th March 2025 - 27th April 2025 16th June 2025 - 20th July 2025 15th September 2025 - 12th October 2025

1st December 2025 - 19th December 2025

20th December 2025 - 4th January 2026 5th January 2026 - 31st January 2026 3rd April 2026 - 20th April 2026 26th June 2026 - 17th July 2026 18th September 2026 - 9th October 2026 12th December 2026 - 18th December 2026

19th December 2026 - 3rd January 2027

#### **Stopover Packages**

- Doha, Qatar
- Dubai, U.A.E

#### Includes:

- 2. 3 or 5 nights in 4-star accommodation
- Daily breakfast
- Return airport transfers

For pricing, please refer to the payment cart at checkout.

# Please note:

- When a pre and post-tour stopover is chosen, the same stopover location must be chosen each way, due to the airline used.
- When selecting to Arrive Early for your tour in conjunction with a Stopover Package, your fly out date from home will take place before the stopover.
- When selecting to Stay Behind after your tour in conjunction with a Stopover Package, your stopover will take place before your final flight home.
- Stopover packages are subject to availability.

- In the event that a purchased stopover package and a purchased preferred airline upgrade are not compatible, you will have the option to receive a refund for the preferred airline upgrade or be offered an alternative stopover city option, e.g if you choose to fly with Singapore Airlines you cannot stopover in Dubai.
- Blackout dates apply to flights departing between the below date ranges:

Doha Grand Prix: End November to start

December 2025

Doha MotoGP: November 2025 Abu Dhabi Grand Prix (for Dubai):

December 2025

Doha Grand Prix: End November 2026 to

start December 2026

Doha MotoGP: November 2026 Abu Dhabi Grand Prix (for Dubai):

December 2026

Christmas and New Years Eve: 18 December 2026 - 3 January 2027

## Flight Class Upgrades

Business Class: For pricing, please refer to the payment cart at checkout.

# Please note:

- Flight upgrades are subject to availability and pricing changes (if we cannot fulfil your request, the upgrade cost will be refunded).
- On any upgrade purchase, short-haul flights and domestic flight sectors are not guaranteed, subject to aircraft configuration.

## Missed Flights

If you fail to arrive for your outbound flight, you risk all flight and land arrangements in your destination being automatically cancelled by the airlines and land operator, respectively. Additional fees may apply to reinstate these services. If you miss your flight for whatever reason, please contact us as soon as possible to make arrangements.

# **Accommodation**

#### Accommodation Used

3, 4 & 5-Star (Self-Rated) Properties

Rabat: ONOMO Hotel Rabat Terminus

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- Chefchaouen: Dar Echchaouen Maison d'Hote & Riad
- Fes: Riad Marjana Suites & Spa
- Merzouga: Riad Madu (Desert experience)
- Erg Chebbi: Madu Desert Camp (Desert experience)
- Boumaine Dades: Hotel Xaluca Dades
- Ouarzazate: Riad Dar ChamaaTaroudant: Riad Dar Zitoune
- Essaouira: Riad MimounaMarrakech: Riad Passali
- Casablanca: Hotel Odyssee Center

Please note: Accommodation/rooms offered are based on a lead-in room type and are subject to availability based on seasonality. In the instance a property is not available, a similar standard of accommodation will be provided. Properties will be confirmed and included in your travel pack, which you will receive 4-6 weeks before travel.

#### **Extra Nights**

Not available.

Please note: If you are interested in booking additional nights of accommodation pre or post-tour, please wait until you receive your travel documentation approximately 4-6 weeks before departure for the confirmed list of hotels. If booking your own additional accommodation directly with the hotel, please be aware that you may be required to change rooms at the start/end of your tour.

#### **Maximum Room Capacity**

2 people.

### **Triple Share**

Not available.

#### **Bedding Configuration**

Twin or double (subject to availability).

## **Optional Tours/activities**

- Day 14: Horse Drawn Carriage Ride -\$150 AUD per person
- Day 14: Moroccan Dinner & Show -\$230 AUD per person
- Day 14: Marrakech Cooking Class \$150 AUD per person

Please note:

- Only the Horse Drawn Carriage Ride or Marrakech Cooking Class may be chosen on day 14 due to time restrictions.
- Prices are based per person, are subject to availability, time permitting and weather conditions.
- The optional tours listed above must be purchased on checkout or over the phone before submitting your passenger information form (subject to availability).
- Some tours or shore excursions require minimum numbers to operate.

#### **Exclusions**

- Visa fees and requirements
- Domestic transfers and flights not stated in the deal offer
- Meals/beverages not stated in the deal offer
- Optional gratuities/tipping
- Optional activities/tours
- Personal expenses
- Travel insurance
- Any costs associated with an interruption to your tour as a result of an airline schedule change or cancellation

# **Gratuities/tipping**

Gratuities (tips) are not included for the services of the tour leader (when available) and driver throughout the tour. The recommended tip is \$5-\$7 USD per person per day. This covers the guide/leader and the driver and will be collected on tour.

Please note: Tipping for services provided is always a matter of personal discretion; however, please be aware that many locals consider tipping part of their normal remuneration, and they may approach you for payment; there's no need to be intimidated by the request.

### Other Important Information

TOUR GUIDE VS. TOUR LEADER

# **Tour Guide**

Often locals with intimate knowledge of an area, its culture, and history. Their role entails providing commentary, routing the tour, and seeing that people have a good

time. They are a licensed, qualified expert who supplies specific information on the history, art, architecture and culture of the city/village/attraction where they are guiding the tour. The guide meets the group at the required place and leaves it at the end of the tour; they do not travel with the group.

#### **Tour Leader**

An experienced person tasked with ensuring the smooth operation of tours, as well as providing practical support to passengers throughout the whole trip. Their role primarily includes assisting with accommodation, transportation between locations, and communication with tour guides at each stop. A tour leader may provide general guidance around a city or village and offer information on the place visited on the bus. However, they are not required to have specific art, architecture, or historical knowledge. They are not allowed to provide a guided tour or commentary of a city/village/attraction once there and, if caught doing so, can be fined.

Please note: Tour leaders/guides are not a standard inclusion in all travel offers. Tour leaders/guides will only be made available when required to enhance the experience of the destination featured.

**CLIMATE & AVERAGE TEMPERATURES** 

#### Morocco

Morocco's climate is very diverse, varying with the season and region. The country is mostly dry with high temperatures in summer (June - August) and a cooler climate in the mountains. In spring and Autumn (September - November and March-May), the cities are warm to hot (maximum daytime temperatures around 25 - 30°C) with pleasantly cool nights. In the desert, the sun is strong and the nights can be cold. In the mountains, the air is cool and nights are cold. In winter, January and February, the temperature goes from 20°C in the daytime to 9°C at night.

#### Weather

We always suggest referring to an online





source for the most up-to-date weather information for your destination/s.

#### **FLIGHTS**

#### **Seat Selection & Frequent Flyer Points**

We do not arrange seat selection. It is essential to highlight that some airlines do not allow pre-selected seats. We strongly suggest you contact the airline directly with seating allocation requirements and/or arrive at the airport earlier to arrange your seating. While we do not add frequent flyer member details to bookings, you can do this directly with the airline once you have your flight information.

#### **Passport Validity**

Customers must provide valid passport details either at the time of purchase or no later than 45 days before the departure date. Failure to do so may result in the cancellation of the booking. Customers will be responsible for any costs and fees incurred in this instance.

#### **COACH TOUR**

## Meals

For meals not included, the tour leader (when available) will offer assistance with reservations, suggestions and directions to local restaurants. It is your responsibility to notify us of any dietary requests/requirements.

Please note: We will do our best to meet your requests/requirements; however, we cannot guarantee that we will always be able to.

#### Luggage

You will be responsible for all your personal belongings whilst on tour. You must carry your own luggage from the vehicle to the hotel room and back to the vehicle. The driver will assist with the uploading and unloading of bags from the vehicle.

#### **OTHER**

### Mobility

If you require wheelchair access please contact our friendly sales and service team

to inquire on your behalf.

#### Fitness Level Required

Adventure (and spontaneity) create some of the best travel memories. Bear in mind that your home schedules and timings may not be adhered to on tour - it's all part of the fun!

A relaxed level of fitness will be required. Expect a comfortable pace of touring with a focus on leisure time and gentle activities. This may include city tours, the ability to walk up and down small flights of stairs and gentle slopes. You will be responsible for your own luggage and have the ability to board all modes of transport without assistance.

#### Please note:

- Some areas may be inaccessible to wheelchairs or mobility scooters, with personal walking sticks and other aids required should they be needed. Although some assistance may be available, every traveller should be self-reliant during all aspects of their travel.
- It is expected that every traveller must be self-reliant and able to undertake all aspects of their own travel. Please speak to your booking agent about your personal circumstances and any assistance requirements to ensure this tour is right for you.
- If you have any concerns, please consult your healthcare provider prior to purchase/ travel.

# Sightseeing

Please note: If entry to a site is affected by changes in operating hours or public holiday closures, your itinerary, where possible, may be adjusted, or a similar activity will be offered in its place (subject to availability).

#### Shopping

Shopping overseas can be a daunting and confusing experience, especially when there is a language barrier. Please be very cautious when foreign currencies and prices are involved. If paying by credit card, please pay close attention to the amount you are being charged and keep all your

receipts. Do not make any purchases you are not comfortable with or feel pressured into. If you are uncertain or need assistance with the language barrier, please seek assistance from your Tour Guide/Leader. Please refer to our Terms and Conditions regarding shopping for further information.

# **Visas**

A tourist visa for Morocco is not required for stays up to 90 days if travelling on an Australian or New Zealand passport.

#### Important:

- Please start arranging your visa three weeks before departure to account for any delays due to consulate operating hours.
- Visa rules are subject to change. Please check with the nearest embassy, consulate or immigration department of the destination/s you are visiting once you receive your travel documentation to ensure you have the most up to date information.
- It is your responsibility to be travel-ready and ensure that you are aware and comply with any destination or travel requirements, including the validity of all required travel documents.
- Passengers who are not Australian citizens must also check with the respective consulate or visa agency to determine what their visa requirements are and what personal identification is required.
- It is also important to note that some areas of employment, such as journalism, government authorities and charity organisations, may have additional restrictions in applying for visas. This may, in turn, affect the type of application required.

#### **Travel Insurance**

Embarking on your next trip is exciting, and while you hope the unexpected does not happen, it is best to be prepared. We strongly recommend you take out travel insurance when making your booking. Whether it's a potential medical emergency, a flight cancellation, a delayed

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suitcase, or an unforeseen event, it's important to ensure you're adequately protected. For more information or advice visit <a href="https://www.tripadeal.com.au/travel-insurance">https://www.tripadeal.com.au/travel-insurance</a>

# **Schedule Of Fees**

#### **Voluntary Changes**

This includes booking changes requested by you, including but not limited to those changes requiring an airline ticket or a Purchase Confirmation reissue.

 Changes - \$100 per booking and any additional charges applied by the airline/ cruise company/accommodation/other travel providers.

#### **Name Changes Due To Passenger Error**

If the incorrect name has been provided, charges of \$100 per booking and any additional charges applied by the airline/cruise company/accommodation/other travel providers.

### **Supplier Fees**

In the event the tour package you have purchased is unable to proceed, and/or a Travel Supplier is unable to fulfil the tour due to external circumstances (Limitation of Liability e.g. a Force Majeure event), there may be a fee or amount of money that is withheld by our Suppliers and is unrecoverable. This may be due to nonrefundable airline tickets, cancellation penalties with cruise cabins or unrecoverable payments with our land/ accommodation partners. If refunds are not available from Suppliers, we will endeavour to obtain a travel credit on the best terms available and communicate these outcomes to you. In the event we are unable to obtain a refund or travel service credit, or part thereof, this cost is passed on to the customer as a Supplier Fee.

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