



Italian Alps & Christmas Markets

ITALY • AUSTRIA • SLOVENIA

The Offer

Embrace the magic of the holiday season on an extraordinary journey through Italy, Austria and Slovenia. Picture yourself exploring charming towns, wandering through Christmas markets and soaking in the winter wonderland of Europe.

Your journey begins in chic Milan, the Italian capital of fashion and design. Stroll through the iconic Sforza Castle, marvel at the breathtaking Piazza del Duomo and more during a guided city tour. Travel to Verona, where Juliet's famous balcony and the majestic Roman amphitheatre await your discovery. Then, enjoy time at leisure to wander sparkling Christmas markets with wooden stalls and delicate crafts by local artisans.

Feel the magic of the Dolomites in Trento as you shop for traditional gifts at picture-perfect Christmas markets. Later, let the crisp winter air of the Italian Alps take your breath away as you stroll Bolzano's festive streets before tasting wine in the renowned Alto Adige region.

Austria welcomes you as you discover Villach, home to the must-see Heilige Kreuz church and Velden am Wörther See lakeside town. Continue into Slovenia to admire the

fairytales-like Bled Castle, perched high above the waters of Lake Bled. Enjoy a half-day guided tour of Ljubljana to see the National University Library, Dragon Bridge and more. Afterwards, stroll through the local Christmas markets to delight in the joyful sounds of children and photograph twinkling lights. Uncover the magnificent cave formations and underground train network of Postojna Cave before finally arriving in Venice, Italy. Here, you'll board a water bus to glide through the city's legendary canals and tour the city centre. Turn your bucket list into memories as you visit St Mark's Square, St Mark's Basilica and more.

Believe in the magic of Christmas with return international full-service flights, 11 nights of hotel accommodation, daily breakfast and more.

Want more? Add extra days to your itinerary with Arrive Early in Milan, Italy, and Stay Behind in Venice, Italy, options.



14-DAY TOUR PACKAGE | ITALIAN ALPS & CHRISTMAS MARKETS

The Map





14-DAY TOUR PACKAGE | ITALIAN ALPS & CHRISTMAS MARKETS

The Itinerary

Day 1 Australia (or New Zealand) - Milan, Italy

Today, you'll depart for Milan, Italy.

Please note: Due to flight scheduling and availability, some customers may be required to depart on Day 2, to arrive on Day 2. Flight times will be indicated on your final documentation, which you will receive 4 - 6 weeks prior to departure.

Meals included: In-Flight

Day 2 Milan, Italy

Upon arrival in Milan, you will be met at the airport and transferred to the hotel.

Enjoy the remainder of the day at leisure discovering the fashion-forward streets of Milan.

Overnight: AS Limbiate Hotel or similar, Milan Area

Meals included: None

Day 3 Milan Walking City Tour

After breakfast, enjoy an approximately 3-hour guided city tour of Milan. Celebrated as the Italian capital of fashion and design, the area is rich in art, history and culture.

The tour begins from Sforza Castle (entrance not included) before walking towards the Duomo (entrance not included). On the way, admire elegant buildings along 2 of Milan's iconic streets, the Via Dante and Via Dei Mercanti. Piazza del Duomo is the heart of Milan, and the Duomo (where German influences are softened by the finesse of Italian artists) is one of its most significant Gothic style monuments.

The tour continues through the Galleria Vittorio Emanuele, Italy's oldest active shopping mall and a major landmark of Milan. You'll then arrive at the Piazza Della Scala, home to one of the most famous theatres in the world, La Scala.

In the afternoon, enjoy the remainder of the day at leisure.

Please note: Entrances are not included.

Overnight: AS Limbiate Hotel or similar, Milan Area

Meals included: Breakfast

Day 4 Milan - Verona

Today, you'll travel approximately 180 kilometres to Verona. This is a UNESCO-listed city that's a place of history, culture, music, architecture and high society.

On the way, you'll stop at one of the most beautiful villages in Italy, Borghetto which is located near Lake Garda. The area is known for its little cobbled streets and narrow buildings with aged features. Borghetto, a village of ancient mills, is characterised by historic fortifications dating back to the medieval ages.

Afterwards, continue onwards to the historic city of Verona where you can enjoy the remainder of the day at leisure. Make time to visit the beautiful Christmas markets in the city centre.

Overnight: Hotel Best Western CTC or similar, Verona Area

Meals included: Breakfast



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The Itinerary

Day 5 Verona Walking City Tour - Trento, Italian Alps - Christmas Markets

Verona was founded in the 1st century B.C. and has preserved a remarkable number of monuments from antiquity, the mediaeval and Renaissance periods.

Enjoy a half-day guided tour to see the main historical sights like Juliet's famous balcony and the majestic Roman amphitheatre in Piazza Bra. Today, it's still in use and serves as a venue for large-scale opera performances.

In the afternoon, continue your adventure by travelling approximately 100 kilometres to one of Italy's most unique regions, the Dolomites. You'll arrive in Trento, an Italian city that unites the charm of its important history with the beauty of a village at the foot of enchanting mountains. This is a destination for those who love history, nature, culture and good food.

Enjoy the remainder of the day at leisure to perhaps wander through the wonderful Christmas markets. The markets feature picturesque wooden huts while the streets of Trento are decorated with festive lights. Here you can find local handicrafts, unique gift, local delicacies and interesting events.

Overnight: Hotel Everest Trento or similar, Trento

Meals included: Breakfast

Day 6 Trento - Bolzano, Italian Alps

After breakfast, you'll travel to Bolzano. The capital of Trentino Alto Adige region has a mesmerising charm with a business centre located in a beautiful valley and a wealth of unspoiled nature against the backdrop of the imposing Dolomites.

Surrounded by mountains, it's also a meeting point between the Mediterranean and Central European. This has characterised the architecture, alleys, small squares and arches of its historical centre.

Upon arrival, stroll through the famous Christmas markets to experience the enveloping scents of festive spices and mulled wine. The city comes alive with traditional music and joyful voices accompanying every step. Enjoy seeing the decorated wooden huts and twinkling festive lights that make for a magical atmosphere.

In the afternoon, you'll head to the famous Alto Adige wine trail. Due to the varying altitudes of between 200 and 1,000 metres, wine growers have the entire range of the micro climate and characteristic soils at their disposal. Lagrein and Vernatsch wine are originated from this part of the country and there is also the local variety Gewürztraminer. Enjoy visiting one of the cellars and tasting the famous wines of the area.

Today's travel distance is approximately 130 kilometres.

Overnight: Hotel Everest Trento or similar, Trento

Meals included: Breakfast

Day 7 Trento - Treviso, Italy - Villach, Austria

Today, you'll travel approximately 370 kilometres to the small town of Villach, located in the Austrian Alps.



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The Itinerary

On the way, you'll stop at Treviso. This hotspot is known for being the original production area of Prosecco wine, radicchio and tiramisù. Enjoy a beautiful walk along the mediaeval walls or, just outside the city, along the banks of the Sile River.

In the late afternoon, you'll arrive at your hotel in Villach where you can enjoy the remainder of the day at leisure.

Overnight: Hotel Goldenes Lamm or similar, Villach

Meals included: Breakfast

Day 8 Villach, Austria

Enjoy the picturesque town of Villach and its traditional Christmas markets with time at leisure. Villach boasts a large number of historical interests, and its old town centre (Altstadt) is one of the most picturesque in southern Austria. A must-see is the Heilige Kreuz church which is among the most beautiful sacred Baroque-style buildings in Austria.

Overnight: Hotel Goldenes Lamm or similar, Villach

Meals included: Breakfast

Day 9 Villach, Austria - Lake Bled, Slovenia - Ljubljana, Slovenia

This morning, you'll journey to Ljubljana. This is the vibrant capital of Slovenia and one of Europe's greenest and most liveable cities.

On the way, you'll stop at the enchanting Lake Bled. This is where you can marvel at Bled Castle, Slovenia's oldest castle that's been steeped in history since the 11th century. Perched on a steep cliff high above the lake, the castle creates a dramatic

backdrop to the city. Enjoy a scenic ride on a traditional Pletna boat on the emerald-green and picturesque Bled Island to admire lush scenery (included).

In the late afternoon, you'll continue onwards to Ljubljana. Nestled amidst the towering peaks of the Julian Alps, you'll have the chance to explore the renowned Christmas markets.

Today's travel distance is approximately 100 kilometres.

Overnight: Hotel City or similar, Ljubljana.

Meals included: Breakfast

Day 10 Ljubljana Walking City Tour & Christmas Markets

After breakfast, embark on a guided half-day tour of Ljubljana's city center. Highlights include the National University Library, Congress Square, Cobbler's Bridge, New Square, the Prešeren Monument, the renowned Dragon Bridge and more. You might also like to see Ljubljana Castle with Romanesque, Gothic and Renaissance architectural elements (entrance not included).

In the afternoon, enjoy strolling through the beautiful Christmas markets. Ljubljana's cold days are warmed by the cheery atmosphere, and the banks of the river come alive with ornamented market stalls. You'll find an array of handicrafts, gifts and traditional food and drink. Numerous open-air concerts and performances take place throughout the city, inviting shoppers to linger and enjoy the seasonal entertainment.

Overnight: Hotel City or similar, Ljubljana.

Meals included: Breakfast



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The Itinerary

Day 11 Ljubljana - Postojna Cave, Slovenia - Venice, Italy

After breakfast, you'll travel to the mesmerising Postojna Cave. This is one of the largest caves in Europe and the only karst cave with a railway built more than 140 years ago (entry included).

In the late afternoon, arrive at your hotel in Venice where you can enjoy the remainder of the day at leisure.

Today's travel distance is approximately 240 kilometres.

Overnight: Crown Plaza Hotel or similar, Quarto D'Altino, Venice Area

Meals included: Breakfast

Day 12 Venice Walking City Tour

After breakfast this morning, you'll be transferred to the Tronchetto Pier in Venice where you will board a water bus to Venice city centre. Take the time to admire the beautiful buildings and architecture as you cruise the infamous canals.

Upon arrival, you'll be met by a local guide at Piazza San Marco (St Mark's Square) and begin your approximately 2-hour guided tour of Venice. The tour starts at the iconic St Mark's Square, regarded as one of the most intricate and beautiful town squares in the world and the hub of Venetian life. Surrounding the square, you will see the famous St Mark's Basilica, the Doge's Palace and the Bell Tower (entrances not included).

Visit St Mark's Basilica which was built to house the body of St Marc who was transported there from Alexandria in 828AD. Inside the basilica, you can admire over 8,000 square metres of glittering Byzantine mosaics. The tour then continues to Rialto Bridge, the oldest bridge in the Grand Canal and an icon of the city.

Upon conclusion of the tour, you enjoy an afternoon at leisure in the beautiful city of Venice before being transferred back to your hotel.

Overnight: Crown Plaza Hotel or similar, Quarto D'Altino, Venice Area

Meals included: Breakfast

Day 13 Venice, Italy - Australia (or New Zealand)

Today, at the appropriate time, be transferred to the airport for your return flight to Australia (or New Zealand).

Meals included: Breakfast

Day 14 Arrive in Australia (or New Zealand)

Please note: Some flights may arrive +1 day later.

Meals included: In-Flight



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Tour Inclusions

HIGHLIGHTS

Discover the incredible countries of Italy, Austria and Slovenia

Immerse yourself in the magic of the European festive season

Visit Milan, Venice, Verona, Bolzano, Ljubljana and more

Experience the beauty of the fascinating Italian Dolomites

Discover the cosmopolitan city of Milan on a half-day guided tour

Embrace the Christmas flair of stunning Verona, home of Romeo and Juliet

Stop at the picturesque village of Borghetto on the Garda Lake

Stay in Trento a charming city at the foot of the enchanting Dolomite mountains

See the beautiful Christmas markets in Trento

Explore the Alto Adige (South-Tyrol) region, the natural border between the Mediterranean and central Europe

Discover cultural Bolzano, home to lively Christmas markets

Explore the famous Alto Adige wine trails and enjoy a wine tasting

Visit the Austrian town of Villach and its traditional Christmas markets

Enjoy a boat ride on the tranquil Lake Bled in Slovenia

Stand in awe of the picturesque Lake Bled and Bled Castle

Explore Ljubljana, Europe's greenest capital city on a guided tour

Discover the vibrant Christmas Markets in Ljubljana

Visit Postojna Cave, one of the largest in Europe

Wander the romantic streets of Venice on a guided walking tour

FLIGHTS

Return international full-service flights (economy class), surcharges may apply

ACCOMMODATION

11 nights of hotel accommodation

DINING

11 meals including daily breakfast

ESSENTIALS

Parking and checkpoint fees

Audio earphones for hearing assistance

English-speaking tour leader and guides

Airline taxes plus surcharges

TRANSPORT

Transportation by private air-conditioned vehicles

Return water bus to Venice city centre

TRANSFERS

Day 2: Arrival transfer

Day 13: Airport transfer

Important Information

***Please note: All information provided in this brochure is subject to both change and availability. Prior to purchase please check the current deal for up-to-date information. If you have already purchased this deal, the terms and conditions on your Purchase Confirmation apply and take precedence over the information in this brochure.**

Booking Information

After purchase, you will receive a receipt and a Purchase Confirmation, directing you to an online Passenger Information Form. You must complete the Passenger Information Form within 72 hours of purchase.

Any special requests, preferences and optional extras MUST be clearly stated in your Passenger Information Form. Any change requested after submitting your Passenger Information Form cannot be guaranteed, is strictly subject to availability and will incur surcharges as outlined in the Schedule of Fees below.

Please note: All countries and territories have different entry requirements in relation to vaccinations, quarantine/isolation periods and travel restrictions. Due to the evolving nature, we would ask all of our customers to monitor, meet and adhere to the specific requirements of their intended destination(s) in the lead-up to and immediately before travel, as well as any requirements post-travel upon their return.

Our Policies

Cancellation & Refund Policy

By placing a booking with us, you acknowledge the following important information:

- **we act as your booking agent :**

TripADeal is a booking services provider, and curates the Travel Offers available on our website. We act as your booking agent, and we receive payment for the Booking Services as part of the booking price, however, we do not provide any of the Travel Services (flights, accommodation, tours or other products or services) included in your booking – the Travel Services are provided by a number of third party Travel Suppliers.

- **each booking is unique** ; our Travel Offers are made up of a variety of different components and are, during the booking process, uniquely tailored to suit your requirements, for example, departure dates and ports, flight and room upgrades, tour inclusions, etc.

- **changes/modifications to your booking may not be possible** ; once your booking has been made, changes or modifications may not be possible, and where possible, may incur a fee. It is important to ensure that the information you provide during the booking process is accurate and up to date, and that you read the Travel Offer carefully before placing your order.

- **Travel Offers are a package** ; our Travel Offers have been curated into package offerings and must be used as a package – individual components cannot be used independently of the full package offering.

- **our Travel Offers are generally non-refundable** ; in order to provide great value Travel Offers, we work with a variety of Travel Suppliers to find the best deals – this often means the Travel Suppliers' offerings are non-refundable to ensure the best price. We recommend that you obtain travel insurance as soon as you make a booking with us.

To read more about our Cancellation and Refund Policy, please [click here](#).

General Terms & Conditions

By placing your booking with us, you acknowledge and agree to our [Terms & Conditions](#), [Privacy Policy](#) and [Cancellation Policy](#).

Offer Essentials

This Travel Offer is valid for travel on selected dates until the 28th November 2026.

Minimum group size 20, maximum group size 40 per vehicle.

This Travel Offer is priced per person based on a twin share.

Departure Dates & Surcharges

See checkout for live dates and availability.

Single Traveller Supplement

For solo travellers, a mandatory single supplement of \$990 applies.

Please note: Accommodation for single customers who are travelling on a tour or cruise package may be in a single room, depending on availability.

Child Policy

- No child discounts are offered. The full price applies to all children travelling with their parents.
- Valid for children 8 years old and over.

Please note: Children must be accompanied by a responsible adult 18 years old and over to travel. No unaccompanied minors are allowed.

Flights

Departure Cities

Sydney, Melbourne, Perth, *Brisbane, *Adelaide or *Auckland

Departure City Surcharges

- Brisbane or Adelaide: \$150 per person
- Auckland: \$500 per person

International Full-Service Flight(s)

- Cabin Class: Economy Class

Please note: We cannot accommodate one-way flights. Travellers must take all included flights within the package, and any flights intentionally forfeited will result in later flights being subject to cancellation.

Please note:

- **From Australia, the flying journey to your destination may take up to 29 hours, with up to 2 stops. One of those stops may be within Australia.**
- **From New Zealand, the flying journey to your destination may take up to 32 hours, with up to 2 stops. One of those stops may be within Australia or New Zealand.**

This is provided as a guide only - actual flight duration can vary depending on availability and airline schedules. Your booking's final details will be confirmed to you via email once available.

Important Information

Preferred Airline Surcharge

- Cabin Class: Economy Class
- Qatar Airways: \$300 per person
- Emirates: \$500 per person

Please note:

- Preferred airlines are subject to availability. If we are unable to fulfil your request, the above extra cost will be refunded.
- On any upgrade purchase, short-haul flights and domestic flight sectors are not guaranteed, subject to aircraft configuration.
- In the event that a purchased stopover package and a purchased preferred airline upgrade are not compatible, you will have the option to receive a refund for the preferred airline upgrade or be offered an alternative stopover city option, e.g if you choose to fly with Singapore Airlines you cannot stopover in Dubai.
- Preferred airline refers to the marketing carrier and could include codeshare partners.

Arrive Early & Stay Behind Options

Fly out and return home up to 60 days pre and post your tour dates.

Arrive Early

Milan, Italy - From \$300 per person, subject to availability.

Stay Behind

Venice, Italy - From \$300 per person, subject to availability.

Please note:

• Exclusions:

This fee does not include extra nights' accommodation, meals or airport transfers.

• Cancellations & Changes:

Flight booking changes or cancellations after air tickets have been issued are not guaranteed and may incur additional fees and fare difference, subject to the airline cancellation and change policies. Flight changes are subject to availability at the time of booking.

• High-Season:

A high-season Arrive Early or Stay Behind can be purchased for an additional charge, subject to availability. For pricing, please refer to the cart.

• + 60 days:

You can fly out up to 60 days before your package's start date, and/or return home 60 days after your package's end date. Should you wish to fly out or return home for more than 60 days from the tour, please contact us to request availability.

Additional costs may apply.

• Estimated dates:

Your estimated departure, return, and arrival dates are all subject to availability and may vary. The confirmed schedule for all flights will be provided when you receive your flight tickets.

• High season surcharges apply to flights departing between the below date ranges:

26th June 2026 - 17th July 2026
18th September 2026 - 9th October 2026
12th December 2026 - 18th December 2026
19th December 2026 - 03 January 2027
04 January 2027 - 27 January 2027

Stopover Packages

- Doha, Qatar
- Dubai, U.A.E

Includes:

- 2, 3 or 5 nights in 4-star accommodation
- Daily breakfast
- Return airport transfers

For pricing, please refer to the payment cart at checkout.

Please note:

- When a pre and post-tour stopover is chosen, the same stopover location must be chosen each way, due to the airline used.
- When selecting to Arrive Early for your tour in conjunction with a Stopover Package, your fly out date from home will take place before the stopover.
- When selecting to Stay Behind after your tour in conjunction with a Stopover Package, your stopover will take place before your final flight home.

• Stopover packages are subject to availability.

• In the event that a purchased stopover package and a purchased preferred airline upgrade are not compatible, you will have the option to receive a refund for the preferred airline upgrade or be offered an alternative stopover city option, e.g if you choose to fly with Singapore Airlines you cannot stopover in Dubai.

• Blackout dates apply to flights departing between the below date ranges:

Doha Grand Prix: 26 November - 02 December 2026

Abu Dhabi Grand Prix (for Dubai): 03 December - 09 December 2025
Christmas and New Years Eve: 18 December 2026 - 03 January 2027

Flight Class Upgrades

Business or Premium Economy Class: For pricing, please refer to the payment cart at checkout.

Please note:

- Flight upgrades are subject to availability and pricing changes (if we cannot fulfil your request, the upgrade cost will be refunded).
- On any upgrade purchase, short-haul flights and domestic flight sectors are not guaranteed, subject to aircraft configuration.

Missed Flights

If you fail to arrive for your outbound flight, you risk all flight and land arrangements in your destination being automatically cancelled by the airlines and land operator, respectively. Additional fees may apply to reinstate these services. If you miss your flight for whatever reason, please contact us as soon as possible to make arrangements.

Accommodation

Accommodation Used

4-Star Properties (Self-Rated)

- Milan Area, Italy: AS hotel Limbiate, Devero Hotel or Royal Garden Hotel

Important Information

- Verona Area, Italy: Hotel Villa Malaspina or Best Western CTC Hotel Verona
- Villach, Austria: Boutique Hotel Goldenes Lamm or Hotel City
- Ljubljana, Slovenia: City Hotel or ONE66 Hotel
- Venice Area, Italy: Hotel Holiday, Hotel Villa Patriarca or Hotel Crown Plaza

3-Star Properties (Self-Rated)

- Trento Area, Italy: Hotel Everest or B&B Hotel

Please note: Accommodation/rooms offered are based on a lead-in room type and are subject to availability based on seasonality. In the instance a property is not available, a similar standard of accommodation will be provided. Properties will be confirmed and included in your travel pack, which you will receive 4-6 weeks before travel.

Extra Nights

Not available.

Please note: If you are interested in booking additional nights of accommodation pre or post-tour, please wait until you receive your travel documentation approximately 4-6 weeks before departure for the confirmed list of hotels. If booking your own additional accommodation directly with the hotel, please be aware that you may be required to change rooms at the start/end of your tour.

Maximum Room Capacity

2 people.

Triple Share

Not available.

Bedding Configuration

Twin or double (subject to availability).

Exclusions

- Visa fees and requirements
- Domestic transfers and flights not stated in the deal offer
- Meals/beverages not stated in the deal offer
- Optional gratuities/tipping
- Optional activities/tours
- Personal expenses

- Travel insurance
- Any costs associated with an interruption to your tour as a result of an airline schedule change or cancellation
- Mandatory city tax
- Venice Historical Centre Entrance Fee

VENICE TOURIST ENTRANCE TAX

Venice, Italy

It is now mandatory for all tourists who are daytripping or staying less than one night in Venice to pay an entrance tax online prior to arrival. The cost of the tax will change based on the season and the turnout of tourists. Prices will range from €3 up to €10 per person, per day.

Exemptions

- Guests staying more than one night in Venice and Venice area (with proof of stay)
- Children 6 years and under
- Residents, Home owners, Students of Venice
- Tourist bus passengers

Gratuities/tipping

Land

Gratuities (tips) are not included for the services of the tour leader (when available) and driver throughout the tour. The recommended tip is €5-€7 per person per day. This covers the guide/leader and the driver and will be collected on tour.

Please note: Tipping for services provided is always a matter of personal discretion; however, please be aware that many locals consider tipping part of their normal remuneration, and they may approach you for payment; there's no need to be intimidated by the request.

Other Important Information

CITY TAXES

Payable directly to the hotel at check-in.

- Trento Area: €3.10 per person, per night
- Verona Area: €3.10 per person, per night
- Venice Area: €3.10 per person, per night
- Milan Area: €5 per person, per night

Please note: All pricing is approximate and subject to change.

TOUR GUIDE VS. TOUR LEADER

Tour Guide

Often locals with intimate knowledge of an area, its culture, and history. Their role entails providing commentary, routing the tour, and seeing that people have a good time. They are a licensed, qualified expert who supplies specific information on the history, art, architecture and culture of the city/village/attraction where they are guiding the tour. The guide meets the group at the required place and leaves it at the end of the tour; they do not travel with the group.

Tour Leader

An experienced person tasked with ensuring the smooth operation of tours, as well as providing practical support to passengers throughout the whole trip. Their role primarily includes assisting with accommodation, transportation between locations, and communication with tour guides at each stop. A tour leader may provide general guidance around a city or village and offer information on the place visited on the bus. However, they are not required to have specific art, architecture, or historical knowledge. They are not allowed to provide a guided tour or commentary of a city/village/attraction once there and, if caught doing so, can be fined.

Please note: Tour leaders/guides are not a standard inclusion in all travel offers. Tour leaders/guides will only be made available when required to enhance the experience of the destination featured.

CLIMATE & AVERAGE TEMPERATURES

The average daily temperature during late November and early December in this part of Europe sits around 5°C, inching towards the heart of winter. Be sure to wrap up warm to get ready for a true European Christmas Winter. You may even be lucky enough to witness light snowfall!

Weather

Important Information

We always suggest referring to an online source for the most up-to-date weather information for your destination/s.

FLIGHTS

Seat Selection & Frequent Flyer Points

We do not arrange seat selection. It is essential to highlight that some airlines do not allow pre-selected seats. We strongly suggest you contact the airline directly with seating allocation requirements and/or arrive at the airport earlier to arrange your seating. While we do not add frequent flyer member details to bookings, you can do this directly with the airline once you have your flight information.

Passport Validity

Customers must provide valid passport details either at the time of purchase or no later than 45 days before the departure date. Failure to do so may result in the cancellation of the booking. Customers will be responsible for any costs and fees incurred in this instance.

COACH TOUR

Meals

For meals not included, the tour leader (when available) will offer assistance with reservations, suggestions and directions to local restaurants. It is your responsibility to notify us of any dietary requests/requirements.

Please note: We will do our best to meet your requests/requirements; however, we cannot guarantee that we will always be able to.

Luggage

You will be responsible for all your personal belongings whilst on tour. You must carry your own luggage from the vehicle to the hotel room and back to the vehicle. The driver will assist with the uploading and unloading of bags from the vehicle.

OTHER

Mobility

If you require wheelchair access please

contact our friendly sales and service team to inquire on your behalf.

Fitness Level Required

Adventure (and spontaneity) create some of the best travel memories. Bear in mind, your home schedules and timings might not be adhered to on tour - it's all part of the fun!

A moderate level of fitness will be required. Expect a moderate pace of touring with a focus on guided tours that may include full days with extended activity, guided city tours or nature walks. You will require a general level of fitness for unassisted navigation of stairs and inclines, longer distances with possible periods of standing when visiting sites, walking on sloping, uneven ground or elevations. You will be responsible for your own luggage and have the ability to board all modes of transport without assistance.

Please note:

- Many areas may be inaccessible to wheelchairs or mobility scooters, where the unassisted use of personal walking sticks and other aids may be required. Although some assistance may be available, every traveller should be self-reliant during all aspects of their travel.*
- It is expected that every traveller must be self-reliant and able to undertake all aspects of their own travel. Please speak to your booking agent about your personal circumstances and any assistance requirements to ensure this tour is right for you.*
- If you have any concerns, please consult your healthcare provider prior to purchase/travel.*

Sightseeing

Please note: If entry to a site is affected by changes in operating hours or public holiday closures, your itinerary, where possible, may be adjusted, or a similar activity will be offered in its place (subject to availability).

Shopping

Shopping overseas can be a daunting and confusing experience, especially when

there is a language barrier. Please be very cautious when foreign currencies and prices are involved. If paying by credit card, please pay close attention to the amount you are being charged and keep all your receipts. Do not make any purchases you are not comfortable with or feel pressured into. If you are uncertain or need assistance with the language barrier, please seek assistance from your Tour Guide/Leader. Please refer to our [Terms and Conditions](#) regarding shopping for further information.

Visas

Europe Entry/Exit System (EES)

From October 12, 2025, a new European Entry System (EES) replaces the current manual passport-stamping process for non-EU travelers. Upon arrival in the Schengen area, Australian and New Zealand passport holders will have their fingerprints recorded and a photograph taken. Their entry and exit dates will be electronically registered. No previous action is required, but please be aware of longer wait times at border entry. From 10 April 2026, the EES will be fully operational at all external border crossing points of all the European countries (Schengen area) using the system.

European Travel Information & Authorisation System (ETIAS)

As an extension of the EES implementation introduced from 2025, ETIAS travel authorisation is a mandatory entry requirement for visa-exempt nationals travelling to any of these 30 European countries, including Australian and New Zealand citizens, that will be introduced in 2026. We advise you to monitor [smatraveller.com.au](#) closer to your departure to ensure you are up to date on the requirements at the time of entry.

Important:

Important Information

- **Visa rules are subject to change. Please check with the nearest embassy, consulate or immigration department of the destination/s you are visiting once you receive your travel documentation to ensure you have the most up to date information.**
- **It is your responsibility to be travel-ready and ensure that you are aware and comply with any destination or travel requirements, including the validity of all required travel documents.**
- **Passengers who are not Australian citizens must also check with the respective consulate or visa agency to determine what their visa requirements are and what personal identification is required.**
- **It is also important to note that some areas of employment, such as journalism, government authorities and charity organisations, may have additional restrictions in applying for visas. This may, in turn, affect the type of application required.**

If the incorrect name has been provided, charges of \$100 per booking and any additional charges applied by the airline/cruise company/accommodation/other travel providers.

Supplier Fees

In the event the tour package you have purchased is unable to proceed, and/or a Travel Supplier is unable to fulfil the tour due to external circumstances (Limitation of Liability e.g. a Force Majeure event), there may be a fee or amount of money that is withheld by our Suppliers and is unrecoverable. This may be due to non-refundable airline tickets, cancellation penalties with cruise cabins or unrecoverable payments with our land/accommodation partners. If refunds are not available from Suppliers, we will endeavour to obtain a travel credit on the best terms available and communicate these outcomes to you. In the event we are unable to obtain a refund or travel service credit, or part thereof, this cost is passed on to the customer as a Supplier Fee.

Travel Insurance

Embarking on your next trip is exciting, and while you hope the unexpected does not happen, it is best to be prepared. We strongly recommend you take out travel insurance when making your booking. Whether it's a potential medical emergency, a flight cancellation, a delayed suitcase, or an unforeseen event, it's important to ensure you're adequately protected. For more information or advice visit <https://www.tripadeal.com.au/travel-insurance>

Schedule Of Fees

Voluntary Changes

This includes booking changes requested by you, including but not limited to those changes requiring an airline ticket or a Purchase Confirmation reissue.

- Changes - \$100 per booking and any additional charges applied by the airline/cruise company/accommodation/other travel providers.

Name Changes Due To Passenger Error