

HANOI ● HOIAN ● SIEM REAP ● BANGKOK

# The Offer

Journey through three iconic Asian countries on this small-group tour, experiencing the delicious food, friendly locals and incredible relics for which these ancient cultures are renowned.

Start in Hanoi, Vietnam, with a walking tour of this city, known as the 'Paris of the Orient' for its storied past and tree-lined streets. Ride a sampan (traditional canoe) on the waters of Tam Coc, cycle through picturesque rice fields, explore historic caves and cruise stunning Ha Long Bay. Immerse yourself in the bustling markets and coffee scene of Hoi An, visit the traditional vegetable farming village of Tra Que and uncover Vietnam's wartime history at the Cu Chi tunnels near Ho Chi Minh City.

Travel to the Cambodian capital, Phnom Penh, visit the resort town of Siem Reap and tour Angkor Wat, a wondrous complex of ancient temples. You'll also see the French colonial city of Battambang and the one-time Khmer Rouge stronghold, Phnom Sampeau Mountain. Wind up this fantastic trip with a beach break on Thailand's majestic tropical island of Koh Chang home to world-class beaches and an abundance of wildlife, bars and restaurants, before enjoying two nights in Bangkok.

With return international and two internal flights, an overnight cruise, 22 nights of 4-star hotel accommodation, 28 meals and more, don't miss out on this unbeatable deal.

Want more? Add extra days to your itinerary with Arrive Early in Hanoi, Vietnam and Stay Behind in Bangkok, Thailand options.

Offer available for a limited time or until sold out. TRIP A DEAL PTY LTD: 50149240433





25-DAY TOUR PACKAGE | VIETNAM, CAMBODIA & THAILAND

# The Map



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# The Itinerary

#### Day 1 Australia (or New Zealand) - Hanoi, Vietnam

Today depart for Hanoi, Vietnam! Upon arrival, you will be met and transferred to your hotel.

Check-in is from 14:00 and early arrivals can store their luggage and explore Hanoi at leisure until check-in.

Please note: Due to flight scheduling and availability, some departures may occur on day 0. Affected customers must be available to depart the day before. Flight times will be indicated on your final documents, issued 4-6 weeks before departure.

Overnight: Thien Thai Hotel or similar, Hanoi Meals included: In-Flight

#### **Day 2 Hanoi Walking Tour**

The capital city of Hanoi is often referred to as the 'Paris of the Orient'.

Today you will enjoy a guided tour of this historic city full of charming lakes, parks, and shaded boulevards. Your first stop will be the Ho Chi Minh Mausoleum, where the father of modern-day Vietnam is buried. Visit sites including the Ho Chi Minh Stilt House, Presidential Palace, and One Pillar Pagoda. Then drive to Tran Quoc Pagoda, located on a small peninsula on the East side of Hanoi West Lake. Tran Quoc Pagoda is regarded as the most ancient pagoda in Hanoi with its history line dating back to more than 1,500 years.

Afterwards, enjoy an introductory walking tour of Hanoi's Old Quarter. Hanoi's Old Quarter has long been a favourite destination for both locals and tourists alike, as it embraces the true beauty of the city. As you navigate its quaint and narrow

streets, see how the buzz of modern life revolves around ancient architecture. There are many souvenir stores, so you will have plenty of shopping opportunities.

This afternoon is free at leisure to explore Hanoi, or you can take the opportunity to join an optional tour (not included).

### Optional Activity: Bat Trang Ceramic Village Half-Day Tour

This half-day Bat Trang Ceramic Village tour takes you to the most famous and long-established pottery village in Vietnam. Not only renowned as a traditional pottery village, Bat Trang has also become a well-known tourist attraction in Hanoi. Travellers will have the opportunity to admire the old-age process of making pottery, do a bit of shopping and make their own products too.

Please see the current pricing in Important Information.

Overnight: Thien Thai Hotel or similar, Hanoi Meals included: Breakfast

# Day 3 Hanoi - Ninh Binh - Tam Coc

This morning you will travel to Ninh Binh to visit Tam Coc. The 2-hour long drive will take you through picturesque green fields and villages.

On the way, visit the Bich Dong Pagoda, one of the major landmarks in the region. Continue to Tam Coc where you will enjoy lunch with views of rice paddy fields before taking a Sampan (traditional canoe) ride on the beautiful waters of Tam Coc. As the vessel gently slices through the water you will notice the enormous limestone karsts jutting out from the green rice fields, giving rise to the area's nickname 'Ha Long on Land'.

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Later, check into your hotel for the evening and relax at the swimming pool.

Overnight: Ninh Binh Legend Hotel or similar, Ninh Binh Meals included: Breakfast; Lunch

#### Day 4 Ninh Binh - Mua Cave

This morning enjoy a bicycle tour through the beautiful rice fields to Mua Cave. Mua Caves is regarded as one the most photogenic sites in the whole of Ninh Binh province, located around seven kilometres from Ninh Binh Legend Hotel. The actual cave is located at the foot of the mountain, but the real heart-stopping attraction is at the top of the mountain.

To reach it, you have to climb 500 very steep and uneven stone steps, but it is worth it in order to get one of the most stunning views you will ever see. The two viewpoints provide a panoramic view of Tam Coc, Trang An and Ninh Binh.

In the afternoon visit Nham Valley. First, explore the Mermaid Cave with stunning stalagmites and stalactites that are over 1 million years old. Afterwards, visit the orchard garden, Three Ladies Cave and Vai Gioi Cave. Next, take a leisurely boat ride to see thousands of birds gathering at the bird park, including cranes, phoenixes, storks, bittern, and some rare breeds listed in the Red Book that might be extinct in the near future.

Please note: For customers who are not comfortable with a bike, a vehicle transfer can be provided so you do not miss out.

Overnight: Ninh Binh Legend Hotel or similar, Ninh Binh Meals included: Breakfast

# Day 5 Ninh Binh - Ha Long Bay Overnight Cruise

This morning, depart to Ha Long Bay where you will board a junk boat for an overnight cruise through thousands of towering limestone islands and the emerald waters of UNESCO World-Heritage-listed Ha Long Bay.

Enjoy a seafood lunch before taking part in some afternoon activities such as swimming, relaxing on a remote beach, climbing to the top of a lookout for an amazing panoramic view or taking a ride on a rowing boat into a secluded bay. Also, cruise further into the bay to visit a pearl farm. Drop anchor in the late evening for an overnight stay among the dramatic limestone peaks.

Please note: Due to cruising conditions, itineraries may change without prior notice.

Overnight: Le Journey Cruises or similar, Ha Long Bay Meals included: Breakfast; Lunch; Dinner

# Day 6 Ha Long Bay - Hanoi - Da Nang - Hoi An

Rising to the sound of lapping bay waters, take part in an optional Tai Chi lesson or sit on the upper deck and relax while taking in the breathtaking beauty of the rocky islands rising from the emerald water of the bay.

Enjoy brunch on board, followed by a relaxing trip back into port, where you will disembark and transfer to Hanoi airport (approximately two and a half hours) for your flight to Da Nang Airport.

Upon arrival, transfer to Hoi An and check into your accommodation.

Overnight: Blue Sky Boutique Hotel or similar, Hoi An Meals included: Breakfast

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# Day 7 Hoi An - Cooking and Farming Activities at Tra Que Village - Hoi An Walking Tour

After breakfast, ride a bicycle to Hoi An's colourful central market. Here you will have the opportunity to interact with the local vendors and learn about the ingredients that will be used in the cooking lesson later, so make sure your camera is handy. Cycle onwards to Tra Que vegetable village where you can enjoy a nice refreshing welcome drink before walking through the vegetable gardens where local farmers work on their fields using the traditional methods they have been using for hundreds of years - no electrical machinery here.

Continue to a nearby restaurant where a local chef will help you learn the traditional ways of preparing and cooking Vietnamese food including Tra Que Vegetable Salad, Tam Huu (spring onion rolls), Banh Xeo (Vietnamese pancake) & Hoi An fresh spring rolls. Finish off with a delicious meal of traditional dishes you have prepared yourself!

Later this afternoon, head out with your local guide on an insightful walking tour to discover the charms of this ancient trading port on the banks of the Thu Bon River. Stroll the narrow cobbled streets, observe the buildings influenced by early European traders, visit a local family chapel, the centre of ancestor worship, and step inside a Chinese-style pagoda before crossing the Japanese Covered Bridge. The first bridge in Hoi An was constructed in 1593 by the Japanese

community of Hoi An to link the town with the Chinese Quarter across the stream. Wander through the Fukien Association Temple and Chua Ong Temple before discovering treasures inside the Ceramic Museum.

Please note: For passengers who are not comfortable on a bicycle, a complimentary vehicle transfer can be arranged for this day so you may still take part in the included market visit and cooking class.

Overnight: Blue Sky Boutique Hotel or similar, Hoi An Meals included: Breakfast; Lunch

### Day 8 Hoi An Free Day

Enjoy a day at leisure. Alternatively, join an optional day tour (not included).

Optional Activity: Ba Na Hills full-day tour with lunch.

In the morning, make your way to Ba Na Hills, a colonial French hill station established in 1919 with refreshingly cool weather and gorgeous countryside views. Upon arrival, take one of the world's longest cable car rides. Enjoy a truly spectacular trip over the dense jungle on your way to the hilltop!

The 'Golden Bridge' in Vietnam's Ba Na Hills has attracted scores of tourists since it opened in June 2018, eager to see a novel piece of architecture famed for its unusual design. En route to visit the Linh Ung Pagoda, featuring a colossal 67-metre high white seated Buddha that's visible for miles around, Loc Uyen Garden and Quan Am Pavilion.

Enjoy a buffet lunch at a local restaurant then after lunch, follow your guide to the natural Monkey Garden and take the opportunity to conquer The God Mountain at 1487 metres of altitude over sea level, which is the highest peak in central Vietnam. Then, have a fun time at Fantasy Park, an entertainment paradise where you will discover many exciting games, a ghost

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house and a 4D theatre. End your tour with hotel drop-off upon arrival in Hoi An. Please see the current pricing in Important Information.

Overnight: Blue Sky Boutique Hotel or similar, Hoi An Meals included: Breakfast

### Day 9 Hoi An - Da Nang - Ho Chi Minh City (Saigon)

This morning transfer back to Da Nang airport for your flight to Ho Chi Minh City.

Upon arrival transfer to your hotel and enjoy the remainder of the day at leisure.

Overnight: Royal Hotel Saigon or similar, Ho Chi Minh City Meals included: Breakfast

### Day 10 Ho Chi Minh City - Cu Chi Tunnels Tour

This morning you will be picked up from the hotel and head to the Cu Chi Tunnels (approximately one hour) for a half-day tour of this fascinating area.

The Cu Chi Tunnels were constructed by Vietnamese fighters during the country's long fight for independence. The network of tunnels that make up this underground city includes living rooms, kitchens, hospitals, weapons factories, storage facilities and a command centre. The tunnel system was an excellent way for the Vietcong to move around the countryside undetected by foreign troops and was at one stage home to around 10,000 people.

After exploring these tunnels along with nearby remains of American tanks and numerous bomb craters drive back to Ho Chi Minh City arriving in the mid-afternoon. Enjoy the remainder of the day free at leisure or get dropped off at the War Remnants Museum to explore on your own before making your own way back to the hotel.

Entry fee to the museum is not included and is approximately \$2.50 AUD per person.

Overnight: Royal Hotel Saigon or similar, Ho Chi Minh City Meals included: Breakfast

#### Day 11 Ho Chi Minh City Free Day

Today is free at leisure to explore Ho Chi Minh City. Alternatively, you might like to join an optional Mekong Delta Day Tour (not included).

# Optional Activity: Mekong Delta Day Tour

After breakfast, you will be picked up from the hotel and transferred to the city of My Tho on the banks of the Mekong. Upon arrival, board a motorboat and cruise along the Mekong River. The boat will take you to Xep Canal where you will transfer to smaller canoes so you may navigate the smaller canals. These canals are lovely places where you can escape the traffic of the main river. Here you will cruise under coconut trees before arriving at a small islet. Disembark and explore a small local village where you will stop at a local family's home to enjoy tropical fruit, honey tea and wine and listen to traditional Vietnamese music performed by the villagers.

Afterwards, continue onwards to another islet where a traditional Vietnamese lunch will be prepared by a local family (included). In the afternoon return to Ho Chi Minh City and your hotel accommodation.

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Overnight: Royal Hotel Saigon or similar, Ho Chi Minh City Meals included: Breakfast

# Day 12 Ho Chi Minh City, Vietnam - Phnom Penh, Cambodia

Early this morning you will be picked up at the hotel to begin your journey to Phnom Penh, Cambodia by way of a tourist bus (not a private group service). Stop at the Vietnam/Cambodia Moc Bai Bavet border for visa processing (visa cost not included) and then continue onwards to Phnom Penh. This journey can take anywhere between 6 to 8 hours depending on traffic and the visa processing times on the border.

On arrival, be welcomed by the tour guide and transfer to the hotel. The rest of the evening is free to spend relaxing or exploring Phnom Penh.

#### Please note:

- For customers who would prefer to fly to Phnom Penh rather than take the tourist bus, a flight upgrade option is available which includes an afternoon flight (economy class) from Ho Chi Minh City and airport transfers in Ho Chi Minh City and Phnom Penh.
- Flights are subject to schedule changes and/or delays and may not always arrive in Phnom Penh before the bus.

Overnight: Phnom Penh Katari Hotel or similar, Phnom Penh Meals included: Breakfast

# Day 13 Phnom Penh Free Day

Today is free at leisure to explore the capital city of Cambodia. Alternatively, you may choose to join an optional 'Choeung Ek' Killing Fields & Phnom Penh City Tour (not included).

# Optional Activity: 'Choeung Ek' Killing Fields & Phnom Penh City Tour

After breakfast, you will be picked up from the hotel to explore the capital city with a bustling Central Market, the Independence Monument and Wat Ounalom. Enjoy a set lunch at a local restaurant then continue to the Tuol Sleng Prison Museum and the notorious 'Killing Fields' of Choeung Ek, gaining deep insight into the painful rule of the Khmer Rouge. Afterwards, you will visit the Royal Palace and the sacred Silver Pagoda, which is well known for its 5000-silver tiled floor. Upon completion of the tour, you will be transferred back to your hotel. Please see the current pricing in Important Information.

Overnight: Phnom Penh Katari Hotel or similar. Phnom Penh Meals included: Breakfast

#### Day 14 Phnom Penh - Siem Reap

After breakfast, you will be transferred to Siem Reap. Upon arrival, you will be transferred to your accommodation.

Please note: Tour groups with less than 10 passengers will travel via public tourist bus. A drop-off and pick-up service will be provided at

Overnight: Metta Residence or similar, Siem Reap Meals included: Breakfast

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# The Itinerary

### **Day 15 Temples of Angkor Wat**

Today you will enjoy a full-day sightseeing tour of Angkor Wat, exploring the wondrous ancient ruins of the South Gate of Angkor Thom, the impressive Bayon Temple, the Royal Enclosure, Phimeanakas, the Elephant Terrace, and the Terrace of the Leper King.

The Terrace of the Leper King, the largest and most complete of the Angkor Wat temples, is an architectural masterpiece that was constructed in the 12th century. You will also visit the jungle-covered temple of Ta Prohm, where enormous fig trees and gigantic creepers have embraced the stone foundations.

After the tour, you will be transferred back to your hotel.

### Please note:

- During the visit to the Bakan Tower of Angkor Wat Temple visitors are required to wear proper attire, covering shoulders and knees (no shorts, miniskirts, or short trousers).
- Children under twelve years old are not allowed to climb up this tower.

Overnight: Metta Residence or similar, Siem Reap Meals included: Breakfast; Lunch

### Day 16 Siem Reap Free Day

Enjoy today at leisure. Alternatively, you may choose to join the below optional activity (not included).

# Optional Activity: Tonle Sap Lake

Following breakfast, visit the floating village, located about 12 kilometres south of Siem Reap, where you can find schools, restaurants, hospitals and more on the great lake of Tonle Sap.

Take a boat trip in a traditional wooden boat on the 'Great Lake' of Cambodia, one of the largest in Asia. Returning to town for lunch (not included), take a short walk along the road in front of the King's Residence to see the Main Shrine, where the local people usually worship, with its statue of Yeay Teap, Preah Ang Chek and Preah Ang Chorm. Buying jasmine and lotus flowers to worship is very important for the Cambodians.

Continue to one of the city's lively open markets, Psar Chars also called the 'Old Market', where anything and everything is for sale! Please see the current pricing in Important Information.

Overnight: Metta Residence or similar, Siem Reap Meals included: Breakfast

# Day 17 Siem Reap - Battambang

Following breakfast, depart to Battambang, a town influenced by its French colonial history. After checking into the hotel enjoy a drive along the picturesque Sangker River to the Wat Slaket Pagoda, the former residence of the provincial Buddhist patriarch. Continue onwards to Ek Phnom Temple which is an 11th-century Angkorian-era ruin built as a Hindu temple. The temple consists of prasats on a platform with some well-preserved carvings.

The river road drive to Ek Phnom from Battambang passes through small villages and rice paddies and is a beautiful countryside drive. Continue onwards to a local market where Prahoc, the Cambodian fish paste is made and where locals cook steam-sticky rice in bamboo (not included). Finish the day at your hotel where you may enjoy the remainder of the day at leisure.

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Overnight: Classy Hotel or similar, Battambang Meals included: Breakfast

#### Day 18 Battambang - Phnom Sampeau

After breakfast, visit a bamboo train village with the unique experience of riding on this unique train. Then continue to the first grape farm in the country and taste the local grape wine and whisky. Next, continue onwards to visit Phnom Banan Temple and return to town for lunch (not included). After lunch, visit Phnom Sampeau Mountain, steeped in legend, and topped by Wat Sampeou and a group of caves used as 'killing caves' by the Khmer Rouge, which you'll spend the afternoon exploring.

Overnight: Classy Hotel or similar, Battambang Meals included: Breakfast

# Day 19 Battambang - Pailin (Pakkad border) Cambodia -Ko Chang, Thailand

Enjoy breakfast at the hotel before heading towards the Cambodia-Thailand border in the Pailin province.

After crossing the border, you will be transferred to a public ferry that will take you to Koh Chang Island on a journey of approximately 45 minutes.

On arrival in Koh Chang, you will be transferred to your beachfront accommodation where you will enjoy the next 3 nights at leisure.

This concludes the touring component of your holiday, with the remainder of the holiday free at leisure in Koh Chang and Bangkok with all remaining transfers included.

Overnight: Centara Koh Chang Tropicana Resort or similar, Koh Chang

Meals included: Breakfast

### Day 20 Koh Chang Free Day

Enjoy a day at leisure exploring this beautiful island.

Overnight: Centara Koh Chang Tropicana Resort or similar, Koh Chang

Meals included: Breakfast

#### Day 21 Koh Chang Free Day

Enjoy a day at leisure exploring this beautiful island.

Overnight: Centara Koh Chang Tropicana Resort or similar, Koh Chang

Meals included: Breakfast

# Day 22 Koh Chang - Bangkok

Today you will transfer via ferry and coach to Bangkok, the capital of Thailand. Upon arrival check into your hotel where you may enjoy the remainder of the day at leisure.

Overnight: Montien Riverside Hotel or similar, Bangkok Meals included: Breakfast

#### Day 23 Bangkok Free Day

Today is free at leisure to explore Bangkok.

For customers travelling in 2025, a complimentary half day city tour will be provided to visit Wat Pho, Wat Arun and Bangkok's Old Town

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# The Itinerary

Overnight: Montien Riverside Hotel or similar, Bangkok Meals included: Breakfast

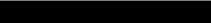
Day 24 Bangkok, Thailand - Australia (or New Zealand)

Today, at the appropriate time you will be transferred to the airport for your flight home.

Meals included: Breakfast; In-Flight

Day 25 Arrive in Australia (or New Zealand)

Meals included: None





# **Tour Inclusions**

#### **HIGHLIGHTS**

Experience the welcoming hospitality and culture of Vietnam, Cambodia and Thailand

Enjoy small group touring with a maximum of 20 travellers

Discover Hanoi, the 'Paris of the Orient', on a guided walking tour

Visit the beautiful Ninh Binh region, known as 'Ha Long on Land'

Enjoy a ride in a flat bottomed wooden canoe as you explore the limestone karsts jutting out from the green rice fields

Take a bicycle tour to Mua Cave, one of the most photogenic sites in the entire Ninh Binh province

Sail among the limestone islands of Ha Long Bay on a traditional junk

Delight in Vietnamese cuisine on a cooking tour and class at Tra Que Vegetable Village

Wander the cobbled streets of Hoi An on a guided walking tour

Enjoy time at leisure in Hoi An, Ho Chi Minh City, Phnom Penh and Siem Reap

Learn about the Viet Cong at the Cú Chi Tunnels

Witness spectacular Angkor Wat, a UNESCO World-Heritage-listed site

Explore the French colonial town of Battambang

Spend 3 nights at leisure on tropical Koh Chang Island in Thailand

Enjoy time at leisure in the vibrant city of Bangkok

#### **FLIGHTS**

Return international full-service flights (economy class), surcharges may apply.

One-way domestic flight (economy class) from Hanoi to Da Nang, Vietnam

One-way domestic flight (economy class) from Da Nang to Ho Chi Minh City, Vietnam

#### **CRUISE**

One night cruising beautiful Ha Long Bay aboard a traditional Vietnamese junk boat

# **ACCOMMODATION**

22 nights of 4-star hotel accommodation

# DINING

Enjoy 28 meals including daily breakfast

# **ESSENTIALS**

English-speaking tour guides

Airline taxes and surcharges

#### **TRANSPORT**

Transportation by private air-conditioned vehicles

#### **TRANSFERS**

Return airport transfers

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\*Please note: All information provided in this brochure is subject to both change and availability. Prior to purchase please check the current deal for up-to-date information. If you have already purchased this deal, the terms and conditions on your Purchase Confirmation apply and take precedence over the information in this brochure.

# **Booking Information**

After purchase, you will receive a receipt and a Purchase Confirmation, directing you to an online Passenger Information Form. You must complete the Passenger Information Form within 72 hours of purchase.

Any special requests, preferences and optional extras MUST be clearly stated in your Passenger Information Form. Any change requested after submitting your Passenger Information Form cannot be guaranteed, is strictly subject to availability and will incur surcharges as outlined in the Schedule of Fees below.

Please note: All countries and territories have different entry requirements in relation to vaccinations, quarantine/isolation periods and travel restrictions. Due to the evolving nature, we would ask all of our customers to monitor, meet and adhere to the specific requirements of their intended destination(s) in the lead-up to and immediately before travel, as well as any requirements post-travel upon their return.

### **Our Policies**

#### **Cancellation & Refund Policy**

By placing a booking with us, you acknowledge the following important information:

## • we act as your booking agent;

TripADeal is a booking services provider, and curates the Travel Offers available on our website. We act as your booking agent, and we receive payment for the Booking Services as part of the booking price, however, we do not provide any of the Travel Services (flights, accommodation, tours or other products or services) included in your booking – the Travel Services are provided by a number of third party Travel Suppliers.

- each booking is unique; our Travel
   Offers are made up of a variety of different components and are, during the booking process, uniquely tailored to suit your requirements, for example, departure dates and ports, flight and room upgrades, tour inclusions, etc.
- changes/modifications to your booking may not be possible; once your booking has been made, changes or modifications may not be possible, and where possible, may incur a fee. It is important to ensure that the information you provide during the booking process is accurate and up to date, and that you read the Travel
   Offer carefully before placing your order.
- Travel Offers are a package; our Travel
   Offers have been curated into package
   offerings and must be used as a package
   - individual components cannot be used
   independently of the full package
   offering.
- our Travel Offers are generally nonrefundable; in order to provide great value Travel Offers, we work with a variety of Travel Suppliers to find the best deals – this often means the Travel Suppliers' offerings are non-refundable to ensure the best price. We recommend that you obtain travel insurance as soon as you make a booking with us.

To read more about our Cancellation and Refund Policy, please click here.

#### **General Terms & Conditions**

By placing your booking with us, you acknowledge and agree to our <u>Terms and Conditions</u>, <u>Privacy Policy</u> and <u>Cancellation Policy</u>.

#### Offer Essentials

This Travel Offer is valid for travel on selected dates until the 28th December 2026.

Minimum group size 10, maximum group size 20 per vehicle.

This Travel Offer is priced per person based on a twin share.

#### **Departure Dates & Surcharges**

Please note: See checkout for live dates and availability.

### **Single Traveller Supplement**

For solo travellers, a mandatory single supplement of \$1,400 applies.

Please note: Accommodation for single customers who are travelling on a tour or cruise package may be in a single room, depending on availability.

#### **Child Policy**

- No child discounts are offered. The full price applies to all children travelling with their parents.
- Valid for children 12 years old and over.

Please note: Children must be accompanied by a responsible adult 18 years old and over to travel. No unaccompanied minors are allowed.

# **Flights**

#### **Departure Cities**

Melbourne, \*Sydney, \*Brisbane, \*Adelaide, \*Perth or \*Auckland.

# **Departure City Surcharges**

• Sydney: \$50 per person.

• Perth: \$100 per person.

• Brisbane: \$300 per person.

• Adelaide: \$450 per person.

• Auckland: \$600 per person.

#### International Flight(s)

• Cabin Class: Economy Class

Please note: We cannot accommodate oneway flights. Travellers must take all included flights within the package, and any flights intentionally forfeited will result in later flights being subject to cancellation.

#### Domestic Flight(s) Used

- Cabin Class: Economy Class
- Route: Hanoi to Da Nang, and Da Nang to Ho Chi Minh City

# **Domestic Flight Information**

Baggage allowance per person 1 x 20kg of checked baggage 1 x 7kg of carry on baggage





#### **Preferred Airline Surcharge**

- Cabin Class: Economy Class
- Singapore Airlines: \$300 per person

#### Please note:

- Preferred airlines are subject to availability.
   If we are unable to fulfil your request, the above extra cost will be refunded.
- On any upgrade purchase, short-haul flights and domestic flight sectors are not guaranteed, subject to aircraft configuration.
- In the event that a purchased stopover package and a purchased preferred airline upgrade are not compatible, you will have the option to receive a refund for the preferred airline upgrade or be offered an alternative stopover city option, e.g if you choose to fly with Singapore Airlines you cannot stopover in Dubai.
- Preferred airline refers to the marketing carrier and could include codeshare partners.

#### **Arrive Early & Stay Behind Options**

Fly out and return home up to 60 days pre and post your tour dates.

#### Arrive Early

Hanoi, Vietnam - From \$200 per person, subject to availability.

# Stay Behind

Bangkok, Thailand - From \$200 per person, subject to availability.

# Please note:

#### • Exclusions:

This fee does not include extra nights' accommodation, meals or airport transfers.

### • Cancellations & Changes:

Flight booking changes or cancellations after air tickets have been issued are not guaranteed and may incur additional fees and fare difference, subject to the airline cancellation and change policies. Flight changes are subject to availability at the time of booking.

# • High-Season:

A high-season Arrive Early or Stay Behind can be purchased for an additional charge, subject to availability. For pricing, please refer to the cart.

### • + 60 days:

You can fly out up to 60 days before your package's start date, and/or return home 60 days after your package's end date.
Should you wish to fly out or return home for more than 60 days from the tour, please contact us to request availability.
Additional costs may apply.

#### • Estimated dates:

Your estimated departure, return, and arrival dates are all subject to availability and may vary. The confirmed schedule for all flights will be provided when you receive your flight tickets.

- High season surcharges apply to flights departing between the below date ranges:
- 28th March 2025 27th April 2025
- 16th June 2025 20th July 2025
- 15th September 2025 12th October 2025
- 1st December 2025 31st January 2026
- 3rd April 2026 20th April 2026
- 26th June 2026 17th July 2026
- 18th September 2026 9th October 2026
- 12th December 2026 26th January 2027

### **Stopover Packages**

- \* Singapore
- Includes:
- 2, 3 or 5 nights in 4-star accommodation
- Daily breakfast
- Return airport transfers

For pricing, please refer to the payment cart at checkout.

#### Please note:

- When a pre and post-tour stopover is chosen, the same stopover location must be chosen each way, due to the airline used.
- When selecting to Arrive Early for your tour in conjunction with a Stopover Package, your fly out date from home will take place before the stopover.

- When selecting to Stay Behind after your tour in conjunction with a Stopover Package, your stopover will take place before your final flight home.
- Stopover packages are subject to availability.
- In the event that a purchased stopover package and a purchased preferred airline upgrade are not compatible, you will have the option to receive a refund for the preferred airline upgrade or be offered an alternative stopover city option, e.g if you choose to fly with Singapore Airlines you cannot stopover in Dubai.
- Blackout dates apply to flights departing between the below date ranges:
- 2nd October 2025 8th October 2025
- 22nd December 2025 2nd January 2026
- 1st October 2026 9th October 2026
- 18th December 2026 3rd January 2027

### Flight Class Upgrades

Business or Premium Economy Class: For pricing, please refer to the payment cart at checkout.

## Please note:

- Flight upgrades are subject to availability and pricing changes (if we cannot fulfil your request, the upgrade cost will be refunded).
- On any upgrade purchase, short-haul flights and domestic flight sectors are not guaranteed.

#### **Missed Flights**

If you fail to arrive for your outbound flight, you risk all flight and land arrangements in your destination being automatically cancelled by the airlines and land operator, respectively. Additional fees may apply to reinstate these services. If you miss your flight for whatever reason, please contact us as soon as possible to make arrangements.

#### **Accommodation**

# Accommodation Used

- 4-Star Properties (Self-Rated)
- Hanoi, Vietnam: Thien Thai Hotel

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- Ninh Binh, Vietnam: Ninh Binh Legend Hotel
- Hoi An, Vietnam: Blue Sky Boutique Hotel
- Ho Chi Minh City, Vietnam: Royal Hotel Saigon
- Phnom Penh, Cambodia: Phnom Penh Katari Hotel
- Siem Reap, Cambodia: Metta Residence
- Battambang, Cambodia: Classy Hotel
- Ko Chang, Thailand: Centara Koh Chang Tropicana Resort
- Bangkok, Thailand: Montien Riverside Hotel

# Ha Long Bay Overnight Cruise (No Star Rating)

 Ha Long Bay, Vietnam: Le Journey Cruises or similar

Please note: Accommodation/rooms offered are based on a lead-in room type and are subject to availability based on seasonality. In the instance a property is not available, a similar standard of accommodation will be provided. Properties will be confirmed and included in your travel pack, which you will receive 4-6 weeks before travel.

# **Extra Nights**

Not available.

Please note: If you are interested in booking additional nights of accommodation pre or post-tour, please wait until you receive your travel documentation approximately 4-6 weeks before departure for the confirmed list of hotels. If booking your own additional accommodation directly with the hotel, please be aware that you may be required to change rooms at the start/end of your tour.

# **Maximum Room Capacity**

2 people.

# **Triple Share**

Not available.

#### **Bedding Configuration**

Twin or double (subject to availability).

# **Optional Tours/activities**

- Day 2: Bat Trang Ceramic Village half-day tour - \$70
- Day 8: Ba Na Hills full-day tour with lunch - \$170
- Day 11: Mekong Delta day tour \$70
- Day 12: Ho Chi Minh City to Phnom Penh flight upgrade (economy class) -\$320
- Day 13: 'Choeung Ek' Killing Fields & Phnom Penh city tour - \$115
- Day 16: Tonle Sap Lake \$100

#### Please note:

- Prices are based per person, are subject to availability, time permitting and weather conditions
- The optional tours listed above must be purchased on checkout or over the phone before submitting your passenger information form (subject to availability).
- Some tours require minimum numbers to operate.

#### **Exclusions**

- Visa fees and requirements
- Domestic transfers and flights not stated in the deal offer
- Meals/beverages not stated in the deal offer
- Recommended gratuities/tipping
- Optional activities/tours
- Personal expenses
- Travel insurance
- Any costs associated with an interruption to your tour as a result of an airline schedule change or cancellation
- Mandatory city tax

# **Gratuities/tipping**

#### Land

Gratuities (tips) are not included for the services of the tour leader (when available) and driver throughout the tour. The recommended tip is \$10 AUD per person per day or equivalent in local currency. This covers the guide/leader and the driver and will be collected on tour.

Please note: Tipping for services provided is always a matter of personal discretion; however, please be aware that many locals consider tipping part of their normal remuneration, and they may approach you for payment; there's no need to be intimidated by the request.

# Other Important Information

TOUR GUIDE VS. TOUR LEADER

#### **Tour Guide**

Often locals with intimate knowledge of an area, its culture, and history. Their role entails providing commentary, routing the tour, and seeing that people have a good time. They are a licensed, qualified expert who supplies specific information on the history, art, architecture and culture of the city/village/attraction where they are guiding the tour. The guide meets the group at the required place and leaves it at the end of the tour; they do not travel with the group.

#### **Tour Leader**

An experienced person tasked with ensuring the smooth operation of tours, as well as providing practical support to passengers throughout the whole trip. Their role primarily includes assisting with accommodation, transportation between locations, and communication with tour guides at each stop. A tour leader may provide general guidance around a city or village and offer information on the place visited on the bus. However, they are not required to have specific art, architecture, or historical knowledge. They are not allowed to provide a guided tour or commentary of a city/village/attraction once there and, if caught doing so, can be fined.

Please note: Tour leaders/guides are not a standard inclusion in all travel offers. Tour leaders/guides will only be made available when required to enhance the experience of the destination featured.

**CLIMATE & AVERAGE TEMPERATURES** 

# Hanoi, Vietnam

January to March: This period is part of Hanoi's cool, dry season. Average temperatures range from 14°C to 20°C (57°F to 68°F). Rainfall is minimal, with

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February being the driest month.

April to June: Temperatures rise, averaging between 22°C and 30°C (72°F to 86°F). Rainfall increases, especially in June, marking the onset of the rainy season. July to September: This is the peak of the rainy season, with high humidity and temperatures ranging from 24°C to 32°C (75°F to 90°F). Heavy rainfall is common, particularly in August.

October to December: The weather becomes cooler and drier. Average temperatures drop to between 15°C and 22°C (59°F to 72°F). Rainfall decreases significantly, making it a pleasant time to visit.

#### Phnom Penh, Cambodia

January to March: This is the dry season, with minimal rainfall. Average temperatures range from 22.7°C to 34.4°C (73°F to 94°F), gradually increasing as the months progress.

April to June: Temperatures remain high, averaging between 25.9°C and 35°C (79°F to 95°F). The rainy season begins in May, leading to increased humidity and precipitation.

July to September: This period experiences the heaviest rainfall, especially in September and October. Temperatures average between 25.2°C and 32.8°C (77°F to 91°F). High humidity is prevalent. October to December: Rainfall decreases, transitioning back to the dry season. Temperatures range from 23°C to 31.4°C (73°F to 88°F), with November and December being cooler and more comfortable.

# Bangkok, Thailand

January to March: This is the dry season, characterized by warm temperatures and low humidity. Average temperatures range from 26.3°C to 34.7°C (79.3°F to 94.5°F). Rainfall is minimal, making it a popular time for tourists.

April to June: Temperatures peak, with averages between 26.4°C and 35.8°C (79.5°F to 96.4°F). The rainy season typically begins in May, leading to increased humidity and precipitation. July to September: This period sees

significant rainfall, especially in September. Temperatures average between 25.4°C and 33.3°C (77.7°F to 91.9°F). High humidity and frequent showers are common.

October to December: Rainfall decreases, and the climate becomes cooler and drier. Average temperatures range from 23.1°C to 33°C (73.6°F to 91.4°F), providing pleasant conditions for visitors.

#### Weather

We always suggest referring to an online source for the most up-to-date weather information for your destination/s.

#### **FLIGHTS**

#### **Seat Selection & Frequent Flyer Points**

We do not arrange seat selection. It is essential to highlight that some airlines do not allow pre-selected seats. We strongly suggest you contact the airline directly with seating allocation requirements and/or arrive at the airport earlier to arrange your seating. While we do not add frequent flyer member details to bookings, you can do this directly with the airline once you have your flight information.

# **Passport Validity**

Customers must provide valid passport details either at the time of purchase or no later than 45 days before the departure date. Failure to do so may result in the cancellation of the booking. Customers will be responsible for any costs and fees incurred in this instance.

### **COACH TOUR**

#### Meals

For meals not included, the tour leader (when available) will offer assistance with reservations, suggestions and directions to local restaurants. It is your responsibility to notify us of any dietary requests/requirements.

Please note: We will do our best to meet your requests/requirements; however, we cannot guarantee that we will always be able to.

### Luggage

You will be responsible for all your personal belongings whilst on tour. You must carry your own luggage from the vehicle to the hotel room and back to the vehicle. The driver will assist with the uploading and unloading of bags from the vehicle.

#### **OTHER**

#### **Mobility**

If you require wheelchair access please contact our friendly sales and service team to inquire on your behalf.

#### **Fitness Level Required**

Adventure (and spontaneity) create some of the best travel memories. Bear in mind, your home schedules and timings might not be adhered to on tour - it's all part of the fun!

A moderate level of fitness will be required. Expect a moderate pace of touring with a focus on guided tours that may include full days with extended activity, guided city tours or nature walks. You will require a general level of fitness for unassisted navigation of stairs and inclines, longer distances with possible periods of standing when visiting sites, and walking on sloping, uneven ground or elevations. You will be responsible for your own luggage and have the ability to board all modes of transport without assistance.

#### Please note:

- Many areas may be inaccessible to wheelchairs or mobility scooters, where the unassisted use of personal walking sticks and other aids may be required. Although some assistance may be available, every traveller should be self-reliant during all aspects of their travel.
- It is expected that every traveller must be self-reliant and able to undertake all aspects of their own travel. Please speak to your booking agent about your personal circumstances and any assistance requirements to ensure this tour is right for you.
- If you have any concerns, please consult your healthcare provider prior to purchase/ travel.

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#### Sightseeing

Please note: If entry to a site is affected by changes in operating hours or public holiday closures, your itinerary, where possible, may be adjusted, or a similar activity will be offered in its place (subject to availability).

#### **Shopping**

Shopping overseas can be a daunting and confusing experience, especially when there is a language barrier. Please be very cautious when foreign currencies and prices are involved. If paying by credit card, please pay close attention to the amount you are being charged and keep all your receipts. Do not make any purchases you are not comfortable with or feel pressured into. If you are uncertain or need assistance with the language barrier, please seek assistance from your Tour Guide/Leader. Please refer to our Terms and Conditions regarding shopping for further information.

# **Visas**

## **Vietnam**

Australian passport holders are eligible to apply online for a single entry electronic visa (e-visa), valid for up to a maximum of 90 days.

Lodge your application online (for a non-refundable fee) with the Vietnamese National Web Portal of Immigration <a href="https://www.xuatnhapcanh.gov.vn/">https://www.xuatnhapcanh.gov.vn/</a>. You will be given a unique code to track your visa application status. Once your visa is granted, you must print it out and present it at check in. Keep this e-visa print out with you at all times during your travel in Vietnam.

Your Port of Entry will be the first port you fly into in Vietnam. For example, if you are flying from Australia to Ho Chi Minh City and onwards to Hanoi on Day 1 for the beginning of your tour, your Port of Entry will be Ho Chi Minh City (Tan Son Nhat International Airport).

Some private online visa services and travel agents have scammed travellers or been involved in the public disclosure of the personal information of applicants for visas and 'visa issued on arrival' approval

letters. To avoid such scams, only use official Government of Vietnam services to arrange your visa. Visa and other entry and exit conditions (such as currency, customs and quarantine regulations) change regularly. Contact the nearest Embassy or Consulate of Vietnam for up-to-date information.

#### Cambodia

For Australian and New Zealand passport holders to enter Cambodia you'll need a visa. You can apply for an e-visa online through the Cambodian Government's official portal www.evisa.gov.kh (processing time is 3 - 5 days) or through an embassy or consulate of Cambodia. Alternatively, you can get a tourist visa on arrival.

Effective July 1, 2024, the paper arrival/departure card, health document, and customs form will be replaced by the electronic E-arrival card. All travellers are required to submit the Cambodia e-Arrival Card within 7 days before their arrival. See <a href="https://www.arrival.gov.kh/">https://www.arrival.gov.kh/</a> for more information

### Thailand

From the 1 May 2025, all Australians will be required to complete the Thailand Digital Arrival Card (TDAC) online prior to arrival. Travellers must register online within 3 days prior to arriving in Thailand. They can do so via this link.

#### Important:

- Please start arranging your visa three weeks before departure to account for any delays due to consulate operating hours.
- Visa rules are subject to change. Please check with the nearest embassy, consulate or immigration department of the destination/s you are visiting once you receive your travel documentation to ensure you have the most up to date information.
- It is your responsibility to be travel-ready and ensure that you are aware and comply with any destination or travel requirements, including the validity of all required travel documents.

- Passengers who are not Australian citizens must also check with the respective consulate or visa agency to determine what their visa requirements are and what personal identification is required.
- It is also important to note that some areas of employment, such as journalism, government authorities and charity organisations, may have additional restrictions in applying for visas. This may, in turn, affect the type of application required.

#### **Travel Insurance**

Embarking on your next trip is exciting, and while you hope the unexpected does not happen, it is best to be prepared. We strongly recommend you take out travel insurance when making your booking. Whether it's a potential medical emergency, a flight cancellation, a delayed suitcase, or an unforeseen event, it's important to ensure you're adequately protected. For more information or advice visit <a href="https://www.tripadeal.com.au/travelinsurance">https://www.tripadeal.com.au/travelinsurance</a>

## **Schedule Of Fees**

#### **Voluntary Changes**

This includes booking changes requested by you, including but not limited to those changes requiring an airline ticket or a Purchase Confirmation reissue.

 Changes - \$100 per booking and any additional charges applied by the airline/ cruise company/accommodation/other travel providers.

#### Name Changes Due To Passenger Error

If the incorrect name has been provided, charges of \$100 per booking and any additional charges applied by the airline/cruise company/accommodation/other travel providers.

# **Supplier Fees**

In the event the tour package you have purchased is unable to proceed, and/or a Travel Supplier is unable to fulfil the tour due to external circumstances (Limitation of Liability e.g. a Force Majeure event),

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there may be a fee or amount of money that is withheld by our Suppliers and is unrecoverable. This may be due to non-refundable airline tickets, cancellation penalties with cruise cabins or unrecoverable payments with our land/accommodation partners. If refunds are not available from Suppliers, we will endeavour to obtain a travel credit on the best terms available and communicate these outcomes to you. In the event we are unable to obtain a refund or travel service credit, or part thereof, this cost is passed on to the customer as a Supplier Fee.

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