



# European Christmas Markets

VIENNA • SALZBURG • MUNICH • PRAGUE

## The Offer

We know that experiencing the enchantment of Christmas in Europe is on your wishlist, so why not make your dreams come true? Take a 15-day festive tour across 4 incredible countries that will have you exploring charming towns, visiting magical Christmas markets and more.

Your journey begins in Austria where the historic buildings and imperial gardens of Vienna await. Join a guided tour of the city from the historic Art Museum to St. Stephen's Cathedral and beyond. Cross into Slovakia to wander the sparkling Christmas markets and 18th-century old town of Bratislava. Travel to Austria to uncover the highlights of Salzburg, birthplace of Mozart and backdrop to 'The Sound of Music' movie. Take in views of the Eastern Alps while on a walking tour of the city then shop for traditional gifts at the enchanting Christmas markets.

Delight in a day at Salzkammergut Lake district where the markets of St Wolfgang, St Gilgen and Strobl await your discovery. Imagine crisp winter air glittering with lights, delicate crafts by local artisans and the tinkle of glass baubles. Head to Germany to immerse in Munich's festive spirit and wooden market stalls with time at leisure. Afterwards, visit the fairytale-like Neuschwanstein Castle

which was the inspiration for the iconic Disney castle. Stroll through the Nuremberg Christmas markets, the largest in Germany, to delight in the joyful sounds of children, breathtaking lights and festive ornaments. Your journey then continues into the Czech Republic where Prague's Wenceslas Square and Astronomical Clock are sure to leave you spellbound.

Explore Europe during the most wonderful time of the year with return international full-service flights, 4-star hotel accommodation, daily breakfast and more.

**Want more? Add extra days to your itinerary with Arrive Early in Vienna, Austria and Stay Behind in Prague, Czech Republic options.**

Offer available for a limited time or until sold out. TRIP A DEAL PTY LTD: 50149240433

Updated: 03 Dec 2025 11:49:37

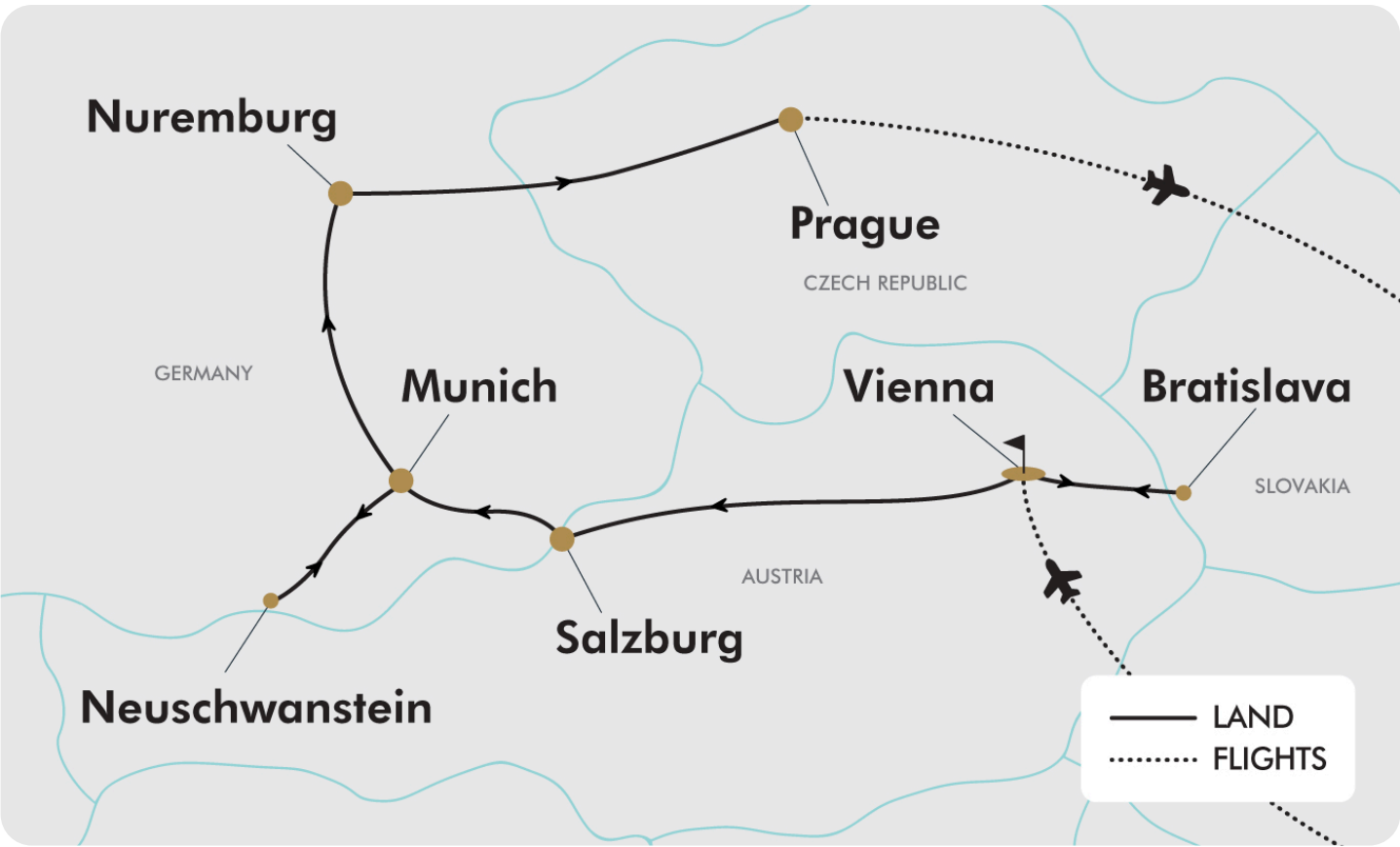
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15-DAY TOUR PACKAGE | EUROPEAN CHRISTMAS MARKETS

The Map







## 15-DAY TOUR PACKAGE | EUROPEAN CHRISTMAS MARKETS

### The Itinerary

#### Day 1 Australia (or New Zealand) - Vienna, Austria

Today you'll depart for Vienna, Austria!

*Please note: Due to flight scheduling and availability, some departures may occur on Day 0. Affected customers must be available to depart the day before. Flight times will be indicated on your final documents, issued 4-6 weeks prior to departure.*

**Meals included: In-Flight**

#### Day 2 Vienna

Upon arrival in Vienna, you'll be met by your tour representative and transferred to the hotel.

Austria's capital, Vienna, is filled with culture and history. Seek out the iconic landmarks including the Museum of Art History, St Stephen's Cathedral and Schonbrunn Palace. Vienna is also known for its music, showcasing one of the best orchestras in the world. Browse the shops at leisure, stroll the cobblestone streets and feel the Christmas spirit.

**Overnight: Arcotel Kaiserwasser Wien or similar, Vienna**

**Meals included: None**

#### Day 3 Vienna Walking Tour & Christmas Markets

After breakfast at the hotel, enjoy a half-day guided tour of the city (entrances not included). You'll follow the central Ringstrasse, also known as Vienna Ring Road where the Opera, the historic Art Museum, Parliament, the City Hall, University and National Theatre are located. Wander through the Prater neighbourhood with its panoramic Ferris wheel and see St. Stephen's Cathedral which is perhaps Vienna's most famous attraction.

Enjoy the remainder of the day at leisure before enjoying the chance to wander through the wonderful Christmas markets of the Imperial Capital city of Austria.

**Overnight: Arcotel Kaiserwasser Wien or similar, Vienna**

**Meals included: Breakfast**

#### Day 4 Vienna, Austria - Bratislava, Slovakia - Vienna, Austria

After breakfast, you'll head to Bratislava which is the capital city of Slovakia.

Upon arrival, explore this Slovakian city where the 18th-century old town is known for its lively bars and cafes. Perched atop a hill, Bratislava Castle overlooks the old town and the Danube River. Take the time to embrace the city's Christmas market before returning to Vienna.

Today's journey is approximately 160 kilometres.

**Overnight: Arcotel Kaiserwasser Wien or similar, Vienna**

**Meals included: Breakfast**

#### Day 5 Vienna, Austria - Salzburg, Austria

Today, you'll journey approximately 300 kilometres to the baroque city of Salzburg. Upon arrival, enjoy time at leisure in this beautiful city.

**Overnight: Gasthof Hotel Doktorwirt or similar, Salzburg**

**Meals included: Breakfast**







## 15-DAY TOUR PACKAGE | EUROPEAN CHRISTMAS MARKETS

### The Itinerary

#### Day 6 Salzburg Walking Tour & Christmas Markets

This morning, join a guided walking tour through the heart of the Salzburg. Stroll past the magnificent baroque palaces and courtyards, see Mozart's birthplace in the delightful Getreidegasse and visit the beautiful Mirabell Gardens with its spectacular view of the fortress which dominates the city.

In the afternoon, perhaps take a guided tour of the Fortress of Hohensalzburg (not included) or simply wander through the enchanting Christmas markets where traditional gifts and delicious seasonal specialties await.

**Overnight: Gasthof Hotel Doktorwirt or similar, Salzburg**  
**Meals included: Breakfast**

#### Day 7 St Wolfgang, St Gilgen & Strobl Christmas Markets

Today, enjoy an excursion to the nearby Salzkammergut Lake district to visit the beautiful Christmas markets in St Wolfgang, St Gilgen and Strobl.

At Lake Wolfgang you can see where candles, torches and campfires create a cosy atmosphere. Enjoy a stroll round the Christmas markets which are adorned with sparkling Christmas decorations. All 3 villages glitter and glisten while the lake silently links the radiance of the markets.

Today is an approximately 100-kilometre travel day.

**Overnight: Gasthof Hotel Doktorwirt or similar, Salzburg**  
**Meals included: Breakfast**

#### Day 8 Salzburg, Austria - Munich, Germany

This morning, you'll travel approximately 140 kilometres to the Bavarian capital of Germany, Munich.

Savour the festive atmosphere in this beautiful city with a day at leisure to explore. Why not pick up some special last-minute Christmas presents to bring home? Your tour leader will be available to provide information to help you get the most out of the city.

**Overnight: K&K Am Harras Hotel or similar, Munich**  
**Meals included: Breakfast**

#### Day 9 Neuschwanstein Castle

Today, you'll journey to Hohenschwangau where you'll be impressed by Neuschwanstein Castle, the iconic Bavarian fairytale castle (entry included). Once at the castle, enjoy a guided tour before enjoying time to take in the incredible view.

Return back to Munich in the late afternoon after an approximately 240-kilometre day.

**Overnight: K&K Am Harras Hotel or similar, Munich**  
**Meals included: Breakfast**

#### Day 10 Munich, Germany - Nuremberg, Germany

After breakfast, you'll travel approximately 170 kilometres to Nuremberg. This city is famous for its well-preserved historical landmarks, like the Imperial Castle and the walled Old Town.

**Overnight: Fuerther Hotel Mercure Nuremberg West or similar, Nuremberg**  
**Meals included: Breakfast**

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## 15-DAY TOUR PACKAGE | EUROPEAN CHRISTMAS MARKETS

### The Itinerary

#### Day 11 Nuremberg Christmas Markets

Today, enjoy visiting the Nuremberg Christmas markets which are the biggest in Germany. Known as Christkindlesmarkt, they're famous for the opening ceremony featuring the Christkind (Christmas angel).

In the wooden booths of "the little city of wood and cloth", you'll find traditional Christmas decorations and sweet treats such as gingerbread and Spekulatius almond cookies. Lebkuchen (a type of gingerbread) and mulled wine are a must at the markets (not included).

**Overnight: Fuerther Hotel Mercure Nuremberg West or similar, Nuremberg**

**Meals included: Breakfast**

#### Day 12 Nuremberg, Germany - Prague, Czech Republic

After breakfast, you'll travel approximately 300 kilometres to the capital city of Prague. Upon arrival, you can check in to the hotel and spend the rest of the day at leisure.

This is your chance to experience the beautiful Christmas markets of Prague which showcases unique products such as Christmas ornaments, crafts, holiday decorations and traditional Czech Christmas cookies. Enjoy the opportunity to taste traditional Czech food that's made fresh in front of you. Hot wine (svažené víno or svařák), grog and warm honey liquor called medovina, come in handy in the cold weather (not included). Czech Christmas carols will also add to the festive atmosphere. If you decide to stay out after dark, you will be able to see the markets lit up beautifully by a terrific assortment of Christmas lights.

**Overnight: Clarion Congress Hotel or similar, Prague**

**Meals included: Breakfast**

#### Day 13 Prague Walking City Tour

Today, enjoy a half-day city tour of Prague with a local guide. See the highlights of Prague including Wenceslas Square, the National Theatre, the Lesser Town, Hradčany and Prague Castle Complex. You might also spot Charles Bridge, the former Jewish district and Astronomical Clock in the Old Town Square (entrances not included).

After the tour, this afternoon is free at leisure for you to further explore or relax.

**Overnight: Clarion Congress Hotel or similar, Prague**

**Meals included: Breakfast**

#### Day 14 Prague, Czech Republic - Australia (or New Zealand)

Today, you'll transfer to the airport at the appropriate time for the return flight home to Australia (or New Zealand).

**Meals included: Breakfast; In-Flight**

#### Day 15 Arrive Australia (or New Zealand)

*Please note: Some flights may arrive +1 day later due to flight scheduling.*





15-DAY TOUR PACKAGE | EUROPEAN CHRISTMAS MARKETS

Tour Inclusions

HIGHLIGHTS

- Discover the incredible countries of Austria, Germany, Slovakia and Czech Republic
- Immerse yourself in the magic of the European festive season
- Visit Prague, Nuremberg, Vienna, Bratislava and more
- Embrace the Christmas flair of stunning Vienna on a guided tour
- Seek out the iconic Schönbrunn Palace Christmas markets
- Discover Bratislava, the buzzing capital of Slovakia that's home to lively Christmas markets
- Witness baroque palaces and courtyards on a guided tour in Salzburg
- Marvel at the beautiful Mirabell Gardens in Salzburg
- See Mozart's Birthplace in the busy Getreidegasse
- Visit the fairytale castle of Neuschwanstein in Bavaria
- Soak up Munich's vibrant culture and discover traditional Christmas markets during leisure time
- See Nuremberg, the heart of the German Renaissance
- Step back in time at the authentic Christmas markets of Nuremberg
- Enjoy a guided tour of Prague, the 'City of a Hundred Spires'
- See Hradčany with the Prague Castle, Wenceslas Square and more
- Wander the traditional Prague Christmas markets with time at leisure

FLIGHTS

Return international full-service flights (economy class), surcharges may apply

ACCOMMODATION

12 nights of 4-star hotel accommodation

DINING

Enjoy daily breakfast

ESSENTIALS

- English-speaking tour guides
- Airline taxes and surcharges

TRANSPORT

Transportation by private air-conditioned vehicles

TRANSFERS

Return airport transfers

# Important Information

*\*Please note: All information provided in this brochure is subject to both change and availability. Prior to purchase please check the current deal for up-to-date information. If you have already purchased this deal, the terms and conditions on your Purchase Confirmation apply and take precedence over the information in this brochure.*

## Booking Information

After purchase, you will receive a receipt and a Purchase Confirmation, directing you to an online Passenger Information Form. You must complete the Passenger Information Form within 72 hours of purchase.

Any special requests, preferences and optional extras MUST be clearly stated in your Passenger Information Form. Any change requested after submitting your Passenger Information Form cannot be guaranteed, is strictly subject to availability and will incur surcharges as outlined in the Schedule of Fees below.

*Please note: All countries and territories have different entry requirements in relation to vaccinations, quarantine/isolation periods and travel restrictions. Due to the evolving nature, we would ask all of our customers to monitor, meet and adhere to the specific requirements of their intended destination(s) in the lead-up to and immediately before travel, as well as any requirements post-travel upon their return.*

## Our Policies

### Cancellation & Refund Policy

By placing a booking with us, you acknowledge the following important information:

- **we act as your booking agent ;**

TripADeal is a booking services provider, and curates the Travel Offers available on our website. We act as your booking agent, and we receive payment for the Booking Services as part of the booking price, however, we do not provide any of the Travel Services (flights, accommodation, tours or other products or services) included in your booking – the Travel Services are provided by a number of third party Travel Suppliers.

- **each booking is unique ;** our Travel Offers are made up of a variety of different components and are, during the booking process, uniquely tailored to suit your requirements, for example, departure dates and ports, flight and room upgrades, tour inclusions, etc.

- **changes/modifications to your booking may not be possible ;** once your booking has been made, changes or modifications may not be possible, and where possible, may incur a fee. It is important to ensure that the information you provide during the booking process is accurate and up to date, and that you read the Travel Offer carefully before placing your order.

- **Travel Offers are a package ;** our Travel Offers have been curated into package offerings and must be used as a package – individual components cannot be used independently of the full package offering.

- **our Travel Offers are generally non-refundable ;** in order to provide great value Travel Offers, we work with a variety of Travel Suppliers to find the best deals – this often means the Travel Suppliers' offerings are non-refundable to ensure the best price. We recommend that you obtain travel insurance as soon as you make a booking with us.

To read more about our Cancellation and Refund Policy, please click [here](#).

### General Terms & Conditions

By placing your booking with us, you acknowledge and agree to our [Terms & Conditions](#), [Privacy Policy](#) and [Cancellation Policy](#).

## Offer Essentials

This Travel Offer is valid for travel on selected dates until the 29th November 2026.

Minimum group size 20, maximum group size 40 per vehicle.

This Travel Offer is priced per person based on a twin share.

### Departure Dates

See checkout for live dates and availability.

## Single Traveller Supplement

For solo travellers, a mandatory single supplement of \$1,350 applies.

*Please note: Accommodation for single customers who are travelling on a tour or cruise package may be in a single room, depending on availability*

## Child Policy

- No child discounts are offered. The full price applies to all children travelling with their parents.
- Valid for children 8 years old and over.

*Please note: Children must be accompanied by a responsible adult 18 years old and over to travel. No unaccompanied minors are allowed.*

## Flights

### Departure Cities

Sydney, \*Melbourne, \*Brisbane, Adelaide, Perth or \*Auckland

### Departure City Surcharges

- Melbourne: \$50 per person
- Brisbane: \$100 per person
- Auckland: \$700 per person

### International Flight(s)

- Cabin Class: Economy Class

*Please note: We cannot accommodate one-way flights. Travellers must take all included flights within the package, and any flights intentionally forfeited will result in later flights being subject to cancellation.*

*Please note:*

- *From Sydney, Melbourne or Perth, the flying journey to your destination may take up to 28 hours, with up to 2 stops.*
- *From Brisbane, Adelaide or Auckland, the flying journey to your destination may take up to 32 hours, with up to 2 stops.*

This is provided as a guide only - actual flight duration can vary depending on availability and airline schedules. Your booking's final details will be confirmed to you via email once available.

## Preferred Airline Surcharge



# Important Information

- Cabin Class: Economy Class
- Qatar: \$370 per person
- Emirates: \$320 per person

Please note:

- Preferred airlines are subject to availability. If we are unable to fulfil your request, the above extra cost will be refunded.
- On any upgrade purchase, short-haul flights and domestic flight sectors are not guaranteed, subject to aircraft configuration.
- In the event that a purchased stopover package and a purchased preferred airline upgrade are not compatible, you will have the option to receive a refund for the preferred airline upgrade or be offered an alternative stopover city option, e.g if you choose to fly with Singapore Airlines you cannot stopover in Dubai.
- Preferred airline refers to the marketing carrier and could include codeshare partners.

## Arrive Early & Stay Behind Options

Fly out and return home up to 60 days pre and post your tour dates.

### Arrive Early

Vienna, Austria - From \$300 per person, subject to availability.

### Stay Behind

Prague, Czech Republic - From \$300 per person, subject to availability.

Please note:

### • Exclusions:

*This fee does not include extra nights' accommodation, meals or airport transfers.*

### • Cancellations & Changes:

*Flight booking changes or cancellations after air tickets have been issued are not guaranteed and may incur additional fees and fare difference, subject to the airline cancellation and change policies. Flight changes are subject to availability at the time of booking.*

### • High-Season:

*A high-season Arrive Early or Stay Behind can be purchased for an additional charge, subject to availability. For pricing, please refer to the cart.*

### • + 60 days:

*You can fly out up to 60 days before your package's start date, and/or return home 60 days after your package's end date. Should you wish to fly out or return home for more than 60 days from the tour, please contact us to request availability. Additional costs may apply.*

### • Estimated dates:

*Your estimated departure, return, and arrival dates are all subject to availability and may vary. The confirmed schedule for all flights will be provided when you receive your flight tickets.*

- High season surcharges apply to flights departing between the below date ranges:

26th June 2026 - 17th July 2026  
18th September 2026 - 9th October 2026  
12th December 2026 - 18th December 2026  
19th December 2026 - 3rd January 2027  
4th January 2027 - 26th January 2027

## Stopover Packages

- Doha, Qatar
  - Dubai, U.A.E
- Includes:
- 2, 3 or 5 nights in 4-star accommodation
  - Daily breakfast
  - Return airport transfers
- For pricing, please refer to the payment cart at checkout.

Please note:

- When a pre and post-tour stopover is chosen, the same stopover location must be chosen each way, due to the airline used.
- When selecting to Arrive Early for your tour in conjunction with a Stopover Package, your fly out date from home will take place before the stopover.
- When selecting to Stay Behind after your tour in conjunction with a Stopover Package, your stopover will take place before your final flight home.

- Stopover packages are subject to availability.
- In the event that a purchased stopover package and a purchased preferred airline upgrade are not compatible, you will have the option to receive a refund for the preferred airline upgrade or be offered an alternative stopover city option, e.g if you choose to fly with Singapore Airlines you cannot stopover in Dubai.
- Blackout dates apply to flights departing between the below date ranges:

Doha Grand Prix: 26 November - 02 December 2026  
Abu Dhabi Grand Prix (for Dubai): 03 December - 09 December 2025  
Christmas and New Years Eve - 18 December 2026 - 03 January 2027

Please note: some dates are yet to be confirmed.

## Flight Class Upgrades

Business Class: For pricing, please refer to the payment cart at checkout.

Please note:

- Flight upgrades are subject to availability and pricing changes (if we cannot fulfil your request, the upgrade cost will be refunded).
- On any upgrade purchase, short-haul flights and domestic flight sectors are not guaranteed, subject to aircraft configuration.

## Missed Flights

If you fail to arrive for your outbound flight, you risk all flight and land arrangements in your destination being automatically cancelled by the airlines and land operator, respectively. Additional fees may apply to reinstate these services. If you miss your flight for whatever reason, please contact us as soon as possible to make arrangements.

## Accommodation

### Accommodation Used

#### 4-Star Properties (Self-Rated)

- Vienna, Austria: Arcotel Kaiserwasser Wien



# Important Information

- Salzburg, Austria: Gasthof Hotel Doktorwirt
- Munich, Germany: K&K Am Harras Hotel
- Nuremberg, Germany: Fuerther Hotel Mercure Nuremberg West
- Prague, Czech Republic: Clarion Congress Hotel

*Please note: Accommodation/rooms offered are based on a lead-in room type and are subject to availability based on seasonality. In the instance a property is not available, a similar standard of accommodation will be provided. Properties will be confirmed and included in your travel pack, which you will receive 4-6 weeks before travel.*

## Accommodation Location

To ensure a comfortable and convenient experience for everyone, we've carefully selected hotels that best suit the size and specific needs of each group. While this means your accommodation may not be in the city centre, you can rest assured that our hotels are typically located near public transportation and a variety of local restaurants and attractions. Once your tour begins, your friendly driver or tour leader will be happy to help you get your bearings and offer assistance, should you need it.

## Extra Nights

Not available.

*Please note: If you are interested in booking additional nights of accommodation pre or post-tour, please wait until you receive your travel documentation approximately 4-6 weeks before departure for the confirmed list of hotels. If booking your own additional accommodation directly with the hotel, please be aware that you may be required to change rooms at the start/end of your tour.*

## Maximum Room Capacity

2 people.

## Triple Share

Not available.

## Bedding Configuration

Twin or double (subject to availability).

## Exclusions

- Visa fees and requirements
- Domestic transfers and flights not stated in the deal offer
- Meals/beverages not stated in the deal offer
- Optional gratuities/tipping
- Optional activities/tours
- Personal expenses
- Travel insurance
- Any costs associated with an interruption to your tour as a result of an airline schedule change or cancellation
- Mandatory city tax

## Gratuities/tipping

### Land

Gratuities (tips) are not included for the services of the tour leader (when available) and driver throughout the tour. The recommended tip is €5-€7 per person per day. This covers the guide/leader and the driver and will be collected on tour.

*Please note: Tipping for services provided is always a matter of personal discretion; however, please be aware that many locals consider tipping part of their normal remuneration, and they may approach you for payment; there's no need to be intimidated by the request.*

## Other Important Information

### TOUR GUIDE VS. TOUR LEADER

#### Tour Guide

Often locals with intimate knowledge of an area, its culture, and history. Their role entails providing commentary, routing the tour, and seeing that people have a good time. They are a licensed, qualified expert who supplies specific information on the history, art, architecture and culture of the city/village/attraction where they are guiding the tour. The guide meets the group at the required place and leaves it at the end of the tour; they do not travel with the group.

#### Tour Leader

An experienced person tasked with ensuring the smooth operation of tours, as

well as providing practical support to passengers throughout the whole trip. Their role primarily includes assisting with accommodation, transportation between locations, and communication with tour guides at each stop. A tour leader may provide general guidance around a city or village and offer information on the place visited on the bus. However, they are not required to have specific art, architecture, or historical knowledge. They are not allowed to provide a guided tour or commentary of a city/village/attraction once there and, if caught doing so, can be fined.

*Please note: Tour leaders/guides are not a standard inclusion in all travel offers. Tour leaders/guides will only be made available when required to enhance the experience of the destination featured.*

### CLIMATE & AVERAGE TEMPERATURES

The average daily temperature during late November and early December in this part of Europe sits around 5°C, inching towards the heart of winter. Be sure to wrap up warm to get ready for a true European Christmas Winter. You may even be lucky enough to witness light snowfall!

### FLIGHTS

#### Seat Selection & Frequent Flyer Points

We do not arrange seat selection. It is essential to highlight that some airlines do not allow pre-selected seats. We strongly suggest you contact the airline directly with seating allocation requirements and/or arrive at the airport earlier to arrange your seating. While we do not add frequent flyer member details to bookings, you can do this directly with the airline once you have your flight information.

#### Passport Validity

Customers must provide valid passport details either at the time of purchase or no later than 45 days before the departure date. Failure to do so may result in the cancellation of the booking. Customers will be responsible for any costs and fees incurred in this instance.



# Important Information

## COACH TOUR

### Meals

For meals not included, the tour leader (when available) will offer assistance with reservations, suggestions and directions to local restaurants. It is your responsibility to notify us of any dietary requests/requirements.

*Please note: We will do our best to meet your requests/requirements; however, we cannot guarantee that we will always be able to.*

### Luggage

You will be responsible for all your personal belongings whilst on tour. You must carry your own luggage from the vehicle to the hotel room and back to the vehicle. The driver will assist with the uploading and unloading of bags from the vehicle.

## OTHER

### Mobility

If you require wheelchair access please contact our friendly sales and service team to inquire on your behalf.

### Weather

We always suggest referring to an online source for the most up-to-date weather information for your destination/s.

### Fitness Level Required

Adventure (and spontaneity) create some of the best travel memories. Bear in mind, your home schedules and timings might not be adhered to on tour - it's all part of the fun!

A Moderate level of fitness will be required. Expect a moderate pace of touring with a focus on guided tours that may include full days with extended activity, guided city tours or nature walks. You will require a general level of fitness for unassisted navigation of stairs and inclines, longer distances with possible periods of standing when visiting sites, walking on sloping, uneven ground or elevations. You will be responsible for your own luggage and have the ability to board

all modes of transport without assistance. Please note: Many areas may be inaccessible to wheelchairs or mobility scooters, where the unassisted use of personal walking sticks and other aids may be required. Although some assistance may be available, every traveller should be self-reliant during all aspects of their travel.

*Please note:*

- *It is expected that every traveller must be self-reliant and able to undertake all aspects of their own travel. Please speak to your booking agent about your personal circumstances and any assistance requirements to ensure this tour is right for you.*
- *If you have any concerns, please consult your healthcare provider prior to purchase/travel.*

### Sightseeing

*Please note: If entry to a site is affected by changes in operating hours or public holiday closures, your itinerary, where possible, may be adjusted, or a similar activity will be offered in its place (subject to availability).*

### Shopping

Shopping overseas can be a daunting and confusing experience, especially when there is a language barrier. Please be very cautious when foreign currencies and prices are involved. If paying by credit card, please pay close attention to the amount you are being charged and keep all your receipts. Do not make any purchases you are not comfortable with or feel pressured into. If you are uncertain or need assistance with the language barrier, please seek assistance from your Tour Guide/Leader. Please refer to our [Terms and Conditions](#) regarding shopping for further information.

### Visas

A tourist visa for Europe (Schengen Area) is not required for stays up to 90 days if travelling on an Australian or New Zealand Passport.

EU Entry/Exit System (EES)

From October 12, 2025, a new European Entry System (EES) replaces the current manual passport-stamping process for non-EU travellers. Upon arrival in the Schengen area, Australian and New Zealand passport holders will have their fingerprints recorded and a photograph taken. Their entry and exit dates will be electronically registered. No previous action is required, but please be aware of longer wait times at border entry. From 10 April 2026, the EES will be fully operational at all external border crossing points of all the European countries (Schengen area) using the system.

### European Travel Information & Authorisation System (ETIAS)

As an extension of the EES implementation introduced from 2025, ETIAS travel authorisation is a mandatory entry requirement for visa-exempt nationals travelling to any of [these 30 European countries](#), including Australian and New Zealand citizens, that will be introduced in 2026. We advise you to monitor [smartraveller.com.au](https://smartraveller.com.au) closer to your departure to ensure you are up to date on the requirements at the time of entry.

### *Important:*

- *Please start arranging your visa three weeks before departure to account for any delays due to consulate operating hours.*
- *Visa rules are subject to change. Please check with the nearest embassy, consulate or immigration department of the destination/s you are visiting once you receive your travel documentation to ensure you have the most up to date information.*
- *It is your responsibility to be travel-ready and ensure that you are aware and comply with any destination or travel requirements, including the validity of all required travel documents.*
- *Passengers who are not Australian citizens must also check with the respective consulate or visa agency to determine what their visa requirements are and what personal identification is required.*



# Important Information

- *It is also important to note that some areas of employment, such as journalism, government authorities and charity organisations, may have additional restrictions in applying for visas. This may, in turn, affect the type of application required.*

## Travel Insurance

Embarking on your next trip is exciting, and while you hope the unexpected does not happen, it is best to be prepared. We strongly recommend you take out travel insurance when making your booking. Whether it's a potential medical emergency, a flight cancellation, a delayed suitcase, or an unforeseen event, it's important to ensure you're adequately protected. For more information or advice visit <https://www.tripadeal.com.au/travel-insurance>

## Schedule Of Fees

### Voluntary Changes

This includes booking changes requested by you, including but not limited to those changes requiring an airline ticket or a Purchase Confirmation reissue.

- Changes - \$100 per booking and any additional charges applied by the airline/cruise company/accommodation/other travel providers.

### Name Changes Due To Passenger Error

If the incorrect name has been provided, charges of \$100 per booking and any additional charges applied by the airline/cruise company/accommodation/other travel providers.

### Supplier Fees

In the event the tour package you have purchased is unable to proceed, and/or a Travel Supplier is unable to fulfil the tour due to external circumstances (Limitation of Liability e.g. a Force Majeure event), there may be a fee or amount of money that is withheld by our Suppliers and is unrecoverable. This may be due to non-refundable airline tickets, cancellation penalties with cruise cabins or unrecoverable payments with our land/

accommodation partners. If refunds are not available from Suppliers, we will endeavour to obtain a travel credit on the best terms available and communicate these outcomes to you. In the event we are unable to obtain a refund or travel service credit, or part thereof, this cost is passed on to the customer as a Supplier Fee.