



Grand South Africa

KRUGER NP ● CAPE TOWN ● PORT ELIZABETH

The Offer

Experience the untamed spirit of South Africa, from thrilling wildlife and cultural experiences to scenic coastal drives, lush winelands and iconic cities. Search for lions, leopards, elephants, buffalo and rhino on game drives through Kruger National Park and Mkuze Game Reserve. Dive into the traditions of Swazi and Zulu communities then head to Durban and Port Elizabeth before a few days exploring magnificent Cape Town.

Fly to Johannesburg to begin your journey through South Africa. Immerse yourself in the breathtaking scenery of the iconic Panorama Route on the way to Hoedspruit in Mpumalanga, the Land of the Rising Sun. Capture unforgettable moments on a full-day safari in Kruger National Park, home to lions, leopards, elephants, zebras, and vast herds of antelope.

Cross into the Royal Kingdom of Eswatini to experience Swazi culture, then visit an authentic Zulu homestead for a glimpse into contemporary Zulu life. Continue to the raw beauty of Mkuze Game Reserve for another game drive with the chance to spot rhino, giraffe, zebra and countless bird

species. Explore the serenity of St. Lucia, teeming with hippos and crocodiles and visit Durban and Port Elizabeth as you journey to Tsitsikamma National Park and Plettenberg Bay. Discover the rich birdlife at Birds of Eden, ostriches in Oudtshoorn and the awe-inspiring Cango Caves.

Wrap up your unforgettable African experience with stunning views of iconic Table Mountain rising behind Cape Town. Journey along Chapman's Peak Drive to Cape Point and the Good Hope Nature Reserve, capped off by the playful penguins at Boulders Beach. Toast to new horizons on a full-day Cape Winelands tour, showcasing stunning mountain ranges, vineyards, and Cape Dutch homesteads. Finally, uncover the city's dynamic heart on a city highlight tour before heading home.

This once-in-a-lifetime South African adventure includes return international full-service flights, 15 nights of 3 to 5-star accommodation, 23 meals including daily breakfast, safari, cultural experiences and more.

Extend your adventure with Arrive Early or Stay Behind options available.



18-DAY TOUR PACKAGE | GRAND SOUTH AFRICA

The Map





18-DAY TOUR PACKAGE | GRAND SOUTH AFRICA

The Itinerary

Day 1 Australia (or New Zealand) - Johannesburg, South Africa

Today, depart for Johannesburg, South Africa.

Please note: Some customers may depart Day 1 and arrive Day 1. Flight timings will be outlined in your travel packs 4-6 weeks prior.

Meals included: In-Flight

Day 2 Welcome to Johannesburg!

Upon arrival in Johannesburg, be met by a representative and transferred to the hotel. If it is too early for check in, luggage can be stored until the room is ready.

Enjoy the remainder of the day at leisure.

Overnight: Radisson Hotel OR Tambo Airport or similar, Johannesburg

Meals included: None

Day 3 Johannesburg - Panorama Route - Hoedspruit

This morning, check out and your English speaking tour guide will meet you at the Radisson Hotel OR Tambo Airport at 07:30 for pre-tour formalities. Be ready to depart at 08:00.

Embark on an unforgettable journey to the enchanting Mpumalanga, the Land of the Rising Sun. As you travel along the breathtaking Panorama Route, you'll encounter the stunning Blyde River Canyon. Take in the awe-inspiring views from various vantage points, starting at Bourke's Luck Potholes and culminating at the iconic Three Rondavels. If time and weather permits, we won't miss the chance to stop at God's Window for a panoramic vista.

Arrive at your hotel in the late afternoon, check in and enjoy some time at leisure before dinner.

Overnight: Radisson Safari Hotel Hoedspruit or similar, Hoedspruit

Meals included: Breakfast; Dinner

Day 4 Kruger National Park - Full Day Safari

Prepare for an early morning adventure as you transfer to the renowned Kruger National Park for an open vehicle safari experience. This wildlife sanctuary, covering nearly 2 million hectares, offers one of the best wildlife experiences in Africa, showcasing a rich tapestry of flora and fauna.

Get your cameras ready as you enter the Kruger National Park. Keep a lookout for a pride of lions, majestic herds of elephants or lone roaming elephant bulls, a solitary leopard lying in a shady tree, the rare rhino, and hordes of buffalo, as well as a multitude of other wild animals and birds, like hornbills, eagles, secretary birds, hippo, zebra, giraffe, not forgetting the abundance of buck, like impala & kudus. The qualified guides have years of experience in the park and they love nothing more than sharing their knowledge and ensuring you have the best safari experience possible.

After your safari, return to the hotel in the afternoon to relax before dinner at the lodge.

Overnight: Radisson Safari Hotel Hoedspruit or similar, Hoedspruit

Meals included: Breakfast; Dinner



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The Itinerary

Day 5 Hoedspruit, South Africa - Mhlambanyatsi, Eswatini - Swazi Cultural Experience

After breakfast, set off for the Royal Kingdom of Eswatini, a captivating land steeped in rich African traditions and stunning landscapes. Enjoy a vibrant showcase of Swazi culture, followed by a delightful traditional lunch at Matsamo Cultural Village.

Next, visit the Ngwenya Glass Works, where talented artisans craft exquisite sculptures from molten glass. After exploring local craft markets, arrive at your hotel nestled in the picturesque Ezulwini Valley.

Overnight: Foresters Arms or similar, Mhlambanyatsi, Eswatini
Meals included: Breakfast; Lunch; Dinner

Day 6 Mhlambanyatsi, Eswatini - Mkuze, South Africa - Zulu Homestead Visit

This morning, depart for a visit to the Swazi Candle Factory, where each unique candle is crafted by hand using the traditional "millefiore" technique. No two candles are alike, showcasing a mesmerising array of patterns and designs.

Continue your journey via Big Bend into KwaZulu Natal, arriving at your hotel in the afternoon.

Take an exhilarating scenic drive up the Ubombo Mountains, where breathtaking views of Lake Jozini await. As the sun sets, stop for sundowners and enjoy a visit to an authentic Zulu homestead for a glimpse into contemporary Zulu life before returning to the hotel for dinner.

Overnight: Ghost Mountain Inn or similar, Mkuze
Meals included: Breakfast; Dinner

Day 7 Mkuze Game Reserve - Safari Game Drive

Enjoy a game drive in the Mkuze Game Reserve. Mkuze harbours an astonishing diversity of habitats ranging from the eastern slopes of the Lebombo Mountains to stretches of rolling acacia savannah, swamps, woodlands and riverine forest. Wildlife in this game reserve include black and white rhino, lion, elephant, giraffe, leopard, cheetah, buffalo and a multitude of plains game. The birding is exceptional - 420 species recorded.

Return to your hotel in the late afternoon and savour a delightful dinner to conclude your day.

Overnight: Ghost Mountain Inn or similar, Mkuze
Meals included: Breakfast; Dinner

Day 8 Mkuze - St Lucia - Umhlanga

Following an early breakfast, depart along the stunning Elephant Coast of KwaZulu Natal toward St Lucia, located at the southern tip of the iSimangaliso Wetland Park, a UNESCO World Heritage Site. Embark on an estuarine boat trip, offering a unique chance to spot crocodiles, hippos and a plethora of bird species, including the elusive African Fish Eagle.

Continue your journey to Umhlanga, where you'll check into your hotel in the afternoon.

Overnight: Radisson Blu Hotel Durban Umhlanga or similar, Durban Umhlanga
Meals included: Breakfast



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The Itinerary

Day 9 Durban - Port Elizabeth

Enjoy a morning city tour of Durban, a melting pot of cultural and historical contrasts. Drive along the iconic Golden Mile, passing art-deco buildings and uShaka Marine World, before heading to Victoria Embankment and exploring the city's historical landmarks like the Natal Museum and City Hall.

Afterward, be transferred to King Shaka International Airport to check in for your domestic flight to Port Elizabeth. Upon arrival, a representative will be waiting to transfer you to your hotel, leaving you the rest of the day to enjoy at leisure.

Port Elizabeth, now officially known as Gqeberha, is a bustling city in South Africa's Eastern Cape, famous for its warm climate, stunning beaches and welcoming locals. Located along Algoa Bay, Port Elizabeth is known for its rich cultural history, beautiful coastal landscapes and vibrant marine life.

Overnight: Radisson Blu Port Elizabeth or similar, Port Elizabeth
Meals included: Breakfast

Day 10 Port Elizabeth - Tsitsikamma National Park - Plettenberg Bay

Today, depart Port Elizabeth and travel along the picturesque coastline to the breathtaking Tsitsikamma part of the Garden Route National Park. Stroll along the suspension bridge that spans the Storms River mouth gorge, offering spectacular views and fantastic photo opportunities.

After your exploration, head to Plettenberg Bay for dinner and overnight accommodation, where you can unwind and reflect on the day's adventures.

Overnight: Plett Quarters Hotel or similar, Plettenberg Bay
Meals included: Breakfast; Dinner

Day 11 Birds of Eden & Knysna Waterfront

After breakfast, experience the magic of nature at Birds of Eden, the world's largest free-flight bird aviary, where you can observe a diverse collection of African birds in a serene setting.

Next, visit Monkeyland - the world's first free roaming multi-specie primate sanctuary.

In the afternoon, enjoy a visit to the Knysna Waterfront for some time to explore before an early dinner at a waterside restaurant.

Overnight: Plett Quarters Hotel or similar, Plettenberg Bay
Meals included: Breakfast; Dinner

Day 12 Plettenberg Bay - Oudtshoorn

After breakfast, check-out of the hotel and travel to Oudtshoorn, the feather capital of the world. Here, visit a working ostrich farm for an insightful guided tour before checking into your accommodation in the late afternoon.

Overnight: Surval Boutique Olive Estate or similar, Oudtshoorn
Meals included: Breakfast

Day 13 Oudtshoorn - Cango Caves - Cape Town

Following breakfast and check-out, set out for a morning tour of the awe-inspiring Cango Caves, a natural wonder that attracts visitors from around the world.

Afterward, travel along Route 62 to Barrydale for lunch (on your own account).



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The Itinerary

Arrive in Cape Town around 5pm, concluding a day filled with remarkable experiences.

Overnight: Pullman Hotel or similar, Cape Town

Meals included: Breakfast

Day 14 Cape Town - Full day Cape Peninsula tour

This morning, be collected for a full-day Cape Point and Peninsula tour. Travel along the stunning Atlantic Seaboard, passing through Sea Point, Clifton and Camps Bay, with a stop at a scenic lookout point in Llandudno.

Continue to Hout Bay, a charming fishing harbor, where you may opt for a boat trip to Seal Island (additional cost - to be booked on tour).

Next, journey along Chapman's Peak Drive to Cape Point and the Good Hope Nature Reserve. After lunch at a nearby restaurant (not included), visit historic Simon's Town, known for its Victorian architecture and large penguin colony at Boulders Beach before returning to the hotel in the late afternoon.

Overnight: Pullman Hotel or similar, Cape Town

Meals included: Breakfast

Day 15 Cape Town - Full day Cape Winelands tour

Start your day with breakfast before embarking on a delightful full-day Cape Winelands tour. This scenic drive takes you through stunning mountain ranges, vineyards and Cape Dutch homesteads, heading to Stellenbosch, the heart of South Africa's wine industry. Here, enjoy your first wine tasting among the picturesque estates.

Travel over the Helshoogte Pass to Franschhoek, the Gourmet Capital of South Africa, where you can savour another wine tasting and indulge in a culinary experience at one of the area's acclaimed restaurants (lunch not included).

The day ends with a visit to a wine estate in the Paarl region to round off a delightful day before returning to Cape Town.

Overnight: Pullman Hotel or similar, Cape Town

Meals included: Breakfast

Day 16 Cape Town - City Tour

Enjoy breakfast at the hotel before a morning city tour that highlights Cape Town's rich history and vibrant culture. Weather permitting, you could begin with a trip up Table Mountain (cable car fee not included).

Explore the Company Gardens, the South African Museum, the Castle of Good Hope, and the bustling Greenmarket Square (entrance fees may apply).

Discover the colorful Bo-Kaap neighborhood, home to the Cape Muslim community, and learn about their contributions to the city's tapestry.

Return to the hotel mid-afternoon (approximately 13:00) and enjoy the remainder of the day at leisure.

Overnight: Pullman Hotel or similar, Cape Town

Meals included: Breakfast



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The Itinerary

Day 17 Cape Town, South Africa - Australia (or New Zealand)

Today, after breakfast, be transferred to Cape Town Airport in time for your return flight back to Australia (or New Zealand).

Please note: Customers may transit via Johannesburg, please remain within the airport in preparation for your ongoing flight.

Meals included: Breakfast; In-Flight

Day 18 Arrive in Australia (or New Zealand)

Please note that customers may arrive +1 day



18-DAY TOUR PACKAGE | GRAND SOUTH AFRICA

Tour Inclusions

HIGHLIGHTS

- Embark on an unforgettable journey throughout South Africa
- Discover enchanting Mpumalanga, the Land of the Rising Sun
- See the breathtaking Panorama Route and Blyde River Canyon
- Go on safari in iconic Kruger National Park
- Search for wildlife including the Big 5 - lions, leopards, rhinoceros, elephants and buffalo
- Spend a night in the Royal Kingdom of Eswatini, home to rich African traditions and stunning landscapes
- Enjoy a vibrant showcase of Swazi culture, followed by a traditional lunch
- Take an exhilarating scenic drive up the Ubombo Mountains
- Visit an authentic Zulu homestead and travel along the Elephant Coast of KwaZulu Natal
- Search for black and white rhinoceros in the Mkuse Game Reserve
- Take a boat trip on St Lucia, located in the southern tip of iSimangaliso Wetland Park, a UNESCO World Heritage Site
- Join a city tour of Durban and overnight in Port Elizabeth
- Travel to the breathtaking Tsitsikamma National Park
- Experience Birds of Eden, world's largest free-flight bird aviary
- Visit Monkeyland, world's first free roaming multi-species primate sanctuary
- Explore Oudtshoorn and tour the awe-inspiring Cango Caves
- Discover Cape Town, dominated by the magnificent Table Mountain
- Indulge in a full day Cape Winelands tour to Stellenbosch
- Journey along Chapman's Peak Drive to Cape Point and the Good Hope Nature Reserve
- Visit historic Simon's Town and the large penguin colony at Boulders Beach

FLIGHTS

- Return international full-service flights (economy class), surcharges may apply

- One-way internal flight from Durban to Port Elizabeth

ACCOMMODATION

- 15 nights of 3 to 5-star accommodation

DINING

- 23 meals including daily breakfast

ESSENTIALS

- Qualified safari field rangers and trackers
- English-speaking guides for city tours
- Airline taxes and surcharges

TRANSPORT

- Transportation by private air-conditioned vehicles
- 4x4 safari vehicles for game drives

TRANSFERS

- Return airport transfers

Important Information

***Please note: All information provided in this brochure is subject to both change and availability. Prior to purchase please check the current deal for up-to-date information. If you have already purchased this deal, the terms and conditions on your Purchase Confirmation apply and take precedence over the information in this brochure.**

Booking Information

After purchase, you will receive a receipt and a Purchase Confirmation, directing you to an online Passenger Information Form. You must complete the Passenger Information Form within 72 hours of purchase.

Any special requests, preferences and optional extras MUST be clearly stated in your Passenger Information Form. Any change requested after submitting your Passenger Information Form cannot be guaranteed, is strictly subject to availability and will incur surcharges as outlined in the Schedule of Fees below.

On purchasing this Travel Offer, you are bound by the [General Terms and Conditions](#) and the specific terms and conditions outlined in this Important Information.

Please note: All countries and territories have different entry requirements in relation to vaccinations, quarantine/isolation periods and travel restrictions. Due to the evolving nature, we would ask all of our customers to monitor, meet and adhere to the specific requirements of their intended destination(s) in the lead-up to and immediately before travel, as well as any requirements post-travel upon their return.

Our Policies

Cancellation & Refund Policy

By placing a booking with us, you acknowledge the following important information:

• **we act as your booking agent:** TripADeal is a booking services provider, and curates the Travel Offers available on our website. We act as your booking agent, and we receive payment for the Booking Services as part of the booking price, however, we do not provide any of the

Travel Services (flights, accommodation, tours or other products or services) included in your booking – the Travel Services are provided by a number of third party Travel Suppliers.

- **each booking is unique:** our Travel Offers are made up of a variety of different components and are, during the booking process, uniquely tailored to suit your requirements, for example, departure dates and ports, flight and room upgrades, tour inclusions, etc.
- **changes/modifications to your booking may not be possible:** once your booking has been made, changes or modifications may not be possible, and where possible, may incur a fee. It is important to ensure that the information you provide during the booking process is accurate and up to date, and that you read the Travel Offer carefully before placing your order.
- **Travel Offers are a package:** our Travel Offers have been curated into package offerings and must be used as a package – individual components cannot be used independently of the full package offering.

- **our Travel Offers are generally non-refundable:** in order to provide great value Travel Offers, we work with a variety of Travel Suppliers to find the best deals – this often means the Travel Suppliers' offerings are non-refundable to ensure the best price. We recommend that you obtain travel insurance as soon as you make a booking with us.

To read more about our Cancellation and Refund Policy, please click [here](#).

General Terms & Conditions

By placing your booking with us, you acknowledge and agree to our [Terms & Conditions](#), [Privacy Policy](#) and [Cancellation Policy](#).

Offer Essentials

This travel offer is valid for travel on selected dates until the 5th December 2026.

Minimum group size 8, maximum group

size 24 per vehicle.

This travel offer is priced per person based on a twin share.

Departure Dates & Surcharges

See checkout for live dates and availability.

Single Traveller Supplement

For solo travellers, a mandatory single supplement

2026: \$1,350

Please note: Accommodation for single customers who are travelling on a tour or cruise package may be in a single room, depending on availability.

Child Policy

- No child discounts. The full price applies to all children travelling with their parents.
- Valid for children 10 years old and over.

Please note: Children must be accompanied by a responsible adult 18 years old and over to travel. No unaccompanied minors are allowed.

Flights

Departure Cities

Sydney, Melbourne, *Brisbane, *Adelaide, Perth or *Auckland

Departure City Surcharges

Brisbane or Adelaide: \$200 per person
Auckland: \$400 per person

International Flight(s)

Full-Service Airline(s) Used
• Cabin Class: Economy Class

Please note: We cannot accommodate one-way flights. Travellers must take all included flights within the package, and any flights intentionally forfeited will result in later flights being subject to cancellation.

Please note: From Australia, the flying journey to your destination may take up to 28 hours, with up to 2 stops. This is provided as a guide only - actual flight duration can vary depending on availability and airline schedules. Your booking's final details will be confirmed to you via email once available.

Important Information

From Auckland, the flying journey to your destination may take up to 32 hours, with up to 2 stops. This is provided as a guide only - actual flight duration can vary depending on availability and airline schedules. Your booking's final details will be confirmed to you via email once available.

Domestic Flight(s) Used

- Cabin Class: Economy Class
- Route: La Mercy - Port Elizabeth

Domestic Flight Information

Baggage allowance per person:
1 x 20kg of checked baggage

Preferred Airline Surcharge

- Cabin Class: Economy Class
- Singapore Airlines: \$200 per person
- Qantas: \$300 per person

Please note:

- Preferred airlines are subject to availability. If we are unable to fulfil your request, the above extra cost will be refunded.
- On any upgrade purchase, short-haul flights and domestic flight sectors are not guaranteed, subject to aircraft configuration.
- In the event that a purchased stopover package and a purchased preferred airline upgrade are not compatible, you will have the option to receive a refund for the preferred airline upgrade or be offered an alternative stopover city option, e.g if you choose to fly with Singapore Airlines you cannot stopover in Dubai.
- Preferred airline refers to the marketing carrier and could include codeshare partners.

Arrive Early & Stay Behind Options

Fly out and return home up to 60 days pre and post your tour dates.

Arrive Early

Johannesburg, South Africa - From \$300 per person, subject to availability.

Stay Behind

Cape Town, South Africa - From \$300 per

person, subject to availability.

Please note:

• **Exclusions:**

This fee does not include extra nights' accommodation, meals or airport transfers.

• **Cancellations & Changes:**

Flight booking changes or cancellations after air tickets have been issued are not guaranteed and may incur additional fees and fare difference, subject to the airline cancellation and change policies. Flight changes are subject to availability at the time of booking.

• **High-Season:**

A high-season Arrive Early or Stay Behind can be purchased for an additional charge, subject to availability. For pricing, please refer to the cart.

• **+ 60 days:**

You can fly out up to 60 days before your package's start date, and/or return home 60 days after your package's end date. Should you wish to fly out or return home for more than 60 days from the tour, please contact us to request availability. Additional costs may apply.

• **Estimated dates:**

Your estimated departure, return, and arrival dates are all subject to availability and may vary. The confirmed schedule for all flights will be provided when you receive your flight tickets.

• **High season surcharges apply to flights departing between the below date ranges:**

28 March 2025 - 27 April 2025
16 June 2025 - 20 July 2025
15 September 2025 - 12 October 2025
1 December 2025 - 31 January 2026
3 April 2026 - 20 April 2026
26 June 2026 - 17 July 2026
18 September 2026 - 9 October 2026
12 December 2026 - 26 January 2027

Stopover Packages

- Singapore
- Includes:
 - 2, 3 or 5 nights in 4-star accommodation
 - Daily breakfast
 - Return airport transfers

For pricing, please refer to the payment cart at checkout.

Please note:

- **When a pre and post-tour stopover is chosen, the same stopover location must be chosen each way, due to the airline used.**
- **When selecting to Arrive Early for your tour in conjunction with a Stopover Package, your fly out date from home will take place before the stopover.**
- **When selecting to Stay Behind after your tour in conjunction with a Stopover Package, your stopover will take place before your final flight home.**
- **Stopover packages are subject to availability.**
- **In the event that a purchased stopover package and a purchased preferred airline upgrade are not compatible, you will have the option to receive a refund for the preferred airline upgrade or be offered an alternative stopover city option, e.g if you choose to fly with Singapore Airlines you cannot stopover in Dubai.**
- **Blackout dates apply to flights departing between the below date ranges:**

2nd October 2025 - 8th October 2025
22nd December 2025 - 2nd January 2026
1st October 2026 - 9th October 2026
18 December 2026 - 3rd January 2027

Flight Class Upgrades

Business or Premium Economy Class: For pricing, please refer to the payment cart at checkout.

Please note:

- **Flight upgrades are subject to availability and pricing changes (if we cannot fulfil your request, the upgrade cost will be refunded).**
- **On any upgrade purchase, short-haul flights and domestic flight sectors are not guaranteed, subject to aircraft configuration.**

Missed Flights

If you fail to arrive for your outbound flight, you risk all flight and land arrangements in your destination being automatically cancelled by the airlines and land operator, respectively. Additional fees

Important Information

may apply to reinstate these services. If you miss your flight for whatever reason, please contact us as soon as possible to make arrangements.

Accommodation

Accommodation Used

3 to 5-Star Properties (Self-Rated)

- Johannesburg: Radisson Hotel OR Tambo Airport
- Hoedspruit: Radisson Safari Hotel Hoedspruit
- Eswatini: Foresters Arms
- Mkuze: Ghost Mountain Inn
- Durban Umhlanga: Radisson Blu Hotel Durban Umhlanga
- Port Elizabeth (Gqeberha): Radisson Blu Port Elizabeth
- Plettenberg Bay: Plett Quarters Hotel
- Oudtshoorn: Surval Boutique Olive Estate
- Cape Town: Pullman Hotel

Please note: Accommodation/rooms offered are based on a lead-in room type and are subject to availability based on seasonality. In the instance a property is not available, a similar standard of accommodation will be provided. Properties will be confirmed and included in your travel pack, which you will receive 4-6 weeks before travel.

Extra Nights

Not available.

Please note: If you are interested in booking additional nights of accommodation pre or post-tour, please wait until you receive your travel documentation approximately 4-6 weeks before departure for the confirmed list of hotels. If booking your own additional accommodation directly with the hotel, please be aware that you may be required to change rooms at the start/end of your tour.

Maximum Room Capacity

2 people.

Triple Share

Not available.

Bedding Configuration

Twin or double (subject to availability).

Optional Tours/activities

Please note: Some tours require minimum numbers to operate.

Exclusions

- Visa fees and requirements
- Domestic transfers and flights not stated in the deal offer
- Meals/beverages not stated in the deal offer
- Optional gratuities/tipping
- Optional activities/tours
- Personal expenses
- Travel insurance
- Any costs associated with an interruption to your tour as a result of an airline schedule change or cancellation
- Mandatory city tax
- Table Mountain cable car fee

Gratuities/tipping

Land

Gratuities (tips) are not included for the services of the tour leader (when available) and driver throughout the tour. The recommended tip is 96 ZAR (approximately 8 AUD) per person per day. This covers the guide/leader and the driver and will be collected on tour.

Please note: Tipping for services provided is always a matter of personal discretion; however, please be aware that many locals consider tipping part of their normal remuneration, and they may approach you for payment; there's no need to be intimidated by the request.

Other Important Information

TOUR GUIDE VS. TOUR LEADER

Tour Guide

Often locals with intimate knowledge of an area, its culture, and history. Their role entails providing commentary, routing the tour, and seeing that people have a good time. They are a licensed, qualified expert who supplies specific information on the history, art, architecture and culture of the

city/village/attraction where they are guiding the tour. The guide meets the group at the required place and leaves it at the end of the tour; they do not travel with the group.

Tour Leader

An experienced person tasked with ensuring the smooth operation of tours, as well as providing practical support to passengers throughout the whole trip. Their role primarily includes assisting with accommodation, transportation between locations, and communication with tour guides at each stop. A tour leader may provide general guidance around a city or village and offer information on the place visited on the bus. However, they are not required to have specific art, architecture, or historical knowledge. They are not allowed to provide a guided tour or commentary of a city/village/attraction once there and, if caught doing so, can be fined.

Please note: Tour leaders/guides are not a standard inclusion in all travel offers. Tour leaders/guides will only be made available when required to enhance the experience of the destination featured.

CLIMATE & AVERAGE TEMPERATURES

Johannesburg Area

Johannesburg is situated on the highveld plateau and has a subtropical highland climate. The city enjoys a sunny climate, with the summer months (October to April) characterised by hot days followed by afternoon thundershowers and cool evenings, and the winter months (May to September) by dry, sunny days followed by cold nights. Temperatures in Johannesburg are usually fairly mild due to the city's high elevation, with an average maximum daytime temperature in January of 25.6°C, dropping to an average maximum of around 16°C in June. The UV index for Johannesburg in summers is extreme, often reaching 14-16 due to the high elevation and proximity to the equator.

Eswatini

Temperatures are relatively cool, typically

Important Information

13°C in the morning and 27°C in the afternoon. June, July & August – Morning game drives in open vehicles will be cold, so it's advisable to pack warm winter clothing. The average morning temperature is 10°C.

Cape Town

Cape Town has a Mediterranean-style climate: wet and cool winters, and dry and warm summers. The annual average temperature in Cape Town is a delightful 17°C.

FLIGHTS

Seat Selection & Frequent Flyer Points

We do not arrange seat selection. It is essential to highlight that some airlines do not allow pre-selected seats. We strongly suggest you contact the airline directly with seating allocation requirements and/or arrive at the airport earlier to arrange your seating. While we do not add frequent flyer member details to bookings, you can do this directly with the airline once you have your flight information.

Passport Validity

Customers must provide valid passport details either at the time of purchase or no later than 45 days before the departure date. Failure to do so may result in the cancellation of the booking. Customers will be responsible for any costs and fees incurred in this instance.

COACH TOUR

Meals

For meals not included, the tour leader (when available) will offer assistance with reservations, suggestions and directions to local restaurants. It is your responsibility to notify us of any dietary requests/requirements.

Please note: We will do our best to meet your requests/requirements; however, we cannot guarantee that we will always be able to.

Luggage

You will be responsible for all your personal belongings whilst on tour. You

must carry your own luggage from the vehicle to the hotel room and back to the vehicle. The driver will assist with the uploading and unloading of bags from the vehicle.

OTHER

Mobility

If you require wheelchair access please contact our friendly sales and service team to inquire on your behalf.

Fitness Level Required

Adventure (and spontaneity) create some of the best travel memories. Bear in mind, your home schedules and timings might not be adhered to on tour - it's all part of the fun!

A moderate level of fitness will be required. Expect a moderate pace of touring with a focus on guided tours that may include full days with extended activity, guided city tours or nature walks. You will require a general level of fitness for unassisted navigation of stairs and inclines, longer distances with possible periods of standing when visiting sites, walking on sloping, uneven ground or elevations. You will be responsible for your own luggage and have the ability to board all modes of transport without assistance.

Please note:

- Many areas may be inaccessible to wheelchairs or mobility scooters, where the unassisted use of personal walking sticks and other aids may be required. Although some assistance may be available, every traveller should be self-reliant during all aspects of their travel.*
- It is expected that every traveller must be self-reliant and able to undertake all aspects of their own travel. Please speak to your booking agent about your personal circumstances and any assistance requirements to ensure this tour is right for you.*
- If you have any concerns, please consult your healthcare provider prior to purchase/ travel.*

Yellow Fever

A valid international certificate of vaccination against Yellow Fever is required in many countries. You may need to present this on arrival at the airport or border crossing. Some countries will refuse entry if you are unable to present your certificate. It's also common for your home country to request a Yellow Fever certificate upon arrival. You must check with your doctor well before leaving home about the Yellow Fever requirements for the countries you'll be visiting.

Sightseeing

Please note: If entry to a site is affected by changes in operating hours or public holiday closures, your itinerary, where possible, may be adjusted, or a similar activity will be offered in its place (subject to availability).

Wildlife

TripADeal cannot guarantee animal sightings. Wildlife are unpredictable and factors such as weather conditions, predatory fear and animal movements can impact sightings.

Shopping

Shopping overseas can be a daunting and confusing experience, especially when there is a language barrier. Please be very cautious when foreign currencies and prices are involved. If paying by credit card, please pay close attention to the amount you are being charged and keep all your receipts. Do not make any purchases you are not comfortable with or feel pressured into. If you are uncertain or need assistance with the language barrier, please seek assistance from your Tour Guide/Leader. Please refer to our [Terms and Conditions](#) regarding shopping for further information.

Visas

South Africa

A tourist visa is not required for Australians travelling to South Africa that are staying within a 90 day period.

Eswatini

Australian and New Zealand passport

Important Information

holders can enter Eswatini for up to 30 days as a tourist without a visa.

Important:

- Please start arranging your visa three weeks before departure to account for any delays due to consulate operating hours.
- Visa rules are subject to change. Please check with the nearest embassy, consulate or immigration department of the destination/s you are visiting once you receive your travel documentation to ensure you have the most up to date information.
- It is your responsibility to be travel-ready and ensure that you are aware and comply with any destination or travel requirements, including the validity of all required travel documents.
- Passengers who are not Australian citizens must also check with the respective consulate or visa agency to determine what their visa requirements are and what personal identification is required.
- It is also important to note that some areas of employment, such as journalism, government authorities and charity organisations, may have additional restrictions in applying for visas. This may, in turn, affect the type of application required.

Travel Insurance

Embarking on your next trip is exciting, and while you hope the unexpected does not happen, it is best to be prepared. We strongly recommend you take out travel insurance when making your booking. Whether it's a potential medical emergency, a flight cancellation, a delayed suitcase, or an unforeseen event, it's important to ensure you're adequately protected. For more information or advice visit <https://www.tripadeal.com.au/travel-insurance>

Schedule Of Fees

Voluntary Changes

This includes booking changes requested by you, including but not limited to those changes requiring an airline ticket or a

Purchase Confirmation reissue.

- Changes - \$100 per booking and any additional charges applied by the airline/cruise company/accommodation/other travel providers.

Name Changes Due To Passenger Error

If the incorrect name has been provided, charges of \$100 per booking and any additional charges applied by the airline/cruise company/accommodation/other travel providers.

Supplier Fees

In the event the tour package you have purchased is unable to proceed, and/or a travel Supplier is unable to fulfil the tour due to external circumstances (Limitation of Liability e.g. a Force Majeure event), there may be a fee or amount of money that is withheld by our Suppliers and is unrecoverable. This may be due to non-refundable airline tickets, cancellation penalties with cruise cabins or unrecoverable payments with our land/accommodation partners. If refunds are not available from Suppliers, we will endeavour to obtain a travel credit on the best terms available and communicate these outcomes to you. In the event we are unable to obtain a refund or travel service credit, or part thereof, this cost is passed on to the customer as a Supplier Fee.