

XI'AN ● URUMQI ● DUNHUANG ● TURPAN

# The Offer

Get off the beaten track and travel across China's most storied landscapes, from ancient ruins to surreal deserts and beyond. This is your chance to uncover the highlights and hidden gems of the historic Silk Road from Urumqi to Xi'an.

Your adventure begins in landlocked Urumqi, where the idyllic Tianchi (Heavenly Lake) awaits. Head to Turpan to see the Emin Minaret tower, explore the Karez Well underground irrigation system and roam through the Ancient City of Jiaohe. See the red sandstone hills of Flaming Mountain before visiting the awe-inspiring Bezeklik Thousand Buddha Caves.

Hop on a bullet train to Dunhuang to experience the thrill of Mingsha Shan's dunes, stroll the UNESCO-listed Mogao Caves and delve into Silk Road history at the Dunhuang Museum. Continuing through the vast Gobi Desert, you'll reach Jiayuguan, home to the dramatic Hanging Great Wall and Jiayuguan Pass. Enjoy a scenic drive to Zhangye, where the Rainbow Mountains of Zhangye Qicai Danxia National Geological Park burst into colour.

In Wuwei, pay your respects at the Leitai Han Tomb and capture memories at the ancient Confucius Temple. Enjoy a guided city tour of Lanzhou and a tranquil boat ride to the Bingling Thousand Buddha Caves. Travel to Xi'an, one of China's oldest cities, to marvel at the Terracotta Warriors of the Qin Dynasty and the grand Wild Goose Pagoda.

Enjoy a captivating blend of history and culture with return international flights, 14 nights accommodation, daily breakfast and more.

Please note: This travel offer is strictly valid for those 18 and over. As a condition of purchasing this travel offer, you must not deviate from the advertised itinerary, and the local supplier reserves the right to cancel your onward travel services if you do. This does not apply to days where there is specified time at leisure. Australian and New Zealand citizens qualify for Visa-free travel to China for stays up to 30 days. The visa exemption is set to expire on the 31st December 2026. Eligibility criteria will apply. Please consult Smart Traveller and your nearest Chinese consulate for up-to-date eligibility criteria and information.

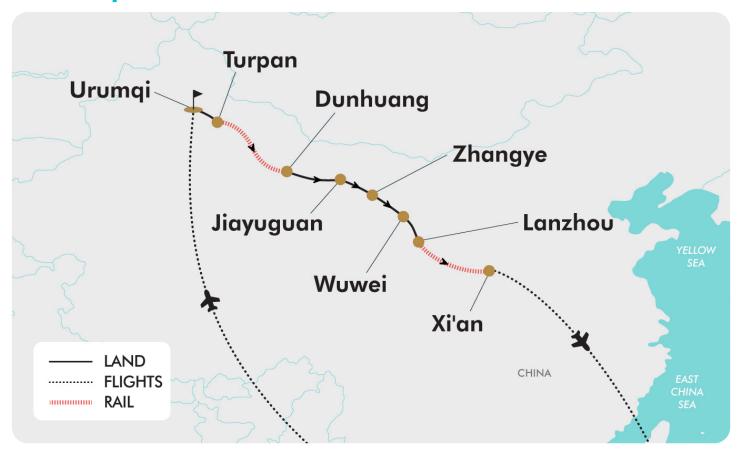
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16-DAY TOUR PACKAGE | TREASURES OF CHINA'S SILK ROAD

# The Map



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# The Itinerary

# Day 1 Australia (or New Zealand) - Urumqi, China

Today, you'll depart Australia (or New Zealand) on your flight to Urumqi, China. Upon arrival, a tour representative will meet you at the airport and transfer you to the hotel.

Urumqi, the capital of Xinjiang Uyghur Autonomous Region, is the largest city in Western China. It also holds the record for being the most remote and landlocked major city in the world as it's 2,500 kilometres from the nearest sea. With a population of 3.5 million, it's surrounded by mountains and deserts. Approximately 43 ethnic groups live in and around this city with different customs that constitute a colourful Urumqi.

Please note: Some travellers may depart on Day 0.

Overnight: Hantang Hotel or similar, Urumqi Meals included: In-Flight

# Day 2 Tianchi (Heavenly Lake)

Enjoy a sleep-in this morning before a late visit to Tianchi (Heavenly Lake), which was formed in a crater. This is a mythological and legendary holy place where King Mu met with the Queen Mother of the West. There are a few lakes named "Heavenly Lake" in China, but the most beautiful is Xinjiang's Heavenly Lake ( $\diamondsuit \diamondsuit \diamondsuit$ ). Located a 2-hour drive from Urumqi, Heavenly Lake offers scenic views of the mountains as well as respite from the noise of the city.

Finish the day back in Urumqi where you will enjoy a welcome dinner and then an evening at leisure.

Overnight: Hantang Hotel or similar, Urumqi Meals included: Breakfast; Dinner

### Day 3 Urumqi - Turpan

After breakfast, you'll drive to Turpan which is a lush green oasis set in a barren landscape. An easy-going town famed for its grapes, its pleasant streets are lined with lush vine trellises. Turpan lies in the third deepest inland depression in the world. Along the northern rim of the depression is a range with high mountains and snowcapped peaks called the Bogda Mountains.

On arrival, you'll visit Emin Minaret which is the only ancient Islamic minaret left in China. You'll then check into your accommodation after an approximately 200-kilometre travel day.

Overnight: Ibis Styles Hotel or similar, Turpan Meals included: Breakfast

# Day 4 Turpan Sightseeing

Today's adventure takes you to the ancient Karez Well system which has played an important role in the irrigation and potable water supply of this area for 4,000 years. Locals dug wells and tunnels to transfer water from mountains miles away from their farmland and the system helped to make the Turpan area an oasis on the Silk Road route. It also helped to make Turpan an important fruit and vegetable growing area in China.

Afterwards, you'll explore the Ancient City of Jiaohe where you can still find old city ruins that are approximately 2,300 years old. En route, you'll visit Flaming Mountain where the surface temperatures can reach 48 degrees in the summer.

You'll then end the day at the famous Bezeklik Thousand Buddha Caves which lean against the cliff. Dating from the 5th to 14th century, you'll discover Buddhist grottoes and religious frescos.

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# The Itinerary

Overnight: Ibis Styles Hotel or similar, Turpan Meals included: Breakfast

#### Day 5 Turpan - Dunhuang

Today, you'll take the bullet train to Dunhuang which is nestled in the remote and arid expanses of Gansu Province.

Dunhuang holds a place of immense historical and cultural significance in the heart of China. This ancient oasis city, often referred to as the Pearl on the Silk Road, has a history that stretches back over two millennia, making it a vital crossroads for trade, culture and religion.

Upon arrival in Dunhuang, you will go to the Mingsha Shan (Singing Sand Dunes) to reach the Crescent Moon Spring. As its name indicates, the dunes echo when the wind blows or when you slide down the slope. Amongst the endless sands, there forms a lake between two huge dunes. Enjoy the opportunity to ride on a camel (not included) and imagine what it was like to travel in a caravan on the Silk Road.

Overnight: Fu Hua International Hotel or similar, Dunhuang Meals included: Breakfast; Lunch

## Day 6 Dunhuang Sightseeing

Today's highlight is the UNESCO World Heritage-listed site Mogao Caves which host exquisite murals and Buddhist statuesIt was first constructed in 366AD and the construction lasted for over 1000 years. Now 492 caves are presently preserved, housing about 45,000 square meters of murals and more than 2,000 painted Buddhist sculptures.

Afterwards immerse yourself in Dunhuang Museum where you will learn more about the development of the ancient Silk Road. In the evening, head to the famous night market of Shazhou to sample local cuisine (not included) and shop for souvenirs.

Overnight: Fu Hua International Hotel or similar, Dunhuang Meals included: Breakfast

# Day 7 Dunhuang - Jiayuguan

Today, embark on a day tour through the Gobi Desert to Jiayuguan. Jiayuguan is located at the entrance to the Gobi Desert and near the Qilian Mountains. The history of Jiayuguan, one of the first cities in the province, dates back more than 600 years.

Along the way, you'll enjoy stopping for a photo opportunity at the Son of the Earth, Emperor Hanwudi and Silk Road Sculptures. In the afternoon you'll visit the Hanging Great Wall, the last part of the Great Wall which was built in the Ming Dynasty around 1539. You'll then climb the famous Jiayuguan Pass which is a well-preserved ancient military fortress.

Finish the day at your hotel in Jiayuguan after an approximately 400-kilometre travel day.

Overnight: ChenFeng Grand Hotel or similar, Jiayuguan City Meals included: Breakfast; Lunch

# Day 8 Jiayuguan - Zhangye

Rise early this morning and depart for Zhangye on an approximately 250-kilometre journey.

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# The Itinerary

On arrival, you'll visit the Zhangye Qicai Danxia National Geological Park which is otherwise thought of as the 'Color Palette Overturned by God'. This is home to the famous Rainbow Mountains, many artists admire this masterpiece as it appears like a perfect painting on canvas. The Danxia Landform is surrounded by kaleidoscopic mountains that seem to rise and fall like waves, with rock strata of different colours mixed in graceful disarray.

Finish the day at your hotel in Zhangye and enjoy the remainder of the day at leisure.

Overnight: Zhangye Xinshengyue International Hotel or similar, Zhangye

Meals included: Breakfast

#### Day 9 Zhangye - Wuwei

After breakfast, enjoy a tour of Dafo Temple (Giant Buddha Temple) which was built in 1098. The temple is said to be where Kublai Khan was born and is home to the largest indoor clay reclining Buddha in China. You'll also find the rare hand-written classics of the Ming Dynasty (1368 – 1644) and thousands of cultural relics.

Afterwards, continue driving to Wuwei to visit the 1800-year-old Leitai Han Tomb, famous for the bronze Galloping Horse Treading on a Flying Swallow statue. The last stop is the Confucius Temple which is the largest and best-preserved of its kind along the Silk Road.

On arrival in Wuwei, check into your hotel accommodation and enjoy the remainder of the evening at leisure after an approximately 250-kilometre travel day.

Overnight: Tianma Hotel or similar, Wuwei Meals included: Breakfast

#### Day 10 Wuwei - Lanzhou

Today you'll travel approximately 300 kilometres to Lanzhou, the capital city of Gansu Province and the second-largest city in northwestern China. It is a comparatively prosperous and modernised urban area in Gansu Province with a population of 3.2 million.

Upon arrival, discover the wonders of Lanzhou on a guided city tour. You'll have the chance to take in the stunning Gansu Provincial Museum, Yellow River Mother statues, Waterwheel Park, Yellow River Iron Bridge and more.

Overnight: Holiday Inn Express or similar, Lanzhou Meals included: Breakfast

# Day 11 Lanzhou - Binglingsi Temple - Lanzhou

Today, you will enjoy visiting the Bingling Thousand Buddha Caves which can only be accessed by boat. The construction of the caves could be dated about 1,700 years ago. You will see 183 well-preserved niches, 694 vivid Buddha statues, 82 clay sculptures and about 900 square meters of colourful murals.

Finish the day back in Lanzhou where you will enjoy the remainder of the day at leisure.

Overnight: Holiday Inn Express or similar, Lanzhou Meals included: Breakfast

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# The Itinerary

# Day 12 Lanzhou - Xi'an

This morning, you will board a high-speed train to Xi'an, known as Chang'an (the eternal city) in ancient times. As the eastern terminal of the Silk Road and the site of the famous Terracotta Warriors of the Qin Dynasty, the city has won a reputation all over the world. More than 3,000 years of history including over 1,100 years as the capital city of ancient dynasties, have endowed the city with an amazing historical heritage.

On arrival, enjoy sightseeing to see the incredible five-story Buddhist Wild Goose Pagoda and the remarkable Great Tang Everbright City Pedestrian Street.

Finish the day at your hotel where you can enjoy the remainder of the day at leisure.

Overnight: Metropark Huanyu Hotel or similar, Xi'an Meals included: Breakfast

#### Day 13 Xi'an Sightseeing - Terracotta Warriors

The highlight today is visiting the Terracotta Warriors and Horses Museum. This site is among the top archaeological excavations of the 20th century and you'll be amazed by the scale of the Terracotta Warriors Army.

Unearthed near Xi'an, the thousands of life-size sculptures of soldiers, chariots and horses are considered a world wonder. With different facial expressions and weaponry adorning each soldier, the Terracotta Warriors were believed to have been created to accompany the Qin Emperor into the afterlife.

Afterwards, you'll head to the famous Moslem Street to sample local cuisine (not included) and shop for souvenirs. You'll then finish the day's memorable tour at the Ancient City Wall, one of the oldest and best-preserved city walls in China.

Overnight: Metropark Huanyu Hotel or similar, Xi'an Meals included: Breakfast

# Day 14 Xi'an Free Day

Today is free at leisure to explore Xi'an.

Overnight: Metropark Huanyu Hotel or similar, Xi'an Meals included: Breakfast

# Day 15 Xi'an, China - Australia (or New Zealand)

Relax and enjoy your final breakfast before travelling to the airport for your departure flight.

#### Please note:

- Standard check-out time is 12:00 and luggage storage is available at the front desk for those with later fights.
- Perth and Brisbane travellers may arrive back in Australia on the same day (Day 15)

Meals included: Breakfast; In-Flight

Day 16 Arrive Australia (or New Zealand)

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# **Tour Inclusions**

#### **HIGHLIGHTS**

Journey through the deserts, mountains, villages and cities of China's ancient Silk Road

Admire the tranquillity of Tianchi, otherwise known as Heavenly Lake

Visit the most landlocked major city in the world and the capital of Xinjiang, Urumqi

Uncover Emin Minaret, the last remaining Islamic minaret in China

Explore Turpan, a lush oasis that lies in the third deepest inland depression in the world

See Flaming Mountain where summer temperatures reach 48 degrees

Visit Mingsha Shan (Singing Sand Dunes), set in the Gobi Desert

Marvel at the Bezeklik Thousand Buddha Caves, dating from the 5th to 14th century  $\,$ 

Discover Dunhuang, an ancient oasis city often referred to as the Pearl on the Silk Road

Marvel at the UNESCO-listed Mogao Caves, home to murals and sculptures

Drive through the Gobi desert to the Son of the Earth, Emperor Hanwudi and more

See the Hanging Great Wall, the last part of the Great Wall built in the Ming Dynasty

Marvel at the Rainbow Mountains within the Zhangye Danxia Landform Geological Park

Visit Dafo Temple, home to the largest indoor clay reclining Buddha in China

See the Confucius Temple, the largest and best-preserved of its kind along the Silk Road

Discover the wonders of Lanzhou on a guided city tour

Visit the 1700-year-old Bingling Thousand Buddha Caves by boat

Marvel at the ancient Terracotta Warriors and Horses of Xi'An

#### **FLIGHTS**

Return international full-service flights (economy class), surcharges may apply

#### **ACCOMMODATION**

14 nights of 3 and 4-star hotel accommodation

#### **DINING**

Daily breakfast, 2 lunches and a welcome dinner

#### **ESSENTIALS**

English-speaking tour guides

Airline taxes and surcharges

### **TRANSPORT**

Transportation by private air-conditioned vehicles

High speed bullet train from Turpan to Dunhuang, and Lanzhou to Xi'An

# **TRANSFERS**

Return airport transfers

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\*Please note: All information provided in this brochure is subject to both change and availability. Prior to purchase please check the current deal for up-to-date information. If you have already purchased this deal, the terms and conditions on your Purchase Confirmation apply and take precedence over the information in this brochure.

# **Booking Information**

After purchase, you will receive a receipt and a Purchase Confirmation, directing you to an online Passenger Information Form. You must complete the Passenger Information Form within 72 hours of purchase.

Any special requests, preferences and optional extras MUST be clearly stated in your Passenger Information Form. Any change requested after submitting your Passenger Information Form cannot be guaranteed, is strictly subject to availability and will incur surcharges as outlined in the Schedule of Fees below.

On purchasing this Travel Offer, you are bound by the <u>General Terms and</u>
<u>Conditions</u> and the specific terms and conditions outlined in this Important Information.

Please note: All countries and territories have different entry requirements in relation to vaccinations, quarantine/isolation periods and travel restrictions. Due to the evolving nature, we would ask all of our customers to monitor, meet and adhere to the specific requirements of their intended destination(s) in the lead-up to and immediately before travel, as well as any requirements post-travel upon their return.

# **Our Policies**

#### **Cancellation & Refund Policy**

By placing a booking with us, you acknowledge the following important information:

we act as your booking agent: TripADeal
is a booking services provider, and
curates the Travel Offers available on our
website. We act as your booking agent,
and we receive payment for the Booking
Services as part of the booking price,
however, we do not provide any of the

Travel Services (flights, accommodation, tours or other products or services) included in your booking – the Travel Services are provided by a number of third party Travel Suppliers.

- each booking is unique: our Travel Offers are made up of a variety of different components and are, during the booking process, uniquely tailored to suit your requirements, for example, departure dates and ports, flight and room upgrades, tour inclusions, etc.
- changes/modifications to your booking may not be possible: once your booking has been made, changes or modifications may not be possible, and where possible, may incur a fee. It is important to ensure that the information you provide during the booking process is accurate and up to date, and that you read the Travel Offer carefully before placing your order.
- Travel Offers are a package: our Travel
   Offers have been curated into package
   offerings and must be used as a package
   - individual components cannot be used
   independently of the full package
   offering.
- our Travel Offers are generally nonrefundable: in order to provide great value Travel Offers, we work with a variety of Travel Suppliers to find the best deals – this often means the Travel Suppliers' offerings are non-refundable to ensure the best price. We recommend that you obtain travel insurance as soon as you make a booking with us.

To read more about our Cancellation and Refund Policy, please click here.

# **General Terms & Conditions**

By placing your booking with us, you acknowledge and agree to our <u>Terms & Conditions</u>, <u>Privacy Policy</u> and <u>Cancellation Policy</u>.

# **Offer Essentials**

This travel offer is valid for travel on selected dates until the 3rd of November 2026.

Minimum group size 20, maximum group

size 40 per vehicle.

This travel offer is priced per person based on a twin share.

As a condition of purchasing this travel offer, you must not deviate from the advertised itinerary, and the local supplier reserves the right to cancel your onward travel services if you do. This does not apply to days where there is specified time at leisure.

### **Departure Dates & Surcharges**

See checkout for live dates and availability.

# **Single Traveller Supplement**

For solo travellers, a mandatory single supplement of \$1,050 applies.

Please note: Accommodation for single customers who are travelling on a tour or cruise package may be in a single room, depending on availability.

### **Minimum Age Policy**

This travel offer is strictly valid for those 18 and over.

# **Flights**

#### **Departure Cities**

Sydney, Melbourne, \*Brisbane, \*Adelaide, and \*Auckland

### **Departure City Surcharges**

- Brisbane or Adelaide: \$450 per person
- Auckland \$600 per person

# International Flight(s)

• Cabin Class: Economy Class

#### Please note:

- We cannot accommodate one-way flights.
   Travellers must take all included flights within the package, and any flights intentionally forfeited will result in later flights being subject to cancellation.
- From Sydney or Melbourne, the journey to your destination may take up to 21 hours, with up to 1 stop. In some cases you may have an extended layover in Guangzhou or Shanghai and complimentary hotel accommodation will be provided.

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FREQUENT | Trip?

- From Brisbane, Adelaide, Perth or Auckland, the journey to your destination may take up to 23 hours, with up to 2 stops. In some cases you may have an extended layover in Guangzhou or Shanghai and complimentary hotel accommodation will be provided.
- If complimentary layover accommodation is provided the total journey times stated above will increase
- This is provided as a guide only actual flight duration can vary depending on availability and airline schedules. Your booking's final details will be confirmed to you via email once available.

### **Group Flights**

Please note: Any flights used on this deal may be booked as part of a group ticket and therefore you may not be able to pre-select seats or request upgrades. We suggest you contact the airline directly with seating allocation requirements and/or arrive at the airport earlier to arrange your seating or request and upgrade if available.

### **Arrive Early**

Not available.

# **Stay Behind**

Not available.

# **Stopover Packages**

Not available.

# Flight Class Upgrades

Premium Economy: Not available. Business Class: For pricing, please refer to the payment cart at checkout.

#### Please note:

- Flight upgrades are subject to availability and pricing changes (if we cannot fulfil your request, the upgrade cost will be refunded).
- On any upgrade purchase, short-haul flights and domestic flight sectors are not guaranteed.
- Flight upgrades must be purchased at the time of booking; they cannot be added after your flights have been ticketed.

# Missed Flights

If you fail to arrive for your outbound flight, you risk all flight and land arrangements in your destination being automatically cancelled by the airlines and land operator, respectively. Additional fees may apply to reinstate these services. If you miss your flight for whatever reason, please contact us as soon as possible to make arrangements.

#### **Accommodation**

#### **Accommodation Used**

3 & 4-Star Properties (Self-Rated)

- Urumqi: Hantang Hotel or similar
- Turpan: Ibis Styles Hotel or similar
- Dunhuang: Fu Hua International Hotel or similar
- Jiayuguan City: ChenFeng Grand Hotel or similar
- Zhangye: Zhangye Xinshengyue International Hotel or similar
- Wuwei: Tianma Hotel or similar
- Lanzhou: Holiday Inn Express or similar
- Xi'an: Metropark Huanyu Hotel or similar

Please note: Accommodation/rooms offered are based on a lead-in room type and are subject to availability based on seasonality. In the instance a property is not available, a similar standard of accommodation will be provided. Properties will be confirmed and included in your travel pack, which you will receive 4-6 weeks before travel.

# **Extra Nights**

Not available.

Please note: If you are interested in booking additional nights of accommodation pre or post-tour, please wait until you receive your travel documentation approximately 4-6 weeks before departure for the confirmed list of hotels. If booking your own additional accommodation directly with the hotel, please be aware that you may be required to change rooms at the start/end of your tour.

# **Maximum Room Capacity**

2 people.

# **Triple Share**

Not available.

### **Bedding Configuration**

Twin or double (subject to availability).

#### **Exclusions**

- Visa fees and requirements
- Domestic transfers and flights not stated in the deal offer
- Meals/beverages not stated in the deal offer
- Expected gratuities of \$12 per person per day for land tour
- Optional activities/tours
- Personal expenses
- Travel insurance
- Any costs associated with an interruption to your tour as a result of an airline schedule change or cancellation

# **Gratuities/tipping**

Tipping is a firm and customary element of the tourism industry and is therefore expected. The expected tipping amount is \$12 or 60 RMB per person per day. While tipping is not mandatory, it is a common practice in China and a gesture of appreciation which is shared amongst the local guides, drivers and other staff members who have serviced your tour. The tipping amount can be paid in AUD or RMB to your expert tour guide in each region. As most tour guides in China consider tipping a part of their income, please don't feel intimidated should the tour guides approach you as they bid you farewell.

# **Other Important Information**

TOUR GUIDE VS. TOUR LEADER

#### **Tour Guide**

Often locals with intimate knowledge of an area, its culture, and history. Their role entails providing commentary, routing the tour, and seeing that people have a good time. They are a licensed, qualified expert who supplies specific information on the history, art, architecture and culture of the city/village/attraction where they are guiding the tour. The guide meets the group at the required place and leaves it at the end of the tour; they do not travel with

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the group.

#### **Tour Leader**

An experienced person tasked with ensuring the smooth operation of tours, as well as providing practical support to passengers throughout the whole trip. Their role primarily includes assisting with accommodation, transportation between locations, and communication with tour guides at each stop. A tour leader may provide general guidance around a city or village and offer information on the place visited on the bus. However, they are not required to have specific art, architecture, or historical knowledge. They are not allowed to provide a guided tour or commentary of a city/village/attraction once there and, if caught doing so, can be fined.

Please note: Tour leaders/guides are not a standard inclusion in all travel offers. Tour leaders/guides will only be made available when required to enhance the experience of the destination featured.

#### **CLIMATE & AVERAGE TEMPERATURES**

# Urumqi (Ürümqi)

Location: Northwest China, Xinjiang Uyghur Autonomous Region Climate Type: between humid continental and cool semi-arid climate

#### Seasons

- Winter: Extremely cold, long, dry; temperatures can drop as low as -20°C.
- Summer: Warm to hot but short, with daytime temperatures ranging from 25°C to 35°C.
- Precipitation: Low, averaging about 200mm per year, mostly during late spring and summer.

# Best Time to Visit

Spring and early Summer (April to June) or early autumn (September to October), when temperatures are milder and more comfortable for travel.

#### Lanzhou

Location: North-Central China, Gansu Province

Climate Type: Semi-arid climate

#### Seasons

- Winter: Cold and dry, with temperatures often below freezing. Average lows are around -7°C in January.
- Summer: Warm, with temperatures ranging from 20°C to 30°C.
- Precipitation: Moderate, averaging around 300mm per year, mostly during summer months.

### Best Time to Visit

Spring and early Summer (April to June) and autumn (September to October), when the weather is more pleasant and not too dry or hot.

#### Xi'an

Location: Central China, Shaanxi Province Climate Type: Warm temperate continental monsoon climate

#### Seasons

- Winter: Cold but less harsh than Urumqi or Lanzhou, with average lows around 0°C
- Summer: Hot and humid, with average temperatures between 25°C and 35°C.
- Precipitation: More rainfall than Urumqi or Lanzhou, around 600 mm annually, peaking in July and August.

#### Best Time to Visit

Spring and early Summer (March to June) and autumn (September to November), as the weather is mild and comfortable for sightseeing.

Each of these cities experiences distinct climates with Urumqi being the coldest, Lanzhou slightly warmer but still dry, and Xi'an having a more moderate climate with higher rainfall.

# **FLIGHTS**

# **Seat Selection & Frequent Flyer Points**

We do not arrange seat selection. It is essential to highlight that some airlines do not allow pre-selected seats. We strongly suggest you contact the airline directly with seating allocation requirements and/or arrive at the airport earlier to arrange

your seating. While we do not add frequent flyer member details to bookings, you can do this directly with the airline once you have your flight information.

#### **Passport Validity**

Customers must provide valid passport details either at the time of purchase or no later than 45 days before the departure date. Failure to do so may result in the cancellation of the booking. Customers will be responsible for any costs and fees incurred in this instance.

#### **COACH TOUR**

#### Meals

For meals not included, the tour leader (when available) will offer assistance with reservations, suggestions and directions to local restaurants. It is your responsibility to notify us of any dietary requests/requirements.

Please note: We will do our best to meet your requests/requirements; however, we cannot guarantee that we will always be able to.

# Luggage

You will be responsible for all your personal belongings whilst on tour. You must carry your own luggage from the vehicle to the hotel room and back to the vehicle. The driver will assist with the uploading and unloading of bags from the vehicle.

# **OTHER**

#### **Mobility**

If you require wheelchair access please contact our friendly sales and service team to inquire on your behalf.

### **Fitness Level Required**

Expect a moderate pace of touring with a focus on guided tours that may include full days with guided walks of up to 2 hours at a time. You will require a general level of fitness for unassisted navigation of stairs and inclines, longer distances with possible periods of standing when visiting sites, walking on sloping, uneven ground or elevations. You will be responsible for your

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own luggage and have the ability to board all modes of transport without assistance.

#### Please note:

- It is expected that every traveller be selfreliant and able to undertake all aspects of their own travel. Please speak to your booking agent about your personal circumstances and any assistance requirements to ensure this tour is right for you.
- If you have any concerns, please consult your healthcare provider prior to purchase/ travel

#### **Payments & Currency On Tour**

Visa/MasterCard/Amex can only be used at some hotels and is not often accepted in local restaurants and supermarkets.
Whilst WeChat and Alipay are commonly used payment platforms in China at most businesses, some travellers can experience issues due to internet accessibility and other technical difficulties.

Cash is still widely accepted in China and most people still use cash on a daily basis. Therefore we recommend taking cash in either RMB (local currency) or AUD and the tour guides can assist with currency exchange in China if required. Optional tours and tipping can be paid in RMB or AUD on tour and credit card and Alipay/WeChat are not accepted.

# **Sightseeing**

Please note: If entry to a site is affected by changes in operating hours or public holiday closures, your itinerary, where possible, may be adjusted, or a similar activity will be offered in its place (subject to availability).

# Shopping

Shopping overseas can be a daunting and confusing experience, especially when there is a language barrier. Please be very cautious when foreign currencies and prices are involved. If paying by credit card, please pay close attention to the amount you are being charged and keep all your receipts. Do not make any purchases you are not comfortable with or feel pressured into. If you are uncertain or need assistance with the language barrier,

please seek assistance from your Tour Guide/Leader. Please refer to our <u>Terms</u> and <u>Conditions</u> regarding shopping for further information.

#### Visas

Australian and New Zealand citizens qualify for Visa-free travel to China for stays up to 30 days. The visa exemption is set to expire on the 31st December 2026. Eligibility criteria will apply. Please consult Smart Traveller and your nearest Chinese consulate for up-to-date eligibility criteria and information.

#### Important:

- Please start arranging your visa three weeks before departure to account for any delays due to consulate operating hours.
- Visa rules are subject to change. Please check with the nearest embassy, consulate or immigration department of the destination/s you are visiting once you receive your travel documentation to ensure you have the most up to date information.
- It is your responsibility to be travel-ready and ensure that you are aware and comply with any destination or travel requirements, including the validity of all required travel documents.
- Passengers who are not Australian citizens must also check with the respective consulate or visa agency to determine what their visa requirements are and what personal identification is required.
- It is also important to note that some areas of employment, such as journalism, government authorities and charity organisations, may have additional restrictions in applying for visas. This may, in turn, affect the type of application reauired.

#### **Schedule Of Fees**

# **Voluntary Changes**

This includes booking changes requested by you, including but not limited to those changes requiring an airline ticket or a Purchase Confirmation reissue.  Changes - \$100 per booking and any additional charges applied by the airline/ cruise company/accommodation/other travel providers.

### **Name Changes Due To Passenger Error**

If the incorrect name has been provided, charges of \$100 per booking and any additional charges applied by the airline/cruise company/accommodation/other travel providers.

### **Supplier Fees**

In the event the tour package you have purchased is unable to proceed, and/or a travel Supplier is unable to fulfil the tour due to external circumstances (Limitation of Liability e.g. a Force Majeure event), there may be a fee or amount of money that is withheld by our Suppliers and is unrecoverable. This may be due to nonrefundable airline tickets, cancellation penalties with cruise cabins or unrecoverable payments with our land/ accommodation partners. If refunds are not available from Suppliers, we will endeavour to obtain a travel credit on the best terms available and communicate these outcomes to you. In the event we are unable to obtain a refund or travel service credit, or part thereof, this cost is passed on to the customer as a Supplier

Offer available for a limited time or until sold out. TRIP A DEAL PTY LTD: 50149240433

